By the Committee on Banking and Insurance; and Senator Lee

597-02920-19 20191070c1 1 A bill to be entitled 2 An act relating to continuing care contracts; amending 3 s. 651.011, F.S.; adding and revising definitions; 4 amending s. 651.012, F.S.; conforming a cross-5 reference; deleting an obsolete date; amending s. 6 651.013, F.S.; adding certain Florida Insurance Code 7 provisions to the Office of Insurance Regulation's 8 authority to regulate providers of continuing care and 9 continuing care at-home; amending s. 651.019, F.S.; 10 revising requirements for providers and facilities 11 relating to financing and refinancing transactions; amending s. 651.021, F.S.; conforming provisions to 12 13 changes made by the act; creating s. 651.0215, F.S.; specifying conditions, requirements, procedures, and 14 15 prohibitions relating to consolidated applications for provisional certificates of authority and for 16 17 certificates of authority and to the office's review 18 of such applications; specifying conditions under 19 which a provider is entitled to secure the release of 20 certain escrowed funds; providing construction; amending s. 651.022, F.S.; revising and specifying 21 22 requirements, procedures, and prohibitions relating to 23 applications for provisional certificates of authority 24 and to the office's review of such applications; 25 amending s. 651.023, F.S.; revising and specifying requirements, procedures, and prohibitions relating to 2.6 27 applications for certificates of authority and to the 28 office's review of such applications; conforming 29 provisions to changes made by the act; amending s.

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 651.024, F.S.; revising requirements for certain persons relating to provider acquisitions; specifying procedures for rebutting a presumption of control; providing standing to the office to petition a circuit court in certain proceedings; creating s. 651.0245, F.S.; specifying procedures, requirements, and a prohibition relating to an application for the simultaneous acquisition of a facility and issuance of a certificate of authority and to the office's review of such application; specifying rulemaking requirements and authority of the Financial Services Commission; providing standing to the office to petition a circuit court in certain proceedings; specifying procedures for rebutting a presumption of control; creating s. 651.0246, F.S.; specifying requirements, conditions, procedures, and prohibitions relating to provider applications to commence construction or marketing for expansions of certificated facilities and to the office's review of specifying escrow requirements for certain moneys; specifying conditions under which providers are entitled to secure release of such moneys; providing applicability and construction; amending s. 651.026, F.S.; revising requirements for annual reports filed by providers with the office; revising the commission's rulemaking authority; requiring the office to annually publish a specified industry benchmarking report; amending s. 651.0261, F.S.; 		597-02920-19 20191070c1
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58 benchmarking report; amending s. 651.0261, F.S.;	57	office to annually publish a specified industry
	58	benchmarking report; amending s. 651.0261, F.S.;

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59 requiring providers to file quarterly unaudited 60 financial statements; authorizing the office to waive 61 such requirement under certain circumstances; 62 providing an exception for filing a certain quarterly 63 statement; revising information that the office may 64 require providers to file and the circumstances under 65 which such information must be filed; revising the 66 commission's rulemaking authority; amending s. 67 651.028, F.S.; revising requirements that the office 68 may waive under certain circumstances; revising the 69 entities that may qualify for such waiver; requiring 70 such entities to provide certain information within a 71 certain timeframe to the office under certain 72 circumstances; amending s. 651.033, F.S.; revising 73 applicability of escrow requirements; revising 74 requirements for escrow accounts and agreements;	-
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73 applicability of escrow requirements; revising	
74 requirements for escrow accounts and agreements:	
75 revising the office's authority to allow a withdrawal	
76 of a specified percentage of the required minimum	
77 liquid reserve; revising applicability of requirements	
78 relating to the deposit of certain funds in escrow	
79 accounts; prohibiting an escrow agent, except under	
80 certain circumstances, from releasing or allowing the	
81 transfer of funds; creating s. 651.034, F.S.;	
82 specifying requirements for the office if a regulatory	
83 action level event occurs; specifying requirements for	
84 corrective action plans; authorizing the office to use	
85 members of the Continuing Care Advisory Council and to	
86 retain consultants for certain purposes; requiring	
87 affected providers to bear costs and expenses relating	

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88	to such consultants; specifying requirements for, and
89	authorized actions of, the office and the Department
90	of Financial Services if an impairment occurs;
91	providing construction; authorizing the office to
92	exempt a provider from certain requirements for a
93	certain timeframe; authorizing the commission to adopt
94	rules; amending s. 651.035, F.S.; revising minimum
95	liquid reserve requirements for providers; specifying
96	requirements, limitations, and procedures for a
97	provider's withdrawal of funds held in escrow and the
98	office's review of certain requests for withdrawal;
99	authorizing the office to order certain transfers
100	under certain circumstances; requiring facilities to
101	annually file with the office a minimum liquid reserve
102	calculation; requiring increases in the minimum liquid
103	reserve to be funded within a certain timeframe;
104	requiring providers to fund shortfalls in minimum
105	liquid reserves under certain circumstances within a
106	certain timeframe; creating s. 651.043, F.S.;
107	specifying requirements for certain management company
108	contracts; specifying requirements, procedures, and
109	authorized actions relating to changes in provider
110	management and to the office's review of such changes;
111	requiring that disapproved management be removed
112	within a certain timeframe; authorizing the office to
113	take certain disciplinary actions under certain
114	circumstances; requiring providers to immediately
115	remove management under certain circumstances;
116	amending s. 651.051, F.S.; revising requirements for

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1	597-02920-19 20191070c1
117	the maintenance of provider records and assets;
118	amending s. 651.055, F.S.; revising a required
119	statement in continuing care contracts; amending s.
120	651.057, F.S.; conforming provisions to changes made
121	by the act; amending s. 651.071, F.S.; specifying the
122	priority of continuing care contracts and continuing
123	care at-home contracts in receivership or liquidation
124	proceedings against a provider; amending s. 651.091,
125	F.S.; revising requirements for continuing care
126	facilities relating to posting or providing notices;
127	amending s. 651.095, F.S.; adding terms to a list of
128	prohibited terms in certain advertisements; amending
129	s. 651.105, F.S.; adding a certain Florida Insurance
130	Code provision to the office's authority to examine
131	certain providers and applicants; requiring providers
132	to respond to the office's written correspondence and
133	to provide certain information; providing standing to
134	the office to petition certain circuit courts for
135	certain relief; revising, and specifying limitations
136	on, the office's examination authority; amending s.
137	651.106, F.S.; authorizing the office to deny
138	applications on specified grounds; adding and revising
139	grounds for suspension or revocation of provisional
140	certificates of authority and certificates of
141	authority; creating s. 651.1065, F.S.; prohibiting
142	certain actions by certain persons of an impaired or
143	insolvent continuing care facility; providing that
144	bankruptcy courts or trustees have jurisdiction over
145	certain matters; requiring the office to approve or
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146	disapprove the continued marketing of new contracts
147	within a certain timeframe; providing a criminal
148	penalty; amending s. 651.111, F.S.; defining the term
149	"inspection"; revising procedures and requirements
150	relating to requests for inspections to the office;
151	amending s. 651.114, F.S.; revising and specifying
152	requirements, procedures, and authorized actions
153	relating to providers' corrective action plans;
154	providing construction; revising and specifying
155	requirements and procedures relating to delinquency
156	proceedings against a provider; revising circumstances
157	under which the office must provide a certain notice
158	to trustees or lenders; creating s. 651.1141, F.S.;
159	providing legislative findings; authorizing the office
160	to issue certain immediate final orders under certain
161	circumstances; amending s. 651.121, F.S.; revising the
162	composition of the Continuing Care Advisory Council;
163	amending s. 651.125, F.S.; revising a prohibition to
164	include certain actions performed without a valid
165	provisional certificate of authority; providing
166	effective dates.
167	
168	Be It Enacted by the Legislature of the State of Florida:
169	
170	Section 1. Section 651.011, Florida Statutes, is amended to
171	read:
172	651.011 Definitions.—As used in this chapter, the term:
173	(1) "Actuarial opinion" means an opinion issued by an
174	actuary in accordance with Actuarial Standards of Practice No. 3

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597-02920-19 20191070c1 175 for Continuing Care Retirement Communities, Revised Edition, 176 effective May 1, 2011. 177 (2) "Actuarial study" means an analysis prepared for an 178 individual facility, or consolidated for multiple facilities, 179 for either a certified provider, as of a current valuation date 180 or the most recent fiscal year, or for an applicant, as of a 181 projected future valuation date, which includes an actuary's 182 opinion as to whether such provider or applicant is in 183 satisfactory actuarial balance in accordance with Actuarial Standards of Practice No. 3 for Continuing Care Retirement 184 185 Communities, Revised Edition, effective May 1, 2011. 186 (3) "Actuary" means an individual who is qualified to sign

186(3) Actuary means an individual who is qualified to sign187an actuarial opinion in accordance with the American Academy of188Actuaries' qualification standards and who is a member in good189standing of the American Academy of Actuaries.

190 <u>(4) (1)</u> "Advertising" means the dissemination of written, 191 visual, or electronic information by a provider, or any person 192 affiliated with or controlled by a provider, to potential 193 residents or their representatives for the purpose of inducing 194 such persons to subscribe to or enter into a contract for 195 continuing care or continuing care at-home.

196 <u>(5)(2)</u> "Continuing care" or "care" means, pursuant to a 197 contract, furnishing shelter and nursing care or personal 198 services to a resident who resides in a facility, whether such 199 nursing care or personal services are provided in the facility 200 or in another setting designated in the contract for continuing 201 care, by an individual not related by consanguinity or affinity 202 to the resident, upon payment of an entrance fee.

(6)(3) "Continuing Care Advisory Council" or "advisory

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204	council" means the council established in s. 651.121.
205	(7)(4) "Continuing care at-home" means, pursuant to a
206	contract other than a contract described in subsection (5) (2),
207	furnishing to a resident who resides outside the facility the
208	right to future access to shelter and nursing care or personal
209	services, whether such services are provided in the facility or
210	in another setting designated in the contract, by an individual
211	not related by consanguinity or affinity to the resident, upon
212	payment of an entrance fee.
213	(8) "Controlling company" means any corporation, trust, or
214	association that directly or indirectly owns 25 percent or more
215	<u>of:</u>
216	(a) The voting securities of one or more providers or
217	facilities that are stock corporations; or
218	(b) The ownership interest of one or more providers or
219	facilities that are not stock corporations.
220	(9) "Corrective order" means an order issued by the office
221	which specifies corrective actions that the office determines
222	are required in accordance with this chapter or commission rule.
223	(10) "Days cash on hand" means the quotient obtained by
224	dividing the value of paragraph (a) by the value of paragraph
225	<u>(b).</u>
226	(a) The sum of unrestricted cash, unrestricted short-term
227	and long-term investments, provider restricted funds, and the
228	minimum liquid reserve as of the reporting date.
229	(b) Operating expenses less depreciation, amortization, and
230	other noncash expenses and nonoperating losses, divided by 365.
231	Operating expenses, depreciation, amortization, and other
232	noncash expenses and nonoperating losses are each the sum of

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233	their respective values over the 12-month period ending on the
234	reporting date.
235	
236	With prior written approval of the office, a demand note or
237	other parental guarantee may be considered a short-term or long-
238	term investment for the purposes of paragraph (a). However, the
239	total of all demand notes issued by the parent may not, at any
240	time, be more than the sum of unrestricted cash and unrestricted
241	short-term and long-term investments held by the parent.
242	(11) "Debt service coverage ratio" means the quotient
243	obtained by dividing the value of paragraph (a) by the value of
244	paragraph (b).
245	(a) The sum of total expenses less interest expense on the
246	debt facility, depreciation, amortization, and other noncash
247	expense and nonoperating losses, subtracted from the sum of
248	total revenues, excluding noncash revenues and nonoperating
249	gains, and gross entrance fees received less earned entrance
250	fees and refunds paid. Expenses, interest expense on the debt
251	facility, depreciation, amortization, and other noncash expense
252	and nonoperating losses, revenues, noncash revenues,
253	nonoperating gains, gross entrance fees, earned entrance fees,
254	and refunds are each the sum of their respective values over the
255	12-month period ending on the reporting date.
256	(b) Total annual principal and interest expense due on the
257	debt facility over the 12-month period ending on the reporting
258	date. For the purposes of this paragraph, principal excludes any
259	balloon principal payment amounts, and interest expense due is
260	the sum of the interest over the 12-month period immediately
261	preceding the reporting date.

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262	(12) "Department" means the Department of Financial
263	Services.
264	(13) (5) "Entrance fee" means an initial or deferred payment
265	of a sum of money or property made as full or partial payment
266	for continuing care or continuing care at-home. An accommodation
267	fee, admission fee, member fee, or other fee of similar form and
268	application are considered to be an entrance fee.
269	<u>(14)</u> "Facility" means a place where continuing care is
270	furnished and may include one or more physical plants on a
271	primary or contiguous site or an immediately accessible site. As
272	used in this subsection, the term "immediately accessible site"
273	means a parcel of real property separated by a reasonable
274	distance from the facility as measured along public
275	thoroughfares, and the term "primary or contiguous site" means
276	the real property contemplated in the feasibility study required
277	by this chapter.
278	(7) "Generally accepted accounting principles" means those
279	accounting principles and practices adopted by the Financial
280	Accounting Standards Board and the American Institute of
281	Certified Public Accountants, including Statement of Position
282	90-8 with respect to any full year to which the statement
283	applies.
284	(15) "Impaired" or "impairment" means that either of the
285	following has occurred:
286	(a) A provider has failed to maintain its minimum liquid
287	reserve as required under s. 651.035, unless the provider has
288	received prior written approval from the office for a withdrawal
289	pursuant to s. 651.035(6) and is compliant with the approved
290	payment schedule.

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291	(b) Beginning January 1, 2021:
292	1. For a provider with mortgage financing from a third-
293	party lender or a public bond issue, the provider's debt service
294	coverage ratio is less than 1.00:1 and the provider's days cash
295	on hand is less than 90; or
296	2. For a provider without mortgage financing from a third-
297	party lender or public bond issue, the provider's days cash on
298	hand is less than 90.
299	
300	If the provider is a member of an obligated group having cross-
301	collateralized debt, the obligated group's debt service coverage
302	ratio and days cash on hand must be used to determine if the
303	provider is impaired.
304	(16) (8) "Insolvency" means the condition in which <u>a</u> the
305	provider is unable to pay its obligations as they come due in
306	the normal course of business.
307	(17) (9) "Licensed" means that <u>a</u> the provider has obtained a
308	certificate of authority from the <u>office</u> department .
309	(18) "Manager", "management," or "management company" means
310	a person who administers the day-to-day business operations of a
311	facility for a provider, subject to the policies, directives,
312	and oversight of the provider.
313	(19) (10) "Nursing care" means those services or acts
314	rendered to a resident by an individual licensed or certified
315	pursuant to chapter 464.
316	(20) "Obligated group" means one or more entities that
317	jointly agree to be bound by a financing structure containing
318	security provisions and covenants applicable to the group. For
319	the purposes of this subsection, debt issued under such a
1	

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597-02920-19 20191070c1 320 financing structure must be a joint and several obligation of each member of the group. 321 (21) "Occupancy" means the total number of occupied 322 323 independent living units, assisted living units, and skilled 324 nursing beds in a facility divided by the total number of units 325 and beds in that facility, excluding units and beds that are 326 unavailable to market or that are reserved by prospective 327 residents. 328 (22) (11) "Personal services" has the same meaning as in s. 429.02. 329 (23) (12) "Provider" means the owner or operator, whether a 330 331 natural person, partnership or other unincorporated association, 332 however organized, trust, or corporation, of an institution, 333 building, residence, or other place, whether operated for profit 334 or not, which owner or operator provides continuing care or 335 continuing care at-home for a fixed or variable fee, or for any 336 other remuneration of any type, whether fixed or variable, for 337 the period of care, payable in a lump sum or lump sum and 338 monthly maintenance charges or in installments. The term does 339 not apply to an entity that has existed and continuously 340 operated a facility located on at least 63 acres in this state 341 providing residential lodging to members and their spouses for 342 at least 66 years on or before July 1, 1989, and has the 343 residential capacity of 500 persons, is directly or indirectly owned or operated by a nationally recognized fraternal 344 organization, is not open to the public, and accepts only its 345 346 members and their spouses as residents. 347 (24) (13) "Records" means all documents, correspondence, and

347 (24) (13) "Records" means all documents, correspondence, and 348 the permanent financial, directory, and personnel information

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349	and data maintained by a provider pursuant to this chapter,
350	regardless of the physical form, characteristics, or means of
351	transmission.
352	(25) "Regulatory action level event" means that any two of
353	the following have occurred:
354	(a) The provider's debt service coverage ratio is less than
355	the minimum ratio specified in the provider's bond covenants or
356	lending agreement for long-term financing, or, if the provider
357	does not have a debt service coverage ratio required by its
358	lending institution, the provider's debt service coverage ratio
359	is less than 1.20:1 as of the most recent report filed with the
360	office. If the provider is a member of an obligated group having
361	cross-collateralized debt, the obligated group's debt service
362	coverage ratio must be used as the provider's debt service
363	coverage ratio.
364	(b) The provider's days cash on hand is less than the
365	minimum number of days cash on hand specified in the provider's
366	bond covenants or lending agreement for long-term financing. If
367	the provider does not have a days cash on hand required by its
368	lending institution, the days cash on hand may not be less than
369	100 as of the most recent report filed with the office. If the
370	provider is a member of an obligated group having cross-
371	collateralized debt, the days cash on hand of the obligated
372	group must be used as the provider's days cash on hand.
373	(c) The 12-month average occupancy of the provider's
374	facility is less than 80 percent. The average occupancy must be
375	calculated using the facility's occupancy as of the last day of
376	each month.
377	(26) (14) "Resident" means a purchaser of, a nominee of, or

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597-02920-19 20191070c1 378 a subscriber to a continuing care or continuing care at-home 379 contract. Such contract does not give the resident a part 380 ownership of the facility in which the resident is to reside, 381 unless expressly provided in the contract. 382 (27) (15) "Shelter" means an independent living unit, room, 383 apartment, cottage, villa, personal care unit, nursing bed, or 384 other living area within a facility set aside for the exclusive 385 use of one or more identified residents. 386 Section 2. Section 651.012, Florida Statutes, is amended to 387 read: 388 651.012 Exempted facility; written disclosure of 389 exemption.-Any facility exempted under ss. 632.637(1)(e) and 390 651.011(23) 651.011(12) must provide written disclosure of such 391 exemption to each person admitted to the facility after October 392 1, 1996. This disclosure must be written using language likely 393 to be understood by the person and must briefly explain the 394 exemption. 395 Section 3. Subsection (2) of section 651.013, Florida 396 Statutes, is amended to read: 397 651.013 Chapter exclusive; applicability of other laws.-398 (2) In addition to other applicable provisions cited in 399 this chapter, the office has the authority granted under ss. 624.302 and 624.303, 624.307-624.312, 624.318 624.308-624.312, 400 401 624.319(1)-(3), 624.320-624.321, 624.324, and 624.34, and 402 624.422 of the Florida Insurance Code to regulate providers of 403 continuing care and continuing care at-home. 404 Section 4. Section 651.019, Florida Statutes, is amended to 405 read: 651.019 New financing, additional financing, or 406

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597-02920-19 20191070c1 407 refinancing.-408 (1) (a) A provider shall provide a written general outline 409 of the amount and the anticipated terms of any new financing or 410 refinancing, and the intended use of proceeds, to the residents' council at least 30 days before the closing date of the 411 412 financing or refinancing transaction. If there is a material 413 change in the noticed information, a provider shall provide an updated notice to the residents' council within 10 business days 414 415 after the provider becomes aware of such change. 416 (b) If the facility does not have a residents' council, the 417 facility must make available, in the same manner as other 418 community notices, the information required under paragraph (a) 419 After issuance of a certificate of authority, the provider shall 420 submit to the office a general outline, including intended use 421 of proceeds, with respect to any new financing, additional 422 financing, or refinancing at least 30 days before the closing 423 date of such financing transaction. 424 (2) Within 30 days after the closing date of such financing or refinancing transaction, The provider shall furnish any 425 426 information the office may reasonably request in connection with 427 any new financing, additional financing, or refinancing, 428 including, but not limited to, the financing agreements and any 429 related documents, escrow or trust agreements, and statistical 430 or financial data. the provider shall also submit to the office 431 copies of executed financing documents, escrow or trust 432 agreements prepared in support of such financing or refinancing 433 transaction, and a copy of all documents required to be 434 submitted to the residents' council under paragraph (1)(a) 435 within 30 days after the closing date.

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597-02920-19 20191070c1 436 Section 5. Section 651.021, Florida Statutes, is amended to 437 read: 438 651.021 Certificate of authority required.-439 (1) A No person may not engage in the business of providing 440 continuing care, issuing contracts for continuing care or 441 continuing care at-home, or constructing a facility for the 442 purpose of providing continuing care in this state without a 443 certificate of authority obtained from the office as provided in 444 this chapter. This section subsection does not prohibit the preparation of a construction site or construction of a model 445 446 residence unit for marketing purposes, or both. The office may 447 allow the purchase of an existing building for the purpose of 448 providing continuing care if the office determines that the 449 purchase is not being made to circumvent the prohibitions in 450 this section. 451 (2) Written approval must be obtained from the office 452 before commencing construction or marketing for an expansion of 453 a certificated facility equivalent to the addition of at least 454 20 percent of existing units or 20 percent or more in the number 455 of continuing care at-home contracts. This provision does not 456 apply to construction for which a certificate of need from the

457 Agency for Health Care Administration is required.

458 (a) For providers that offer both continuing care and 459 continuing care at-home, the 20 percent is based on the total of 460 both existing units and existing contracts for continuing care 461 at-home. For purposes of this subsection, an expansion includes 462 increases in the number of constructed units or continuing care 463 at-home contracts or a combination of both.

464

(b) The application for such approval shall be on forms

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465	adopted by the commission and provided by the office. The
466	application must include the feasibility study required by s.
467	651.022(3) or s. 651.023(1)(b) and such other information as
468	required by s. 651.023. If the expansion is only for continuing
469	care at-home contracts, an actuarial study prepared by an
470	independent actuary in accordance with standards adopted by the
471	American Academy of Actuaries which presents the financial
472	impact of the expansion may be substituted for the feasibility
473	study.
474	(c) In determining whether an expansion should be approved,
475	the office shall use the criteria provided in ss. 651.022(6) and
476	651.023(4).
477	Section 6. Section 651.0215, Florida Statutes, is created
478	to read:
479	651.0215 Consolidated application for a provisional
480	certificate of authority and a certificate of authority;
481	required restrictions on use of entrance fees
482	(1) For an applicant to qualify for a certificate of
483	authority without first obtaining a provisional certificate of
484	authority, all of the following conditions must be met:
485	(a) All reservation deposits and entrance fees must be
486	placed in escrow in accordance with s. 651.033. The applicant
487	may not use or pledge any part of an initial entrance fee for
488	the construction or purchase of the facility or as security for
489	long-term financing.
490	(b) The reservation deposit may not exceed the lesser of
491	\$40,000 or 10 percent of the then-current fee for the unit
492	selected by a resident and must be refundable at any time before
493	the resident takes occupancy of the selected unit.

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494	(c) The resident contract must state that collection of the
495	balance of the entrance fee is to occur after the resident is
496	notified that his or her selected unit is available for
497	occupancy and on or before the occupancy date.
498	(2) The consolidated application must be on a form
499	prescribed by the commission and must contain all of the
500	following information:
501	(a) All of the information required under s. 651.022(2).
502	(b) A feasibility study prepared by an independent
503	consultant which contains all of the information required by s.
504	651.022(3) and financial forecasts or projections prepared in
505	accordance with standards adopted by the American Institute of
506	Certified Public Accountants or in accordance with standards for
507	feasibility studies for continuing care retirement communities
508	adopted by the Actuarial Standards Board.
509	1. The feasibility study must take into account project
510	costs, actual marketing results to date and marketing
511	projections, resident fees and charges, competition, resident
512	contract provisions, and other factors that affect the
513	feasibility of operating the facility.
514	2. If the feasibility study is prepared by an independent
515	certified public accountant, it must contain an examination
516	report, or a compilation report acceptable to the office,
517	containing a financial forecast or projections for the first 5
518	years of operations which take into account an actuary's
519	mortality and morbidity assumptions as the study relates to
520	turnover, rates, fees, and charges. If the study is prepared by
521	an independent consulting actuary, it must contain mortality and
522	morbidity assumptions as it relates to turnover, rates, fees,

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523	and charges and an actuary's signed opinion that the project as
524	proposed is feasible and that the study has been prepared in
525	accordance with Actuarial Standards of Practice No. 3 for
526	Continuing Care Retirement Communities, Revised Edition,
527	effective May 1, 2011.
528	(c) Documents evidencing that commitments have been secured
529	for construction financing and long-term financing or that a
530	documented plan acceptable to the office has been adopted by the
531	applicant for long-term financing.
532	(d) Documents evidencing that all conditions of the lender
533	have been satisfied to activate the commitment to disburse
534	funds, other than the obtaining of the certificate of authority,
535	the completion of construction, or the closing of the purchase
536	of realty or buildings for the facility.
537	(e) Documents evidencing that the aggregate amount of
538	entrance fees received by or pledged to the applicant, plus
539	anticipated proceeds from any long-term financing commitment and
540	funds from all other sources in the actual possession of the
541	applicant, equal at least 100 percent of the aggregate cost of
542	constructing or purchasing, equipping, and furnishing the
543	facility plus 100 percent of the anticipated startup losses of
544	the facility.
545	(f) A complete audited financial report of the applicant,
546	prepared by an independent certified public accountant in
547	accordance with generally accepted accounting principles, as of
548	the date the applicant commenced business operations or for the
549	fiscal year that ended immediately preceding the date of
550	application, whichever is later; and complete unaudited
551	quarterly financial statements attested to by the applicant
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597-02920-19 20191070c1 552 after the date of the last audit. 553 (g) Documents evidencing that the applicant will be able to 554 comply with s. 651.035. 555 (h) Such other reasonable data, financial statements, and 556 pertinent information as the commission or office may require 557 with respect to the applicant or the facility to determine the 558 financial status of the facility and the management capabilities 559 of its managers and owners. 560 561 If any material change occurs in the facts set forth in an 562 application filed with the office pursuant to this subsection, 563 an amendment setting forth such change must be filed with the 564 office within 10 business days after the applicant becomes aware 565 of such change, and a copy of the amendment must be sent by 566 registered mail to the principal office of the facility and to 567 the principal office of the controlling company. 568 (3) If an applicant has or proposes to have more than one 569 facility offering continuing care or continuing care at-home, a 570 separate certificate of authority must be obtained for each 571 facility. 572 (4) Within 45 days after receipt of the information 573 required under subsection (2), the office shall examine the 574 information and notify the applicant in writing, specifically 575 requesting any additional information that the office is 576 authorized to require. An application is deemed complete when 577 the office receives all requested information and the applicant 578 corrects any error or omission of which the applicant was timely 579 notified or when the time for such notification has expired. 580 Within 15 days after receipt of all of the requested additional

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581	information, the office shall notify the applicant in writing
582	that all of the requested information has been received and that
583	the application is deemed complete as of the date of the notice.
584	Failure to notify the applicant in writing within the 15-day
585	period constitutes acknowledgment by the office that it has
586	received all requested additional information, and the
587	application is deemed complete for purposes of review on the
588	date the applicant files all of the required additional
589	information.
590	(5) Within 45 days after an application is deemed complete
591	as set forth in subsection (4) and upon completion of the
592	remaining requirements of this section, the office shall
593	complete its review and issue or deny a certificate of authority
594	to the applicant. If a certificate of authority is denied, the
595	office shall notify the applicant in writing, citing the
596	specific failures to satisfy this chapter, and the applicant is
597	entitled to an administrative hearing pursuant to chapter 120.
598	(6) The office shall issue a certificate of authority upon
599	determining that the applicant meets all of the requirements of
600	law and has submitted all of the information required under this
601	section, that all escrow requirements have been satisfied, and
602	that the fees prescribed in s. 651.015(2) have been paid.
603	(7) The issuance of a certificate of authority entitles the
604	applicant to begin construction and collect reservation deposits
605	and entrance fees from prospective residents. The reservation
606	contract must state the cancellation policy and the terms of the
607	continuing care contract. All or any part of an entrance fee or
608	reservation deposit collected must be placed in an escrow
609	account or on deposit with the department pursuant to s.
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597-02920-19 20191070c1 610 651.033. 611 (8) The provider is entitled to secure release of the moneys held in escrow within 7 days after the office receives an 612 613 affidavit from the provider, along with appropriate 614 documentation to verify, and notification is provided to the 615 escrow agent by certified mail, that all of the following 616 conditions have been satisfied: 617 (a) A certificate of occupancy has been issued. (b) Payment in full has been received for at least 70 618 619 percent of the total units of a phase or of the total of the 620 combined phases constructed. If a provider offering continuing 621 care at-home is applying for a release of escrowed entrance fees, the same minimum requirement must be met for the 622 623 continuing care contracts and for the continuing care at-home 624 contracts independently of each other. (c) The provider has evidence of sufficient funds to meet 625 626 the requirements of s. 651.035, which may include funds 627 deposited in the initial entrance fee account. 628 (d) Documents evidencing the intended application of the 629 proceeds upon release and documents evidencing that the entrance 630 fees, when released, will be applied as represented to the 631 office. 632 (9) The office may not approve any application that 633 includes in the plan of financing any encumbrance of the 634 operating reserves or renewal and replacement reserves required 635 by this chapter. 636 (10) The office may not issue a certificate of authority to 637 a facility that does not have a component that is to be licensed 638 pursuant to part II of chapter 400 or part I of chapter 429, or

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597-02920-19 20191070c1 639 that does not offer personal services or nursing services 640 through written contractual agreement. A written contractual agreement must be disclosed in the contract for continuing care 641 642 or continuing care at-home and is subject to s. 651.1151. 643 Section 7. Subsections (2), (3), (6), and (8) of section 644 651.022, Florida Statutes, are amended, and subsection (5) of 645 that section is republished, to read: 646 651.022 Provisional certificate of authority; application.-(2) The application for a provisional certificate of 647 648 authority must shall be on a form prescribed by the commission 649 and must shall contain the following information: (a) If the applicant or provider is a corporation, a copy 650 651 of the articles of incorporation and bylaws; if the applicant or 652 provider is a partnership or other unincorporated association, a copy of the partnership agreement, articles of association, or 653 654 other membership agreement; and, if the applicant or provider is 655 a trust, a copy of the trust agreement or instrument. 656 (b) The full names, residences, and business addresses of: 657 1. The proprietor, if the applicant or provider is an 658 individual. 659 2. Every partner or member, if the applicant or provider is 660 a partnership or other unincorporated association, however 661 organized, having fewer than 50 partners or members, together 662 with the business name and address of the partnership or other 663 organization. 664 3. The principal partners or members, if the applicant or 665 provider is a partnership or other unincorporated association, 666 however organized, having 50 or more partners or members, 667 together with the business name and business address of the

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668	partnership or other organization. If such unincorporated
669	organization has officers and a board of directors, the full
670	name and business address of each officer and director may be
671	set forth in lieu of the full name and business address of its
672	principal members.
673	4. The corporation and each officer and director thereof,
674	if the applicant or provider is a corporation.
675	5. Every trustee and officer, if the applicant or provider
676	is a trust.
677	6. The manager, whether an individual, corporation,
678	partnership, or association.
679	7. Any stockholder holding at least a 10 percent interest
680	in the operations of the facility in which the care is to be
681	offered.
682	8. Any person whose name is required to be provided in the
683	application under this paragraph and who owns any interest in or
684	receives any remuneration from, directly or indirectly, any
685	professional service firm, association, trust, partnership, or
686	corporation providing goods, leases, or services to the facility
687	for which the application is made, with a real or anticipated
688	value of \$10,000 or more, and the name and address of the
689	professional service firm, association, trust, partnership, or
690	corporation in which such interest is held. The applicant shall
691	describe such goods, leases, or services and the probable cost
692	to the facility or provider and shall describe why such goods,
693	leases, or services should not be purchased from an independent
694	entity.
695	9. Any person, corporation, partnership, association, or

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696 trust owning land or property leased to the facility, along with

597-02920-19 697 a copy of the lease agreement. 698 10. Any affiliated parent or subsidiary corporation or 699 partnership. 700 (c)1. Evidence that the applicant is reputable and of 701 responsible character. If the applicant is a firm, association, 702 organization, partnership, business trust, corporation, or 703 company, the form must shall require evidence that the members 704 or shareholders are reputable and of responsible character, and 705 the person in charge of providing care under a certificate of 706 authority are shall likewise be required to produce evidence of 707 being reputable and of responsible character.

708 2. Evidence satisfactory to the office of the ability of 709 the applicant to comply with the provisions of this chapter and 710 with rules adopted by the commission pursuant to this chapter.

711 3. A statement of whether a person identified in the 712 application for a provisional certificate of authority or the 713 administrator or manager of the facility, if such person has 714 been designated, or any such person living in the same location:

715 a. Has been convicted of a felony or has pleaded nolo 716 contendere to a felony charge, or has been held liable or has 717 been enjoined in a civil action by final judgment, if the felony 718 or civil action involved fraud, embezzlement, fraudulent 719 conversion, or misappropriation of property.

720 b. Is subject to a currently effective injunctive or restrictive order or federal or state administrative order 721 722 relating to business activity or health care as a result of an 723 action brought by a public agency or department, including, 724 without limitation, an action affecting a license under chapter 725 400 or chapter 429.

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The statement <u>must</u> shall set forth the court or agency, the date of conviction or judgment, and the penalty imposed or damages assessed, or the date, nature, and issuer of the order. Before determining whether a provisional certificate of authority is to be issued, the office may make an inquiry to determine the accuracy of the information submitted pursuant to subparagraphs 1., 2., and 3. 1. and 2.

(d) The contracts for continuing care and continuing care at-home to be entered into between the provider and residents which meet the minimum requirements of s. 651.055 or s. 651.057 and which include a statement describing the procedures required by law relating to the release of escrowed entrance fees. Such statement may be furnished through an addendum.

(e) Any advertisement or other written material proposed tobe used in the solicitation of residents.

742 (f) Such other reasonable data, financial statements, and 743 pertinent information as the commission or office may reasonably 744 require with respect to the provider or the facility, including 745 the most recent audited financial report statements of 746 comparable facilities currently or previously owned, managed, or 747 developed by the applicant or its principal, to assist in 748 determining the financial viability of the project and the 749 management capabilities of its managers and owners.

(g) The forms of the residency contracts, reservation contracts, escrow agreements, and wait list contracts, if applicable, which are proposed to be used by the provider in the furnishing of care. The office shall approve contracts and escrow agreements that comply with ss. 651.023(1)(c), 651.033,

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597-02920-19 20191070c1 755 651.055, and 651.057. Thereafter, no other form of contract or 756 agreement may be used by the provider until it has been 757 submitted to the office and approved. 758 759 If any material change occurs in the facts set forth in an 760 application filed with the office pursuant to this subsection, 761 an amendment setting forth such change must be filed with the 762 office within 10 business days after the applicant becomes aware 763 of such change, and a copy of the amendment must be sent by 764 registered mail to the principal office of the facility and to 765 the principal office of the controlling company. 766 (3) In addition to the information required in subsection 767 (2), an applicant for a provisional certificate of authority 768 shall submit a market feasibility study with appropriate 769 financial, marketing, and actuarial assumptions for the first 5

770 <u>years of operations</u>. The market feasibility study <u>must</u> shall 771 include at least the following information:

(a) A description of the proposed facility, including the
location, size, anticipated completion date, and the proposed
construction program.

(b) An identification and evaluation of the primary and, if appropriate, the secondary market areas of the facility and the projected unit sales per month.

(c) Projected revenues, including anticipated entrance fees; monthly service fees; nursing care <u>revenues</u> rates, if applicable; and all other sources of revenue, including the total amount of debt financing required.

(d) Projected expenses, including staffing requirements andsalaries; cost of property, plant, and equipment, including

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597-02920-19 20191070c1 784 depreciation expense; interest expense; marketing expense; and 785 other operating expenses. 786 (e) A projected balance sheet Current assets and 787 liabilities of the applicant. 788 (f) Expectations of the financial condition of the project, 789 including the projected cash flow, and a projected balance sheet 790 and an estimate of the funds anticipated to be necessary to 791 cover startup losses. 792 (g) The inflation factor, if any, assumed in the 793 feasibility study for the proposed facility and how and where it 794 is applied. 795 (h) Project costs and the total amount of debt financing 796 required, marketing projections, resident fees and charges, the 797 competition, resident contract provisions, and other factors that which affect the feasibility of the facility. 798 799 (i) Appropriate population projections, including morbidity 800 and mortality assumptions. (j) The name of the person who prepared the feasibility 802 study and the experience of such person in preparing similar 803 studies or otherwise consulting in the field of continuing care. 804 The preparer of the feasibility study may be the provider or a 805 contracted third party. 806 (k) Any other information that the applicant deems relevant 807 and appropriate to enable the office to make a more informed determination. (5) (a) Within 30 days after receipt of an application for a

809 810 provisional certificate of authority, the office shall examine 811 the application and shall notify the applicant in writing, specifically setting forth and specifically requesting any 812

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597-02920-19 20191070c1 813 additional information the office is permitted by law to 814 require. If the application submitted is determined by the 815 office to be substantially incomplete so as to require 816 substantial additional information, including biographical 817 information, the office may return the application to the 818 applicant with a written notice that the application as received 819 is substantially incomplete and, therefore, unacceptable for 820 filing without further action required by the office. Any filing 821 fee received shall be refunded to the applicant.

822 (b) Within 15 days after receipt of all of the requested 823 additional information, the office shall notify the applicant in 824 writing that all of the requested information has been received 825 and the application is deemed to be complete as of the date of 826 the notice. Failure to so notify the applicant in writing within 827 the 15-day period shall constitute acknowledgment by the office 828 that it has received all requested additional information, and 829 the application shall be deemed to be complete for purposes of 830 review upon the date of the filing of all of the requested 831 additional information.

832 (6) Within 45 days after the date an application is deemed 833 complete as set forth in paragraph (5)(b), the office shall 834 complete its review and issue a provisional certificate of 835 authority to the applicant based upon its review and a 836 determination that the application meets all requirements of 837 law, that the feasibility study was based on sufficient data and 838 reasonable assumptions, and that the applicant will be able to 839 provide continuing care or continuing care at-home as proposed 840 and meet all financial and contractual obligations related to 841 its operations, including the financial requirements of this

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597-02920-19 20191070c1 842 chapter. If the application is denied, the office shall notify 843 the applicant in writing, citing the specific failures to meet 844 the provisions of this chapter. Such denial entitles the 845 applicant to a hearing pursuant to chapter 120. 846 (8) The office may shall not approve any application that 847 which includes in the plan of financing any encumbrance of the 848 operating reserves or renewal and replacement reserves required 849 by this chapter. 850 Section 8. Subsections (1) and (4) through (9) of section 651.023, Florida Statutes, are amended, and subsection (2) of 851 852 that section is republished, to read: 853 651.023 Certificate of authority; application.-(1) After issuance of a provisional certificate of 854 855 authority, the office shall issue to the holder of such 856 provisional certificate a certificate of authority if the holder 857 of the provisional certificate provides the office with the 858 following information: 859 (a) Any material change in status with respect to the 860 information required to be filed under s. 651.022(2) in the 861 application for the provisional certificate. 862 (b) A feasibility study prepared by an independent 863 consultant which contains all of the information required by s. 864 651.022(3) and financial forecasts or projections prepared in 865 accordance with standards adopted by the American Institute of Certified Public Accountants or in accordance with standards for 866 867 feasibility studies or continuing care retirement communities 868 adopted by the Actuarial Standards Board. 869 1. The study must also contain an independent evaluation 870 and examination opinion, or a comparable opinion acceptable to

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597-02920-1920191070c1871the office, by the consultant who prepared the study, of the872underlying assumptions used as a basis for the forecasts or873projections in the study and that the assumptions are reasonable874and proper and the project as proposed is feasible.8751.2. The study must take into account project costs, actual

marketing results to date and marketing projections, resident fees and charges, competition, resident contract provisions, and any other factors which affect the feasibility of operating the facility.

880 2.3. If the study is prepared by an independent certified 881 public accountant, it must contain an examination opinion or a 882 compilation report acceptable to the office containing a 883 financial forecast or projections for the first 5 $\frac{3}{2}$ years of 884 operations which take into account an actuary's mortality and 885 morbidity assumptions as the study relates to turnover, rates, 886 fees, and charges and financial projections having a compilation 887 opinion for the next 3 years. If the study is prepared by an independent consulting actuary, it must contain mortality and 888 889 morbidity assumptions as the study relates to turnover, rates, 890 fees, and charges data and an actuary's signed opinion that the 891 project as proposed is feasible and that the study has been 892 prepared in accordance with standards adopted by the American 893 Academy of Actuaries.

(c) Subject to subsection (4), a provider may submit an application for a certificate of authority and any required exhibits upon submission of <u>documents evidencing</u> proof that the project has a minimum of 30 percent of the units reserved for which the provider is charging an entrance fee. This does not apply to an application for a certificate of authority for the

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597-02920-19 20191070c1 900 acquisition of a facility for which a certificate of authority 901 was issued before October 1, 1983, to a provider who 902 subsequently becomes a debtor in a case under the United States 903 Bankruptcy Code, 11 U.S.C. ss. 101 et seq., or to a provider for 904 which the department has been appointed receiver pursuant to 905 part II of chapter 631. 906 (d) Documents evidencing Proof that commitments have been 907 secured for both construction financing and long-term financing 908 or a documented plan acceptable to the office has been adopted 909 by the applicant for long-term financing. 910 (e) Documents evidencing Proof that all conditions of the 911 lender have been satisfied to activate the commitment to 912 disburse funds other than the obtaining of the certificate of 913 authority, the completion of construction, or the closing of the 914 purchase of realty or buildings for the facility. 915 (f) Documents evidencing Proof that the aggregate amount of 916 entrance fees received by or pledged to the applicant, plus 917 anticipated proceeds from any long-term financing commitment, 918 plus funds from all other sources in the actual possession of 919 the applicant, equal at least 100 percent of the aggregate cost 920 of constructing or purchasing, equipping, and furnishing the 921 facility plus 100 percent of the anticipated startup losses of 922 the facility. 923 (g) A complete audited financial report statements of the 924 applicant, prepared by an independent certified public

925 accountant in accordance with generally accepted accounting 926 principles, as of the date the applicant commenced business 927 operations or for the fiscal year that ended immediately 928 preceding the date of application, whichever is later, and

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597-02920-19 20191070c1 929 complete unaudited quarterly financial statements attested to by 930 the applicant after the date of the last audit. (h) Documents evidencing Proof that the applicant has 931 932 complied with the escrow requirements of subsection (5) or 933 subsection (7) and will be able to comply with s. 651.035. 934 (i) Such other reasonable data, financial statements, and 935 pertinent information as the commission or office may require 936 with respect to the applicant or the facility, to determine the 937 financial status of the facility and the management capabilities 938 of its managers and owners. 939 940 If any material change occurs in the facts set forth in an 941 application filed with the office pursuant to this subsection, 942 an amendment setting forth such change must be filed with the office within 10 business days after the applicant becomes aware 943 944 of such change, and a copy of the amendment must be sent by 945 registered mail to the principal office of the facility and to 946 the principal office of the controlling company. 947 (2) Within 30 days after receipt of the information 948 required under subsection (1), the office shall examine such 949 information and notify the provider in writing, specifically 950 requesting any additional information the office is permitted by 951 law to require. Within 15 days after receipt of all of the 952 requested additional information, the office shall notify the 953 provider in writing that all of the requested information has

been received and the application is deemed to be complete as of the date of the notice. Failure to notify the applicant in writing within the 15-day period constitutes acknowledgment by the office that it has received all requested additional

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597-02920-19 20191070c1 958 information, and the application shall be deemed complete for 959 purposes of review on the date of filing all of the required 960 additional information. 961 (4) The office shall issue a certificate of authority upon 962 determining that the applicant meets all requirements of law and 963 has submitted all of the information required by this section, 964 that all escrow requirements have been satisfied, and that the 965 fees prescribed in s. 651.015(2) have been paid. 966 (a) A Notwithstanding satisfaction of the 30-percent 967 minimum reservation requirement of paragraph (1)(c), no 968 certificate of authority may not shall be issued until 969 documentation evidencing that the project has a minimum of 50 970 percent of the units reserved for which the provider is charging 971 an entrance fee, and proof is provided to the office. If a 972 provider offering continuing care at-home is applying for a 973 certificate of authority or approval of an expansion pursuant to 974 s. 651.021(2), the same minimum reservation requirements must be 975 met for the continuing care and continuing care at-home 976 contracts, independently of each other. 977 (b) In order for a unit to be considered reserved under

978 this section, the provider must collect a minimum deposit of the 979 lesser of \$40,000 or 10 percent of the then-current entrance fee 980 for that unit, and may assess a forfeiture penalty of 2 percent of the entrance fee due to termination of the reservation 981 982 contract after 30 days for any reason other than the death or 983 serious illness of the resident, the failure of the provider to 984 meet its obligations under the reservation contract, or other 985 circumstances beyond the control of the resident that equitably entitle the resident to a refund of the resident's deposit. The 986

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597-02920-19 20191070c1 987 reservation contract must state the cancellation policy and the 988 terms of the continuing care or continuing care at-home contract 989 to be entered into. 990 (5) Up to 25 percent of the moneys paid for all or any part 991 of an initial entrance fee may be included or pledged for the 992 construction or purchase of the facility or as security for 993 long-term financing. As used in this section, the term "initial 994 entrance fee" means the total entrance fee charged by the 995 facility to the first occupant of a unit. 996 (a) A minimum of 75 percent of the moneys paid for all or 997 any part of an initial entrance fee collected for continuing 998 care or continuing care at-home must shall be placed in an 999 escrow account or on deposit with the department as prescribed in s. 651.033. 1000 1001 (b) For an expansion as provided in s. 651.021(2), a 1002 minimum of 75 percent of the moneys paid for all or any part of 1003 an initial entrance fee collected for continuing care and 50 1004 percent of the moneys paid for all or any part of an initial fee 1005 collected for continuing care at-home shall be placed in an 1006 escrow account or on deposit with the department as prescribed 1007 in s. 651.033. 1008 (6) The provider is entitled to secure release of the moneys held in escrow within 7 days after receipt by the office

1009 moneys held in escrow within 7 days after receipt by the office 1010 of an affidavit from the provider, along with appropriate copies 1011 to verify, and notification to the escrow agent by certified 1012 mail, that the following conditions have been satisfied:

(a) A certificate of occupancy has been issued.

1013

1014 (b) Payment in full has been received for at least 70 1015 percent of the total units of a phase or of the total of the

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1016	combined phases constructed. If a provider offering continuing
1017	care at-home is applying for a release of escrowed entrance
1018	fees, the same minimum requirement must be met for the
1019	continuing care and continuing care at-home contracts,
1020	independently of each other.
1021	(c) The consultant who prepared the feasibility study
1022	required by this section or a substitute approved by the office
1023	certifies within 12 months before the date of filing for office
1024	approval that there has been no material adverse change in
1025	status with regard to the feasibility study. If a material
1026	adverse change exists at the time of submission, sufficient
1027	information acceptable to the office and the feasibility
1028	consultant must be submitted which remedies the adverse
1029	condition.
1030	(c) (d) Documents evidencing Proof that commitments have
1031	been secured or a documented plan adopted by the applicant has
1032	been approved by the office for long-term financing.
1033	(d) (e) Documents evidencing Proof that the provider has
1034	sufficient funds to meet the requirements of s. 651.035, which
1035	may include funds deposited in the initial entrance fee account.
1036	(e) (f) Documents evidencing Proof as to the intended
1037	application of the proceeds upon release and <u>documentation</u> proof
1038	that the entrance fees when released will be applied as
1039	represented to the office.
1040	(f) If any material change occurred in the facts set forth
1041	in the application filed with the office pursuant to subsection
1042	(1), the applicant timely filed the amendment setting forth such
1043	change with the office and sent copies of the amendment to the
1044	principal office of the facility and to the principal office of

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1045 the controlling company as required under that subsection. 1046 Notwithstanding chapter 120, no person, other than the provider, 1047 the escrow agent, and the office, may have a substantial 1048 1049 interest in any office decision regarding release of escrow 1050 funds in any proceedings under chapter 120 or this chapter 1051 regarding release of escrow funds. 1052 (7) In lieu of the provider fulfilling the requirements in subsection (5) and paragraphs (6) (b) and (c) (d), the office may 1053 authorize the release of escrowed funds to retire all 1054 1055 outstanding debts on the facility and equipment upon application 1056 of the provider and upon the provider's showing that the 1057 provider will grant to the residents a first mortgage on the 1058 land, buildings, and equipment that constitute the facility, and 1059 that the provider has satisfied paragraphs (6) (a), (c), and (d) 1060 (e). Such mortgage shall secure the refund of the entrance fee 1061 in the amount required by this chapter. The granting of such 1062 mortgage is subject to the following: 1063 (a) The first mortgage is granted to an independent trust 1064 that is beneficially held by the residents. The document 1065 creating the trust must include a provision that agrees to an 1066 annual audit and will furnish to the office all information the 1067 office may reasonably require. The mortgage may secure payment 1068 on bonds issued to the residents or trustee. Such bonds are 1069 redeemable after termination of the residency contract in the 1070 amount and manner required by this chapter for the refund of an 1071 entrance fee.

(b) Before granting a first mortgage to the residents, allconstruction must be substantially completed and substantially

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597-02920-19 20191070c1 1074 all equipment must be purchased. No part of the entrance fees 1075 may be pledged as security for a construction loan or otherwise 1076 used for construction expenses before the completion of 1077 construction. 1078 (c) If the provider is leasing the land or buildings used 1079 by the facility, the leasehold interest must be for a term of at 1080 least 30 years. 1081 (8) The timeframes provided under s. 651.022(5) and (6) apply to applications submitted under s. 651.021(2). The office 1082 1083 may not issue a certificate of authority to a facility that does 1084 not have a component that is to be licensed pursuant to part II 1085 of chapter 400 or to part I of chapter 429 or that does not 1086 offer personal services or nursing services through written 1087 contractual agreement. A written contractual agreement must be 1088 disclosed in the contract for continuing care or continuing care at-home and is subject to the provisions of s. 651.1151, 1089 1090 relating to administrative, vendor, and management contracts. 1091 (9) The office may not approve an application that includes 1092 in the plan of financing any encumbrance of the operating 1093 reserves or renewal and replacement reserves required by this 1094 chapter. 1095 Section 9. Section 651.024, Florida Statutes, is amended to 1096 read: 1097 651.024 Acquisition.-1098 (1) A person who seeks to assume the role of general 1099 partner of a provider or to otherwise assume ownership or 1100 possession of, or control over, 10 percent or more of a 1101 provider, a controlling company of the provider, or a provider's 1102 assets, based on the balance sheet from the most recent

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1103	financial audit report filed with the office, is issued a
1104	certificate of authority to operate a continuing care facility
1105	or a provisional certificate of authority shall be subject to
1106	the provisions of s. 628.4615 and is not required to make
1107	filings pursuant to s. 651.022, s. 651.023, or s. 651.0245.
1108	(2) A person who seeks to acquire and become the provider
1109	for a facility is subject to s. 651.0245 and is not required to
1110	make filings pursuant to ss. 628.4615, 651.022, and 651.023.
1111	(3) A person may rebut a presumption of control by filing a
1112	disclaimer of control with the office on a form prescribed by
1113	the commission. The disclaimer must fully disclose all material
1114	relationships and bases for affiliation between the person and
1115	the provider or facility, as well as the basis for disclaiming
1116	the affiliation. In lieu of such form, a person or acquiring
1117	party may file with the office a copy of a Schedule 13G filed
1118	with the Securities and Exchange Commission pursuant to Rule
1119	13d-1(b) or (c), 17 C.F.R. s. 240.13d-1, under the Securities
1120	Exchange Act of 1934, as amended. After a disclaimer has been
1121	filed, the provider or facility is relieved of any duty to
1122	register or report under this section which may arise out of the
1123	provider's or facility's relationship with the person, unless
1124	the office disallows the disclaimer.
1125	(4) In addition to the provider, the facility, or the
1126	controlling company, the office has standing to petition a
1127	circuit court as described in s. 628.4615(9).
1128	Section 10. Section 651.0245, Florida Statutes, is created
1129	to read:
1130	651.0245 Application for the simultaneous acquisition of a
1131	facility and issuance of a certificate of authority

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597-02920-19 20191070c1 1132 (1) Except with the prior written approval of the office, a 1133 person may not, individually or in conjunction with any affiliated person of such person, directly or indirectly acquire 1134 1135 a facility operating under a subsisting certificate of authority 1136 and engage in the business of providing continuing care. 1137 (2) An applicant seeking simultaneous acquisition of a 1138 facility and issuance of a certificate of authority must: 1139 (a) Comply with the notice requirements of s. 1140 628.4615(2)(a); and 1141 (b) File an application in the form required by the office 1142 and cooperate with the office's review of the application. 1143 (3) The commission shall adopt by rule application requirements equivalent to those described in ss. 628.4615(4) 1144 and (5), 651.022(2), and 651.023(1)(b). The office shall review 1145 1146 the application and issue an approval or disapproval of the 1147 filing in accordance with ss. 628.4615(6)(a) and (c), (7)-(10), 1148 and (14); and 651.023(1)(b). 1149 (4) In addition to the facility, the provider, or the 1150 controlling company, the office has standing to petition a 1151 circuit court as described in s. 628.4615(9). 1152 (5) A person may rebut a presumption of control by filing a 1153 disclaimer of control with the office on a form prescribed by 1154 the commission. The disclaimer must fully disclose all material 1155 relationships and bases for affiliation between the person and the provider or facility, as well as the basis for disclaiming 1156 1157 the affiliation. In lieu of such form, a person or acquiring 1158 party may file with the office a copy of a Schedule 13G filed 1159 with the Securities and Exchange Commission pursuant to Rule 13d-1(b) or (c), 17 C.F.R. s. 240.13d-1, under the Securities 1160

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597-02920-19 20191070c1 1161 Exchange Act of 1934, as amended. After a disclaimer has been 1162 filed, the provider or facility is relieved of any duty to 1163 register or report under this section which may arise out of the provider's or facility's relationship with the person, unless 1164 1165 the office disallows the disclaimer. 1166 (6) The commission may adopt rules as necessary to 1167 administer this section. Section 11. Section 651.0246, Florida Statutes, is created 1168 to read: 1169 1170 651.0246 Expansions.-(1) (a) A provider must obtain written approval from the 1171 office before commencing construction or marketing for an 1172 1173 expansion of a certificated facility equivalent to the addition 1174 of at least 20 percent of existing units or 20 percent or more 1175 of the number of continuing care at-home contracts. If the 1176 provider has exceeded the current statewide median for days cash 1177 on hand, debt service coverage ratio, and total facility 1178 occupancy for two consecutive annual reporting periods, the 1179 provider is automatically granted approval to expand the total 1180 number of existing units by up to 35 percent upon submitting a 1181 letter to the office indicating the total number of planned 1182 units in the expansion, the proposed sources and uses of funds, and an attestation that the provider understands and pledges to 1183 1184 comply with all minimum liquid reserve and escrow account requirements. As used in this section, the term "existing units" 1185 1186 means the sum of the total number of independent living units 1187 and assisted living units identified in the most recent annual 1188 report filed with the office pursuant to s. 651.026. For 1189 purposes of this section, the statewide median for days cash on

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1190	hand, debt service coverage ratio, and total facility occupancy
1191	is the median calculated in the most recent annual report
1192	submitted by the office to the Continuing Care Advisory Council
1193	pursuant to s. 651.121(8). This section does not apply to
1194	construction for which a certificate of need from the Agency for
1195	Health Care Administration is required.
1196	(b) The application for the approval of an addition
1197	consisting of 20 percent or more of existing units or continuing
1198	care at-home contracts must be on forms adopted by the
1199	commission and provided by the office. The application must
1200	include the feasibility study required by this section and such
1201	other information as reasonably requested by the office. If the
1202	expansion is only for continuing care at-home contracts, an
1203	actuarial study prepared by an independent actuary in accordance
1204	with standards adopted by the American Academy of Actuaries
1205	which presents the financial impact of the expansion may be
1206	substituted for the feasibility study.
1207	(c) In determining whether an expansion should be approved,
1208	the office shall consider:
1209	1. Whether the application meets all requirements of law;
1210	2. Whether the feasibility study was based on sufficient
1211	data and reasonable assumptions; and
1212	3. Whether the applicant will be able to provide continuing
1213	care or continuing care at-home as proposed and meet all
1214	financial obligations related to its operations, including the
1215	financial requirements of this chapter.
1216	
1217	If the application is denied, the office must notify the
1218	applicant in writing, citing the specific failures to meet the

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1219	provisions of this chapter. A denial entitles the applicant to a
1220	hearing pursuant to chapter 120.
1221	(2) A provider applying for expansion of a certificated
1222	facility must submit all of the following:
1223	(a) A feasibility study prepared by an independent
1224	certified public accountant. The feasibility study must include
1225	at least the following information:
1226	1. A description of the facility and proposed expansion,
1227	including the location, the size, the anticipated completion
1228	date, and the proposed construction program.
1229	2. An identification and evaluation of the primary and, if
1230	applicable, secondary market areas of the facility and the
1231	projected unit sales per month.
1232	3. Projected revenues, including anticipated entrance fees;
1233	monthly service fees; nursing care revenues, if applicable; and
1234	all other sources of revenue.
1235	4. Projected expenses, including for staffing requirements
1236	and salaries; the cost of property, plant, and equipment,
1237	including depreciation expense; interest expense; marketing
1238	expense; and other operating expenses.
1239	5. A projected balance sheet of the applicant.
1240	6. The expectations for the financial condition of the
1241	project, including the projected cash flow and an estimate of
1242	the funds anticipated to be necessary to cover startup losses.
1243	7. The inflation factor, if any, assumed in the study for
1244	the proposed expansion and how and where it is applied.
1245	8. Project costs; the total amount of debt financing
1246	required; marketing projections; resident rates, fees, and
1247	charges; the competition; resident contract provisions; and

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1248	other factors that affect the feasibility of the facility.
1249	9. Appropriate population projections, including morbidity
1250	and mortality assumptions.
1251	10. The name of the person who prepared the feasibility
1252	study and his or her experience in preparing similar studies or
1253	otherwise consulting in the field of continuing care.
1254	11. Financial forecasts or projections prepared in
1255	accordance with standards adopted by the American Institute of
1256	Certified Public Accountants or in accordance with standards for
1257	feasibility studies for continuing care retirement communities
1258	adopted by the Actuarial Standards Board.
1259	12. An independent evaluation and examination opinion for
1260	the first 5 years of operations, or a comparable opinion
1261	acceptable to the office, by the consultant who prepared the
1262	study, of the underlying assumptions used as a basis for the
1263	forecasts or projections in the study and that the assumptions
1264	are reasonable and proper and the project as proposed is
1265	feasible.
1266	13. Any other information that the provider deems relevant
1267	and appropriate to provide to enable the office to make a more
1268	informed determination.
1269	(b) Such other reasonable data, financial statements, and
1270	pertinent information as the commission or office may require
1271	with respect to the applicant or the facility to determine the
1272	financial status of the facility and the management capabilities
1273	of its managers and owners.
1274	
1275	If any material change occurs in the facts set forth in an
1276	application filed with the office pursuant to this section, an

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1277	amendment setting forth such change must be filed with the
1278	office within 10 business days after the applicant becomes aware
1279	of such change, and a copy of the amendment must be sent by
1280	registered mail to the principal office of the facility and to
1281	the principal office of the controlling company.
1282	(3) A minimum of 75 percent of the moneys paid for all or
1283	any part of an initial entrance fee or reservation deposit
1284	collected for units in the expansion and 50 percent of the
1285	moneys paid for all or any part of an initial fee collected for
1286	continuing care at-home contracts in the expansion must be
1287	placed in an escrow account or on deposit with the department as
1288	prescribed in s. 651.033. Up to 25 percent of the moneys paid
1289	for all or any part of an initial entrance fee or reservation
1290	deposit may be included or pledged for the construction or
1291	purchase of the facility or as security for long-term financing.
1292	As used in this section, the term "initial entrance fee" means
1293	the total entrance fee charged by the facility to the first
1294	occupant of a unit.
1295	(4) The provider is entitled to secure release of the
1296	moneys held in escrow within 7 days after receipt by the office
1297	of an affidavit from the provider, along with appropriate copies
1298	to verify, and notification to the escrow agent by certified
1299	mail that the following conditions have been satisfied:
1300	(a) A certificate of occupancy has been issued.
1301	(b) Payment in full has been received for at least 50
1302	percent of the total units of a phase or of the total of the
1303	combined phases constructed. If a provider offering continuing
1304	care at-home is applying for a release of escrowed entrance
1305	fees, the same minimum requirement must be met for the

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1306	continuing care and continuing care at-home contracts
1307	independently of each other.
1308	(c) Documents evidencing that commitments have been secured
1309	or that a documented plan adopted by the applicant has been
1310	approved by the office for long-term financing.
1311	(d) Documents evidencing that the provider has sufficient
1312	funds to meet the requirements of s. 651.035, which may include
1313	funds deposited in the initial entrance fee account.
1314	(e) Documents evidencing the intended application of the
1315	proceeds upon release and documentation that the entrance fees,
1316	when released, will be applied as represented to the office.
1317	
1318	Notwithstanding chapter 120, only the provider, the escrow
1319	agent, and the office have a substantial interest in any office
1320	decision regarding release of escrow funds in any proceedings
1321	under chapter 120 or this chapter.
1322	(5)(a) Within 30 days after receipt of an application for
1323	expansion, the office shall examine the application and shall
1324	notify the applicant in writing, specifically requesting any
1325	additional information that the office is authorized to require.
1326	Within 15 days after the office receives all the requested
1327	additional information, the office shall notify the applicant in
1328	writing that the requested information has been received and
1329	that the application is deemed complete as of the date of the
1330	notice. If the office chooses not to notify the applicant within
1331	the 15-day period, the application is deemed complete for
1332	purposes of review on the date the applicant files the
1333	additional requested information. If the application submitted
1334	is determined by the office to be substantially incomplete so as

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1335	to require substantial additional information, including
1336	biographical information, the office may return the application
1337	to the applicant with a written notice stating that the
1338	application as received is substantially incomplete and,
1339	therefore, is unacceptable for filing without further action
1340	required by the office. Any filing fee received must be refunded
1341	to the applicant.
1342	(b) An application is deemed complete upon the office
1343	receiving all requested information and the applicant correcting
1344	any error or omission of which the applicant was timely notified
1345	or when the time for such notification has expired. The office
1346	shall notify the applicant in writing of the date on which the
1347	application was deemed complete.
1348	(6) Within 45 days after the date on which an application
1349	is deemed complete as provided in paragraph (5)(b), the office
1350	shall complete its review and, based upon its review, approve an
1351	expansion by the applicant and issue a determination that the
1352	application meets all requirements of law, that the feasibility
1353	study was based on sufficient data and reasonable assumptions,
1354	and that the applicant will be able to provide continuing care
1355	or continuing care at-home as proposed and meet all financial
1356	and contractual obligations related to its operations, including
1357	the financial requirements of this chapter. If the office
1358	requests additional information and the applicant provides it
1359	within 5 business days after notification, the period for
1360	reviewing or approving an application may not be extended beyond
1361	the period specified in paragraph (5)(a). If the application is
1362	denied, the office must notify the applicant in writing, citing
1363	the specific failures to meet the requirements of this chapter.

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1364	The denial entitles the applicant to a hearing pursuant to
1365	chapter 120.
1366	Section 12. Paragraphs (b) and (c) of subsection (2) and
1367	subsection (3) of section 651.026, Florida Statutes, are
1368	amended, subsection (10) is added to that section, and paragraph
1369	(a) of subsection (2) of that section is republished, to read:
1370	651.026 Annual reports
1371	(2) The annual report shall be in such form as the
1372	commission prescribes and shall contain at least the following:
1373	(a) Any change in status with respect to the information
1374	required to be filed under s. 651.022(2).
1375	(b) <u>A</u> financial <u>report</u> statements audited by an independent
1376	certified public accountant which must contain, for two or more
1377	periods if the facility has been in existence that long, all of
1378	the following:
1379	1. An accountant's opinion and, in accordance with
1380	generally accepted accounting principles:
1381	a. A balance sheet;
1382	b. A statement of income and expenses;
1383	c. A statement of equity or fund balances; and
1384	d. A statement of changes in cash flows.
1385	2. Notes to the financial <u>report</u> statements considered
1386	customary or necessary for full disclosure or adequate
1387	understanding of the financial <u>report</u> statements, financial
1388	condition, and operation.
1389	(c) The following financial information:
1390	1. A detailed listing of the assets maintained in the
1391	liquid reserve as required under s. 651.035 and in accordance
1392	with part II of chapter 625;

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597-02920-19 20191070c1 1393 2. A schedule giving additional information relating to 1394 property, plant, and equipment having an original cost of at 1395 least \$25,000, so as to show in reasonable detail with respect 1396 to each separate facility original costs, accumulated 1397 depreciation, net book value, appraised value or insurable value 1398 and date thereof, insurance coverage, encumbrances, and net 1399 equity of appraised or insured value over encumbrances. Any 1400 property not used in continuing care must be shown separately from property used in continuing care; 1401 1402 3. The level of participation in Medicare or Medicaid 1403 programs, or both; 1404 4. A statement of all fees required of residents, 1405 including, but not limited to, a statement of the entrance fee 1406 charged, the monthly service charges, the proposed application 1407 of the proceeds of the entrance fee by the provider, and the 1408 plan by which the amount of the entrance fee is determined if

1409 the entrance fee is not the same in all cases; and

1410 5. Any change or increase in fees if the provider changes 1411 the scope of, or the rates for, care or services, regardless of 1412 whether the change involves the basic rate or only those 1413 services available at additional costs to the resident;-

6. If the provider has more than one certificated facility, or has operations that are not licensed under this chapter, it shall submit a balance sheet, statement of income and expenses, statement of equity or fund balances, and statement of cash flows for each facility licensed under this chapter as supplemental information to the audited financial <u>report</u> statements required under paragraph (b); and.

1421

7. The management's calculation of the provider's debt

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1422	service coverage ratio, occupancy, and days cash on hand for the
1423	current reporting period.
1424	(3) The commission shall adopt by rule additional
1425	meaningful measures of assessing the financial viability of a
1426	provider. The rule may include the following factors:
1427	(a) Debt service coverage ratios.
1428	(b) Current ratios.
1429	(c) Adjusted current ratios.
1430	(d) Cash flows.
1431	(e) Occupancy rates.
1432	(f) Other measures, ratios, or trends.
1433	(g) Other factors as may be appropriate.
1434	(10) By August 1 annually, the office shall publish an
1435	industry benchmarking report for the preceding calendar year
1436	which contains all of the following:
1437	(a) The median days cash on hand for all providers.
1438	(b) The median debt service coverage ratio for all
1439	providers.
1440	(c) The median occupancy rate for all providers by setting,
1441	including independent living, assisted living, skilled nursing,
1442	and the entire facility.
1443	Section 13. Section 651.0261, Florida Statutes, is amended
1444	to read:
1445	651.0261 Quarterly and monthly statements
1446	(1) Within 45 days after the end of each fiscal quarter,
1447	each provider shall file a quarterly unaudited financial
1448	statement of the provider or of the facility in the form
1449	prescribed by commission rule and days cash on hand, occupancy,
1450	debt service coverage ratio, and a detailed listing of the

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1451	assets maintained in the liquid reserve as required under s.
1452	651.035. This requirement may be waived by the office upon
1453	written request from a provider that is accredited without
1454	conditions or stipulations or that has obtained an investment
1455	grade credit rating from a United States credit rating agency as
1456	authorized under s. 651.028. The last quarterly statement for a
1457	fiscal year is not required if a provider does not have pending
1458	a regulatory action level event or a corrective action plan. The
1459	office may not waive the quarterly reporting requirement for a
1460	period of 12 months for any provider that is impaired, or does
1461	not comply with a requirement for debt service coverage ratio,
1462	days cash on hand, or average facility occupancy under s.
1463	<u>651.011(25).</u>
1464	(2) If the office finds, pursuant to rules of the
1465	commission, that such information is needed to properly monitor
1466	the financial condition of a provider or facility or is
1467	otherwise needed to protect the public interest, the office may
1468	require the provider to file:
1469	(a) Within 25 days after the end of each month, a monthly
1470	unaudited financial statement of the provider or of the facility
1471	in the form prescribed by the commission by rule and a detailed
1472	listing of the assets maintained in the liquid reserve as
1473	required under s. 651.035, within 45 days after the end of each
1474	fiscal quarter, a quarterly unaudited financial statement of the
1475	provider or of the facility in the form prescribed by the
1476	commission by rule. The commission may by rule require all or
1477	part of the statements or filings required under this section to
1478	be submitted by electronic means in a computer-readable form
1479	compatible with the electronic data format specified by the
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597-02920-19 20191070c1 1480 commission. 1481 (b) Such other data, financial statements, and pertinent 1482 information as the commission or office may reasonably require 1483 with respect to the provider or the facility, its directors or 1484 trustees, or, with respect to any parent, subsidiary, or 1485 affiliate, if the provider or facility relies on a contractual 1486 or financial relationship with such parent, subsidiary, or 1487 affiliate in order to meet the financial requirements of this 1488 chapter, to determine the financial status of the provider or of 1489 the facility and the management capabilities of its managers and 1490 owners. 1491 (3) A filing under subsection (2) may be required if any of 1492 the following applies: 1493 (a) The provider is: 1494 1. Subject to administrative supervision proceedings; 1495 2. Subject to a corrective action plan resulting from a regulatory action level event for up to 2 years after the 1496 1497 factors that caused the regulatory action level event have been 1498 corrected; or 1499 3. Subject to delinquency or receivership proceedings or 1500 has filed for bankruptcy. 1501 (b) The provider or facility displays a declining financial 1502 position. 1503 (c) A change of ownership of the provider or facility has 1504 occurred within the previous 2 years. 1505 (d) The facility is found to be impaired. 1506 (4) The commission may by rule require all or part of the 1507 statements or filings required under this section to be 1508 submitted by electronic means in a computer-readable format

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597-02920-19 20191070c1 1509 compatible with an electronic data format specified by the 1510 commission. 1511 Section 14. Section 651.028, Florida Statutes, is amended 1512 to read: 1513 651.028 Accredited or certain credit-rated facilities.-If a 1514 provider or obligated group is accredited without stipulations 1515 or conditions by a process found by the office to be acceptable 1516 and substantially equivalent to the provisions of this chapter 1517 or has obtained an investment grade credit rating from a 1518 nationally recognized credit rating agency, as applicable, from 1519 Moody's Investors Service, Standard & Poor's, or Fitch Ratings, 1520 the office may, pursuant to rule of the commission, waive the quarterly filing any requirements under s. 651.0261 of this 1521 1522 chapter with respect to the provider if the office finds that 1523 such waivers are not inconsistent with the security protections 1524 intended by this chapter. A provider or obligated group that is accredited without stipulations or conditions or that has 1525 1526 obtained such an investment grade credit rating shall provide 1527 documentation substantiating such accreditation or investment 1528 grade rating in its request for the waiver. If the office grants 1529 a waiver to the provider or obligated group, the provider or 1530 obligated group must notify the office within 10 business days 1531 after any changes in the accreditation or investment grade 1532 rating. 1533 Section 15. Subsections (1), (2), (3), and (5) of section 1534 651.033, Florida Statutes, are amended, and subsection (6) is 1535 added to that section, to read: 1536 651.033 Escrow accounts.-1537 (1) When funds are required to be deposited in an escrow

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 1538
 account pursuant to <u>s. 651.0215</u>, s. 651.022, s. 651.023, <u>s.</u>

 1539
 <u>651.0246</u>, s. 651.035, or s. 651.055:

1540 (a) The escrow account must shall be established in a 1541 Florida bank, Florida savings and loan association, or Florida 1542 trust company, or a national bank that is chartered and 1543 supervised by the Office of the Comptroller of the Currency 1544 within the United States Department of the Treasury and that has 1545 either a branch or a license to operate in this state, which is 1546 acceptable to the office, or such funds must be deposited on 1547 deposit with the department; and the funds deposited therein 1548 shall be kept and maintained in an account separate and apart 1549 from the provider's business accounts.

1550 (b) An escrow agreement shall be entered into between the bank, savings and loan association, or trust company and the 1551 1552 provider of the facility; the agreement shall state that its 1553 purpose is to protect the resident or the prospective resident; 1554 and, upon presentation of evidence of compliance with applicable 1555 portions of this chapter, or upon order of a court of competent 1556 jurisdiction, the escrow agent shall release and pay over the 1557 funds, or portions thereof, together with any interest accrued 1558 thereon or earned from investment of the funds, to the provider 1559 or resident as directed.

(c) Any agreement establishing an escrow account required under the provisions of this chapter <u>is shall be</u> subject to approval by the office. The agreement <u>must shall</u> be in writing and <u>shall</u> contain, in addition to any other provisions required by law, a provision whereby the escrow agent agrees to abide by the duties imposed <u>by paragraphs (b) and (e), (3)(a), (3)(b),</u> and (5)(a) and subsection (6) <u>under this section</u>.

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597-02920-19 20191070c1 1567 (d) All funds deposited in an escrow account, if invested, 1568 shall be invested as set forth in part II of chapter 625; 1569 however, such investment may not diminish the funds held in 1570 escrow below the amount required by this chapter. Funds 1571 deposited in an escrow account are not subject to charges by the 1572 escrow agent except escrow agent fees associated with 1573 administering the accounts, or subject to any liens, judgments, garnishments, creditor's claims, or other encumbrances against 1574 1575 the provider or facility except as provided in s. 651.035(1). 1576 (e) At the request of either the provider or the office, 1577 the escrow agent shall issue a statement indicating the status 1578 of the escrow account. (2) Notwithstanding s. 651.035(7), In addition, the escrow 1579 1580 agreement shall provide that the escrow agent or another person 1581 designated to act in the escrow agent's place and the provider, 1582 except as otherwise provided in s. 651.035, shall notify the 1583 office in writing at least 10 days before the withdrawal of any 1584 portion of any funds required to be escrowed under the provisions of s. 651.035. However, in the event of an emergency 1585 1586 and upon petition by the provider, the office may waive the 10-1587 day notification period and allow a withdrawal of up to 10 1588 percent of the required minimum liquid reserve. The office shall 1589 have 3 working days to deny the petition for the emergency 10-1590 percent withdrawal. If the office fails to deny the petition within 3 working days, the petition is shall be deemed to have 1591 1592 been granted by the office. For purposes the purpose of this 1593 section, the term "working day" means each day that is not a 1594 Saturday, Sunday, or legal holiday as defined by Florida law. Also, for purposes the purpose of this section, the day the 1595

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597-02920-19 20191070c1 1596 petition is received by the office is shall not be counted as 1597 one of the 3 days. 1598 (3) In addition, When entrance fees are required to be 1599 deposited in an escrow account pursuant to s. 651.0215, s. 1600 651.022, s. 651.023, s. 651.0246, or s. 651.055: 1601 (a) The provider shall deliver to the resident a written 1602 receipt. The receipt must show the payor's name and address, the 1603 date, the price of the care contract, and the amount of money paid. A copy of each receipt, together with the funds, must 1604 1605 shall be deposited with the escrow agent or as provided in 1606 paragraph (c). The escrow agent must shall release such funds to 1607 the provider 7 days after the date of receipt of the funds by 1608 the escrow agent if the provider, operating under a certificate 1609 of authority issued by the office, has met the requirements of s. 651.0215(8), s. 651.023(6), or s. 651.0246. However, if the 1610 1611 resident rescinds the contract within the 7-day period, the 1612 escrow agent must shall release the escrowed fees to the 1613 resident. 1614 (b) At the request of an individual resident of a facility, 1615 the escrow agent shall issue a statement indicating the status of the resident's portion of the escrow account. 1616 1617 (c) At the request of an individual resident of a facility,

the provider may hold the check for the 7-day period and <u>may</u> shall not deposit it during this time period. If the resident rescinds the contract within the 7-day period, the check <u>must</u> shall be immediately returned to the resident. Upon the expiration of the 7 days, the provider shall deposit the check.

(d) A provider may assess a nonrefundable fee, which isseparate from the entrance fee, for processing a prospective

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597-02920-19 20191070c1 1625 resident's application for continuing care or continuing care 1626 at-home. 1627 (5) When funds are required to be deposited in an escrow 1628 account pursuant to s. 651.0215, s. 651.022, s. 651.023, s. 1629 651.0246, or s. 651.035, the following shall apply: 1630 (a) The escrow agreement must shall require that the escrow 1631 agent furnish the provider with a quarterly statement indicating 1632 the amount of any disbursements from or deposits to the escrow 1633 account and the condition of the account during the period 1634 covered by the statement. The agreement must shall require that 1635 the statement be furnished to the provider by the escrow agent 1636 on or before the 10th day of the month following the end of the 1637 quarter for which the statement is due. If the escrow agent does 1638 not provide the quarterly statement to the provider on or before 1639 the 10th day of the month following the month for which the 1640 statement is due, the office may, in its discretion, levy 1641 against the escrow agent a fine not to exceed \$25 a day for each 1642 day of noncompliance with the provisions of this subsection. 1643 (b) If the escrow agent does not provide the quarterly

1644 statement to the provider on or before the 10th day of the month 1645 following the quarter for which the statement is due, the 1646 provider shall, on or before the 15th day of the month following 1647 the quarter for which the statement is due, send a written 1648 request for the statement to the escrow agent by certified mail 1649 return receipt requested.

(c) On or before the 20th day of the month following the quarter for which the statement is due, the provider shall file with the office a copy of the escrow agent's statement or, if the provider has not received the escrow agent's statement, a

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1654	copy of the written request to the escrow agent for the
1655	statement.
1656	(d) The office may, in its discretion, in addition to any
1657	other penalty that may be provided for under this chapter, levy
1658	a fine against the provider not to exceed \$25 a day for each day
1659	the provider fails to comply with the provisions of this
1660	subsection.
1661	(e) Funds held on deposit with the department are exempt
1662	from the reporting requirements of this subsection.
1663	(6) Except as described in paragraph (3)(a), the escrow
1664	agent may not release or otherwise allow the transfer of funds
1665	without the written approval of the office, unless the
1666	withdrawal is from funds in excess of the amounts required by
1667	ss. 651.0215, 651.022, 651.023, 651.0246, 651.035, and 651.055.
1668	Section 16. Section 651.034, Florida Statutes, is created
1669	to read:
1670	651.034 Financial and operating requirements for
1671	providers.—
1672	(1)(a) If a regulatory action level event occurs, the
1673	office must:
1674	1. Require the provider to prepare and submit a corrective
1675	action plan or, if applicable, a revised corrective action plan;
1676	2. Perform an examination pursuant to s. 651.105 or an
1677	analysis, as the office considers necessary, of the assets,
1678	liabilities, and operations of the provider, including a review
1679	of the corrective action plan or the revised corrective action
1680	plan; and
1681	3. After the examination or analysis, issue a corrective
1682	order, if necessary, specifying any corrective actions that the

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597-02920-19 20191070c1 1683 office determines are required. 1684 (b) In determining corrective actions, the office shall 1685 consider any factor relevant to the provider based upon the 1686 office's examination or analysis of the assets, liabilities, and 1687 operations of the provider. The provider must submit the 1688 corrective action plan or the revised corrective action plan 1689 within 30 days after the occurrence of the regulatory action 1690 level event. The office shall review and approve or disapprove 1691 the corrective action plan within 45 business days. 1692 (c) The office may use members of the Continuing Care 1693 Advisory Council, individually or as a group, or may retain 1694 actuaries, investment experts, and other consultants to review a 1695 provider's corrective action plan or revised corrective action 1696 plan, examine or analyze the assets, liabilities, and operations 1697 of a provider, and formulate the corrective order with respect 1698 to the provider. The costs and expenses relating to consultants 1699 must be borne by the affected provider. 1700 (2) If an impairment occurs and except when s. 1701 651.114(11)(a) applies, the office must take action necessary to 1702 place the provider under regulatory control, including any 1703 remedy available under part I of chapter 631. An impairment is 1704 sufficient grounds for the department to be appointed as 1705 receiver as provided in chapter 631. Except when s. 1706 651.114(11)(a) is applicable, the department may appoint a 1707 receiver. If s. 651.114(11)(a) applies, the provider must make 1708 available to the office copies of any corrective action plan 1709 approved by the third-party lender or trustee to cure the 1710 impairment and any related required report. Notwithstanding s. 631.011, impairment of a provider, for purposes of s. 631.051, 1711

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1712	is defined according to the term "impaired" under s. 651.011.
1713	The office may forego taking action for up to 180 days after the
1714	impairment if the office finds there is a reasonable expectation
1715	that the impairment may be eliminated within the 180-day period.
1716	(3) There is no liability on the part of, and a cause of
1717	action may not arise against, the commission, department, or
1718	office, or their employees or agents, for any action they take
1719	in the performance of their powers and duties under this
1720	section.
1721	(4) The office shall transmit any notice that may result in
1722	regulatory action by registered mail, certified mail, or any
1723	other method of transmission which includes documentation of
1724	receipt by the provider. Notice is effective when the provider
1725	receives it.
1726	(5) This section is supplemental to the other laws of this
1727	state and does not preclude or limit any power or duty of the
1728	department or office under those laws or under the rules adopted
1729	pursuant to those laws.
1730	(6) The office may exempt a provider from subsection (1) or
1731	subsection (2) until stabilized occupancy is reached or until
1732	the time projected to achieve stabilized occupancy as reported
1733	in the last feasibility study required by the office as part of
1734	an application filing under s. 651.0215, s. 651.023, s. 651.024,
1735	or s. 651.0246 has elapsed, but for no longer than 5 years after
1736	the date of issuance of the certificate of occupancy.
1737	(7) The commission may adopt rules to administer this
1738	section, including, but not limited to, rules regarding
1739	corrective action plans, revised corrective action plans,
1740	corrective orders, and procedures to be followed in the event of

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597-02920-19 20191070c1 1741 a regulatory action level event or an impairment. 1742 Section 17. Paragraphs (a), (b), and (c) of subsection (1) 1743 of section 651.035, Florida Statutes, are amended, and 1744 subsections (7) through (11) are added to that section, to read: 1745 651.035 Minimum liquid reserve requirements.-1746 (1) A provider shall maintain in escrow a minimum liquid 1747 reserve consisting of the following reserves, as applicable: 1748 (a) Each provider shall maintain in escrow as a debt 1749 service reserve the aggregate amount of all principal and 1750 interest payments due during the fiscal year on any mortgage 1751 loan or other long-term financing of the facility, including 1752 property taxes as recorded in the audited financial report 1753 statements required under s. 651.026. The amount must include 1754 any leasehold payments and all costs related to such payments. 1755 If principal payments are not due during the fiscal year, the 1756 provider must shall maintain in escrow as a minimum liquid 1757 reserve an amount equal to interest payments due during the next 1758 12 months on any mortgage loan or other long-term financing of 1759 the facility, including property taxes. If a provider does not 1760 have a mortgage loan or other financing on the facility, the 1761 provider must deposit monthly in escrow as a minimum liquid 1762 reserve an amount equal to one-twelfth of the annual property 1763 tax liability as indicated in the most recent tax notice 1764 provided pursuant to s. 197.322(3), and must annually pay 1765 property taxes out of such escrow. 1766

(b) A provider that has outstanding indebtedness that requires a debt service reserve to be held in escrow pursuant to a trust indenture or mortgage lien on the facility and for which the debt service reserve may only be used to pay principal and

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597-02920-19 20191070c1 1770 interest payments on the debt that the debtor is obligated to 1771 pay, and which may include property taxes and insurance, may 1772 include such debt service reserve in computing the minimum 1773 liquid reserve needed to satisfy this subsection if the provider 1774 furnishes to the office a copy of the agreement under which such 1775 debt service is held, together with a statement of the amount 1776 being held in escrow for the debt service reserve, certified by 1777 the lender or trustee and the provider to be correct. The trustee shall provide the office with any information concerning 1778 1779 the debt service reserve account upon request of the provider or 1780 the office. Any such separate debt service reserves are not 1781 subject to the transfer provisions set forth in subsection (8).

1782 (c) Each provider shall maintain in escrow an operating 1783 reserve equal to 30 percent of the total operating expenses 1784 projected in the feasibility study required by s. 651.023 for 1785 the first 12 months of operation. Thereafter, each provider 1786 shall maintain in escrow an operating reserve equal to 15 1787 percent of the total operating expenses in the annual report 1788 filed pursuant to s. 651.026. If a provider has been in 1789 operation for more than 12 months, the total annual operating 1790 expenses must shall be determined by averaging the total annual 1791 operating expenses reported to the office by the number of 1792 annual reports filed with the office within the preceding 3-year 1793 period subject to adjustment if there is a change in the number 1794 of facilities owned. For purposes of this subsection, total 1795 annual operating expenses include all expenses of the facility 1796 except: depreciation and amortization; interest and property 1797 taxes included in paragraph (a); extraordinary expenses that are 1798 adequately explained and documented in accordance with generally

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1799	accepted accounting principles; liability insurance premiums in
1800	excess of those paid in calendar year 1999; and changes in the
1801	obligation to provide future services to current residents. For
1802	providers initially licensed during or after calendar year 1999,
1803	liability insurance <u>must</u> shall be included in the total
1804	operating expenses in an amount not to exceed the premium paid
1805	during the first 12 months of facility operation. Beginning
1806	January 1, 1993, The operating reserves required under this
1807	subsection <u>must</u> shall be in an unencumbered account held in
1808	escrow for the benefit of the residents. Such funds may not be
1809	encumbered or subject to any liens or charges by the escrow
1810	agent or judgments, garnishments, or creditors' claims against
1811	the provider or facility. However, if a facility had a lien,
1812	mortgage, trust indenture, or similar debt instrument in place
1813	before January 1, 1993, which encumbered all or any part of the
1814	reserves required by this subsection and such funds were used to
1815	meet the requirements of this subsection, then such arrangement
1816	may be continued, unless a refinancing or acquisition has
1817	occurred, and the provider <u>is</u> shall be in compliance with this
1818	subsection.
1819	(7)(a) A provider may withdraw funds held in escrow without
1820	the approval of the office if the amount held in escrow exceeds
1821	the requirements of this section and if the withdrawal will not
1822	affect compliance with this section.
1823	(b)1. For all other proposed withdrawals, in order to
1824	receive the consent of the office, the provider must file
1825	documentation showing why the withdrawal is necessary for the
1826	continued operation of the facility and such additional
1827	information as the office reasonably requires.

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597-02920-19 20191070c1 1828 2. The office shall notify the provider when the filing is 1829 deemed complete. If the provider has complied with all prior requests for information, the filing is deemed complete after 30 1830 1831 days without communication from the office. 1832 3. Within 30 days after the date a file is deemed complete, 1833 the office shall provide the provider with written notice of its 1834 approval or disapproval of the request. The office may 1835 disapprove any request to withdraw such funds if it determines 1836 that the withdrawal is not in the best interest of the 1837 residents. (8) The office may order the immediate transfer of up to 1838 1839 100 percent of the funds held in the minimum liquid reserve to 1840 the custody of the department pursuant to part III of chapter 1841 625 if the office finds that the provider is impaired or 1842 insolvent. The office may order such a transfer regardless of 1843 whether the office has suspended or revoked, or intends to 1844 suspend or revoke, the certificate of authority of the provider. 1845 (9) Each facility shall file with the office annually, 1846 together with the annual report required by s. 651.026, a 1847 calculation of its minimum liquid reserve determined in 1848 accordance with this section on a form prescribed by the 1849 commission. 1850 (10) Any increase in the minimum liquid reserve must be 1851 funded not later than 61 days after the minimum liquid reserve 1852 calculation is due to be filed as provided in s. 651.026. 1853 (11) Notwithstanding subsection (6), if the market value of 1854 the minimum liquid reserve is less than the required minimum amount at the end of any fiscal quarter, the provider must fund 1855 1856 the shortfall within 10 business days.

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1857	Section 18. Effective July 1, 2019, section 651.043,
1858	Florida Statutes, is created to read:
1859	651.043 Approval of change in management
1860	(1) A contract with a management company entered into after
1861	July 1, 2019, must be in writing and include a provision that
1862	the contract will be canceled upon issuance of an order by the
1863	office pursuant to this section and without the application of a
1864	cancellation fee or penalty. If a provider contracts with a
1865	management company, a separate written contract is not required
1866	for the individual manager employed by the management company to
1867	oversee a facility. If a management company voluntarily executes
1868	a contract with a manager or contractor, the contract is not
1869	required to be submitted to the office unless requested by the
1870	office.
1871	(2) A provider shall notify the office, in writing or
1872	electronically, of any change in management within 10 business
1873	days. For each new management company or manager not employed by
1874	a management company, the provider shall submit to the office
1875	the information required by s. 651.022(2) and a copy of the
1876	written management contract, if applicable.
1877	(3) For a provider that is found to be impaired or that has
1878	a regulatory action level event pending, the office may
1879	disapprove new management and order the provider to remove the
1880	new management after reviewing the information required under
1881	subsection (2).
1882	(4) For a provider other than that specified in subsection
1883	(3), the office may disapprove new management and order the
1884	provider to remove the new management after receiving the
1885	required information under subsection (2), if the office:

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597-02920-19 20191070c1 1886 (a) Finds that the new management is incompetent or 1887 untrustworthy; 1888 (b) Finds that the new management is so lacking in 1889 managerial experience as to make the proposed operation 1890 hazardous to the residents or potential residents; 1891 (c) Finds that the new management is so lacking in 1892 experience, ability, and standing as to jeopardize the reasonable promise of successful operation; or 1893 1894 (d) Has good reason to believe that the new management is 1895 affiliated directly or indirectly through ownership, control, or 1896 business relations with any person or persons whose business 1897 operations are or have been marked by manipulation of assets or accounts or by bad faith, to the detriment of residents, 1898 stockholders, investors, creditors, or the public. 1899 1900 1901 The office shall complete its review as required under 1902 subsections (3) and (4) and, if applicable, issue notice of 1903 disapproval of the new management within 30 business days after 1904 the filing is deemed complete. A filing is deemed complete upon 1905 the office's receipt of all requested information and the 1906 provider's correction of any error or omission for which the 1907 provider was timely notified. If the office does not issue 1908 notice of disapproval of the new management within 15 business 1909 days after the filing is deemed complete, the new management is 1910 deemed approved. 1911 (5) Management disapproved by the office must be removed 1912 within 30 days after receipt by the provider of notice of such 1913 disapproval. (6) The office may revoke, suspend, or take other 1914

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1915	administrative action against the certificate of authority of
1916	the provider if the provider:
1917	(a) Fails to timely remove management disapproved by the
1918	office;
1919	(b) Fails to timely notify the office of a change in
1920	management;
1921	(c) Appoints new management without a written contract when
1922	a written contract is required under this section; or
1923	(d) Repeatedly appoints management that was previously
1924	disapproved by the office or that is not approvable under
1925	subsection (4).
1926	(7) The provider shall remove any management immediately
1927	upon discovery of either of the following conditions, if the
1928	conditions were not disclosed in the notice to the office
1929	required under subsection (2):
1930	(a) That a manager has been found guilty of, or has pled
1931	guilty or no contest to, a felony charge, or has been held
1932	liable or has been enjoined in a civil action by final judgment,
1933	if the felony or civil action involved fraud, embezzlement,
1934	fraudulent conversion, or misappropriation of property.
1935	(b) That a manager is now, or was in the past, affiliated,
1936	directly or indirectly, through ownership interest of 10 percent
1937	or more in, or control of, any business, corporation, or other
1938	entity that has been found guilty of or has pled guilty or no
1939	contest to a felony charge, or has been held liable or has been
1940	enjoined in a civil action by final judgment, if the felony or
1941	civil action involved fraud, embezzlement, fraudulent
1942	conversion, or misappropriation of property.
1943	

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597-02920-19 20191070c1 1944 The failure to remove such management is grounds for revocation 1945 or suspension of the provider's certificate of authority. Section 19. Section 651.051, Florida Statutes, is amended 1946 1947 to read: 1948 651.051 Maintenance of assets and records in state.-All 1949 records and assets of a provider must be maintained or readily 1950 accessible in this state or, if the provider's corporate office is located in another state, such records must be electronically 1951 1952 stored in a manner that will ensure that the records are readily 1953 accessible to the office. No records or assets may be removed 1954 from this state by a provider unless the office consents to such 1955 removal in writing before such removal. Such consent must shall 1956 be based upon the provider's submitting satisfactory evidence 1957 that the removal will facilitate and make more economical the 1958 operations of the provider and will not diminish the service or 1959 protection thereafter to be given the provider's residents in 1960 this state. Before Prior to such removal, the provider shall 1961 give notice to the president or chair of the facility's 1962 residents' council. If such removal is part of a cash management 1963 system which has been approved by the office, disclosure of the 1964 system must shall meet the notification requirements. The 1965 electronic storage of records on a web-based, secured storage 1966 platform by contract with a third party is acceptable if the 1967 records are readily accessible to the office. 1968 Section 20. Subsection (3) of section 651.055, Florida 1969 Statutes, is amended to read: 1970 651.055 Continuing care contracts; right to rescind.-1971 (3) The contract must include or be accompanied by a 1972 statement, printed in boldfaced type, which reads: "This

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1973	facility and all other continuing care facilities <u>(also known as</u>
1974	<u>life plan communities)</u> in the State of Florida are regulated by
1975	chapter 651, Florida Statutes. A copy of the law is on file in
1976	this facility. The law gives you or your legal representative
1977	the right to inspect our most recent financial statement and
1978	inspection report before signing the contract."
1979	Section 21. Subsection (2) of section 651.057, Florida
1980	Statutes, is amended to read:
1981	651.057 Continuing care at-home contracts
1982	(2) A provider that holds a certificate of authority and
1983	wishes to offer continuing care at-home must also:
1984	(a) Submit a business plan to the office with the following
1985	information:
1986	1. A description of the continuing care at-home services
1987	that will be provided, the market to be served, and the fees to
1988	be charged;
1989	2. A copy of the proposed continuing care at-home contract;
1990	3. An actuarial study prepared by an independent actuary in
1991	accordance with the standards adopted by the American Academy of
1992	Actuaries which presents the impact of providing continuing care
1993	at-home on the overall operation of the facility; and
1994	4. A market feasibility study that meets the requirements
1995	of s. 651.022(3) and documents that there is sufficient interest
1996	in continuing care at-home contracts to support such a program;
1997	(b) Demonstrate to the office that the proposal to offer
1998	continuing care at-home contracts to individuals who do not
1999	immediately move into the facility will not place the provider
2000	in an unsound financial condition;
2001	(c) Comply with the requirements of <u>s. $651.0246(1)$</u> s.

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597-02920-19 20191070c1 2002 651.021(2), except that an actuarial study may be substituted 2003 for the feasibility study; and 2004 (d) Comply with the requirements of this chapter. 2005 Section 22. Subsection (1) of section 651.071, Florida 2006 Statutes, is amended to read: 2007 651.071 Contracts as preferred claims on liquidation or 2008 receivership.-2009 (1) In the event of receivership or liquidation proceedings 2010 against a provider, all continuing care and continuing care at-2011 home contracts executed by a provider are shall be deemed 2012 preferred claims or policyholder loss preferred claims pursuant 2013 to s. 631.271(1)(b) against all assets owned by the provider; 2014 however, such claims are subordinate to any secured claim. Section 23. Subsection (2) and present paragraph (q) of 2015 2016 subsection (3) of section 651.091, Florida Statutes, are 2017 amended, and a new paragraph (i) and paragraphs (j), (k), and 2018 (1) are added to that subsection, and paragraph (d) of 2019 subsection (3) and subsection (4) of that section are 2020 republished, to read: 2021 651.091 Availability, distribution, and posting of reports 2022 and records; requirement of full disclosure.-2023 (2) Every continuing care facility shall:

(a) Display the certificate of authority in a conspicuousplace inside the facility.

(b) Post in a prominent position in the facility which is accessible to all residents and the general public a concise summary of the last examination report issued by the office, with references to the page numbers of the full report noting any deficiencies found by the office, and the actions taken by

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597-02920-19 20191070c1 2031 the provider to rectify such deficiencies, indicating in such 2032 summary where the full report may be inspected in the facility. 2033 (c) Post in a prominent position in the facility, 2034 accessible to all residents and the general public, a notice 2035 containing the contact information for the office and the 2036 Division of Consumer Services of the department and stating that 2037 the division or office may be contacted for the submission of 2038 inquiries and complaints with respect to potential violations of 2039 this chapter committed by a provider. Such contact information 2040 must include the division's website and the toll-free consumer 2041 helpline and the office's website and telephone number. 2042 (d) Provide notice to the president or chair of the 2043 residents' council within 10 business days after issuance of a 2044 final examination report or the initiation of any legal or 2045 administrative proceeding by the office or the department and

2046 include a copy of such document.

2047 <u>(e) (c)</u> Post in a prominent position in the facility which 2048 is accessible to all residents and the general public a summary 2049 of the latest annual statement, indicating in the summary where 2050 the full annual statement may be inspected in the facility. A 2051 listing of any proposed changes in policies, programs, and 2052 services must also be posted.

2053 <u>(f)</u> (d) Distribute a copy of the full annual statement and a 2054 copy of the most recent <u>third-party</u> third party financial audit 2055 filed with the annual report to the president or chair of the 2056 residents' council within 30 days after filing the annual report 2057 with the office, and designate a staff person to provide 2058 explanation thereof.

2059

(g) (e) Deliver the information described in s. 651.085(4)

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2060	in writing to the president or chair of the residents' council
2061	and make supporting documentation available upon request Notify
2062	the residents' council of any plans filed with the office to
2063	obtain new financing, additional financing, or refinancing for
2064	the facility and of any applications to the office for any
2065	expansion of the facility.
2066	(h) (f) Deliver to the president or chair of the residents'
2067	council a summary of entrance fees collected and refunds made
2068	during the time period covered in the annual report and the
2069	refund balances due at the end of the report period.
2070	<u>(i)</u> Deliver to the president or chair of the residents'
2071	council a copy of each quarterly statement within 30 days after
2072	the quarterly statement is filed with the office if the facility
2073	is required to file quarterly.
2074	<u>(j)(h)</u> Upon request, deliver to the president or chair of
2075	the residents' council a copy of any newly approved continuing
2076	care or continuing care at-home contract within 30 days after
2077	approval by the office.
2078	(k) Provide to the president or chair of the residents'
2079	council a copy of any notice filed with the office relating to
2080	any change in ownership within 10 business days after such
2081	filing by the provider.
2082	(1) Make the information available to prospective residents
2083	pursuant to paragraph (3)(d) available to current residents and
2084	provide notice of changes to that information to the president
2085	or chair of the residents' council within 3 business days.
2086	(3) Before entering into a contract to furnish continuing
2087	care or continuing care at-home, the provider undertaking to
2088	furnish the care, or the agent of the provider, shall make full

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597-02920-19 20191070c1 2089 disclosure, and provide copies of the disclosure documents to 2090 the prospective resident or his or her legal representative, of 2091 the following information: 2092 (d) In keeping with the intent of this subsection relating 2093 to disclosure, the provider shall make available for review 2094 master plans approved by the provider's governing board and any 2095 plans for expansion or phased development, to the extent that 2096 the availability of such plans does not put at risk real estate, 2097 financing, acquisition, negotiations, or other implementation of 2098 operational plans and thus jeopardize the success of 2099 negotiations, operations, and development. 2100 (g) The amount and location of any reserve funds required 2101 by this chapter, and the name of the person or entity having a 2102 claim to such funds in the event of a bankruptcy, foreclosure, 2103 or rehabilitation proceeding. 2104 (i) Notice of the issuance of a final examination report or 2105 the initiation of any legal or administrative proceeding by the 2106 office or the department, including where the report or filing 2107 may be inspected in the facility, and that, upon request, an 2108 electronic copy or specific website address will be provided 2109 from which the document can be downloaded at no cost. 2110 (j) Notice that the entrance fee is the property of the 2111 provider after the expiration of the 7-day escrow requirement 2112 under s. 651.055(2). 2113 (k) A statement that distribution of assets or income may 2114 occur or a statement that such distributions will not occur. 2115 (1) Notice of any holding company system or obligated group of which the provider is a member. 2116 2117 (4) A true and complete copy of the full disclosure

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597-02920-19 20191070c1 2118 document to be used must be filed with the office before use. A 2119 resident or prospective resident or his or her legal 2120 representative may inspect the full reports referred to in paragraph (2)(b); the charter or other agreement or instrument 2121 2122 required to be filed with the office pursuant to s. 651.022(2), 2123 together with all amendments thereto; and the bylaws of the 2124 corporation or association, if any. Upon request, copies of the 2125 reports and information shall be provided to the individual 2126 requesting them if the individual agrees to pay a reasonable 2127 charge to cover copying costs. 2128 Section 24. Subsection (4) of section 651.095, Florida 2129 Statutes, is amended to read: 2130 651.095 Advertisements; requirements; penalties.-2131 (4) It is unlawful for any person, other than a provider 2132 licensed pursuant to this chapter, to advertise or market to the 2133 general public any product similar to continuing care through 2134 the use of such terms as "life care," "life plan," "life plan at-home," "continuing care," or "guaranteed care for life," or 2135 2136 similar terms, words, or phrases. 2137 Section 25. Section 651.105, Florida Statutes, is amended 2138 to read: 2139 651.105 Examination and inspections.-2140 (1) The office may at any time, and shall at least once 2141 every 3 years, examine the business of any applicant for a 2142 certificate of authority and any provider engaged in the execution of care contracts or engaged in the performance of 2143 2144 obligations under such contracts, in the same manner as is 2145 provided for the examination of insurance companies pursuant to 2146 ss. 624.316 and 624.318 s. 624.316. For a provider as described

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597-02920-19 20191070c1 2147 defined in s. 651.028, such examinations must shall take place 2148 at least once every 5 years. Such examinations must shall be 2149 made by a representative or examiner designated by the office 2150 whose compensation will be fixed by the office pursuant to s. 2151 624.320. Routine examinations may be made by having the necessary documents submitted to the office; and, for this 2152 2153 purpose, financial documents and records conforming to commonly 2154 accepted accounting principles and practices, as required under 2155 s. 651.026, are deemed adequate. The final written report of 2156 each examination must be filed with the office and, when so 2157 filed, constitutes a public record. Any provider being examined 2158 shall, upon request, give reasonable and timely access to all of 2159 its records. The representative or examiner designated by the 2160 office may at any time examine the records and affairs and 2161 inspect the physical property of any provider, whether in 2162 connection with a formal examination or not.

(2) Any duly authorized officer, employee, or agent of the office may, upon presentation of proper identification, have access to, and inspect, any records, with or without advance notice, to secure compliance with, or to prevent a violation of, any provision of this chapter.

2168 (3) Reports of the results of such financial examinations 2169 must be kept on file by the office. Any investigatory records, 2170 reports, or documents held by the office are confidential and 2171 exempt from the provisions of s. 119.07(1), until the 2172 investigation is completed or ceases to be active. For the purpose of this section, an investigation is active while it is 2173 2174 being conducted by the office with a reasonable, good faith 2175 belief that it could lead to the filing of administrative,

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2176 civil, or criminal proceedings. An investigation does not cease 2177 to be active if the office is proceeding with reasonable 2178 dispatch and has a good faith belief that action could be 2179 initiated by the office or other administrative or law 2180 enforcement agency. (4) The office shall notify the provider and the executive 2181 2182 officer of the governing body of the provider in writing of all 2183 deficiencies in its compliance with the provisions of this 2184 chapter and the rules adopted pursuant to this chapter and shall 2185 set a reasonable length of time for compliance by the provider. 2186 In addition, the office shall require corrective action or 2187 request a corrective action plan from the provider which plan 2188 demonstrates a good faith attempt to remedy the deficiencies by 2189 a specified date. If the provider fails to comply within the 2190 established length of time, the office may initiate action 2191 against the provider in accordance with the provisions of this 2192 chapter. 2193 (5) A provider shall respond to written correspondence from 2194 the office and provide data, financial statements, and pertinent 2195 information as requested by the office or by the office's 2196 investigators, examiners, or inspectors. The office has standing 2197 to petition a circuit court for mandatory injunctive relief to 2198 compel access to and require the provider to produce the 2199 documents, data, records, and other information requested by the 2200 office or its investigators, examiners, or inspectors. The 2201 office may petition the circuit court in the county in which the 2202 facility is situated or the Circuit Court of Leon County to 2203 enforce this section At the time of the routine examination, the 2204 office shall determine if all disclosures required under this

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597-02920-19 20191070c1 2205 chapter have been made to the president or chair of the residents' council and the executive officer of the governing body of the provider. (6) A representative of the provider must give a copy of the final examination report and corrective action plan, if one is required by the office, to the executive officer of the governing body of the provider within 60 days after issuance of the report. (7) Unless a provider or facility is impaired or subject to a regulatory action level event, any parent, subsidiary, or affiliate is not subject to examination by the office as part of a routine examination. However, if a provider or facility relies on a contractual or financial relationship with a parent, a subsidiary, or an affiliate in order to meet the financial requirements of this chapter, the office may examine any parent, subsidiary, or affiliate that has a contractual or financial 2221 relationship with the provider or facility to the extent 2222 necessary to ascertain the financial condition of the provider. 2223 Section 26. Section 651.106, Florida Statutes, is amended 2224 to read: 2225 651.106 Grounds for discretionary refusal, suspension, or 2226 revocation of certificate of authority.-The office may deny an 2227 application or τ suspend τ or revoke the provisional certificate 2228 of authority or the certificate of authority of any applicant or 2229 provider if it finds that any one or more of the following 2230 grounds applicable to the applicant or provider exist:

2231 (1) Failure by the provider to continue to meet the 2232 requirements for the authority originally granted.

(2) Failure by the provider to meet one or more of the

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2234	qualifications for the authority specified by this chapter.
2235	(3) Material misstatement, misrepresentation, or fraud in
2236	obtaining the authority, or in attempting to obtain the same.
2237	(4) Demonstrated lack of fitness or trustworthiness.
2238	(5) Fraudulent or dishonest practices of management in the
2239	conduct of business.
2240	(6) Misappropriation, conversion, or withholding of moneys.
2241	(7) Failure to comply with, or violation of, any proper
2242	order or rule of the office or commission or violation of any
2243	provision of this chapter.
2244	(8) The insolvent <u>or impaired</u> condition of the provider or
2245	the provider's being in such condition or using such methods and
2246	practices in the conduct of its business as to render its
2247	further transactions in this state hazardous or injurious to the
2248	public.
2249	(9) Refusal by the provider to be examined or to produce
2250	its accounts, records, and files for examination, or refusal by
2251	any of its officers to give information with respect to its
2252	affairs or to perform any other legal obligation under this
2253	chapter when required by the office.
2254	(10) Failure by the provider to comply with the
2255	requirements of s. 651.026 or s. 651.033.
2256	(11) Failure by the provider to maintain escrow accounts or
2257	funds as required by this chapter.
2258	(12) Failure by the provider to meet the requirements of
2259	this chapter for disclosure of information to residents
2260	concerning the facility, its ownership, its management, its
2261	development, or its financial condition or failure to honor its
2262	continuing care or continuing care at-home contracts.
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2263	(13) Any cause for which issuance of the license could have
2264	been refused had it then existed and been known to the office.
2265	(14) Having been found guilty of, or having pleaded guilty
2266	or nolo contendere to, a felony in this state or any other
2267	state, without regard to whether a judgment or conviction has
2268	been entered by the court having jurisdiction of such cases.
2269	(15) In the conduct of business under the license, engaging
2270	in unfair methods of competition or in unfair or deceptive acts
2271	or practices prohibited under part IX of chapter 626.
2272	(16) A pattern of bankrupt enterprises.
2273	(17) The ownership, control, or management of the
2274	organization includes any person:
2275	(a) Who is not reputable and of responsible character;
2276	(b) Who is so lacking in management expertise as to make
2277	the operation of the provider hazardous to potential and
2278	existing residents;
2279	(c) Who is so lacking in management experience, ability,
2280	and standing as to jeopardize the reasonable promise of
2281	successful operation;
2282	(d) Who is affiliated, directly or indirectly, through
2283	ownership or control, with any person or persons whose business
2284	operations are or have been marked by business practices or
2285	conduct that is detrimental to the public, contract holders,
2286	investors, or creditors by manipulation of assets, finances, or
2287	accounts or by bad faith; or
2288	(e) Whose business operations are or have been marked by
2289	business practices or conduct that is detrimental to the public,
2290	contract holders, investors, or creditors by manipulation of
2291	assets, finances, or accounts or by bad faith.

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597-02920-19 20191070c1 2292 (18) The provider has not filed a notice of change in 2293 management, fails to remove a disapproved manager, or persists 2294 in appointing disapproved managers. 2295 2296 Revocation of a certificate of authority under this section does 2297 not relieve a provider from the provider's obligation to 2298 residents under the terms and conditions of any continuing care 2299 or continuing care at-home contract between the provider and 2300 residents or the provisions of this chapter. The provider shall 2301 continue to file its annual statement and pay license fees to 2302 the office as required under this chapter as if the certificate 2303 of authority had continued in full force, but the provider shall 2304 not issue any new contracts. The office may seek an action in 2305 the Circuit Court of Leon County to enforce the office's order 2306 and the provisions of this section. 2307 Section 27. Section 651.1065, Florida Statutes, is created 2308 to read: 2309 651.1065 Soliciting or accepting new continuing care 2310 contracts by impaired or insolvent facilities or providers.-2311 (1) Regardless of whether delinquency proceedings as to a 2312 continuing care facility have been or are to be initiated, a 2313 proprietor, a general partner, a member, an officer, a director, 2314 a trustee, or a manager of a continuing care facility may not 2315 actively solicit, approve the solicitation or acceptance of, or 2316 accept new continuing care contracts in this state after the 2317 proprietor, general partner, member, officer, director, trustee, 2318 or manager knew, or reasonably should have known, that the 2319 continuing care facility was impaired or insolvent except with 2320 the written permission of the office. If the facility has

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597-02920-19 20191070c1 2321 declared bankruptcy, the bankruptcy court or trustee appointed 2322 by the court has jurisdiction over such matters. The office must 2323 approve or disapprove the continued marketing of new contracts 2324 within 15 days after receiving a request from a provider. 2325 (2) A proprietor, a general partner, a member, an officer, 2326 a director, a trustee, or a manager who violates this section 2327 commits a felony of the third degree, punishable as provided in <u>s. 775.082, s.</u> 775.083, or s. 775.084. 2328 2329 Section 28. Subsections (1) and (3) of section 651.111, 2330 Florida Statutes, are amended to read: 2331 651.111 Requests for inspections.-2332 (1) Any interested party may request an inspection of the 2333 records and related financial affairs of a provider providing care in accordance with the provisions of this chapter by 2334 2335 transmitting to the office notice of an alleged violation of 2336 applicable requirements prescribed by statute or by rule, 2337 specifying to a reasonable extent the details of the alleged 2338 violation, which notice must shall be signed by the complainant. 2339 As used in this section, the term "inspection" means an inquiry 2340 into a provider's compliance with this chapter. 2341 (3) Upon receipt of a complaint, the office shall make a 2342 preliminary review to determine if the complaint alleges a 2343 violation of this chapter + and, unless the office determines that the complaint does not allege a violation of this chapter 2344 2345 or is without any reasonable basis, the office shall make an 2346 inspection. The office shall provide the complainant with a 2347 written acknowledgment of the complaint within 15 days after receipt by the office. The complainant shall be advised, within 2348 2349 30 days after the receipt of the complaint by the office, of the

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2350	office's determination that the complaint does not allege a
2351	violation of this chapter, that the complaint is without any
2352	reasonable basis, or that the office will make an inspection.
2353	The notice must include an estimated timeframe for completing
2354	the inspection and a contact number. If the inspection is not
2355	completed within the estimated timeframe, the office must
2356	provide the complainant with a revised timeframe. Within 15 days
2357	after completing an inspection, the office shall provide the
2358	complainant and the provider a written statement specifying any
2359	violations of this chapter and any actions taken or that no such
2360	violation was found proposed course of action of the office.
2361	Section 29. Section 651.114, Florida Statutes, is amended
2362	to read:
2363	651.114 Delinquency proceedings; remedial rights
2364	(1) Upon determination by the office that a provider is not
2365	in compliance with this chapter, the office may notify the chair
2366	of the Continuing Care Advisory Council, who may assist the
2367	office in formulating a corrective action plan.
2368	(2) Within 30 days after a request by either the advisory
2369	council or the office, a provider shall make <u>a plan for</u>
2370	obtaining compliance or solvency available to the advisory
2371	council <u>and the office</u> , within 30 days after being requested to
2372	do so by the council, a plan for obtaining compliance or
2373	solvency.
2374	(3) Within 30 days after <u>receipt of a plan for obtaining</u>
2375	compliance or solvency, the office or, at the request of the
2376	office, notification, the advisory council shall:
2377	(a) Consider and evaluate the plan submitted by the
2378	provider.

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597-02920-19 20191070c1 2379 (b) Discuss the problem and solutions with the provider. 2380 (c) Conduct such other business as is necessary. 2381 (d) Report its findings and recommendations to the office, 2382 which may require additional modification of the plan. 2383 2384 This subsection may not be construed to delay or prevent the 2385 office from taking any regulatory measures it deems necessary 2386 regarding the provider that submitted the plan. 2387 (4) If the financial condition of a continuing care 2388 facility or provider is impaired or is such that if not modified 2389 or corrected, its continued operation would result in 2390 insolvency, the office may direct the provider to formulate and 2391 file with the office a corrective action plan. If the provider 2392 fails to submit a plan within 30 days after the office's 2393 directive or submits a plan that is insufficient to correct the 2394 condition, the office may specify a plan and direct the provider 2395 to implement the plan. Before specifying a plan, the office may 2396 seek a recommended plan from the advisory council. 2397 (5) (4) After receiving approval of a plan by the office,

the provider shall submit a progress report monthly to the advisory council or the office, or both, in a manner prescribed by the office. After 3 months, or at any earlier time deemed necessary, the council shall evaluate the progress by the provider and shall advise the office of its findings.

2403 (6) (5) If Should the office finds find that sufficient 2404 grounds exist for rehabilitation, liquidation, conservation, 2405 reorganization, seizure, or summary proceedings of an insurer as 2406 set forth in ss. 631.051, 631.061, and 631.071, the <u>department</u> 2407 office may petition for an appropriate court order or may pursue

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597-02920-19 20191070c1 2408 such other relief as is afforded in part I of chapter 631. 2409 Before invoking its powers under part I of chapter 631, the 2410 department office shall notify the chair of the advisory 2411 council. 2412 (7) Notwithstanding s. 631.011, impairment of a provider, 2413 for purposes of s. 631.051, has the same meaning as the term 2414 "impaired" in s. 651.011. 2415 (8) (6) In the event an order of conservation, rehabilitation, liquidation, or conservation, reorganization, 2416 2417 seizure, or summary proceeding has been entered against a 2418 provider, the department and office are vested with all of the 2419 powers and duties they have under the provisions of part I of 2420 chapter 631 in regard to delinquency proceedings of insurance 2421 companies. A provider shall give written notice of the 2422 proceeding to its residents within 3 business days after the 2423 initiation of a delinquency proceeding under chapter 631 and 2424 shall include a notice of the delinquency proceeding in any 2425 written materials provided to prospective residents 2426 (7) If the financial condition of the continuing care 2427 facility or provider is such that, if not modified or corrected, 2428 its continued operation would result in insolvency, the office 2429 may direct the provider to formulate and file with the office a 2430 corrective action plan. If the provider fails to submit a plan within 30 days after the office's directive or submits a plan 2431 that is insufficient to correct the condition, the office may 2432 2433 specify a plan and direct the provider to implement the plan. 2434 (9) A provider subject to an order to show cause entered 2435 pursuant to chapter 631 must file its written response to the 2436 order, together with any defenses it may have to the

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597-02920-19 20191070c1 2437 department's allegations, not later than 20 days after service 2438 of the order to show cause, but not less than 15 days before the 2439 date of the hearing set by the order to show cause. 2440 (10) A hearing held pursuant to chapter 631 to determine 2441 whether cause exists for the department to be appointed receiver 2442 must be commenced within 60 days after an order directing a 2443 provider to show cause. 2444 (11) (a) (8) (a) The rights of the office described in this 2445 section are subordinate to the rights of a trustee or lender 2446 pursuant to the terms of a resolution, ordinance, loan 2447 agreement, indenture of trust, mortgage, lease, security 2448 agreement, or other instrument creating or securing bonds or 2449 notes issued to finance a facility, and the office, subject to 2450 the provisions of paragraph (c), may shall not exercise its 2451 remedial rights provided under this section and ss. 651.018, 2452 651.106, 651.108, and 651.116 with respect to a facility that is 2453 subject to a lien, mortgage, lease, or other encumbrance or 2454 trust indenture securing bonds or notes issued in connection 2455 with the financing of the facility, if the trustee or lender, by 2456 inclusion or by amendment to the loan documents or by a separate 2457 contract with the office, agrees that the rights of residents 2458 under a continuing care or continuing care at-home contract will 2459 be honored and will not be disturbed by a foreclosure or 2460 conveyance in lieu thereof as long as the resident: 2461 1. Is current in the payment of all monetary obligations 2462 required by the contract;

2463 2. Is in compliance and continues to comply with all 2464 provisions of the contract; and

2465

3. Has asserted no claim inconsistent with the rights of

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597-02920-19 20191070c1 2466 the trustee or lender. 2467 (b) This subsection does not require a trustee or lender 2468 to: 2469 1. Continue to engage in the marketing or resale of new 2470 continuing care or continuing care at-home contracts; 2471 2. Pay any rebate of entrance fees as may be required by a 2472 resident's continuing care or continuing care at-home contract 2473 as of the date of acquisition of the facility by the trustee or 2474 lender and until expiration of the period described in paragraph 2475 (d); 2476 3. Be responsible for any act or omission of any owner or 2477 operator of the facility arising before the acquisition of the 2478 facility by the trustee or lender; or 2479 4. Provide services to the residents to the extent that the 2480 trustee or lender would be required to advance or expend funds 2481 that have not been designated or set aside for such purposes. 2482 (c) If Should the office determines determine, at any time 2483 during the suspension of its remedial rights as provided in 2484 paragraph (a), that: 2485 1. The trustee or lender is not in compliance with 2486 paragraph (a); , or that 2487 2. A lender or trustee has assigned or has agreed to assign 2488 all or a portion of a delinquent or defaulted loan to a third 2489 party without the office's written consent; -2490 3. The provider engaged in the misappropriation, 2491 conversion, or illegal commitment or withdrawal of minimum 2492 liquid reserve or escrowed funds required under this chapter; 2493 4. The provider refused to be examined by the office 2494 pursuant to s. 651.105(1); or

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2495	5. The provider refused to produce any relevant accounts,
2496	records, and files requested as part of an examination,
2497	
2498	the office shall notify the trustee or lender in writing of its
2499	determination, setting forth the reasons giving rise to the
2500	determination and specifying those remedial rights afforded to
2501	the office which the office shall then reinstate.
2502	(d) Upon acquisition of a facility by a trustee or lender
2503	and evidence satisfactory to the office that the requirements of
2504	paragraph (a) have been met, the office shall issue a 90-day
2505	temporary certificate of authority granting the trustee or
2506	lender the authority to engage in the business of providing
2507	continuing care or continuing care at-home and to issue
2508	continuing care or continuing care at-home contracts subject to
2509	the office's right to immediately suspend or revoke the
2510	temporary certificate of authority if the office determines that
2511	any of the grounds described in s. 651.106 apply to the trustee
2512	or lender or that the terms of the contract used as the basis
2513	for the issuance of the temporary certificate of authority by
2514	the office have not been or are not being met by the trustee or
2515	lender since the date of acquisition.
2516	Section 30. Section 651.1141, Florida Statutes, is created
2517	to read:
2518	651.1141 Immediate final orders
2519	(1) The Legislature finds that the following actions
2520	constitute an imminent and immediate threat to the public
2521	health, safety, and welfare of the residents of this state:
2522	(a) The installation of a general partner of a provider or

2523 assumption of ownership or possession or control of 10 percent

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2524	or more of a provider's assets in violation of s. 651.024 or s.
2525	<u>651.0245;</u>
2526	(b) The removal or commitment of 10 percent or more of the
2527	required minimum liquid reserve funds in violation of s.
2528	<u>651.035; or</u>
2529	(c) The assumption of control over a facility's operations
2530	in violation of s. 651.043.
2531	(2) If it finds that a person or entity is engaging or has
2532	engaged in one or more of the above activities, the office may,
2533	pursuant to s. 120.569, issue an immediate final order:
2534	(a) Directing that such person or entity cease and desist
2535	that activity; or
2536	(b) Suspending the certificate of authority of the
2537	facility.
2538	Section 31. Subsection (1) of section 651.121, Florida
2539	Statutes, is amended to read:
2540	651.121 Continuing Care Advisory Council
2541	(1) The Continuing Care Advisory Council to the office is
2542	created consisting of 10 members who are residents of this state
2543	appointed by the Governor and geographically representative of
2544	this state. Three members shall be <u>representatives</u>
2545	administrators of facilities that hold valid certificates of
2546	authority under this chapter and shall have been actively
2547	engaged in the offering of continuing care contracts in this
2548	state for 5 years before appointment. The remaining members
2549	include:
2550	(a) A representative of the business community whose
2551	expertise is in the area of management.
2552	(b) A representative of the financial community who is not
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CODING: Words stricken are deletions; words underlined are additions.

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597-02920-19 20191070c1 2553 a facility owner or administrator. 2554 (c) A certified public accountant. 2555 (d) An attorney. 2556 (d) (e) Four Three residents who hold continuing care or 2557 continuing care at-home contracts with a facility certified in 2558 this state. 2559 Section 32. Subsections (1) and (4) of section 651.125, 2560 Florida Statutes, are amended to read: 2561 651.125 Criminal penalties; injunctive relief.-2562 (1) Any person who maintains, enters into, or, as manager 2563 or officer or in any other administrative capacity, assists in 2564 entering into, maintaining, or performing any continuing care or 2565 continuing care at-home contract subject to this chapter without 2566 doing so in pursuance of a valid provisional certificate of 2567 authority or certificate of authority or renewal thereof, as 2568 contemplated by or provided in this chapter, or who otherwise 2569 violates any provision of this chapter or rule adopted in 2570 pursuance of this chapter, commits a felony of the third degree, 2571 punishable as provided in s. 775.082 or s. 775.083. Each 2572 violation of this chapter constitutes a separate offense. 2573 (4) Any action brought by the office against a provider 2574 shall not abate by reason of a sale or other transfer of 2575 ownership of the facility used to provide care, which provider 2576 is a party to the action, except with the express written 2577 consent of the director of the office. 2578 Section 33. Except as otherwise expressly provided in this

2578 Section 33. Except as otherwise expressly provided in this 2579 act and except for this section, which shall take effect July 1, 2580 2019, this act shall take effect January 1, 2020.

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