House

LEGISLATIVE ACTION

Senate	•
Comm: RCS	•
02/04/2016	•
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The Committee on Fiscal Policy (Bean) recommended the following: Senate Amendment (with title amendment) Delete lines 1252 - 2293 and insert: <u>local workforce development boards in achieving the</u> workforce development strategy. These measures and standards must be organized into three outcome tiers. (a) The performance accountability measures for the core programs consist of the primary indicators of performance, any additional indicators of performance, and a state-adjusted level of performance for each indicator pursuant to Pub. L. No. 113-

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12	128, Title I, s. 116(b) first tier of measures must be organized
13	to provide benchmarks for systemwide outcomes. CareerSource
14	Florida, Inc., shall, in collaboration with the Office of
15	Program Policy Analysis and Government Accountability, establish
16	goals for the tier-one outcomes. Systemwide outcomes may include
17	employment in occupations demonstrating continued growth in
18	wages; continued employment after 3, 6, 12, and 24 months;
19	reduction in and elimination of public assistance reliance; job
20	placement; employer satisfaction; and positive return on
21	investment of public resources.
22	(b) The performance accountability measures for each local
23	area consist of the primary indicators of performance, any
24	additional indicators of performance, and a local level of
25	performance for each indicator pursuant to Pub. L. No. 113-128.
26	The local level of performance is determined by the local board,
27	the chief elected official, and the Governor pursuant to Pub. L.
28	No. 113-128, Title I, s. 116(c) second tier of measures must be
29	organized to provide a set of benchmark outcomes for the
30	strategic components of the workforce development strategy. Cost
31	per entered employment, earnings at placement, retention in
32	employment, job placement, and entered employment rate must be
33	included among the performance outcome measures.
34	(c) Performance accountability measures shall be used to
35	generate performance reports pursuant to Pub. L. No. 113-128,
36	Title I, s. 116(d) The third tier of measures must be the
37	operational output measures to be used by the agency
38	implementing programs, which may be specific to federal
39	requirements. The tier-three measures must be developed by the
40	agencies implementing programs, which may consult with

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41 CareerSource Florida, Inc., in this effort. Such measures must 42 be reported to CareerSource Florida, Inc., by the appropriate 43 implementing agency.

(d) Regional differences must be reflected in the establishment of performance goals and may include job availability, unemployment rates, average worker wage, and available employable population.

(c) Job placement must be reported pursuant to s. 1008.39. Positive outcomes for providers of education and training must be consistent with ss. 1008.42 and 1008.43.

(d) (f) The performance accountability uniform measures of success that are adopted by CareerSource Florida, Inc., or the local regional workforce development boards must be developed in a manner that provides for an equitable comparison of the relative success or failure of any service provider in terms of positive outcomes.

(g) By December 1 of each year, CareerSource Florida, Inc., shall provide the Legislature with a report detailing the performance of Florida's workforce development system, as reflected in the three-tier measurement system. The report also must benchmark Florida outcomes for all tiers as compared with other states that collect data similarly.

(11) The workforce development system must use a charterprocess approach aimed at encouraging local design and control of service delivery and targeted activities. CareerSource Florida, Inc., shall be responsible for granting charters to <u>local regional</u> workforce <u>development</u> boards that have a membership consistent with the requirements of federal and state law and have developed a plan consistent with the state's



70 workforce development strategy. The plan must specify methods 71 for allocating the resources and programs in a manner that 72 eliminates unwarranted duplication, minimizes administrative 73 costs, meets the existing job market demands and the job market 74 demands resulting from successful economic development 75 activities, ensures access to quality workforce development 76 services for all Floridians, allows for pro rata or partial 77 distribution of benefits and services, prohibits the creation of 78 a waiting list or other indication of an unserved population, 79 serves as many individuals as possible within available 80 resources, and maximizes successful outcomes. As part of the 81 charter process, CareerSource Florida, Inc., shall establish 82 incentives for effective coordination of federal and state 83 programs, outline rewards for successful job placements, and 84 institute collaborative approaches among local service 85 providers. Local decisionmaking and control shall be important 86 components for inclusion in this charter application.

(12) CareerSource Florida, Inc., shall enter into agreement with Space Florida and collaborate with vocational institutes, community colleges, colleges, and universities in this state τ to develop a workforce development strategy to implement the workforce provisions of s. 331.3051.

92 Section 25. Section 445.006, Florida Statutes, is amended to read: 93

445.006 State plan Strategic and operational plans for workforce development.-

96 (1) STATE PLAN.-CareerSource Florida, Inc., in conjunction 97 with state and local partners in the workforce system, shall develop a state plan that produces an educated and skilled

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99	workforce. The state plan must consist of strategic and
100	operational planning elements. The state plan shall be submitted
101	by the Governor to the United States Department of Labor
102	pursuant to the requirements of Pub. L. No. 113-128 strategic
103	plan that produces skilled employees for employers in the state.
104	The strategic plan shall be updated or modified by January 1 of
105	each year.
106	(2) STRATEGIC PLANNING ELEMENTSCareerSource Florida,
107	Inc., in conjunction with state and local partners in the
108	workforce system, shall develop strategic planning elements,
109	pursuant to Pub. L. No. 113-128, Title I, s. 102, for the state
110	plan.
111	(a) The strategic planning elements of the state plan must
112	include, but need not be limited to, strategies for:
113	1.(a) Fulfilling the workforce system goals and strategies
114	prescribed in s. 445.004;
115	2.(b) Aggregating, integrating, and leveraging workforce
116	system resources;
117	3(c) Coordinating the activities of federal, state, and
118	local workforce system partners;
119	<u>4.(d)</u> Addressing the workforce needs of small businesses;
120	and
121	5.(e) Fostering the participation of rural communities and
122	distressed urban cores in the workforce system.
123	(2) CareerSource Florida, Inc., shall establish an
124	operational plan to implement the state strategic plan. The
125	operational plan shall be submitted to the Governor and the
126	Legislature along with the strategic plan and must reflect the
127	allocation of resources as appropriated by the Legislature to

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128	specific responsibilities enumerated in law. As a component of
129	the operational plan required under this section, CareerSource
130	Florida, Inc., shall develop a workforce marketing plan, with
131	the goal of educating individuals inside and outside the state
132	about the employment market and employment conditions in the
133	state. The marketing plan must include, but need not be limited
134	to, strategies for:
135	(a) Distributing information to secondary and postsecondary
136	education institutions about the diversity of businesses in the
137	state, specific clusters of businesses or business sectors in
138	the state, and occupations by industry which are in demand by
139	employers in the state;
140	(b) Distributing information about and promoting use of the
141	Internet-based job matching and labor market information system
142	authorized under s. 445.011; and
143	(c) Coordinating with Enterprise Florida, Inc., to ensure
144	that workforce marketing efforts complement the economic
145	development marketing efforts of the state.
146	(3) The operational plan must include performance measures,
147	standards, measurement criteria, and contract guidelines in the
148	following areas with respect to participants in the welfare
149	transition program:
150	(a) Work participation rates, by type of activity;
151	(b) Caseload trends;
152	(c) Recidivism;
153	(d) Participation in diversion and relocation assistance
154	programs;
155	(e) Employment retention;
156	(f) Wage growth; and

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157 (q) Other issues identified by the board of directors of CareerSource Florida, Inc. 158 159 (b) (4) The strategic planning elements plan must include 160 criteria for allocating workforce resources to local regional 161 workforce development boards. With respect to allocating funds 162 to serve customers of the welfare transition program, such 163 criteria may include weighting factors that indicate the 164 relative degree of difficulty associated with securing and retaining employment placements for specific subsets of the 165 166 welfare transition caseload. 167 (3) OPERATIONAL PLANNING ELEMENTS.-CareerSource Florida, 168 Inc., in conjunction with state and local partners in the workforce system, shall develop operational planning elements, 169 170 pursuant to Pub. L. No. 113-128, Title I, s. 102, for the state 171 plan. 172 (5) (a) The operational plan may include a performance-based 173 payment structure to be used for all welfare transition program customers which takes into account: 174 175 1. The degree of difficulty associated with placement and 176 retention; 177 2. The quality of the placement with respect to salary, 178 benefits, and opportunities for advancement; and 179 3. The employee's retention in the placement. 180 (b) The payment structure may provide for bonus payments of 181 up to 10 percent of the contract amount to providers that 182 achieve notable success in achieving contract objectives, 183 including, but not limited to, success in diverting families in 184 which there is an adult who is subject to work requirements from 185 receiving cash assistance and in achieving long-term job

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186 retention and wage growth with respect to welfare transition 187 program customers. A service provider shall be paid a maximum of 188 one payment per service for each participant during any given 6-189 month period. 190 (6) (a) The operational plan must include strategies that are designed to prevent or reduce the need for a person to 191 192 receive public assistance, including: 193 1. A teen prequancy prevention component that includes, but 194 is not limited to, a plan for implementing the Teen Pregnancy 195 Prevention Community Initiative within each county of the 196 services area in which the teen birth rate is higher than the 197 state average; 198 2. A component that encourages community-based welfare 199 prevention and reduction initiatives that increase support provided by noncustodial parents to their welfare-dependent 200 201 children and are consistent with program and financial 202 quidelines developed by CareerSource Florida, Inc., and the Commission on Responsible Fatherhood. These initiatives may 203 204 include improved paternity establishment, work activities for 205 noncustodial parents, programs aimed at decreasing out-of-206 wedlock pregnancies, encouraging involvement of fathers with 207 their children which includes court-ordered supervised 208 visitation, and increasing child support payments;

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209 3. A component that encourages formation and maintenance of 210 two-parent families through, among other things, court-ordered 211 supervised visitation;

212 4. A component that fosters responsible fatherhood in 213 families receiving assistance; and

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5. A component that fosters the provision of services that

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215	reduce the incidence and effects of domestic violence on women
216	and children in families receiving assistance.
217	(b) Specifications for welfare transition program services
218	that are to be delivered include, but are not limited to:
219	1. Initial assessment services prior to an individual being
220	placed in an employment service, to determine whether the
221	individual should be referred for relocation, up-front
222	diversion, education, or employment placement. Assessment
223	services shall be paid on a fixed unit rate and may not provide
224	educational or employment placement services.
225	2. Referral of participants to diversion and relocation
226	programs.
227	3. Preplacement services, including assessment, staffing,
228	career plan development, work orientation, and employability
229	skills enhancement.
230	4. Services necessary to secure employment for a welfare
231	transition program participant.
232	5. Services necessary to assist participants in retaining
233	employment, including, but not limited to, remedial education,
234	language skills, and personal and family counseling.
235	6. Desired quality of job placements with regard to salary,
236	benefits, and opportunities for advancement.
237	7. Expectations regarding job retention.
238	8. Strategies to ensure that transition services are
239	provided to participants for the mandated period of eligibility.
240	9. Services that must be provided to the participant
241	throughout an education or training program, such as monitoring
242	attendance and progress in the program.
243	10. Services that must be delivered to welfare transition

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244	program participants who have a deferral from work requirements
245	but wish to participate in activities that meet federal
246	participation requirements.
247	11. Expectations regarding continued participant awareness
248	of available services and benefits.
249	Section 26. Section 445.007, Florida Statutes, is amended
250	to read:
251	445.007 Local Regional workforce development boards.—
252	(1) One regional workforce <u>development</u> board shall be
253	appointed in each designated service delivery area and shall
254	serve as the local workforce <u>development</u> investment board
255	pursuant to Pub. L. No. $113-128$ $105-220$. The membership of the
256	board <u>must</u> shall be consistent with Pub. L. No. <u>113-128</u> 105-220 ,
257	Title I, <u>s. 107(b)</u> s. 117(b) but may not exceed the minimum
258	membership required in Pub. L. No. 105-220, Title I, s.
259	117(b)(2)(A) and in this subsection. Upon approval by the
260	Governor, the chief elected official may appoint additional
261	members above the limit set by this subsection. If a public
262	education or training provider is represented on the board, a
263	representative of a private nonprofit provider and a
264	representative of a private for-profit provider must also be
265	appointed to the board. The board shall include one nonvoting
266	representative from a military installation if a military
267	installation is located within the region and the appropriate
268	military command or organization authorizes such representation.
269	It is the intent of the Legislature that membership of a
270	regional workforce board include persons who are current or
271	former recipients of welfare transition assistance as defined in
272	s. 445.002(2) or workforce services as provided in s. 445.009(1)

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273 or that such persons be included as ex officio members of the 274 board or of committees organized by the board. The importance of 275 minority and gender representation shall be considered when 276 making appointments to the board. The board, its committees, 277 subcommittees, and subdivisions, and other units of the 278 workforce system, including units that may consist in whole or 279 in part of local governmental units, may use any method of 280 telecommunications to conduct meetings, including establishing a quorum through telecommunications, provided that the public is 2.81 282 given proper notice of the telecommunications meeting and reasonable access to observe and, when appropriate, participate. 283 284 Local Regional workforce development boards are subject to 285 chapters 119 and 286 and s. 24, Art. I of the State 286 Constitution. If the local regional workforce development board 287 enters into a contract with an organization or individual 288 represented on the board of directors, the contract must be 289 approved by a two-thirds vote of the board, a quorum having been 290 established, and the board member who could benefit financially 291 from the transaction must abstain from voting on the contract. A 292 board member must disclose any such conflict in a manner that is 293 consistent with the procedures outlined in s. 112.3143. Each 294 member of a local regional workforce development board who is 295 not otherwise required to file a full and public disclosure of 296 financial interests pursuant to s. 8, Art. II of the State 297 Constitution or s. 112.3144 shall file a statement of financial 298 interests pursuant to s. 112.3145. The executive director or 299 designated person responsible for the operational and 300 administrative functions of the local regional workforce 301 development board who is not otherwise required to file a full

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302 and public disclosure of financial interests pursuant to s. 8, 303 Art. II of the State Constitution or s. 112.3144 shall file a 304 statement of financial interests pursuant to s. 112.3145.

305 (2) (a) The <u>local</u> regional workforce <u>development</u> board shall 306 elect a chair from among the representatives described in Pub. 307 L. No. <u>113-128</u> 105-220, Title I, <u>s. 107(b)(2)(A)</u> s. 308 117(b)(2)(A)(i) to serve for a term of no more than 2 years and 309 shall serve no more than two terms.

310 (b) The Governor may remove a member of the board, the executive director of the board, or the designated person 311 312 responsible for the operational and administrative functions of 313 the board for cause. As used in this paragraph, the term "cause" 314 includes, but is not limited to, engaging in fraud or other 315 criminal acts, incapacity, unfitness, neglect of duty, official 316 incompetence and irresponsibility, misfeasance, malfeasance, 317 nonfeasance, or lack of performance.

(3) The Department of Economic Opportunity, under the direction of CareerSource Florida, Inc., shall assign staff to meet with each <u>local</u> regional workforce <u>development</u> board annually to review the board's performance and to certify that the board is in compliance with applicable state and federal law.

(4) In addition to the duties and functions specified by
CareerSource Florida, Inc., and by the interlocal agreement
approved by the local county or city governing bodies, the <u>local</u>
regional workforce <u>development</u> board shall have the following
responsibilities:

329 (a) Develop, submit, ratify, or amend the local plan
330 pursuant to Pub. L. No. <u>113-128</u>, Title I, s. <u>108</u> 105-220, Title

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331 I, s. 118, and the provisions of this act.

332 (b) Conclude agreements necessary to designate the fiscal 333 agent and administrative entity. A public or private entity, 334 including an entity established pursuant to s. 163.01, which 335 makes a majority of the appointments to a local regional 336 workforce development board may serve as the board's administrative entity if approved by CareerSource Florida, Inc., 337 338 based upon a showing that a fair and competitive process was 339 used to select the administrative entity.

340 (c) Complete assurances required for the charter process of 341 CareerSource Florida, Inc., and provide ongoing oversight 342 related to administrative costs, duplicated services, career 343 counseling, economic development, equal access, compliance and accountability, and performance outcomes.

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(d) Oversee the one-stop delivery system in its local area.

(5) CareerSource Florida, Inc., shall implement a training program for the local regional workforce development boards to familiarize board members with the state's workforce development goals and strategies.

350 (6) The local regional workforce development board shall 351 designate all local service providers and may not transfer this 352 authority to a third party. Consistent with the intent of the 353 Workforce Innovation and Opportunity Investment Act, local 354 regional workforce development boards should provide the 355 greatest possible choice of training providers to those who 356 qualify for training services. A local regional workforce 357 development board may not restrict the choice of training 358 providers based upon cost, location, or historical training 359 arrangements. However, a board may restrict the amount of



360 training resources available to any one client. Such 361 restrictions may vary based upon the cost of training in the 362 client's chosen occupational area. The local regional workforce 363 development board may be designated as a one-stop operator and 364 direct provider of intake, assessment, eligibility 365 determinations, or other direct provider services except 366 training services. Such designation may occur only with the 367 agreement of the chief elected official and the Governor as specified in 29 U.S.C. s. 2832(f)(2). CareerSource Florida, 368 369 Inc., shall establish procedures by which a local regional workforce development board may request permission to operate 370 371 under this section and the criteria under which such permission 372 may be granted. The criteria shall include, but need not be 373 limited to, a reduction in the cost of providing the permitted 374 services. Such permission shall be granted for a period not to 375 exceed 3 years for any single request submitted by the local 376 regional workforce development board.

(7) Local Regional workforce development boards shall adopt a committee structure consistent with applicable federal law and state policies established by CareerSource Florida, Inc.

(8) The importance of minority and gender representation shall be considered when appointments are made to any committee established by the local regional workforce development board.

(9) For purposes of procurement, local regional workforce development boards and their administrative entities are not 385 state agencies and are exempt from chapters 120 and 287. The local regional workforce development boards shall apply the 387 procurement and expenditure procedures required by federal law and policies of the Department of Economic Opportunity and

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389 CareerSource Florida, Inc., for the expenditure of federal, 390 state, and nonpass-through funds. The making or approval of 391 smaller, multiple payments for a single purchase with the intent 392 to avoid or evade the monetary thresholds and procedures 393 established by federal law and policies of the Department of 394 Economic Opportunity and CareerSource Florida, Inc., is grounds 395 for removal for cause. Local Regional workforce development 396 boards, their administrative entities, committees, and 397 subcommittees, and other workforce units may authorize 398 expenditures to award suitable framed certificates, pins, or 399 other tokens of recognition for performance by units of the 400 workforce system. Local Regional workforce development boards; 401 their administrative entities, committees, and subcommittees; 402 and other workforce units may authorize expenditures for 403 promotional items, such as t-shirts, hats, or pens printed with 404 messages promoting Florida's workforce system to employers, job 405 seekers, and program participants. However, such expenditures 406 are subject to federal regulations applicable to the expenditure 407 of federal funds. All contracts executed by local regional 408 workforce development boards must include specific performance 409 expectations and deliverables.

410 (10) State and federal funds provided to the local regional 411 workforce development boards may not be used directly or 412 indirectly to pay for meals, food, or beverages for board 413 members, staff, or employees of local regional workforce 414 development boards, CareerSource Florida, Inc., or the 415 Department of Economic Opportunity except as expressly 416 authorized by state law. Preapproved, reasonable, and necessary per diem allowances and travel expenses may be reimbursed. Such 417

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418 reimbursement shall be at the standard travel reimbursement rates established in s. 112.061 and shall be in compliance with 419 all applicable federal and state requirements. CareerSource 420 421 Florida, Inc., shall develop a statewide fiscal policy 422 applicable to the state board and all local regional workforce 423 development boards, to hold both the state and local regional 424 workforce development boards strictly accountable for adherence 425 to the policy and subject to regular and periodic monitoring by 42.6 the Department of Economic Opportunity, the administrative 427 entity for CareerSource Florida, Inc. Boards are prohibited from 428 expending state or federal funds for entertainment costs and 429 recreational activities for board members and employees as these 430 terms are defined by 2 C.F.R. part 230.

431 (11) To increase transparency and accountability, a local 432 regional workforce development board must comply with the 433 requirements of this section before contracting with a member of 434 the board or a relative, as defined in s. 112.3143(1)(c), of a 435 board member or of an employee of the board. Such contracts may 436 not be executed before or without the approval of CareerSource 437 Florida, Inc. Such contracts, as well as documentation 438 demonstrating adherence to this section as specified by 439 CareerSource Florida, Inc., must be submitted to the Department 440 of Economic Opportunity for review and recommendation according 441 to criteria to be determined by CareerSource Florida, Inc. Such 442 a contract must be approved by a two-thirds vote of the board, a 443 quorum having been established; all conflicts of interest must 444 be disclosed before the vote; and any member who may benefit 445 from the contract, or whose relative may benefit from the contract, must abstain from the vote. A contract under \$25,000 446

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447 between a local regional workforce development board and a 448 member of that board or between a relative, as defined in s. 449 112.3143(1)(c), of a board member or of an employee of the board 450 is not required to have the prior approval of CareerSource 451 Florida, Inc., but must be approved by a two-thirds vote of the 452 board, a quorum having been established, and must be reported to 453 the Department of Economic Opportunity and CareerSource Florida, 454 Inc., within 30 days after approval. If a contract cannot be 455 approved by CareerSource Florida, Inc., a review of the decision 456 to disapprove the contract may be requested by the local 457 regional workforce development board or other parties to the 458 disapproved contract.

(12) Each local regional workforce development board shall develop a budget for the purpose of carrying out the duties of the board under this section, subject to the approval of the chief elected official. Each local regional workforce development board shall submit its annual budget for review to CareerSource Florida, Inc., no later than 2 weeks after the 465 chair approves the budget.

466 (13) By March 1, 2018, CareerSource Florida, Inc., shall 467 establish regional planning areas in accordance with Pub. L. No. 468 113-128, Title I, s. 106(a)(2). Local workforce development 469 boards and chief elected officials within identified regional planning areas shall prepare a regional workforce development plan as required under Pub. L. No. 113-128, Title I, s. 472 106(c)(2).

473 Section 27. Subsections (4) and (5) of section 445.0071, 474 Florida Statutes, are amended to read: 475 445.0071 Florida Youth Summer Jobs Pilot Program.-

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(4) GOVERNANCE.-

477 (a) The pilot program shall be administered by the <u>local</u>
478 regional workforce <u>development</u> board in consultation with
479 CareerSource Florida, Inc.

480 (b) The local regional workforce development board shall 481 report to CareerSource Florida, Inc., the number of at-risk and disadvantaged children who enter the program, the types of work 482 483 activities they participate in, and the number of children who 484 return to school, go on to postsecondary school, or enter the 485 workforce full time at the end of the program. CareerSource 486 Florida, Inc., shall report to the Legislature by November 1 of 487 each year on the performance of the program.

(5) FUNDING.-

(a) The <u>local</u> regional workforce <u>development</u> board shall, consistent with state and federal laws, use funds appropriated specifically for the pilot program to provide youth wage payments and educational enrichment activities. The <u>local</u> regional workforce <u>development</u> board and local communities may obtain private or state and federal grants or other sources of funds in addition to any appropriated funds.

(b) Program funds shall be used as follows:

1. No less than 85 percent of the funds shall be used for youth wage payments or educational enrichment activities. These funds shall be matched on a one-to-one basis by each local community that participates in the program.

501 2. No more than 2 percent of the funds may be used for 502 administrative purposes.

503 3. The remainder of the funds may be used for504 transportation assistance, child care assistance, or other



505 assistance to enable a program participant to enter or remain in 506 the program.

(c) The <u>local</u> regional workforce <u>development</u> board shall pay a participating employer an amount equal to one-half of the wages paid to a youth participating in the program. Payments shall be made monthly for the duration that the youth participant is employed as documented by the employer and confirmed by the <u>local</u> regional workforce <u>development</u> board.

Section 28. Subsections (2) through (7), paragraphs (b), (c), and (d) of subsection (8), paragraph (b) of subsection (9), and subsection (10) of section 445.009, Florida Statutes, are amended to read:

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445.009 One-stop delivery system.-

(2) (a) Subject to a process designed by CareerSource Florida, Inc., and in compliance with Pub. L. No. <u>113-128</u> 105- 220, <u>local</u> regional workforce <u>development</u> boards shall designate one-stop delivery system operators.

522 (b) A local regional workforce development board may 523 designate as its one-stop delivery system operator any public or 524 private entity that is eligible to provide services under any 525 state or federal workforce program that is a mandatory or discretionary partner in the local workforce development area's 526 527 region's one-stop delivery system if approved by CareerSource 528 Florida, Inc., upon a showing by the local regional workforce 529 development board that a fair and competitive process was used 530 in the selection. As a condition of authorizing a local regional 531 workforce development board to designate such an entity as its 532 one-stop delivery system operator, CareerSource Florida, Inc., 533 must require the local regional workforce development board to

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534 demonstrate that safeguards are in place to ensure that the one-535 stop delivery system operator will not exercise an unfair competitive advantage or unfairly refer or direct customers of 536 537 the one-stop delivery system to services provided by that one-538 stop delivery system operator. A local regional workforce 539 development board may retain its current one-stop career center 540 operator without further procurement action if the board has an 541 established one-stop career center that has complied with 542 federal and state law.

(c) The local workforce development board must enter into a memorandum of understanding with each mandatory or optional partner participating in the one-stop delivery system which details the partner's required contribution to infrastructure costs, as required by Pub. L. No. 113-128, s. 121(h). If the local workforce development board and the one-stop partner are unable to come to an agreement regarding infrastructure costs by July 1, 2017, the costs shall be allocated pursuant to a policy established by the Governor.

(3) Local Regional workforce development boards shall enter into a memorandum of understanding with the Department of 553 554 Economic Opportunity for the delivery of employment services 555 authorized by the federal Wagner-Peyser Act. This memorandum of 556 understanding must be performance based.

557 (a) Unless otherwise required by federal law, at least 90 558 percent of the Wagner-Peyser funding must go into direct 559 customer service costs.

560 (b) Employment services must be provided through the onestop delivery system, under the guidance of one-stop delivery 561 562 system operators. One-stop delivery system operators shall have



563 overall authority for directing the staff of the workforce 564 system. Personnel matters shall remain under the ultimate 565 authority of the department. However, the one-stop delivery 566 system operator shall submit to the department information 567 concerning the job performance of employees of the department 568 who deliver employment services. The department shall consider 569 any such information submitted by the one-stop delivery system 570 operator in conducting performance appraisals of the employees.

(c) The department shall retain fiscal responsibility and accountability for the administration of funds allocated to the state under the Wagner-Peyser Act. An employee of the department who is providing services authorized under the Wagner-Peyser Act shall be paid using Wagner-Peyser Act funds.

(4) One-stop delivery system partners shall enter into a memorandum of understanding pursuant to Pub. L. No. <u>113-128</u> 105- 220, Title I, s. 121, with the <u>local regional</u> workforce <u>development</u> board. Failure of a local partner to participate cannot unilaterally block the majority of partners from moving forward with their one-stop delivery system, and CareerSource Florida, Inc., pursuant to s. 445.004(5)(e), may make notification of a local partner that fails to participate.

(5) To the extent possible, <u>local</u> regional workforce <u>development</u> boards shall include as partners in the local onestop delivery system entities that provide programs or activities designed to meet the needs of homeless persons.

(6) (a) To the extent possible, core services, as defined by Pub. L. No. <u>113-128</u> 105-220, shall be provided electronically, using existing systems. These electronic systems shall be linked and integrated into a comprehensive service system to simplify

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592 access to core services by:

1. Maintaining staff to serve as the first point of contact with the public seeking access to employment services who are knowledgeable about each program located in each one-stop delivery system center as well as related services. An initial determination of the programs for which a customer is likely to be eligible and any referral for a more thorough eligibility determination must be made at this first point of contact; and

2. Establishing an automated, integrated intake screening and eligibility process where customers will provide information through a self-service intake process that may be accessed by staff from any participating program.

(b) To expand electronic capabilities, CareerSource Florida, Inc., working with <u>local</u> regional workforce <u>development</u> boards, shall develop a centralized help center to assist <u>local</u> regional workforce <u>development</u> boards in fulfilling core services, minimizing the need for fixed-site one-stop delivery system centers.

610 (c) To the extent feasible, core services shall be 611 accessible through the Internet. Through this technology, core 612 services shall be made available at public libraries, public and 613 private educational institutions, community centers, kiosks, 614 neighborhood facilities, and satellite one-stop delivery system sites. Each local regional workforce development board's web 615 616 page shall serve as a portal for contacting potential employees 617 by integrating the placement efforts of universities and private 618 companies, including staffing services firms, into the existing 619 one-stop delivery system.

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(7) Intensive services and training provided pursuant to



621 Pub. L. No. 113-128 105-220, shall be provided to individuals 622 through Intensive Service Accounts and Individual Training 623 Accounts. CareerSource Florida, Inc., shall develop an 624 implementation plan, including identification of initially 625 eligible training providers, transition guidelines, and criteria 626 for use of these accounts. Individual Training Accounts must be 627 compatible with Individual Development Accounts for education 628 allowed in federal and state welfare reform statutes.

(8)

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630 (b) For each approved training program, local regional 631 workforce development boards, in consultation with training 632 providers, shall establish a fair-market purchase price to be 633 paid through an Individual Training Account. The purchase price 634 must be based on prevailing costs and reflect local economic 635 factors, program complexity, and program benefits, including 636 time to beginning of training and time to completion. The price 637 shall ensure the fair participation of public and nonpublic 638 postsecondary educational institutions as authorized service 639 providers and shall prohibit the use of unlawful remuneration to 640 the student in return for attending an institution. Unlawful 641 remuneration does not include student financial assistance 642 programs.

(c) CareerSource Florida, Inc., shall periodically review
Individual Training Account pricing schedules developed by <u>local</u>
regional workforce <u>development</u> boards and present findings and
recommendations for process improvement to the President of the
Senate and the Speaker of the House of Representatives.

648 (d) To the maximum extent possible, training providers649 shall use funding sources other than the funding provided under

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650 Pub. L. No. 113-128 105-220. CareerSource Florida, Inc., shall 651 develop a system to encourage the leveraging of appropriated 652 resources for the workforce system and shall report on such 653 efforts as part of the required annual report.

(9)

(b) The network shall assure that a uniform method is used to determine eligibility for and management of services provided by agencies that conduct workforce development activities. The Department of Management Services shall develop strategies to allow access to the databases and information management systems of the following systems in order to link information in those databases with the one-stop delivery system:

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1. The Reemployment Assistance Program under chapter 443.

2. The public employment service described in s. 443.181.

3. The public assistance information system used by the Department of Children and Families FLORIDA System and the components related to temporary cash assistance, food assistance, and Medicaid eligibility.

4. The Student Financial Assistance System of the 669 Department of Education.

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5. Enrollment in the public postsecondary education system.

671 6. Other information systems determined appropriate by 672 CareerSource Florida, Inc.

673 (10) To the maximum extent feasible, the one-stop delivery 674 system may use private sector staffing services firms in the 675 provision of workforce services to individuals and employers in 676 the state. Local Regional workforce development boards may 677 collaborate with staffing services firms in order to facilitate 678 the provision of workforce services. Local Regional workforce

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679 development boards may contract with private sector staffing 680 services firms to design programs that meet the employment needs 681 of the local workforce development area region. All such 682 contracts must be performance-based and require a specific 683 period of job tenure before prior to payment. 684 Section 29. Subsection (1) of section 445.07, Florida 685 Statutes, is amended to read: 686 445.07 Economic security report of employment and earning 687 outcomes.-688 (1) Beginning December 31, 2013, and annually thereafter, 689 the Department of Economic Opportunity, in consultation with the 690 Department of Education, shall prepare, or contract with an 691 entity to prepare, an economic security report of employment and 692 earning outcomes for degrees or certificates earned at public 693 postsecondary educational institutions. 694 Section 30. Subsections (1) and (3) of section 445.014, 695 Florida Statutes, are amended to read: 696 445.014 Small business workforce service initiative.-697 (1) Subject to legislative appropriation, CareerSource 698 Florida, Inc., shall establish a program to encourage local 699 regional workforce development boards to establish one-stop 700 delivery systems that maximize the provision of workforce and 701 human-resource support services to small businesses. Under the 702 program, a local regional workforce development board may apply, 703 on a competitive basis, for funds to support the provision of 704 such services to small businesses through the local workforce 705 development area's region's one-stop delivery system. 706

(3) CareerSource Florida, Inc., shall establish guidelinesgoverning the administration of this program and shall establish

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708 criteria to be used in evaluating applications for funding. Such 709 criteria must include, but need not be limited to, a showing 710 that the <u>local workforce development</u> regional board has in place 711 a detailed plan for establishing a one-stop delivery system 712 designed to meet the workforce needs of small businesses and for 713 leveraging other funding sources in support of such activities.

Section 31. Subsection (3) of section 445.016, Florida Statutes, is amended to read:

445.016 Untried Worker Placement and Employment Incentive Act.-

(3) Incentive payments may be made to for-profit or notfor-profit agents selected by <u>local</u> regional workforce <u>development</u> boards who successfully place untried workers in full-time employment for 6 months with an employer after the employee successfully completes a probationary placement of no more than 6 months with that employer. Full-time employment that includes health care benefits will receive an additional incentive payment.

Section 32. Subsections (3), (4), and (5) of section 445.017, Florida Statutes, are amended to read:

445.017 Diversion.-

(3) Before finding an applicant family eligible for upfront diversion services, the <u>local</u> regional workforce <u>development</u> board must determine that all requirements of eligibility for diversion services would likely be met.

(4) The <u>local regional</u> workforce <u>development</u> board shall screen each family on a case-by-case basis for barriers to obtaining or retaining employment. The screening shall identify barriers that, if corrected, may prevent the family from

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737 receiving temporary cash assistance on a regular basis.
738 Assistance to overcome a barrier to employment is not limited to
739 cash, but may include vouchers or other in-kind benefits.

740 (5) The family receiving up-front diversion must sign an 741 agreement restricting the family from applying for temporary 742 cash assistance for 3 months, unless an emergency is 743 demonstrated to the local regional workforce development board. 744 If a demonstrated emergency forces the family to reapply for temporary cash assistance within 3 months after receiving a 745 746 diversion payment, the diversion payment shall be prorated over 747 an 8-month period and deducted from any temporary assistance for 748 which the family is eligible.

Section 33. Subsections (2) and (3) of section 445.021, Florida Statutes, are amended to read:

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445.021 Relocation assistance program.-

(2) The relocation assistance program shall involve five steps by the <u>local</u> regional workforce <u>development</u> board, in cooperation with the Department of Children and Families:

(a) A determination that the family is receiving temporary cash assistance or that all requirements of eligibility for diversion services would likely be met.

(b) A determination that there is a basis for believing that relocation will contribute to the ability of the applicant to achieve self-sufficiency. For example, the applicant:

 Is unlikely to achieve economic self-sufficiency at the current community of residence;

763 2. Has secured a job that provides an increased salary or 764 improved benefits and that requires relocation to another 765 community;

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766 3. Has a family support network that will contribute to job 767 retention in another community;

4. Is determined, pursuant to criteria or procedures established by the board of directors of CareerSource Florida, Inc., to be a victim of domestic violence who would experience reduced probability of further incidents through relocation; or

5. Must relocate in order to receive education or training that is directly related to the applicant's employment or career advancement.

(c) Establishment of a relocation plan that includes such requirements as are necessary to prevent abuse of the benefit and provisions to protect the safety of victims of domestic violence and avoid provisions that place them in anticipated danger. The payment to defray relocation expenses shall be determined based on criteria approved by the board of directors of CareerSource Florida, Inc. Participants in the relocation program shall be eligible for diversion or transitional benefits.

(d) A determination, pursuant to criteria adopted by the board of directors of CareerSource Florida, Inc., that a community receiving a relocated family has the capacity to provide needed services and employment opportunities.

(e) Monitoring the relocation.

(3) A family receiving relocation assistance for reasons 789 790 other than domestic violence must sign an agreement restricting 791 the family from applying for temporary cash assistance for a 792 period of 6 months, unless an emergency is demonstrated to the 793 local regional workforce development board. If a demonstrated 794 emergency forces the family to reapply for temporary cash

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795 assistance within such period, after receiving a relocation 796 assistance payment, repayment must be made on a prorated basis 797 and subtracted from any regular payment of temporary cash 798 assistance for which the applicant may be eligible.

Section 34. Section 445.022, Florida Statutes, is amended to read:

445.022 Retention Incentive Training Accounts.—To promote job retention and to enable upward job advancement into higher skilled, higher paying employment, the board of directors of CareerSource Florida, Inc., and the <u>local</u> regional workforce <u>development</u> boards may assemble a list of programs and courses offered by postsecondary educational institutions which may be available to participants who have become employed to promote job retention and advancement.

(1) The board of directors of CareerSource Florida, Inc.,
may establish Retention Incentive Training Accounts (RITAs) to
use Temporary Assistance to Needy Families (TANF) block grant
funds specifically appropriated for this purpose. RITAs must
complement the Individual Training Account required by the
federal Workforce <u>Innovation and Opportunity</u> Investment Act of
1998, Pub. L. No. 113-128 105-220.

816 (2) RITAs may pay for tuition, fees, educational materials,
817 coaching and mentoring, performance incentives, transportation
818 to and from courses, child care costs during education courses,
819 and other such costs as the <u>local regional</u> workforce <u>development</u>
820 boards determine are necessary to effect successful job
821 retention and advancement.

822 (3) Local Regional workforce development boards shall
 823 retain only those courses that continue to meet their

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824 performance standards as established in their local plan. 825 (4) Local Regional workforce development boards shall 826 report annually to the Legislature on the measurable retention 827 and advancement success of each program provider and the 828 effectiveness of RITAs, making recommendations for any needed changes or modifications. 829 830 Section 35. Subsections (4) and (5) of section 445.024, 831 Florida Statutes, are amended to read: 445.024 Work requirements.-832 833 (4) PRIORITIZATION OF WORK REQUIREMENTS.-Local Regional 834 workforce development boards shall require participation in work 835 activities to the maximum extent possible, subject to federal 836 and state funding. If funds are projected to be insufficient to 837 allow full-time work activities by all program participants who 838 are required to participate in work activities, local regional 839 workforce development boards shall screen participants and 840 assign priority based on the following: 841 (a) In accordance with federal requirements, at least one 842 adult in each two-parent family shall be assigned priority for 843 full-time work activities. 844 (b) Among single-parent families, a family that has older preschool children or school-age children shall be assigned 845 846 priority for work activities. (c) A participant who has access to child care services may 847 848 be assigned priority for work activities. 849 (d) Priority may be assigned based on the amount of time 850 remaining until the participant reaches the applicable time 851 limit for program participation or may be based on requirements

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of a case plan.

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Local Regional workforce development boards may limit a 854 855 participant's weekly work requirement to the minimum required to 856 meet federal work activity requirements. Local Regional 857 workforce development boards may develop screening and 858 prioritization procedures based on the allocation of resources, 859 the availability of community resources, the provision of 860 supportive services, or the work activity needs of the service 861 area.

(5) USE OF CONTRACTS.-Local Regional workforce development boards shall provide work activities, training, and other services, as appropriate, through contracts. In contracting for work activities, training, or services, the following applies:

(a) A contract must be performance-based. Payment shall be
tied to performance outcomes that include factors such as, but
not limited to, diversion from cash assistance, job entry, job
entry at a target wage, job retention, and connection to
transition services rather than tied to completion of training
or education or any other phase of the program participation
process.

873 (b) A contract may include performance-based incentive payments that may vary according to the extent to which the 874 875 participant is more difficult to place. Contract payments may be weighted proportionally to reflect the extent to which the 876 877 participant has limitations associated with the long-term 878 receipt of welfare and difficulty in sustaining employment. The 879 factors may include the extent of prior receipt of welfare, lack 880 of employment experience, lack of education, lack of job skills, 881 and other factors determined appropriate by the local regional

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882 workforce development board.

(c) Notwithstanding the exemption from the competitive sealed bid requirements provided in s. 287.057(3)(e) for certain contractual services, each contract awarded under this chapter must be awarded on the basis of a competitive sealed bid, except for a contract with a governmental entity as determined by the <u>local regional</u> workforce <u>development</u> board.

(d) Local Regional workforce development boards may contract with commercial, charitable, or religious organizations. A contract must comply with federal requirements with respect to nondiscrimination and other requirements that safeguard the rights of participants. Services may be provided under contract, certificate, voucher, or other form of disbursement.

896 (e) The administrative costs associated with a contract for 897 services provided under this section may not exceed the 898 applicable administrative cost ceiling established in federal 899 law. An agency or entity that is awarded a contract under this 900 section may not charge more than 7 percent of the value of the 901 contract for administration unless an exception is approved by 902 the local regional workforce development board. A list of any 903 exceptions approved must be submitted to the board of directors 904 of CareerSource Florida, Inc., for review, and the board may 905 rescind approval of the exception.

906 (f) Local Regional workforce development boards may enter 907 into contracts to provide short-term work experience for the 908 chronically unemployed as provided in this section.

909 (g) A tax-exempt organization under s. 501(c) of the 910 Internal Revenue Code of 1986 which receives funds under this



911 chapter must disclose receipt of federal funds on any 912 advertising, promotional, or other material in accordance with 913 federal requirements.

914 Section 36. Section 445.025, Florida Statutes, is amended 915 to read:

916 445.025 Other support services.-Support services shall be 917 provided, if resources permit, to assist participants in 918 complying with work activity requirements outlined in s. 919 445.024. If resources do not permit the provision of needed 920 support services, the local regional workforce development board 921 may prioritize or otherwise limit provision of support services. 922 This section does not constitute an entitlement to support 923 services. Lack of provision of support services may be 924 considered as a factor in determining whether good cause exists 925 for failing to comply with work activity requirements but does 926 not automatically constitute good cause for failing to comply 927 with work activity requirements, and does not affect any 928 applicable time limit on the receipt of temporary cash 929 assistance or the provision of services under chapter 414. 930 Support services shall include, but need not be limited to:

931 (1) TRANSPORTATION.-Transportation expenses may be provided 932 to any participant when the assistance is needed to comply with 933 work activity requirements or employment requirements, including 934 transportation to and from a child care provider. Payment may be 935 made in cash or tokens in advance or through reimbursement paid 936 against receipts or invoices. Transportation services may 937 include, but are not limited to, cooperative arrangements with 938 the following: public transit providers; community 939 transportation coordinators designated under chapter 427; school

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940 districts; churches and community centers; donated motor vehicle 941 programs, van pools, and ridesharing programs; small enterprise 942 developments and entrepreneurial programs that encourage 943 participants to become transportation providers; public and 944 private transportation partnerships; and other innovative 945 strategies to expand transportation options available to program 946 participants.

947 (a) Local Regional workforce development boards may provide 948 payment for vehicle operational and repair expenses, including 949 repair expenditures necessary to make a vehicle functional; 950 vehicle registration fees; driver license fees; and liability 951 insurance for the vehicle for a period of up to 6 months. 952 Request for vehicle repairs must be accompanied by an estimate 953 of the cost prepared by a repair facility registered under s. 954 559.904.

955 (b) Transportation disadvantaged funds as defined in 956 chapter 427 do not include support services funds or funds appropriated to assist persons eligible under the Workforce 957 958 Innovation and Opportunity Act Job Training Partnership Act. It 959 is the intent of the Legislature that local regional workforce 960 development boards consult with local community transportation 961 coordinators designated under chapter 427 regarding the 962 availability and cost of transportation services through the 963 coordinated transportation system before prior to contracting 964 for comparable transportation services outside the coordinated 965 system.

966 (2) ANCILLARY EXPENSES.—Ancillary expenses such as books,
967 tools, clothing, fees, and costs necessary to comply with work
968 activity requirements or employment requirements may be



969 provided.

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970 (3) MEDICAL SERVICES.-A family that meets the eligibility 971 requirements for Medicaid shall receive medical services under 972 the Medicaid program.

973 (4) PERSONAL AND FAMILY COUNSELING AND THERAPY.-Counseling 974 may be provided to participants who have a personal or family 975 problem or problems caused by substance abuse that is a barrier 976 to compliance with work activity requirements or employment 977 requirements. In providing these services, local regional 978 workforce development boards shall use services that are 979 available in the community at no additional cost. If these 980 services are not available, local regional workforce development 981 boards may use support services funds. Personal or family 982 counseling not available through Medicaid may not be considered 983 a medical service for purposes of the required statewide 984 implementation plan or use of federal funds.

985 Section 37. Subsection (5) of section 445.026, Florida 986 Statutes, is amended to read:

445.026 Cash assistance severance benefit.-An individual who meets the criteria listed in this section may choose to receive a lump-sum payment in lieu of ongoing cash assistance 989 payments, provided the individual:

991 (5) Provides employment and earnings information to the 992 local regional workforce development board, so that the local 993 regional workforce development board can ensure that the 994 family's eligibility for severance benefits can be evaluated. 995

996 Such individual may choose to accept a one-time, lump-sum 997 payment of \$1,000 in lieu of receiving ongoing cash assistance.

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998 Such payment shall only count toward the time limitation for the 999 month in which the payment is made in lieu of cash assistance. A 1000 participant choosing to accept such payment shall be terminated 1001 from cash assistance. However, eligibility for Medicaid, food 1002 assistance, or child care shall continue, subject to the 1003 eligibility requirements of those programs.

Section 38. Subsections (2) and (4) of section 445.030, Florida Statutes, are amended to read:

1006 445.030 Transitional education and training.-In order to 1007 assist former recipients of temporary cash assistance who are 1008 working or actively seeking employment in continuing their 1009 training and upgrading their skills, education, or training, 1010 support services may be provided for up to 2 years after the 1011 family is no longer receiving temporary cash assistance. This 1012 section does not constitute an entitlement to transitional 1013 education and training. If funds are not sufficient to provide services under this section, the board of directors of 1014 1015 CareerSource Florida, Inc., may limit or otherwise prioritize 1016 transitional education and training.

1017 (2) Local Regional workforce development boards may 1018 authorize child care or other support services in addition to services provided in conjunction with employment. For example, a 1019 participant who is employed full time may receive child care 1021 services related to that employment and may also receive additional child care services in conjunction with training to 1023 upgrade the participant's skills.

1024 (4) A local Regional workforce development board may enter 1025 into an agreement with an employer to share the costs relating to upgrading the skills of participants hired by the employer. 1026

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1027 For example, a <u>local regional</u> workforce <u>development</u> board may 1028 agree to provide support services such as transportation or a 1029 wage subsidy in conjunction with training opportunities provided 1030 by the employer.

1031 Section 39. Section 445.031, Florida Statutes, is amended 1032 to read:

1033 445.031 Transitional transportation.-In order to assist 1034 former recipients of temporary cash assistance in maintaining 1035 and sustaining employment or educational opportunities, 1036 transportation may be provided, if funds are available, for up 1037 to 2 years after the participant is no longer in the program. 1038 This does not constitute an entitlement to transitional 1039 transportation. If funds are not sufficient to provide services 1040 under this section, local regional workforce development boards 1041 may limit or otherwise prioritize transportation services.

(1) Transitional transportation must be job or education related.

(2) Transitional transportation may include expenses identified in s. 445.025, paid directly or by voucher, as well as a vehicle valued at not more than \$8,500 if the vehicle is needed for training, employment, or educational purposes.

Section 40. Subsection (1), paragraph (b) of subsection (4), and subsection (5) of section 445.048, Florida Statutes, are amended to read:

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445.048 Passport to Economic Progress program.-

(1) AUTHORIZATION.-Notwithstanding any law to the contrary,
CareerSource Florida, Inc., in conjunction with the Department
of Children and Families and the Department of Economic
Opportunity, shall implement a Passport to Economic Progress



1056 program consistent with the provisions of this section. CareerSource Florida, Inc., may designate local regional 1057 1058 workforce development boards to participate in the program. 1059 Expenses for the program may come from appropriated revenues or 1060 from funds otherwise available to a local regional workforce 1061 development board which may be legally used for such purposes. CareerSource Florida, Inc., must consult with the applicable 1062 1063 local regional workforce development boards and the applicable 1064 local offices of the Department of Children and Families which 1065 serve the program areas and must encourage community input into 1066 the implementation process.

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(4) INCENTIVES TO ECONOMIC SELF-SUFFICIENCY.-

1068 (b) CareerSource Florida, Inc., in cooperation with the 1069 Department of Children and Families and the Department of 1070 Economic Opportunity, shall offer performance-based incentive 1071 bonuses as a component of the Passport to Economic Progress 1072 program. The bonuses do not represent a program entitlement and 1073 are contingent on achieving specific benchmarks prescribed in 1074 the self-sufficiency plan. If the funds appropriated for this 1075 purpose are insufficient to provide this financial incentive, 1076 the board of directors of CareerSource Florida, Inc., may reduce 1077 or suspend the bonuses in order not to exceed the appropriation 1078 or may direct the local workforce development regional boards to 1079 use resources

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1085amending s. 445.07, F.S.; requiring the Department of1086Education to consult with the Department of Economic1087Opportunity in preparing, or contracting with an1088entity to prepare, certain economic security reports;1089amending ss. 445.014, 445.016, 445.017, 445.021,1090445.022,