1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

1617

18

19

2021

22

23

24

25

26

A bill to be entitled An act relating to property insurance; amending s. 624.462, F.S.; conforming a cross-reference; amending s. 627.062, F.S.; prohibiting the office from disapproving a rate as excessive due solely to an admitted carrier purchasing private reinsurance under certain conditions; amending s. 627.0629, F.S.; deleting provisions relating to residential property insurance rate filings; revising provisions relating to increases in total annual base rates; amending s. 627.351, F.S.; revising legislative findings; providing reporting requirements for Citizens Property Insurance Corporation; amending s. 627.3511, F.S.; conforming cross-references; amending s. 627.4102, F.S.; providing insurer filing requirements related to personal lines property and casualty forms; providing requirements for the approval, disapproval, and withdrawal of certain forms; amending s. 627.422, F.S.; providing requirements relating to the prohibition of the post loss assignment of rights or benefits under a policy; amending s. 627.701, F.S.; deleting provisions relating to deductibles for certain personal lines residential property insurance policies; amending s. 627.706, F.S.; providing coverage requirements for sinkhole losses; amending s. 627.7074, F.S.; deleting a provision that allows a

Page 1 of 35

policyholder to obtain attorney fees under certain circumstances; amending s. 626.854, F.S.; revising provisions relating to public adjuster compensation; prohibiting public adjusters from entering into contracts or accepting a power of attorney for certain purposes; providing an effective date.

33

34

27

28

29

30

31

32

Be It Enacted by the Legislature of the State of Florida:

3536

37

38

3940

41

42

43

44

45

46

47

48

49

50

51

52

Section 1. Subsection (5) of section 624.462, Florida Statutes, is amended to read:

624.462 Commercial self-insurance funds.-

- (5) A commercial self-insurance fund created under subparagraph (2)(a)4. shall be an insurer for the purpose of any assessments levied by the Florida Hurricane Catastrophe Fund as provided under s. 215.555 or by the Citizens Property Insurance Corporation as provided under s. $\underline{627.351(6)(b)4}$. $\underline{627.351(6)(b)3}$. The office shall establish the method for determining the imputed premium that is subject to any such assessment.
- Section 2. Paragraph (b) of subsection (2) of section 627.062, Florida Statutes, is amended to read:

627.062 Rate standards.-

- (2) As to all such classes of insurance:
- (b) Upon receiving a rate filing, the office shall review the filing to determine if a rate is excessive, inadequate, or unfairly discriminatory. In making that determination, the

Page 2 of 35

office shall, in accordance with generally accepted and reasonable actuarial techniques, consider the following factors:

- 1. Past and prospective loss experience within and without this state.
 - 2. Past and prospective expenses.

- 3. The degree of competition among insurers for the risk insured.
- 4. Investment income reasonably expected by the insurer, consistent with the insurer's investment practices, from investable premiums anticipated in the filing, plus any other expected income from currently invested assets representing the amount expected on unearned premium reserves and loss reserves. The commission may adopt rules using reasonable techniques of actuarial science and economics to specify the manner in which insurers calculate investment income attributable to classes of insurance written in this state and the manner in which investment income is used to calculate insurance rates. Such manner must contemplate allowances for an underwriting profit factor and full consideration of investment income which produce a reasonable rate of return; however, investment income from invested surplus may not be considered.
- 5. The reasonableness of the judgment reflected in the filing.
- 6. Dividends, savings, or unabsorbed premium deposits allowed or returned to Florida policyholders, members, or subscribers.

Page 3 of 35

7. The adequacy of loss reserves.

79

80

81

82

8384

85

86

87

88

8990

9192

93

94

95

96

97

98 99

100

101

102

103

- 8. The cost of reinsurance. The office may not disapprove a rate as excessive solely due solely to the insurer having obtained catastrophic reinsurance to cover the insurer's estimated 250-year probable maximum loss or any lower level of loss. The office may not disapprove a rate as excessive due solely to an admitted carrier purchasing private reinsurance that would insure against potential deficits within the Florida Hurricane Catastrophe Fund which the most recent estimate made pursuant to s. 215.555(4)(c)2. predicts would be funded through revenue bonds issued under s. 215.555(6).
- 9. Trend factors, including trends in actual losses per insured unit for the insurer making the filing.
 - 10. Conflagration and catastrophe hazards, if applicable.
- 11. Projected hurricane losses, if applicable, which must be estimated using a model or method found to be acceptable or reliable by the Florida Commission on Hurricane Loss Projection Methodology, and as further provided in s. 627.0628.
- 12. A reasonable margin for underwriting profit and contingencies.
 - 13. The cost of medical services, if applicable.
- 14. Other relevant factors that affect the frequency or severity of claims or expenses.
- Section 3. Subsections (2) and (5) of section 627.0629, Florida Statutes, are amended to read:
- 104 627.0629 Residential property insurance; rate filings.—

Page 4 of 35

(2) (a) A rate filing for residential property insurance made on or before the implementation of paragraph (b) may include rate factors that reflect the manner in which building code enforcement in a particular jurisdiction addresses the risk of wind damage; however, such a rate filing must also provide for variations from such rate factors on an individual basis based on an inspection of a particular structure by a licensed home inspector, which inspection may be at the cost of the insured.

(b) A rate filing for residential property insurance made more than 150 days after approval by the office of a building code rating factor plan submitted by a statewide rating organization shall include positive and negative rate factors that reflect the manner in which building code enforcement in a particular jurisdiction addresses risk of wind damage. The rate filing shall include variations from standard rate factors on an individual basis based on inspection of a particular structure by a licensed home inspector. If an inspection is requested by the insured, the insurer may require the insured to pay the reasonable cost of the inspection. This paragraph applies to structures constructed or renovated after the implementation of this paragraph.

(c) The premium notice shall specify the amount by which the rate has been adjusted as a result of this subsection and shall also specify the maximum possible positive and negative adjustments that are approved for use by the insurer under this

Page 5 of 35

subsection.

(4)(5) In order to provide an appropriate transition period, an insurer may implement an approved rate filing for residential property insurance over a period of years. Such insurer must provide an informational notice to the office setting out its schedule for implementation of the phased-in rate filing. The insurer may include in its rate the actual cost of private market reinsurance that corresponds to available coverage of the Temporary Increase in Coverage Limits, TICL, from the Florida Hurricane Catastrophe Fund. The inclusion of such costs, in isolation, may not insurer may also include the cost of reinsurance to replace the TICL reduction implemented pursuant to s. 215.555(16)(d)9. However, this cost for reinsurance may not include any expense or profit load or result in a total annual base rate increase in excess of 10 percent.

Section 4. Paragraphs (a) and (b) of subsection (6) of section 627.351, Florida Statutes, are amended to read:

627.351 Insurance risk apportionment plans.-

- (6) CITIZENS PROPERTY INSURANCE CORPORATION. -
- (a) The public purpose of this subsection is to ensure that there is an orderly market for property insurance for residents and businesses of this state.
- 1. The Legislature finds that private insurers are unwilling or unable to provide actuarially sound affordable property insurance coverage in this state to the extent sought and needed. The absence of affordable property insurance

Page 6 of 35

157

158

159

160

161

162

163

164

165

166167

168169

170

171

172

173

174

175

176

177

178

179

180

181

182

threatens the public health, safety, and welfare and likewise threatens the economic health of the state. The state therefore has a compelling public interest and a public purpose to assist in assuring that property in the state is insured and that it is insured at actuarially sound affordable rates so as to facilitate the remediation, reconstruction, and replacement of damaged or destroyed property in order to reduce or avoid the negative effects otherwise resulting to the public health, safety, and welfare, to the economy of the state, and to the revenues of the state and local governments which are needed to provide for the public welfare. It is necessary, therefore, to provide actuarially sound affordable property insurance that is noncompetitive to the private market to applicants who are in good faith entitled to procure insurance through the voluntary market but are unable to do so. The Legislature intends, therefore, that actuarially sound affordable property insurance that is noncompetitive to the private market be provided and that it continue to be provided, as long as necessary, through Citizens Property Insurance Corporation, a government entity that is an integral part of the state, and that is not a private insurance company. To that end, the corporation shall strive to increase the availability of actuarially sound affordable property insurance in this state, with rates that are adequate enough to cover the risk and expected losses while achieving efficiencies and economies, and while providing service to policyholders, applicants, and agents which is no less than the

Page 7 of 35

quality generally provided in the voluntary market, for the achievement of the foregoing public purposes. It is imperative that the state does not undermine the private market by providing insurance at rates that are below a sustainable, actuarially sound rate required by the private market, particularly where the rates are insufficient to cover expected losses following a catastrophic event. Because it is essential for this government entity to have the maximum financial resources to pay claims following a catastrophic hurricane, it is the intent of the Legislature that the corporation continue to be an integral part of the state and that the income of the corporation be exempt from federal income taxation and that interest on the debt obligations issued by the corporation be exempt from federal income taxation.

2. The Residential Property and Casualty Joint
Underwriting Association originally created by this statute
shall be known as the Citizens Property Insurance Corporation.
The corporation shall provide insurance for residential and
commercial property, for applicants who are entitled, but, in
good faith, are unable to procure insurance through the
voluntary market. The corporation shall operate pursuant to a
plan of operation approved by order of the Financial Services
Commission. The plan is subject to continuous review by the
commission. The commission may, by order, withdraw approval of
all or part of a plan if the commission determines that
conditions have changed since approval was granted and that the

Page 8 of 35

purposes of the plan require changes in the plan. For the purposes of this subsection, residential coverage includes both personal lines residential coverage, which consists of the type of coverage provided by homeowner's, mobile home owner's, dwelling, tenant's, condominium unit owner's, and similar policies; and commercial lines residential coverage, which consists of the type of coverage provided by condominium association, apartment building, and similar policies.

- 3. With respect to coverage for personal lines residential structures:
- a. Effective January 1, 2014, a structure that has a dwelling replacement cost of \$1 million or more, or a single condominium unit that has a combined dwelling and contents replacement cost of \$1 million or more is not eligible for coverage by the corporation. Such dwellings insured by the corporation on December 31, 2013, may continue to be covered by the corporation until the end of the policy term. The office shall approve the method used by the corporation for valuing the dwelling replacement cost for the purposes of this subparagraph. If a policyholder is insured by the corporation before being determined to be ineligible pursuant to this subparagraph and such policyholder files a lawsuit challenging the determination, the policyholder may remain insured by the corporation until the conclusion of the litigation.
- b. Effective January 1, 2015, a structure that has a dwelling replacement cost of \$900,000 or more, or a single

Page 9 of 35

condominium unit that has a combined dwelling and contents replacement cost of \$900,000 or more, is not eligible for coverage by the corporation. Such dwellings insured by the corporation on December 31, 2014, may continue to be covered by the corporation only until the end of the policy term.

- c. Effective January 1, 2016, a structure that has a dwelling replacement cost of \$800,000 or more, or a single condominium unit that has a combined dwelling and contents replacement cost of \$800,000 or more, is not eligible for coverage by the corporation. Such dwellings insured by the corporation on December 31, 2015, may continue to be covered by the corporation until the end of the policy term.
- d. Effective January 1, 2017, a structure that has a dwelling replacement cost of \$700,000 or more, or a single condominium unit that has a combined dwelling and contents replacement cost of \$700,000 or more, is not eligible for coverage by the corporation. Such dwellings insured by the corporation on December 31, 2016, may continue to be covered by the corporation until the end of the policy term.

The requirements of sub-subparagraphs b.-d. do not apply in counties where the office determines there is not a reasonable degree of competition. In such counties a personal lines residential structure that has a dwelling replacement cost of less than \$1 million, or a single condominium unit that has a combined dwelling and contents replacement cost of less than \$1

Page 10 of 35

million, is eligible for coverage by the corporation.

- 4. It is the intent of the Legislature that policyholders, applicants, and agents of the corporation receive service and treatment of the highest possible level but never less than that generally provided in the voluntary market. It is also intended that the corporation be held to service standards no less than those applied to insurers in the voluntary market by the office with respect to responsiveness, timeliness, customer courtesy, and overall dealings with policyholders, applicants, or agents of the corporation.
- 5.a. Effective January 1, 2009, a personal lines residential structure that is located in the "wind-borne debris region," as defined in s. 1609.2, International Building Code (2006), and that has an insured value on the structure of \$750,000 or more is not eligible for coverage by the corporation unless the structure has opening protections as required under the Florida Building Code for a newly constructed residential structure in that area. A residential structure is deemed to comply with this subparagraph if it has shutters or opening protections on all openings and if such opening protections complied with the Florida Building Code at the time they were installed.
- b. Any major structure as defined in s. 161.54(6)(a) for which a permit is applied on or after July 1, 2014, for new construction or substantial improvement as defined in s. 161.54(12) is not eligible for coverage by the corporation if

Page 11 of 35

the structure is seaward of the coastal construction control line established pursuant to s. 161.053 or is within the Coastal Barrier Resources System as designated by 16 U.S.C. ss. 3501-3510.

- (b) 1. In May and October of each year, the corporation shall submit to the Governor, the President of the Senate, and the Speaker of the House of Representatives a statement of the corporation's estimated borrowing capacity within the next 12-month period, the corporation's estimated claims-paying capacity, and the estimated balance of the corporation as of December 31 of that calendar year. Such estimates shall take into account the simultaneous borrowing of private capital by the corporation, the Florida Hurricane Catastrophe Fund, and the Florida Insurance Guaranty Association after a catastrophic event.
- 2. All insurers authorized to write one or more subject lines of business in this state are subject to assessment by the corporation and, for the purposes of this subsection, are referred to collectively as "assessable insurers." Insurers writing one or more subject lines of business in this state pursuant to part VIII of chapter 626 are not assessable insurers, but insureds who procure one or more subject lines of business in this state pursuant to part VIII of chapter 626 are subject to assessment by the corporation and are referred to collectively as "assessable insureds." An insurer's assessment liability begins on the first day of the calendar year following

Page 12 of 35

the year in which the insurer was issued a certificate of authority to transact insurance for subject lines of business in this state and terminates 1 year after the end of the first calendar year during which the insurer no longer holds a certificate of authority to transact insurance for subject lines of business in this state.

- 3.a.2.a. All revenues, assets, liabilities, losses, and expenses of the corporation shall be divided into three separate accounts as follows:
- (I) A personal lines account for personal residential policies issued by the corporation, or issued by the Residential Property and Casualty Joint Underwriting Association and renewed by the corporation, which provides comprehensive, multiperil coverage on risks that are not located in areas eligible for coverage by the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002, and for policies that do not provide coverage for the peril of wind on risks that are located in such areas;
- (II) A commercial lines account for commercial residential and commercial nonresidential policies issued by the corporation, or issued by the Residential Property and Casualty Joint Underwriting Association and renewed by the corporation, which provides coverage for basic property perils on risks that are not located in areas eligible for coverage by the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002, and for policies that do not provide

Page 13 of 35

coverage for the peril of wind on risks that are located in such areas; and

339

340

341

342

343344

345

346

347

348

349

350351

352

353

354

355

356

357

358

359

360

361

362

363

364

A coastal account for personal residential policies (III) and commercial residential and commercial nonresidential property policies issued by the corporation, or transferred to the corporation, which provides coverage for the peril of wind on risks that are located in areas eligible for coverage by the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002. The corporation may offer policies that provide multiperil coverage and the corporation shall continue to offer policies that provide coverage only for the peril of wind for risks located in areas eligible for coverage in the coastal account. In issuing multiperil coverage, the corporation may use its approved policy forms and rates for the personal lines account. An applicant or insured who is eligible to purchase a multiperil policy from the corporation may purchase a multiperil policy from an authorized insurer without prejudice to the applicant's or insured's eligibility to prospectively purchase a policy that provides coverage only for the peril of wind from the corporation. An applicant or insured who is eligible for a corporation policy that provides coverage only for the peril of wind may elect to purchase or retain such policy and also purchase or retain coverage excluding wind from an authorized insurer without prejudice to the applicant's or insured's eligibility to prospectively purchase a policy that provides multiperil coverage from the corporation. It is the

Page 14 of 35

365

366

367

368

369

370

371

372

373

374

375

376

377

378

379

380

381

382

383

384

385

386

387

388

389

390

goal of the Legislature that there be an overall average savings of 10 percent or more for a policyholder who currently has a wind-only policy with the corporation, and an ex-wind policy with a voluntary insurer or the corporation, and who obtains a multiperil policy from the corporation. It is the intent of the Legislature that the offer of multiperil coverage in the coastal account be made and implemented in a manner that does not adversely affect the tax-exempt status of the corporation or creditworthiness of or security for currently outstanding financing obligations or credit facilities of the coastal account, the personal lines account, or the commercial lines account. The coastal account must also include quota share primary insurance under subparagraph (c) 2. The area eligible for coverage under the coastal account also includes the area within Port Canaveral, which is bordered on the south by the City of Cape Canaveral, bordered on the west by the Banana River, and bordered on the north by Federal Government property.

b. The three separate accounts must be maintained as long as financing obligations entered into by the Florida Windstorm Underwriting Association or Residential Property and Casualty Joint Underwriting Association are outstanding, in accordance with the terms of the corresponding financing documents. If the financing obligations are no longer outstanding, the corporation may use a single account for all revenues, assets, liabilities, losses, and expenses of the corporation. Consistent with this subparagraph and prudent investment policies that minimize the

Page 15 of 35

cost of carrying debt, the board shall exercise its best efforts to retire existing debt or obtain the approval of necessary parties to amend the terms of existing debt, so as to structure the most efficient plan to consolidate the three separate accounts into a single account.

- c. Creditors of the Residential Property and Casualty Joint Underwriting Association and the accounts specified in sub-sub-subparagraphs a.(I) and (II) may have a claim against, and recourse to, those accounts and no claim against, or recourse to, the account referred to in sub-sub-subparagraph a.(III). Creditors of the Florida Windstorm Underwriting Association have a claim against, and recourse to, the account referred to in sub-sub-subparagraph a.(III) and no claim against, or recourse to, the accounts referred to in sub-sub-subparagraphs a.(I) and (II).
- d. Revenues, assets, liabilities, losses, and expenses not attributable to particular accounts shall be prorated among the accounts.
- e. The Legislature finds that the revenues of the corporation are revenues that are necessary to meet the requirements set forth in documents authorizing the issuance of bonds under this subsection.
- f. The income of the corporation may not inure to the benefit of any private person.
 - 4.3. With respect to a deficit in an account:
 - a. After accounting for the Citizens policyholder

Page 16 of 35

surcharge imposed under sub-subparagraph i., if the remaining projected deficit incurred in the coastal account in a particular calendar year:

- (I) Is not greater than 2 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year, the entire deficit shall be recovered through regular assessments of assessable insurers under paragraph (q) and assessable insureds.
- written premium for the subject lines of business for the prior calendar year, the corporation shall levy regular assessments on assessable insurers under paragraph (q) and on assessable insureds in an amount equal to the greater of 2 percent of the projected deficit or 2 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year. Any remaining projected deficit shall be recovered through emergency assessments under sub-subparagraph d.
- b. Each assessable insurer's share of the amount being assessed under sub-subparagraph a. must be in the proportion that the assessable insurer's direct written premium for the subject lines of business for the year preceding the assessment bears to the aggregate statewide direct written premium for the subject lines of business for that year. The assessment percentage applicable to each assessable insured is the ratio of the amount being assessed under sub-subparagraph a. to the

Page 17 of 35

aggregate statewide direct written premium for the subject lines of business for the prior year. Assessments levied by the corporation on assessable insurers under sub-subparagraph a. must be paid as required by the corporation's plan of operation and paragraph (q). Assessments levied by the corporation on assessable insureds under sub-subparagraph a. shall be collected by the surplus lines agent at the time the surplus lines agent collects the surplus lines tax required by s. 626.932, and paid to the Florida Surplus Lines Service Office at the time the surplus lines agent pays the surplus lines tax to that office. Upon receipt of regular assessments from surplus lines agents, the Florida Surplus Lines Service Office shall transfer the assessments directly to the corporation as determined by the corporation.

- c. After accounting for the Citizens policyholder surcharge imposed under sub-subparagraph i., the remaining projected deficits in the personal lines account and in the commercial lines account in a particular calendar year shall be recovered through emergency assessments under sub-subparagraph d.
- d. Upon a determination by the board of governors that a projected deficit in an account exceeds the amount that is expected to be recovered through regular assessments under subsubparagraph a., plus the amount that is expected to be recovered through surcharges under sub-subparagraph i., the board, after verification by the office, shall levy emergency

Page 18 of 35

469

470

471

472

473

474

475

476

477

478

479

480

481

482

483

484

485

486

487

488

489

490

491

492

493

494

assessments for as many years as necessary to cover the deficits, to be collected by assessable insurers and the corporation and collected from assessable insureds upon issuance or renewal of policies for subject lines of business, excluding National Flood Insurance policies. The amount collected in a particular year must be a uniform percentage of that year's direct written premium for subject lines of business and all accounts of the corporation, excluding National Flood Insurance Program policy premiums, as annually determined by the board and verified by the office. The office shall verify the arithmetic calculations involved in the board's determination within 30 days after receipt of the information on which the determination was based. The office shall notify assessable insurers and the Florida Surplus Lines Service Office of the date on which assessable insurers shall begin to collect and assessable insureds shall begin to pay such assessment. The date may be not less than 90 days after the date the corporation levies emergency assessments pursuant to this sub-subparagraph. Notwithstanding any other provision of law, the corporation and each assessable insurer that writes subject lines of business shall collect emergency assessments from its policyholders without such obligation being affected by any credit, limitation, exemption, or deferment. Emergency assessments levied by the corporation on assessable insureds shall be collected by the surplus lines agent at the time the surplus lines agent collects the surplus lines tax required by s.

Page 19 of 35

626.932 and paid to the Florida Surplus Lines Service Office at the time the surplus lines agent pays the surplus lines tax to that office. The emergency assessments collected shall be transferred directly to the corporation on a periodic basis as determined by the corporation and held by the corporation solely in the applicable account. The aggregate amount of emergency assessments levied for an account under this sub-subparagraph in any calendar year may be less than but not exceed the greater of 10 percent of the amount needed to cover the deficit, plus interest, fees, commissions, required reserves, and other costs associated with financing the original deficit, or 10 percent of the aggregate statewide direct written premium for subject lines of business and all accounts of the corporation for the prior year, plus interest, fees, commissions, required reserves, and other costs associated with financing the deficit.

e. The corporation may pledge the proceeds of assessments, projected recoveries from the Florida Hurricane Catastrophe
Fund, other insurance and reinsurance recoverables, policyholder surcharges and other surcharges, and other funds available to the corporation as the source of revenue for and to secure bonds issued under paragraph (q), bonds or other indebtedness issued under subparagraph (c)3., or lines of credit or other financing mechanisms issued or created under this subsection, or to retire any other debt incurred as a result of deficits or events giving rise to deficits, or in any other way that the board determines will efficiently recover such deficits. The purpose of the lines

Page 20 of 35

521

522

523

524

525

526

527

528

529

530

531

532533

534

535

536

537

538

539

540

541

542

543

544

545

546

of credit or other financing mechanisms is to provide additional resources to assist the corporation in covering claims and expenses attributable to a catastrophe. As used in this subsection, the term "assessments" includes regular assessments under sub-subparagraph a. or subparagraph (q)1. and emergency assessments under sub-subparagraph d. Emergency assessments collected under sub-subparagraph d. are not part of an insurer's rates, are not premium, and are not subject to premium tax, fees, or commissions; however, failure to pay the emergency assessment shall be treated as failure to pay premium. The emergency assessments under sub-subparagraph d. shall continue as long as any bonds issued or other indebtedness incurred with respect to a deficit for which the assessment was imposed remain outstanding, unless adequate provision has been made for the payment of such bonds or other indebtedness pursuant to the documents governing such bonds or indebtedness.

f. As used in this subsection for purposes of any deficit incurred on or after January 25, 2007, the term "subject lines of business" means insurance written by assessable insurers or procured by assessable insureds for all property and casualty lines of business in this state, but not including workers' compensation or medical malpractice. As used in this subsubparagraph, the term "property and casualty lines of business" includes all lines of business identified on Form 2, Exhibit of Premiums and Losses, in the annual statement required of authorized insurers under s. 624.424 and any rule adopted under

Page 21 of 35

this section, except for those lines identified as accident and health insurance and except for policies written under the National Flood Insurance Program or the Federal Crop Insurance Program. For purposes of this sub-subparagraph, the term "workers' compensation" includes both workers' compensation insurance and excess workers' compensation insurance.

- g. The Florida Surplus Lines Service Office shall determine annually the aggregate statewide written premium in subject lines of business procured by assessable insureds and report that information to the corporation in a form and at a time the corporation specifies to ensure that the corporation can meet the requirements of this subsection and the corporation's financing obligations.
- h. The Florida Surplus Lines Service Office shall verify the proper application by surplus lines agents of assessment percentages for regular assessments and emergency assessments levied under this subparagraph on assessable insureds and assist the corporation in ensuring the accurate, timely collection and payment of assessments by surplus lines agents as required by the corporation.
- i. In 2008 or thereafter, upon a determination by the board of governors that an account has a projected deficit, the board shall levy a Citizens policyholder surcharge against all policyholders of the corporation.
- (I) The surcharge shall be levied as a uniform percentage of the premium for the policy of up to 15 percent of such

Page 22 of 35

premium, which funds shall be used to offset the deficit.

- (II) The surcharge is payable upon cancellation or termination of the policy, upon renewal of the policy, or upon issuance of a new policy by the corporation within the first 12 months after the date of the levy or the period of time necessary to fully collect the surcharge amount.
- (III) The corporation may not levy any regular assessments under paragraph (q) pursuant to sub-subparagraph a. or sub-subparagraph b. with respect to a particular year's deficit until the corporation has first levied the full amount of the surcharge authorized by this sub-subparagraph.
- (IV) The surcharge is not considered premium and is not subject to commissions, fees, or premium taxes. However, failure to pay the surcharge shall be treated as failure to pay premium.
- j. If the amount of any assessments or surcharges collected from corporation policyholders, assessable insurers or their policyholders, or assessable insureds exceeds the amount of the deficits, such excess amounts shall be remitted to and retained by the corporation in a reserve to be used by the corporation, as determined by the board of governors and approved by the office, to pay claims or reduce any past, present, or future plan-year deficits or to reduce outstanding debt.
- Section 5. Subsection (3) and paragraphs (d), (e), and (f) of subsection (6) of section 627.3511, Florida Statutes, are amended to read:

Page 23 of 35

627.3511 Depopulation of Citizens Property Insurance Corporation.—

(3) EXEMPTION FROM DEFICIT ASSESSMENTS.-

- (a) The calculation of an insurer's assessment liability under s. 627.351(6)(b)4.a. 627.351(6)(b)3.a. shall, for an insurer that in any calendar year removes 50,000 or more risks from the Citizens Property Insurance Corporation, either by issuance of a policy upon expiration or cancellation of the corporation policy or by assumption of the corporation's obligations with respect to in-force policies, exclude such removed policies for the succeeding 3 years, as follows:
- 1. In the first year following removal of the risks, the risks are excluded from the calculation to the extent of 100 percent.
- 2. In the second year following removal of the risks, the risks are excluded from the calculation to the extent of 75 percent.
- 3. In the third year following removal of the risks, the risks are excluded from the calculation to the extent of 50 percent.

If the removal of risks is accomplished through assumption of obligations with respect to in-force policies, the corporation shall pay to the assuming insurer all unearned premium with respect to such policies less any policy acquisition costs agreed to by the corporation and assuming insurer. The term

Page 24 of 35

"policy acquisition costs" is defined as costs of issuance of the policy by the corporation which includes agent commissions, servicing company fees, and premium tax. This paragraph does not apply to an insurer that, at any time within 5 years before removing the risks, had a market share in excess of 0.1 percent of the statewide aggregate gross direct written premium for any line of property insurance, or to an affiliate of such an insurer. This paragraph does not apply unless either at least 40 percent of the risks removed from the corporation are located in Miami-Dade, Broward, and Palm Beach Counties, or at least 30 percent of the risks removed from the corporation are located in such counties and an additional 50 percent of the risks removed from the corporation are located in other coastal counties.

- (b) An insurer that first wrote personal lines residential property coverage in this state on or after July 1, 1994, is exempt from regular deficit assessments imposed pursuant to s. 627.351(6)(b)4.a. 627.351(6)(b)3.a., but not emergency assessments collected from policyholders pursuant to s. 627.351(6)(b)4.d. 627.351(6)(b)3.d., of the Citizens Property Insurance Corporation until the earlier of the following:
- 1. The end of the calendar year in which it first wrote 0.5 percent or more of the statewide aggregate direct written premium for any line of residential property coverage; or
- 2. December 31, 1997, or December 31 of the third year in which it wrote such coverage in this state, whichever is later.
 - (c) Other than an insurer that is exempt under paragraph

Page 25 of 35

(b), an insurer that in any calendar year increases its total structure exposure subject to wind coverage by 25 percent or more over its exposure for the preceding calendar year is, with respect to that year, exempt from deficit assessments imposed pursuant to s. $\underline{627.351(6)(b)4.a.}$ $\underline{627.351(6)(b)3.a.}$, but not emergency assessments collected from policyholders pursuant to s. $\underline{627.351(6)(b)4.d.}$ $\underline{627.351(6)(b)3.d.}$, of the Citizens Property Insurance Corporation attributable to such increase in exposure.

- (d) Any exemption or credit from regular assessments authorized by this section shall last no longer than 3 years following the cancellation or expiration of the policy by the corporation. With the approval of the office, the board may extend such credits for an additional year if the insurer guarantees an additional year of renewability for all policies removed from the corporation, or for 2 additional years if the insurer guarantees 2 additional years of renewability for all policies so removed.
 - (6) COMMERCIAL RESIDENTIAL TAKE-OUT PLANS.-
- (d) The calculation of an insurer's regular assessment liability under s. $\underline{627.351(6)(b)4.a.}$ $\underline{627.351(6)(b)3.a.}$, but not emergency assessments collected from policyholders pursuant to s. $\underline{627.351(6)(b)4.d.}$ $\underline{627.351(6)(b)3.d.}$, shall, with respect to commercial residential policies removed from the corporation under an approved take-out plan, exclude such removed policies for the succeeding 3 years, as follows:
 - 1. In the first year following removal of the policies,

Page 26 of 35

the policies are excluded from the calculation to the extent of 100 percent.

- 2. In the second year following removal of the policies, the policies are excluded from the calculation to the extent of 75 percent.
- 3. In the third year following removal of the policies, the policies are excluded from the calculation to the extent of 50 percent.
- (e) An insurer that first wrote commercial residential property coverage in this state on or after June 1, 1996, is exempt from regular assessments under s. $\underline{627.351(6)(b)3.a.}$, but not emergency assessments collected from policyholders pursuant to s. $\underline{627.351(6)(b)4.d.}$ with respect to commercial residential policies until the earlier of:
- 1. The end of the calendar year in which such insurer first wrote 0.5 percent or more of the statewide aggregate direct written premium for commercial residential property coverage; or
- 2. December 31 of the third year in which such insurer wrote commercial residential property coverage in this state.
- (f) An insurer that is not otherwise exempt from regular assessments under s. $\underline{627.351(6)(b)4.a.}$ $\underline{627.351(6)(b)3.a.}$ with respect to commercial residential policies is, for any calendar year in which such insurer increased its total commercial residential hurricane exposure by 25 percent or more over its

Page 27 of 35

exposure for the preceding calendar year, exempt from regular assessments under s. $\underline{627.351(6)(b)4.a.}$ $\underline{627.351(6)(b)3.a.}$, but not emergency assessments collected from policyholders pursuant to s. $\underline{627.351(6)(b)4.d.}$ $\underline{627.351(6)(b)3.d.}$, attributable to such increased exposure.

Section 6. Subsections (1), (2), and (5) of section 627.4102, Florida Statutes, are amended to read:

627.4102 Informational filing of forms.-

- (1) (a) Property and casualty forms, except workers' compensation forms and except as provided in subsection (2) for personal lines forms, are exempt from the approval process required under s. 627.410 if:
- 1.(a) The form is has been electronically submitted to the office in an informational filing made through I-File 30 days before the delivery or issuance for delivery of the form within this state, except as provided in subsection (2) for personal lines forms; and
- 2.(b) At the time the informational filing is made, a notarized certification is attached to the filing certifying that certifies that each form within the filing complies is in compliance with all applicable state laws and rules. The certification must be on the insurer's letterhead and signed and dated by the insurer's president, chief executive officer, general counsel, or an employee of the insurer responsible for the filing on behalf of the insurer. The certification must contain the following statement, and no other language: "I,

Page 28 of 35

hereby certify that this form filing has been thoroughly and diligently reviewed by myself me and by all appropriate company personnel, as well as company consultants, if applicable, and certify that each form contained within the filing complies is in compliance with all applicable Florida laws and rules. If Should a form is be found not of in compliance with any Florida laws and rules, I acknowledge that the Office of Insurance Regulation shall disapprove the form."

 $\underline{\text{(b)}}$ If the filing contains a form that $\underline{\text{does}}$ is not $\underline{\text{comply}}$ in compliance with state laws and rules, the form filing, at the discretion of the office, is subject to prior review and approval pursuant to s. 627.410, and the period for review and approval established under s. 627.410(2) begins to run on the date $\underline{\text{that}}$ the office notifies the insurer of the discovery of the noncompliant form.

(2) Except as provided in this subsection, personal lines property and casualty forms are exempt from the approval process required under s. 627.410 and may be filed in accordance with subsection (1). Notwithstanding subparagraph (1)(a)1., a personal lines form must be submitted to the office at least 90 days before the delivery or issuance for delivery of the form within this state. Upon expiration of the 90-day period, the form is deemed approved unless, before such expiration, the office affirmatively approves or disapproves the form. The office's approval of the form constitutes a waiver of any

Page 29 of 35

unexpired portion of the 90-day waiting period. However, if before or after expiration of the 90-day period, the office determines that the form does not comply with any law or rule, the office shall disapprove or withdraw its previous approval of the form. Upon the office's disapproval or withdrawal of its previous approval of the form, the insurer must cease using the form until such time that the office approves the disapproves the form or approves a replacement form. The office may require the insurer to replace any disapproved form that has already been issued and to subject the replacement form to prior review and approval pursuant to s. 627.410.

(5) The provisions of this section supersede and replace the existing order issued by the office exempting specified property and casualty forms from the requirements of s. 627.410.

Section 7. Section 627.422, Florida Statutes, is amended to read:

assignable, or not assignable, as provided by its terms. Subject to its terms relating to assignability, any life or health insurance policy under the terms of which the beneficiary may be changed upon the sole request of the policyowner may be assigned either by pledge or transfer of title, by an assignment executed by the policyowner alone and delivered to the insurer, whether or not the pledgee or assignee is the insurer. Any such assignment shall entitle the insurer to deal with the assignee as the owner or pledgee of the policy in accordance with the

Page 30 of 35

781

782

783

784

785

786

787

788

789

790

791

792

793

794

795

796

797

798

799

800

801

802

803

804

805

806

terms of the assignment, until the insurer has received at its home office written notice of termination of the assignment or pledge or written notice by or on behalf of some other person claiming some interest in the policy in conflict with the assignment. A property insurance policy may prohibit the post loss assignment of rights, benefits, causes of action, chose in action, or other contractual rights under the policy, except for the limited purposes of naming a contractor a loss payee, payment of attorney fees, and public adjuster fees. Except as provided in this section, any post loss assignment of rights, benefits, causes of action, chose in action, or other contractual rights under a property insurance policy which prohibits such assignment shall render the assignment void. Section 8. Subsection (7) of section 627.701, Florida Statutes, is amended to read: (7) Prior to issuing a personal lines residential property insurance policy on or after April 1, 1997, or prior to the first renewal of a residential property insurance policy on or after April 1, 1997, the insurer must offer a deductible equal to \$500 applicable to losses from perils other than hurricane. The insurer must provide the policyholder with notice availability of the deductible specified in this subsection in a form approved by the office at least once every 3 years. The failure to provide such notice constitutes a violation of this code but does not affect the coverage provided under the policy. An insurer may require a higher deductible only as part of a

Page 31 of 35

deductible program lawfully in effect on June 1, 1996, or as part of a similar deductible program.

Section 9. Paragraph (b) of subsection (1) and subsection (4) of section 627.706, Florida Statutes, are amended to read: 627.706 Sinkhole insurance; catastrophic ground cover collapse; definitions.—

(1)

807

808

809

810

811

812

813

814

815

816

817

818819

820

821

822

823

824

825

826

827

828

829

830

831

832

- (b) The insurer shall make available, for an appropriate additional premium, coverage for sinkhole losses on any structure, including the contents of personal property contained therein, in an amount equal to the full amount of coverage on the structure. The insurer may also offer less coverage equal to 25 percent or 50 percent of the amount of coverage on the structure, with an appropriate reduction in the additional premium to the extent provided in the form to which the coverage attaches. The insurer may require an inspection of the property before issuance of sinkhole loss coverage. A policy for residential property insurance may include a deductible amount applicable to sinkhole losses equal to 1 percent, 2 percent, 5 percent, or 10 percent of the policy dwelling limits, with appropriate premium discounts offered with each deductible amount.
- (4) An insurer offering sinkhole coverage to policyholders before or after the adoption of s. 30, chapter 2007-1, Laws of Florida, may renew policies pursuant to s. 627.43141 or nonrenew the policies of policyholders maintaining sinkhole coverage at

Page 32 of 35

the option of the insurer, and provide an offer of coverage <u>or renewal</u> that includes catastrophic ground cover collapse and excludes sinkhole coverage. Insurers acting in accordance with this subsection are subject to the following requirements:

- (a) Policyholders must be notified that the renewal or a nonrenewal is for purposes of removing sinkhole coverage, and that the policyholder is being offered a policy that provides coverage for catastrophic ground cover collapse.
- (b) Policyholders must be provided an actuarially reasonable premium credit or discount for the removal of sinkhole coverage and provision of only catastrophic ground cover collapse.
- (c) Subject to the provisions of this subsection and the insurer's approved underwriting or insurability guidelines, the insurer shall provide each policyholder with the opportunity to purchase an endorsement to his or her policy providing sinkhole coverage and may require an inspection of the property before issuance of a sinkhole coverage endorsement.
- (d) Section 624.4305 does not apply to nonrenewal notices issued pursuant to this subsection.
- Section 10. Paragraph (b) of subsection (15) of section 627.7074, Florida Statutes, is amended to read:
- 627.7074 Alternative procedure for resolution of disputed sinkhole insurance claims.—
- (15) If the insurer timely agrees in writing to comply and timely complies with the recommendation of the neutral

Page 33 of 35

evaluator, but the policyholder declines to resolve the matter in accordance with the recommendation of the neutral evaluator pursuant to this section:

(b) The actions of the insurer are not a confession of judgment or admission of liability, and the insurer is not liable for attorney attorney's fees under s. 627.428 or other provisions of the insurance code unless the policyholder obtains a judgment that is more favorable than the recommendation of the neutral evaluator.

Section 11. Paragraph (b) of subsection (11) of section 626.854, Florida Statutes, is amended, and subsection (18) is added to that section, to read:

626.854 "Public adjuster" defined; prohibitions.—The Legislature finds that it is necessary for the protection of the public to regulate public insurance adjusters and to prevent the unauthorized practice of law.

(11)

- (b) A public adjuster may not charge, agree to, or accept from any source compensation, payment, commission, fee, or any other thing of value in excess of:
- 1. Ten percent of the amount of insurance claim payments made by the insurer for claims based on events that are the subject of a declaration of a state of emergency by the Governor. This provision applies to claims made during the year after the declaration of emergency. After that year, the limitations in subparagraph 2. apply.

Page 34 of 35

2.	<u>Fifteen</u>	Twenty	perc	ent d	of the	amount	of	insu	ırance	claim
payments	made by	the ir	surer	for	claims	that	are	not	based	on
events th	nat are t	the sub	ject	of a	declar	ation	of a	a sta	ate of	
emergency by the Governor.										

- erson acting on behalf of a public adjuster or apprentice may not enter into a contract or accept a power of attorney which vests in the public adjuster, public adjuster apprentice, or any person acting on behalf of a public adjuster or apprentice the effective authority to choose the persons, entities, or companies that will perform repair work.
 - Section 12. This act shall take effect July 1, 2014.