	LEGISLATIVE ACTION	
Senate		House
Comm: RS		
02/28/2020		
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The Committee on Appropriations (Simpson) recommended the following:

Senate Amendment (with title amendment)

Delete everything after the enacting clause and insert:

Section 1. Paragraphs (b), (d), and (e) of subsection (5) of section 20.19, Florida Statutes, are amended, and a new subsection (7) is added to that section, to read:

20.19 Department of Children and Families.—There is created a Department of Children and Families.

(5) COMMUNITY ALLIANCES.-

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- (b) The duties of the community alliance include, but are not limited to:
 - 1. Joint planning for resource utilization in the community, including resources appropriated to the department and any funds that local funding sources choose to provide.
 - 2. Needs assessment and establishment of community priorities for service delivery.
 - 3. Determining community outcome goals to supplement staterequired outcomes.
 - 4. Serving as a catalyst for community resource development, including, but not limited to, identifying existing programs and services delivered by and assistance available from community-based organizations and faith-based organizations, and encouraging the development and availability of such programs, services, and assistance by such organizations. The community alliance shall ensure that the community-based care lead agency is aware of such programs, services, and assistance and work to facilitate the lead agency's appropriate use of these resources.
 - 5. Providing for community education and advocacy on issues related to delivery of services.
 - 6. Promoting prevention and early intervention services.
 - (d) The initial membership of the community alliance in a county, at a minimum, must shall be composed of the following:
 - 1. A representative from the department.
 - 2. A representative from county government.
 - 3. A representative from the school district.
 - 4. A representative from the county United Way.
 - 5. A representative from the county sheriff's office.
 - 6. A representative from the circuit court corresponding to



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- 7. A representative from the county children's board, if one exists.
- 8. A representative of a faith-based organization involved in efforts to prevent child maltreatment, strengthen families, or promote adoption.
- (e) At any time after the initial meeting of the community alliance, The community alliance shall adopt bylaws and may increase the membership of the alliance to include the state attorney for the judicial circuit in which the community alliance is located, or his or her designee, the public defender for the judicial circuit in which the community alliance is located, or his or her designee, and other individuals and organizations who represent funding organizations, are community leaders, have knowledge of community-based service issues, or otherwise represent perspectives that will enable them to accomplish the duties listed in paragraph (b), if, in the judgment of the alliance, such change is necessary to adequately represent the diversity of the population within the community alliance service circuits.
- (7) OFFICE OF QUALITY.—The department shall establish an enterprise wide Office of Quality to ensure that the department and contracted service providers meet the highest levels of performance standards.
- (a) Duties of the office include, but are not limited to, all of the following:
- 1. Identifying performance standards and metrics for department programs and all other service providers, including, but not limited to, behavioral health managing entities,

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community-based care lead agencies, and attorney services.

- 2. Conducting ongoing quality assurance reviews of department programs and contracted service providers on at least a quarterly basis using cases randomly selected by the department.
- 3. Strengthening the department's data and analytic capabilities to identify systemic strengths and deficiencies.
- 4. In consultation with the department's program offices, recommending unique and varied initiatives to correct programmatic and systemic deficiencies.
- 5. Collaborating and engaging partners of the department to improve service quality, efficiency, and effectiveness.
- 6. Reporting any persistent failure by the department or contracted providers to meet performance standards and recommending corrective actions to the secretary.
- 7. By each December 1, developing and submitting an annual report to the Governor, the President of the Senate, and the Speaker of the House of Representatives for the preceding fiscal year which encompasses all legislatively mandated statewide reports required to be issued by the department.
- (b) The department may adopt rules to administer this subsection.
- Section 2. Section 409.991, Florida Statutes, is amended to read:
 - (Substantial rewording of section. See s. 409.991, F.S., for present text.)
- 409.991 Allocation of funds for community-based care lead agencies.-
 - (1) As used in this section, the term "core services funds"



98	means all funds allocated to lead agencies operating under		
99	contract with the department pursuant to s. 409.987, with the		
L00	following exceptions:		
L01	(a) Funds appropriated for independent living services;		
L02	(b) Funds appropriated for maintenance adoption subsidies;		
L03	(c) Funds allocated by the department for child protective		
L O 4	investigative service training;		
L05	(d) Nonrecurring funds;		
L06	(e) Designated mental health wrap-around service funds;		
L07	(f) Funds for special projects for a designated lead		
108	agency; and		
L09	(g) Funds appropriated for the Guardianship Assistance		
L10	Program established under s. 39.6225.		
111	(2) The department shall use an objective, workload-based		
L12	methodology to identify and report the optimal level of funding		
L13	for each lead agency considering demand for each of the		
L14	4 <u>following:</u>		
L15	(a) Prevention services;		
L16	(b) Client services;		
L17	(c) Licensed out-of-home care costs; and		
L18	(d) Staffing, using the ratio for case managers compared to		
L19	the caseload requirements specified in s. 20.19(4)(c)2.		
L20	(3) The allocation of core services funds must be based on		
L21	the following:		
L22	(a) The total optimal funding amount as determined by		
L23	adding together the funding for prevention services, client		
L24	services, licensed out-of-home care, and staffing.		
L25	(b) A comparison of the total optimal funding amount to the		
L26	actual allocated funding for the most recent fiscal year to		

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determine the percentage of optimal funding the lead agency is currently receiving.

- (4) By November 1 of each year, the secretary must submit a report to the Governor, the President of the Senate, and the Speaker of the House of Representatives which includes the current funding level of each lead agency based on the optimal funding level as determined by using each lead agency workload using the department's methodology. The report must identify any lead agency that is persistently funded at less than the optimal funding level and recommend strategies to address the shortfall including, but not limited to, business process redesign, the adoption of best practices, and requesting additional funding.
- (5) The department may adopt rules to establish the optimal funding levels for lead agencies.
- (6) Unless otherwise specified in the General Appropriations Act, the department shall allocate any new funding for core services, based on the department's methodology, to achieve optimal funding for all lead agencies inversely proportional to each lead agency optimal funding percentage.
- (7) Unless otherwise specified in the General Appropriations Act, the department shall consider a lead agency's funding level compared to its optimal funding level when allocating funding from the risk pool, as provided in s. 409.990.
- Section 3. Subsections (24) and (25) are added to section 409.996, Florida Statutes, to read:
- 409.996 Duties of the Department of Children and Families. The department shall contract for the delivery, administration,

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or management of care for children in the child protection and child welfare system. In doing so, the department retains responsibility for the quality of contracted services and programs and shall ensure that services are delivered in accordance with applicable federal and state statutes and regulations.

- (24) In collaboration with lead agencies, service providers, and other community stakeholders, the department shall develop a statewide accountability system based on measurable quality standards. The accountability system must be implemented by July 1, 2021.
 - (a) The accountability system must:
- 1. Assess the overall health of the child welfare system, by circuit, using grading criteria established by the department;
- 2. Include a quality measurement system with domains and clearly defined levels of quality. The system must measure the performance standards for child protective investigators, lead agencies, and children's legal services throughout the system of care, using criteria established by the department, and, at a minimum, address applicable federal- and state-mandated metrics.
- 3. Align with the principles of the results-oriented accountability program established under s. 409.997.
- (b) After the development and implementation of the accountability system under this subsection, the department and each lead agency shall use the information from the accountability system to promote enhanced quality service delivery within their respective areas of responsibility.
 - (c) By December 1 of each year, the department shall submit

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a report on the overall health of the child welfare system to the Governor, the President of the Senate, and the Speaker of the House of Representatives.

- (d) The department may adopt rules to implement this subsection.
- (25) Subject to an appropriation, for the 2020-2021 and 2021-2022 fiscal years, the department shall implement a pilot project in the Sixth and Thirteenth Judicial Circuits, respectively, aimed at improving child welfare outcomes.
- (a) In implementing the pilot projects, the department shall establish performance metrics and performance standards to assess improvements in safety, permanency, and the well-being of children in the local system of care for the lead agencies in those judicial circuits. Such metrics and standards must be aligned with indicators used in the most recent federal Child and Family Services Reviews.
- (b) The lead agencies in the Sixth and Thirteenth Judicial Circuits shall provide performance data to the department each quarter. The department shall review the data for accuracy and completeness and then shall compare the actual performance of the lead agencies to the established performance metrics and standards. Each lead agency that exceeds performance metrics and standards is eligible for incentive funding.
- (c) For the first quarter of each fiscal year, the department may advance incentive funding to the lead agencies in an amount equal to one quarter of the total allocated to the pilot project. After each quarter, the department shall assess the performance of the lead agencies for that quarter and adjust the subsequent quarter's incentive funding based on its actual



prior quarter performance.

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- (d) The department shall include the results of the pilot projects in the report required under s. 20.19(7). The report must include the department's findings and recommendations relating to the pilot projects.
- 219 (e) This subsection expires July 1, 2022. 220 Section 4. This act shall take effect upon becoming a law.

222 ======== T I T L E A M E N D M E N T =========== 223 And the title is amended as follows:

Delete everything before the enacting clause and insert:

A bill to be entitled

An act relating to the Department of Children and Families; amending s. 20.19, F.S.; revising duties and membership of community alliances; requiring the department to establish an Office of Quality; providing duties of the office; requiring the office to develop and submit a report to the Governor and the Legislature annually by a specified date; authorizing the department to adopt rules; amending s. 409.991, F.S.; defining the term "core services funds"; requiring the department to develop a methodology to identify and report the optimal level of funding for community-based care lead agencies; providing requirements for the allocation of core services funds; requiring the Secretary of the Department of Children and Families to submit a report to the Governor and Legislature annually by a specified date;

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providing requirements for such report; authorizing the department to adopt rules; requiring certain funding to be allocated based on the department's methodology, unless otherwise specified in the General Appropriations Act; amending s. 409.996, F.S.; requiring the department to develop a statewide accountability system; requiring that such system be implemented by a specified date; providing requirements for such accountability system; requiring the department and lead agencies to promote enhanced quality service delivery; requiring the department to submit a report to the Governor and the Legislature annually by a specified date; authorizing the department to adopt rules; requiring the department to implement pilot projects to improve child welfare outcomes in specified judicial circuits; requiring the department to establish performance metrics and standards to implement the pilot projects; requiring lead agencies in specified judicial circuits to provide certain data to the department each quarter; requiring the department to review such data; authorizing the department to advance incentive funding to certain lead agencies that meet specified requirements; requiring the department to include certain results in a specified report; providing for future expiration; providing an effective date.