CHAMBER	$\Delta$ CTTON

Senate House

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Representative Fischer offered the following:

3 Amendment

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Remove lines 350-699 and insert:

administrative fee to the registered owner or a person of record claiming a lien against the vehicle to obtain release of the vehicle from the claim of lien imposed under this section. Such administrative fee may not exceed \$250. For purposes of this paragraph, the term "administrative fee" means a lien fee or any fee imposed by the lienor or the lienor's agent for administrative costs added to the amount due for storage, repairs, adjustments, or modifications to the vehicle.

(b) A lienor or the lienor's agent may not charge fees or

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costs, other than those authorized in this section, that exceed \$250.

- service facility, or storage operator must use a third-party service approved by the Department of Highway Safety and Motor Vehicles to transmit all notices required by this section. If there is no third-party service approved by the department, the motor vehicle repair shop, garage, automotive service facility, or storage operator may mail the notices and provide evidence of compliance with this section upon submission of an application for certificate of title or certificate of destruction.
- (a) For purposes of this subsection, the term "third-party service" means a qualified business entity that, upon a request submitted through a website by a motor vehicle repair shop, garage, automotive service facility, or storage operator:
- 1. Accesses the National Motor Vehicle Title Information

  System records to obtain the last state of record of the vehicle.
- 2. Accesses the owner, lienholder, and insurer information, as applicable, for a vehicle from the department.
- 3. Electronically generates the notices required of a motor vehicle repair shop, an automotive service facility, a garage, and a towing-storage operator by this section through the website.
- 4. Prints and sends the notices required under this 214153

39	section to each owner, lienholder, and insurer of record by
40	certified mail.
41	5. Electronically returns tracking information or other
42	proof of mailing and delivery of the notices to the motor
43	vehicle repair shop, automotive service facility, garage, and
44	towing-storage operator.
45	6. Electronically reports to the department, via an
46	electronic data exchange process using a web interface, the
47	following information related to the repair and storage notices:
48	a. The vehicle identification number.
49	b. The license plate number.
50	c. The name and address of the repair shop or lienor.
51	d. The physical location of the vehicle.
52	e. The date on which the vehicle was dropped off for
53	<u>repairs.</u>
54	f. The date on which the repairs were completed.
55	g. The amount due for repairs and the storage amount per
56	day.
57	h. The dates on which the notice was mailed and delivered.
58	i. The date on which the owner was notified that the
59	repairs were completed.
60	j. Other information required by the department.
61	(b) A third-party service must apply to and be approved by

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the department in order to provide notices under this section.

The department shall prescribe the format for the application.

The	departmer	nt may	appro	ve the	applic	ant	as q	ualified	to	perform
the	services	provi	ded in	paraq:	raph (a	) if	the	applicar	nt:	

- 1. Provides the department with a \$1 million bond.
- 2. Submits an acceptable internal control and data security audit (Level 2) or its equivalent performed by a licensed certified public accountant.
- 3. Successfully demonstrates the ability to electronically provide required data to the department via an electronic data exchange process using a web interface.
- (c) The department may deny, suspend, or revoke approval of a third-party service if the department determines that the third-party service has committed an act of fraud or misrepresentation related to a notice required by this section.
- (d) A third-party service must maintain all records related to providing notices under this section for 5 years and allow the department to inspect and copy such records upon request. The records may be maintained in an electronic format.
- (e) A third-party service must annually provide the department with evidence that it maintains a \$1 million bond and must annually submit an internal control and data security audit (Level 2) or its equivalent performed by a licensed certified public accountant to continue its approved status each year.
- (f) A third-party service must maintain a publicly available website that allows owners, registrants, lienholders, insurance companies, or their agents to search for notices sent

pursuant to this section. The search results must exclude personal identifying information but provide the same information provided to the department.

- agent thereof all of the personal property found in but not affixed to the vehicle. Upon payment of the charges owed, the lienor must release the vehicle to the paying owner, lienholder, or agent thereof.
- (18) A lienor must accept either a copy of an electronic title or a paper title as evidence of a person's interest in a vehicle.
- Section 4. Subsection (4), paragraphs (a) and (b) of subsection (5), and subsections (6) and (9) of section 713.78, Florida Statutes, are amended, and subsections (14) through (17) are added to that section, to read:
- 713.78 Liens for recovering, towing, or storing vehicles and vessels.—
- (4)(a) A Any person regularly engaged in the business of recovering, towing, or storing vehicles or vessels who comes into possession of a vehicle or vessel pursuant to subsection (2), and who claims a lien for recovery, towing, or storage services, shall give notice, by certified mail, to the registered owner, the insurance company insuring the vehicle notwithstanding the provisions of s. 627.736, and to all persons claiming a lien thereon, as disclosed by the records in the

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Department of Highway Safety and Motor Vehicles or as disclosed by the records of any corresponding agency in any other state in which the vehicle is identified through a records check of the National Motor Vehicle Title Information System or an equivalent commercially available system as being titled or registered.

Whenever a any law enforcement agency authorizes the removal of a vehicle or vessel or whenever a any towing service, garage, repair shop, or automotive service, storage, or parking place notifies the law enforcement agency of possession of a vehicle or vessel pursuant to s. 715.07(2)(a)2., the law enforcement agency of the jurisdiction where the vehicle or vessel is stored shall contact the Department of Highway Safety and Motor Vehicles, or the appropriate agency of the state of registration, if known, within 24 hours through the medium of electronic communications, giving the full description of the vehicle or vessel. Upon receipt of the full description of the vehicle or vessel, the department shall search its files to determine the owner's name, the insurance company insuring the vehicle or vessel, and whether any person has filed a lien upon the vehicle or vessel as provided in s. 319.27(2) and (3) and notify the applicable law enforcement agency within 72 hours. The person in charge of the towing service, garage, repair shop, or automotive service, storage, or parking place shall obtain such information from the applicable law enforcement agency within 5 days after the date of storage and shall give notice

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pursuant to paragraph (a). The department may release the insurance company information to the requestor notwithstanding the provisions of s. 627.736.

- the registered owner, the insurance company insuring the vehicle notwithstanding s. 627.736, and all other persons claiming a lien thereon shall be sent within 7 business days, excluding Saturday and Sunday, after the date of storage of the vehicle or vessel. However, in no event shall the notice of lien be sent less than 30 days before the sale of to the registered owner, the insurance company insuring the vehicle notwithstanding the provisions of s. 627.736, and all persons of record claiming a lien against the vehicle or vessel. The notice must state:
- 1. If the claim of lien is for a vehicle, the last 8 digits of the vehicle identification number of the vehicle subject to the lien, or, if the claim of lien is for a vessel, the hull identification number of the vessel subject to the lien, clearly printed in the delivery address box and on the outside of the envelope sent to the registered owner and all other persons claiming an interest therein or lien thereon.
- 2. The name, physical address, and telephone number of the lienor, and the entity name, as registered with the Division of Corporations, of the business where the towing and storage occurred, which must also appear on the outside of the envelope sent to the registered owner and all other persons claiming an

interest	in	or	lien	on	the	vehicle	or	vessel.
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- $\underline{\text{3.}}$  It shall state The fact of possession of the vehicle or vessel.
- 4. The name of the person or entity that authorized the lienor to take possession of the vehicle or vessel.  $\tau$ 
  - 5. That a lien as provided in subsection (2) is claimed. $\tau$
- $\underline{6.}$  That charges have accrued and <u>include an itemized</u> statement of the amount thereof.
- 7. That the lien is subject to enforcement <u>under pursuant</u> to law<sub> $\tau$ </sub> and that the owner or lienholder, if any, has the right to a hearing as set forth in subsection (5). 7. and
- 8. That any vehicle or vessel that which remains unclaimed, or for which the charges for recovery, towing, or storage services remain unpaid, may be sold free of all prior liens after 35 days after the vehicle or vessel is stored by the lienor if the vehicle or vessel is more than 3 years of age or after 50 days after the vehicle or vessel is stored by the lienor if the vehicle or vessel is 3 years of age or less.
- 9. The address at which the vehicle or vessel is physically located.
- (d) The notice of lien may not be sent to the registered owner, the insurance company insuring the vehicle or vessel, and all other persons claiming a lien thereon less than 30 days before the sale of the vehicle or vessel.
- $\underline{\text{(e)}}_{\text{(d)}}$  If attempts to locate the name and address of the 214153

owner or lienholder prove unsuccessful, the towing-storage
operator shall, after 7 <u>business</u> <del>working</del> days, excluding
Saturday and Sunday, $\underline{\text{after}}$ of the initial tow or storage, notify
the public agency of jurisdiction where the vehicle or vessel is
stored in writing by certified mail or acknowledged hand
delivery that the towing-storage company has been unable to
locate the name and address of the owner or lienholder and a
physical search of the vehicle or vessel has disclosed no
ownership information and a good faith effort has been made,
including records checks of the Department of Highway Safety and
Motor Vehicles database and the National Motor Vehicle Title
Information System or an equivalent commercially available
system. For purposes of this paragraph and subsection (9), $\underline{\text{the}}$
term "good faith effort" means that the following checks have
been performed by the company to establish $\underline{\text{the}}$ prior state of
registration and for title:

- 1.  $\underline{A}$  check of the <u>department's</u> <del>Department of Highway</del> <del>Safety and Motor Vehicles</del> database for the owner and any lienholder.
- 2.  $\underline{A}$  check of the electronic National Motor Vehicle Title Information System or an equivalent commercially available system to determine the state of registration when there is not a current registration record for the vehicle or vessel on file with the department of Highway Safety and Motor Vehicles.
  - 3.  $\underline{A}$  check of  $\underline{the}$  vehicle or vessel for any type of tag,

214 tag record, temporary tag, or regular tag.

- 4. A check of the law enforcement report for a tag number or other information identifying the vehicle or vessel, if the vehicle or vessel was towed at the request of a law enforcement officer.
- 5.  $\underline{A}$  check of  $\underline{the}$  trip sheet or tow ticket of  $\underline{the}$  tow truck operator to  $\underline{determine}$  whether  $\underline{see}$  if a tag was on  $\underline{the}$  vehicle or vessel at the beginning of the tow, if a private tow.
- 6. If there is no address of the owner on the impound report, a check of the law enforcement report to determine whether see if an out-of-state address is indicated from driver license information.
- 7.  $\underline{A}$  check of  $\underline{the}$  vehicle or vessel for  $\underline{an}$  inspection sticker or other stickers and decals that may indicate a state of possible registration.
- 8.  $\underline{A}$  check of the interior of the vehicle or vessel for any papers that may be in the glove box, trunk, or other areas for a state of registration.
- 9.  $\underline{A}$  check of  $\underline{the}$  vehicle for  $\underline{a}$  vehicle identification number.
- 10.  $\underline{A}$  check of  $\underline{the}$  vessel for  $\underline{a}$  vessel registration number.
- 11. A check of the vessel hull for a hull identification number which should be carved, burned, stamped, embossed, or otherwise permanently affixed to the outboard side of the

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transom or, if there is no transom, to the outmost seaboard side at the end of the hull that bears the rudder or other steering mechanism.

- (5)(a) The owner of a vehicle or vessel removed pursuant to the provisions of subsection (2), or any person claiming a lien, other than the towing-storage operator, within 10 days after the time she or he has knowledge of the location of the vehicle or vessel, may file a complaint in the county court of the county in which the vehicle or vessel is stored to determine whether if her or his property was wrongfully taken or withheld from her or him.
- Upon filing of a complaint, an owner or lienholder may have her or his vehicle or vessel released upon posting with the court a cash or surety bond or other adequate security equal to the amount of the charges for towing or storage and lot rental amount to ensure the payment of such charges in the event she or he does not prevail. Upon the posting of the bond and the payment of the applicable fee set forth in s. 28.24, the clerk of the court shall issue a certificate notifying the lienor of the posting of the bond and directing the lienor to release the vehicle or vessel. At the time of such release, after reasonable inspection, she or he shall give a receipt to the towing-storage company reciting any claims she or he has for loss or damage to the vehicle or vessel or the contents thereof.

(6) $\underline{A}$ $\underline{Any}$ vehicle or vessel $\underline{that}$ $\underline{which}$ is stored pursuant
to subsection (2) and $\frac{\text{which}}{\text{mem}}$ remains unclaimed, or for which
reasonable charges for recovery, towing, or storing remain
unpaid, and any contents not released pursuant to subsection
(10), may be sold by the owner or operator of the storage space
for such towing or storage charge $\frac{\text{after}}{\text{after}}$ 35 days $\frac{\text{after}}{\text{from the}}$
time the vehicle or vessel is stored by the lienor therein if
the vehicle or vessel is more than 3 years of age or after 50
days $\underline{\text{after}}$ following the time the vehicle or vessel is stored $\underline{\text{by}}$
$\underline{\text{the lienor}}$ $\underline{\text{therein}}$ if the vehicle or vessel is 3 years of age or
less. The sale shall be at public sale for cash. If the date of
the sale was not included in the notice required in subsection
(4), notice of the sale shall be given to the person in whose
name the vehicle or vessel is registered and to all persons
claiming a lien on the vehicle or vessel as shown on the records
of the Department of Highway Safety and Motor Vehicles or of any
corresponding agency in any other state in which the vehicle is
identified through a records check of the National Motor Vehicle
Title Information System or an equivalent commercially available
system as being titled. Notice $\underline{\text{of the sale must}}$ $\underline{\text{shall}}$ be sent by
certified mail. The notice must have clearly identified and
printed, if the claim of lien is for a motor vehicle, the last 8
digits of the vehicle identification number of the motor vehicle
subject to the lien, or, if the claim of lien is for a vessel,
the hull identification number of the vessel subject to the

lien, in the delivery address box and on the outside of the
envelope sent to the registered owner and all other persons
claiming an interest therein or lien thereon. The notice must be
$\underline{\mathtt{sent}}$ to the owner of the vehicle or vessel and the person having
the recorded lien on the vehicle or vessel at the address shown
on the records of the registering agency $\underline{\text{at least}}$ $\underline{\text{and shall be}}$
mailed not less than 15 days before the sale of the vehicle or
vessel date of the sale. The notice must state the name,
physical address, and telephone number of the lienor, and the
vehicle identification number if the claim of lien is for a
vehicle or the hull identification number if the claim of lien
is for a vessel, all of which must also appear in the return
address section on the outside of the envelope containing the
<pre>notice of sale. After diligent search and inquiry, if the name</pre>
and address of the registered owner or the owner of the recorded
lien cannot be ascertained, the requirements of notice by mail
may be dispensed with. In addition to the notice by mail, public
notice of the time and place of sale shall be made by publishing
a notice thereof one time, at least 10 days $\underline{\text{before}}$ $\underline{\text{prior to}}$ the
date of the sale, in a newspaper of general circulation in the
county in which the sale is to be held. The proceeds of the
sale, after payment of reasonable towing and storage charges,
and costs of the sale, in that order of priority, shall be
deposited with the clerk of the circuit court for the county if
the owner or lienholder is absent, and the clerk shall hold such

proceeds subject to the claim of the owner or lienholder legally entitled thereto. The clerk shall be entitled to receive 5 percent of such proceeds for the care and disbursement thereof. The certificate of title issued under this law shall be discharged of all liens unless otherwise provided by court order. The owner or lienholder may file a complaint after the vehicle or vessel has been sold in the county court of the county in which it is stored. Upon determining the respective rights of the parties, the court may award damages, attorney attorney's fees, and costs in favor of the prevailing party.

- (9) Failure to make good faith best efforts to comply with the notice requirements of this section precludes shall preclude the imposition of any storage charges against the such vehicle or vessel. If a lienor fails to provide notice to a person claiming a lien on a vehicle or vessel in accordance with subsection (4), the lienor may not charge the person for more than 7 days of storage, but such failure does not affect charges made for towing the vehicle or vessel or the priority of liens on the vehicle or vessel.
- (14) (a) A copy of the notice of lien required by subsection (4) and the notice of sale required by subsection (6), which must include the vehicle identification number if the claim of lien is for a vehicle or the hull identification number if the claim of lien is for a vessel, and proof of the required check of the National Motor Vehicle Title Information System or

an equivalent commercially available system shall constitute
satisfactory proof for application to the Department of Highway
Safety and Motor Vehicles for transfer of title, together with
any other proof required by any rules and regulations of the
department.

- (b) The Department of Highway Safety and Motor Vehicles
  may not approve an application for transfer of title if the
  application fails to include a copy of the notice of lien
  required by subsection (4) and the notice of sale required by
  subsection (6). The vehicle or hull identification number on the
  notice of lien must match the vehicle or hull identification
  number of the vehicle or vessel that is the subject of the
  transfer of title.
- (15) (a) A lienor or the lienor's agent may charge an administrative fee to the registered owner or a person claiming a lien against the vehicle or vessel to obtain release of the vehicle or vessel from the claim of lien imposed under this section. Such administrative fee may not exceed \$250.