

1 A bill to be entitled
 2 An act relating to alarm confirmation; amending s.
 3 489.529, F.S.; revising requirements for alarm
 4 confirmation to include additional methods by which an
 5 alarm monitoring company may confirm a residential or
 6 commercial intrusion/burglary alarm signal and to
 7 require that two attempts be made to confirm an alarm
 8 signal; providing an effective date.

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 10 Be It Enacted by the Legislature of the State of Florida:

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 12 Section 1. Section 489.529, Florida Statutes, is amended
 13 to read:

14 489.529 Alarm confirmation ~~verification~~ calls required.—
 15 All residential or commercial intrusion/burglary alarms that
 16 have central monitoring must have alarm monitoring personnel
 17 attempt to confirm the alarm signal by ~~have a central monitoring~~
 18 ~~verification~~ call, text message, or other electronic means ~~made~~
 19 ~~to a telephone number associated~~ with a person at the premises
 20 generating the alarm signal, before alarm monitor personnel
 21 contact a law enforcement agency for alarm dispatch. The central
 22 monitoring station must attempt to confirm ~~employ call-~~
 23 ~~verification methods for the premises generating~~ the alarm
 24 signal a second time via communication with the premise owner,
 25 occupant, or his or her authorized designee if the first attempt

26 | to confirm call is unsuccessful ~~not answered~~. However, alarm
27 | signal confirmation ~~verification calling~~ is not required if:

28 | (1) The intrusion/burglary alarm has a properly operating
29 | visual or auditory sensor that enables the alarm monitoring
30 | personnel to verify the alarm signal; or

31 | (2) The intrusion/burglary alarm is installed on a
32 | premises that is used for the storage of firearms or ammunition
33 | by a person who holds a valid federal firearms license as a
34 | manufacturer, importer, or dealer of firearms or ammunition,
35 | provided the customer notifies the alarm monitoring company that
36 | he or she holds such license and would like to bypass the two-
37 | attempt ~~two-call~~ verification protocol. Upon initiation of a new
38 | alarm monitoring service contract, the alarm monitoring company
39 | shall make reasonable efforts to inform a customer who holds a
40 | valid federal firearms license as a manufacturer, importer, or
41 | dealer of firearms or ammunition of his or her right to opt out
42 | of the two-attempt ~~two-call~~ verification protocol.

43 | Section 2. This act shall take effect July 1, 2018.