

Amendment No.

CHAMBER ACTION

Senate

House

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1 Representative Schenck offered the following:

2  
3 **Amendment**

4 Remove lines 637-644 and insert:

5 (f) Grievance resolution.—Consistent with federal law,  
6 each managed care plan shall establish and the agency shall  
7 approve an internal process for reviewing and responding to  
8 grievances from enrollees. Each plan shall submit quarterly  
9 reports on the number, description, and outcome of grievances  
10 filed by enrollees.

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