| Tab 1 | **SB 104** by Harrell (CO-INTRODUCERS) Wright, Cruz, Mayfield; (Identical to H 00687) Services for Veterans and Their Families |
### COMMITTEE MEETING EXPANDED AGENDA

**MILITARY AND VETERANS AFFAIRS AND SPACE**

**Senator Wright, Chair**

**Senator Cruz, Vice Chair**

**MEETING DATE:** Tuesday, October 22, 2019  
**TIME:** 2:00—3:30 p.m.  
**PLACE:** Mallory Horne Committee Room, 37 Senate Building  

**MEMBERS:** Senator Wright, Chair; Senator Cruz, Vice Chair; Senators Broxson, Gainer, Harrell, Pizzo, and Torres

<table>
<thead>
<tr>
<th>TAB</th>
<th>BILL NO. and INTRODUCER</th>
<th>BILL DESCRIPTION and SENATE COMMITTEE ACTIONS</th>
<th>COMMITTEE ACTION</th>
</tr>
</thead>
</table>
| 1   | SB 104 Harrell         | Services for Veterans and Their Families; Requiring the Department of Veterans’ Affairs to establish the Florida Veterans’ Care Coordination Program to provide for veterans and their families behavioral health care referral and care coordination services; requiring the department to contract with a certain nonprofit entity to enter into agreements with Florida 211 Network participants to provide such services; providing for the statewide delivery of specified services by program teams, etc. | Favorable  
|     |                        | 10/22/2019 Favorable  
|     |                        | CF  
|     |                        | AP  
|     |                        | Yeas 7 Nays 0 |
| 2   | Presentation by Major General James O. Eifert, Adjunct General, Department of Military Affairs |  | Presented |
| 3   | Presentation by Kellie Jo Kilberg, Chair, Florida Defense Alliance |  | Presented |

**Other Related Meeting Documents**
I. Summary:

SB 104 creates the Florida Veterans’ Care Coordination Program (Program), to provide veterans and their families dedicated behavioral health care referral services, primarily for mental health and substance abuse. Through the Program, a veteran may call a separate veteran-dedicated support line to receive assistance and support from a fellow veteran who is trained to respond to the calls for assistance.

The bill requires the Florida Department of Veterans’ Affairs (FDVA) to establish the Program. To provide services, the FDVA will contract with a nonprofit entity that has statewide phone capacity to serve veterans and is accredited by the Council on Accreditation and fully accredited by the Alliance of Information and Referral Services. The contracting entity will enter into agreements with Florida 211 Network participants to provide services to veterans.

The bill models the Program after the pilot program established in 2014 by the Crisis Center of Tampa Bay and the Florida Department of Veterans’ Affairs (FDVA) in Hillsborough, Pasco, Pinellas, Polk, and Manatee Counties.

The bill specifies goals, services, and follow-up requirements.

The FDVA must compile data collected by the Florida 211 Network into a report for the Governor, President of the Senate, and Speaker of the House of Representatives by December 15, 2020.

The bill has a significant fiscal impact on state government. Annual recurring costs are estimated at $2 million from General Revenue.
II. **Present Situation:**

**Veterans and Mental Health and/or Substance Abuse**

More than 1.5 million veterans currently live in Florida, making the state the third largest population of veterans nationally.\(^1\) Veterans face unique challenges, and some struggle with mental health and substance abuse.

Posttraumatic Stress Disorder (PTSD) is a psychiatric disorder that can occur in people who have experienced or witnessed a traumatic event, including war or combat.\(^2\)

The National Center for PTSD, U.S. Department of Veterans Affairs (VA), lists the percentage of veterans with PTSD by service era:

- Between 11 and 20 percent of veterans who served in Operations Iraqi Freedom and Enduring Freedom have PTSD in a given year.
- About 12 percent of veterans who served in the Gulf War have PTSD in a given year.
- About 15 percent of veterans of the Vietnam War were diagnosed with PTSD at the time of the most recent study in the late 1980’s. However, it is estimated that about 30 percent of veterans of the Vietnam War have had PTSD in their lifetimes.\(^3\)

A strong association exists between PTSD and substance abuse disorders (SUD) amongst veterans. Statistics show:

- More than two in 10 veterans with PTSD also have SUD;
- Almost one in three veterans seeking treatment for SUD also have PTSD;
- About one in 10 veterans returning from the wars in Iraq and Afghanistan seen at the VA have problems with alcohol or other drugs.\(^4\)

Suicide rates for veterans continue to be a cause of national concern:

- More than 6,000 veterans committed suicide each year from 2008 to 2016.
- In 2016, the suicide rate was 1.5 times greater for veterans than for non-veteran adults, after adjusting for age and gender.

From 2005 to 2016, the increase in suicide rate among veterans in Veterans Hospital Administration (VHA) care was lower than among veterans not in VHA care.\(^5\)

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Florida Alliance of Information and Referral Services (FLAIRS)

Each year, 16 million people in the United States call 2-1-1 for help with basic needs like food and shelter, and emergency needs, such as mental health, addiction, and suicide intervention.\(^6\) The Florida Alliance of Information and Referral Services (FLAIRS) is the 211 collaborative organization for the state responsible for designing, studying, and implementing the Florida 211 Network.\(^7\) The mission of the FLAIRS is to strengthen the health and human service information and referral provider network in the state through advocacy, coordination, and education.\(^8\)

The Florida 211 Network, established in s. 408.918, F.S., operates as the single point of coordination for information and referral of health and human services.\(^9\) As of February 20, 2017, 22 Florida 211 Network providers operate across the state.\(^10\)

To participate in the Florida 211 Network, a 211 provider must be fully accredited by the National Alliance of Information and Referral Services or have received approval to operate, pending accreditation from its affiliate, the FLAIRS.\(^11\)

The Council on Accreditation

The Council on Accreditation (COA) is an international accrediting entity that accredits private and public organizations and programs that provide human services.\(^12\) The COA specifically accredits entities providing child welfare, behavioral health, and community-based social services.\(^13\)

Pilot Program and Statewide Expansion

Pilot Program

In 2014, the Crisis Center of Tampa Bay launched a pilot program through its existing 211 Network to offer a separate dedicated phone line for state veterans in need of support. The Program expanded existing 211 services, including behavioral health care service referrals, to veterans in Hillsborough, Pasco, Pinellas, Polk, and Manatee counties.\(^14\)

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\(^6\) The Florida Alliance of Information and Referral Services (FLAIRS), \textit{211 Counts.org}, available at \url{http://www.flairs.org/211counts/} (last visited Oct. 10, 2019). For a breakdown of needs by center on the FLAIRS website, see \textit{What are the Most Pressing Needs for Your Community?}, available at \url{https://211counts.org/home/index} (last visited Oct. 10, 2019).

\(^7\) Section 408.918(3), F.S.

\(^8\) The Florida Alliance of Information and Referral Services (FLAIRS), \textit{Mission}, available at \url{http://www.flairs.org/mission/} (last visited Oct. 11, 2019).

\(^9\) Section 408.918(1), F.S.


\(^11\) Section 408.918(2), F.S.; The full accreditation process requires a remote database review, consultation component, on-site review, and demonstration of a call handling component, as well as payment of a membership fee. \url{https://www.airs.org/i4a/pages/index.cfm?pageid=3286} (last visited Oct. 15, 2019).

\(^12\) Council on Accreditation, available at \url{http://coanet.org/home/} (last visited Oct. 11, 2019).


Under the Crisis Center’s Peer-to-Peer Care Coordination model, callers to the support line talk to a fellow veteran who will provide emotional support and assistance and referral to VA and non-VA services, including for medical care, housing, counseling, legal, and employment assistance.15

**History of Funding for the Pilot Program**

Since the launch of the pilot program, funding has been provided as follows:

- **July 2014 - June 2015**: The 2014 Legislature provided an appropriation of $150,000 in nonrecurring funds to the Crisis Center of Tampa Bay to create the pilot program. With the appropriation, in August 2014, the Crisis Center of Tampa Bay expanded its services to veterans and hired veterans to answer crisis calls. The Crisis Center launched the Florida Veterans Support Line in November 2014. The Department of Children and Families (DCF) has continued the annual appropriation of $150,000 to continue the pilot program, from July 2015 to the present time.16
- **July 2017 - June 2018**: The Legislature funded $400,000 in nonrecurring dollars from general revenue through the FDVA for statewide expansion of the dedicated call line and a marketing campaign to inform the public about the call line. Funding was not allotted for statewide Peer-to-Peer Care Coordination.17 To date, this was the last legislative appropriation provided.
- **September 2018 - September 2019**: The FDVA provided $1 million in funding for the statewide program, including Peer-to-Peer Care Coordination. To ensure full statewide implementation, the DCF matched the FDVA’s funding through a federal grant.18

**Use of the Program by Veterans**

Since the Crisis Center implemented the pilot program in 2014, veteran and veteran family participation has steadily increased.

<table>
<thead>
<tr>
<th>Region Served</th>
<th>Fiscal Year</th>
<th>Veterans Served</th>
<th>Services Referred</th>
<th>Suicide Concerns</th>
<th>Peer-to-Peer Care Coordination - Crisis Center of Tampa Bay Only</th>
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<td>28,962</td>
<td>49,932</td>
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<td>88020</td>
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</tbody>
</table>


16 Crisis Center of Tampa Bay, *Overview of Current Funding* (on file with the Senate Committee on Military and Veterans Affairs and Space).


18 Crisis Center of Tampa Bay, *supra* note 16.

19 Crisis Center Tampa Bay only.

20 Crisis Center of Tampa Bay, *Overview of the 1-844-MYFLVET Support Line* (on file with the Senate Committee on Military and Veterans Affairs and Space).
III. **Effect of Proposed Changes:**

SB 104 creates the Florida Veterans’ Care Coordination Program (Program) as a statewide program, to provide veterans and their families dedicated behavioral health care referral services, primarily for mental health and substance abuse. Through the Program, a veteran who calls a dedicated support line receives assistance and support from a trained fellow veteran.

The bill requires the Florida Department of Veterans’ Affairs (FDVA) to establish the Program. To provide services, the FDVA will contract with a nonprofit entity that has statewide phone capacity to serve veterans and is accredited by the Council on Accreditation and fully accredited by the National Alliance of Information and Referral Services. The entity will enter into agreements with Florida 211 Network participants to provide services to veterans.

The bill models the Program after the pilot program established in 2014 by the Crisis Center of Tampa Bay and the FDVA in Hillsborough, Pasco, Pinellas, Polk, and Manatee Counties.

**Program Goals and Services**

Program goals are to:
- Prevent suicide by veterans; and to
- Increase the use by veterans of programs and services provided by the VA and other available community-based programs and services.

Program services will include:
- Telephonic peer support, crisis intervention, and information on referral resources;
- Treatment coordination, including coordination of follow-up care;
- Assessment of suicide risk as part of an immediate needs assessment, including safety planning and support;
- Promotion of the safety and wellness of veterans and their families, including continuous safety planning and support;
- Resource coordination, including data analysis, to facilitate acceptance, enrollment, and attendance of veterans and their families in programs and services provided by the VA and other available community-based programs and services.

The bill requires program teams to:
- Document calls and data, and track the number and nature of requests from veterans and family members;
- Follow up with callers to determine if they have pursued referrals and whether additional help is needed; and
- Implement communication strategies to educate veterans and their families about programs and services provided by the VA and other community-based programs and services.

To educate others about the Program:
- Florida 211 network participants will establish and maintain a database of services available locally.
• Both the FDVA and its contractor will work with managing entities to educate service providers about the Florida Veterans Support Line and the Program.

**Data Collection and Report**

Florida 211 Network participants must provide all collected data to the FDVA. By December 15, 2021, the FDVA will then submit a report to the Governor, President of the Senate, and Speaker of the House of Representatives.

The report must include:
• The nature, number, and outcome of each call received;
• Demographic information on each caller; and
• Follow-up by the program team, including timeliness and positive outcomes.

To fully implement the Program statewide, the bill will require an annual recurring amount of $2 million from the General Revenue Fund. The bill does not provide for funding.

The bill takes effect July 1, 2020.

**IV. Constitutional Issues:**

A. Municipality/County Mandates Restrictions:

The bill does not appear to require cities and counties to expend funds or limit their authority to raise revenue or receive state-shared revenues as specified by Article VII, Section 18 of the State Constitution.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

D. State Tax or Fee Increases:

None.

E. Other Constitutional Issues:

None identified.

**V. Fiscal Impact Statement:**

A. Tax/Fee Issues:

None.
B. Private Sector Impact:

Veterans and their families may financially benefit from having greater access to treatments and services specifically designed for veterans with mental health or substance abuse issues, including programs offered through the United States Department of Veterans Affairs and community-based services.

C. Government Sector Impact:

The bill requires the FDVA to provide statewide dedicated behavioral healthcare referral services, as well as mental health and substance abuse services to veterans and their families through the state’s 211 Network. Therefore, the bill has a significant fiscal impact on state government. Annual recurring costs are estimated at $2 million from the General Revenue Fund.

VI. Technical Deficiencies:

None.

VII. Related Issues:

None.

VIII. Statutes Affected:

This bill creates section 394.9087, Florida Statutes.

IX. Additional Information:

A. Committee Substitute – Statement of Substantial Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

None.

B. Amendments:

None.
By Senator Harrell

A bill to be entitled

An act relating to services for veterans and their families; creating s. 394.9087, F.S.; requiring the Department of Veterans’ Affairs to establish the Florida Veterans’ Care Coordination Program to provide for veterans and their families behavioral health care referral and care coordination services; requiring the department to contract with a certain nonprofit entity to enter into agreements with Florida 211 Network participants to provide such services; providing program goals; providing for the statewide delivery of specified services by program teams; requiring Florida 211 Network participants to collect program implementation data and to submit such data to the department; requiring the department to submit a report to the Governor and Legislature by a specified date; providing requirements for the report; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 394.9087, Florida Statutes, is created to read:

394.9087 Florida Veterans’ Care Coordination Program.—
(1) The Department of Veterans’ Affairs shall establish the Florida Veterans’ Care Coordination Program. The Department of Veterans’ Affairs shall contract with a nonprofit entity that is accredited by the Council on Accreditation, is fully accredited by the National Alliance of Information and Referral Services, has statewide phone capacity to serve veterans, to enter into agreements with Florida 211 Network participants to provide behavioral health care referral services, especially mental health and substance abuse services. The Department of Veterans’ Affairs shall model the program after the proof-of-concept pilot program established in 2014 by the Crisis Center of Tampa Bay and the Department of Veterans’ Affairs in Hillsborough, Pasco, Pinellas, Polk, and Manatee Counties.

(2) The goals of the program are to:
   (a) Prevent suicides by veterans.
   (b) Increase veterans’ use of programs and services provided by the United States Department of Veterans Affairs.
   (c) Increase the number of veterans who use other available community-based programs and services.

(3) The program must be available statewide. Program services must be provided by program teams operated by Florida 211 Network participants as authorized by s. 408.918. A Florida 211 Network participant may provide services in more than one geographic area under a single contract.

(4) The program teams shall provide referral and care coordination services to veterans and their families and expand the existing Florida 211 Network to include the optimal range of veterans’ service organizations and programs. Florida 211 Network participants in the Florida Veterans’ Care Coordination Program must include all of the following:
   (a) Telephonic peer support, crisis intervention, and the communication of information on referral resources.
   (b) Treatment coordination, including coordination of
followup care.

(c) Suicide risk assessment.

(d) Promotion of the safety and wellness of veterans and their families, including continuous safety planning and support.

(e) Resource coordination, including data analysis, to facilitate acceptance, enrollment, and attendance of veterans and their families in programs and services provided by the United States Department of Veterans Affairs and other available community-based programs and services.

(f) Immediate needs assessments, including safety planning and support.

(5) To enhance program services, program teams shall:

(a) Track the number of requests from callers who are veterans or members of a veteran’s family.

(b) Follow up with callers who are veterans or members of a veteran’s family to determine whether they have acted on the referrals or received the assistance needed and whether additional referral or advocacy is needed.

(c) Develop and implement communication strategies, such as media promotions, public service announcements, print and Internet articles, and community presentations, to inform veterans and their families about available programs and services provided by the United States Department of Veterans Affairs and other available community-based programs and services.

(d) Document all calls and capture all necessary data to improve outreach to veterans and their families and report such data to the contracted entity.

(6) Florida 211 Network participants in the Florida Veterans’ Care Coordination Program shall maintain a database of veteran-specific services available in the communities served by the programs. The Department of Veterans’ Affairs and its selected contractor shall work with managing entities as defined in s. 394.9082(2)(e) to educate service providers about the Florida Veterans Support Line and the Florida Veterans’ Care Coordination Program.

(7) Florida 211 Network participants shall collect data on the program and submit such data to the Department of Veterans’ Affairs in the format prescribed by the Department of Veterans’ Affairs. The Department of Veterans’ Affairs shall use such data to prepare a report for submittal to the Governor, the President of the Senate, and the Speaker of the House of Representatives by December 15, 2021. The report must include all of the following:

(a) The number of calls received.

(b) Demographic information for each caller, including, but not limited to, the caller’s military affiliation, the caller’s veteran status, and whether the caller is receiving services provided by the United States Department of Veterans Affairs or other available community-based programs and services.

(c) The nature of each call, including, but not limited to, the concerns prompting the call and the services requested.

(d) The outcome of each call, including, but not limited to, the services for which referrals were made and the organizations to which the caller was referred.

(e) Services received as a result of each call.

(f) Information regarding followup by the program team,
including, but not limited to, the percentage of calls receiving followup and the outcome of followup.

(g) Information regarding the program’s impact on each caller’s quality of life and on the avoidance of negative outcomes, including arrest and suicide.

(h) Each caller’s level of satisfaction with program services.

Section 2. This act shall take effect July 1, 2020.
The Florida Senate

Appearance Record

Meeting Date: 10/22/2019

Bill Number (if applicable): 104

Amendment Barcode (if applicable):

Topic: Services for Veterans & Their Families

Name: Allison Sitte ("city")

Job Title: Legislative Affairs Director

Address: 400 S. Monroe Street, Ste 2105

City: Tallahassee

State: FL

Zip: 32399

Phone: 850-487-1533

Email: sitte.a@fdva.state.fl.us

Speaking: ☐ For ☐ Against ☐ Information

Waive Speaking: ☑ In Support ☐ Against

(The Chair will read this information into the record.)

Representing: Florida Dept. of Veterans' Affairs

Appearing at request of Chair: ☐ Yes ☑ No

Lobbyist registered with Legislature: ☑ Yes ☐ No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.
THE FLORIDA SENATE

APPEARANCE RECORD

Meeting Date: 10/22

Topic: Veterinary Services

Name: Travis Mitchell

Job Title: Lobbyist

Address: PO Box 274608

Phone: 386-299-7298

Email: travis.mitchell@example.com

Speaking: [ ] For [ ] Against [ ] Information

Waive Speaking: [ ] In Support [ ] Against

(The Chair will read this information into the record.)

Representing: Crisis Center of Tampa Bay

Appearing at request of Chair: [ ] Yes [ ] No

Lobbyist registered with Legislature: [ ] Yes [ ] No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.
The Florida Senate

Appearance Record

(10/22/19)

Meeting Date

SB 104

Bill Number (if applicable)

Amendment Barcode (if applicable)

Topic Services for Veterans and Their Families - 2020

Name Dorene Barker

Job Title Associate State Director for Advocacy

Address 200 West College Avenue, Suite 304A

Tallahassee, FL 32301

Phone 850 228-6387

Email dobarker@aarp.org

Speaking: □ For □ Against □ Information

Waive Speaking: ✓ In Support □ Against

(The Chair will read this information into the record.)

Representing

Appearing at request of Chair: □ Yes ✓ No

Lobbyist registered with Legislature: ✓ Yes □ No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.
THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

Meeting Date 10/22/19

Bill Number (if applicable)

Amendment Barcode (if applicable)

Topic

Name DAN HENDRICKSON

Job Title Project TVLC

Address 319 E Park

City Tallahassee

State FL

Zip 32301

Phone 850-510-1967

Email dmbhendrickson@comcast.net

Speaking: □ For □ Against □ Information

Waive Speaking: □ In Support □ Against

(The Chair will read this information into the record.)

Representing T.J. Brown Veterans Legal Collaborative

Appearing at request of Chair: □ Yes □ No

Lobbyist registered with Legislature: □ Yes, □ No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)
THE FLORIDA SENATE

APPEARANCE RECORD

Meeting Date 10/22/19

Bill Number (if applicable) SB164

Amendment Barcode (if applicable)

Topic Services for Veterans & Their Families

Name Heather Davidson

Job Title Director, Public Policy

Address 1300 S. Andrews Ave.

Phone 954 308 9277

City Fort Lauderdale

State FL

Zip 33316

Email ndavidson@unitedwaybroward.org

Speaking: ☐ For ☐ Against ☐ Information

Waive Speaking: ☑ In Support ☐ Against
(The Chair will read this information into the record.)

Representing United Way of Broward County

Appearing at request of Chair: ☑ Yes ☐ No

Lobbyist registered with Legislature: ☑ Yes ☐ No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.
Meeting Date: 10/22/19

Bill Number (if applicable): SB 104

Amendment Barcode (if applicable): 

Topic: Services for Veterans and Their Families

Name: Amanda Gorski

Job Title: Director, Public Policy

Address: 3250 SW 3rd Ave, Miami, FL 33129

Phone: 305-644-7024

Email: gorstia@uwmiami.org

Speaking: □ For □ Against □ Information

Waive Speaking: □ In Support □ Against
(The Chair will read this information into the record.)

Representing: United Way of Miami-Dade

Appearing at request of Chair: □ Yes □ No

Lobbyist registered with Legislature: □ Yes □ No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.
August 19, 2019

Senator Tom Wright
312 Senate Building
404 South Monroe Street
Tallahassee, FL 32399

Chair Wright,

I respectfully request that SB 104 – Services for Veterans and Their Families be placed on the next available agenda for the Committee Meeting on Military and Veterans Affairs and Space.

Should you have any questions or concerns, please feel free to contact my office. Thank you in advance for your consideration.

Thank you,

Senator Gayle Harrell
Senate District 25

Cc: Diana Caldwell, Staff Director
Lois Graham, Committee Administrative Assistant
Overview of the 1-844-MYFLVET Support Line
Crisis Center of Tampa Bay

<table>
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<th>Region Served</th>
<th>Fiscal Year</th>
<th>Veterans Served</th>
<th>Services Referred</th>
<th>Suicide Concerns</th>
<th>Care Coordination by Peers - Crisis Center Only</th>
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<td>28,962</td>
<td>49,932</td>
<td>396 - Crisis Center only</td>
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Funding for the statewide expansion ended on June 30, 2018. That funding was to answer calls and provide referrals. It did not include Care Coordination. The VA funding began on September 28, 2018. The DCF funding began on March 1, 2019. Those resources will allow for the statewide expansion of call answering and Peer-to-Peer Care Coordination. Details of that funding is in this report.

Overview

The Crisis Center of Tampa Bay (Crisis Center) executed contracts with the Department of Veterans Affairs and the Florida Department of Children and Families to provide Crisis Intervention and Peer-to-Peer Care Coordination to Florida Veterans and their families. The service is to be provided utilizing the existing 2-1-1 network of providers throughout the state. The Crisis Center has recruited and is training eleven (11) providers that currently provide 2-1-1 call center services. These providers have entered into a subcontract with the Crisis Center to expand their services. When fully functional, the program will employ 32 Veterans around the state to provide Peer-to-Peer Care Coordination and Resource Development/Management in every county of the state.

Background Information

According to the Department of Veteran Affairs (VA), Florida currently is home to over 1.5 million veteran residents, making it the state with the third largest population of veterans in the nation. In
Background Narrative

According to the Department of Veteran Affairs (VA), Florida currently is home to over 1.5 million veteran residents, making it the state with the third largest population of veterans in the nation. In 2014, the Statewide Veterans Advisory Council and Florida Alliance of Information and Referral Services (FLAIRS) recognized that we could be doing a better job of caring for our veterans and decided to take action to fill this service gap. This group wanted to create a phone line similar to 2-1-1 information and referral lines that was dedicated solely to connecting Florida’s veterans with needed community and VA-funded services.

The concept was brought to the attention of the Crisis Center and we quickly realized this effort fit perfectly in line with our mission and vision. In addition to the dedicated phone line, the Crisis Center recognized that it would be beneficial for veterans to speak to a peer — a fellow veteran who has experienced the transition from military to civilian life. Our experience with suicidal callers, and research by SAMSHA, reinforced the importance of providing care coordination services to callers in order to increase engagement and successful outcomes.

In the 2014 Legislative session, the State of Florida appropriated funding for the first year of the Florida Veteran Support Line. The State budget included $150,000 to be distributed to the Crisis Center through the Florida Department of Veteran Affairs (FDVA). The Crisis Center was tasked with creating an operational service for the five-county area around Tampa Bay — Hillsborough, Pasco, Pinellas, Polk, and Manatee Counties. The funding was used to establish a dedicated phone line (1-844-MYFLVET), hire and train Peer-to-Peer Care Coordinators, maintain a veteran-specific resource database, conduct marketing and outreach, and manage daily operations. The Department of Children and Families continued that funding after the FDVA funding ended. DCF continues that funding.

In 2017, the FDVA provided one-time funding of $400,000 to expand the 844-MYFLVET line statewide. The funding was used for training and implementation of frontline call answering by 2-1-1 agencies around the state. Funding was also used to create and implement a statewide marketing campaign to raise awareness toward the 844-MYFLVET line. There was no funding to expand the Peer-to-Peer Care Coordination component of the program.

In 2018, the Veterans Administration agreed to partially-fund the implementation of Peer-to-Peer Care Coordination around the state. The Department of Children and Families agreed to match the VA funding to ensure a full statewide implementation.
The Future

Beginning in October 2018, The Veterans Administration and the Department of Children and Families are funding a statewide expansion of Care Coordination through the 844-MYFLVET line. The DCF funding is limited to two years and will end in September 2020. Agencies around the state will have hired and trained 33 veterans to provide Peer-to-Peer Care Coordination and Resource Management. By that time, 21 of those veterans will be Certified Peer Specialists after completing an 18-month training process to earn that certification by the Florida Certification Board. Recurring funding for this program is critical to ensure that the two years of statewide expansion does not just fade away, leaving tens of thousands of vulnerable veterans without access to ongoing support and linkages.

Why This Matters

➢ Expansion of MyFLVet Support Line Call Handling statewide began on July 1, 2017 through June 30, 2018. Agencies were not funded or trained to provide Care Coordination. They were answering calls from Veterans and providing Information and Referral.

  ✓ 28,962 calls from Veterans
  ✓ 42,932 referrals to services

➢ Meanwhile, the Crisis Center was providing Care Coordination to Veterans in Hillsborough County.

  ✓ The Crisis Center served 880 veterans in Care Coordination in the same time-period
  ✓ Of the 880 veterans served through Care Coordination, 204 or 23% were considering suicide

➢ Expansion of MyFLVet Care Coordination statewide – began on November 1, 2018 for half the state. The DCF portion of the project will begin in March 2019.

  ✓ 3,564 calls from veterans
  ✓ 5,133 referrals to services
  ✓ So far, 315 veterans have received Care Coordination services in the same time-period. (Most agencies are only just starting Care Coordination)
  ✓ Of the 315 veterans served through Care Coordination thus far, 163 or 52% were considering suicide

History of the Crisis Center Pilot Program

2015: Funding through the FDVA $150,000

2016 - 2018: Funding through the Department of Children and Families $150,000 per year
Statewide Expansion

2017: Funding through the FDVA to expand the MYFLVET Line statewide - without Care Coordination. $400,000

2018: Funding for the statewide expansion ended on June 30, 2018. The VA funding began on September 28, 2018. The DCF funding began on March 1, 2019. Those resources will allow for the statewide expansion of responding to calls and Peer-to-Peer Care Coordination.

Consistent Funding

Consistent funding will allow the Crisis Center to do the following:

- Identify other 2-1-1 agencies who will provide Peer Veteran Care Coordination
- Crisis Center will train 2-1-1 agencies across the state on how to recruit, support and retain veteran peers to provide Care Coordination and to ensure fidelity to a proven successful model
- Continue Awareness and Outreach Efforts through advertising and marketing – “If they can’t find us, we can’t help”
- Support efforts to identify appropriate service providers across the state and manage that information to keep it up to date and relevant to the needs of veterans and their families
1-844-MYFLVET Support Line
Crisis Center of Tampa Bay

Overview of Current Funding

The Crisis Center of Tampa Bay (Crisis Center) executed contracts with the Department of Veterans Affairs and the Florida Department of Children and Families to provide Crisis Intervention and Peer-to-Peer Care Coordination to Florida Veterans and their families. The service is to be provided utilizing the existing 2-1-1 network of providers throughout the state. The Crisis Center has recruited and is training eleven (11) providers that currently provide 2-1-1 call center services. These providers have entered into a subcontract with the Crisis Center to expand their services. When fully functional, the program will employ 32 Veterans around the state to provide Peer-to-Peer Care Coordination and Resource Development/Management in every county of the state.

Pilot Program

July 2014 – June 2015: Nonrecurring legislative funding through the FDVA - $150,000 – for the Crisis Center of Tampa Bay as a pilot program. To establish a Veterans Crisis Line (844-MYFLVET) and to hire veterans to answer crisis calls and to provide Care Coordination (follow-up) from a veteran peer.

July 2015 – Present: Funding from the budget of the Department of Children and Families - $150,000 to continue the pilot from 2015.

Statewide Expansion

July 2017 – June 2018: Budget appropriations requested by Senator Latvala. Presented and recommended by Appropriations Committee, Senator Florres, to provide funding through the FDVA to expand the MYFLVET Line statewide, but without Care Coordination - $400,000 nonrecurring. Funding for technology to expand the 844-MYFLVET line. Funding for statewide marketing campaign to promote the line.

Current Funding

September 28, 2018 - September 27, 2019: Department of Veterans Affairs: $1,000,000 – There is a multi-year option for three more years at $1,000,000 per year. To subcontract with 2-1-1 providers statewide to expand Care Coordination for Veterans who call 844-MYFLVET. Total Duration: September 2018 – September 2021

February 1, 2019 - June 30, 2019: Department of Children and Families to match the VA funding: $538,000 – There is a second-year option for July 1, 2019 through June 30, 2020 at $1,000,000 for one year. Total Duration: February 2019 – June 2020
2014, the Statewide Veterans Advisory Council and Florida Alliance of Information and Referral Services (FLAIRS) recognized that we could be doing a better job of caring for our veterans and decided to take action to fill this service gap. This group wanted to create a phone line similar to 2-1-1 information and referral lines that was dedicated solely to connecting Florida’s veterans with needed community and VA-funded services.

The concept was brought to the attention of the Crisis Center and we quickly realized this effort fit perfectly in line with our mission and vision. In addition to the dedicated phone line, the Crisis Center recognized that it would be beneficial for veterans to speak to a peer—a fellow veteran who has experienced the transition from military to civilian life. Our experience with suicidal callers, and research by SAMSHA, reinforced the importance of providing care coordination services to callers in order to increase engagement and successful outcomes.

In the 2014 Legislative session, the State of Florida appropriated funding for the first year of the Florida Veteran Support Line. The State budget included $150,000 to be distributed to the Crisis Center through the Florida Department of Veteran Affairs (FDVA). The Crisis Center was tasked with creating an operational service for the five-county area around Tampa Bay—Hillsborough, Pasco, Pinellas, Polk, and Manatee Counties. The funding was used to establish a dedicated phone line (1-844-MYFLVET), hire and train Peer-to-Peer Care Coordinators, maintain a veteran-specific resource database, conduct marketing and outreach, and manage daily operations. The Department of Children and Families continued that funding through 2017.

In 2017, the FDVA provided one-time funding of $400,000 to expand the 844-MYFLVET line statewide. The funding was used for training and implementation of frontline call answering by 2-1-1 agencies around the state. Funding was also used to create and implement a statewide marketing campaign to raise awareness toward the 844-MYFLVET line. There was no funding to expand the Peer-to-Peer Care Coordination component of the program.

In 2018, the Veterans Administration agreed to partially fund the implementation of Peer-to-Peer Care Coordination around the state. The Department of Children and Families agreed to match the VA funding to ensure a full statewide implementation.

Why Peer-to-Peer Coordination?

According to the National Institute of Health (NIH) Veterans identified numerous potential benefits to a peer support program, including social support, purpose and meaning, normalization of symptoms and hope, and therapeutic benefits. Veterans also identified ways that peer support could complement psychotherapy for PTSD by increasing initiation and adherence to treatment and supporting continued use of skills after termination. Results also indicated that Veterans might prefer peer support groups that are separated according to trauma type, gender, and era of service. Other findings highlighted the importance of the leadership and interpersonal skills of a peer support group leader. Overall, Veterans found peer support to be a highly acceptable complement to existing PTSD treatments with few drawbacks. (Hundt NE, Robinson A, Arney J, Stanley MA, Cully JA August 2015)
THE FLORIDA NATIONAL GUARD
DEPARTMENT OF MILITARY AFFAIRS

Briefing for
Senate Committee on Military and Veterans Affairs and Space

October 22, 2019

Major General James Eifert
The Adjutant General
Agenda

- Mission/Organization
- Chain of Command
- Federal Response
- State Response
- Programs That Add Value
Our Mission

Provide highly trained units and personnel to:

• **Support national security objectives**

• **Respond to emergencies and disasters**

• **Support programs which add value to our state and nation**
Florida Army National Guard Mobilization Status

**FLORIDA ARMY NATIONAL GUARD DEPLOYMENTS**

Total Soldiers Currently Supporting Military Operations: **512**

**GEOGRAPHIC COMBATANT COMMANDS**

- AFRICOM – Africa Command
- CENTCOM – Central Command
- EUCOM – European Command
- INDOPACOM – Indo-Pacific Command
- NORTHCOM – Northern Command
- SOUTHCOM – Southern Command

**OPERATION DESIGNATIONS**

- EDI - European Defense Initiative
- HOA - Horn of Africa
- MCE - Mission Command Element
- NCR - National Capitol Region
- OAR - Operation Atlantic Resolve
- OEF - Operation Enduring Freedom
- OFS - Operation Freedom Sentinel
- OIR - Operation Inherent Resolve
- ONE - Operation Noble Eagle
- OSS - Operation Spartan Shield
- SOF - Special Operations Forces

**As of: 101619**
Florida Air National Guard
Mobilization Status

FLORIDA AIR NATIONAL GUARD DEPLOYMENTS
Total Airmen Currently Supporting Military Operations: 69

GEOPHYSICAL COMBATANT COMMANDS
• AFRICOM – Africa Command
• CENTCOM – Central Command
• EUCOM – European Command
• INDOPACOM – Indo-Pacific Command
• NORTHCOM – Northern Command
• SOUTHCOM – Southern Command

OPERATION DESIGNATIONS
• EDI - European Defense Initiative
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• OSS - Operation Spartan Shield
• SOF - Special Operations Forces

AS OF: 10/16/19
Unparalleled Experience in Support to Civil Authorities

− Long-standing relationships with local, state and federal partners

− Hurricanes, storms, floods, wildfires, tornadoes, mass evacuation

− Immigration Control – Haiti, Southwest Border

Currently Available and Accessible

− Approx 11,500 Soldiers and Airmen serving; will activate personnel as directed by the Governor

− Capabilities:

  Security  Transportation  Engineers
  Aviation  Humanitarian  Liaisons
  Fire Fighting  Search & Rescue  Evacuation

− 500 member quick reaction force

− Emergency Management  Assistance Compact

Responding to State Emergencies 1992 to 2019 - 97 Activations – 968,171 Total Work-Days
Statewide Logistics Operations

- Lead Logistics Planner for SEOC
- Established sustainment plan for entire State
- Managed and operated State Logistics Readiness Center
- Established Two Logistical Staging Areas
  - Tallahassee
  - Marianna
- Distributed to 83 Points of Distribution (Spokes)

Search & Rescue (SAR)

- Trusted mission partners with state, regional and federal SAR units
- Relationships built upon tough training and exercises
- Early activation and coordination = “on time” to need
- Joint mission with multiple Army and Air units across the state.
- Federal SAR Coordinator proclaims Florida SAR operations as the “standard for the Nation”

Communication Immersion

- 90% complete power outage in the affected area
- County and Municipality EOCs “Black” on communications
- FLNG tactical and commercial voice and data assets create “signal grid” across the affected area
- Enabling civil authorities to improve Mission Command
- Deployed twenty-one signal nodes across eleven counties
Responding to State Emergencies
Hurricane Michael - Overview

**FLORIDA NATIONAL GUARD**

**JTF-FL HURRICANE MICHAEL SUPPORT**

- **3,742** TOTAL SERVICEMEMBERS
- **820,344** MEALS DISTRIBUTED
- **4,671,818** LITERS OF WATER DISTRIBUTED
- **24,150** TARPS DISTRIBUTED
- **172,608** CARGO POUNDS DISTRIBUTED

**FLNG CONTRIBUTION**

- ASSISTED STATE/LOCAL OFFICIALS WITH SHELTERING, SAR, SECURITY, COMMUNICATIONS AND COMMODITIES DISTRIBUTION IN CRITICAL POST LAND-FALL AND ENABLED LOCAL OFFICIALS TO RETURN THEIR COMMUNITIES TO A SENSE OF NORMALCY AS SOON AS POSSIBLE.

**KEYS TO SUCCESS**

- EARLY ACTIVATION OF THE FLNG
- TRUST, CONFIDENCE AND RELATIONSHIPS WITH STATE PARTNERS
- YEARS OF PLANNING AND TRAINING WITH LOCAL, STATE AND FEDERAL PARTNERS

- **41** SHELTERS IN 11 COUNTIES
- **4,538** STRUCTURES CLEARED WITH 9 RESCUES
- **18** ROTARY WING AIRCRAFT
- **21** COMMUNICATION SETS
- **967** TACTICAL VEHICLES
Programs that Add Value
Community Role

Youth Challenge

STARBASE

A Key Responsibility
**Department of Military Affairs - LBR**

**TOTAL LBR Request:** $14,075,270 ($2M in Trust Funds; $12M in GR)

**Priority 1** – Education Dollars for Duty (EDD) – Statewide (General Revenue, recurring)
$1,032,100

**Priority 2:** 25% State Match for Replacement of Panama City Readiness Center (General Revenue, non-recurring) $6,250,000

**Priority 3:** Maintenance and Repair for Readiness Centers (General Revenue, Non-recurring)
$3,400,000

**Priority 4:** Seawall Reinforcement (General Revenue, Non-recurring)
$420,000

**Priority 5:** Multi-Agency Communication Capability – Satellite Terminals (General Revenue, Non-recurring) $780,000

**Priority 6:** Workers’ Compensation (General Revenue, Non-recurring)
$195,670

**Priority 7:** Transfer Switches, Generators, IT life cycle (Federal Grants, Non-recurring)
$203,000

**Priority 8:** Building Upgrades for Camp Blanding Joint Training Center (Trust Fund, Non-recurring) $856,000

**Priority 9:** Equipment Life Cycle Replacement (Trust Fund, Non-recurring)
$170,000

**Priority 10:** Equipment Life Cycle Replacement (Federal Grants, Non-recurring)
$768,500
FLNG currently maintains 62 armories at an average age of 48 years.
(St Francis Barracks – 96; Winter Haven – 83; Sanford – 82; Tampa – 80; Leesburg – 70)
DMA has a $8.3M requirement in recurring maintenance & repair funds annually.
- Armory Space = 1.5M square feet
- Industry standard $5.56 per sq ft per year ($5.56 x 1.5M sq ft = ~$8.3M)
DMA has experienced a negative trend in maintenance and repair funds
‘17/’18 - Received $7.7M; ‘18/’19 – Received $0.0; ‘19/’20 – Received $1.1M

Because we’ve experienced a sustained negative trend in Maint/Repair funding, we now have a significant deficit in funding & back log of unfunded projects.
Right, Ready, Relevant!

www.fl.ng.mil/news
http://dma.myflorida.com
www.twitter.com/flguard (@flguard)
www.facebook.com/floridanationalguard (@floridanationalguard)
THE FLORIDA SENATE

APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

Meeting Date

Bill Number (if applicable)

Topic Presentation on Dept of Military Affairs

Amendment Barcode (if applicable)

Name Major General James Eifert

Phone 850-414-9048

Job Title Adjutant General of Florida

Email

Address 400 South Monroe

State FL

Street Tallahassee

Zip 32399

Speaking: □ For □ Against ☑ Information

Waive Speaking: □ In Support □ Against
(The Chair will read this information into the record.)

Representing Dept of Military Affairs

Appearing at request of Chair: ☑ Yes □ No

Lobbyist registered with Legislature: □ Yes ☑ No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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THE FLORIDA SENATE
APPEARANCE RECORD
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Meeting Date ____________________________  

Bill Number (if applicable) ____________________________  

Topic  Dept of Military Affairs  

Name  Mark Oglesby  

Job Title  Dir of Legislative Affairs  

Address  400 S Monroe St  

Phone  850-414-9048  

Email  mark.t.oglesby.mfg@MailuD  

Street  Tallahassee  FL  32399  

City  State  Zip  

Speaking:  □ For  □ Against  □ Information  

Waive Speaking:  □ In Support  □ Against  
(The Chair will read this information into the record.)  

Representing  Dept of Military Affairs  

Appearing at request of Chair:  □ Yes  □ No  

Lobbyist registered with Legislature:  □ Yes  □ No  

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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Florida’s Support of the Military

October 22, 2019
FLORIDA DEFENSE ALLIANCE

FLORIDA DEFENSE ALLIANCE
♦ History, Innovative Ideas & Successes
♦ Communication, Coordination & Cooperation

ENCROACHMENT CHALLENGES
♦ Economic Development & Community Planning
♦ Encroachment and Involving the Military
♦ Mission Compatibility & Natural Resource Conservation
♦ Engagement for Policy & Legislation
Florida Defense Alliance

• FDA created within EFI per FS 288.980.
• Members: volunteer community leaders, base representation and local economic development leaders.
• Networking and best-practices sharing.
• Legislative issue generation and support.
• Meet bi-annually / teleconference bi-annually.
• Two standing working groups:
  • Family Support
  • Mission Sustainment
FLORIDA – Encroachment Challenges

- Sea & Air Space & Land Restrictions
- Airborne Noise
- Urban Growth
- Frequency Spectrum
- Endangered Species/Critical Habitat
- Energy Compatibility & Availability
- Air Quality
- Water

- Cultural Resources
- Unexploded Ordinance & Munitions
- Marine Resources
- Physical Security
- Proliferation of UAVs, UAS, & Drones
- Lights
- Foreign Interest, Mergers & Acquisitions
- Development in/around military assets
Florida Forever

- Appropriated by the Legislature
- Distributed by DEP
- Purchase lands – held in trust

Rural & Family Lands Protection Program

- Perpetual agriculture conservation easements
- Preserve lands in agricultural use
- Protection of aquifer recharge, natural resources and military base buffering
FLORIDA PROGRAMS

• State Land Acquisition Programs

• Military Base Protection Program
  • Non-conservation lands
  • ♦FS 288.980
  • ♦Secure non-conservation lands as buffering
  • ♦Lands not subject to acquisition by FFP

• Used for matching of federal funds
Florida’s Military Complex

- NAS Pensacola
- NAS Whiting Field
- Corry Station & Saufley Field
- Hurlburt Field
- Eglin AFB
- Tyndall AFB
- NAS Jacksonville
- Jacksonville Air National Guard (JIA)
- Blount Island Command
- NS Mayport
- Camp Blanding Joint Training center
- Cape Canaveral AFS
- Patrick AFB
- NSA Orlando
- MacDill AFB
- Eastern Range Complex
- Joint Gulf Range Complex
- JAX Range Complex
- Eastern Range Complex
- Pinecastle Range
- Jacksonville Air National Guard (JIA)
- USCG 7th District
- SOUTHCOM
- Homestead ARB
- Avon Park Air Force Range
- NS Mayport
- Camp Blanding Joint Training center
Future Uses of Gulf Range

EGTTR Future Operations

Planned Future Operations

**Intermediate Range Ops Footprints**
- NASA JPL Mars Ascent Vehicle Testing
- JOTT
- Networked Swarm Weapon Profile

**Long Range Ops Footprints**
- ARRW Hypersonics Capability Testing
- JASSM ER
- Tomahawk sub launches
- Existing Radar Facility
- Future Radar Facility
- Military Mission Line
- Military Installation
- Instrument LOS Height (<=12,000 ft MSL)
- Restricted Area Airspace
- Oceanic Airspace
- Eglin Gulf Test and Training Range
Active Oil and Natural Gas Leases
Florida’s Support of the Military

October 22, 2019
THE FLORIDA SENATE
APPEARANCE RECORD

10/22/2019
Meeting Date

Bill Number (if applicable)

Amendment Barcode (if applicable)

Topic Florida Defense Alliance

Name Kellie Jo Kilberg

Job Title Chairman, Florida Defense Alliance

Address 321 Symphony Way
Street

City Jacksonville
State FL
Zip 32207

Phone 904-210-7620
Email KjKilberg@hotmail.com

Speaking: □ For □ Against □ Information

Waive Speaking: □ In Support □ Against
(The Chair will read this information into the record.)

Representing Florida Defense Alliance

Appearing at request of Chair: □ Yes □ No

Lobbyist registered with Legislature: □ Yes □ No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.
2:00:25 PM  Meeting called to order by Chair Wright
2:00:43 PM  Chair ask Lois to call roll
2:00:54 PM  Lois call roll an announce a quorum is present
2:01:33 PM  Chair Wright ask Senator Torres to lead the Pledge of Allegiance
2:01:48 PM  Chair Wright gave a brief opening
2:02:09 PM  Chair Wright stated we have a bill by Senator Harrell, but we will have the presentation
2:02:30 PM  TAB 2, Chair Wright welcome Major General James O. Eifert, Adjunct General, Dept. of Military Affairs
2:03:16 PM  Major General Eifert gives presentation
2:20:05 PM  Chair Wright ask if there are questions for Major General Eifert
2:20:18 PM  Chair Wright calls on Senator Harrell
2:20:27 PM  Senator Harrell speaking
2:21:22 PM  Major General Eifert ask Mark Oglesby to answer Senator Harrell's question
2:21:50 PM  Senator Harrell speaking
2:22:11 PM  Major General Eifert speaking
2:22:32 PM  Senator Harrell speaking
2:22:38 PM  Major General Eifert speaking, as well as Mark Oglesby
2:23:59 PM  Senator Harrell speaking
2:24:16 PM  Mr. Oglesby speaking
2:24:32 PM  Major General Eifert speaking
2:25:10 PM  Senator Harrell speaking
2:25:22 PM  Major General Eifert speaking
2:25:39 PM  Senator Harrell speaking
2:25:48 PM  Major General Eifert speaker
2:25:55 PM  Chair Wright speaking
2:25:59 PM  Senator Torres speaking
2:26:24 PM  Major General Eifert speaking
2:26:40 PM  Senator Torres speaking
2:26:48 PM  Major General Eifert speaking
2:27:23 PM  Senator Cruz speaking
2:28:23 PM  Senator Pizzo speaking
2:28:48 PM  Major General Eifert speaking
2:28:56 PM  Senator Pizzo speaking
2:29:37 PM  Major General Eifert speaking
2:30:20 PM  Mr. Oglesby speaking
2:30:24 PM  Major General Eifert speaking
2:30:47 PM  Chair Wright ask if there were more questions and gave a brief statement
2:31:10 PM  Major General Eifert speaking
2:31:22 PM  Chair Wright speaking
2:31:25 PM  Major General Eifert speaking
2:31:30 PM  Chair Wright speaking
2:31:38 PM  Major General Eifert speaking
2:32:22 PM Chair Wright thanks Major General Eifert for coming and presenting
2:32:40 PM TAB 1, SB 104 by Senator Harrell, Services for Veterans and Their Families. Chair
Wright states, Senator Harrell you are recognized to explain the bill
2:33:17 PM Senator Harrell explains the bill
2:35:30 PM Chair Wright ask if there were questions on the bill
2:36:35 PM Senator Pizzo ask a question
2:36:42 PM Senator Harrell answers
2:37:24 PM Senator Torres ask a question
2:37:38 PM Senator Harrell answers
2:38:16 PM Chair Wright states there are some appearance forms, Ms. Allison Sitte, Legislative
Affairs Director, FL Dept. of Veterans' Affairs
2:38:25 PM Ms. Sitte waives in support
2:38:31 PM Travis Mitchell, Crisis Center of Tampa Bay, waives in support
2:38:38 PM Dorene Barker, Associate State Director for Advocacy waives in support
2:38:45 PM Dan Hendrickson, Tallahassee Veterans Legal Collaborative speaking in support
2:40:55 PM Chair Wright ask if there were questions for Mr. Hendrickson, no questions
2:41:03 PM Heather Davidson, Director, Public Policy, United Way of Broward County waives in
support
2:41:08 PM Amanda Gorski, Director, Public Policy, United Way of Miami-Dade waives in support
2:41:25 PM Chair Wright ask for debate
2:41:33 PM Senator Pizzo speaking
2:42:11 PM Chair Wright states to Senator Harrell that you may close on the bill
2:42:25 PM Senator Harrell closing on bill
2:42:44 PM Chair Wright ask Lois to call the roll on SB 104
2:42:57 PM Lois called the roll and the bill passes
2:43:22 PM TAB 3, Presentation by Kellie Jo Kilberg, Florida Defense Alliance Chair
2:43:53 PM Ms. Kilberg presenting
2:55:17 PM Chair Wright ask were there any questions
2:56:19 PM Senator Gainer speaking
2:56:34 PM Ms. Kilberg speaking
2:56:49 PM Chair Wright ask if there were any more questions
2:56:57 PM Senator Broxson speaking
2:58:25 PM Chair Wright speaking
2:58:31 PM Senator Pizzo speaking
2:58:46 PM Kellie Jo speaking
2:59:32 PM Senator Pizzo speaking
2:59:50 PM Ms. Kilberg speaking
3:01:23 PM Chair Wright speaking
3:01:31 PM Ms. Kilberg speaking
3:02:32 PM Chair Wright asked if there was anyone else wishing to speak
3:02:39 PM Senator Broxson speaking
3:04:30 PM Chair Wright speaking and thanked Ms. Kilberg for coming
3:04:41 PM Chair Wright stated no further business before the committee
3:04:46 PM Chair Wright speaking, Senator Broxson moves we are adjourn