# HOUSE OF REPRESENTATIVES FINAL BILL ANALYSIS

BILL #: CS/HB 419 FINAL HOUSE FLOOR ACTION:

SPONSOR(S): Health Quality Subcommittee; 116 Y's 0 N's

Renuart and others

COMPANION CS/SB 390 GOVERNOR'S ACTION: Approved

BILLS:

#### **SUMMARY ANALYSIS**

CS/HB 419 passed the House on April 28, 2014, as CS/SB 390.

The bill expands a current public records exemption, for identification and location information of certain current or former public employees and their spouses and children, to include the home addresses, telephone numbers, dates of birth, and photographs of current and former Department of Health (DOH) personnel, whose duties include:

- Determination or adjudication of eligibility for social security disability benefits;
- Investigation or prosecution of complaints filed against health care practitioners; or the
- Inspection of health care practitioners or health care facilities licensed by DOH.

In addition to providing public records exemptions for DOH personnel, the bill provides that the following information relating to the families of such personnel is exempt from public records requirements:

- Names, home addresses, telephone numbers, dates of birth, and places of employment of the spouses and children of such personnel; and
- Names and locations of schools and day care facilities attended by the children of such personnel.

The bill provides for repeal of the exemption on October 2, 2019, unless reviewed and saved from repeal by the Legislature. It also provides a statement of public necessity as required by the State Constitution.

The bill will have an insignificant negative fiscal impact on DOH.

The bill was approved by the Governor on June 13, 2014, ch. 2014-72, L.O.F., and became effective on that date.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives. STORAGE NAME: h0419z1.HQS

**DATE**: June 13, 2014

#### I. SUBSTANTIVE INFORMATION

#### A. EFFECT OF CHANGES:

# **Background**

#### **Public Records**

Article I, s. 24(a) of the State Constitution sets forth the state's public policy regarding access to government records. This section guarantees every person a right to inspect or copy any public record of the legislative, executive, and judicial branches of government. The Legislature, however, may provide by general law for the exemption of records from the requirements of Article I, s. 24(a) of the State Constitution. The general law must state with specificity the public necessity justifying the exemption (public necessity statement) and must be no broader than necessary to accomplish its purpose.<sup>1</sup>

Public policy regarding access to government records is addressed further in the Florida Statutes. Section 119.07(1), F.S., guarantees every person a right to inspect and copy any state, county, or municipal record. Furthermore, the Open Government Sunset Review Act<sup>2</sup> provides that a public records or public meeting exemption may be created or maintained only if it serves an identifiable public purpose. In addition, it may be no broader than is necessary to meet one of the following purposes:

- Allows the state or its political subdivisions to effectively and efficiently administer a
  governmental program, which administration would be significantly impaired without the
  exemption.
- Protects sensitive personal information that, if released, would be defamatory or would jeopardize an individual's safety; however, only the identity of an individual may be exempted under this provision.
- Protects trade or business secrets.

# **Public Records Exemptions**

Current law provides public records exemptions for identification and location information of certain current or former public employees and their spouses and children.<sup>3</sup> Examples of public employees covered by these exemptions include law enforcement personnel, firefighters, local government personnel who are responsible for revenue collection and enforcement or child support enforcement, justices and judges, and local and statewide prosecuting attorneys.

Although the types of exempt information vary, the following information is exempt<sup>4</sup> from public records requirements for all of the above-listed public employees:

- Home addresses and telephone numbers of the public employees:
- Home addresses, telephone numbers, and places of employment of the spouses and children of such employees; and

<sup>3</sup> See s. 119.071(4)(d), F.S.

STORAGE NAME: h0419z1.HQS PAGE: 2

**DATE**: June 13, 2014

<sup>&</sup>lt;sup>1</sup> Section 24(c), Art. I of the State Constitution.

<sup>&</sup>lt;sup>2</sup> See s. 119.15, F.S.

<sup>&</sup>lt;sup>4</sup> There is a difference between records the Legislature designates as exempt from public record requirements and those the Legislature deems confidential and exempt. A record classified as exempt from public disclosure may be disclosed under certain circumstances. See WFTV, Inc. v. The School Board of Seminole, 874 So.2d 48, 53 (Fla. 5th DCA 2004), review denied 892 So.2d 1015 (Fla. 2004); City of Riviera Beach v. Barfield, 642 So.2d 1135 (Fla. 4th DCA 1994); Williams v. City of Minneola, 575 So.2d 687 (Fla. 5th DCA 1991) If the Legislature designates a record as confidential and exempt from public disclosure, such record may not be released, by the custodian of public records, to anyone other than the persons or entities specifically designated in the statutory exemption. See Attorney General Opinion 85-62 (August 1, 1985).

Names and locations of schools and day care facilities attended by the children of such employees.

If exempt information is held by an agency<sup>5</sup> that is not the employer of the public employee, the public employee must submit a written request to that agency to maintain the public records exemption.<sup>6</sup>

Currently, personal information of Department of Health investigative staff and their spouses and children is not exempt from public disclosure.<sup>7</sup>

# Department of Health – Complaints and Investigations

Pursuant to s. 20.43, F.S., the Department of Health (DOH) is responsible for the regulation of health care practitioners and certain facilities. DOH requires initial and periodic inspections for:<sup>8</sup>

- Pain Management Clinics:
- Pharmacies:
- **Dental Laboratories:**
- Massage Establishments;
- Electrolysis Establishments;
- Optical Establishments;
- Dispensing Practitioners; and
- Any place in which drugs and medical supplies are manufactured, packed, packaged, made, stored, sold, offered for sale, exposed for sale, or kept for sale.

Section 456.073(1), F.S., requires DOH inspectors and investigators to investigate any complaint that is determined to be legally sufficient. After review of a complaint, if the allegations and supporting documentation show that a violation may have occurred, the complaint is considered legally sufficient for investigation. A complaint is legally sufficient if it contains ultimate facts that show there has been a violation of chapter 456, F.S., any of the practice acts relating to the professions regulated by DOH, or of any rule adopted by DOH or a regulatory board.

The Investigative Services Unit (ISU) functions as the investigative arm of DOH as it investigates complaints against health care practitioners and facilities regulated by DOH. ISU includes a staff of professional investigators and senior pharmacists who conduct interviews, collect documents and evidence, prepare investigative reports for the Prosecution Services Unit (PSU), and serve subpoenas and official orders of DOH. Upon completion of collecting information and conducting interviews, the investigator writes an investigative report and the report is forwarded to DOH's attorneys for legal review.

**DATE**: June 13, 2014

<sup>&</sup>lt;sup>5</sup> Section 119.011(2), F.S., defines "agency" to mean any state, county, district, authority, or municipal officer, department, division, board, bureau, commission, or other separate unit of government created or established by law including, for the purposes of this chapter, the Commission on Ethics, the Public Service Commission, and the Office of Public Counsel, and any other public or private agency, person, partnership, corporation, or business entity acting on behalf of any public agency. Section 119.071(4)(d)3., F.S.

<sup>&</sup>lt;sup>7</sup> But see s. 119.071(4)(d)2.a., F.S., re: Department of Health investigators of child abuse.

<sup>&</sup>lt;sup>8</sup> Sections 456.069 and 465.017, F.S.

<sup>&</sup>lt;sup>9</sup> Florida Department of Health, Division of Medical Quality Assurance, http://www.doh.state.fl.us/mqa/enforcement/enforce\_csu.html (last visited February 13, 2014).

Attorneys within the PSU then review the investigative report to recommend a course of action, which may include: 10

- Emergency orders against licensees who pose an immediate threat to the health, safety, and welfare of individuals:
- Expert reviews for complex cases that require professional health care experts to render an opinion;
- Closing orders if the investigation or the expert review does not support the allegations;<sup>11</sup> or
- Administrative complaints when the investigation supports the allegations.

When an administrative complaint is filed, the subject has the right to choose a hearing, consent/stipulation agreement, or voluntarily relinquish his or her license. In all of these instances, the case is then presented to the professional board or DOH for final agency action. If the subject appeals the final decision, the PSU attorney defends the final order before the appropriate appellate court.

According to DOH, investigators have recently been involved in more investigations that include criminal elements.<sup>12</sup> Investigators who inspect massage establishments are identifying and reporting to law enforcement possible human trafficking activities. Further, investigators have established relationships with law enforcement in an effort to combat the health care concerns caused by illegal "pill mills" and controlled substance abuse in Florida. According to DOH, as investigators are increasingly exposed to potentially dangerous criminal situations, they have become concerned about the release of personal information that may be used by criminals, or individuals under investigation by DOH, to target investigative staff and their families.<sup>13</sup>

#### **Disability Determinations**

The Division of Disability Determinations (DDD) within DOH<sup>14</sup> is responsible for making the determination of medical eligibility for disability benefits under the federal Social Security Administration (SSA) disability programs (Social Security Disability-Title II and Supplemental Security Income-Title XVI). It also is responsible for the continuing disability review of all SSA disability beneficiaries to determine if they continue to meet medical eligibility criteria.<sup>15</sup>

Applications for Social Security disability benefits are filed at the claimant's local SSA field office or online. The application is forwarded to the DDD for development, assessment, and determination of medical eligibility in accordance with Social Security regulations. All relevant medical evidence is procured from the claimant's medical sources. If the medical evidence is insufficient for a determination, the DDD will arrange for a consultative examination targeted to the claimant's alleged disability. The claimant also is contacted for detailed information on activities of daily living, clarification of symptoms, work history, and other pertinent information. After the claim file is documented and a determination of medical eligibility is made, DDD prepares and releases notification of denial to the claimant, or the claim file is returned to the SSA for a final determination of technical (non-medical) eligibility and processing for any benefits due the claimant. <sup>16</sup>

According to DOH, in the past three years, DDD has received 100 credible and significant threats against their employees, usually stemming from the denial of disability benefits.<sup>17</sup>

STORAGE NAME: h0419z1.HQS DATE: June 13, 2014

<sup>&</sup>lt;sup>10</sup> *Id*.

<sup>11</sup> Cases closed with no finding of probable cause are generally confidential and are not available through a public records request.

<sup>&</sup>lt;sup>12</sup> HB 419 Agency Legislative Bill Analysis, Department of Health, at page 2, March 6, 2014 (on file with the Health Quality Subcommittee).

<sup>&</sup>lt;sup>13</sup> *Supra* fn. 12.

<sup>&</sup>lt;sup>14</sup> Section 20.43(3)(h), F.S.

<sup>&</sup>lt;sup>15</sup> Florida Department of Health, Disability Determinations, http://www.floridahealth.gov/healthy-people-and-families/people-with-disabilities/disability-determinations/index.html (last visited February 13, 2014).

<sup>16</sup> *Id.* 

<sup>&</sup>lt;sup>17</sup> HB 419 Agency Legislative Bill Analysis, Department of Health, at page 2, March 6, 2014 (on file with the Health Quality Subcommittee).

#### Effect of the Bill

The bill expands the current public records exemption for identification and location information of public employees to include the home addresses, telephone numbers, dates of birth, and photographs of current and former DOH personnel, whose duties include, or result in, the:

- Determination or adjudication of eligibility for social security disability benefits;
- Investigation or prosecution of complaints filed against health care practitioners; or the
- Inspection of health care practitioners or health care facilities licensed by DOH.

In addition, the bill provides a public records exemption for certain identification and location information for the spouses and children of such DOH personnel. Specifically, the bill provides that the following information relating to the families of such personnel is exempt from public records requirements:

- Names, home addresses, telephone numbers, dates of birth, and places of employment of the spouses and children of such personnel; and
- Names and locations of schools and day care facilities attended by the children of such personnel.

The public records exemption only applies if such DOH personnel have made reasonable efforts to protect the information from being accessible through other means available to the public.

The bill provides for repeal of the exemption on October 2, 2019, unless reviewed and saved from repeal by the Legislature.

The bill provides a statement of public necessity as required by the State Constitution.<sup>18</sup> The public necessity statement declares the public records exemption is necessary as the release of such identifying and location information might place these current or former personnel of DOH and their families in danger of physical and emotional harm from disgruntled individuals who have contentious reactions to actions carried out by such personnel. Further, the harm that may result from the release of such personal identifying information outweighs any public benefit derived from disclosure of the information.

#### II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

# A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

# 2. Expenditures:

The bill could create a minimal fiscal impact on DOH, because DOH staff would be responsible for complying with public records requests and may require training related to the expansion of the public records exemption. In addition, DOH could incur costs associated with redacting the exempt information prior to releasing a record. The costs, however, would be absorbed, as they are part of the day-to-day responsibilities of DOH.

#### B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

STORAGE NAME: h0419z1.HQS DATE: June 13, 2014

<sup>&</sup>lt;sup>18</sup> See s. 24(c), Art. I of the State Constitution.

	1.	Revenues:	
		None.	
	2.	Expenditures:	
		None.	
С.	DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR		
	No	ne.	
Э.	FIS	FISCAL COMMENTS:	
	No	ne.	

**STORAGE NAME**: h0419z1.HQS **DATE**: June 13, 2014