By Senator Lee

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A bill to be entitled

An act relating to the regulation of workers' compensation insurance; amending s. 627.0613, F.S.; authorizing the consumer advocate appointed by the Chief Financial Officer to intervene as a party in certain proceedings relating to the regulation of workers' compensation insurance or to seek review of certain agency actions relating to workers' compensation insurance before the Division of Administrative Hearings; specifying requirements and procedures for the consumer advocate in the examination of workers' compensation rates or form filings; requiring the consumer advocate to present any recommendation regarding the filing to the Office of Insurance Regulation within specified timeframes; requiring a certain certification from the actuary who examines the filing and prepares recommendations for the consumer advocate; specifying requirements for the office in responding to the consumer advocate's recommendations; prohibiting the office from approving or disapproving a filing or issuing a certain notice before the office responds to such recommendations; amending s. 627.0621, F.S.; requiring the office to publish on a publicly accessible website certain recommendations of the consumer advocate with respect to a workers' compensation rate filing and the office's response to such recommendations; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

Section 1. Present subsection (4) of section 627.0613, Florida Statutes, is redesignated as subsection (5), a new subsection (4) is added to that section, and subsection (3) of that section is republished, to read:

627.0613 Consumer advocate.—The Chief Financial Officer must appoint a consumer advocate who must represent the general public of the state before the department and the office. The consumer advocate must report directly to the Chief Financial Officer, but is not otherwise under the authority of the department or of any employee of the department. The consumer advocate has such powers as are necessary to carry out the duties of the office of consumer advocate, including, but not limited to, the powers to:

- (3) Examine rate and form filings submitted to the office, hire consultants as necessary to aid in the review process, and recommend to the department or office any position deemed by the consumer advocate to be in the public interest.
- (4) Intervene as a party in any proceeding or action before the department or office relating to the regulation of workers' compensation insurance; seek review before the Division of Administrative Hearings of any agency action relating to workers' compensation insurance arising out of any proceeding or action before the department or office in which the consumer advocate appeared as a party; or intervene as a party in any proceeding before the Division of Administrative Hearings relating to the regulation of workers' compensation insurance under the jurisdiction of the department or office.

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(a) If the consumer advocate intends to examine a workers' compensation rate or form filing, the consumer advocate must notify the office within 14 days after the date the filing is made.

- (b) If the consumer advocate determines that additional information relating to the filing is needed in order to complete an examination, the consumer advocate may submit a demand for the additional information to the insurer within 21 days after the date the filing was made. The consumer advocate shall provide a copy of the demand to the office at the same time that the demand is sent to the insurer. The insurer shall provide the additional information relating to the filing to the consumer advocate and the office within 15 days after receipt of a demand from the consumer advocate.
- (c) The consumer advocate shall present any recommendation regarding the filing to the office:
- 1. Within 21 days after the date a filing was made, if no additional information is requested from the insurer.
- 2. Within 15 days after the receipt of additional information requested.
- (d) The actuary who examines the filing and prepares the recommendations for the consumer advocate must certify that, based on the actuary's knowledge, his or her recommendations are consistent with accepted actuarial principles.
- (e) The office shall respond in writing to the consumer advocate by accepting or rejecting each recommendation. If the consumer advocate submits recommendations on a filing that is the subject of a public hearing by the office, the office must specifically respond in writing to each recommendation and

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specifically state its reasons for accepting or rejecting each recommendation. If the office issues an order approving or disapproving a filing, the response of the office to the consumer advocate's recommendations must be included in the order.

(f) The office may not approve or disapprove a filing, or issue a notice of intent to approve or notice of intent to disapprove the filing, before the office responds to the recommendations of the consumer advocate.

Section 2. Paragraph (c) is added to subsection (2) of section 627.0621, Florida Statutes, and subsection (1) of that section is republished, to read:

- 627.0621 Transparency in rate regulation.-
- (1) DEFINITIONS.—As used in this section, the term:
- (a) "Rate filing" means any original or amended rate residential property insurance filing.
- (b) "Recommendation" means any proposed, preliminary, or final recommendation from an office actuary reviewing a rate filing with respect to the issue of approval or disapproval of the rate filing or with respect to rate indications that the office would consider acceptable.
 - (2) WEBSITE FOR PUBLIC ACCESS TO RATE FILING INFORMATION.-
- (c) With respect to any workers' compensation rate filing, the office shall publish on a publicly accessible website the recommendations of the consumer advocate with regard to changes requested by the insurer in rates, rating schedules, rating manuals, premium credits, discount schedules, or surcharge schedules, and the response of the office to the recommendations.

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117		Section	3.	This	act	shall	take	effect	October	1,	2018.	