A bill to be entitled
An act relating to business services; creating s. 516.405, F.S.; creating the Access to Responsible Credit Pilot Program within the Office of Financial Regulation; providing legislative intent; creating s. 516.41, F.S.; providing definitions; creating s. 516.42, F.S.; requiring persons to obtain a program license from the office before engaging in certain actions relating to program loans; providing licensure requirements; requiring a program licensee's program branch offices to be licensed; providing program branch office license and license renewal requirements; providing circumstances under which the office may deny initial and renewal applications; requiring the Financial Services Commission to adopt rules; creating s. 516.43, F.S.; providing requirements for program licensees, program loans, loan repayments, loan rescissions, interest rates, program loan refinancing, receipts, disclosures and statements provided by program licensees to borrowers, origination fees, insufficient funds fees, and delinquency charges; authorizing program licensees to provide program loans only to residents of specified counties; requiring program licensees to provide certain credit education information to borrowers and
to report payment performance of borrowers to consumer reporting agencies; prohibiting the office from approving a program licensee applicant before the applicant has been accepted as a data furnisher by a consumer reporting agency; providing a requirement for credit reporting; specifying program loan underwriting requirements for program licensees; prohibiting program licensees from making program loans under certain circumstances; requiring program licensees to seek certain information and documentation; prohibiting program licensees from requiring certain waivers from borrowers; providing applicability; requiring program licensees to maintain a specified registry and to provide the office with a copy of the registry; prohibiting the office from publishing such registry; creating s. 516.44, F.S.; requiring all arrangements between program licensees and access partners to be specified in written access partner agreements; providing requirements for such agreements; specifying access partner services that may be used by program licensees; specifying procedures for borrowers' payment receipts or access partners' disbursement of program loans; providing recordkeeping requirements; prohibiting specified activities by access partners; providing disclosure
statement requirements; providing requirements and
prohibitions relating to compensation paid to access
partners; requiring program licensees to provide the
office with a specified notice after contracting with
access partners; defining the term "affiliated party";
requiring access partners to provide program licensees
with a certain written notice within a specified time;
providing that program licensees are responsible for
certain acts of their access partners; requiring the
commission to adopt rules; creating s. 516.45, F.S.;
requiring the office to examine each program licensee;
authorizing the office to waive branch office
examinations under certain circumstances; limiting the
scope of certain examinations and investigations;
authorizing the office to take certain disciplinary
action against program licensees and access partners;
requiring the commission to adopt rules; creating s.
516.46, F.S.; requiring program licensees to file an
annual report with the office beginning on a specified
date; requiring the office to post an annual report on
its website by a specified date; specifying
information to be contained in the reports; requiring
the commission to adopt rules; providing for future
repeal of the pilot program; providing an
appropriation; providing effective dates.
Be It Enacted by the Legislature of the State of Florida:

Section 1. Effective January 1, 2021, section 516.405, Florida Statutes, is created to read:

516.405 Access to Responsible Credit Pilot Program.—
(1) The Access to Responsible Credit Pilot Program is created within the Office of Financial Regulation to allow more Floridians to obtain responsible consumer finance loans in principal amounts of at least $300 but not more than $7,500.
(2) The pilot program is intended to assist consumers in building their credit and to provide additional consumer protections for such loans that exceed current protections under general law.

Section 2. Effective January 1, 2021, section 516.41, Florida Statutes, is created to read:

516.41 Definitions.—As used in ss. 516.405-516.46, the term:
(1) "Access partner" means an entity that, at one or more physical business locations owned or rented by the entity, performs one or more of the services authorized in s. 516.44(2) on behalf of a program licensee.
(a) The term includes the following entities or an agent of such entities:
1. A bank, as defined in s. 658.12.
2. A national bank, as defined in s. 658.12.
3. A credit union, as defined in s. 657.002.
4. An agent, as defined in s. 626.015.
5. An insurance agency, as defined in s. 626.015.
6. A tax preparation service.
7. A money services business, as defined in s. 560.103.
8. An authorized vendor, as defined in s. 560.103, of a money services business.
10. An investment adviser, as defined in s. 517.021.
11. A financial services provider.
12. A public accounting firm, as defined in s. 473.302(7).
   (b) The term does not include a credit service organization as defined in s. 817.7001 or a loan broker as defined in s. 687.14.
   (2) "Consumer reporting agency" means a consumer reporting agency that regularly engages in the practice of assembling or evaluating, and maintaining, for the purpose of furnishing consumer reports to third parties bearing on a consumer's credit worthiness, credit standing, or credit capacity, each of the following regarding consumers residing nationwide:
      (a) Public record information.
      (b) Credit account information from persons who furnish that information regularly and in the ordinary course of business.
(3) "Credit score" means a numerical value or a categorization derived from a statistical tool or modeling system used by a person who makes or arranges a loan to predict the likelihood of certain credit behaviors, including default. The term does not include:
   
   (a) Any mortgage score or rating of an automated underwriting system that considers one or more factors in addition to credit information, including the loan-to-value ratio, the amount of down payment, or the financial assets of a consumer; or
   
   (b) Any other elements of the underwriting process or underwriting decision.

(4) "Data furnisher" means an entity that furnishes information relating to consumers to one or more consumer reporting agencies for inclusion in a consumer report. An entity is not a furnisher when it:

   (a) Provides information to a consumer reporting agency solely to obtain a consumer report;
   
   (b) Is acting as a consumer reporting agency;
   
   (c) Is a consumer to whom the furnished information pertains; or
   
   (d) Is a neighbor, friend, or associate of the consumer, or another individual with whom the consumer is acquainted or who may have knowledge about the consumer, and who provides information about the consumer's character, general reputation,
personal characteristics, or mode of living in response to a
specific request from a consumer reporting agency.

(5) "Pilot program" or "program" means the Access to
Responsible Credit Pilot Program.

(6) "Pilot program license" or "program license" means a
license issued under ss. 516.405-516.46 authorizing a program
licensee to make and collect program loans.

(7) "Program branch office license" means a license issued
under the program for each location, other than a program
licensee's or access partner's principal place of business:

(a) The address of which appears on business cards,
stationery, or advertising used by the program licensee in
connection with business conducted under this chapter;

(b) At which the program licensee's name, advertising or
promotional materials, or signage suggests that program loans
are originated, negotiated, funded, or serviced by the program
licensee; or

(c) At which program loans are originated, negotiated,
funded, or serviced by the program licensee.

(8) "Program licensee" means a person who is licensed to
make and collect loans under this chapter and who is approved by
the office to participate in the program.

(9) "Program loan" means a consumer finance loan with a
principal amount of at least $300, but not more than $7,500,
originated pursuant to ss. 516.405-516.46, excluding the amount
of the origination fee authorized under s. 516.43(3).

(10) "Refinance program loan" means a program loan that extends additional principal to a borrower and replaces and revises an existing program loan contract with the borrower. A refinance program loan does not include an extension, a deferral, or a rewrite of the program loan.

Section 3. Effective January 1, 2021, section 516.42, Florida Statutes, is created to read:

516.42 Requirements for program participation; program application requirements.—

(1) A person may not advertise, offer, or make a program loan, or impose any charges or fees pursuant to s. 516.43, unless the person obtains a pilot program license from the office.

(2) In order to obtain a pilot program license, a person must:

(a) 1. Be licensed to make and collect consumer finance loans under s. 516.05; or

2. Submit the application for the license required under s. 516.03 concurrently with the application for the program license. The application required under s. 516.03 must be approved, and the license under that section must be issued in order to obtain the program license.

(b) Be accepted as a data furnisher by a consumer reporting agency.
(c) Demonstrate financial responsibility, experience, character, or general fitness, such as to command the confidence of the public and to warrant the belief that the business operated at the licensed or proposed location is lawful, honest, fair, efficient, and within the purposes of this chapter.

(d) Not be subject to the issuance of a cease and desist order; the issuance of a removal order; the denial, suspension, or revocation of a license; or any other action within the authority of the office, any financial regulatory agency in this state, or any other state or federal regulatory agency that affects the ability of such person to participate in the program.

(3)(a) A program applicant must file with the office a digital application, in a form and manner prescribed by commission rule, which contains all of the following information with respect to the applicant:

1. The legal business name and any other name under which the applicant operates.

2. The applicant's main address.

3. The applicant's telephone number and e-mail address.

4. The address of each program branch office.

5. The name, title, address, telephone number, and e-mail address of the applicant's contact person.

6. The license number, if the applicant is licensed under s. 516.05.
7. A statement as to whether the applicant intends to use the services of one or more access partners under s. 516.44.

8. A statement that the applicant has been accepted as a data furnisher by a consumer reporting agency and will report to a consumer reporting agency the payment performance of each borrower on all program loans.

9. The signature and certification of an authorized person of the applicant.

(b) A person who desires to participate in the program but who is not licensed to make consumer finance loans pursuant to s. 516.05 must concurrently submit to the office the following digital applications, in a form and manner specified in this chapter:

1. An application pursuant to s. 516.03 for licensure to make consumer finance loans.

2. An application for admission to the program in accordance with paragraph (a).

(4) Except as otherwise provided in ss. 516.405-516.46, a program licensee is subject to all the laws and rules governing consumer finance loans under this chapter. A program license must be renewed biennially.

(5) Notwithstanding s. 516.05(3), only one program license is required for a person to make program loans under ss. 516.405-516.46, regardless of whether the program licensee offers program loans to prospective borrowers at its own...
physical business locations, through access partners, or via an
electronic access point through which a prospective borrower may
directly access the website of the program licensee.

(6) Each branch office of a program licensee must be
licensed under this section.

(7) The office shall issue a program branch office license
to a program licensee after the office determines that the
program licensee has submitted a completed electronic
application for a program branch office license in a form
prescribed by commission rule. The program branch office license
must be issued in the name of the program licensee that
maintains the branch office. An application is considered
received for purposes of s. 120.60 upon receipt of a completed
application form. The application for a program branch office
license must contain the following information:

(a) The legal business name and any other name under which
the applicant operates.

(b) The applicant's main address.

(c) The applicant's telephone number and e-mail address.

(d) The address of each program branch office.

(e) The name, title, address, telephone number, and e-mail
address of the applicant's contact person.

(f) The applicant's license number, if the applicant is
licensed under this chapter.

(g) The signature and certification of an authorized
person of the applicant.

(8) Except as provided in subsection (9), a program branch office license must be renewed biennially at the time of renewing the program license.

(9) Notwithstanding subsection (7), the office may deny an initial or renewal application for a program license or program branch office license if the applicant or any person with power to direct the management or policies of the applicant's business:

(a) Fails to demonstrate financial responsibility, experience, character, or general fitness, such as to command the confidence of the public and to warrant the belief that the business operated at the licensed or proposed location is lawful, honest, fair, efficient, and within the purposes of this chapter.

(b) Pled nolo contendere to, or was convicted or found guilty of, a crime involving fraud, dishonest dealing, or any act of moral turpitude, regardless of adjudication.

(c) Is subject to the issuance of a cease and desist order; the issuance of a removal order; the denial, suspension, or revocation of a license; or any other action within the authority of the office, any financial regulatory agency in this state, or any other state or federal regulatory agency that affects the applicant's ability to participate in the program.

(10) The commission shall adopt rules to implement this...
Section 4. Effective January 1, 2021, section 516.43, Florida Statutes, is created to read:

516.43 Requirements for program loans.—
(1) REQUIREMENTS.—A program licensee shall comply with each of the following requirements in making program loans:

(a) A program loan must be unsecured.

(b) A program loan must have:

1. A term of at least 120 days, but not more than 36 months, for a loan with a principal balance upon origination of at least $300, but not more than $3,000.

2. A term of at least 12 months, but not more than 60 months, for a loan with a principal balance upon origination of more than $3,000.

(c) A borrower may not receive a program loan for a principal balance exceeding $5,000 unless:

1. The borrower has received a previous program loan and has paid in full the outstanding principal, interest, and fees on the previous program loan;

2. The borrower's credit score increased from the time of application for the borrower's first consummated program loan;

and

3. The borrower was never delinquent for more than 7 days on a previous program loan.

(d) A program loan may not impose a prepayment penalty. A
program loan must be repayable by the borrower in substantially equal, periodic installments, except that the final payment may be less than the amount of the prior installments. Installments must be due either every 2 weeks, semimonthly, or monthly.

(e) A program loan must include a borrower's right to rescind the program loan by notifying the program licensee of the borrower's intent to rescind the program loan and returning the principal advanced by the end of the business day after the day the program loan is consummated.

(f) Notwithstanding s. 516.031, the maximum annual interest rate charged on a program loan to the borrower, which must be fixed for the duration of the program loan, is 36 percent on that portion of the unpaid principal balance up to and including $3,000; 30 percent on that portion of the unpaid principal balance exceeding $3,000 and up to and including $4,000; and 24 percent on that portion of the unpaid principal balance exceeding $4,000 and up to and including $7,500. The original principal amount of the program loan is equal to the amount financed as defined by the federal Truth in Lending Act and Regulation Z of the Board of Governors of the Federal Reserve System. In determining compliance with the maximum annual interest rates in this paragraph, the computations used must be simple interest through the application of a daily periodic rate to the actual unpaid principal balance each day and may not be added-on interest or any other computations.
(g) If two or more interest rates are applied to the principal amount of a program loan, the program licensee may charge, contract for, and receive interest at that single annual percentage rate that, if applied according to the actuarial method to each of the scheduled periodic balances of principal, would produce at maturity the same total amount of interest as would result from the application of the two or more rates otherwise permitted, based upon the assumption that all payments are made as agreed.

(h) The program licensee shall reduce the interest rates specified in paragraph (f) on each subsequent program loan to the same borrower by a minimum of 1 percent, up to a maximum of 6 percent, if all of the following conditions are met:

1. The subsequent program loan is originated within 180 days after the prior program loan is fully repaid.
2. The borrower was never more than 15 days delinquent on the prior program loan.
3. The prior program loan was outstanding for at least one-half of its original term before its repayment.

(i) The program licensee may not induce or permit any person to become obligated to the program licensee, directly or contingently, or both, under more than one program loan at the same time with the program licensee.

(j) The program licensee may not refinance a program loan unless all of the following conditions are met at the time the
borrower submits an application to refinance:

1. The principal amount payable may not include more than
60 days' unpaid interest accrued on the previous program loan
pursuant to s. 516.031(5).

2. For a program loan with an original term up to and
including 25 months, the borrower has repaid at least 60 percent
of the outstanding principal remaining on his or her existing
program loan.

3. For a program loan with an original term of more than
25 months, but not more than 60 months, the borrower has made
current payments for at least 9 months on his or her existing
program loan.

4. The borrower is current on payments for his or her
existing program loan.

5. The program licensee must underwrite the new program
loan in accordance with subsection (7).

(k) In lieu of the provisions of s. 687.08, the program
licensee or, if applicable, its approved access partner shall
make available to the borrower by electronic or physical means a
plain and complete receipt of payment at the time that a payment
is made by the borrower. For audit purposes, the program
licensee must maintain an electronic record for each receipt
made available to a borrower, which must include a copy of the
receipt and the date and time that the receipt was generated.

Each receipt made available to the borrower must show all of the
following:

1. The name of the borrower.
2. The name of the access partner, if applicable.
3. The total payment amount received.
4. The date of payment.
5. The program loan balance before and after application of the payment.
6. The amount of the payment that was applied to the principal, interest, and fees.
7. The type of payment made by the borrower.
8. The following statement, prominently displayed in a type size equal to or larger than the type size used to display the other items on the receipt: "If you have any questions about your loan now or in the future, you should direct those questions to ...(name of program licensee).... by ...(at least two different ways in which a borrower may contact the program licensee)...."

(l) A program licensee may provide program loans only to residents of Broward, Miami-Dade, and Palm Beach Counties.

(m) A program licensee must provide annually at least 85 percent of program loans to borrowers whose gross monthly income is less than $6,250.

(2) WRITTEN DISCLOSURES AND STATEMENTS.—
(a) Notwithstanding s. 516.15(1), a program licensee may provide the loan contract and all written disclosures and
statements to a borrower in English or in the language in which the loan is negotiated.

(b) The program licensee shall provide to a borrower all the statements required of licensees under s. 516.15.

(3) ORIGINATION FEES.—Notwithstanding s. 516.031, a program licensee may:

(a) Contract for and receive an origination fee from a borrower on a program loan. The program licensee may either deduct the origination fee from the principal amount of the loan disbursed to the borrower or capitalize the origination fee into the principal balance of the loan. The origination fee is fully earned and nonrefundable immediately upon the making of the program loan and may not exceed the lesser of 6 percent of the principal amount of the program loan made to the borrower, exclusive of the origination fee, or $90.

(b) Not charge a borrower an origination fee more than twice in any 12-month period.

(4) INSUFFICIENT FUNDS FEES AND DELINQUENCY CHARGES.—A program licensee may:

(a) Notwithstanding s. 516.031, require payment from a borrower of no more than $20 for fees incurred by the program licensee from a dishonored payment due to insufficient funds of the borrower.

(b) Notwithstanding s. 516.031(3)(a)9., contract for and receive a delinquency charge for each payment in default for at
least 7 days if the charge is agreed upon, in writing, between
the program licensee and the borrower before it is imposed.
Delinquency charges may be imposed as follows:

1. For payments due monthly, the delinquency charge for a
   payment in default may not exceed $15.

2. For payments due semimonthly, the delinquency charge
   for a payment in default may not exceed $7.50.

3. For payments due every 2 weeks, the delinquency charge
   for a payment in default may not exceed $7.50 if two payments
   are due within the same calendar month, and may not exceed $5 if
   three payments are due within the same calendar month.

The program licensee, or any wholly owned subsidiary of the
program licensee, may not sell or assign an unpaid debt to an
independent third party for collection purposes unless the debt
has been delinquent for at least 30 days.

(5) CREDIT EDUCATION.—Before disbursement of program loan
proceeds to the borrower, the program licensee must:

(a) Direct the borrower to the consumer credit counseling
   services offered by an independent third party; or

(b) Provide a credit education program or seminar to the
   borrower. The borrower is not required to participate in such
   education program or seminar. A credit education program or
   seminar offered pursuant to this paragraph must be provided at
   no cost to the borrower.
(6) CREDIT REPORTING.—

(a) The program licensee shall report each borrower's payment performance to at least two consumer reporting agencies.

(b) The office may not approve an applicant for the program license before the applicant has been accepted as a data furnisher by a consumer reporting agency.

(c) The program licensee shall provide each borrower with the name or names of the consumer reporting agency or agencies to which it will report the borrower's payment history.

(7) PROGRAM LOAN UNDERWRITING.—

(a) The program licensee must underwrite each program loan to determine a borrower's ability and willingness to repay the program loan pursuant to the program loan terms. The program licensee may not make a program loan if it determines that the borrower's total monthly debt service payments at the time of origination, including the program loan for which the borrower is being considered and all outstanding forms of credit that can be independently verified by the program licensee, exceed 50 percent of the borrower's gross monthly income for a loan of not more than $3,000, or exceed 36 percent of the borrower's gross monthly income for a loan of more than $3,000.

(b)1. The program licensee must seek information and documentation pertaining to all of a borrower's outstanding debt obligations during the loan application and underwriting process, including loans that are self-reported by the borrower.
but not available through independent verification. The program licensee must verify such information using a credit report from at least one consumer reporting agency or through other available electronic debt verification services that provide reliable evidence of a borrower's outstanding debt obligations.

2. The program licensee is not required to consider loans made to a borrower by friends or family in determining the borrower's debt-to-income ratio.

(c) The program licensee must verify the borrower's income to determine the debt-to-income ratio using information from:

1. Electronic means or services that provide reliable evidence of the borrower's actual income; or
2. The Internal Revenue Service Form W-2, tax returns, payroll receipts, bank statements, or other third-party documents that provide reasonably reliable evidence of the borrower's actual income.

(8) WAIVERS.—

(a) A program licensee may not require, as a condition of providing the program loan, that the borrower:

1. Waive any right, penalty, remedy, forum, or procedure provided for in any law applicable to the program loan, including the right to file and pursue a civil action or file a complaint with or otherwise communicate with the office, a court, or any other governmental entity.

2. Agree to the application of laws other than those of
3. Agree to resolve disputes in a jurisdiction outside of this state.

(b) A waiver that is required as a condition of doing business with the program licensee is presumed involuntary, unconscionable, against public policy, and unenforceable.

(c) A program licensee may not refuse to do business with or discriminate against a borrower or an applicant on the basis of the borrower's or applicant's refusal to waive any right, penalty, remedy, forum, or procedure, including the right to file and pursue a civil action or complaint with, or otherwise communicate with, the office, a court, or any other governmental entity. The exercise of a person's right to refuse to waive any right, penalty, remedy, forum, or procedure, including a rejection of a contract requiring a waiver, does not affect any otherwise legal terms of a contract or an agreement.

(d) This subsection does not apply to any agreement to waive any right, penalty, remedy, forum, or procedure, including any agreement to arbitrate a claim or dispute after a claim or dispute has arisen. This subsection does not affect the enforceability or validity of any other provision of the contract.

(9) REGISTRY OF ACCESS PARTNERS.—A program licensee shall maintain a registry of all access partners that provide services to the program licensee. The program licensee shall provide a
copy of the registry to the office at the time the program
licensee files its report under s. 516.46(1). The office may not
publish the registry in its report under s. 516.46(2).

Section 5. Effective January 1, 2021, section 516.44,
Florida Statutes, is created to read:

516.44 Access partners.—

(1) ACCESS PARTNER AGREEMENT.—All arrangements between a
program licensee and an access partner must be specified in a
written access partner agreement between the parties. The
agreement must contain the following provisions:

(a) The access partner agrees to comply with this section
and all rules adopted under this section regarding the
activities of access partners.

(b) The office has access to the access partner's books
and records pertaining to the access partner's operations under
the agreement with the program licensee in accordance with s.
516.45(3) and may examine the access partner pursuant to s.
516.45.

(2) AUTHORIZED SERVICES.—A program licensee may use the
services of one or more access partners as provided in this
section. An access partner may perform one or more of the
following services from its physical business location for the
program licensee:

(a) Distributing, circulating, using, or publishing
printed brochures, flyers, fact sheets, or other written
materials relating to program loans that the program licensee may make or negotiate. The written materials must be reviewed and approved in writing by the program licensee before being distributed, circulated, used, or published.

(b) Providing written factual information about program loan terms, conditions, or qualification requirements to a prospective borrower which has been prepared by the program licensee or reviewed and approved in writing by the program licensee. An access partner may discuss the information with a prospective borrower in general terms.

(c) Notifying a prospective borrower of the information needed in order to complete a program loan application.

(d) Entering information provided by the prospective borrower on a preprinted or an electronic application form or in a preformatted computer database.

(e) Assembling credit applications and other materials obtained in the course of a credit application transaction for submission to the program licensee.

(f) Contacting the program licensee to determine the status of a program loan application.

(g) Communicating a response that is returned by the program licensee's automated underwriting system to a borrower or a prospective borrower.

(h) Obtaining a borrower's signature on documents prepared by the program licensee and delivering final copies of the
documents to the borrower.

(i) Disbursing program loan proceeds to a borrower if this method of disbursement is acceptable to the borrower, subject to the requirements of subsection (3). A loan disbursement made by an access partner under this paragraph is deemed to be made by the program licensee on the date that the funds are disbursed or otherwise made available by the access partner to the borrower.

(j) Receiving a program loan payment from the borrower if this method of payment is acceptable to the borrower, subject to the requirements of subsection (3).

(k) Operating an electronic access point through which a prospective borrower may directly access the website of the program licensee to apply for a program loan.

(3) RECEIPT OR DISBURSEMENT OF PROGRAM LOAN PAYMENTS.—

(a) A loan payment made by a borrower to an access partner under paragraph (2)(j) must be applied to the borrower's program loan and deemed received by the program licensee as of the date on which the payment is received by the access partner.

(b) An access partner that receives a loan payment from a borrower must deliver or cause to be delivered to the borrower a plain and complete receipt showing all of the information specified in s. 516.43(1)(j) at the time that the payment is made by the borrower.

(c) A borrower who submits a loan payment to an access partner under this subsection is not liable for a failure or
delay by the access partner in transmitting the payment to the program licensee.

(d) An access partner that disburses or receives loan payments pursuant to paragraph (2)(i) or paragraph (2)(j) must maintain records of all disbursements made and loan payments received for at least 2 years.

(4) PROHIBITED ACTIVITIES.—An access partner may not:

(a) Provide counseling or advice to a borrower or prospective borrower with respect to any loan term.

(b) Provide loan-related marketing material that has not previously been approved by the program licensee to a borrower or a prospective borrower.

(c) Negotiate a loan term between a program licensee and a prospective borrower.

(d) Offer information pertaining to a single prospective borrower to more than one program licensee. However, if a program licensee has declined to offer a program loan to a prospective borrower and has so notified the prospective borrower in writing, the access partner may then offer information pertaining to that borrower to another program licensee with whom it has an access partner agreement.

(e) Except for the purpose of assisting a borrower in obtaining a refinance program loan, offer information pertaining to a prospective borrower to any program licensee if the prospective borrower has an outstanding program loan.
(f) Charge a borrower any fee for a program loan.

(g) Perform any services for a program licensee at a pawn shop, as defined in s. 539.001.

(h) Perform any services for a program licensee at a pari-mutuel facility, as defined in s. 550.002, or any facility where covered games, as authorized by s. 285.710, are conducted.

(5) DISCLOSURE STATEMENTS.—

(a) At the time that the access partner receives or processes an application for a program loan, the access partner shall provide the following statement to the applicant on behalf of the program licensee, in at least 10-point type, and shall request that the applicant acknowledge receipt of the statement in writing:

Your loan application has been referred to us by ...(name of access partner).... We may pay a fee to ...(name of access partner).... for the successful referral of your loan application. If you are approved for the loan, ...(name of program licensee).... will become your lender. If you have any questions about your loan, now or in the future, you should direct those questions to ...(name of program licensee).... by ...(insert at least two different ways in which a borrower may contact the program licensee).... If you wish to report a complaint about ...(name of access
partner)... or ...(name of program licensee)...
regarding this loan transaction, you may contact the
Division of Consumer Finance of the Office of
Financial Regulation at 850-487-9687 or

(b) If the loan applicant has questions about the program
loan which the access partner is not permitted to answer, the
access partner must make a good faith effort to assist the
applicant in making direct contact with the program licensee
before the program loan is consummated.

(6) COMPENSATION.—
(a) The program licensee may compensate an access partner
in accordance with a written agreement and a compensation
schedule that is agreed to by the program licensee and the
access partner, subject to the requirements in paragraph (b).
(b) The compensation of an access partner by a program
licensee is subject to the following requirements:
1. Compensation may not be paid to an access partner in
connection with a loan application unless the program loan is
consummated.
2. The access partner's location for services and other
information required in subsection (7) must be reported to the
office.
3. Compensation may not exceed $65 per program loan, on
average, plus $2 per payment received by the access partner on
behalf of the program licensee for the duration of the program
loan, and may not be charged directly or indirectly to the
borrower.

(7) NOTICE TO OFFICE.—A program licensee that uses the
service of an access partner must notify the office, in a form
and manner prescribed by commission rule, within 15 days after
entering into a contract with an access partner regarding all of
the following:

(a) The name, business address, and licensing details of
the access partner and all locations at which the access partner
will perform services under this section.

(b) The name and contact information for an employee of
the access partner who is knowledgeable about, and has the
authority to execute, the access partner agreement.

(c) The name and contact information of one or more
employees of the access partner who are responsible for that
access partner’s referring activities on behalf of the program
licensee.

(d) A statement by the program licensee that it has
conducted due diligence with respect to the access partner and
has confirmed that none of the following apply:

1. The filing of a petition under the United States
Bankruptcy Code for bankruptcy or reorganization by the access
partner.
2. The commencement of an administrative or a judicial license suspension or revocation proceeding, or the denial of a license request or renewal, by any state, the District of Columbia, any United States territory, or any foreign country in which the access partner operates, plans to operate, or is licensed to operate.

3. A felony indictment involving the access partner or an affiliated party.

4. The felony conviction, guilty plea, or plea of nolo contendere, regardless of adjudication, of the access partner or an affiliated party.

5. Any suspected criminal act perpetrated in this state relating to activities regulated under this chapter by the access partner.

6. Notification by a law enforcement or prosecutorial agency that the access partner is under criminal investigation, including, but not limited to, subpoenas to produce records or testimony and warrants issued by a court of competent jurisdiction which authorize the search and seizure of any records relating to a business activity regulated under this chapter.

As used in this paragraph, the term "affiliated party" means a director, officer, control person, employee, or foreign affiliate of an access partner; or a person who has a
controlling interest in an access partner.

(e) Any other information requested by the office, subject
to the limitations specified in s. 516.45(3).

(8) NOTICE OF CHANGES.—An access partner must provide the
program licensee with a written notice sent by registered mail
within 30 days after any change is made to the information
specified in paragraphs (7)(a)-(c) and within 30 days after the
occurrence or knowledge of any of the events specified in
paragraph (7)(d).

(9) RESPONSIBILITY FOR ACTS OF AN ACCESS PARTNER.—A
program licensee is responsible for any act of its access
partner if such act is a violation of this chapter.

(10) RULEMAKING.—The commission shall adopt rules to
implement this section.

Section 6. Effective January 1, 2021, section 516.45,
Florida Statutes, is created to read:

516.45 Examinations, investigations, and grounds for
disciplinary action.—

(1) Notwithstanding any other law, the office shall
examine each program licensee that is accepted into the program
in accordance with this chapter.

(2) Notwithstanding subsection (1), the office may waive
one or more branch office examinations if the office finds that
such examinations are not necessary for the protection of the
public due to the centralized operations of the program licensee.
or other factors acceptable to the office.

(3) The scope of any investigation or examination of a program licensee or access partner must be limited to those books, accounts, records, documents, materials, and matters reasonably necessary to determine compliance with this chapter.

(4) A program licensee who violates any applicable provision of this chapter is subject to disciplinary action pursuant to s. 516.07(2). Any such disciplinary action is subject to s. 120.60. The program licensee is also subject to disciplinary action for a violation of s. 516.44 committed by any of its access partners.

(5) The office may take any of the following actions against an access partner who violates s. 516.44:

(a) Bar the access partner from performing services under this chapter.

(b) Bar the access partner from performing services at one or more of its specific locations.

(c) Impose an administrative fine on the access partner of up to $5,000 in a calendar year.

(6) The commission shall adopt rules to implement this section.

Section 7. Effective January 1, 2021, section 516.46, Florida Statutes, is created to read:

516.46 Annual reports by program licensees and the office.—
(1) By March 15, 2021, and each year thereafter, a program licensee shall file a report with the office on a form and in a manner prescribed by commission rule. The report must include each of the items specified in subsection (2) for the preceding year using aggregated or anonymized data without reference to any borrower's nonpublic personal information or any program licensee's or access partner's proprietary or trade secret information.

(2) By January 1, 2022, and each year thereafter, the office shall post a report on its website summarizing the use of the program based on the information contained in the reports filed in the preceding year by program licensees under subsection (1). The office's report must publish the information in the aggregate so as not to identify data by any specific program licensee. The report must specify the period to which the report corresponds and must include, but is not limited to, the following for that period:

(a) The number of applicants approved for a program license by the office.

(b) The number of program loan applications received by program licensees, the number of program loans made under the program, the total amount loaned, the distribution of loan lengths upon origination, and the distribution of interest rates and principal amounts upon origination among those program loans.
(c) The number of borrowers who obtained more than one program loan and the distribution of the number of program loans per borrower.

(d) Of those borrowers who obtained more than one program loan and had a credit score by the time of their subsequent loan, the percentage of those borrowers whose credit scores increased between successive loans, based on information from at least one major credit bureau, and the average size of the increase. In each case, the report must include the name of the credit score, such as FICO or VantageScore, which the program licensee is required to disclose.

(e) The income distribution of borrowers upon program loan origination, including the number of borrowers who obtained at least one program loan and who resided in a low-income or moderate-income census tract at the time of their loan applications.

(f) The number of borrowers who obtained program loans for the following purposes, based on the borrowers' responses at the time of their loan applications indicating the primary purpose for which the program loans were obtained:

1. To pay medical expenses.
2. To pay for vehicle repair or a vehicle purchase.
3. To pay bills.
4. To consolidate debt.
5. To build or repair credit history.
6. To finance a small business.

7. To pay other expenses.

(g) The number of borrowers who self-report that they had a bank account at the time of their loan application and the number of borrowers who self-report that they did not have a bank account at the time of their loan application.

(h) For refinance program loans:

1. The number and percentage of borrowers who applied for a refinance program loan.

2. Of those borrowers who applied for a refinance program loan, the number and percentage of borrowers who obtained a refinance program loan.

(i) The performance of program loans as reflected by all of the following:

1. The number and percentage of borrowers who experienced at least one delinquency lasting between 7 and 29 days and the distribution of principal loan amounts corresponding to those delinquencies.

2. The number and percentage of borrowers who experienced at least one delinquency lasting between 30 and 59 days and the distribution of principal loan amounts corresponding to those delinquencies.

3. The number and percentage of borrowers who experienced at least one delinquency lasting 60 days or more and the distribution of principal loan amounts corresponding to those delinquencies.
delinquencies.

(3) The commission shall adopt rules to implement this section.

Section 8. Sections 516.405-516.46, Florida Statutes, as created by this act, are repealed on July 1, 2030, unless reenacted by the Legislature before that date.

Section 9. For the 2020-2021 fiscal year, the sum of $407,520 in nonrecurring funds is appropriated from the Administrative Trust Fund to the Office of Financial Regulation for the purpose of implementing this act.

Section 10. Except as otherwise expressly provided in this act and except for this section, which shall take effect upon this act becoming a law, this act shall take effect July 1, 2020.