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By the Committees on Health Policy; and Children, Families, and Elder Affairs; and Senator Bean

588-03597-14 2014316c2 A bill to be entitled

An act relating to certification of assisted living

facility administrators; amending s. 429.52, F.S.; requiring assisted living facility administrators to meet the training and education requirements established by a third-party credentialing entity or by the Department of Elderly Affairs; requiring the department to establish a competency test; requiring a third-party credentialing entity to develop a competency test and a minimum required score to indicate successful completion of the training and educational requirements; revising requirements for facility administrators who are hired on or after a specified date; authorizing the department to require additional training and education of any personal care staff in the facility, except for certain assisted living facility administrators; requiring training to

credentialing entities for the purpose of developing and administering a professional credentialing program for assisted living facility administrators; requiring the department to approve a third-party credentialing

entity that documents compliance with certain minimum

be conducted by an entity recognized by a third-party

authorizing the department to adopt rules to establish

staff training requirements; creating s. 429.55, F.S.;

credentialing entity under s. 429.55, F.S.;

providing legislative intent; defining terms;

authorizing the department to approve third-party

standards; authorizing an administrator to be

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certified by a third-party credentialing entity; providing that an administrator who fails to be certified under s. 429.55, F.S., or fails to complete training and educational requirements under s. 429.55, F.S., is subject to an administrative fine; providing an exemption for an administrator licensed under part II of ch. 468, F.S.; requiring a third-party credentialing entity to allow certain persons to enroll in its certification program for a specified time after the department approves the third-party credentialing entity; requiring an approved thirdparty credentialing entity to establish the core competencies for administrators according to the nationally recognized professional psychometric standards; requiring a certification program of a third-party credentialing entity to meet certain requirements; authorizing an individual adversely affected by the decision of a third-party credentialing entity to appeal the decision under certain circumstances; requiring a third-party credentialing entity to establish fees; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Section 429.52, Florida Statutes, is amended to read:

429.52 Staff training and educational programs; core educational requirement.—

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(1) Effective July 1, 2014, administrators shall meet the minimum training and education requirements established by a third-party credentialing entity pursuant to s. 429.55 or by the Department of Elderly Affairs by rule. and Other assisted living facility staff shall must meet minimum training and education requirements established by the department of Elderly Affairs by rule. This training and education is intended to assist facilities to appropriately respond to the needs of residents, to maintain resident care and facility standards, and to meet licensure requirements.

- (2) The department shall establish a competency test and a minimum required score to indicate successful completion of the training and educational requirements. The department shall develop the competency test must be developed by the department in conjunction with the agency and providers. A third-party credentialing entity approved under s. 429.55 must also develop a competency test and a minimum required score to indicate successful completion of the training and educational requirements. The required training and education must cover at least the following topics:
- (a) State law and rules relating to assisted living facilities.
- (b) Resident rights and identifying and reporting abuse, neglect, and exploitation.
- (c) Special needs of elderly persons, persons with mental illness, and persons with developmental disabilities and how to meet those needs.
- (d) Nutrition and food service, including acceptable sanitation practices for preparing, storing, and serving food.

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(e) Medication management, recordkeeping, and proper techniques for assisting residents with self-administered medication.

- (f) Firesafety requirements, including fire evacuation drill procedures and other emergency procedures.
- (g) Care of persons  $\underline{\text{who have}}$   $\underline{\text{with}}$  Alzheimer's disease and related disorders.
- (3) Effective January 1, 2004, A new facility administrator hired on or after July 1, 2014, must:
- $\underline{\ \ }$  Complete the required training and education, including the competency test, within a reasonable time after being employed as an administrator, as determined by the department; or
- (b) Earn and maintain certification as an assisted living facility administrator from a third-party credentialing entity that is approved by the department as provided in s. 429.55.

Failure of a facility administrator to comply with paragraph (a) or paragraph (b) do so is a violation of this part and subjects the violator to an administrative fine as prescribed in s. 429.19. Administrators licensed in accordance with part II of chapter 468 are exempt from this requirement. Other licensed professionals may be exempted, as determined by the department by rule.

- (4) Administrators  $\underline{\text{shall}}$  are required to participate in continuing education for a minimum of 12 contact hours every 2 years.
- (5) Staff involved with the management of medications and assisting with the self-administration of medications under s.

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429.256 must complete a minimum of 4 additional hours of training provided by a registered nurse, licensed pharmacist, or department staff. The department shall establish by rule the minimum requirements of this additional training.

- (6) Other facility staff shall participate in training relevant to their job duties as specified by rule of the department.
- (7) If the department or the agency determines that there is a need for are problems in a facility that could be reduced through specific staff training or education beyond that already required under this section, the department or the agency may require, and provide, or cause to be provided, the training or education of any personal care staff in the facility. However, this subsection does not apply to an assisted living facility administrator certified under s. 429.55.
- (8) The department shall adopt rules related to these training requirements, the competency test, necessary procedures, and competency test fees and shall adopt or contract with another entity to develop a curriculum, which shall be used as the minimum core training requirements. The department shall consult with representatives of stakeholder associations and agencies in the development of the curriculum.
- (9) The training required by this section <u>must shall</u> be conducted by <u>a person who is persons</u> registered with the department as having the requisite experience and credentials to conduct the training <u>or by a training entity recognized by a third-party credentialing entity under s. 429.55(7)(f). A person seeking to register as a trainer must provide the department with proof of completion of the minimum core training education</u>

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requirements, successful passage of the competency test established under this section, and proof of compliance with the continuing education requirement in subsection (4).

- (10) A person seeking to register as a trainer must also:
- (a) Provide proof of completion of a 4-year degree from an accredited college or university and must have worked in a management position in an assisted living facility for 3 years after being core certified;
- (b) Have worked in a management position in an assisted living facility for 5 years after being core certified and have 1 year of teaching experience as an educator or staff trainer for persons who work in assisted living facilities or other long-term care settings;
- (c) Have been previously employed as a core trainer for the department; or
- (d) Meet other qualification criteria as defined in rule, which the department may is authorized to adopt.
- (11) The department  $\underline{\text{may}}$  shall adopt rules to establish staff training  $\underline{\text{trainer registration}}$  requirements.

Section 2. Section 429.55, Florida Statutes, is created to read:

## 429.55 Assisted living facility administrator; certification.—

(1) LEGISLATIVE INTENT.—It is the intent of the Legislature that each assisted living facility administrator have the option to earn and maintain professional certification from a third—party credentialing entity that is approved by the Department of Elderly Affairs. The Legislature further intends that certification ensure that an administrator has the competencies

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necessary to appropriately respond to the needs of residents, to maintain resident care and facility standards, and to meet licensure requirements for a facility. The Legislature recognizes professional certification by a professional credentialing organization as an equivalent alternative to a state-run licensure program and, therefore, intends that certification pursuant to this section is sufficient as an acceptable alternative to the training and educational requirements of s. 429.52.

- (2) DEFINITIONS.—As used in this section, the term:
- (a) "Assisted living facility administrator certification" means a professional credential awarded by a department-approved third-party credentialing entity to a person who meets core competency requirements in assisted living facility practice areas.
- (b) "Core competency" means the minimum knowledge and skills necessary to carry out work responsibilities.
  - (c) "Department" means the Department of Elderly Affairs.
- (d) "Third-party credentialing entity" means an organization that develops and administers certification programs according to the standards established by the National Commission for Certifying Agencies.
- (3) THIRD-PARTY CREDENTIALING ENTITIES.—The department shall approve one or more third-party credentialing entities for the purpose of developing and administering a professional credentialing program for administrators. Within 90 days after receiving documentation from a third-party credentialing entity, the department shall approve a third-party credentialing entity that demonstrates compliance with the following minimum

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## standards:

- (a) Establishment of assisted living facility administrator core competencies, certification standards, testing instruments, and recertification standards according to national psychometric standards.
- (b) Establishment of a process to administer the certification application, award, and maintenance processes according to national psychometric standards.
- (c) Demonstrated ability to administer a professional code of ethics and disciplinary process that applies to all certified persons.
- (d) Establishment of, and ability to maintain a publicly accessible Internet-based database that contains information on each person who applies for and is awarded certification, such as the person's first and last name, certification status, and ethical or disciplinary history.
- (e) Demonstrated ability to administer biannual continuing education and certification renewal requirements.
- (f) Demonstrated ability to administer an education provider program to approve qualified training entities and to provide precertification training to applicants and continuing education opportunities to certified professionals.
- (g) Establishment of credentialing standards that meet or exceed the department standards for training and education programs for assisted living facility administrators.
- (4) ASSISTED LIVING FACILITY ADMINISTRATOR CERTIFICATION.—

  Effective July 1, 2014, an assisted living facility

  administrator may be certified by a third-party credentialing

  entity that is approved by the department under this section. An

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assisted living facility administrator who fails to be certified under this section or fails to meet training and educational requirements of s. 429.52 violates this section and is subject to an administrative fine as provided under s. 429.19. This subsection does not apply to an administrator licensed under part II of chapter 468.

- (5) GRANDFATHER CLAUSE.—A third-party credentialing entity shall allow the following persons to enroll in its certification program, at no cost to the department or the person, in the 12 months immediately after the department approves the third-party credentialing entity as provided in subsection (3):
- (a) A person who is employed as of July 1, 2014, as an assisted living facility administrator and is in compliance with the requirements under s. 429.52.
- (b) A person who has completed before July 1, 2014, the required training as an administrator, including the competency test and continuing education requirements under s. 429.52.
- (6) CORE COMPETENCIES.—A third-party credentialing entity that is approved by the department shall establish the core competencies for assisted living facility administrators according to nationally recognized professional psychometric standards.
- (7) CERTIFICATION PROGRAM REQUIREMENTS.—A certification program of a third-party credentialing entity that is approved by the department must:
- (a) Be established according to nationally recognized professional psychometric standards.
  - (b) Be directly related to the core competencies.
  - (c) Establish minimum requirements in each of the following

588-03597-14 2014316c2 262 categories: 263 1. Formal education. 264 2. Training. 265 3. On-the-job work experience. 266 4. Supervision. 267 5. Testing. 268 6. Biennial continuing education. 269 (d) Administer a professional code of ethics and 270 disciplinary process that applies to all certified persons. (e) Administer and maintain a publicly accessible Internet-271 2.72 based database that contains information on each person who 273 applies for certification or is certified. (f) Approve qualified training entities that provide 274 275 precertification training to applicants and continuing education 276 to certified assisted living facility administrators. 277 (8) APPEAL.—An individual who is adversely affected by the 278 decision of a department-approved, third-party credentialing 279 entity with regard to the denial of initial certification or an 280 adverse action on continued certification may appeal such 281 decision to the department for a final determination. 282 (9) FEES.—A third-party credentialing entity shall 283 establish a fee for application, examination, certification, and 284 biennial certification renewal. The fee for application, 285 examination, and certification may not exceed \$200. The fee for 286 biennial certification renewal may not exceed \$100.

Section 3. This act shall take effect July 1, 2014.