1 A bill to be entitled 2 An act relating to property and casualty insurance; 3 amending s. 627.0651, F.S.; revising provisions for 4 making and use of rates for motor vehicle insurance; 5 providing for expiration; amending s. 627.3518, F.S.; 6 conforming a cross-reference; amending s. 627.4133, 7 F.S.; increasing the amount of prior notice required 8 with respect to the nonrenewal, cancellation, or 9 termination of certain insurance policies; deleting 10 certain provisions that require extended periods of 11 prior notice with respect to the nonrenewal, 12 cancellation, or termination of certain insurance 13 policies; prohibiting the cancellation of certain 14 policies that have been in effect for a specified 15 amount of time except under certain circumstances; amending s. 627.421, F.S.; authorizing a policyholder 16 of personal lines insurance to affirmatively elect 17 delivery of policy documents by electronic means; 18 amending s. 627.7074, F.S.; revising notification 19 20 requirements for participation in the neutral 21 evaluation program; amending s. 627.736, F.S.;

Page 1 of 15

revising the period for applicability of certain

amending s. 627.744, F.S.; revising preinsurance

inspection requirements for private passenger motor

Medicare fee schedules or payment limitations;

vehicles; providing an effective date.

CODING: Words stricken are deletions; words underlined are additions.

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Be It Enacted by the Legislature of the State of Florida:

Section 1. Subsection (8) of section 627.0651, Florida Statutes, is amended to read:

627.0651 Making and use of rates for motor vehicle insurance.—

(8) Rates are not unfairly discriminatory if averaged broadly among members of a group; nor are rates unfairly discriminatory even though they are lower than rates for nonmembers of the group. However, such rates are unfairly discriminatory if they are not actuarially measurable and credible and sufficiently related to actual or expected loss and expense experience of the group so as to ensure assure that nonmembers of the group are not unfairly discriminated against. Use of a single United States Postal Service zip code as a rating territory shall be deemed unfairly discriminatory unless filed pursuant to paragraph (1)(a) and such territory incorporates sufficient actual or expected loss and loss adjustment expense experience so as to be actuarially measurable and credible.

Section 2. The amendment made by this act to s.

627.0651(8), Florida Statutes, expires July 1, 2018, and the

text of that section shall revert to that in existence on June

30, 2015, except that any amendments to such text enacted other

than by this act shall be preserved and continue to operate to

Page 2 of 15

the extent that such amendments are not dependent upon the portions of text that expire pursuant to this section.

Section 3. Subsection (9) of section 627.3518, Florida Statutes, is amended to read:

- 627.3518 Citizens Property Insurance Corporation policyholder eligibility clearinghouse program.—The purpose of this section is to provide a framework for the corporation to implement a clearinghouse program by January 1, 2014.
- (9) The 45-day notice of nonrenewal requirement set forth in s.  $\underline{627.4133(2)}$  (b) 5.  $\underline{627.4133(2)}$  (b) 5.b. applies when a policy is nonrenewed by the corporation because the risk has received an offer of coverage pursuant to this section which renders the risk ineligible for coverage by the corporation.
- Section 4. Paragraph (b) of subsection (2) of section 627.4133, Florida Statutes, is amended to read:
- 627.4133 Notice of cancellation, nonrenewal, or renewal premium.—
- (2) With respect to any personal lines or commercial residential property insurance policy, including, but not limited to, any homeowner, mobile home owner, farmowner, condominium association, condominium unit owner, apartment building, or other policy covering a residential structure or its contents:
- (b) The insurer shall give the first-named insured written notice of nonrenewal, cancellation, or termination at least  $\underline{120}$  days before the effective date of the nonrenewal,

Page 3 of 15

cancellation, or termination. However, the insurer shall give at least 100 days' written notice, or written notice by June 1, whichever is earlier, for any nonrenewal, cancellation, or termination that would be effective between June 1 and November 30. The notice must include the reason for the nonrenewal, cancellation, or termination, except that:

1. The insurer shall give the first-named insured written notice of nonrenewal, cancellation, or termination at least 120 days before the effective date of the nonrenewal, cancellation, or termination for a first-named insured whose residential structure has been insured by that insurer or an affiliated insurer for at least 5 years before the date of the written notice.

1.2. If cancellation is for nonpayment of premium, at least 10 days' written notice of cancellation accompanied by the reason therefor must be given. As used in this subparagraph, the term "nonpayment of premium" means failure of the named insured to discharge when due her or his obligations for paying the premium on a policy or an installment of such premium, whether the premium is payable directly to the insurer or its agent or indirectly under a premium finance plan or extension of credit, or failure to maintain membership in an organization if such membership is a condition precedent to insurance coverage. The term also means the failure of a financial institution to honor an insurance applicant's check after delivery to a licensed agent for payment of a premium even if the agent has previously

delivered or transferred the premium to the insurer. If a dishonored check represents the initial premium payment, the contract and all contractual obligations are void ab initio unless the nonpayment is cured within the earlier of 5 days after actual notice by certified mail is received by the applicant or 15 days after notice is sent to the applicant by certified mail or registered mail. If the contract is void, any premium received by the insurer from a third party must be refunded to that party in full.

- 2.3. If cancellation or termination occurs during the first 90 days the insurance is in force and the insurance is canceled or terminated for reasons other than nonpayment of premium, at least 20 days' written notice of cancellation or termination accompanied by the reason therefor must be given unless there has been a material misstatement or misrepresentation or a failure to comply with the underwriting requirements established by the insurer.
- 3. After the policy has been in effect for 90 days, the policy may not be canceled by the insurer unless there has been a material misstatement; a nonpayment of premium; a failure to comply, within 90 days after the date of effectuation of coverage, with underwriting requirements established by the insurer before the date of effectuation of coverage; or a substantial change in the risk covered by the policy or unless the cancellation is for all insureds under such policies for a given class of insureds. This subparagraph does not apply to

individually rated risks that have a policy term of less than 90 days.

- 4. After a policy or contract has been in effect for more than 90 days, the insurer may not cancel or terminate the policy or contract based on credit information available in public records.
- 5. The requirement for providing written notice by June 1 of any nonrenewal that would be effective between June 1 and November 30 does not apply to the following situations, but the insurer remains subject to the requirement to provide such notice at least 100 days before the effective date of nonrenewal:
- a. A policy that is nonrenewed due to a revision in the coverage for sinkhole losses and catastrophic ground cover collapse pursuant to s. 627.706.
- 5.b. A policy that is nonrenewed by Citizens Property Insurance Corporation, pursuant to s. 627.351(6), for a policy that has been assumed by an authorized insurer offering replacement coverage to the policyholder is exempt from the notice requirements of paragraph (a) and this paragraph. In such cases, the corporation must give the named insured written notice of nonrenewal at least 45 days before the effective date of the nonrenewal.

After the policy has been in effect for 90 days, the policy may not be canceled by the insurer unless there has been a material

Page 6 of 15

misstatement, a nonpayment of premium, a failure to comply with underwriting requirements established by the insurer within 90 days after the date of effectuation of coverage, a substantial change in the risk covered by the policy, or the cancellation is for all insureds under such policies for a given class of insureds. This paragraph does not apply to individually rated risks that have a policy term of less than 90 days.

- 6. Notwithstanding any other provision of law, an insurer may cancel or nonrenew a property insurance policy after at least 45 days' notice if the office finds that the early cancellation of some or all of the insurer's policies is necessary to protect the best interests of the public or policyholders and the office approves the insurer's plan for early cancellation or nonrenewal of some or all of its policies. The office may base such finding upon the financial condition of the insurer, lack of adequate reinsurance coverage for hurricane risk, or other relevant factors. The office may condition its finding on the consent of the insurer to be placed under administrative supervision pursuant to s. 624.81 or to the appointment of a receiver under chapter 631.
- 7. A policy covering both a home and a motor vehicle may be nonrenewed for any reason applicable to the property or motor vehicle insurance after providing 90 days' notice.
- Section 5. Subsection (1) of section 627.421, Florida Statutes, is amended to read:
  - 627.421 Delivery of policy.-

Page 7 of 15

183 (1)Subject to the insurer's requirement as to payment of 184 premium, every policy shall be mailed, delivered, or 185 electronically transmitted to the insured or to the person 186 entitled thereto not later than 60 days after the effectuation 187 of coverage. Notwithstanding any other provision of law, an 188 insurer may allow a policyholder of personal lines insurance to 189 affirmatively elect delivery of the policy documents, including, 190 but not limited to, policies, endorsements, notices, or 191 documents, by electronic means in lieu of delivery by mail. 192 Electronic transmission of a policy for commercial risks, 193 including, but not limited to, workers' compensation and 194 employers' liability, commercial automobile liability, 195 commercial automobile physical damage, commercial lines residential property, commercial nonresidential property, 196 197 farmowners insurance, and the types of commercial lines risks 198 set forth in s. 627.062(3)(d), constitutes shall constitute 199 delivery to the insured or to the person entitled to delivery, 200 unless the insured or the person entitled to delivery 201 communicates to the insurer in writing or electronically that he 202 or she does not agree to delivery by electronic means. 203 Electronic transmission shall include a notice to the insured or 204 to the person entitled to delivery of a policy of his or her 205 right to receive the policy via United States mail rather than 206 via electronic transmission. A paper copy of the policy shall be 207 provided to the insured or to the person entitled to delivery at 208 his or her request.

Page 8 of 15

Section 6. Subsection (3) of section 627.7074, Florida Statutes, is amended to read:

- 627.7074 Alternative procedure for resolution of disputed sinkhole insurance claims.—
- the claim was submitted within the timeframe provided in s.

  627.706(5), following the receipt of the report provided under s. 627.7073 or the denial of a claim for a sinkhole loss, the insurer shall notify the policyholder of his or her right to participate in the neutral evaluation program under this section. Neutral evaluation supersedes the alternative dispute resolution process under s. 627.7015 but does not invalidate the appraisal clause of the insurance policy. The insurer shall provide to the policyholder the consumer information pamphlet prepared by the department pursuant to subsection (1) electronically or by United States mail.
- Section 7. Paragraph (a) of subsection (5) of section 627.736, Florida Statutes, is amended to read:
- 627.736 Required personal injury protection benefits; exclusions; priority; claims.—
  - (5) CHARGES FOR TREATMENT OF INJURED PERSONS.-
- (a) A physician, hospital, clinic, or other person or institution lawfully rendering treatment to an injured person for a bodily injury covered by personal injury protection insurance may charge the insurer and injured party only a reasonable amount pursuant to this section for the services and

Page 9 of 15

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supplies rendered, and the insurer providing such coverage may pay for such charges directly to such person or institution lawfully rendering such treatment if the insured receiving such treatment or his or her guardian has countersigned the properly completed invoice, bill, or claim form approved by the office upon which such charges are to be paid for as having actually been rendered, to the best knowledge of the insured or his or her quardian. However, such a charge may not exceed the amount the person or institution customarily charges for like services or supplies. In determining whether a charge for a particular service, treatment, or otherwise is reasonable, consideration may be given to evidence of usual and customary charges and payments accepted by the provider involved in the dispute, reimbursement levels in the community and various federal and state medical fee schedules applicable to motor vehicle and other insurance coverages, and other information relevant to the reasonableness of the reimbursement for the service, treatment, or supply.

- 1. The insurer may limit reimbursement to 80 percent of the following schedule of maximum charges:
- a. For emergency transport and treatment by providers licensed under chapter 401, 200 percent of Medicare.
- b. For emergency services and care provided by a hospital licensed under chapter 395, 75 percent of the hospital's usual and customary charges.
  - c. For emergency services and care as defined by s.

Page 10 of 15

395.002 provided in a facility licensed under chapter 395 rendered by a physician or dentist, and related hospital inpatient services rendered by a physician or dentist, the usual and customary charges in the community.

- d. For hospital inpatient services, other than emergency services and care, 200 percent of the Medicare Part A prospective payment applicable to the specific hospital providing the inpatient services.
- e. For hospital outpatient services, other than emergency services and care, 200 percent of the Medicare Part A Ambulatory Payment Classification for the specific hospital providing the outpatient services.
- f. For all other medical services, supplies, and care, 200 percent of the allowable amount under:
- (I) The participating physicians fee schedule of Medicare Part B, except as provided in sub-sub-subparagraphs (II) and (III).
- (II) Medicare Part B, in the case of services, supplies, and care provided by ambulatory surgical centers and clinical laboratories.
- (III) The Durable Medical Equipment Prosthetics/Orthotics and Supplies fee schedule of Medicare Part B, in the case of durable medical equipment.

However, if such services, supplies, or care is not reimbursable under Medicare Part B, as provided in this sub-subparagraph, the

Page 11 of 15

insurer may limit reimbursement to 80 percent of the maximum reimbursable allowance under workers' compensation, as determined under s. 440.13 and rules adopted thereunder which are in effect at the time such services, supplies, or care is provided. Services, supplies, or care that is not reimbursable under Medicare or workers' compensation is not required to be reimbursed by the insurer.

- 2. For purposes of subparagraph 1., the applicable fee schedule or payment limitation under Medicare is the fee schedule or payment limitation in effect on March 1 of the service year in which the services, supplies, or care is rendered and for the area in which such services, supplies, or care is rendered, and the applicable fee schedule or payment limitation applies to services, supplies, or care rendered during throughout the remainder of that service year, notwithstanding any subsequent change made to the fee schedule or payment limitation, except that it may not be less than the allowable amount under the applicable schedule of Medicare Part B for 2007 for medical services, supplies, and care subject to Medicare Part B. For purposes of this subparagraph, the term "service year" means the period from March 1 through the end of February of the following year.
- 3. Subparagraph 1. does not allow the insurer to apply any limitation on the number of treatments or other utilization limits that apply under Medicare or workers' compensation. An insurer that applies the allowable payment limitations of

Page 12 of 15

subparagraph 1. must reimburse a provider who lawfully provided care or treatment under the scope of his or her license, regardless of whether such provider is entitled to reimbursement under Medicare due to restrictions or limitations on the types or discipline of health care providers who may be reimbursed for particular procedures or procedure codes. However, subparagraph 1. does not prohibit an insurer from using the Medicare coding policies and payment methodologies of the federal Centers for Medicare and Medicaid Services, including applicable modifiers, to determine the appropriate amount of reimbursement for medical services, supplies, or care if the coding policy or payment methodology does not constitute a utilization limit.

- 4. If an insurer limits payment as authorized by subparagraph 1., the person providing such services, supplies, or care may not bill or attempt to collect from the insured any amount in excess of such limits, except for amounts that are not covered by the insured's personal injury protection coverage due to the coinsurance amount or maximum policy limits.
- 5. Effective July 1, 2012, An insurer may limit payment as authorized by this paragraph only if the insurance policy includes a notice at the time of issuance or renewal that the insurer may limit payment pursuant to the schedule of charges specified in this paragraph. A policy form approved by the office satisfies this requirement. If a provider submits a charge for an amount less than the amount allowed under subparagraph 1., the insurer may pay the amount of the charge

Page 13 of 15

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- Section 8. Paragraphs (a) and (b) of subsection (2) of section 627.744, Florida Statutes, are amended to read:
- 627.744 Required preinsurance inspection of private passenger motor vehicles.—
  - (2) This section does not apply:
- (a) To a policy for a policyholder who has been insured for 2 years or longer, without interruption, under a private passenger motor vehicle policy that which provides physical damage coverage for any vehicle, if the agent of the insurer verifies the previous coverage.
- (b) To a new, unused motor vehicle purchased <u>or leased</u> from a licensed motor vehicle dealer or leasing company., if The insurer may require is provided with:
- 1. A bill of sale, or buyer's order, or lease agreement that which contains a full description of the motor vehicle; including all options and accessories; or
- 2. A copy of the title <u>or registration that</u> which establishes transfer of ownership from the dealer or leasing company to the customer and a copy of the window sticker <del>or the</del> dealer invoice showing the itemized options and equipment and the total retail price of the vehicle.

For the purposes of this paragraph, the physical damage coverage on the motor vehicle may not be suspended during the term of the policy due to the applicant's failure to provide or the

Page 14 of 15

insurer's option not to require the required documents. However, if the insurer requires a document under this paragraph at the time the policy is issued, payment of a claim may be is conditioned upon the receipt by the insurer of the required documents, and no physical damage loss occurring after the effective date of the coverage may be is payable until the documents are provided to the insurer.

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Section 9. This act shall take effect July 1, 2015.

Page 15 of 15