By the Committee on Banking and Insurance; and Senator Diaz de la Portilla

597-03682-16 20161248c1

A bill to be entitled

An act relating to prohibited insurance practices; amending s. 626.854, F.S.; adding entities and persons that may not adjust a claim on behalf of an insured unless licensed and compliant as a public adjuster; revising an exception to include a subcontractor; creating s. 627.716, F.S.; prohibiting a person or entity from certain actions relating to the referral of certain business related to certain repair, mitigation, and restoration services; specifying requirements for an entity or person that provides certain emergency remediation or restoration services; authorizing the Department of Financial Services to seek a cease and desist order and administrative fines for certain violations; authorizing the department to enforce such penalties in a specified circuit court; authorizing the department to recommend disciplinary action to other licensing agencies or boards; providing an effective date.

2021

1

2

3

4

5

6

7

8

9

10

1112

13

14

15

16

17

1819

Be It Enacted by the Legislature of the State of Florida:

2223

24

2526

27

28

29

30

31

Section 1. Subsection (16) of section 626.854, Florida Statutes, is amended to read:

626.854 "Public adjuster" defined; prohibitions.—The Legislature finds that it is necessary for the protection of the public to regulate public insurance adjusters and to prevent the unauthorized practice of law.

(16) Any A licensed contractor licensed under part I of chapter 489, or a subcontractor to the contractor, or entity or person that performs emergency remediation or restoration

597-03682-16 20161248c1

services for an insured under an insurance policy in this state may not adjust a claim on behalf of an insured unless licensed and compliant as a public adjuster under this chapter. However, the contractor or subcontractor may discuss or explain a bid for construction or repair of covered property with the residential property owner who has suffered loss or damage covered by a property insurance policy, or the insurer of such property, if the contractor or subcontractor is doing so for the usual and customary fees applicable to the work to be performed as stated in the contract between the contractor or subcontractor and the insured.

- Section 2. Section 627.716, Florida Statutes, is created to read:
- 627.716 Prohibited practices related to repair, mitigation, and restoration services; penalties.—
- (1) A person or entity may not directly or indirectly offer, deliver, receive, or accept any compensation, inducement, or reward greater than \$25 for the referral of any business for the repair, mitigation, or restoration of property for which property insurance proceeds are payable.
- (2) An entity or person, including a contractor licensed under part I of chapter 489 or a subcontractor to the contractor, that provides emergency remediation or restoration services for an insured under a property insurance policy in this state must:
- (a) Provide an insured with a scope of services and materials to be provided for repairs undertaken pursuant to a property insurance claim before the agreement authorizing such repairs is executed.

597-03682-16 20161248c1

(b) Notify the insured in writing that any assignment accepted by the person or entity is limited to the scope of the work indicated therein; that the insured may have other claims under their homeowner's insurance policy that are not covered by this assignment; and that the insured may wish to contact a public adjuster or attorney to evaluate other claims and coverages. Nothing in this section prohibits the use of postloss, partial assignments in homeowner's insurance claims.

(3) The department may, in a proceeding initiated pursuant to chapter 120, seek a cease and desist order, and if a cease and desist order is violated, impose an administrative fine of not more than \$10,000 per violation against any person found in the proceeding to have violated this section. Any cease and desist order or administrative fine levied by the department under this subsection may be enforced by the department by appropriate proceedings in the circuit court of the county in which the person resides. The department may recommend to the appropriate licensing agency or board that disciplinary action be taken against persons licensed by other agencies or boards.

Section 3. This act shall take effect July 1, 2016.