By Senator Braynon

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33-01490-12 20121436___ A bill to be entitled

An act relating to abusive workplace environments;

creating the "Abusive Workplace Environment Act"; providing legislative findings and purposes for the act; defining terms; prohibiting a public employer from subjecting his or her employee to an abusive workplace environment; declaring that an employer violates the act if he or she subjects an employee to an abusive workplace environment or has knowledge that any person has subjected an employee of the employer to an abusive workplace environment and has failed to exercise reasonable care to prevent and promptly correct the abusive conduct; prohibiting an employer from retaliating in any manner against an employee because the employee has opposed an unlawful employment practice or has made a charge, testified, assisted, or participated in any manner in an investigation or proceeding; providing that an employer may assert an affirmative defense against the employee under certain circumstances; providing that an employee may be individually liable if he or she commits an unlawful employment practice; providing

that an employee may assert an affirmative defense

circumstances; providing that a violation of the act

may be enforced solely by a private right of action;

be commenced no later than 1 year after the date of

requiring that a civil action filed under the act must

the last incident that is part of the alleged unlawful

against an employee or employer under certain

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employment practice; providing that if a person is found to have committed an unlawful employment practice that culminated in an adverse employment action, the court may enjoin the person from engaging in the unlawful employment practice and may order any other relief that it deems appropriate, including punitive damages and attorney fees; providing that if an employer has been found to have committed an unlawful employment practice but the act did not culminate in an adverse employment action, the employer is liable for damages for emotional distress but is not subject to punitive damages; providing that the remedies provided by the act are cumulative to other laws; providing for an exception for workers' compensation awards; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Abusive workplace environment.-

- 49 (1) SHORT TITLE.—This section may be cited as the "Abusive 50 Workplace Environment Act."
 - (2) LEGISLATIVE FINDINGS AND PURPOSE.—
 - (a) The Legislature finds that:
 - 1. The social and economic well-being of the state is dependent upon healthy and productive employees.
 - 2. Approximately one-half of all employees directly experience health-endangering workplace bullying, abuse, and harassment, and this mistreatment is approximately four times more prevalent than sexual harassment.

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3. Workplace bullying and harassment can inflict serious harm upon targeted employees, including feelings of shame and humiliation, severe anxiety, depression, suicidal tendencies, impaired immune systems, hypertension, increased risk of cardiovascular disease, and symptoms consistent with posttraumatic stress disorder.

- 4. An abusive workplace environment can have serious consequences for employers, including reduced employee productivity and morale, higher turnover and absenteeism rates, and increases in medical and workers' compensation claims.
- 5. If a mistreated employee who has been subjected to abusive treatment at work cannot establish that the abusive behavior was motivated by race, color, sex, national origin, or age, he or she is unlikely to be protected by the law against such mistreatment.
- 6. Unlike employment discrimination statutes, legal protection from abusive workplace environments should not be limited to behavior grounded in protected-class status.
- 7. Existing workers' compensation provisions and common law tort actions fall short of those necessary to eliminate abusive behavior or to provide adequate relief to employees who have been harmed by an abusive workplace environment.
 - (b) The purpose of this section is to provide:
- 1. Legal relief to employees who have been harmed, psychologically, physically, or economically, by being deliberately subjected to an abusive workplace environment; and
- 2. Incentives for employers to prevent and respond to abusive mistreatment of employees at work.
 - (3) DEFINITIONS.—As used in this section, the term:

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(a) "Abusive conduct" means a pattern of behavior or a single act of an employer or employee in the workplace which is performed with malice and is unrelated to an employer's legitimate business and which a reasonable person would find hostile or offensive considering the severity, nature, and frequency of the conduct or the severity and egregiousness of the conduct. Abusive conduct includes, but is not limited to:

- 1. Repeated infliction of verbal abuse, such as the use of derogatory remarks, insults, and epithets;
- 2. Verbal or physical conduct that a reasonable person would find threatening, intimidating, or humiliating;
- 3. Sabotaging or undermining a person's work performance; or
- 4. Attempting to exploit an employee's known psychological or physical vulnerability.
- (b) "Abusive workplace environment" means an environment in which an employee is subjected to abusive conduct that is so severe that it causes physical or psychological harm to the employee.
- (c) "Adverse employment action" means an employment action, including, but not limited to, termination of the employee, demotion or unfavorable reassignment of the employee, failure to promote the employee, disciplinary action against the employee, or a reduction in the compensation of the employee.
- (d) "Conduct" means all forms of behavior, including acts and omission of acts.
- (e) "Employee" means an individual who is employed by an employer.
 - (f) "Employer" means a state agency or any county,

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municipality, political subdivision, school district, community college, or state university.

- g) "Malice" means the desire to see another person suffer psychological, physical, or economic harm, without legitimate cause or justification, which is demonstrated by the presence of factors such as outward expressions of hostility, harmful conduct inconsistent with an employer's legitimate business interest, a continuation of harmful, illegitimate conduct after a person requests that it cease or demonstrates outward signs of emotional or physical distress as a result of the conduct, or attempts to exploit a person's known psychological or physical vulnerability.
- (h) "Physical harm" means the material impairment of a person's physical health or bodily integrity, as established by competent evidence.
- (i) "Psychological harm" means the material impairment of a person's mental health, as established by competent evidence.
 - (4) UNLAWFUL EMPLOYMENT PRACTICES.-
- (a) An employer may not subject an employee to an abusive workplace environment.
- (b) An employer may not retaliate in any manner against an employee because the employee has opposed an unlawful employment practice under this section, or has made a charge, testified, assisted, or participated in any manner in an investigation or proceeding under this section, including, but not limited to, internal complaints and proceedings, arbitration and mediation proceedings, or legal actions.
 - (5) EMPLOYER LIABILITY AND DEFENSE.-
 - (a) An employer violates this section if the employer

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subjects an employee to an abusive workplace environment or has knowledge that any person has subjected an employee to an abusive workplace environment and has failed to exercise reasonable care to prevent and promptly correct the abusive conduct.

- (b) If the alleged unlawful employment practice does not include an adverse employment action, the employer may assert an affirmative defense that:
- 1. The employer exercised reasonable care to prevent or promptly correct any actionable behavior; and
- 2. The complainant employee unreasonably failed to take advantage of appropriate preventive or corrective opportunities provided by the employer.
 - (6) EMPLOYEE LIABILITY AND DEFENSE.-
- (a) An employee may be individually liable for an unlawful employment practice against another employee.
 - (b) The employee may assert an affirmative defense that:
- 1. The employee committed the unlawful employment practice at the direction of the employer, under threat of an adverse employment action;
- 2. The complaint is based on an adverse employment action reasonably made for poor performance, misconduct, or economic necessity;
- 3. The complaint is based on a reasonable performance evaluation; or
- 4. The complaint is based on a defendant's reasonable investigation into potentially illegal or unethical activity.
 - (7) PROCEDURES.—
 - (a) This section may be enforced solely by a private right

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175 of action.

- (b) A civil action filed under this section must be commenced no later than 1 year after the date of the last incident that is part of the alleged adverse employment action.
 - (8) RELIEF FOR THE EMPLOYEE.-
- (a) If a person or employer has been found to have committed an unlawful employment practice under this section which culminated in an adverse employment action, the court may enjoin the person from engaging in the unlawful employment practice and may order any other relief the court deems appropriate, including, but not limited to, reinstatement of the employee, removal of the offending party from the complainant's work environment, back pay, front pay, medical expenses, compensation for emotional distress, punitive damages, and attorney fees.
- (b) If a person or employer has been found to have committed an unlawful employment practice under this section which did not culminate in an adverse employment action, the employer is liable for damages not to exceed \$25,000 for emotional distress and may not be held liable for punitive damages. This paragraph does not apply to individually named employee defendants.
 - (9) CUMULATIVE REMEDIES; REIMBURSEMENT REQUIRED.-
- (a) The remedies provided in this section are in addition to any other remedy provided under law.
- (b) This section does not relieve any person from any other statutory liability, duty, penalty, or punishment.
- (c) If an employee receives workers' compensation for medical costs for the same injury or illness pursuant to both

20121436 33-01490-12 204 this section and the Workers' Compensation Act, or compensation 205 in cash payments under both this section and the Workers' 206 Compensation Act for the same period of time the employee is not 207 working as a result of the compensable injury or illness or the unlawful employment practice, the payments of workers' 208 209 compensation shall be reimbursed from compensation paid under 210 this section. 211 Section 2. This act shall take effect July 1, 2012.

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