House

Florida Senate - 2014 Bill No. CS for SB 242

	457178
LEGISLATIVE	ACTION

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Senate	
Comm: RCS	
01/15/2014	

The Committee on Judiciary (Latvala) recommended the following: Senate Amendment (with title amendment) Delete everything after the enacting clause and insert: Section 1. This act may be cited as the "Keeping I.D. Safe (KIDS) Act." Section 2. Section 501.0051, Florida Statutes, is created to read: <u>501.0051 Protected consumer report security freeze.-</u> (1) As used in this section, the term: (a) "Consumer report" has the same meaning as provided in

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## 457178

12	<u>15 U.S.C. s. 1681a(d).</u>
13	(b) "Consumer reporting agency" has the same meaning as
14	provided in 15 U.S.C. s. 1681a(f).
15	(c) "Protected consumer" means a person younger than 16
16	years of age at the time a security freeze request is made or a
17	person represented by a guardian or other advocate pursuant to
18	chapter 39, chapter 393, chapter 744, or chapter 914.
19	(d) "Record" means a compilation of information that:
20	1. Identifies a protected consumer; and
21	2. Is created by a consumer reporting agency exclusively
22	for the purpose of complying with this section.
23	(e) "Representative" means the parent or legal guardian of
24	a protected consumer, including a guardian appointed pursuant to
25	<u>s. 914.17.</u>
26	(f) "Security freeze" means:
27	1. A notice placed on a protected consumer's consumer
28	report which prohibits a consumer reporting agency from
29	releasing the consumer report, the credit score, or any
30	information contained within the consumer report to a third
31	party without the express authorization of the representative;
32	or
33	2. If a consumer reporting agency does not have a consumer
34	report pertaining to a protected consumer, a notice placed on a
35	protected consumer's record which prohibits the consumer
36	reporting agency from releasing the protected consumer's record
37	except as provided in this section.
38	(g) "Sufficient proof of authority" means documentation
39	showing that a representative has authority to act on behalf of
40	a protected consumer. The term includes, but is not limited to,

457178

41	a court order, a copy of a valid power of attorney, or a written
42	notarized statement signed by the representative which expressly
43	describes the authority of the representative to act on behalf
44	of the protected consumer. A representative who is a parent may
45	establish sufficient proof of authority by providing a certified
46	or official copy of the protected consumer's birth certificate.
47	(h) "Sufficient proof of identification" means
48	documentation identifying a protected consumer or a
49	representative. The term includes, but is not limited to, a copy
50	of a social security card, a certified or official copy of a
51	birth certificate, a copy of a valid driver license, or a copy
52	of a government-issued photo identification.
53	(2) A representative may place a security freeze on a
54	protected consumer's consumer report by:
55	(a) Submitting a request to a consumer reporting agency in
56	the manner prescribed by that agency;
57	(b) Providing the agency with sufficient proof of authority
58	and sufficient proof of identification of the representative;
59	and
60	(c) Paying the agency a fee as authorized under this
61	section.
62	(3) If a consumer reporting agency does not have a consumer
63	report pertaining to a protected consumer when the consumer
64	reporting agency receives a request for a security freeze under
65	subsection (2), the consumer reporting agency shall create a
66	record for the protected consumer and place a security freeze on
67	the record. A record may not be created or used to consider the
68	protected consumer's credit worthiness, credit standing, credit
69	capacity, character, general reputation, personal

Page 3 of 12

457178

70 characteristics, or eligibility for other financial services. 71 (4) A consumer reporting agency shall place a security 72 freeze on a consumer report or record within 30 days after 73 confirming the authenticity of a security freeze request made in 74 accordance with this section. 75 (5) The consumer reporting agency shall send a written 76 confirmation of the security freeze to the representative within 77 10 business days after instituting the security freeze on the 78 consumer report or record and shall provide the representative 79 with instructions for removing the security freeze and a unique 80 personal identifier to be used by the representative when 81 providing authorization for removal of the security freeze. 82 (6) A consumer reporting agency may not state or imply to 83 any person that a security freeze reflects a negative credit 84 score, a negative credit history, or a negative credit rating. 85 (7) A consumer reporting agency shall remove a security 86 freeze from a protected consumer's consumer report or record 87 only under either of the following circumstances: 88 (a) Upon the request of a representative or a protected 89 consumer. A consumer reporting agency shall remove a security 90 freeze within 30 days after receiving a request for removal from 91 a protected consumer or his or her representative. 92 1. A representative submitting a request for removal must provide all of the following: 93 94 a. Sufficient proof of identification of the representative 95 and sufficient proof of authority as determined by the consumer 96 reporting agency. 97 b. The unique personal identifier provided by the consumer 98 reporting agency pursuant to subsection (5).

457178

c. A fee as authorized under this section.	
2. A protected consumer submitting a request for removal	
must provide all of the following:	
a. Sufficient proof of identification of the protected	
consumer as determined by the consumer reporting agency.	
b. Documentation that the sufficient proof of authority of	
the protected consumer's representative to act on behalf of the	
protected consumer is no longer valid.	
c. A fee as authorized under this section.	
(b) If the security freeze was instituted due to a material	
misrepresentation of fact. A consumer reporting agency that	
intends to remove a security freeze under this paragraph shall	
notify the representative and protected consumer in writing	
before removing the security freeze.	
(8) This section does not apply to the use of a protected	
consumer's consumer report or record by the following persons or	
for the following reasons:	
(a) A state agency acting within its lawful investigative	
or regulatory authority.	
(b) A state or local law enforcement agency investigating a	
crime or conducting a criminal background check.	
(c) A person administering a credit file monitoring	
subscription service to which the protected consumer or the	
representative, on behalf of the protected consumer, has	
subscribed.	
(d) A person providing the protected consumer's consumer	
report or record to the protected consumer or representative	
upon the request of the protected consumer or representative.	
(e) Pursuant to a court order lawfully entered.	
1	

Page 5 of 12

## 457178

128	(f) An insurance company for use in setting or adjusting a
129	rate, adjusting a claim, or underwriting for insurance purposes.
130	(g) A consumer reporting agency's database or file that
131	consists entirely of information concerning, and used
132	exclusively for, one or more of the following:
133	1. Criminal record information.
134	2. Personal loss history information.
135	3. Fraud prevention or detection.
136	4. Tenant screening.
137	5. Employment screening.
138	6. Personal insurance policy information.
139	7. Noncredit information used for insurance purposes.
140	(h) A check services company issuing authorizations for the
141	purpose of approving or processing negotiable instruments,
142	electronic funds transfers, or similar methods of payment.
143	(i) A deposit account information service company issuing
144	reports regarding account closures due to fraud, substantial
145	overdrafts, automatic teller machine abuse, or similar negative
146	information regarding a protected consumer to an inquiring
147	financial institution, as defined in s. 655.005 or in federal
148	law, for use only in reviewing a representative's request for a
149	deposit account for the protected consumer at the inquiring
150	financial institution.
151	(j) A consumer reporting agency that acts only as a
152	reseller of credit information by assembling and merging
153	information contained in the database of another consumer
154	reporting agency or multiple consumer reporting agencies and
155	that does not maintain a permanent database of credit
156	information from which new consumer reports are produced.
	I

Page 6 of 12

457178

157 However, such consumer reporting agency shall honor any security 158 freeze placed or removed by another consumer reporting agency. 159 (k) A fraud prevention services company issuing reports to 160 prevent or investigate fraud. 161 (1) A person or entity, or its affiliates, or a collection 162 agency acting on behalf of the person or entity, with which the 163 protected consumer has an existing account, requesting 164 information in the protected consumer's consumer report or 165 record for the purposes of reviewing or collecting the account. 166 Reviewing the account includes activities related to account 167 maintenance, monitoring, credit line increases, and account 168 upgrades and enhancements. 169 (9) (a) A consumer reporting agency may charge a reasonable 170 fee, not to exceed \$10, to place or remove a security freeze. 171 (b) A consumer reporting agency may also charge a reasonable fee, not to exceed \$10, if the representative fails 172 173 to retain the original unique personal identifier provided by 174 the consumer reporting agency and the agency must reissue the unique personal identifier or provide a new unique personal 175 176 identifier to the representative. 177 (c) A consumer reporting agency may not charge a fee under 178 this section to the representative of a protected consumer who 179 is a victim of identity theft if the representative submits, at 180 the time the security freeze is requested, a copy of a valid 181 investigative report, an incident report, or a complaint with a 182 law enforcement agency about the unlawful use of the protected 183 consumer's identifying information by another person. 184 (10) If a security freeze is in effect, a consumer 185 reporting agency must send written confirmation to a protected

COMMITTEE AMENDMENT

Florida Senate - 2014 Bill No. CS for SB 242

457178

186 consumer's representative of a change to any of the following 187 official information in the protected consumer's consumer report 188 or record within 30 days after the change is posted: 189 (a) The protected consumer's name. 190 (b) The protected consumer's address. 191 (c) The protected consumer's date of birth. 192 (d) The protected consumer's social security number. 193 Written confirmation is not required for technical corrections 194 195 of a protected consumer's official information, including name 196 and street abbreviations, complete spellings, or transposition 197 of numbers or letters. In the case of an address change, the 198 written confirmation must be sent to the representative and to 199 the protected consumer's new address and former address. 200 (11) If a consumer reporting agency violates a security 201 freeze placed in accordance with this section by releasing 202 information subject to a security freeze without proper 203 authorization, the consumer reporting agency shall, within 5 204 business days after discovering or being notified of the release 205 of information, notify the representative of the protected 206 consumer in writing. The notice must state the specific 207 information released and provide the name, address, and other 208 contact information of the recipient of the information. 209 (12) A consumer reporting agency that willfully fails to 210 comply with any requirement imposed under this section is 211 subject to an administrative fine in the amount of \$500, imposed 212 by the Department of Agriculture and Consumer Services pursuant 213 to the administrative procedures established in chapter 120. 214 (13) In addition to any other penalties or remedies

Page 8 of 12

COMMITTEE AMENDMENT

Florida Senate - 2014 Bill No. CS for SB 242



215	provided under law, the following persons who are aggrieved by a
216	violation of this section may bring a civil action as follows:
217	(a) A person who obtains a protected consumer's consumer
218	report or record from a consumer reporting agency under false
219	pretenses or who knowingly obtains a protected consumer's
220	consumer report or record without a permissible purpose is
221	liable to the representative and protected consumer for actual
222	damages sustained by the protected consumer or \$1,000, whichever
223	is greater.
224	(b) A person who obtains a protected consumer's consumer
225	report or record from a consumer reporting agency under false
226	pretenses or who knowingly obtains a protected consumer's
227	consumer report or record without a permissible purpose is
228	liable to the consumer reporting agency for actual damages
229	sustained by the consumer reporting agency or \$1,000, whichever
230	is greater.
231	(14) A written disclosure by a consumer reporting agency,
232	pursuant to 15 U.S.C. s. 1681g, to a representative and
233	protected consumer residing in this state must include a written
234	summary of all rights that the representative and protected
235	consumer have under this section and, in the case of a consumer
236	reporting agency that compiles and maintains records on a
237	nationwide basis, a toll-free telephone number that the
238	representative can use to communicate with the consumer
239	reporting agency. The information provided in paragraph (b) must
240	be in at least 12-point boldfaced type. The written summary of
241	rights required under this section is sufficient if it is
242	substantially in the following form:
243	(a) If you are the parent or legal guardian of a minor

Page 9 of 12



244	younger than 16 years of age or a guardian or advocate of an
245	incapacitated, disabled, or protected person under chapter 39,
246	chapter 393, chapter 744, or chapter 914, Florida Statutes, you
247	have the right to place a security freeze on the consumer report
248	of the person you are legally authorized to care for. If no
249	consumer report exists, you have the right to request that a
250	record be created and a security freeze be placed on the record.
251	A record with a security freeze is intended to prevent the
252	opening of credit accounts until the security freeze is removed.
253	(b) YOU SHOULD BE AWARE THAT USING A SECURITY FREEZE TO
254	CONTROL ACCESS TO THE PERSONAL AND FINANCIAL INFORMATION IN A
255	CONSUMER REPORT OR RECORD MAY DELAY, INTERFERE WITH, OR PROHIBIT
256	THE TIMELY APPROVAL OF ANY SUBSEQUENT REQUEST OR APPLICATION
257	REGARDING A NEW LOAN, CREDIT, MORTGAGE, INSURANCE, GOVERNMENT
258	SERVICES OR PAYMENTS, RENTAL HOUSING, EMPLOYMENT, INVESTMENT,
259	LICENSE, CELLULAR PHONE, UTILITIES, DIGITAL SIGNATURE, INTERNET
260	CREDIT CARD TRANSACTION, OR OTHER SERVICES, INCLUDING AN
261	EXTENSION OF CREDIT AT POINT OF SALE.
262	(c) To remove the security freeze on the protected
263	consumer's record or report, you must contact the consumer
264	reporting agency and provide all of the following:
265	1. Proof of identification as required by the consumer
266	reporting agency.
267	2. Proof of authority over the protected consumer as
268	required by the consumer reporting agency.
269	3. The unique personal identifier provided by the consumer
270	reporting agency.
271	4. Payment of a fee.
272	(d) A consumer reporting agency must, within 30 days after
	1

Page 10 of 12

457178

273	receiving the above information, authorize the removal of the
274	security freeze.
275	(e) A security freeze does not apply to a person or entity,
276	or its affiliates, or a collection agency acting on behalf of
277	the person or entity, with which the protected consumer has an
278	existing account, which requests information in the protected
279	consumer's consumer report or record for the purposes of
280	reviewing or collecting the account. Reviewing the account
281	includes activities related to account maintenance, monitoring,
282	credit line increases, and account upgrades and enhancements.
283	(f) You have the right to bring a civil action as
284	authorized by section 501.0051, Florida Statutes, which governs
285	the security of protected consumer information.
286	Section 3. This act shall take effect September 1, 2014.
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288	=========== T I T L E A M E N D M E N T ===============
289	And the title is amended as follows:
290	Delete everything before the enacting clause
291	and insert:
292	A bill to be entitled
293	An act relating to the security of a protected
294	consumer's information; providing a short title;
295	creating s. 501.0051, F.S.; providing definitions;
296	authorizing the representative of a protected consumer
297	to place a security freeze on a protected consumer's
298	consumer report or record; specifying the procedure to
299	request a security freeze; requiring a consumer
300	reporting agency to establish a record if the
301	protected consumer does not have an existing consumer

Page 11 of 12



302 report; prohibiting the use of a consumer record for 303 certain purposes; requiring a consumer reporting 304 agency to place, and to provide written confirmation 305 of, a security freeze within a specified period; 306 prohibiting a consumer reporting agency from stating 307 or implying that a security freeze reflects a negative 308 credit history or rating; requiring a consumer 309 reporting agency to remove a security freeze under 310 specified conditions; specifying the procedure to 311 remove a security freeze; providing applicability; authorizing a consumer reporting agency to charge a 312 313 fee for placing or removing a security freeze and for 314 reissuing a unique personal identifier; prohibiting a 315 fee under certain circumstances; requiring written 316 notification upon the change of specified information 317 in a protected consumer's consumer report or record; 318 providing exceptions; requiring a consumer reporting 319 agency to notify a representative and provide 320 specified information if the consumer reporting agency 321 violates a security freeze; providing penalties and 322 civil remedies; providing written disclosure 323 requirements for consumer reporting agencies relating 324 to a protected consumer's security freeze; providing an effective date. 325