

	LEGISLATIVE ACTION	
Senate		House
Comm: RCS		
02/18/2014		
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The Committee on Health Policy (Bean) recommended the following:

## Senate Amendment (with title amendment)

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Delete everything after the enacting clause and insert:

Section 1. Section 400.023, Florida Statutes, is amended to read:

400.023 Civil enforcement.-

(1) An exclusive cause of action for negligence or a violation of residents' Any resident whose rights as specified under in this part which alleges direct or vicarious liability

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for the personal injury or death of a nursing home resident arising from such negligence or violation of rights and which seeks damages for such injury or death may be brought against the licensee, the licensee's management or consulting company, the licensee's managing employees, and any direct caregivers, whether employees or contractors are violated shall have a cause of action. A passive investor is not <u>liable under this section</u>. An action against any other individual or entity may be brought only pursuant to subsection (3).

- (a) The action may be brought by the resident or his or her quardian, by a person or organization acting on behalf of a resident with the consent of the resident or his or her quardian, or by the personal representative of the estate of a deceased resident regardless of the cause of death.
- (b) If the action alleges a claim for the resident's rights or for negligence that caused the death of the resident, the claimant shall, after the verdict, but before the judgment is entered, be required to elect either survival damages pursuant to s. 46.021 or wrongful death damages pursuant to s. 768.21. If the action alleges a claim for the resident's rights or for negligence that did not cause the death of the resident, the personal representative of the estate may recover damages for the negligence that caused injury to the resident.
- (c) The action may be brought in any court of competent jurisdiction to enforce such rights and to recover actual and punitive damages for the any violation of the rights of a resident or for negligence.
- (d) A Any resident who prevails in seeking injunctive relief or a claim for an administrative remedy is entitled to

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recover the costs of the action, and a reasonable attorney attorney's fee assessed against the defendant of up to not to exceed \$25,000. Fees shall be awarded solely for the injunctive or administrative relief and not for any claim or action for damages whether such claim or action is brought together with a request for an injunction or administrative relief or as a separate action, except as provided under s. 768.79 or the Florida Rules of Civil Procedure. Sections 400.023-400.0238 provide the exclusive remedy for a cause of action for recovery of damages for the personal injury or death of a nursing home resident arising out of negligence or a violation of rights specified in s. 400.022.

- (e) This section does not preclude theories of recovery not arising out of negligence or s. 400.022 which are available to a resident or to the agency. The provisions of Chapter 766 does do not apply to a any cause of action brought under ss. 400.023-400.0238.
  - (2) As used in this section, the term:
- (a) "Licensee" means an individual, corporation, partnership, firm, association, governmental entity, or other entity that is issued a permit, registration, certificate, or license by the agency, and that is legally responsible for all aspects of the operation of the nursing home facility.
- (b) "Management or consulting company" means an individual or entity who contracts with, or receives a fee from a licensee to provide any of the following services for a nursing home facility:
- 1. Hiring or firing of the administrator or director of nursing;

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- 69 2. Controlling or having control over the staffing levels 70 at the facility; 71 3. Having control over the budget of the facility; or 72 4. Implementing and enforcing the policies and procedures 73 of the facility. 74
  - (c) "Passive investor" means an individual or entity that does not participate in the decisionmaking or operations of a facility.
  - (3) A cause of action may not be asserted against an individual or entity, other than the licensee, the licensee's management or consulting company, the licensee's managing employees, and any direct caregivers, whether employees or contractors, unless, after a motion for leave to amend hearing, the court or an arbitration panel determines that there is sufficient evidence in the record or proffered by the claimant to establish a reasonable showing that:
  - (a) The individual or entity owed a duty of reasonable care to the resident and the individual or entity breached that duty; and
  - (b) The breach of that duty is a legal cause of loss, injury, or damage to or death of the resident.

For purposes of this subsection, if, in a proposed amended pleading, it is asserted that such cause of action arose out of the conduct, transaction, or occurrence set forth or attempted to be set forth in the original pleading, the proposed amendment relates back to the original pleading.

(4) In a any claim brought pursuant to this part alleging a violation of residents' resident's rights or

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negligence causing injury to or the death of a resident, the claimant has shall have the burden of proving, by a preponderance of the evidence, that:

- (a) The defendant owed a duty to the resident;
- (b) The defendant breached the duty to the resident;
- (c) The breach of the duty is a legal cause of loss, injury, death, or damage to the resident; and
- (d) The resident sustained loss, injury, death, or damage as a result of the breach.

Nothing in This part does not shall be interpreted to create strict liability. A violation of the rights set forth in s. 400.022, or in any other standard or guidelines specified in this part, or in any applicable administrative standard or guidelines of this state or a federal regulatory agency is shall be evidence of negligence but is shall not be considered negligence per se.

- (5) In a any claim brought pursuant to this section, a licensee, individual person, or entity has shall have a duty to exercise reasonable care. Reasonable care is that degree of care which a reasonably careful licensee, individual person, or entity would use under like circumstances.
- (6) (4) In a any claim for a residents' resident's rights violation or negligence by a nurse licensed under part I of chapter 464, such nurse has <del>shall have</del> the duty to exercise care consistent with the prevailing professional standard of care for a nurse. The prevailing professional standard of care for a nurse is shall be that level of care, skill, and treatment which, in light of all relevant surrounding circumstances, is

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recognized as acceptable and appropriate by reasonably prudent similar nurses.

(7) A licensee is shall not be liable for the medical negligence of a any physician rendering care or treatment to the resident except for the administrative services of a medical director as required under in this part. Nothing in This subsection does not shall be construed to protect a licensee, individual person, or entity from liability for failure to provide a resident with appropriate observation, assessment, nursing diagnosis, planning, intervention, and evaluation of care by nursing staff.

(8) (6) The resident or the resident's legal representative shall serve a copy of a any complaint alleging in whole or in part a violation of any rights specified in this part to the agency for Health Care Administration at the time of filing the initial complaint with the clerk of the court for the county in which the action is pursued. The requirement of providing a copy of the complaint to the agency does not impair the resident's legal rights or ability to seek relief for his or her claim.

(9) (7) An action under this part for a violation of rights or negligence recognized herein is not a claim for medical malpractice, and the provisions of s. 768.21(8) does do not apply to a claim alleging death of the resident.

Section 2. Section 400.0237, Florida Statutes, is amended to read:

400.0237 Punitive damages; pleading; burden of proof.

(1) A In any action for damages brought under this part, no claim for punitive damages may not be brought under this part shall be permitted unless there is a reasonable showing by

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admissible evidence in the record or proffered by the parties which provides <del>claimant which would provide</del> a reasonable basis for recovery of such damages when the criteria in this section are applied.

- (a) The claimant may move to amend her or his complaint to assert a claim for punitive damages as allowed by the rules of civil procedure in accordance with evidentiary requirements set forth in this section.
- (b) The court shall conduct a hearing to determine whether there is sufficient admissible evidence submitted by the parties to ensure that there is a reasonable basis to believe that the claimant, at trial, will be able to demonstrate by clear and convincing evidence that the recovery of such damages is warranted under a claim for direct liability as specified in subsection (2), or a claim for vicarious liability as specified in subsection (3).
- (c) The rules of civil procedure shall be liberally construed so as to allow the claimant discovery of evidence which appears reasonably calculated to lead to admissible evidence on the issue of punitive damages. No Discovery of financial worth may not shall proceed until after the pleading on concerning punitive damages is approved by the court permitted.
- (2) A defendant may be held liable for punitive damages only if the trier of fact, by based on clear and convincing evidence, finds that a specific person or corporate defendant actively and knowingly participated in intentional misconduct or engaged in conduct that constitutes gross negligence and contributed to the loss, damages, or injury suffered by the

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claimant the defendant was personally guilty of intentional misconduct or gross negligence. As used in this section, the term:

- (a) "Intentional misconduct" means that the defendant against whom punitive damages are sought had actual knowledge of the wrongfulness of the conduct and the high probability that injury or damage to the claimant would result and, despite that knowledge, intentionally pursued that course of conduct, resulting in injury or damage.
- (b) "Gross negligence" means that a the defendant's conduct was so reckless or wanting in care that it constituted a conscious disregard or indifference to the life, safety, or rights of persons exposed to such conduct.
- (3) In the case of vicarious liability of an individual, employer, principal, corporation, or other legal entity, punitive damages may not be imposed for the conduct of an employee or agent unless only if the conduct of the employee or agent meets the criteria specified in subsection (2) and an officer, director, or manager of the actual employer, corporation, or legal entity condoned, ratified, or consented to the specific conduct as provided in subsection (2) ÷
- (a) The employer, principal, corporation, or other legal entity actively and knowingly participated in such conduct;
- (b) The officers, directors, or managers of the employer, principal, corporation, or other legal entity condoned, ratified, or consented to such conduct; or
- (c) The employer, principal, corporation, or other legal entity engaged in conduct that constituted gross negligence and that contributed to the loss, damages, or injury suffered by the



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- (4) The plaintiff shall must establish at trial, by clear and convincing evidence, its entitlement to an award of punitive damages. The "greater weight of the evidence" burden of proof applies to a determination of the amount of damages.
- (5) This section is remedial in nature and shall take effect upon becoming a law.

Section 3. Section 400.024, Florida Statutes, is created to read:

400.024 Failure to satisfy a judgment or settlement agreement.-

- (1) Upon the entry of an adverse final judgment arising from an award, including an arbitration award, from a claim of negligence or violation of residents' rights, in contract or tort, or from noncompliance with the terms of a settlement agreement arising from a claim pursuant to s. 400.023, as determined by a court or arbitration panel, the licensee, as defined in s. 400.023(2), shall pay the judgment creditor the entire amount of the judgment and all accrued interest within 60 days after the date such judgment becomes final and subject to execution, unless otherwise mutually agreed to in writing by the parties. Failure to pay shall provide grounds for the agency to suspend a nursing home facility license, deny a license renewal application, or deny a change of ownership application as provided in this section.
- (2) Upon notification of the existence of an unsatisfied judgment or settlement pursuant to subsection (1), the agency shall notify the licensee by certified mail that it is subject to disciplinary action unless, within 30 days after receipt of



243 the notification, the licensee: (a) Provides proof that the unsatisfied judgment or 244 settlement has been paid in the amount specified; 245 246 (b) Provides proof of the existence of a payment plan 247 mutually agreed upon by the parties in writing; 248 (c) Furnishes the agency with a copy of a timely filed notice of appeal; 249 250 (d) Furnishes the agency with a copy of a court order staying execution of the final judgment; or 251 252 (e) Provides written proof from a court or an arbitration 253 panel overseeing the action that it is seeking indemnification 254 from an insurance carrier or any other party that it believes is 255 required to pay the award. 256 (3) If, after 30 days, the licensee fails to demonstrate 257 compliance in accordance with subsection (2), the agency shall 258 issue an emergency order finding that the nursing home facility 259 lacks financial ability to operate and that the agency is in the 260 process of suspending the facility's license. 261 (4) Following or during the period of suspension, an 262 individual or entity identified as having a controlling interest 263 in the facility whose license is being suspended, as identified 264 on the facility's licensee application, may not file an 265 application for licensure of the facility at issue. Further, if 266 a judgment at trial or arbitration occurs, the agency may not 267 approve a change of ownership application to a related party 268 until the requirements of subsection (1) or subsection (2) are 269 met. Section 4. Section 400.145, Florida Statutes, is amended to

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read:



272 (Substantial rewording of section. See s. 400.145, F.S., for present text.) 273 274 400.145 Copies of records of care and treatment of 275 resident.-276 (1) Upon receipt of a written request that complies with 277 the federal Health Insurance Portability and Accountability Act of 1996 (HIPAA) and this section, a nursing home facility shall 278 279 furnish to a competent resident or to a representative of that resident who is authorized to make requests for the resident's 280 281 records under HIPAA or subsection (2) copies of the resident's paper and electronic records that are in possession of the 282 283 facility. Such records must include any medical records and 284 records concerning the care and treatment of the resident 285 performed by the facility, except for progress notes and 286 consultation report sections of a psychiatric nature. The 287 facility shall provide the requested records within 14 working 288 days after receipt of a request relating to a current resident 289 or within 30 working days after receipt of a request relating to 290 a former resident. 291 (2) Requests for a deceased resident's medical records 292 under this section may be made by: 293 (a) Any person appointed by a court to act as the personal 294 representative, executor, administrator, or temporary 295 administrator of the deceased resident's estate. 296 (b) If a judicial appointment has not been made as provided 297 in paragraph (a), any person designated by the resident to act 298 as his or her representative in a legally valid will; or 299 (c) If there is no judicially appointed representative or 300 person designated by the resident in a valid will, by only the



301 following individuals: 302 1. A surviving spouse; 303 2. If there is no surviving spouse, a surviving child of 304 the resident; 305 3. If there is no surviving spouse or child, a parent of 306 the resident. 307 (3) All requests for a deceased resident's records made by 308 a person authorized under: 309 (a) Paragraph (2) (a) must include a copy of the court order 310 appointing such person as the representative of the resident's 311 estate. 312 (b) Paragraph (2) (b) must include a copy of the will 313 designating the person as the resident's representative. 314 (c) Paragraph (2)(c) must be accompanied by a letter from 315 the person's attorney verifying the person's relationship to the 316 resident and the absence of a court-appointed representative and 317 will. (4) A nursing home facility may charge a reasonable fee for 318 319 the copying of resident records. Such fee may not exceed \$1 per 320 page for the first 25 pages and 25 cents per page for each 321 additional page. The facility shall allow a person who is 322 authorized to act on behalf of the resident to examine the 323 original records, microfilms, or other suitable reproductions of 324 the records in its possession upon any reasonable terms imposed 325 by the facility to ensure that the records are not damaged, 326 destroyed, or altered. (5) If a nursing home facility determines that disclosure 327 328 of the records to the resident would be detrimental to the

physical or mental health of the resident, the facility may

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330 refuse to furnish the record; however, upon such refusal, the resident's record shall, upon written request by the resident, 331 be furnished to any other medical provider designated by the 332 333 resident. 334 (6) A nursing home facility that in good faith and in 335 reliance upon this section releases copies of records shall be 336 indemnified by the requesting party, and may not be found to 337 have violated any criminal or civil laws, and is not civilly 338 liable to the resident, the resident's estate, or any other 339 person for any damages resulting from such release.

- (7) A nursing home facility is not required to provide copies of a resident's records requested pursuant to this section more than once per month, except that copies of physician reports in the resident's records must be provided as often as necessary to allow the effective monitoring of the resident's condition.
- (8) A nursing home facility may not be cited by the agency through the survey process for any alleged or actual noncompliance with any of the requirements of this section.

Section 5. The amendments to ss. 400.023 and 400.0237 made by this act apply to causes of action accruing on or after the effective date of this act.

Section 6. This act shall take effect upon becoming a law.

======== T I T L E A M E N D M E N T ========== And the title is amended as follows:

Delete everything before the enacting clause and insert:

A bill to be entitled

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An act relating to nursing home litigation; amending s. 400.023, F.S.; specifying that a cause of action for negligence or violation of residents' rights alleging direct or vicarious liability for the injury or death of nursing home resident may be brought against a licensee, its management or consulting company, its managing employees, and any direct caregiver employees; providing that a cause of action may not be asserted against other individuals or entities except under certain circumstances; revising related judicial procedures; defining terms; amending s. 400.0237, F.S.; providing that a claim for punitive damages may not be brought unless there is a showing of evidence that provides a reasonable basis for recovery of such damages when certain criteria are applied; requiring the court to conduct a hearing to determine whether there is sufficient evidence to demonstrate that the recovery of punitive damages is warranted; requiring the trier of fact to find that a specific person or corporate defendant participated in or engaged in conduct that constituted gross negligence and contributed to the damages or injury suffered by the claimant before a defendant may be held liable for punitive damages; requiring an officer, director, or manager of the employer, corporation, or legal entity to condone, ratify, or consent to certain specified conduct before holding such person or entity vicariously liable for punitive damages; creating s. 400.024, F.S.; authorizing the

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Agency for Health Care Administration to suspend the license of a nursing home facility that fails to pay a judgment or settlement agreement; providing exceptions; providing agency procedures for suspension; prohibiting certain parties from applying for a license for an affected facility; amending s. 400.145, F.S.; revising procedures for obtaining the records of a resident; specifying which records may be obtained and who may obtain them; providing immunity from liability to a facility that provides such records in good faith; providing that the agency may not cite a facility that does not meet these records requirements; providing applicability; providing an effective date.