

LEGISLATIVE ACTION		
Senate		House
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The Committee on Appropriations (Gaetz) recommended the following:

Senate Amendment (with title amendment)

Delete everything after the enacting clause and insert:

Section 1. Present subsections (17) and (18) of section 282.0051, Florida Statutes, are redesignated as subsections (19) and (20), respectively, and new subsections (17) and (18) are added to that section, to read:

282.0051 Agency for State Technology; powers, duties, and functions.—The Agency for State Technology shall have the

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following powers, duties, and functions:

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- (17) In consultation with other state agencies and giving consideration to the feasibility study conducted pursuant to s. 30, chapter 2014-221, Laws of Florida:
- (a) Establish a governance structure for managing state government data in a manner that promotes interoperability and openness; and
- (b) Establish a catalog of state government data which documents the acceptable use of, security and compliance requirements for, sharing agreements for, and format and methods available to access the data.
- (18) Consult with each state agency on the development of the agency's legislative budget request for the use of commercial cloud computing services, current plans for the expansion of cloud computing to leverage the utility-based model, security benefits of transitioning to cloud computing, and any factors delaying or inhibiting the expansion of cloud computing usage. All state agencies must evaluate and consider commercial cloud computing services before making any new information technology or telecommunications investment.

Section 2. Paragraph (d) of subsection (2) of section 282.201, Florida Statutes, is amended, and paragraph (g) is added to that subsection, to read:

282.201 State data center.-The state data center is established within the Agency for State Technology and shall provide data center services that are hosted on premises or externally through a third-party provider as an enterprise information technology service. The provision of services must comply with applicable state and federal laws, regulations, and 40

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policies, including all applicable security, privacy, and auditing requirements.

- (2) STATE DATA CENTER DUTIES.-The state data center shall:
- (d) Enter into a service-level agreement with each customer entity to provide the required type and level of service or services. If a customer entity fails to execute an agreement within 60 days after commencement of a service, the state data center may cease service. A service-level agreement may not have an original a term exceeding 3 years, except that it may be extended for up to 6 months. If the state data center and an existing customer entity execute an extension or fail to execute a new service-level agreement before the expiration of an existing service-level agreement, the state data center shall submit a report to the Executive Office of the Governor within 5 days after the date of the executed extension, or 15 days before the scheduled expiration date of the service-level agreement, which explains the specific issues preventing execution of a new service-level agreement and describing the plan and schedule for resolving those issues. Each service-level agreement, and at a minimum, must:
- 1. Identify the parties and their roles, duties, and responsibilities under the agreement.
- 2. State the duration of the contract term and specify the conditions for renewal.
 - 3. Identify the scope of work.
- 4. Identify the products or services to be delivered with sufficient specificity to permit an external financial or performance audit.
 - 5. Establish the services to be provided, the business

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standards that must be met for each service, the cost of each service, and the metrics and processes by which the business standards for each service are to be objectively measured and reported.

- 6. Provide a timely billing methodology to recover the cost of services provided to the customer entity pursuant to s. 215.422.
- 7. Provide a procedure for modifying the service-level agreement based on changes in the type, level, and cost of a service.
- 8. Include a right-to-audit clause to ensure that the parties to the agreement have access to records for audit purposes during the term of the service-level agreement.
- 9. Provide that a service-level agreement may be terminated by either party for cause only after giving the other party and the Agency for State Technology notice in writing of the cause for termination and an opportunity for the other party to resolve the identified cause within a reasonable period.
- 10. Provide for mediation of disputes by the Division of Administrative Hearings pursuant to s. 120.573.
- (g) Plan, design, and conduct testing with information technology resources and implement service enhancements that are within the scope of the services provided by the state data center, if cost-effective.

Section 3. This act shall take effect October 1, 2016.

95 ======== T I T L E A M E N D M E N T ========= 96 And the title is amended as follows:

Delete everything before the enacting clause



and insert:

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A bill to be entitled

An act relating to state technology; amending s. 282.0051, F.S.; requiring the agency to establish a governance structure for managing state government data and to establish a certain catalog of such data; requiring the agency to consult with state agencies on specified factors relating to cloud computing; requiring state agencies to evaluate and consider cloud computing services before making certain investments; amending s. 282.201, F.S.; revising requirements for a certain service-level agreement entered into by the state data center within the Agency for State Technology with a customer entity; authorizing extension of an original agreement to a specified time; requiring the state data center to submit a specified report to the Executive Office of the Governor under certain circumstances; deleting a requirement for a certain notice to be given to the agency before an agreement may be terminated; requiring the state data center to plan, design, and conduct testing with information technology resources and implement certain service enhancements if costeffective; providing an effective date.