



The Florida Senate

Local Funding Initiative Request

Fiscal Year 2024-2025

LFIR # 1388

1. Project Title
2. Senate Sponsor
3. Date of Request

4. Project/Program Description

211 is the only free and confidential Crisis Hotline and Community Helpline serving the 2.2 million residents of Palm Beach County and the Treasure Coast that provides suicide prevention, crisis intervention, information, assessment, and referral to community services for people of all ages. 211 is available for those who are experiencing a crisis, 24 hours a day, 7 days a week. Demand for 211 Palm Beach and Treasure Coast’s services has increased significantly in recent years, causing it to outgrow its current headquarters space. The needs are expanding at an even faster pace than population growth, and the introduction of the federal 988 Suicide Prevention initiative is expected to drive call volume and the subsequent need for additional staff and space to unprecedented levels. For these reasons, 211 is planning to build a 12,000 sq. ft., hurricane-rated building on their current site. The total project cost is \$6 million.

5. State Agency to receive requested funds
- State Agency contacted? No

6. Amount of the Nonrecurring Request for Fiscal Year 2024-2025

Type of Funding	Amount
Operations	0
Fixed Capital Outlay	1,000,000
Total State Funds Requested	1,000,000

7. Total Project Cost for Fiscal Year 2024-2025 (including matching funds available for this project)

Type of Funding	Amount	Percentage
Total State Funds Requested (from question #6)	1,000,000	16%
Matching Funds		
Federal	1,000,000	17%
State (excluding the amount of this request)	1,000,000	17%
Local	250,000	4%
Other	2,750,000	46%
Total Project Costs for Fiscal Year 2024-2025	6,000,000	100%

8. Has this project previously received state funding? Yes

Fiscal Year (yyyy-yy)	Amount		Specific Appropriation #	Vetoed
	Recurring	Nonrecurring		
2023-24	0	1,000,000	387A	No

9. Is future funding likely to be requested? No
- a. If yes, indicate nonrecurring amount per year.
- b. Describe the source of funding that can be used in lieu of state funding.
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10. Has the entity requesting this project received any federal assistance related to the COVID-19 pandemic?



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If yes, indicate the amount of funds received and what the funds were used for.

Complete questions 11 and 12 for Fixed Capital Outlay Projects

11. Status of Construction

a. What is the current phase of the project?

- Planning
 Design
 Construction
 N/A

b. Is the project "shovel ready" (i.e permitted)?

c. What is the estimated start date of construction?

d. What is the estimated completion date of construction?

12. List the owners of the facility to receive, directly or indirectly, any fixed capital outlay funding. Include the relationship between the owners of the facility and the entity.

13. Details on how the requested state funds will be expended

Spending Category	Description	Amount
Administrative Costs:		
Executive Director/Project Head Salary and Benefits		0
Other Salary and Benefits		0
Expense/Equipment/Travel/Supplies/Other		0
Consultants/Contracted Services/Study		0
Operational Costs: Other		
Salary and Benefits		0
Expense/Equipment/Travel/Supplies/Other		0
Consultants/Contracted Services/Study		0
Fixed Capital Construction/Major Renovation:		
Construction/Renovation/Land/Planning Engineering	State funds will support construction of a 12,000 square foot facility to house 211 Palm Beach and Treasure Coast.	1,000,000
Total State Funds Requested (must equal total from question #6)		1,000,000

14. Program Performance

a. What specific purpose or goal will be achieved by the funds requested?



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Demand for 211 Palm Beach and Treasure Coast's services has increased significantly in recent years, causing it to outgrow its current headquarters space. The needs are expanding at an even faster pace than population growth, and the introduction of the federal 988 Suicide Prevention initiative is expected to drive call volume and the subsequent need for additional staff and space to unprecedented levels. The current building structure is at the end of its useful life. 211 is planning a new 12,000 sq. ft. hurricane-rated building on their current site.

b. What activities and services will be provided to meet the intended purpose of these funds?

211 Palm Beach and Treasure Coast's mission is to save lives through crisis intervention and by connecting elderly, veterans and at-risk people in need to health, mental health, and wellness services 24 hours a day, 7 days a week. About 1/3 of all calls to 211 are related to mental health, including addiction and suicide, and the percentage of mental health-related requests has increased from 17% to 33% of total requests.

c. What direct services will be provided to citizens by the appropriation project?

211 is the only free and confidential Crisis Hotline and Community Helpline serving the 2.2 million residents of Palm Beach County and the Treasure Coast that provides suicide prevention, crisis intervention, information, assessment, and referral to community services. 211's services is available 24 hours a day, 7 days a week. 211 staff handle 100,000 requests for help annually. In addition to crisis intervention services, staff and volunteers make more than 500 Sunshine Daily Reassurance Calls every day to seniors, the homebound and disabled persons. 211's serves Veterans by offering comprehensive information and referrals to VA-funded services and hundreds of additional community-based services Emotional support provided by specially trained peer veterans. 211 Help Me Grow Palm Beach/Treasure Coast (HMG) is part of a national program designed to identify children at risk for developmental, behavioral, or social challenges.

d. Who is the target population served by this project? How many individuals are expected to be served?

The highly trained and deeply caring 211 Palm Beach and Treasure Coast staff handle approximately 100,000 requests for help annually. This translates to the 211 team responding to an average of 10 life-saving suicide-related calls every day. While 211 is best known for its crisis response services, our staff and volunteers also show they care for people by providing care coordination services to our most vulnerable citizens: elderly persons, veterans, jobless, economically disadvantaged, homeless, at-risk youth, drug users, students, victims of crime and disabled persons.

e. What is the expected benefit or outcome of this project? What is the methodology by which this outcome will be measured?

The specific outcome of this project will be completion of a new facility that will serve as the primary workspace for approximately 150 employees. Benefits will include: greater ability to save more lives and provide crisis services and information to the 2.2 million residents of the 5-county service area; greater ability to meet the rapidly increasing demand from the new national 988 suicide hotline; greater efficiency due to lower staff turnover. 211 tracks and categorizes all calls in its data system and provides regular reports to the public.

f. What are the suggested penalties that the contracting agency may consider in addition to its standard penalties for failing to meet deliverables or performance measures provided for the contract?

Failure to meet deliverables would result in a loss of funds.

15. Requester Contact Information

a. First Name Last Name

b. Organization

c. E-mail Address

d. Phone Number Ext.

16. Recipient Contact Information

a. Organization

b. Municipality and County



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c. Organization Type

- For Profit Entity
- Non Profit 501(c)(3)
- Non Profit 501(c)(4)
- Local Entity
- University or College
- Other (please specify)

d. First Name Last Name

e. E-mail Address

f. Phone Number

17. Lobbyist Contact Information

a. Name

b. Firm Name

c. E-mail Address

d. Phone Number