HB7073, Engrossed 1

1	A bill to be entitled
2	An act relating to information technology governance;
3	transferring the Agency for Enterprise Information
4	Technology to the Agency for State Technology; voiding
5	certain rules of the Agency for Enterprise Information
6	Technology; transferring the Northwood Shared Resource
7	Center and Southwood Shared Resource Center to the
8	Agency for State Technology; repealing s. 14.204,
9	F.S., relating to creation of the Agency for
10	Enterprise Information Technology; reordering and
11	amending s. 20.055, F.S.; revising the term "state
12	agency" to include the Agency for State Technology for
13	purposes of provisions relating to agency inspectors
14	general; creating s. 20.61, F.S.; creating the Agency
15	for State Technology; providing that executive
16	director shall serve as the state's chief information
17	officer; establishing certain agency positions;
18	establishing the Technology Advisory Council;
19	providing for membership and duties of the council;
20	providing that members of the council are governed by
21	the Code of Ethics for Public Officers and Employees;
22	amending s. 215.96, F.S.; requiring the executive
23	director of the Agency for State Technology to serve
24	on an information subsystem coordinating council
25	established by the Chief Financial Officer; amending
	Dage 1 of 75

### Page 1 of 75

CODING: Words stricken are deletions; words underlined are additions.

### 

HB7073, Engrossed 1

26 s. 216.023, F.S.; requiring certain legislative budget 27 requests to include certain project management and oversight standards; amending s. 282.0041, F.S.; 28 29 revising, creating, and deleting definitions used in 30 the Enterprise Information Technology Services 31 Management Act; creating s. 282.0051, F.S.; providing powers, duties, and functions of the Agency for State 32 33 Technology; authorizing the agency to adopt rules; 34 creating s. 282.00515, F.S.; requiring the Department 35 of Legal Affairs, the Department of Financial 36 Services, and the Department of Agriculture and Consumer Services to adopt certain technical standards 37 or alternatives to those standards and authorizing 38 39 such departments to contract with the Agency for State 40 Technology for certain purposes; repealing ss. 41 282.0055 and 282.0056, F.S., relating to various 42 duties of the Agency for Enterprise Information Technology; amending s. 282.201, F.S., relating to the 43 44 state data center system; establishing a state data center within the Agency for State Technology; 45 requiring the agency to provide data center services; 46 requiring state agencies to provide certain 47 information; revising schedules for consolidation of 48 49 state agency data centers and computing facilities 50 into the state data center; revising exemptions from

#### Page 2 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

51 consolidation; revising limitations on state agency 52 computing facilities and data centers; repealing s. 48 of chapter 2013-41, Laws of Florida, relating to 53 54 agency data center consolidation schedules; repealing 55 ss. 282.203, 282.204, and 282.205, F.S., relating to 56 primary data centers, the Northwood Shared Resource Center, and the Southwood Shared Resource Center, 57 respectively; amending s. 282.318, F.S.; changing the 58 59 name of the Enterprise Security of Data and 60 Information Technology Act; defining the term "agency" as used in the act; requiring the Agency for State 61 Technology to establish and publish certain security 62 standards and processes; requiring state agencies to 63 perform certain security-related duties; requiring the 64 65 agency to adopt rules; conforming provisions; 66 repealing s. 282.33, F.S., relating to standards for 67 data center energy efficiency; repealing s. 282.34, F.S., relating to the planning and provision of a 68 69 statewide e-mail service; creating s. 287.0591, F.S.; limiting the terms of certain competitive 70 solicitations for information technology commodities; 71 72 providing an exception; amending s. 943.0415, F.S.; 73 providing additional duties of the Cybercrime Office 74 of the Department of Law Enforcement; requiring the 75 office to coordinate with the Agency for State

Page 3 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

76 Technology in the adoption of specified rules; 77 amending s. 1004.649, F.S.; revising provisions regarding service-level agreements entered into by the 78 79 Northwest Regional Data Center; conforming provisions; 80 amending ss. 17.0315, 110.205, 215.322, 287.057, 81 327.301, 445.011, 445.045, and 668.50, F.S.; conforming provisions to changes made by the act; 82 requiring the Agency for State Technology to conduct a 83 84 study and submit a report to the Governor and 85 Legislature; creating a state data center task force; providing for membership, duties, and abolishment of 86 the task force; providing appropriations and 87 authorizing positions; requiring the Agency for State 88 Technology to complete an operational assessment; 89 90 requiring reports to the Governor and Legislature; 91 providing that certain reorganizations within state 92 agencies do not require approval by the Legislative 93 Budget Commission; providing effective dates. 94 95 Be It Enacted by the Legislature of the State of Florida: 96 (1) All records, property, pending issues and 97 Section 1. existing contracts, administrative authority, administrative 98 99 rules in chapters 71A-1 and 71A-2, Florida Administrative Code,

100

Page 4 of 75

in effect as of November 15, 2010, trust funds, and unexpended

CODING: Words stricken are deletions; words underlined are additions.

101	balances of appropriations, allocations, and other funds of the
102	Agency for Enterprise Information Technology are transferred by
103	a type two transfer pursuant to s. 20.06(2), Florida Statutes,
104	to the Agency for State Technology established pursuant to s.
105	20.61, Florida Statutes, as created by this act.
106	(2) Except for those rules in chapters 71A-1 and 71A-2,
107	Florida Administrative Code, transferred pursuant to subsection
108	(1), any other rules adopted by the Agency for Enterprise
109	Information Technology, if any, are void.
110	Section 2. The Northwood Shared Resource Center is
111	transferred by a type two transfer, pursuant to s. 20.06,
112	Florida Statutes, from the Department of Management Services to
113	the Agency for State Technology. Any binding contract or
114	interagency agreement entered into and between the Northwood
115	Shared Resource Center or an entity or agent of the center and
116	any other agency, entity, or person shall continue as a binding
117	contract or agreement of the Agency for State Technology for the
118	remainder of the term of such contract or agreement.
119	Section 3. The Southwood Shared Resource Center is
120	transferred by a type two transfer, pursuant to s. 20.06,
121	Florida Statutes, from the Department of Management Services to
122	the Agency for State Technology. Any binding contract or
123	interagency agreement entered into and between the Southwood
124	Shared Resource Center or an entity or agent of the center and
125	any other agency, entity, or person shall continue as a binding
	Dage 5 of 75
	Lago b ot /b

Page 5 of 75

CODING: Words stricken are deletions; words underlined are additions.

## 

126 contract or agreement of the Agency for State Technology for the 127 remainder of the term of such contract or agreement. Section 4. Section 14.204, Florida Statutes, is repealed. 128 129 Section 5. Subsection (1) of section 20.055, Florida 130 Statutes, is reordered and amended to read: 131 20.055 Agency inspectors general.-132 (1) As used in For the purposes of this section, the term: (a) (b) "Agency head" means the Governor, a Cabinet 133 134 officer, or a secretary as defined in s. 20.03(5), or an 135 executive director as those terms are defined in s. 20.03, (6). 136 It also includes the chair of the Public Service Commission, the 137 Director of the Office of Insurance Regulation of the Financial 138 Services Commission, the Director of the Office of Financial 139 Regulation of the Financial Services Commission, the board of 140 directors of the Florida Housing Finance Corporation, and the 141 Chief Justice of the State Supreme Court. (b) (d) "Entities contracting with the state" means for-142 143 profit and not-for-profit organizations or businesses that have 144 having a legal existence, such as corporations or partnerships, as opposed to natural persons, which have entered into a 145 relationship with a state agency as defined in paragraph (a) to 146 147 provide for consideration certain goods or services to the state agency or on behalf of the state agency. The relationship may be 148 149 evidenced by payment by warrant or purchasing card, contract, 150 purchase order, provider agreement, or other such mutually

#### Page 6 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

agreed upon relationship. <u>The term</u> This definition does not apply to entities <u>that</u> which are the subject of audits or investigations conducted pursuant to ss. 112.3187-112.31895 or s. 409.913 or which are otherwise confidential and exempt under s. 119.07.

(C) 156 "Individuals substantially affected" means natural 157 persons who have established a real and sufficiently immediate injury in fact due to the findings, conclusions, or 158 159 recommendations of a final report of a state agency inspector general, who are the subject of the audit or investigation, and 160 161 who do not have or are not currently afforded an existing right 162 to an independent review process. The term does not apply to 163 employees of the state, including career service, probationary, 164 other personal service, Selected Exempt Service, and Senior 165 Management Service employees;, are not covered by this definition. This definition also does not cover former employees 166 167 of the state if the final report of the state agency inspector 168 general relates to matters arising during a former employee's 169 term of state employment; or. This definition does not apply to persons who are the subject of audits or investigations 170 conducted pursuant to ss. 112.3187-112.31895 or s. 409.913 or 171 172 which are otherwise confidential and exempt under s. 119.07.

173 <u>(d) (a)</u> "State agency" means each department created 174 pursuant to this chapter, and also includes the Executive Office 175 of the Governor, the Department of Military Affairs, the Fish

#### Page 7 of 75

CODING: Words stricken are deletions; words underlined are additions.

### 

#### HB7073, Engrossed 1

and Wildlife Conservation Commission, the Office of Insurance Regulation of the Financial Services Commission, the Office of Financial Regulation of the Financial Services Commission, the Public Service Commission, the Board of Governors of the State University System, the Florida Housing Finance Corporation, <u>the</u> Agency for State Technology, and the state courts system.

Section 6. Section 20.61, Florida Statutes, is created to read:

<u>20.61 Agency for State Technology.-The Agency for State</u>
 <u>Technology is created within the Department of Management</u>
 <u>Services. The agency is a separate budget program and is not</u>
 <u>subject to control, supervision, or direction by the Department</u>
 <u>of Management Services, including, but not limited to,</u>
 <u>purchasing, transactions involving real or personal property,</u>
 <u>personnel, or budgetary matters.</u>

191 (1) (a) The executive director of the agency shall serve as 192 the state's chief information officer and shall be appointed by 193 the Governor, subject to confirmation by the Senate.

(b) The executive director must be a proven, effective
 administrator who preferably has executive-level experience in
 both the public and private sectors in development and
 implementation of information technology strategic planning;
 management of enterprise information technology projects,
 particularly management of large-scale consolidation projects;
 and development and implementation of fiscal and substantive

Page 8 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

201	information technology policy.
202	(2) The following positions are established within the
203	agency, all of whom shall be appointed by the executive
204	director:
205	(a) Deputy executive director, who shall serve as the
206	deputy chief information officer.
207	(b) Chief planning officer and six strategic planning
208	coordinators. One coordinator shall be assigned to each of the
209	following major program areas: health and human services,
210	education, government operations, criminal and civil justice,
211	agriculture and natural resources, and transportation and
212	economic development.
213	(c) Chief operations officer.
214	(d) Chief information security officer.
215	(e) Chief technology officer.
216	(3) The Technology Advisory Council, consisting of seven
217	members, is established within the Agency for State Technology
218	and shall be maintained pursuant to s. 20.052. Four members of
219	the council shall be appointed by the Governor, two of whom must
220	be from the private sector. The President of the Senate and the
221	Speaker of the House of Representatives shall each appoint one
222	member of the council. The Attorney General, the Commissioner of
223	Agriculture and Consumer Services, and the Chief Financial
224	Officer shall jointly appoint one member by agreement of a
225	majority of these officers. Upon initial establishment of the
	Page Q of 75

Page 9 of 75

CODING: Words stricken are deletions; words underlined are additions.

# 

#### HB7073, Engrossed 1

226 council, two of the Governor's appointments shall be for 2-year 227 terms. Thereafter, all appointments shall be for 4-year terms. 228 The council shall consider and make recommendations to (a) 229 the executive director on such matters as enterprise information technology policies, standards, services, and architecture. The 230 231 council may also identify and recommend opportunities for the 232 establishment of public-private partnerships when considering 233 technology infrastructure and services in order to accelerate project delivery and provide a source of new or increased 234 235 project funding. 236 The executive director shall consult with the council (b) 237 with regard to executing the duties and responsibilities of the 238 agency related to statewide information technology strategic 239 planning and policy. 240 The council shall be governed by the Code of Ethics (C) 241 for Public Officers and Employees as set forth in part III of 242 chapter 112, and each member must file a statement of financial 243 interests pursuant to s. 112.3145. 244 Section 7. Subsection (2) of section 215.96, Florida 245 Statutes, is amended to read: 246 215.96 Coordinating council and design and coordination 247 staff.-248 The coordinating council shall consist of the Chief (2) 249 Financial Officer; the Commissioner of Agriculture; the Attorney 250 General; the Secretary of the Department of Management Services;

#### Page 10 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

2014

251 the executive director of the Agency for State Technology 252 Attorney General; and the Director of Planning and Budgeting, 253 Executive Office of the Governor, or their designees. The Chief 254 Financial Officer, or his or her designee, shall be chair of the 255 coordinating council, and the design and coordination staff 256 shall provide administrative and clerical support to the council 257 and the board. The design and coordination staff shall maintain 258 the minutes of each meeting and shall make such minutes 259 available to any interested person. The Auditor General, the State Courts Administrator, an executive officer of the Florida 260 261 Association of State Agency Administrative Services Directors, 262 and an executive officer of the Florida Association of State 263 Budget Officers, or their designees, shall serve without voting 264 rights as ex officio members of on the coordinating council. The 265 chair may call meetings of the coordinating council as often as 266 necessary to transact business; however, the coordinating 267 council shall meet at least once a year. Action of the 268 coordinating council shall be by motion, duly made, seconded and 269 passed by a majority of the coordinating council voting in the 270 affirmative for approval of items that are to be recommended for approval to the Financial Management Information Board. 271 272 Section 8. Paragraph (a) of subsection (4) of section 273 216.023, Florida Statutes, is amended to read:

274 216.023 Legislative budget requests to be furnished to 275 Legislature by agencies.-

Page 11 of 75

CODING: Words stricken are deletions; words underlined are additions.

### 

```
HB7073, Engrossed 1
```

276 The legislative budget request must contain for (4)(a) 277 each program must contain: 278 1. The constitutional or statutory authority for a 279 program, a brief purpose statement, and approved program components. 280 281 2. Information on expenditures for 3 fiscal years (actual 282 prior-year expenditures, current-year estimated expenditures, and agency budget requested expenditures for the next fiscal 283 284 year) by appropriation category. 3. Details on trust funds and fees. 285 286 The total number of positions (authorized, fixed, and 4. 287 requested). 288 5. An issue narrative describing and justifying changes in 289 amounts and positions requested for current and proposed 290 programs for the next fiscal year. 291 6. Information resource requests. Supporting information, including applicable cost-292 7. 293 benefit analyses, business case analyses, performance 294 contracting procedures, service comparisons, and impacts on 295 performance standards for any request to outsource or privatize agency functions. The cost-benefit and business case analyses 296 297 must include an assessment of the impact on each affected 298 activity from those identified in accordance with paragraph (b). Performance standards must include standards for each affected 299 activity and be expressed in terms of the associated unit of 300

#### Page 12 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

2014

301 activity.

302 8. An evaluation of any major outsourcing and privatization initiatives undertaken during the last 5 fiscal 303 304 years having aggregate expenditures exceeding \$10 million during 305 the term of the contract. The evaluation must shall include an 306 assessment of contractor performance, a comparison of 307 anticipated service levels to actual service levels, and a comparison of estimated savings to actual savings achieved. 308 309 Consolidated reports issued by the Department of Management 310 Services may be used to satisfy this requirement.

9. Supporting information for any proposed consolidated financing of deferred-payment commodity contracts including guaranteed energy performance savings contracts. Supporting information must also include narrative describing and justifying the need, baseline for current costs, estimated cost savings, projected equipment purchases, estimated contract costs, and return on investment calculation.

318 10. For projects that exceed \$10 million in total cost, 319 the statutory reference of the existing policy or the proposed substantive policy that establishes and defines the project's 320 governance structure, planned scope, main business objectives 321 322 that must be achieved, and estimated completion timeframes. The 323 governance structure for information technology-related projects 324 must incorporate the applicable project management and oversight 325 standards established pursuant to s. 282.0051. Information

#### Page 13 of 75

CODING: Words stricken are deletions; words underlined are additions.

### 

333

#### HB7073, Engrossed 1

326 technology budget requests for the continuance of existing 327 hardware and software maintenance agreements, renewal of 328 existing software licensing agreements, or the replacement of 329 desktop units with new technology that is similar to the 330 technology currently in use are exempt from this requirement.

331 Section 9. Section 282.0041, Florida Statutes, is amended 332 to read:

282.0041 Definitions.-As used in this chapter, the term:

(1) <u>"Agency data center" means agency space containing 10</u> or more physical or logical servers "Agency" has the same meaning as in s. 216.011(1)(qq), except that for purposes of this chapter, "agency" does not include university boards of trustees or state universities.

339 (2) "Agency for Enterprise Information Technology" means 340 the agency created in s. 14.204.

341 (3) "Agency information technology service" means a 342 service that directly helps an agency fulfill its statutory or 343 constitutional responsibilities and policy objectives and is 344 usually associated with the agency's primary or core business 345 functions.

346 (4) "Annual budget meeting" means a meeting of the board 347 of trustees of a primary data center to review data center usage 348 to determine the apportionment of board members for the 349 following fiscal year, review rates for each service provided, 350 and determine any other required changes.

Page 14 of 75

CODING: Words stricken are deletions; words underlined are additions.

### 

HB7073, Engrossed 1

351 (2) (5) "Breach" means a confirmed event that compromises the confidentiality, integrity, or availability of information 352 353 or data has the same meaning as in s. 817.5681(4). 354 (3) (6) "Business continuity plan" means a collection of 355 procedures and information designed to keep an agency's critical 356 operations running during a period of displacement or 357 interruption of normal operations plan for disaster recovery 358 which provides for the continued functioning of a primary data 359 center during and after a disaster. 360 (4) (7) "Computing facility" or "agency computing facility" 361 means agency space containing fewer than a total of 10 physical 362 or logical servers, any of which supports a strategic or 363 nonstrategic information technology service, as described in 364 budget instructions developed pursuant to s. 216.023, but 365 excluding single, logical-server installations that exclusively 366 perform a utility function such as file and print servers. 367 (5) (8) "Customer entity" means an entity that obtains services from the state a primary data center. 368 369 (9) "Data center" means agency space containing 10 or more 370 physical or logical servers any of which supports a strategic or nonstrategic information technology service, as described in 371 372 budget instructions developed pursuant to s. 216.023. 373 (6) (10) "Department" means the Department of Management Services. 374 375 "Disaster recovery" means the process, policies, (7) Page 15 of 75

CODING: Words stricken are deletions; words underlined are additions.

### 

376 procedures, and infrastructure related to preparing for and 377 implementing recovery or continuation of an agency's vital technology infrastructure after a natural or human-induced 378 379 disaster. 380 (8) (11) "Enterprise information technology service" means 381 an information technology service that is used in all agencies 382 or a subset of agencies and is established in law to be 383 designed, delivered, and managed at the enterprise level. 384 (9) "Event" means an observable occurrence in a system or 385 network. 386 "Incident" means a violation or imminent threat of (10)387 violation, whether such violation is accidental or deliberate, 388 of information technology security policies, acceptable use 389 policies, or standard security practices. An imminent threat of 390 violation refers to a situation in which the state agency has a 391 factual basis for believing that a specific incident is about to 392 occur. 393 (12) "E-mail, messaging, and calendaring service" means 394 the enterprise information technology service that enables users 395 to send, receive, file, store, manage, and retrieve electronic 396 messages, attachments, appointments, and addresses. The e-mail, 397 messaging, and calendaring service must include e-mail account 398 management; help desk; technical support and user provisioning 399 services; disaster recovery and backup and restore capabilities; 400 antispam and antivirus capabilities; archiving and e-discovery;

Page 16 of 75

CODING: Words stricken are deletions; words underlined are additions.

401 and remote access and mobile messaging capabilities. 402 (13) "Information-system utility" means a full-service 403 information-processing facility offering hardware, software, 404 operations, integration, networking, and consulting services. (11) (14) "Information technology" means equipment, 405 406 hardware, software, firmware, programs, systems, networks, 407 infrastructure, media, and related material used to 408 automatically, electronically, and wirelessly collect, receive, 409 access, transmit, display, store, record, retrieve, analyze, evaluate, process, classify, manipulate, manage, assimilate, 410 411 control, communicate, exchange, convert, converge, interface, 412 switch, or disseminate information of any kind or form. 413 (12) (15) "Information technology policy" means a definite 414 course or method of action selected from among one or more 415 alternatives that guide and determine present and future 416 decisions statements that describe clear choices for how 417 information technology will deliver effective and efficient 418 government services to residents and improve state agency 419 operations. A policy may relate to investments, business 420 applications, architecture, or infrastructure. A policy 421 describes its rationale, implications of compliance or 422 noncompliance, the timeline for implementation, metrics for 423 determining compliance, and the accountable structure 424 responsible for its implementation. 425 (13) "Information technology resources" has the same

Page 17 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

426 meaning as provided in s. 119.011. 427 (14) "Information technology security" means the protection afforded to an automated information system in order 428 429 to attain the applicable objectives of preserving the integrity, 430 availability, and confidentiality of data, information, and 431 information technology resources. (15) (16) "Performance metrics" means the measures of an 432 433 organization's activities and performance. 434 (17) "Primary data center" means a data center that is a 435 recipient entity for consolidation of nonprimary data centers 436 and computing facilities and that is established by law. 437 (16) (18) "Project" means an endeavor that has a defined 438 start and end point; is undertaken to create or modify a unique 439 product, service, or result; and has specific objectives that, 440 when attained, signify completion. (17) "Project oversight" means an independent review and 441 442 analysis of an information technology project that provides information on the project's scope, completion timeframes, and 443 444 budget and that identifies and quantifies issues or risks 445 affecting the successful and timely completion of the project. (18) (19) "Risk assessment analysis" means the process of 446 447 identifying security risks, determining their magnitude, and 448 identifying areas needing safeguards. 449 (19) (20) "Service level" means the key performance 450 indicators (KPI) of an organization or service which must be

#### Page 18 of 75

CODING: Words stricken are deletions; words <u>underlined</u> are additions.

### 

#### HB7073, Engrossed 1

451 regularly performed, monitored, and achieved.

452 (20)(21) "Service-level agreement" means a written 453 contract between <u>the state</u> <del>a</del> data center and a customer entity 454 which specifies the scope of services provided, service level, 455 the duration of the agreement, the responsible parties, and 456 service costs. A service-level agreement is not a rule pursuant 457 to chapter 120.

458 (21) "Stakeholder" means a person, group, organization, or
 459 state agency involved in or affected by a course of action.

460 (22) "Standards" means required practices, controls,461 components, or configurations established by an authority.

462 (23) "State agency" means any official, officer, 463 commission, board, authority, council, committee, or department of the executive branch of state government; the Justice 464 465 Administrative Commission; and the Public Service Commission. 466 The term does not include university boards of trustees or state 467 universities. As used in part I of this chapter, except as otherwise specifically provided, the term does not include the 468 469 Department of Legal Affairs, the Department of Agriculture and 470 Consumer Services, or the Department of Financial Services.

471 (24) (23) "SUNCOM Network" means the state enterprise 472 telecommunications system that provides all methods of 473 electronic or optical telecommunications beyond a single 474 building or contiguous building complex and used by entities 475 authorized as network users under this part.

#### Page 19 of 75

CODING: Words stricken are deletions; words underlined are additions.

### 

#### HB7073, Engrossed 1

476 (25) (24) "Telecommunications" means the science and 477 technology of communication at a distance, including electronic systems used in the transmission or reception of information. 478 479 (26) (25) "Threat" means any circumstance or event that has 480 the potential to adversely impact a state agency's operations or 481 assets through an information system via unauthorized access, 482 destruction, disclosure, or modification of information or 483 denial of service any circumstance or event that may cause harm 484 to the integrity, availability, or confidentiality of 485 information technology resources. 486 (27) "Variance" means a calculated value that illustrates 487 how far positive or negative a projection has deviated when 488 measured against documented estimates within a project plan. (26) "Total cost" means all costs associated with 489 490 information technology projects or initiatives, including, but 491 limited to, value of hardware, software, not service, 492 maintenance, incremental personnel, and facilities. Total cost 493 of a loan or gift of information technology resources to an 494 agency includes the fair market value of the resources. (27) "Usage" means the billing amount charged by the 495 primary data center, less any pass-through charges, to the 496 497 customer entity. 498 (28) "Usage rate" means a customer entity's usage or 499 billing amount as a percentage of total usage. 500 Section 10. Section 282.0051, Florida Statutes, is created

Page 20 of 75

CODING: Words stricken are deletions; words <u>underlined</u> are additions.

HB7073, Engrossed 1

2014

501	to read:
502	282.0051 Agency for State Technology; powers, duties, and
503	functionsThe Agency for State Technology shall have the
504	following powers, duties, and functions:
505	(1) Develop and publish information technology policy for
506	the management of the state's information technology resources.
507	(2) Establish and publish information technology
508	architecture standards to provide for the most efficient use of
509	the state's information technology resources and to ensure
510	compatibility and alignment with the needs of state agencies.
511	The agency shall assist state agencies in complying with the
512	standards.
513	(3) By June 30, 2015, establish project management and
514	oversight standards with which state agencies must comply when
515	implementing information technology projects. The agency shall
516	provide training opportunities to state agencies to assist in
517	the adoption of the project management and oversight standards.
518	To support data-driven decisionmaking, the standards must
519	include, but are not limited to:
520	(a) Performance measurements and metrics that objectively
521	reflect the status of an information technology project based on
522	a defined and documented project scope, cost, and schedule.
523	(b) Methodologies for calculating acceptable variances in
524	the projected versus actual scope, schedule, or cost of an
525	information technology project.

Page 21 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB 7073,	Engrossed	1
11010107	LIIGIODDCG	-

526 Reporting requirements, including requirements (C) 527 designed to alert all defined stakeholders that an information 528 technology project has exceeded acceptable variances defined and 529 documented in a project plan. 530 (d) Content, format, and frequency of project updates. (4) Beginning January 1, 2015, perform project oversight 531 532 on all state agency information technology projects that have 533 total project costs of \$10 million or more and that are funded 534 in the General Appropriations Act or any other law. The agency shall report at least quarterly to the Executive Office of the 535 536 Governor, the President of the Senate, and the Speaker of the 537 House of Representatives on any information technology project 538 that the agency identifies as high-risk due to the project 539 exceeding acceptable variance ranges defined and documented in a 540 project plan. The report must include a risk assessment, 541 including fiscal risks, associated with proceeding to the next 542 stage of the project, and a recommendation for corrective actions required, including suspension or termination of the 543 544 project. (5) By April 1, 2016, and biennially thereafter, identify 545 546 opportunities for standardization and consolidation of 547 information technology services that support business functions 548 and operations, including administrative functions such as purchasing, accounting and reporting, cash management, and 549 550 personnel, and that are common across state agencies. The agency

Page 22 of 75

CODING: Words stricken are deletions; words <u>underlined</u> are additions.

551 shall provide recommendations for standardization and 552 consolidation to the Executive Office of the Governor, the 553 President of the Senate, and the Speaker of the House of 554 Representatives. The agency is not precluded from providing 555 recommendations before April 1, 2016. 556 (6) In collaboration with the Department of Management 557 Services, establish best practices for the procurement of 558 information technology products in order to reduce costs, 559 increase productivity, or improve services. Such practices must 560 include a provision requiring the agency to review all 561 information technology purchases made by state agencies that 562 have a total cost of \$250,000 or more, unless a purchase is 563 specifically mandated by the Legislature, for compliance with 564 the standards established pursuant to this section. 565 (7) (a) Participate with the Department of Management 566 Services in evaluating, conducting, and negotiating competitive 567 solicitations for state term contracts for information technology commodities, consultant services, or staff 568 569 augmentation contractual services pursuant to s. 287.0591. 570 Collaborate with the Department of Management Services (b) 571 in information technology resource acquisition planning. 572 Develop standards for information technology reports (8) 573 and updates, including, but not limited to, operational work 574 plans, project spend plans, and project status reports, for use 575 by state agencies.

Page 23 of 75

CODING: Words stricken are deletions; words underlined are additions.

### HB7073, Engrossed 1

2014

576	(9) Upon request, assist state agencies in the development
577	of information technology-related legislative budget requests.
578	(10) Beginning July 1, 2016, and annually thereafter,
579	conduct annual assessments of state agencies to determine
580	compliance with all information technology standards and
581	guidelines developed and published by the agency, and beginning
582	December 1, 2016, and annually thereafter, provide results of
583	the assessments to the Executive Office of the Governor, the
584	President of the Senate, and the Speaker of the House of
585	Representatives.
586	(11) Provide operational management and oversight of the
587	state data center established pursuant to s. 282.201, which
588	includes:
589	(a) Implementing industry standards and best practices for
590	the state data center's facilities, operations, maintenance,
591	planning, and management processes.
592	(b) Developing and implementing cost-recovery mechanisms
593	that recover the full direct and indirect cost of services
594	through charges to applicable customer entities. Such cost-
595	recovery mechanisms must comply with applicable state and
596	federal regulations concerning distribution and use of funds and
597	must ensure that, for any fiscal year, no service or customer
598	entity subsidizes another service or customer entity.
599	(c) Developing and implementing appropriate operating
600	guidelines and procedures necessary for the state data center to
	Page 24 of 75

### Page 24 of 75

CODING: Words stricken are deletions; words underlined are additions.

## 

601	perform its duties pursuant to s. 282.201. The guidelines and
602	procedures must comply with applicable state and federal laws,
603	regulations, and policies and conform to generally accepted
604	governmental accounting and auditing standards. The guidelines
605	and procedures must include, but not be limited to:
606	1. Implementing a consolidated administrative support
607	structure responsible for providing financial management,
608	procurement, transactions involving real or personal property,
609	human resources, and operational support.
610	2. Implementing an annual reconciliation process to ensure
611	that each customer entity is paying for the full direct and
612	indirect cost of each service as determined by the customer
613	entity's use of each service.
614	3. Providing rebates that may be credited against future
615	billings to customer entities when revenues exceed costs.
616	4. Requiring customer entities to validate that sufficient
617	funds exist in the appropriate data processing appropriation
618	category or will be transferred into the appropriate data
619	processing appropriation category before implementation of a
620	customer entity's request for a change in the type or level of
621	service provided, if such change results in a net increase to
622	the customer entity's costs for that fiscal year.
623	5. By September 1 of each year, providing to each customer
624	entity's agency head the projected costs of providing data
625	center services for the following fiscal year.
	Dago 25 of 75

### Page 25 of 75

CODING: Words stricken are deletions; words underlined are additions.

## 

HB7073, Engrossed 1

626	6. Providing a plan for consideration by the Legislative
627	Budget Commission if the cost of a service is increased for a
628	reason other than a customer entity's request made pursuant to
629	subparagraph 4. Such a plan is required only if the service cost
630	increase results in a net increase to a customer entity for that
631	fiscal year.
632	7. Standardizing and consolidating procurement and
633	contracting practices.
634	(d) In collaboration with the Department of Law
635	Enforcement, developing and implementing a process for
636	detecting, reporting, and responding to information technology
637	security incidents, breaches, and threats.
638	(e) Adopting rules relating to the operation of the state
639	data center, including, but not limited to, budgeting and
640	accounting procedures, cost-recovery methodologies, and
641	operating procedures.
642	(f) Beginning May 1, 2016, and annually thereafter,
643	conducting a market analysis to determine whether the state's
644	approach to the provision of data center services is the most
645	effective and efficient manner by which its customer entities
646	can acquire such services, based on federal, state, and local
647	government trends; best practices in service provision; and the
648	acquisition of new and emerging technologies. The results of the
649	market analysis shall assist the state data center in making
650	adjustments to its data center service offerings.
	Dage 26 of 75

### Page 26 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

2014

651	(12) Recommend other information technology services that
652	should be designed, delivered, and managed as enterprise
653	information technology services. Recommendations must include
654	the identification of existing information technology resources
655	associated with the services, if existing services must be
656	transferred as a result of being delivered and managed as
657	enterprise information technology services.
658	(13) Recommend additional consolidations of agency
659	computing facilities or data centers into the state data center
660	established pursuant to s. 282.201. Such recommendations shall
661	include a proposed timeline for consolidation.
662	(14) In consultation with state agencies, propose a
663	methodology and approach for identifying and collecting both
664	current and planned information technology expenditure data at
665	the state agency level.
666	(15)(a) Beginning January 1, 2015, and notwithstanding any
667	other law, provide project oversight on any information
668	technology project of the Department of Financial Services, the
669	Department of Legal Affairs, and the Department of Agriculture
670	and Consumer Services that has a total project cost of \$25
671	million or more and that impacts one or more other agencies.
672	Such information technology projects must also comply with the
673	applicable information technology architecture, project
674	management and oversight, and reporting standards established by
675	the agency.
	Dage 97 of 75

Page 27 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

676 (b) When performing the project oversight function specified in paragraph (a), report at least quarterly to the 677 Executive Office of the Governor, the President of the Senate, 678 679 and the Speaker of the House of Representatives on any 680 information technology project that the agency identifies as 681 high-risk due to the project exceeding acceptable variance 682 ranges defined and documented in the project plan. The report 683 shall include a risk assessment, including fiscal risks, 684 associated with proceeding to the next stage of the project and 685 a recommendation for corrective actions required, including 686 suspension or termination of the project. 687 (16) If an information technology project implemented by a 688 state agency must be connected to or otherwise accommodated by 689 an information technology system administered by the Department 690 of Financial Services, the Department of Legal Affairs, or the 691 Department of Agriculture and Consumer Services, consult with these departments regarding the risks and other effects of such 692 projects on their information technology systems and work 693 694 cooperatively with these departments regarding the connections, 695 interfaces, timing, or accommodations required to implement such 696 projects. 697 (17) If adherence to standards or policies adopted by or 698 established pursuant to this section causes conflict with 699 federal regulations or requirements imposed on a state agency 700 and results in adverse action against the state agency or

Page 28 of 75

CODING: Words stricken are deletions; words underlined are additions.

### 

HB7073, Engrossed 1

701 federal funding, work with the state agency to provide alternative standards, policies, or requirements that do not 702 703 conflict with the federal regulation or requirement. Beginning 704 July 1, 2015, the agency shall annually report such alternative 705 standards to the Governor, the President of the Senate, and the 706 Speaker of the House of Representatives. 707 (18) Adopt rules to administer this section. 708 Section 11. Section 282.00515, Florida Statutes, is 709 created to read: 710 282.00515 Duties of Cabinet agencies.-The Department of 711 Legal Affairs, the Department of Financial Services, and the 712 Department of Agriculture and Consumer Services shall adopt the 713 standards established in s. 282.0051(2), (3), and (8) or adopt 714 alternative standards based on best practices and industry 715 standards, and may contract with the Agency for State Technology 716 to provide or perform any of the services and functions 717 described in s. 282.0051 for the Department of Legal Affairs, 718 the Department of Financial Services, or the Department of 719 Agriculture and Consumer Services. 720 Section 12. Sections 282.0055 and 282.0056, Florida 721 Statutes, are repealed. 722 Section 13. Section 282.201, Florida Statutes, is amended 723 to read: 724 282.201 State data center system; agency duties and 725 limitations. - The A state data center system that includes all

Page 29 of 75

CODING: Words stricken are deletions; words <u>underlined</u> are additions.

726 primary data centers, other nonprimary data centers, and 727 computing facilities, and that provides an enterprise 728 information technology service as defined in s. 282.0041, is 729 established within the Agency for State Technology and shall 730 provide data center services that are hosted on premises or 731 externally through a third-party provider as an enterprise 732 information technology service. The provision of services must 733 comply with applicable state and federal laws, regulations, and 734 policies, including all applicable security, privacy, and 735 auditing requirements.

736 INTENT.-The Legislature finds that the most efficient (1)737 and effective means of providing quality utility data processing 738 services to state agencies requires that computing resources be 739 concentrated in quality facilities that provide the proper security, disaster recovery, infrastructure, and staff resources 740 741 to ensure that the state's data is maintained reliably and 742 safely, and is recoverable in the event of a disaster. 743 Efficiencies resulting from such consolidation include the 744 increased ability to leverage technological expertise and 745 hardware and software capabilities; increased savings through 746 consolidated purchasing decisions; and the enhanced ability to 747 deploy technology improvements and implement new policies 748 consistently throughout the consolidated organization. Unless 749 otherwise exempt by law, it is the intent of the Legislature 750 that all agency data centers and computing facilities shall be

Page 30 of 75

CODING: Words stricken are deletions; words underlined are additions.

## 

#### HB7073, Engrossed 1

751 consolidated into the state a primary data center by 2019. 752 (2) STATE DATA CENTER DUTIES.-The state data center shall: (a) Offer, develop, and support the services and 753 754 applications defined in service-level agreements executed with 755 its customer entities. 756 (b) Maintain performance of the state data center by 757 ensuring proper data backup, data backup recovery, disaster 758 recovery, and appropriate security, power, cooling, fire 759 suppression, and capacity. (c) Develop and implement a business continuity plan and a 760 761 disaster recovery plan, and beginning July 1, 2015, and annually 762 thereafter, conduct a live exercise of each plan. 763 Enter into a service-level agreement with each (d) 764 customer entity to provide the required type and level of 765 service or services. If a customer entity fails to execute an 766 agreement within 60 days after commencement of a service, the 767 state data center may cease service. A service-level agreement 768 may not have a term exceeding 3 years and at a minimum must: 769 1. Identify the parties and their roles, duties, and 770 responsibilities under the agreement. 771 2. State the duration of the contract term and specify the 772 conditions for renewal. 773 3. Identify the scope of work. 774 4. Identify the products or services to be delivered with sufficient specificity to permit an external financial or 775

#### Page 31 of 75

CODING: Words stricken are deletions; words underlined are additions.

## 

HB7073, Engrossed 1

2014

776	performance audit.
777	5. Establish the services to be provided, the business
778	standards that must be met for each service, the cost of each
779	service, and the metrics and processes by which the business
780	standards for each service are to be objectively measured and
781	reported.
782	6. Provide a timely billing methodology to recover the
783	cost of services provided to the customer entity pursuant to s.
784	215.422.
785	7. Provide a procedure for modifying the service-level
786	agreement based on changes in the type, level, and cost of a
787	service.
788	8. Include a right-to-audit clause to ensure that the
789	parties to the agreement have access to records for audit
790	purposes during the term of the service-level agreement.
791	9. Provide that a service-level agreement may be
792	terminated by either party for cause only after giving the other
793	party and the Agency for State Technology notice in writing of
794	the cause for termination and an opportunity for the other party
795	to resolve the identified cause within a reasonable period.
796	10. Provide for mediation of disputes by the Division of
797	Administrative Hearings pursuant to s. 120.573.
798	(e) For purposes of chapter 273, be the custodian of
799	resources and equipment located in and operated, supported, and
800	managed by the state data center.

Page 32 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

801 (f) Assume administrative access rights to resources and equipment, including servers, network components, and other 802 803 devices, consolidated into the state data center. 804 1. Upon the date of each consolidation specified in this 805 section, the General Appropriations Act, or any other law, a 806 state agency shall relinquish administrative rights to 807 consolidated resources and equipment. State agencies required to 808 comply with federal and state criminal justice information 809 security rules and policies shall retain administrative access 810 rights sufficient to comply with the management control 811 provisions of those rules and policies; however, the state data 812 center shall have the appropriate type or level of rights to 813 allow the center to comply with its duties pursuant to this 814 section. The Department of Law Enforcement shall serve as the 815 arbiter of disputes pertaining to the appropriate type and level 816 of administrative access rights pertaining to the provision of management control in accordance with the federal criminal 817 818 justice information guidelines. 819 2. The state data center shall provide customer entities with access to applications, servers, network components, and 820 821 other devices necessary for entities to perform business 822 activities and functions, and as defined and documented in a 823 service-level agreement. 824 (2) AGENCY FOR ENTERPRISE INFORMATION TECHNOLOGY DUTIES.

825

Page 33 of 75

The Agency for Enterprise Information Technology shall:

CODING: Words stricken are deletions; words underlined are additions.

826	(a) Collect and maintain information necessary for
827	developing policies relating to the data center system,
828	including, but not limited to, an inventory of facilities.
829	(b) Annually approve cost-recovery mechanisms and rate
830	structures for primary data centers which recover costs through
831	charges to customer entities.
832	(c) By September 30 of each year, submit to the
833	Legislature, the Executive Office of the Governor, and the
834	primary data centers recommendations to improve the efficiency
835	and cost-effectiveness of computing services provided by state
836	data center system facilities. Such recommendations must
837	include, but need not be limited to:
838	1. Policies for improving the cost-effectiveness and
839	efficiency of the state data center system, which includes the
840	primary data centers being transferred to a shared, virtualized
841	server environment, and the associated cost savings resulting
842	from the implementation of such policies.
843	2. Infrastructure improvements supporting the
844	consolidation of facilities or preempting the need to create
845	additional data centers or computing facilities.
846	3. Uniform disaster recovery standards.
847	4. Standards for primary data centers which provide cost-
848	effective services and transparent financial data to user
849	agencies.
850	5. Consolidation of contract practices or coordination of
	Page 34 of 75

CODING: Words stricken are deletions; words underlined are additions.

851	software, hardware, or other technology-related procurements and
852	the associated cost savings.
853	6. Improvements to data center governance structures.
854	(d) By October 1 of each year, provide recommendations to
855	the Governor and Legislature relating to changes to the schedule
856	for the consolidations of state agency data centers as provided
857	in subsection (4).
858	1. The recommendations must be based on the goal of
859	maximizing current and future cost savings by:
860	a. Consolidating purchase decisions.
861	b. Leveraging expertise and other resources to gain
862	economies of scale.
863	c. Implementing state information technology policies more
864	effectively.
865	d. Maintaining or improving the level of service provision
866	to customer entities.
867	2. The agency shall establish workgroups as necessary to
868	ensure participation by affected agencies in the development of
869	recommendations related to consolidations.
870	(e) Develop and establish rules relating to the operation
871	of the state data center system which comply with applicable
872	federal regulations, including 2 C.F.R. part 225 and 45 C.F.R.
873	The rules must address:
874	1. Ensuring that financial information is captured and
875	reported consistently and accurately.

Page 35 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

876 2. Identifying standards for hardware, including standards 877 for a shared, virtualized server environment, and operations 878 system software and other operational software, including 879 security and network infrastructure, for the primary data 880 centers; requiring compliance with such standards in order to 881 enable the efficient consolidation of the agency data centers or 882 computing facilities; and providing an exemption process from 883 compliance with such standards, which must be consistent with 884 paragraph (5) (b). 885 3. Requiring annual full cost recovery on an equitable 886 rational basis. The cost-recovery methodology must ensure that 887 no service is subsidizing another service and may include 888 adjusting the subsequent year's rates as a means to recover 889 deficits or refund surpluses from a prior year. 890 4. Requiring that any special assessment imposed to fund 891 expansion is based on a methodology that apportions the 892 assessment according to the proportional benefit to each 893 customer entity. 894 5. Requiring that rebates be given when revenues have 895 exceeded costs, that rebates be applied to offset charges to 896 those customer entities that have subsidized the costs of other 897 customer entities, and that such rebates may be in the form of 898 credits against future billings. 899 6. Requiring that all service-level agreements have a contract term of up to 3 years, but may include an option to 900

Page 36 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

901 renew for up to 3 additional years contingent on approval by the 902 board, and require at least a 180-day notice of termination. 903 (3) STATE AGENCY DUTIES.-

904 For the purpose of completing the work activities (a) described in subsections (1) and (2), Each state agency shall 905 906 provide to the Agency for State Enterprise Information 907 Technology all requested information relating to its data 908 centers and computing facilities and any other information 909 relevant to the effective agency's ability to effectively 910 transition of an agency data center or computing facility its 911 computer services into the state a primary data center. The 912 agency shall also participate as required in workgroups relating 913 to specific consolidation planning and implementation tasks as 914 assigned by the Agency for Enterprise Information Technology and 915 determined necessary to accomplish consolidation goals.

916 (b) Each state agency customer of <u>the state</u> a primary data 917 center shall notify the <u>state</u> data center, by May 31 and 918 November 30 of each year, of any significant changes in 919 anticipated utilization of <u>state</u> data center services pursuant 920 to requirements established by the <u>state</u> boards of trustees of 921 each primary data center.

922 (4) SCHEDULE FOR CONSOLIDATIONS OF AGENCY DATA CENTERS.—
 923 (a) Consolidations of agency data centers <u>and computing</u>
 924 <u>facilities into the state data center</u> shall be made by the <u>dates</u>
 925 <del>date and to the</del> specified <del>primary data center as provided</del> in

#### Page 37 of 75

CODING: Words stricken are deletions; words underlined are additions.

# 

926	this section and in accordance with budget adjustments contained
927	in the General Appropriations Act.
928	(b) By December 31, 2011, the following shall be
929	consolidated into the Northwest Regional Data Center:
930	1. The Department of Education's Knott Data Center in the
931	Turlington Building.
932	2. The Department of Education's Division of Vocational
933	Rehabilitation.
934	3. The Department of Education's Division of Blind
935	Services, except for the division's disaster recovery site in
936	Daytona Beach.
937	4. The FCAT Explorer.
938	(c) During the 2011-2012 fiscal year, the following shall
939	be consolidated into the Southwood Shared Resource Center:
940	1. By September 30, 2011, the Department of Corrections.
941	2. By March 31, 2012, the Department of Transportation's
942	Burns Building.
943	3. By March 31, 2012, the Department of Transportation's
944	Survey & Mapping Office.
945	(d) By July 1, 2012, the Department of Highway Safety and
946	Motor Vehicles' Office of Commercial Vehicle Enforcement shall
947	be consolidated into the Northwood Shared Resource Center.
948	(e) By September 30, 2012, the Department of Revenue's
949	Carlton Building and Imaging Center locations shall be
950	consolidated into the Northwest Regional Data Center.

Page 38 of 75

CODING: Words stricken are deletions; words underlined are additions.

# 

HB 7073,	Engrossed	1
----------	-----------	---

951	(f) During the 2012-2013 fiscal year, the following shall
952	be consolidated into the Northwood Shared Resource Center:
953	1. By July 1, 2012, the Agency for Health Care
954	Administration.
955	2. By August 31, 2012, the Department of Highway Safety
956	and Motor Vehicles.
957	3. By December 31, 2012, the Department of Environmental
958	Protection's Palmetto Commons.
959	4. By December 31, 2012, the Department of Health's Test
960	and Development Lab and all remaining data center resources
961	located at the Capital Circle Office Complex.
962	(b) (g) During the 2013-2014 fiscal year, the following
963	state agencies shall be consolidated by the specified date $rac{into}{}$
964	the Southwood Shared Resource Center:
965	1. By October 31, 2013, the Department of Economic
966	Opportunity.
967	2. By December 31, 2013, the Executive Office of the
968	Governor, to include the Division of Emergency Management except
969	for the Emergency Operation Center's management system in
970	Tallahassee and the Camp Blanding Emergency Operations Center in
971	Starke.
972	3. By March 31, 2014, the Department of Elderly Affairs.
973	4.(h) By October 30, 2013, the Fish and Wildlife
974	Conservation Commission, except for the commission's Fish and
975	Wildlife Research Institute in St. Petersburg <del>, shall be</del>
	Page 39 of 75

CODING: Words stricken are deletions; words underlined are additions.

#### HB7073, Engrossed 1

976 consolidated into the Northwood Shared Resource Center. 977 (i) During the 2014-2015 fiscal year, the following 978 agencies shall work with the Agency for Enterprise Information Technology to begin preliminary planning for consolidation into 979 980 a primary data center: 981 1. The Department of Health's Jacksonville Lab Data 982 Center. 983 2. The Department of Transportation's district offices, 984 toll offices, and the District Materials Office. 985 3. The Department of Military Affairs' Camp Blanding Joint 986 Training Center in Starke. 987 4. The Camp Blanding Emergency Operations Center in 988 Starke. 5. The Department of Education's Division of Blind 989 990 Services disaster recovery site in Daytona Beach. 991 6. The Department of Education's disaster recovery site 992 Santa Fe College. 993 7. The Fish and Wildlife Conservation Commission's Fish and Wildlife Research Institute in St. Petersburg. 994 995 8. The Department of Children and Family Services' 996 Suncoast Data Center in Tampa. 997 9. The Department of Children and Family Services' Florida 998 State Hospital in Chattahoochee. 999 (j) During the 2015-2016 fiscal year, all computing 1000 resources remaining within an agency data center or computing Page 40 of 75

CODING: Words stricken are deletions; words underlined are additions.

#### HB7073, Engrossed 1

1001 facility, to include the Department of Financial Services' 1002 Hartman, Larson, and Fletcher Buildings data centers, shall be transferred to a primary data center for consolidation unless 1003 1004 otherwise required to remain in the agency for specified 1005 financial, technical, or business reasons that must be justified 1006 in writing and approved by the Agency for Enterprise Information 1007 Technology. Such data centers, computing facilities, and resources must be identified by the Agency for Enterprise 1008 1009 Information Technology by October 1, 2014.

1010 (c) (k) The following are exempt from state data center consolidation under this section: the Department of Law 1011 1012 Enforcement, the Department of the Lottery's Gaming System, 1013 Systems Design and Development in the Office of Policy and 1014 Budget, the regional traffic management centers as described in 1015 s. 335.14(2) and the Office of Toll Operations of the Department 1016 of Transportation, and the State Board of Administration, state 1017 attorneys, public defenders, criminal conflict and civil 1018 regional counsel, capital collateral regional counsel, the 1019 Florida Clerks of Court Operations Corporation, and the Florida 1020 Housing Finance Corporation are exempt from data center consolidation under this section. 1021

1022 <u>(d) (l) A state Any</u> agency that is consolidating <u>its</u> agency 1023 data <u>center or computing facility</u> <del>centers</del> into <u>the state</u> <del>a</del> 1024 primary data center must execute a new or update an existing 1025 service-level agreement within 60 days after the commencement of

#### Page 41 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

1026 the service specified consolidation date, as required by s. 1027 282.203, in order to specify the services and levels of service it is to receive from the primary data center as a result of the 1028 1029 consolidation. If a state an agency and the state primary data 1030 center are unable to execute a service-level agreement by that 1031 date, the agency and the primary data center shall submit a report to the Executive Office of the Governor and to the chairs 1032 of the legislative appropriations committees within 5 working 1033 1034 days after that date which explains the specific issues 1035 preventing execution and describing the plan and schedule for 1036 resolving those issues.

1037 (m) Beginning September 1, 2011, and every 6 months 1038 thereafter until data center consolidations are complete, the 1039 Agency for Enterprise Information Technology shall provide a 1040 status report on the implementation of the consolidations that 1041 must be completed during the fiscal year. The shall be report 1042 submitted to the Executive Office of the Governor and the chairs 1043 of the legislative appropriations committees. The report must, at a minimum, describe: 1044

1045 1. Whether the consolidation is on schedule, including 1046 progress on achieving the milestones necessary for successful 1047 and timely consolidation of scheduled agency data centers and 1048 computing facilities.

10492. The risks that may affect the progress or outcome of1050the consolidation and how these risks are being addressed,

Page 42 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

2014

1051 mitigated, or managed.

1052 (e) (n) Each state agency scheduled identified in this subsection for consolidation into the state a primary data 1053 1054 center shall submit a transition plan to the Agency for State 1055 Technology appropriate primary data center by July 1 of the 1056 fiscal year before the fiscal year in which the scheduled consolidation will occur. Transition plans shall be developed in 1057 1058 consultation with the state data center appropriate primary data 1059 centers and the Agency for Enterprise Information Technology, 1060 and must include:

An inventory of the agency data center's resources 1061 1. being consolidated, including all hardware and its associated 1062 life cycle replacement schedule, software, staff, contracted 1063 1064 services, and facility resources performing data center 1065 management and operations, security, backup and recovery, 1066 disaster recovery, system administration, database 1067 administration, system programming, job control, production 1068 control, print, storage, technical support, help desk, and 1069 managed services, but excluding application development, and the agency's costs supporting these resources. 1070

1071 2. A list of contracts in effect, including, but not 1072 limited to, contracts for hardware, software, and maintenance, 1073 which identifies the expiration date, the contract parties, and 1074 the cost of each contract.

1075

3. A detailed description of the level of services needed

#### Page 43 of 75

CODING: Words stricken are deletions; words underlined are additions.

hb7073-01-e1

## 

1076 to meet the technical and operational requirements of the 1077 platforms being consolidated. 1078 4. A description of resources for computing services 1079 proposed to remain in the department. 1080 4.5. A timetable with significant milestones for the 1081 completion of the consolidation. 1082 (o) Each primary data center shall develop a transition 1083 plan for absorbing the transfer of agency data center resources 1084 based upon the timetables for transition as provided in this 1085 subsection. The plan shall be submitted to the Agency for 1086 Enterprise Information Technology, the Executive Office of the 1087 Governor, and the chairs of the legislative appropriations 1088 committees by September 1 of the fiscal year before the fiscal year in which the scheduled consolidations will occur. Each plan 1089 1090 must include: 1091 1. The projected cost to provide data center services each agency scheduled for consolidation. 1092 1093 2. A staffing plan that identifies the projected staffing 1094 needs and requirements based on the estimated workload 1095 identified in the agency transition plan. 3. The fiscal year adjustments to budget categories in 1096 1097 order to absorb the transfer of agency data center resources 1098 pursuant to the legislative budget request instructions provided in s. 216.023. 1099 4. An analysis of the cost effects resulting from the 1100

Page 44 of 75

CODING: Words stricken are deletions; words underlined are additions.

1101 planned consolidations on existing agency customers.
1102 5. A description of any issues that must be resolved in
1103 order to accomplish as efficiently and effectively as possible
1104 all consolidations required during the fiscal year.

1105 <u>(f) (p)</u> Each <u>state</u> agency <u>scheduled</u> identified in this subsection for consolidation into <u>the state</u> a primary data center shall submit with its respective legislative budget request the specific recurring and nonrecurring budget adjustments of resources by appropriation category into the appropriate data processing category pursuant to the legislative budget request instructions in s. 216.023.

1112

(5) AGENCY LIMITATIONS.-

(a) Unless <u>exempt from data center consolidation pursuant</u> to this section or authorized by the Legislature or as provided in <u>paragraph</u> <del>paragraphs</del> (b) <del>and (c)</del>, a state agency may not:

1116 1. Create a new <u>agency</u> computing facility or data center, 1117 or expand the capability to support additional computer 1118 equipment in an existing <u>agency</u> computing facility or <del>nonprimary</del> 1119 data center;

1120 2. Spend funds before the <u>state</u> agency's scheduled 1121 consolidation into <u>the state</u> a primary data center to purchase 1122 or modify hardware or operations software that does not comply 1123 with hardware and software standards established by the Agency 1124 for <u>State Enterprise Information</u> Technology pursuant to <u>s.</u> 1125 <u>282.0051</u> paragraph (2) (e) for the efficient consolidation of the

#### Page 45 of 75

HB7073, Engrossed 1

2014

1126	agency data centers or computing facilities;
1127	3. Transfer existing computer services to any data center
1128	other than the state a primary data center;
1129	4. Terminate services with <u>the state</u> a primary data center
1130	or transfer services between primary data centers without giving
1131	written notice of intent to terminate <del>or transfer</del> services 180
1132	days before such termination <del>or transfer</del> ; or
1133	5. Initiate a new computer service except with <u>the state</u> $a$
1134	<del>primary</del> data center.
1135	(b) Exceptions to the limitations in subparagraphs (a)1.,
1136	2., 3., and 5. may be granted by the Agency for <u>State</u> <del>Enterprise</del>
1137	<del>Information</del> Technology if there is insufficient capacity in <u>the</u>
1138	state a primary data center to absorb the workload associated
1139	with agency computing services, if expenditures are compatible
1140	with the scheduled consolidation and the standards established
1141	pursuant to <u>s. 282.0051</u> <del>paragraph (2)(e)</del> , or if the equipment or
1142	resources are needed to meet a critical agency business need
1143	that cannot be satisfied by from surplus equipment or resources
1144	<del>of</del> the <u>state</u> <del>primary</del> data center <del>until the agency data center is</del>
1145	<del>consolidated</del> . The Agency for State Technology shall establish
1146	requirements that a state agency must follow when submitting and
1147	documenting a request for an exception. The Agency for State
1148	Technology shall also publish guidelines for its consideration
1149	of exception requests. However, the decision of the Agency for
1150	State Technology regarding an exception request is not subject

## Page 46 of 75

1151

HB7073, Engrossed 1

to chapter 120.

2014

_	
1152	1. A request for an exception must be submitted in writing
1153	to the Agency for Enterprise Information Technology. The agency
1154	must accept, accept with conditions, or deny the request within
1155	60 days after receipt of the written request. The agency's
1156	decision is not subject to chapter 120.
1157	2. At a minimum, the agency may not approve a request
1158	unless it includes:
1159	a. Documentation approved by the primary data center's
1160	board of trustees which confirms that the center cannot meet the
1161	capacity requirements of the agency requesting the exception
1162	within the current fiscal year.
1163	b. A description of the capacity requirements of the
1164	agency requesting the exception.
1165	c. Documentation from the agency demonstrating why it is
1166	critical to the agency's mission that the expansion or transfer
1167	must be completed within the fiscal year rather than when
1168	capacity is established at a primary data center.
1169	(c) Exceptions to subparagraph (a)4. may be granted by the
1170	board of trustees of the primary data center if the termination
1171	or transfer of services can be absorbed within the current cost-
1172	allocation plan.
1173	(d) Upon the termination of or transfer of agency
1174	computing services from the primary data center, the primary
1175	data center shall require information sufficient to determine
	Dage 47 of 75

Page 47 of 75

1176 compliance with this section. If a primary data center 1177 determines that an agency is in violation of this section, it shall report the violation to the Agency for Enterprise 1178 1179 Information Technology. 1180 (6) RULES.-The Agency for Enterprise Information 1181 Technology may adopt rules to administer this part relating to 1182 the state data center system including the primary data centers. Section 14. Effective upon this act becoming a law, 1183 1184 section 48 of chapter 2013-41, Laws of Florida, is repealed. Sections 282.203, 282.204, and 282.205, 1185 Section 15. 1186 Florida Statutes, are repealed. 1187 Section 16. Section 282.318, Florida Statutes, is amended 1188 to read: 1189 282.318 Enterprise Security of data and information 1190 technology.-1191 (1)This section may be cited as the "Enterprise Security 1192 of Data and Information Technology Security Act." (2) As used in this section, the term "state agency" has 1193 1194 the same meaning as provided in s. 282.0041, except that the term includes the Department of Legal Affairs, the Department of 1195 Agriculture and Consumer Services, and the Department of 1196 1197 Financial Services. 1198 (2) Information technology security is established as an 1199 enterprise information technology service as defined in s. 282.0041. 1200

Page 48 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

1201 (3) The Agency for State Enterprise Information Technology 1202 is responsible for establishing standards and processes 1203 consistent with generally accepted best practices for information technology security and adopting rules that 1204 safeguard an agency's data, information, and information 1205 1206 technology resources to ensure availability, confidentiality, 1207 and integrity and publishing guidelines for ensuring an appropriate level of security for all data and information 1208 1209 technology resources for executive branch agencies. The agency 1210 shall also perform the following duties and responsibilities: 1211 Develop, and annually update by February 1, a (a) 1212 statewide an enterprise information technology security 1213 strategic plan that includes security goals and objectives for 1214 the strategic issues of information technology security policy, 1215 risk management, training, incident management, and disaster 1216 recovery survivability planning. 1217 (b) Develop and publish for use by state agencies an information technology security framework that, at a minimum, 1218 1219 includes enterprise security rules and published guidelines and 1220 processes for: 1. Establishing asset management procedures to ensure that 1221 1222 an agency's information technology resources are identified and 1223 managed consistent with their relative importance to the 1224 agency's business objectives. 1225 2. Using a standard risk assessment methodology that

Page 49 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB 7073,	Engrossed	1

1226 includes the identification of an agency's priorities, constraints, risk tolerances, and assumptions necessary to 1227 support operational risk decisions. 1228 1229 3.1. Completing comprehensive risk assessments analyses 1230 and information technology security audits and submitting 1231 completed assessments and audits to the Agency for State 1232 Technology conducted by state agencies. 1233 4. Identifying protection procedures to manage the 1234 protection of an agency's information, data, and information 1235 technology resources. 1236 5. Establishing procedures for accessing information and 1237 data to ensure the confidentiality, integrity, and availability 1238 of such information and data. 1239 6. Detecting threats through proactive monitoring of 1240 events, continuous security monitoring, and defined detection 1241 processes. 7.2. Responding to information technology suspected or 1242 confirmed information security incidents, including suspected or 1243 1244 confirmed breaches of personal information containing 1245 confidential or exempt data. 1246 8. Recovering information and data in response to an 1247 information technology security incident. The recovery may 1248 include recommended improvements to the agency processes, policies, or guidelines. 1249 1250 9.3. Developing agency strategic and operational

Page 50 of 75

CODING: Words stricken are deletions; words <u>underlined</u> are additions.

# 

HB7073, Engrossed 1

1251 information technology security plans required pursuant to this 1252 section, including strategic security plans and security program 1253 plans. 1254 4. The recovery of information technology and data 1255 following a disaster. 1256 10.5. Establishing the managerial, operational, and 1257 technical safeguards for protecting state government data and 1258 information technology resources that align with the state 1259 agency risk management strategy and that protect the confidentiality, integrity, and availability of information and 1260 1261 data. 1262 Assist state agencies in complying with the provisions (C) 1263 of this section. 1264 (d) Pursue appropriate funding for the purpose of 1265 enhancing domestic security. 1266 (d) (e) In collaboration with the Cybercrime Office of the Department of Law Enforcement, provide training for state agency 1267 1268 information security managers. 1269 (e) (f) Annually review the strategic and operational 1270 information technology security plans of executive branch agencies. 1271 1272 (4) To assist the Agency for Enterprise Information 1273 Technology in carrying out its responsibilities, Each state 1274 agency head shall, at a minimum: 1275 Designate an information security manager to (a)

Page 51 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

administer the <u>information technology</u> security program of the
<u>state</u> agency for its data and information technology resources.
This designation must be provided annually in writing to the
Agency for <u>State</u> Enterprise Information Technology by January 1.
<u>A state agency's information security manager, for purposes of</u>
<u>these information security duties, shall report directly to the</u>
agency head.

(b) Submit to the Agency for <u>State</u> Enterprise Information
Technology annually by July 31, the <u>state</u> agency's strategic and
operational information <u>technology</u> security plans developed
pursuant to the rules and guidelines established by the Agency
for State Enterprise Information Technology.

1288 The state agency strategic information technology 1. 1289 security plan must cover a 3-year period and, at a minimum, 1290 define security goals, intermediate objectives, and projected 1291 agency costs for the strategic issues of agency information 1292 security policy, risk management, security training, security incident response, and disaster recovery survivability. The plan 1293 1294 must be based on the statewide enterprise strategic information 1295 technology security strategic plan created by the Agency for 1296 State Enterprise Information Technology and include performance 1297 metrics that can be objectively measured to reflect the status 1298 of the state agency's progress in meeting security goals and 1299 objectives identified in the agency's strategic information security plan. Additional issues may be included. 1300

Page 52 of 75

CODING: Words stricken are deletions; words underlined are additions.

#### HB7073, Engrossed 1

2014

1301	2. The state agency operational information technology
1302	security plan must include a progress report that objectively
1303	measures progress made towards for the prior operational
1304	information <u>technology</u> security plan and a project plan that
1305	includes activities, timelines, and deliverables for security
1306	objectives that <del>, subject to current resources,</del> the <u>state</u> agency
1307	will implement during the current fiscal year. The cost of
1308	implementing the portions of the plan which cannot be funded
1309	from current resources must be identified in the plan.
1310	(c) Conduct, and update every 3 years, a comprehensive
1311	risk <u>assessment</u> <del>analysis</del> to determine the security threats to
1312	the data, information, and information technology resources of
1313	the agency. The risk assessment must comply with the risk
1314	assessment methodology developed by the Agency for State
1315	Technology and analysis information is confidential and exempt
1316	from the provisions of s. 119.07(1), except that such
1317	information shall be available to the Auditor General, and the
1318	Agency for <u>State</u> Enterprise Information Technology, the
1319	Cybercrime Office of the Department of Law Enforcement, and, for
1320	state agencies under the jurisdiction of the Governor, the Chief
1321	Inspector General for performing postauditing duties.
1322	(d) Develop, and periodically update, written internal
1323	policies and procedures, which include procedures for <u>reporting</u>
1324	information technology security incidents and breaches to the
1325	Cybercrime Office of the Department of Law Enforcement and

Page 53 of 75

HB7073, Engrossed 1

1326 notifying the Agency for State Enterprise Information Technology 1327 when a suspected or confirmed breach, or an information security 1328 incident, occurs. Such policies and procedures must be 1329 consistent with the rules, and guidelines, and processes 1330 established by the Agency for State Enterprise Information 1331 Technology to ensure the security of the data, information, and information technology resources of the agency. The internal 1332 1333 policies and procedures that, if disclosed, could facilitate the 1334 unauthorized modification, disclosure, or destruction of data or 1335 information technology resources are confidential information and exempt from s. 119.07(1), except that such information shall 1336 be available to the Auditor General, the Cybercrime Office of 1337 the Department of Law Enforcement, and the Agency for State 1338 Enterprise Information Technology, and, for state agencies under 1339 the jurisdiction of the Governor, the Chief Inspector General 1340 1341 for performing postauditing duties.

(e) Implement <u>managerial</u>, <u>operational</u>, <u>and technical</u>
appropriate cost-effective safeguards <u>established by the Agency</u>
<u>for State Technology</u> to address identified risks to the data,
information, and information technology resources of the agency.

(f) Ensure that periodic internal audits and evaluations of the agency's <u>information technology</u> security program for the data, information, and information technology resources of the agency are conducted. The results of such audits and evaluations are confidential information and exempt from s. 119.07(1),

#### Page 54 of 75

CODING: Words stricken are deletions; words underlined are additions.

## 

HB7073, Engrossed 1

1351 except that such information shall be available to the Auditor 1352 General, the Cybercrime Office of the Department of Law Enforcement, and the Agency for State Enterprise Information 1353 1354 Technology, and, for agencies under the jurisdiction of the 1355 Governor, the Chief Inspector General for performing 1356 postauditing duties. 1357 Include appropriate information technology security (q) 1358 requirements in the written specifications for the solicitation 1359 of information technology and information technology resources 1360 and services, which are consistent with the rules and quidelines 1361 established by the Agency for State Enterprise Information Technology in collaboration with the Department of Management 1362

1363 Services.

1364 Provide information technology security awareness (h) 1365 training to all state agency employees and users of the agency's 1366 communication and information resources concerning information 1367 technology security risks and the responsibility of employees 1368 and users to comply with policies, standards, guidelines, and operating procedures adopted by the state agency to reduce those 1369 1370 risks. The training may be provided in collaboration with the 1371 Cybercrime Office of the Department of Law Enforcement.

1372 (i) Develop a process for detecting, reporting, and
 1373 responding to <u>threats</u>, <u>breaches</u>, <u>or information technology</u>
 1374 <u>security</u> <u>suspected or confirmed security</u> incidents <u>that are</u>,
 1375 <u>including suspected or confirmed breaches</u> consistent with the

#### Page 55 of 75

CODING: Words stricken are deletions; words underlined are additions.

1376 security rules, and guidelines, and processes established by the 1377 Agency for State Enterprise Information Technology. 1378 All information technology Suspected or confirmed 1. 1379 information security incidents and breaches must be immediately 1380 reported to the Agency for State Enterprise Information 1381 Technology. 1382 2. For information technology security incidents involving breaches, state agencies shall provide notice in accordance with 1383 s. 817.5681 and to the Agency for Enterprise Information 1384 1385 Technology in accordance with this subsection. 1386 (5) Each state agency shall include appropriate security 1387 requirements in the specifications for the solicitation of 1388 contracts for procuring information technology or information 1389 technology resources or services which are consistent with the 1390 rules and quidelines established by the Agency for Enterprise 1391 Information Technology. 1392 (5) (6) The Agency for State Enterprise Information 1393 Technology shall may adopt rules relating to information 1394 technology security and to administer the provisions of this 1395 section. Section 17. Section 282.33, Florida Statutes, is repealed. 1396 Section 18. Section 282.34, Florida Statutes, is repealed. 1397 1398 Section 19. Section 287.0591, Florida Statutes, is created 1399 to read: 1400 287.0591 Information technology.-Page 56 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

1401	(1) Beginning July 1, 2014, any competitive solicitation
1402	issued by the department for a state term contract for
1403	information technology commodities must include a term that does
1404	not exceed 48 months.
1405	(2) Beginning September 1, 2015, any competitive
1406	solicitation issued by the department for a state term contract
1407	for information technology consultant services or information
1408	technology staff augmentation contractual services must include
1409	a term that does not exceed 48 months.
1410	(3) The department may execute a state term contract for
1411	information technology commodities, consultant services, or
1412	staff augmentation contractual services that exceeds the 48-
1413	month requirement if the Secretary of Management Services and
1414	the executive director of the Agency for State Technology
1415	certify to the Executive Office of the Governor that a longer
1416	contract term is in the best interest of the state.
1417	(4) If the department issues a competitive solicitation
1418	for information technology commodities, consultant services, or
1419	staff augmentation contractual services, the Agency for State
1420	Technology shall participate in such solicitations.
1421	Section 20. Section 943.0415, Florida Statutes, is amended
1422	to read:
1423	943.0415 Cybercrime OfficeThere is created within the
1424	Department of Law Enforcement the Cybercrime Office. The office
1425	may <u>:</u>
	Page 57 of 75

CODING: Words stricken are deletions; words underlined are additions.

hb7073-01-e1

## 

2014

1426 Investigate violations of state law pertaining to the (1)1427 sexual exploitation of children which are facilitated by or connected to the use of any device capable of storing electronic 1428 1429 data. 1430 (2) Monitor state information technology resources and 1431 provide analysis on information technology security incidents, 1432 threats, and breaches as defined in s. 282.0041. 1433 (3) Investigate violations of state law pertaining to 1434 information technology security incidents pursuant to s. 1435 282.0041 and assist in incident response and recovery. 1436 (4) Provide security awareness training and information to 1437 state agency employees concerning cybersecurity, online sexual 1438 exploitation of children, and security risks, and the responsibility of employees to comply with policies, standards, 1439 1440 quidelines, and operating procedures adopted by the Agency for State Technology. 1441 1442 (5) Consult with the Agency for State Technology in the 1443 adoption of rules relating to the information technology security provisions in s. 282.318. 1444 Section 21. Section 1004.649, Florida Statutes, is amended 1445 to read: 1446 1447 1004.649 Northwest Regional Data Center.-For the purpose of providing data center services to 1448 (1) 1449 serving its state agency customers, the Northwest Regional Data Center at Florida State University is designated as a primary 1450

Page 58 of 75

CODING: Words stricken are deletions; words underlined are additions.

hb7073-01-e1

1451

HB7073, Engrossed 1

data center and shall:

2014

1452	(a) Operate under a governance structure that represents		
1453	its customers proportionally.		
1454	(b) Maintain an appropriate cost-allocation methodology		
1455	that accurately bills state agency customers based solely on the		
1456	actual direct and indirect costs of the services provided to		
1457	state agency customers, and ensures that for any fiscal year,		
1458	state agency customers are not subsidizing other customers of		
1459	the data center <del>prohibits the subsidization of nonstate agency</del>		
1460	customers' costs by state agency customers. Such cost-allocation		
1461	methodology must comply with applicable state and federal		
1462	regulations concerning the distribution and use of state and		
1463	federal funds.		
1464	(c) Enter into a service-level agreement with each state		
1465	agency customer to provide services as defined and approved by		
1466	the governing board of the center. At a minimum, such service-		
1467	level agreements must:		
1468	1. Identify the parties and their roles, duties, and		
1469	responsibilities under the agreement;		
1470	2. State the duration of the agreement term and specify		
1471	the conditions for renewal;		
1472	3. Identify the scope of work;		
1473	4. Establish the services to be provided, the business		
1474	standards that must be met for each service, the cost of each		
1475	service, and the process by which the business standards for		
	Page 59 of 75		

## 

#### HB7073, Engrossed 1

1476 each service are to be objectively measured and reported; 1477 5. Provide a timely billing methodology for recovering the cost of services provided pursuant to s. 215.422; and 1478 1479 Provide a procedure for modifying the service-level 6. 1480 agreement to address any changes in projected costs of service; 1481 7. Prohibit the transfer of computing services between the 1482 Northwest Regional Data Center and the state data center established pursuant to s. 282.201 without at least 180 days' 1483 1484 written notification of service cancellation; 1485 8. Identify the products or services to be delivered with 1486 sufficient specificity to permit an external financial or 1487 performance audit; and 1488 9. Provide that the service-level agreement may be 1489 terminated by either party for cause only after giving the other 1490 party notice in writing of the cause for termination and an 1491 opportunity for the other party to resolve the identified cause 1492 within a reasonable period. Provide to the Board of Governors the total annual 1493 (d) budget by major expenditure category, including, but not limited 1494 to, salaries, expenses, operating capital outlay, contracted 1495 services, or other personnel services by July 30 each fiscal 1496 1497 year. 1498 Provide to each state agency customer its projected (e) 1499 annual cost for providing the agreed-upon data center services 1500 by September 1 each fiscal year.

#### Page 60 of 75

CODING: Words stricken are deletions; words underlined are additions.

FLORIDA HOUSE OF R E P R E S E N T A T I V E S

## 

#### HB7073, Engrossed 1

17.0315

1501 Provide a plan for consideration by the Legislative (f) 1502 Budget Commission if the governing body of the center approves the use of a billing rate schedule after the start of the fiscal 1503 1504 year that increases any state agency customer's costs for that fiscal year. 1505

1506 (2)The Northwest Regional Data Center's authority to 1507 provide data center services to designation as a primary data 1508 center for purposes of serving its state agency customers may be 1509 terminated if:

1510 (a) The center requests such termination to the Board of 1511 Governors, the Senate President, and the Speaker of the House of 1512 Representatives; or

1513 The center fails to comply with the provisions of this (b) 1514 section.

1515 (3) If such authority designation is terminated, the 1516 center shall have 1 year to provide for the transition of its 1517 state agency customers to the state data center established 1518 pursuant to s. 282.201 Southwood Shared Resource Center or the 1519 Northwood Shared Resource Center.

1520 Section 22. Subsection (1) and paragraph (g) of subsection 1521 (2) of section 17.0315, Florida Statutes, are amended to read: 1522

1523 The Chief Financial Officer, as the constitutional (1)1524 officer responsible for settling and approving accounts against 1525 the state and keeping all state funds pursuant to s. 4, Art. IV

#### Page 61 of 75

Financial and cash management system; task force.-

CODING: Words stricken are deletions; words underlined are additions.

# 

### HB7073, Engrossed 1

2014

1526 1527	of the State Constitution, <u>is</u> shall be the head of and <u>shall</u> appoint members to a task force established to develop a
1528	strategic business plan for a successor financial and cash
1529	
	management system. The task force shall include the executive
1530	director of the Agency for State Technology executive director
1531	of the Agency for Enterprise Information Technology and the
1532	director of the Office of Policy and Budget in the Executive
1533	Office of the Governor. Any member of the task force may appoint
1534	a designee.
1535	(2) The strategic business plan for a successor financial
1536	and cash management system must:
1537	(g) Be coordinated with the information technology
1538	strategy development efforts of the Agency for <u>State</u> <del>Enterprise</del>
1539	Information Technology;
1540	Section 23. Paragraph (e) of subsection (2) of section
1541	110.205, Florida Statutes, is amended to read:
1542	110.205 Career service; exemptions
1543	(2) EXEMPT POSITIONSThe exempt positions that are not
1544	covered by this part include the following:
1545	(e) The executive director of the Agency for State
1546	Technology Chief Information Officer in the Agency for
1547	Enterprise Information Technology. Unless otherwise fixed by
1548	law, the Agency for <u>State</u> <del>Enterprise Information</del> Technology
1549	shall set the salary and benefits of this position in accordance
1550	with the rules of the Senior Management Service.

## Page 62 of 75

## 

```
HB7073, Engrossed 1
```

Section 24. Subsections (2) and (9) of section 215.322, Florida Statutes, are amended to read:

1553 215.322 Acceptance of credit cards, charge cards, debit 1554 cards, or electronic funds transfers by state agencies, units of 1555 local government, and the judicial branch.—

1556 A state agency as defined in s. 216.011, or the (2)1557 judicial branch, may accept credit cards, charge cards, debit 1558 cards, or electronic funds transfers in payment for goods and services with the prior approval of the Chief Financial Officer. 1559 1560 If the Internet or other related electronic methods are to be 1561 used as the collection medium, the Agency for State Enterprise 1562 Information Technology shall review and recommend to the Chief 1563 Financial Officer whether to approve the request with regard to 1564 the process or procedure to be used.

1565 For payment programs in which credit cards, charge (9) 1566 cards, or debit cards are accepted by state agencies, the 1567 judicial branch, or units of local government, the Chief 1568 Financial Officer, in consultation with the Agency for State Enterprise Information Technology, may adopt rules to establish 1569 1570 uniform security safeguards for cardholder data and to ensure 1571 compliance with the Payment Card Industry Data Security 1572 Standards.

1573 Section 25. Subsection (22) of section 287.057, Florida 1574 Statutes, is amended to read:

1575

287.057 Procurement of commodities or contractual

#### Page 63 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

2014

1576 services.-

1577 (22)The department, in consultation with the Chief Financial Officer and the Agency for State Technology, shall 1578 1579 maintain a program for online procurement of commodities and 1580 contractual services. To enable the state to promote open 1581 competition and leverage its buying power, agencies shall participate in the online procurement program, and eligible 1582 1583 users may participate in the program. Only vendors prequalified 1584 as meeting mandatory requirements and qualifications criteria 1585 may participate in online procurement.

(a) The department, in consultation with the Agency for
State Technology and in compliance with the standards of the
agency, may contract for equipment and services necessary to
develop and implement online procurement.

(b) The department shall adopt rules to administer the program for online procurement. The rules must include, but not be limited to:

1593 1. Determining the requirements and qualification criteria 1594 for prequalifying vendors.

1595 2. Establishing the procedures for conducting online1596 procurement.

1597 3. Establishing the criteria for eligible commodities and1598 contractual services.

1599 4. Establishing the procedures for providing access to1600 online procurement.

#### Page 64 of 75

```
HB7073, Engrossed 1
```

1601 Determining the criteria warranting any exceptions to 5. 1602 participation in the online procurement program. The department may impose and shall collect all fees 1603 (C) 1604 for the use of the online procurement systems. 1605 The fees may be imposed on an individual transaction 1. 1606 basis or as a fixed percentage of the cost savings generated. At 1607 a minimum, the fees must be set in an amount sufficient to cover the projected costs of the services, including administrative 1608 and project service costs in accordance with the policies of the 1609 1610 department. 2. If the department contracts with a provider for online 1611 procurement, the department, pursuant to appropriation, shall 1612 1613 compensate the provider from the fees after the department has 1614 satisfied all ongoing costs. The provider shall report 1615 transaction data to the department each month so that the 1616 department may determine the amount due and payable to the 1617 department from each vendor. 1618 All fees that are due and payable to the state on a 3. 1619 transactional basis or as a fixed percentage of the cost savings generated are subject to s. 215.31 and must be remitted within 1620 40 days after receipt of payment for which the fees are due. For 1621 1622 fees that are not remitted within 40 days, the vendor shall pay

1623 interest at the rate established under s. 55.03(1) on the unpaid 1624 balance from the expiration of the 40-day period until the fees 1625 are remitted.

#### Page 65 of 75

CODING: Words stricken are deletions; words underlined are additions.

## 

```
HB7073, Engrossed 1
```

1626 All fees and surcharges collected under this paragraph 4. 1627 shall be deposited in the Operating Trust Fund as provided by 1628 law. 1629 Section 26. Subsection (5) of section 327.301, Florida 1630 Statutes, is amended to read: 1631 327.301 Written reports of accidents.-1632 For the purposes of this section, a written report (5) 1633 includes a report generated through the use of information technology resources as defined in s. 119.011 282.0041. 1634 1635 Section 27. Subsection (4) of section 445.011, Florida 1636 Statutes, is amended to read: 1637 445.011 Workforce information systems.-1638 (4) Workforce Florida, Inc., shall coordinate development 1639 and implementation of workforce information systems with the 1640 executive director of the Agency for State Technology executive 1641 director of the Agency for Enterprise Information Technology to 1642 ensure compatibility with the state's information system 1643 strategy and enterprise architecture. 1644 Section 28. Subsections (2) and (4) of section 445.045, Florida Statutes, are amended to read: 1645 1646 445.045 Development of an Internet-based system for 1647 information technology industry promotion and workforce 1648 recruitment.-Workforce Florida, Inc., shall coordinate with the 1649 (2)1650 Agency for State Enterprise Information Technology and the

Page 66 of 75

CODING: Words stricken are deletions; words underlined are additions.

hb7073-01-e1

#### HB7073, Engrossed 1

Department of Economic Opportunity to ensure links, where feasible and appropriate, to existing job information websites maintained by the state and state agencies and to ensure that information technology positions offered by the state and state agencies are posted on the information technology website.

(4) (a) Workforce Florida, Inc., shall coordinate development and maintenance of the website under this section with the <u>executive director of the Agency for State Technology</u> executive director of the Agency for Enterprise Information Fechnology to ensure compatibility with the state's information system strategy and enterprise architecture.

(b) Workforce Florida, Inc., may enter into an agreement with the Agency for <u>State Enterprise Information</u> Technology, the Department of Economic Opportunity, or any other public agency with the requisite information technology expertise for the provision of design, operating, or other technological services necessary to develop and maintain the website.

(c) Workforce Florida, Inc., may procure services necessary to implement the provisions of this section, if it employs competitive processes, including requests for proposals, competitive negotiation, and other competitive processes to ensure that the procurement results in the most cost-effective investment of state funds.

1674 Section 29. Paragraph (b) of subsection (18) of section 1675 668.50, Florida Statutes, is amended to read:

#### Page 67 of 75

CODING: Words stricken are deletions; words underlined are additions.

## 

HB7073, Engrossed 1

1676 668.50 Uniform Electronic Transaction Act.-1677 (18) ACCEPTANCE AND DISTRIBUTION OF ELECTRONIC RECORDS BY 1678 GOVERNMENTAL AGENCIES.-1679 To the extent that a governmental agency uses (b) 1680 electronic records and electronic signatures under paragraph 1681 (a), the Agency for State Enterprise Information Technology, in consultation with the governmental agency, giving due 1682 1683 consideration to security, may specify: 1684 1. The manner and format in which the electronic records 1685 must be created, generated, sent, communicated, received, and 1686 stored and the systems established for those purposes. 2. If electronic records must be signed by electronic 1687 means, the type of electronic signature required, the manner and 1688 1689 format in which the electronic signature must be affixed to the 1690 electronic record, and the identity of, or criteria that must be 1691 met by, any third party used by a person filing a document to 1692 facilitate the process. 1693 3. Control processes and procedures as appropriate to 1694 ensure adequate preservation, disposition, integrity, security, 1695 confidentiality, and auditability of electronic records. Any other required attributes for electronic records 1696 4. 1697 which are specified for corresponding nonelectronic records or 1698 reasonably necessary under the circumstances. 1699 Section 30. (1) The Agency for State Technology shall conduct a feasibility study that analyzes, evaluates, and 1700

#### Page 68 of 75

CODING: Words stricken are deletions; words underlined are additions.

# 

1701 provides recommendations for managing state government data in a 1702 manner that promotes interoperability and openness; ensures 1703 that, wherever legally permissible and not cost prohibitive, 1704 such data is available to the public in ways that make the data 1705 easy to find and use; and complies with the provisions of 1706 chapter 119, Florida Statutes. (2) By June 1, 2015, the Agency for State Technology shall 1707 1708 submit a report on the feasibility study to the Governor, the 1709 President of the Senate, and the Speaker of the House of 1710 Representatives. The report, at a minimum, shall include the 1711 following components: (a) A clear description of what state government data is 1712 1713 public information. The guiding principle for this component is 1714 a presumption of openness to the extent permitted by law and 1715 subject to privacy, confidentiality, security, and other fiscal 1716 and legal restrictions. 1717 (b) A fiscal analysis that identifies the impact to any 1718 agency that is authorized to assess a fee for providing certain 1719 state government data to the public if the description in 1720 paragraph (a) includes that data. (C) 1721 Recommended standards to make uniform the format and 1722 accessibility of public information and to ensure that the data is published in a nonproprietary, searchable, sortable, 1723 1724 platform-independent, and machine-readable format. The report 1725 shall include the projected cost to state agencies to implement

#### Page 69 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

2014

1726	and maintain the standards.
1727	(d) A project plan for implementing a single Internet
1728	website that contains the public information or links to the
1729	public information. The plan shall include a timeline and
1730	benchmarks for making public information available online and
1731	shall identify costs associated with the development and ongoing
1732	maintenance of the website.
1733	(e) A recommended governance structure and a review and
1734	compliance process to ensure accountability on the part of those
1735	who create, maintain, manage, or store public information or
1736	post it on the single Internet website. The report shall include
1737	associated costs to implement and maintain the recommended
1738	governance structure and the review and compliance process.
1739	Section 31. Effective June 30, 2014, there is created the
1740	state data center task force comprised of all individuals who,
1741	upon that date are members of the boards of trustees of the
1742	Northwood Shared Resource Center or the Southwood Shared
1743	Resource Center, and agree to serve on the task force. The
1744	members of the task force shall elect a chair. The purpose of
1745	the task force is to assist with the transfer of the Northwood
1746	Shared Resource Center and Southwood Shared Resource Center to
1747	the Agency for State Technology and the transition to the state
1748	data center established pursuant to s. 282.201, Florida
1749	Statutes. The task force shall identify any operational or
1750	fiscal issues impacting the transition and provide
	Dogo 70 of 75

Page 70 of 75

1751 recommendations to the Agency for State Technology for resolution of such issues. The task force does not have 1752 1753 authority to make decisions regarding the state data center or 1754 the former Northwood Shared Resource Center or Southwood Shared 1755 Resource Center. The task force is abolished June 30, 2015, or 1756 at an earlier date as provided by the task force. 1757 Section 32. (1) For the 2014-2015 fiscal year, the sums 1758 of \$3,563,573 in recurring funds and \$1,095,005 in nonrecurring 1759 funds are appropriated from the General Revenue Fund to the Agency for State Technology, and 25 full-time equivalent 1760 1761 positions and associated salary rate of 2,083,482 are 1762 authorized, for the purpose of implementing this act. 1763 (2) (a) The recurring general revenue funds shall be 1764 allocated to an Executive Direction and Support Services budget 1765 entity in specific appropriation categories: \$2,851,452 in 1766 Salaries and Benefits, \$252,894 in Expenses, \$115,000 in Administrative Overhead, \$10,000 in Operating Capital Outlay, 1767 1768 \$317,627 in Contracted Services, \$3,000 in Risk Management 1769 Insurance, \$8,600 in Transfer to Department of Management 1770 Services/Statewide Human Resources Contract, and \$5,000 in Data 1771 Processing Services/Southwood Shared Resource Center. 1772 The nonrecurring general revenue funds shall be (b) 1773 allocated to an Executive Direction and Support Services budget 1774 entity in specific appropriation categories: \$95,005 in Expenses 1775 and \$1,000,000 in Contracted Services.

Page 71 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB7073, Engrossed 1

1776 Section 33. A Data Center Administration budget entity is 1777 created within the Agency for State Technology. Appropriations 1778 to the Data Center Administration budget entity shall reflect 1779 the indirect data center costs allocated to customer agencies. 1780 Section 34. For the 2014-2015 fiscal year only, the 1781 Northwood Shared Resource Center budget entity is created within 1782 the Agency for State Technology. Effective July 1, 2014, the 1783 appropriations provided for the Northwood Shared Resource Center 1784 in the General Appropriations Act for the 2014-2015 fiscal year 1785 shall be transferred to the Northwood Shared Resource Center 1786 budget entity within the Agency for State Technology. 1787 For the 2014-2015 fiscal year only, the Section 35. 1788 Southwood Shared Resource Center budget entity is created within 1789 the Agency for State Technology. Effective July 1, 2014, the 1790 appropriations provided for the Southwood Shared Resource Center 1791 in the General Appropriations Act for the 2014-2015 fiscal year 1792 shall be transferred to the Southwood Shared Resource Center 1793 budget entity within the Agency for State Technology. 1794 (1) For the 2014-2015 fiscal year, the sums Section 36. 1795 of \$144,870 in recurring funds and \$7,546 in nonrecurring funds 1796 are appropriated from the General Revenue Fund to the Department 1797 of Law Enforcement, and 2 full-time equivalent positions and 1798 associated salary rate of 93,120 are authorized, for the purpose 1799 of implementing the sections of this act related to cybercrime 1800 capacity and capability.

Page 72 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB 7073,	Engrossed	1

1801 (2) (a) The recurring general revenue funds shall be 1802 allocated to the Provide Investigative Services budget entity in 1803 specific appropriation categories: \$131,660 in Salaries and 1804 Benefits, \$12,522 in Expenses, and \$688 in Transfer to 1805 Department of Management Services/Statewide Human Resources 1806 Contract. 1807 (b) The nonrecurring general revenue funds of \$7,546 shall 1808 be allocated to the Provide Investigative Services budget entity 1809 in the Expenses appropriation category. 1810 Section 37. Beginning with the 2015-2016 fiscal year, the 1811 State Data Center budget entity is created within the Agency for State Technology. Appropriations to the State Data Center budget 1812 1813 entity shall reflect the direct data center costs allocated to 1814 customer agencies. 1815 Section 38. (1) From the funds appropriated in section 32, \$500,000 in nonrecurring general revenue funds shall be used 1816 1817 by the Agency for State Technology to contract with an 1818 independent third party consulting firm to complete a risk 1819 assessment of information technology security that analyzes and 1820 provides recommendations for protecting the state's information, 1821 data, and information technology resources. The risk assessment 1822 shall: 1823 Focus on the state data center created in s. 282.201, (a) 1824 Florida Statutes, and the state data center's state agency 1825 customers.

Page 73 of 75

CODING: Words stricken are deletions; words underlined are additions.

HB 7073,	Engrossed	1
----------	-----------	---

2014

1826	(b) Identify the existing security standards, guidelines,
1827	frameworks, and practices currently managing the state's
1828	information, data, and information technology resources.
1829	(c) Evaluate industry best practices, standards,
1830	guidelines, and frameworks and provide recommendations to
1831	increase overall security within the state data center and its
1832	state agency customers.
1833	(d) Identify the differences between current operations or
1834	practices and the Agency for State Technology's recommendations
1835	and prioritize the identified gaps in order of relative
1836	importance to state agency customers' business objectives.
1837	(2) The Agency for State Technology shall submit the
1838	results of the completed risk assessment to the Governor, the
1839	President of the Senate, and the Speaker of the House of
1840	Representatives by June 30, 2015.
1841	Section 39. (1) The Agency for State Technology shall
1842	complete an operational assessment of the state data center
1843	created by s. 282.201, Florida Statutes. The operational
1844	assessment shall focus on:
1845	(a) Standardizing the state data center's operational
1846	processes and practices to include its cost recovery
1847	methodologies.
1848	(b) Identifying duplication of any staff resources
1849	supporting the operation of the state data center and any
1850	positions created within the Agency for State Technology.
	Dago 74 of 75

## Page 74 of 75

HB7073, Engrossed 1

1851 (2) Based upon the results of the operational assessment, 1852 the Agency for State Technology shall provide recommendations 1853 for the potential reorganization of the state data center, 1854 including recommendations for the reduction or reclassification 1855 of duplicative positions, and submit its recommendations to the 1856 Governor, the President of the Senate, and the Speaker of the 1857 House of Representatives by February 1, 2015. Section 40. Notwithstanding s. 216.292(4)(d), Florida 1858 1859 Statutes, the transfers authorized in sections 2 and 3 of this act do not require Legislative Budget Commission approval. 1860 1861 Section 41. Except as otherwise expressly provided in this 1862 act and except for this section, which shall take effect upon 1863 this act becoming a law, this act shall take effect July 1, 1864 2014.

Page 75 of 75

CODING: Words stricken are deletions; words underlined are additions.