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A bill to be entitled
An act relating to assisted living facilities;
amending s. 394.4574, F.S.; providing that Medicaid
managed care plans are responsible for enrolled mental
health residents; providing that managing entities
under contract with the Department of Children and
Families are responsible for mental health residents
who are not enrolled with a Medicaid managed care
plan; deleting a provision to conform to changes made
by the act; requiring that the community living
support plan be completed and provided to the
administrator of a facility upon the mental health
resident's admission; requiring the community living
support plan to be updated when there is a significant
change to the mental health resident's behavioral
health; requiring the case manager assigned to a
mental health resident of an assisted living facility
that holds a limited mental health license to keep a
record of the date and time of face-to-face
interactions with the resident and to make the record
available to the responsible entity for inspection;
requiring that the record be maintained for a
specified period; requiring the responsible entity to
ensure that there is adequate and consistent
monitoring and enforcement of community living support
plans and cooperative agreements and that concerns are
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27	reported to the appropriate regulatory oversight
28	organization under certain circumstances; amending s.
29	400.0074, F.S.; requiring that an administrative
30	assessment conducted by a local council be
31	comprehensive in nature and focus on factors affecting
32	the rights, health, safety, and welfare of nursing
33	home residents; requiring a local council to conduct
34	an exit consultation with the facility administrator
35	or administrator designee to discuss issues and
36	concerns in areas affecting the rights, health,
37	safety, and welfare of residents and make
38	recommendations for improvement; amending s. 400.0078,
39	F.S.; requiring that a resident or a representative of
40	a resident of a long-term care facility be informed
41	that retaliatory action cannot be taken against a
42	resident for presenting grievances or for exercising
43	any other resident right; amending s. 429.07, F.S.;
44	requiring that an extended congregate care license be
45	issued to certain facilities that have been licensed
46	as assisted living facilities under certain
47	circumstances and authorizing the issuance of such
48	license if a specified condition is met; providing the
49	purpose of an extended congregate care license;
50	providing that the initial extended congregate care
51	license of an assisted living facility is provisional
52	under certain circumstances; requiring a licensee to
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53	notify the Agency for Health Care Administration if it
54	accepts a resident who qualifies for extended
55	congregate care services; requiring the agency to
56	inspect the facility for compliance with the
57	requirements of an extended congregate care license;
58	requiring the issuance of an extended congregate care
59	license under certain circumstances; requiring the
60	licensee to immediately suspend extended congregate
61	care services under certain circumstances; requiring a
62	registered nurse representing the agency to visit the
63	facility at least twice a year, rather than quarterly,
64	to monitor residents who are receiving extended
65	congregate care services; authorizing the agency to
66	waive one of the required yearly monitoring visits
67	under certain circumstances; authorizing the agency to
68	deny or revoke a facility's extended congregate care
69	license; requiring a registered nurse representing the
70	agency to visit the facility at least annually, rather
71	than twice a year, to monitor residents who are
72	receiving limited nursing services; providing that
73	such monitoring visits may be conducted in conjunction
74	with other agency inspections; authorizing the agency
75	to waive the required yearly monitoring visit for a
76	facility that is licensed to provide limited nursing
77	services under certain circumstances; amending s.
78	429.075, F.S.; requiring an assisted living facility
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79	that serves one or more mental health residents to
80	obtain a limited mental health license; amending s.
81	429.14, F.S.; revising the circumstances under which
82	the agency may deny, revoke, or suspend the license of
83	an assisted living facility and impose an
84	administrative fine; requiring the agency to deny or
85	revoke the license of an assisted living facility
86	under certain circumstances; requiring the agency to
87	impose an immediate moratorium on the license of an
88	assisted living facility under certain circumstances;
89	deleting a provision requiring the agency to provide a
90	list of facilities with denied, suspended, or revoked
91	licenses to the Department of Business and
92	Professional Regulation; exempting a facility from the
93	45-day notice requirement if it is required to
94	relocate some or all of its residents; amending s.
95	429.178, F.S.; conforming cross-references; amending
96	s. 429.19, F.S.; revising the amounts and uses of
97	administrative fines; requiring the agency to levy a
98	fine for violations that are corrected before an
99	inspection if noncompliance occurred within a
100	specified period of time; deleting factors that the
101	agency is required to consider in determining
102	penalties and fines; amending s. 429.256, F.S.;
103	revising the term "assistance with self-administration
104	of medication" as it relates to the Assisted Living
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105 Facilities Act; amending s. 429.28, F.S.; providing 106 notice requirements to inform facility residents that 107 the identity of the resident and complainant in any 108 complaint made to the State Long-Term Care Ombudsman 109 Program or a local long-term care ombudsman council is 110 confidential and that retaliatory action cannot be taken against a resident for presenting grievances or 111 112 for exercising any other resident right; requiring 113 that a facility that terminates an individual's 114 residency after the filing of a complaint be fined if 115 good cause is not shown for the termination; amending 116 s. 429.34, F.S.; requiring certain persons to report elder abuse in assisted living facilities; requiring 117 the agency to regularly inspect every licensed 118 119 assisted living facility; requiring the agency to 120 conduct more frequent inspections under certain 121 circumstances; requiring the licensee to pay a fee for 122 the cost of additional inspections; requiring the 123 agency to annually adjust the fee; amending s. 429.41, 124 F.S.; providing that certain staffing requirements 125 apply only to residents in continuing care facilities 126 who are receiving the relevant service; amending s. 127 429.52, F.S.; requiring each newly hired employee of 128 an assisted living facility to attend a preservice 129 orientation provided by the assisted living facility; 130 requiring the employee and administrator to sign a Page 5 of 42

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131	statement that the employee completed the required
132	pre-service orientation and keep the signed statement
133	in the employee's personnel record; requiring
134	additional hours of training for assistance with
135	medication; conforming a cross-reference; creating s.
136	429.55, F.S.; requiring the Office of Program Policy
137	Analysis and Government Accountability to study the
138	reliability of facility surveys and submit to the
139	Governor and the Legislature its findings and
140	recommendations; requiring the agency to implement a
141	rating system of assisted living facilities by a
142	specified date, adopt rules, and create content for
143	the agency's website that makes available to consumers
144	information regarding assisted living facilities;
145	providing criteria for the content; providing an
146	effective date.
147	
148	Be It Enacted by the Legislature of the State of Florida:
149	
150	Section 1. Section 394.4574, Florida Statutes, is amended
151	to read:
152	394.4574 Department Responsibilities for coordination of
153	services for a mental health resident who resides in an assisted
154	living facility that holds a limited mental health license
155	(1) As used in this section, the term "mental health
156	resident $_{ au}$ " for purposes of this section, means an individual who
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157 receives social security disability income due to a mental 158 disorder as determined by the Social Security Administration or 159 receives supplemental security income due to a mental disorder 160 as determined by the Social Security Administration and receives 161 optional state supplementation.

(2) <u>Medicaid managed care plans are responsible for</u>
Medicaid enrolled mental health residents, and managing entities
under contract with the department are responsible for mental
health residents who are not enrolled in a Medicaid health plan.
A Medicaid managed care plan or a managing entity, as
appropriate, shall The department must ensure that:

A mental health resident has been assessed by a 168 (a) psychiatrist, clinical psychologist, clinical social worker, or 169 170 psychiatric nurse, or an individual who is supervised by one of 171 these professionals, and determined to be appropriate to reside 172 in an assisted living facility. The documentation must be provided to the administrator of the facility within 30 days 173 174 after the mental health resident has been admitted to the 175 facility. An evaluation completed upon discharge from a state 176 mental hospital meets the requirements of this subsection 177 related to appropriateness for placement as a mental health 178 resident if it was completed within 90 days before prior to 179 admission to the facility.

(b) A cooperative agreement, as required in s. 429.075, is
developed by between the mental health care services provider
that serves a mental health resident and the administrator of

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183 the assisted living facility with a limited mental health 184 license in which the mental health resident is living. Any 185 entity that provides Medicaid prepaid health plan services shall 186 ensure the appropriate coordination of health care services with 187 an assisted living facility in cases where a Medicaid recipient 188 member of the entity's prepaid health plan and a is both a 189 the assisted living facility. If the entity resident of is at 190 risk for Medicaid targeted case management and behavioral health 191 services, the entity shall inform the assisted living facility 192 of the procedures to follow should an emergent condition arise. 193 (C) The community living support plan, as defined in s. 194 429.02, has been prepared by a mental health resident and his or 195 her a mental health case manager of that resident in 196 consultation with the administrator of the facility or the 197 administrator's designee. The plan must be completed and 198 provided to the administrator of the assisted living facility 199 with a limited mental health license in which the mental health 200 resident lives upon the resident's admission. The support plan 201 and the agreement may be in one document. 202 The assisted living facility with a limited mental (d) 203 health license is provided with documentation that the 204 individual meets the definition of a mental health resident. 205 The mental health services provider assigns a case (e) 206 manager to each mental health resident for whom the entity is 207 responsible who lives in an assisted living facility with a 208 limited mental health license. The case manager shall coordinate Page 8 of 42

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209	is responsible for coordinating the development of and
210	implementation of the community living support plan defined in
211	s. 429.02. The plan must be updated at least annually, or when
212	there is a significant change in the resident's behavioral
213	health status, such as an inpatient admission or a change in
214	medication, level of service, or residence. Each case manager
215	shall keep a record of the date and time of any face-to-face
216	interaction with the resident and make the record available to
217	the responsible entity for inspection. The record must be
218	retained for at least 2 years after the date of the most recent
219	interaction.
220	(f) Adequate and consistent monitoring and enforcement of
221	community living support plans and cooperative agreements are
222	conducted by the resident's case manager.
223	(g) Concerns are reported to the appropriate regulatory
224	oversight organization if a regulated provider fails to deliver
225	appropriate services or otherwise acts in a manner that has the
226	potential to result in harm to the resident.
227	(3) The Secretary of Children and <u>Families</u> Family
228	Services, in consultation with the Agency for Health Care
229	Administration, shall annually require each district
230	administrator to develop, with community input, <u>a detailed</u>
231	annual plan that demonstrates detailed plans that demonstrate
232	how the district will ensure the provision of state-funded
233	mental health and substance abuse treatment services to
234	residents of assisted living facilities that hold a limited
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235 mental health license. <u>This plan</u> These plans must be consistent 236 with the substance abuse and mental health district plan 237 developed pursuant to s. 394.75 and must address case management 238 services; access to consumer-operated drop-in centers; access to 239 services during evenings, weekends, and holidays; supervision of 240 the clinical needs of the residents; and access to emergency 241 psychiatric care.

242 Section 2. Subsection (1) of section 400.0074, Florida 243 Statutes, is amended, and paragraph (h) is added to subsection 244 (2) of that section, to read:

245 400.0074 Local ombudsman council onsite administrative 246 assessments.-

247 In addition to any specific investigation conducted (1)248 pursuant to a complaint, the local council shall conduct, at 249 least annually, an onsite administrative assessment of each 250 nursing home, assisted living facility, and adult family-care 251 home within its jurisdiction. This administrative assessment 252 must be comprehensive in nature and must shall focus on factors 253 affecting residents' the rights, health, safety, and welfare of 254 the residents. Each local council is encouraged to conduct a 255 similar onsite administrative assessment of each additional 256 long-term care facility within its jurisdiction.

(2) An onsite administrative assessment conducted by a
 local council shall be subject to the following conditions:

 (h) The local council shall conduct an exit consultation
 with the facility administrator or administrator designee to

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261 discuss issues and concerns in areas affecting residents' 262 rights, health, safety, and welfare and, if needed, make 263 recommendations for improvement. 264 Section 3. Subsection (2) of section 400.0078, Florida 265 Statutes, is amended to read: 266 400.0078 Citizen access to State Long-Term Care Ombudsman 267 Program services.-268 (2)Every resident or representative of a resident shall 269 receive, Upon admission to a long-term care facility, each 270 resident or representative of a resident must receive 271 information regarding the purpose of the State Long-Term Care 272 Ombudsman Program, the statewide toll-free telephone number for 273 receiving complaints, information that retaliatory action cannot 274 be taken against a resident for presenting grievances or for 275 exercising any other resident right, and other relevant 276 information regarding how to contact the program. Each resident 277 or his or her representative Residents or their representatives 278 must be furnished additional copies of this information upon 279 request. 280 Section 4. Paragraphs (b) and (c) of subsection (3) of 281 section 429.07, Florida Statutes, are amended to read: 282 429.07 License required; fee.-

(3) In addition to the requirements of s. 408.806, each license granted by the agency must state the type of care for which the license is granted. Licenses shall be issued for one or more of the following categories of care: standard, extended Page 11 of 42

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287 congregate care, limited nursing services, or limited mental 288 health.

289 (b) An extended congregate care license shall be issued to 290 each facility that has been licensed as an assisted living 291 facility for 2 or more years and that provides services 292 facilities providing, directly or through contract, services 293 beyond those authorized in paragraph (a), including services 294 performed by persons licensed under part I of chapter 464 and 295 supportive services, as defined by rule, to persons who would 296 otherwise be disqualified from continued residence in a facility licensed under this part. An extended congregate care license 297 298 may be issued to a facility that has a provisional extended 299 congregate care license and meets the requirements for licensure 300 under subparagraph 2. The primary purpose of extended congregate 301 care services is to allow residents the option of remaining in a 302 familiar setting from which they would otherwise be disqualified 303 for continued residency as they become more impaired. A facility 304 licensed to provide extended congregate care services may also 305 admit an individual who exceeds the admission criteria for a 306 facility with a standard license, if he or she is determined 307 appropriate for admission to the extended congregate care 308 facility.

309 1. In order for extended congregate care services to be 310 provided, the agency must first determine that all requirements 311 established in law and rule are met and must specifically 312 designate, on the facility's license, that such services may be Page 12 of 42

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313 provided and whether the designation applies to all or part of 314 the facility. This Such designation may be made at the time of 315 initial licensure or relicensure, or upon request in writing by a licensee under this part and part II of chapter 408. The 316 notification of approval or the denial of the request shall be 317 318 made in accordance with part II of chapter 408. Each existing 319 facility that qualifies facilities qualifying to provide 320 extended congregate care services must have maintained a 321 standard license and may not have been subject to administrative sanctions during the previous 2 years, or since initial 322 licensure if the facility has been licensed for less than 2 323 324 years, for any of the following reasons:

325

a. A class I or class II violation;

b. Three or more repeat or recurring class III violations
of identical or similar resident care standards from which a
pattern of noncompliance is found by the agency;

329 c. Three or more class III violations that were not 330 corrected in accordance with the corrective action plan approved 331 by the agency;

d. Violation of resident care standards which results in
requiring the facility to employ the services of a consultant
pharmacist or consultant dietitian;

e. Denial, suspension, or revocation of a license for
another facility licensed under this part in which the applicant
for an extended congregate care license has at least 25 percent
ownership interest; or

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339	f. Imposition of a moratorium pursuant to this part or
340	part II of chapter 408 or initiation of injunctive proceedings.
341	
342	The agency may deny or revoke a facility's extended congregate
343	care license for not meeting the criteria for an extended
344	congregate care license as provided in this subparagraph.
345	2. If an assisted living facility has been licensed for
346	less than 2 years, the initial extended congregate care license
347	must be provisional and may not exceed 6 months. Within the
348	first 3 months after the provisional license is issued, the
349	licensee shall notify the agency, in writing, when it has
350	admitted at least one extended congregate care resident, after
351	which an unannounced inspection shall be made to determine
352	compliance with requirements of an extended congregate care
353	license. Failure to admit an extended congregate care resident
354	within the first 3 months shall render the extended congregate
355	care license void. A licensee with a provisional extended
356	congregate care license that demonstrates compliance with all of
357	the requirements of an extended congregate care license during
358	the inspection shall be issued an extended congregate care
359	license. In addition to sanctions authorized under this part, if
360	violations are found during the inspection and the licensee
361	fails to demonstrate compliance with all assisted living
362	requirements during a followup inspection, the licensee shall
363	immediately suspend extended congregate care services, and the
364	provisional extended congregate care license expires. The agency
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365 <u>may extend the provisional license for not more than 1 month in</u> 366 order to complete a followup visit.

367 3.2. A facility that is licensed to provide extended 368 congregate care services shall maintain a written progress 369 report on each person who receives services which describes the 370 type, amount, duration, scope, and outcome of services that are 371 rendered and the general status of the resident's health. A 372 registered nurse, or appropriate designee, representing the 373 agency shall visit the facility at least twice a year quarterly 374 to monitor residents who are receiving extended congregate care services and to determine if the facility is in compliance with 375 376 this part, part II of chapter 408, and relevant rules. One of 377 the visits may be in conjunction with the regular survey. The 378 monitoring visits may be provided through contractual 379 arrangements with appropriate community agencies. A registered 380 nurse shall serve as part of the team that inspects the 381 facility. The agency may waive one of the required yearly 382 monitoring visits for a facility that has:

383 <u>a. Held an extended congregate care license for at least</u> 384 <u>24 months; been licensed for at least 24 months to provide</u> 385 extended congregate care services, if, during the inspection, 386 the registered nurse determines that extended congregate care 387 services are being provided appropriately, and if the facility 388 has

389 <u>b.</u> No class I or class II violations and no uncorrected 390 class III violations; and.

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391 No ombudsman council complaints that resulted in a с. 392 citation for licensure The agency must first consult with the 393 long-term care ombudsman council for the area in which the 394 facility is located to determine if any complaints have been 395 made and substantiated about the quality of services or care. 396 The agency may not waive one of the required yearly monitoring 397 visits if complaints have been made and substantiated. 398 4.3. A facility that is licensed to provide extended 399 congregate care services must: 400 Demonstrate the capability to meet unanticipated a. resident service needs. 401 402 Offer a physical environment that promotes a homelike b. 403 setting, provides for resident privacy, promotes resident 404 independence, and allows sufficient congregate space as defined 405 by rule. 406 Have sufficient staff available, taking into account с. 407 the physical plant and firesafety features of the building, to 408 assist with the evacuation of residents in an emergency. 409 d. Adopt and follow policies and procedures that maximize 410 resident independence, dignity, choice, and decisionmaking to permit residents to age in place, so that moves due to changes 411 412 in functional status are minimized or avoided. Allow residents or, if applicable, a resident's 413 e. 414 representative, designee, surrogate, guardian, or attorney in 415 fact to make a variety of personal choices, participate in 416 developing service plans, and share responsibility in Page 16 of 42

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417 decisionmaking.

f. Implement the concept of managed risk.

g. Provide, directly or through contract, the services ofa person licensed under part I of chapter 464.

h. In addition to the training mandated in s. 429.52,
provide specialized training as defined by rule for facility
staff.

424 5.4. A facility that is licensed to provide extended 425 congregate care services is exempt from the criteria for continued residency set forth in rules adopted under s. 429.41. 426 A licensed facility must adopt its own requirements within 427 428 guidelines for continued residency set forth by rule. However, 429 the facility may not serve residents who require 24-hour nursing 430 supervision. A licensed facility that provides extended 431 congregate care services must also provide each resident with a 432 written copy of facility policies governing admission and 433 retention.

434 5. The primary purpose of extended congregate care 435 services is to allow residents, as they become more impaired, 436 the option of remaining in a familiar setting from which they 437 would otherwise be disqualified for continued residency. A 438 facility licensed to provide extended congregate care services 439 may also admit an individual who exceeds the admission criteria 440 for a facility with a standard license, if the individual is 441 determined appropriate for admission to the extended congregate 442 care facility.

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6. Before the admission of an individual to a facility licensed to provide extended congregate care services, the individual must undergo a medical examination as provided in s. 429.26(4) and the facility must develop a preliminary service plan for the individual.

448 7. <u>If When a facility can no longer provide or arrange for</u> 449 services in accordance with the resident's service plan and 450 needs and the facility's policy, the facility <u>must</u> shall make 451 arrangements for relocating the person in accordance with s. 452 429.28(1)(k).

453 8. Failure to provide extended congregate care services 454 may result in denial of extended congregate care license 455 renewal.

456 (c) A limited nursing services license shall be issued to
457 a facility that provides services beyond those authorized in
458 paragraph (a) and as specified in this paragraph.

459 In order for limited nursing services to be provided in 1. 460 a facility licensed under this part, the agency must first 461 determine that all requirements established in law and rule are 462 met and must specifically designate, on the facility's license, 463 that such services may be provided. This Such designation may be made at the time of initial licensure or licensure renewal 464 465 relicensure, or upon request in writing by a licensee under this 466 part and part II of chapter 408. Notification of approval or 467 denial of such request shall be made in accordance with part II 468 of chapter 408. An existing facility that qualifies facilities Page 18 of 42

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469 qualifying to provide limited nursing services <u>must</u> shall have 470 maintained a standard license and may not have been subject to 471 administrative sanctions that affect the health, safety, and 472 welfare of residents for the previous 2 years or since initial 473 licensure if the facility has been licensed for less than 2 474 years.

475 A facility Facilities that is are licensed to provide 2. 476 limited nursing services shall maintain a written progress 477 report on each person who receives such nursing services. The $_{ au}$ which report must describe describes the type, amount, duration, 478 479 scope, and outcome of services that are rendered and the general 480 status of the resident's health. A registered nurse representing 481 the agency shall visit the facility such facilities at least 482 annually twice a year to monitor residents who are receiving 483 limited nursing services and to determine if the facility is in 484 compliance with applicable provisions of this part, part II of 485 chapter 408, and related rules. The monitoring visits may be 486 provided through contractual arrangements with appropriate 487 community agencies. A registered nurse shall also serve as part 488 of the team that inspects such facility. Visits may be in 489 conjunction with other agency inspections. The agency may waive 490 the required yearly monitoring visit for a facility that has: 491 Had a limited nursing services license for at least 24 a. 492 months; 493 b. No class I or class II violations and no uncorrected 494 class III violations; and

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495	c. No ombudsman council complaints that resulted in a
496	citation for licensure.
497	3. A person who receives limited nursing services under
498	this part must meet the admission criteria established by the
499	agency for assisted living facilities. When a resident no longer
500	meets the admission criteria for a facility licensed under this
501	part, arrangements for relocating the person shall be made in
502	accordance with s. 429.28(1)(k), unless the facility is licensed
503	to provide extended congregate care services.
504	Section 5. Section 429.075, Florida Statutes, is amended
505	to read:
506	429.075 Limited mental health license.—An assisted living
507	facility that serves <u>one</u> three or more mental health residents
508	must obtain a limited mental health license.
509	(1) To obtain a limited mental health license, a facility
510	must hold a standard license as an assisted living facility,
511	must not have any current uncorrected deficiencies or
512	violations, and must ensure that, within 6 months after
513	receiving a limited mental health license, the facility
514	administrator and the staff of the facility who are in direct
515	contact with mental health residents must complete training of
516	no less than 6 hours related to their duties. <u>This</u> Such
517	designation may be made at the time of initial licensure or
518	relicensure or upon request in writing by a licensee under this
519	part and part II of chapter 408. Notification of approval or
520	denial of such request shall be made in accordance with this
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521 part, part II of chapter 408, and applicable rules. This 522 training <u>must</u> will be provided by or approved by the Department 523 of Children and Families Family Services.

524 (2) <u>A facility that is Facilities</u> licensed to provide
525 services to mental health residents <u>must shall</u> provide
526 appropriate supervision and staffing to provide for the health,
527 safety, and welfare of such residents.

528 (3) A facility that has a limited mental health license 529 must:

(a) Have a copy of each mental health resident's community
living support plan and the cooperative agreement with the
mental health care services provider. The support plan and the
agreement may be combined.

(b) Have documentation that is provided by the Department of Children and <u>Families</u> Family Services that each mental health resident has been assessed and determined to be able to live in the community in an assisted living facility <u>that has</u> with a limited mental health license.

(c) Make the community living support plan available for inspection by the resident, the resident's legal guardian $\underline{or_{\tau}}$ the resident's health care surrogate, and other individuals who have a lawful basis for reviewing this document.

(d) Assist the mental health resident in carrying out the activities identified in the individual's community living support plan.

546

(4) A facility <u>that has</u> with a limited mental health Page 21 of 42

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547 license may enter into a cooperative agreement with a private 548 mental health provider. For purposes of the limited mental 549 health license, the private mental health provider may act as 550 the case manager.

551 Section 6. Section 429.14, Florida Statutes, is amended to 552 read:

553

429.14 Administrative penalties.-

554 (1)In addition to the requirements of part II of chapter 555 408, the agency may deny, revoke, and suspend any license issued under this part and impose an administrative fine in the manner 556 provided in chapter 120 against a licensee for a violation of 557 558 any provision of this part, part II of chapter 408, or 559 applicable rules, or for any of the following actions by a 560 licensee, for the actions of any person subject to level 2 561 background screening under s. 408.809, or for the actions of any 562 facility staff employee:

(a) An intentional or negligent act seriously affectingthe health, safety, or welfare of a resident of the facility.

(b) <u>A</u> The determination by the agency that the owner lacks the financial ability to provide continuing adequate care to residents.

(c) Misappropriation or conversion of the property of a resident of the facility.

(d) Failure to follow the criteria and procedures provided under part I of chapter 394 relating to the transportation, voluntary admission, and involuntary examination of a facility Page 22 of 42

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573 resident.

574 (e) A citation for of any of the following violations 575 deficiencies as specified in s. 429.19: 576 One or more cited class I violations deficiencies. 1. 577 2. Three or more cited class II violations deficiencies. 578 3. Five or more cited class III violations deficiencies 579 that have been cited on a single survey and have not been 580 corrected within the times specified. 581 Failure to comply with the background screening (f) standards of this part, s. 408.809(1), or chapter 435. 582 (g) Violation of a moratorium. 583 584 (h) Failure of the license applicant, the licensee during 585 relicensure, or a licensee that holds a provisional license to 586 meet the minimum license requirements of this part, or related 587 rules, at the time of license application or renewal. 588 An intentional or negligent life-threatening act in (i) 589 violation of the uniform firesafety standards for assisted 590 living facilities or other firesafety standards which that 591 threatens the health, safety, or welfare of a resident of a 592 facility, as communicated to the agency by the local authority 593 having jurisdiction or the State Fire Marshal. 594 Knowingly operating any unlicensed facility or (j) providing without a license any service that must be licensed 595 596 under this chapter or chapter 400. 597 (k) Any act constituting a ground upon which application 598 for a license may be denied. Page 23 of 42

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599 (2)Upon notification by the local authority having 600 jurisdiction or by the State Fire Marshal, the agency may deny 601 or revoke the license of an assisted living facility that fails 602 to correct cited fire code violations that affect or threaten 603 the health, safety, or welfare of a resident of a facility. 604 The agency may deny or revoke a license of an to any (3) 605 applicant or controlling interest as defined in part II of 606 chapter 408 which has or had a 25 percent 25-percent or greater financial or ownership interest in any other facility that is 607 608 licensed under this part, or in any entity licensed by this state or another state to provide health or residential care, if 609 610 that which facility or entity during the 5 years prior to the 611 application for a license closed due to financial inability to 612 operate; had a receiver appointed or a license denied, 613 suspended, or revoked; was subject to a moratorium; or had an 614 injunctive proceeding initiated against it. 615 The agency shall deny or revoke the license of an (4) 616 assisted living facility if: 617 (a) There are two moratoria, issued pursuant to this part 618 or part II of chapter 408, within a 2-year period which are 619 imposed by final order; 620 (b) The facility is cited for two or more class I violations arising from unrelated circumstances during the same 621 622 survey or investigation; or 623 (c) The facility is cited for two or more class I violations arising from separate surveys or investigations 624 Page 24 of 42

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625 within a 2-year period that has two or more class I violations
626 that are similar or identical to violations identified by the
627 agency during a survey, inspection, monitoring visit, or
628 complaint investigation occurring within the previous 2 years.

629 An action taken by the agency to suspend, deny, or (5) 630 revoke a facility's license under this part or part II of 631 chapter 408, in which the agency claims that the facility owner 632 or an employee of the facility has threatened the health, 633 safety, or welfare of a resident of the facility, must be heard 634 by the Division of Administrative Hearings of the Department of Management Services within 120 days after receipt of the 635 facility's request for a hearing, unless that time limitation is 636 637 waived by both parties. The administrative law judge shall must 638 render a decision within 30 days after receipt of a proposed 639 recommended order.

640 As provided under s. 408.814, the agency shall impose (6) 641 an immediate moratorium on an assisted living facility that 642 fails to provide the agency with access to the facility or 643 prohibits the agency from conducting a regulatory inspection. 644 The licensee may not restrict agency staff from accessing and 645 copying records or from conducting confidential interviews with 646 facility staff or any individual who receives services from the 647 facility provide to the Division of Hotels and Restaurants of 648 the Department of Business and Professional Regulation, on a 649 monthly basis, a list of those assisted living facilities that 650 have had their licenses denied, suspended, or revoked or that Page 25 of 42

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651 are involved in an appellate proceeding pursuant to s. 120.60 652 related to the denial, suspension, or revocation of a license. 653 Agency notification of a license suspension or (7) 654 revocation, or denial of a license renewal, shall be posted and 655 visible to the public at the facility. 656 If a facility is required to relocate some or all of (8) 657 its residents due to agency action, that facility is exempt from 658 the 45-days' notice requirement imposed under s. 429.28(1)(k). 659 This subsection does not exempt the facility from any deadlines 660 for corrective action set by the agency. Section 7. Paragraphs (a) and (b) of subsection (2) of 661 662 section 429.178, Florida Statutes, are amended to read: 663 429.178 Special care for persons with Alzheimer's disease or other related disorders.-664 665 (2)(a) An individual who is employed by a facility that 666 provides special care for residents who have with Alzheimer's 667 disease or other related disorders, and who has regular contact 668 with such residents, must complete up to 4 hours of initial 669 dementia-specific training developed or approved by the 670 department. The training must shall be completed within 3 months 671 after beginning employment and satisfy shall satisfy the core training requirements of s. 429.52(3)(g) 429.52(2)(g). 672 673 A direct caregiver who is employed by a facility that (b) 674 provides special care for residents who have with Alzheimer's 675 disease or other related disorders $_{ au}$ and who provides direct care 676 to such residents τ must complete the required initial training Page 26 of 42

and 4 additional hours of training developed or approved by the department. The training <u>must</u> shall be completed within 9 months after beginning employment and <u>satisfy</u> shall satisfy the core training requirements of s. 429.52(3)(g) 429.52(2)(g).

681 Section 8. Section 429.19, Florida Statutes, is amended to 682 read:

429.19 Violations; imposition of administrative fines;684 grounds.-

685 In addition to the requirements of part II of chapter (1)408, the agency shall impose an administrative fine in the 686 manner provided in chapter 120 for the violation of any 687 provision of this part, part II of chapter 408, and applicable 688 689 rules by an assisted living facility, for the actions of any 690 person subject to level 2 background screening under s. 408.809, 691 for the actions of any facility employee, or for an intentional or negligent act seriously affecting the health, safety, or 692 693 welfare of a resident of the facility.

694 (2) Each violation of this part and adopted rules <u>must</u>
695 shall be classified according to the nature of the violation and
696 the gravity of its probable effect on facility residents. The
697 agency shall indicate the classification on the written notice
698 of the violation as follows:

(a) Class "I" violations are defined in s. 408.813. The
agency shall impose an administrative fine of \$7,500 for each a
cited class I violation in a facility that is licensed for fewer
than 100 beds at the time of the violation in an amount not less
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703 than \$5,000 and not exceeding \$10,000 for each violation. The agency shall impose an administrative fine of \$11,250 for each 704 705 cited class I violation in a facility that is licensed for 100 706 or more beds at the time of the violation. If the agency has 707 knowledge of a class I violation which occurred within 12 months 708 before an inspection, a fine must be levied for that violation, 709 regardless of whether the noncompliance is corrected before the 710 inspection.

711 (b) Class "II" violations are defined in s. 408.813. The agency shall impose an administrative fine of \$3,000 for each a 712 cited class II violation in a facility that is licensed for 713 714 fewer than 100 beds at the time of the violation in an amount 715 not less than \$1,000 and not exceeding \$5,000 for each 716 violation. The agency shall impose an administrative fine of 717 \$4,500 for each cited class II violation in a facility that is 718 licensed for 100 or more beds at the time of the violation.

719 Class "III" violations are defined in s. 408.813. The (C) 720 agency shall impose an administrative fine of \$750 for each a 721 cited class III violation in a facility that is licensed for 722 fewer than 100 beds at the time of the violation in an amount 723 not less than \$500 and not exceeding \$1,000 for each violation. 724 The agency shall impose an administrative fine of \$1,125 for 725 each cited class III violation in a facility that is licensed 726 for 100 or more beds at the time of the violation. 727 (d) Class "IV" violations are defined in s. 408.813. The

728 agency shall impose an administrative fine of \$150 for each a Page 28 of 42

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729 cited class IV violation in a facility that is licensed for fewer than 100 beds at the time of the violation in an amount 730 731 not less than \$100 and not exceeding \$200 for each violation. 732 The agency shall impose an administrative fine of \$225 for each 733 cited class IV violation in a facility that is licensed for 100 734 or more beds at the time of the violation. 735 (e) Any fine imposed for a class I violation or a class II 736 violation must be doubled if a facility was previously cited for 737 one or more class I or class II violations during the agency's 738 last licensure inspection or any inspection or complaint 739 investigation since the last licensure inspection. Notwithstanding s. 408.813(2)(c) and (d) and s. 740 (f) 741 408.832, a fine may be imposed for each class III or class IV 742 violation, regardless of correction, if a facility was 743 previously cited for one or more class III or class IV 744 violations during the agency's last licensure inspection or any 745 inspection or complaint investigation since the last licensure 746 inspection for the same regulatory violation. A fine imposed for 747 class III or class IV violations may be doubled if a facility 748 was previously cited for one or more class III or class IV violations during the agency's last two licensure inspections 749 750 for the same regulatory violation. 751 Regardless of the class of violation cited, instead of (q) 752 the fine amounts listed in paragraphs (a)-(d), the agency shall 753 impose an administrative fine of \$500 if a facility is found not 754 to be in compliance with the background screening requirements

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755	as provided in s. 408.809.
756	(3) For purposes of this section, in determining if a
757	penalty is to be imposed and in fixing the amount of the fine,
758	the agency shall consider the following factors:
759	(a) The gravity of the violation, including the
760	probability that death or serious physical or emotional harm to
761	a resident will result or has resulted, the severity of the
762	action or potential harm, and the extent to which the provisions
763	of the applicable laws or rules were violated.
764	(b) Actions taken by the owner or administrator to correct
765	violations.
766	(c) Any previous violations.
767	(d) The financial benefit to the facility of committing or
768	continuing the violation.
769	(e) The licensed capacity of the facility.
770	(3)(4) Each day of continuing violation after the date
771	established by the agency fixed for <u>correction</u> termination of
772	the violation, as ordered by the agency, constitutes an
773	additional, separate, and distinct violation.
774	(4) (5) An Any action taken to correct a violation shall be
775	documented in writing by the owner or administrator of the
776	facility and verified through followup visits by agency
777	personnel. The agency may impose a fine and, in the case of an
778	owner-operated facility, revoke or deny a facility's license
779	when a facility administrator fraudulently misrepresents action
780	taken to correct a violation.
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781 <u>(5)(6)</u> <u>A</u> Any facility whose owner fails to apply for a 782 change-of-ownership license in accordance with part II of 783 chapter 408 and operates the facility under the new ownership is 784 subject to a fine of \$5,000.

785 <u>(6)(7)</u> In addition to any administrative fines imposed, 786 the agency may assess a survey fee, equal to the lesser of one 787 half of the facility's biennial license and bed fee or \$500, to 788 cover the cost of conducting initial complaint investigations 789 that result in the finding of a violation that was the subject 790 of the complaint or monitoring visits conducted under s. 791 429.28(3)(c) to verify the correction of the violations.

792 <u>(7)(8)</u> During an inspection, the agency shall make a 793 reasonable attempt to discuss each violation with the owner or 794 administrator of the facility, prior to written notification.

795 (8) (9) The agency shall develop and disseminate an annual 796 list of all facilities sanctioned or fined for violations of 797 state standards, the number and class of violations involved, 798 the penalties imposed, and the current status of cases. The list 799 shall be disseminated, at no charge, to the Department of 800 Elderly Affairs, the Department of Health, the Department of 801 Children and Families Family Services, the Agency for Persons 802 with Disabilities, the area agencies on aging, the Florida Statewide Advocacy Council, and the state and local ombudsman 803 804 councils. The Department of Children and Families Family 805 Services shall disseminate the list to service providers under 806 contract to the department who are responsible for referring

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807 persons to a facility for residency. The agency may charge a fee 808 commensurate with the cost of printing and postage to other 809 interested parties requesting a copy of this list. This 810 information may be provided electronically or through the 811 agency's website Internet site. 812 Section 9. Subsection (3) and paragraph (c) of subsection 813 (4) of section 429.256, Florida Statutes, are amended to read: 814 429.256 Assistance with self-administration of 815 medication.-(3) Assistance with self-administration of medication 816 includes: 817 818 Taking the medication, in its previously dispensed, (a) properly labeled container, including an insulin syringe that is 819 820 prefilled with the proper dosage by a pharmacist and an insulin 821 pen that is prefilled by the manufacturer, from where it is 822 stored, and bringing it to the resident. 823 In the presence of the resident, reading the label, (b) 824 opening the container, removing a prescribed amount of 825 medication from the container, and closing the container. 826 Placing an oral dosage in the resident's hand or (C) 827 placing the dosage in another container and helping the resident by lifting the container to his or her mouth. 828 829 Applying topical medications. (d) 830 (e) Returning the medication container to proper storage. 831 (f) Keeping a record of when a resident receives 832 assistance with self-administration under this section. Page 32 of 42

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833	(g) Assisting with the use of a nebulizer, including
834	removing the cap of a nebulizer, opening the unit dose of
835	nebulizer solution, and pouring the prescribed premeasured dose
836	of medication into the dispensing cup of the nebulizer.
837	(h) Using a glucometer to perform blood-glucose level
838	checks.
839	(i) Assisting with putting on and taking off antiembolism
840	stockings.
841	(j) Assisting with applying and removing an oxygen cannula
842	but not with titrating the prescribed oxygen settings.
843	(k) Assisting with the use of a continuous positive airway
844	pressure device but not with titrating the prescribed setting of
845	the device.
846	(1) Assisting with measuring vital signs.
847	(m) Assisting with colostomy bags.
848	(4) Assistance with self-administration does not include:
849	(c) Administration of medications through intermittent
850	positive pressure breathing machines or a nebulizer.
851	Section 10. Subsections (2), (5), and (6) of section
852	429.28, Florida Statutes, are amended to read:
853	429.28 Resident bill of rights
854	(2) The administrator of a facility shall ensure that a
855	written notice of the rights, obligations, and prohibitions set
856	forth in this part is posted in a prominent place in each
857	facility and read or explained to residents who cannot read. <u>The</u>
858	This notice must shall include the name, address, and telephone
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859 numbers of the local ombudsman council, the and central abuse 860 hotline, and, if when applicable, Disability Rights Florida the 861 Advocacy Center for Persons with Disabilities, Inc., and the 862 Florida local advocacy council, where complaints may be lodged. 863 The notice must state that a complaint made to the Office of 864 State Long-Term Care Ombudsman or a local long-term care 865 ombudsman council, the names and identities of the residents involved in the complaint, and the identity of complainants are 866 867 kept confidential pursuant to s. 400.0077 and that retaliatory action cannot be taken against a resident for presenting 868 869 grievances or for exercising any other resident right. The 870 facility must ensure a resident's access to a telephone to call 871 the local ombudsman council, central abuse hotline, and 872 Disability Rights Florida Advocacy Center for Persons with 873 Disabilities, Inc., and the Florida local advocacy council. 874 A No facility or employee of a facility may not serve (5)875 notice upon a resident to leave the premises or take any other 876 retaliatory action against any person who: 877 (a) Exercises any right set forth in this section. 878 Appears as a witness in any hearing, inside or outside (b) 879 the facility. Files a civil action alleging a violation of the 880 (C) 881 provisions of this part or notifies a state attorney or the 882 Attorney General of a possible violation of such provisions. 883 (6) A Any facility that which terminates the residency of 884 an individual who participated in activities specified in Page 34 of 42

885 subsection (5) <u>must</u> shall show good cause in a court of 886 competent jurisdiction. <u>If good cause is not shown, the agency</u> 887 <u>shall impose a fine of \$2,500 in addition to any other penalty</u> 888 <u>assessed against the facility.</u>

889 Section 11. Section 429.34, Florida Statutes, is amended 890 to read:

891

429.34 Right of entry and inspection.-

892 (1) In addition to the requirements of s. 408.811, any 893 duly designated officer or employee of the department, the 894 Department of Children and Families Family Services, the Medicaid Fraud Control Unit of the Office of the Attorney 895 896 General, the state or local fire marshal, or a member of the 897 state or local long-term care ombudsman council has shall have 898 the right to enter unannounced upon and into the premises of any 899 facility licensed pursuant to this part in order to determine 900 the state of compliance with the provisions of this part, part 901 II of chapter 408, and applicable rules. Data collected by the 902 state or local long-term care ombudsman councils or the state or 903 local advocacy councils may be used by the agency in 904 investigations involving violations of regulatory standards. A 905 person specified in this section who knows or has reasonable 906 cause to suspect that a vulnerable adult has been or is being 907 abused, neglected, or exploited shall immediately report such 908 knowledge or suspicion to the central abuse hotline pursuant to 909 chapter 415. 910 (2) The agency shall inspect each licensed assisted living

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911	facility at least once every 24 months to determine compliance
912	with this chapter and related rules. If an assisted living
913	facility is cited for one or more class I violations or two or
914	more class II violations arising from separate surveys within a
915	60-day period or due to unrelated circumstances during the same
916	survey, the agency must conduct an additional licensure
917	inspection within 6 months. In addition to any fines imposed on
918	the facility under s. 429.19, the licensee shall pay a fee for
919	the cost of the additional inspection equivalent to the standard
920	assisted living facility license and per-bed fees, without
921	exception for beds designated for recipients of optional state
922	supplementation. The agency shall adjust the fee in accordance
923	with s. 408.805.
924	Section 12. Subsection (2) of section 429.41, Florida
925	Statutes, is amended to read:
926	429.41 Rules establishing standards
927	(2) In adopting any rules pursuant to this part, the
928	department, in conjunction with the agency, shall make distinct
929	standards for facilities based upon facility size; the types of
930	care provided; the physical and mental capabilities and needs of
931	residents; the type, frequency, and amount of services and care
932	offered; and the staffing characteristics of the facility. Rules
933	developed pursuant to this section \underline{may} \underline{shall} not restrict the
934	use of shared staffing and shared programming in facilities that
935	are part of retirement communities that provide multiple levels
936	of care and otherwise meet the requirements of law and rule. $\underline{ ext{If}}$
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937 a continuing care facility licensed under chapter 651 or a 938 retirement community offering multiple levels of care licenses a 939 building or part of a building designated for independent living 940 for assisted living, staffing requirements established in rule 941 apply only to residents who receive personal, limited nursing, 942 or extended congregate care services under this part. Such 943 facilities shall retain a log listing the names and unit number 944 for residents receiving these services. The log must be 945 available to surveyors upon request. Except for uniform 946 firesafety standards, the department shall adopt by rule separate and distinct standards for facilities with 16 or fewer 947 948 beds and for facilities with 17 or more beds. The standards for 949 facilities with 16 or fewer beds must shall be appropriate for a noninstitutional residential environment; $_{ au}$ however, provided 950 951 that the structure may not be is no more than two stories in 952 height and all persons who cannot exit the facility unassisted 953 in an emergency must reside on the first floor. The department, 954 in conjunction with the agency, may make other distinctions 955 among types of facilities as necessary to enforce the provisions 956 of this part. Where appropriate, the agency shall offer 957 alternate solutions for complying with established standards, 958 based on distinctions made by the department and the agency 959 relative to the physical characteristics of facilities and the 960 types of care offered therein. 961 Section 13. Subsections (1) through (11) of section

962 429.52, Florida Statutes, are renumbered as subsections (2)

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963 through (12), respectively, a new subsection (1) is added to 964 that section, and present subsections (5) and (9) of that 965 section are amended, to read:

966 429.52 Staff training and educational programs; core 967 educational requirement.—

968 (1) Effective October 1, 2014, each new assisted living 969 facility employee who has not previously completed core training 970 must attend a preservice orientation provided by the facility 971 before interacting with residents. The preservice orientation 972 must be at least 2 hours in duration and cover topics that help 973 the employee provide responsible care and respond to the needs 974 of facility residents. Upon completion, the employee and the 975 administrator of the facility must sign a statement that the 976 employee completed the required pre-service orientation. The 977 facility must keep the signed statement in the employee's 978 personnel record.

979 <u>(6)(5)</u> Staff involved with the management of medications 980 and assisting with the self-administration of medications under 981 s. 429.256 must complete a minimum of <u>6</u> 4 additional hours of 982 training provided by a registered nurse, licensed pharmacist, or 983 department staff. The department shall establish by rule the 984 minimum requirements of this additional training.

985 <u>(10)</u> (9) The training required by this section other than 986 <u>the preservice orientation must shall</u> be conducted by persons 987 registered with the department as having the requisite 988 experience and credentials to conduct the training. A person Page 38 of 42

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989 seeking to register as a trainer must provide the department 990 with proof of completion of the minimum core training education 991 requirements, successful passage of the competency test 992 established under this section, and proof of compliance with the 993 continuing education requirement in subsection (5) (4).

994 Section 14. The Legislature finds that consistent 995 regulation of assisted living facilities benefits residents and 996 operators of such facilities. To determine whether surveys are 997 consistent between surveys and surveyors, the Office of Program 998 Policy Analysis and Government Accountability shall conduct a 999 study of intersurveyor reliability for assisted living 1000 facilities. By November 1, 2014, the Office of Program Policy 1001 Analysis and Government Accountability shall submit a report of 1002 its findings to the Governor, the President of the Senate, and 1003 the Speaker of the House of Representatives and make any 1004 recommendations for improving intersurveyor reliability. 1005 Section 15. The Legislature finds that consumers need 1006 additional information on the quality of care and service in 1007 assisted living facilities in order to select the best facility 1008 for themselves or their loved ones. Therefore, the Agency for 1009 Health Care Administration shall: 1010 (1) Implement a rating system for assisted living

1011 facilities by March 1, 2015. The agency shall adopt rules to 1012 administer this subsection.

1013 (2) By November 1, 2014, create content that is easily 1014 accessible through the front page of the agency's Internet Page 39 of 42

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FLORIDA HOUSE OF REPRESENTATIVE	、 T I V E S	ΝΤΑ	ΕN	S	Е	R	Р	Е	R	F	0	Е	S	U	0	Н	Α	D)	L (F
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1015	website either directly or indirectly through a link to another									
1016	established website or websites of the agency's choosing. The									
1017	website must be searchable by facility name, city, or zip code.									
1018	At a minimum, the content must include:									
1019	(a) Information on each licensed assisted living facility,									
1020	including, but not limited to:									
1021	1. The name and address of the facility.									
1022	2. The number and type of licensed beds in the facility.									
1023	3. The types of licenses held by the facility.									
1024	4. The facility's license expiration date and status.									
1025	5. Proprietary or nonproprietary status of the licensee.									
1026	6. Any affiliation with a company or other organization									
1027	owning or managing more than one assisted living facility in									
1028	this state.									
1029	7. The total number of clients that the facility is									
1030	licensed to serve and the most recently available occupancy									
1031	levels.									
1032	8. The number of private and semiprivate rooms offered.									
1033	9. The bed-hold policy.									
1034	10. The religious affiliation, if any, of the assisted									
1035	living facility.									
1036	11. The languages spoken by the staff.									
1037	12. Availability of nurses.									
1038	13. Forms of payment accepted, including, but not limited									
1039	to, Medicaid, Medicaid long-term managed care, private									
1040	insurance, health maintenance organization, Veterans									
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1041 Administration, CHAMPUS program, or workers' compensation 1042 coverage. 1043 14. Indication if the licensee is operating under 1044 bankruptcy protection. 1045 15. Recreational and other programs available. 1046 16. Special care units or programs offered. 1047 17. Whether the facility provides mental health services, 1048 as defined in s. 394.67, Florida Statutes, to residents with mental illness and the number of mental health residents. 1049 1050 Whether the facility is a part of a retirement 18. 1051 community that offers other services pursuant to part II or part III of chapter 400, part I or part III of chapter 429, or 1052 1053 chapter 651, Florida Statutes. 1054 19. Links to the State Long-Term Care Ombudsman Program 1055 website and the program's statewide toll-free telephone number. 1056 20. Links to the Internet websites of the providers or 1057 their affiliates. 1058 21. Other relevant information that the agency currently 1059 collects. 1060 Survey and violation information for the facility, (b) 1061 including a list of the facility's violations committed during 1062 the previous 60 months, which upon the effective date of this 1063 act may include violations committed on or after July 1, 2009. 1064 The list shall be updated monthly and include for each 1065 violation: 1. A summary of the violation, including all licensure, 1066

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1067	revisit, and complaint survey information, presented in a manner										
1068	understandable by the general public.										
1069	2. Any sanctions imposed by final order.										
1070	3. The date the corrective action was confirmed by the										
1071	agency.										
1072	(c) Links to inspection reports that the agency has on										
1073	<u>file.</u>										
1074	Section 16. This act shall take effect July 1, 2014.										