By Senator Gruters

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A bill to be entitled An act relating to towing and immobilizing of vehicles and vessels; amending ss. 125.0103 and 166.043, F.S.; specifying that local governments may enact rates to tow or immobilize vessels on private property and to remove and store vessels under specified circumstances; defining the term "immobilize"; creating ss. 125.01047 and 166.04465, F.S.; prohibiting counties and municipalities, respectively, from enacting certain ordinances or rules that impose fees or charges on authorized wrecker operators, towing businesses, or vehicle immobilization services; defining the term "towing business"; providing exceptions; amending s. 323.002, F.S.; prohibiting counties or municipalities from imposing charges, costs, expenses, fines, fees, or penalties on registered owners, other legally authorized persons in custody or in control, or lienholders of vehicles or vessels under certain conditions; providing an exception; amending s. 713.78, F.S.; authorizing certain persons to place liens on vehicles or vessels to recover specified fees or charges; amending s. 715.07, F.S.; revising certain notice requirements; revising requirements relating to towing and to removing vehicles or vessels to include persons who are in custody of a vehicle or of a vessel; deleting a requirement related to liability for improper removal of a vehicle or of a vessel; creating s. 715.08, F.S.;

defining terms; authorizing vehicle immobilization

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devices to be used on trespassing motor vehicles; prohibiting persons from acting as operators of a vehicle immobilization service in this state unless specified requirements are met; providing requirements for such operators and persons acting on behalf of such operators; authorizing an operator to conduct vehicle immobilization at any time; providing notice requirements for immobilization of a vehicle; prohibiting a vehicle immobilization service or operator from taking specified actions; providing requirements for a certain receipt of payment; providing liability requirements under certain circumstances; providing insurance requirements for the operator; prohibiting the operator from engaging in specified activities; providing signage requirements; authorizing a certain local government to impose a fine upon an operator and to revoke, suspend, or not renew an operator's license for due cause; providing notice and hearing requirements for adverse actions regarding certain licenses; requiring disqualification from reapplying for a certain license for a specified period under certain circumstances; authorizing the revocation of an operator's license under certain circumstances; providing maximum specified fines and suspension of license for certain violations; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Paragraphs (b) and (c) of subsection (1) of section 125.0103, Florida Statutes, are amended to read:

125.0103 Ordinances and rules imposing price controls; findings required; procedures.—

(1)

- (b) The provisions of This section does shall not prevent the enactment by local governments of public service rates otherwise authorized by law, including water, sewer, solid waste, public transportation, taxicab, or port rates, rates for towing of vehicles or vessels from, or immobilization of vehicles or vessels on, private property, or rates for removal and storage of wrecked or disabled vehicles or vessels from an accident scene or the removal and storage of vehicles or vessels in the event the owner or operator is incapacitated, unavailable, leaves the procurement of wrecker service to the law enforcement officer at the scene, or otherwise does not consent to the removal of the vehicle or vessel.
- (c) Counties must establish maximum rates that which may be charged for on the towing of vehicles or vessels from, or immobilization of vehicles or vessels on, private property, the removal and storage of wrecked or disabled vehicles or vessels from an accident scene or for the removal and storage of vehicles or vessels, in the event the owner or operator is incapacitated, unavailable, leaves the procurement of wrecker service to the law enforcement officer at the scene, or otherwise does not consent to the removal of the vehicle or vessel. However, if a municipality chooses to enact an ordinance establishing the maximum rates fees for the towing or immobilization of vehicles or vessels as described in paragraph

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(b), the county's ordinance <u>does</u> shall not apply within such municipality. For purposes of this paragraph, the term

"immobilize" means the act of rendering a vehicle or vessel inoperable by the use of a device such as a "boot" or "club,"

the "Barnacle," or any other device that renders a vehicle or vessel inoperable.

Section 2. Section 125.01047, Florida Statutes, is created to read:

125.01047 Rules and ordinances relating to towing and to vehicle immobilization services.—

- (1) A county may not enact an ordinance or rule that would impose a fee or charge on an authorized wrecker operator as defined in s. 323.002(1); a towing business for towing, impounding, or storing a vehicle or vessel; or a vehicle immobilization service as defined in s. 715.08. As used in this section, the term "towing business" means a business that provides towing services for monetary gain.
- (2) The prohibition imposed in subsection (1) does not affect a county's authority to:
- (a) Levy a reasonable business tax under s. 205.0315, s. 205.033, or s. 205.0535.
- (b) Impose on and collect from the registered owner or other legally authorized person in control of a vehicle or vessel, or the lienholder of a vehicle or vessel, a reasonable administrative fee or charge not to exceed 25 percent of the maximum towing or of the immobilization rate, to cover the cost of enforcement, including parking enforcement, by the county when the vehicle or vessel is towed from or immobilized on public property. However, an authorized wrecker operator, towing

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business, or vehicle immobilization service may impose and
collect the administrative fee or charge on behalf of the county
and shall remit such fee or charge to the county after it is
collected.

Section 3. Paragraphs (b) and (c) of subsection (1) of section 166.043, Florida Statutes, are amended to read:

166.043 Ordinances and rules imposing price controls; findings required; procedures.—

(1)

- (b) The provisions of This section does shall not prevent the enactment by local governments of public service rates otherwise authorized by law, including water, sewer, solid waste, public transportation, taxicab, or port rates, rates for towing of vehicles or vessels from, or immobilization of vehicles or vessels on, private property, or rates for removal and storage of wrecked or disabled vehicles or vessels from an accident scene or the removal and storage of vehicles or vessels in the event the owner or operator is incapacitated, unavailable, leaves the procurement of wrecker service to the law enforcement officer at the scene, or otherwise does not consent to the removal of the vehicle or vessel.
- (c) Counties must establish maximum rates that which may be charged for on the towing of vehicles or vessels from, or immobilization of vehicles or vessels on, private property, the removal and storage of wrecked or disabled vehicles or vessels from an accident scene or for the removal and storage of vehicles or vessels, in the event the owner or operator is incapacitated, unavailable, leaves the procurement of wrecker service to the law enforcement officer at the scene, or

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otherwise does not consent to the removal of the vehicle <u>or</u>
<u>vessel</u>. However, if a municipality chooses to enact an ordinance
establishing the maximum <u>rates</u> <u>fees</u> for the towing or
immobilization of vehicles <u>or vessels</u> as described in paragraph
(b), the county's ordinance established under s. 125.0103 <u>does</u>
<u>shall</u> not apply within such municipality. <u>For purposes of this</u>
<u>paragraph</u>, the term "immobilize" means the act of rendering a

vehicle or a vessel inoperable by the use of a device such as a
"boot" or "club," the "Barnacle," or any other device that
renders the vehicle or the vessel inoperable.

Section 4. Section 166.04465, Florida Statutes, is created to read:

166.04465 Rules and ordinances relating to towing or to vehicle immobilization services.—

- (1) A municipality may not enact an ordinance or rule that would impose a fee or charge on an authorized wrecker operator as defined in s. 323.002(1); on a towing business for towing, impounding, or storing a vehicle or vessel; or a vehicle immobilization service as defined in s. 715.08. As used in this section, the term "towing business" means a business that provides towing services for monetary gain.
- (2) The prohibition imposed in subsection (1) does not affect a municipality's authority to:
- (a) Levy a reasonable business tax under s. 205.0315, s. 205.043, or s. 205.0535.
- (b) Impose on and collect from the registered owner or other legally authorized person in control of a vehicle or vessel, or the lienholder of a vehicle or vessel, a reasonable administrative fee or charge not to exceed 25 percent of the

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maximum towing or immobilization rate, to cover the cost of enforcement, including parking enforcement, by the municipality when the vehicle or vessel is towed from or immobilized on public property. However, an authorized wrecker operator, towing business, or vehicle immobilization service may impose and collect the administrative fee or charge on behalf of the municipality and shall remit such fee or charge to the municipality after it is collected.

Section 5. Present subsection (4) of section 323.002, Florida Statutes, is redesignated as subsection (5), and a new subsection (4) is added to that section, to read:

323.002 County and municipal wrecker operator systems; penalties for operation outside of system.—

(4) (a) Except as provided in paragraph (b), a county or municipality may not adopt or maintain an ordinance or rule that imposes a charge, cost, expense, fine, fee, or penalty on a registered owner or other legally authorized person in custody or in control of a vehicle or vessel, or the lienholder of a vehicle or vessel, when the vehicle or vessel is towed by an authorized wrecker operator under this chapter.

(b) A county or municipality may adopt or maintain an ordinance or rule that imposes a reasonable administrative fee or charge on the registered owner or other legally authorized person in control of a vehicle or vessel, or the lienholder of a vehicle or vessel, when the vehicle or vessel is towed by an authorized wrecker operator. The fee or charge may not exceed 25 percent of the maximum towing rate, to cover the cost of enforcement, including parking enforcement, by the county or municipality when the vehicle or vessel is towed from public

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property. However, an authorized wrecker operator or towing business may impose and collect the administrative fee or charge on behalf of the county or municipality and shall remit such fee or charge to the county or municipality after it is collected.

Section 6. Subsection (2) of section 713.78, Florida Statutes, is amended to read:

713.78 Liens for recovering, towing, or storing vehicles and vessels.—

- (2) Whenever a person regularly engaged in the business of transporting vehicles or vessels by wrecker, tow truck, or car carrier recovers, removes, or stores a vehicle or vessel upon instructions from:
 - (a) The owner thereof;
- (b) The owner or lessor, or a person authorized by the owner or lessor, of property on which such vehicle or vessel is wrongfully parked, and the removal is done in compliance with s. 715.07;
- (c) The landlord or a person authorized by the landlord, when such motor vehicle or vessel remained on the premises after the tenancy terminated and the removal is done in compliance with s. 83.806 or s. 715.104; or
 - (d) Any law enforcement agency,

she or he shall have a lien on the vehicle or vessel for a reasonable towing fee, for a reasonable administrative fee or charge imposed by a county or a municipality, and for a reasonable storage fee; except that a no storage fee may not shall be charged if the vehicle or the vessel is stored for less than 6 hours.

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Section 7. Subsection (2) and present subsection (4) of section 715.07, Florida Statutes, are amended, and present subsection (5) of that section is redesignated as subsection (4), to read:

715.07 Vehicles or vessels parked on private property; towing.—

- (2) The owner or lessee of real property, or any person authorized by the owner or lessee, which person may be the designated representative of the condominium association if the real property is a condominium, may cause any vehicle or vessel parked on such property without her or his permission to be removed by a person regularly engaged in the business of towing vehicles or vessels, without liability for the costs of removal, transportation, or storage or damages caused by such removal, transportation, or storage, under any of the following circumstances:
- (a) The towing or removal of any vehicle or vessel from private property without the consent of the registered owner or other legally authorized person in control of that vehicle or vessel is subject to strict compliance with the following conditions and restrictions:
- 1.a. Any towed or removed vehicle or vessel must be stored at a site within a 10-mile radius of the point of removal in any county of 500,000 population or more, and within a 15-mile radius of the point of removal in any county of less than 500,000 population. That site must be open for the purpose of redemption of vehicles on any day that the person or firm towing such vehicle or vessel is open for towing purposes, from 8:00 a.m. to 6:00 p.m., and, when closed, shall have prominently

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posted a sign indicating a telephone number where the operator of the site can be reached at all times. Upon receipt of a telephoned request to open the site to redeem a vehicle or vessel, the operator shall return to the site within 1 hour or she or he will be in violation of this section.

- b. If no towing business providing such service is located within the area of towing limitations set forth in subsubparagraph a., the following limitations apply: any towed or removed vehicle or vessel must be stored at a site within a 20-mile radius of the point of removal in any county of 500,000 population or more, and within a 30-mile radius of the point of removal in any county of less than 500,000 population.
- 2. The person or firm towing or removing the vehicle or vessel shall, within 30 minutes after completion of such towing or removal, notify the municipal police department or, in an unincorporated area, the sheriff, of such towing or removal, the storage site, the time the vehicle or vessel was towed or removed, and the make, model, color, and license plate number of the vehicle or description and registration number of the vessel and shall obtain the name of the person at that department to whom such information was reported and note that name on the trip record.
- 3. A person in the process of towing or removing a vehicle or vessel from the premises or parking lot in which the vehicle or vessel is not lawfully parked must stop when a person seeks the return of the vehicle or vessel. The vehicle or vessel must be returned upon the payment of a reasonable service fee of not more than one-half of the posted rate for the towing or removal service as provided in subparagraph 6. The vehicle or vessel may

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be towed or removed if, after a reasonable opportunity, the owner or legally authorized person in control of the vehicle or vessel is unable to pay the service fee. If the vehicle or vessel is redeemed, a detailed signed receipt must be given to the person redeeming the vehicle or vessel.

- 4. A person may not pay or accept money or other valuable consideration for the privilege of towing or removing vehicles or vessels from a particular location.
- 5. Except for property appurtenant to and obviously a part of a single-family residence, and except for instances when notice is personally given to the owner or other legally authorized person in control of the vehicle or vessel that the area in which that vehicle or vessel is parked is reserved or otherwise unavailable for unauthorized vehicles or vessels and that the vehicle or vessel is subject to being removed at the owner's or operator's expense, any property owner or lessee, or person authorized by the property owner or lessee, prior to towing or removing any vehicle or vessel from private property without the consent of the owner or other legally authorized person in control of that vehicle or vessel, must post a notice meeting the following requirements:
- a. The notice must be prominently placed at each driveway access or curb cut allowing vehicular access to the property, within 5 feet from the public right-of-way line. If there are no curbs or access barriers, the signs must be posted not less than one sign for each 25 feet of lot frontage.
- b. The notice must clearly indicate, in not less than 2inch high, light-reflective letters on a contrasting background, that unauthorized vehicles will be towed away at the owner's

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expense. The words "tow-away zone" must be included on the sign in not less than 4-inch high letters.

- c. The notice must also provide the name and current telephone number of the person or firm towing or removing the vehicles or vessels.
- d. The sign structure containing the required notices must be permanently installed with the words "tow-away zone" not less than 3 feet and not more than 6 feet above ground level and must be continuously maintained on the property for not less than 24 hours prior to the towing or removal of any vehicles or vessels.
- e. The local government may require permitting and inspection of these signs prior to any towing or removal of vehicles or vessels being authorized.
- f. A business with 20 or fewer parking spaces satisfies the notice requirements of this subparagraph by prominently displaying a sign that clearly states stating "Reserved Parking for Customers Only Unauthorized Vehicles or Vessels Will be Towed Away At the Owner's Expense." in not less than 4-inch high, light-reflective letters on a contrasting background.
- g. A property owner towing or removing vessels from real property must post notice, consistent with the requirements in sub-subparagraphs a.-f., which apply to vehicles, that unauthorized vehicles or vessels will be towed away at the owner's expense.

A business owner or lessee may authorize the removal of a vehicle or vessel by a towing company when the vehicle or vessel is parked in such a manner that restricts the normal operation of business; and if a vehicle or vessel parked on a public

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right-of-way obstructs access to a private driveway the owner, lessee, or agent may have the vehicle or vessel removed by a towing company upon signing an order that the vehicle or vessel be removed without a posted tow-away zone sign.

- 6. Any person or firm that tows or removes vehicles or vessels and proposes to require an owner, operator, or person in custody or control of a vehicle or vessel to pay the costs of towing and storage prior to redemption of the vehicle or vessel must file and keep on record with the local law enforcement agency a complete copy of the current rates to be charged for such services and post at the storage site an identical rate schedule and any written contracts with property owners, lessees, or persons in control of property which authorize such person or firm to remove vehicles or vessels as provided in this section.
- 7. Any person or firm towing or removing any vehicles or vessels from private property without the consent of the owner or other legally authorized person in <u>custody or</u> control of the vehicles or vessels shall, on any trucks, wreckers as defined in s. 713.78(1)(c), or other vehicles used in the towing or removal, have the name, address, and telephone number of the company performing such service clearly printed in contrasting colors on the driver and passenger sides of the vehicle. The name shall be in at least 3-inch permanently affixed letters, and the address and telephone number shall be in at least 1-inch permanently affixed letters.
- 8. Vehicle entry for the purpose of removing the vehicle or vessel shall be allowed with reasonable care on the part of the person or firm towing the vehicle or vessel. Such person or firm

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shall be liable for any damage occasioned to the vehicle or vessel if such entry is not in accordance with the standard of reasonable care.

- 9. When a vehicle or vessel has been towed or removed pursuant to this section, it must be released to its owner or tothe person in custody or control custodian within one hour after requested. Any vehicle or vessel owner or the person in custody or control agent shall have the right to inspect the vehicle or vessel before accepting its return, and no release or waiver of any kind which would release the person or firm towing the vehicle or vessel from liability for damages noted by the owner or by the person in custody or control other legally authorized person at the time of the redemption may be required from any vehicle or vessel owner, custodian, or person in custody or control agent as a condition of release of the vehicle or vessel to its owner. A detailed, signed receipt showing the legal name of the company or person towing or removing the vehicle or vessel must be given to the person paying towing or storage charges at the time of payment, whether requested or not.
- (b) These requirements are minimum standards and do not preclude enactment of additional regulations by any municipality or county, including the right to regulate rates when vehicles or vessels are towed from private property.
- (4) When a person improperly causes a vehicle or vessel to be removed, such person shall be liable to the owner or lessee of the vehicle or vessel for the cost of removal, transportation, and storage; any damages resulting from the removal, transportation, or storage of the vehicle or vessel; attorney's fees; and court costs.

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Section 8. Section 715.08, Florida Statutes, is created to read:

- 715.08 Vehicle immobilization services.-
- (1) DEFINITIONS.—As used in this section, the term:
- (a) "Immobilize" means the act of rendering a vehicle or a vessel inoperable by the use of a vehicle immobilization device.
- (b) "License" means a license, a permit, or other similar grant of authority to operate issued to an operator by a local government.
- (c) "Operator" means any person, as defined in s. 1.01(3), individual, or entity, including, but not limited to, a sole proprietor, an independent contractor, a partnership, or a similar business entity, offering or operating a vehicle immobilization service.
- device that is designed or used to be attached to a wheel, a tire, or other part of a parked motor vehicle which includes, but is not limited to, a "boot" or "club," the "Barnacle," or any other device that renders a vehicle or vessel inoperable.
- (e) "Vehicle immobilization service" means any service in which vehicles are immobilized.
 - (2) VEHICLE IMMOBILIZATION OPERATIONS; REQUIREMENTS.—
- (a) Vehicle immobilization devices may be used on trespassing motor vehicles as provided for under this section.
- (b) It is unlawful for any person to act as an operator within this state unless the person is properly licensed or approved by a local government.
- (c) It is unlawful for any person to act as an operator if the person also has ownership or any other valuable

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consideration in property or a lot being used for the business
of parking, or allowing for the parking of, motor vehicles or is
engaged in the business of parking lot or valet parking
operations.

- (d) Each operator shall conduct vehicle immobilization services using a name that is distinguishable from any other existing operator.
- (e)1. An operator shall issue all individuals under the operator's employment, or who are acting on behalf of the operator, including the operator himself or herself, or partners, members, or officers of the operator, a photo identification with the name of the operator. Such an individual shall carry this operator-issued identification with him or her at all times while performing vehicle immobilization services.
- 2. All individuals under an operator's employment, or who are acting on behalf of the operator, including the operator himself or herself, or partners, members, or officers of the operator, shall wear a uniform that clearly identifies the name of the operator while performing vehicle immobilization services.
- 3. All vehicles being used by operators or individuals under an operator's employment to perform vehicle immobilization services must have prominently displayed on both sides of each vehicle the name of the operator and that the operator performs vehicle immobilization services, the address from which the operator conducts business, and the telephone number of the operator. The lettering must be in a contrasting color to the color of the vehicle, or if a vehicle magnet or decal is used, the lettering must be in a contrasting color to the

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magnet or decal. The lettering must be at least one and one-half inches in height.

- (f)1. An operator may conduct vehicle immobilization services 24 hours per day, 7 days per week, and 365 days per year.
- 2. An operator shall maintain a telephone number that is staffed by a live individual 24 hours per day and 365 days per year to communicate immediately with a driver or owner of an immobilized vehicle.
- (g) An operator who has immobilized a vehicle shall immediately affix a notice to the driver's side window containing, at minimum, the following information:
- 1. A warning that any attempt to move the vehicle may result in damage to the vehicle; and
- 2. The fee required to remove the immobilization device, the name of the operator, and the telephone number to call to have the immobilization device removed.
- (h) It is unlawful for a vehicle immobilization service or operator to:
- 1. Immobilize vehicles on any private property without having entered into a valid written contract for vehicle immobilization services with the private property owner, the lawful lessee, the managing agent, or other person in control of the property;
- 2. Fail to arrive on the site where a vehicle was immobilized within 1 hour of being contacted by the owner, the driver, or the person in custody or in control of the vehicle;
- 3. Fail to release a vehicle from immobilization within 1 hour after receipt of payment from the owner, the driver, or the

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person in charge of a vehicle that has been immobilized; and

- 4. Fail to provide a receipt of payment of the immobilization fee to the owner, the driver, or the person in custody or in control of an immobilized vehicle. The receipt must have the name, address, and telephone number of the operator; the name of the individual under the operator's employment or the partner, member, or officer of such operator who removed the immobilization device; and the operator's license number as issued by the department.
- (i)1. If the application of a vehicle immobilization device damages a vehicle, the operator shall pay the cost of repairs for that damage.
- 2. If the owner, the driver, or the person in charge of a motor vehicle to which an immobilization device has been installed attempts to operate such motor vehicle or to remove the device, then the operator is not liable for any damage to the vehicle resulting from such attempt. In such an instance, the owner, the driver, or the person in charge of the immobilized vehicle is liable to the operator for the cost of damage to the vehicle immobilization device.
- (j) An operator shall maintain minimum insurance coverage in the amount of \$1 million in commercial general liability, \$1 million in commercial automobile liability, \$1 million in garage liability, \$1 million in professional liability, and \$1 million in umbrella coverage and shall have workers' compensation coverage on all employees.
- (3) PROHIBITED ACTIVITIES.—An operator may not do any of the following:
 - (a) Procure a license issued by a local government by

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fraudulent conduct or by a false statement of a material fact.

- (b) Pay, in the form of a gratuity or any other valuable consideration, any person who does not have ownership in property or in a lot being used for the business of parking, or allowing for the parking of, motor vehicles for information as to illegally parked vehicles.
- (c) Make any payment or other valuable consideration to an owner, an employee, an agent, or a person in possession of property or a lot that is being used for the business of parking, or allowing for the parking of, motor vehicles in excess of the reasonable and customary fee ordinarily charged by such person in possession of such property or lot for parking thereon.
- (d) Charge fees in excess of those provided for in this section.
- (e) Impound any vehicle located on any portion of a public way within this state, unless such operator is contracted to do so by a governmental agency.
 - (4) SIGNAGE; REQUIREMENTS.—
- (a) It is unlawful for any operator to install or to attach a device to any motor vehicle without posting signs meeting the following requirements:
- 1. The operator shall install signs at each designated entrance to a parking lot or parking area where parking prohibitions are in effect. If there is no designated entrance, the operator shall erect the signs so they are clearly visible from every parking space;
- 2. Signs must be a minimum of 18 inches by 24 inches, or if not allowed in such size, the maximum allowable size, with

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will be held. The notice must be served upon the license holder

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581 via certified mail, signature required, addressed to the license 582 holder at the address provided on the operator's current 583 application. 584 (c) Any operator whose license has been revoked pursuant to 585 this section is disqualified from reapplying to the local 586 government for another license for 12 months immediately 587 following the revocation. The violation of any provision of this 588 section by any person with any ownership interest in the vehicle 589 immobilization service may result in the revocation of the 590 operator's license. 591 (d) The maximum fine for any violation of this section is 592 \$1,000. The maximum suspension of a license for any one 593 violation of this section is 30 days.

Section 9. This act shall take effect July 1, 2019.