House



LEGISLATIVE ACTION

Senate Comm: RCS 02/12/2020

The Committee on Innovation, Industry, and Technology (Hutson) recommended the following:

Senate Substitute for Amendment (427788) (with title amendment)

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Delete everything after the enacting clause and insert: Section 1. Subsection (2) of section 20.22, Florida Statutes, is amended to read: 20.22 Department of Management Services.—There is created a Department of Management Services. (2) The following divisions and programs within the

COMMITTEE AMENDMENT

Florida Senate - 2020 Bill No. SB 1870

635976

11	Department of Management Services shall consist of the following
12	are established:
13	(a) <u>The</u> Facilities Program.
14	(b) <u>The</u> Division of <u>Telecommunications</u> <del>State Technology,</del>
15	the director of which is appointed by the secretary of the
16	department and shall serve as the state chief information
17	officer. The state chief information officer must be a proven,
18	effective administrator who must have at least 10 years of
19	executive-level experience in the public or private sector,
20	preferably with experience in the development of information
21	technology strategic planning and the development and
22	implementation of fiscal and substantive information technology
23	policy and standards.
24	(c) <u>The</u> Workforce Program.
25	(d)1. <u>The</u> Support Program.
26	2. The Federal Property Assistance Program.
27	(e) The Administration Program.
28	(f) The Division of Administrative Hearings.
29	(g) The Division of Retirement.
30	(h) The Division of State Group Insurance.
31	(i) The Florida Digital Service.
32	Section 2. Section 282.0041, Florida Statutes, is amended
33	to read:
34	282.0041 Definitions.—As used in this chapter, the term:
35	(1) "Agency assessment" means the amount each customer
36	entity must pay annually for services from the Department of
37	Management Services and includes administrative and data center
38	services costs.
39	(2) "Agency data center" means agency space containing 10



40 or more physical or logical servers. 41 (3) "Breach" has the same meaning as provided in s. 501.171. 42 (4) "Business continuity plan" means a collection of 43 procedures and information designed to keep an agency's critical 44 45 operations running during a period of displacement or interruption of normal operations. 46 47 (5) "Cloud computing" has the same meaning as provided in 48 Special Publication 800-145 issued by the National Institute of 49 Standards and Technology. 50 (6) "Computing facility" or "agency computing facility" 51 means agency space containing fewer than a total of 10 physical 52 or logical servers, but excluding single, logical-server 53 installations that exclusively perform a utility function such 54 as file and print servers. 55 (7) "Credential service provider" means a provider 56 competitively procured by the department to supply secure identity management and verification services based on open 57 58 standards to qualified entities. 59 (8) (7) "Customer entity" means an entity that obtains 60 services from the Department of Management Services. 61 (9) (9) (8) "Data" means a subset of structured information in a 62 format that allows such information to be electronically retrieved and transmitted. 63 64 (10) "Data-call" means an electronic transaction with the 65 credential service provider that verifies the authenticity of a 66 digital identity by querying enterprise data. 67 (11) (9) "Department" means the Department of Management

68 Services.



69	(12) (10) "Disaster recovery" means the process, policies,
70	procedures, and infrastructure related to preparing for and
71	implementing recovery or continuation of an agency's vital
72	technology infrastructure after a natural or human-induced
73	disaster.
74	(13) "Electronic" means technology having electrical,
75	digital, magnetic, wireless, optical, electromagnetic, or
76	similar capabilities.
77	(14) "Electronic credential" means a digital asset which
78	verifies the identity of a person, organization, application, or
79	device.
80	(15) "Enterprise" means the collection of state agencies.
81	The term includes the Department of Legal Affairs, the
82	Department of Agriculture and Consumer Services, the Department
83	of Financial Services, and the judicial branch.
84	(16) "Enterprise architecture" means a comprehensive
85	operational framework that contemplates the needs and assets of
86	the enterprise to support interoperability across state
87	government.
88	(17) (11) "Enterprise information technology service" means
89	an information technology service that is used in all agencies
90	or a subset of agencies and is established in law to be
91	designed, delivered, and managed at the enterprise level.
92	(18) (12) "Event" means an observable occurrence in a system
93	or network.
94	(19) (13) "Incident" means a violation or imminent threat of
95	violation, whether such violation is accidental or deliberate,

96 of information technology resources, security, policies, or 97 practices. An imminent threat of violation refers to a situation

Page 4 of 40

COMMITTEE AMENDMENT

Florida Senate - 2020 Bill No. SB 1870



98 in which the state agency has a factual basis for believing that 99 a specific incident is about to occur.

(20) (14) "Information technology" means equipment, hardware, software, firmware, programs, systems, networks, infrastructure, media, and related material used to automatically, electronically, and wirelessly collect, receive, access, transmit, display, store, record, retrieve, analyze, evaluate, process, classify, manipulate, manage, assimilate, control, communicate, exchange, convert, converge, interface, switch, or disseminate information of any kind or form.

(21) (15) "Information technology policy" means a definite course or method of action selected from among one or more alternatives that guide and determine present and future decisions.

(22) (16) "Information technology resources" has the same meaning as provided in s. 119.011.

(23) (17) "Information technology security" means the protection afforded to an automated information system in order to attain the applicable objectives of preserving the integrity, availability, and confidentiality of data, information, and information technology resources.

(24) "Interoperability" means the technical ability to share and use data across and throughout the enterprise.

(25) (18) "Open data" means data collected or created by a state agency and structured in a way that enables the data to be fully discoverable and usable by the public. The term does not include data that are restricted from public distribution based on federal or state privacy, confidentiality, and security laws and regulations or data for which a state agency is statutorily

Page 5 of 40

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127 authorized to assess a fee for its distribution.

128 (26) (19) "Performance metrics" means the measures of an 129 organization's activities and performance.

(27) (20) "Project" means an endeavor that has a defined start and end point; is undertaken to create or modify a unique product, service, or result; and has specific objectives that, 133 when attained, signify completion.

(28) (21) "Project oversight" means an independent review and analysis of an information technology project that provides information on the project's scope, completion timeframes, and budget and that identifies and quantifies issues or risks affecting the successful and timely completion of the project.

(29) "Qualified entity" means a public or private entity or individual that enters into a binding agreement with the department, meets usage criteria, agrees to terms and conditions, and is subsequently and prescriptively authorized by the department to access data under the terms of that agreement.

(30) (22) "Risk assessment" means the process of identifying security risks, determining their magnitude, and identifying areas needing safeguards.

(31) (23) "Service level" means the key performance indicators (KPI) of an organization or service which must be regularly performed, monitored, and achieved.

150 (32) (24) "Service-level agreement" means a written contract 151 between the Department of Management Services and a customer 152 entity which specifies the scope of services provided, service 153 level, the duration of the agreement, the responsible parties, 154 and service costs. A service-level agreement is not a rule 155 pursuant to chapter 120.



(33) (25) "Stakeholder" means a person, group, organization, or state agency involved in or affected by a course of action.

(34) (26) "Standards" means required practices, controls, components, or configurations established by an authority.

(35)(27) "State agency" means any official, officer, commission, board, authority, council, committee, or department of the executive branch of state government; the Justice Administrative Commission; and the Public Service Commission. The term does not include university boards of trustees or state universities. As used in part I of this chapter, except as otherwise specifically provided, the term does not include the Department of Legal Affairs, the Department of Agriculture and Consumer Services, or the Department of Financial Services.

(36) (28) "SUNCOM Network" means the state enterprise telecommunications system that provides all methods of electronic or optical telecommunications beyond a single building or contiguous building complex and used by entities authorized as network users under this part.

(37)(29) "Telecommunications" means the science and technology of communication at a distance, including electronic systems used in the transmission or reception of information.

(38) (30) "Threat" means any circumstance or event that has the potential to adversely impact a state agency's operations or assets through an information system via unauthorized access, destruction, disclosure, or modification of information or denial of service.

(39) (31) "Variance" means a calculated value that illustrates how far positive or negative a projection has deviated when measured against documented estimates within a



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186 Section 3. Section 282.0051, Florida Statutes, is amended 187 to read:

282.0051 <u>Florida Digital Service</u> Department of Management Services; powers, duties, and functions.-<u>There is established</u> <u>the Florida Digital Service within the department to create</u> <u>innovative solutions that securely modernize state government,</u> <u>achieve value through digital transformation and</u> <u>interoperability, and fully support the cloud-first policy as</u> <u>specified in s. 282.206.</u>

(1) The Florida Digital Service department shall have the following powers, duties, and functions:

<u>(a)</u> (1) Develop and publish information technology policy for the management of the state's information technology resources.

(b) (2) Establish and publish information technology architecture standards to provide for the most efficient use of the state's information technology resources and to ensure compatibility and alignment with the needs of state agencies. The <u>Florida Digital Service</u> department shall assist state agencies in complying with the standards.

206 (c) (3) Establish project management and oversight 207 standards with which state agencies must comply when 2.08 implementing projects that have an information technology 209 component projects. The Florida Digital Service department shall 210 provide training opportunities to state agencies to assist in 211 the adoption of the project management and oversight standards. 212 To support data-driven decision making, the standards must 213 include, but are not limited to:

Page 8 of 40

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635976

1. (a) Performance measurements and metrics that objectively reflect the status of a project with an information technology component project based on a defined and documented project scope, cost, and schedule.

2.(b) Methodologies for calculating acceptable variances in the projected versus actual scope, schedule, or cost of a project with an information technology component project.

3.(c) Reporting requirements, including requirements designed to alert all defined stakeholders that a project with an information technology component project has exceeded acceptable variances defined and documented in a project plan.

4.(d) Content, format, and frequency of project updates. 226 (d) (4) Perform project oversight on all state agency 227 information technology projects that have an information 228 technology component with a total project cost costs of \$10 229 million or more and that are funded in the General 230 Appropriations Act or any other law. The Florida Digital Service 231 department shall report at least quarterly to the Executive 232 Office of the Governor, the President of the Senate, and the 233 Speaker of the House of Representatives on any project with an 234 information technology component project that the Florida 235 Digital Service department identifies as high-risk due to the 236 project exceeding acceptable variance ranges defined and documented in a project plan. The report must include a risk 237 238 assessment, including fiscal risks, associated with proceeding 239 to the next stage of the project, and a recommendation for 240 corrective actions required, including suspension or termination of the project. The Florida Digital Service shall establish a 241 process for state agencies to apply for an exception to the 242

Page 9 of 40

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243 requirements of this paragraph for a specific project with an information technology component. 244

(e) (5) Identify opportunities for standardization and 245 consolidation of information technology services that support 247 interoperability and the cloud-first policy as specified in s. 282.206, business functions and operations, including 249 administrative functions such as purchasing, accounting and 250 reporting, cash management, and personnel, and that are common 251 across state agencies. The Florida Digital Service department 252 shall biennially on April 1 provide recommendations for 253 standardization and consolidation to the Executive Office of the 254 Governor, the President of the Senate, and the Speaker of the 255 House of Representatives.

(f) (6) Establish best practices for the procurement of information technology products and cloud-computing services in order to reduce costs, increase the quality of data center services, or improve government services.

(q) (7) Develop standards for information technology reports and updates, including, but not limited to, operational work plans, project spend plans, and project status reports, for use by state agencies.

(h) (8) Upon request, assist state agencies in the development of information technology-related legislative budget requests.

267 (i) (9) Conduct annual assessments of state agencies to 268 determine compliance with all information technology standards 269 and guidelines developed and published by the Florida Digital 270 Service department and provide results of the assessments to the 271 Executive Office of the Governor, the President of the Senate,

Page 10 of 40



272 and the Speaker of the House of Representatives.

(j) (10) Provide operational management and oversight of the state data center established pursuant to s. 282.201, which includes:

<u>1.(a)</u> Implementing industry standards and best practices for the state data center's facilities, operations, maintenance, planning, and management processes.

2.(b) Developing and implementing cost-recovery <u>or other</u> <u>payment</u> mechanisms that recover the full direct and indirect cost of services through charges to applicable customer entities. Such cost-recovery <u>or other payment</u> mechanisms must comply with applicable state and federal regulations concerning distribution and use of funds and must ensure that, for any fiscal year, no service or customer entity subsidizes another service or customer entity.

<u>3.(c)</u> Developing and implementing appropriate operating guidelines and procedures necessary for the state data center to perform its duties pursuant to s. 282.201. The guidelines and procedures must comply with applicable state and federal laws, regulations, and policies and conform to generally accepted governmental accounting and auditing standards. The guidelines and procedures must include, but need not be limited to:

<u>a.1.</u> Implementing a consolidated administrative support structure responsible for providing financial management, procurement, transactions involving real or personal property, human resources, and operational support.

<u>b.2.</u> Implementing an annual reconciliation process to ensure that each customer entity is paying for the full direct and indirect cost of each service as determined by the customer



301 entity's use of each service.

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c.3. Providing rebates that may be credited against future billings to customer entities when revenues exceed costs.

d.4. Requiring customer entities to validate that 305 sufficient funds exist in the appropriate data processing 306 appropriation category or will be transferred into the 307 appropriate data processing appropriation category before 308 implementation of a customer entity's request for a change in 309 the type or level of service provided, if such change results in a net increase to the customer entity's cost for that fiscal 310 311 year.

e.5. By November 15 of each year, providing to the Office of Policy and Budget in the Executive Office of the Governor and to the chairs of the legislative appropriations committees the projected costs of providing data center services for the following fiscal year.

f.<del>6.</del> Providing a plan for consideration by the Legislative Budget Commission if the cost of a service is increased for a reason other than a customer entity's request made pursuant to sub-subparagraph d. subparagraph 4. Such a plan is required only if the service cost increase results in a net increase to a customer entity for that fiscal year.

g.7. Standardizing and consolidating procurement and contracting practices.

4.(d) In collaboration with the Department of Law Enforcement, developing and implementing a process for detecting, reporting, and responding to information technology security incidents, breaches, and threats.

5.(c) Adopting rules relating to the operation of the state

COMMITTEE AMENDMENT

Florida Senate - 2020 Bill No. SB 1870



330 data center, including, but not limited to, budgeting and 331 accounting procedures, cost-recovery <u>or other payment</u> 332 methodologies, and operating procedures.

333 (f) Conducting an annual market analysis to determine 334 whether the state's approach to the provision of data center 335 services is the most effective and cost-efficient manner by 336 which its customer entities can acquire such services, based on 337 federal, state, and local government trends; best practices in 338 service provision; and the acquisition of new and emerging 339 technologies. The results of the market analysis shall assist 340 the state data center in making adjustments to its data center 341 service offerings.

(k) (11) Recommend other information technology services that should be designed, delivered, and managed as enterprise information technology services. Recommendations must include the identification of existing information technology resources associated with the services, if existing services must be transferred as a result of being delivered and managed as enterprise information technology services.

(1)(12) In consultation with state agencies, propose a methodology and approach for identifying and collecting both current and planned information technology expenditure data at the state agency level.

353 (m)1.(13)(a) Notwithstanding any other law, provide project 354 oversight on any project with an information technology 355 component project of the Department of Financial Services, the 356 Department of Legal Affairs, and the Department of Agriculture 357 and Consumer Services which has a total project cost of \$25 358 million or more and which impacts one or more other agencies.

Page 13 of 40

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635976

359 Such projects with an information technology component projects 360 must also comply with the applicable information technology 361 architecture, project management and oversight, and reporting 362 standards established by the Florida Digital Service department. 363 The Florida Digital Service shall establish a process for the 364 Department of Financial Services, the Department of Legal 365 Affairs, and the Department of Agriculture and Consumer Services 366 to apply for an exception to the requirements of this paragraph 367 for a specific project with an information technology component.

368 2.(b) When performing the project oversight function 369 specified in subparagraph 1. paragraph (a), report at least 370 quarterly to the Executive Office of the Governor, the President 371 of the Senate, and the Speaker of the House of Representatives 372 on any project with an information technology component project 373 that the Florida Digital Service department identifies as high-374 risk due to the project exceeding acceptable variance ranges 375 defined and documented in the project plan. The report shall include a risk assessment, including fiscal risks, associated 376 377 with proceeding to the next stage of the project and a 378 recommendation for corrective actions required, including 379 suspension or termination of the project.

380 (n) (14) If a project with an information technology 381 component project implemented by a state agency must be 382 connected to or otherwise accommodated by an information 383 technology system administered by the Department of Financial 384 Services, the Department of Legal Affairs, or the Department of Agriculture and Consumer Services, consult with these 385 386 departments regarding the risks and other effects of such 387 projects on their information technology systems and work

Page 14 of 40



388 cooperatively with these departments regarding the connections, 389 interfaces, timing, or accommodations required to implement such 390 projects.

391 (o) (15) If adherence to standards or policies adopted by or 392 established pursuant to this section causes conflict with federal regulations or requirements imposed on a state agency 393 394 and results in adverse action against the state agency or 395 federal funding, work with the state agency to provide 396 alternative standards, policies, or requirements that do not 397 conflict with the federal regulation or requirement. The Florida Digital Service department shall annually report such 398 399 alternative standards to the Governor, the President of the 400 Senate, and the Speaker of the House of Representatives.

<u>(p)1.(16)(a)</u> Establish an information technology policy for all information technology-related state contracts, including state term contracts for information technology commodities, consultant services, and staff augmentation services. The information technology policy must include:

<u>a.</u> $\pm$ . Identification of the information technology product and service categories to be included in state term contracts.

<u>b.</u>2. Requirements to be included in solicitations for state term contracts.

410 <u>c.</u>3. Evaluation criteria for the award of information
411 technology-related state term contracts.

412 <u>d.</u>4. The term of each information technology-related state 413 term contract.

414 <u>e.5</u>. The maximum number of vendors authorized on each state 415 term contract.

2.(b) Evaluate vendor responses for information technology-

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417 related state term contract solicitations and invitations to 418 negotiate. 3.(c) Answer vendor questions on information technology-419 420 related state term contract solicitations. 421 4.(d) Ensure that the information technology policy 422 established pursuant to subparagraph 1. paragraph (a) is included in all solicitations and contracts that are 423 424 administratively executed by the department. 425 (q) (17) Recommend potential methods for standardizing data 426 across state agencies which will promote interoperability and 427 reduce the collection of duplicative data. 428 (r) (18) Recommend open data technical standards and 429 terminologies for use by state agencies. 430 (2) (a) The Secretary of Management Services shall appoint a 431 state chief information officer, who shall administer the 432 Florida Digital Service and is included in the Senior Management 433 Service. 434 (b) The state chief information officer shall appoint a 435 chief data officer, who shall report to the state chief 436 information officer and is included in the Senior Management 437 Service. 438 (3) The Florida Digital Service shall develop a 439 comprehensive enterprise architecture that: 440 (a) Recognizes the unique needs of those included within 441 the enterprise that results in the publication of standards, 442 terminologies, and procurement guidelines to facilitate digital 443 interoperability. 444 (b) Supports the cloud-first policy as specified in s. 445 282.206.

635976

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446	(c) Addresses how information technology infrastructure may
447	be modernized to achieve cloud-first objectives.
448	(4) The Florida Digital Service shall, pursuant to
449	legislative appropriation:
450	(a) Create and maintain a comprehensive indexed data
451	catalog that lists what data elements are housed within the
452	enterprise and in which legacy system or application these data
453	elements are located.
454	(b) Develop and publish, in collaboration with the
455	enterprise, a data dictionary for each agency that reflects the
456	nomenclature in the comprehensive indexed data catalog.
457	(c) Review and document use cases across the enterprise
458	architecture.
459	(d) Develop and publish standards that support the creation
460	and deployment of application programming interfaces to
461	facilitate integration throughout the enterprise.
462	(e) Facilitate collaborative analysis of enterprise
463	architecture data to improve service delivery.
464	(f) Develop plans to provide a testing environment in which
465	any newly developed solution can be tested for compliance within
466	the enterprise architecture and for functionality assurance
467	before deployment.
468	(g) Publish standards necessary to facilitate a secure
469	ecosystem of data interoperability that is compliant with the
470	enterprise architecture and allows for a qualified entity to
471	access enterprise's data under the terms of the agreements with
472	the department.
473	(h) Publishing standards that facilitate the deployment of
474	applications or solutions to existing enterprise obligations in
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635976

475	a controlled and phased approach, including, but not limited to:
476	1. Electronic credentials, including Digital licenses, as
477	referenced in s. 322.032.
478	2. Interoperability that enables supervisors of elections
479	to authenticate voter eligibility in real time at the point of
480	service.
481	3. The criminal justice database.
482	4. Motor vehicle insurance cancellation integration between
483	insurers and the Department of Highway Safety and Motor
484	Vehicles.
485	5. Interoperability solutions between agencies, including,
486	but not limited to, the Department of Health, the Agency for
487	Health Care Administration, the Agency for Persons with
488	Disabilities, the Department of Education, the Department of
489	Elderly Affairs, and the Department of Children and Families.
490	6. Interoperability solutions to support military members,
491	veterans, and their families.
492	(5) Pursuant to legislative authorization and subject to
493	appropriation:
494	(a) The department may procure a credential service
495	provider through a competitive process pursuant to s. 287.057.
496	The terms of the contract developed from such procurement must
497	pay for the value on a per-data-call or subscription basis, and
498	there shall be no cost to the enterprise or law enforcement for
499	using the services provided by the credential service provider.
500	(b) The department may enter into agreements with qualified
501	entities that have the technological capabilities necessary to
502	integrate with the credential service provider; ensure secure
503	validation and authentication of data; meet usage criteria; and

Page 18 of 40

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635976

504 agree to terms and conditions, privacy policies, and uniform 505 remittance terms relating to the consumption of enterprise data. 506 These agreements must include clear, enforceable, and 507 significant penalties for violations of the agreements. 508 (c) The department may enter into agreements with gualified

(c) The department may enter into agreements with qualified entities that meet usage criteria and agree to the enterprise architecture terms of service and privacy policies. These agreements must include clear, enforceable, and significant penalties for violations of the agreements.

(d) The terms of the agreements between the department, the credential service provider and the qualified entities shall be based on the per-data-call or subscription charges to validate and authenticate and allow the department to recover any state costs for implementing and administering a solution. Credential service provider and qualifying entity revenues may not be derived from any other transactions that generate revenue for the enterprise outside of the per-data-call or subscription charges.

(e) All revenues generated from the agreements with the credential service provider and qualified entities shall be remitted to the department, and the department shall deposit these revenues into the Department of Management Services Operating Trust Fund for distribution pursuant to a legislative appropriation and department agreements with the credential service provider and qualified entities.

529 (f) Upon the signing of the agreement and the enterprise 530 architecture terms of service and privacy policies with a 531 qualified entity the department shall provide to the qualified 532 entity, as applicable, appropriate access to enterprise data to

Page 19 of 40

635976

533	facilitate authorized integrations to collaboratively solve
534	enterprise use cases.
535	(6) The Florida Digital Service may develop a process to:
536	(a) Receive written notice from the state agencies within
537	the enterprise of any planned or existing procurement of an
538	information technology project that is subject to governance by
539	the enterprise architecture.
540	(b) Intervene in any planned procurement by a state agency
541	so that the procurement complies with the enterprise
542	architecture.
543	(c) Report to the Governor, the President of the Senate,
544	and the Speaker of the House of Representatives on any
545	information technology project within the judicial branch that
546	does not comply with the enterprise architecture.
547	<u>(7) <del>(19)</del> The Florida Digital Service may</u> adopt rules to
548	administer this section.
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550	Section 4. Section 282.00515, Florida Statutes, is amended
551	to read:
552	282.00515 Enterprise Architecture Advisory Council Duties
553	of Cabinet AgenciesThe Department of Legal Affairs, the
554	Department of Financial Services, and the Department of
555	Agriculture and Consumer Services shall adopt the standards
556	established in s. 282.0051(2), (3), and (7) or adopt alternative
557	standards based on best practices and industry standards, and
558	may contract with the department to provide or perform any of
559	the services and functions described in s. 282.0051 for the
560	Department of Legal Affairs, the Department of Financial
561	Services, or the Department of Agriculture and Consumer

Page 20 of 40

## 635976

562	Services.
563	(1)(a) The Enterprise Architecture Advisory Council, an
564	advisory council as defined in s. 20.03(7), is established
565	within the Department of Management Services. The council shall
566	comply with the requirements of s. 20.052, except as otherwise
567	provided in this section.
568	(b) The council shall consist of the following members:
569	1. Four members appointed by the Governor.
570	2. One member appointed by the President of the Senate. 3.
571	One member appointed by the Speaker of the House of
572	Representatives.
573	4. One member appointed by the Chief Justice of the Supreme
574	Court.
575	5. The director of the Office of Policy and Budget in the
576	Executive Office of the Governor, or the person acting in the
577	director's capacity should the position be vacant.
578	6. The Secretary of Management Services, or the person
579	acting in the secretary's capacity should the position be
580	vacant.
581	7. The state chief information officer, or the person
582	acting in the state chief information officer's capacity should
583	the position be vacant.
584	8. The chief information officer of the Department of
585	Financial Services, or the person acting in the chief
586	information officer's capacity should the position be vacant.
587	9. The chief information officer of the Department of Legal
588	Affairs, or the person acting in the chief information officer's
589	capacity should the position be vacant.
590	10. The chief information officer of the Department of

Page 21 of 40

635976

Agriculture and Consumer Services, or the person acting in the 591 592 chief information officer's capacity should the position be 593 vacant. 594 (2) (a) The appointments made by the Governor, the President 595 of the Senate, the Speaker of the House of Representatives, and 596 the Chief Justice of the Supreme Court are for terms of 4 years. 597 However, for the purpose of providing staggered terms: 598 1. The appointments made by the Governor, the President of 599 the Senate, and the Speaker of the House of Representatives are 600 for initial terms of 2 years. 601 2. The appointment made by the Chief Justice is for an 602 initial term of 3 years. 603 (b) A vacancy on the council among members appointed under 604 subparagraph (1)(b)1., subparagraph (1)(b)2., subparagraph 605 (1) (b) 3., or subparagraph (1) (b) 4. shall be filled in the same 606 manner as the original appointment for the remainder of the 607 unexpired term. 608 (c) The council shall elect a chair from among its members. (d) The council shall meet at least semiannually, beginning 609 610 October 1, 2020, to discuss implementation, management, and 611 coordination of the enterprise architecture as defined in s. 612 282.0041; identify potential issues and threats with specific 613 use cases; and recommend proactive solutions. The council may 614 conduct its meetings through teleconferences or other similar 615 means. 616 Section 5. Paragraph (a) of subsection (3) of section 617 282.318, Florida Statutes, is amended to read: 618 282.318 Security of data and information technology.-619 (3) The department is responsible for establishing

Page 22 of 40



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620	standards and processes consistent with generally accepted best
621	practices for information technology security, to include
622	cybersecurity, and adopting rules that safeguard an agency's
623	data, information, and information technology resources to
624	ensure availability, confidentiality, and integrity and to
625	mitigate risks. The department shall also:
626	(a) Designate a state chief information security officer
627	who shall be appointed by and report to the state chief
628	information officer of the Florida Digital Service and is in the
629	Senior Management Service. The state chief information security
630	officer must have experience and expertise in security and risk
631	management for communications and information technology
632	resources.
633	Section 6. Subsection (4) of section 287.0591, Florida
634	Statutes, is amended to read:
635	287.0591 Information technology
636	(4) If the department issues a competitive solicitation for
637	information technology commodities, consultant services, or
638	staff augmentation contractual services, the Florida Digital
639	Service Division of State Technology within the department shall
640	participate in such solicitations.
641	Section 7. Paragraph (a) of subsection (3) of section
642	365.171, Florida Statutes, is amended to read:
643	365.171 Emergency communications number E911 state plan
644	(3) DEFINITIONSAs used in this section, the term:
645	(a) "Office" means the Division of <u>Telecommunications</u> <del>State</del>
646	Technology within the Department of Management Services, as
647	designated by the secretary of the department.
648	Section 8. Paragraph (s) of subsection (3) of section

635976

649	365.172, Florida Statutes, is amended to read:
650	365.172 Emergency communications number "E911."-
651	(3) DEFINITIONS.—Only as used in this section and ss.
652	365.171, 365.173, 365.174, and 365.177, the term:
653	(s) "Office" means the Division of <u>Telecommunications</u> State
654	Technology within the Department of Management Services, as
655	designated by the secretary of the department.
656	Section 9. Paragraph (a) of subsection (1) of section
657	365.173, Florida Statutes, is amended to read:
658	365.173 Communications Number E911 System Fund
659	(1) REVENUES
660	(a) Revenues derived from the fee levied on subscribers
661	under s. 365.172(8) must be paid by the board into the State
662	Treasury on or before the 15th day of each month. Such moneys
663	must be accounted for in a special fund to be designated as the
664	Emergency Communications Number E911 System Fund, a fund created
665	in the Division of <u>Telecommunications</u> State Technology, or other
666	office as designated by the Secretary of Management Services.
667	Section 10. Subsection (5) of section 943.0415, Florida
668	Statutes, is amended to read:
669	943.0415 Cybercrime OfficeThere is created within the
670	Department of Law Enforcement the Cybercrime Office. The office
671	may:
672	(5) Consult with the <u>Florida Digital Service</u> <del>Division of</del>
673	State Technology within the Department of Management Services in
674	the adoption of rules relating to the information technology
675	security provisions in s. 282.318.
676	Section 11. Effective January 1, 2021, section 559.952,
677	Florida Statutes, is created to read:

635976

678 559.952 Financial Technology Sandbox.-679 (1) SHORT TITLE.-This section may be cited as the 680 "Financial Technology Sandbox." 681 (2) CREATION OF THE FINANCIAL TECHNOLOGY SANDBOX.-There is 682 created the Financial Technology Sandbox within the Office of 683 Financial Regulation to allow financial technology innovators to 684 test new products and services in a supervised, flexible 685 regulatory sandbox using exceptions of specified general law and waivers of the corresponding rule requirements under defined 686 687 conditions. The creation of a supervised, flexible regulatory sandbox provides a welcoming business environment for technology 688 689 innovators and may lead to significant business growth. 690 (3) DEFINITIONS.-As used in this section, the term: 691 (a) "Commission" means the Financial Services Commission. 692 (b) "Consumer" means a person in this state, whether a 693 natural person or a business entity, who purchases, uses, 694 receives, or enters into an agreement to purchase, use, or 695 receive an innovative financial product or service made 696 available through the Financial Technology Sandbox. 697 (c) "Financial product or service" means a product or 698 service related to finance, including securities, consumer credit, or money transmission, which is traditionally subject to 699 700 general law or rule requirements in the provisions enumerated in 701 paragraph (7)(a) and which is under the jurisdiction of the 702 office. 703 (d) "Financial Technology Sandbox" means the program 704 created in this section which allows a person to make an 705 innovative financial product or service available to consumers 706 through the provisions enumerated in paragraph (7)(a) during a

Page 25 of 40

635976

707	sandbox period through an exception to general laws or and a
708	waiver of rule requirements, or portions thereof, as specified
709	in this section.
710	(e) "Innovative" means new or emerging technology, or new
711	uses of existing technology, which provides a product, service,
712	business model, or delivery mechanism to the public.
713	(f) "Office" means, unless the context clearly indicates
714	otherwise, the Office of Financial Regulation.
715	(g) "Sandbox period" means the period, initially not longer
716	than 24 months, in which the office has:
717	1. Authorized an innovative financial product or service to
718	be made available to consumers.
719	2. Granted the person who makes the innovative financial
720	product or service available an exception to general law or a
721	waiver of the corresponding rule requirements, as determined by
722	the office, so that the authorization under subparagraph 1. is
723	possible.
724	(4) FINANCIAL TECHNOLOGY SANDBOX APPLICATION; STANDARDS
725	FOR APPROVAL
726	(a) Before filing an application to enter the Financial
727	Technology Sandbox, a substantially affected person may seek a
728	declaratory statement pursuant to s. 120.565 regarding the
729	applicability of a statute, rule, or agency order to the
730	petitioner's particular set of circumstances.
731	(b) Before making an innovative financial product or
732	service available to consumers in the Financial Technology
733	Sandbox, a person must file an application with the office. The
734	commission shall prescribe by rule the form and manner of the
735	application.
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635976

736	1. In the application, the person must specify the general
737	law or rule requirements for which an exception or waiver is
738	sought and the reasons why these requirements prevent the
739	innovative financial product or service from being made
740	available to consumers.
741	2. The application must also contain the information
742	specified in paragraph (e).
743	(c) A business entity filing an application under this
744	section must be a domestic corporation or other organized
745	domestic entity with a physical presence, other than that of a
746	registered office or agent or virtual mailbox, in this state.
747	(d) Before a person applies on behalf of a business entity
748	intending to make an innovative financial product or service
749	available to consumers, the person must obtain the consent of
750	the business entity.
751	(e) The office shall approve or deny in writing a Financial
752	Technology Sandbox application within 60 days after receiving
753	the completed application. The office and the applicant may
754	jointly agree to extend the time beyond 60 days. Consistent with
755	this section, the office may impose conditions on any approval.
756	In deciding to approve or deny an application, the office must
757	consider each of the following:
758	1. The nature of the innovative financial product or
759	service proposed to be made available to consumers in the
760	Financial Technology Sandbox, including all relevant technical
761	details.
762	2. The potential risk to consumers and the methods that
763	will be used to protect consumers and resolve complaints during
764	the sandbox period.

635976

	3. The business plan proposed by the applicant, including a
st	atement regarding the applicant's current and proposed
са	pitalization.
	4. Whether the applicant has the necessary personnel,
ad	equate financial and technical expertise, and a sufficient
<u>pl</u>	an to test, monitor, and assess the innovative financial
<u>pr</u>	oduct or service.
	5. If any person substantially involved in the development,
op	eration, or management of the applicant's innovative financial
pr	oduct or service has pled no contest to, has been convicted or
fo	und guilty of, or is currently under investigation for, fraud,
a	state or federal securities violation, any property-based
of	fense, or any crime involving moral turpitude or dishonest
de	aling, their application to the Sandbox will be denied. A plea
of	no contest, a conviction, or a finding of guilt must be
re	ported under this subparagraph regardless of adjudication.
	6. A copy of the disclosures that will be provided to
СО	nsumers under paragraph (6)(c).
	7. The financial responsibility of any person substantially
in	volved in the development, operation, or management of the
ap	plicant's innovative financial product or service.
	8. Any other factor that the office determines to be
re	levant.
	(f) The office may not approve an application if:
	1. The applicant had a prior Financial Technology Sandbox
ap	plication that was approved and that related to a
su	bstantially similar financial product or service; or
	2. Any person substantially involved in the development,
<u>op</u>	eration, or management of the applicant's innovative financial

Page 28 of 40

635976

794	product or service was substantially involved with another
795	Financial Technology Sandbox applicant whose application was
796	approved and whose application related to a substantially
797	similar financial product or service.
798	(g) Upon approval of an application, the office shall
799	specify the general law or rule requirements, or portions
800	thereof, for which an exception or rule waiver is granted during
801	the sandbox period and the length of the initial sandbox period,
802	not to exceed 24 months. The office shall post on its website
803	notice of the approval of the application, a summary of the
804	innovative financial product or service, and the contact
805	information of the person making the financial product or
806	service available.
807	(5) OPERATION OF THE FINANCIAL TECHNOLOGY SANDBOX
808	(a) A person whose Financial Technology Sandbox application
809	is approved may make an innovative financial product or service
810	available to consumers during the sandbox period.
811	(b) The office may, on a case-by-case basis and after
812	consultation with the person who makes the financial product or
813	service available to consumers, specify the maximum number of
814	consumers authorized to receive an innovative financial product
815	or service. The office may not authorize more than 15,000
816	consumers to receive the financial product or service until the
817	person who makes the financial product or service available to
818	consumers has filed the first report required under subsection
819	(8). After the filing of the report, if the person demonstrates
820	adequate financial capitalization, risk management process, and
821	management oversight, the office may authorize up to 25,000
822	consumers to receive the financial product or service.
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Page 29 of 40

635976

823	(c)1. Before a consumer purchases, uses, receives, or
824	enters into an agreement to purchase, use, or receive an
825	innovative financial product or service through the Financial
826	Technology Sandbox, the person making the financial product or
827	service available must provide a written statement of all of the
828	following to the consumer:
829	a. The name and contact information of the person making
830	the financial product or service available to consumers.
831	b. That the financial product or service has been
832	authorized to be made available to consumers for a temporary
833	period by the office, under the laws of this state.
834	c. That this state does not endorse the financial product
835	or service.
836	d. That the financial product or service is undergoing
837	testing, may not function as intended, and may entail financial
838	risk.
839	e. That the person making the financial product or service
840	available to consumers is not immune from civil liability for
841	any losses or damages caused by the financial product or
842	service.
843	f. The expected end date of the sandbox period.
844	g. The contact information for the office, and notification
845	that suspected legal violations, complaints, or other comments
846	related to the financial product or service may be submitted to
847	the office.
848	h. Any other statements or disclosures required by rule of
849	the commission which are necessary to further the purposes of
850	this section.
851	2. The written statement must contain an acknowledgment
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635976

852	from the consumer, which must be retained for the duration of
853	the sandbox period by the person making the financial product or
854	service available.
855	(d) The office may enter into an agreement with a state,
856	federal, or foreign regulatory agency to allow persons:
857	1. Who make an innovative financial product or service
858	available in this state through the Financial Technology Sandbox
859	to make their products or services available in other
860	jurisdictions.
861	2. Who operate in similar financial technology sandboxes in
862	other jurisdictions to make innovative financial products and
863	services available in this state under the standards of this
864	section.
865	(e)1. A person whose Financial Technology Sandbox
866	application is approved by the office shall maintain
867	comprehensive records relating to the innovative financial
868	product or service. The person shall keep these records for at
869	least 5 years after the conclusion of the sandbox period. The
870	commission may specify by rule additional records requirements.
871	2. The office may examine the records maintained under
872	subparagraph 1. at any time, with or without notice.
873	(6) EXTENSIONS AND CONCLUSION OF SANDBOX PERIOD
874	(a) A person who is authorized to make an innovative
875	financial product or service available to consumers may apply
876	for an extension of the initial sandbox period for up to 12
877	additional months for a purpose specified in subparagraph (b)1.
878	or subparagraph (b)2. A complete application for an extension
879	must be filed with the office at least 90 days before the
880	conclusion of the initial sandbox period. The office shall

Page 31 of 40

635976

881	approve or deny the application for extension in writing at
882	least 35 days before the conclusion of the initial sandbox
883	period. In deciding to approve or deny an application for
884	extension of the sandbox period, the office must, at a minimum,
885	consider the current status of the factors previously considered
886	under paragraph (4)(e).
887	(b) An application for an extension under paragraph (a)
888	must cite one of the following reasons as the basis for the
889	application and must provide all relevant supporting information
890	that:
891	1. Amendments to general law or rules are necessary to
892	offer the innovative financial product or service in this state
893	permanently.
894	2. An application for a license that is required in order
895	to offer the innovative financial product or service in this
896	state permanently has been filed with the office, and approval
897	is pending.
898	(c) At least 30 days before the conclusion of the initial
899	sandbox period or the extension, whichever is later, a person
900	who makes an innovative financial product or service available
901	shall provide written notification to consumers regarding the
902	conclusion of the initial sandbox period or the extension and
903	may not make the financial product or service available to any
904	new consumers after the conclusion of the initial sandbox period
905	or the extension, whichever is later, until legal authority
906	outside of the Financial Technology Sandbox exists to make the
907	financial product or service available to consumers. After the
908	conclusion of the sandbox period or the extension, whichever is
909	later, the person who makes the innovative financial product or

## 635976

910	service available may:
911	1. Collect and receive money owed to the person or pay
912	money owed by the person, based on agreements with consumers
913	made before the conclusion of the sandbox period or the
914	extension.
915	2. Take necessary legal action.
916	3. Take other actions authorized by commission rule which
917	are not inconsistent with this subsection.
918	(7) EXCEPTIONS TO GENERAL LAW AND WAIVERS OF RULE
919	REQUIREMENTS
920	(a) Notwithstanding any other provision of law, upon
921	approval of a Financial Technology Sandbox application, the
922	office may grant an applicant a waiver of a requirement, or a
923	portion thereof, which is imposed by rule as authorized by any
924	of the following provisions of general law, if all of the
925	conditions in paragraph (b) are met. If the application is
926	approved for a person who otherwise would be subject to the
927	provisions of chapters 560, 516, 517, 520, or 537, the following
928	provisions shall not be applicable to the approved sandbox
929	participant:
930	1. Section 560.1105.
931	2. Section 560.118.
932	3. Section 560.125, except for s. 560.125(2).
933	4. Section 560.128.
934	5. Section 560.1401, except for s. 560.1401(2)-(4).
935	6. Section 560.141, except for s. 560.141(1)(b)-(d).
936	7. Section 560.142, except that the office may prorate ,
937	the license renewal fees provided in ss. 560.142 and 560.143 for
938	an extension granted under subsection (7).

Page 33 of 40

635976

939	8. Section 560.143(2) to the extent necessary for proration
940	of the renewal fee under subparagraph 7.
941	9. Section 560.205, except for s. 560.205(1) and (3).
942	10. Section 560.208, except for s. 560.208(3)-(6).
943	11. Section 560.209, except that the office may modify the
944	net worth, corporate surety bond, and collateral deposit amounts
945	required under s. 560.209. The modified amounts must be in such
946	lower amounts that the office determines to be commensurate with
947	the considerations under paragraph (4)(e) and the maximum number
948	of consumers authorized to receive the financial product or
949	service under this section.
950	12. Section 516.03, except for the license and
951	investigation fee. The office may prorate the license renewal
952	fees for an extension granted under subsection (8). The office
953	may not waive the evidence of liquid assets of at least \$25,000.
954	13. Section 516.05, except that the office may make an
955	investigation of the facts concerning the applicant's
956	background.
957	14. Section 516.12.
958	15. Section 516.19.
959	16. Section 517.07.
960	17. Section 517.12.
961	18. Section 517.121.
962	19. Section 520.03, except for the application fee. The
963	office may prorate the license renewal fees for an extension
964	granted under subsection (8).
965	20. Section 520.12.
966	21. Section 520.25.
967	22. Section 520.32, except for the application fee. The

Page 34 of 40

COMMITTEE AMENDMENT

Florida Senate - 2020 Bill No. SB 1870

635976

968	office may prorate the license renewal fees for an extension
969	granted under subsection (8).
970	23. Section 520.39.
971	24. Section 520.52, except for the application fee. The
972	office may prorate the license renewal fees for an extension
973	granted under subsection (8).
974	25. Section 520.57.
975	26. Section 520.63, except for the application fee. The
976	office may prorate the license renewal fees for an extension
977	granted under subsection (8).
978	27. Section 520.997.
979	28. Section 520.98.
980	29. Section 537.004, except for s. 537.004(2) and (5). The
981	office may prorate the license renewal fees for an extension
982	granted under subsection (7).
983	30. Section 537.005, except that the office may modify the
984	corporate surety bond amount required by s. 537.005. The
985	modified amount must be in such lower amount that the office
986	determines to be commensurate with the considerations under
987	paragraph (4) (e) and the maximum number of consumers authorized
988	to receive the product or service under this section.
989	31. Section 537.007.
990	32. Section 537.009.
991	33. Section 537.015.
992	(b) During a sandbox period, the exceptions granted in
993	paragraph (a) are applicable if all of the following conditions
994	are met:
995	1. The general law or corresponding rule currently prevents
996	the innovative financial product or service to be made available

Page 35 of 40

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997	to consumers.
998	2. The exceptions or rule waivers are not broader than
999	necessary to accomplish the purposes and standards specified in
1000	this section, as determined by the office.
1001	3. No provision relating to the liability of an
1002	incorporator, director, or officer of the applicant is eligible
1003	for a waiver.
1004	4. The other requirements of this section are met.
1005	(9) REPORT.—A person authorized to make an innovative
1006	financial product or service available to consumers under this
1007	section shall submit a report to the office twice a year as
1008	prescribed by commission rule. The report must, at a minimum,
1009	include financial reports and the number of consumers who have
1010	received the financial product or service.
1011	(10) CONSTRUCTIONA person whose Financial Technology
1012	Sandbox application is approved shall be deemed licensed under
1013	the applicable exceptions to general law or waiver of the rule
1014	requirements specified under subsection (7), unless the person's
1015	authorization to make the financial product or service available
1016	to consumers under this section has been revoked or suspended.
1017	(11) VIOLATIONS AND PENALTIES
1018	(a) A person who makes an innovative financial product or
1019	service available to consumers in the Financial Technology
1020	Sandbox is:
1021	1. Not immune from civil damages for acts and omissions
1022	relating to this section.
1023	2. Subject to all criminal statutes and any other statute
1024	not specifically excepted under section (7)
1025	(b)1. The office may, by order, revoke or suspend

635976

1026	authorization granted to a person to make an innovative
1027	financial product or service available to consumers if:
1028	a. The person has violated or refused to comply with this
1029	section, a rule of the commission, an order of the office, or a
1030	condition placed by the office on the approval of the person's
1031	Financial Technology Sandbox application;
1032	b. A fact or condition exists that, if it had existed or
1033	become known at the time that the Financial Technology Sandbox
1034	application was pending, would have warranted denial of the
1035	application or the imposition of material conditions;
1036	c. A material error, false statement, misrepresentation, or
1037	material omission was made in the Financial Technology Sandbox
1038	application; or
1039	d. After consultation with the person, continued testing of
1040	the innovative financial product or service would:
1041	(I) Be likely to harm consumers; or
1042	(II) No longer serve the purposes of this section because
1043	of the financial or operational failure of the financial product
1044	or service.
1045	2. Written notice of a revocation or suspension order made
1046	under subparagraph 1. must be served using any means authorized
1047	by law. If the notice relates to a suspension, the notice must
1048	include any condition or remedial action that the person must
1049	complete before the office lifts the suspension.
1050	(c) The office may refer any suspected violation of law to
1051	an appropriate state or federal agency for investigation,
1052	prosecution, civil penalties, and other appropriate enforcement
1053	actions.
1054	(d) If service of process on a person making an innovative
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Page 37 of 40

635976

1055	financial product or service available to consumers in the
1056	Financial Technology Sandbox is not feasible, service on the
1057	office shall be deemed service on such person.
1058	(12) RULES AND ORDERS.—
1059	(a) The commission shall adopt rules to administer this
1060	section.
1061	(b) The office may issue all necessary orders to enforce
1062	this section and may enforce the orders in accordance with
1063	chapter 120 or in any court of competent jurisdiction. These
1064	orders include, but are not limited to, orders for payment of
1065	restitution for harm suffered by consumers as a result of an
1066	innovative financial product or service.
1067	Section 11. Except as otherwise expressly provided in this
1068	act, this act shall take effect July 1, 2020.
1069	
1070	
1071	========== T I T L E A M E N D M E N T =================================
1072	And the title is amended as follows:
1073	Delete everything before the enacting clause
1074	and insert:
1075	A bill to be entitled
1076	An act relating to technology innovation; amending s.20.22,
1077	F.S.; renaming the division of State Technology within the
1078	department of Management Services as the Division of
1079	Telecommunications; adding Florida Digital Service to the
1080	department; amending s. 282.0041, F.S.; providing definitions;
1081	amending s. 282.0051, F.S.; establishing the Florida Digital
1082	Service within the department; transferring specified powers,
1083	duties, and functions; providing appointments and duties of the

Page 38 of 40



1084 state chief information officer and chief data officer of the 1085 Florida Digital Service; requiring the Florida Digital Service 1086 to develop a comprehensive enterprise architecture; providing 1087 requirements for such enterprise architecture; providing duties 1088 and authorities of the Florida Digital Service; providing duties 1089 of the department under certain circumstances; providing 1090 requirements for procurement terms of contract under certain 1091 circumstances; prohibiting costs to the enterprise and law 1092 enforcement for using services provided by credential service 1093 providers under certain circumstances; providing requirements 1094 for agreements between the department and credential service 1095 providers and qualified entities under certain circumstances; 1096 providing disposition of revenues generated from such agreements 1097 under certain circumstances; providing report requirements; 1098 providing rulemaking authority to the Florida Digital Service; 1099 establishing the Enterprise Architecture Advisory Council; requiring the council to comply with specified requirements; 1100 1101 providing membership and meeting requirements and duties of the 1102 council; deleting provisions relating to specified duties and 1103 powers of the Department of Legal Affairs, the Department of 1104 Financial Services, and the Department of Agriculture and 1105 Consumer Services; amending ss. 282.318, 287.0591, 365.171, 1106 365.172, 365.173, and 943.0415, F.S.; conforming provisions to changes made by the act; creating s. 559.952, F.S.; providing a 1107 1108 short title; creating the Financial Technology Sandbox within 1109 the Office of Financial Regulation; defining terms; authorizing 1110 the office to grant exceptions and waivers of specified financial regulatory requirements to certain applicants offering 1111 certain financial products or services during a sandbox period; 1112

Page 39 of 40



1113 requiring an application for the program for persons who want to 1114 make innovative financial products or services available to 1115 consumers; providing application requirements and procedures; 1116 providing standards for application approval or denial; 1117 requiring the office to perform certain actions upon approval of 1118 an application; specifying authorized actions of, limitations 1119 on, and disclosure requirements for persons making financial 1120 products or services available during a sandbox period; 1121 authorizing the office to enter into agreement with certain 1122 regulatory agencies for specified purposes; providing 1123 recordkeeping requirements; authorizing the office to examine 1124 specified records; providing requirements and procedures for 1125 applying for extensions and concluding sandbox periods; 1126 specifying criteria for granting an extension and a waiver 1127 requiring written notification to consumers at the end of an 1128 extension or conclusion of the sandbox period; providing acts 1129 that persons who make innovative financial products or services 1130 available to consumers may and may not engage in at the end of 1131 an extension or conclusion of the sandbox period; specifying 1132 reporting requirements to the office; providing construction; 1133 providing that such persons are not immune from civil damages 1134 and are subject to criminal and consumer protection laws; 1135 providing penalties; providing for service of process; requiring 1136 the Financial Services Commission to adopt rules; authorizing 1137 the office to issue orders and enforce such orders through 1138 administrative or judicial process; authorizing the office to 1139 issue and enforce orders for payment of restitution; providing effective dates. 1140

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