A bill to be entitled 1 2 An act relating to organization of the Department of 3 Financial Services; amending ss. 17.04 and 17.0401, 4 F.S.; authorizing the Chief Financial Officer, rather 5 than the Division of Accounting and Auditing, to audit 6 and adjust accounts of officers and those indebted to 7 the state; making conforming changes; reordering and 8 amending s. 20.121, F.S.; revising the divisions and 9 the location of bureaus within the divisions; revising 10 the functions of the department; providing duties for the Division of Investigative and Forensic Services; 11 12 amending s. 624.26, F.S.; conforming a provision to changes made by the act; amending s. 624.307, F.S.; 13 14 providing powers and duties of the Division of 15 Consumer Services; authorizing the division to impose certain penalties; authorizing the department to adopt 16 rules relating to the division; providing for 17 construction; amending ss. 16.59, 400.9935, 409.91212, 18 19 440.105, 440.1051, 440.12, 624.521, 626.016, 626.989, 626.9891, 626.9892, 626.9893, 626.9894, 626.99278, 20 21 627.351, 627.711, 627.736, 627.7401, 631.156, and 2.2 641.30, F.S., relating to the renaming of the Division of Insurance Fraud; conforming provisions to changes 23 made by the act; making technical changes; amending 24 25 ss. 282.709, 552.113, 552.21, 633.112, 633.114, 26 633.122, 633.126, 633.422, 633.508, 633.512, 633.518,

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| and 791.013, F.S., relating to the transfer of certain |
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| 28 functions to the Division of Investigative and |
| 29 Forensic Services; conforming provisions to changes |
| 30 made by the act; amending ss. 538.32, 717.1241, |
| 31 717.1323, 717.135, 717.1351, and 717.1400, F.S., |
| 32 relating to the renaming of the Bureau of Unclaimed |
| 33 Property; conforming provisions to changes made by the |
| act; making technical changes; amending s. 932.7055, |
| 35 F.S.; conforming provisions to changes made by the |
| 36 act; providing an effective date. |
| 37 |
| 38 Be It Enacted by the Legislature of the State of Florida: |
| 39 |
| 40 Section 1. Section 17.04, Florida Statutes, is amended to |
| 41 read: |
| 42 17.04 To audit and adjust accounts of officers and those |
| 43 indebted to the stateThe Chief Financial Officer, using |
| 44 generally accepted auditing procedures for testing or sampling, |
| 45 shall examine, audit, adjust, and settle the accounts of all the |
| 46 officers of this state, and any other person in anywise |
| 47 entrusted with, or who may have received any property, funds, or |
| 48 moneys of this state, or who may be in anywise indebted or |
| 49 accountable to this state for any property, funds, or moneys, |
| 50 and require such officer or persons to render full accounts |
| 51 thereof, and to yield up such property or funds according to |
| 52 law, or pay such moneys into the treasury of this state, or to |
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53 such officer or agent of the state as may be appointed to receive the same, and on failure so to do, to cause to be 54 55 instituted and prosecuted proceedings, criminal or civil, at law 56 or in equity, against such persons, according to law. The Chief 57 Financial Officer Division of Accounting and Auditing may 58 conduct investigations within or outside of this state as it 59 deems necessary to aid in the enforcement of this section. If during an investigation the Chief Financial Officer division has 60 reason to believe that any criminal statute of this state has or 61 62 may have been violated, the Chief Financial Officer division shall refer any records tending to show such violation to state 63 64 or federal law enforcement or prosecutorial agencies and shall provide investigative assistance to those agencies as required. 65

66 Section 2. Section 17.0401, Florida Statutes, is amended 67 to read:

68 17.0401 Confidentiality of information relating to 69 financial investigations.-Except as otherwise provided by this 70 section, information relative to an investigation conducted by 71 the Chief Financial Officer Division of Accounting and Auditing 72 pursuant to s. 17.04, including any consumer complaint, is 73 confidential and exempt from the provisions of s. 119.07(1) and 74 s. 24(a), Art. I of the State Constitution until the 75 investigation is completed or ceases to be active. Any information relating to an investigation conducted by the 76 77 division pursuant to s. 17.04 shall remain confidential and 78 exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I

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79 of the State Constitution after the division's investigation is completed or ceases to be active if the Chief Financial Officer 80 81 division submits the information to any law enforcement or 82 prosecutorial agency for further investigation. Such information 83 shall remain confidential and exempt from the provisions of s. 84 119.07(1) and s. 24(a), Art. I of the State Constitution until 85 that agency's investigation is completed or ceases to be active. For purposes of this section, an investigation shall be 86 considered "active" so long as the Chief Financial Officer 87 88 division or any law enforcement or prosecutorial agency is 89 proceeding with reasonable dispatch and has a reasonable good 90 faith belief that the investigation may lead to the filing of an administrative, civil, or criminal proceeding. This section 91 92 shall not be construed to prohibit disclosure of information 93 that is required by law to be filed with the Department of 94 Financial Services or the Office of Financial Regulation and 95 that, but for the investigation, would otherwise be subject to public disclosure. Nothing in this section shall be construed to 96 97 prohibit the Chief Financial Officer division from providing 98 information to any law enforcement or prosecutorial agency. Any 99 law enforcement or prosecutorial agency receiving confidential 100 information from the Chief Financial Officer division in 101 connection with its official duties shall maintain the confidentiality of the information as provided for in this 102 103 section.

104

Section 3. Subsection (2) of section 20.121, Florida

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105 Statutes, is reordered and amended to read: 106 Department of Financial Services.-There is created 20.121 107 a Department of Financial Services. DIVISIONS.-The Department of Financial Services shall 108 (2)109 consist of the following divisions and office: 110 The Division of Accounting and Auditing, which shall (a) 111 include the following bureau and office: 112 1. The Bureau of Unclaimed Property. 2. The Office of Fiscal Integrity which shall function as 113 114 a criminal justice agency for purposes of ss. 943.045-943.08 and 115 shall have a separate budget. The office may conduct 116 investigations within or outside this state as the bureau deems 117 necessary to aid in the enforcement of this section. If during 118 an investigation the office has reason to believe that any 119 criminal law of this state has or may have been violated, the 120 office shall refer any records tending to show such violation to 121 state or federal law enforcement or prosecutorial agencies and 122 shall provide investigative assistance to those agencies as 123 required. (i) (b) The Division of State Fire Marshal. 124 (h) (c) The Division of Risk Management. 125 126 (j) (d) The Division of Treasury, which shall include a 127 Bureau of Deferred Compensation responsible for administering 128 the Government Employees Deferred Compensation Plan established 129 under s. 112.215 for state employees. 130 The Division of Unclaimed Property. (k)

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131 (e) The Division of Investigative and Forensic Services, 132 which shall include the Bureau of Forensic Services and the 133 Bureau of Fire and Arson Investigations, and which shall 134 function as a criminal justice agency for purposes of ss. 943.045-943.08. The division may conduct investigations within 135 136 or outside of this state as it deems necessary. If, during an 137 investigation, the division has reason to believe that any 138 criminal law of this state has or may have been violated, it 139 shall refer any records tending to show such violation to state 140 or federal law enforcement or prosecutorial agencies and shall 141 provide investigative assistance to those agencies as required 142 Insurance Fraud. (q) (f) The Division of Rehabilitation and Liquidation. 143 (d) (g) The Division of Insurance Agent and Agency 144 145 Services. (b) (h) The Division of Consumer Services. 146 147 1. The Division of Consumer Services shall perform the 148 following functions concerning products or services regulated by 149 the department or by the Office of Insurance Regulation: 150 a. Receive inquiries and complaints from consumers. b. Prepare and disseminate such information as the 151 152 department deems appropriate to inform or assist consumers. 153 c. Provide direct assistance and advocacy for consumers 154 who request such assistance or advocacy. 155 d. With respect to apparent or potential violations of law 156 or applicable rules by a person or entity licensed by the Page 6 of 54

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157 department or office, report apparent or potential violations to 158 the office or the appropriate division of the department, which 159 may take such further action as it deems appropriate. 160 e. Designate an employee of the division as primary 161 contact for consumers on issues relating to sinkholes. 162 2. Any person licensed or issued a certificate of 163 authority by the department or by the Office of Insurance 164 Regulation shall respond, in writing, to the Division of 165 Consumer Services within 20 days after receipt of a written 166 request for information from the division concerning a consumer 167 complaint. The response must address the issues and allegations raised in the complaint. The division may impose an 168 169 administrative penalty for failure to comply with this subparagraph of up to \$2,500 per violation upon any entity 170 171 licensed by the department or the office and \$250 for the first violation, \$500 for the second violation, and up to \$1,000 per 172 173 violation thereafter upon any individual licensed by the 174 department or the office. 175 3. The department may adopt rules to administer this 176 paragraph. 177 4. The powers, duties, and responsibilities expressed or 178 granted in this paragraph do not limit the powers, duties, and 179 responsibilities of the Department of Financial Services, the 180 Financial Services Commission, the Office of Insurance Regulation, or the Office of Financial Regulation set forth 181 182 elsewhere in the Florida Statutes.

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| 183 | (1)(i) The Division of Workers' Compensation. |
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| 184 | (j) The Division of Administration. |
| 185 | (k) The Division of Legal Services. |
| 186 | (1) The Division of Information Systems. |
| 187 | (m) The Office of Insurance Consumer Advocate. |
| 188 | <u>(c)(n)</u> The Division of Funeral, Cemetery, and Consumer |
| 189 | Services. |
| 190 | <u>(f)</u> The Division of Public Assistance Fraud. |
| 191 | Section 4. Subsection (4) of section 624.26, Florida |
| 192 | Statutes, is amended to read: |
| 193 | 624.26 Collaborative arrangement with the Department of |
| 194 | Health and Human Services |
| 195 | (4) The department's Division of Consumer Services may |
| 196 | respond to complaints by consumers relating to a requirement of |
| 197 | PPACA as authorized under s. 20.121(2)(h), and report apparent |
| 198 | or potential violations to the office and to the federal |
| 199 | Department of Health and Human Services. |
| 200 | Section 5. Subsection (10) is added to section 624.307, |
| 201 | Florida Statutes, to read: |
| 202 | 624.307 General powers; duties |
| 203 | (10)(a) The Division of Consumer Services shall perform |
| 204 | the following functions concerning products or services |
| 205 | regulated by the department or office: |
| 206 | 1. Receive inquiries and complaints from consumers. |
| 207 | 2. Prepare and disseminate information that the department |
| 208 | deems appropriate to inform or assist consumers. |
| | |

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209 3. Provide direct assistance to and advocacy for consumers 210 who request such assistance or advocacy. 211 With respect to apparent or potential violations of law 4. 212 or applicable rules committed by a person or entity licensed by 213 the department or office, report apparent or potential 214 violations to the office or to the appropriate division of the 215 department, which may take any additional action it deems 216 appropriate. 217 Designate an employee of the division as the primary 5. 218 contact for consumers on issues relating to sinkholes. 219 (b) Any person licensed or issued a certificate of 220 authority by the department or the office shall respond, in 221 writing, to the division within 20 days after receipt of a 222 written request for information from the division concerning a 223 consumer complaint. The response must address the issues and allegations raised in the complaint. The division may impose an 224 225 administrative penalty for failure to comply with this paragraph 226 of up to \$2,500 per violation upon any entity licensed by the 227 department or the office and \$250 for the first violation, \$500 228 for the second violation, and up to \$1,000 for the third or 229 subsequent violation upon any individual licensed by the 230 department or the office. 231 (c) The department may adopt rules to administer this 232 subsection. 233 The powers, duties, and responsibilities expressed or (d) 234 granted in this subsection do not limit the powers, duties, and Page 9 of 54

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| 235 | responsibilities of the department, the Financial Services |
|-----|--|
| 236 | Commission, the Office of Insurance Regulation, or the Office of |
| 237 | Financial Regulation as otherwise provided by law. |
| 238 | Section 6. Section 16.59, Florida Statutes, is amended to |
| 239 | read: |
| 240 | 16.59 Medicaid fraud control.—The Medicaid Fraud Control |
| 241 | Unit is created in the Department of Legal Affairs to |
| 242 | investigate all violations of s. 409.920 and any criminal |
| 243 | violations discovered during the course of those investigations. |
| 244 | The Medicaid Fraud Control Unit may refer any criminal violation |
| 245 | so uncovered to the appropriate prosecuting authority. The |
| 246 | offices of the Medicaid Fraud Control Unit, the Agency for |
| 247 | Health Care Administration Medicaid program integrity program, |
| 248 | and the Divisions of Investigative and Forensic Services |
| 249 | Insurance Fraud and Public Assistance Fraud within the |
| 250 | Department of Financial Services shall, to the extent possible, |
| 251 | be collocated; however, positions dedicated to Medicaid managed |
| 252 | care fraud within the Medicaid Fraud Control Unit shall be |
| 253 | collocated with the Division of Investigative and Forensic |
| 254 | Services Insurance Fraud. The Agency for Health Care |
| 255 | Administration, the Department of Legal Affairs, and the |
| 256 | Divisions of Investigative and Forensic Services Insurance Fraud |
| 257 | and Public Assistance Fraud within the Department of Financial |
| 258 | Services shall conduct joint training and other joint activities |
| 259 | designed to increase communication and coordination in |
| 260 | recovering overpayments. |
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261 Section 7. Subsection (9) of section 400.9935, Florida 262 Statutes, is amended to read:

263

400.9935 Clinic responsibilities.-

264 (9) In addition to the requirements of part II of chapter 265 408, the clinic shall display a sign in a conspicuous location 266 within the clinic readily visible to all patients indicating 267 that, pursuant to s. 626.9892, the Department of Financial 268 Services may pay rewards of up to \$25,000 to persons providing 269 information leading to the arrest and conviction of persons 270 committing crimes investigated by the Division of Investigative 271 and Forensic Services Insurance Fraud arising from violations of 272 s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234. 273 An authorized employee of the Division of Investigative and 274 Forensic Services Insurance Fraud may make unannounced 275 inspections of a clinic licensed under this part as necessary to 276 determine whether the clinic is in compliance with this 277 subsection. A licensed clinic shall allow full and complete access to the premises to such authorized employee of the 278 279 division who makes an inspection to determine compliance with 280 this subsection.

281 Section 8. Subsection (6) of section 409.91212, Florida 282 Statutes, is amended to read:

283

409.91212 Medicaid managed care fraud.-

(6) Each managed care plan shall report all suspected or
confirmed instances of provider or recipient fraud or abuse
within 15 calendar days after detection to the Office of

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287 Medicaid Program Integrity within the agency. At a minimum the report must contain the name of the provider or recipient, the 288 Medicaid billing number or tax identification number, and a 289 description of the fraudulent or abusive act. The Office of 290 291 Medicaid Program Integrity in the agency shall forward the 292 report of suspected overpayment, abuse, or fraud to the 293 appropriate investigative unit, including, but not limited to, 294 the Bureau of Medicaid program integrity, the Medicaid fraud 295 control unit, the Division of Public Assistance Fraud, the 296 Division of Investigative and Forensic Services Insurance Fraud, 297 or the Department of Law Enforcement.

(a) Failure to timely report shall result in an
administrative fine of \$1,000 per calendar day after the 15th
day of detection.

301 (b) Failure to timely report may result in additional302 administrative, civil, or criminal penalties.

303 Section 9. Paragraph (a) of subsection (1) of section304 440.105, Florida Statutes, is amended to read:

305 440.105 Prohibited activities; reports; penalties; 306 limitations.-

(1) (a) Any insurance carrier, any individual self-insured, any commercial or group self-insurance fund, any professional practitioner licensed or regulated by the Department of Health, except as otherwise provided by law, any medical review committee as defined in s. 766.101, any private medical review committee, and any insurer, agent, or other person licensed

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313 under the insurance code, or any employee thereof, having knowledge or who believes that a fraudulent act or any other act 314 315 or practice which, upon conviction, constitutes a felony or misdemeanor under this chapter is being or has been committed 316 317 shall send to the Division of Investigative and Forensic 318 Services Insurance Fraud, Bureau of Workers' Compensation Fraud, 319 a report or information pertinent to such knowledge or belief 320 and such additional information relative thereto as the bureau 321 may require. The bureau shall review such information or reports 322 and select such information or reports as, in its judgment, may 323 require further investigation. It shall then cause an 324 independent examination of the facts surrounding such 325 information or report to be made to determine the extent, if any, to which a fraudulent act or any other act or practice 326 327 which, upon conviction, constitutes a felony or a misdemeanor 328 under this chapter is being committed. The bureau shall report 329 any alleged violations of law which its investigations disclose 330 to the appropriate licensing agency and state attorney or other 331 prosecuting agency having jurisdiction with respect to any such 332 violations of this chapter. If prosecution by the state attorney 333 or other prosecuting agency having jurisdiction with respect to 334 such violation is not begun within 60 days of the bureau's 335 report, the state attorney or other prosecuting agency having 336 jurisdiction with respect to such violation shall inform the 337 bureau of the reasons for the lack of prosecution. 338 Section 10. Subsections (1) and (2) of section 440.1051,

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339 Florida Statutes, are amended to read:

340 440.1051 Fraud reports; civil immunity; criminal 341 penalties.-

(1) The Bureau of Workers' Compensation Insurance Fraud of
the Division of <u>Investigative and Forensic Services</u> Insurance
Fraud of the department shall establish a toll-free telephone
number to receive reports of workers' compensation fraud
committed by an employee, employer, insurance provider,
physician, attorney, or other person.

348 (2) Any person who reports workers' compensation fraud to 349 the Division of <u>Investigative and Forensic Services</u> Insurance 350 Fraud under subsection (1) is immune from civil liability for 351 doing so, and the person or entity alleged to have committed the 352 fraud may not retaliate against him or her for providing such 353 report, unless the person making the report knows it to be 354 false.

355 Section 11. Paragraph (c) of subsection (1) of section 356 440.12, Florida Statutes, is amended to read:

357 440.12 Time for commencement and limits on weekly rate of 358 compensation.—

(1) Compensation is not allowed for the first 7 days of
the disability, except for benefits provided under s. 440.13.
However, if the injury results in more than 21 days of
disability, compensation is allowed from the commencement of the
disability.

364

(c) Each carrier shall keep a record of all payments made

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365 under this subsection, including the time and manner of such 366 payments, and shall furnish these records or a report based on 367 these records to the Division of <u>Investigative and Forensic</u> 368 <u>Services Insurance Fraud</u> and the Division of Workers' 369 Compensation, upon request.

370 Section 12. Subsection (1) of section 624.521, Florida371 Statutes, is amended to read:

372 624.521 Deposit of certain tax receipts; refund of
373 improper payments.-

374 (1)The department of Financial Services shall promptly 375 deposit in the State Treasury to the credit of the Insurance 376 Regulatory Trust Fund all "state tax" portions of agents' 377 licenses collected under s. 624.501 necessary to fund the Division of Investigative and Forensic Services Insurance Fraud. 378 The balance of the tax shall be credited to the General Fund. 379 380 All moneys received by the department of Financial Services or 381 the office not in accordance with the provisions of this code or 382 not in the exact amount as specified by the applicable 383 provisions of this code shall be returned to the remitter. The 384 records of the department or office shall show the date and 385 reason for such return.

386 Section 13. Subsection (4) of section 626.016, Florida 387 Statutes, is amended to read:

388 626.016 Powers and duties of department, commission, and 389 office.-

390

(4) Nothing in This section is not intended to limit the

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391 authority of the department and the Division of Investigative 392 and Forensic Services Insurance Fraud, as specified in s. 393 626.989. Section 14. Section 626.989, Florida Statutes, is amended 394 395 to read: 396 626.989 Investigation by department or Division of 397 Investigative and Forensic Services Insurance Fraud; compliance; 398 immunity; confidential information; reports to division; 399 division investigator's power of arrest.-400 For the purposes of this section: (1)401 A person commits a "fraudulent insurance act" if the (a) 402 person: 403 1. Knowingly and with intent to defraud presents, causes to be presented, or prepares with knowledge or belief that it 404 405 will be presented, to or by an insurer, self-insurer, self-406 insurance fund, servicing corporation, purported insurer, 407 broker, or any agent thereof, any written statement as part of, 408 or in support of, an application for the issuance of, or the 409 rating of, any insurance policy, or a claim for payment or other 410 benefit pursuant to any insurance policy, which the person knows 411 to contain materially false information concerning any fact 412 material thereto or if the person conceals, for the purpose of 413 misleading another, information concerning any fact material thereto. 414 415 2. Knowingly submits: 416 A false, misleading, or fraudulent application or other a.

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417 document when applying for licensure as a health care clinic, 418 seeking an exemption from licensure as a health care clinic, or 419 demonstrating compliance with part X of chapter 400 with an 420 intent to use the license, exemption from licensure, or 421 demonstration of compliance to provide services or seek 422 reimbursement under the Florida Motor Vehicle No-Fault Law.

423 A claim for payment or other benefit pursuant to a b. 424 personal injury protection insurance policy under the Florida Motor Vehicle No-Fault Law if the person knows that the payee 425 426 knowingly submitted a false, misleading, or fraudulent 427 application or other document when applying for licensure as a 428 health care clinic, seeking an exemption from licensure as a 429 health care clinic, or demonstrating compliance with part X of 430 chapter 400.

(b) The term "insurer" also includes a health maintenance
organization, and the term "insurance policy" also includes a
health maintenance organization subscriber contract.

If, by its own inquiries or as a result of complaints, 434 (2)435 the department or its Division of Investigative and Forensic 436 Services Insurance Fraud has reason to believe that a person has 437 engaged in, or is engaging in, a fraudulent insurance act, an 438 act or practice that violates s. 626.9541 or s. 817.234, or an 439 act or practice punishable under s. 624.15, it may administer 440 oaths and affirmations, request the attendance of witnesses or 441 proffering of matter, and collect evidence. The department or 442 its Division of Investigative and Forensic Services shall not

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443 compel the attendance of any person or matter in any such 444 investigation except pursuant to subsection (4).

445 (3)If matter that the department or its division seeks to 446 obtain by request is located outside the state, the person so 447 requested may make it available to the division or its 448 representative to examine the matter at the place where it is 449 located. The division may designate representatives, including 450 officials of the state in which the matter is located, to 451 inspect the matter on its behalf, and it may respond to similar 452 requests from officials of other states.

453 The department or its division may request that an (4)(a) 454 individual who refuses to comply with any such request be 455 ordered by the circuit court to provide the testimony or matter. 456 The court shall not order such compliance unless the department 457 or its division has demonstrated to the satisfaction of the 458 court that the testimony of the witness or the matter under 459 request has a direct bearing on the commission of a fraudulent 460 insurance act, on a violation of s. 626.9541 or s. 817.234, or 461 on an act or practice punishable under s. 624.15 or is pertinent 462 and necessary to further such investigation.

(b) Except in a prosecution for perjury, an individual who complies with a court order to provide testimony or matter after asserting a privilege against self-incrimination to which the individual is entitled by law may not be subjected to a criminal proceeding or to a civil penalty with respect to the act concerning which the individual is required to testify or

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469 produce relevant matter.

(c) In the absence of fraud or bad faith, a person is not subject to civil liability for libel, slander, or any other relevant tort by virtue of filing reports, without malice, or furnishing other information, without malice, required by this section or required by the department or division under the authority granted in this section, and no civil cause of action of any nature shall arise against such person:

477 1. For any information relating to suspected fraudulent 478 insurance acts or persons suspected of engaging in such acts 479 furnished to or received from law enforcement officials, their 480 agents, or employees;

481 2. For any information relating to suspected fraudulent
482 insurance acts or persons suspected of engaging in such acts
483 furnished to or received from other persons subject to the
484 provisions of this chapter;

485 3. For any such information furnished in reports to the 486 department, the division, the National Insurance Crime Bureau, 487 the National Association of Insurance Commissioners, or any 488 local, state, or federal enforcement officials or their agents 489 or employees; or

490 4. For other actions taken in cooperation with any of the
491 agencies or individuals specified in this paragraph in the
492 lawful investigation of suspected fraudulent insurance acts.

(d) In addition to the immunity granted in paragraph (c),persons identified as designated employees whose

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495 responsibilities include the investigation and disposition of claims relating to suspected fraudulent insurance acts may share 496 497 information relating to persons suspected of committing fraudulent insurance acts with other designated employees 498 499 employed by the same or other insurers whose responsibilities 500 include the investigation and disposition of claims relating to 501 fraudulent insurance acts, provided the department has been 502 given written notice of the names and job titles of such 503 designated employees prior to such designated employees sharing 504 information. Unless the designated employees of the insurer act 505 in bad faith or in reckless disregard for the rights of any 506 insured, neither the insurer nor its designated employees are 507 civilly liable for libel, slander, or any other relevant tort, 508 and a civil action does not arise against the insurer or its 509 designated employees:

510 1. For any information related to suspected fraudulent 511 insurance acts provided to an insurer; or

512 2. For any information relating to suspected fraudulent 513 insurance acts provided to the National Insurance Crime Bureau 514 or the National Association of Insurance Commissioners.

516 Provided, however, that the qualified immunity against civil 517 liability conferred on any insurer or its designated employees 518 shall be forfeited with respect to the exchange or publication 519 of any defamatory information with third persons not expressly 520 authorized by this paragraph to share in such information.

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521 The Chief Financial Officer and any employee or agent (e) 522 of the department, commission, office, or division, when acting without malice and in the absence of fraud or bad faith, is not 523 subject to civil liability for libel, slander, or any other 524 525 relevant tort, and no civil cause of action of any nature exists against such person by virtue of the execution of official 526 527 activities or duties of the department, commission, or office 528 under this section or by virtue of the publication of any report 529 or bulletin related to the official activities or duties of the 530 department, division, commission, or office under this section. 531 This section does not abrogate or modify in any way (f) 532 any common-law or statutory privilege or immunity heretofore 533 enjoyed by any person. 534 The office's and the department's papers, documents, (5) reports, or evidence relative to the subject of an investigation 535 536 under this section are confidential and exempt from the 537 provisions of s. 119.07(1) until such investigation is completed 538 or ceases to be active. For purposes of this subsection, an 539 investigation is considered "active" while the investigation is 540 being conducted by the office or department with a reasonable, 541 good faith belief that it could lead to the filing of administrative, civil, or criminal proceedings. An investigation 542 543 does not cease to be active if the office or department is 544 proceeding with reasonable dispatch and has a good faith belief 545 that action could be initiated by the office or department or 546 other administrative or law enforcement agency. After an

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547 investigation is completed or ceases to be active, portions of 548 records relating to the investigation shall remain exempt from 549 the provisions of s. 119.07(1) if disclosure would:

(a) Jeopardize the integrity of another active investigation;

552

(b) Impair the safety and soundness of an insurer;

- 553
- 554

(d) Reveal the identity of a confidential source;

(c) Reveal personal financial information;

(e) Defame or cause unwarranted damage to the good name or reputation of an individual or jeopardize the safety of an individual; or

558 (f) Reveal investigative techniques or procedures. 559 Further, such papers, documents, reports, or evidence relative 560 to the subject of an investigation under this section shall not 561 be subject to discovery until the investigation is completed or 562 ceases to be active. Office, department, or division 563 investigators shall not be subject to subpoena in civil actions by any court of this state to testify concerning any matter of 564 565 which they have knowledge pursuant to a pending insurance fraud 566 investigation by the division.

(6) Any person, other than an insurer, agent, or other person licensed under the code, or an employee thereof, having knowledge or who believes that a fraudulent insurance act or any other act or practice which, upon conviction, constitutes a felony or a misdemeanor under the code, or under s. 817.234, is being or has been committed may send to the Division of

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573 Investigative and Forensic Services Insurance Fraud a report or 574 information pertinent to such knowledge or belief and such 575 additional information relative thereto as the department may 576 request. Any professional practitioner licensed or regulated by 577 the Department of Business and Professional Regulation, except 578 as otherwise provided by law, any medical review committee as 579 defined in s. 766.101, any private medical review committee, and 580 any insurer, agent, or other person licensed under the code, or 581 an employee thereof, having knowledge or who believes that a 582 fraudulent insurance act or any other act or practice which, 583 upon conviction, constitutes a felony or a misdemeanor under the 584 code, or under s. 817.234, is being or has been committed shall 585 send to the Division of Investigative and Forensic Services 586 Insurance Fraud a report or information pertinent to such 587 knowledge or belief and such additional information relative 588 thereto as the department may require. The Division of 589 Investigative and Forensic Services Insurance Fraud shall review 590 such information or reports and select such information or 591 reports as, in its judgment, may require further investigation. 592 It shall then cause an independent examination of the facts 593 surrounding such information or report to be made to determine 594 the extent, if any, to which a fraudulent insurance act or any 595 other act or practice which, upon conviction, constitutes a 596 felony or a misdemeanor under the code, or under s. 817.234, is 597 being committed. The Division of Investigative and Forensic 598 Services Insurance Fraud shall report any alleged violations of

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599 law which its investigations disclose to the appropriate licensing agency and state attorney or other prosecuting agency 600 601 having jurisdiction with respect to any such violation, as provided in s. 624.310. If prosecution by the state attorney or 602 603 other prosecuting agency having jurisdiction with respect to 604 such violation is not begun within 60 days of the division's 605 report, the state attorney or other prosecuting agency having 606 jurisdiction with respect to such violation shall inform the 607 division of the reasons for the lack of prosecution.

608 Division investigators shall have the power to make (7) arrests for criminal violations established as a result of 609 610 investigations. Such investigators shall also be considered state law enforcement officers for all purposes and shall have 611 612 the power to execute arrest warrants and search warrants; to 613 serve subpoenas issued for the examination, investigation, and 614 trial of all offenses; and to arrest upon probable cause without 615 warrant any person found in the act of violating any of the 616 provisions of applicable laws. Investigators empowered to make 617 arrests under this section shall be empowered to bear arms in the performance of their duties. In such a situation, the 618 619 investigator must be certified in compliance with the provisions 620 of s. 943.1395 or must meet the temporary employment or 621 appointment exemption requirements of s. 943.131 until 622 certified.

(8) It is unlawful for any person to resist an arrestauthorized by this section or in any manner to interfere, either

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by abetting or assisting such resistance or otherwise
interfering, with division investigators in the duties imposed
upon them by law or department rule.

628 (9) In recognition of the complementary roles of 629 investigating instances of workers' compensation fraud and 630 enforcing compliance with the workers' compensation coverage 631 requirements under chapter 440, the Department of Financial 632 Services shall prepare and submit a joint performance report to 633 the President of the Senate and the Speaker of the House of 634 Representatives by January 1 of each year. The annual report 635 must include, but need not be limited to:

(a) The total number of initial referrals received, cases
opened, cases presented for prosecution, cases closed, and
convictions resulting from cases presented for prosecution by
the Bureau of Workers' Compensation Insurance Fraud by type of
workers' compensation fraud and circuit.

(b) The number of referrals received from insurers and the
Division of Workers' Compensation and the outcome of those
referrals.

(c) The number of investigations undertaken by the Bureau
of Workers' Compensation Insurance Fraud which were not the
result of a referral from an insurer or the Division of Workers'
Compensation.

(d) The number of investigations that resulted in a
referral to a regulatory agency and the disposition of those
referrals.

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(e) The number and reasons provided by local prosecutors
or the statewide prosecutor for declining prosecution of a case
presented by the Bureau of Workers' Compensation Insurance Fraud
by circuit.

(f) The total number of employees assigned to the Bureau of Workers' Compensation Insurance Fraud and the Division of Workers' Compensation Bureau of Compliance delineated by location of staff assigned; and the number and location of employees assigned to the Bureau of Workers' Compensation Insurance Fraud who were assigned to work other types of fraud cases.

(g) The average caseload and turnaround time by type ofcase for each investigator and division compliance employee.

(h) The training provided during the year to workers'
compensation fraud investigators and the division's compliance
employees.

667 Section 15. Subsections (1), (2), and (3) of section 668 626.9891, Florida Statutes, are amended to read:

669 626.9891 Insurer anti-fraud investigative units; reporting
 670 requirements; penalties for noncompliance.-

671 (1) Every insurer admitted to do business in this state
672 who in the previous calendar year, at any time during that year,
673 had \$10 million or more in direct premiums written shall:

(a) Establish and maintain a unit or division within the
company to investigate possible fraudulent claims by insureds or
by persons making claims for services or repairs against

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677 policies held by insureds; or

(b) Contract with others to investigate possible
fraudulent claims for services or repairs against policies held
by insureds.

An insurer subject to this subsection shall file with the Division of <u>Investigative and Forensic Services</u> Insurance Fraud of the department on or before July 1, 1996, a detailed description of the unit or division established pursuant to paragraph (a) or a copy of the contract and related documents required by paragraph (b).

(2) Every insurer admitted to do business in this state,
which in the previous calendar year had less than \$10 million in
direct premiums written, must adopt an anti-fraud plan and file
it with the Division of <u>Investigative and Forensic Services</u>
Insurance Fraud of the department on or before July 1, 1996. An
insurer may, in lieu of adopting and filing an anti-fraud plan,
comply with the provisions of subsection (1).

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(3)

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Each insurers anti-fraud plans shall include:

(a) A description of the insurer's procedures for
 detecting and investigating possible fraudulent insurance acts;

(b) A description of the insurer's procedures for the mandatory reporting of possible fraudulent insurance acts to the Division of <u>Investigative and Forensic Services</u> Insurance Fraud of the department;

702

(c) A description of the insurer's plan for anti-fraud

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703 education and training of its claims adjusters or other 704 personnel; and

(d) A written description or chart outlining the organizational arrangement of the insurer's anti-fraud personnel who are responsible for the investigation and reporting of possible fraudulent insurance acts.

709 Section 16. Subsection (2) of section 626.9892, Florida
710 Statutes, is amended to read:

711 626.9892 Anti-Fraud Reward Program; reporting of insurance
712 fraud.-

(2) The department may pay rewards of up to \$25,000 to persons providing information leading to the arrest and conviction of persons committing crimes investigated by the Division of <u>Investigative and Forensic Services</u> Insurance Fraud arising from violations of s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234.

719 Section 17. Subsection (1) of section 626.9893, Florida720 Statutes, is amended to read:

626.9893 Disposition of revenues; criminal or forfeiture
 proceedings.-

(1) The Division of <u>Investigative and Forensic Services</u>
Insurance Fraud of the Department of Financial Services may
deposit revenues received as a result of criminal proceedings or
forfeiture proceedings, other than revenues deposited into the
Department of Financial Services' Federal Law Enforcement Trust
Fund under s. 17.43, into the Insurance Regulatory Trust Fund.

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Moneys deposited pursuant to this section shall be separately accounted for and shall be used solely for the division to carry out its duties and responsibilities.

732 Section 18. Subsection (2) of section 626.9894, Florida733 Statutes, is amended to read:

734

626.9894 Gifts and grants.-

(2) All rights to, interest in, and title to such donated
or granted property shall immediately vest in the Division of
<u>Investigative and Forensic Services</u> <u>Insurance Fraud</u> upon
donation. The division may hold such property in coownership,
sell its interest in the property, liquidate its interest in the
property, or dispose of its interest in the property in any
other reasonable manner.

Section 19. Section 626.99278, Florida Statutes, isamended to read:

626.99278 Viatical provider anti-fraud plan.-Every
licensed viatical settlement provider and registered life
expectancy provider must adopt an anti-fraud plan and file it
with the Division of <u>Investigative and Forensic Services</u>
Insurance Fraud of the department. Each anti-fraud plan shall
include:

(1) A description of the procedures for detecting and
investigating possible fraudulent acts and procedures for
resolving material inconsistencies between medical records and
insurance applications.

754

(2) A description of the procedures for the mandatory

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755 reporting of possible fraudulent insurance acts and prohibited 756 practices set forth in s. 626.99275 to the Division of 757 <u>Investigative and Forensic Services</u> Insurance Fraud of the 758 department.

759 (3) A description of the plan for anti-fraud education and760 training of its underwriters or other personnel.

(4) A written description or chart outlining the organizational arrangement of the anti-fraud personnel who are responsible for the investigation and reporting of possible fraudulent insurance acts and for the investigation of unresolved material inconsistencies between medical records and insurance applications.

(5) For viatical settlement providers, a description of
the procedures used to perform initial and continuing review of
the accuracy of life expectancies used in connection with a
viatical settlement contract or viatical settlement investment.

Section 20. Paragraph (k) of subsection (6) of section627.351, Florida Statutes, is amended to read:

773 774 627.351 Insurance risk apportionment plans.-

(6) CITIZENS PROPERTY INSURANCE CORPORATION.-

(k)1. The corporation shall establish and maintain a unit or division to investigate possible fraudulent claims by insureds or by persons making claims for services or repairs against policies held by insureds; or it may contract with others to investigate possible fraudulent claims for services or repairs against policies held by the corporation pursuant to s.

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781 626.9891. The corporation must comply with reporting 782 requirements of s. 626.9891. An employee of the corporation 783 shall notify the corporation's Office of the Inspector General 784 and the Division of <u>Investigative and Forensic Services</u> 785 <u>Insurance Fraud</u> within 48 hours after having information that 786 would lead a reasonable person to suspect that fraud may have 787 been committed by any employee of the corporation.

788 2. The corporation shall establish a unit or division 789 responsible for receiving and responding to consumer complaints, 790 which unit or division is the sole responsibility of a senior 791 manager of the corporation.

Section 21. Subsections (4) and (7) of section 627.711,Florida Statutes, are amended to read:

794 627.711 Notice of premium discounts for hurricane loss 795 mitigation; uniform mitigation verification inspection form.-

796 An authorized mitigation inspector that signs a (4) 797 uniform mitigation form, and a direct employee authorized to 798 conduct mitigation verification inspections under subsection 799 paragraph (3), may not commit misconduct in performing hurricane 800 mitigation inspections or in completing a uniform mitigation 801 form that causes financial harm to a customer or their insurer; or that jeopardizes a customer's health and safety. Misconduct 802 803 occurs when an authorized mitigation inspector signs a uniform 804 mitigation verification form that:

805 (a) Falsely indicates that he or she personally inspected806 the structures referenced by the form;

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807 (b) Falsely indicates the existence of a feature which
808 entitles an insured to a mitigation discount which the inspector
809 knows does not exist or did not personally inspect;

810 (c) Contains erroneous information due to the gross 811 negligence of the inspector; or

(d) Contains a pattern of demonstrably false information regarding the existence of mitigation features that could give an insured a false evaluation of the ability of the structure to withstand major damage from a hurricane endangering the safety of the insured's life and property.

817 An insurer, person, or other entity that obtains (7) 818 evidence of fraud or evidence that an authorized mitigation 819 inspector or an employee authorized to conduct mitigation 820 verification inspections under subsection paragraph (3) has made false statements in the completion of a mitigation inspection 821 822 form shall file a report with the Division of Investigative and 823 Forensic Services Insurance Fraud, along with all of the evidence in its possession that supports the allegation of fraud 824 825 or falsity. An insurer, person, or other entity making the 826 report shall be immune from liability, in accordance with s. 827 626.989(4), for any statements made in the report, during the 828 investigation, or in connection with the report. The Division of 829 Investigative and Forensic Services Insurance Fraud shall issue 830 an investigative report if it finds that probable cause exists 831 to believe that the authorized mitigation inspector, or an 832 employee authorized to conduct mitigation verification

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833 inspections under subsection paragraph (3), made intentionally false or fraudulent statements in the inspection form. Upon 834 835 conclusion of the investigation and a finding of probable cause 836 that a violation has occurred, the Division of Investigative and 837 Forensic Services Insurance Fraud shall send a copy of the 838 investigative report to the office and a copy to the agency 839 responsible for the professional licensure of the authorized 840 mitigation inspector, whether or not a prosecutor takes action 841 based upon the report.

Section 22. Paragraph (i) of subsection (4) and subsection (14) of section 627.736, Florida Statutes, are amended to read: 627.736 Required personal injury protection benefits; exclusions; priority; claims.-

(4) PAYMENT OF BENEFITS.-Benefits due from an insurer 846 847 under ss. 627.730-627.7405 are primary, except that benefits 848 received under any workers' compensation law must be credited 849 against the benefits provided by subsection (1) and are due and 850 payable as loss accrues upon receipt of reasonable proof of such 851 loss and the amount of expenses and loss incurred which are 852 covered by the policy issued under ss. 627.730-627.7405. If the 853 Agency for Health Care Administration provides, pays, or becomes 854 liable for medical assistance under the Medicaid program related 855 to injury, sickness, disease, or death arising out of the 856 ownership, maintenance, or use of a motor vehicle, the benefits 857 under ss. 627.730-627.7405 are subject to the Medicaid program. 858 However, within 30 days after receiving notice that the Medicaid

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program paid such benefits, the insurer shall repay the fullamount of the benefits to the Medicaid program.

If an insurer has a reasonable belief that a 861 (i) 862 fraudulent insurance act, for the purposes of s. 626.989 or s. 863 817.234, has been committed, the insurer shall notify the 864 claimant, in writing, within 30 days after submission of the 865 claim that the claim is being investigated for suspected fraud. 866 Beginning at the end of the initial 30-day period, the insurer 867 has an additional 60 days to conduct its fraud investigation. 868 Notwithstanding subsection (10), no later than 90 days after the 869 submission of the claim, the insurer must deny the claim or pay 870 the claim with simple interest as provided in paragraph (d). 871 Interest shall be assessed from the day the claim was submitted 872 until the day the claim is paid. All claims denied for suspected 873 fraudulent insurance acts shall be reported to the Division of 874 Investigative and Forensic Services Insurance Fraud.

(14) FRAUD ADVISORY NOTICE.—Upon receiving notice of a claim under this section, an insurer shall provide a notice to the insured or to a person for whom a claim for reimbursement for diagnosis or treatment of injuries has been filed, advising that:

(a) Pursuant to s. 626.9892, the Department of Financial
Services may pay rewards of up to \$25,000 to persons providing
information leading to the arrest and conviction of persons
committing crimes investigated by the Division of <u>Investigative</u>
and Forensic Services Insurance Fraud arising from violations of

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885 s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234. Solicitation of a person injured in a motor vehicle 886 (b) 887 crash for purposes of filing personal injury protection or tort 888 claims could be a violation of s. 817.234, s. 817.505, or the 889 rules regulating The Florida Bar and should be immediately 890 reported to the Division of Investigative and Forensic Services 891 Insurance Fraud if such conduct has taken place. 892 Section 23. Paragraphs (b) and (c) of subsection (1) of 893 section 627.7401, Florida Statutes, are amended to read: 894 627.7401 Notification of insured's rights.-895 The commission, by rule, shall adopt a form for the (1)896 notification of insureds of their right to receive personal 897 injury protection benefits under the Florida Motor Vehicle No-Fault Law. Such notice shall include: 898 899 (b) An advisory informing insureds that: 900 Pursuant to s. 626.9892, the Department of Financial 1. 901 Services may pay rewards of up to \$25,000 to persons providing 902 information leading to the arrest and conviction of persons 903 committing crimes investigated by the Division of Investigative 904 and Forensic Services Insurance Fraud arising from violations of 905 s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234. 906 Pursuant to s. 627.736(5)(e)1., if the insured notifies 2. 907 the insurer of a billing error, the insured may be entitled to a 908 certain percentage of a reduction in the amount paid by the 909 insured's motor vehicle insurer. 910 (c) A notice that solicitation of a person injured in a

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911 motor vehicle crash for purposes of filing personal injury 912 protection or tort claims could be a violation of s. 817.234, s 913 817.505, or the rules regulating The Florida Bar and should be 914 immediately reported to the Division of <u>Investigative and</u> 915 <u>Forensic Services</u> Insurance Fraud if such conduct has taken 916 place.

917 Section 24. Subsection (2) of section 631.156, Florida 918 Statutes, is amended to read:

919 631.156 Investigation by the department; scope of 920 authority; sharing of materials.-

921 (2) The department may provide documents, books, and 922 records; other investigative products, work product, and 923 analysis; and copies of any or all of such materials to the 924 Division of <u>Investigative and Forensic Services</u> Insurance Fraud 925 or any other appropriate government agency. The sharing of these 926 materials <u>does shall</u> not waive any work product or other 927 privilege otherwise applicable under law.

928 Section 25. Subsection (4) of section 641.30, Florida 929 Statutes, is amended to read:

930

641.30 Construction and relationship to other laws.-

931 (4) The Division of <u>Investigative and Forensic Services</u>
932 Insurance Fraud of the department is vested with all powers
933 granted to it under the Florida Insurance Code with respect to
934 the investigation of any violation of this part.

935 Section 26. Paragraph (a) of subsection (2) of section 936 282.709, Florida Statutes, is amended to read:

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937 282.709 State agency law enforcement radio system and938 interoperability network.-

939 (2) The Joint Task Force on State Agency Law Enforcement 940 Communications is created adjunct to the department to advise 941 the department of member-agency needs relating to the planning, 942 designing, and establishment of the statewide communication 943 system.

944 (a) The Joint Task Force on State Agency Law Enforcement945 Communications shall consist of the following members:

946 1. A representative of the Division of Alcoholic Beverages
947 and Tobacco of the Department of Business and Professional
948 Regulation who shall be appointed by the secretary of the
949 department.

950 2. A representative of the Division of Florida Highway
951 Patrol of the Department of Highway Safety and Motor Vehicles
952 who shall be appointed by the executive director of the
953 department.

3. A representative of the Department of Law Enforcement
who shall be appointed by the executive director of the
department.

957 4. A representative of the Fish and Wildlife Conservation
958 Commission who shall be appointed by the executive director of
959 the commission.

960 5. A representative of the Department of Corrections who961 shall be appointed by the secretary of the department.

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A representative of the Division of Investigative and

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963 <u>Forensic Services</u> State Fire Marshal of the Department of 964 Financial Services who shall be appointed by the <u>Chief Financial</u> 965 Officer State Fire Marshal.

966 7. A representative of the Department of Agriculture and
967 Consumer Services who shall be appointed by the Commissioner of
968 Agriculture.

969 Section 27. Subsection (3) of section 552.113, Florida 970 Statutes, is amended to read:

971 552.113 Reports of thefts, illegal use, or illegal972 possession.-

973 (3) The Division of Investigative and Forensic Services
974 shall investigate, or be certain that a qualified law
975 enforcement agency investigates, the cause and circumstances of
976 each theft, illegal use, or illegal possession of explosives
977 which occurs within the state. A report of each such
978 investigation shall be made and maintained by the Division of
979 Investigative and Forensic Services.

980 Section 28. Subsections (1) and (2) of section 552.21, 981 Florida Statutes, are amended to read:

552.21 Confiscation and disposal of explosives.-

983 (1) Whenever the <u>department</u> division shall have reason to 984 believe that any person is or has been violating the provisions 985 of this chapter or any rules or regulations adopted and 986 promulgated pursuant thereto, the <u>department</u> division may, 987 without further process of law, confiscate the explosives in 988 question and cause them to be stored in a safe manner, or, if

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989 any explosives are deemed by the <u>department</u> division to be in 990 such a state or condition as to constitute a hazard to life or 991 property, the <u>department</u> division may dispose of such explosives 992 without further process of law. The <u>department</u> division is 993 authorized to dispose of any abandoned explosives that it deems 994 to be hazardous to life or property.

995 (2) If the person so charged is found guilty of violating 996 the provisions of this chapter or any rule or regulation adopted 997 pursuant thereto with regard to the possession, handling, or 998 storage of explosives, the <u>department</u> division is authorized to 999 dispose of the confiscated materials in such a way as it shall 1000 deem equitable.

1001 Section 29. Paragraph (c) of subsection (6) of section 1002 633.112, Florida Statutes, is amended to read:

1003 633.112 State Fire Marshal; hearings; investigations; 1004 recordkeeping and reports; subpoenas of witnesses; orders of 1005 circuit court.-

(6) Upon request, the State Fire Marshal shall investigate the cause, origin, and circumstances of fires and explosions occurring in this state wherein property has been damaged or destroyed and there is probable cause to believe that the fire or explosion was the result of carelessness or design.

1011 (c) The <u>State Fire Marshal</u> division shall adopt rules to 1012 assist local fire officials and law enforcement officers in 1013 determining the established responsibilities with respect to the 1014 initial or preliminary assessment of fire and explosion scenes,

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1015 and the determination of whether probable cause exists to refer 1016 such scenes to the State Fire Marshal for an investigation.

1017 Section 30. Subsection (1) of section 633.114, Florida 1018 Statutes, is amended to read:

1019 633.114 State Fire Marshal agents; authority; duties; 1020 compensation.-

1021 (1) The State Fire Marshal shall appoint such agents, including agents of the Division of Investigative and Forensic 1022 1023 Services, as may be necessary to carry out effectively this 1024 chapter, who shall be reimbursed for travel expenses as provided 1025 in s. 112.061, in addition to their salary, when traveling or 1026 making investigations in the performance of their duties. Such 1027 agents, including agents of the Division of Investigative and 1028 Forensic Services, shall be at all times under the direction and 1029 control of the State Fire Marshal, who shall fix their 1030 compensation, and all orders shall be issued in the State Fire 1031 Marshal's name and by her or his authority.

1032 Section 31. Section 633.122, Florida Statutes, is amended 1033 to read:

1034 633.122 Impersonating State Fire Marshal, firefighter,
1035 volunteer firefighter, or firesafety inspector; criminal
1036 penalties.—A person who falsely assumes or pretends to be the
1037 State Fire Marshal, an agent of the <u>State Fire Marshal</u> division,
1038 a firefighter, a volunteer firefighter, or a firesafety
1039 inspector by identifying herself or himself as the State Fire
1040 Marshal, an agent of the State Fire Marshal division, a

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1041 firefighter, a volunteer firefighter, or a firesafety inspector by wearing a uniform or presenting or displaying a badge as 1042 1043 credentials that would cause a reasonable person to believe that 1044 she or he is a State Fire Marshal, an agent of the State Fire 1045 Marshal division, a firefighter, a volunteer firefighter, or 1046 firesafety inspector commits a felony of the third degree, 1047 punishable as provided in ss. 775.082 and 775.083 or, if the impersonation occurs during the commission of a separate felony 1048 by that person, commits a felony of the first degree, punishable 1049 1050 as provided in ss. 775.082 and 775.083.

1051Section 32. Paragraph (b) of subsection (1) of section1052633.126, Florida Statutes, is amended to read:

1053 633.126 Investigation of fraudulent insurance claims and 1054 crimes; immunity of insurance companies supplying information.-1055 (1)

1056 The State Fire Marshal or an agent appointed pursuant (b) 1057 to s. 633.114, an agent of the Division of Investigative and 1058 Forensic Services, any law enforcement officer as defined in s. 1059 111.065, any law enforcement officer of a federal agency, or any 1060 fire service provider official who is engaged in the 1061 investigation of a fire or explosion loss may request any 1062 insurance company or its agent, adjuster, employee, or attorney, 1063 investigating a claim under an insurance policy or contract with respect to a fire or explosion to release any information 1064 1065 whatsoever in the possession of the insurance company or its 1066 agent, adjuster, employee, or attorney relative to a loss from

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1067 that fire or explosion. The insurance company shall release the 1068 available information to and cooperate with any official 1069 authorized to request such information pursuant to this section. 1070 The information shall include, but shall not be limited to:

10711. Any insurance policy relevant to a loss under1072investigation and any application for such a policy.

1073

2. Any policy premium payment records.

1074 3. The records, reports, and all material pertaining to 1075 any previous claims made by the insured with the reporting 1076 company.

1077 4. Material relating to the investigation of the loss,
1078 including statements of a person, proof of loss, and other
1079 relevant evidence.

1080 5. Memoranda, notes, and correspondence relating to the 1081 investigation of the loss in the possession of the insurance 1082 company or its agents, adjusters, employees, or attorneys.

1083 Section 33. Subsection (5) of section 633.422, Florida 1084 Statutes, is amended to read:

1085

633.422 Firefighters; supplemental compensation.-

(5) APPLICABILITY.-For the purposes of this section, the
 <u>department</u> division shall be considered a fire service provider
 responsible for the payment of supplemental compensation in
 accordance with this section to firefighters employed full time
 by the department division.

1091 Section 34. Subsection (7) of section 633.508, Florida 1092 Statutes, is amended to read:

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1093 633.508 Workplace safety; rulemaking authority; division 1094 authority.-

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(7) The <u>department</u> division shall:

1096 (a) Investigate and prescribe by rule what safety devices, 1097 safequards, or other means of protection must be adopted for the 1098 prevention of accidents and injuries in every firefighter 1099 employee place of employment or at any fire scene; determine what suitable devices, safeguards, or other means of protection 1100 for the prevention of occupational diseases must be adopted or 1101 1102 followed in any or all such firefighter places of employment or 1103 at any emergency fire scene; and adopt reasonable rules for the 1104 prevention of accidents, the safety, protection, and security of firefighter employees engaged in interior firefighting, and the 1105 1106 prevention of occupational diseases.

(b) Ascertain, fix, and order such reasonable standards and rules for the construction, repair, and maintenance of firefighter employee places of employment so as to render them safe. Such rules and standards shall be adopted in accordance with chapter 120.

(c) Adopt rules prescribing recordkeeping responsibilities for firefighter employers, which may include maintaining a log and summary of occupational injuries, diseases, and illnesses, for producing on request a notice of injury and firefighter employee accident investigation records, and prescribing a retention schedule for such records.

1118

Section 35. Section 633.512, Florida Statutes, is amended

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1119 to read:

1120 633.512 Compliance.-Failure of a firefighter employer or 1121 an insurer to comply with this part, or with any rules adopted 1122 under this part, constitutes grounds for the <u>department</u> division 1123 to seek remedies, including injunctive relief, by making 1124 appropriate filings with the circuit court.

1125 Section 36. Subsection (1) of section 633.518, Florida 1126 Statutes, is amended to read:

1127 633.518 Studies, investigations, inspections, or inquiries 1128 by the division; refusal to admit; penalty.-

1129 The department division shall make studies, (1)1130 investigations, inspections, or inquiries with respect to compliance with this part or any rules authorized under this 1131 1132 part and the causes of firefighter employee injuries, illnesses, 1133 safety-based complaints, or Line of Duty Deaths (LODD) as 1134 defined in rule in firefighter employee places of employment and 1135 shall make such recommendations to the Legislature and 1136 firefighter employers and insurers as the department division 1137 considers proper to prevent or reduce future occurrences. In making such studies, investigations, inspections, or inquiries, 1138 1139 the department division may cooperate with any agency of the 1140 United States charged with the duty of enforcing any law securing safety against injury in any place of firefighter 1141 employment covered by this part or any agency or department of 1142 the state engaged in enforcing any law to ensure safety for 1143 1144 firefighter employees.

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1145 Section 37. Subsection (3) of section 791.013, Florida 1146 Statutes, is amended to read:

791.013 Testing and approval of sparklers; penalties.-

1148 (3) For purposes of the testing requirement by this 1149 section, the division shall perform such tests as are necessary 1150 to determine compliance with the performance standards in the 1151 definition of sparklers, pursuant to s. 791.01. The State Fire Marshal shall adopt, by rule, procedures for testing products to 1152 determine compliance with this chapter. The Division of 1153 1154 Investigative and Forensic Services shall dispose of any samples 1155 which remain after testing.

1156 Section 38. Paragraphs (b), (c), and (d) of subsection (7) 1157 of section 538.32, Florida Statutes, are amended to read:

1158 538.32 Registration, transaction, and recordkeeping 1159 requirements; penalties.-

(7)

1161 Alternatively, a secondhand dealer must give written (b) 1162 notice to the seller, by United States mail or e-mail if an email address is provided by the seller, that information 1163 1164 otherwise required to be given by the seller under subsection 1165 (2) has not been provided by the seller to the secondhand 1166 dealer. Notice of the deficient information must be sent by the 1167 secondhand dealer no later than 10 days after the transaction is received by the secondhand dealer. The secondhand dealer must 1168 specify in the notice that: 1169

1170

1160

1. The seller must provide the missing information or must

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1171 request the return of the property from the secondhand dealer 1172 within 30 days after receiving the notice from the secondhand 1173 dealer; and

1174 2. The failure of the seller to provide the missing 1175 information or request return of the property within the 1176 applicable 30-day time period shall result in abandonment of the 1177 seller's property to the <u>Division Bureau</u> of Unclaimed Property 1178 of the Department of Financial Services pursuant to chapter 717.

(c) If the seller fails to remedy the deficiency in information or request return of the property within 30 days after receiving the notice, the seller's property is deemed abandoned and is relinquished to the <u>Division</u> Bureau of Unclaimed Property pursuant to chapter 717 if the property's true market value is greater than \$50 as defined in chapter 717.

(d) Within 24 hours after the expiration of the 30-day hold period for the property, the secondhand dealer must notify the appropriate law enforcement agency of the abandonment of the property by electronic transmission or by sending a copy of the completed form authorized by chapter 717 to the Department of Financial Services, <u>Division</u> Bureau of Unclaimed Property.

1191 Section 39. Subsection (1) of section 717.1241, Florida 1192 Statutes, is amended to read:

1193

717.1241 Conflicting claims.-

(1) When conflicting claims have been received by the department for the same unclaimed property account or accounts, the property shall be remitted in accordance with the claim

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1197 filed by the person as follows, notwithstanding the withdrawal 1198 of a claim:

(a) To the person submitting the first claim received by
 the <u>Division</u> Bureau of Unclaimed Property of the department that
 is complete or made complete.

(b) If a claimant's claim and a claimant's representative's claim are received by the <u>Division</u> Bureau of Unclaimed Property of the department on the same day and both claims are complete, to the claimant.

(c) If a buyer's claim and a claimant's claim or a claimant's representative's claim are received by the <u>Division</u> Bureau of Unclaimed Property of the department on the same day and the claims are complete, to the buyer.

As between two or more claimant's representative's 1210 (d) 1211 claims received by the Division Bureau of Unclaimed Property of 1212 the department that are complete or made complete on the same 1213 day, to the claimant's representative who has agreed to receive 1214 the lowest fee. If the two or more claimant's representatives 1215 whose claims received by the Division Bureau of Unclaimed 1216 Property of the department were complete or made complete on the 1217 same day are charging the same lowest fee, the fee shall be 1218 divided equally between the claimant's representatives.

(e) If more than one buyer's claim received by the
<u>Division</u> Bureau of Unclaimed Property of the department is
complete or made complete on the same day, the department shall
remit the unclaimed property to the buyer who paid the highest

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amount to the seller. If the buyers paid the same amount to the seller, the department shall remit the unclaimed property to the buyers divided in equal amounts.

1226 Section 40. Section 717.1323, Florida Statutes, is amended 1227 to read:

1228 717.1323 Prohibited practice.—<u>A</u> No person may <u>not</u> 1229 knowingly enter false information onto the Internet website of 1230 the Division Bureau of Unclaimed Property.

Section 41. Subsection (2) and paragraph (a) of subsection(3) of section 717.135, Florida Statutes, are amended to read:

1233 717.135 Power of attorney to recover reported property in 1234 the custody of the department.-

1235

(2) A power of attorney described in subsection (1) must:

1236 Limit the fees and costs for services to 20 percent (a) 1237 per unclaimed property account held by the department. Fees and 1238 costs for cash accounts shall be based on the value of the 1239 property at the time the power of attorney is signed by the 1240 claimant. Fees and costs for accounts containing securities or 1241 other intangible ownership interests, which securities or 1242 interests are not converted to cash, shall be based on the 1243 purchase price of the security as quoted on a national exchange 1244 or other market on which the property is regularly traded at the 1245 time the securities or other ownership interest is remitted to the claimant or the claimant's representative. Fees and costs 1246 1247 for tangible property or safe-deposit box accounts shall be 1248 based on the value of the tangible property or contents of the

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1249 safe-deposit box at the time the ownership interest is 1250 transferred or remitted to the claimant. Total fees and costs on 1251 any single account owned by a natural person residing in this 1252 country must not exceed \$1,000; or

1253 (b) Fully disclose that the property is held by the 1254 Division Bureau of Unclaimed Property of the Department of 1255 Financial Services pursuant to this chapter, the mailing address 1256 of the division bureau, the Internet address of the division bureau, the person or name of the entity that held the property 1257 1258 prior to the property becoming unclaimed, the date of the 1259 holder's last contact with the owner, if known, and the 1260 approximate value of the property, and identify which of the following categories of unclaimed property the claimant's 1261 1262 representative is seeking to recover, as reported by the holder:

- 1263 1. Cash accounts.
- 1264 2. Stale dated checks.
- 1265 3.

4. Utility deposits.

1267 5. Securities or other interests in business associations.

Life insurance or annuity contract assets.

- 1268 6. Wages.
- 1269 7. Accounts receivable.
 - 8. Contents of safe-deposit boxes.

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1272 This subsection shall not apply if probate proceedings must be 1273 initiated on behalf of the claimant for an estate that has never 1274 been probated or if the unclaimed property is being claimed by a

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| FLORIDA HOUSE OF REPRESENTATIVES | F | L | 0 | R | | D | А | ŀ | - | 0 | U | S | Е | 0 | F | R | Е | Р | R | Е | S | Е | Ν | Т | Α | Т | | V | Е | S |
|----------------------------------|---|---|---|---|--|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|--|---|---|---|
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1275 person outside of the United States. 1276 (3) (a) A power of attorney described in paragraph (2) (b) 1277 must state in 12-point type or greater in the order indicated 1278 with the blank spaces accurately completed: 1279 1280 FULL DISCLOSURE STATEMENT 1281 1282 The property is currently held by the State of Florida Department of Financial Services, Division Bureau of 1283 1284 Unclaimed Property, pursuant to chapter 717, Florida 1285 Statutes. The mailing address of the Division Bureau 1286 of Unclaimed Property is The Internet 1287 address of the Division Bureau of Unclaimed Property 1288 is 1289 1290 The property was remitted by: 1291 1292 Date of last contact: 1293 1294 Property category: 1295 1296 Section 42. Subsection (2) of section 717.1351, Florida 1297 Statutes, is amended to read: 717.1351 Acquisition of unclaimed property.-1298 1299 All contracts to acquire ownership of or entitlement (2) 1300 to unclaimed property from the person or persons entitled to the Page 50 of 54

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1301 unclaimed property must be in 10-point type or greater and must: 1302 (a) Have a purchase price that discounts the value of the 1303 unclaimed property at the time the agreement is executed by the 1304 seller at no greater than 20 percent per account held by the 1305 department. An unclaimed property account must not be discounted 1306 in excess of \$1,000. However, the \$1,000 discount limitation 1307 does not apply if probate proceedings must be initiated on 1308 behalf of the seller for an estate that has never been probated 1309 or if the seller of the unclaimed property is not a natural 1310 person or is a person outside the United States; or 1311 Fully disclose that the property is held by the (b) 1312 Division Bureau of Unclaimed Property of the Department of 1313 Financial Services pursuant to this chapter, the mailing address 1314 of the division bureau, the Internet address of the division 1315 bureau, the person or name of the entity that held the property 1316 prior to the property becoming unclaimed, the date of the 1317 holder's last contact with the owner, if known, and the 1318 approximate value of the property, and identify which of the 1319 following categories of unclaimed property the buyer is seeking 1320 to purchase as reported by the holder: 1321 1. Cash accounts. 1322 2. Stale dated checks. 1323 3. Life insurance or annuity contract assets. 1324 4. Utility deposits. 1325 5. Securities or other interests in business associations. 1326 6. Wages.

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| 1327 | 7. Accounts receivable. |
|------|--|
| 1328 | 8. Contents of safe-deposit boxes. |
| 1329 | |
| 1330 | The purchase agreement described in this paragraph must state in |
| 1331 | 12-point type or greater in the order indicated with the blank |
| 1332 | spaces accurately completed: |
| 1333 | |
| 1334 | FULL DISCLOSURE STATEMENT |
| 1335 | |
| 1336 | The property is currently held by the State of Florida |
| 1337 | Department of Financial Services, <u>Division</u> Bureau of |
| 1338 | Unclaimed Property, pursuant to chapter 717, Florida |
| 1339 | Statutes. The mailing address of the <u>Division</u> Bureau |
| 1340 | of Unclaimed Property is The Internet |
| 1341 | address of the <u>Division</u> Bureau of Unclaimed Property |
| 1342 | is |
| 1343 | |
| 1344 | The property was remitted by: |
| 1345 | |
| 1346 | Date of last contact: |
| 1347 | |
| 1348 | Property category: |
| 1349 | |
| 1350 | Immediately above the signature line for the seller, the |
| 1351 | purchase agreement described in this paragraph must state in 12- |
| 1352 | point type or greater: |
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1353 1354 Seller agrees, by signing below, that the FULL 1355 DISCLOSURE STATEMENT has been read and fully 1356 understood. 1357 Section 43. Paragraphs (a) and (b) of subsection (5) of 1358 section 717.1400, Florida Statutes, are amended to read: 1359 717.1400 Registration.-1360 If a material change in the status of a registration (5) 1361 occurs, a registrant must, within 30 days, provide the 1362 department with the updated documentation and information in 1363 writing. Material changes include, but are not limited to: a 1364 designated agent or employee ceasing to act on behalf of the 1365 designating person, a surrender, suspension, or revocation of a 1366 license, or a license renewal. 1367 If a designated agent or employee ceases to act on (a) 1368 behalf of the person who has designated the agent or employee to 1369 act on such person's behalf, the designating person must, within 1370 30 days, inform the Division Bureau of Unclaimed Property in 1371 writing of the termination of agency or employment. 1372 If a registrant surrenders the registrant's license or (b) 1373 the license is suspended or revoked, the registrant must, within 1374 30 days, inform the division bureau in writing of the surrender, 1375 suspension, or revocation. 1376 Section 44. Paragraphs (k) and (l) of subsection (6) of section 932.7055, Florida Statutes, are amended to read: 1377 1378 932.7055 Disposition of liens and forfeited property.-

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1379 (6) If the seizing agency is a state agency, all remaining
1380 proceeds shall be deposited into the General Revenue Fund.
1381 However, if the seizing agency is:

(k) The Division of <u>Investigative and Forensic Services</u>
State Fire Marshal in the Department of Financial Services, the
proceeds accrued under the Florida Contraband Forfeiture Act
shall be deposited into the Insurance Regulatory Trust Fund to
be used for the purposes of arson suppression, arson
investigation, and the funding of anti-arson rewards.

(1) The Division of <u>Investigative and Forensic Services</u>
Insurance Fraud of the Department of Financial Services, the
proceeds accrued pursuant to the provisions of the Florida
Contraband Forfeiture Act shall be deposited into the Insurance
Regulatory Trust Fund as provided in s. 626.9893 or into the
Department of Financial Services' Federal Law Enforcement Trust
Fund as provided in s. 17.43, as applicable.

1395

Section 45. This act shall take effect July 1, 2016.

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