House

Florida Senate - 2022 Bill No. SB 1262

LEGISLATIVE ACTION

Senate Comm: RCS 03/03/2022

The Committee on Children, Families, and Elder Affairs (Burgess) recommended the following:

Senate Amendment (with title amendment)

Delete everything after the enacting clause and insert:

Section 1. Present subsections (47), (48), and (49) of section 394.455, Florida Statutes, are redesignated as subsections (48), (49), and (50), respectively, and a new subsection (47) is added to that section, to read: 394.455 Definitions.—As used in this part, the term:

(47) "Telehealth" has the same meaning as provided in s.

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Section 2. Paragraphs (a), (b), and (c) of subsection (5) of section 394.459, Florida Statutes, are amended, present paragraphs (d), (e), and (f) are redesignated as paragraphs (e), (f), and (g), respectively, and a new paragraph (d) is added to that subsection, to read:

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394.459 Rights of patients.-

(5) COMMUNICATION, ABUSE REPORTING, AND VISITS.-

19 (a) Each person receiving services in a facility providing 20 mental health services under this part has the right to 21 communicate freely and privately with persons outside the 22 facility unless a qualified professional determines it is 23 determined that such communication is likely to be harmful to 24 the person or others in a manner directly related to the 25 person's clinical well-being, the clinical well-being of other 26 patients, or the general safety of staff. Each facility shall 27 make available as soon as reasonably possible to persons 28 receiving services a telephone that allows for free local calls 29 and access to a long-distance service. A facility is not 30 required to pay the costs of a patient's long-distance calls. 31 The telephone shall be readily accessible to the patient and 32 shall be placed so that the patient may use it to communicate 33 privately and confidentially. The facility may establish 34 reasonable rules for the use of this telephone, provided that 35 the rules do not interfere with a patient's access to a 36 telephone to report abuse pursuant to paragraph (f) (e).

37 (b) Each patient admitted to a facility under the 38 provisions of this part shall be allowed to receive, send, and 39 mail sealed, unopened correspondence; and no patient's incoming



40 or outgoing correspondence shall be opened, delayed, held, or 41 censored by the facility unless a qualified professional 42 determines that such correspondence is likely to be harmful to 43 the patient or others in a manner directly related to the patient's clinical well-being, the clinical well-being of other 44 45 patients, or the general safety of staff. If there is reason to believe that such correspondence it contains items or substances 46 47 which may be harmful to the patient or others, in which case the 48 administrator may direct reasonable examination of such mail and may regulate the disposition of such items or substances. 49

50 (c) Each facility must permit immediate access to any 51 patient, subject to the patient's right to deny or withdraw consent at any time, by the patient's family members, quardian, guardian advocate, representative, Florida statewide or local advocacy council, or attorney, unless a qualified professional determines that such access would be detrimental to the patient 56 in a manner directly related to the patient's clinical wellbeing, the clinical well-being of other patients, or the general 58 safety of staff.

59 (d) If a patient's right to communicate with outside persons; receive, send, or mail sealed, unopened correspondence; 60 61 or to receive visitors is restricted by the facility, written 62 notice of such restriction and the reasons for the restriction shall be served on the patient, the patient's attorney, and the 63 64 patient's guardian, guardian advocate, or representative; a 65 qualified professional must document any restriction within 24 66 hours and such restriction shall be recorded on the patient's 67 clinical record with the reasons therefor. The restriction of a patient's right to communicate or to receive visitors shall be 68

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69 reviewed at least every <u>3</u> 7 days. The right to communicate or 70 receive visitors shall not be restricted as a means of 71 punishment. Nothing in this paragraph shall be construed to 72 limit the provisions of paragraph (e) (d).

(e) (d) Each facility shall establish reasonable rules governing visitors, visiting hours, and the use of telephones by patients in the least restrictive possible manner. Patients shall have the right to contact and to receive communication from their attorneys at any reasonable time.

(f) (e) Each patient receiving mental health treatment in any facility shall have ready access to a telephone in order to report an alleged abuse. The facility staff shall orally and in writing inform each patient of the procedure for reporting abuse and shall make every reasonable effort to present the information in a language the patient understands. A written copy of that procedure, including the telephone number of the central abuse hotline and reporting forms, shall be posted in plain view.

(g) (f) The department shall adopt rules providing a procedure for reporting abuse. Facility staff shall be required, as a condition of employment, to become familiar with the requirements and procedures for the reporting of abuse.

Section 3. Paragraph (b) of subsection (2) of section 394.4599, Florida Statutes, is amended to read:

394.4599 Notice.-

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(2) INVOLUNTARY ADMISSION.-

95 (b) A receiving facility shall give prompt notice of the 96 whereabouts of an individual who is being involuntarily held for 97 examination to the individual's guardian, guardian advocate,



98 health care surrogate or proxy, attorney or representative, or 99 other emergency contact identified through electronic databases 100 pursuant to s. 394.463(2)(a), by telephone or in person within 101 24 hours after the individual's arrival at the facility. Contact 102 attempts shall be documented in the individual's clinical record 103 and shall begin as soon as reasonably possible after the 104 individual's arrival.

Section 4. Paragraph (a) of subsection (2) of section 394.4615, Florida Statutes, is amended to read:

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394.4615 Clinical records; confidentiality.-

(2) The clinical record shall be released when:

109 (a) The patient or the patient's guardian authorizes the 110 release. The quardian or quardian advocate shall be provided 111 access to the appropriate clinical records of the patient. The 112 patient or the patient's guardian or guardian advocate may 113 authorize the release of information and clinical records to 114 appropriate persons to ensure the continuity of the patient's 115 health care or mental health care. A receiving facility must 116 document that, within 24 hours of admission, individuals 117 admitted on a voluntary basis have been provided with the option 118 to authorize the release of information from their clinical 119 record to the individual's health care surrogate or proxy, 120 attorney, representative, or other known emergency contact.

121 Section 5. Paragraphs (a), (e), (f), and (g) of subsection 122 (2) of section 394.463, Florida Statutes, are amended, and 123 subsection (5) is added to that section, to read:

124 125 394.463 Involuntary examination.-

- (2) INVOLUNTARY EXAMINATION.-
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(a) An involuntary examination may be initiated by any one



127 of the following means:

128 1. A circuit or county court may enter an ex parte order 129 stating that a person appears to meet the criteria for 130 involuntary examination and specifying the findings on which 131 that conclusion is based. The ex parte order for involuntary 132 examination must be based on written or oral sworn testimony 133 that includes specific facts that support the findings. If other 134 less restrictive means are not available, such as voluntary 135 appearance for outpatient evaluation, a law enforcement officer, 136 or other designated agent of the court, shall take the person 137 into custody and deliver him or her to an appropriate, or the 138 nearest, facility within the designated receiving system 139 pursuant to s. 394.462 for involuntary examination. The order of 140 the court shall be made a part of the patient's clinical record. 141 A fee may not be charged for the filing of an order under this 142 subsection. A facility accepting the patient based on this order 143 must send a copy of the order to the department within 5 working 144 days. The order may be submitted electronically through existing 145 data systems, if available. The order shall be valid only until 146 the person is delivered to the facility or for the period 147 specified in the order itself, whichever comes first. If a time limit is not specified in the order, the order is valid for 7 148 149 days after the date that the order was signed.

150 2. A law enforcement officer shall take a person who 151 appears to meet the criteria for involuntary examination into 152 custody and deliver the person or have him or her delivered to 153 an appropriate, or the nearest, facility within the designated 154 receiving system pursuant to s. 394.462 for examination. The 155 officer shall execute a written report detailing the

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156 circumstances under which the person was taken into custody, 157 which must be made a part of the patient's clinical record. The 158 report must include all emergency contact information for the 159 person that is readily accessible to the law enforcement 160 officer, including information available through electronic 161 databases maintained by the Department of Law Enforcement or by 162 the Department of Highway Safety and Motor Vehicles. Such 163 emergency contact information may be used by a receiving 164 facility only for the purpose of informing listed emergency 165 contacts of a patient's whereabouts and shall otherwise remain 166 confidential and exempt pursuant to s. 119.0712(2)(d). Any 167 facility accepting the patient based on this report must send a 168 copy of the report to the department within 5 working days.

169 3. A physician, a physician assistant, a clinical 170 psychologist, a psychiatric nurse, an advanced practice 171 registered nurse registered under s. 464.0123, a mental health 172 counselor, a marriage and family therapist, or a clinical social 173 worker may execute a certificate stating that he or she has 174 examined a person within the preceding 48 hours and finds that 175 the person appears to meet the criteria for involuntary 176 examination and stating the observations upon which that 177 conclusion is based. If other less restrictive means, such as 178 voluntary appearance for outpatient evaluation, are not available, a law enforcement officer shall take into custody the 179 180 person named in the certificate and deliver him or her to the 181 appropriate, or nearest, facility within the designated 182 receiving system pursuant to s. 394.462 for involuntary 183 examination. The law enforcement officer shall execute a written report detailing the circumstances under which the person was 184

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185 taken into custody. The report must include all emergency 186 contact information for the person that is readily accessible to the law enforcement officer, including information available 187 188 through electronic databases maintained by the Department of Law 189 Enforcement or by the Department of Highway Safety and Motor 190 Vehicles. Such emergency contact information may be used by a 191 receiving facility only for the purpose of informing listed 192 emergency contacts of a patient's whereabouts and shall 193 otherwise remain confidential and exempt pursuant to s. 194 119.0712(2)(d). The report and certificate shall be made a part 195 of the patient's clinical record. Any facility accepting the 196 patient based on this certificate must send a copy of the 197 certificate to the department within 5 working days. The 198 document may be submitted electronically through existing data 199 systems, if applicable. 200

When sending the order, report, or certificate to the department, a facility shall, at a minimum, provide information about which action was taken regarding the patient under paragraph (g), which information shall also be made a part of the patient's clinical record.

206 (e) The department shall receive and maintain the copies of 207 ex parte orders, involuntary outpatient services orders issued pursuant to s. 394.4655, involuntary inpatient placement orders 208 209 issued pursuant to s. 394.467, professional certificates, and 210 law enforcement officers' reports, and reports relating to the 211 transportation of patients. These documents shall be considered 212 part of the clinical record, governed by the provisions of s. 394.4615. These documents shall be used to prepare annual 213



214 reports analyzing the data obtained from these documents, 215 without information identifying patients, and shall provide 216 copies of reports to the department, the President of the 217 Senate, the Speaker of the House of Representatives, and the 218 minority leaders of the Senate and the House of Representatives.

219 (f) A patient shall be examined by a physician or a 220 clinical psychologist, or by a psychiatric nurse performing 221 within the framework of an established protocol with a 2.2.2 psychiatrist at a facility without unnecessary delay to 223 determine if the criteria for involuntary services are met. 224 Emergency treatment may be provided upon the order of a 225 physician if the physician determines that such treatment is 226 necessary for the safety of the patient or others. The patient 227 may not be released by the receiving facility or its contractor 228 without the documented approval of a psychiatrist or a clinical 229 psychologist or, if the receiving facility is owned or operated 230 by a hospital or health system, the release may also be approved 231 by a psychiatric nurse performing within the framework of an 232 established protocol with a psychiatrist, or an attending 233 emergency department physician with experience in the diagnosis 234 and treatment of mental illness after completion of an 235 involuntary examination pursuant to this subsection. A 236 psychiatric nurse may not approve the release of a patient if 237 the involuntary examination was initiated by a psychiatrist 238 unless the release is approved by the initiating psychiatrist. 239 The release may be approved through telehealth.

(g) The examination period must be for up to 72 hours. For a minor, the examination shall be initiated within 12 hours after the patient's arrival at the facility. Within the

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243 examination period or, if the examination period ends on a
244 weekend or holiday, no later than the next working day
245 thereafter, one of the following actions must be taken, based on
246 the individual needs of the patient:

1. The patient shall be released, unless he or she is charged with a crime, in which case the patient shall be returned to the custody of a law enforcement officer;

The patient shall be released, subject to subparagraph
 for voluntary outpatient treatment;

3. The patient, unless he or she is charged with a crime, shall be asked to give express and informed consent to placement as a voluntary patient and, if such consent is given, the patient shall be admitted as a voluntary patient; or

4. A petition for involuntary services shall be filed in the circuit court if inpatient treatment is deemed necessary or with the criminal county court, as defined in s. 394.4655(1), as applicable. When inpatient treatment is deemed necessary, the least restrictive treatment consistent with the optimum improvement of the patient's condition shall be made available. When a petition is to be filed for involuntary outpatient placement, it shall be filed by one of the petitioners specified in s. 394.4655(4)(a). A petition for involuntary inpatient placement shall be filed by the facility administrator. If a patient's 72-hour examination period ends on a weekend or holiday, and the receiving facility:

268 <u>a. Intends to file a petition for involuntary services,</u>
269 <u>such patient may be held at a receiving facility through the</u>
270 <u>next working day thereafter and such petition for involuntary</u>
271 <u>services must be filed no later than such date. If the receiving</u>

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272	facility fails to file a petition for involuntary services at
273	the close of the next working day, the patient shall be released
274	from the receiving facility.
275	b. Does not intend to file a petition for involuntary
276	services, a receiving facility may postpone release of a patient
277	until the next working day thereafter only if a qualified
278	professional documents that adequate discharge planning and
279	procedures in accordance with s. 394.468 are not possible until
280	the next working day.
281	(5) UNLAWFUL ACTIVITIES RELATING TO EXAMINATION AND
282	TREATMENT; PENALTIES
283	(a) A person may not knowingly and willfully:
284	1. Furnish false information for the purpose of obtaining
285	emergency or other involuntary admission of another;
286	2. Cause or otherwise secure, or conspire with or assist
287	another to cause or secure, any emergency or other involuntary
288	procedure of another person under false pretenses; or
289	3. Cause, or conspire with or assist another to cause, the
290	denial to any person of any right accorded pursuant to this
291	<u>chapter</u> .
292	(b) A person who violates this subsection commits a
293	misdemeanor of the first degree, punishable as provided in s.
294	775.082 and by a fine not exceeding \$5,000.
295	Section 6. Section 394.468, Florida Statutes, is amended to
296	read:
297	394.468 Admission and discharge procedures
298	(1) Admission and discharge procedures and treatment
299	policies of the department are governed solely by this part.
300	Such procedures and policies shall not be subject to control by
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301	court procedure rules. The matters within the purview of this
302	part are deemed to be substantive, not procedural.
303	(2) Discharge planning and procedures for any patient's
304	release from a receiving facility or treatment facility must
305	include and document consideration of, at a minimum:
306	(a) Follow-up behavioral health appointments;
307	(b) Information on how to obtain prescribed medications;
308	and
309	(c) Information pertaining to:
310	1. Available living arrangements;
311	2. Transportation; and
312	3. Recovery support opportunities.
313	Section 7. Paragraph (c) of subsection (3) of section
314	394.9086, Florida Statutes, is amended, a new paragraph (d) is
315	added to that subsection, and subsection (5) of that section is
316	amended, to read:
317	394.9086 Commission on Mental Health and Substance Abuse
318	(3) MEMBERSHIP; TERM LIMITS; MEETINGS
319	(c) The commission shall convene no later than September 1,
320	2021. The commission shall meet quarterly or upon the call of
321	the chair. The commission shall hold its meetings in person at
322	locations throughout the state via teleconference or other
323	electronic means.
324	(d) Members of the commission are entitled to receive
325	reimbursement for per diem and travel expenses pursuant to s.
326	<u>112.061.</u>
327	(5) REPORTS.—By <u>January 1, 2023</u> September 1, 2022, the
328	commission shall submit an interim report to the President of
329	the Senate, the Speaker of the House of Representatives, and the

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330	Governor containing its findings and recommendations on how to
331	best provide and facilitate mental health and substance abuse
332	services in the state. The commission shall submit its final
333	report to the President of the Senate, the Speaker of the House
334	of Representatives, and the Governor by September 1, 2023.
335	Section 8. Subsection (5) is added to section 397.601,
336	Florida Statutes, to read:
337	397.601 Voluntary admissions
338	(5) A service provider must document that, within 24 hours
339	of admission, individuals admitted on a voluntary basis have
340	been provided with the option to authorize the release of
341	information from their clinical record to the individual's
342	health care surrogate or proxy, attorney, representative, or
343	other known emergency contact.
344	Section 9. Section 397.6772, Florida Statutes, is amended
345	to read:
346	397.6772 Protective custody without consent
347	(1) If a person in circumstances which justify protective
348	custody as described in s. 397.677 fails or refuses to consent
349	to assistance and a law enforcement officer has determined that
350	a hospital or a licensed detoxification or addictions receiving
351	facility is the most appropriate place for the person, the
352	officer may, after giving due consideration to the expressed
353	wishes of the person:
354	(a) Take the person to a hospital or to a licensed
355	detoxification or addictions receiving facility against the
356	person's will but without using unreasonable force. The officer
357	shall use the standard form developed by the department pursuant
358	to s. 397.321 to execute a written report detailing the
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359 circumstances under which the person was taken into custody. The 360 report must include all emergency contact information for the 361 person that is readily accessible to the law enforcement 362 officer, including information available through electronic 363 databases maintained by the Department of Law Enforcement or by 364 the Department of Highway Safety and Motor Vehicles. Such 365 emergency contact information may be used by a hospital or 366 licensed detoxification or addictions receiving facility only 367 for the purpose of informing listed emergency contacts of a 368 patient's whereabouts and shall otherwise remain confidential 369 and exempt pursuant to s. 119.0712(2)(d). The written report 370 shall be included in the patient's clinical record; or

(b) In the case of an adult, detain the person for his or her own protection in any municipal or county jail or other appropriate detention facility.

375 Such detention is not to be considered an arrest for any 376 purpose, and no entry or other record may be made to indicate 377 that the person has been detained or charged with any crime. The 378 officer in charge of the detention facility must notify the 379 nearest appropriate licensed service provider within the first 8 380 hours after detention that the person has been detained. It is 381 the duty of the detention facility to arrange, as necessary, for 382 transportation of the person to an appropriate licensed service 383 provider with an available bed. Persons taken into protective 384 custody must be assessed by the attending physician within the 385 72-hour period and without unnecessary delay, to determine the 386 need for further services.

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(2) The <u>law enforcement officer must notify the</u> nearest

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388	relative of a minor in protective custody and must be notified
389	by the law enforcement officer, as must notify the nearest
390	relative or other known emergency contact of an adult, unless
391	the adult requests that there be no notification. The law
392	enforcement officer must document such notification, and any
393	attempts at notification, in the written report detailing the
394	circumstances under which the person was taken into custody as
395	required under paragraph (1)(a).
396	Section 10. Paragraph (b) of subsection (1) of section
397	409.972, Florida Statutes, is amended to read:
398	409.972 Mandatory and voluntary enrollment
399	(1) The following Medicaid-eligible persons are exempt from
400	mandatory managed care enrollment required by s. 409.965, and
401	may voluntarily choose to participate in the managed medical
402	assistance program:
403	(b) Medicaid recipients residing in residential commitment
404	facilities operated through the Department of Juvenile Justice
405	or a treatment facility as defined in <u>s. 394.455(49)</u> s.
406	394.455(48) .
407	Section 11. Subsection (7) of section 744.2007, Florida
408	Statutes, is amended to read:
409	744.2007 Powers and duties
410	(7) A public guardian may not commit a ward to a treatment
411	facility, as defined in <u>s. 394.455(49)</u> s. 394.455(48) , without
412	an involuntary placement proceeding as provided by law.
413	Section 12. This act shall take effect July 1, 2022.
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415	And the title is amended as follows:
416	Delete everything before the enacting clause

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417 and insert: 418 A bill to be entitled An act relating to mental health and substance abuse; 419 420 amending s. 394.455, F.S.; defining the term 421 "telehealth"; amending s. 394.459, F.S.; revising the 422 conditions under which a patient's communication with 423 persons outside of a receiving facility may be 424 restricted; revising the conditions under which a 425 patient's sealed and unopened incoming or outgoing 426 correspondence may be restricted; revising the 427 conditions under which a patient's visitation with 428 persons outside of a receiving facility may be 429 restricted; revising the frequency with which the 430 restriction on a patient's right to receive visitors 431 must be reviewed; amending s. 394.4599, F.S.; 432 requiring a receiving facility to notify specified 433 emergency contacts of individuals who are being 434 involuntarily held for examination; amending s. 435 394.4615, F.S.; requiring receiving facilities to 436 document that an option to authorize the release of 437 specified information has been provided, within a 438 specified timeframe, to individuals admitted on a 439 voluntary basis; amending s. 394.463, F.S.; requiring that reports issued by law enforcement officers when 440 441 delivering a person to a receiving facility contain 442 certain information related to emergency contacts; 443 limiting the use of certain information provided; 444 maintaining the confidential and exempt status of certain information provided to a receiving facility; 445



446 requiring the Department of Children and Families to 447 receive and maintain reports relating to the transportation of patients; authorizing receiving 448 449 facility discharge examinations to be conducted 450 through telehealth; requiring a facility administrator 451 to file a petition for involuntary placement by a 452 specified time; authorizing a receiving facility to 453 postpone the release of a patient if certain 454 requirements are met; prohibiting certain activities 455 relating to examination and treatment; providing a 456 criminal penalty; amending s. 394.468, F.S.; requiring 457 that discharge and planning procedures include and 458 document the consideration of specified factors and 459 actions; amending s. 394.9086; modifying meeting 460 requirements of the Commission on Mental Health and 461 Substance Abuse; authorizing reimbursement for per 462 diem and travel expenses; modifying the due date for 463 the Commission's interim report; amending s. 397.601, 464 F.S.; requiring service providers to document that an 465 option to authorize the release of specified 466 information has been provided, within a specified 467 timeframe, to individuals admitted on a voluntary 468 basis; amending s. 397.6772, F.S.; requiring law enforcement officers to include certain information 469 470 relating to emergency contacts in reports relating to 471 the delivery of a person to a hospital or licensed 472 detoxification or addictions receiving facility; 473 limiting the use of certain information provided; 474 maintaining the confidential and exempt status of

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475 certain information provided to a hospital or licensed 476 detoxification or addictions receiving facility; 477 amending ss. 409.972 and 744.2007, F.S.; conforming 478 cross-references; providing an effective date.