1 A bill to be entitled 2 An act relating to continuing care contracts; amending 3 s. 651.011, F.S.; providing and amending terms; 4 amending s. 651.012, F.S.; conforming a cross-5 reference; deleting an obsolete date; amending s. 6 651.013, F.S.; revising applicability of specified 7 provisions of the Florida Insurance Code as to the 8 Office of Insurance Regulation's authority to regulate 9 providers of continuing care and continuing care at-10 home; amending s. 651.019, F.S.; revising notice and 11 filing requirements for providers and facilities with 12 respect to new and additional financing and refinancing; amending s. 651.021, F.S.; conforming 13 14 provisions to changes made by the act; creating s. 651.0215; providing restrictions for deposits and 15 entrance fees; providing a consolidated application 16 17 for certificate of authority; providing application requirements; providing duties of the office; 18 19 providing requirements related to reservation 20 contracts; requiring escrow of reservation deposits 21 and entrance fees; providing restrictions as to 22 deposits and entrance fees; providing construction; 23 amending s. 651.022, F.S.; revising information required in an application for a provisional 24 25 certificate of authority; specifying requirements for

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26 application amendments if material changes occur; 27 revising procedures and requirements for the review of 28 such applications; amending s. 651.023, F.S.; revising 29 requirements for an application for a certificate of 30 authority; revising procedures and requirements for the office's review of such applications; conforming 31 32 provisions to changes made by the act; conforming 33 cross-references; amending s. 651.024, F.S.; providing and revising applicability of certain requirements for 34 35 a person seeking to acquire or assume a specified role of a provider or seeking specified ownership, 36 37 possession, or control of a provider's assets; providing applicability of certain requirements for a 38 39 person seeking to acquire and become the provider for a facility; providing procedures for filing a 40 disclaimer of control; providing construction; 41 42 creating s. 651.0245, F.S.; prohibiting a person, 43 without the office's prior written approval, from acquiring a facility operating under a subsisting 44 certificate of authority and engaging in the business 45 of providing continuing care; specifying requirements 46 47 for an application for the simultaneous acquisition of 48 a facility and issuance of a certificate of authority 49 and for the applicant; defining terms; providing 50 standing to the office to petition a specified circuit

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51 court under certain circumstances; providing 52 procedures for filing a disclaimer of control; 53 providing construction; requiring and authorizing the 54 Financial Services Commission to adopt, amend, and 55 repeal rules; creating s. 651.0246, F.S.; requiring written approval from the office before construction 56 57 or marketing for specified expansions of a 58 certificated facility may commence; providing 59 applicability; specifying application requirements; 60 requiring the office to consider certain factors in 61 reviewing such applications; specifying requirements 62 for moneys to be escrowed and for the release of the moneys; defining the term "initial entrance fee"; 63 64 providing procedures and requirements for the office's review of applications; providing construction; 65 amending s. 651.026, F.S.; revising requirements for 66 67 annual reports filed with the office by providers and 68 facilities; amending s. 651.0261, F.S.; revising 69 requirements for quarterly statements filed with the 70 office by providers and facilities; authorizing the 71 office to require, under certain circumstances, 72 providers or facilities to file monthly statements and 73 certain other information; authorizing the commission 74 to adopt rules; amending s. 651.028, F.S.; revising 75 requirements for waiver of accreditation requirements

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76 by rule; amending s. 651.033, F.S.; revising 77 requirements for and restrictions on agents of escrow 78 accounts; revising permissible investments for funds 79 in an escrow account; creating s. 651.034, F.S.; 80 requiring the office to take specified actions if a regulatory action level event occurs; authorizing the 81 82 office to retain consultants for specified purposes; 83 requiring affected providers or parties directed by the office to bear fees, costs, and expenses for such 84 85 consultants; requiring and authorizing the office to 86 take certain actions if an impairment occurs; 87 requiring the office to transmit any notice that may result in regulatory action; providing construction; 88 89 authorizing the commission to adopt rules; authorizing the office to exempt a provider from specified 90 requirements under certain circumstances; amending s. 91 92 651.035, F.S.; revising provider minimum liquid 93 reserve requirements under specified circumstances; 94 deleting an obsolete date; authorizing providers to 95 withdraw funds from specified reserves with the 96 office's consent with one exception to the requirement for approval; providing procedures and requirements to 97 98 request approval for certain withdrawals; providing procedures and requirements for the office's review of 99 100 such requests; authorizing the office, under certain

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101 circumstances, to order the immediate transfer of 102 funds in the minimum liquid reserve to the custody of 103 the Department of Financial Services; requiring 104 facilities to file annual calculations of their 105 minimum liquid reserves with the office and maintain 106 such reserves beginning at specified periods; 107 requiring facilities to fund shortfalls in minimum 108 liquid reserves within specified time period; creating 109 s. 651.043, F.S.; defining the term "management"; 110 providing requirements for a contract for management; 111 specifying procedures and requirements for providers 112 filing notices of change in management with the 113 office; specifying procedures and requirements for the 114 office's review of such changes; requiring management 115 disapproved by the office to be removed within a 116 specified timeframe; authorizing the office to take 117 certain disciplinary actions; requiring providers to 118 immediately remove management under certain 119 circumstances; amending s. 651.051, F.S.; providing 120 requirements for records storage; amending s. 651.057, 121 F.S.; conforming a cross-reference; amending s. 122 651.071, F.S.; revising construction as to the 123 priority of continuing care and continuing care at-124 home contracts in the event of receivership or 125 liquidation proceedings against a provider; amending

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126 s. 651.091, F.S.; revising requirements for continuing 127 care facilities and providers relating to the 128 availability, distribution, and posting of reports and 129 records; amending s. 651.105, F.S.; providing 130 applicability of a provision of the Insurance Code relating to examinations and investigations to the 131 132 office's authority in examining certain applicants and 133 providers; authorizing the office to examine certain parents, subsidiaries, or affiliates to ascertain the 134 135 financial condition of a provider; providing that that 136 the office may not use actuary recommendations to 137 ascertain such financial condition; creating s. 138 651.1055, F.S.; requiring providers to cooperate with 139 the office; amending s. 651.106, F.S.; authorizing the 140 office to deny an application on certain grounds; 141 revising and adding grounds for application denial or 142 disciplinary action by the office; creating s. 143 651.1065, F.S.; prohibiting employees, officers, 144 management or similar persons of a continuing care retirement community from permitting the retirement 145 146 community to solicit or accept new continuing care contracts if they knew or should have known that the 147 148 retirement community was impaired or insolvent, except with the office's written permission; providing 149 150 procedures for the office to approve or disapprove

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151 continued marketing upon request; providing a criminal 152 penalty; amending s. 651.111, F.S.; revising 153 procedures of and requirements for the review and 154 response to requests for inspections; amending s. 155 651.114, F.S.; authorizing the office to request that 156 a provider make a plan for obtaining compliance or 157 solvency in delinquency proceedings; providing 158 construction; defining the term "impaired"; requiring 159 a provider to provide, within a specified timeframe, a certain notice to residents after the initiation of a 160 delinquency proceeding; providing procedures and 161 162 requirements for providers in delinquency proceedings; revising conditions under which the office's rights 163 164 are subordinate to the rights of a trustee or lender 165 pursuant to certain instruments; creating s. 651.1141, 166 F.S.; authorizing the office to issue an immediate 167 final order to cease and desist from violations of 168 specified provisions; amending s. 651.121, F.S.; 169 revising the composition of the Continuing Care Advisory Council; amending s. 651.125, F.S.; providing 170 171 a criminal penalty for certain actions performed without a valid provisional certificate of authority; 172 173 making a technical change; providing an effective 174 date.

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176	Be It Enacted by the Legislature of the State of Florida:
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178	Section 1. Section 651.011, Florida Statutes, is amended
179	to read:
180	651.011 Definitions.—As used in this chapter, the term:
181	(1) "Actuarial opinion" means an opinion issued by an
182	actuary in accordance with Actuarial Standards of Practice No. 3
183	for Continuing Care Retirement Communities, revised edition
184	effective May 1, 2011, or any future amendments or replacements
185	to this standard that may be adopted by the Actuarial Standards
186	Board.
187	(2) "Actuarial study" means an analysis prepared for an
188	individual facility, or consolidated for multiple facilities,
189	for either a certified provider as of a current valuation date
190	or most recent fiscal year or for an applicant as of a projected
191	future valuation date with an actuary's opinion as to whether
192	such provider or applicant is in satisfactory actuarial balance
193	in accordance with Actuarial Standards of Practice No. 3 for
194	Continuing Care Retirement Communities, revised edition
195	effective May 1, 2011, or any future amendments or replacements
196	to this standard that may be adopted by the Actuarial Standards
197	Board.
198	(3) "Actuary" means an individual who is qualified to sign
199	an actuarial opinion in accordance with the American Academy of
200	Actuaries' qualification standards and who is a member in good
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201 standing of the American Academy of Actuaries.

202 <u>(4)(1)</u> "Advertising" means the dissemination of written, 203 visual, or electronic information by a provider, or any person 204 affiliated with or controlled by a provider, to potential 205 residents or their representatives for the purpose of inducing 206 such persons to subscribe to or enter into a contract for 207 continuing care or continuing care at-home.

208 <u>(5)(2)</u> "Continuing care" or "care" means, pursuant to a 209 contract, furnishing shelter and nursing care or personal 210 services to a resident who resides in a facility, whether such 211 nursing care or personal services are provided in the facility 212 or in another setting designated in the contract for continuing 213 care, by an individual not related by consanguinity or affinity 214 to the resident, upon payment of an entrance fee.

215 <u>(6)(3)</u> "Continuing Care Advisory Council" or "advisory 216 council" means the council established in s. 651.121.

217 (7) (4) "Continuing care at-home" means, pursuant to a 218 contract other than a contract described in subsection (6) $\frac{(2)}{(2)}$, 219 furnishing to a resident who resides outside the facility the 220 right to future access to shelter and nursing care or personal 221 services, whether such services are provided in the facility or 222 in another setting designated in the contract, by an individual not related by consanguinity or affinity to the resident, upon 223 payment of an entrance fee. 224

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(8) "Corrective order" means an order issued by the office

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which specifies corrective actions the office has determined are

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required. "Days cash on hand" means the quotient reached by (9) dividing the value of (a) by the value of (b). The sum of unrestricted cash, unrestricted short-term (a) and long-term investments, and the minimum liquid reserve, unrestricted cash, unrestricted short-term and long-term investments, and minimum liquid reserve during the past 12 months ending with the reporting date. Operating expenses less depreciation, amortization, (b) and other noncash expenses and nonoperating losses divided by 365. Operating expenses, depreciation, and amortization, and other noncash expenses and nonoperating losses are each the sum of their respective values over the prior 12 months, ending with the reporting date. With prior written approval of the office, a demand note or other parental guarantee may be considered a short-term or longterm investment for the purposes of paragraph (a). However, the total of all demand notes issued by the parent may not, at any time, be more than the sum of unrestricted cash and unrestricted short-term and long-term investments held by the parent. (10)"Debt service coverage ratio" means the quotient

249 250

(a)

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The sum of total expenses less interest expense on the

reached by dividing the value of (a) by the value of (b).

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251 facility, depreciation, amortization and other noncash expenses 252 and nonoperating losses subtracted from the sum of total 253 revenues, and gross entrance fees received less earned entrance 254 fees and refunds paid. Expenses, interest expense on the 255 facility, depreciation, amortization, other noncash expenses and 256 nonoperating losses, revenues, noncash revenues, nonoperating gains, gross entrance fees, earned entrance fees, and refunds 257 258 are each the sum of their respective values over the prior 12 259 months, ending with the reporting date. 260 (b) Total annual principal and interest expense due on the 261 facility or obligated group over the prior 12 months, ending

262 with the reporting date. Principal excludes any balloon 263 principal payment amounts. Interest due is the sum of the 264 interest over the prior 12 months, ending with the reporting 265 date and reflected in the provider's audit.

266 <u>(11)(5)</u> "Entrance fee" means an initial or deferred 267 payment of a sum of money or property made as full or partial 268 payment for continuing care or continuing care at-home. An 269 accommodation fee, admission fee, member fee, or other fee of 270 similar form and application are considered to be an entrance 271 fee.

272 <u>(12)(6)</u> "Facility" means a place where continuing care is 273 furnished and may include one or more physical plants on a 274 primary or contiguous site or an immediately accessible site. As 275 used in this subsection, the term "immediately accessible site"

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276 means a parcel of real property separated by a reasonable 277 distance from the facility as measured along public 278 thoroughfares, and the term "primary or contiguous site" means 279 the real property contemplated in the feasibility study required 280 by this chapter. 281 (13) (7) "Generally accepted accounting principles" means 282 those accounting principles and practices adopted by the 283 Financial Accounting Standards Board and the American Institute 284 of Certified Public Accountants, including Statement of Position 285 90-8 with respect to any full year to which the statement 286 applies. 287 (14) "Impaired" means that at least one of the following 288 has occurred: 289 (a) A provider has failed to maintain its minimum liquid 290 reserve as required in s. 651.035, unless the provider has 291 received prior written approval from the office for a withdrawal 292 pursuant to s. 651.035(6) and is compliant with the approved 293 payment schedule; or 294 (b) Beginning July 1, 2019: 295 1. A provider's debt service coverage ratio is less than 296 1.1:1; or 297 2. A provider's days cash on hand is less than 70. 298 (15) (8) "Insolvency" means the condition in which a the provider is unable to pay its obligations as they come due in 299 the normal course of business. 300

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301 (16) (9) "Licensed" means that a the provider has obtained 302 a certificate of authority from the office department. 303 "Manager" or "management company" means a person who (17)304 administers the day-to-day business operations of a facility for 305 a provider, subject to the policies, directives, and oversight 306 of the provider. 307 (18) (10) "Nursing care" means those services or acts 308 rendered to a resident by an individual licensed or certified 309 pursuant to chapter 464. 310 (19) "Obligated group" means one or more entities who jointly agree to be bound by a financing structure containing 311 312 security provisions and covenants applicable to the group. Debt 313 issued under the financing structure is a joint and several obligation of each member of such group. 314 (20) 315 "Occupancy" means the total number of occupied 316 independent living, assisted living, and skilled nursing units 317 in a facility divided by the total number of units in that 318 facility, excluding units that are unavailable to market or 319 reserve, as of the most recent annual report. 320 (21) (11) "Personal services" has the same meaning as in s. 321 429.02. 322 (22) (12) "Provider" means the owner or operator, whether a natural person, partnership or other unincorporated association, 323 however organized, trust, or corporation, of an institution, 324 325 building, residence, or other place, whether operated for profit Page 13 of 92

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326 or not, which owner or operator provides continuing care or 327 continuing care at-home for a fixed or variable fee, or for any 328 other remuneration of any type, whether fixed or variable, for 329 the period of care, payable in a lump sum or lump sum and 330 monthly maintenance charges or in installments. The term does 331 not apply to an entity that has existed and continuously 332 operated a facility located on at least 63 acres in this state 333 providing residential lodging to members and their spouses for at least 66 years on or before July 1, 1989, and has the 334 335 residential capacity of 500 persons, is directly or indirectly owned or operated by a nationally recognized fraternal 336 337 organization, is not open to the public, and accepts only its 338 members and their spouses as residents. 339 (23) (13) "Records" means all documents, correspondence, 340

340 <u>and the permanent financial</u>, directory, and personnel 341 information and data maintained by a provider pursuant to this 342 chapter, regardless of the physical form, characteristics, or 343 <u>means of transmission</u>.

344 <u>(24) "Regulatory action level event" means that any two of</u> 345 <u>the following have occurred:</u>

346 (a) The provider's debt service coverage ratio is less
 347 than the minimum ratio specified in the provider's bond
 348 covenants or lending agreement for long-term financing, or if
 349 the provider does not have a debt service coverage ratio
 350 required by its lending institution, a debt service coverage

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351 ratio of less than 1.2:1 as of the most recent annual report 352 filed with the office. If the provider is a member of an 353 obligated group that has cross collateralized debt, provided 354 that the obligated group has a B or higher bond rating, the debt 355 service coverage ratio of the obligated group shall be used as 356 the provider's debt service coverage ratio. 357 (b) The provider's days cash-on-hand ratio is less than 358 the minimum ratio specified in the provider's bond covenants or 359 lending agreement for long-term financing. If the provider does 360 not have a days cash-on-hand ratio required by its lending institution, the days cash on hand must not be less than 125 as 361 362 of the most recent annual report filed with the office. If the 363 provider is a member of an obligated group that has cross 364 collateralized debt, provided that the obligated group has a B 365 or higher bond rating, the days cash-on-hand ratio of the 366 obligated group will be used as the provider's days cash-on-hand 367 ratio. 368 The occupancy at the provider's facility is less than (C) 369 80 percent. 370 (25) (14) "Resident" means a purchaser of, a nominee of, or 371 a subscriber to a continuing care or continuing care at-home 372 contract. Such contract does not give the resident a part ownership of the facility in which the resident is to reside, 373 unless expressly provided in the contract. 374 375 (26) (15) "Shelter" means an independent living unit, room, Page 15 of 92

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376 apartment, cottage, villa, personal care unit, nursing bed, or 377 other living area within a facility set aside for the exclusive 378 use of one or more identified residents. 379 Section 2. Section 651.012, Florida Statutes, is amended 380 to read: 381 651.012 Exempted facility; written disclosure of 382 exemption.-Any facility exempted under ss. 632.637(1)(e) and 383 651.011(22) 651.011(12) must provide written disclosure of such 384 exemption to each person admitted to the facility after October 385 1, 1996. This disclosure must be written using language likely 386 to be understood by the person and must briefly explain the 387 exemption. Section 3. Subsection (2) of section 651.013, Florida 388 389 Statutes, is amended to read: 390 651.013 Chapter exclusive; applicability of other laws.-391 In addition to other applicable provisions cited in (2)392 this chapter, the office has the authority granted under ss. 393 624.302 and 624.303, 624.307-624.312, 624.318 624.308-624.312, 394 624.319(1)-(3), 624.320-624.321, 624.324, and 624.34, and 395 624.422 of the Florida Insurance Code to regulate providers of 396 continuing care and continuing care at-home. 397 Section 4. Section 651.019, Florida Statutes, is amended to read: 398 651.019 New financing, additional financing, or 399 400 refinancing.-

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401 (1) (a) A provider must provide notice to the residents' 402 council of any new financing or refinancing at least 30 days 403 before the closing date of the financing or refinancing 404 transaction. The notice must include a general outline of the 405 amount and terms of the financing or refinancing and the 406 intended use of proceeds. (b) If the facility does not have a residents' council, 407 the facility must make available, in the same manner as other 408 409 community notices, the information required by paragraph (a) 410 After issuance of a certificate of authority, the provider shall 411 submit to the office a general outline, including intended use 412 of proceeds, with respect to any new financing, additional 413 financing, or refinancing at least 30 days before the closing 414 date of such financing transaction. 415 Within 30 days after the closing date of such (2)416 financing or refinancing transaction, The provider shall furnish 417 any information the office may reasonably request in connection 418 with any new financing, additional financing, or refinancing, 419 including, but not limited to, the financing agreements and any 420 related documents, escrow or trust agreements, and statistical 421 or financial data. the provider must shall also submit to the 422 office copies of executed financing documents, escrow or trust 423 agreements prepared in support of such financing or refinancing 424 transaction, and a copy of all documents required to be submitted to the residents' council under paragraph (1)(a) 425

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426 within 30 days after the closing date. 427 Section 5. Section 651.021, Florida Statutes, is amended 428 to read: 651.021 Certificate of authority required.-429 (1) A No person may not engage in the business of 430 431 providing continuing care, issuing contracts for continuing care 432 or continuing care at-home, or constructing a facility for the 433 purpose of providing continuing care in this state without a certificate of authority obtained from the office as provided in 434 435 this chapter. This section subsection does not prohibit the 436 preparation of a construction site or construction of a model 437 residence unit for marketing purposes, or both. The office may allow the purchase of an existing building for the purpose of 438 439 providing continuing care if the office determines that the 440 purchase is not being made to circumvent the prohibitions in 441 this section. 442 (2) Written approval must be obtained from the office 443 before commencing construction or marketing for an expansion of 444 a certificated facility equivalent to the addition of at least 445 20 percent of existing units or 20 percent or more in the number 446 of continuing care at-home contracts. This provision does not 447 apply to construction for which a certificate of need from the 448 Agency for Health Care Administration is required. (a) For providers that offer both continuing care and 449 450 continuing care at-home, the 20 percent is based on the total of

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451	both existing units and existing contracts for continuing care
452	at-home. For purposes of this subsection, an expansion includes
453	increases in the number of constructed units or continuing care
454	at-home contracts or a combination of both.
455	(b) The application for such approval shall be on forms
456	adopted by the commission and provided by the office. The
457	application must include the feasibility study required by s.
458	651.022(3) or s. 651.023(1)(b) and such other information as
459	required by s. 651.023. If the expansion is only for continuing
460	care at-home contracts, an actuarial study prepared by an
461	independent actuary in accordance with standards adopted by the
462	American Academy of Actuaries which presents the financial
463	impact of the expansion may be substituted for the feasibility
464	study.
465	(c) In determining whether an expansion should be
466	approved, the office shall use the criteria provided in ss.
467	651.022(6) and 651.023(4).
468	Section 6. Section 651.0215, Florida Statutes, is created
469	to read:
470	651.0215 Consolidated application for certificate of
471	authority; restrictions as to deposits and entrance fees
472	(1)(a) All reservation deposits and entrance fees must be
473	placed in escrow in accordance with s. 651.033. The applicant
474	may not use or pledge any part of an initial entrance fee for
475	the construction or purchase of the facility or as security for
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476	long-term financing.
477	(b) The reservation deposit due upon a resident's
478	selection of a unit may not exceed \$5,000 and is refundable at
479	any time before taking occupancy of the selected unit.
480	(c) The resident contract must state that collection of
481	the balance of the entrance fee shall occur after notification
482	of the availability of the resident's selected unit for
483	occupancy and on or before the occupancy date.
484	(2) The consolidated application must be on a form
485	prescribed by the commission and shall contain, at a minimum,
486	the following:
487	(a) The information required by s. 651.022(2).
488	(b) A feasibility study prepared by an independent
489	consultant that contains all of the information required by s.
490	651.022(3) and financial forecasts or projections prepared in
491	accordance with standards adopted by the American Institute of
492	Certified Public Accountants. A study that is prepared by an
493	independent certified public accountant must contain an
494	examination opinion for the first 5 years of operation. A study
495	that is prepared by an independent consulting actuary must
496	contain mortality and morbidity data and an actuary's signed
497	opinion that the project as proposed is feasible and that the
498	study has been prepared in accordance with standards adopted by
499	the American Academy of Actuaries.
500	(c) Proof that commitments have been secured for both
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501 construction financing and long-term financing or a documented 502 plan acceptable to the office has been adopted by the applicant 503 for long-term financing. Proof that all conditions of the lender have been 504 (d) 505 satisfied to activate the commitment to disburse funds other 506 than the obtaining of the certificate of authority, the 507 completion of construction, or the closing of the purchase of 508 realty or buildings for the facility. 509 (e) Proof that the aggregate amount of entrance fees 510 received by or pledged to the applicant, plus anticipated 511 proceeds from any long-term financing commitment, plus funds 512 from all other sources in the actual possession of the applicant, are equal to at least 100 percent of the aggregate 513 514 cost of constructing or purchasing, equipping, and furnishing 515 the facility plus 100 percent of the anticipated startup losses 516 of the facility. 517 (f) Complete audited financial statements of the 518 applicant, prepared by an independent certified public 519 accountant in accordance with generally accepted accounting 520 principles, as of the date the applicant commenced business 521 operations or for the fiscal year that ended immediately preceding the date of application, whichever is later, and 522 523 complete unaudited quarterly financial statements attested to by 524 the applicant after the last audit. 525 Proof that the applicant will be able to comply with (q)

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526	<u>s. 651.035.</u>
527	(h) An actuarial study, except that, for facilities
528	offering, as the only health care, priority admission to a
529	nursing facility licensed under part II of chapter 400 or an
530	assisted living facility licensed under part I of chapter 429,
531	such applicant must submit the projection of future population
532	flows and health care bed need projections prepared by an
533	actuary for the first 5 years of operation, using appropriate
534	mortality, morbidity, withdrawal, and other demographic
535	assumptions.
536	(i) Such other reasonable data, financial statements, and
537	pertinent information as the commission or office may require
538	with respect to the applicant or the facility, to determine the
539	financial status of the facility and the management capabilities
540	of its managers and owners.
541	(3) If an applicant has or proposes to have more than one
542	facility offering continuing care or continuing care at-home, a
543	separate certificate of authority must be obtained for each
544	facility.
545	(4) Within 45 days after receipt of the information
546	required under subsection (2), the office must examine such
547	information and notify the provider in writing, specifically
548	requesting any additional information the office is permitted by
549	law to require. An application is deemed complete upon receipt
550	of all requested information and correction of any error or

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551	omission for which the applicant was timely notified or when the
552	time for such notification has expired. Within 15 days after
553	receipt of all of the requested additional information, the
554	office must notify the provider in writing that all of the
555	requested information has been received and the application is
556	deemed complete on the date of the notice. Failure to notify the
557	applicant in writing within the 15-day period constitutes
558	acknowledgment by the office that it has received all requested
559	additional information, and the application must be deemed
560	complete for purposes of review on the date of filing all of the
561	required additional information.
562	(5) Within 45 days after an application is deemed complete
563	under subsection (4), and upon completion of the remaining
564	requirements of this section, the office must complete its
565	review and issue or deny a certificate of authority to the
566	applicant. If a certificate of authority is denied, the office
567	must notify the holder of the applicant in writing, citing the
568	specific failures to satisfy the provisions of this chapter. If
569	denied, the applicant is entitled to an administrative hearing
570	pursuant to chapter 120.
571	(6) The office must issue a certificate of authority upon
572	determining that the applicant meets all requirements of law and
573	has submitted all of the information required by this section,
574	that all escrow requirements have been satisfied, and that the
575	fees prescribed in s. 651.015(2) have been paid.

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576 The issuance of a certificate of authority entitles (7) 577 the applicant to begin construction and collect reservation 578 deposits and entrance fees from prospective residents. The 579 reservation contract must state the cancellation policy and the 580 terms of the continuing care contract. All or any part of an 581 entrance fee or reservation deposit collected must be placed in 582 an escrow account or on deposit with the department, pursuant to s. 651.033. 583 584 (8) The provider is entitled to secure release of the 585 moneys held in escrow within 7 days after receipt by the office 586 of an affidavit from the provider, along with appropriate 587 copies, and notification to the escrow agent by certified mail, 588 that the following conditions have been satisfied: 589 (a) A certificate of occupancy has been issued. 590 (b) Payment in full has been received for at least 70 591 percent of the total units of a phase or of the total of the 592 combined phases constructed. If a provider offering continuing 593 care at-home is applying for a release of escrowed entrance 594 fees, the same minimum requirement must be met for the 595 continuing care and continuing care at-home contracts, 596 independently of each other. 597 Proof that the provider has sufficient funds to meet (C) the requirements of s. 651.035, which may include funds 598 599 deposited in the initial entrance fee account. 600 Proof as to the intended application of the proceeds (d)

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601	upon release and proof that the entrance fees when released will
602	be applied as represented to the office.
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604	Notwithstanding chapter 120, no person, other than the provider,
605	the escrow agent, and the office, may have a substantial
606	interest in any office decision regarding release of escrow
607	funds in any proceedings under chapter 120 or this chapter
608	regarding release of escrow funds.
609	(9) The office may not approve any application that
610	includes in the plan of financing any encumbrance of the
611	operating reserves required by this chapter.
612	(10) The office may not issue a certificate of authority
613	to a facility that does not have a component that is to be
614	licensed pursuant to part II of chapter 400 or to part I of
615	chapter 429 or that does not offer personal services or nursing
616	services through a written contractual agreement. A written
617	contractual agreement must be disclosed in the contract for
618	continuing care or continuing care at-home and is subject to the
619	provisions of s. 651.1151, relating to administrative, vendor,
620	and management contracts.
621	Section 7. Subsections (2), (3), (6) and (8) of section
622	651.022, Florida Statutes, are amended to read:
623	651.022 Provisional certificate of authority;
624	application
625	(2) The application for a provisional certificate of
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626 authority <u>must</u> shall be on a form prescribed by the commission 627 and must shall contain the following information:

(a) If the applicant or provider is a corporation, a copy
of the articles of incorporation and bylaws; if the applicant or
provider is a partnership or other unincorporated association, a
copy of the partnership agreement, articles of association, or
other membership agreement; and, if the applicant or provider is
a trust, a copy of the trust agreement or instrument.

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(b) The full names, residences, and business addresses of:

635 1. The proprietor, if the applicant or provider is an636 individual.

Every partner or member, if the applicant or provider
is a partnership or other unincorporated association, however
organized, having fewer than 50 partners or members, together
with the business name and address of the partnership or other
organization.

642 3. The principal partners or members, if the applicant or 643 provider is a partnership or other unincorporated association, 644 however organized, having 50 or more partners or members, 645 together with the business name and business address of the 646 partnership or other organization. If such unincorporated 647 organization has officers and a board of directors, the full name and business address of each officer and director may be 648 set forth in lieu of the full name and business address of its 649 650 principal members.

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4. The corporation and each officer and director thereof,if the applicant or provider is a corporation.

653 5. Every trustee and officer, if the applicant or provider654 is a trust.

6. The manager, whether an individual, corporation,656 partnership, or association.

657 7. Any stockholder holding at least a 10 percent interest
658 in the operations of the facility in which the care is to be
659 offered.

660 8. Any person whose name is required to be provided in the application under this paragraph and who owns any interest in or 661 662 receives any remuneration from, directly or indirectly, any 663 professional service firm, association, trust, partnership, or 664 corporation providing goods, leases, or services to the facility 665 for which the application is made, with a real or anticipated 666 value of \$10,000 or more, and the name and address of the 667 professional service firm, association, trust, partnership, or 668 corporation in which such interest is held. The applicant must 669 shall describe such goods, leases, or services and the probable 670 cost to the facility or provider and must shall describe why 671 such goods, leases, or services should not be purchased from an 672 independent entity.

673 9. Any person, corporation, partnership, association, or
674 trust owning land or property leased to the facility, along with
675 a copy of the lease agreement.

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676 10. Any affiliated parent or subsidiary corporation or677 partnership.

678 (c)1. Evidence that the applicant is reputable and of 679 responsible character. If the applicant is a firm, association, 680 organization, partnership, business trust, corporation, or 681 company, the form must also shall require evidence that the 682 members or shareholders are reputable and of responsible 683 character, and the person in charge of providing care under a certificate of authority must shall likewise be required to 684 produce evidence of being reputable and of responsible 685 character. 686

Evidence satisfactory to the office of the ability of
the applicant to comply with the provisions of this chapter and
with rules adopted by the commission pursuant to this chapter.

A statement of whether a person identified in the
application for a provisional certificate of authority or the
administrator or manager of the facility, if such person has
been designated, or any such person living in the same location:

a. Has been convicted of a felony or has pleaded nolo
contendere to a felony charge, or has been held liable or has
been enjoined in a civil action by final judgment, if the felony
or civil action involved fraud, embezzlement, fraudulent
conversion, or misappropriation of property.

b. Is subject to a currently effective injunctive orrestrictive order or federal or state administrative order

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701 relating to business activity or health care as a result of an 702 action brought by a public agency or department, including, 703 without limitation, an action affecting a license under chapter 704 400 or chapter 429.

The statement <u>must</u> shall set forth the court or agency, the date of conviction or judgment, and the penalty imposed or damages assessed, or the date, nature, and issuer of the order. Before determining whether a provisional certificate of authority is to be issued, the office may make an inquiry to determine the accuracy of the information submitted pursuant to subparagraphs 1. and 2.

(d) The contracts for continuing care and continuing care at-home to be entered into between the provider and residents which meet the minimum requirements of s. 651.055 or s. 651.057 and which include a statement describing the procedures required by law relating to the release of escrowed entrance fees. Such statement may be furnished through an addendum.

(e) Any advertisement or other written material proposedto be used in the solicitation of residents.

(f) Such other reasonable data, financial statements, and pertinent information as the commission or office may reasonably require with respect to the provider or the facility, including the most recent audited financial statements of comparable facilities currently or previously owned, managed, or developed

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by the applicant or its principal, to assist in determining the financial viability of the project and the management capabilities of its managers and owners.

729 The forms of the residency contracts, reservation (q) 730 contracts, escrow agreements, and wait list contracts, if 731 applicable, which are proposed to be used by the provider in the 732 furnishing of care. The office must shall approve contracts and 733 escrow agreements that comply with ss. 651.023(1)(c), 651.033, 734 651.055, and 651.057. Thereafter, no other form of contract or 735 agreement may be used by the provider until it has been submitted to the office and approved. 736

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738 If any material change occurs in the facts set forth in an application filed with the office pursuant to this subsection, an amendment setting forth such changes must be immediately filed with the office, and a copy of the amendment must be sent by registered mail to the principal office of the facility and to the principal office of the controlling company.

(3) In addition to the information required in subsection
(2), an applicant for a provisional certificate of authority
shall submit a market feasibility study for the first 5 years of
<u>operation</u>. The market feasibility study shall include at least
the following information:

(a) A description of the proposed facility, including thelocation, size, anticipated completion date, and the proposed

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751 construction program.

(b) An identification and evaluation of the primary and,
if appropriate, secondary market areas of the facility and the
projected unit sales per month.

(c) Projected revenues, including anticipated entrance
fees; monthly service fees; nursing care rates, if applicable;
and all other sources of revenue, including the total amount of
debt financing required.

(d) Projected expenses, including staffing requirements
and salaries; cost of property, plant, and equipment, including
depreciation expense; interest expense; marketing expense; and
other operating expenses.

763

(e) Current assets and liabilities of the applicant.

(f) Expectations of the financial condition of the project, including the projected cash flow and a projected balance sheet and an estimate of the funds anticipated to be necessary to cover startup losses.

(g) The inflation factor, if any, assumed in the study forthe proposed facility and how and where it is applied.

(h) Project costs, <u>total amount of debt financing</u>
771 <u>required</u>, marketing projections, resident fees and charges, the
772 competition, resident contract provisions, and other factors
773 <u>that</u> which affect the feasibility of the facility.

(i) The name of the person who prepared the feasibilitystudy and the experience of such person in preparing similar

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studies or otherwise consulting in the field of continuing care. Within 45 days after the date an application is deemed complete as set forth in paragraph (5)(b), the office must shall complete its review and issue a provisional certificate of authority to the applicant based upon its review and a determination that the application meets all requirements of law, that the feasibility study was based on sufficient data and reasonable assumptions, and that the applicant will be able to provide continuing care or continuing care at-home as proposed and meet all financial and contractual obligations related to its operations, including the financial requirements of this

787 chapter. The time period for review by the office may not be 788 tolled if the office requests additional information and the 789 applicant provides the requested information within 5 business 790 days after the request. If the application is denied, the office 791 must shall notify the applicant in writing, citing the specific 792 failures to meet the provisions of this chapter. Such denial 793 entitles the applicant to a hearing pursuant to chapter 120.

794 The office may shall not approve any application that (8) 795 which includes in the plan of financing any encumbrance of the 796 operating reserves required by this chapter.

797 Section 8. Paragraphs (b) and (c) of subsection (1), subsections (2) and (3), paragraphs (a) and (b) of subsection 798 799 (4), paragraph (b) of subsection (5), paragraph (c) of 800 subsection(6), and subsections (8) and (9) of section 651.023,

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801 Florida Statutes, are amended, paragraph (i) is added to 802 subsection (1), and paragraph (a) of subsection (1) of that 803 section is republished, to read:

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651.023 Certificate of authority; application.-

805 (1) After issuance of a provisional certificate of
806 authority, the office shall issue to the holder of such
807 provisional certificate a certificate of authority if the holder
808 of the provisional certificate provides the office with the
809 following information:

(a) Any material change in status with respect to the
information required to be filed under s. 651.022(2) in the
application for the provisional certificate.

(b) A feasibility study prepared by an independent
consultant which contains all of the information required by s.
651.022(3) and financial forecasts or projections prepared in
accordance with standards adopted by the American Institute of
Certified Public Accountants or in accordance with standards for
feasibility studies or continuing care retirement communities
adopted by the Actuarial Standards Board.

820 1. The study must also contain an independent evaluation 821 and examination opinion, or a comparable opinion acceptable to 822 the office, by the consultant who prepared the study, of the 823 underlying assumptions used as a basis for the forecasts or 824 projections in the study and that the assumptions are reasonable 825 and proper and the project as proposed is feasible.

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826 <u>1.2.</u> The study must take into account project costs, 827 actual marketing results to date and marketing projections, 828 resident fees and charges, competition, resident contract 829 provisions, and any other factors which affect the feasibility 830 of operating the facility.

831 2.3. If the study is prepared by an independent certified 832 public accountant, it must contain an examination opinion for 833 the first 5 3 years of operations and financial projections having a compilation opinion for the next 3 years. If the study 834 835 is prepared by an independent consulting actuary, it must 836 contain mortality and morbidity data and an actuary's signed 837 opinion that the project as proposed is in actuarial balance 838 feasible and that the study has been prepared in accordance with 839 standards adopted by the American Academy of Actuaries.

840 Subject to subsection (4), a provider may submit an (C) 841 application for a certificate of authority and any required 842 exhibits upon submission of proof that the project has a minimum 843 of 30 percent of the units reserved for which the provider is 844 charging an entrance fee. This does not apply to an application 845 for a certificate of authority for the acquisition of a facility 846 for which a certificate of authority was issued before October 847 1, 1983, to a provider who subsequently becomes a debtor in a 848 case under the United States Bankruptcy Code, 11 U.S.C. ss. 101 849 et seq., or to a provider for which the department has been 850 appointed receiver pursuant to part II of chapter 631.

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851 (i) An actuarial study, unless the applicant intends to 852 offer, as its only health care benefit, priority admission to a 853 nursing facility licensed under part II of chapter 400 or part I 854 of chapter 429, in which case such applicant must submit future 855 projected population flows and nursing facility bed need 856 projections prepared by an actuary for the first 5 years of operation using appropriate mortality, morbidity, withdrawal, 857 858 and other demographic assumptions. 859 Within 30 days after receipt of the information (2)860 required under subsection (1), the office must shall examine 861 such information and notify the provider in writing, 862 specifically requesting any additional information the office is 863 permitted by law to require. An application is deemed complete 864 upon receipt of all requested information and correction of any 865 error or omission of which the applicant was timely notified or 866 when the time for such notification has expired. The office must 867 notify the applicant in writing of the date on which the 868 application is deemed complete Within 15 days after receipt of 869 all of the requested additional information, the office shall 870 notify the provider in writing that all of the requested 871 information has been received and the application is deemed to 872 be complete as of the date of the notice. Failure to notify the 873 applicant in writing within the 15-day period constitutes 874 acknowledgment by the office that it has received all requested 875 additional information, and the application shall be deemed

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876 complete for purposes of review on the date of filing all of the 877 required additional information.

878 Within 45 days after an application is deemed complete (3) 879 as set forth in subsection (2), and upon completion of the 880 remaining requirements of this section, the office must shall 881 complete its review and issue or deny a certificate of authority to the holder of a provisional certificate of authority. If a 882 883 certificate of authority is denied, the office must notify the holder of the provisional certificate in writing, citing the 884 specific failures to satisfy the provisions of this chapter. The 885 886 time period for review by the office may not be tolled if the 887 office requests additional information and the applicant 888 provides the requested information within 5 business days after 889 such request. If denied, the holder of the provisional 890 certificate is entitled to an administrative hearing pursuant to 891 chapter 120.

(4) The office <u>must shall</u> issue a certificate of authority
upon determining that the applicant meets all requirements of
law and has submitted all of the information required by this
section, that all escrow requirements have been satisfied, and
that the fees prescribed in s. 651.015(2) have been paid.

(a) <u>A</u> Notwithstanding satisfaction of the 30-percent
minimum reservation requirement of paragraph (1)(c), no
certificate of authority <u>may not</u> shall be issued until the
project has a minimum of 50 percent of the units reserved for

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901 which the provider is charging an entrance fee, and proof is 902 provided to the office. If a provider offering continuing care 903 at-home is applying for a certificate of authority or approval 904 of an expansion pursuant to s. 651.021(2), the same minimum 905 reservation requirements must be met for the continuing care and 906 continuing care at-home contracts, independently of each other.

In order for a unit to be considered reserved under 907 (b) 908 this section, the provider must collect a minimum deposit of \$40,000 or 10 percent of the then-current entrance fee for that 909 910 unit, whichever is less, and may assess a forfeiture penalty of 911 2 percent of the entrance fee due to termination of the 912 reservation contract after 30 days for any reason other than the 913 death or serious illness of the resident, the failure of the 914 provider to meet its obligations under the reservation contract, 915 or other circumstances beyond the control of the resident that 916 equitably entitle the resident to a refund of the resident's 917 deposit. The reservation contract must state the cancellation 918 policy and the terms of the continuing care or continuing care 919 at-home contract to be entered into.

920 (5) Up to 25 percent of the moneys paid for all or any 921 part of an initial entrance fee may be included or pledged for 922 the construction or purchase of the facility or as security for 923 long-term financing. The term "initial entrance fee" means the 924 total entrance fee charged by the facility to the first occupant 925 of a unit.

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926 (b) For an expansion as provided in s. 651.0246 s. 927 651.021(2), a minimum of 75 percent of the moneys paid for all 928 or any part of an initial entrance fee collected for continuing 929 care and 50 percent of the moneys paid for all or any part of an 930 initial fee collected for continuing care at-home must shall be 931 placed in an escrow account or on deposit with the department as 932 prescribed in s. 651.033. 933 (6) The provider is entitled to secure release of the moneys held in escrow within 7 days after receipt by the office 934 935 of an affidavit from the provider, along with appropriate copies 936 to verify, and notification to the escrow agent by certified 937 mail, that the following conditions have been satisfied: 938 If any material change occurs in the facts set forth (C) 939 in an application filed with the office pursuant to this 940 subsection, an amendment setting forth such changes must be 941 immediately filed with the office, and a copy of the amendment 942 must be sent by registered mail to the principal office of the facility and to the principal office of the controlling company. 943 944 The consultant who prepared the feasibility study required by 945 this section or a substitute approved by the office certifies 946 within 12 months before the date of filing for office approval 947 that there has been no material adverse change in status with 948 regard to the feasibility study. If a material adverse change exists at the time of submission, sufficient information 949 950 acceptable to the office and the feasibility consultant must be

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951 submitted which remedies the adverse condition. 952 953 Notwithstanding chapter 120, no person, other than the provider, 954 the escrow agent, and the office, may have a substantial 955 interest in any office decision regarding release of escrow 956 funds in any proceedings under chapter 120 or this chapter 957 regarding release of escrow funds. 958 (8) The timeframes provided under s. 651.022(5) and (6) 959 apply to applications submitted under s. 651.021(2). The office 960 may not issue a certificate of authority to a facility that does 961 not have a component that is to be licensed pursuant to part II 962 of chapter 400 or to part I of chapter 429 or that does not 963 offer personal services or nursing services through written 964 contractual agreement. A written contractual agreement must be 965 disclosed in the contract for continuing care or continuing care 966 at-home and is subject to the provisions of s. 651.1151, 967 relating to administrative, vendor, and management contracts. 968 The office may not approve an application that (9) 969 includes in the plan of financing any encumbrance of the 970 operating reserves required by this chapter. 971 Section 9. Section 651.024, Florida Statutes, is amended 972 to read: 973 651.024 Acquisition.-A person who seeks to assume the role of general 974 (1) partner of a provider, or otherwise assume ownership or 975 Page 39 of 92

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976 possession of, or control over, 10 percent or more of a 977 provider's assets based on the balance sheet from the most 978 recent financial audit filed with the office, is issued a 979 certificate of authority to operate a continuing care facility 980 or a provisional certificate of authority shall be subject to 981 the provisions of s. 628.4615 and is not required to file under s. 651.0245. 982 983 (2) A person who seeks to acquire, and become the provider 984 for, a facility is subject to s. 651.0245 and is not required to 985 file under ss. 628.4615, 651.022, and 651.023. (3) A person may rebut a presumption of control by filing 986 987 a disclaimer of control with the office on a form prescribed by 988 the commission. The disclaimer must fully disclose all material 989 relationships and bases for affiliation between the person and 990 the provider or facility, as well as the basis for disclaiming 991 the affiliation. In lieu of such form, a person or acquiring 992 party may file with the office a copy of a Schedule 13G filed 993 with the Securities and Exchange Commission pursuant to Rule 994 13d-1(b) or (c), 17 C.F.R. s. 240.13d-1, under the Securities 995 Exchange Act of 1934, as amended. After a disclaimer is filed, 996 the provider or facility is relieved of any duty to register or 997 report under this section which may arise out of the provider's 998 or facility's relationship with the person, unless the office 999 disallows the disclaimer. 1000 Section 10. Section 651.0245, Florida Statutes, is created Page 40 of 92

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1001 to read: 1002 651.0245 Application for the simultaneous acquisition of a 1003 facility and issuance of a certificate of authority.-1004 Except with the prior written approval of the office, (1) 1005 a person may not, individually or in conjunction with an 1006 affiliated person of such person, directly or indirectly acquire 1007 a facility operating under a subsisting certificate of authority 1008 and engage in the business of providing continuing care. 1009 (2) An applicant must: 1010 Comply with the notice requirements of s. (a) 1011 628.4615(2)(a). 1012 (b) File an application in the form required by the office 1013 and cooperate with the office's review of the application. 1014 The commission shall adopt by rule application (3) 1015 requirements equivalent to those described in ss. 628.4615(4) 1016 and (5), 651.022(2)(a)-(g) and (3), and 651.023(1)(b). The 1017 office must review the application and issue an approval or 1018 disapproval of the filing in accordance with ss. 628.4615(6)(a) 1019 and (c), (7)-(12), (13)(c)-(e), and (14); 651.022(8); and 1020 651.023(1)(b). 1021 (4) As used in this section, the term: 1022 "Controlling company" means any corporation, trust, or (a) association that directly or indirectly owns 25 percent or more 1023 of the voting securities of one or more facilities that are 1024 1025 stock corporations, or 25 percent or more of the ownership

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1026	interest of one or more facilities that are not stock
1027	corporations.
1028	(b) "Natural person" means an individual.
1029	(c) "Person" includes a natural person, corporation,
1030	association, trust, general partnership, limited partnership,
1031	joint venture, firm, proprietorship, or any other entity that
1032	may hold a license or certificate as a facility.
1033	(5) In addition to the facility or the controlling party,
1034	the office has standing to petition a circuit court as described
1035	in s. 628.4615(9).
1036	(6) A person may rebut a presumption of control by filing
1037	a disclaimer of control with the office on a form prescribed by
1038	the commission. The disclaimer must fully disclose all material
1039	relationships and bases for affiliation between the person and
1040	the provider or facility, as well as the basis for disclaiming
1041	the affiliation. In lieu of such form, a person or acquiring
1042	party may file with the office a copy of a Schedule 13G filed
1043	with the Securities and Exchange Commission pursuant to Rule
1044	13d-1(b) or (c), 17 C.F.R. s. 240.13d-1, under the Securities
1045	Exchange Act of 1934, as amended. After a disclaimer is filed,
1046	the provider or facility is relieved of any duty to register or
1047	report under this section which may arise out of the provider's
1048	or facility's relationship with the person, unless the office
1049	disallows the disclaimer.
1050	(7) The commission may adopt, amend, or repeal rules
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1051	pursuant to chapter 120 as necessary to administer this section.
1052	Section 11. Section 651.0246, Florida Statutes, is created
1053	to read:
1054	651.0246 Expansions
1055	(1)(a) A provider must obtain written approval from the
1056	office before commencing construction or marketing for an
1057	expansion of a certificated facility equivalent to the addition
1058	of at least 20 percent of existing units or 20 percent or more
1059	in the number of continuing care at-home contracts. If the
1060	provider has exceeded the current statewide median for days cash
1061	on hand, debt service coverage ratio, and total campus occupancy
1062	for two consecutive annual reporting periods, the provider is
1063	automatically granted approval to expand the total number of
1064	existing units by up to 35 percent if the provider submits a
1065	letter to the office indicating the total number of planned
1066	units of the expansion, the proposed sources and uses of funds,
1067	and an attestation that the provider understands and pledges to
1068	comply with all minimum liquid reserve and escrow account
1069	requirements. For the purposes of this section, the statewide
1070	median for days cash on hand, debt service coverage ratio, and
1071	total campus occupancy is the median calculated in the most
1072	recent annual report submitted by the office to the Continuing
1073	Care Advisory Council, pursuant to 651.121(8). This section does
1074	not apply to construction for which a certificate of need from
1075	the Agency for Health Care Administration is required.

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1076 The application for such approval must be on forms (b) 1077 adopted by the commission and provided by the office. The 1078 application must include the feasibility study required by this 1079 section and such other information as required by s. 651.023 or 1080 as reasonably requested by the office. If the expansion is only 1081 for continuing care at-home contracts, an actuarial study 1082 prepared by an independent actuary in accordance with standards 1083 adopted by the American Academy of Actuaries which presents the 1084 financial impact of the expansion may be substituted for the 1085 feasibility study. 1086 (c) In determining whether an expansion should be 1087 approved, the office must consider: 1. Whether the application meets all requirements of law. 1088 1089 2. Whether the feasibility study was based on sufficient 1090 data and reasonable assumptions. 3. Whether the applicant will be able to provide 1091 1092 continuing care or continuing care at-home as proposed and meet 1093 all financial obligations related to its operations, including 1094 the financial requirements of this chapter. 1095 1096 If the application is denied, the office must notify the 1097 applicant in writing, citing the specific failures to meet the provisions of this chapter. Such denial entitles the applicant 1098 1099 to a hearing pursuant to chapter 120. 1100 A provider applying for expansion of a certificated (2)

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1101	facility must submit all of the following:
1102	(a) An actuarial study, unless the applicant intends to
1103	offer as its only health care benefit, priority admission to a
1104	nursing facility licensed under part II of ch. 400 or part I of
1105	ch. 429, in which case such applicant must submit future
1106	projected population flows and nursing facility bed need
1107	projections prepared by an actuary for the first 5 years of
1108	operation using appropriate mortality, morbidity, withdrawal,
1109	and other demographic assumptions.
1110	(b) A feasibility study prepared by an independent
1111	certified public accountant. The feasibility study must include,
1112	at a minimum, the following information:
1113	1. A description of the facility and proposed expansion,
1114	including the location, size, anticipated completion date, and
1115	the proposed construction program.
1116	2. An identification and evaluation of the primary and
1117	secondary market areas of the facility and the projected unit
1118	sales per month.
1119	3. Projected revenues, including anticipated entrance
1120	fees; monthly service fees; nursing care rates, if applicable;
1121	and all other sources of revenue.
1122	4. Projected expenses, including for staffing requirements
1123	and salaries; the cost of property, plant, and equipment,
1124	including depreciation expense; interest expense; marketing
1125	expense; and other operating expenses.
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1126	5. Projected balance sheet of the applicant.
1127	6. Expectations of the financial condition of the project,
1128	including the projected cash flow and an estimate of the funds
1129	anticipated to be necessary to cover startup losses.
1130	7. The inflation factor, if any, assumed in the study for
1131	the proposed expansion and how and where it is applied.
1132	8. Project costs, marketing projections, resident fees and
1133	charges, the competition, resident contract provisions, and
1134	other factors that affect the feasibility of the facility.
1135	9. The name of the person who prepared the feasibility
1136	study and the experience of such person in preparing similar
1137	studies or otherwise consulting in the field of continuing care.
1138	10. Financial forecasts or projections prepared in
1139	accordance with standards adopted by the American Institute of
1140	Certified Public Accountants or in accordance with standards for
1141	feasibility studies for continuing care retirement communities
1142	adopted by the Actuarial Standards Board.
1143	11. The study must contain an independent evaluation and
1144	examination opinion for the first 5 years of operation, or a
1145	comparable opinion acceptable to the office, by the independent
1146	certified public accountant who prepared the study of the
1147	underlying assumptions used as a basis for the forecasts or
1148	projections in the study, opining that the assumptions are
1149	reasonable and proper and the project as proposed is feasible.
1150	(c) Such other reasonable data, financial statements, and

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1151 pertinent information as the commission or office may require 1152 with respect to the applicant or the facility to determine the 1153 financial status of the facility and the management capabilities 1154 of its managers and owners. 1155 (3) At least 75 percent of the moneys paid for all or any 1156 part of an initial entrance fee or reservation deposit collected 1157 for continuing care and 50 percent of the moneys paid for all or 1158 any part of an initial fee collected for continuing care at-home 1159 must be placed in an escrow account or on deposit with the 1160 department as prescribed in s. 651.033. Up to 25 percent of the 1161 moneys paid for all or any part of an initial entrance fee or reservation deposit may be included or pledged for the 1162 1163 construction or purchase of the facility or as security for 1164 long-term financing. As used in this section, the term "initial 1165 entrance fee" has the meaning provided in s. 651.023. Initial 1166 entrance fees and reservation deposits collected for expansions 1167 must be held pursuant to the escrow requirements of s. 651.023(5) and (6). 1168 1169 The provider is entitled to secure release of the (4) 1170 moneys held in escrow within 7 days after receipt by the office of an affidavit from the provider, along with appropriate 1171 1172 copies, and notification to the escrow agent by certified mail, 1173 that the following conditions have been satisfied: 1174 (a) A certificate of occupancy has been issued. 1175 Payment in full has been received for at least 50 (b)

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1176	percent of the total units of a phase or of the total of the
1177	combined phases constructed. If a provider offering continuing
1178	care at-home is applying for a release of escrowed entrance
1179	fees, the same minimum requirement must be met for the
1180	continuing care and continuing care at-home contracts
1181	independently of each other.
1182	(c) Proof that commitments have been secured or that a
1183	documented plan adopted by the applicant has been approved by
1184	the office for long-term financing.
1185	(d) Proof that the provider has sufficient funds to meet
1186	the requirements of s. 651.035, which may include funds
1187	deposited in the initial entrance fee account.
1188	(e) Proof as to the intended application of the proceeds
1189	upon release and proof that the entrance fees, when released,
1190	will be applied as represented to the office.
1191	
1192	Notwithstanding chapter 120, only the provider, the escrow
1193	agent, and the office have a substantial interest in any office
1194	decision regarding release of escrow funds in any proceedings
1195	under chapter 120 or this chapter regarding the release of
1196	escrow funds.
1197	(5)(a) Within 30 days after receipt of an application for
1198	expansion, the office must examine the application and notify
1199	the applicant in writing, specifically setting forth and
1200	specifically requesting any additional information the office is
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1201	permitted by law to require. Within 15 days after receipt of the
1202	requested additional information, the office must notify the
1203	applicant in writing that the requested information has been
1204	received and the application is deemed complete on the date of
1205	the notice. If the office does not notify the applicant within
1206	the 15-day period, the application is deemed complete for
1207	purposes of review on the date of filing of the additional
1208	requested information. If the application submitted is
1209	determined by the office to be substantially incomplete so as to
1210	require substantial additional information, including
1211	biographical information, the office may return the application
1212	to the applicant with a written notice that the application as
1213	received is substantially incomplete and therefore unacceptable
1214	for filing without further action required by the office. Any
1215	filing fee received must be refunded to the applicant.
1216	(b) An application is deemed complete upon receipt of all
1217	requested information and the correction of any error or
1218	omission for which the applicant was timely notified or when the
1219	time for such notification has expired. The office must notify
1220	the applicant in writing of the date on which the application is
1221	deemed complete.
1222	(6) Within 45 days after the date on which an application
1223	is deemed complete under paragraph (5)(b), the office must
1224	complete its review and, based upon its review, approve an
1225	expansion by the applicant and issue a determination that the
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1226	application meets all requirements of law, that the feasibility
1227	study was based on sufficient data and reasonable assumptions,
1228	and that the applicant will be able to provide continuing care
1229	or continuing care at-home as proposed and meet all financial
1230	and contractual obligations related to its operations, including
1231	the financial requirements of this chapter. The time period for
1232	review by the office is not tolled if the office requests
1233	additional information and the applicant provides information
1234	acceptable to the office within 5 business days after such
1235	request. If the application is denied, the office must notify
1236	the applicant in writing, citing the specific failures to meet
1237	the provisions of this chapter. Such denial entitles the
1238	applicant to a hearing pursuant to chapter 120.
1239	Section 12. Paragraphs (c) and (e) of subsection (2) and
1240	subsection (3) of section 651.026, Florida Statutes, are
1241	amended, and subsection (10) is added to that section, to read:
1242	651.026 Annual reports
1243	(2) The annual report <u>must</u> shall be in such form as the
1244	commission prescribes and $\underline{must}\ \underline{shall}$ contain at least the
1245	following:
1246	(c) The following financial information:
1247	1. A detailed listing of the assets maintained in the
1248	liquid reserve as required under s. 651.035 and in accordance
1249	with part II of chapter 625;
1250	2. A schedule giving additional information relating to
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1251 property, plant, and equipment having an original cost of at 1252 least \$25,000, so as to show in reasonable detail with respect 1253 to each separate facility original costs, accumulated 1254 depreciation, net book value, appraised value or insurable value 1255 and date thereof, insurance coverage, encumbrances, and net 1256 equity of appraised or insured value over encumbrances. Any 1257 property not used in continuing care must be shown separately 1258 from property used in continuing care;

1259 3. The level of participation in Medicare or Medicaid1260 programs, or both;

4. A statement of all fees required of residents, including, but not limited to, a statement of the entrance fee charged, the monthly service charges, the proposed application of the proceeds of the entrance fee by the provider, and the plan by which the amount of the entrance fee is determined if the entrance fee is not the same in all cases; and

5. Any change or increase in fees if the provider changes the scope of, or the rates for, care or services, regardless of whether the change involves the basic rate or only those services available at additional costs to the resident.

1271 6. If the provider has more than one certificated 1272 facility, or has operations that are not licensed under this 1273 chapter, it shall submit a balance sheet, statement of income 1274 and expenses, statement of equity or fund balances, and 1275 statement of cash flows for each facility licensed under this

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1276 chapter as supplemental information to the audited financial 1277 statements required under paragraph (b); and. 1278 7. Management's calculation of the provider's debt service 1279 coverage ratio and days cash on hand for the current reporting 1280 period, and an opinion from an independent certified public 1281 accountant of management's calculations. 1282 (e) Each facility shall file with the office annually, 1283 together with the annual report required by this section, a computation of its minimum liquid reserve calculated in 1284 1285 accordance with s. 651.035 on a form prescribed by the 1286 commission. 1287 (e) (f) If, due to a change in generally accepted 1288 accounting principles, the balance sheet, statement of income

and expenses, statement of equity or fund balances, or statement of cash flows is known by any other name or title, the annual report must contain financial statements using the changed names or titles that most closely correspond to a balance sheet, statement of income and expenses, statement of equity or fund balances, and statement of changes in cash flows.

(3) The commission <u>must</u> shall adopt by rule <u>additional</u>
 meaningful measures of assessing the financial viability of a
 provider. The rule may include the following factors:

- 1298 (a) Debt service coverage ratios.
- 1299 (b) Current ratios.
- 1300 (c) Adjusted current ratios.

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1301 (d) Cash flows. 1302 (e) Occupancy rates. 1303 (<u>f</u>) Other measures, ratios, or trends. Other factors as may be appropriate. 1304 1305 (10)The office must publish annually, within 90 days 1306 after the conclusion of the annual reporting period, an industry 1307 benchmarking report that contains the following: 1308 (a) Median days cash on hand for all providers. 1309 (b) Median debt service coverage ratio for all providers. 1310 (c) Median occupancy rate for all providers by setting to 1311 include independent living, assisted living, skilled nursing, 1312 and the entire campus. Section 13. Section 651.0261, Florida Statutes, is amended 1313 1314 to read: 1315 651.0261 Quarterly and monthly statements.-Within 45 days after the end of each fiscal quarter, 1316 (1) 1317 each provider must file a quarterly unaudited financial statement of the provider or of the facility in the form 1318 1319 prescribed by rule of the commission and a detailed listing of 1320 the assets maintained in the liquid reserve as required under s. 1321 651.035. This requirement may be waived by the office upon 1322 written request from a provider that is accredited or has obtained an investment grade credit rating from a nationally 1323 recognized credit rating agency under s. 651.028. The last 1324 1325 quarterly statement for a fiscal year is not required if a

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1326 provider does not have a regulatory action level event or 1327 corrective action plan pending. 1328 If the office finds, pursuant to rules of the (2) 1329 commission, that such information is needed to properly monitor the financial condition of a provider or facility or is 1330 1331 otherwise needed to protect the public interest, the office may 1332 require the provider to file: 1333 Within 25 days after the end of each month, a monthly (a) 1334 unaudited financial statement of the provider or of the facility 1335 in the form prescribed by the commission by rule and a detailed 1336 listing of the assets maintained in the liquid reserve as 1337 required under s. 651.035, within 45 days after the end of each 1338 fiscal quarter, a quarterly unaudited financial statement of the 1339 provider or of the facility in the form prescribed by the 1340 commission by rule. The commission may by rule require all or part of the statements or filings required under this section to 1341 1342 be submitted by electronic means in a computer-readable form 1343 compatible with the electronic data format specified by the 1344 commission. 1345 (b) Such other data, financial statements, and pertinent 1346 information as the commission or office may reasonably require 1347 with respect to the provider or the facility, or its directors, trustees, members, branches, subsidiaries, or affiliates, to 1348 1349 determine the financial status of the provider or of the 1350 facility and the management capabilities of its managers and

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1351	owners.
1352	(3) A filing under subsection (2) may be required if any
1353	of the following apply:
1354	(a) The facility has been operational for fewer than 2
1355	years;
1356	(b) The provider is:
1357	1. Subject to administrative supervision proceedings;
1358	2. Subject to a corrective action plan;
1359	3. Subject to refinancing;
1360	4. Subject to an acquisition; or
1361	5. Subject to delinquency or receivership proceedings;
1362	(c) The provider or facility displays a declining
1363	financial position;
1364	(d) A change of ownership of the provider or facility has
1365	occurred; or
1366	(e) The facility is deemed to be impaired.
1367	(4) The commission may by rule require all or part of the
1368	statements or filings required under this section to be
1369	submitted by electronic means in a computer-readable form
1370	compatible with an electronic data format specified by the
1371	commission.
1372	Section 14. Section 651.028, Florida Statutes, is amended
1373	to read:
1374	651.028 Accredited <u>or credit-rated</u> facilities.—If a
1375	provider or obligated group is accredited without stipulations
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1376 or conditions by a process found by the office to be acceptable 1377 and substantially equivalent to the provisions of this chapter, 1378 or has obtained an investment grade credit rating from a 1379 nationally recognized credit rating agency, the office may, 1380 pursuant to rule of the commission, waive any requirements of 1381 this chapter with respect to the provider if the office finds 1382 that such waivers are not inconsistent with the security 1383 protections intended by this chapter. 1384 Section 15. Paragraphs (a), (c), and (d) of subsection (1)

and subsections (2) and (3) of section 651.033, Florida Statutes, are amended, and subsection (6) is added to that section, to read:

1388

651.033 Escrow accounts.-

(1) When funds are required to be deposited in an escrow account pursuant to s. 651.022, s. 651.023, s. 651.035, or s. 651.055:

1392 (a) The escrow account must shall be established in a 1393 Florida bank, Florida savings and loan association, or Florida 1394 trust company, or a national bank chartered and supervised by 1395 the Office of the Comptroller of the Currency with either a 1396 branch location or a license to operate in the state acceptable 1397 to the office or deposited on deposit with the department; and 1398 the funds deposited therein must shall be kept and maintained in 1399 an account separate and apart from the provider's business 1400 accounts.

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1401 Any agreement establishing an escrow account required (C) under the provisions of this chapter is shall be subject to 1402 1403 approval by the office. The agreement must shall be in writing 1404 and must shall contain, in addition to any other provisions 1405 required by law, a provision whereby the escrow agent agrees to 1406 abide by the duties imposed by paragraphs (b) and (e), (3)(a) 1407 and (b), and (5)(a) and subsection (6) under this section. 1408 All funds deposited in an escrow account, if invested, (d) must shall be invested in cash, cash equivalents, mutual funds, 1409 1410 equities, or investment grade bonds as set forth in part II of chapter 625; however, such investment may not diminish the funds 1411 1412 held in escrow below the amount required by this chapter. Funds 1413 deposited in an escrow account are not subject to charges by the 1414 escrow agent except escrow agent fees associated with 1415 administering the accounts, or subject to any liens, judgments, garnishments, creditor's claims, or other encumbrances against 1416 1417 the provider or facility except as provided in s. 651.035(1). 1418 Notwithstanding s. 651.035(7), In addition, the escrow (2) 1419 agreement shall provide that the escrow agent or another person 1420 designated to act in the escrow agent's place and the provider, 1421 except as otherwise provided in s. 651.035, shall notify the 1422 office in writing at least 10 days before the withdrawal of any portion of any funds required to be escrowed under the 1423 provisions of s. 651.035. However, in the event of an emergency 1424 and upon petition by the provider, the office may waive the 10-1425

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day notification period and allow a withdrawal of up to 10 1426 percent of the required minimum liquid reserve. The office has 1427 1428 shall have 3 working days to deny the petition for the emergency 10-percent withdrawal. If the office fails to deny the petition 1429 1430 within 3 working days, the petition is shall be deemed to have 1431 been granted by the office. For purposes the purpose of this 1432 section, "working day" means each day that is not a Saturday, 1433 Sunday, or legal holiday as defined by Florida law. Also, for 1434 purposes the purpose of this section, the day the petition is 1435 received by the office is shall not be counted as one of the 3 1436 days.

(3) In addition, When entrance fees are required to be deposited in an escrow account pursuant to s. 651.022, s. 651.023, or s. 651.055:

The provider must shall deliver to the resident a 1440 (a) 1441 written receipt. The receipt must show the payor's name and 1442 address, the date, the price of the care contract, and the 1443 amount of money paid. A copy of each receipt, together with the 1444 funds, must shall be deposited with the escrow agent or as provided in paragraph (c). The escrow agent must shall release 1445 1446 such funds to the provider 7 days after the date of receipt of the funds by the escrow agent if the provider, operating under a 1447 certificate of authority issued by the office, has met the 1448 requirements of s. 651.023(6). However, if the resident rescinds 1449 1450 the contract within the 7-day period, the escrow agent must

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1451 shall release the escrowed fees to the resident.
1452 (b) At the request of an individual resident of a
1453 facility, the escrow agent <u>must</u> shall issue a statement
1454 indicating the status of the resident's portion of the escrow
1455 account.

(c) At the request of an individual resident of a facility, the provider may hold the check for the 7-day period and <u>may shall</u> not deposit it during this time period. If the resident rescinds the contract within the 7-day period, the check <u>must shall</u> be immediately returned to the resident. Upon the expiration of the 7 days, the provider <u>must shall</u> deposit the check.

(d) A provider may assess a nonrefundable fee, which is separate from the entrance fee, for processing a prospective resident's application for continuing care or continuing care at-home.

1467 (6) Except as described in paragraph (3)(a), the escrow 1468 agent may not release or otherwise permit the transfer of funds 1469 without the written approval of the office, unless the 1470 withdrawal is from funds in excess of the amounts required by s. 1471 651.022, s. 651.023, s. 651.035, or s. 651.055. 1472 Section 16. Section 651.034, Florida Statutes, is created 1473 to read: 651.034 Financial and operating requirements for 1474

1475 providers.-

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1476 (1) (a) If a regulatory action level event occurs, the 1477 office must: 1478 1. Require the provider to prepare and submit a corrective action plan or, if applicable, a revised corrective action plan. 1479 1480 2. Perform an examination pursuant to s. 651.105 or an 1481 analysis, as the office considers necessary, of the assets, 1482 liabilities, and operations of the provider, including a review 1483 of the corrective action plan or the revised corrective action 1484 plan. 1485 3. After the examination or analysis, issue a corrective order specifying any corrective actions that the office 1486 1487 determines are required. In determining corrective actions, the office must 1488 (b) 1489 consider any factor relevant to the provider based upon the 1490 office's examination or analysis of the assets, liabilities, and 1491 operations of the provider. The corrective action plan or the 1492 revised corrective action plan must be submitted within 30 days 1493 after the occurrence of the regulatory action level event. The 1494 office must review and approve or disapprove the corrective 1495 action plan within 15 business days after receipt. 1496 (c) The office may use members of the Governor's Continuing Care Advisory Council individually or as a group or 1497 retain actuaries, investment experts, and other consultants to 1498 1499 review a provider's corrective action plan or revised corrective 1500 action plan, examine or analyze the assets, liabilities, and

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1501	operations of a provider, and formulate the corrective order
1502	with respect to the provider. The fees, costs, and expenses
1503	relating to consultants must be borne by the affected provider.
1504	(2) If an impairment occurs, the office must take any
1505	action necessary to place the provider under regulatory control,
1506	including any remedy available under chapter 631. An impairment
1507	is sufficient grounds for the department to be appointed as
1508	receiver as provided in chapter 631. Notwithstanding s. 651.011,
1509	impairment of a provider for purposes of s. 631.051 is defined
1510	according to the term "impaired" under s. 651.011. The office
1511	may forego taking action for up to 60 days after the impairment
1512	if the office finds there is a reasonable expectation that the
1513	impairment may be eliminated within the 60-day period.
1514	(3) There is no liability on the part of, and a cause of
1515	action may not arise against, the commission, department, or
1516	office, or their employees or agents, for any action taken by
1517	them in the performance of their powers and duties under this
1518	section.
1519	(4) The office must transmit any notice that may result in
1520	regulatory action by registered mail, certified mail, or any
1521	other method of transmission that includes documentation of
1522	receipt by the provider. Notice is effective when received by
1523	the provider.
1524	(5) This section is supplemental to the other laws of this
1525	state and does not preclude or limit any power or duty of the
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1526 department or office under those laws or under the rules adopted 1527 pursuant to those laws. 1528 The commission may adopt rules to administer this (6) 1529 section, including, but not limited to, rules regarding 1530 corrective action plans, adjusted corrective action plans, 1531 corrective orders, and procedures to be followed in the event of 1532 a triggering of a regulatory action level event, or an 1533 impairment. 1534 The office may exempt a provider from subsection (2) (7) 1535 until stabilized occupancy is reached or until the time 1536 projected to achieve stabilized occupancy as reported in the 1537 last actuarial study required by the office as part of an application filing under s. 651.023, s. 651.024, s. 651.0245, or 1538 1539 s. 651.0246 has elapsed, but for no longer than 5 years from the 1540 date of issuance of the certificate of occupancy. 1541 Section 17. Paragraphs (a) and (c) of subsection (1) of 1542 section 651.035, Florida Statutes, are amended, and subsections 1543 (7), (8), (9), and (10) are added to that section, to read: 1544 651.035 Minimum liquid reserve requirements.-1545 A provider shall maintain in escrow a minimum liquid (1)1546 reserve consisting of the following reserves, as applicable: 1547 Each provider must shall maintain in escrow as a debt (a) service reserve the aggregate amount of all principal and 1548 interest payments due during the fiscal year on any mortgage 1549 loan or other long-term financing of the facility, including 1550 Page 62 of 92

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1551 property taxes as recorded in the audited financial statements 1552 required under s. 651.026. The amount must include any leasehold 1553 payments and all costs related to such payments. If principal 1554 payments are not due during the fiscal year, the provider must 1555 shall maintain in escrow as a minimum liquid reserve an amount 1556 equal to interest payments due during the next 12 months on any 1557 mortgage loan or other long-term financing of the facility, 1558 including property taxes. If a provider does not have a mortgage loan or other financing on the facility, the provider must 1559 1560 deposit monthly in escrow as a minimum liquid reserve an amount 1561 equal to one-twelfth of the annual property tax liability as 1562 indicated in the most recent tax notice provided pursuant to s. 1563 197.322(3).

1564 (c) Each provider must shall maintain in escrow an 1565 operating reserve equal to 30 percent of the total operating 1566 expenses projected in the feasibility study required by s. 1567 651.023 for the first 12 months of operation. Thereafter, each 1568 provider must shall maintain in escrow an operating reserve 1569 equal to 15 percent of the total operating expenses in the 1570 annual report filed pursuant to s. 651.026. If a provider has 1571 been in operation for more than 12 months, the total annual 1572 operating expenses must shall be determined by averaging the total annual operating expenses reported to the office by the 1573 1574 number of annual reports filed with the office within the 1575 preceding 3-year period subject to adjustment if there is a

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1576 change in the number of facilities owned. For purposes of this 1577 subsection, total annual operating expenses include all expenses 1578 of the facility except: depreciation and amortization; interest 1579 and property taxes included in paragraph (a); extraordinary 1580 expenses that are adequately explained and documented in 1581 accordance with generally accepted accounting principles; 1582 liability insurance premiums in excess of those paid in calendar 1583 year 1999; and changes in the obligation to provide future 1584 services to current residents. For providers initially licensed during or after calendar year 1999, liability insurance must 1585 1586 shall be included in the total operating expenses in an amount 1587 not to exceed the premium paid during the first 12 months of 1588 facility operation. Beginning January 1, 1993, The operating 1589 reserves required under this subsection must shall be in an 1590 unencumbered account held in escrow for the benefit of the 1591 residents. Such funds may not be encumbered or subject to any 1592 liens or charges by the escrow agent or judgments, garnishments, 1593 or creditors' claims against the provider or facility. However, 1594 if a facility had a lien, mortgage, trust indenture, or similar 1595 debt instrument in place before January 1, 1993, which 1596 encumbered all or any part of the reserves required by this 1597 subsection and such funds were used to meet the requirements of 1598 this subsection, then such arrangement may be continued, unless a refinancing or acquisition has occurred, and the provider is 1599 1600 shall be in compliance with this subsection.

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1601 (7) (a) A provider may withdraw funds held in escrow 1602 without the approval of the office, provided the amount held in 1603 escrow exceeds the requirements of this section and the 1604 withdrawal will not affect compliance with such requirements. 1605 (b)1. For all other proposed withdrawals, in order to 1606 receive the consent of the office, the provider must file 1607 documentation demonstrating that the withdrawal is necessary for 1608 the continued operation of the facility and such additional 1609 information as the office reasonably requires. 1610 The office must notify the provider when the file is 2. 1611 deemed complete. If the provider has complied with all prior 1612 requests for information, the file is deemed complete after 30 1613 days without communication from the office. 1614 3. Within 30 days after the date a file is deemed 1615 complete, the office must provide the provider with written 1616 notice of its approval or disapproval of the request. The office 1617 may disapprove a request to withdraw such funds if it determines 1618 that the withdrawal is not in the best interest of the 1619 residents. 1620 (8) The office may order the immediate transfer of up to 1621 100 percent of the funds held in the minimum liquid reserve to 1622 the custody of the department pursuant to part III of chapter 1623 625 if the office finds that the provider is impaired or 1624 insolvent. The office may order such a transfer regardless of 1625 whether the office has suspended or revoked, or intends to

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1626	suspend or revoke, the certificate of authority of the provider.					
1627	(9) Each facility must file with the office annually, no					
1628	later than 60 days before the end of the provider's fiscal year,					
1629	a calculation of its minimum liquid reserve, determined in					
1630	accordance with this section, on a form prescribed by the					
1631	commission. The minimum liquid reserve must be maintained at the					
1632	calculated level within 60 days after filing the annual report.					
1633	(10) If the balance of the minimum liquid reserve is below					
1634	the required amount at the end of any month the provider has 10					
1635	business days from the beginning of the following month to fund					
1636	the shortfall in the reserve. If the balance of minimum liquid					
1637	reserve is not restored to the required amount within 10					
1638	business days, the provider will be deemed out of compliance					
1639	with this section.					
1640	Section 18. Section 651.043, Florida Statutes, is created					
1641	to read:					
1642	651.043 Approval of change in management					
1643	(1) As used in this section, the term "management" means:					
1644	(a) A manager or management company;					
1645	(b) An officer or director of the provider or of the					
1646	manager or management company;					
1647	(c) Any other person performing duties similar to those of					
1648	persons in paragraph (a) or paragraph (b); or					
1649	(d) A person who exercises or who has the ability to					
1650	exercise effective control of the organization, or who					
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1651	influences or has the ability to influence the transaction of					
1652	the business of the provider.					
1653	(2) A contract for management entered into after July 1,					
1654	2018, must be in writing and include a provision that the					
1655	contract will be canceled upon issuance of an order by the					
1656						
1657	cancellation fee or penalty.					
1658	(3) A provider must notify the office in writing or					
1659	electronically within 5 business days after a change in					
1660	management. For each new management appointment, the provider					
1661	must submit the information required by s. 651.022(2) and a copy					
1662	of the written management contract.					
1663	(4) For a provider that is deemed to be impaired or has a					
1664	regulatory action level pending, the office must complete its					
1665	review and issue an approval or disapproval of the management					
1666	contract within 15 business days after the filing is deemed					
1667	complete. A filing is deemed complete upon receipt of all					
1668	requested information and correction of any error or omission					
1669	for which the applicant was timely notified.					
1670	(5) The office may disapprove new management and order the					
1671	provider to cancel the contract in accordance with the terms of					
1672	the contract and applicable law if the office:					
1673	(a) Finds that the new management is incompetent or					
1674	untrustworthy;					
1675	(b) Finds that the new management is so lacking in					

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1676	relevant managerial experience as to make the proposed operation					
1677	hazardous to the residents or potential residents;					
1678	(c) Finds that the new management is so lacking in					
1679	relevant experience, ability, and standing as to jeopardize the					
1680	reasonable promise of successful operation; or					
1681	(d) Has good reason to believe that the new management is					
1682	affiliated directly or indirectly through ownership, control, or					
1683	business relations with any person or persons whose business					
1684	operations are or have been marked by manipulation of assets,					
1685	accounts, or reinsurance or by bad faith, to the detriment of					
1686	policyholders, residents, stockholders, investors, creditors, or					
1687	the public.					
1688	(6) Management disapproved by the office must be removed					
1689	within 30 days after receipt by the provider of notice of such					
1690	disapproval.					
1691	(7) The office may revoke, suspend, or take other					
1692	administrative action against the certificate of authority of					
1693	the provider if the provider:					
1694	(a) Fails to timely remove management disapproved by the					
1695	office;					
1696	(b) Fails to timely notify the office of a change in					
1697	management;					
1698	(c) Appoints management without a written contract; or					
1699	(d) Repeatedly appoints management that was previously					
1700	disapproved by the office or that is not approvable pursuant to					

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1701 subsection (4). 1702 (8) The provider must remove any management immediately 1703 upon discovery of any of the following conditions, if the 1704 conditions were not disclosed in the notice to the office 1705 required in subsection (3): 1706 That any person who exercises or has the ability to (a) 1707 exercise effective control of the provider, or who influences or 1708 has the ability to influence the transaction of the business of 1709 the provider, has been found quilty of, or has pled quilty or no 1710 contest to, any felony or crime punishable by imprisonment of 1 year or more under federal law or the law of any state, 1711 1712 territory, or country, which involves moral turpitude, whether 1713 or not judgment or conviction has been entered by the court 1714 having jurisdiction in such case. 1715 That any person who exercises or has the ability to (b) 1716 exercise effective control of the organization, or who 1717 influences or has the ability to influence the transaction of 1718 the business of the provider, is now or was in the past 1719 affiliated, directly or indirectly, through ownership interest 1720 of 10 percent or more in, control of any business, corporation, 1721 or other entity that has been found guilty of or has pled guilty 1722 or no contest to any felony or crime punishable by imprisonment 1723 for 1 year or more under the laws of the United States, any state, or any other country, regardless of adjudication. 1724 1725

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1726	The failure to remove such management is grounds for revocation								
1727	or suspension of the provider's certificate of authority.								
1728	Section 19. Section 651.051, Florida Statutes, is amended								
1729	to read:								
1730	651.051 Maintenance of assets and records in state <u>All</u>								
1731	records and assets of a provider must be maintained in this								
1732	state, or electronically stored in a manner that ensures records								
1733	are readily accessible to the office if the provider's corporate								
1734	office is located in another state. No records or assets may be								
1735	removed from this state by a provider unless the office consents								
1736	to such removal in writing before such removal. Such consent								
1737	must shall be based upon the provider's submitting satisfactory								
1738	evidence that the removal will facilitate and make more								
1739	economical the operations of the provider and will not diminish								
1740	the service or protection thereafter to be given the provider's								
1741	residents in this state. <u>Before</u> Prior to such removal, the								
1742	provider <u>must</u> shall give notice to the president or chair of the								
1743	facility's residents' council. If such removal is part of a cash								
1744	management system which has been approved by the office,								
1745	disclosure of the system <u>must</u> shall meet the notification								
1746	requirements. <u>A provider may contract with a third party for the</u>								
1747	electronic storage of records on a web-based, secured storage								
1748	platform that ensures the records are readily accessible to the								
1749	office.								
1750	Section 20. Subsection (2) of section 651.057, Florida								
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1751 Statutes, is amended to read: 1752 651.057 Continuing care at-home contracts.-1753 A provider that holds a certificate of authority and (2) 1754 wishes to offer continuing care at-home must also: 1755 (a) Submit a business plan to the office with the 1756 following information: 1757 1. A description of the continuing care at-home services 1758 that will be provided, the market to be served, and the fees to 1759 be charged; 1760 2. A copy of the proposed continuing care at-home 1761 contract; 1762 3. An actuarial study prepared by an independent actuary 1763 in accordance with the standards adopted by the American Academy 1764 of Actuaries which presents the impact of providing continuing 1765 care at-home on the overall operation of the facility; and A market feasibility study that meets the requirements 1766 4. 1767 of s. 651.022(3) and documents that there is sufficient interest 1768 in continuing care at-home contracts to support such a program; 1769 Demonstrate to the office that the proposal to offer (b) 1770 continuing care at-home contracts to individuals who do not 1771 immediately move into the facility will not place the provider 1772 in an unsound financial condition; Comply with the requirements of s. 651.0246(1) s. 1773 (C) 1774 651.021(2), except that an actuarial study may be substituted for the feasibility study; and 1775

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1776 Comply with the requirements of this chapter. (d) Section 21. Subsection (1) of section 651.071, Florida 1777 1778 Statutes, is amended to read: 1779 651.071 Contracts as preferred claims on liquidation or 1780 receivership.-1781 In the event of receivership or liquidation (1)1782 proceedings against a provider, all continuing care and 1783 continuing care at-home contracts executed by a provider are shall be deemed preferred claims or policyholder loss preferred 1784 1785 claims pursuant to s. 631.271(1)(b) against all assets owned by 1786 the provider; however, such claims are subordinate to any 1787 secured claim. 1788 Section 22. Paragraphs (h) and (i) of subsection (3) of 1789 section 651.091, Florida Statutes, are redesignated as 1790 paragraphs (g) and (h), respectively, subsection (2) and paragraphs (c) and (g) of subsection (3) are amended, new 1791 1792 paragraphs (i), (j), (k), and (l) are added to subsection (3), 1793 and paragraph (d) of subsection (3) and subsection (4) of that 1794 section are republished, to read: 651.091 Availability, distribution, and posting of reports 1795 1796 and records; requirement of full disclosure.-1797 Every continuing care facility must shall: (2)Display the certificate of authority in a conspicuous 1798 (a) place inside the facility. 1799 (b) Post in a prominent position in the facility which is 1800

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1801 accessible to all residents and the general public a concise 1802 summary of the last examination report issued by the office, 1803 with references to the page numbers of the full report noting 1804 any deficiencies found by the office, and the actions taken by 1805 the provider to rectify such deficiencies, indicating in such 1806 summary where the full report may be inspected in the facility.

1807 (c) Provide notice to the president or chair of the 1808 residents' council within 10 business days after issuance of a 1809 final examination report or the initiation of any legal or 1810 administrative proceeding by the office or the department and 1811 include a copy of such document.

1812 <u>(d) (c)</u> Post in a prominent position in the facility which 1813 is accessible to all residents and the general public a summary 1814 of the latest annual statement, indicating in the summary where 1815 the full annual statement may be inspected in the facility. A 1816 listing of any proposed changes in policies, programs, and 1817 services must also be posted.

1818 <u>(e) (d)</u> Distribute a copy of the full annual statement and 1819 a copy of the most recent <u>third-party</u> third party financial 1820 audit filed with the annual report to the president or chair of 1821 the residents' council within 30 days after filing the annual 1822 report with the office, and designate a staff person to provide 1823 explanation thereof.

1824(f) (e)Deliver the information described in s. 651.085(4)1825in writing to the president or chair of the residents' council

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1826 and make supporting documentation available upon request Notify 1827 the residents' council of any plans filed with the office to 1828 obtain new financing, additional financing, or refinancing for 1829 the facility and of any applications to the office for any 1830 expansion of the facility.

1831 (g) (f) Deliver to the president or chair of the residents' 1832 council a summary of entrance fees collected and refunds made 1833 during the time period covered in the annual report and the 1834 refund balances due at the end of the report period.

1835 (h) (g) Deliver to the president or chair of the residents' 1836 council a copy of each quarterly statement within 30 days after 1837 the quarterly statement is filed with the office if the facility 1838 is required to file quarterly.

1839 <u>(i) (h)</u> Upon request, deliver to the president or chair of 1840 the residents' council a copy of any newly approved continuing 1841 care or continuing care at-home contract within 30 days after 1842 approval by the office.

1843 (j) Provide to the president or chair of the residents' 1844 council a copy of any notice filed with the office relating to 1845 any change in ownership within 5 business days after the receipt 1846 of such filing by the provider.

1847 (k) Make the information available to prospective 1848 residents pursuant to paragraph (3) (d) available to current 1849 residents and provide notice of changes to that information to 1850 the president or chair of the residents' council within 3

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1851 business days.

(3) Before entering into a contract to furnish continuing care or continuing care at-home, the provider undertaking to furnish the care, or the agent of the provider, <u>must shall</u> make full disclosure, and provide copies of the disclosure documents to the prospective resident or his or her legal representative, of the following information:

1858 (c) All ownership interests and lease agreements,
1859 including information specified in <u>s. 651.022(2)(b)4.</u> s.
1860 651.022(2)(b)8.

In keeping with the intent of this subsection relating 1861 (d) 1862 to disclosure, the provider shall make available for review 1863 master plans approved by the provider's governing board and any 1864 plans for expansion or phased development, to the extent that 1865 the availability of such plans does not put at risk real estate, financing, acquisition, negotiations, or other implementation of 1866 1867 operational plans and thus jeopardize the success of 1868 negotiations, operations, and development.

1869 (g) The amount and location of any reserve funds required 1870 by this chapter, and the name of the person or entity having a 1871 claim to such funds in the event of a bankruptcy, foreclosure, 1872 or rehabilitation proceeding.

1873(i) Notice of the issuance of an examination report or the1874initiation of any legal or administrative proceeding by the1875office or the department, including the name and contact

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1876 information of the person from whom the prospective resident may 1877 obtain a copy of such document. 1878 Notice that the entrance fee is the property of the (j) 1879 provider after the expiration of the 7-day escrow requirement 1880 under s. 651.055(2). 1881 (k) If the provider operates multiple facilities, a 1882 disclosure of any distribution of assets or income between 1883 facilities that may occur and the manner in which such distributions would be made, or a statement that such 1884 1885 distributions will not occur. 1886 Notice of any holding company system or obligated (1) 1887 group of which the provider is a member. 1888 A true and complete copy of the full disclosure (4) 1889 document to be used must be filed with the office before use. A 1890 resident or prospective resident or his or her legal 1891 representative may inspect the full reports referred to in 1892 paragraph (2)(b); the charter or other agreement or instrument 1893 required to be filed with the office pursuant to s. 651.022(2), 1894 together with all amendments thereto; and the bylaws of the 1895 corporation or association, if any. Upon request, copies of the reports and information shall be provided to the individual 1896 1897 requesting them if the individual agrees to pay a reasonable charge to cover copying costs. 1898 1899

1899Section 23.Subsection (1) of section 651.105, Florida1900Statutes, is amended, and subsections (7) and (8) are added to

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1902

1901 that section, to read:

651.105 Examination and inspections.-

1903 The office may at any time, and must shall at least (1)1904 once every 3 years, examine the business of any applicant for a 1905 certificate of authority and any provider engaged in the 1906 execution of care contracts or engaged in the performance of 1907 obligations under such contracts, in the same manner as is 1908 provided for the examination of insurance companies pursuant to 1909 ss. 624.316 and 624.318 s. 624.316. For a provider as described 1910 defined in s. 651.028, such examinations must shall take place 1911 at least once every 5 years. Such examinations must shall be 1912 made by a representative or examiner designated by the office 1913 whose compensation will be fixed by the office pursuant to s. 1914 624.320. Routine examinations may be made by having the 1915 necessary documents submitted to the office; and, for this purpose, financial documents and records conforming to commonly 1916 1917 accepted accounting principles and practices, as required under 1918 s. 651.026, are deemed adequate. The final written report of 1919 each examination must be filed with the office and, when so 1920 filed, constitutes a public record. Any provider being examined 1921 must shall, upon request, give reasonable and timely access to 1922 all of its records. The representative or examiner designated by the office may at any time examine the records and affairs and 1923 inspect the physical property of any provider, whether in 1924 1925 connection with a formal examination or not.

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1926 To the extent necessary to ascertain the financial (7) 1927 condition of a provider, the office may examine any parent, 1928 subsidiary, or affiliate that has a contractual or financial 1929 relationship with the provider. (8) If a provider voluntarily contracts with an actuary 1930 1931 for an actuarial study or review at regular intervals, any 1932 recommendations made by the actuary should not be used by the 1933 office as a measure of performance when conducting an 1934 examination or inspection. Documents associated with an 1935 actuarial study or review marked as restricted distribution may 1936 not be requested as part of the examination or inspection if 1937 such study or review is not required by this chapter. 1938 Section 24. Section 651.1055, Florida Statutes, is created 1939 to read: 651.1055 A provider must respond to written correspondence 1940 1941 from the office and provide data, financial statements, and 1942 pertinent information as requested by the office or by the 1943 office's investigators, examiners or inspectors. The office has 1944 standing to petition a circuit court for mandatory injunctive 1945 relief to compel access to and require the provider to produce the documents, data, records, and other information requested by 1946 1947 the office or its investigators, examiners, or inspectors. The 1948 office may petition the circuit court in the county in which the 1949 facility is situated or the Circuit Court of Leon County to 1950 enforce the provisions of this section.

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1951 Section 25. Section 651.106, Florida Statutes, is amended 1952 to read: 1953 651.106 Grounds for discretionary refusal, suspension, or 1954 revocation of certificate of authority.-The office may deny an 1955 application or τ suspend τ or revoke the provisional certificate 1956 of authority or the certificate of authority of any applicant or 1957 provider if it finds that any one or more of the following 1958 grounds applicable to the applicant or provider exist: 1959 Failure by the provider to continue to meet the (1)requirements for the authority originally granted. 1960 Failure by the provider to meet one or more of the 1961 (2)1962 qualifications for the authority specified by this chapter. Material misstatement, misrepresentation, or fraud in 1963 (3)1964 obtaining the authority, or in attempting to obtain the same. 1965 Demonstrated lack of fitness or trustworthiness. (4) 1966 (5) Fraudulent or dishonest practices of management in the 1967 conduct of business. 1968 Misappropriation, conversion, or withholding of (6) 1969 moneys. 1970 Failure to comply with, or violation of, any proper (7)order or rule of the office or commission or violation of any 1971 1972 provision of this chapter. The insolvent or impaired condition of the provider or 1973 (8) 1974 the provider's being in such condition or using such methods and 1975 practices in the conduct of its business as to render its Page 79 of 92

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1976 further transactions in this state hazardous or injurious to the 1977 public.

(9) Refusal by the provider to be examined or to produce
its accounts, records, and files for examination, or refusal by
any of its officers to give information with respect to its
affairs or to perform any other legal obligation under this
chapter when required by the office.

1983 (10) Failure by the provider to comply with the 1984 requirements of s. 651.026 or s. 651.033.

1985 (11) Failure by the provider to maintain escrow accounts1986 or funds as required by this chapter.

(12) Failure by the provider to meet the requirements of this chapter for disclosure of information to residents concerning the facility, its ownership, its management, its development, or its financial condition or failure to honor its continuing care or continuing care at-home contracts.

(13) Any cause for which issuance of the license could have been refused had it then existed and been known to the office.

(14) Having been found guilty of, or having pleaded guilty or nolo contendere to, a felony in this state or any other state, without regard to whether a judgment or conviction has been entered by the court having jurisdiction of such cases.

1999(15) In the conduct of business under the license,2000engaging in unfair methods of competition or in unfair or

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2001 deceptive acts or practices prohibited under part IX of chapter 2002 626. 2003 (16)A pattern of bankrupt enterprises. 2004 The ownership, control, or management of the (17)2005 organization includes a person: 2006 Who is not reputable and not of responsible character; (a) 2007 (b) Who is so lacking in management expertise as to make 2008 the operation of the provider hazardous to potential and 2009 existing residents; 2010 (c) Who is so lacking in management experience, ability, 2011 and standing as to jeopardize the reasonable promise of 2012 successful operation; 2013 (d) Who is affiliated, directly or indirectly, through 2014 ownership or control, with a person whose business operations 2015 are or have been marked by business practices or conduct that is 2016 detrimental to the public, stockholders, investors, or 2017 creditors; or 2018 Whose business operations are or have been marked by (e) 2019 business practices or conduct that is detrimental to the public, 2020 stockholders, investors, or creditors. 2021 (18) The provider has not filed a notice of change in management, fails to remove a disapproved manager, or persists 2022 2023 in appointing disapproved managers. 2024 Revocation of a certificate of authority under this section does 2025 Page 81 of 92

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2026	not relieve a provider from the provider's obligation to
2027	residents under the terms and conditions of any continuing care
2028	or continuing care at-home contract between the provider and
2029	residents or the provisions of this chapter. The provider \underline{must}
2030	shall continue to file its annual statement and pay license fees
2031	to the office as required under this chapter as if the
2032	certificate of authority had continued in full force, but the
2033	provider <u>must</u> shall not issue any new contracts. The office may
2034	seek an action in the circuit court of Leon County to enforce
2035	the office's order and the provisions of this section.
2036	Section 26. Section 651.1065, Florida Statutes, is created
2037	to read:
2038	651.1065 Soliciting or accepting new continuing care
2039	contracts by impaired or insolvent facilities or providers
2040	(1) Regardless of whether delinquency proceedings as to a
2041	continuing care retirement community have been or are to be
2042	initiated, a proprietor, general partner, member, officer,
2043	director, trustee, or manager of a continuing care retirement
2044	community, except with the written permission of the office, may
2045	not permit the continuing care retirement community to solicit
2046	or accept new continuing care contracts in this state after the
2047	proprietor, general partner, member, officer, director, trustee,
2048	or manager knew, or reasonably should have known, that the
2049	continuing care retirement community was impaired or insolvent.
2050	The office must approve or disapprove the continued marketing of
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2051 new contracts within 15 days after receiving a request from a 2052 provider. 2053 (2) A proprietor, general partner, member, officer, 2054 director, trustee, or manager who violates this section commits 2055 a felony of the third degree, punishable as provided in s. 2056 775.082, s. 775.083, or s. 775.084. 2057 Section 27. Section 651.111, Florida Statutes, is amended 2058 to read: 2059 Requests for inspections.-651.111 2060 Any interested party may request an inspection of the (1)records and related financial affairs of a provider providing 2061 2062 care in accordance with the provisions of this chapter by transmitting to the office notice of an alleged violation of 2063 2064 applicable requirements prescribed by statute or by rule, 2065 specifying to a reasonable extent the details of the alleged 2066 violation, which notice must shall be signed by the complainant. 2067 The substance of the complaint must shall be given to (2)2068 the provider no earlier than the time of the inspection. Unless 2069 the complainant specifically requests otherwise, neither the 2070 substance of the complaint which is provided to the provider nor 2071 any copy of the complaint, closure statement, or any record that 2072 which is published, released, or otherwise made available to the provider may shall disclose the name of any person mentioned in 2073 2074 the complaint except the name of any duly authorized officer, 2075 employee, or agent of the office conducting the investigation or Page 83 of 92

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2076 inspection pursuant to this chapter.

2077 Upon receipt of a complaint, the office must shall (3) 2078 make a preliminary review; and, unless the office determines 2079 that the complaint is without any reasonable basis or the 2080 complaint does not request an inspection, the office must shall 2081 make an inspection. The office must provide the complainant with 2082 a written acknowledgment of the complaint within 15 days after 2083 receipt by the office. Such acknowledgment must include the case 2084 number assigned by the office to the complaint and the name and 2085 contact information of the duly authorized officer, employee, or 2086 agent of the office conducting the investigation or inspection 2087 pursuant to this chapter. The complainant must shall be advised, 2088 within 30 days after the receipt of the complaint by the office, 2089 of the proposed course of action of the office, including an 2090 estimated timeframe for the handling of the complaint. If the 2091 office does not conclude the inspection or investigation within 2092 the estimated timeframe, the office must advise the complainant 2093 in writing within 15 days after any revised course of action is 2094 proposed, including a revised estimated timeframe for the 2095 handling of the complaint. Within 15 days after the office 2096 completes its inspection or concludes its investigation, the 2097 office must provide to the complainant and the provider a 2098 written closure statement specifying the findings of the office 2099 and the results of the inspection or investigation. 2100 A No provider operating under a certificate of (4)

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authority under this chapter may not discriminate or retaliate 2101 in any manner against a resident or an employee of a facility 2102 2103 providing care because such resident or employee or any other 2104 person has initiated a complaint pursuant to this section. 2105 Section 28. Section 651.114, Florida Statutes, is amended 2106 to read: 2107 651.114 Delinquency proceedings; remedial rights.-2108 Upon determination by the office that a provider is (1)2109 not in compliance with this chapter, the office may notify the 2110 chair of the Continuing Care Advisory Council, who may assist the office in formulating a corrective action plan. 2111 2112 Within 30 days after a request by either the advisory (2)council or the office, a provider must shall make a plan for 2113 2114 obtaining compliance or solvency available to the advisory 2115 council and the office, within 30 days after being requested to do so by the council, a plan for obtaining compliance or 2116 2117 solvency. 2118 Within 30 days after receipt of a plan for obtaining (3) 2119 compliance or solvency, the office, or notification, the 2120 advisory council at the request of the office, must shall: 2121 Consider and evaluate the plan submitted by the (a) 2122 provider. Discuss the problem and solutions with the provider. 2123 (b) Conduct such other business as is necessary. 2124 (C) 2125 Report its findings and recommendations to the office, (d)

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2126 which may require additional modification of the plan. 2127 2128 This subsection may not be interpreted so as to delay or prevent 2129 the office from taking necessary regulatory measures regarding 2130 the provider that submitted the plan. 2131 When the financial condition of a continuing care (4) 2132 facility or provider is impaired or is such that if not modified 2133 or corrected, the continued operation would result in 2134 insolvency, the office may direct the provider to formulate and 2135 file with the office a corrective action plan. If the provider 2136 fails to submit a plan within 30 days after the office's 2137 directive, or submits a plan that is insufficient to correct the 2138 condition, the office may specify a plan and direct the provider 2139 to implement the plan. 2140 (5) (4) After receiving approval of a plan by the office, 2141

the provider <u>must</u> shall submit a progress report monthly to the advisory council or the office, or both, in a manner prescribed by the office. After 3 months, or at any earlier time deemed necessary, the council <u>must</u> shall evaluate the progress by the provider and <u>must</u> shall advise the office of its findings.

2146 <u>(6) (5)</u> If Should the office finds find that sufficient 2147 grounds exist for rehabilitation, liquidation, conservation, 2148 reorganization, seizure, or summary proceedings of an insurer as 2149 set forth in ss. 631.051, 631.061, and 631.071, the <u>department</u> 2150 office may petition for an appropriate court order or may pursue

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2151 such other relief as is afforded in part I of chapter 631. 2152 Before invoking its powers under part I of chapter 631, the 2153 department must office shall notify the chair of the advisory 2154 council. 2155 (7) Notwithstanding s. 651.011, for purposes of s. 2156 631.051, impairment of a provider is defined according to the term "impaired" in s. 651.011. 2157 2158 (8) (6) In the event an order of conservation, 2159 rehabilitation, liquidation, or conservation, reorganization, 2160 seizure, or summary proceeding has been entered against a 2161 provider, the department and office are vested with all of the 2162 powers and duties they have under the provisions of part I of 2163 chapter 631 in regard to delinquency proceedings of insurance 2164 companies. A provider must give written notice of the proceeding 2165 to its residents within 3 business days after the initiation of 2166 a delinquency proceeding under chapter 631 and must include a 2167 notice of the delinquency proceeding in any written materials 2168 provided to prospective residents. 2169 (7) If the financial condition of the continuing care 2170 facility or provider is such that, if not modified or corrected, 2171 its continued operation would result in insolvency, the office 2172 may direct the provider to formulate and file with the office a 2173 corrective action plan. If the provider fails to submit a plan 2174 within 30 days after the office's directive or submits a plan 2175 that is insufficient to correct the condition, the office may

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2176 specify a plan and direct the provider to implement the plan. 2177 A provider subject to an order to show cause entered (9) 2178 pursuant to chapter 631 must file its written response to the 2179 order, together with any defenses it may have to the 2180 department's allegations, no later than 20 days after service of 2181 the order to show cause, but no fewer than 15 days before the 2182 date of the hearing set by the order to show cause. 2183 (10) A hearing held pursuant to chapter 631 to determine 2184 whether cause exists for the department to be appointed receiver 2185 must be commenced within 60 days after an order directing a 2186 provider to show cause. 2187 (11) (a) (8) (a) The rights of the office described in this 2188 section are subordinate to the rights of a trustee or lender 2189 pursuant to the terms of the instrument, a resolution, 2190 ordinance, loan agreement, indenture of trust, mortgage, lease, 2191 security agreement, or other instrument creating or securing 2192 bonds or notes issued to finance a facility, and the office, 2193 subject to the provisions of paragraph (c), may shall not 2194 exercise its remedial rights provided under this section and ss. 2195 651.018, 651.106, 651.108, and 651.116 with respect to a 2196 facility that is not in default of any financial or contractual 2197 obligation other than subject to a lien, mortgage, lease, or other encumbrance or trust indenture securing bonds or notes 2198 issued in connection with the financing of the facility, if the 2199 trustee or lender, by inclusion or by amendment to the loan 2200

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documents or by a separate contract with the office, agrees that the rights of residents under a continuing care or continuing care at-home contract will be honored and will not be disturbed by a foreclosure or conveyance in lieu thereof as long as the resident:

Is current in the payment of all monetary obligations
 required by the contract;

2208 2. Is in compliance and continues to comply with all 2209 provisions of the contract; and

2210 3. Has asserted no claim inconsistent with the rights of 2211 the trustee or lender.

2212 (b) This subsection does not require a trustee or lender 2213 to:

Continue to engage in the marketing or resale of new
 continuing care or continuing care at-home contracts;

2216 2. Pay any rebate of entrance fees as may be required by a 2217 resident's continuing care or continuing care at-home contract 2218 as of the date of acquisition of the facility by the trustee or 2219 lender and until expiration of the period described in paragraph 2220 (d);

3. Be responsible for any act or omission of any owner or operator of the facility arising before the acquisition of the facility by the trustee or lender; or

4. Provide services to the residents to the extent that the trustee or lender would be required to advance or expend

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2226 funds that have not been designated or set aside for such 2227 purposes.

2228 Should the office determine, at any time during the (C) 2229 suspension of its remedial rights as provided in paragraph (a), 2230 that the trustee or lender is not in compliance with paragraph 2231 (a), or that a lender or trustee has assigned or has agreed to 2232 assign all or a portion of a delinquent or defaulted loan to a 2233 third party without the office's written consent, the office 2234 must shall notify the trustee or lender in writing of its 2235 determination, setting forth the reasons giving rise to the 2236 determination and specifying those remedial rights afforded to 2237 the office which the office must shall then reinstate.

2238 Upon acquisition of a facility by a trustee or lender (d) 2239 and evidence satisfactory to the office that the requirements of 2240 paragraph (a) have been met, the office must shall issue a 90-2241 day temporary certificate of authority granting the trustee or 2242 lender the authority to engage in the business of providing 2243 continuing care or continuing care at-home and to issue 2244 continuing care or continuing care at-home contracts subject to 2245 the office's right to immediately suspend or revoke the 2246 temporary certificate of authority if the office determines that 2247 any of the grounds described in s. 651.106 apply to the trustee or lender or that the terms of the contract used as the basis 2248 for the issuance of the temporary certificate of authority by 2249 2250 the office have not been or are not being met by the trustee or

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FLORIDA	HOUSE	OF REP	RESENT	T A T I V E S
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2018

2251	lender since the date of acquisition.
2252	Section 29. Section 651.1141, Florida Statutes, is created
2253	to read:
2254	651.1141 Immediate final ordersThe office may issue an
2255	immediate final order to cease and desist if the office finds
2256	any one of the following has occurred:
2257	(a) Installation of a general partner of a provider or
2258	assumption of ownership or possession or control of 10 percent
2259	or more of a provider's assets in violation of s. 651.024 or s.
2260	<u>651.0245.</u>
2261	(b) The removal or commitment of 10 percent or more of the
2262	required minimum liquid reserve funds in violation of s.
2263	<u>651.035.</u>
2264	(c) The assumption of control over a facility's operations
2265	in violation of s. 651.043.
2266	Section 30. Paragraphs (d) and (e) of subsection (1) of
2267	section 651.121, Florida Statutes, are amended to read:
2268	651.121 Continuing Care Advisory Council
2269	(1) The Continuing Care Advisory Council to the office is
2270	created consisting of 10 members who are residents of this state
2271	appointed by the Governor and geographically representative of
2272	this state. Three members shall be administrators of facilities
2273	that hold valid certificates of authority under this chapter and
2274	shall have been actively engaged in the offering of continuing
2275	care contracts in this state for 5 years before appointment. The
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2276 remaining members include:

2277 (d) An attorney.
2278 (d) (e) Four Three residents who hold continuing care or
2279 continuing care at-home contracts with a facility certified in

2280 this state.

2281 Section 31. Subsections (1) and (4) of section 651.125, 2282 Florida Statutes, are amended to read:

2283

651.125 Criminal penalties; injunctive relief.-

2284 Any person who maintains, enters into, or, as manager (1)2285 or officer or in any other administrative capacity, assists in entering into, maintaining, or performing any continuing care or 2286 2287 continuing care at-home contract subject to this chapter without 2288 doing so in pursuance of a valid provisional certificate of 2289 authority or certificate of authority or renewal thereof, as 2290 contemplated by or provided in this chapter, or who otherwise 2291 violates any provision of this chapter or rule adopted in pursuance of this chapter, commits a felony of the third degree, 2292 2293 punishable as provided in s. 775.082 or s. 775.083. Each 2294 violation of this chapter constitutes a separate offense.

(4) Any action brought by the office against a provider <u>is</u>
shall not <u>abated</u> abate by reason of a sale or other transfer of
ownership of the facility used to provide care, which provider
is a party to the action, except with the express written
consent of the <u>director of the</u> office.

2300

Section 32. This act shall take effect July 1, 2018.

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