1

A bill to be entitled

2 An act relating to emergency communication system; 3 amending s. 365.172, F.S., relating to the Emergency 4 Communications Number E911 System; revising 5 definitions; revising provisions relating to oversight 6 of certain fees by the Technology Program within the 7 Department of Management Services; revising E911 board 8 appointment provisions; revising duties of the board; 9 revising provisions for administration, distribution, 10 and use of the E911 fee; revising fee collection 11 procedures; providing for the amount of the fee; 12 authorizing the board to adjust the rate of the fee; 13 prohibiting a local government from imposing a fee on sellers of prepaid wireless services; providing for a 14 15 prepaid wireless E911 fee; requiring the Department of 16 Revenue to provide notice to sellers and establish 17 registration, payment, and documentation procedures; 18 providing for distribution and use of fees collected; 19 providing that fees collected may not be included in 20 the base for measuring any tax, fee, surcharge, or other charge; providing for application of specified 21 22 audit and appeals procedures; limiting liability of 23 provider or seller of prepaid wireless service; 24 providing that the state and local governments are not 25 subscribers for certain purposes; providing 26 definitions for specified purposes; revising 27 provisions for authorized expenditures of the E911 28 fee; providing that certain costs of the Department of

Page 1 of 35

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FLORIDA HOUSE OF REPRESENTATIVE	FL	ORID	A H O	USE	OF R	EPRES	ENTA	TIVES
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29	Health are functions of 911 services; amending s.
30	365.173, F.S.; revising provisions for accounting,
31	distribution, use, and auditing of the Emergency
32	Communications Number E911 System Fund; providing for
33	a prepaid wireless category in such fund; providing an
34	effective date.
35	
36	Be It Enacted by the Legislature of the State of Florida:
37	
38	Section 1. Subsections (3) through (9) of section 365.172,
39	Florida Statutes, are amended, subsections (9) through (14) are
40	renumbered as subsections (10) through (15), respectively, and a
41	new subsection (9) is added to that section, to read:
42	365.172 Emergency communications number "E911."-
43	(3) DEFINITIONS.—Only as used in this section and ss.
44	365.171, 365.173, and 365.174, the term:
45	(a) "Answering point" means the public safety agency that
46	receives incoming 911 calls and dispatches appropriate public
47	safety agencies to respond to the calls.
48	(b) "Authorized expenditures" means expenditures of the
49	fee, as specified in subsection (10) (9).
50	(c) "Automatic location identification" means the
51	capability of the E911 service which enables the automatic
52	display of information that defines the approximate geographic
53	location of the wireless telephone, or the location of the
54	address of the wireline telephone, used to place a 911 call.
55	(d) "Automatic number identification" means the capability
56	of the E911 service which enables the automatic display of the
ļ	Page 2 of 35

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57 service number used to place a 911 call.

(e) "Board" or "E911 Board" means the board of directorsof the E911 Board established in subsection (5).

60 (f) "Building permit review" means a review for compliance 61 with building construction standards adopted by the local 62 government under chapter 553 and does not include a review for 63 compliance with land development regulations.

(g) "Collocation" means the situation when a second or subsequent wireless provider uses an existing structure to locate a second or subsequent antennae. The term includes the ground, platform, or roof installation of equipment enclosures, cabinets, or buildings, and cables, brackets, and other equipment associated with the location and operation of the antennae.

(h) "Designed service" means the configuration and manner of deployment of service the wireless provider has designed for an area as part of its network.

74 "E911" is the designation for an enhanced 911 system (i) 75 or enhanced 911 service that is an emergency telephone system or 76 service that provides a subscriber with 911 service and, in 77 addition, directs 911 calls to appropriate public safety 78 answering points by selective routing based on the geographical 79 location from which the call originated, or as otherwise provided in the state plan under s. 365.171, and that provides 80 for automatic number identification and automatic location-81 82 identification features. E911 service provided by a wireless 83 provider means E911 as defined in the order.

84

(j)

"Existing structure" means a structure that exists at

Page 3 of 35

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hb0807-00

85 the time an application for permission to place antennae on a 86 structure is filed with a local government. The term includes 87 any structure that can structurally support the attachment of 88 antennae in compliance with applicable codes.

(k) "Fee" means the E911 fee authorized and imposed under subsection (8) or the prepaid wireless E911 fee authorized and imposed under subsection (9).

92 (1) "Fund" means the Emergency Communications Number E911 93 System Fund established in s. 365.173 and maintained under this 94 section for the purpose of recovering the costs associated with 95 providing 911 service or E911 service, including the costs of 96 implementing the order. The fund shall be segregated into 97 wireless, prepaid wireless, and nonwireless categories.

98 (m) "Historic building, structure, site, object, or 99 district" means any building, structure, site, object, or 100 district that has been officially designated as a historic 101 building, historic structure, historic site, historic object, or 102 historic district through a federal, state, or local designation 103 program.

104 "Land development regulations" means any ordinance (n) 105 enacted by a local government for the regulation of any aspect 106 of development, including an ordinance governing zoning, 107 subdivisions, landscaping, tree protection, or signs, the local 108 government's comprehensive plan, or any other ordinance 109 concerning any aspect of the development of land. The term does 110 not include any building construction standard adopted under and 111 in compliance with chapter 553.

112

(o) "Local exchange carrier" means a "competitive local

Page 4 of 35

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113 exchange telecommunications company" or a "local exchange 114 telecommunications company" as defined in s. 364.02.

(p) "Local government" means any municipality, county, or political subdivision or agency of a municipality, county, or political subdivision.

(q) "Medium county" means any county that has a population of 75,000 or more but less than 750,000.

(r) "Mobile telephone number" or "MTN" means the telephone number assigned to a wireless telephone at the time of initial activation.

123 (s) "Nonwireless category" means the revenues to the fund 124 received from voice communications services providers other than 125 wireless providers.

(t) "Office" means the Technology Program within the
Department of Management Services, as designated by the
secretary of the department.

129 (u) "Order" means:

The following orders and rules of the Federal
 Communications Commission issued in FCC Docket No. 94-102:

a. Order adopted on June 12, 1996, with an effective date
of October 1, 1996, the amendments to s. 20.03 and the creation
of s. 20.18 of Title 47 of the Code of Federal Regulations
adopted by the Federal Communications Commission pursuant to
such order.

b. Memorandum and Order No. FCC 97-402 adopted on December23, 1997.

139 c. Order No. FCC DA 98-2323 adopted on November 13, 1998.
140 d. Order No. FCC 98-345 adopted December 31, 1998.

Page 5 of 35

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141 2. Orders and rules subsequently adopted by the Federal
142 Communications Commission relating to the provision of 911
143 services, including Order Number FCC-05-116, adopted May 19,
144 2005.

145 <u>(v) "Prepaid wireless category" means all revenues in the</u> 146 <u>fund received through the Department of Revenue from the fee</u> 147 <u>authorized and imposed under subsection (9).</u>

(w) "Prepaid wireless service" means a right to access wireless service that allows a caller to contact and interact with 911 to access the 911 system, which service must be paid for in advance and is sold in predetermined units or dollars, which units or dollars expire on a predetermined schedule or are decremented on a predetermined basis in exchange for the right to access wireless service.

155 (v) "Prepaid calling arrangements" has the same meaning as 156 defined in s. 212.05(1)(e).

157 <u>(x) (w)</u> "Public agency" means the state and any 158 municipality, county, municipal corporation, or other 159 governmental entity, public district, or public authority 160 located in whole or in part within this state which provides, or 161 has authority to provide, firefighting, law enforcement, 162 ambulance, medical, or other emergency services.

163 <u>(y) (x)</u> "Public safety agency" means a functional division 164 of a public agency which provides firefighting, law enforcement, 165 medical, or other emergency services.

(z) "Public safety answering point" or "PSAP" means the
 public safety agency that receives incoming 911 requests for
 assistance and dispatches appropriate public safety agencies to

Page 6 of 35

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169 respond to the requests in accordance with the state E911 plan.

170 (aa)(y) "Rural county" means any county that has a
171 population of fewer than 75,000.

172 <u>(bb)(z)</u> "Service identifier" means the service number, 173 access line, or other unique subscriber identifier assigned to a 174 subscriber and established by the Federal Communications 175 Commission for purposes of routing calls whereby the subscriber 176 has access to the E911 system.

177 (cc) (aa) "Tower" means any structure designed primarily to 178 support a wireless provider's antennae.

179 (dd) (bb) "Voice communications services" means two-way 180 voice service, through the use of any technology, which actually 181 provides access to E911 services, and includes communications 182 services, as defined in s. 202.11, which actually provide access 183 to E911 services and which are required to be included in the 184 provision of E911 services pursuant to orders and rules adopted 185 by the Federal Communications Commission. The term includes 186 voice-over-Internet-protocol service. For the purposes of this 187 section, the term "voice-over-Internet-protocol service" or "VoIP service" means interconnected VoIP services having the 188 189 following characteristics:

The service enables real-time, two-way voice
 communications;

192 2. The service requires a broadband connection from the 193 user's locations;

The service requires IP-compatible customer premises
 equipment; and

196

4.

Page 7 of 35

The service offering allows users generally to receive

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197 calls that originate on the public switched telephone network 198 and to terminate calls on the public switched telephone network.

199 <u>(ee)(cc)</u> "Voice communications services provider" or 200 "provider" means any person or entity providing voice 201 communications services, except that the term does not include 202 any person or entity that resells voice communications services 203 and was assessed the fee <u>authorized and imposed under subsection</u> 204 (8) by its resale supplier.

205 <u>(ff) (dd)</u> "Wireless 911 system" or "wireless 911 service" 206 means an emergency telephone system or service that provides a 207 subscriber with the ability to reach an answering point by 208 accessing the digits "911."

209 <u>(gg) (ee)</u> "Wireless category" means the revenues to the 210 fund received from a wireless provider <u>from the fee authorized</u> 211 and imposed under subsection (8).

(hh) (ff) "Wireless communications facility" means any equipment or facility used to provide service and may include, but is not limited to, antennae, towers, equipment enclosures, cabling, antenna brackets, and other such equipment. Placing a wireless communications facility on an existing structure does not cause the existing structure to become a wireless communications facility.

219 <u>(ii) (gg)</u> "Wireless provider" means a person who provides 220 wireless service and:

1. Is subject to the requirements of the order; or

222 2. Elects to provide wireless 911 service or E911 service223 in this state.

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<u>(jj)(hh)</u> "Wireless service" means "commercial mobile radio

Page 8 of 35

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225 service" as provided under ss. 3(27) and 332(d) of the Federal 226 Telecommunications Act of 1996, 47 U.S.C. ss. 151 et seq., and 227 the Omnibus Budget Reconciliation Act of 1993, Pub. L. No. 103-228 66, August 10, 1993, 107 Stat. 312. The term includes service 229 provided by any wireless real-time two-way wire communication 230 device, including radio-telephone communications used in 231 cellular telephone service; personal communications service; or 232 the functional or competitive equivalent of a radio-telephone 233 communications line used in cellular telephone service, a 234 personal communications service, or a network radio access line. 235 The term does not include wireless providers that offer mainly 236 dispatch service in a more localized, noncellular configuration; 237 providers offering only data, one-way, or stored-voice services 238 on an interconnected basis; providers of air-to-ground services; 239 or public coast stations.

(4) POWERS AND DUTIES OF THE OFFICE.-The office shall
 oversee the administration of the fee authorized and imposed on
 subscribers of voice communications services under subsections
 subsection (8) and (9).

244 (5) THE E911 BOARD.-

245 The E911 Board is established to administer, with (a) 246 oversight by the office, the fees fee imposed under subsections 247 subsection (8) and (9), including receiving revenues derived 248 from the fee; distributing portions of the revenues to wireless 249 providers, counties, and the office; accounting for receipts, 250 distributions, and income derived by the funds maintained in the 251 fund; and providing annual reports to the Governor and the 252 Legislature for submission by the office on amounts collected

Page 9 of 35

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hb0807-00

and expended, the purposes for which expenditures have been made, and the status of E911 service in this state. In order to advise and assist the office in implementing the purposes of this section, the board, which has the power of a body corporate, has the powers enumerated in subsection (6).

258 The board shall consist of 11 members, one of whom (b) 259 must be the system director designated under s. 365.171(5), or 260 his or her designee, who shall serve as the chair of the board. 261 The remaining 10 members of the board shall be appointed by the 262 Governor and must be composed of 5 county 911 coordinators, 263 consisting of a representative from a rural county, a 264 representative from a medium county, a representative from a 265 large county, and 2 at-large representatives recommended by the 266 Florida Association of Counties in consultation with the county 267 911 coordinators; 3 local exchange carrier member 268 representatives, one of whom must be a representative of the 269 local exchange carrier having the greatest number of access 270 lines in the state and one of whom must be a representative of a 271 certificated competitive local exchange telecommunications 272 company; and 2 member representatives from the wireless 273 telecommunications industry, with consideration given to 274 wireless providers that are not affiliated with local exchange 275 carriers. Not more than one member may be appointed to represent 276 any single provider on the board.

(c) The system director, designated under s. 365.171(5),
or his or her designee, must be a permanent member of the board.
Each of the remaining ten eight members of the board shall be
appointed to a 4-year term and may not be appointed to more than

Page 10 of 35

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hb0807-00

two successive terms. However, for the purpose of staggering terms, two of the original board members shall be appointed to terms of 4 years, two shall be appointed to terms of 3 years, and four shall be appointed to terms of 2 years, as designated by the Governor. A vacancy on the board shall be filled in the same manner as the original appointment.

(d) The first vacancy in a wireless provider
representative position occurring after July 1, 2007, must be
filled by appointment of a local exchange company
representative. Until the appointment is made, there shall be
only one local exchange company representative serving on the
board, notwithstanding any other provision to the contrary.

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(6) AUTHORITY OF THE BOARD; ANNUAL REPORT.-

(a) The board shall:

1. Administer the E911 fee.

2. Implement, maintain, and oversee the fund.

297 3. Review and oversee the disbursement of the revenues298 deposited into the fund as provided in s. 365.173.

a. The board may establish a schedule for implementing
wireless E911 service by service area, and prioritize
disbursements of revenues from the fund to providers and rural
counties as provided in s. <u>365.173(2)(e)</u> 365.173(2)(d) and (g)
pursuant to the schedule, in order to implement E911 services in
the most efficient and cost-effective manner.

b. Revenues in the fund which have not been disbursed
because sworn invoices as required by s. <u>365.173(2)(e)</u>
365.173(2)(d) have not been submitted to the board may be used
by the board as needed to provide grants to counties for the

Page 11 of 35

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309 purpose of upgrading E911 systems. The counties must use the 310 funds only for capital expenditures directly attributable to 311 establishing and provisioning E911 services, which may include 312 next-generation deployment. Prior to the distribution of grants, 313 the board shall provide 90 days' written notice to all counties 314 and publish electronically an approved application process. County grant applications shall be prioritized based on the 315 availability of funds, current system life expectancy, system 316 317 replacement needs, and Phase II compliance per the Federal 318 Communications Commission. No grants will be available to any 319 county for next-generation deployment until all counties are 320 Phase II complete. The board shall take all actions within its 321 authority to ensure that county recipients of such grants use 322 these funds only for the purpose under which they have been 323 provided and may take any actions within its authority to secure 324 county repayment of grant revenues upon determination that the 325 funds were not used for the purpose under which they were 326 provided. c. When determining the funding provided in a state 911 327

328 grant application request, the board shall take into account 329 information on the amount of carry forward funds retained by the 330 counties. The information will be based on the amount of county 331 carry forward funds reported in the financial audit required in 332 s. 365.173(2)(d). State E911 Grant Program funding requests will 333 be limited by any county carry forward funds in excess of the 334 allowable 30 percent amount of fee revenue calculated on a 2-335 year basis. 336 d.c. The board shall reimburse all costs of a wireless

Page 12 of 35

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337 provider in accordance with s. <u>365.173(2)(e)</u> 365.173(2)(d) 338 before taking any action to transfer additional funds.

339 d. By September 1, 2007, the board shall authorize the 340 transfer of up to \$15 million to the counties from existing 341 money within the fund established under s. 365.173(1). The money 342 shall be disbursed equitably to all of the counties using a 343 timeframe and distribution methodology established by the board 344 before September 1, 2007, in order to prevent a loss to the 345 counties in the ordinary and expected time value of money caused 346 by any timing delay in remittance to the counties of wireline 347 fees caused by the one-time transfer of collecting wireline fees 348 by the counties to the board. All disbursements for this purpose 349 must be returned to the fund from future remittances by the 350 nonwireless category.

351 e. After taking the action required in sub-subparagraphs 352 a.-d., the board may review and, with all members participating 353 in the vote, adjust the percentage allocations or adjust the 354 amount of the fee as provided, or both, under paragraph (8)(g) 355 (8) (h), and, if the board determines that the revenues in the 356 wireless category exceed the amount needed to reimburse wireless 357 providers for the cost to implement E911 services, the board may 358 transfer revenue to the counties from the existing funds within 359 the wireless category. The board shall disburse the funds 360 equitably to all counties using a timeframe and distribution 361 methodology established by the board.

362 4. Review documentation submitted by wireless providers
363 which reflects current and projected funds derived from the fee,
364 and the expenses incurred and expected to be incurred in order

Page 13 of 35

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365 to comply with the E911 service requirements contained in the 366 order for the purposes of:

367 a. Ensuring that wireless providers receive fair and368 equitable distributions of funds from the fund.

b. Ensuring that wireless providers are not provided
disbursements from the fund which exceed the costs of providing
E911 service, including the costs of complying with the order.

372 c. Ascertaining the projected costs of compliance with the373 requirements of the order and projected collections of the fee.

374 d. Implementing changes to the allocation percentages or
375 adjusting the fee under paragraph (8) (h) (8) (i).

5. Meet monthly in the most efficient and cost-effective manner, including telephonically when practical, for the business to be conducted, to review and approve or reject, in whole or in part, applications submitted by wireless providers for recovery of moneys deposited into the wireless category, and to authorize the transfer of, and distribute, the fee allocation to the counties.

383 6. Hire and retain employees, which may include an 384 independent executive director who shall possess experience in 385 the area of telecommunications and emergency 911 issues, for the 386 purposes of performing the technical and administrative 387 functions for the board.

388 7. Make and enter into contracts, pursuant to chapter 287,
389 and execute other instruments necessary or convenient for the
390 exercise of the powers and functions of the board.

391 8. Sue and be sued, and appear and defend in all actions392 and proceedings, in its corporate name to the same extent as a

Page 14 of 35

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hb0807-00

393 natural person.

394 9. Adopt, use, and alter a common corporate seal.

395 10. Elect or appoint the officers and agents that are396 required by the affairs of the board.

397 11. The board may adopt rules under ss. 120.536(1) and
398 120.54 to implement this section and ss. 365.173 and 365.174.

399 12. Provide coordination, support, and technical 400 assistance to counties to promote the deployment of advanced 911 401 and E911 systems in the state.

402 13. Provide coordination and support for educational 403 opportunities related to E911 issues for the E911 community in 404 this state.

405 14. Act as an advocate for issues related to E911 system
406 functions, features, and operations to improve the delivery of
407 E911 services to the residents of and visitors to this state.

408 15. Coordinate input from this state at national forums 409 and associations, to ensure that policies related to E911 410 systems and services are consistent with the policies of the 411 E911 community in this state.

412 16. Work cooperatively with the system director
413 established in s. 365.171(5) to enhance the state of E911
414 services in this state and to provide unified leadership for all
415 E911 issues through planning and coordination.

416 17. Do all acts and things necessary or convenient to 417 carry out the powers granted in this section in a manner that is 418 competitively and technologically neutral as to all voice 419 communications services providers, including, but not limited 420 to, consideration of emerging technology and related cost

Page 15 of 35

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421 savings, while taking into account embedded costs in current 422 systems.

423 18. Have the authority to secure the services of an 424 independent, private attorney via invitation to bid, request for 425 proposals, invitation to negotiate, or professional contracts 426 for legal services already established at the Division of 427 Purchasing of the Department of Management Services.

428 (b) Board members shall serve without compensation;
429 however, members are entitled to per diem and travel expenses as
430 provided in s. 112.061.

(c) By February 28 of each year, the board shall prepare a
report for submission by the office to the Governor, the
President of the Senate, and the Speaker of the House of
Representatives which addresses for the immediately preceding
state fiscal year and county fiscal calendar year:

1. The annual receipts, including the total amount of fee revenues collected by each provider, the total disbursements of money in the fund, including the amount of fund-reimbursed expenses incurred by each wireless provider to comply with the order, and the amount of moneys on deposit in the fund.

2. Whether the amount of the fee and the allocation percentages set forth in s. 365.173 have been or should be adjusted to comply with the requirements of the order or other provisions of this chapter, and the reasons for making or not making a recommended adjustment to the fee.

446 447 3.

(7)

4. The status of E911 services in this state.

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Page 16 of 35

REQUEST FOR PROPOSALS FOR INDEPENDENT ACCOUNTING

Any other issues related to providing E911 services.

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449 FIRM.-

(a) The board shall issue a request for proposals as
provided in chapter 287 for the purpose of retaining an
independent accounting firm. The independent accounting firm
shall perform all material administrative and accounting tasks
and functions required for administering the fee. The request
for proposals must include, but need not be limited to:

456 1. A description of the scope and general requirements of457 the services requested.

458 2. A description of the specific accounting and reporting
459 services required for administering the fund, including
460 processing checks and distributing funds as directed by the
461 board under s. 365.173.

3. A description of information to be provided by the
proposer, including the proposer's background and qualifications
and the proposed cost of the services to be provided.

465 The board shall establish a committee to review (b) 466 requests for proposals which must include the statewide E911 467 system director designated under s. 365.171(5), or his or her 468 designee, and two members of the board, one of whom is a county 469 911 coordinator and one of whom represents a voice 470 communications services provider. The review committee shall 471 review the proposals received by the board and recommend an 472 independent accounting firm to the board for final selection. By 473 agreeing to serve on the review committee, each member of the 474 review committee shall verify that he or she does not have any 475 interest or employment, directly or indirectly, with potential 476 proposers which conflicts in any manner or degree with his or

Page 17 of 35

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477 her performance on the committee.

478 (c) After July 1, 2004, The board may secure the services
479 of an independent accounting firm via invitation to bid, request
480 for proposals, invitation to negotiate, or professional
481 contracts already established at the Division of Purchasing,
482 Department of Management Services, for certified public
483 accounting firms, or the board may hire and retain professional
484 accounting staff to accomplish these functions.

485

(8) E911 FEE.-

(a) Each voice communications services provider shall
collect the fee described in this subsection. Each provider, as
part of its monthly billing process, shall bill the fee as
follows. The fee shall not be assessed on any pay telephone in
the state.

1. Each voice communications service provider other than a wireless provider shall bill the fee to a subscriber based on the number of access lines having access to the E911 system, on a service-identifier basis, up to a maximum of 25 access lines per account bill rendered.

496 2. Each voice communications service provider other than a 497 wireless provider shall bill the fee to a subscriber on a basis 498 of five service-identified access lines for each digital 499 transmission link, including primary rate interface service or 500 equivalent Digital-Signal-1-level service, which can be 501 channelized and split into 23 or 24 voice-grade or data-grade 502 channels for communications, up to a maximum of 25 access lines 503 per account bill rendered.

504

3. Except in the case of prepaid wireless service, each

Page 18 of 35

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hb0807-00

HB 807 2013 505 wireless provider shall bill the fee to a subscriber on a per-506 service-identifier basis for service identifiers whose primary 507 place of use is within this state. Before July 1, 2013, the fee 508 shall not be assessed on or collected from a provider with 509 respect to an end user's service if that end user's service is a 510 prepaid calling arrangement that is subject to s. 212.05(1)(e). 511 a. An E911 fee shall not be collected from the sale of 512 prepaid wireless service before July 1, 2013. 513 b. For purposes of this section, the term: 514 (I) "Prepaid wireless service" means the right to access 515 telecommunications services, which must be paid for in advance 516 and sold in predetermined units or dollars enabling the 517 originator to make calls such that the number of units or 518 dollars declines with use in a known amount. 519 (II) "Prepaid wireless service providers" includes those 520 persons who sell prepaid wireless service regardless of 521 form, as a retailer or reseller. 522 4. Except in the case of prepaid wireless service, each 523 The voice communications services provider providers not 524 addressed under subparagraphs 1., 2., and 3. shall bill the fee 525 on a per-service-identifier basis for service identifiers whose 526 primary place of use is within the state up to a maximum of 25 527 service identifiers for each account bill rendered. 528 529 The provider may list the fee as a separate entry on each bill, 530 in which case the fee must be identified as a fee for E911 531 services. A provider shall remit the fee to the board only if the fee is paid by the subscriber. If a provider receives a 532

Page 19 of 35

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hb0807-00

533 partial payment for a monthly bill from a subscriber, the amount 534 received shall first be applied to the payment due the provider 535 for providing voice communications service.

(b) A provider is not obligated to take any legal action to enforce collection of the fees for which any subscriber is billed. A county subscribing to 911 service remains liable to the provider delivering the 911 service or equipment for any 911 service, equipment, operation, or maintenance charge owed by the county to the provider.

542 (c) For purposes of this section, the state and local543 governments are not subscribers.

(d) Each provider may retain 1 percent of the amount of
the fees collected as reimbursement for the administrative costs
incurred by the provider to bill, collect, and remit the fee.
The remainder shall be delivered to the board and deposited by
the board into the fund. The board shall distribute the
remainder pursuant to s. 365.173.

550 Effective September 1, 2007, Voice communications (e) 551 services providers billing the fee to subscribers shall deliver 552 revenues from the fee to the board within 60 days after the end 553 of the month in which the fee was billed, together with a 554 monthly report of the number of service identifiers in each 555 county. Each wireless provider and other applicable provider 556 identified in subparagraph (a)4. shall report the number of 557 service identifiers for subscribers whose place of primary use 558 is in each county. All provider subscriber information provided 559 to the board is subject to s. 365.174. If a provider chooses to 560 remit any fee amounts to the board before they are paid by the

Page 20 of 35

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561 subscribers, a provider may apply to the board for a refund of, 562 or may take a credit for, any such fees remitted to the board 563 which are not collected by the provider within 6 months 564 following the month in which the fees are charged off for 565 federal income tax purposes as bad debt.

566 (f) The rate of the fee shall be set by the board after 567 considering the factors set forth in paragraphs (h) and (i), but 568 may not exceed 50 cents per month per each service identifier. 569 Beginning on January 1, 2014, the fee shall be 46 cents. The fee 570 shall apply uniformly and be imposed throughout the state, 571 except for those counties that, before July 1, 2007, had adopted 572 an ordinance or resolution establishing a fee less than 50 cents 573 per month per access line. In those counties the fee established 574 by ordinance may be changed only to the uniform statewide rate 575 no sooner than 30 days after notification is made by the 576 county's board of county commissioners to the board.

577 (g) It is the intent of the Legislature that all revenue
578 from the fee be used as specified in s. 365.173(2)(a)-(i).

579 (g) (h) No later than November 1, 2007, The board may 580 adjust the allocation percentages for distribution of the fund 581 as provided in s. 365.173. After January 1, 2015, the board may 582 adjust the rate of the fee under paragraph (f) based on the 583 criteria in this paragraph and paragraph (h). Any adjustment in 584 the rate must be approved by a two-thirds vote of the total 585 number of E911 board members. When setting the percentages or 586 and contemplating any adjustments to the fee, the board shall 587 consider the following:

588

1. The revenues currently allocated for wireless service

Page 21 of 35

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589 provider costs for implementing E911 service and projected costs 590 for implementing E911 service, including recurring costs for 591 Phase I and Phase II and the effect of new technologies;

592 2. The appropriate level of funding needed to fund the 593 rural grant program provided for in s. 365.173(2)(g); and

3. The need to fund statewide, regional, and county grantsin accordance with sub-subparagraph (6) (a) 3.b.

596 (h) (i) The board may adjust the allocation percentages or 597 adjust the amount of the fee as provided in paragraph (g), σ 598 both, if necessary to ensure full cost recovery or prevent 599 overrecovery of costs incurred in the provision of E911 service, 600 including costs incurred or projected to be incurred to comply 601 with the order. Any new allocation percentages or reduced or 602 increased fee may not be adjusted for 1 year. In no event shall 603 the fee may not exceed 50 cents per month for per each service 604 identifier. The board-established fee, and any board adjustment 605 of the fee, shall be uniform throughout the state, except for 606 the counties identified in paragraph (f). No less than 90 days 607 before the effective date of any adjustment to the fee, the 608 board shall provide written notice of the adjusted fee amount 609 and effective date to each voice communications services 610 provider from which the board is then receiving the fee. 611 (i) It is the intent of the Legislature that all revenue

612 <u>from the fee be used as specified in s. 365.173(2)(a)-(i).</u>
613 (j) State and local taxes do not apply to the fee. <u>The</u>
614 <u>amount of the E911 fee collected by a seller or provider may not</u>
615 <u>be included in the base for measuring any tax, fee, surcharge,</u>
616 <u>or other charge imposed by this state, any political subdivision</u>

Page 22 of 35

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2013

617	of this state, or any governmental agency.
618	(k) A local government may not levy the fee or any
619	additional fee on providers <u>,</u> or subscribers <u>,</u> or sellers of
620	prepaid wireless services for the provision of E911 service.
621	(l) For purposes of this section, the definitions
622	contained in s. 202.11 and the provisions of s. 202.155 apply in
623	the same manner and to the same extent as the definitions and
624	provisions apply to the taxes levied under chapter 202 on mobile
625	communications services.
626	(9) PREPAID WIRELESS E911 FEE
627	(a) There is imposed a prepaid wireless E911 fee per
628	retail transaction at the rate and in the manner set forth in
629	paragraphs (8)(f)-(h). Beginning January 1, 2014, the fee shall
630	be 46 cents. In no event shall the fee exceed 50 cents per month
631	for each retail transaction. No less than 90 days before the
632	effective date of any adjustment to the fee under paragraph
633	(8)(g), the Department of Revenue shall provide written notice
634	of the adjusted fee amount and its effective date to each seller
635	from which the department is then receiving the fee.
636	(b) The prepaid wireless E911 fee shall be collected by
637	the seller from the consumer with respect to each retail
638	transaction occurring in this state. The amount of the prepaid
639	wireless E911 fee shall either be separately stated on an
640	invoice, receipt, or other similar document that is provided to
641	the consumer by the seller or otherwise disclosed to the
642	consumer.
643	(c) For purposes of paragraph (b), a retail transaction
644	that is effected in person by a consumer at a business location

Page 23 of 35

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645 of the seller shall be treated as occurring in this state if that business location is in this state, and any other retail 646 647 transaction shall be treated as occurring in this state if the 648 retail transaction is treated as occurring in this state under 649 s. 212.05(1)(e)1.a.(II). 650 If a prepaid wireless device is sold for a single, (d) 651 nonitemized price with a prepaid wireless service of 10 minutes 652 or less or \$5 or less, the seller may elect not to apply the 653 wireless E911 fee to the transaction. The prepaid wireless E911 fee is the liability of the 654 (e) 655 consumer and not of the seller or of any provider, except that 656 the seller is liable to remit all prepaid wireless E911 fees 657 that the seller collects from consumers as provided in this 658 subsection, including all such charges that the seller is deemed 659 to collect where the amount of the charge has not been 660 separately stated on an invoice, receipt, or other similar 661 document provided to the consumer by the seller. 662 The amount of the prepaid wireless E911 fee that is (f) 663 collected by a seller from a consumer, whether or not such 664 amount is separately stated on an invoice, receipt, or similar 665 document provided to the consumer by the seller, shall not be 666 included in the base for measuring any tax, fee, surcharge, or 667 other charge that is imposed by this state, any political 668 subdivision of this state, or any intergovernmental agency. 669 (g) Prepaid wireless E911 fees collected by sellers shall 670 be remitted to the Department of Revenue at the times and in the 671 manner provided under s. 212.11. The Department of Revenue shall 672 aggregate and identify the prepaid wireless E911 fee by the

Page 24 of 35

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673 county in which the fee was collected. The Department of Revenue 674 shall establish registration and payment procedures that 675 substantially coincide with the registration and payment 676 procedures that apply to the tax imposed by chapter 212. The Department of Revenue shall retain up to 1 percent 677 (h) 678 of the funds remitted under this subsection to reimburse its 679 direct costs of administering the collection and remittance of 680 prepaid wireless fees. Thereafter, the department shall transfer 681 all remaining funds remitted under this subsection to the E911 682 Board within 30 days after receipt for use as provided in 683 subsection (5). 684 (i) In order to allow sellers of all sizes and 685 technological capabilities adequate time to comply with this subsection, a seller will begin collecting the prepaid wireless 686 687 fee November 1, 2013. From November 1, 2013, until December 31, 688 2013, the fee will be in the amount of 46 cents. Sellers will 689 retain 100 percent of collections for 2 months to offset the 690 cost of setup. 691 (j) Beginning January 1, 2014, a seller may retain 5 692 percent of the prepaid wireless E911 fees that are collected by 693 the seller from consumers. 694 (k) The audit and appeals procedures applicable under s. 695 212.13 applies to prepaid wireless E911 fees. 696 (1) The Department of Revenue shall establish procedures 697 for a seller of prepaid wireless service to document that a sale 698 is not a retail transaction. The procedures shall substantially 699 coincide with the procedures for documenting a sale for resale 700 transaction under s. 212.186.

Page 25 of 35

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701	(m) A provider or seller of prepaid wireless service is
702	not liable for damages to any person resulting from or incurred
703	in connection with providing or failing to provide 911 or E911
704	service or for identifying or failing to identify the telephone
705	number, address, location, or name associated with any person or
706	device that is accessing or attempting to access 911 or E911
707	service.
708	(n) A provider or seller of prepaid wireless service is
709	not liable for damages to any person resulting from or incurred
710	in connection with providing any lawful assistance to any
711	investigative or law enforcement officer of the United States,
712	any state, or any political subdivision of any state in
713	connection with any lawful investigation or other law
714	enforcement activity by such law enforcement officer.
715	(o) The limitations of liability under this subsection for
716	providers and sellers is in addition to any other limitation of
717	liability provided for under this section.
718	(p) A local government may not levy any additional fee on
719	providers or sellers of prepaid wireless service for the
720	provision of E911 service.
721	(q) For purposes of this section, the state and local
722	governments are not subscribers.
723	(r) For purposes of this subsection, the term:
724	1. "Consumer" means a person who purchases prepaid
725	wireless service in a retail sale.
726	2. "Prepaid wireless E911 fee" means the fee that is
727	required to be collected by a seller from a consumer in the
728	amount established under paragraphs (8)(f)-(h).

Page 26 of 35

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729 3. "Provider" means a person that provides prepaid wireless 730 service pursuant to a license issued by the Federal 731 Communications Commission. 4. "Retail transaction" means the purchase of prepaid 732 733 wireless service from a seller for any purpose other than 734 resale. 735 5. "Seller" means a person who sells prepaid wireless 736 service to another person. 737 (10) (9) AUTHORIZED EXPENDITURES OF E911 FEE.-738 For purposes of this section, E911 service includes (a) 739 the functions of database management, call taking, dispatching, 740 location verification, and call transfer. Department of Health 741 certification and recertification and training costs for 911 742 public safety telecommunications, including dispatching, are 743 functions of 911 services. All costs directly attributable to the establishment 744 (b) 745 or provision of E911 service and contracting for E911 services 746 are eligible for expenditure of moneys derived from imposition 747 of the fee authorized by this section. These costs include the 748 acquisition, implementation, and maintenance of Public Safety 749 Answering Point (PSAP) equipment and E911 service features, as 750 defined in the providers' published schedules Public Service 751 Commission's lawfully approved 911 and E911 and related tariffs 752 or the acquisition, installation, and maintenance of other E911 753 equipment, including circuits, call answering equipment, call 754 transfer equipment, ANI controllers, ALI controllers, ANI 755 displays, ALI displays, station instruments, E911 756 telecommunications systems, visual call information and storage

Page 27 of 35

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hb0807-00

757 devices, recording equipment, telephone devices and other 758 equipment for the hearing impaired used in the E911 system, PSAP backup power systems, consoles, automatic call distributors, and 759 760 interfaces, including hardware and software, for computer-aided 761 dispatch (CAD) systems, integrated CAD systems for that portion 762 of the systems used for E911 call taking, GIS system and 763 software equipment and information displays, network clocks, 764 salary and associated expenses for E911 call takers for that 765 portion of their time spent taking and transferring E911 calls, 766 salary and associated expenses for a county to employ a full-767 time equivalent E911 coordinator position and a full-time 768 equivalent mapping or geographical data position, and technical 769 system maintenance, database, and administration personnel and a 770 staff assistant position per county for the portion of their 771 time spent administrating the E911 system, emergency medical, 772 fire, and law enforcement prearrival instruction software, 773 charts and training costs, training costs for PSAP call takers, 774 supervisors, and managers in the proper methods and techniques 775 used in taking and transferring E911 calls, costs to train and 776 educate PSAP employees regarding E911 service or E911 equipment, 777 including fees collected by the Department of Health for the 778 certification and recertification of 911 public safety telecommunicators as required under s. 401.465, and expenses 779 780 required to develop and maintain all information, including ALI 781 and ANI databases and other information source repositories, 782 necessary to properly inform call takers as to location address, 783 type of emergency, and other information directly relevant to 784 the E911 call-taking and transferring function. Moneys derived

Page 28 of 35

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hb0807-00

from the fee may also be used for next-generation E911 network services, next-generation E911 database services, nextgeneration E911 equipment, and wireless E911 routing systems.

788 The moneys may not be used to pay for any item not (C) 789 listed in this subsection, including, but not limited to, any 790 capital or operational costs for emergency responses which occur 791 after the call transfer to the responding public safety entity 792 and the costs for constructing, leasing, maintaining, or 793 renovating buildings, except for those building modifications 794 necessary to maintain the security and environmental integrity 795 of the PSAP and E911 equipment rooms.

- 796 Section 2. Section 365.173, Florida Statutes, is amended 797 to read:
- 798

365.173 Emergency Communications Number E911 System Fund.-

799 (1) (a) All revenues derived from the fee levied on subscribers under s. 365.172(8) must be paid by the board into 800 the State Treasury on or before the 15th day of each month. Such 801 802 moneys must be accounted for in a special fund to be designated 803 as the Emergency Communications Number E911 System Fund, a fund 804 created in the Technology Program, or other office as designated 805 by the Secretary of Management Services. All revenues derived 806 from the fee levied on prepaid wireless service under s. 807 365.172(9) must be paid by the Department of Revenue into the 808 Emergency Communications Number E911 System Fund on or before 809 the 15th day of each month., and, For accounting purposes, the 810 Emergency Communications Number E911 System Fund must be 811 segregated into three two separate categories: 812 1. (a) The wireless category; and

Page 29 of 35

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2013

813	2.(b) The nonwireless category; and
814	3. The prepaid wireless category.
815	(b) All moneys must be invested by the Chief Financial
816	Officer pursuant to s. 17.61. All moneys in such fund are to be
817	expended by the office for the purposes provided in this section
818	and s. 365.172. These funds are not subject to s. 215.20.
819	(2) As determined by the board pursuant to s.
820	365.172(8)(g) 365.172(8)(h), and subject to any modifications
821	approved by the board pursuant to s. $365.172(6)(a)3.$ or <u>(8)(h)</u>
822	(8)(i) , the moneys in the fund shall be distributed and used
823	only as follows:
824	(a) <u>Seventy-six</u> Sixty-seven percent of the moneys in the
825	wireless category shall be distributed each month to counties,
826	based on the total number of service identifiers in each county,
827	and shall be used exclusively for payment of:
828	1. Authorized expenditures, as specified in s. $365.172(10)$
829	365.172(9) .
830	2. Costs to comply with the requirements for E911 service
831	contained in the order and any future rules related to the
832	order.
833	(b) <u>Ninety-six</u> Ninety-seven percent of the moneys in the
834	nonwireless category shall be distributed each month to counties
835	based on the total number of service identifiers in each county
836	and shall be used exclusively for payment of authorized
837	expenditures, as specified in s. <u>365.172(10)</u>
838	(c) Sixty-one percent of the moneys in the prepaid
839	wireless category shall be distributed each month to counties
840	based on the total number of sales in each county and shall be

Page 30 of 35

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841 used exclusively for payment of authorized expenditures, as 842 specified in s. 365.172(10).

843 (d) (c) Any county that receives funds under paragraphs 844 (a), and (b), and (c) shall establish a fund to be used 845 exclusively for the receipt and expenditure of the revenues collected under paragraphs (a), and (b), and (c). All fees 846 847 placed in the fund and any interest accrued shall be used solely 848 for costs described in subparagraphs (a)1. and 2. and may not be 849 reduced, withheld, or allocated for other purposes. The money 850 collected and interest earned in this fund shall be appropriated 851 for these purposes by the county commissioners and incorporated 852 into the annual county budget. The fund shall be included within 853 the financial audit performed in accordance with s. 218.39. The 854 financial audit shall assure that all E911 fee revenues, 855 interest, and E911 grant funding are used for payment of 856 authorized expenditures, as specified in s. 365.172(10) and as 857 specified in the E911 Board grant and special disbursement 858 programs. The county is responsible for all expenditures of 859 revenues distributed from the county E911 fund and shall submit 860 the financial audit reports to the board for review. A county 861 may carry forward up to 30 percent of the total funds disbursed 862 to the county by the board during a calendar year for 863 expenditures for capital outlay, capital improvements, or 864 equipment replacement, if such expenditures are made for the 865 purposes specified in subparagraphs (a)1. and 2.; however, the 866 30-percent limitation does not apply to funds disbursed to a 867 county under s. 365.172(6)(a)3., and a county may carry forward 868 any percentage of the funds, except that any grant provided

Page 31 of 35

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hb0807-00

869 shall continue to be subject to any condition imposed by the 870 board. In order to prevent an excess recovery of costs incurred 871 in providing E911 service, a county that receives funds greater 872 than the permissible E911 costs described in s. <u>365.172(10)</u> 873 <u>365.172(9)</u>, including the 30-percent carryforward allowance, 874 must return the excess funds to the E911 board to be allocated 875 under s. <u>365.172(6)(a)</u>.

876 (e)(d) Twenty Thirty percent of the moneys in the wireless 877 category shall be distributed to wireless providers in response 878 to sworn invoices submitted to the board by wireless providers 879 to reimburse such wireless providers for the actual costs 880 incurred to provide 911 or E911 service, including the costs of 881 complying with the order. Such costs include costs and expenses 882 incurred by wireless providers to design, purchase, lease, 883 program, install, test, upgrade, operate, and maintain all 884 necessary data, hardware, and software required to provide E911 885 service. Each wireless provider shall submit to the board, by 886 August 1 of each year, a detailed estimate of the capital and 887 operating expenses for which it anticipates that it will seek 888 reimbursement under this paragraph during the ensuing state 889 fiscal year. In order to be eligible for recovery during any 890 ensuing state fiscal year, a wireless provider must submit all 891 sworn invoices for allowable purchases made within the previous 892 calendar year no later than March 31 of the fiscal year. By 893 September 15 of each year, the board shall submit to the 894 Legislature its legislative budget request for funds to be 895 allocated to wireless providers under this paragraph during the 896 ensuing state fiscal year. The budget request shall be based on

Page 32 of 35

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hb0807-00

897 the information submitted by the wireless providers and 898 estimated surcharge revenues. Distributions of moneys in the 899 fund by the board to wireless providers must be fair and 900 nondiscriminatory. If the total amount of moneys requested by 901 wireless providers pursuant to invoices submitted to the board 902 and approved for payment exceeds the amount in the fund in any 903 month, wireless providers that have invoices approved for 904 payment shall receive a pro rata share of moneys in the fund and 905 the balance of the payments shall be carried over to the 906 following month or months until all of the approved payments are 907 made. The board may adopt rules necessary to address the manner 908 in which pro rata distributions are made when the total amount 909 of funds requested by wireless providers pursuant to invoices 910 submitted to the board exceeds the total amount of moneys on 911 deposit in the fund.

912 (e) Notwithstanding paragraphs (a) and (d), the amount of money that remained in the wireless 911 system fund on December 913 31, 2006, must be disbursed to wireless providers for the 914 recovery of allowable costs incurred in previous years ending 915 916 December 31, 2006, and in accordance with paragraph (d). In 917 order to be eligible for recovered costs incurred under 918 paragraph (d), a wireless provider must submit sworn invoices to 919 the board by December 31, 2007. The board must disburse the 920 designated funds in the wireless 911 system fund on or after 921 January 1, 2008.

922 (f) One percent of the moneys in <u>each category of</u> the fund 923 shall be retained by the board to be applied to costs and 924 expenses incurred for the purposes of managing, administering,

Page 33 of 35

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925 and overseeing the receipts and disbursements from the fund and 926 other activities as defined in s. 365.172(6). Any funds retained 927 for such purposes in a calendar year which are not applied to 928 such costs and expenses by March 31 of the following year shall 929 be redistributed as determined by the board.

(g) <u>Three</u> Two percent of the moneys in <u>each category of</u> the fund shall be used to make monthly distributions to rural counties for the purpose of providing facilities and network and service enhancements and assistance for the 911 or E911 systems operated by rural counties and for the provision of grants by the office to rural counties for upgrading and replacing E911 systems.

937 (h) Thirty-five percent of the moneys in the prepaid 938 wireless category shall be retained by the board to provide 939 state E911 grants to be awarded in accordance with the following 940 order of priority: By September 1, 2007, up to \$15 million of 941 the existing 911 system fund shall be available for distribution 942 by the board to the counties in order to prevent a loss in the 943 ordinary and expected time value of money caused by any timing 944 delay in remittance to the counties of wireline fees caused by 945 the one-time transfer of collecting wireline fees by the 946 counties to the board. All disbursements for this purpose must 947 be returned to the fund from the future remittance by the 948 nonwireless category. 949 1. For all large, medium, and rural counties to upgrade or 950 replace E911 systems. 951 2. For all large, medium, and rural counties to develop 952 and maintain statewide 911 routing, geographic, and management

Page 34 of 35

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953 information systems.

For all large, medium, and rural counties to develop 954 3. 955 and maintain next-generation 911 services and equipment. 956 (i) If the wireless category has funds remaining in it on December 31 after disbursements have been made during the 957 958 calendar year immediately prior to December 31, the board may 959 disburse the excess funds in the wireless category in accordance 960 with s. 365.172(6)(a)3.b. 961 The Legislature recognizes that the fee authorized (3) 962 under s. 365.172 may not necessarily provide the total funding 963 required for establishing or providing the E911 service. It is 964 the intent of the Legislature that all revenue from the fee be 965 used as specified in this subsection (2).

966

Section 3. This act shall take effect July 1, 2013.

Page 35 of 35

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