By Senator Hutson

7-00154B-17

1 A bill to be entitled 2 An act relating to motor vehicle warranty repairs and 3 recall repairs; amending s. 320.64, F.S.; prohibiting 4 a manufacturer, factory branch, distributor, or 5 importer from denying a claim of a motor vehicle 6 dealer, reducing compensation to a motor vehicle 7 dealer, or processing a chargeback to a motor vehicle 8 dealer because of specified circumstances; creating s. 9 320.6407, F.S.; requiring a manufacturer, factory 10 branch, distributor, or importer to compensate a motor vehicle dealer for a used motor vehicle under 11 12 specified circumstances; requiring the manufacturer, 13 factory branch, distributor, or importer to pay the compensation within a specified timeframe after the 14 15 motor vehicle dealer's application for payment; requiring such application to be made through the 16 17 manufacturer's, factory branch's, distributor's, or 18 importer's warranty application system or certain other system or process; providing for calculation of 19 20 the amount of compensation; reenacting s. 320.6992, 21 F.S., relating to applicability of specified 22 provisions to systems of distribution of motor 23 vehicles in this state, to incorporate the amendments 24 made to s. 320.64, F.S., and to incorporate s. 25 320.6407, F.S., as created by the act, in references 26 thereto; providing an effective date. 27 28 Be It Enacted by the Legislature of the State of Florida: 29 30 Section 1. Subsection (41) is added to section 320.64, 31 Florida Statutes, to read: 32 320.64 Denial, suspension, or revocation of license;

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| 33 | grounds.—A license of a licensee under s. 320.61 may be denied,  |
| 34 | suspended, or revoked within the entire state or at any specific |
| 35 | location or locations within the state at which the applicant or |
| 36 | licensee engages or proposes to engage in business, upon proof   |
| 37 | that the section was violated with sufficient frequency to       |
| 38 | establish a pattern of wrongdoing, and a licensee or applicant   |
| 39 | shall be liable for claims and remedies provided in ss. 320.695  |
| 40 | and 320.697 for any violation of any of the following            |
| 41 | provisions. A licensee is prohibited from committing the         |
| 42 | following acts:  |
| 43 | (41) Notwithstanding the terms of any franchise agreement,       |
| 44 | and except as authorized under subsection (25), a licensee may   |
| 45 | not deny a claim of a motor vehicle dealer, reduce the amount of |
| 46 | compensation to a motor vehicle dealer, or process a chargeback  |
| 47 | to a motor vehicle dealer for performing covered warranty        |
| 48 | repairs or required recall repairs on a used motor vehicle due   |
| 49 | to either of the following circumstances:                        |
| 50 | (a) Discovery by the motor vehicle dealer of the need for        |
| 51 | such repairs during the course of a separate repair requested by |
| 52 | the consumer.  |
| 53 | (b) Notification by the motor vehicle dealer to the              |
| 54 | consumer of the need for such repairs after the licensee or an   |
| 55 | authorized government agency issues a notice of an outstanding   |
| 56 | recall for a safety-related defect.                              |
| 57 |  |
| 58 | A motor vehicle dealer who can demonstrate that a violation of,  |
| 59 | or failure to comply with, any of the preceding provisions by an |
| 60 | applicant or licensee will or can adversely and pecuniarily      |
| 61 | affect the complaining dealer, shall be entitled to pursue all   |
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| 62 | of the remedies, procedures, and rights of recovery available    |
| 63 | under ss. 320.695 and 320.697.                                   |
| 64 | Section 2. Section 320.6407, Florida Statutes, is created        |
| 65 | to read:   |
| 66 | 320.6407 Recall notices under franchise agreements;              |
| 67 | compensation   |
| 68 | (1) As provided in subsection (3), a licensee under s.           |
| 69 | 320.61 which has entered into a franchise agreement with a motor |
| 70 | vehicle dealer must compensate the motor vehicle dealer for a    |
| 71 | used motor vehicle that:   |
| 72 | (a) Was originally manufactured, imported, or distributed        |
| 73 | by the licensee;   |
| 74 | (b) Is subject to a recall notice issued by the licensee or      |
| 75 | an authorized government agency, regardless of whether the       |
| 76 | vehicle is identified by its vehicle identification number;      |
| 77 | (c) Is held by the motor vehicle dealer in the dealer's          |
| 78 | inventory at the time the recall notice is issued or is taken by |
| 79 | the motor vehicle dealer into the dealer's inventory after the   |
| 80 | recall notice as a result of a trade-in, lease return, or other  |
| 81 | transaction; and   |
| 82 | (d) Cannot be repaired due to the unavailability, within 15      |
| 83 | days after issuance of the recall notice, of the remedy or parts |
| 84 | necessary for the motor vehicle dealer to make the repair.       |
| 85 | (2) The licensee shall pay the required compensation within      |
| 86 | 30 days after the motor vehicle dealer's application for         |
| 87 | payment, such application to be made through the licensee's      |
| 88 | existing warranty application system or another system or        |
| 89 | process established by the licensee which may not be unduly      |
| 90 | burdensome or require information unnecessary for the payment.   |

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| 91  | (3) Compensation under this subsection must be the greater       |
| 92  | <u>of:</u>   |
| 93  | (a) Payment at a rate of at least 2.43 percent of the motor      |
| 94  | vehicle value, as determined by the average Black Book value of  |
| 95  | the corresponding model year vehicle of average condition, of    |
| 96  | each eligible used motor vehicle in the motor vehicle dealer's   |
| 97  | inventory for each month or portion of a month that the dealer   |
| 98  | does not receive a remedy or parts to complete the required      |
| 99  | repair, calculated from the date the recall was issued or the    |
| 100 | vehicle was acquired, whichever is later.                        |
| 101 | (b) Payment under a national program applicable to all           |
| 102 | motor vehicle dealers holding a franchise agreement with the     |
| 103 | licensee for the motor vehicle dealer's costs associated with    |
| 104 | holding the eligible used motor vehicles.                        |
| 105 | Section 3. For the purpose of incorporating the amendment        |
| 106 | made by this act to section 320.64, Florida Statutes, and        |
| 107 | section 320.6407, Florida Statutes, as created by this act, in   |
| 108 | references thereto, section 320.6992, Florida Statutes, is       |
| 109 | reenacted to read:   |
| 110 | 320.6992 Application.—Sections 320.60-320.70, including          |
| 111 | amendments to ss. 320.60-320.70, apply to all presently existing |
| 112 | or hereafter established systems of distribution of motor        |
| 113 | vehicles in this state, except to the extent that such           |
| 114 | application would impair valid contractual agreements in         |
| 115 | violation of the State Constitution or Federal Constitution.     |
| 116 | Sections 320.60-320.70 do not apply to any judicial or           |
| 117 | administrative proceeding pending as of October 1, 1988. All     |
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118 agreements renewed, amended, or entered into subsequent to 119 October 1, 1988, shall be governed by ss. 320.60-320.70,

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| 120 | including any amendments to ss. 320.60-320.70 which have been or |
| 121 | may be from time to time adopted, unless the amendment           |
| 122 | specifically provides otherwise, and except to the extent that   |
| 123 | such application would impair valid contractual agreements in    |
| 124 | violation of the State Constitution or Federal Constitution.     |
| 125 | Section 4. This act shall take effect upon becoming a law.       |
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