

**COMMITTEE MEETING EXPANDED AGENDA**

**APPROPRIATIONS SUBCOMMITTEE ON  
TRANSPORTATION, TOURISM, AND ECONOMIC  
DEVELOPMENT**

**Senator Gardiner, Chair  
Senator Margolis, Vice Chair**

**MEETING DATE:** Wednesday, October 9, 2013  
**TIME:** 9:00 —11:00 a.m.  
**PLACE:** *Toni Jennings Committee Room*, 110 Senate Office Building

**MEMBERS:** Senator Gardiner, Chair; Senator Margolis, Vice Chair; Senators Brandes, Evers, Gibson, Latvala, Lee, Ring, Simpson, Sobel, Stargel, and Thompson

TAB	BILL NO. and INTRODUCER	BILL DESCRIPTION and SENATE COMMITTEE ACTIONS	COMMITTEE ACTION
1	Presentation by the Department of Economic Opportunity on the implementation of section 443.1113, Florida Statutes - Reemployment Assistance Claims and Benefits Information System ("Project Connect").		Presented
2	Presentation by the Department of Highway Safety and Motor Vehicles on the FirstNet Responder Project.		Presented
Other Related Meeting Documents			



On October 15, 2013, the Department of Economic Opportunity (DEO) will launch CONNECT, the redesign of Florida's electronic Reemployment Assistance Claims and Benefits Information System. The Florida Legislature mandated this redesign in 2010 and section 443.1113, Florida Statutes, directs DEO to implement this modernized system by the end of Fiscal Year 2013-14. This major redesign was necessary because the current, more than thirty year-old system has a high cost of upkeep and does not allow for efficient implementation of legislative and policy changes. The new system will be more efficient and cost-effective. CONNECT was designed in partnership with Deloitte, an industry leader in technology and systems integration.

CONNECT is a fully-integrated, web-based environment and will completely replace the legacy system previously used to administer Reemployment Assistance. CONNECT covers all Reemployment Assistance functions, including initial and continued claims, wage determination, adjudication, appeals, benefit payment control, and program integrity. The entire Reemployment Assistance process will be included in the single solution, with one centralized database for all claimant related data. CONNECT will feature new anti-fraud measures to help DEO ensure the integrity of Florida's Reemployment program.

As with every major system modernization project, CONNECT will require a conversion, stabilization, and learning period for claimants, employers, and DEO staff. While CONNECT features multiple help and tutorial options, many of our current 242,000 claimants will call our Contact Center with questions when they first use CONNECT. While the Contact Centers are staffed with more than 450 knowledgeable employees available to assist them, claimants may experience long wait times for their calls to be answered. As a result, your office may also receive constituent calls and complaints resulting from these delays. DEO is addressing this issue through a public awareness campaign to help spread the word about the modernization of the system. Additionally, DEO is providing the Regional Workforce Boards with approximately 100 temporary staff to assist claimants with CONNECT as they come into the One-Stop Career Centers.

In order to transition to the new CONNECT system the Reemployment Assistance website will be unavailable from noon on Wednesday, October 9, through Tuesday, October 15, 2013. Beginning October 15, DEO's Contact Center will be open extended hours Monday through Friday from 7:30 a.m. until 7 p.m. EST and Saturday, 9 a.m. - 4 p.m. EST to assist claimants.

We look forward to launching CONNECT, and while we recognize there will be an acclimation period for those using the new system, we are confident CONNECT will result in improved and more convenient service for both employers and claimants. In addition, CONNECT will provide the tools necessary to make more accurate payments and assist in holding down state unemployment tax rates.

## **CONNECT Talking Points Sheet**

- Why CONNECT?
  - DEO is implementing a modernized unemployment compensation system because the former Claims and Benefits system was more than 30 years old, was very expensive to operate and maintain, and had limited capability to update and comply with new legislative, policy, and federal mandates.
  - In 2008, the former Agency for Workforce Innovation contracted with IBM to review the system and provide guidance on how to improve it.
  - With IBM's report, the first phase of the unemployment compensation modernization project was approved by the legislature and included the development of a feasibility study.
  - The feasibility study was completed in 2009 by The North Highland Company and noted that based upon other states' modernization efforts, it would likely cost Florida \$68.3 million and take four years to develop and deploy a modernized system.
  - In March 2011, after a 10-month competitive bid process, Deloitte was selected as the vendor to design, build, and implement the modernized solution, known as the CONNECT system.
  - With an estimated final cost of \$62.8 million (\$5.5 million less than estimated in the feasibility study), CONNECT will launch on October 15, 2013.
- Benefits to Job Seekers
  - The new RA system will enable claimants to access their information online 24/7 without having to talk to a customer service agent.
  - This includes applying for benefits, requesting payments, maintaining account information, or responding to requests for information.
  - These new self-service options will also more quickly resolve issues between employers and claimants.
- Benefits to Florida Employers
  - The new RA system will provide a single repository of all RA business functions.
  - It will enable employers and third-party administrators to register online and directly manage their own RA accounts without RA staff assistance.
  - This self-service functionality will speed up processing of new registrations and appeals, and allow employers to respond to notices of claim filings.
  - The full suite of services also includes real-time access to current and historical documents and a complete tracking of benefit charges.
- Benefits to Taxpayers
  - The new RA system includes what is known as "intelligent data collection and data validation" to reduce errors and increase the accuracy of RA payments.
  - The system recognizes applicants after they have logged into their accounts and then directs them to the appropriate task.
  - It also includes new tools to prevent overpayments and cross-matches claimants with state and federal databases to determine if they are currently working or if there are any outstanding obligations such as child support and back taxes.
  - CONNECT will also feature new anti-fraud measures to help DEO ensure the integrity of Florida's Reemployment program.

# CONNECT



## **NEW REEMPLOYMENT ASSISTANCE (RA) SYSTEM WILL BETTER SERVE YOU. NEW CONNECT SYSTEM LAUNCHES OCTOBER 15, 2013**

On October 15, the Florida Department of Economic Opportunity (DEO), in partnership with Deloitte, an industry leader in technology and systems integration, will launch a new way to claim your weekly Reemployment Assistance benefits, update and monitor your accounts, and respond to requests for information. Known as CONNECT, this new system will provide you with better service and convenience.

### **HERE'S WHAT YOU NEED TO KNOW:**

**In order to transition your information to the new CONNECT system, the RA website will be unavailable from noon on Wednesday, October 9, through Tuesday, October 15 at 7:59 a.m. EST.**

The new CONNECT system launches on Tuesday, October 15. There will be an adjustment period for everyone to learn the new system. DEO has provided the following resources to help you with the new system. Check out DEO's website at [www.floridajobs.org/CONNECT](http://www.floridajobs.org/CONNECT) to find:

- **A video that shows you how to claim weeks in CONNECT.**
- **A written guide to help you learn how to access all the benefits of CONNECT.**
- **CONNECT Claimant Quick Start Guide.**

Beginning October 15, DEO's Contact Center will be open extended hours Monday through Friday from 7:30 a.m. until 7 p.m. EST and Saturday, 9 a.m. – 4 p.m. EST to help claimants with CONNECT. The Contact Center phone number is **800-204-2418**.

In October, you can expect extended customer service wait times and busier phone lines. To help assist as many people as possible, we have almost doubled the number of customer service representatives as well as extended the customer service hours.

Contact us with questions and concerns before, during, and after the launch of CONNECT on Twitter at [@FLCONNECT](https://twitter.com/FLCONNECT) or [@FLDEO](https://www.facebook.com/FLDEO) on Facebook.

There may also be long lines and extended wait time for assistance at One-Stop Career Centers. To help people with navigating the new system, we have added more than 100 additional staff members at the One-Stop Career Centers around the state.

When you login to the new CONNECT system, you may be asked more questions and for additional information in the filing process for both initial claims and continuing claims. To protect your personal information and prevent fraud, additional security measures have been put in place that may increase the amount of information you are asked to provide and the length of time to complete your filing.

## WHY DO WE NEED A NEW SYSTEM?

The current system is more than 30 years old and is not able to efficiently serve you. We are modernizing the RA system to better meet your needs. CONNECT will make the filing and processing of RA claims more efficient, accurate, and secure.

## WITH CONNECT, YOU WILL HAVE THE ABILITY TO:

- Access your account 24 hours a day/7 days a week.
- View all of your claim information in one convenient place, including whether you have weeks to claim, issues to resolve, or any requests for additional information to process your claim.
- Update your personal information anytime – including change of address or phone number.
- Choose the way you receive notifications from us – either electronically or by U.S. mail.

DEO offers assistance to people who do not speak English as their primary language and those who have a limited ability to read, speak, write, or understand English. We also provide assistance to people who are unable to file a claim for various reasons.

To speak to a Creole or Spanish speaker or use translation services, call the Contact Center at **800-204-2418**. People who need assistance filing a claim online because of legal reasons, computer illiteracy, language barriers, or disabilities may call **800-681-8102**.

Depending on the day you usually claim your weeks, you may need to claim on a different day before the launch of CONNECT.

## PLEASE REFER TO THE FOLLOWING SCHEDULE TO CLAIM YOUR WEEKS BEFORE THE LAUNCH OF CONNECT.

IF YOU ARE SCHEDULED TO CLAIM YOUR WEEKLY BENEFITS ON ONE OF THESE DATES:	YOU MUST CLAIM YOUR WEEKLY BENEFITS ON THESE DATES:
Monday, October 7 and Tuesday, October 8  Wednesday, October 9 and Thursday, October 10  Monday, October 14	<ul style="list-style-type: none"><li>• Same as your normal schedule*</li><li>• Monday, October 7 or Tuesday, October 8 or Wednesday, October 9 before noon</li><li>• Tuesday, October 15 after 8:00 a.m.</li></ul>

\*NOTE: If you do not claim your weeks by Wednesday, October 9 at noon EST, you may not claim those weeks until 8:00 a.m. EST on Tuesday, October 15. If you do not follow these instructions, your payment will be delayed.

# CONNECT

## CLAIMING YOUR REEMPLOYMENT ASSISTANCE BENEFITS OCTOBER 7-14, 2013

**DON'T DELAY ANY OF YOUR BENEFIT PAYMENTS!**  
**SEE THE SCHEDULE BELOW TO CLAIM THE WEEKS FOR WHICH YOU ARE ELIGIBLE:**

IF YOU ARE SCHEDULED TO CLAIM YOUR WEEKLY BENEFITS ON ONE OF THESE DATES:	YOU MUST CLAIM YOUR WEEKLY BENEFITS ON THESE DATES:
<b>Monday, October 7 and Tuesday, October 8</b>	<ul style="list-style-type: none"><li>• Same as your normal schedule*</li></ul>
<b>Wednesday, October 9 and Thursday, October 10</b>	<ul style="list-style-type: none"><li>• Monday, October 7 or Tuesday, October 8 or Wednesday, October 9 before noon</li></ul>
<b>Monday, October 14</b>	<ul style="list-style-type: none"><li>• Tuesday, October 15 after 8:00 a.m.</li></ul>

The current Reemployment Assistance system will be unavailable **Wednesday, October 9, Noon until Tuesday, October 15, 7:59 a.m. EST** to transfer your account information to CONNECT.

- No new claims will be filed during this period.
- No weeks can be claimed during this period.

**CONNECT will be available for new claims and for job seekers filing claims for weekly benefits on Tuesday, October 15, 8:00 a.m. EST.**

**\*NOTE:** If you do not claim your weeks by Wednesday, October 9 at Noon EST, you may not claim those weeks until 8:00 a.m. EST on Tuesday, October 15. If you do not follow these instructions, your payment will be delayed.



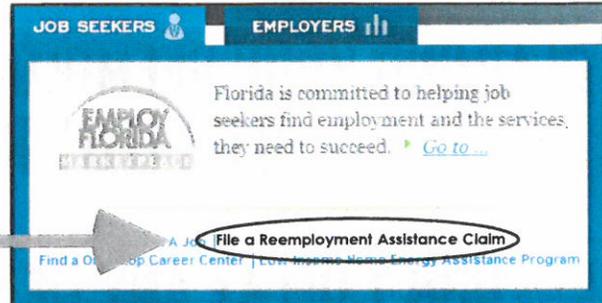
# CLAIMING YOUR REEMPLOYMENT ASSISTANCE BENEFITS WITH CONNECT BEGINNING OCTOBER 15, 2013

For complete directions on filing a claim or claiming your weeks in CONNECT, visit the Department of Economic Opportunity's CONNECT website: [www.floridajobs.org/connect](http://www.floridajobs.org/connect)

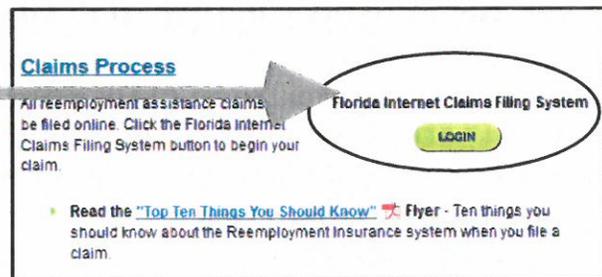
1. **TYPE IN:** [www.Floridajobs.org](http://www.Floridajobs.org) to your internet web browser.



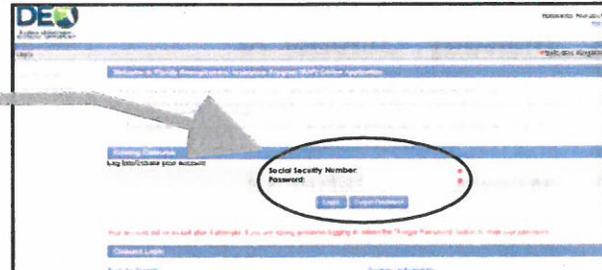
2. **CLICK ON:**  "File a Reemployment Assistance Claim"



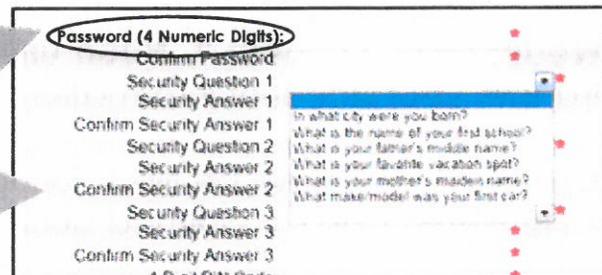
3. **CLICK ON:**  "Florida Internet Claims Filing System"

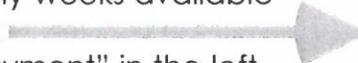


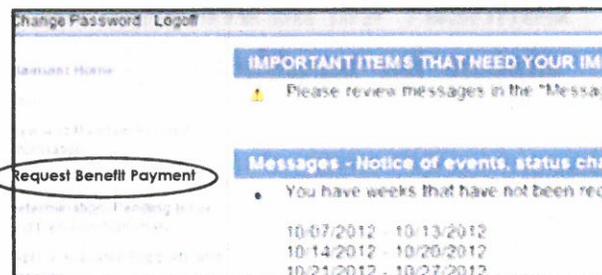
4. **LOGIN TO CONNECT:**  You will need your Social Security Number and existing 4-digit PIN number.



5. **TYPE IN:**  The same PIN number if you wish to keep it or create a new one. Then **CREATE** security questions. 



6. Once you enter the information in step 5, you will be directed to the next webpage. Here you will find any weeks available to claim. **CLICK ON:**  "Request Benefit Payment" in the left column to claim your weeks.





## THE NEW REEMPLOYMENT ASSISTANCE (RA) SYSTEM DESIGNED TO BETTER SERVE YOU!

The Florida Department of Economic Opportunity (DEO), in partnership with Deloitte, an industry leader in technology and systems integration, will launch CONNECT, the new Reemployment Assistance system, on October 15, 2013. CONNECT will provide employers and third party administrators with a better way to manage RA claims and appeals, update and monitor accounts, and respond to requests for information. CONNECT has been designed to provide employers and third party administrators with improved service and convenience.

### WHY DO WE NEED CONNECT?

The current system is more than 30 years old and is not able to efficiently serve you. DEO is modernizing the RA system to better meet your needs. CONNECT will make responding to RA inquiries regarding claims more efficient, accurate, and faster. CONNECT will also offer more convenience and security to both employers and claimants.

### WITH CONNECT, NOW YOU CAN:

- Respond to all inquiries regarding claimants electronically.
- File a protest against a benefit charge electronically.
- Submit paper files or forms electronically, such as information related to an appeal.
- Find your claim and appeal information in one convenient place, including whether you have outstanding inquiries, issues to resolve, or appeals-related information to review.
- Choose the way you receive notifications from us – either electronically or by U.S. mail.
- Access your account 24 hours a day/7 days a week.

### WHAT YOU NEED TO KNOW BEFORE LAUNCH:

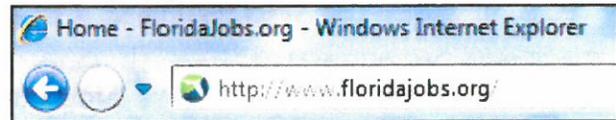
- CONNECT launches on Tuesday, October 15. There will be an adjustment period for everyone to learn the new system and call wait times may be longer.
- You should receive a notice with a link to CONNECT and your unique employer login information by mail before October 15, use this to login to CONNECT beginning October 15.

**In order to transfer from the old system to CONNECT, the RA system will be unavailable from noon on Wednesday, October 9, until 8:00 a.m. EST Tuesday, October 15.**

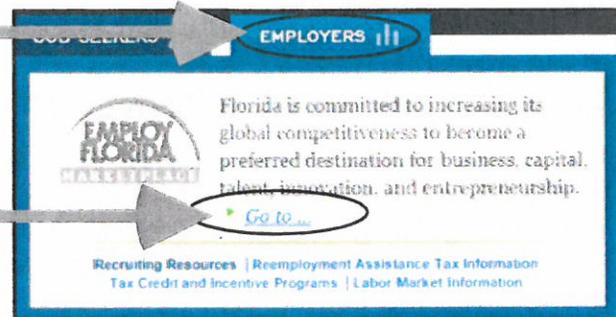
- During this time, you will need to continue to provide responses to inquiries, file appeals, and send other correspondence by fax or U.S. Mail.
- To respond to a notice of a claimant filing for Reemployment Assistance (UCB-412), fax the form to **850-921-3948**, or mail to:  
**Department of Economic Opportunity | Reemployment Assistance Program  
Claims and Benefits  
PO Drawer 5270 | Tallahassee, FL 32314-5270**
- To file an appeal, fax your appeals form to **850-921-3524** or mail it to:  
**Office of Appeals - MSC 347  
107 E Madison Street | Tallahassee, FL 32399-4143**
- An appeals form can be downloaded at this link: <http://www.floridajobs.org/RAforms>

# HOW EMPLOYERS ACCESS CONNECT BEGINNING OCTOBER 15, 2013

1. **TYPE IN:** [www.Floridajobs.org](http://www.Floridajobs.org) to your internet web browser.

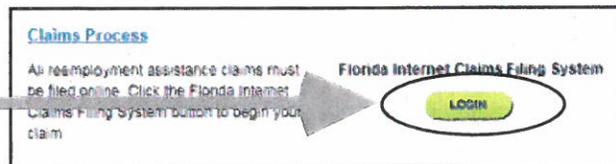


2. **CLICK ON:** "Employers" tab

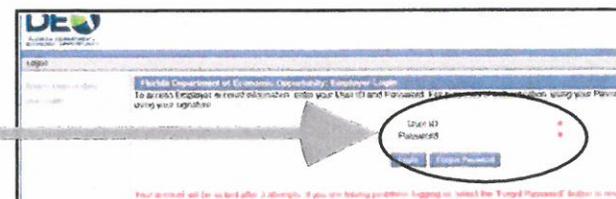


3. **CLICK ON:** "Go to" within the Employers tab.

4. **CLICK ON:** "Login"



5. **LOGIN:** Using your User Name and Password that you received by mail from the Reemployment Assistance Program in the Department of Economic Opportunity.



## MORE INFORMATION:

The CONNECT website will contain all of the information you need to help you with this transition to a new, modern, and better RA system. DEO is confident that CONNECT will provide you better customer service, more efficient claims processing, and faster resolution of disputes.

Visit [www.floridajobs.org/connect/employer](http://www.floridajobs.org/connect/employer) to find an Employer Guide and a Third Party Administrator (TPA) Guide.

Questions? Call 877-846-8770.

***National Public Safety  
Broadband Network  
(FirstNet)***

October 2013





# ***Introduction to FirstNet***

- The first high-speed wireless, broadband network dedicated to public safety
- Ensures seamless communication for public safety use
- Dedicated network was a recommendation of the 9/11 Commission
- U.S. Dept. of Commerce is lead federal agency
- Congress has allocated \$7 Billion for the build-out
- 15 member FirstNet Board created to run process within Dept. of Commerce.
- Florida has been awarded \$4.9 Million through a State and Local Implementation Grant. Grants are to assist states with planning efforts.



## ***What Will Be Possible with FirstNet?***

- FirstNet will be used to send data, video, images and texts as well as make non mission critical voice calls.
- FirstNet will not replace Florida's Land Mobile Radio System (SLERS).
- Users will get larger bandwidth and faster access to information they need to meet their mission.
- Unlike commercial wireless networks, FirstNet will allow for priority access among public safety users.



# *Key Understandings*

## VISION & GUIDING PRINCIPLES

**FirstNet will provide dedicated spectrum, a single technology and funding to create a nationwide network dedicated to public safety.**



### **Public Safety Effectiveness**

- Dynamic Priority Access
  - Force Multiplier

### **Public Safety Grade**

- Reliable
- Hardened
- Redundant
- Security

### **Public Safety Applications**

- 4G data for video and web
- Non mission-critical voice



## *Key Understandings*

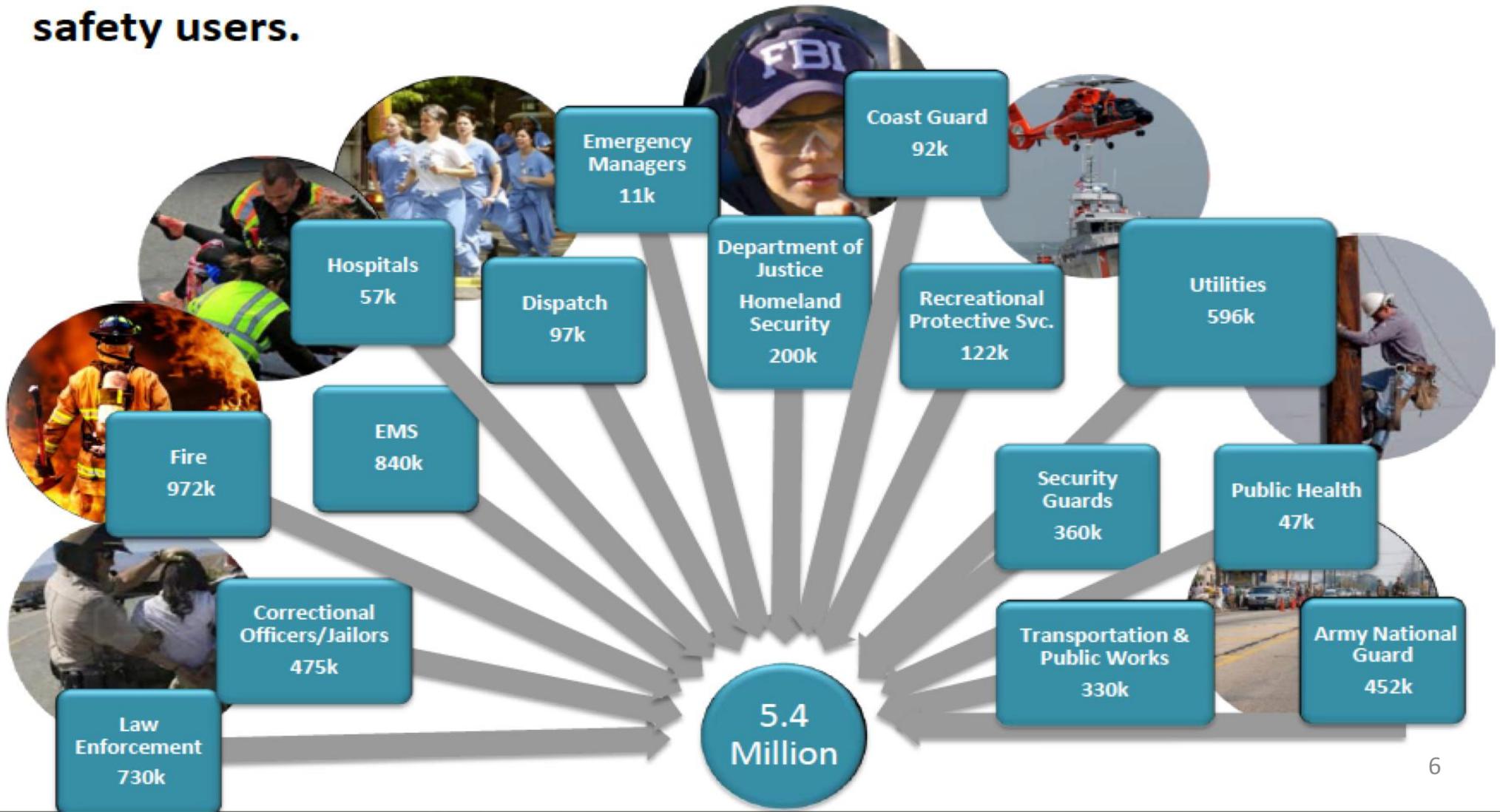
- Given the spectrum's value, excess capacity will be leased to the commercial sector to underwrite the public safety build-out.
- This will facilitate FirstNet partnering with the private sector but does not require piggy-backing on the private sector network.
- FirstNet will be a dedicated service. Priority and management will be given to and driven by public safety (local control).



# Key Understandings

## VISION & GUIDING PRINCIPLES

FirstNet has the potential to support a broadly defined set of public safety users.





# ***How Will FirstNet Work?***

## **How will states and agencies participate in the build out of FirstNet?**

- ✓ To make FirstNet a nationwide network, all states must have a local radio access network (RAN) that connects to the FirstNet core.
- ✓ The FirstNet core is a common data sharing architecture.
- ✓ FirstNet is responsible for working through the designated state point of contact to consult with states, local communities, tribal governments and first responders to gather requirements for developing its RAN deployment plan.

## **What will users pay for FirstNet services?**

- ✓ FirstNet intends to offer services at a compelling and competitive cost to attract millions of public safety users and make FirstNet self-sustaining.
- ✓ The use of FirstNet services and applications will be voluntary.
- ✓ The costs for FirstNet services and devices have not yet been set.



# *The Process for Working with FirstNet*

## **State Visits**

- FirstNet will work through the designated state point of contact to arrange a visit, agree on the agenda and identify participants.
- Timing will depend on state readiness, the State and Local Implementation Grant Program (SLIGP) Phase 1 award and how quickly FirstNet can staff up its outreach team.
- This meeting will pave the way for ongoing collaboration that will culminate in the development of a plan from FirstNet for constructing state RAN.

## **Tribal Outreach**

- FirstNet plans to create an education and outreach program to engage tribal members in discussions about the network and their public safety needs.
- FirstNet will encourage state governors to include tribal nations in the local FirstNet consultation process.



# State Decision Process

## State Decision Process

FirstNet will collaborate with states to develop and deliver a RAN plan that meets their needs.

### Consultation

- Regional Workshops
- State Visits
- Ongoing Dialogue

### RFP Process

FirstNet  
Presents  
Plan to  
Governor

### State Decision 2 Options

90 days to decide  
and notify FirstNet,  
NTIA and the FCC

### Opt Out

State seeks approval to  
construct its own RAN

### State Requirements:

- Notify FirstNet, NTIA and the FCC of intention to build within 90 days of receiving FirstNet Plan
- Submit alternate plan to FCC and gain FCC approval
- Complete an RFP
- May apply for grant funding from NTIA
- Must apply to NTIA to lease FirstNet spectrum

### Accept FirstNet Plan

FirstNet builds the RAN.  
FirstNet intends to cover the  
cost to construct, operate,  
maintain and improve the RAN.



# ***State Decision Process – Funding the Build-Out***

## **OPT-IN**

- State accept FirstNet Plan;
  - ✓ FirstNet builds the RAN.
  - ✓ FirstNet intends to cover the cost to construct, operate, and maintain and improve the RAN.

## **OPT-OUT**

- If the state's plan is approved by the FCC, the state may apply for grant funding from NTIA.
- To obtain federal funding to construct a RAN, a state must:
  - ✓ Demonstrate the technical capability to operate and fund the RAN;
  - ✓ Maintain ongoing interoperability with the FirstNet network;
  - ✓ Complete the project within specified comparable timelines;
  - ✓ Execute its plan cost effectively; and
  - ✓ Deliver security, coverage and quality of service comparable to the FirstNet network



# *FloridaNet Governance*

## Purpose:

- The FirstNet grant process requires a representative governance body
- Florida expects broad participation to develop a superior product

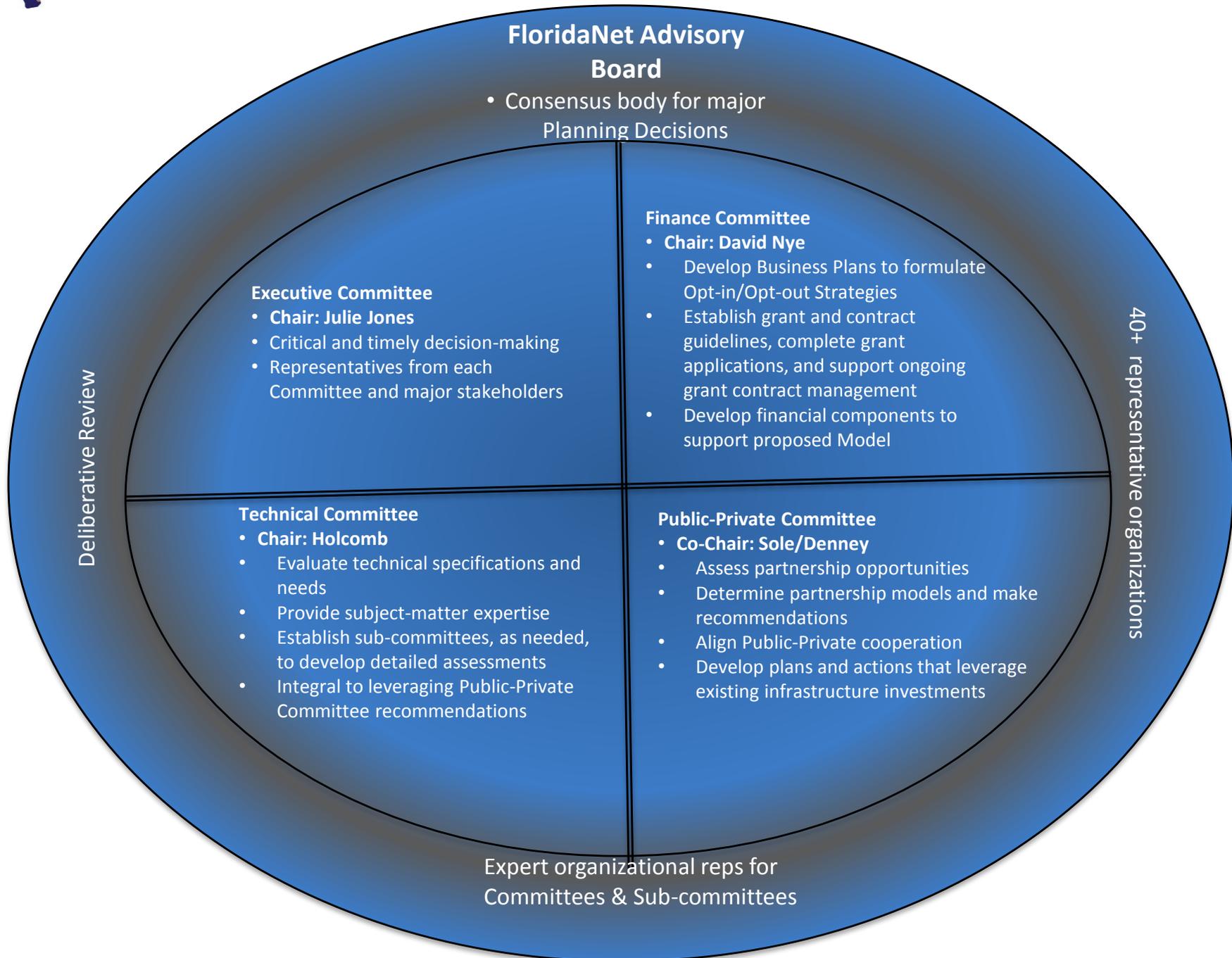
Provide full participation by a diverse range of stakeholders

Achieve balance between broad participation and agility

Provide appropriate forums for relevant issues



# FloridaNet Advisory Board





# ***FloridaNet***

## ***Executive Committee Members***

- Governor's Office – Jason Allison, CIO
- DHSMV-Julie Jones, Executive Director
- Homeland Security Advisor – Mark Perez (FDLE)
- Police Chiefs Association– Amy Mercer, Executive Director
- Tribal Representative – Bobby Brown (Seminole Tribe of Florida)
- Sheriffs Association – Steve Casey, Executive Director
- DMS – Stacy Arias
- DEM – Bill Stoye
- Department of Health – Mike McHargue
- Technical Committee Chair – Greg Holcomb (Lake County SO)
- Finance Committee Chair – Dr. David Nye (UF)
- Department of Economic Opportunity – Sherri Martin
- Public-Private Sector Co-Chair – Mike Sole, FP&L
- Public-Private Sector Co-Chair – Colin Denney, Verizon
- Fire Chiefs – Being recruited



## *Status*

- \$4.9M awarded September 1, 2013
- Team working on grant implementation
  - ✓ Working groups forming for action
  - ✓ 3-year budget being created
  - ✓ Work plan for achieving the 7 grant goals nearly complete



# *FloridaNet Today*

- Deliverables in Phase I
  1. Establish governance structure for Florida efforts
  2. Develop procedures to engage local and tribal governments
  3. Create education and outreach process
  4. Identify potential FirstNet users and coverage issues
  5. Develop MOA to work with locals, tribes and private sector (and identify barriers)
- Additional deliverables in Phase II
  6. Develop staffing plan for State and Local Implementation Grant Program (SLIGP) effort
  7. Enhance Statewide Communications Interoperability Plan (SCIP) to address broadband



## *Next Steps*

- FirstNet will provide additional guidance (e.g. Business Plan, MOA's)
- FirstNet Team will meet with FloridaNet Executive Board in Tallahassee in coming months
- FloridaNet will proceed with coverage workshops and state-wide meetings with local first responder network
- Florida is the only State including private sector partners in the discussions

October 9, 2013

To: Chairman Gardiner

From: Senator Greg Evers

Re: Excused Absence

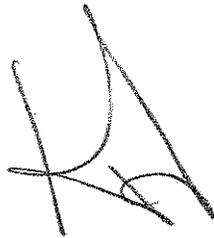
Chair Gardiner,

Please excuse my absence from this morning's Appropriations Subcommittee on Transportation, Tourism and Economic Development.

I am under the weather this morning.

Respectfully Submitted,

Senator Greg Evers

A handwritten signature in black ink, appearing to be 'G. Evers', written over the text 'Respectfully Submitted,'.

# CourtSmart Tag Report

**Room:** EL 110

**Case:**

**Type:**

**Caption:** Senate Subcommittee on Transportation, Tourism and Economic Development

**Judge:**

**Started:** 10/9/2013 9:02:03 AM

**Ends:** 10/9/2013 10:23:41 AM

**Length:** 01:21:39

**9:02:06 AM** Meeting called to order  
**9:02:50 AM** DEO - Project Connect  
**9:03:00 AM** Tom Clendenning, Director of Workforce Services  
**9:03:15 AM** Department of Economic Opportunity  
**9:16:25 AM** Sen. Margolis  
**9:16:50 AM** requesting montly data  
**9:17:15 AM** Mr. Clendenning responds  
**9:17:42 AM** Mr. Clendenning continues with presentation  
**9:24:55 AM** Senator Gardiner would like all district offices be provided with contact information in the event constituents call with questions  
**9:26:20 AM** Sen Gardiner asks who will be responsible if new system does not go live on Oct 15th.  
**9:27:20 AM** Mr. Clendenning continues with the presentation  
**9:31:44 AM** Sen. Ring with concerns about call center capabilities during roll out of new computer system  
**9:34:36 AM** Sen. Thompson with question about the languages that literature in printed in  
**9:35:27 AM** Sen. Sobel - question about contact number for employers  
**9:36:33 AM** Sen. Gibson - question about the time period that the system will be down.  
**9:38:53 AM** Sen. Gibson question of new claims that may be impacted by shutdown  
**9:40:13 AM** Presentation complete  
**9:40:23 AM** Julie Jones, DHSMV, FirstNet Responder Project  
**9:53:33 AM** Sen. Gardiner - question about public record issues using the new system  
**9:55:56 AM** Julie Jones will address this question during a conference call today.  
**10:09:01 AM** Sen Gardiner asks what the definition of "first responders"  
**10:10:04 AM** and asks again for legal descriptions for public record issues  
**10:10:28 AM** Sen Brandes with several questions  
**10:11:05 AM** and comments  
**10:12:15 AM** Sen. Brandes recommends that the system needs to be based on real world scenerios  
**10:13:33 AM** Ms. Jones responds  
**10:15:00 AM** Sen. Sobel asks why this system is being considered.  
**10:20:10 AM** Sen. Gibson - asks questions about how the system works.  
**10:20:52 AM** Sen. Gibson asks who will be using the system?  
**10:21:15 AM** Sen. Gardiner with comments  
**10:21:47 AM** Julie Jones responds  
**10:23:04 AM** Senator Gardiner with comments about November meeting.  
**10:23:25 AM** meeting adjourned

Spoke

THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

10/9/13

Meeting Date

Topic Project Connect

Bill Number \_\_\_\_\_  
(if applicable)

Name Tom Clendenning

Amendment Barcode \_\_\_\_\_  
(if applicable)

Job Title Director of Workforce Services DEO

Address 107 E. Madison St.

Phone 850 245 7499

Street

Tallahassee

City

State

Zip

E-mail Tom.Clendenning@floridax.com

Speaking:  For  Against  Information

Representing DEO

Appearing at request of Chair:  Yes  No

Lobbyist registered with Legislature:  Yes  No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting

THE FLORIDA SENATE  
**APPEARANCE RECORD**

*Spoke*

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

October 9, 2013

*Meeting Date*

Topic FirstNet Responder Project

Bill Number \_\_\_\_\_  
*(if applicable)*

Name Julie Jones

Amendment Barcode \_\_\_\_\_  
*(if applicable)*

Job Title Executive Director

Address 2900 Apalachee Parkway  
*Street*

Phone 850-617-3100

Tallahassee                      FL                      32399  
*City*                                      *State*                                      *Zip*

E-mail \_\_\_\_\_

Speaking:     For     Against     Information

Representing Department of Highway Safety and Motor Vehicles

Appearing at request of Chair:  Yes  No

Lobbyist registered with Legislature:  Yes  No

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S-001 (10/20/11)