### HOUSE OF REPRESENTATIVES STAFF ANALYSIS

**BILL #:** CS/HB 1113 Health Insurance Savings Programs **SPONSOR(S):** Health Market Reform Subcommittee, Renner

TIED BILLS: IDEN./SIM. BILLS: SB 524

REFERENCE	ACTION	ANALYST	STAFF DIRECTOR or BUDGET/POLICY CHIEF
1) Health Market Reform Subcommittee	12 Y, 0 N, As CS	Grabowski	Crosier
2) Ways & Means Committee	14 Y, 0 N	Aldridge	Langston
3) Health & Human Services Committee			

### **SUMMARY ANALYSIS**

The United States is experiencing significant changes in health care payment and delivery. Consumers bear a greater share of health care costs, and more participate in high deductible health plans. Clear, accurate information about the cost and quality of health care is necessary for consumers to select value-based health care.

HB 1113 creates the Patient Savings Act, which allows health insurers to create a voluntary shared savings incentive program (Program) to encourage insured individuals to shop for high quality, lower cost health care services and share any savings realized as a result of the insured's choice.

The bill directs health insurers who choose to offer such a Program to develop a website outlining the range of shoppable health care services available to insureds. This website must provide insureds with an inventory of participating health care providers and an accounting of the shared savings incentives available for each shoppable service. When an insured obtains a shoppable health care service for less than the average price for the service, the bill requires the savings to be shared by the health insurer and the insured. An insured is entitled to a financial incentive that is no less than 25 percent of the savings that accrue to the insurer as a result of the insured's participation.

The bill provides a range of methods by which a Program may financially reward insureds who use shoppable health care services. Insureds may receive financial incentives in the form of premium reductions, or deposits into a flexible spending account, health savings account, or health reimbursement account.

A Program must be a component part of the policy, contract, or certificate of insurance provided by each participating health insurer, and the insurer must notify its insureds of the Program annually and at the time of enrollment and renewal.

The bill also requires that insurers choosing to operate a Program submit an annual report to the Office of Insurance Regulation (OIR) detailing annual participation in the Program.

The Revenue Estimating Conference estimated that the bill will have a negative recurring impact on General Revenue of \$0.1 million in FY 2019-20 rising to \$0.2 million in FY 2021-22 and thereafter. The bill does not affect local government revenues.

The bill provides an effective date of January 1, 2020.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives. STORAGE NAME: h1113c.WMC

### **FULL ANALYSIS**

### I. SUBSTANTIVE ANALYSIS

#### A. EFFECT OF PROPOSED CHANGES:

### **Background**

# Health Care Price Transparency

The United States is experiencing significant changes in health care payment and delivery. Consumers bear a greater share of health care costs, and more participate in high deductible health plans. <sup>1</sup> Clear, factual information about the cost and quality of health care is necessary for consumers to select value-driven health care options and for consumers and providers to be involved in and accountable for decisions about health and health care services. To promote consumer involvement, health care pricing and other data needs to be free, timely, reliable, and reflect individual health care needs and insurance coverage.

Price transparency can refer to the availability of provider-specific information on the price for a specific health care service or set of services to consumers and other interested parties.<sup>2</sup> Price can be defined as an estimate of a consumer's complete cost on a health care service or services that reflects any negotiated discounts; is inclusive of all costs to the consumer associated with a service or services, including hospital, physician, and lab fees; and identifies a consumer's out-of-pocket cost.<sup>3</sup> Further, price transparency can be considered "readily available information on the price of health care services that, together with other information, helps define the value of those services and enables patients and other care purchasers to identify, compare, and choose providers that offer the desired level of value." Indeed, the definition or the price or cost of health care has different meanings depending on who is incurring the cost.<sup>5</sup>

As health care costs continue to rise, most health insurance buyers are asking their consumers to take on a greater share of their costs, increasing both premiums and out-of-pocket expenses. According to the Kaiser Family Foundation, more than one in five Americans with private insurance is enrolled in a high deductible health plan (HDHP). Most covered workers face additional out-of-pocket costs when they use health care services, such as co-payments or coinsurance for physician visits and hospitalizations. Eighty-one percent of covered workers have a general annual deductible for single coverage that must be met before most services are paid for by the plan.<sup>6</sup>

Among covered workers with a general annual deductible, the average deductible amount for single coverage is \$1,573.<sup>7</sup> The average annual deductible is similar to last year (\$1,505), but has increased from \$917 in 2010.<sup>8</sup> Deductibles differ by firm size; for workers in plans with a deductible, the average deductible for single coverage is \$2,132 in small firms, compared to \$1,355 for workers in large firms.<sup>9</sup> Sixty-eight percent of covered workers in small firms are in a plan with a deductible of at least \$1,000 for single coverage compared to 54% in large firms; a similar pattern exists for those in plans with a deductible of at least \$2,000 (42% for small firms vs. 20% for large firms). The chart below shows the

<sup>&</sup>lt;sup>1</sup> Government Accounting Office, Meaningful Price Information is Difficult for Consumers to Obtain Prior to Receiving Care, September 2011, page 1, available at http://www.gao.gov/products/GAO-11-791 (last accessed March 20, 2019).

<sup>&</sup>lt;sup>2</sup> Id. pg. 2. <sup>3</sup> Id.

<sup>&</sup>lt;sup>4</sup> Healthcare Financial Management Association, *Price Transparency in Health Care: Report from the HFMA Price Transparency Task Force*, page 2, 2014, available at <a href="https://www.hfma.org/Content.aspx?id=22305">https://www.hfma.org/Content.aspx?id=22305</a> (last accessed January 3, 2019).

<sup>&</sup>lt;sup>6</sup> The Henry J. Kaiser Family Foundation, *2018 Employer Health Benefits Survey*, October 3, 2018, available at <a href="http://files.kff.org/attachment/Report-Employer-Health-Benefits-Annual-Survey-2018">http://files.kff.org/attachment/Report-Employer-Health-Benefits-Annual-Survey-2018</a> (last accessed January 2, 2019).

<sup>7</sup> Id.

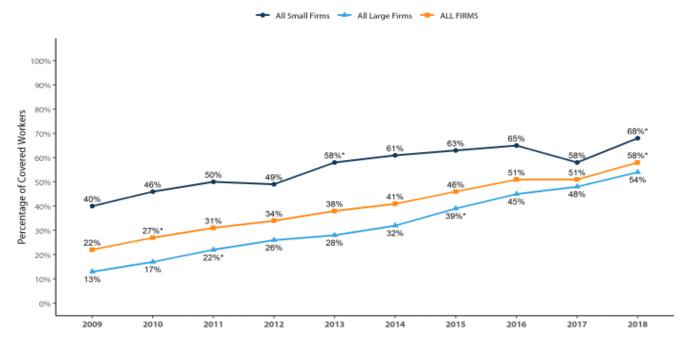
<sup>8</sup> ld.

<sup>&</sup>lt;sup>9</sup> ld.

percent of workers enrolled in employer-sponsored insurance with an annual deductible of \$1,000 or more for single coverage by employer size for 2009 through 2018.<sup>10</sup>

Figure 7.13

Percentage of Covered Workers Enrolled in a Plan with a General Annual Deductible of \$1,000 or More for Single Coverage, by Firm Size, 2009-2018



<sup>\*</sup> Estimate is statistically different from estimate for the previous year shown (p < .05).

NOTE: Small Firms have 3-199 workers and Large Firms have 200 or more workers. These estimates include workers enrolled in HDHP/SOs and other plan types. Average general annual deductibles are for in-network providers.

SOURCE-MEE Employee Health Reposits Survey 2019: Kaisar/MBET Survey of Employee-Sponsored Health Reposits 2009-2017.

Looking at the increase in deductible amounts over time does not capture the full impact for workers because the share of covered workers in plans with a general annual deductible also has increased significantly, from 59% in 2008 to 78% in 2013 to 85% in 2018. If we look at the change in deductible amounts for all covered workers (assigning a zero value to workers in plans with no deductible), we can look at the impact of both trends together. Using this approach, the average deductible for all covered workers in 2018 is \$1,350, up 53% from \$883 in 2013 and 212% from \$433 in 2008.

From 2013 to 2018, the average premium for covered workers with family coverage increased 20%, while wages have only increased 12%. The dramatic increases in the costs of healthcare in recent years have focused significant attention on the need for greater communication and transparency to inform individual health care choices.

### National Price Transparency Studies

To explore how expanding price transparency efforts could produce significant cost savings for the healthcare system, the Gary and Mary West Health Policy Center funded an analysis, "Healthcare Price Transparency: Policy Approaches and Estimated Impacts on Spending." This report, conducted

<sup>&</sup>lt;sup>10</sup> Id, figure 7.13.

<sup>&</sup>lt;sup>11</sup> Id. figure 7.2

<sup>&</sup>lt;sup>12</sup> Id. figure 7.10

<sup>&</sup>lt;sup>13</sup> ld.

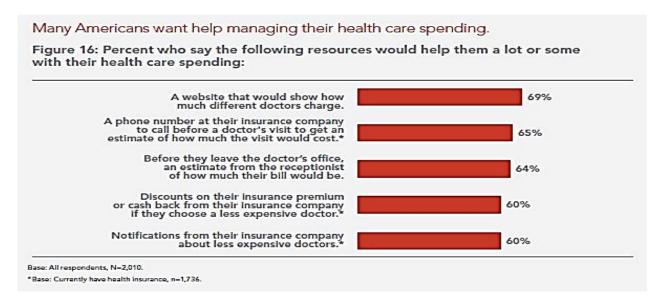
<sup>&</sup>lt;sup>14</sup> White, C., Ginsburg, P., et al., Gary and Mary West Health Policy Center, *Healthcare Price Transparency: Policy Approaches and Estimated Impacts on Spending*, May 2014, available at <a href="http://www.westhealth.org/wp-content/uploads/2015/05/Price-Transparency-Policy-Analysis-FINAL-5-2-14.pdf">http://www.westhealth.org/wp-content/uploads/2015/05/Price-Transparency-Policy-Analysis-FINAL-5-2-14.pdf</a> (last accessed January 3, 2019). **STORAGE NAME:** h1113c.WMC

in collaboration with researchers from the Center for Studying Health System Change and RAND, found that implementation of three policy changes could save \$100 billion over ten years.

- Provide personalized out-of-pocket expense information to patients and families before receiving care.
- Provide prices to physicians through electronic health record systems when ordering treatments and tests.
- Expand state-based all-payer health claims databases (APCDs), which could save up to \$55 billion by collecting and providing data and analytics tools that supply quality, efficiency and cost information to policy makers, employers, providers, and patients.<sup>15</sup>

The report specifically found that requiring all private health insurance plans to provide personalized out-of-pocket price data to enrollees would reduce total health spending by an estimated \$18 billion over the 10-year period from 2014 to 2023. 16

As Americans take on more of their health care costs, research suggests that they are looking for more and better price information.<sup>17</sup>



One study in 2014, which conducted a nationally representative survey of more than 2,000 adults, found that 56 percent of Americans actively searched for price information before obtaining health care, including 21 percent who compared the price of health care services across multiple providers. The chart below illustrates the finding that, as a consumer's health plan deductible increases, the consumer is more likely to seek out price information.

<sup>&</sup>lt;sup>15</sup> ld.

<sup>&</sup>lt;sup>16</sup> Id., pg. 1.

Public Agenda and Robert Wood Johnson Foundation, *How Much Will It Cost? How Americans Use Prices in Health Care*, March 2015, page 34, available at <a href="https://www.publicagenda.org/files/HowMuchWillItCost\_PublicAgenda\_2015.pdf">https://www.publicagenda.org/files/HowMuchWillItCost\_PublicAgenda\_2015.pdf</a> (last accessed January 3, 2019).

<sup>&</sup>lt;sup>18</sup> Id., pg. 3.

<sup>&</sup>lt;sup>19</sup> Id., pg. 13.



The individuals who compared prices stated that such research impacted their health care choices and saved them money.<sup>20</sup> In addition, the study found that most Americans do not equate price with quality of care. Seventy one percent do not believe higher price imparts a higher level care quality and 63 percent do not believe that lower price is indicative of lower level care quality.<sup>21</sup> Consumers enrolled in high-deductible and consumer-directed health plans are more price-sensitive than consumers with plans that have much lower cost-sharing obligations. Accordingly, these consumers find an estimate of their individual out-of-pocket costs more useful than any other kind of health care price transparency tool.<sup>22</sup> Another study found that when they have access to well-designed reports on price and quality,

Florida Price Transparency: Florida Patient's Bill of Rights and Responsibilities

80 percent of health care consumers will select the highest value health care provider. 23

In 1991, the Legislature enacted the Florida Patient's Bill of Rights and Responsibilities (Patient's Bill of Rights).<sup>24</sup> The statute established the right of patients to expect medical providers to observe standards of care in providing medical treatment and communicating with their patients.<sup>25</sup> The standards of care include, but are not limited to, the following aspects of medical treatment and patient communication:

- Individual dignity;
- Provision of information;
- Financial information and the disclosure of financial information;
- Access to health care:
- Experimental research; and
- Patient's knowledge of rights and responsibilities.

STORAGE NAME: h1113c.WMC

<sup>&</sup>lt;sup>20</sup> Id., pg. 4.

<sup>&</sup>lt;sup>21</sup> Supra note 14.

<sup>&</sup>lt;sup>22</sup> American Institute for Research, *Consumer Beliefs and Use of Information About Health Care Cost, Resource Use, and Value*, Robert Wood Johnson Foundation, October 2012, page 4, available at <a href="https://www.rwjf.org/content/dam/farm/reports/issue\_briefs/2012/rwjf402126">https://www.rwjf.org/content/dam/farm/reports/issue\_briefs/2012/rwjf402126</a> (last accessed January 4, 2019).

Hibbard, JH, et al., An Experiment Shows That a Well-Designed Report on Costs and Quality Can Help Consumers Choose High-Value Health Care, Health Affairs 2012; 31(3): 560-568.

<sup>&</sup>lt;sup>24</sup> S. 1, Ch. 91-127, Laws of Fla. (1991); s. 381.026, F.S.; The Florida Patient's Bill of Rights and Responsibilities is intended to promote better communication and eliminate misunderstandings between the patient and health care provider or health care facility. The rights of patients include standards related to individual dignity; information about the provider, facility, diagnosis, treatments, risks, etc.; financial information and disclosure; access to health care; experimental research; and patient's knowledge of rights and responsibilities. Patient responsibilities include giving the provider accurate and complete information regarding the patient's health, comprehending the course of treatment and following the treatment plan, keeping appointments, fulfilling financial obligations, and following the facility's rules and regulations affecting patient care and conduct.

<sup>25</sup> S. 381.026(3), F.S.

Under s. 381.026(4)(c), F.S., a patient has the right to request certain financial information from health care providers and facilities. 26 Specifically, upon request, a health care provider or health care facility must provide a person with a reasonable estimate of the cost of medical treatment prior to the provision of treatment.<sup>27</sup> Estimates must be written in language "comprehensible to an ordinary layperson."<sup>28</sup> The reasonable estimate does not preclude the health care provider or health care facility from exceeding the estimate or making additional charges as the patient's needs or medical condition warrant.<sup>29</sup> A patient has the right to receive a copy of an itemized bill upon request and to receive an explanation of charges upon request.<sup>30</sup>

Currently, under the Patient's Bill of Rights financial information and disclosure provisions:

- A request is necessary before a health care provider or health care facility must disclose to a Medicare-eligible patient whether the provider or facility accepts Medicare payment as full payment for medical services and treatment rendered in the provider's office or health care facility.
- A request is necessary before a health care provider or health care facility is required to furnish a person an estimate of charges for medical services before providing the services. The Florida Patient's Bill of Rights and Responsibilities does not require that the components making up the estimate be itemized or that the estimate be presented in a manner that is easily understood by an ordinary layperson.
- A licensed facility must place a notice in its reception area that financial information related to that facility is available on the website of the Agency for Health Care Administration (AHCA).
- The facility may indicate that the pricing information is based on a compilation of charges for the average patient and that an individual patient's charges may vary.
- A patient has the right to receive an itemized bill upon request.

Health care providers and health care facilities are required to make available to patients a summary of their rights. The applicable regulatory board or Agency may impose an administrative fine when a provider or facility fails to make available to patients a summary of their rights.<sup>31</sup>

The Patient's Bill of Rights also authorizes, but does not require, primary care providers<sup>32</sup> to publish a schedule of charges for the medical services offered to patients.<sup>33</sup> The schedule must include certain price information for at least the 50 services most frequently provided by the primary care provider.<sup>34</sup> The law also requires the posting of the schedule in a conspicuous place in the reception area of the provider's office and at least 15 square feet in size.<sup>35</sup> A primary care provider who publishes and maintains a schedule of charges is exempt from licensure fees for a single renewal of a professional license and from the continuing education requirements for a single 2-year period.<sup>36</sup>

The law also requires urgent care centers to publish a schedule of charges for the medical services offered to patients.<sup>37</sup> This applies to any entity that holds itself out to the general public, in any manner, as a facility or clinic where immediate, but not emergent, care is provided, expressly including offsite facilities of hospitals or hospital-physician joint ventures; and licensed health care clinics that operate in

<sup>&</sup>lt;sup>26</sup> S. 381.026(4)(c), F.S.

<sup>&</sup>lt;sup>27</sup> S. 381.026(4)(c)3., F.S.

<sup>&</sup>lt;sup>28</sup> ld.

<sup>&</sup>lt;sup>29</sup> ld.

<sup>&</sup>lt;sup>30</sup> S. 381.026(4)(c)5., F.S.

<sup>&</sup>lt;sup>31</sup> S. 381.0261, F.S.

<sup>&</sup>lt;sup>32</sup> S. 381.026(2)(d), F.S., defines primary care providers to include allopathic physicians, osteopathic physicians, and nurses who provide medical services that are commonly provided without referral from another health care provider, including family and general practice, general pediatrics, and general internal medicine.

S. 381.026(4)(c)3., F.S.

<sup>&</sup>lt;sup>34</sup> ld.

<sup>&</sup>lt;sup>35</sup> Id.

<sup>&</sup>lt;sup>36</sup> S. 381.026(4)(c)4., F.S.

<sup>&</sup>lt;sup>37</sup> S. 395.107(1), F.S. STORAGE NAME: h1113c.WMC

three or more locations. The schedule requirements for urgent care centers are the same as those established for primary care providers.<sup>38</sup> The schedule must describe each medical service in language comprehensible to a layperson. This provision prevents a center from using medical or billing codes, Latin phrases, or technical medical jargon as the only description of each medical service. An urgent care center that fails to publish and post the schedule of charges is subject to a fine of not more than \$1,000 per day (until the schedule is published and posted).<sup>39</sup>

# Florida Price Transparency: Health Care Facilities

Under s. 395.301, F.S., a health care facility 40 must provide, within 7 days of a written request, a good faith estimate of reasonably anticipated charges for the facility to treat the patient's condition. Upon request, the facility must also provide revisions to the estimate. The estimate may represent the average charges for that diagnosis related group or the average charges for that procedure. The facility is required to place a notice in the reception area that this information is available. A facility that fails to provide the estimate as required may be fined \$500 for each instance of the facility's failure to provide the requested information.

Also pursuant to s. 395.301, F.S., a licensed facility must notify each patient during admission and at discharge of his or her right to receive an itemized bill upon request. If requested, within 7 days of discharge or release, the licensed facility must provide an itemized statement, in language comprehensible to an ordinary layperson, detailing the specific nature of charges or expenses incurred by the patient. This initial bill must contain a statement of specific services received and expenses incurred for the items of service, enumerating in detail the constituent components of the services received within each department of the licensed facility and including unit price data on rates charged by the licensed facility. The patient or patient's representative may elect to receive this level of detail in subsequent billings for services.

Current law also directs these health care facilities to publish information on their websites detailing the cost of specific health care services and procedures, as well as information on financial assistance that may be available to prospective patients. The facility must disclose to the consumer that these averages and ranges of payments are estimates, and that actual charges will be based on the services actually provided. Under s. 408.05, F.S., AHCA contracts with a vendor to collect and publish this cost information to consumers on an internet site. Hospitals and other facilities post a link to this site https://pricing.floridahealthfinder.gov/ - to comply with the price transparency requirements. The cost information is searchable, and based on descriptive bundles of commonly performed procedures and services. The information must, at a minimum, provide the estimated average payment received and the estimated range of payment from all non-governmental payers for the bundles available at the facility.

STORAGE NAME: h1113c.WMC PAGE: 7

<sup>&</sup>lt;sup>38</sup> S. 395.107(2), F.S.

In 2012, the Legislature considered, but did not pass, HB 1329. The bill required ambulatory surgical centers and diagnostic-imaging centers to comply with the provisions of s. 395.107, F.S., established by HB 935 in 2011, and required physicians to publish, in writing, a schedule of medical charges. The bill would have imposed a fine of \$1,000, per day, on an urgent care center, ambulatory surgical center, or diagnostic-imaging center that fails to post the schedule of medical charges. The failure of a practitioner to publish and distribute a schedule of medical charges subjected the practitioner to discipline under the applicable practice act and s. 456.072, F.S. Lastly, the bill addressed balance billing by requiring health insurers, hospitals, and medical providers to disclose contractual relationships among the parties and to disclose, in advance of the provision of medical care or services, whether or not the patient will be balance billed as a result of the contractual relationship, or lack thereof, among the insurer, hospital, and medical provider. Failure to provide disclosure to the insured as required by this provision of the bill resulted in a \$500 fine, per occurrence, to be imposed by the AHCA.

<sup>&</sup>lt;sup>40</sup> The term "health care facilities" refers to hospital, ambulatory surgical centers, and mobile surgical centers, all of which are licensed under part I of Chapter 395, F.S.

<sup>&</sup>lt;sup>41</sup> S. 395.301, F.S.

<sup>&</sup>lt;sup>42</sup> S. 408.05(3)(c), F.S.

<sup>&</sup>lt;sup>43</sup> Id

# Shoppable Health Care Services

As Americans are given greater access to health care cost information, they will be faced with decisions on how to use the cost information. Shopping for health care services can be very difficult due to the structure of our current health care system. A patient's need for health care services can be unpredictable and patients can be in a vulnerable position and unable to negotiate.

There are many factors that impact the "shoppability" of services – how complex the service is, how urgent it is, if the patient knows what they need versus if they need a recommendation from a doctor. Physicians have a growing role in the price conversation, but evidence suggests they are not engaging in the discussion of price as much as they could be. Furthermore, doctors may have a wider influence on costs, extending beyond the prices they charge their patients. Patients who visit doctors with lower-cost office visits have lower spending, on average, than those who visit high-cost doctors.<sup>44</sup>

# The New Hampshire State Employee SmartShopper Incentive Program

In 2010, the State of New Hampshire began offering state employees a new pilot program called Compass SmartShopper. <sup>45</sup> The program was designed to lower healthcare costs by providing consumers cost information for common elective procedures, and providing cash incentives when they chose to receive care from a cost-effective provider as identified by Compass Healthcare Advisers. <sup>46</sup> The program rewarded employees for being more engaged in the cost of their healthcare decisions, while also helping the state avoid unnecessary claims costs. <sup>47</sup> The incentives are tied to choosing the "most cost-effective", "2<sup>nd</sup> most cost-effective," or "3<sup>rd</sup> most cost-effective" option for a list of particular services. The chart below provides an example of the options available for a variety of services within the program: <sup>48</sup>

	Incentive Amount			
Incentive Reward Services	Most Cost-Effective	2 <sup>nd</sup> Most Cost-Effective	3 <sup>rd</sup> Most Cost-Effective	
Back Surgery (inpatient laminectomy)	\$500	\$250	n/a	
CT Scan	\$150	\$75	\$50	
Hernia Repair	\$250	\$100	\$50	
Mammogram	\$50	\$25	n/a	
Tonsillectomy	\$150	\$75	\$50	
Ultrasound (non-maternity)	\$50	\$25	n/a	

STORAGE NAME: h1113c.WMC

<sup>&</sup>lt;sup>44</sup> "From The Archives: Prices And Consumer Shopping, " Health Affairs Blog, July 19, 2017, available at <a href="https://www.healthaffairs.org/do/10.1377/hblog20170719.061105/full/">https://www.healthaffairs.org/do/10.1377/hblog20170719.061105/full/</a> (last accessed March 7, 2019).

<sup>&</sup>lt;sup>45</sup> State of New Hampshire, Department of Administrative Services, Vitals SmartShopper Program, available at <a href="https://das.nh.gov/hr/Vitals\_SmartShopper.html">https://das.nh.gov/hr/Vitals\_SmartShopper.html</a> (last accessed March 8, 2019).

<sup>&</sup>lt;sup>47</sup> Compass SmartShopper Program Personnel Memo, June 28, 2010, available at <a href="https://das.nh.gov/hr/documents/compass%20memo.pdf">https://das.nh.gov/hr/documents/compass%20memo.pdf</a> (last accessed March 8, 2019).

<sup>&</sup>lt;sup>48</sup> State of New Hampshire, Department of Administrative Services, Incentive List, available at <a href="https://das.nh.gov/hr/documents/VitalsSmartShopperIncentiveList.pdf">https://das.nh.gov/hr/documents/VitalsSmartShopperIncentiveList.pdf</a> (last accessed March 8, 2019).

With three years of education and outreach, the program had produced \$12 million in savings and over \$1 million paid in incentives. 49 The data shows that:

- Consumers are 11 times more likely to use a transparency program when incentives are included:
- Roughly 90 percent of enrollees have shopped at least once, and 66 percent repeatedly shop and earn incentives;
- The program averages approximately \$650 in savings each time an employee shops; and,
- In 2015, the program achieved a 13:1 return on investment.

# Regulation of Health Insurance in Florida

The Office of Insurance Regulation (OIR) licenses and regulates the activities of insurers, HMOs, and other risk-bearing entities. 50 The Agency for Health Care Administration (agency) regulates the quality of care by HMOs under part III of ch. 641, F.S. Before receiving a certificate of authority from the OIR, an HMO must receive a Health Care Provider Certificate from the agency.<sup>51</sup> As part of the certification process used by the agency, an HMO must provide information to demonstrate that the HMO has the ability to provide quality of care consistent with the prevailing standards of care. 52

All persons who transact insurance in the state must comply with the Code. 53 OIR has the power to collect, propose, publish, and disseminate any information relating to the subject matter of the Code.<sup>54</sup> and may investigate any matter relating to insurance. 55

# **Effect of Proposed Changes**

HB 1113 creates the Patient Savings Act, which allows health insurers to create a shared savings incentive program (Program) to encourage insured individuals to shop for high quality, lower cost health care services and share any savings realized as a result of the insured's choice. The bill authorizes implementation of these incentive programs for plan years beginning January 1, 2020.

### **Definitions**

The bill defines the following terms:

- "Health care provider" is defined as a comprehensive list of more than 25 individual entities or groups that provide a health care service.
- "Health insurer" means an insurer offering health insurance or an HMO.
- "Shared savings incentive" means an optional financial incentive that may be paid to an insured for choosing certain shoppable health care services under a shared savings incentive program.
- "Shared savings incentive program" means the program established by a health insurer that shares any savings with an insured based on that insured's choice of a high quality, lower-cost shoppable health care service compared to the average price of the service.
- "Shoppable health care service" include nonemergency health services received by an insured and for which the insured may be eligible to share savings under the Program. The services include:
  - Clinical laboratory services.
  - Infusion therapy.

STORAGE NAME: h1113c.WMC

**DATE**: 3/25/2019

PAGE: 9

<sup>&</sup>lt;sup>49</sup> Right to Shop: The Next Big Thing in Health Care, Forbes: The Apothecary, August 5, 2016, available at http://www.forbes.com/sites/theapothecary/2016/08/05/right-to-shop-the-next-big-thing-in-health-care/ (last accessed March 8, 2019). S. 20.121(3)(a), F.S.

<sup>&</sup>lt;sup>51</sup> S. 641.21(1), F.S.

<sup>&</sup>lt;sup>52</sup> S. 641.495, F.S.

<sup>&</sup>lt;sup>53</sup> S. 624.11, F.S.

<sup>&</sup>lt;sup>54</sup> S. 624.307(4), F.S.

<sup>&</sup>lt;sup>55</sup> S. 624.307(3), F.S.

- Inpatient and outpatient surgical procedures.
- Obstetrical and gynecological services.
- Outpatient nonsurgical diagnostic tests and procedures.
- Physical and occupational therapy services.
- Radiology and imaging services.
- Prescription drugs.
- Services provided through telehealth.

# **Shared Savings Incentive Program**

The bill directs health insurers who choose to offer such a Program to develop a website outlining the range of shoppable health care services available to insureds. This website must provide insureds with an inventory of participating health care providers and an accounting of the shared savings incentives available for each shoppable service. When an insured obtains a shoppable health care service for less than the average price for the service, the bill requires the savings to be shared by the health insurer and the insured. An insured is entitled to a financial incentive that is no less than 25 percent of the savings that accrue to the insurer as a result of the insured's participation.

The bill provides a range of methods by which a Program may financially reward insureds who use shoppable health care services. Insureds may receive financial incentives in the form of premium reductions, or deposits into a flexible spending account, health savings account, or health reimbursement account.

A Program must be a component part of the policy, contract, or certificate of insurance provided by each participating health insurer, and the insurer must notify its insureds of the Program annually and at the time of enrollment and renewal.

# Reporting Requirements

The bill requires a health insurer to file a description of its Program for review by OIR, on a form prescribed by OIR, and requires an annual report to OIR that must include the:

- Total number of insureds who participated in the program and the number of instances of participation:
- Total costs of services provided as part of the program;
- Total value of incentive payments made to participating insureds and the amounts distributed as premium reductions, credits to flexible spending accounts, credits to health savings accounts, and credits to health reimbursement accounts; and,
- Inventory of shoppable health care services offered by the insurer.

The bill also specifies that shared savings incentives are not administrative expenses for rate development and do not constitute an unfair method of competition under relevant Florida law. Additionally, a shared savings incentive amount provided to an insured is treated as a reduction in the health insurer's written premium for purposes of insurance premiums tax under ss. 624.509 and 624.5091, F.S. Lastly, the bill provides the Financial Services Commission with rulemaking authority to implement the provisions of the bill.

The bill provides an effective date of January 1, 2020.

#### B. SECTION DIRECTORY:

**Section 1:** Creates s. 627.6387, F.S.; relating to shared savings incentive program. Section 2: Creates s. 637.6648, F.S.; relating to shared savings incentive program.

**Section 3:** Provides an effective date of January 1, 2020.

### II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

### A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

The Revenue Estimating Conference estimated that the bill will have a negative recurring impact on General Revenue of \$0.1 million in FY 2019-20 rising to \$0.2 million in FY 2021-22 and thereafter.

2. Expenditures:

None.

## **B. FISCAL IMPACT ON LOCAL GOVERNMENTS:**

1. Revenues:

None.

2. Expenditures:

None.

### C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

Health insurers may develop and implement a Program beginning with the 2020 plan year. Each participating health insurer must include specific information on their website that allows an insured to research certain cost and quality information associated with health care providers, such as the average price for a shoppable health care services. With this in mind, the implementation of a Program may be associated with increased costs to insurers.

Health insurers are required to share any savings realized as a result of the treatment options chosen by their insureds for shoppable health care services. This aspect of Program participation may result in financial benefits to insurers and insureds.

## D. FISCAL COMMENTS:

None.

### III. COMMENTS

# A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not Applicable. This bill does not appear to affect county or municipal governments.

2. Other:

None.

## B. RULE-MAKING AUTHORITY:

The bill provides the Financial Services Commission with rule-making authority to implement the provisions of the bill.

### C. DRAFTING ISSUES OR OTHER COMMENTS:

STORAGE NAME: h1113c.WMC PAGE: 11

None.

## IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On March 13, 2019, the Health Market Reform Subcommittee adopted an amendment to the bill. The amendment made technical corrections to the bill to recognize that the Financial Services Commission, and not the Office of Insurance Regulation, has final authority for rule-making related to health insurance products. In addition, the amendment created a new section of law under Part VII of ch. 627, F.S., to make shared savings incentive programs applicable to group insurance policies. The original draft of the bill limited applicability of these programs to individual market insurance plans and HMO plans.

The bill was reported favorably as a committee substitute. The analysis is drafted to the committee substitute as passed by the Health Market Reform Subcommittee.

STORAGE NAME: h1113c.WMC