

The Florida Senate
COMMITTEE MEETING EXPANDED AGENDA

TRANSPORTATION
Senator Brandes, Chair
Senator Bullard, Vice Chair

MEETING DATE: Thursday, January 8, 2015
TIME: 9:00 —11:00 a.m.
PLACE: *Mallory Horne Committee Room, 37 Senate Office Building*

MEMBERS: Senator Brandes, Chair; Senator Bullard, Vice Chair; Senators Braynon, Evers, Grimsley, Simpson, and Thompson

TAB	BILL NO. and INTRODUCER	BILL DESCRIPTION and SENATE COMMITTEE ACTIONS	COMMITTEE ACTION
1		Presentation by the Florida Transportation Commission: Performance and Production Review of the Florida Department of Transportation	Presented
2		Presentation by the Florida Department of Transportation: Overview of Toll Violation Penalties and Collection Process	Presented
Other Related Meeting Documents			

The Florida Transportation Commission

**ANNUAL PERFORMANCE AND PRODUCTION
REVIEW OF THE FLORIDA DEPARTMENT OF
TRANSPORTATION FOR FY 13/14**

Florida Senate Transportation Committee

Bob Romig, Executive Director

Mark Reichert, Assistant Executive Director

Florida Transportation Commission

January 8, 2015



Presentation Overview

- Transportation Commission Background
- Roles and Responsibilities
- FDOT Performance and Productivity Review
- Key Commission Studies and Reports
- Major Issues



Florida Transportation Commission

- Nine members appointed by the Governor and confirmed by the Florida Senate
- Four-year terms
- Members represent all geographic areas of the state
- Commissioners must possess managerial experience in the private sector
- The Commission is independent of the control and direction of the department



Commissioners

- Ronald Howse, Chairman, Cocoa
- Jay Trumbull, Vice Chair, Panama City
- Beth Kigel, Secretary, Lake Worth
- John Browning, Palatka
- Donald Ellington, Gainesville
- Maurice Ferré, Miami
- Katherine Frazier, Tampa
- Jim Sebesta, St. Petersburg
- Ken Wright, Orlando



Background

- 1986: Florida Transportation Advisory Commission created by Executive Order of the Governor
- 1987: Florida Transportation Commission (FTC) created by law
- 1990: FTC directed by law to develop performance measures as part of a significant transportation funding increase
- 2007: FTC directed to monitor the efficiency, productivity, and management of expressway, bridge and regional transportation authorities



The Commission's Roles



Commission Roles and Responsibilities

■ Accountability

- ✓ Oversight and performance monitoring of FDOT and expressway, bridge, and transportation authorities
- ✓ In-depth evaluation and compliance review of the FDOT Tentative Work Program
- ✓ Recommend improvements to the FDOT organization to streamline and optimize efficiency

■ Awareness

- ✓ Review status of the transportation system and take a leadership role to recommend improvements to the Governor and Legislature

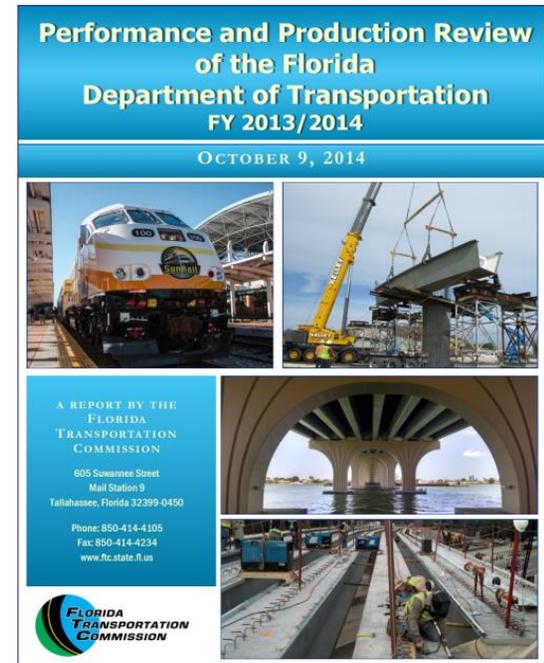
■ Advocacy for Policy Initiatives

- ✓ Review FDOT's major transportation policy initiatives
- ✓ Recommend major transportation policies for the Governor's approval and assure approved policies are properly executed



Performance and Productivity Review

- Production
- Preservation of the System
- Capacity Improvements: Highways and Public Transportation
- Finance and Administration
- Disadvantaged Business Enterprise and Minority Business Programs
- Safety of the System



How Are FTC Performance Measures Developed?

- Performance Measures Working Group
 - ✓ Includes Commissioners, FDOT, industry representatives, citizens
 - ✓ Created “guiding principles” for establishing performance measures
 - ✓ Develops “Primary” and “Secondary” measures for each major department function



Performance Measures: Guiding Principles

- Simple and clear to the layperson and easily interpreted
- Fair to the FDOT, focusing on areas most within the department's control
- Focus on areas of most concern to the public user/taxpayers
- Measures should be quantitative, to the maximum extent
- Measures should not create a new data collection task, but should use available data



Department Production

- 319 lane miles of capacity on SHS
- 2,516 lane miles of resurfacing on SHS
- 88 bridge repair contracts
- 31 bridge replacement contracts
- 545 Construction contracts at \$2.7 B
- Completed 385 projects at \$1.3 B
- 1,114 Consultant contracts at \$741.3 M



Summary of Performance

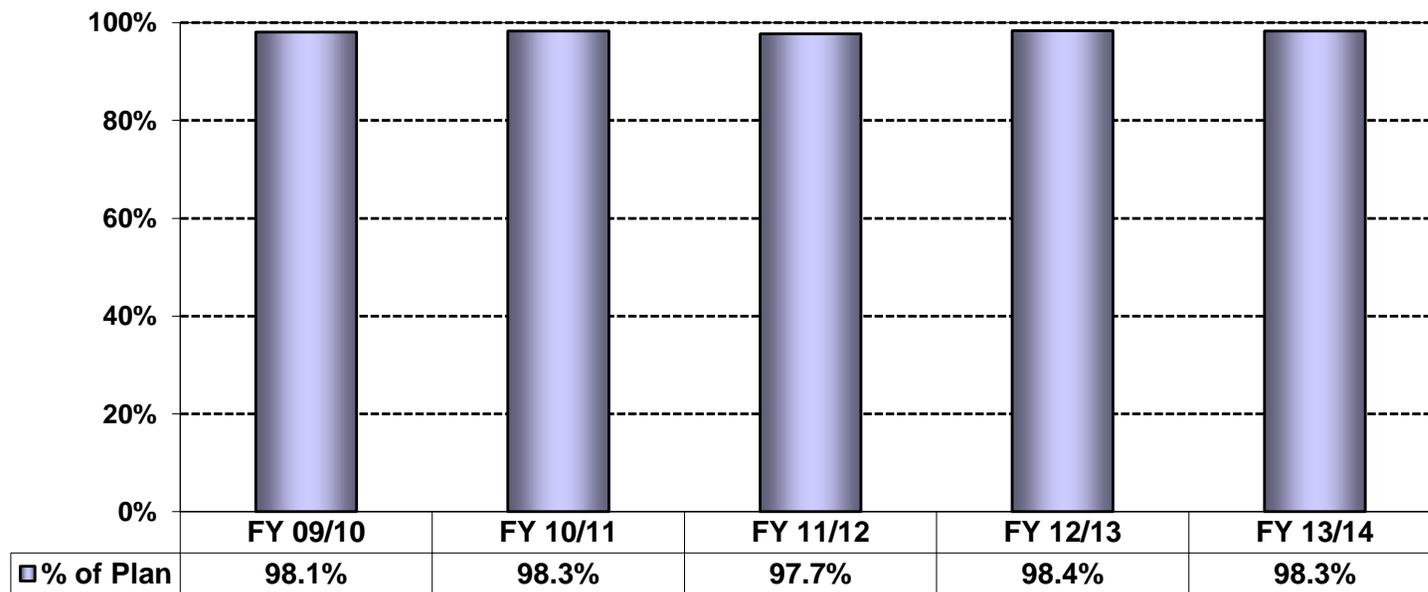
- 34 Performance Measures
 - 17 Primary
 - 17 Secondary
- Met 16 of the 17 Primary Measures



Consultant Contracts Executed

Percentage of Contracts Executed Compared to the Number Planned: by Fiscal Year

(Objective is at least 95%)

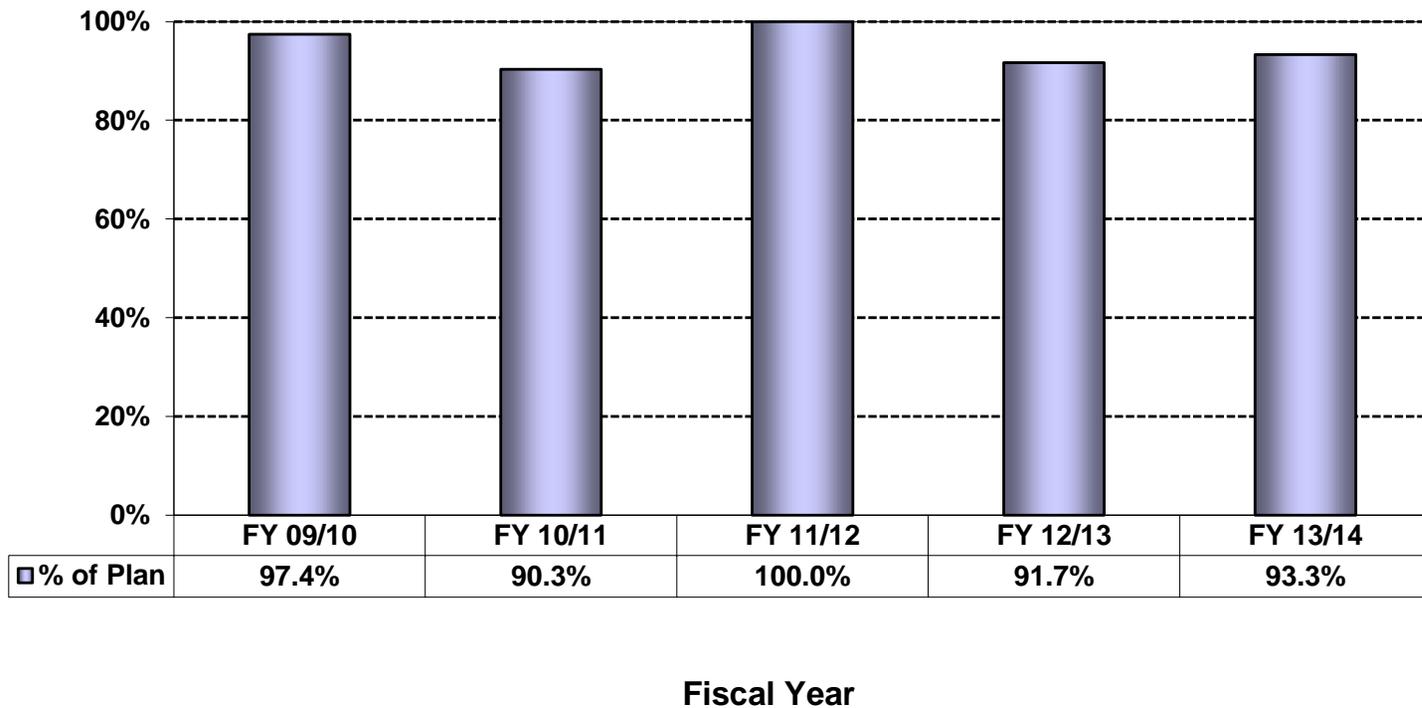


Fiscal Year



ROW Projects Certified

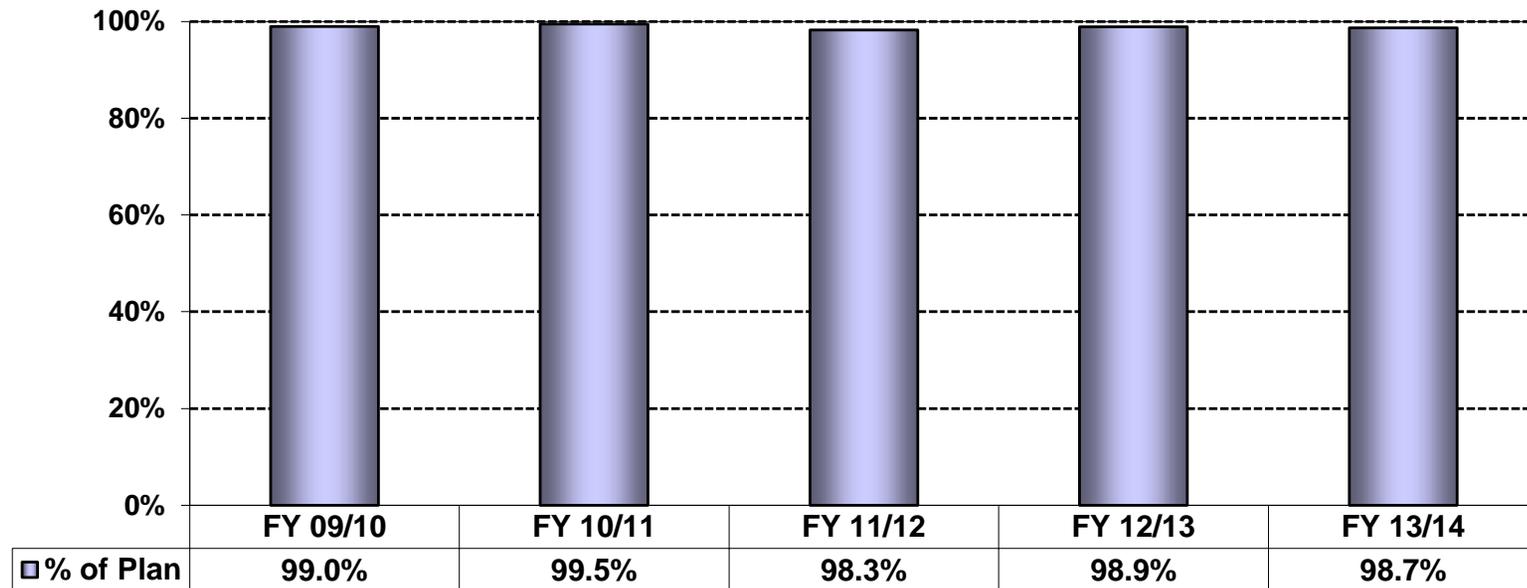
Percentage of Right of Way Projects Certified Compared to the Number Planned: by Fiscal Year
(Objective is at least 90%)



Construction Contracts Executed

Percentage of Contracts Executed Compared to the Number Planned: by Fiscal Year

(Objective is at least 95%)



Fiscal Year

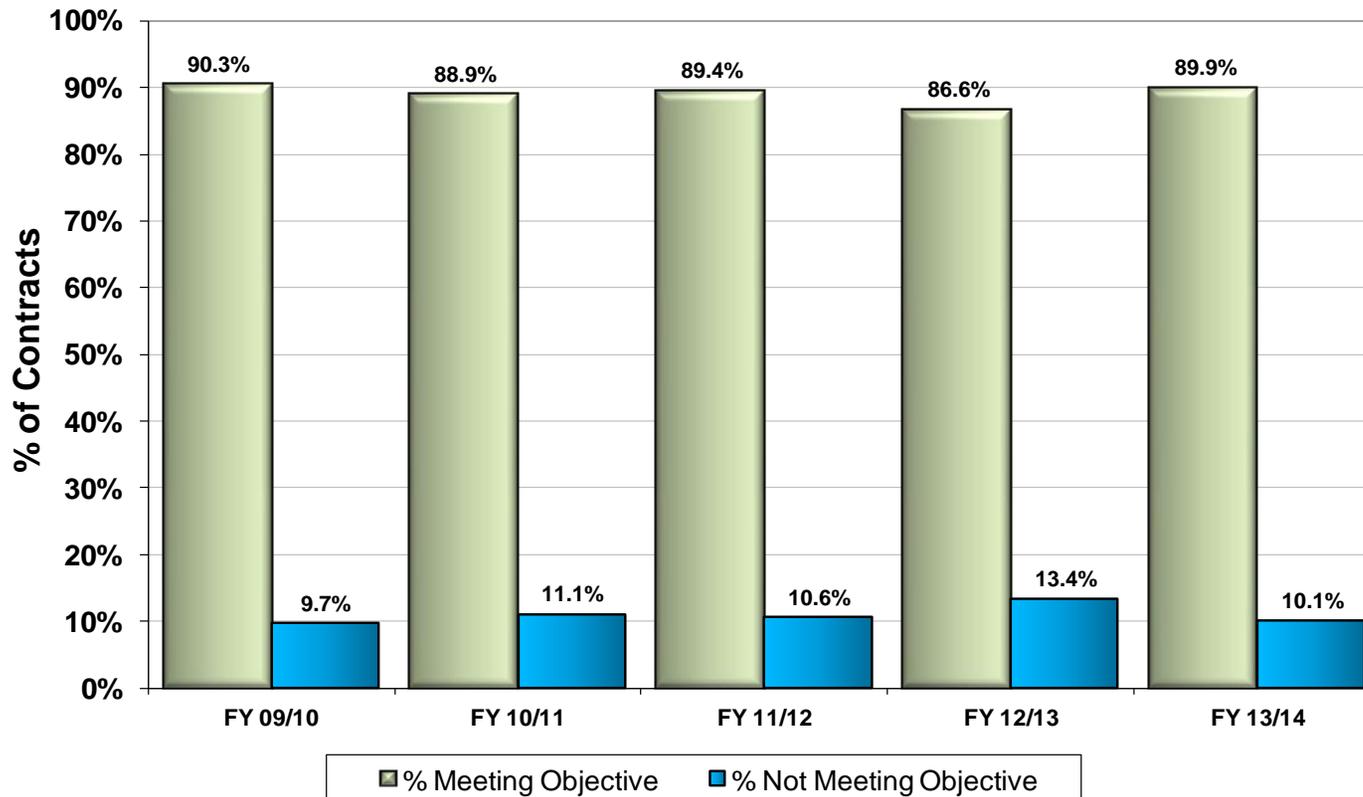


Construction Contracts: Time Adjustments

Time Adjustments: Completed Construction Contracts Percentage of Contracts Meeting Objective

Objective: 80% of contracts < or = 20% Over Original Time

385 contracts completed.

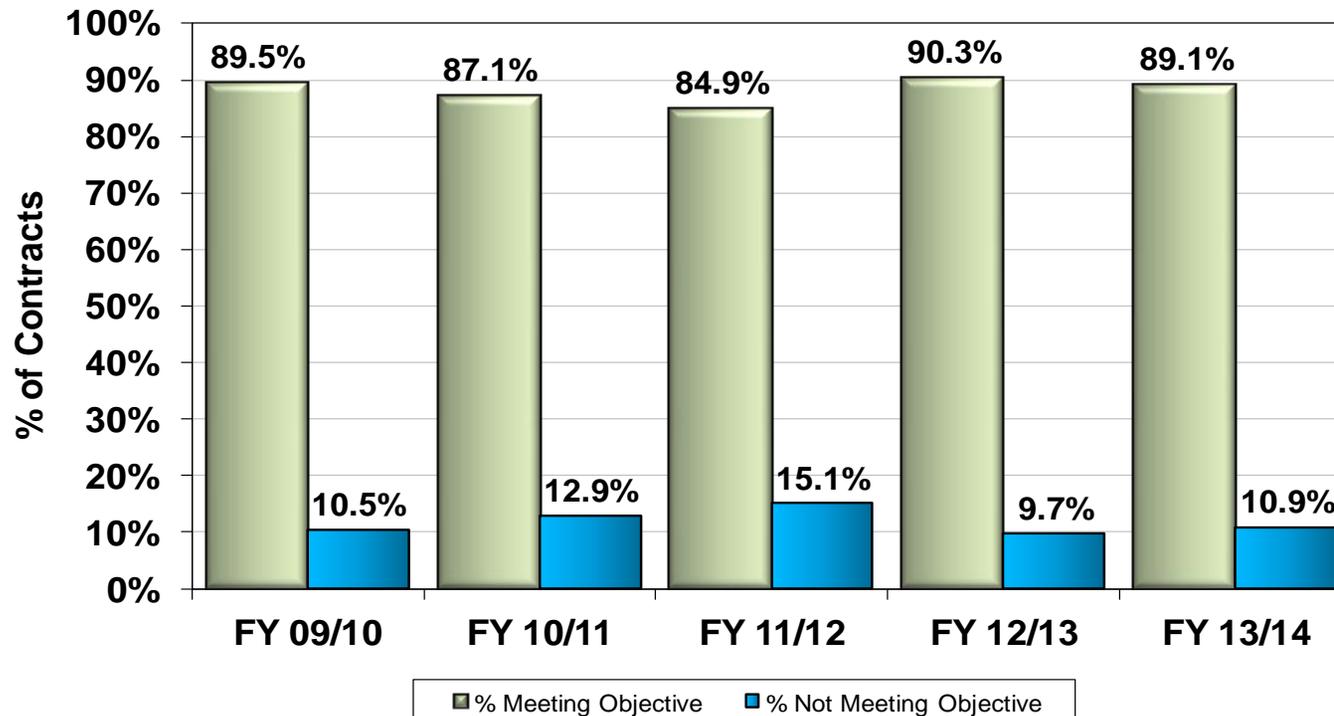


Construction Contracts: Cost Adjustments

Cost Adjustments: Completed Construction Contracts Percentage of Contracts Meeting Objective

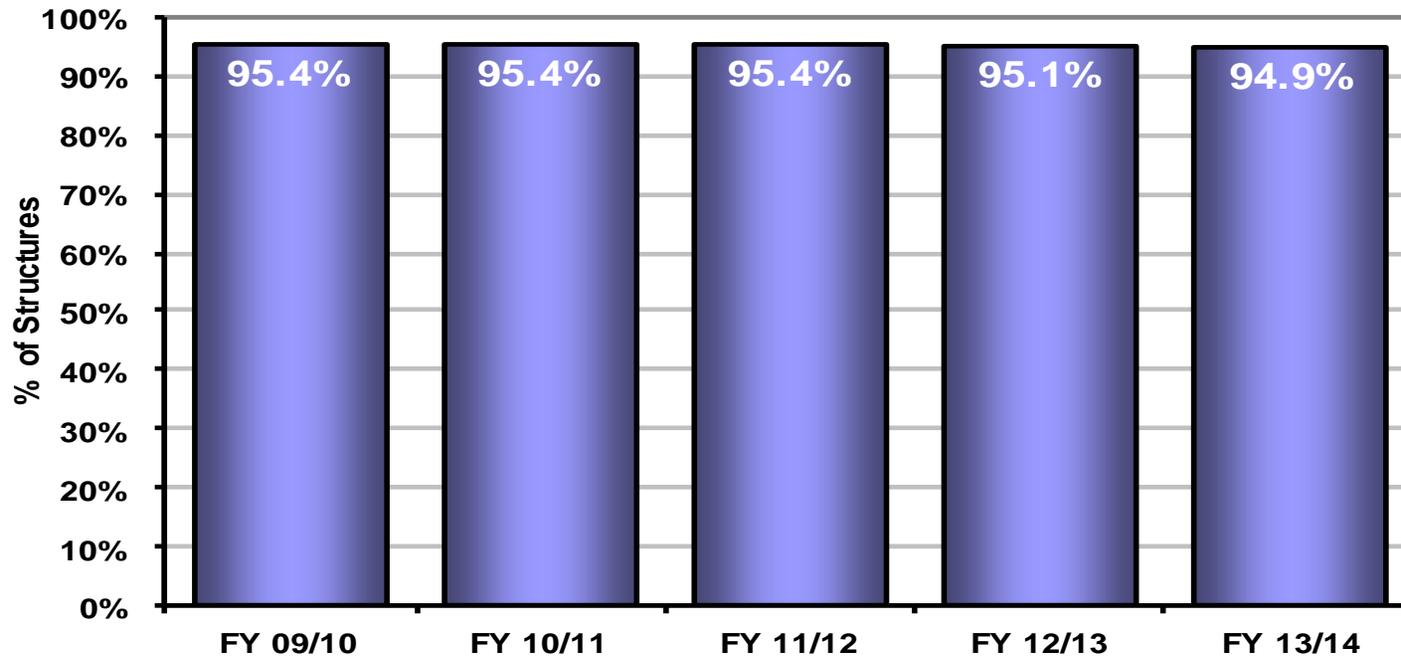
Objective: 90% of contracts < or = 10% Over Original Contract Amount

385 contracts completed



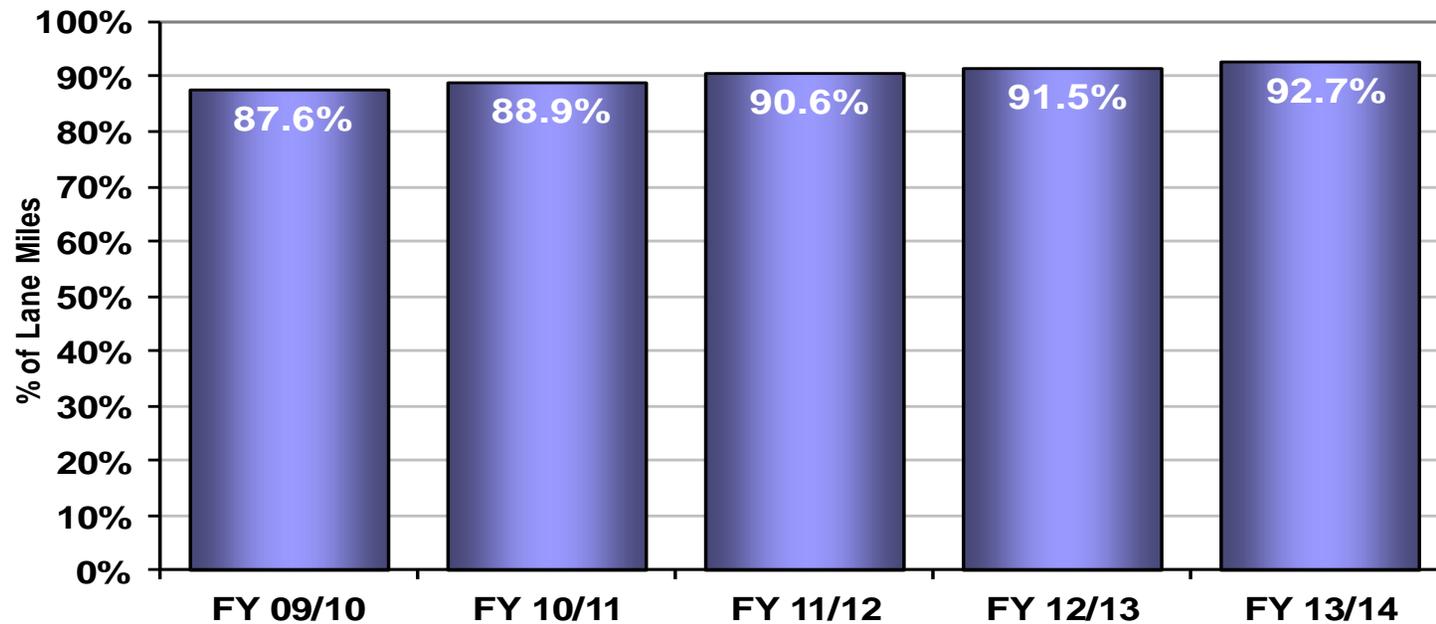
Bridge Condition

Percentage of Structures on the SHS having a Condition Rating of either Excellent or Good
(Objective: at least 90%)

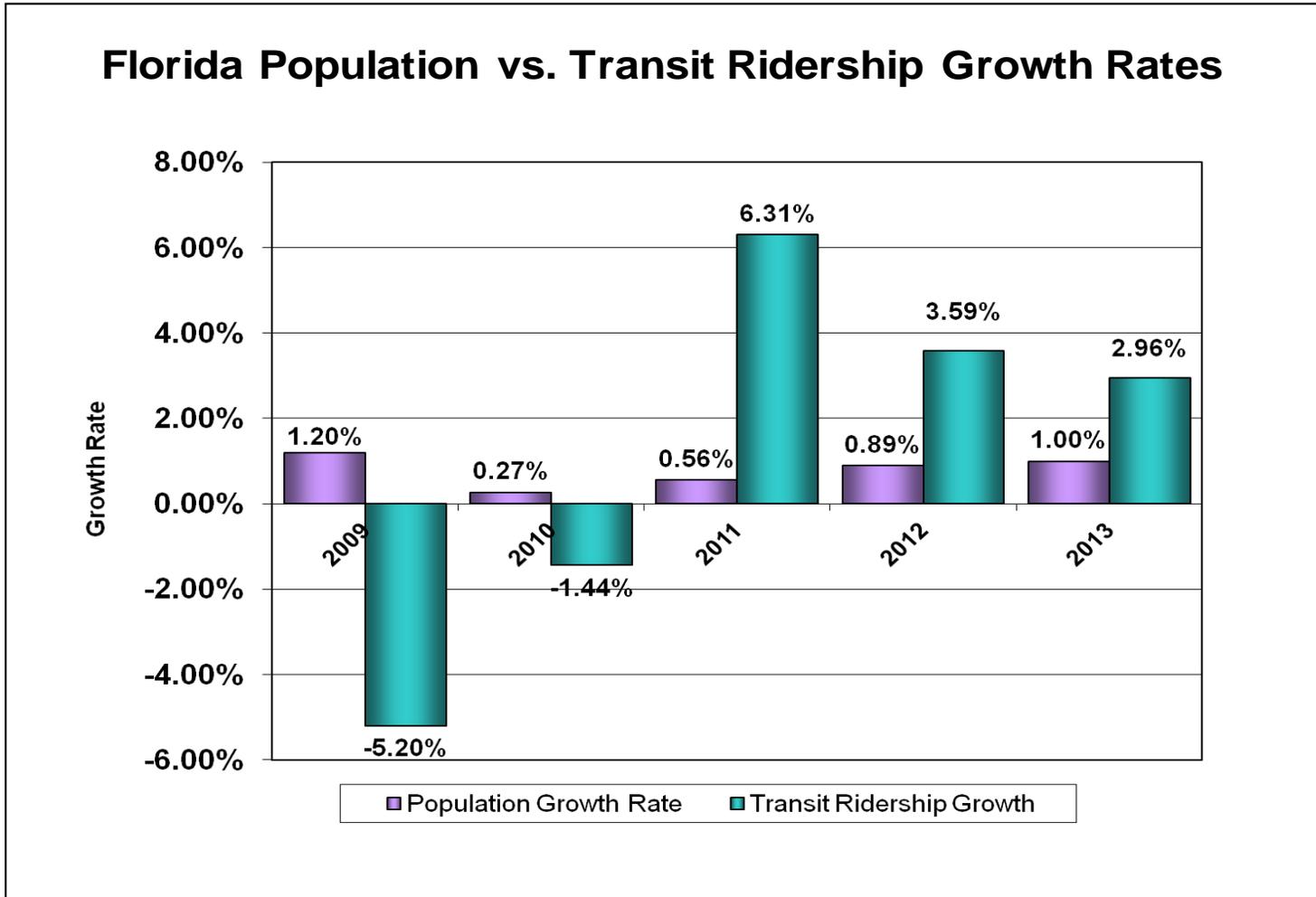


Pavement Condition

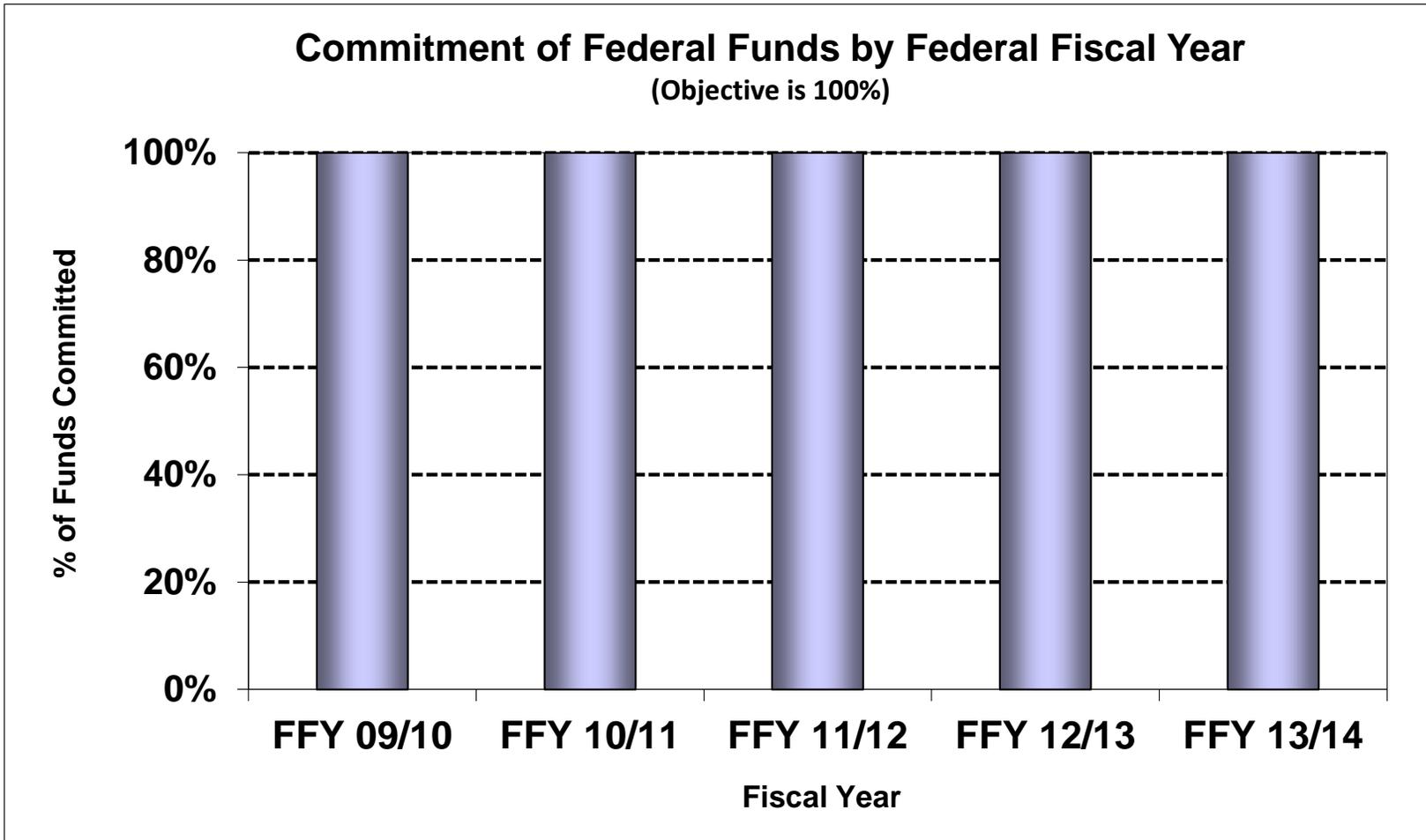
**Percentage of Lane Miles on the SHS
having a Condition Rating of either Excellent or Good
(Objective: at least 80%)**



Public Transit Ridership

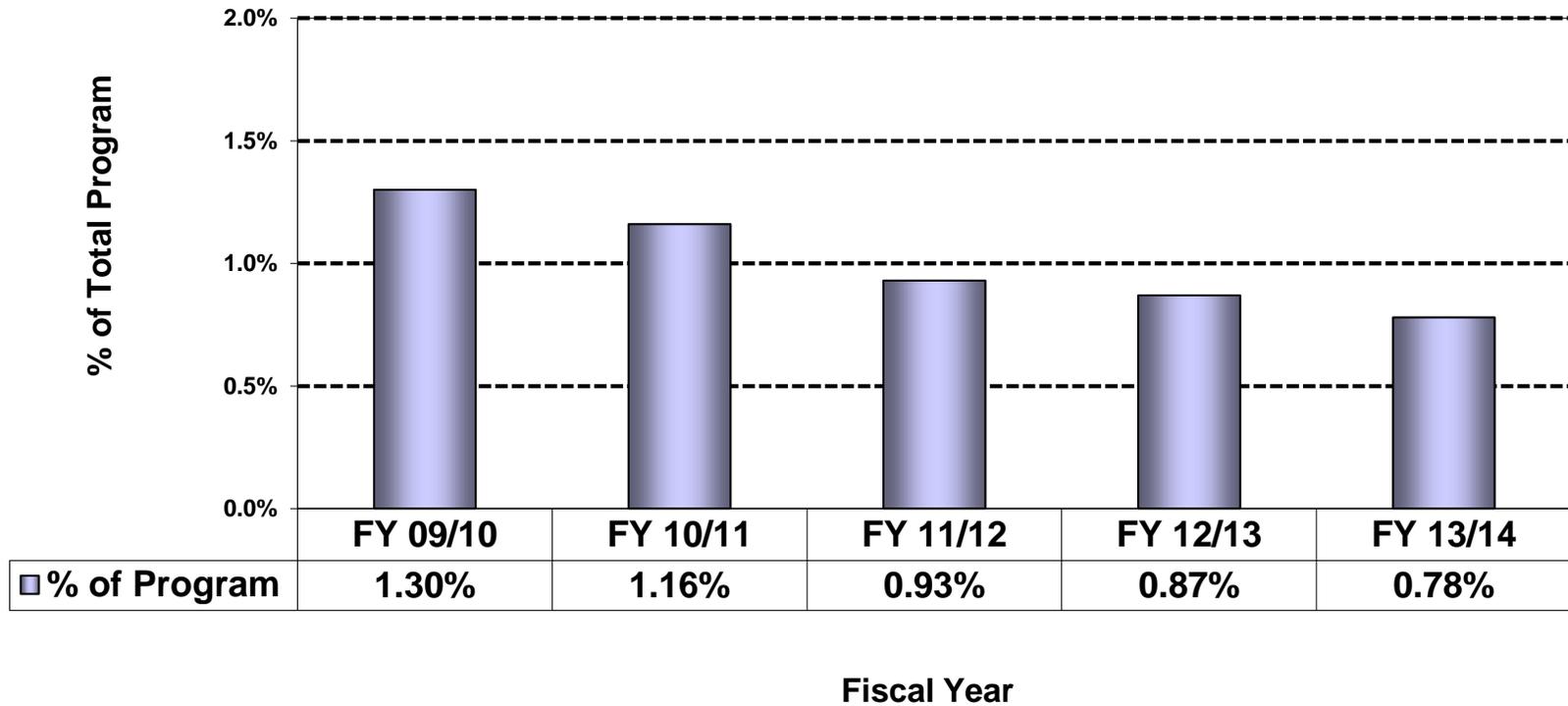


Commitment of Federal Funds



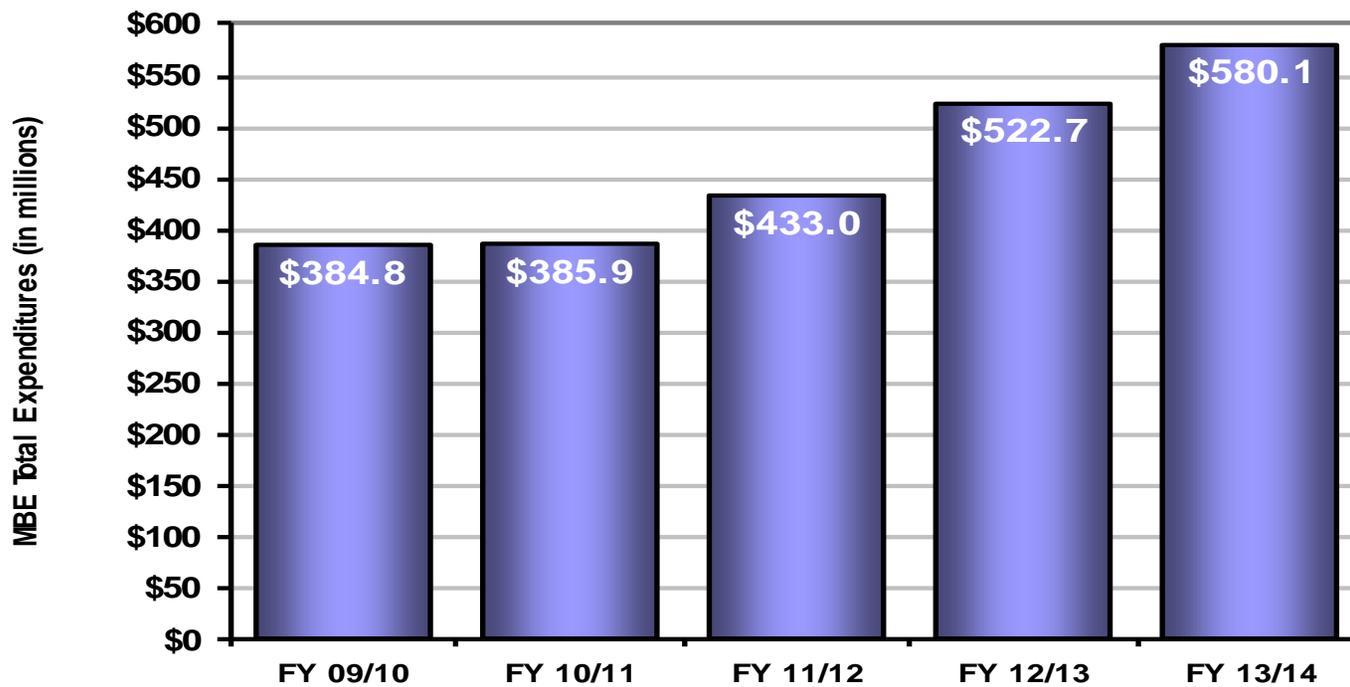
Administrative Costs

**Administrative Costs as a Percent of the Total Program
by Fiscal Year
(Objective is <2%)**



MBE Expenditures

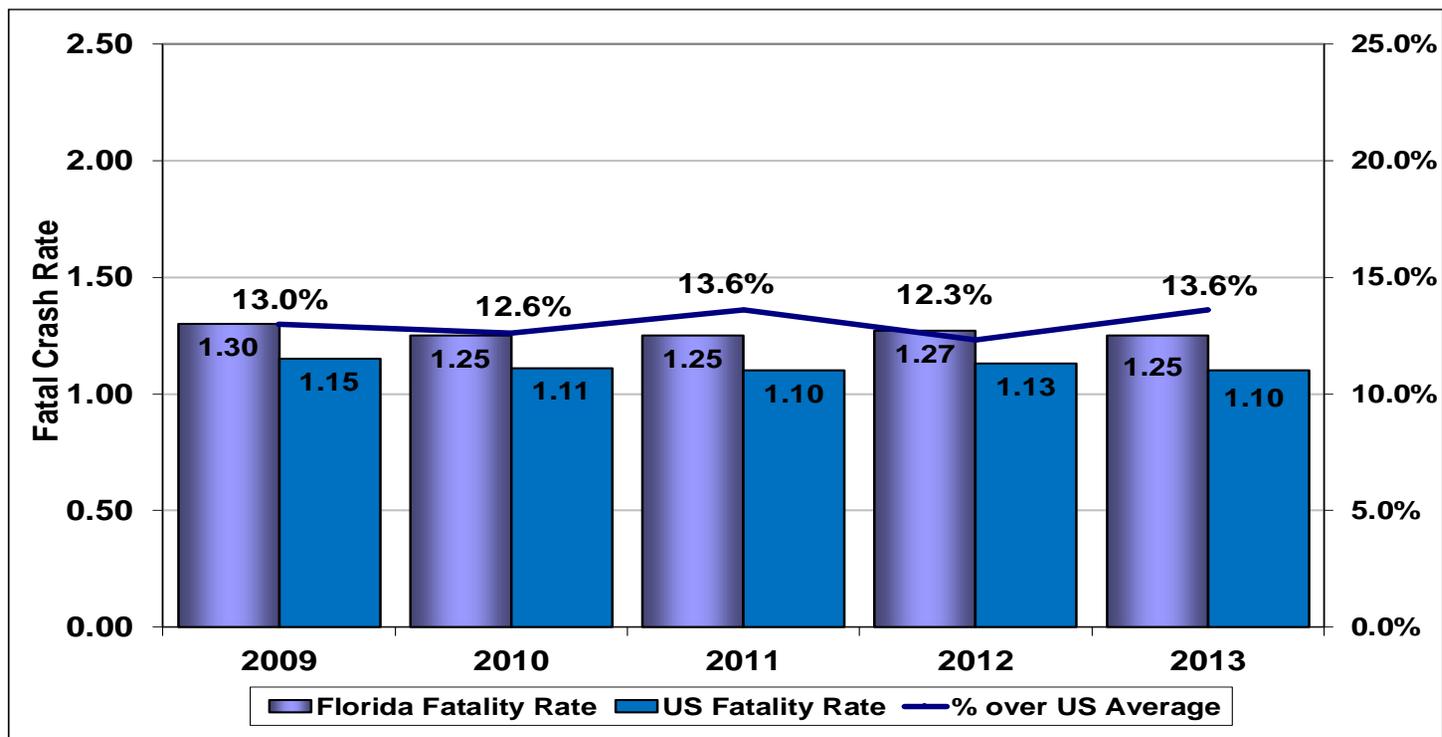
Annual Minority Business Enterprise Expenditures
(Objective: Year-over-Year Increase)



Safety of the System

Total Highway Fatalities Florida Rate Compared to the U.S. Rate

Objective: Within 5% of U.S. Rate



Key Studies and Reports

- Impacts of Commercial Vehicles on the SIS
- Growth Management
- FDOT Executive Compensation
- Regional Transportation Planning
- Operational Review of FDOT
- High Speed Rail
- Transportation Investments
- Future of the Turnpike
- District Equity
- Many others



Major Issues

- Sustainability of the Fuel Tax
- Impacts of Transportation Technology
- Changing Mobility Needs of a Changing Population
- Future Corridors Initiative
- Federal Transportation Reauthorization
- Trade and Logistics
- Regional Planning and Governance
- Toll Interoperability



For More Information:

www.ftc.state.fl.us

(850) 414-4105



APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

1/8/15

Meeting Date

Bill Number (if applicable)

Topic TRANSPORTATION COMMUNITY PRESENTATION

Amendment Barcode (if applicable)

Name BOB ROMIG

Job Title EXECUTIVE DIRECTOR, FLA. TRANSPORTATION COMMISSION

Address 605 SWANEE ST

Phone 414-4102

City TALLAH.

State FL

Zip 32399

Email bob.romig@dot.state.fl.us

Speaking: For

Against

Information

In Support

Against
(The Chair will read this information into the record.)

Representing _____

Appearing at request of Chair: Yes

No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

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(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

1/8/15

Meeting Date

Bill Number (if applicable)

Amendment Barcode (if applicable)

Topic TRANSPORTATION PERFORMANCE MEASURES

Name MARK REICHTER

Job Title ASSISTANT EXECUTIVE DIRECTOR

Address 605 SUMNER ST, Phone 414-4103

Street

TALLA, FL 32399-0950

City

State

Zip

Email MARK.REICHTER@DOT.STATE.FL.US

Speaking: For Against Information In Support Against
(The Chair will read this information into the record.)

Representing FTC

Appearing at request of Chair: Yes No Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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Florida Department of
TRANSPORTATION

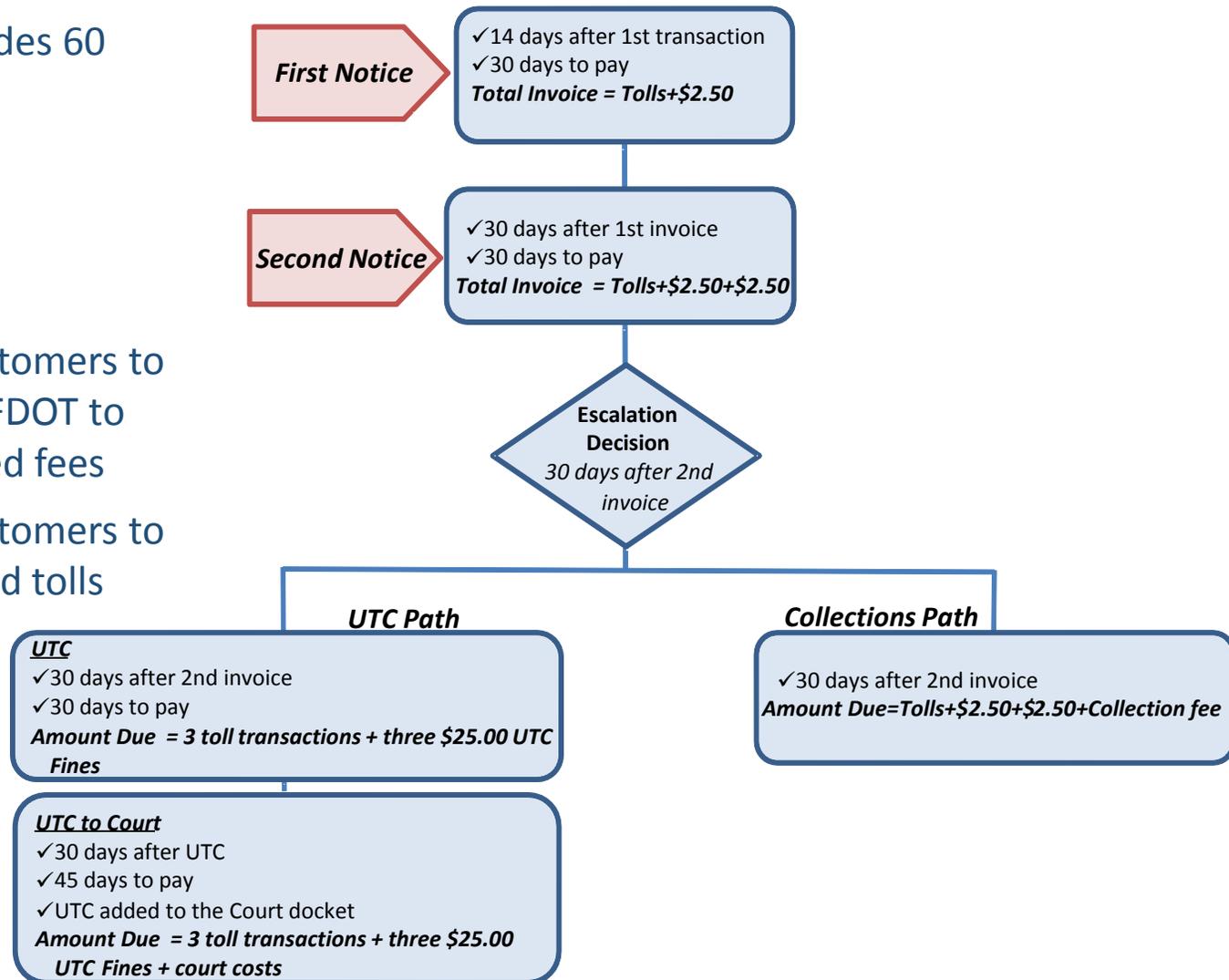
Overview of the FTE Revised Unpaid Tolls Escalation Process

Diane Gutierrez-Scaccetti

**Executive Director, Florida's Turnpike Enterprise
January 8, 2015**

Current Unpaid Tolls Escalation Process

- Consists of two notices and provides 60 days to pay tolls and fees
- Unpaid tolls either escalate to -
 - UTC
 - Collections
- Both escalation paths require customers to interact with entities other than FDOT to clear unpaid tolls and accumulated fees
- Both escalation paths require customers to make multiple calls to clear unpaid tolls and accumulated fees



Revised Unpaid Toll Model – Introduction of Registration Hold Stair Step Model

In House Step

- If < \$5 owed in tolls delinquency remains in-house with FTE

Collections Step

- Unpaid tolls and fees are sent to Collections
- If the vehicle owner is from out of state or no viable DHSMV address is available - then tolls and fees remain in Collections

Reg. Hold Step

- Tolls and fees are recalled from Collections
- New notice is sent to all customers
- Reg. Hold is set until all tolls and fees are paid
- Reg. Hold can be cleared immediately when payment is made
- Reg. Hold step is handled by SunPass

UTC Step

- Represents less than 2 percent of all outstanding debit
- A new notice is sent to all customers
- The new notice is sent to the DHSMV address
- The new notice must be received by the customer to progress to an UTC
- The number of UTCs issued per account is configurable
- Tolls and fees not sent through the UTC process will remain on the Reg. Hold step

Revised Unpaid Toll Process Improvement Benefits -

- Significant improvement in customer experience and customer service
 - Delinquent tolls and toll payments will be handled directly by SunPass staff and not the court system
 - Registration Hold will be cleared with a single call or through web-based payment services
 - Payment kiosks will be made available at Tax Collectors offices to make payment and clear the Registration Hold immediately
- FTE/FDOT keeps direct control of the toll payment process for the vast majority of customers
- Consistent with toll collection techniques used by other Florida Toll Agencies



THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

COMMITTEES:
Communications, Energy, and Public Utilities, *Chair*
Agriculture
Appropriations
Appropriations Subcommittee on Health
and Human Services
Health Policy
Transportation

JOINT COMMITTEES:
Joint Administrative Procedures Committee
Joint Legislative Budget Commission

SENATOR DENISE GRIMSLEY

Deputy Majority Leader
21st District

December 18, 2014

The Honorable Jeff Brandes
410 Knott Building
404 S. Monroe Street
Tallahassee, FL 32399-1100

Dear Chairman Brandes,

I am writing to request permission to be excused from the Transportation Committee meeting to be held on Thursday, January 8th, 2015. I have a previous engagement that I need to attend.

Sincerely,

A handwritten signature in cursive script that reads "Denise Grimsley".

Denise Grimsley
District 21

REPLY TO:

- 205 South Commerce Avenue, Suite A, Sebring, Florida 33870 (863) 386-6016
- 212 East Stuart Avenue, Lake Wales, Florida 33853 (863) 679-4847
- 306 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5021

Senate's Website: www.flsenate.gov

ANDY GARDINER
President of the Senate

GARRETT RICHTER
President Pro Tempore

CourtSmart Tag Report

Room: LL 37

Case:

Type:

Caption: Senate Transportation Committee

Judge:

Started: 1/8/2015 9:01:33 AM

Ends: 1/8/2015 10:13:25 AM

Length: 01:11:53

9:01:35 AM Meeting called to order by Chair Brandes
9:01:39 AM Roll call by Administrative Assistant, Marilyn Hudson
9:01:53 AM Comments by Chair Brandes
9:02:10 AM Chair Brandes states that Senator Grimsley is excused
9:02:23 AM Introduction of staff by Mr. Kirk Eichin
9:03:11 AM Additional comments by Chair Brandes
9:03:32 AM Presentation by Mr. Bob Romig, Exec. Director, Florida Transportation Commission, regarding Review of the Dept.
9:09:35 AM Presentation by Mr. Mark Reichert, Assistant Executive Director, Florida Transportation Commission
9:16:23 AM Question from Senator Thompson
9:16:34 AM Response from Mr. Reichert
9:18:17 AM Follow-up question from Senator Thompson
9:18:24 AM Response from Mr. Reichert
9:18:33 AM Question from Senator Bullard
9:18:42 AM Response from Mr. Reichert
9:19:05 AM Continued presentation by Mr. Reichert
9:25:45 AM Question from Chair Brandes
9:25:52 AM Response from Mr. Reichert
9:26:03 AM Continued presentation by Mr. Reichert
9:27:45 AM Question from Senator Bullard
9:27:55 AM Response from Mr. Reichert
9:28:08 AM Question from Senator Thompson
9:28:19 AM Response from Mr. Reichert
9:28:55 AM Follow-up question from Senator Thompson
9:29:07 AM Response from Mr. Reichert
9:29:42 AM Continued presentation by Mr. Reichert
9:33:10 AM Question from Senator Bullard
9:33:39 AM Response from Mr. Reichert
9:34:15 AM Follow-up question from Senator Bullard
9:34:27 AM Response from Mr. Reichert
9:35:28 AM Question from Chair Brandes
9:35:33 AM Response from Mr. Reichert
9:37:32 AM Question from Senator Simpson
9:37:40 AM Response from Mr. Reichert
9:38:14 AM Follow-up question from Senator Simpson
9:38:24 AM Response from Mr. Reichert
9:38:57 AM Question from Senator Evers
9:39:22 AM Response from Mr. Reichert
9:39:45 AM Comments from Chair Brandes
9:39:51 AM Comments from Mr. Reichert
9:40:07 AM Comments from Chair Brandes
9:40:40 AM Presentation by Diane Gutierrez-Scaccetti, Director, Fla. Turnpike Enterprise regarding Overview of Toll Violation Penalties
9:44:02 AM Question from Chair Brandes
9:44:12 AM Response from Ms. Gutierrez-Scaccetti
9:45:36 AM Question from Chair Brandes
9:45:43 AM Response from Ms. Gutierrez-Scaccetti
9:46:12 AM Question from Senator Bullard
9:46:23 AM Response from Ms. Gutierrez-Scaccetti
9:49:11 AM Question from Senator Evers
9:49:21 AM Response from Ms. Gutierrez-Scaccetti
9:52:00 AM Follow-up question from Senator Evers

9:52:14 AM Response from Ms. Gutierrez-Scaccetti
9:53:30 AM Comments/question from Senator Evers
9:53:39 AM Response from Ms. Gutierrez-Scaccetti
9:55:54 AM Follow-up question from Senator Evers
9:56:21 AM Response from Ms. Gutierrez-Scaccetti
9:59:09 AM Question from Senator Simpson
9:59:17 AM Response from Ms. Gutierrez-Scaccetti
10:03:24 AM Continued presentation by Ms. Gutierrez-Scaccetti
10:04:49 AM Question from Senator Evers
10:04:55 AM Response from Ms. Gutierrez-Scaccetti
10:05:09 AM Continued presentation by Ms. Gutierrez-Scaccetti
10:05:35 AM Question from Chair Brandes
10:05:42 AM Response from Ms. Gutierrez-Scaccetti
10:06:08 AM Question from Senator Evers
10:06:18 AM Response from Ms. Gutierrez-Scaccetti
10:07:41 AM Follow-up question from Senator Evers
10:07:49 AM Response from Ms. Gutierrez-Scaccetti
10:08:11 AM Comments from Chair Brandes
10:08:17 AM Comments from Mr. Eichin
10:08:34 AM Continued presentation by Ms. Gutierrez-Scaccetti
10:09:36 AM Thank you and comments from Chair Brandes
10:09:49 AM Additional comments from Ms. Gutierrez-Scaccetti
10:10:23 AM Comments/introduction of Secretary of Transportation by Chair Brandes
10:10:41 AM Comments from Secretary Jim Boxold, Department of Transportation
10:11:41 AM Comments from Senator Bullard
10:12:07 AM Comments by Secretary Boxold
10:13:02 AM Comments from Chair Brandes
10:13:11 AM Senator Evers moves to rise