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2 An act relating to insurance agents and adjusters; 3 amending s. 626.015, F.S.; revising the definitions of 4 "adjuster" and "home state"; amending s. 626.0428, 5 F.S.; revising provisions relating to who may bind 6 insurance coverage; amending s. 626.171, F.S.; 7 providing that an applicant is responsible for the 8 information in an application even if completed by a 9 third party; requiring an application to include a 10 statement about the method used to meet certain 11 requirements; amending s. 626.191, F.S.; revising provisions relating to when an applicant may apply for 12 a license after an initial application is denied by 13 14 the Department of Financial Services; amending s. 15 626.221, F.S.; revising provisions relating to license 16 examinations; conforming provisions relating to all-17 lines adjusters; deleting an exemption from examination for certain adjusters; amending s. 18 19 626.231, F.S.; providing for submitting an application for examination on a designee's website; amending s. 20 21 626.241, F.S.; revising the scope of the examination 22 for an all-lines adjuster; amending s. 626.251, F.S.; 23 providing for e-mailing notices of examinations; 24 amending s. 626.281, F.S.; specifying how many times 25 an applicant may take an examination during a year; 26 amending s. 626.2815, F.S.; revising provisions 27 relating to continuing education requirements; providing that persons on active military duty may 28 Page 1 of 91

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29	seek a waiver; providing for an update course and the
30	contents of such course; deleting requirements
31	relating specifically to certain types of insurance;
32	providing education requirements for bail bond agents
33	and public adjusters; eliminating the continuing
34	education advisory board; amending s. 626.292, F.S.;
35	conforming provisions to changes made by the act
36	relating to all-lines adjusters; amending s. 626.311,
37	F.S.; conforming provisions to changes made by the act
38	relating to limited licenses; amending s. 626.321,
39	F.S.; revising provisions relating to limited
40	licenses; prohibiting the future issuance of new
41	limited licenses for motor vehicle physical damage and
42	mechanical breakdown insurance; combining limited
43	licenses relating to credit insurance; specifying
44	events covered by crop hail and multiple-peril crop
45	insurance; revising in-transit and storage personal
46	property insurance to create a limited license for
47	portable electronics insurance; amending s. 626.342,
48	F.S.; clarifying that the prohibition relating to the
49	furnishing of supplies to unlicensed agents applies to
50	all unlicensed agents; amending s. 626.381, F.S.;
51	revising provisions relating to the reporting of
52	administrative actions; amending s. 626.536, F.S.;
53	clarifying requirements for reporting administrative
54	actions taken against a licensee; amending s. 626.551,
55	F.S.; shortening the time within which a licensee must
56	report to the department a change in certain
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57 information; authorizing the Department of Financial Services to adopt rules relating to notification of a 58 59 change of address; amending s. 626.621, F.S.; adding 60 failure to comply with child support requirements as grounds for action against a license; amending s. 61 62 626.641, F.S.; clarifying provisions relating to the 63 suspension or revocation of a license or appointment; amending s. 626.651, F.S.; revising provisions 64 65 relating to the suspension or revocation of licenses; amending ss. 626.730 and 626.732, F.S.; revising 66 67 provisions relating to the purpose of the general lines and personal lines license and certain 68 69 requirements related to general lines and personal 70 lines agents; conforming provisions to changes made by 71 the act relating to limited licenses; amending s. 72 626.8411, F.S.; revising requirements and exemptions 73 relating to title insurance agents or agencies; 74 amending s. 626.8419, F.S.; requiring title insurance 75 agencies to obtain surety bonds payable to appointing 76 title insurers under certain circumstances; providing 77 that such surety bonds must require notification of 78 title insurers under certain circumstances; requiring 79 title insurance agencies to periodically provide 80 certain evidence relating to surety bonds; restricting 81 title insurers from providing surety bonds under 82 certain circumstances; creating s. 626.8548, F.S.; 83 defining the term "all-lines adjuster"; amending s. 84 626.855, F.S.; revising the definition of "independent Page 3 of 91

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85	adjuster"; amending s. 626.856, F.S.; revising the
86	
87	s. 626.858, F.S., relating to defining "nonresident
88	company employee adjuster"; amending s. 626.8584,
89	F.S.; revising the definition of "nonresident all-
90	lines adjuster"; amending s. 626.863, F.S.; conforming
91	provisions to changes made by the act relating to all-
92	lines adjusters; amending s. 626.864, F.S.; revising
93	provisions relating to adjuster license types;
94	amending s. 626.865, F.S.; deleting the requirement
95	that an applicant for public adjuster be a resident of
96	the state; requiring an applicant for public adjuster
97	to be licensed as a public adjuster apprentice;
98	amending s. 626.8651, F.S.; deleting the requirement
99	that an applicant for public adjuster apprentice be a
100	resident of the state; providing that a limitation on
101	the number of public adjuster apprentices does not
102	apply to a public adjusting firm that adjusts claims
103	exclusively for institutions that service or guarantee
104	mortgages; amending s. 626.866, F.S.; conforming
105	provisions to changes made by the act relating to all-
106	lines adjusters; repealing s. 626.867, F.S., relating
107	to qualifications for company employee adjusters;
108	amending s. 626.869, F.S.; revising provisions
109	relating to an all-lines adjuster license; ceasing the
110	issuance of certain adjuster licenses; revising
111	continuing education requirements; amending s.
112	626.8697, F.S.; revising provisions relating to the
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113	violation of rules resulting in the suspension or
114	revocation of an adjuster's license; amending s.
115	626.872, F.S.; conforming provisions to changes made
116	by the act relating to all-lines adjusters; repealing
117	s. 626.873, F.S., relating to licensure for
118	nonresident company employee adjusters; amending s.
119	626.8732, F.S.; revising the requirements for
120	nonresident public adjuster licensure; amending s.
121	626.8734, F.S.; amending provisions relating to
122	nonresident all-lines adjusters; providing for
123	verifying an applicant's status through the National
124	Association of Insurance Commissioners' Producer
125	Database; amending ss. 626.8736, 626.874, 626.875, and
126	626.876, F.S.; conforming provisions to changes made
127	by the act relating to all-lines adjusters; amending
128	s. 626.8796, F.S.; requiring a public adjusting firm
129	that adjusts claims exclusively for institutions that
130	guarantee or service mortgages to provide an affidavit
131	to an insurer with certain information; amending s.
132	626.927, F.S.; deleting a requirement that a licensed
133	surplus lines agent maintain a bond; repealing s.
134	626.928, F.S., relating to a surplus lines agent's
135	bond; amending ss. 626.933, 626.935, and 627.952,
136	F.S.; conforming cross-references; amending s.
137	635.051, F.S.; requiring persons transacting mortgage
138	guaranty insurance to be licensed and appointed as a
139	credit insurance agent; amending s. 648.34, F.S.;
140	requiring application information for bail bond
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FLORIDA HOUSE OF REPRESENTATIVES	F	L	0	R		D	А	Н	0	U	S	Е	0	F	R	Е	Р	R	Е	S	Е	Ν	Т	Α	Т		V	Е	S
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141	agents; amending s. 648.38, F.S.; revising the notice
142	of examination requirements for bail bond agents;
143	amending s. 648.385, F.S.; revising continuing
144	education courses for bail bond agents, to conform to
145	changes made by the act; amending s. 648.421, F.S.;
146	requiring a bail bond agent to provide notification of
147	a change in his or her e-mail address; providing
148	effective dates.
149	effective dates.
150	Do It Epocted by the Legislature of the State of Elevida.
151	Be It Enacted by the Legislature of the State of Florida:
152	Section 1. Subsections (1) and (7) of section 626.015,
153	Florida Statutes, are amended to read:
154	626.015 Definitions.—As used in this part:
155	(1) "Adjuster" means a public adjuster as defined in s.
156	626.854, <u>a</u> public adjuster apprentice as defined in s. 626.8541,
157	<u>or an all-lines adjuster as defined in s. 626.8548</u> independent
158	adjuster as defined in s. 626.855, or company employee adjuster
159	as defined in s. 626.856.
160	(7) "Home state" means the District of Columbia and any
161	state or territory of the United States in which an insurance
162	agent <u>or adjuster</u> maintains his or her principal place of
163	residence or principal place of business and is licensed to act
164	as an insurance agent <u>or adjuster</u> .
165	Section 2. Subsections (2) and (3) of section 626.0428,
166	Florida Statutes, are amended to read:
167	626.0428 Agency personnel powers, duties, and
168	limitations
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169 An No employee of an agent or agency may not bind (2)170 insurance coverage unless licensed and appointed as an a general 171 lines agent or customer representative. 172 An No employee of an agent or agency may not initiate (3) 173 contact with any person for the purpose of soliciting insurance 174 unless licensed and appointed as an a general lines agent or 175 customer representative. As to title insurance, an employee of 176 an agent or agency may not initiate contact with any individual 177 proposed insured for the purpose of soliciting title insurance 178 unless licensed as a title insurance agent or exempt from such 179 licensure pursuant to s. 626.8417(4). 180 Subsection (1) and paragraph (b) of subsection Section 3. 181 (2) of section 626.171, Florida Statutes, are amended to read: 182 626.171 Application for license as an agent, customer representative, adjuster, service representative, managing 183 184 general agent, or reinsurance intermediary.-185 The department may shall not issue a license as agent, (1)186 customer representative, adjuster, service representative, 187 managing general agent, or reinsurance intermediary to any 188 person except upon written application therefor filed with the 189 department it, meeting the qualifications for the license 190 applied for as determined by the department qualification 191 therefor, and payment in advance of all applicable fees. The Any 192 such application must shall be made under the oath of the 193 applicant and be signed by the applicant. An applicant may permit a third party to complete, submit, and sign an 194 195 application on the applicant's behalf, but is responsible for 196 ensuring that the information on the application is true and

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22	4 30 days <u>after</u> subsequent to the date the department denied the
22	3 <u>applicant</u> individual for a similar license dated or filed within
22	2 consideration to or accept any further application by the same
22	l desired, but the department may shall not consider give
22) the applicant from applying again <u>. However</u> as many times as
21	9 to secure a license upon an application <u>does</u> shall not preclude
21	626.191 Repeated applications.—The failure of an applicant
21	7 to read:
21	6 Section 4. Section 626.191, Florida Statutes, is amended
21	ē examinations.
21	4 purposes and to improve the quality and fairness of the
21	3 this information exclusively for research and statistical
21	2 be penalized for not doing so, and that the department will use
21	ethnicity, gender, or native language, that he or she will not
21	applicant is not required to disclose his or her race or
20	9 However, the application must contain a statement that an
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19	7 correct and is accountable for any misstatements or

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225 last application, except as provided under in s. 626.281. 226 Section 5. Subsection (2) of section 626.221, Florida 227 Statutes, is amended to read: 228 626.221 Examination requirement; exemptions.-229 However, an no such examination is not shall be (2) 230 necessary for in any of the following cases: 231 An applicant for renewal of appointment as an agent, (a) 232 customer representative, or adjuster, unless the department 233 determines that an examination is necessary to establish the 234 competence or trustworthiness of the such applicant. An applicant for a limited license as agent for travel 235 (b) 236 insurance, motor vehicle rental personal accident insurance, 237 baggage and motor vehicle excess liability insurance, credit 238 life or disability insurance, credit insurance, credit property 239 insurance, in-transit and storage personal property insurance, 240 or portable electronics communications equipment property 241 insurance or communication equipment inland marine insurance 242 under s. 626.321. 243 In the discretion of the department, an applicant for (C) 244 reinstatement of license or appointment as an agent, customer

245 representative, company employee adjuster, or <u>all-lines</u> 246 independent adjuster whose license has been suspended within <u>the</u> 247 4 years <u>before</u> prior to the date of application or written 248 request for reinstatement.

(d) An applicant who, within <u>the</u> 4 years <u>before</u> prior to
 application for license and appointment as an agent, customer
 representative, or adjuster, was a full-time salaried employee
 of the department <u>who</u> and had continuously been such an employee
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with responsible insurance duties for <u>at least</u> not less than 2 continuous years and who had been a licensee within <u>the</u> 4 years <u>before</u> prior to employment by the department with the same class of license as that being applied for.

257 An applicant A person who has been licensed as an all-(e) 258 lines adjuster and appointed as an independent adjuster or 259 company employee adjuster as to all property, casualty, and 260 surety insurances may be licensed and appointed as a company 261 employee adjuster or independent adjuster, as to these kinds of insurance, without additional written examination if an 262 263 application for licensure is filed with the department within 48 264 months following the date of cancellation or expiration of the 265 prior appointment.

266 (f) A person who has been licensed as a company employee 267 adjuster or independent adjuster for motor vehicle, property and 268 casualty, workers' compensation, and health insurance may be 269 licensed as such an adjuster without additional written 270 examination if his or her application for licensure is filed 271 with the department within 48 months after cancellation or 272 expiration of the prior license.

273 (f)(g) An applicant for <u>a</u> temporary license, except as 274 otherwise provided in this code.

275 (g) (h) An applicant for a <u>license as a</u> life or health 276 <u>agent license</u> who has received the designation of chartered life 277 underwriter (CLU) from the American College of Life Underwriters 278 and who has been engaged in the insurance business within the 279 past 4 years, except that <u>the applicant</u> such an individual may 280 be examined on pertinent provisions of this code.

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(h) (i) An applicant for license as a general lines agent,
 customer representative, or adjuster who has received the
 designation of chartered property and casualty underwriter
 (CPCU) from the American Institute for Property and Liability
 Underwriters and who has been engaged in the insurance business
 within the past 4 years, except that the applicant such an
 individual may be examined on pertinent provisions of this code.

288 (i) (j) An applicant for license as a customer 289 representative who has earned the designation of Accredited 290 Advisor in Insurance (AAI) from the Insurance Institute of 291 America, the designation of Certified Insurance Counselor (CIC) 292 from the Society of Certified Insurance Service Counselors, the 293 designation of Accredited Customer Service Representative (ACSR) 294 from the Independent Insurance Agents of America, the designation of Certified Professional Service Representative 295 296 (CPSR) from the National Foundation for Certified Professional 297 Service Representatives, the designation of Certified Insurance 298 Service Representative (CISR) from the Society of Certified 299 Insurance Service Representatives, or the designation of 300 Certified Insurance Representative (CIR) from the National 301 Association of Christian Catastrophe Insurance Adjusters. Also, 302 an applicant for license as a customer representative who has 303 earned an associate degree or bachelor's degree from an accredited college or university and has completed with at least 304 9 academic hours of property and casualty insurance curriculum, 305 306 or the equivalent, or has earned the designation of Certified 307 Customer Service Representative (CCSR) from the Florida 308 Association of Insurance Agents, or the designation of

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309 Registered Customer Service Representative (RCSR) from a 310 regionally accredited postsecondary institution in this state, or the designation of Professional Customer Service 311 312 Representative (PCSR) from the Professional Career Institute, 313 whose curriculum has been approved by the department and which whose curriculum includes comprehensive analysis of basic 314 315 property and casualty lines of insurance and testing at least 316 equal to that of standard department testing for the customer 317 representative license. The department shall adopt rules 318 establishing standards for the approval of curriculum.

319 (j) (k) An applicant for license as a resident or 320 nonresident all-lines an independent or company employee adjuster who has the designation of Accredited Claims Adjuster 321 322 (ACA) from a regionally accredited postsecondary institution in this state, Professional Claims Adjuster (PCA) from the 323 324 Professional Career Institute, Professional Property Insurance 325 Adjuster (PPIA) from the HurriClaim Training Academy, Certified 326 Adjuster (CA) from ALL LINES Training, or Certified Claims 327 Adjuster (CCA) from the Association of Property and Casualty 328 Claims Professionals whose curriculum has been approved by the 329 department and which whose curriculum includes comprehensive 330 analysis of basic property and casualty lines of insurance and 331 testing at least equal to that of standard department testing for the all-lines adjuster license. The department shall adopt 332 rules establishing standards for the approval of curriculum. 333

334 <u>(k)(1)</u> An applicant qualifying for a license transfer 335 under s. 626.2927 if the applicant:

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1. Has successfully completed the prelicensing examination

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337 requirements in the applicant's previous home state which are 338 substantially equivalent to the examination requirements in this 339 state, as determined by the department;

2. Has received the designation of chartered property and 340 341 casualty underwriter (CPCU) from the American Institute for 342 Property and Liability Underwriters and has been engaged in the 343 insurance business within the past 4 years if applying to 344 transfer a general lines agent license; or

345 3. Has received the designation of chartered life 346 underwriter (CLU) from the American College of Life Underwriters 347 and has been engaged in the insurance business within the past 4 years \overline{r} if applying to transfer a life or health agent license. 348

349 (1) (m) An applicant for a license as a nonresident agent 350 license, if the applicant:

351 Has successfully completed prelicensing examination 1. 352 requirements in the applicant's home state which are 353 substantially equivalent to the examination requirements in this 354 state, as determined by the department, as a requirement for 355 obtaining a resident license in his or her home state;

356 Held a general lines agent license, life agent license, 2. 357 or health agent license before prior to the time a written 358 examination was required;

359 Has received the designation of chartered property and 3. casualty underwriter (CPCU) from the American Institute for 360 Property and Liability Underwriters and has been engaged in the 361 362 insurance business within the past 4 years, if an applicant for 363 a nonresident license as a general lines agent; or 364

4. Has received the designation of chartered life

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365 underwriter (CLU) from the American College of Life Underwriters 366 and has been in the insurance business within the past 4 years, 367 if an applicant for a nonresident license as a life agent or 368 health agent.

369 Section 6. Subsection (2) of section 626.231, Florida 370 Statutes, is amended to read:

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626.231 Eligibility; application for examination.-

372 A person required to take an examination for a license (2) 373 may be permitted to take an examination before prior to 374 submitting an application for licensure pursuant to s. 626.171 375 by submitting an application for examination through the 376 department's Internet website or the website of a person 377 designated by the department to administer the examination. The department may require In the application, the applicant to 378 379 provide the following information as part of the application shall set forth: 380

(a) His or her full name, <u>date of birth</u> age, social
security number, <u>e-mail address</u>, residence address, business
address, and mailing address.

384 (b) The type of license which that the applicant intends
385 to apply for.

386 (c) The name of any required prelicensing course he or she387 has completed or is in the process of completing.

388 (d) The method by which the applicant intends to qualify 389 for the type of license if other than by completing a 390 prelicensing course.

391 (e) The applicant's gender (male or female).
392 (f) The applicant's native language.

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393 (g) The highest level of education achieved by the 394 applicant.

395 (h) The applicant's race or ethnicity (African American,
 396 white, American Indian, Asian, Hispanic, or other).

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However, the application <u>form</u> must contain a statement that an applicant is not required to disclose his or her race or ethnicity, gender, or native language, that he or she will not be penalized for not doing so, and that the department will use this information exclusively for research and statistical purposes and to improve the quality and fairness of the examinations.

405 Section 7. Subsection (6) of section 626.241, Florida 406 Statutes, is amended to read:

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626.241 Scope of examination.-

(6) In order to reflect the differences between adjusting claims for an insurer and adjusting claims for an insured, the department shall create an examination for applicants seeking licensure as a public adjuster and a separate examination for applicants seeking licensure as <u>an all-lines</u> a company employee adjuster or independent adjuster.

(a) Examinations given applicants for <u>a</u> license as an alllines adjuster <u>must</u> shall cover adjusting in all lines of
insurance, other than life and annuity; or, in accordance with
the application for the license, the examination may be limited
to adjusting in:

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(a) Automobile physical damage insurance;
(b) Property and casualty insurance;

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421	(c) Workers' compensation insurance; or
422	(d) Health insurance.
423	(b) An No examination for workers' on worker's
424	compensation insurance or health insurance <u>is not</u> shall be
425	required for public adjusters.
426	Section 8. Subsection (1) of section 626.251, Florida
427	Statutes, is amended to read:
428	626.251 Time and place of examination; notice
429	(1) The department, or a person designated by the
430	department, shall provide mail written notice of the time and
431	place of the examination to each applicant for examination and
432	each applicant for license required to take an examination who
433	will be eligible to take the examination as of the examination
434	date. The notice shall be <u>e-mailed</u> so mailed, postage prepaid,
435	and addressed to the applicant at <u>the e-mail</u> his or her address
436	shown on the application for license or <u>examination</u> at such
437	other address as requested by the applicant in writing filed
438	with the department prior to the mailing of the notice. Notice
439	is shall be deemed given when so mailed.
440	Section 9. Section 626.281, Florida Statutes, is amended
441	to read:
442	626.281 Reexamination
443	(1) <u>An</u> Any applicant for license or applicant for
444	examination who has either :
445	(a) Taken an examination and failed to make a passing
446	grade, or
447	(b) Failed to appear for the examination or to take or
448	complete the examination at the time and place specified in the
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449	notice of the department,
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451	may take additional examinations, after filing with the
452	department or its designee an application for reexamination
453	together with applicable fees. The failure of an applicant to
454	pass an examination <u>,</u> or the failure to appear for the
455	examination, or to take or complete the examination does not
456	preclude the applicant from taking subsequent examinations.
457	(2) Applicants may not take an examination for a license
458	type more than five times in a 12-month period.
459	<u>(3)</u> The department may require <u>an</u> any individual whose
460	license as an agent, customer representative, or adjuster has
461	expired or has been suspended to pass an examination <u>before</u>
462	prior to reinstating or relicensing the individual as to any
463	class of license. The examination fee <u>must</u> shall be paid <u>for</u> as
464	to each examination.
465	Section 10. Section 626.2815, Florida Statutes, is amended
466	to read:
467	626.2815 Continuing education required; application;
468	exceptions; requirements; penalties
469	(1) The purpose of this section is to establish
470	requirements and standards for continuing education courses for
471	<u>individuals</u> persons licensed to solicit <u>,</u> or sell, or adjust
472	insurance in the state.
473	(2) Except as otherwise provided in this section, the
474	provisions of this section <u>applies</u> apply to <u>individuals</u> persons
475	licensed to engage in the sale of insurance <u>or adjustment of</u>
476	insurance claims in this state for all lines of insurance for
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477 which an examination is required for licensing and to each 478 insurer, employer, or appointing entity, including, but not 479 limited to, those created or existing pursuant to s. 627.351. 480 The provisions of This section does shall not apply to an any 481 individual who holds person holding a license for the sale of 482 any line of insurance for which an examination is not required 483 by the laws of this state or who holds a, nor shall the 484 provisions of this section apply to any limited license as a 485 crop or hail and multiple-peril crop insurance agent the 486 department may exempt by rule. Licensees who are unable to 487 comply with the continuing education requirements due to active 488 duty in the military may submit a written request for a waiver 489 to the department.

490 (3) (a) Each licensee person subject to the provisions of
491 this section must, except as set forth in paragraphs (b), (c),
492 and (d), and (f), complete a minimum of 24 hours of continuing
493 education courses every 2 years in basic or higher-level courses
494 prescribed by this section or in other courses approved by the
495 department.

Each licensee person subject to the provisions of this 496 (a) 497 section must complete, as part of his or her required number of continuing education hours, 3 hours of continuing education, 498 approved by the department, every 2 years on the subject matter 499 500 of ethics. Each licensed general lines agent and customer 501 representative subject to this section must complete, as part of his or her required number of continuing education hours, 1 hour 502 of continuing education, approved by the department, every 2 503 504 years on the subject matter of premium discounts available on Page 18 of 91

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505 property insurance policies based on various hurricane 506 mitigation options and the means for obtaining the discounts.

(b) A <u>licensee</u> person who has been licensed for a period
of 6 or more years must complete 20 hours <u>of continuing</u>
<u>education</u> every 2 years in intermediate or advanced-level
courses prescribed by this section or in other courses approved
by the department.

(c) A licensee who has been licensed for 25 years or more and is a CLU or a CPCU or has a Bachelor of Science degree in risk management or insurance with evidence of 18 or more semester hours in upper-level insurance-related courses must complete 10 hours of continuing education courses every 2 years in courses prescribed by this section or in other courses approved by the department.

519 An individual Any person who holds a license as a (d) 520 customer representative, limited customer representative, title 521 agent, motor vehicle physical damage and mechanical breakdown 522 insurance agent, crop or hail and multiple-peril crop insurance 523 agent, or as an industrial fire insurance or burglary insurance 524 agent and who is not a licensed life or health insurance agent, 525 must shall be required to complete 10 hours of continuing 526 education courses every 2 years.

(e) <u>An individual</u> <u>Any person</u> who holds a license to solicit or sell life or health insurance and a license to solicit or sell property, casualty, surety, or surplus lines insurance must complete <u>the continuing education requirements by</u> completing courses in life or health insurance for one-half of the total hours required and courses in property, casualty,

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533 surety, or surplus lines insurance for one-half of the total 534 hours required. However, a licensee who holds an industrial fire 535 or burglary insurance license and who is a licensed life or 536 health agent must shall be required to complete 4 hours of 537 continuing education courses every 2 years related to industrial 538 fire or burglary insurance and the remaining number of hours of 539 continuing education courses required related to life or health 540 insurance. 541 (f) An individual subject to chapter 648 must complete a minimum of 14 hours of continuing education courses every 2 542 543 years. 544 Excess hours accumulated during any 2-year compliance (g) 545 period may be carried forward to the next compliance period. 546 An individual teaching an approved course of (h) instruction or lecturing at any approved seminar and attending 547 548 the entire course or seminar qualifies for the same number of 549 classroom hours as would be granted to a person taking and 550 successfully completing such course or seminar. Credit is 551 limited to the number of hours actually taught unless a person 552 attends the entire course or seminar. An individual who is an 553 official of or employed by a governmental entity in this state 554 and serves as a professor, instructor, or other position or 555 office, the duties and responsibilities of which are determined 556 by the department to require monitoring and review of insurance 557 laws or insurance regulations and practices, is exempt from this 558 section. 559 (4) (f)1. Except as provided in subparagraph 2., Compliance 560 with continuing education requirements is a condition precedent

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561 to the issuance, continuation, reinstatement, or renewal of any 562 appointment subject to this section. However:

563 <u>(a)</u>^{2.a.} An appointing entity, except one that appoints 564 individuals who are employees or exclusive independent 565 contractors of the appointing entity, may not require, directly 566 or indirectly, as a condition of such appointment or the 567 continuation of such appointment, the taking of an approved 568 course or program by any appointee or potential appointee <u>which</u> 569 that is not of the appointee's choosing.

570 (b)b. Any entity created or existing pursuant to s. 571 627.351 may require employees to take training of any type 572 relevant to their employment but may not require appointees who 573 are not employees to take any approved course or program unless 574 the course or program deals solely with the appointing entity's 575 internal procedures or products or with subjects substantially 576 unique to the appointing entity.

577 (q) A person teaching any approved course of instruction 578 or lecturing at any approved seminar and attending the entire 579 course or seminar shall qualify for the same number of classroom hours as would be granted to a person taking and successfully 580 581 completing such course, seminar, or program. Credit shall be 582 limited to the number of hours actually taught unless a person 583 attends the entire course or seminar. Any person who is an 584 official of or employed by any governmental entity in this state 585 and serves as a professor, instructor, or in any other position 586 or office the duties and responsibilities of which are 587 determined by the department to require monitoring and review of 588 laws or insurance regulations and practices shall be insurance Page 21 of 91

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589 exempt from this section.

590 (h) Excess classroom hours accumulated during any
 591 compliance period may be carried forward to the next compliance
 592 period.

593 (5) (i) For good cause shown, the department may grant an 594 extension of time during which the requirements <u>of imposed by</u> 595 this section may be completed, but such extension of time may 596 not exceed 1 year.

597 (6) (j) A nonresident licensee who must complete continuing 598 education requirements in his or her home state may use the home 599 state requirements to also meet this state's continuing 600 education requirements as well, if the licensee's resident's home state recognizes reciprocity with this state's continuing 601 602 education requirements. A nonresident licensee whose home state 603 does not have a continuing education requirement but is licensed 604 for the same class of business in another state that has which 605 does have a continuing education requirement may comply with 606 this section by furnishing proof of compliance with the other 607 state's requirement if that state has a reciprocal agreement 608 with this state relative to continuing education. A nonresident 609 licensee whose home state does not have such continuing 610 education requirements, and who is not licensed as a nonresident 611 licensee agent in a state that has continuing education 612 requirements and reciprocates with this state, must meet the 613 continuing education requirements of this state.

614 <u>(7) (k)</u> Any person who holds a license to solicit or sell
615 life insurance in this state must complete a minimum of 3 hours
616 in continuing education, approved by the department, on the

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617 subject of suitability in annuity and life insurance 618 transactions. This requirement does not apply to an agent who 619 does not have any active life insurance or annuity contracts. In 620 applying this exemption, the department may require the filing 621 of a certification attesting that the agent has not sold life 622 insurance or annuities during the continuing education 623 compliance cycle in question and does not have any active life 624 insurance or annuity contracts. A licensee may use the hours 625 obtained under this paragraph to satisfy the requirement for 626 continuing education in ethics under paragraph (3)(a). 627 (8) (4) The following courses may be completed in order to meet the elective continuing education course requirements: 628 Any part of the Life Underwriter Training Council Life 629 (a) 630 Course Curriculum: 24 hours; Health Course: 12 hours. Any part of the American College "CLU" diploma 631 (b) curriculum: 24 hours. 632 633 Any part of the Insurance Institute of America's (C) 634 program in general insurance: 12 hours. 635 (d) Any part of the American Institute for Property and 636 Liability Underwriters' Chartered Property Casualty Underwriter 637 (CPCU) professional designation program: 24 hours. (e) 638 Any part of the Certified Insurance Counselor program: 639 21 hours. 640 Any part of the Accredited Advisor in Insurance: 21 (f) 641 hours. In the case of title agents, completion of the 642 (q) Certified Land Closer (CLC) professional designation program and 643 644 receipt of the designation: 24 hours. Page 23 of 91

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(h) In the case of title agents, completion of the
Certified Land Searcher (CLS) professional designation program
and receipt of the designation: 24 hours.

648 (i) Any insurance-related course that which is approved by
649 the department and taught by an accredited college or university
650 per credit hour granted: 12 hours.

651 Any course, including courses relating to agency (i) 652 management or errors and omissions, developed or sponsored by an 653 any authorized insurer or recognized agents' association or insurance trade association or an any independent study program 654 655 of instruction, subject to approval by the department, qualifies 656 for the equivalency of the number of classroom hours assigned 657 thereto by the department. However, unless otherwise provided in 658 this section, continuing education hours may not be credited 659 toward meeting the requirements of this section unless the 660 course is provided by classroom instruction or results in a 661 monitored examination. A monitored examination is not required 662 for:

663 1. An independent study program of instruction presented 664 through interactive, online technology that the department 665 determines has sufficient internal testing to validate the 666 student's full comprehension of the materials presented; or

667 2. An independent study program of instruction presented 668 on paper or in printed material <u>which</u> that imposes a final 669 closed book examination that meets the requirements of the 670 department's rule for self-study courses. The examination may be 671 taken without a proctor <u>if</u> provided the student presents to the 672 provider a sworn affidavit certifying that the student did not

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673 consult any written materials or receive outside assistance of 674 any kind or from any person, directly or indirectly, while 675 taking the examination. If the student is an employee of an 676 agency or corporate entity, the student's supervisor or a 677 manager or owner of the agency or corporate entity must also 678 sign the sworn affidavit. If the student is self-employed, a 679 sole proprietor, or a partner, or if the examination is 680 administered online, the sworn affidavit must also be signed by 681 a disinterested third party. The sworn affidavit must be 682 received by the approved provider before prior to reporting 683 continuing education credits to the department.

684 (9) (k) Each person or entity sponsoring a course for 685 continuing education credit must furnish, within 21 30 days 686 after completion of the course, in a form satisfactory to the 687 department or its designee, a written and certified roster 688 showing the name and license number of all persons successfully 689 completing such course and requesting credit, accompanied by the 690 required fee.

691 (10) (5) The department may immediately terminate or shall 692 refuse to renew the appointment of an any agent or adjuster who 693 has been notified by the department that who has not had his or her continuing education requirements have not been certified, 694 695 unless the agent or adjuster has been granted an extension or 696 waiver by the department. The department may not issue a new 697 appointment of the same or similar type, with any insurer, to a licensee an agent who was denied a renewal appointment for 698 699 failing failure to complete continuing education as required 700 until the licensee agent completes his or her continuing

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701 education requirement.

702 (6) (a) There is created an 11-member continuing education 703 advisory board to be appointed by the Chief Financial Officer. Appointments shall be for terms of 4 years. The purpose of the 704 705 board is to advise the department in determining standards by 706 which courses may be evaluated and categorized as basic, 707 intermediate, or advanced. The board shall submit 708 recommendations to the department of changes needed in such 709 criteria not less frequently than every 2 years. The department 710 shall require all approved course providers to submit courses 711 for approval to the department using the criteria. All 712 materials, brochures, and advertisements related to the approved 713 courses must specify the level assigned to the course. 714 (b) The board members shall be appointed as follows: 715 1. Seven members representing agents of which at least one 716 must be a representative from each of the following 717 organizations: the Florida Association of Insurance Agents; the 718 Florida Association of Insurance and Financial Advisors; the 719 Professional Insurance Agents of Florida, Inc.; the Florida 720 Association of Health Underwriters; the Specialty Agents' 721 Association; the Latin American Agents' Association; and the 722 National Association of Insurance Women. Such board members must 723 possess at least a bachelor's degree or higher from an 724 accredited college or university with major coursework in 725 insurance, risk management, or education or possess the 726 designation of CLU, CPCU, CHFC, CFP, AAI, or CIC. In addition, 727 each member must possess 5 years of classroom instruction 728 experience or 5 years of experience in the development or design Page 26 of 91

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729 of educational programs or 10 years of experience as a licensed 730 resident agent. Each organization may submit to the department a 731 list of recommendations for appointment. If one organization 732 does not submit a list of recommendations, the Chief Financial 733 Officer may select more than one recommended person from a list 734 submitted by other eligible organizations.

735 2. Two members representing insurance companies at least 736 one of whom must represent a Florida Domestic Company and one of 737 whom must represent the Florida Insurance Council. Such board 738 members must be employed within the training department of the 739 insurance company. At least one such member must be a member of 740 the Society of Insurance Trainers and Educators.

741 3. One member representing the general public who is not 742 directly employed in the insurance industry. Such board member 743 must possess a minimum of a bachelor's degree or higher from an 744 accredited college or university with major coursework in 745 insurance, risk management, training, or education.

746 4. One member, appointed by the Chief Financial Officer,
747 who represents the department.

748 (c) The members of the board shall serve at the pleasure
749 of the Chief Financial Officer. Each board member shall be
750 entitled to reimbursement for expenses pursuant to s. 112.061.
751 The board shall designate one member as chair. The board shall
752 meet at the call of the chair or the Chief Financial Officer.

753 <u>(11)(7)</u> The department may contract services relative to 754 the administration of the continuing education program to a 755 private entity. The contract shall be procured as a contract for 756 a contractual service pursuant to s. 287.057.

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757	Section 11. Effective October 1, 2014, subsections (3) and
758	(7) of section 626.2815, Florida Statutes, as amended by this
759	act, are amended, and subsections (8) through (11) of that
760	section are redesignated as subsections (7) through (10),
761	respectively, to read:
762	626.2815 Continuing education requirements
763	(3) Each licensee <u>except a title insurance agent</u> subject
764	to this section must, except as set forth in paragraphs (b),
765	(c), (d), and (f), complete a <u>5-hour update course every 2 years</u>
766	which is specific to the license held by the licensee. The
767	course must be developed and offered by providers and approved
768	by the department. The content of the course must address all
769	lines of insurance for which examination and licensure are
770	required and include the following subject areas: insurance law
771	updates, ethics for insurance professionals, disciplinary trends
772	and case studies, industry trends, premium discounts,
773	determining suitability of products and services, and other
774	similar insurance-related topics the department determines are
775	relevant to legally and ethically carrying out the
776	responsibilities of the license granted. A licensee who holds
777	multiple insurance licenses must complete an update course that
778	is specific to at least one of the licenses held. Except as
779	otherwise specified, any remaining required hours of continuing
780	education are elective and may consist of any continuing
781	education course approved by the department under this section
782	minimum of 24 hours of continuing education courses every 2
783	years in basic or higher-level courses prescribed by this
784	section or in other courses approved by the department.
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785 Except as provided in paragraphs (b), (c), (d), (e), (a) 786 and (i), each licensee must also complete 19 $\frac{3}{2}$ hours of elective 787 continuing education courses, approved by the department, every 788 2 years on the subject matter of ethics. Each licensed general 789 lines agent and customer representative must complete 1 hour _of 790 continuing education, approved by the department, every 2 years 791 on the subject matter of premium discounts available on propertv 792 insurance policies based on various hurricane mitigation options 793 and the means for obtaining the discounts.

(b) A licensee who has been licensed for 6 or more years
must <u>also</u> complete <u>a minimum of 15</u> 20 hours of <u>elective</u>
continuing education every 2 years <u>in intermediate or advanced-</u>
level courses prescribed by this section or in other courses
approved by the department.

(c) A licensee who has been licensed for 25 years or more and is a CLU or a CPCU or has a Bachelor of Science degree in risk management or insurance with evidence of 18 or more semester hours in upper-level insurance-related courses must also complete a minimum of 5 10 hours of elective continuing education courses every 2 years in courses prescribed by this section or in other courses approved by the department.

(d) An individual who holds a license as a customer
representative, limited customer representative, title agent,
motor vehicle physical damage and mechanical breakdown insurance
agent, or an industrial fire insurance or burglary insurance
agent and who is not a licensed life or health agent, must <u>also</u>
complete <u>a minimum of 5</u> 10 hours of continuing education courses
every 2 years.

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813 (e) An individual who holds a license to solicit or sell 814 life or health insurance and a license to solicit or sell 815 property, casualty, surety, or surplus lines insurance must 816 complete courses in life or health insurance for one-half of the 817 total hours required and courses in property, casualty, surety, 818 or surplus lines insurance for one-half of the total hours 819 a licensee who holds an industrial fire or required. However, 820 burglary insurance license and who is a licensed life or health 821 agent must complete 4 hours of continuing education courses 822 every 2 years related to industrial fire or burglary insurance 823 and the remaining number of hours of continuing education 824 courses related to life or health insurance.

825 (e) (f) An individual subject to chapter 648 must complete 826 the 5-hour update course and a minimum of 9 14 hours of elective 827 continuing education courses every 2 years.

828 (f) Elective continuing education courses for public 829 adjusters must be specifically designed for public adjusters and 830 approved by the department. Notwithstanding this subsection, 831 public adjusters for workers' compensation insurance or health 832 insurance are not required to take continuing education courses 833 pursuant to this section.

(g) Excess hours accumulated during any 2-year complianceperiod may be carried forward to the next compliance period.

(h) An individual teaching an approved course of
instruction or lecturing at any approved seminar and attending
the entire course or seminar qualifies for the same number of
classroom hours as would be granted to a person taking and
successfully completing such course or seminar. Credit is

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841 limited to the number of hours actually taught unless a person 842 attends the entire course or seminar. An individual who is an 843 official of or employed by a governmental entity in this state 844 and serves as a professor, instructor, or other position or 845 office, the duties and responsibilities of which are determined 846 by the department to require monitoring and review of insurance 847 laws or insurance regulations and practices, is exempt from this 848 section.

849 (i) For compliance periods beginning on or after October 850 1, 2014, any person who holds a license as a title insurance 851 agent must complete a minimum of 10 hours of continuing 852 education credit every 2 years in title insurance and escrow 853 management specific to this state and approved by the 854 department, which shall include at least 3 hours of continuing 855 education on the subject matter of ethics, rules, or compliance 856 with state and federal regulations relating specifically to 857 title insurance and closing services.

858 (7) Any person who holds a license to solicit or sell life 859 insurance in this state must complete a minimum of 3 hours in 860 continuing education, approved by the department, on the subject 861 of suitability in annuity and life insurance transactions. This 862 requirement does not apply to an agent who does not have any 863 active life insurance or annuity contracts. In applying this 864 exemption, the department may require the filing of a 865 certification attesting that the agent has not sold life 866 insurance or annuities during the continuing education 867 compliance cycle in question and does not have any active life 868 insurance or annuity contracts. A licensee may use the hours Page 31 of 91

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869 obtained under this paragraph to satisfy the requirement for 870 continuing education in ethics under paragraph (3)(a). 871 Section 12. Subsections (1) and (2) of section 626.292, 872 Florida Statutes, are amended to read: 873 626.292 Transfer of license from another state.-874 An Any individual licensed in good standing in another (1)875 state may apply to the department to have the license 876 transferred to this state to obtain a Florida resident agent or 877 all-lines adjuster license for the same lines of authority covered by the license in the other state. 878 879 To qualify for a license transfer, an individual (2)880 applicant must meet the following requirements: 881 The individual must shall become a resident of this (a) 882 state. 883 The individual must shall have been licensed in (b) 884 another state for a minimum of 1 year immediately preceding the 885 date the individual became a resident of this state. 886 The individual must shall submit a completed (C) 887 application for this state which is received by the department 888 within 90 days after the date the individual became a resident 889 of this state, along with payment of the applicable fees set 890 forth in s. 624.501 and submission of the following documents: 891 1. A certification issued by the appropriate official of 892 the applicant's home state identifying the type of license and lines of authority under the license and stating that, at the 893 894 time the license from the home state was canceled, the applicant 895 was in good standing in that state or that the state's Producer 896 Database records, maintained by the National Association of Page 32 of 91

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897 Insurance Commissioners, its affiliates, or subsidiaries, 898 indicate that the agent <u>or all-lines adjuster</u> is or was licensed 899 in good standing for the line of authority requested.

900 2. A set of the individual applicant's fingerprints in 901 accordance with s. 626.171(4).

902 The individual must shall satisfy prelicensing (d) 903 education requirements in this state, unless the completion of 904 prelicensing education requirements was a prerequisite for 905 licensure in the other state and the prelicensing education 906 requirements in the other state are substantially equivalent to 907 the prelicensing requirements of this state as determined by the 908 department. This paragraph does not apply to all-lines 909 adjusters.

910 (e) The individual <u>must shall</u> satisfy the examination
911 requirement under s. 626.221, unless <u>exempted</u> exempt thereunder.
912 Section 13. Subsections (2) and (3) of section 626.311,

913 Florida Statutes, are amended to read:

914

626.311 Scope of license.-

915 (2) Except with respect as to a limited license as a
916 credit life or disability insurance agent, the license of a life
917 agent covers shall cover all classes of life insurance business.

918 (3) Except with respect as to a limited license as a 919 travel personal accident insurance agent, the license of a 920 health agent covers shall cover all kinds of health insurance; 921 and such no license may not shall be issued limited to a 922 particular class of health insurance.

923 Section 14. Subsections (1) and (4) of section 626.321, 924 Florida Statutes, are amended to read:

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925

626.321 Limited licenses.-

926 (1) The department shall issue to a qualified <u>applicant</u> 927 individual, or a qualified individual or entity under paragraphs 928 (c), (d), (e), and (i), a license as agent authorized to 929 transact a limited class of business in any of the following 930 categories of limited lines insurance:

931 Motor vehicle physical damage and mechanical breakdown (a) 932 insurance.-License covering insurance against only the loss of 933 or damage to a any motor vehicle that which is designed for use upon a highway, including trailers and semitrailers designed for 934 use with such vehicles. Such license also covers insurance 935 936 against the failure of an original or replacement part to 937 perform any function for which it was designed. The applicant 938 for such a license shall pass a written examination covering 939 motor vehicle physical damage insurance and mechanical breakdown 940 insurance. A licensee under this paragraph may not No individual 941 while so licensed shall hold a license as an agent for as to any 942 other or additional kind or class of insurance coverage except 943 as to a limited license for credit insurance life and disability 944 insurances as provided in paragraph (e). Effective October 1, 945 2012, all licensees holding such limited license and appointment 946 may renew the license and appointment, but no new or additional 947 licenses may be issued pursuant to this paragraph, and a 948 licensee whose limited license under this paragraph has been terminated, suspended, or revoked may not have such license 949 950 reinstated. 951 (b) Industrial fire insurance or burglary insurance.-

952 License covering only industrial fire insurance or burglary

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953 insurance. The applicant for such a license <u>must</u> shall pass a 954 written examination covering such insurance. <u>A licensee under</u> 955 <u>this paragraph may not</u> No individual while so licensed shall 956 hold a license as an agent <u>for</u> as to any other or additional 957 kind or class of insurance coverage except <u>for</u> as to life 958 insurance and health insurance insurances.

959 Travel insurance.-License covering only policies and (C) 960 certificates of travel insurance, which are subject to review by the office under s. 624.605(1)(q). Policies and certificates of 961 travel insurance may provide coverage for risks incidental to 962 963 travel, planned travel, or accommodations while traveling, 964 including, but not limited to, accidental death and 965 dismemberment of a traveler; trip cancellation, interruption, or 966 delay; loss of or damage to personal effects or travel 967 documents; baggage delay; emergency medical travel or evacuation 968 of a traveler; or medical, surgical, and hospital expenses 969 related to an illness or emergency of a traveler. Any Such 970 policy or certificate may be issued for terms longer than 60 971 days, but each policy or certificate, other than a policy or 972 certificate providing coverage for air ambulatory services only, 973 each policy or certificate must be limited to coverage for 974 travel or use of accommodations of no longer than 60 days. The 975 license may be issued only:

976 1. To a full-time salaried employee of a common carrier or 977 a full-time salaried employee or owner of a transportation 978 ticket agency and may authorize the sale of such ticket policies 979 only in connection with the sale of transportation tickets, or 980 to the full-time salaried employee of such an agent. No Such

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981 policy may not shall be for a duration of more than 48 hours or 982 more than for the duration of a specified one-way trip or round 983 trip. 984 2. To an entity or individual that is: 985 The developer of a timeshare plan that is the subject a. 986 of an approved public offering statement under chapter 721; 987 b. An exchange company operating an exchange program 988 approved under chapter 721; 989 с. A managing entity operating a timeshare plan approved 990 under chapter 721; 991 A seller of travel as defined in chapter 559; or d. 992 A subsidiary or affiliate of any of the entities е. 993 described in sub-subparagraphs a.-d. 994 995 A licensee shall require each employee who offers policies or 996 certificates under this subparagraph to receive initial training 997 from a general lines agent or an insurer authorized under 998 chapter 624 to transact insurance within this state. For an 999 entity applying for a license as a travel insurance agent, the 1000 fingerprinting requirement of this section applies only to the 1001 president, secretary, and treasurer and to any other officer or 1002 person who directs or controls the travel insurance operations 1003 of the entity. 1004 (d) Motor vehicle rental insurance.-1005 1. License covering only insurance of the risks set forth

1006 in this paragraph when offered, sold, or solicited with and 1007 incidental to the rental or lease of a motor vehicle and which 1008 applies only to the motor vehicle that is the subject of the

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1009 lease or rental agreement and the occupants of the motor 1010 vehicle:

1011 a. Excess motor vehicle liability insurance providing 1012 coverage in excess of the standard liability limits provided by 1013 the lessor in the lessor's lease to a person renting or leasing 1014 a motor vehicle from the licensee's employer for liability 1015 arising in connection with the negligent operation of the leased 1016 or rented motor vehicle.

1017 b. Insurance covering the liability of the lessee to the1018 lessor for damage to the leased or rented motor vehicle.

1019 c. Insurance covering the loss of or damage to baggage, 1020 personal effects, or travel documents of a person renting or 1021 leasing a motor vehicle.

d. Insurance covering accidental personal injury or death
of the lessee and any passenger who is riding or driving with
the covered lessee in the leased or rented motor vehicle.

1025 Insurance under a motor vehicle rental insurance 2. 1026 license may be issued only if the lease or rental agreement is 1027 for no more than 60 days, the lessee is not provided coverage for more than 60 consecutive days per lease period, and the 1028 1029 lessee is given written notice that his or her personal 1030 insurance policy providing coverage on an owned motor vehicle 1031 may provide coverage of such risks and that the purchase of the 1032 insurance is not required in connection with the lease or rental 1033 of a motor vehicle. If the lease is extended beyond 60 days, the 1034 coverage may be extended one time only for a period not to 1035 exceed an additional 60 days. Insurance may be provided to the 1036 lessee as an additional insured on a policy issued to the

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1037 licensee's employer.

3. The license may be issued only to the full-time salaried employee of a licensed general lines agent or to a business entity that offers motor vehicles for rent or lease if insurance sales activities authorized by the license are in connection with and incidental to the rental or lease of a motor vehicle.

a. A license issued to a business entity that offers motor vehicles for rent or lease <u>encompasses</u> shall encompass each office, branch office, or place of business making use of the entity's business name in order to offer, solicit, and sell insurance pursuant to this paragraph.

1049 The application for licensure must list the name, b. 1050 address, and phone number for each office, branch office, or 1051 place of business that is to be covered by the license. The 1052 licensee shall notify the department of the name, address, and 1053 phone number of any new location that is to be covered by the 1054 license before the new office, branch office, or place of 1055 business engages in the sale of insurance pursuant to this 1056 paragraph. The licensee must shall notify the department within 1057 30 days after closing or terminating an office, branch office, 1058 or place of business. Upon receipt of the notice, the department 1059 shall delete the office, branch office, or place of business 1060 from the license.

1061 c. A licensed and appointed entity is directly responsible 1062 and accountable for all acts of the licensee's employees.

1063 (e) Credit life or disability insurance.-License covering 1064 only credit life, credit or disability insurance, credit

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1065	property, credit unemployment, involuntary unemployment,
1066	mortgage life, mortgage guaranty, mortgage disability,
1067	guaranteed automobile protection (GAP) insurance, and any other
1068	form of insurance offered in connection with an extension of
1069	credit which is limited to partially or wholly extinguishing a
1070	credit obligation that the department determines should be
1071	designated a form of limited line credit insurance. Effective
1072	October 1, 2012, all valid licenses held by persons for any of
1073	the lines of insurance listed in this paragraph shall be
1074	converted to a credit insurance license. Licensees who wish to
1075	obtain a new license reflecting such change must request a
1076	duplicate license and pay a \$5 fee as specified in s.
1077	624.501(15). The license may be issued only to an individual
1078	employed by a life or health insurer as an officer or other
1079	salaried or commissioned representative, to an individual
1080	employed by or associated with a lending or financial
1081	institution or creditor, or to a lending or financial
1082	institution or creditor, and may authorize the sale of such
1083	insurance only with respect to borrowers or debtors of such
1084	lending or financing institution or creditor. However, only the
1085	individual or entity whose tax identification number is used in
1086	receiving or is credited with receiving the commission from the
1087	sale of such insurance shall be the licensed agent of the
1088	insurer. No individual while so licensed shall hold a license as
1089	an agent as to any other or additional kind or class of life or
1090	health insurance coverage. An entity holding a limited license
1091	under this paragraph is also authorized to sell credit insurance
1092	and credit property insurance.
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1093	(f) Credit insuranceLicense covering only credit
1094	insurance, as such insurance is defined in s. 624.605(1)(i), and
1095	no individual or entity so licensed shall, during the same
1096	period, hold a license as an agent as to any other or additional
1097	kind of life or health insurance with the exception of credit
1098	life or disability insurance as defined in paragraph (e). The
1099	same licensing provisions as outlined in paragraph (e) apply to
1100	entities licensed as credit insurance agents under this
1101	paragraph.
1102	(g) Credit property insurance.—A license covering only
1103	credit property insurance may be issued to any individual except
1104	an individual employed by or associated with a financial
1105	institution as defined in s. 655.005 and authorized to sell such
1106	insurance only with respect to a borrower or debtor, not to
1107	exceed the amount of the loan.
1108	<u>(f)</u> Crop hail and multiple-peril crop insurance
1109	License for insurance covering crops subject to unfavorable
1110	weather conditions, fire or lightening, flood, hail, insect
1111	infestation, disease, or other yield-reducing conditions or
1112	perils which is provided by the private insurance market, or
1113	which is subsidized by the Federal Group Insurance Corporation
1114	including multi-peril crop insurance only crop hail and
1115	multiple-peril crop insurance. Notwithstanding any other
1116	provision of law, the limited license may be issued to a bona
1117	fide salaried employee of an association chartered under the
1118	Farm Credit Act of 1971, 12 U.S.C. ss. 2001 et seq., who
1119	satisfactorily completes the examination prescribed by the
1120	department pursuant to s. 626.241(5). The limited agent must be
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1121 appointed by, and his or her limited license requested by, a 1122 licensed general lines agent. All business transacted by the 1123 limited agent must be on shall be in behalf of, in the name of, 1124 and countersigned by the agent by whom he or she is appointed. 1125 Sections 626.561 and 626.748, relating to records, apply to all 1126 business written pursuant to this section. The limited licensee 1127 may be appointed by and licensed for only one general lines 1128 agent or agency.

1129 <u>(g)</u>(i) In-transit and storage personal property insurance; 1130 communications equipment property insurance, communications 1131 equipment inland marine insurance, and communications equipment 1132 service warranty agreement sales.-

1133 1. A License for insurance covering only the insurance of 1134 personal property not held for resale, covering the risks of 1135 transportation or storage in rented or leased motor vehicles, 1136 trailers, or self-service storage facilities, as the latter are 1137 defined in s. 83.803. Such license, may be issued, without 1138 examination, only to employees or authorized representatives of 1139 lessors who rent or lease motor vehicles, trailers, or selfservice storage facilities and who are authorized by an insurer 1140 1141 to issue certificates or other evidences of insurance to lessees 1142 of such motor vehicles, trailers, or self-service storage facilities under an insurance policy issued to the lessor. A 1143 1144 person licensed under this paragraph must shall give a 1145 prospective purchaser of in-transit or storage personal property 1146 insurance written notice that his or her homeowner's policy may 1147 provide coverage for the loss of personal property and that the purchase of such insurance is not required under the lease 1148

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1149 terms. 1150 2. A license covering only communications equipment, for 1151 the loss, theft, mechanical failure, malfunction of or damage 1152 to, communications equipment. The license may be issued only to: 1153 a. Employees or authorized representatives of a licensed
1151 the loss, theft, mechanical failure, malfunction of or damage 1152 to, communications equipment. The license may be issued only to:
1152 to, communications equipment. The license may be issued only to:
a. Emproyees of authorized representatives of a freensed
1154 general lines agent;
1154 general lines agenc, 1155 b. The lead business location of a retail vendor of
1157 c. Employees, agents, or authorized representatives of a
1158 retail vendor of communications equipment.
1159
1160 The license authorizes the sale of such policies, or
1161 certificates under a group master policy, only with respect to
1162 the sale of, or provision of communications service for,
1163 communications equipment. A general lines agent is not required
1164 to obtain a license under this subparagraph to offer or sell
1165 communications equipment property insurance or communication
1166 equipment inland marine insurance. The license also authorizes
1167 sales of service warranty agreements covering only
1168 communications equipment to the same extent as if licensed under
1169 s. 634.419 or s. 634.420. The provisions of this chapter
1170 requiring submission of fingerprints do not apply to
1171 communications equipment licenses issued to qualified entities
1172 under this subparagraph. Licensees offering policies under this
1173 subparagraph must receive initial training from, and have a
1174 contractual relationship with, a general lines agent. For the
1175 purposes of this subparagraph, the term "communications
1176 equipment" means handsets, pagers, personal digital assistants,
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1177	portable computers, automatic answering devices, and other
1178	devices or accessories used to originate or receive
1179	communications signals or service, and includes services related
1180	to the use of such devices, such as consumer access to a
1181	wireless network; however, the term does not include
1182	telecommunications switching equipment, transmission wires, cell
1183	site transceiver equipment, or other equipment and systems used
1184	by telecommunications companies to provide telecommunications
1185	service to consumers. A branch location of a retail vendor of
1186	communications equipment licensed pursuant to paragraph (2)(b)
1187	may, in lieu of obtaining an appointment from an insurer or
1188	warranty association as provided in paragraph (2)(c), obtain a
1189	single appointment from the associated lead business location
1190	licensee licensed under paragraph (2)(a) and pay the prescribed
1191	appointment fee under s. 624.501 provided the lead business
1192	location has a single appointment from each insurer or warranty
1193	association represented and such appointment provides that it
1194	applies to the lead business location and all of its branch
1195	locations. Any branch location individually appointed by an
1196	insurer under paragraph (2)(c) prior to January 1, 2006, may
1197	replace its appointments with an appointment from its lead
1198	location at no charge. Branch location appointments shall be
1199	renewed on the first annual anniversary of licensure of the lead
1200	business location occurring more than 24 months after the
1201	initial appointment date and every 24 months thereafter.
1202	Notwithstanding s. 624.501, after July 1, 2006, the renewal fee
1203	applicable to such branch location appointments shall be \$30 per
1204	appointment.
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1205	(h) Portable electronics insuranceLicense for property
1206	insurance or inland marine insurance that covers only loss,
1207	theft, mechanical failure, malfunction, or damage for portable
1208	electronics.
1209	1. The license may be issued only to:
1210	a. Employees or authorized representatives of a licensed
1211	general lines agent; or
1212	b. The lead business location of a retail vendor that
1213	sells portable electronics insurance. The lead business location
1214	must have a contractual relationship with a general lines agent.
1215	2. Employees or authorized representatives of a licensee
1216	under subparagraph 1. may sell or offer for sale portable
1217	electronics coverage without being subject to licensure as an
1218	insurance agent if:
1219	a. Such insurance is sold or offered for sale at a
1220	licensed location or at one of the licensee's branch locations
1221	if the branch location is appointed by the licensed lead
1222	business location or its appointing insurers;
1223	b. The insurer issuing the insurance directly supervises
1224	or appoints a general lines agent to supervise the sale of such
1225	insurance, including the development of a training program for
1226	the employees and authorized representatives of vendors that are
1227	directly engaged in the activity of selling or offering the
1228	insurance; and
1229	c. At each location where the insurance is offered,
1230	brochures or other written materials that provide the
1231	information required by this subparagraph are made available to
1232	all prospective customers. The brochures or written materials
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1233	may include information regarding portable electronics
1234	insurance, service warranty agreements, or other incidental
1235	services or benefits offered by a licensee.
1236	3. Individuals not licensed to sell portable electronics
1237	insurance may not be paid commissions based on the sale of such
1238	coverage. However, a licensee who uses a compensation plan for
1239	employees and authorized representatives which includes
1240	supplemental compensation for the sale of noninsurance products,
1241	in addition to a regular salary or hourly wages, may include
1242	incidental compensation for the sale of portable electronics
1243	insurance as a component of the overall compensation plan.
1244	4. Brochures or other written materials related to
1245	portable electronics insurance must:
1246	a. Disclose that such insurance may duplicate coverage
1247	already provided by a customer's homeowners' insurance policy,
1248	renters' insurance policy, or other source of coverage;
1249	b. State that enrollment in insurance coverage is not
1250	required in order to purchase or lease portable electronics or
1251	services;
1252	c. Summarize the material terms of the insurance coverage,
1253	including the identity of the insurer, the identity of the
1254	supervising entity, the amount of any applicable deductible and
1255	how it is to be paid, the benefits of coverage, and key terms
1256	and conditions of coverage, such as whether portable electronics
1257	may be repaired or replaced with similar make and model
1258	reconditioned or nonoriginal manufacturer parts or equipment;
1259	d. Summarize the process for filing a claim, including a
1260	description of how to return portable electronics and the
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1261	maximum fee applicable if the customer fails to comply with
1262	equipment return requirements; and
1263	e. State that an enrolled customer may cancel coverage at
1264	any time and that the person paying the premium will receive a
1265	refund of any unearned premium.
1266	5. A licensed and appointed general lines agent is not
1267	required to obtain a portable electronics insurance license to
1268	offer or sell portable electronics insurance at locations
1269	already licensed as an insurance agency, but may apply for a
1270	portable electronics insurance license for branch locations not
1271	otherwise licensed to sell insurance.
1272	6. A portable electronics license authorizes the sale of
1273	individual policies or certificates under a group or master
1274	insurance policy. The license also authorizes the sale of
1275	service warranty agreements covering only portable electronics
1276	to the same extent as if licensed under s. 634.419 or s.
1277	634.420.
1278	7. A licensee may bill and collect the premium for the
1279	purchase of portable electronics insurance provided that:
1280	a. If the insurance is included with the purchase or lease
1281	of portable electronics or related services, the licensee
1282	clearly and conspicuously discloses that insurance coverage is
1283	included with the purchase. Disclosure of the stand-alone cost
1284	of the premium for same or similar insurance must be made on the
1285	customer's bill and in any marketing materials made available at
1286	the point of sale. If the insurance is not included, the charge
1287	to the customer for the insurance must be separately itemized on
1288	the customer's bill.
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1289	b. Premiums are incidental to other fees collected, are
1290	maintained in a manner that is readily identifiable, and are
1291	accounted for and remitted to the insurer or supervising entity
1292	within 60 days of receipt. Licensees are not required to
1293	maintain such funds in a segregated account.
1294	c. All funds received by a licensee from an enrolled
1295	customer for the sale of the insurance are considered funds held
1296	in trust by the licensee in a fiduciary capacity for the benefit
1297	of the insurer. Licensees may receive compensation for billing
1298	and collection services.
1299	8. Notwithstanding any other provision of law, the terms
1300	for the termination or modification of coverage under a policy
1301	of portable electronics insurance are those set forth in the
1302	policy.
1303	9. Notice or correspondence required by the policy, or
1304	otherwise required by law, may be provided by electronic means
1305	if the insurer or licensee maintains proof that the notice or
1306	correspondence was sent. Such notice or correspondence may be
1307	sent on behalf of the insurer or licensee by the general lines
1308	agent appointed by the insurer to supervise the administration
1309	of the program. For purposes of this subparagraph, an enrolled
1310	customer's provision of an electronic mail address to the
1311	insurer or licensee is deemed to be consent to receive notices
1312	and correspondence by electronic means if a conspicuously
1313	located disclosure is provided to the customer indicating the
1314	same.
1315	10. The provisions of this chapter requiring submission of
1316	fingerprints do not apply to licenses issued to qualified
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1317	entities under this paragraph.
1318	11. A branch location that sells portable electronics
1319	insurance may, in lieu of obtaining an appointment from an
1320	insurer or warranty association, obtain a single appointment
1321	from the associated lead business location licensee and pay the
1322	prescribed appointment fee under s. 624.501 if the lead business
1323	location has a single appointment from each insurer or warranty
1324	association represented and such appointment applies to the lead
1325	business location and all of its branch locations. Branch
1326	location appointments shall be renewed 24 months after the
1327	initial appointment date of the lead business location and every
1328	24 months thereafter. Notwithstanding s. 624.501, the renewal
1329	fee applicable to such branch location appointments is \$30 per
1330	appointment.
1331	12. For purposes of this paragraph:
1332	a. "Branch location" means any physical location in this
1333	state at which a licensee offers its products or services for
1334	sale.
1335	b. "Portable electronics" means personal, self-contained,
1336	easily carried by an individual, battery-operated electronic
1337	communication, viewing, listening, recording, gaming, computing
1338	or global positioning devices, including cell or satellite
1339	phones, pagers, personal global positioning satellite units,
1340	portable computers, portable audio listening, video viewing or
1341	recording devices, digital cameras, video camcorders, portable
1342	gaming systems, docking stations, automatic answering devices,
1343	and other similar devices and their accessories, and service
1344	related to the use of such devices.

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1345 <u>c. "Portable electronics transaction" means the sale or</u> 1346 <u>lease of portable electronics or a related service, including</u> 1347 portable electronics insurance.

1348 Except as otherwise expressly provided, a person (4) 1349 applying for or holding a limited license is shall be subject to 1350 the same applicable requirements and responsibilities that as 1351 apply to general lines agents in general τ if licensed as to 1352 motor vehicle physical damage and mechanical breakdown insurance, credit property insurance, industrial fire insurance 1353 or burglary insurance, motor vehicle rental insurance, credit 1354 1355 insurance, crop hail and multiple-peril crop insurance, in-1356 transit and storage personal property insurance, or portable 1357 electronics insurance communications equipment property 1358 insurance or communications equipment inland marine insurance, 1359 baggage and motor vehicle excess liability insurance, or credit 1360 insurance; or as apply to life agents or health agents in general, as applicable the case may be, if licensed as to travel 1361 1362 personal accident insurance or credit life or credit disability 1363 insurance.

1364 Section 15. Section 626.342, Florida Statutes, is amended 1365 to read:

1366 626.342 Furnishing supplies to unlicensed life, health, or
 1367 general lines agent prohibited; civil liability.-

(1) An insurer, a managing general agent, an insurance
agency, or an agent, directly or through <u>a</u> any representative,
may not furnish to <u>an</u> any agent any blank forms, applications,
stationery, or other supplies to be used in soliciting,
negotiating, or effecting contracts of insurance on its behalf

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1373 unless such blank forms, applications, stationery, or other 1374 supplies relate to a class of business <u>for with respect to</u> which 1375 the agent is licensed and appointed, whether for that insurer or 1376 another insurer.

1377 An Any insurer, general agent, insurance agency, or (2)1378 agent who furnishes any of the supplies specified in subsection 1379 (1) to an any agent or prospective agent not appointed to 1380 represent the insurer and who accepts from or writes any 1381 insurance business for such agent or agency is subject to civil 1382 liability to an any insured of such insurer to the same extent 1383 and in the same manner as if such agent or prospective agent had 1384 been appointed or authorized by the insurer or such agent to act 1385 on in its or his or her behalf. The provisions of this 1386 subsection do not apply to insurance risk apportionment plans under s. 627.351. 1387

1388 (3) This section does not apply to the placing of surplus1389 lines business under the provisions of ss. 626.913-626.937.

1390 Section 16. Subsection (1) of section 626.381, Florida1391 Statutes, is amended to read:

1392 626.381 Renewal, continuation, reinstatement, or 1393 termination of appointment.-

(1) The appointment of an appointee <u>continues</u> shall
continue in force until suspended, revoked, or otherwise
terminated, but <u>is</u> subject to a renewal request filed by the
appointing entity in the appointee's birth month as to natural
persons or <u>the month the original appointment was issued</u> license
date as to entities and every 24 months thereafter, accompanied
by payment of the renewal appointment fee and taxes as

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1401 prescribed in s. 624.501.

1402 Section 17. Section 626.536, Florida Statutes, is amended 1403 to read:

1404 626.536 Reporting of administrative actions. Each agent 1405 and insurance agency shall submit to the department, Within 30 1406 days after the final disposition of an any administrative action 1407 taken against a licensee the agent or insurance agency by a governmental agency or other regulatory agency in this or any 1408 other state or jurisdiction relating to the business of 1409 1410 insurance, the sale of securities, or activity involving fraud, 1411 dishonesty, trustworthiness, or breach of a fiduciary duty, the 1412 licensee or insurance agency must submit a copy of the order, 1413 consent to order, or other relevant legal documents to the 1414 department. The department may adopt rules to administer 1415 implementing the provisions of this section.

1416 Section 18. Section 626.551, Florida Statutes, is amended 1417 to read:

626.551 Notice of change of address, name.-A Every 1418 1419 licensee must shall notify the department, in writing, within 30 60 days after a change of name, residence address, principal 1420 1421 business street address, mailing address, contact telephone 1422 numbers, including a business telephone number, or e-mail address. A licensee licensed agent who has moved his or her 1423 principal place of residence and principal place of business 1424 from this state shall have his or her license and all 1425 appointments immediately terminated by the department. Failure 1426 1427 to notify the department within the required time period shall result in a fine not to exceed \$250 for the first offense and \overline{r} 1428

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1429 for subsequent offenses, a fine of at least \$500 or suspension 1430 or revocation of the license pursuant to s. 626.611, s. 1431 626.6115, or s. 626.621, or s. 626.6215 for a subsequent 1432 offense. The department may adopt rules to administer and 1433 enforce this section.

1434 Section 19. Subsection (14) is added to section 626.621, 1435 Florida Statutes, to read:

626.621 Grounds for discretionary refusal, suspension, or 1436 1437 revocation of agent's, adjuster's, customer representative's, 1438 service representative's, or managing general agent's license or appointment.-The department may, in its discretion, deny an 1439 1440 application for, suspend, revoke, or refuse to renew or continue 1441 the license or appointment of any applicant, agent, adjuster, customer representative, service representative, or managing 1442 1443 general agent, and it may suspend or revoke the eligibility to 1444 hold a license or appointment of any such person, if it finds that as to the applicant, licensee, or appointee any one or more 1445 of the following applicable grounds exist under circumstances 1446 1447 for which such denial, suspension, revocation, or refusal is not 1448 mandatory under s. 626.611:

1449 Failure to comply with any civil, criminal, or (14)1450 administrative action taken by the child support enforcement 1451 program under Title IV-D of the Social Security Act, 42 U.S.C. 1452 ss. 651 et seq., to determine paternity or to establish, modify, 1453 enforce, or collect support. 1454 Section 20. Subsection (4) of section 626.641, Florida Statutes, is amended to read: 1455 1456

626.641 Duration of suspension or revocation.-

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1457 During the period of suspension or revocation of a the (4) 1458 license or appointment, and until the license is reinstated or, 1459 if revoked, a new license issued, the former licensee or 1460 appointee may shall not engage in or attempt or profess to 1461 engage in any transaction or business for which a license or 1462 appointment is required under this code or directly or 1463 indirectly own, control, or be employed in any manner by an any insurance agent, or agency, or adjuster, or adjusting firm. 1464 1465 Section 21. Subsection (1) of section 626.651, Florida 1466 Statutes, is amended to read: 1467 626.651 Effect of suspension, revocation upon associated 1468 licenses and appointments and licensees and appointees.-1469 Upon suspension, revocation, or refusal to renew or (1)1470 continue any one license of a licensee an agent or customer 1471 representative, or upon suspension or revocation of eligibility

1472 to hold a license or appointment, the department shall at the 1473 same time likewise suspend or revoke all other licenses, 1474 appointments, or status of eligibility held by the licensee or 1475 appointee under this code.

1476 Section 22. Subsection (4) of section 626.730, Florida 1477 Statutes, is amended, and subsection (5) of that section is 1478 created, to read:

1479

626.730 Purpose of license.-

1480 (4) This section does not prohibit the licensing under a
1481 <u>licensee holding a</u> limited license <u>for credit insurance or as to</u>
1482 motor vehicle physical damage and mechanical breakdown insurance
1483 <u>from being</u> or credit property insurance of any person employed
1484 by or associated with a motor vehicle sales or financing agency,
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1485 a retail sales establishment, or a consumer loan office <u>for the</u> 1486 <u>purpose of insuring</u>, other than a consumer loan office owned by 1487 or affiliated with a financial institution as defined in s. 1488 <u>655.005</u>, with respect to insurance of the interest of such 1489 <u>entity</u> agency in a motor vehicle sold or financed by it or in 1490 personal property if used as collateral for a loan.

1491 (5) This section does not apply with respect to the 1492 interest of a real estate mortgagee in or as to insurance 1493 covering such interest or in the real estate subject to such 1494 mortgage.

1495 Section 23. Section 626.732, Florida Statutes, is amended 1496 to read:

1497 626.732 Requirement as to knowledge, experience, or 1498 instruction.-

1499 Except as provided in subsection (4) $\frac{(3)}{(3)}$, an no (1)1500 applicant for a license as a general lines agent or personal lines agent, except for a chartered property and casualty 1501 1502 underwriter (CPCU), may not other than as to a limited license 1503 as to baggage and motor vehicle excess liability insurance, 1504 credit property insurance, credit insurance, in-transit and 1505 storage personal property insurance, or communications equipment 1506 property insurance or communication equipment inland marine 1507 insurance, shall be qualified or licensed unless, within the 4 1508 years immediately preceding the date the application for license is filed with the department, the applicant has: 1509

(a) Taught or successfully completed classroom courses in
 insurance, 3 hours of which <u>must shall</u> be on the subject matter
 of ethics, satisfactory to the department at a school, college,

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1513 or extension division thereof, approved by the department. To 1514 qualify for licensure as a personal lines agent, the applicant 1515 must complete a total of 52 hours of classroom courses in 1516 incurance.

1516 insurance;

1517 Completed a correspondence course in insurance, 3 (b) hours of which must shall be on the subject matter of ethics, 1518 1519 which is satisfactory to the department and regularly offered by 1520 accredited institutions of higher learning in this state or 1521 extensions thereof and approved by the department, and have τ 1522 except if he or she is applying for a limited license under s. 1523 626.321, for licensure as a general lines agent, has had at 1524 least 6 months of responsible insurance duties as a 1525 substantially full-time bona fide employee in all lines of 1526 property and casualty insurance set forth in the definition of 1527 general lines agent under s. 626.015 or, for licensure as a 1528 personal lines agent, has completed at least 3 months in 1529 responsible insurance duties as a substantially full-time 1530 employee in property and casualty insurance sold to individuals 1531 and families for noncommercial purposes;

1532 (C) For licensure as a general lines agent, Completed at 1533 least 1 year in responsible insurance duties as a substantially 1534 full-time bona fide employee in all lines of property and 1535 casualty insurance, exclusive of aviation and wet marine and 1536 transportation insurances but not exclusive of boats of less 1537 than 36 feet in length or aircraft not held out for hire, as set 1538 forth in the definition of a general lines agent under s. 1539 626.015, but without the education requirement described 1540 mentioned in paragraph (a) or paragraph (b) or, for licensure Page 55 of 91

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1541 a personal lines agent, has completed at least 6 months in 1542 responsible insurance duties as a substantially full-time 1543 employee in property and casualty insurance sold to individuals 1544 and families for noncommercial purposes without the education 1545 requirement in paragraph (a) or paragraph (b);

(d)1. For licensure as a general lines agent, Completed at least 1 year of responsible insurance duties as a licensed and appointed customer representative or limited customer representative in commercial or personal lines of property and casualty insurance and 40 hours of classroom courses approved by the department covering the areas of property, casualty, surety, health, and marine insurance; or

1553 2. For licensure as a personal lines agent, completed at 1554 least 6 months of responsible duties as a licensed and appointed 1555 customer representative or limited customer representative in 1556 property and casualty insurance sold to individuals and families 1557 for noncommercial purposes and 20 hours of classroom courses 1558 approved by the department which are related to property and 1559 casualty insurance sold to individuals and families for 1560 noncommercial purposes;

(e)1. For licensure as a general lines agent, Completed at least 1 year of responsible insurance duties as a licensed and appointed service representative in either commercial or personal lines of property and casualty insurance and 80 hours of classroom courses approved by the department covering the areas of property, casualty, surety, health, and marine insurance.; or

1568

2. For licensure as a personal lines agent, completed at Page 56 of 91

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1569 least 6 months of responsible insurance duties as a licensed and 1570 appointed service representative in property and casualty 1571 insurance sold to individuals and families for noncommercial 1572 purposes and 40 hours of classroom courses approved by the 1573 department related to property and casualty insurance sold to 1574 individuals and families for noncommercial purposes; or 1575 (2) Except as provided under subsection (4), an applicant 1576 for a license as a personal lines agent, except for a chartered 1577 property and casualty underwriter (CPCU), may not be qualified or licensed unless, within the 4 years immediately preceding the 1578 1579 date the application for license is filed with the department, 1580 the applicant has: 1581 Taught or successfully completed classroom courses in (a) 1582 insurance, 3 hours of which must be on the subject matter of ethics, at a school, college, or extension division thereof, 1583 approved by the department. To qualify for licensure, the 1584 1585 applicant must complete a total of 52 hours of classroom courses 1586 in insurance; 1587 Completed a correspondence course in insurance, 3 (b) 1588 hours of which must be on the subject matter of ethics, which is 1589 regularly offered by accredited institutions of higher learning 1590 in this state or extensions thereof and approved by the 1591 department, and completed at least 3 months of responsible 1592 insurance duties as a substantially full-time employee in the 1593 area of property and casualty insurance sold to individuals and 1594 families for noncommercial purposes; (C) 1595 Completed at least 6 months of responsible insurance 1596 duties as a substantially full-time employee in the area of

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1597	property and casualty insurance sold to individuals and families
1598	for noncommercial purposes, but without the education
1599	requirement described in paragraph (a) or paragraph (b);
1600	(d) Completed at least 6 months of responsible duties as a
1601	licensed and appointed customer representative or limited
1602	customer representative in property and casualty insurance sold
1603	to individuals and families for noncommercial purposes and 20
1604	hours of classroom courses approved by the department which are
1605	related to property and casualty insurance sold to individuals
1606	and families for noncommercial purposes;
1607	(e) Completed at least 6 months of responsible insurance
1608	duties as a licensed and appointed service representative in
1609	property and casualty insurance sold to individuals and families
1610	for noncommercial purposes and 40 hours of classroom courses
1611	approved by the department related to property and casualty
1612	insurance sold to individuals and families for noncommercial
1613	purposes; or
1614	(f) For licensure as a personal lines agent, Completed at
1615	least 3 years of responsible duties as a licensed and appointed
1616	customer representative in property and casualty insurance sold
1617	to individuals and families for noncommercial purposes.
1618	<u>(3)</u> If Where an applicant's qualifications as required
1619	under subsection (1) or subsection (2)
1620	paragraph (1)(c) are based in part upon the periods of
1621	employment <u>in</u> at responsible insurance duties prescribed
1622	therein, the applicant shall submit with the <u>license</u> application
1623	for license, on a form prescribed by the department, <u>an</u> the
1624	affidavit of his or her employer setting forth the period of
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1625 such employment, that the <u>employment</u> same was substantially 1626 full-time, and giving a brief abstract of the nature of the 1627 duties performed by the applicant.

1628 (4) (4) (3) An individual who was or became qualified to sit 1629 for an agent's, customer representative's, or adjuster's 1630 examination at or during the time he or she was employed by the 1631 department or office and who, while so employed, was employed in 1632 responsible insurance duties as a full-time bona fide employee 1633 may shall be permitted to take an examination if application for 1634 such examination is made within 90 days after the date of 1635 termination of his or her employment with the department or 1636 office.

1637 (5) (4) Classroom and correspondence courses under 1638 subsections (1) and (2) subsection (1) must include instruction 1639 on the subject matter of unauthorized entities engaging in the 1640 business of insurance. The scope of the topic of unauthorized entities must shall include the Florida Nonprofit Multiple-1641 1642 Employer Welfare Arrangement Act and the Employee Retirement 1643 Income Security Act, 29 U.S.C. ss. 1001 et seq., as it relates to the provision of health insurance by employers and the 1644 1645 regulation thereof.

1646 (6) This section does not apply to an individual holding
 1647 only a limited license for travel insurance, motor vehicle
 1648 rental insurance, credit insurance, in-transit and storage
 1649 personal property insurance, or portable electronics insurance.
 1650 Section 24. Section 626.8411, Florida Statutes, is amended
 1651 to read:
 1652 626.8411 Application of Florida Insurance Code provisions

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ENROLLED CS/CS/CS/HB 725, Engrossed 2 2012 Legislature 1653 to title insurance agents or agencies.-1654 (1)The following provisions of part II, as applicable to 1655 general lines agents or agencies τ also apply to title insurance 1656 agents or agencies: 1657 Section 626.734, relating to liability of certain (a) 1658 agents. (b) Section 626.175, relating to temporary licenses. 1659 1660 (b) (c) Section 626.747, relating to branch agencies. 1661 (c) Section 626.749, relating to place of business in 1662 residence. Section 626.753, relating to sharing of commissions. 1663 (d) 1664 Section 626.754, relating to rights of agent following (e) 1665 termination of appointment. 1666 (2)The following provisions of part I do not apply to 1667 title insurance agents or title insurance agencies: 1668 (a) Section 626.112(7), relating to licensing of insurance 1669 agencies. 1670 Section 626.231, relating to eligibility for (b) 1671 examination. 1672 Section 626.572, relating to rebating, when allowed. (C) 1673 (d) Section 626.172, relating to agent in full-time 1674 charge. 1675 Section 25. Subsection (1) of section 626.8419, Florida 1676 Statutes, is amended to read: 1677 626.8419 Appointment of title insurance agency.-1678 (1)The title insurer engaging or employing the title insurance agency must file with the department, on printed forms 1679 1680 furnished by the department, an application certifying that the

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1681 proposed title insurance agency meets all of the following 1682 requirements:

(a) The agency must have obtained a fidelity bond in an
amount, not less than \$50,000, acceptable to the insurer
appointing the agency. If a fidelity bond is unavailable
generally, the department must adopt rules for alternative
methods to comply with this paragraph.

(b) The agency must have obtained errors and omissions
insurance in an amount acceptable to the insurer appointing the
agency. The amount of the coverage may not be less than \$250,000
per claim and an aggregate limit with a deductible no greater
than \$10,000. If errors and omissions insurance is unavailable
generally, the department must adopt rules for alternative
methods to comply with this paragraph.

(c) Notwithstanding s. 626.8418(2), the agency must have 1695 1696 obtained a surety bond in an amount not less than \$35,000 made 1697 payable to the title insurer or title insurers appointing the 1698 agency. The surety bond must be for the benefit of any 1699 appointing title insurer damaged by a violation by the title 1700 insurance agency of its contract with the appointing title 1701 insurer. If the surety bond is payable to multiple title 1702 insurers, the surety bond must provide that each title insurer 1703 is to be notified in the event a claim is made upon the surety 1704 bond or the bond is terminated. 1705 The surety bond must remain in effect and unimpaired (d) 1706 as long as the agency is appointed by a title insurer. The 1707 agency must provide written proof to the appointing title

1708 insurer or insurers on an annual basis evidencing that the

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1709	surety bond is still in effect and unimpaired.
1710	(e) A title insurer may not provide the surety bond
1711	directly or indirectly on behalf of the agency.
1712	Section 26. Section 626.8548, Florida Statutes, is created
1713	to read:
1714	626.8548 "All-lines adjuster" definedAn "all-lines
1715	adjuster" is a person who is self-employed or employed by an
1716	insurer, a wholly owned subsidiary of an insurer, or an
1717	independent adjusting firm or other independent adjuster, and
1718	who undertakes on behalf of an insurer or other insurers under
1719	common control or ownership to ascertain and determine the
1720	amount of any claim, loss, or damage payable under an insurance
1721	contract or undertakes to effect settlement of such claim, loss,
1722	or damage. The term does not apply to life insurance or annuity
1723	contracts.
1724	Section 27. Section 626.855, Florida Statutes, is amended
1725	to read:
1726	626.855 "Independent adjuster" definedAn "independent
1727	adjuster" <u>means a</u> is any person <u>licensed as an all-lines</u>
1728	adjuster who is <u>self-appointed</u> self-employed or <u>appointed and</u> is
1729	associated with or employed by an independent adjusting firm or
1730	other independent adjuster, and who undertakes on behalf of an
1731	insurer to ascertain and determine the amount of any claim,
1732	loss, or damage payable under an insurance contract or
1733	undertakes to effect settlement of such claim, loss, or damage.
1734	Section 28. Section 626.856, Florida Statutes, is amended
1735	to read:
1736	626.856 "Company employee adjuster" defined.—A "company
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1737	employee adjuster" <u>means</u> is a person <u>licensed as an all-lines</u>
1738	adjuster who is appointed and employed on an insurer's staff of
1739	adjusters or a wholly owned subsidiary of the insurer, and who
1740	undertakes on behalf of such insurer or other insurers under
1741	common control or ownership to ascertain and determine the
1742	amount of any claim, loss, or damage payable under a contract of
1743	insurance, or undertakes to effect settlement of such claim,
1744	loss, or damage.
1745	Section 29. <u>Section 626.858, Florida Statutes, is</u>
1746	repealed.
1747	Section 30. Section 626.8584, Florida Statutes, is amended
1748	to read:
1749	626.8584 "Nonresident <u>all-lines</u> independent adjuster"
1750	defined.—A "nonresident <u>all-lines</u> independent adjuster" <u>means</u> is
1751	a person who:
1752	(1) Is not a resident of this state;
1753	(2) Is a currently licensed <u>as an</u> independent adjuster in
1754	his or her state of residence for <u>all lines of insurance except</u>
1755	<u>life and annuities</u> the type or kinds of insurance for which the
1756	licensee intends to adjust claims in this state or, if a
1757	resident of a state that does not license <u>such</u> independent
1758	adjusters, meets the qualifications has passed the department's
1759	adjuster examination as prescribed in s. 626.8734 (1)(b) ; and
1760	(3) Is licensed as an all-lines adjuster and self-
1761	appointed or appointed and a self-employed independent adjuster
1762	or associated with or employed by an independent adjusting firm
1763	or other independent adjuster, by an insurer admitted to do
1764	business in this state or a wholly-owned subsidiary of an
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1765	insurer admitted to do business in this state, or by other
1766	insurers under the common control or ownership of such insurer.
1767	Section 31. Section 626.863, Florida Statutes, is amended
1768	to read:
1769	626.863 <u>Claims referrals to</u> Licensed independent adjusters
1770	required; insurers' responsibility
1771	(1) An insurer <u>may shall not knowingly refer any claim or</u>
1772	loss for adjustment in this state to any person purporting to be
1773	or acting as an independent adjuster unless the person is
1774	currently licensed as an all-lines adjuster and appointed as an
1775	independent adjuster under this code.
1776	(2) Before referring any claim or loss, the insurer shall
1777	ascertain from the department whether the proposed independent
1778	adjuster is currently licensed as an all-lines adjuster and
1779	appointed as <u>an independent adjuster</u> such . Having once
1780	ascertained that a particular person is so licensed and
1781	appointed, the insurer may assume that he or she will continue
1782	to be so licensed and appointed until the insurer has knowledge,
1783	or receives information from the department, to the contrary.
1784	(3) This section does not apply to catastrophe or
1785	emergency adjusters as provided for in this part.
1786	Section 32. Section 626.864, Florida Statutes, is amended
1787	to read:
1788	626.864 Adjuster license types
1789	(1) A qualified individual may be licensed and appointed
1790	as either :
1791	(a) A public adjuster; <u>or</u>
1792	(b) An <u>all-lines</u> independent adjuster ; or
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1793	(c) A company employee adjuster.
1794	(2) The same individual <u>may</u> shall not be concurrently
1795	licensed appointed as a public adjuster and an all-lines
1796	adjuster to more than one of the adjuster types referred to in
1797	subsection (1).
1798	(3) An all-lines adjuster may be appointed as an
1799	independent adjuster or company employee adjuster, but not both
1800	concurrently.
1801	Section 33. Subsection (1) of section 626.865, Florida
1802	Statutes, is amended to read:
1803	626.865 Public adjuster's qualifications, bond
1804	(1) The department shall issue a license to an applicant
1805	for a public adjuster's license upon determining that the
1806	applicant has paid the applicable fees specified in s. 624.501
1807	and possesses the following qualifications:
1808	(a) Is a natural person at least 18 years of age.
1809	(b) Is a United States citizen or legal alien who
1810	possesses work authorization from the United States Bureau of
1811	Citizenship and Immigration Services and a bona fide resident of
1812	this state.
1813	(c) Is trustworthy and has such business reputation as
1814	would reasonably assure that the applicant will conduct his or
1815	her business as insurance adjuster fairly and in good faith and
1816	without detriment to the public.
1817	(d) Has had sufficient experience, training, or
1818	instruction concerning the adjusting of damages or losses under
1819	insurance contracts, other than life and annuity contracts, is
1820	sufficiently informed as to the terms and effects of the
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1821	provisions of those types of insurance contracts, and possesses
1822	adequate knowledge of the laws of this state relating to such
1823	contracts as to enable and qualify him or her to engage in the
1824	business of insurance adjuster fairly and without injury to the
1825	public or any member thereof with whom the applicant may have
1826	business as a public adjuster, or has been licensed and employed
1827	as a resident insurance company adjuster or independent adjuster
1828	in this state on a continual basis for the past year.
1829	(e) Is licensed as a public adjuster apprentice under s.
1830	626.8651 and complies with the requirements of that license
1831	throughout the licensure period.
1832	Section 34. Paragraph (b) of subsection (1) and subsection
1833	(7) of section 626.8651, Florida Statutes, are amended to read:
1834	626.8651 Public adjuster apprentice license;
1835	qualifications
1836	(1) The department shall issue a license as a public
1837	adjuster apprentice to an applicant who is:
1838	(b) A United States citizen or legal alien who possesses
1839	work authorization from the United States Bureau of Citizenship
1840	and Immigration Services and is a resident of this state.
1841	(7) An appointing public adjusting firm may not maintain
1842	more than 12 public adjuster apprentices simultaneously.
1843	However, a supervising public adjuster may not be responsible
1844	for more than three public adjuster apprentices simultaneously
1845	and shall be accountable for the acts of all public adjuster
1846	apprentices which are related to transacting business as a
1847	public adjuster apprentice. This subsection does not apply to a
1848	public adjusting firm that adjusts claims primarily for
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1849	commercial entities with operations in more than one state and
1850	that does not directly or indirectly perform adjusting services
1851	for insurers or individual homeowners.
1852	Section 35. Section 626.866, Florida Statutes, is amended
1853	to read:
1854	626.866 All-lines adjuster Independent adjuster's
1855	
	qualificationsThe department shall issue a license to an
1856	applicant for an <u>all-lines adjuster</u> independent adjuster's
1857	license to an applicant upon determining that the applicable
1858	license fee specified in s. 624.501 has been paid and that the
1859	applicant possesses the following qualifications:
1860	(1) Is a natural person at least 18 years of age.
1861	(2) Is a United States citizen or legal alien who
1862	possesses work authorization from the United States Bureau of
1863	Citizenship and Immigration Services and a bona fide resident of
1864	this state.
1865	(3) Is trustworthy and has such business reputation as
1866	would reasonably assure that the applicant will conduct his or
1867	her business as insurance adjuster fairly and in good faith and
1868	without detriment to the public.
1869	(4) Has had sufficient experience, training, or
1870	instruction concerning the adjusting of damage or loss under
1871	insurance contracts, other than life and annuity contracts, is
1872	sufficiently informed as to the terms and the effects of the
1873	provisions of such types of contracts, and possesses adequate
1874	knowledge of the insurance laws of this state relating to such
1875	contracts as to enable and qualify him or her to engage in the
1876	business of insurance adjuster fairly and without injury to the
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ENROLLED CS/CS/CS/HB 725. Engrossed 2 2012 Legislature 1877 public or any member thereof with whom he or she may have 1878 relations as an insurance adjuster and to adjust all claims in 1879 accordance with the policy or contract and the insurance laws of 1880 this state. 1881 (5) Has passed any required written examination or has met 1882 one of the exemptions prescribed under s. 626.221. Section 36. 1883 Section 626.867, Florida Statutes, is 1884 repealed. 1885 Section 37. Section 626.869, Florida Statutes, is amended to read: 1886 1887 626.869 License, adjusters; continuing education.-1888 Having An applicant for a license as an all-lines (1)1889 adjuster qualifies the licensee to adjust may qualify and his or 1890 her license when issued may cover adjusting in any one of the 1891 following classes of insurance: 1892 (a) all lines of insurance except life and annuities. 1893 (b) Motor vehicle physical damage insurance. 1894 (c) Property and casualty insurance. 1895 (d) Workers' compensation insurance. 1896 (e) Health insurance. 1897 1898 No examination on workers' compensation insurance or health 1899 insurance shall be required for public adjusters. 1900 (2) All individuals who on October 1, 1990, hold an 1901 adjuster's license and appointment limited to fire and allied 1902 lines, including marine or casualty or boiler and machinery, may 1903 remain licensed and appointed under the limited license and may 1904 renew their appointment, but a no license or appointment that Page 68 of 91

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1905 which has been terminated, not renewed, suspended, or revoked 1906 <u>may not shall</u> be reinstated, and no new or additional licenses 1907 or appointments may not shall be issued.

1908 (3) All individuals who on October 1, 2012, hold an 1909 adjuster's license and appointment limited to motor vehicle 1910 physical damage and mechanical breakdown, property and casualty, 1911 workers' compensation, or health insurance may remain licensed 1912 and appointed under such limited license and may renew their 1913 appointment, but a license that has been terminated, suspended, or revoked may not be reinstated, and new or additional licenses 1914 1915 may not be issued. The applicant's application for license shall 1916 specify which of the foregoing classes of business the 1917 application for license is to cover.

1918 (4) (a) An Any individual holding a license as a public 1919 adjuster or an all-lines a company employee adjuster must 1920 complete all continuing education requirements as specified in 1921 s. 626.2815. or independent adjuster for 24 consecutive months 1922 or longer must, beginning in his or her birth month and every 2 1923 years thereafter, have completed 24 hours of courses, 2 hours of 1924 which relate to ethics, in subjects designed to inform the 1925 licensee regarding the current insurance laws of this state, 1926 as to enable him or her to engage in business as an insurance 1927 adjuster fairly and without injury to the public and to adjust 1928 all claims in accordance with the policy or contract and the 1929 laws of this state. 1930 (b) Any individual holding a license as a public adjuster for 24 consecutive months or longer, beginning in his or her 1931 1932 birth month and every 2 years thereafter, must have completed 24

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hours of courses, 2 hours of which relate to ethics, in subjects 1933 1934 designed to inform the licensee regarding the current laws of 1935 this state pertaining to all lines of insurance other than life 1936 and annuities, the current laws of this state pertaining to the 1937 duties and responsibilities of public adjusters as set forth in this part, and the current rules of the department applicable to 1938 1939 public adjusters and standard or representative policy forms 1940 used by insurers, other than forms for life insurance and 1941 annuities, so as to enable him or her to engage in business as 1942 an adjuster fairly and without injury to the public and to 1943 adjust all claims in accordance with the policy or contract and 1944 laws of this state. In order to receive credit for continuing 1945 education courses, public adjusters must take courses that are 1946 specifically designed for public adjusters and approved by the 1947 department, provided, however, no continuing education course 1948 shall be required for public adjusters for workers' compensation 1949 insurance or health insurance.

1950 (c) The department shall adopt rules necessary to 1951 implement and administer the continuing education requirements 1952 of this subsection. For good cause shown, the department may 1953 grant an extension of time during which the requirements imposed 1954 by this section may be completed, but such extension of time may 1955 not exceed 1 year.

1956 (d) A nonresident public adjuster must complete the continuing education requirements provided by this section; provided, a nonresident public adjuster may meet the requirements of this section if the continuing education requirements of the nonresident public adjuster's home state ar Page 70 of 91

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1961	determined to be substantially comparable to the requirements of
1962	this state's continuing education requirements and if the
1963	resident's state recognizes reciprocity with this state's
1964	continuing education requirements. A nonresident public adjuster
1965	whose home state does not have such continuing education
1966	requirements for adjusters, and who is not licensed as a
1967	nonresident adjuster in a state that has continuing education
1968	requirements and reciprocates with this state, must meet the
1969	continuing education requirements of this section.
1970	(5) The regulation of continuing education for licensees,
1971	course providers, instructors, school officials, and monitor
1972	groups shall be as provided for in s. 626.2816.
1973	Section 38. Paragraph (c) of subsection (2) of section
1974	626.8697, Florida Statutes, is amended to read:
1975	626.8697 Grounds for refusal, suspension, or revocation of
1976	adjusting firm license
1977	(2) The department may, in its discretion, deny, suspend,
1978	revoke, or refuse to continue the license of any adjusting firm
1979	if it finds that any of the following applicable grounds exist
1980	with respect to the firm or any owner, partner, manager,
1981	director, officer, or other person who is otherwise involved in
1982	the operation of the firm:
1983	(c) Violation of <u>an</u> any order or rule of the <u>department</u> ,
1984	office <u>,</u> or commission.
1985	Section 39. Subsections (1) and (5) of section 626.872,
1986	Florida Statutes, are amended to read:
1987	626.872 Temporary license
1988	(1) The department may , in its discretion, issue a
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1989 temporary license as an <u>all-lines</u> independent adjuster or as a 1990 company employee adjuster, subject to the following conditions:

(a) The applicant must be an employee of an adjuster
currently licensed by the department, an employee of an
authorized insurer, or an employee of an established adjusting
firm or corporation who which is supervised by a currently
licensed all-lines independent adjuster.

(b) The application must be accompanied by a certificate of employment and a report as to the applicant's integrity and moral character on a form prescribed by the department and executed by the employer.

2000 (b) (c) The applicant must be a natural person of at least 2001 18 years of age, must be a bona fide resident of this state, 2002 must be trustworthy, and must have <u>a such</u> business reputation 2003 <u>that as would reasonably ensure assure</u> that the applicant will 2004 conduct his or her business as an adjuster fairly and in good 2005 faith and without detriment to the public.

2006 (c) (d) The applicant's employer is responsible for the 2007 adjustment acts of the temporary any licensee under this 2008 section.

2009 <u>(d) (e)</u> The applicable license fee specified must be paid 2010 before issuance of the temporary license.

2011 <u>(e) (f)</u> The temporary license <u>is shall be</u> effective for a 2012 <u>period of 1 year, but is subject to earlier termination at the</u> 2013 request of the employer, or if the licensee fails to take an 2014 examination as an <u>all-lines</u> independent adjuster or company 2015 <u>employee adjuster</u> within 6 months after issuance of the 2016 temporary license, or if <u>the temporary license is</u> suspended or

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2017 revoked by the department.

(5) The department <u>may</u> shall not issue a temporary license as an <u>all-lines</u> independent adjuster or as a company employee adjuster to <u>an</u> any individual who has ever held such a license in this state.

2022 Section 40. <u>Section 626.873</u>, Florida Statutes, is 2023 repealed.

2024Section 41. Paragraph (e) of subsection (1) and subsection2025(2) of section 626.8732, Florida Statutes, are amended to read:

2026 626.8732 Nonresident public adjuster's qualifications, 2027 bond.-

(1) The department shall, upon application therefor, issue a license to an applicant for a nonresident public adjuster's license upon determining that the applicant has paid the applicable license fees required under s. 624.501 and:

2032 (e) Has been licensed and employed as a public adjuster in 2033 the applicant's state of residence on a continual basis for the 2034 past year 3 years, or, if the applicant's state of residence 2035 does not issue licenses to individuals who act as public 2036 adjusters, the applicant has been licensed and employed as a 2037 resident insurance company or independent adjuster, insurance 2038 agent, insurance broker, or other insurance representative in 2039 his or her state of residence or any other state on a continual 2040 basis for the past year 3 years. This paragraph does not apply 2041 to individuals who are licensed to transact only life insurance 2042 and annuity business.

2043 (2) The applicant shall furnish the following with his or 2044 her application:

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2045 A complete set of his or her fingerprints. The (a) 2046 applicant's fingerprints must be certified by an authorized law 2047 enforcement officer. The department may not authorize an 2048 applicant to take the required examination or issue a 2049 nonresident public adjuster's license to the applicant until the 2050 department has received a report from the Florida Department of 2051 Law Enforcement and the Federal Bureau of Investigation relative 2052 to the existence or nonexistence of a criminal history report 2053 based on the applicant's fingerprints.

2054 If currently licensed as a resident public adjuster in (b) 2055 the applicant's state of residence, a certificate or letter of 2056 authorization from the licensing authority of the applicant's 2057 state of residence, stating that the applicant holds a current 2058 or comparable license to act as a public adjuster and has held 2059 the license continuously for the past year 3 years. The 2060 certificate or letter of authorization must be signed by the 2061 insurance commissioner or his or her deputy or the appropriate 2062 licensing official and must disclose whether the adjuster has 2063 ever had any license or eligibility to hold any license 2064 declined, denied, suspended, revoked, or placed on probation or 2065 whether an administrative fine or penalty has been levied 2066 against the adjuster and, if so, the reason for the action.

(c) If the applicant's state of residence does not require licensure as a public adjuster and the applicant has been licensed as a resident insurance adjuster, agent, broker, or other insurance representative in his or her state of residence or any other state, a certificate or letter of authorization from the licensing authority stating that the applicant holds or Page 74 of 91

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2073 has held a license to act as such an insurance adjuster, agent, 2074 or other insurance representative and has held the license 2075 continuously for the past year 3 years. The certificate or 2076 letter of authorization must be signed by the insurance 2077 commissioner or his or her deputy or the appropriate licensing 2078 official and must disclose whether or not the adjuster, agent, 2079 or other insurance representative has ever had any license or 2080 eligibility to hold any license declined, denied, suspended, 2081 revoked, or placed on probation or whether an administrative 2082 fine or penalty has been levied against the adjuster and, if so, the reason for the action. 2083 2084 Section 42. Section 626.8734, Florida Statutes, is amended 2085 to read: 2086 626.8734 Nonresident all-lines adjuster license 2087 independent adjuster's qualifications.-2088 (1)The department shall, upon application therefor, issue 2089 a license to an applicant for a nonresident all-lines adjuster 2090 independent adjuster's license upon determining that the 2091 applicant has paid the applicable license fees required under s. 624.501 and: 2092 2093 Is a natural person at least 18 years of age. (a) 2094 Has passed to the satisfaction of the department a (b) 2095 written Florida all-lines adjuster independent adjuster's 2096 examination of the scope prescribed in s. 626.241(6); however, 2097 the requirement for the examination does not apply to any of the 2098 following: 2099 1. An applicant who is licensed as an all-lines a resident independent adjuster in his or her home state if of residence 2100 Page 75 of 91

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2101 when that state <u>has entered into</u> requires the passing of a 2102 written examination in order to obtain the license and a 2103 reciprocal agreement with the appropriate official of that state 2104 has been entered into by the department; or

2105 2. An applicant who is licensed as a nonresident <u>all-lines</u> 2106 <u>independent</u> adjuster in a state other than his or her <u>home</u> state 2107 of residence when the state of licensure requires the passing of 2108 a written examination in order to obtain the license and a 2109 reciprocal agreement with the appropriate official of the state 2110 of licensure has been entered into <u>with</u> by the department.

2111 Is licensed as an all-lines adjuster and is self (C) 2112 appointed, or appointed and employed by an independent adjusting 2113 firm or other independent adjuster, or is an employee of an 2114 insurer admitted to do business in this state, a wholly owned subsidiary of an insurer admitted to business in this state, or 2115 2116 other insurers under the common control or ownership of such 2117 insurers self-employed or associated with or employed by an 2118 independent adjusting firm or other independent adjuster. 2119 Applicants licensed as nonresident all-lines independent 2120 adjusters under this section must be appointed as an independent 2121 adjuster or company employee adjuster such in accordance with 2122 the provisions of ss. 626.112 and 626.451. Appointment fees as 2123 in the amount specified in s. 624.501 must be paid to the department in advance. The appointment of a nonresident 2124 independent adjuster continues shall continue in force until 2125 2126 suspended, revoked, or otherwise terminated, but is subject to 2127 biennial renewal or continuation by the licensee in accordance with procedures prescribed in s. 626.381 for licensees in 2128

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2129 general.

(d) Is trustworthy and has such business reputation as would reasonably <u>ensure</u> assure that he or she will conduct his or her business as a nonresident <u>all-lines</u> independent adjuster fairly and in good faith and without detriment to the public.

2134 Has had sufficient experience, training, or (e) 2135 instruction concerning the adjusting of damages or losses under 2136 insurance contracts, other than life and annuity contracts; is 2137 sufficiently informed as to the terms and effects of the 2138 provisions of those types of insurance contracts; and possesses 2139 adequate knowledge of the laws of this state relating to such 2140 contracts as to enable and qualify him or her to engage in the 2141 business of insurance adjuster fairly and without injury to the 2142 public or any member thereof with whom he or she may have 2143 business as an all-lines independent adjuster.

(2) The applicant <u>must shall</u> furnish the following with his or her application:

(a) A complete set of his or her fingerprints. The applicant's fingerprints must be certified by an authorized law enforcement officer.

2149 If currently licensed as an all-lines a resident (b) 2150 independent adjuster in the applicant's home state of residence, 2151 a certificate or letter of authorization from the licensing 2152 authority of the applicant's home state of residence, stating 2153 that the applicant holds a current license to act as an all lines independent adjuster. The Such certificate or letter of 2154 authorization must be signed by the insurance commissioner, or 2155 2156 his or her deputy or the appropriate licensing official, and

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2157 must disclose whether the adjuster has ever had a any license or 2158 eligibility to hold any license declined, denied, suspended, 2159 revoked, or placed on probation or whether an administrative 2160 fine or penalty has been levied against the adjuster and, if so, 2161 the reason for the action. Such certificate or letter is not 2162 required if the nonresident applicant's licensing status can be 2163 verified through the Producer Database maintained by the 2164 National Association of Insurance Commissioners, its affiliates, 2165 or subsidiaries.

If the applicant's home state of residence does not 2166 (C) 2167 require licensure as an all-lines independent adjuster and the applicant has been licensed as a resident insurance adjuster, 2168 2169 agent, broker, or other insurance representative in his or her 2170 home state of residence or any other state within the past 3 2171 years, a certificate or letter of authorization from the 2172 licensing authority stating that the applicant holds or has held 2173 a license to act as an insurance adjuster, agent, or other 2174 insurance representative. The certificate or letter of 2175 authorization must be signed by the insurance commissioner, or his or her deputy or the appropriate licensing official, and 2176 2177 must disclose whether the adjuster, agent, or other insurance 2178 representative has ever had a any license or eligibility to hold any license declined, denied, suspended, revoked, or placed on 2179 2180 probation or whether an administrative fine or penalty has been 2181 levied against the adjuster and, if so, the reason for the 2182 action. Such certificate or letter is not required if the 2183 nonresident applicant's licensing status can be verified through the Producer Database maintained by the National Association of 2184

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2185 Insurance Commissioners, its affiliates, or subsidiaries.

2186 (3)The usual and customary records pertaining to 2187 transactions under the license of a nonresident all-lines 2188 independent adjuster must be retained for at least 3 years after 2189 completion of the adjustment and must be made available in this 2190 state to the department upon request. The failure of a 2191 nonresident all-lines independent adjuster to properly maintain 2192 records and make them available to the department upon request 2193 constitutes grounds for the immediate suspension of the license issued under this section. 2194

2195 After licensure as a nonresident independent adjuster, (4)2196 As a condition of doing business in this state as a nonresident 2197 independent adjuster, the appointee must licensee must annually 2198 on or before January 1, on a form prescribed by the department, submit an affidavit to the department certifying that the 2199 2200 licensee is familiar with and understands the insurance laws and 2201 administrative rules of this state and the provisions of the 2202 contracts negotiated or to be negotiated. Compliance with this 2203 filing requirement is a condition precedent to the issuance, 2204 continuation, reinstatement, or renewal of a nonresident 2205 independent adjuster's appointment.

2206 Section 43. Section 626.8736, Florida Statutes, is amended 2207 to read:

2208 626.8736 Nonresident independent or public adjusters; 2209 service of process.-

(1) Each licensed nonresident independent or public adjuster or all-lines adjuster appointed as an independent adjuster shall appoint the Chief Financial Officer and his or Page 79 of 91

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her successors in office as his or her attorney to receive service of legal process issued against <u>such</u> the nonresident <u>independent or public</u> adjuster in this state, upon causes of action arising within this state out of transactions under his license and appointment. Service upon the Chief Financial Officer as attorney <u>constitutes</u> shall constitute effective legal service upon the nonresident independent or public adjuster.

(2) The appointment of the Chief Financial Officer for
service of process <u>is shall be</u> irrevocable for as long as there
could be any cause of action against the nonresident <u>independent</u>
or public adjuster <u>or all-lines adjuster appointed as an</u>
<u>independent adjuster</u> arising out of his or her insurance
transactions in this state.

(3) Duplicate copies of legal process against the nonresident independent or public adjuster or all-lines adjuster appointed as an independent adjuster shall be served upon the Chief Financial Officer by a person competent to serve a summons.

(4) Upon receiving the service, the Chief Financial Officer shall forthwith send one of the copies of the process, by registered mail with return receipt requested, to the defendant nonresident independent or public adjuster or alllines adjuster appointed as an independent adjuster at his or her last address of record with the department.

(5) The Chief Financial Officer shall keep a record of the
day and hour of service upon him or her of all legal process
received under this section.

2240 Section 44. Subsection (1) of section 626.874, Florida Page 80 of 91

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2241 Statutes, is amended to read:

2242

626.874 Catastrophe or emergency adjusters.-

2243 In the event of a catastrophe or emergency, the (1)2244 department may issue a license, for the purposes and under the 2245 conditions which it shall fix and for the period of emergency as 2246 it shall determine, to persons who are residents or nonresidents 2247 of this state, who are at least 18 years of age, who are United 2248 States citizens or legal aliens who possess work authorization 2249 from the United States Bureau of Citizenship and Immigration 2250 Services, and who are not licensed adjusters under this part but 2251 who have been designated and certified to it as qualified to act 2252 as adjusters by all-lines independent resident adjusters, or by 2253 an authorized insurer, or by a licensed general lines agent to 2254 adjust claims, losses, or damages under policies or contracts of 2255 insurance issued by such insurers. The fee for the license is 2256 shall be as provided in s. 624.501(12)(c).

2257 Section 45. Subsection (1) of section 626.875, Florida 2258 Statutes, is amended to read:

2259

626.875 Office and records.-

(1) Each appointed Every licensed independent adjuster and every licensed public adjuster <u>must</u> shall have and maintain in this state a place of business <u>in this state which is</u> accessible to the public and keep therein the usual and customary records pertaining to transactions under the license. This provision <u>does shall</u> not be deemed to prohibit maintenance of such an office in the home of the licensee.

2267 Section 46. Section 626.876, Florida Statutes, is amended 2268 to read:

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2269 626.876 Exclusive employment; public adjusters, 2270 independent adjusters.-

(1) <u>An</u> No individual licensed and appointed as a public adjuster <u>may not</u> shall be so employed during the same period by more than one public adjuster or public adjuster firm or corporation.

(2) <u>An No individual licensed as an all-lines adjuster</u> and
appointed as an independent adjuster <u>may not shall</u> be so
employed during the same period by more than one independent
adjuster or independent adjuster firm or corporation.

2279 Section 47. Subsection (2) of section 626.8796, Florida 2280 Statutes, is amended to read:

2281

626.8796 Public adjuster contracts; fraud statement.-

2282 A public adjuster contract relating to a property and (2)2283 casualty claim must contain the full name, permanent business 2284 address, and license number of the public adjuster; the full 2285 name of the public adjusting firm; and the insured's full name 2286 and street address, together with a brief description of the 2287 loss. The contract must state the percentage of compensation for 2288 the public adjuster's services; the type of claim, including an 2289 emergency claim, nonemergency claim, or supplemental claim; the 2290 signatures of the public adjuster and all named insureds; and 2291 the signature date. If all of the named insureds' signatures are 2292 not available, the public adjuster must submit an affidavit 2293 signed by the available named insureds attesting that they have 2294 authority to enter into the contract and settle all claim issues 2295 on behalf of the named insureds. An unaltered copy of the 2296 executed contract must be remitted to the insurer within 30 days

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2297	after execution. A public adjusting firm that adjusts claims
2298	primarily for commercial entities with operations in more than
2299	one state and that does not directly or indirectly perform
2300	adjusting services for insurers or individual homeowners is
2301	deemed to comply with the requirements of this subsection if, at
2302	the time a proof of loss is submitted, the public adjusting firm
2303	remits to the insurer an affidavit signed by the public adjuster
2304	or public adjuster apprentice that identifies:
2305	(a) The full name, permanent business address, and license
2306	number of the public adjuster or public adjuster apprentice.
2307	(b) The full name of the public adjusting firm.
2308	(c) The insured's full name and street address, together
2309	with a brief description of the loss.
2310	(d) An attestation that the compensation for public
2311	adjusting services will not exceed the limitations provided by
2312	law.
2313	(e) The type of claim, including an emergency claim,
2314	nonemergency claim, or supplemental claim.
2315	Section 48. Subsections (5), (6), and (7) of section
2316	626.927, Florida Statutes, are amended to read:
2317	626.927 Licensing of surplus lines agent
2318	(5) The applicant must file and thereafter maintain the
2319	bond as required under s. 626.928.
2320	(5)(6) Examinations as to surplus lines, as required under
2321	subsections (1) and (2), <u>are</u> shall be subject to the provisions
2322	of part I as applicable to applicants for licenses in general.
2323	No such examination shall be required as to persons who held a
2324	Florida surplus lines agent's license as of January 1, 1959,
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2325 except when examinations subsequent to issuance of an initial 2326 license are provided for in general under part I. 2327 (6) (7) An Any individual who has been licensed by the 2328 department as a surplus lines agent as provided in this section 2329 may be subsequently appointed without additional written 2330 examination if his or her application for appointment is filed 2331 with the department within 48 months after next following the 2332 date of cancellation or expiration of the prior appointment. The 2333 department may, in its discretion, require an any individual to 2334 take and successfully pass an examination as for original 2335 issuance of license as a condition precedent to the 2336 reinstatement or continuation of the licensee's current license 2337 or reinstatement or continuation of the licensee's appointment. 2338 Section 49. Section 626.928, Florida Statutes, is 2339 repealed. 2340 Section 50. Section 626.933, Florida Statutes, is amended 2341 to read:

2342 626.933 Collection of tax and service fee.-If the tax or 2343 service fee payable by a surplus lines agent under the this 2344 Surplus Lines Law is not so paid within the time prescribed, it 2345 the same shall be recoverable in a suit brought by the 2346 department against the surplus lines agent and the surety or 2347 sureties on the bond filed by the surplus lines agent under s. 2348 626.928. The department may authorize the Florida Surplus Lines Service Office to file suit on its behalf. All costs and 2349 2350 expenses incurred in a suit brought by the office which are not 2351 recoverable from the agent or surety shall be borne by the 2352 office.

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2353 Section 51. Subsection (1) of section 626.935, Florida 2354 Statutes, is amended to read:

2355 626.935 Suspension, revocation, or refusal of surplus 2356 lines agent's license.—

(1) The department shall deny an application for, suspend,
revoke, or refuse to renew the appointment of a surplus lines
agent and all other licenses and appointments held by the
licensee under this code, <u>on</u> upon any of the following grounds:

(a) Removal of the licensee's office from the licensee'sstate of residence.

(b) Removal of the accounts and records of his or her surplus lines business from this state or the licensee's state of residence during the period when such accounts and records are required to be maintained under s. 626.930.

(c) Closure of the licensee's office for a period of more than 30 consecutive days.

(d) Failure to make and file his or her affidavit or reports when due as required by s. 626.931.

(e) Failure to pay the tax or service fee on surplus lines
premiums, as provided for in the this Surplus Lines Law.

2373 (f) Failure to maintain the bond as required by s.
2374 626.928.

2375 <u>(f) (g)</u> Suspension, revocation, or refusal to renew or 2376 continue the license or appointment as a general lines agent, 2377 service representative, or managing general agent.

2378 (g) (h) Lack of qualifications as for an original surplus
2379 lines agent's license.

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2380 (h)<del>(i)</del> Violation of this Surplus Lines Law.
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2381 <u>(i)(j)</u> For any other applicable cause for which the 2382 license of a general lines agent could be suspended, revoked, or 2383 refused under s. 626.611 or s. 626.621.

2384 Section 52. Paragraph (b) of subsection (1) of section 2385 627.952, Florida Statutes, is amended to read:

627.952 Risk retention and purchasing group agents.-

2387 Any person offering, soliciting, selling, purchasing, (1)2388 administering, or otherwise servicing insurance contracts, 2389 certificates, or agreements for any purchasing group or risk 2390 retention group to any resident of this state, either directly 2391 or indirectly, by the use of mail, advertising, or other means 2392 of communication, shall obtain a license and appointment to act 2393 as a resident general lines agent, if a resident of this state, 2394 or a nonresident general lines agent if not a resident. Any such 2395 person shall be subject to all requirements of the Florida 2396 Insurance Code.

2397 Any person required to be licensed and appointed under (b) 2398 by this subsection, in order to place business through Florida 2399 eligible surplus lines carriers, must shall, if a resident of 2400 this state, be licensed and appointed as a surplus lines agent. 2401 Any such person, If not a resident of this state, such person 2402 must shall be licensed and appointed as a surplus lines agent in 2403 her or his state of residence and shall file and thereafter maintain a fidelity bond in favor of the people of the State of 2404 2405 Florida executed by a surety company admitted in this state and payable to the State of Florida; provided, however, any 2406 2407 activities carried out by such nonresident is pursuant to this 2408 part shall be limited to the provision of insurance for

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purchasing groups. The bond must shall be continuous in form and 2409 2410 maintained in the amount of not less than \$50,000, aggregate 2411 liability set out in s. 626.928. The bond must shall remain in 2412 force and effect until the surety is released from liability by 2413 the department or until the bond is canceled by the surety. The 2414 surety may cancel the bond and be released from further 2415 liability thereunder upon 30 days' prior written notice to the 2416 department. The cancellation does shall not affect any liability 2417 incurred or accrued thereunder before the termination of the 30day period. Upon receipt of a notice of cancellation, the 2418 2419 department shall immediately notify the agent. 2420 Section 53. Subsections (1) and (2) of section 635.051, 2421 Florida Statutes, are amended to read: 2422 635.051 Licensing and appointment of mortgage guaranty 2423 insurance agents.-2424 (1)Effective October 1, 2012, a person may not transact 2425 mortgage guaranty insurance unless licensed and appointed as a 2426 credit insurance agent in accordance with the applicable 2427 provisions of the insurance code. Mortgage guaranty licenses 2428 held by persons on October 1, 2012, shall be transferred to a 2429 credit insurance agent license. Persons who wish to obtain a new license identification card that reflects this change must 2430 2431 submit the \$5 fee as prescribed in s. 624.501(15). Agents of 2432 mortgage guaranty insurers shall be licensed and appointed and 2433 shall be subject to the same qualifications and requirements 2434 applicable to general lines agents under the laws of this state, 2435 except that: 2436 (a) Particular preliminary specialized education Page 87 of 91

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2437 training is not required of an applicant for such an agent's license, and continuing education is not required for renewal of 2438 2439 the agent's appointment if, as part of the application for 2440 license and appointment, the insurer guarantees that the 2441 applicant will receive the necessary training to enable him or 2442 her properly to hold himself or herself out to the public as a 2443 mortgage guaranty insurance agent and if the department, in its 2444 discretion, accepts such guaranty; 2445 (b) The agent's license and appointment shall be a limited 2446 license, limited to the handling of mortgage guaranty insurance 2447 only; and 2448 An examination may be required of an applicant for (c)2449 such a license if the insurer fails to provide the quaranty 2450 described in paragraph (a). 2451 Any general lines agent licensed under chapter 626 is (2)2452 qualified to represent a mortgage guaranty insurer without 2453 additional licensure examination. 2454 Section 54. Subsection (1) of section 648.34, Florida 2455 Statutes, is amended to read: 648.34 Bail bond agents; qualifications.-2456 2457 An application for licensure as a bail bond agent must (1)2458 be submitted on forms prescribed by the department. The 2459 application must include the applicant's full name; date of 2460 birth; social security number; residence, business, and mailing 2461 addresses; contact telephone numbers, including a business 2462 telephone number; and e-mail address. 2463 Section 55. Subsection (2) of section 648.38, Florida 2464 Statutes, is amended to read:

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2465 648.38 Licensure examination for bail bond agents; time; 2466 place; fees; scope.-

2467 The department or a person designated by the (2)2468 department shall provide mail written notice of the time and 2469 place of the examination to each applicant for licensure 2470 required to take an examination who will be eligible to take the 2471 examination as of the examination date. The notice shall be e-2472 mailed so mailed, postage prepaid, and addressed to the 2473 applicant at the e-mail his or her address shown on his or her 2474 application for licensure or at such other address as requested 2475 by the applicant in writing filed with the department prior to 2476 the mailing of the notice. Notice shall be deemed given when so 2477 mailed.

2478 Section 56. Section 648.385, Florida Statutes, is amended 2479 to read:

2480 648.385 Continuing education required; application; 2481 exceptions; requirements; penalties.-

(1) The purpose of this section is to establish
requirements and standards for continuing education courses for
persons authorized to write bail bonds in this state.

(2) (a) Each person subject to the provisions of this
chapter must complete a minimum of 14 hours of continuing
education courses every 2 years as specified in s. 626.2815 in
courses approved by the department. Compliance with continuing
education requirements is a condition precedent to the issuance,
continuation, or renewal of any appointment subject to the
provisions of this chapter.
A person teaching any approved course of instruction

(b) A person teaching any approved course of instruction Page 89 of 91

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or lecturing at any approved seminar and attending the entire course or seminar shall qualify for the same number of classroom hours as would be granted to a person taking and successfully completing such course, seminar, or program. Credit shall be limited to the number of hours actually taught unless a person attends the entire course or seminar.

(c) For good cause shown, the department may grant an extension of time during which the requirements imposed by this section may be completed, but such extension of time may not exceed 1 year.

2503 (3) (a) Any bail-related course developed or sponsored by 2504 any authorized insurer or recognized bail bond agents' 2505 association, or any independent study program of instruction, 2506 subject to approval by the department, qualifies for the 2507 equivalency of the number of classroom hours assigned to such 2508 course by the department. However, unless otherwise provided in 2509 this section, continuing education credit may not be credited 2510 toward meeting the requirements of this section unless the course is provided by classroom instruction or results in a 2511 2512 monitored examination.

2513 (b) Each person or entity sponsoring a course for 2514 continuing education credit must furnish, within 30 days after 2515 completion of the course, in a form satisfactory to the 2516 department or its designee, a written and certified roster 2517 showing the name and license number of all persons successfully 2518 completing such course and requesting credit, accompanied by the required fee. The department shall refuse to issue, continue, or 2519 2520 renew the appointment of any bail bond agent who has not had the Page 90 of 91

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2521	continuing education requirements certified unless the agent has
2522	been granted an extension by the department.
2523	Section 57. Section 648.421, Florida Statutes, is amended
2524	to read:
2525	648.421 Notice of change of address or telephone number
2526	Each licensee under this chapter shall notify in writing the
2527	department, insurer, managing general agent, and the clerk of
2528	each court in which the licensee is registered within 10 working
2529	days after a change in the licensee's principal business address
2530	or telephone number. The licensee shall also notify the
2531	department within 10 working days after a change of the name,
2532	address, or telephone number of each agency or firm for which he
2533	or she writes bonds and any change in the licensee's name, home
2534	address, <u>e-mail address,</u> or telephone number.
2535	Section 58. Except as otherwise expressly provided in this

2536 act, this act shall take effect October 1, 2012.

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