1 A bill to be entitled 2 An act relating to towing-storage operator liens; 3 amending s. 713.78, F.S.; requiring certain lien 4 notices be sent through a third-party mailing service; 5 providing a definition; requiring third-party mailing 6 services to apply to the Department of Highway Safety 7 and Motor Vehicles; requiring the department to 8 approve an application if certain conditions are met; 9 authorizing the department to deny, suspend, or revoke 10 its approval under certain circumstances; requiring a third-party mailing service to maintain certain 11 12 records for a specified period and allow inspection of 13 such records by the department; requiring the 14 department to adopt rules; providing an effective 15 date. 16 17 Be It Enacted by the Legislature of the State of Florida: 18 19 Section 1. Paragraphs (c) and (d) of subsection (4) and subsection (6) of section 713.78, Florida Statutes, are amended, 20 21 and subsection (14) is added to that section, to read: 22 713.78 Liens for recovering, towing, or storing vehicles and vessels.-23 24 (4)

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certified mail shall be sent Within 7

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business days after the date of storage of the vehicle or vessel, the towing-storage operator shall, through a third-party mailing service approved by the Department of Highway Safety and Motor Vehicles, send notice by certified mail to the registered owner, the insurance company insuring the vehicle notwithstanding the provisions of s. 627.736, and all persons of record claiming a lien against the vehicle or vessel. The notice It shall state the fact of possession of the vehicle or vessel, that a lien as provided in subsection (2) is claimed, that charges have accrued and the amount thereof, that the lien is subject to enforcement pursuant to law, and that the owner or lienholder, if any, has the right to a hearing as set forth in subsection (5), and that any vehicle or vessel which remains unclaimed, or for which the charges for recovery, towing, or storage services remain unpaid, may be sold free of all prior liens after 35 days if the vehicle or vessel is more than 3 years of age or after 50 days if the vehicle or vessel is 3 years of age or less.

(d) If attempts to locate the name and address of the owner or lienholder prove unsuccessful, the towing-storage operator shall, after 7 business working days, excluding Saturday and Sunday, of the initial tow or storage, the towing-storage operator shall, through a third-party mailing service approved by the Department of Highway Safety and Motor Vehicles, send notice by certified mail to notify the public agency of

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jurisdiction where the vehicle or vessel is stored in writing by certified mail or acknowledged hand delivery that the towing-storage company has been unable to locate the name and address of the owner or lienholder and a physical search of the vehicle or vessel has disclosed no ownership information and a good faith effort has been made, including records checks of the Department of Highway Safety and Motor Vehicles database and the National Motor Vehicle Title Information System or an equivalent commercially available system. For purposes of this paragraph and subsection (9), "good faith effort" means that the following checks have been performed by the company to establish prior state of registration and for title:

- 1. Check of the Department of Highway Safety and Motor Vehicles database for the owner and any lienholder.
- 2. Check of the electronic National Motor Vehicle Title Information System or an equivalent commercially available system to determine the state of registration when there is not a current registration record for the vehicle on file with the Department of Highway Safety and Motor Vehicles.
- 3. Check of vehicle or vessel for any type of tag, tag record, temporary tag, or regular tag.
- 4. Check of law enforcement report for tag number or other information identifying the vehicle or vessel, if the vehicle or vessel was towed at the request of a law enforcement officer.
 - 5. Check of trip sheet or tow ticket of tow truck operator

to see if a tag was on vehicle or vessel at beginning of tow, if private tow.

6. If there is no address of the owner on the impound report, check of law enforcement report to see if an out-of-state address is indicated from driver license information.

- 7. Check of vehicle or vessel for inspection sticker or other stickers and decals that may indicate a state of possible registration.
- 8. Check of the interior of the vehicle or vessel for any papers that may be in the glove box, trunk, or other areas for a state of registration.
 - 9. Check of vehicle for vehicle identification number.
 - 10. Check of vessel for vessel registration number.
- 11. Check of vessel hull for a hull identification number which should be carved, burned, stamped, embossed, or otherwise permanently affixed to the outboard side of the transom or, if there is no transom, to the outmost seaboard side at the end of the hull that bears the rudder or other steering mechanism.
- (6) Any vehicle or vessel which is stored pursuant to subsection (2) and which remains unclaimed, or for which reasonable charges for recovery, towing, or storing remain unpaid, and any contents not released pursuant to subsection (10), may be sold by the owner or operator of the storage space for such towing or storage charge after 35 days from the time the vehicle or vessel is stored therein if the vehicle or vessel

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is more than 3 years of age or after 50 days following the time the vehicle or vessel is stored therein if the vehicle or vessel is 3 years of age or less. The sale shall be at public sale for cash. If the date of the sale was not included in the notice required in subsection (4), notice of the sale shall be given to the person in whose name the vehicle or vessel is registered and to all persons claiming a lien on the vehicle or vessel as shown on the records of the Department of Highway Safety and Motor Vehicles or of any corresponding agency in any other state in which the vehicle is identified through a records check of the National Motor Vehicle Title Information System or an equivalent commercially available system as being titled. The towingstorage operator shall, through a third-party mailing service approved by the Department of Highway Safety and Motor Vehicles, send notice shall be sent by certified mail to the owner of the vehicle or vessel and the person having the recorded lien on the vehicle or vessel at the address shown on the records of the registering agency and shall be mailed not less than 15 days before the date of the sale. After diligent search and inquiry, if the name and address of the registered owner or the owner of the recorded lien cannot be ascertained, the requirements of notice by mail may be dispensed with. In addition to the notice by mail, public notice of the time and place of sale shall be made by publishing a notice thereof one time, at least 10 days before prior to the date of the sale, in a newspaper of general

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circulation in the county in which the sale is to be held. The proceeds of the sale, after payment of reasonable towing and storage charges, and costs of the sale, in that order of priority, shall be deposited with the clerk of the circuit court for the county if the owner or lienholder is absent, and the clerk shall hold such proceeds subject to the claim of the owner or lienholder legally entitled thereto. The clerk shall be entitled to receive 5 percent of such proceeds for the care and disbursement thereof. The certificate of title issued under this law shall be discharged of all liens unless otherwise provided by court order. The owner or lienholder may file a complaint after the vehicle or vessel has been sold in the county court of the county in which it is stored. Upon determining the respective rights of the parties, the court may award damages, attorney's fees, and costs in favor of the prevailing party.

- (14) (a) For purposes of this section, the term "thirdparty mailing service" means a person who, upon a request submitted through a website by a towing-storage operator:
- 1. Obtains the owner, lienholder, or insurer information, as applicable, for a vehicle or vessel from the Department of Highway Safety and Motor Vehicles.
- 2. Prepares or assists the towing-storage operator in preparing a notice required by this section through the website.
- 3. Prints and sends the notice to the intended recipient by certified mail.

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- (b) A third-party mailing service must apply to the department and be approved in order to provide notices under this section. The department shall prescribe the format for such applications. The department must approve a third-party mailing service if the applicant is qualified to provide the services described in paragraph (a). The department may deny, suspend, or revoke approval of a third-party mailing service if the department determines that the third-party mailing service has committed an act of fraud or misrepresentation related to a notice required by this section.
- (c) A third-party mailing service must maintain all records related to providing notices under this section for 3 years and allow the department to inspect such records upon request. The records may be maintained in electronic format.
- (d) The department shall adopt rules to administer this section.
 - Section 2. This act shall take effect July 1, 2019.