1	A bill to be entitled
2	An act relating to insurance; amending s. 627.351,
3	F.S.; requiring Citizens Property Insurance
4	Corporation to submit a biannual report on the number
5	of residential sinkhole policies issued and declined;
6	providing legislative findings; establishing a
7	Citizens Sinkhole Stabilization Repair Program for
8	sinkhole claims; providing definitions; providing
9	program components; specifying the corporation's
LO	liability with respect to sinkhole claims; requiring
L1	the corporation to offer specified deductible amounts
L2	for sinkhole loss coverage; providing an effective
L3	date.
L 4	
L 5	Be It Enacted by the Legislature of the State of Florida:
L 6	
L 7	Section 1. Paragraphs (ii), (jj), and (kk) are added to
L 8	subsection (6) of section 627.351, Florida Statutes, to read:
L 9	627.351 Insurance risk apportionment plans
20	(6) CITIZENS PROPERTY INSURANCE CORPORATION
21	(ii) At least once every 6 months, the corporation shall
22	submit a report to the office and the Insurance Consumer
23	Advocate disclosing:
24	1. The total number of requests received for residential
25	sinkhole loss coverage;
26	2. The total number of policies issued for residential
27	<pre>sinkhole loss coverage;</pre>
28	3 The total number of requests declined for residential

Page 1 of 7

CODING: Words $\frac{\text{stricken}}{\text{stricken}}$ are deletions; words $\frac{\text{underlined}}{\text{ore}}$ are additions.

29 sinkhole loss coverage; and

4. The reasons for declining the requests for residential sinkhole loss coverage.

- interest that sinkhole loss claims be resolved by stabilizing the land and structure and making repairs to the foundation of the damaged structure. Therefore, a Citizens Sinkhole Stabilization Repair Program is established by the corporation. By March 31, 2015, any claim against a corporation policy that covers residential sinkhole loss for which it is determined that a covered sinkhole loss has occurred must be included in and governed by the stabilization repair program for the purpose of stabilizing the land and structure and making repairs to the foundation.
 - 1. As used in this paragraph, the term:
- a. "Engineering report" means the report issued pursuant to s. 627.7073(1).
- b. "Recommendation of the engineer" means the recommendation of the engineer engaged by the corporation pursuant to s. 627.7073(1)(a)5.
- c. "Stabilization repair contractor" means a contractor who stabilizes the land and structure and makes repairs to the foundation of the damaged structure.
- d. "Stabilization repairs" means stabilizing the land and structure and making repairs to the foundation.
- 2. The stabilization repair program may be managed by the corporation or a third-party administrator and, at a minimum, must include the following components:

Page 2 of 7

a. The corporation may not require the policyholder to advance payment for repairs.

- b. Stabilization repairs shall be conducted by stabilization repair contractors selected from an approved stabilization repair contractor pool procured by the corporation pursuant to an open and transparent process. Each stabilization repair contractor within the pool must be qualified and approved by the corporation based upon criteria including the following minimum requirements:
- (I) The stabilization repair contractor must be certified as a contractor pursuant s. 489.113(1).
- (II) The stabilization repair contractor corporate entity must demonstrate experience in stabilization of sinkhole activity pursuant to requirements to be established by the corporation.
- (III) The stabilization repair contractor must demonstrate capacity to be bonded and provide performance, surety, or other bonds as described in this paragraph, which may be supplemented by additional requirements as determined by the corporation.
- (IV) The stabilization repair contractor must demonstrate insurance coverage requirements, including, but not limited to, commercial general liability coverage and workers' compensation, to be established by the corporation.
- (V) The stabilization repair contractor must maintain a valid drug-free workplace program.
- (VI) Such other requirements as established by the corporation.
 - c. Pursuant to the stabilization repair program, qualified

stabilization repair contractors shall be selected from the approved stabilization repair contractor pool to stabilize the land and structure and repair the foundation of the damaged structure pursuant to a fixed-price contract between the contractor and the corporation. Such contracts are not subject to paragraph (e) or s. 287.057. Pursuant to the terms of the contract, the selected stabilization repair contractor is solely responsible for the performance of all necessary stabilization repairs specified in the engineering report and recommendations of the engineer.

- d. The corporation shall develop a standard stabilization repair contract for the purpose of stabilizing the land and structure and repairing the foundation of all properties within the stabilization repair program. The contract must include the following minimum requirements:
- (I) The assigned stabilization repair contractor must agree to make all stabilization repairs identified in the engineering report based upon a fixed price.
- (II) Each stabilization repair contractor must post a payment bond in favor of the corporation as obligee for each project assigned and must post a performance bond, secured by a third-party surety, in favor of the corporation as obligee, in a principal amount equal to the total cost of all fixed-price contracts annually awarded to that contractor.
- (III) In addition to the required performance bond, each stabilization repair contractor must provide a warranty, secured by a third-party surety, to the policyholder which covers all repairs provided by the stabilization repair contractor for at

least 5 years after completion of the stabilization repairs.

- (IV) Throughout the course of the stabilization repairs performed by the stabilization repair contractor, the engineer shall monitor the property and confirm that stabilization has been satisfactorily completed and that no further stabilization is necessary to remedy the damage identified in the engineering report and recommendation of the engineer.
- (V) If the engineer concludes that additional stabilization repair is necessary to complete the repairs specified in the engineering report and recommendations of the engineer, the stabilization repair contractor must perform the additional stabilization repairs at no cost to the corporation or the policyholder. The contract between the corporation and the stabilization repair contractor must contain provisions specifying the remedy and sanctions for failing to perform additional repairs pursuant to this sub-sub-subparagraph.
- e. The corporation shall enter into contracts to perform repairs pursuant to a process that includes, but is not limited to, the following requirements:
- (I) Within 30 days after the completion of the engineering report, the report shall be identified on a list which shall be made available to all stabilization repair contractors.
- (II) The corporation shall establish a selection process for assigning stabilization repair contractors to perform repairs for each property within the stabilization repair program. The selection process shall proceed as follows:
- (A) All stabilization repair contractors within the stabilization repair contractor pool shall be provided with an

Page 5 of 7

opportunity to submit an offer, which includes an itemized statement of work, to perform the stabilization repairs recommended in the engineering report.

- (B) The corporation shall review the offers and provide the policyholder with a list of qualified stabilization repair contractors from whom the policyholder shall be provided a reasonable time, not to exceed 30 days, to choose a stabilization repair contractor.
- (C) If the policyholder has not made such a selection within the 30-day period, the corporation may make the selection.
- (D) The corporation may include any or all stabilization repair contractors on the list provided to the policyholder based upon quality, cost-effectiveness, and such other criteria as the corporation determines.
- offer to perform the stabilization repairs for a property within the stabilization repair program or all offers are above the policyholder's policy limit, the corporation may enter the property into the selection process again or may pay the policyholder an amount up to the policy limits on the structure.
- f. The corporation is not responsible for serving as a stabilization repair contractor. The corporation's obligations pursuant to the stabilization repair program are not an election to repair by the corporation and therefore do not imply or result in a new contractual relationship with the policyholder.
- g. The corporation's liability related to repair activity, including stabilization repairs pursuant to the sinkhole

stabilization repair program and all other repairs to the structure in accordance with the terms of the policy, is no greater than the policy limits on the structure.

- h. This paragraph does not prohibit the corporation from establishing a managed repair program for other repairs to the structure in accordance with the terms of the policy.
- i. If a dispute arises between the corporation and the policyholder as to the nature or extent of stabilization repairs to be conducted under the stabilization repair program, the sole remedy for resolving such disputes shall be specific performance.
- j. This paragraph supersedes s. 627.707(5), except for s. 627.707(5) (e).
- 3. The corporation shall pay for other repairs to the structure and contents in accordance with the terms of the policy.
- (kk) A policy for residential property insurance issued by the corporation must include a deductible amount applicable to sinkhole losses, offered in amounts equal to 2 percent, 5 percent, and 10 percent of the policy dwelling limits, with appropriate premium discounts offered with each deductible amount.
 - Section 2. This act shall take effect July 1, 2014.