

The Florida Senate
BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared By: The Professional Staff of the Committee on Communications, Energy, and Public Utilities

BILL: SB 190
INTRODUCER: Senator Steube
SUBJECT: E911 Systems
DATE: January 24, 2018 REVISED: _____

	ANALYST	STAFF DIRECTOR	REFERENCE	ACTION
1.	Wiehle	Caldwell	CU	Pre-meeting
2.			AGG	
3.			AP	

I. Summary:

SB 190 requires the Technology Program within the Department of Management Services to develop and implement a plan by January 1, 2019, to require that a 911 public safety telecommunicator, when prudent and requested by a caller or when necessary, be able to transfer an emergency call from one local, multijurisdictional, or regional E911 system to another local, multijurisdictional, or regional E911 system in the state. It establishes requirements for the plan.

II. Present Situation:

Pursuant to s. 365.171, F.S., the Technology Program (office) within the Department of Management Services (department) oversees the E911 system in Florida. The statute requires the office to develop, maintain, and implement appropriate modifications for a statewide emergency communications E911 system plan. The plan must provide for:

- The public agency emergency communications requirements for each entity of local government¹ in the state.
- A system to meet specific local government requirements. The system is required to include law enforcement, firefighting, and emergency medical services and may include other emergency services such as poison control, suicide prevention, and emergency management services.
- Identification of the mutual aid agreements necessary to obtain an effective E911 system.
- A funding provision that identifies the cost necessary to implement the E911 system.

¹ The term "local government" means any city, county, or political subdivision of the state and its agencies. s. 365.171(3)(b), F.S.

The office is responsible for the implementation and coordination of the plan, and must adopt any necessary rules and schedules related to public agencies² for implementing and coordinating the plan.

The secretary of the department, or his or her designee, is the director of the statewide emergency communications number E911 system and is authorized to coordinate the activities of the system with state, county, local, and private agencies. In implementing the system, the director must consult, cooperate, and coordinate with local law enforcement agencies.

The section permits the formation of multijurisdictional or regional systems; and any system established pursuant to the section may include the jurisdiction, or any portion thereof, of more than one public agency.

III. Effect of Proposed Changes:

The bill creates s. 365.176, F.S., to require the office to develop and implement a plan by January 1, 2019, to require that a 911 public safety telecommunicator,³ when prudent and requested by a caller or when necessary, be able to transfer an emergency call from one local, multijurisdictional, or regional E911 system to another local, multijurisdictional, or regional E911 system in the state. In developing and implementing this plan, the office is required to:

- Coordinate with public agencies to identify and resolve any technological or logistical issues in implementing the plan.
- Identify or establish a system or clearinghouse for maintaining contact information for all E911 systems in the state.
- Establish a date, considering any technological, logistical, financial, or other identified issues, by when all E911 systems in the state must be able to transfer emergency calls as described above.

The bill amends s. 365.172, F.S., to add a cross-reference to the newly created statute.

The bill takes effect July 1, 2018.

IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

² The term “public agency” means the state and any city, county, city and county, municipal corporation, chartered organization, public district, or public authority located in whole or in part within this state which provides, or has authority to provide, firefighting, law enforcement, ambulance, medical, or other emergency services. s. 365.171(3)(c), F.S.

³ The term “911 public safety telecommunicator” means a public safety dispatcher or 911 operator whose duties and responsibilities include the answering, receiving, transferring, and dispatching functions related to 911 calls; dispatching law enforcement officers, fire rescue services, emergency medical services, and other public safety services to the scene of an emergency; providing real-time information from federal, state, and local crime databases; or supervising or serving as the command officer to a person or persons having such duties and responsibilities. However, the term does not include administrative support personnel, including, but not limited to, those whose primary duties and responsibilities are in accounting, purchasing, legal, and personnel. s. 401.465(1)(a), F.S.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

V. Fiscal Impact Statement:**A. Tax/Fee Issues:**

None.

B. Private Sector Impact:

Indeterminate as it is not clear that the technology exists to accomplish the requirements of the bill.

C. Government Sector Impact:

Indeterminate as it is not clear that the technology exists to accomplish the requirements of the bill.

VI. Technical Deficiencies:

None.

VII. Related Issues:

None.

VIII. Statutes Affected:

This bill substantially amends section 365.172 of the Florida Statutes.

This bill creates section 365.176 of the Florida Statutes.

IX. Additional Information:**A. Committee Substitute – Statement of Changes:**

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

None.

B. Amendments:

None.