COMMITTEE/SUBCOMMITTEE ACTION ADOPTED ___ (Y/N) ADOPTED AS AMENDED ___ (Y/N) ADOPTED W/O OBJECTION ___ (Y/N) FAILED TO ADOPT ___ (Y/N) WITHDRAWN ___ (Y/N) OTHER

Committee/Subcommittee hearing bill: Business & Consumer

Affairs Subcommittee

Representative Gaetz offered the following:

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Amendment (with title amendment)

Remove everything after the enacting clause and insert: Section 1. Section 501.975, Florida Statutes, is amended to read:

501.975 Definitions.—As used in this part s. 501.976, the term following terms shall have the following meanings:

- (1) "Customer" includes a customer's designated agent.
- (2) "Dealer" means a motor vehicle dealer as defined in s. 320.27, but does not include a motor vehicle auction as defined in s. 320.27(1)(c)4.
- (3) "Replacement item" means a tire, bumper, bumper fascia, glass, in-dashboard equipment, seat or upholstery cover or trim, exterior illumination unit, grill, sunroof, external mirror and external body cladding. The replacement of up to three of these items does not constitute repair of damage if

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each item is replaced because of a product defect or damaged due to vandalism while the new motor vehicle is under the control of the dealer and the items are replaced with original manufacturer equipment, unless an item is replaced due to a crash, collision, or accident.

- (4) "Threshold amount" means 3 percent of the manufacturer's suggested retail price of a motor vehicle or \$650, whichever is less.
- (5) "Vehicle" means any automobile, truck, bus, recreational vehicle, or motorcycle required to be licensed under chapter 320 for operation over the roads of Florida, but does not include trailers, mobile homes, travel trailers, or trailer coaches without independent motive power.

Section 2. Section 501.98, Florida Statutes, is created to read:

501.98 Notice of Claim.-

- (1) As a condition precedent to initiating any civil litigation or arbitration arising under this part or part II against a motor vehicle dealer, a claimant must give the dealer written notice of the claimant's intent to initiate litigation against the dealer not less than 15 days before initiating the litigation.
- (2) The notice of claim, which must be completed in good faith, must:
- (a) State the name, address, and telephone number of the claimant;
- (b) Provide the date and a description of the transaction, event, or circumstance that is the basis of the claim;

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- (c) Describe the underlying facts of the claim, including a comprehensive and detailed statement describing each item of actual damage demanded; and
- (d) To the extent available, be accompanied by all documents upon which the claim is based or upon which the claimant is relying to assert the claim.
- United States mail or other nationally recognized carrier, return receipt requested. The cost of delivery shall be reimbursed to the claimant by the dealer if the dealer pays the claim and if the claimant requests reimbursement of the costs in the notice of claim.
- (4) Notwithstanding any provision of this part or part II, a claimant may not initiate civil litigation against a dealer for a claim arising under this part or part II related to, or in connection with, the transaction or event described in the notice of claim if the dealer pays the claimant within 15 days after receiving the notice of claim the amount requested as specified in paragraph (2)(c) and cost of deliverying the notice if requested pursuant to paragraph (3).
- (5) For purposes of this section, payment by a dealer is deemed paid on the date a draft or other valid instrument that is equivalent to payment is placed in the United States mail, or another nationally recognized carrier, in a properly addressed, postpaid envelope, or, if not so posted, on the date of delivery.

- (6) Notwithstanding any provision of this part or part II, a dealer shall not be required to pay the attorney fees of the claimant in any action brought under this part or part II if:
- (a) The dealer, within 15 days after receiving the claimant's notice of claim, notifies the claimant in writing, and a court or arbitrator agrees, that the amount claimed is not supported by the facts of the transaction or event described in the notice of claim or by generally accepted accounting principles or includes items not properly recoverable under this part or part II; or
- (b) The claimant fails to substantially comply with this section.
- (7) Payment of the actual damages or an offer to pay actual damages as set forth in this section:
- (a) Does not constitute an admission of any wrongdoing or liability by the dealer;
- (b) Is protected by s. 90.408 from introduction as evidence during any civil litigation; and
- (c) Serves to release the dealer from any claim, suit, action, or other action that could be brought arising out of or in connection with the specific transaction, event, or occurrence described in the notice of claim.
- (8) Mailing of the notice of claim required by this section tolls the applicable statute of limitations for an action under this part or part II for 15 days from the date the notice is received by the dealer.
- (9) A dealer waives the requirement of this section that a claimant serve a notice of claim prior to initiating civil

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statement	in	writi	ng to	the	clai	imant	at	the	time	of	sale:

Section 501.98, Florida Statutes, requires that at least fifteen (15) days before you initiate civil litigation, including an arbitration action, against a motor vehicle dealer for violation of Florida's Deceptive and Unfair Trade Practices Act (Chapter 501, parts II and VI, of Florida Statutes) you must provide written notice to the dealer. This notice must include the following:

(a) Your name, address, and telephone number;(b) A description and date of the transactionthat resulted in the claim;

(c) A description of the underlying facts of the claim, including a comprehensive and detailed statement describing each item of actual damage demanded; and

(d) To the extent available, you must also provide all documents upon which the claim is based or upon which you rely to assert the claim.

Notice may be provided to this dealership by United

States mail or other nationally recognized carrier,

return receipt requested (cost of delivery shall be

reimbursed to the claimant by the dealer if the dealer

pays the claim and if the claimant requests

reimbursement of the costs in the notice of claim) to the following:

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[Dealership Name]

Attention: [Dealership Representative]

[Dealership Address]

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- (10) This section does not apply to:
- (a) Any claim for actual damages brought as a class action so long as it is ultimately certified as a class action; or
 - (b) Any action brought by the enforcing authority.
- (11) If a claimant initiates civil litigation under this part or part II without first complying with the requirements of this section or files a claim as a class action but is ultimately not certified as a class, the court, upon motion, may abate the litigation, without prejudice, to permit the claimant to comply with the provisions of this section and allow the dealer the opportunity to accept or reject the demand as if it had been sent in accordance with subsection (1), and no attorneys fees shall be recoverable by the claimant under this Chapter for legal services rendered prior to claimant's compliance with the notice requirement in this section.
- (12) This section applies to all civil litigation whether maintained in court or by arbitration.
- (13) A claimant shall not be entitled to recover attorneys' fees in an action under this part or part II of this Chapter against a motor vehicle dealer's employees, agents, principals, sureties, and insurers for actions for which that motor vehicle

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dealer could also be held liable unless the motor vehicle dealer
is joined in that action and the claimant has complied with this
section as to such claim.

Section 3. This act shall take effect July 1, 2012.

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TITLE AMENDMENT

Remove the entire title and insert:

A bill to be entitled

An act relating to deceptive and unfair trade practices; amending 501.975, F.S.; conforming provisions; creating s. 501.98, F.S.; requiring a claimant to provide written notice to the motor vehicle dealer as a condition precedent to initiating civil litigation against such dealer under the Florida Deceptive and Unfair Trade Practices Act; providing for the content of the notice; providing method of delivery of the notice; providing conditions for settling claims; providing for the effective date of payment; limiting attorney fees under certain circumstances; providing for effect of payment; providing for the tolling of applicable statutes of limitations; providing a condition that constitutes waiver of notice; providing for applicability; providing an effective date.

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