	SB 348 by Hooper (CO-INTRODUCERS) Rodriguez, Collins, Pizzo, Wright; (Identical to H 00289) 9/11
I ab I	Heroes Day

Tab 2	CS/SB	<b>418</b> by	BI, Perr	y; (Compare to H 00505) Insurance		
968960	Α	S	RCS	MS, Perry	Delete L.71:	03/07 05:06 PM
880364	–A	S	WD	MS, Perry	Delete L.74:	03/03 03:50 PM
827648	Α	S	RCS	MS, Perry	Delete L.161 - 188:	03/07 05:06 PM
147662	AA	S	RCS	MS, Perry	Delete L.34:	03/07 05:06 PM

Tab 3	SB 5	<b>74</b> by <b>Bu</b>	rgess; (S	imilar to CS/H 00073) Termina	tion of Agreements by a Servicemer	nber
115250	Α	S	RCS	MS, Burgess	Delete L.36 - 58:	03/07 05:06 PM

#### The Florida Senate

## **COMMITTEE MEETING EXPANDED AGENDA**

MILITARY AND VETERANS AFFAIRS, SPACE, AND DOMESTIC SECURITY
Senator Wright, Chair
Senator Torres, Vice Chair

MEETING DATE: Tuesday, March 7, 2023

TIME: 2:00—3:30 p.m.
PLACE: 301 Senate Building

MEMBERS: Senator Wright, Chair; Senator Torres, Vice Chair; Senators Berman, Calatayud, Collins, Pizzo, and

Rodriguez

TAB	BILL NO. and INTRODUCER	BILL DESCRIPTION and SENATE COMMITTEE ACTIONS	COMMITTEE ACTION
1 SB 348 Hooper (Identical H 289)		9/11 Heroes Day; Requiring the Governor to proclaim September 11 of each year as "9/11 Heroes Day"; requiring that the day be observed in public schools and by public exercise; requiring certain middle and high school students to receive specified instruction; requiring the State Board of Education to adopt certain revised social studies standards, etc.  MS 03/07/2023 Favorable ED	Favorable Yeas 7 Nays 0
2	CS/SB 418 Banking and Insurance / Perry (Compare H 505)	Insurance; Authorizing residential property insurance rate filings to use a specified modeling indication; revising membership requirements for specified members of the Florida Commission on Hurricane Loss Projection Methodology; authorizing insurers to file with the Office of Insurance Regulation personal lines residential property insurance rating plans providing rate differentials based on certain windstorm mitigation construction standards; revising the types of documents and kinds of insurance for which electronic transmission constitutes delivery to the insured or person entitled to delivery; specifying limitations on personal lines residential property insurance deductibles on policies covering risks with specified dwelling limits, etc.	Fav/CS Yeas 7 Nays 0
3	SB 574 Burgess (Similar CS/H 73)	BI 02/21/2023 Fav/CS MS 03/07/2023 Fav/CS RC  Termination of Agreements by a Servicemember; Defining the term "government quarters" for purposes of the termination of a servicemember's rental agreement or agreement to purchase real property, respectively, etc.  MS 03/07/2023 Fav/CS JU RC	Fav/CS Yeas 7 Nays 0

# **COMMITTEE MEETING EXPANDED AGENDA**

Military and Veterans Affairs, Space, and Domestic Security Tuesday, March 7, 2023, 2:00—3:30 p.m.

TAB	BILL NO. and INTRODUCER	BILL DESCRIPTION and SENATE COMMITTEE ACTIONS	COMMITTEE ACTION
4		dent Success programs and initiatives at the Taylor, Director of the Office of Veteran Success	Presented
5		dent Success programs and initiatives at the Kepner, Director of the Office of Military and	Presented
	Other Related Meeting Documents		

# The Florida Senate BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared By: T	he Professiona	al Staff of th	e Committee or	n Military and Vetera	ans Affairs, Spac	e, and Domestic Security
BILL:	SB 348					
INTRODUCER:	ER: Senator Hooper					
SUBJECT: 9/11 Hero		s Day				
DATE:	March 7, 20	)23	REVISED:			
ANAL	YST	STAFF	DIRECTOR	REFERENCE		ACTION
1. Brown		Proctor		MS	<b>Favorable</b>	
2.	_			ED		
3.				RC		

# I. Summary:

SB 348 establishes and requires the Governor to annually proclaim on September 11 a "9/11 Heroes Day," to be recognized in the State Capitol and otherwise as the Governor designates. On this day, public schools are required to honor those who were harmed or killed in the attacks.

In addition to public school recognition, annually on September 11 and beginning with the 2023-2024 school year, middle school and high school students enrolled in the civics education course or the United States Government course must receive at least 45 minutes of instruction on 9/11 Heroes Day topics involving the history and significance of September 11, 2001.

If September 11 falls on a day that is other than a school day, the 9/11 Heroes Day will be observed on the preceding school day or on a school day that local school authorities designate.

The bill requires the State Board of Education to adopt revised social studies standards for inclusion in the civics education course and the United States Government course, which may have an indeterminate, likely insignificant, negative fiscal impact. A fiscal impact is expected to be absorbed within existing resources. See Section V. Fiscal Impact Statement.

The bill provides an effective date of July 1, 2023.

#### II. Present Situation:

#### **September 11, 2001**

On September 11, 2001, terrorists linked to the group al Qaeda boarded and hijacked four airplanes in flight in the United States. Of the four flights:

• American Airlines Flight 11, hijacked by five terrorists, originated in Boston, MA, and at 8:46 a.m., crashed into the North Tower of the World Trade Center, killing all aboard and people in the tower;

- United Airlines Flight 175, hijacked by five terrorists, originated in Boston, MA, and at 9:03 a.m., crashed into the South Tower of the World Trade Center, killing all aboard and people in the tower;
- American Airlines Flight 77, hijacked by 5 terrorists, originated in Washington, D.C., and at 9:37 a.m., crashed into the Pentagon, killing all on board and people in the building; and
- United Airlines Flight 93, hijacked by four terrorists, originated in Newark, NJ, and at 10:03 a.m., crashed into a field in Shanksville, PA, subsequent to a passenger revolt which aborted the hijacker's intent to crash the plane into the United States Capitol or the White House, killing all on board.<sup>1</sup>

On September 11, 2001, nearly 3,000 people died as a result of the attacks.<sup>2</sup> This number includes 343 fatalities from the Fire Department of New York, 37 fatalities from the Port Authority Police Department, and 23 fatalities from the New York Police Department.<sup>3</sup> Also included are the people who died as a result of the attack on the Pentagon.<sup>4</sup>

While the attack at the towers caused great casualty, roughly 15,000-16,000 civilians were able to escape.<sup>5</sup> However, in addition to the people who died on that day, thousands sustained serious injury at the World Trade Center site.<sup>6</sup> Moreover, due to the crash at the Pentagon, 106 injured persons were taken to the hospital.<sup>7</sup>

In addition to injuries incurred on that day, reports and tracking of subsequent injuries have emerged with time. The World Trade Center Health Program (Program), through the Centers for Disease Control and Prevention, is federally funded to provide monitoring and treatment of long-term conditions caused by the events of September 11, 2001. Those directly affected by the attacks in New York, the Pentagon, and Shanksville, PA, are eligible to apply.<sup>8</sup>

The Program accepts as participants those who:

<sup>&</sup>lt;sup>1</sup> 9/11 Commission, *The 9/11 Commission Report*, available at <a href="https://www.9-11commission.gov/report/911Report.pdf">https://www.9-11commission.gov/report/911Report.pdf</a> (last visited Feb. 21, 2023).

<sup>&</sup>lt;sup>2</sup> 9/11 Memorial and Museum, *Commemoration*, available at <a href="https://www.911memorial.org/connect/commemoration/September-11-2001">https://www.911memorial.org/connect/commemoration/September-11-2001</a> (last visited Feb. 22, 2023).

<sup>&</sup>lt;sup>3</sup> 9/11 Commission, supra note 1.

<sup>&</sup>lt;sup>4</sup> 9/11 Commission, supra note 1, at 314.

<sup>&</sup>lt;sup>5</sup> The National Institute of Standards and Technology estimated that between 16,400 and 18,800 civilians were in the World Trade Center complex as of 8:46 a.m. on September 11. Of these, at most 2,152 civilians who were not airplane passengers or volunteer responders perished. *Id.* at 316.

<sup>&</sup>lt;sup>6</sup> Melanie H. Jacobson, et al., BMC, Part of Springer Nature, *Conducting a Study to Assess the Long-term Impacts of Injury after 9/11: Participation, Recall, and Description*, Injury Epidemiology 6, Art. 8, (2019) (last visited Feb. 22, 2023). Injuries reported most often occurred while descending stairs or from being hit by a falling object.

<sup>&</sup>lt;sup>7</sup> Office of the Secretary of Defense, Department of Defense, *Pentagon 9/11*, available at <a href="https://history.defense.gov/Portals/70/Documents/pentagon/Pentagon9-11.pdf">https://history.defense.gov/Portals/70/Documents/pentagon/Pentagon9-11.pdf</a> (last visited Feb. 22, 2023).

<sup>&</sup>lt;sup>8</sup> National Institute for Occupational Safety and Health, Centers for Disease Control and Prevention in the U.S. Dep't of Health and Human Services, *9/11 World Trade Center Health Program*, available at <a href="https://www.cdc.gov/wtc/about.html#:~:text=The%20Program%20provides%20no%2Dcost,%2C%20and%20in%20Shanksville%2C%20Pennsylvania">https://www.cdc.gov/wtc/about.html#:~:text=The%20Program%20provides%20no%2Dcost,%2C%20and%20in%20Shanksville%2C%20Pennsylvania</a> (last visited Feb. 22, 2023).

• Served as first responders to provide rescue, recovery, debris cleanup, and related support on or in the aftermath of the events of September 11, 2001, at certain times through July 31, 2022;

- Were present in the dust or dust cloud on September 11, 2001; or
- Worked, resided, or attended school, childcare, or adult daycare in the New York City disaster area from September 11, 2001 to July 31, 2002.9

As of September 10, 2021, 4,627 Program participants have perished since September 11, 2001, more than who died on the day of the attacks. Still, participation in the Program is voluntary and only 112,000 are members, while the actual tally of all first responders, not including survivors, is estimated to be 410,000. Presumably, connected deaths also exist among those who sustained exposure but did not participate in the Program. To date, researchers have identified more than 60 types of cancer and two dozen other conditions, including lung- and respiratory-related, causally connected to Ground Zero exposure through toxins and dust. Most recently uterine cancer, as of January 18, 2023, has been added to the list of covered conditions in the Program. 12

Memorials held since September 11, 2001, have commended and deemed heroic the actions of helpers during all phases of the attacks, namely for the calm demeanor and direct reporting to airline headquarters by the flight attendants, the messaging and phone calls from the passengers that created a record, the revolt by the passengers on Flight 93, and the considerable effort by first responders<sup>13</sup>, civilians trapped in the towers who helped others, medical responders, and volunteers.<sup>14</sup>

### **Holidays**

Examples of legal holidays are New Year's Day (January 1), Memorial Day (the last Monday in May), Independence Day (July 4), Labor Day (the first Monday in September), Veterans' Day (November 11), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25). In addition to legal holidays, special observances are recognized and observed by the state. Special observance days include Law Enforcement Memorial Day 16, Arbor Day 17, and Bill of Rights Day 18. While some special observance days encourage recognition in the

<sup>&</sup>lt;sup>9</sup> *Id*.

<sup>&</sup>lt;sup>10</sup> *Id*.

<sup>&</sup>lt;sup>11</sup> *Id*.

<sup>&</sup>lt;sup>12</sup> National Institute for Occupational Safety and Health, Centers for Disease Control and Prevention in the U.S. Dep't of Health and Human Services, 9/11 World Trade Center Health Program, Uterine Cancer Added to the List of World Trade Center (WTC)-Related Health Conditions, available at <a href="https://www.cdc.gov/wtc/uterineCancer">https://www.cdc.gov/wtc/uterineCancer</a> 20230118.html (last visited Feb. 22, 2023).

<sup>&</sup>lt;sup>13</sup> Just after the first crash at the World Trade Center, responding firefighters opted to pursue a rescue rather than a firefighting operation. "They did know that the explosion had been large enough to send down a fireball that blew out elevators and windows in the lobby and that conditions were so dire that some civilians on upper floors were jumping or falling from the building. According to Division Chief for Lower Manhattan Peter Hayden, 'We had a very strong sense we would lose firefighters and that we were in deep trouble, but we had estimates of 25,000 to 50,000 civilians, and we had to try to rescue them.'" *9/11 Commission*, *supra* note 1, at 290.

<sup>&</sup>lt;sup>14</sup> 9/11 Commission, supra note 1.

<sup>&</sup>lt;sup>15</sup> Section 683.01, F.S.

<sup>&</sup>lt;sup>16</sup> Section 683.115, F.S.

<sup>&</sup>lt;sup>17</sup> Section 683.04, F.S.

<sup>&</sup>lt;sup>18</sup> Section 683.25, F.S.

public schools, others such as the Victims of Communism Day mandate 45 minutes of instruction for high school students enrolled in a required government course.<sup>19</sup>

# **Required Social Studies Courses**

Students in middle school must take for middles grades promotion courses in social studies, including a one-semester civics education course that includes roles and responsibilities of federal, state, and local government; structures and functions of each branch of government; and the meaning and significance of historic documents.<sup>20</sup>

Students in high school must take for high school graduation courses in social studies, including a one-half credit course in United States Government, which must include a comparative discussion of political ideology, such as communism and totalitarianism, that conflict with the principles of freedom and democracy central to the founding principles of the United States.<sup>21</sup>

# III. Effect of Proposed Changes:

SB 348 establishes and requires the Governor to annually proclaim on September 11 a "9/11 Heroes Day," to be recognized in the State Capitol and otherwise as the Governor designates. On this day, public schools are required to honor those who were harmed or killed in the attacks, including the:

- 2,763 people who died at the World Trade Center;
- 189 people who died at the Pentagon;
- 44 people who died on United Airlines Flight 93; and
- 25,000 people who were injured or who died from injuries on or after the date of the attacks.

In addition to public school recognition, annually on September 11 and beginning with the 2023-2024 school year, middle school and high school students enrolled in the civics education course or the United States Government course must receive at least 45 minutes of instruction on 9/11 Heroes Day topics involving the history and significance of September 11, 2001. Instruction must cover the sacrifices of military personnel, government employees, civilians, and emergency responders who were killed, wounded, or suffered sickness due to the terrorist attacks on or after September 11, 2001. Specific instruction must include:

- The historical context of global terrorism;
- A timeline of events on September 11, 2001, including the attacks on the World Trade Center, the Pentagon, and United Airlines Flight 93;
- The selfless heroism of police officers, firefighters, paramedics, other first responders, and civilians involved in the rescue and recovery of victims and the heroic actions taken by the passengers of United Airlines Flight 93;
- The unprecedented outpouring of humanitarian, charitable, and volunteer aid occurring after 9/11; and
- The global response to terrorism and the importance of respecting civil liberties, while ensuring safety and security.

<sup>&</sup>lt;sup>19</sup> Section 683.334, F.S.

<sup>&</sup>lt;sup>20</sup> Section 1003.4156(1)(c), F.S.

<sup>&</sup>lt;sup>21</sup> Section 1003.4282(3)(d), F.S.

If September 11 falls on a day that is other than a school day, the 9/11 Heroes Day will be observed on the preceding school day or on a school day that local school authorities designate.

The bill requires the State Board of Education to adopt revised social studies standards for inclusion in the civics education course and the United States Government course, which may have an indeterminate, likely insignificant, negative fiscal impact. The Department of Education expects this fiscal impact to be absorbed within existing resources.

The bill takes effect July 1, 2023.

#### IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

D. State Tax or Fee Increases:

None.

E. Other Constitutional Issues:

None identified.

# V. Fiscal Impact Statement:

A. Tax/Fee Issues:

None.

B. Private Sector Impact:

None.

C. Government Sector Impact:

The bill requires the State Board of Education to adopt revised social studies standards for inclusion in the civics education course and the United States Government course, which may have an indeterminate, likely insignificant, negative fiscal impact. The

Department of Education expects this fiscal impact to be absorbed within existing resources.<sup>22</sup>

# VI. Technical Deficiencies:

None.

# VII. Related Issues:

None.

# VIII. Statutes Affected:

This bill creates section 683.335 of the Florida Statutes.

### IX. Additional Information:

A. Committee Substitute – Statement of Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

None.

B. Amendments:

None.

This Senate Bill Analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.

<sup>&</sup>lt;sup>22</sup> Telephone conversation with Cory Dowd, Legislative Affairs Director, Department of Education, Tallahassee, FL (February 28, 2023).

Florida Senate - 2023 SB 348

By Senator Hooper

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21-00925-23 2023348

A bill to be entitled
An act relating to 9/11 Heroes Day; creating s.
683.335, F.S.; requiring the Governor to proclaim
September 11 of each year as "9/11 Heroes Day";
requiring that the day be observed in public schools
and by public exercise; requiring certain middle and
high school students to receive specified instruction;
requiring the State Board of Education to adopt
certain revised social studies standards; providing an
effective date.

WHEREAS, on September 11, 2001, terrorists hijacked four civilian aircraft, crashing two of them into the towers of the World Trade Center in New York City, and a third into the Pentagon outside Washington, D.C., and

WHEREAS, the fourth hijacked aircraft crashed in southwestern Pennsylvania after passengers tried to take control of the aircraft to prevent the hijackers from crashing the aircraft into an important symbol of democracy and freedom, and

WHEREAS, these attacks were by far the deadliest terrorist attacks ever launched against the United States, killing thousands of innocent people, and

WHEREAS, in the aftermath of the attacks, the people of the United States stood united in providing support for those in need, NOW, THEREFORE,

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 683.335, Florida Statutes, is created to

Page 1 of 3

 ${\tt CODING:}$  Words  ${\tt stricken}$  are deletions; words  ${\tt \underline{underlined}}$  are additions.

Florida Senate - 2023 SB 348

21-00925-23 2023348 30 read: 31 683.335 9/11 Heroes Day.-32 (1) The Governor shall proclaim September 11 of each year as "9/11 Heroes Day," which shall be suitably observed in the 34 public schools of this state as a day honoring those who perished in the September 11, 2001, attacks, including 2,763 35 people at the World Trade Center, 189 people at the Pentagon, 37 and 44 people on United Airlines Flight 93, and the 25,000 people maimed or fatally injured on or after that date, and 38 39 which shall be suitably observed by public exercise in the State 40 Capitol and elsewhere as the Governor may designate. 41 (2) If September 11 falls on a day that is not a school day, 9/11 Heroes Day must be observed in the public schools in 42 4.3 this state on the preceding school day or on such school day as may be designated by local school authorities. 45 (3) Beginning in the 2023-2024 school year, middle school and high school students enrolled in the civics education class 46 required by s. 1003.4156 or the United States Government class required by s. 1003.4282(3)(d), respectively, must receive at 49 least 45 minutes of instruction on 9/11 Heroes Day topics involving the history and significance of September 11, 2001, including remembering the sacrifices of military personnel, 52 government employees, civilians, and emergency responders who 53 were killed, wounded, or suffered sickness due to the terrorist attacks on or after that date, including, but not limited to: 55 (a) The historical context of global terrorism. 56 (b) A timeline of events on September 11, 2001, including 57 the attacks on the World Trade Center, the Pentagon, and United

Page 2 of 3

CODING: Words stricken are deletions; words underlined are additions.

Airlines Flight 93.

Florida Senate - 2023 SB 348

21-00925-23 2023348
(c) The selfless heroism of police officers, firefighters,
paramedics, other first responders, and civilians involved in
the rescue and recovery of victims and the heroic actions taken
by the passengers of United Airlines Flight 93.
(d) The unprecedented outpouring of humanitarian,
charitable, and volunteer aid occurring after the events of
September 11, 2001.
(e) The global response to terrorism and the importance of
respecting civil liberties while ensuring safety and security.
(4) The State Board of Education shall adopt revised social
studies standards for inclusion in the civics education course
required by s. 1003.4156 and the United States Government class
required by s. 1003.4282(3)(d) which incorporate the
requirements of this section.

Page 3 of 3



# The Florida Senate

# **Committee Agenda Request**

То:	Senator Tom Wright, Chair Committee on Military and Veterans Affairs, Space, and Domestic Security
Subject:	Committee Agenda Request
Date:	February 14, 2023
I respectfully	request that <b>Senate Bill # 348</b> , relating to 9/11 Heroes Day, be placed on the:
	committee agenda at your earliest possible convenience.
	next committee agenda.

Senator Ed Hooper Florida Senate, District 21

# THE FLORIDA SENATE

# **APPEARANCE RECORD**

Meeting Date (Deliver BOTH copi	es of this form to the Senator of S	Seriale Professional St	Bill Number (if applicable)		
Topic 9/4 HE	LOES		Amendment Barcode (if applicable)		
Name Wincian 3.	Smith				
Job Title PRESIDENT F	FIAP CHAPTE	2			
Address $3 \in 3$	esiand St		Phone		
Street	State	3 <b>3</b> 331	Email		
Speaking: For Against	Information	Waive Sp (The Chai	peaking: In Support Against ir will read this information into the record.)		
Representing FL PB	A		· ,		
Appearing at request of Chair:	Yes No L	_obbyist regist	ered with Legislature: Yes No		
While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.					
This form is part of the public record for	or this meeting.		S-001 (10/14/14)		

# The Florida Senate BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared By: T	y: The Professional Staff of the Committee on Military and Veterans Affairs, Space, and Domestic Security						
BILL:	CS/CS/SB 418						
INTRODUCER:	•	Veterans Affairs, Spa ommittee; and Senator		e Security Con	nmittee; Banking and		
SUBJECT: Insurance							
DATE:	March 8, 202	23 REVISED:					
ANAL	YST	STAFF DIRECTOR	REFERENCE		ACTION		
1. Thomas		Knudson	BI	Fav/CS			
2. Proctor		Proctor	MS	Fav/CS			
3.			RC				

#### Please see Section IX. for Additional Information:

**COMMITTEE SUBSTITUTE - Substantial Changes** 

# I. Summary:

CS/CS/SB 418 amends several insurance-related statutes. Specifically, the bill:

- Provides that a residential property insurer's rate filing may estimate projected hurricane losses by using a weighted or straight average of two or more models approved by the Florida Commission on Hurricane Loss Projection Methodology.
- Provides that, in lieu of themselves, the Executive Director of the Citizens Property
  Insurance Corporation and the Director of the Division of Emergency Management,
  respectively, may appoint a designee to be a member of the Commission on Hurricane Loss
  Projection Methodology.
- Provides that an insurer may file a personal lines residential property insurance rating plan
  that provides premium discounts, credits, and other rate differentials based on windstorm
  construction standards developed by an independent, nonprofit scientific research
  organization.
- Limits the requirement that an insurer provide a policyholder who has an automatic bank withdrawal agreement with the insurer with 15 days advance written notice of any increase in policy premiums. Instead, notice will only be required for premium increases that result in an increase in the automatic withdrawal of more than \$10 from the previous withdrawal amount.
- Expands the type of documents and policies that may be delivered to a policyholder by electronic transmission to include individual and group health insurance policies and select health contracts.

• Revises the mandated deductibles that must be offered for hurricane loss when issuing a personal lines residential property insurance policy. For policies with a dwelling limit of:

- \$250,000 or more, but less than \$1 million, the insurer need not offer the \$500 hurricane deductible;
- \$1 million or more, but less than \$3 million, the insurer may, in lieu of offering the \$500 and 2 percent deductible, offer a deductible amount applicable to hurricane losses equal to 3 percent of the policy dwelling limits; and
- o \$3 million or more, the insurer need not offer the \$500 or 2 percent deductibles.
- Revises the requirement that the waiver by a policyholder of residential windstorm coverage
  or contents coverage be in the policyholder's own handwriting by also allowing the waiver to
  be typed.
- Eliminates the requirement that a notice be stamped on the declarations page of limited coverage automobile policies. Such policies generally cover antique motor vehicles.

The bill is not anticipated to have an impact on state revenues or expenditures.

The bill provides an effective date of July 1, 2023.

#### II. Present Situation:

#### **Regulation of Property Insurance Rates**

Part I of ch. 627, F.S., the Rating Law, <sup>1</sup> governs property, casualty, and surety insurance covering the subjects of insurance resident, located, or to be performed in this state. <sup>2</sup> The rating law provides that the rates for all classes of insurance it governs may not be excessive, inadequate, or unfairly discriminatory. <sup>3</sup> Though the terms "rate" and "premium" are often used interchangeably, the rating law specifies that "rate" is the unit charge that is multiplied by the measure of exposure or amount of insurance specified in the policy to determine the premium, which is the consideration paid by the consumer. <sup>4</sup>

All insurers or rating organizations must file rates with the Office of Insurance Regulation (OIR) either 90 days before the proposed effective date of a new rate, which is considered a "file and use" rate filing, or within 30 days after the effective date of a new rate, which is considered a "use and file" rate filing.<sup>5</sup>

Upon receiving a rate filing, the OIR reviews the filing to determine if the rate is excessive, inadequate, or unfairly discriminatory. The OIR makes that determination in accordance with generally acceptable actuarial techniques and considers the following:

- Past and prospective loss experience;
- Past and prospective expenses;
- The degree of competition among insurers for the risk insured;
- Investment income reasonably expected by the insurer;

<sup>&</sup>lt;sup>1</sup> Section 627.011, F.S.

<sup>&</sup>lt;sup>2</sup> Section 627.021(1), F.S.

<sup>&</sup>lt;sup>3</sup> Section 627.062(1), F.S.

<sup>&</sup>lt;sup>4</sup> Section 627.041, F.S.

<sup>&</sup>lt;sup>5</sup> Section 627.062, F.S.

- The reasonableness of the judgment reflected in the rate filing;
- Dividends, savings, or unabsorbed premium deposits returned to policyholders;
- The adequacy of loss reserves;
- The cost of reinsurance;
- Trend factors, including trends in actual losses per insured unit for the insurer;
- Conflagration and catastrophe hazards;
- Projected hurricane losses;
- Projected flood losses, if the policy covers the risk of flood;
- The cost of medical services, if applicable;
- A reasonable margin for underwriting profit and contingencies; and
- Other relevant factors that affect the frequency or severity of claims or expenses.<sup>6</sup>

## Florida Commission on Hurricane Loss Projection Methodology

Projected hurricane losses in a rate filing must be estimated using a model or method found to be acceptable or reliable by the Florida Commission on Hurricane Loss Projection Methodology (Commission). The Commission consists of 12 members with expertise in the elements used to develop computer models to estimate hurricane and flood loss. Members of the Commission include State University System faculty experts in insurance finance, statistics, computer system design, meteorology, and structural engineering; three actuaries; the insurance consumer advocate; the Director of the Florida Hurricane Catastrophe Fund; the Executive Director of Citizens Property Insurance Corporation; and the Director of the Division of Emergency Management. Management.

# Residential Property Insurance Mitigation Credits, Discounts, or Other Rate Differentials

Residential property insurance rate filings must account for mitigation measures undertaken by policyholders to reduce hurricane losses. Specifically, the rate filings must include actuarially reasonable discounts, credits, or other rate differentials or appropriate reductions in deductibles to consumers who implement windstorm damage mitigation techniques to their properties. Upon their filing by an insurer or rating organization, the OIR determines the discounts, credits, other rate differentials and appropriate reductions in deductibles that reflect the full actuarial value of such revaluation, which in turn may be used in rate filings under the rating law. Windstorm mitigation measures that must be evaluated for purposes of mitigation discounts include fixtures or construction techniques that enhance roof strength, roof covering performance, roof-to-wall strength, wall-to-floor-to-foundation strength, opening protection, and window, door, and skylight strength. 12

<sup>&</sup>lt;sup>6</sup> Section 627.062(2)(b), F.S.

<sup>&</sup>lt;sup>7</sup> Section 627.062(2)(b)11., F.S.

<sup>&</sup>lt;sup>8</sup> Section 627.0628(2)(b), F.S.

<sup>&</sup>lt;sup>9</sup> Section 627.062(2)(j), F.S.

<sup>&</sup>lt;sup>10</sup> Section 627.0629(1), F.S.

<sup>&</sup>lt;sup>11</sup> *Id*.

<sup>&</sup>lt;sup>12</sup> *Id*.

#### **Automatic Bank Withdrawal Agreements in the Insurance Context**

Florida law allows insurers and policyholders to enter into automatic bank withdrawal agreements for the purpose of paying insurance premiums.<sup>13</sup> Policyholders generally have the option of selecting between payment plans that divide the premium into two or four separate payments or in monthly installments. Under current law, insurers must provide the policyholder with at least 15 days advance written notice prior to any automatic bank withdrawal if the premium payment increases from the previous withdrawal period by any amount.<sup>14</sup>

By contrast, federal law requires financial institutions to provide at least 10 days advance written notice before any automatic bank withdrawal either when the amount varies from the previous withdrawal amount, when the amount varies outside a specified range of amounts, or when the amount varies from the previous withdrawal amount by an agreed-upon amount.<sup>15</sup>

#### **Delivery of Insurance Policies and Claims Communications**

Section 627.421, F.S., requires most insurers<sup>16</sup> to deliver, mail, or electronically transmit the insurance policy to the policyholder within 60 days after such coverage taking effect. Policyholders of personal lines policies may elect electronic transmission of policy documents; however, for commercial lines policies, policy documents are sent via electronic transmission unless the policyholder declines electronic transmission by written or electronic communication to the insurer. The policyholder is further entitled to a paper copy of the policy upon request.<sup>17</sup> An insurer that electronically transmits policy documents must include notice of the right to receive a paper copy of the policy via United States mail.<sup>18</sup>

#### **Property Insurance Deductibles and Coverages**

A hurricane deductible is the amount paid by the policyholder before the insurer issues any payment for damaged caused by a hurricane. With certain exceptions, prior to issuing a personal lines residential property insurance policy, the insurer must offer alternative deductible amounts applicable to hurricane losses equal to \$500, 2 percent, 5 percent, and 10 percent of the policy dwelling limits. If the policy covers a risk with dwelling limits of \$250,000 or more, the insurer is not required to offer the \$500 hurricane deductible.

Under Florida law, the hurricane deductible is capped at 10 percent of the policy dwelling limits for a covered risk valued at less than \$500,000, unless the policyholder affirmatively rejects the

<sup>&</sup>lt;sup>13</sup> Section 627.0665, F.S.

<sup>14</sup> Id

<sup>&</sup>lt;sup>15</sup> 12 CFR 1005.10(d).

<sup>&</sup>lt;sup>16</sup> Part II of ch. 627, F.S., exempts reinsurers, wet marine and transportation, title, and credit life or credit disability insurers from the delivery provisions of s. 627.421, F.S.

<sup>&</sup>lt;sup>17</sup> Section 627.421(1), F.S.

<sup>&</sup>lt;sup>18</sup> *Id*.

<sup>&</sup>lt;sup>19</sup> Department of Financial Services, *Florida's Hurricane Deductible*, available at <a href="https://myfloridacfo.com/docs-sf/consumer-services-libraries/consumer-services-documents/understanding-coverage/consumer-guides/english---florida's-hurricane-deductible.pdf?sfvrsn=28cdcf12\_4 (last visited February 27, 2023).</a>

<sup>&</sup>lt;sup>20</sup> Section 627.701(3)(a), F.S.

<sup>&</sup>lt;sup>21</sup> Section 627.701(3)(d), F.S.

statutory hurricane deductible limit.<sup>22</sup> In order to do so, the policyholder must provide the insurer the following statement: "I do not want the insurance on my home to pay for the first (specify dollar value) of damage from hurricanes. I will pay those costs. My insurance will not." The policyholder and each named insured on the policy must sign and date the statement.<sup>23</sup>

Florida law also requires a residential property insurance policy to include windstorm coverage<sup>24</sup>, unless the policyholder affirmatively rejects the coverage.<sup>25</sup> If the policyholder is a natural person, the policyholder must personally write and provide the insurer the following statement in his or her own handwriting: "I do not want the insurance on my home (home/mobile home/condominium unit) to pay for damage from windstorms. I will pay those costs. My insurance will not." The policyholder and each named insured on the policy must sign and date the statement.<sup>26</sup>

A similar provision exists for exclusion of contents coverage under a residential property insurance policy, except for a condominium unit owner policy or a tenant policy.<sup>27</sup> If the policy holder chooses such an exclusion, the policyholder must personally write and provide the insurer the following statement in his or her own handwriting: "I do not want the insurance on my home (home/mobile) to pay for costs to repair or replace any contents that are damaged. I will pay those costs. My insurance will not."<sup>28</sup> The policyholder and each named insured on the policy must sign and date the statement.

# **Notice of Limited Coverage for Antique Vehicles**

Some insurers<sup>29</sup> offer motor vehicle insurance coverage for antique vehicles<sup>30</sup> which does not include mandatory personal injury protection<sup>31</sup> and property damage liability<sup>32</sup> coverages. In those cases, Florida law requires the automobile policy to provide notice to the policyholder of the limited coverage and its noncompliance with any financial responsibility law.<sup>33</sup> This coverage is generally appropriate for antique vehicles that are stored in a private collection or as part of a public display and are not driven on the roadways of this state. The notice must be stamped or printed in contrasting color from the color used on the policy and placed on the

<sup>&</sup>lt;sup>22</sup> Section 627.701(4)(d), F.S.

 $<sup>^{23}</sup>$  Id

<sup>&</sup>lt;sup>24</sup> This requirement does not apply to a risk that is eligible for wind-only coverage from Citizens Property Insurance Corporation. Nor does the requirement apply to a risk that is ineligible for Citizens coverage because the risk: (1) is a structure that has a dwelling replacement cost of \$700,000 or more; (2) is a single condominium unit with a combined dwelling and contents replacement cost of \$700,000 or more; or (3) is located in the "wind-borne" debris region and has an insured value on the structure of \$750,000 or more. *See* ss. 627.351(6)(a)3.d. and 5.a., F.S.

<sup>&</sup>lt;sup>25</sup> Section 627.712, F.S.

<sup>&</sup>lt;sup>26</sup> Section 627.712(2)(a)1., F.S.

<sup>&</sup>lt;sup>27</sup> Section 627.712(3), F.S.

<sup>28</sup> Id

<sup>&</sup>lt;sup>29</sup> State Farm, *Collector and Classic Car Insurance*, available at <a href="https://www.statefarm.com/insurance/auto/antique-classic-cars">https://www.statefarm.com/insurance/auto/antique-classic-cars</a> (last visited February 27, 2023).

<sup>&</sup>lt;sup>30</sup> *See* section 320.086, F.S.

<sup>&</sup>lt;sup>31</sup> Section 627.733, F.S.

<sup>&</sup>lt;sup>32</sup> Section 324.022, F.S.

<sup>&</sup>lt;sup>33</sup> Section 627.7276(1), F.S.

policy declaration page and on the back of the policy.<sup>34</sup> The stamping requirement is antiquated and prevents these types of policies from being delivered electronically.

# III. Effect of Proposed Changes:

#### **Hurricane Model Averaging and Weighting**

**Section 1** amends s. 627.062, F.S., to provide that a residential property insurer's rate filing may estimate projected hurricane losses by using a weighted or straight average of two or more methods or models approved by the Commission on Hurricane Loss Projection Methodology.

# Florida Commission on Hurricane Loss Projection Methodology

**Section 2** amends s. 627.0628, F.S., to provide that, in lieu of themselves, the Executive Director of the Citizens Property Insurance Corporation and the Director of the Division of Emergency Management, respectively, may appoint a designee to be a member of the Commission on Hurricane Loss Projection Methodology. The Executive Director of the Citizens Property Insurance Corporation designee must have actuarial science experience.

#### Residential Property Insurance Mitigation Credits, Discounts, or Other Rate Differentials

**Section 3** amends. s. 627.0629, F.S., to provide that an insurer may file with the OIR a personal lines residential rating plan that provides premium discounts, credits, and other rate differentials based on windstorm construction standards developed by an independent, nonprofit scientific research organization, if such standards meet statutory requirements.

# Required Notifications of Automatic Bank Withdrawals

**Section 4** amends s. 627.0665, F.S., governing automatic bank withdrawal agreements between insurers and policyholders, to limit the requirement that an insurer provide a policyholder 15 days advance written notice of any increase in policy premiums. Instead, notice will only be required for premium increases that will result in an increase of the automatic withdrawal of more than \$10 from the previous withdrawal amount.

#### **Delivery of Insurance Policies and Claims Communications**

**Section 5** amends s. 627.421, F.S., to expand the type of documents and policies that may be delivered by electronic transmission to include related notices and other documents for individual and group health insurance policies or certificates of coverage, health maintenance contracts or certificates of coverage, and prepaid limited health service contracts. The bill removes the requirement that electronic transmission must include notice of the right to receive the policy via U.S. mail rather than by electronic transmission.

<sup>&</sup>lt;sup>34</sup> Section 627.7276(2), F.S.

#### **Property Insurance Deductibles and Coverages**

**Section 6** amends s. 627.701, F.S., to revise the mandated deductibles that must be offered for hurricane loss when issuing a personal lines residential property insurance policy. For policies with a dwelling limit of:

- \$250,000 or more, but less than \$1 million, the insurer need not offer the \$500 hurricane deductible;
- \$1 million or more, but less than \$3 million, the insurer may, in lieu of offering the \$500 and 2 percent deductible, offer a deductible amount applicable to hurricane losses equal to 3 percent of the policy dwelling limits; and
- \$3 million or more, the insurer need not offer the \$500 or 2 percent deductibles.

**Section 7** amends s. 627.712, F.S., providing that a policyholder's waiver of residential windstorm coverage or waiver of coverage to pay for the costs to repair or replace any contents that are damaged may be typed by the policyholder or in the policyholder's own handwriting.

#### **Notice of Limited Coverage for Antique Vehicles**

**Section 8** amends s. 627.7276, F.S., eliminates the requirement that a notice be stamped on the declarations page of limited coverage automobile policies. Such policies generally cover antique motor vehicles. Instead, the notice must accompany the declarations page and must be typed in a font at least as large as the font used in the declarations page. The stamping requirement is antiquated and prevents these types of policies from being delivered electronically.

The bill is effective July 1, 2023.

#### IV. Constitutional Issues:

None.

None.

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	None.	
В.	Public Records/Open Meetings Issues:	
	None.	
C.	Trust Funds Restrictions:	
	None.	
D.	State Tax or Fee Increases:	

Other Constitutional Issues:

Municipality/County Mandates Restrictions:

# V. Fiscal Impact Statement:

A. Tax/Fee Issues:

None.

#### B. Private Sector Impact:

The bill may lead to the expansion of premium discounts, credits, and other rate differentials based on windstorm construction standards.

# C. Government Sector Impact:

The bill is not anticipated to have an impact on state revenues or expenditures.

#### VI. Technical Deficiencies:

None.

#### VII. Related Issues:

None.

#### VIII. Statutes Affected:

This bill substantially amends the following sections of the Florida Statutes: 627.062, 627.0628, 627.0629, 627.0665, 627.421, 627.701, 627.712 and 627.7276.

#### IX. Additional Information:

A. Committee Substitute – Statement of Substantial Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

#### CS by Banking and Insurance Committee on February 21, 2023:

The committee substitute makes the following changes:

- Revises provisions regarding the delivery of a policy to a policyholder by expanding
  the type of policies authorized to be delivered by electronic transmission to include
  individual and group health insurance policies; removes the requirement that
  electronic transmission must include notice of the right to receive the policy via U.S.
  mail rather than by electronic transmission.
- Revises the mandated deductibles that must be offered for hurricane loss when
  issuing a personal lines residential property insurance policy. Insurers need no longer
  offer the current mandated deductibles of 2 percent, 5 percent, and 10 percent, and
  instead may offer deductibles of up to:
  - Ten percent for a policy covering a risk with dwelling limits of at least \$1 million, but less than \$3 million; or
  - Fifteen percent for a policy covering a risk with dwelling limits greater than \$3 million.

• Removes the requirement that the waiver by a policyholder of windstorm coverage, or of coverage to pay for the costs to repair or replace any contents that are damaged, must be in the policy holder's own handwriting, allowing the waiver to be typed.

• Provides that the Executive Director of the Citizens Property Insurance Corporation may designate a full-time employee of the Corporation as the Director's designee to the Commission on Hurricane Loss Projection Methodology.

# CS by the Military and Veterans Affairs, Space, and Domestic Security Committee on March 7, 2023:

The committee substitute makes the following changes:

- Provides that if the Director of the Citizens Property Insurance Corporation provides a designee to serve on the Florida Commission on Hurricane Loss Projection Methodology, the designee must have actuarial science experience; and
- Removes the 10 and 15 percent policy deductibles for properties valued at \$1 million and greater, and provides a policy covering a risk with dwelling limits of:
  - \$250,000 or more, but less than \$1 million, the insurer need not offer the \$500 hurricane deductible;
  - \$1 million or more, but less than \$3 million, the insurer may, in lieu of offering the \$500 and 2 percent deductible, offer a deductible amount applicable to hurricane losses equal to 3 percent of the policy dwelling limits; and
  - o \$3 million or more, the insurer need not offer the \$500 or 2 percent deductibles.

#### B. Amendments:

None.

This Senate Bill Analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.



	LEGISLATIVE ACTION	
Senate	•	House
Comm: RCS	•	
03/07/2023	•	
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The Committee on Military and Veterans Affairs, Space, and Domestic Security (Perry) recommended the following:

#### Senate Amendment

Delete line 71

and insert:

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the corporation and have actuarial science experience.

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Senate		House
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03/03/2023		
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The Committee on Military and Veterans Affairs, Space, and Domestic Security (Perry) recommended the following:

#### Senate Amendment

Delete line 74

and insert:

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time employee of the division and have experience in actuarial science.

	LEGISLATIVE ACTION	
Senate		House
Comm: RCS		
03/07/2023		
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The Committee on Military and Veterans Affairs, Space, and Domestic Security (Perry) recommended the following:

#### Senate Amendment (with title amendment)

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Delete lines 161 - 188

4 and insert:

> Section 6. Paragraph (d) of subsection (3) of section 627.701, Florida Statutes, is amended, and paragraph (a) of that subsection is republished, to read:

627.701 Liability of insureds; coinsurance; deductibles.-

(3) (a) Except as otherwise provided in this subsection, prior to issuing a personal lines residential property insurance

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policy, the insurer must offer alternative deductible amounts applicable to hurricane losses equal to \$500, 2 percent, 5 percent, and 10 percent of the policy dwelling limits, unless the specific percentage deductible is less than \$500. The written notice of the offer shall specify the hurricane deductible to be applied in the event that the applicant or policyholder fails to affirmatively choose a hurricane deductible. The insurer must provide such policyholder with notice of the availability of the deductible amounts specified in this subsection in a form approved by the office in conjunction with each renewal of the policy. The failure to provide such notice constitutes a violation of this code but does not affect the coverage provided under the policy.

- (d) For the following policies, the following alternative deductible amounts are authorized:
- 1. With respect to a policy covering a risk with dwelling limits of \$250,000 or more, but less than \$1 million, the insurer need not offer the \$500 hurricane deductible as required by paragraph (a), but must, except as otherwise provided in this subsection, offer the other hurricane deductibles as required by paragraph (a).
- 2. With respect to a policy covering a risk with dwelling limits of \$1 million or more, but less than \$3 million, the insurer may, in lieu of offering the 2 percent deductible as required by paragraph (a), offer a deductible amount applicable to hurricane losses equal to 3 percent of the policy dwelling limits.
- 3. With respect to a policy covering a risk with dwelling limits of \$3 million or more, the insurer need not offer the



40	\$500 or 2 percent deductibles as required by paragraph (a), but
41	must, except as otherwise provided by this subsection, offer the
42	other hurricane deductibles as required by paragraph (a).
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44	======== T I T L E A M E N D M E N T =========
45	And the title is amended as follows:
46	Delete lines 25 - 29
47	and insert:
48	revising and specifying alternative hurricane
49	deductible amounts for personal lines residential
50	property insurance policies covering risks with
51	specified dwelling limits; amending s. 627.712,

	LEGISLATIVE ACTION	
Senate	•	House
Comm: RCS	•	
03/07/2023	•	
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	•	
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The Committee on Military and Veterans Affairs, Space, and Domestic Security (Perry) recommended the following:

# Senate Amendment to Amendment (827648)

Delete line 34

and insert:

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insurer may, in lieu of offering the \$500 and 2 percent

deductibles as

By the Committee on Banking and Insurance; and Senator Perry

597-02158-23 2023418c1

A bill to be entitled An act relating to insurance; amending s. 627.062, F.S.; authorizing residential property insurance rate filings to use a specified modeling indication; amending s. 627.0628, F.S.; revising membership requirements for specified members of the Florida Commission on Hurricane Loss Projection Methodology; amending s. 627.0629, F.S.; authorizing insurers to file with the Office of Insurance Regulation personal lines residential property insurance rating plans providing rate differentials based on certain windstorm mitigation construction standards; providing requirements for such plans; amending s. 627.0665, F.S.; revising the timeframe for notices from insurers to insureds of automatic bank withdrawal increases; specifying the increase threshold for such notices; amending s. 627.421, F.S.; revising the types of documents and kinds of insurance for which electronic transmission constitutes delivery to the insured or person entitled to delivery; deleting a requirement to include a certain notice to an insured electing to receive policy documents electronically; deleting a requirement to provide a paper copy of the policy upon request by such person; amending s. 627.701, F.S.; specifying limitations on personal lines residential property insurance deductibles on policies covering risks with specified dwelling limits; authorizing insurers to make an additional filing within a certain timeframe to implement changes; amending s. 627.712,

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Florida Senate - 2023 CS for SB 418

	597-02158-23 2023418c1
30	F.S.; providing that a policyholder's written
31	exclusion from residential windstorm coverage or
32	contents coverage may be typed rather than
33	handwritten; amending s. 627.7276, F.S.; revising the
34	requirements for the notice of limited coverage under
35	certain automobile policies; providing an effective
36	date.
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38	Be It Enacted by the Legislature of the State of Florida:
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40	Section 1. Paragraph (j) of subsection (2) of section
41	627.062, Florida Statutes, is amended to read:
42	627.062 Rate standards.—
43	(2) As to all such classes of insurance:
44	(j) With respect to residential property insurance rate
45	filings, the rate filing:
46	$\underline{1.}$ Must account for mitigation measures undertaken by
47	policyholders to reduce hurricane losses.
48	2. May use a modeling indication that is the weighted or
49	straight average of two or more hurricane loss projection models
50	found by the Florida Commission on Hurricane Loss Projection
51	Methodology to be accurate or reliable pursuant to s. 627.0628.
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53	The provisions of this subsection do not apply to workers'
54	compensation, employer's liability insurance, and motor vehicle
55	insurance.
56	Section 2. Paragraph (b) of subsection (2) of section
57	627.0628, Florida Statutes, is amended to read:
58	627.0628 Florida Commission on Hurricane Loss Projection

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Methodology; public records exemption; public meetings exemption.—

(2) COMMISSION CREATED.-

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- (b) The commission shall consist of the following 12 members:
  - 1. The insurance consumer advocate.
- 3. The Executive Director of the Citizens Property

  Insurance Corporation or the executive director's designee. The

  executive director's designee must be a full-time employee of
  the corporation.
- 4. The Director of the Division of Emergency Management  $\underline{\text{or}}$  the director's designee. The director's designee must be a full-time employee of the division.
- 5. The actuary member of the Florida Hurricane Catastrophe Fund Advisory Council.
- 6. An employee of the office who is an actuary responsible for property insurance rate filings and who is appointed by the director of the office.
- 7. Five members appointed by the Chief Financial Officer, as follows:
- a. An actuary who is employed full time by a property and casualty insurer that was responsible for at least 1 percent of the aggregate statewide direct written premium for homeowner insurance in the calendar year preceding the member's appointment to the commission.
  - b. An expert in insurance finance who is a full-time member

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to read:

of the faculty of the State University System and who has a background in actuarial science. 90 c. An expert in statistics who is a full-time member of the faculty of the State University System and who has a background in insurance. 92 93 d. An expert in computer system design who is a full-time member of the faculty of the State University System. 95 e. An expert in meteorology who is a full-time member of the faculty of the State University System and who specializes 96 in hurricanes. 8. A licensed professional structural engineer who is a full-time faculty member in the State University System and who has expertise in wind mitigation techniques. This appointment 100 101 shall be made by the Governor. 102 Section 3. Subsection (9) is added to section 627.0629, 103 Florida Statutes, to read: 104 627.0629 Residential property insurance; rate filings.-105 (9) An insurer may file with the office a personal lines 106 residential property insurance rating plan that provides 107 justified premium discounts, credits, or other rate 108 differentials based on windstorm mitigation construction standards developed by an independent, nonprofit scientific research organization, if such standards meet the requirements 110 111 of this section. Such plan must describe the manner in which the 112 insurer will document the existence of the mitigation features 113 and premium discounts, credits, or other rate differentials 114 created under such plan. 115 Section 4. Section 627.0665, Florida Statutes, is amended

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597-02158-23 2023418c1

627.0665 Automatic bank withdrawal agreements; notification required.—Any insurer licensed to issue insurance in the state who has an automatic bank withdrawal agreement with an insured party for the payment of insurance premiums for any type of insurance shall give the named insured at least 10 15 days advance written notice of any increase in policy premiums which results in the next automatic bank withdrawal being increased by more than \$10. Such notice must be provided before prior to any automatic bank withdrawal containing the of an increased premium.

Section 5. Subsection (1) of section 627.421, Florida Statutes, is amended to read:

627.421 Delivery of policy.-

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(1) Subject to the insurer's requirement as to payment of premium, every policy shall be mailed, delivered, or electronically transmitted to the insured or to the person entitled thereto not later than 60 days after the effectuation of coverage. Notwithstanding any other provision of law, an insurer may allow a policyholder of personal lines insurance to affirmatively elect delivery of the policy documents, including, but not limited to, policies, endorsements, notices, or documents, by electronic means in lieu of delivery by mail. Electronic transmission of a policy, related notices, and other documents for individual and group health insurance policies or certificates of coverage pursuant to parts VI and VII of this chapter, respectively; health maintenance contracts or certificates of coverage pursuant to part I of chapter 641; prepaid limited health service contracts pursuant to part I of chapter 636; and for commercial risks, including, but not

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597-02158-23 2023418c1 146 limited to, workers' compensation and employers' liability, 147 commercial automobile liability, commercial automobile physical 148 damage, commercial lines residential property, commercial nonresidential property, farmowners insurance, and the types of 150 commercial lines risks set forth in s. 627.062(3)(d), 151 constitutes delivery to the insured or to the person entitled to 152 delivery, unless the insured or the person entitled to delivery 153 communicates to the insurer in writing or electronically that he 154 or she does not agree to delivery by electronic means. 155 Electronic transmission shall include a notice to the insured or 156 to the person entitled to delivery of a policy of his or her right to receive the policy via United States mail rather than 157 158 via electronic transmission. A paper copy of the policy shall be 159 provided to the insured or to the person entitled to delivery at his or her request. 161 Section 6. Paragraphs (e) and (f) are added to subsection (3) of section 627.701, Florida Statutes, and paragraph (a) of 162 163 that subsection is republished, to read: 164 627.701 Liability of insureds; coinsurance; deductibles .-165

627.701 Liability of insureds; coinsurance; deductibles.—
(3) (a) Except as otherwise provided in this subsection,
prior to issuing a personal lines residential property insurance
policy, the insurer must offer alternative deductible amounts
applicable to hurricane losses equal to \$500, 2 percent, 5
percent, and 10 percent of the policy dwelling limits, unless
the specific percentage deductible is less than \$500. The
written notice of the offer shall specify the hurricane
deductible to be applied in the event that the applicant or
policyholder fails to affirmatively choose a hurricane
deductible. The insurer must provide such policyholder with

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597-02158-23 2023418c1 175 notice of the availability of the deductible amounts specified 176 in this subsection in a form approved by the office in 177 conjunction with each renewal of the policy. The failure to 178 provide such notice constitutes a violation of this code but 179 does not affect the coverage provided under the policy. 180 (e) Notwithstanding paragraph (a), an insurer may offer a 181 deductible no greater than: 182 1. Ten percent for a policy covering a risk with dwelling 183 limits of at least \$1 million, but less than \$3 million. 184 2. Fifteen percent for a policy covering a risk with

(f) Notwithstanding s. 627.062(2)(k)3., between July 1, 2023, and July 1, 2024, an insurer may make an additional filing to implement changes under paragraph (e).

Section 7. Paragraph (a) of subsection (2) and subsection (3) of section 627.712, Florida Statutes, are amended to read:
627.712 Residential windstorm coverage required;
availability of exclusions for windstorm or contents.—

- (2) A property insurer must make available, at the option of the policyholder, an exclusion of windstorm coverage.
  - (a) The coverage may be excluded only if:

dwelling limits greater than \$3 million.

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1. When the policyholder is a natural person, the policyholder personally writes or types and provides to the insurer the following statement in his or her own handwriting and signs his or her name, which must also be signed by every other named insured on the policy, and dated: "I do not want the insurance on my (home/mobile home/condominium unit) to pay for damage from windstorms. I will pay those costs. My insurance will not."

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204	2. When the policyholder is other than a natural person,
205	the policyholder provides to the insurer on the policyholder's
206	letterhead the following statement that must be signed by the
207	policyholder's authorized representative and dated: "(Name of
208	entity) does not want the insurance on its(type of
209	structure) to pay for damage from windstorms(Name of
210	entity) will be responsible for these costs (Name of
211	entity's) insurance will not."
212	(3) An insurer issuing a residential property insurance
213	policy, except for a condominium unit owner policy or a tenant
214	policy, must make available, at the option of the policyholder,
215	an exclusion of coverage for the contents. The coverage may be
216	excluded only if the policyholder personally writes or types and
217	provides to the insurer the following statement in his or her
218	own handwriting and signs his or her signature, which must also
219	be signed by every other named insured on the policy, and dated:
220	"I do not want the insurance on my (home/mobile home) to pay for
221	the costs to repair or replace any contents that are damaged. I
222	will pay those costs. My insurance will not."
223	Section 8. Section 627.7276, Florida Statutes, is amended
224	to read:
225	627.7276 Notice of limited coverage
226	(1) An automobile policy that does not contain coverage for
227	bodily injury and property damage must $\underline{\text{include a notice}}$ be

"THIS POLICY DOES NOT PROVIDE BODILY INJURY AND PROPERTY DAMAGE LIABILITY INSURANCE OR ANY OTHER

clearly stamped or printed to the effect that such coverage is

not included in the policy in the following manner:

228

229

230

231

232

Page 8 of 9

2023418c1

	597-02158-23 20234180
233	COVERAGE FOR WHICH A SPECIFIC PREMIUM CHARGE IS NOT
234	MADE, AND DOES NOT COMPLY WITH ANY FINANCIAL
235	RESPONSIBILITY LAW."
236	
237	(2) This <u>notice</u> <del>legend</del> must <u>accompany</u> <del>appear on</del> the policy
238	declarations declaration page and on the filing back of the
239	policy and must be printed in a contrasting color from that used
240	on the policy and in type $\underline{\text{size}}$ at least as large as $\underline{\text{larger than}}$
241	the $\frac{\text{largest}}{\text{type}}$ type $\frac{\text{size}}{\text{used}}$ used $\frac{\text{on the declarations page}}{\text{declarations}}$ $\frac{\text{in the text}}{\text{declarations}}$
242	thereof, as an overprint or by a rubber stamp impression.
243	Section 9. This act shall take effect July 1, 2023.

Page 9 of 9



#### The Florida Senate

# **Committee Agenda Request**

To:	Senator Tom Wright, Chair Committee on Military and Veterans Affairs, Space, and Domestic Security		
Subject:	Committee Agenda Request		
Date:	February 21, 2023		
I respectfully request that <b>Senate Bill #418</b> , relating to Insurance, be placed on the:			
	committee agenda at your earliest possible convenience.		
	next committee agenda.		

Senator Keith Perry Florida Senate, District 9

W. Keith Perry

# THE FLORIDA SENATE

# **APPEARANCE RECORD**

Meeting Date (Deliver BOTH copies of this form to the Senator	or or Senate Professional Sta	aff conducting the meeting)  Bill Number (if applicable)
Topic Insurance  Name William Arnold		Amendment Barcode (if applicable)
Job Title <u>Legislatue</u> Director	600	Phone 304-477-3633
Address SUZG Bay Center Dr. Ste  Street  City State	3360S Zip %	Email warnold @ air florida.com
Speaking: For Against Information	Waive Sp (The Chai	r will read this information into the record.)
Representing American Thetesity  Appearing at request of Chair: Yes No	Lobbyist register	ered with Legislature: Yes No
		1.1.

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

# THE FLORIDA SENATE

# **APPEARANCE RECORD**

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the Meeting Date	Bill Number (if applicable)
Topic NSUrance	Amendment Barcode (if applicable)
Name Christin Ashbar	
Job Title Chief - Comunications + Leg Affe	76
Address 2101 Mary and Circle Phone	850-513-3746
Street  Toulahasse FC 32303 Email	
City State Zip	
Speaking: For Against Information Waive Speaking: (The Chair will read thi	In Support Against sinformation into the record.)
Representing <u>CHizens Property Ins.</u>	
Appearing at request of Chair: Yes No Lobbyist registered with L	egislature: Yes No
While it is a Constant addition to anapurage nublic testimony time may not normit all nersons wish	hing to speak to be heard at this

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

#### THE FLORIDA SENATE

#### APPEARANCE RECORD

3/7/23  Meeting Date	(Deliver BOTH copies o	f this form to the Senator	or Senate Professional St	taff conducting the meeting)	Bill Number (if applicable)
Topic Incurar	nl			Amend	ment Barcode (if applicable)
Name B6 Muve	dy				
Job Title Divector	/	ment Affe	11~5		
Address 3155 SV		_		Phone <u>850-41</u>	3-8195
Street I a l a l	nc scel	FL State	32309 Zip	Email bmuy	shy efaic.com
Speaking: For	Against	Information	, Waive St	peaking: In Super will read this information	oport Against ation into the record.)
Representing <u>F</u>	lovida assoc	, of Insur	ave Agen	け	·
Appearing at reques		es No	0	tered with Legislat	ure: Yes No
While it is a Senate tradi	tion to encourage pu	ıblic testimony, tim	e may not permit al	l persons wishing to s	peak to be heard at this

meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

#### The Florida Senate BILL ANALYSIS AND FISCAL IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

Prepared By: T	he Professional Sta	ff of the Committee or	n Military and Veter	ans Affairs, Space, and Domestic Security
BILL:	CS/SB 574			
INTRODUCER:	Military and Veterans Affairs, Space, and Domestic Security Committee and Senator Burgess			
SUBJECT:	Termination of Agreements by a Servicemember			
DATE:	March 7, 2023	REVISED:		
ANAL	YST :	STAFF DIRECTOR	REFERENCE	ACTION
. Proctor	Pi	roctor	MS	Fav/CS
2.			JU	
3.			RC	

#### Please see Section IX. for Additional Information:

COMMITTEE SUBSTITUTE - Substantial Changes

#### I. Summary:

CS/SB 574 provides a definition of the term "government quarters" applicable to the termination of a rental agreement by a servicemember who receives military orders requiring him or her to move into government quarters, or who becomes eligible to live in and opts to move into government quarters.

Under the bill, "government quarters" is defined as "any military housing option that is available to a servicemember, including privatized military housing that is owned, operated, or managed by a private sector company."

The bill may have an indeterminate, likely insignificant, negative fiscal impact on the private sector based on the number of rental agreements terminated by servicemembers. See Section V. Fiscal Impact Statement.

The bill provides an effective date of July 1, 2023.

#### II. Present Situation:

#### Federal Servicemembers Civil Relief Act<sup>1</sup>

Originally known as the Soldiers' and Sailors' Civil Relief Act of 1940, the Servicemembers Civil Relief Act (SCRA) was enacted to provide protections related to legal proceedings or financial transactions for active duty servicemembers. Some of the proceedings and transactions covered under the SCRA are rental agreements, security deposits, evictions, mortgage foreclosures, auto leases, and health and life insurance.<sup>2</sup>

#### Termination of Residential Leases

The SCRA allows for termination of a residential lease by:

- A person who enters into military service after executing a lease;
- A servicemember who receives military orders for a permanent change of station or to deploy with a military unit for a period of not less than 90 days; or
- A servicemember who executes a lease upon receiving military orders for a permanent change of station or to deploy and thereafter receives a stop movement order effective for an indefinite period or for a period of not less than 30 days which prevents the servicemember from occupying the residence.<sup>3</sup>

In such situations, the lessor may not impose an early termination fee, and any rent amounts paid in advance for a period after the effective date of the termination must be refunded to the servicemember within 30 days of the effective date of the termination of the lease.<sup>4</sup> A lessor who keeps the security deposit of a servicemember who lawfully terminates a lease may be subject to fines and/or imprisonment for up to one year.<sup>5</sup>

#### Protection Under Installment Contracts for Purchase

The SCRA also provides protections for servicemembers relating to contracts for which a deposit or installment has been paid by the servicemember before entering military service. Under the SCRA, a court has authority to order repayment to the servicemember of all or part of the prior installments or deposits as a condition of terminating the contract. Alternatively, if the servicemember's ability to comply with the contract is materially affected by his or her military service, a court may stay any proceedings related to the contract for a period of time or make any other equitable disposition to preserve the interest of all parties.<sup>6</sup>

<sup>&</sup>lt;sup>1</sup> 50 U.S.C. ss. 3901-4043.

<sup>&</sup>lt;sup>2</sup> Consumer Financial Protection Bureau, *The Servicemembers Civil Relief Act*, available at <a href="https://www.consumerfinance.gov/consumer-tools/educator-tools/servicemembers/the-servicemembers-civil-relief-act-scra/">https://www.consumerfinance.gov/consumer-tools/educator-tools/servicemembers/the-servicemembers-civil-relief-act-scra/</a> (last visited February 17, 2023).

<sup>&</sup>lt;sup>3</sup> 50 U.S.C. ss. 3955(a)(1) and (b)(1).

<sup>&</sup>lt;sup>4</sup> 50 U.S.C. ss. 3955(e)(1) and (f).

<sup>&</sup>lt;sup>5</sup> 50 U.S.C. s. 3955(h).

<sup>&</sup>lt;sup>6</sup> 50 U.S.C. ss. 3952(a)(2) and (c).

#### Florida Uniformed Servicemembers Protection Act

In 2003, the Legislature enacted the Florida Uniformed Servicemembers Protection Act (FUSPA).<sup>7</sup> As part of the FUSPA, the Legislature expanded servicemembers' rights to terminate rental agreements and created statutory rights regarding a servicemember's right to terminate an agreement to purchase real property.

#### Termination of Rental Agreement by a Servicemember

Under the FUSPA, a servicemember may terminate his or her rental agreement if the servicemember:

- Is required, pursuant to a permanent change of station orders, to move 35 miles or more from the location of the rental premises;
- Is prematurely or involuntarily discharged or released from active duty or state active duty;
- Is released from active duty or state active duty and the rental premises is 35 miles or more from the servicemember's home of record prior to entering active duty or state active duty;
- Receives military orders requiring him or her to move into government quarters, 8 or the servicemember becomes eligible to live in and opts to move into government quarters;
- Receives temporary duty orders, temporary change of station orders, or state active duty
  orders to an area 35 miles or more from the location of the rental premises, if such orders are
  for a period exceeding 60 days; or
- Before taking possession of the rental premises, receives a change of orders to an area that is 35 miles or more from the location of the rental premises.<sup>9</sup>

Under these circumstances, the servicemember is not responsible for damages due to early termination of the rental agreement.<sup>10</sup>

#### **Military Housing Privatization Initiative**

Under the National Defense Authorization Act of 1996, Congress authorized the Military Housing Privatization Initiative (MHPI)<sup>11</sup> to address the deteriorating condition and quality of the Department of Defense's (DOD) housing inventory. In 1996, 180,000 housing units were identified as inadequate and in need of improvement or replacement. This housing maintenance backlog would have cost approximately \$20 billion and would have taken 30 years to resolve. To resolve this housing maintenance backlog, MHPI allows private developers to bid in an open competition to construct, operate, and maintain housing at military installations while DOD maintains ownership of the land of each property.<sup>12</sup>

mhpi/#:~:text=Military%20Housing%20Privatization%20Initiative%20%28MHPI%29%20Act%20of%201996,of%20military%20housing%20%28FH%20and%20Unaccompanied%20Housing%20%28UH%29. (last visited February 17, 2023).

<sup>&</sup>lt;sup>7</sup> Ch. 2003-72, Laws of Fla.

<sup>&</sup>lt;sup>8</sup> Under the United States Code, "quarters" is defined as quarters owned or leased by the Government of the United States. 5 U.S.C. s. 5911.

<sup>&</sup>lt;sup>9</sup> Section 83.682(1), F.S.

<sup>&</sup>lt;sup>10</sup> Section 83.682(4), F.S.

<sup>&</sup>lt;sup>11</sup> 10 U.S.C. ss. 2871-2885.

<sup>&</sup>lt;sup>12</sup> Military Housing Association, *About MHPI- History of the Military Housing Privatization Initiative*, available at <a href="https://www.militaryhousingassociation.org/about/about-">https://www.militaryhousingassociation.org/about/about-</a>

#### III. Effect of Proposed Changes:

CS/SB 574 provides a definition of the term "government quarters" applicable to the termination of a rental agreement by a servicemember who receives military orders requiring him or her to move into government quarters, or who becomes eligible to live in and opts to move into government quarters.

Under the bill, "government quarters" is defined as "any military housing option that is available to a servicemember, including privatized military housing that is owned, operated, or managed by a private sector company."

The bill provides an effective date of July 1, 2023.

#### IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

D. State Tax or Fee Increases:

None.

E. Other Constitutional Issues:

None identified.

#### V. Fiscal Impact Statement:

A. Tax/Fee Issues:

None.

B. Private Sector Impact:

The bill may have an indeterminate, likely insignificant, negative fiscal impact on the private sector based on the number of rental agreements terminated by servicemembers. The bill may expand the situations in which a servicemember may lawfully terminate a rental agreement.

#### C. Government Sector Impact:

None.

#### VI. Technical Deficiencies:

None.

#### VII. Related Issues:

None.

#### VIII. Statutes Affected:

This bill amends the following sections of the Florida Statutes: 83.682 and 689.27.

#### IX. Additional Information:

#### A. Committee Substitute – Statement of Changes:

(Summarizing differences between the Committee Substitute and the prior version of the bill.)

#### CS by the Military and Veterans Affairs, Space, and Domestic Security Committee on March 7, 2023:

The committee substitute removes the provision allowing a servicemember to terminate an agreement to purchase real property if relocating to military housing, and revises the definition of "government quarters" to also include military housing operated or managed by a private sector company.

#### B. Amendments:

None.

This Senate Bill Analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.

115250

### LEGISLATIVE ACTION Senate House Comm: RCS 03/07/2023

The Committee on Military and Veterans Affairs, Space, and Domestic Security (Burgess) recommended the following:

#### Senate Amendment (with title amendment)

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Delete lines 36 - 58

4 and insert:

servicemember, including privatized military housing that is owned, operated, or managed by a private sector company;

(e) The servicemember receives temporary duty orders, temporary change of station orders, or state active duty orders to an area 35 miles or more from the location of the rental premises, provided such orders are for a period exceeding 60



11 days; or 12 (f) The servicemember has leased the property, but before prior to taking possession of the rental premises, receives a 13 change of orders to an area that is 35 miles or more from the 14 15 location of the rental premises. 16 17 ======= T I T L E A M E N D M E N T ========= And the title is amended as follows: 18 Delete lines 3 - 7 19 20 and insert: 21 servicemember; amending s. 83.682, F.S.; defining the 22 term "government quarters" for purposes of the 23 termination of a servicemember's rental agreement; 24 making technical changes; providing an

Florida Senate - 2023 SB 574

By Senator Burgess

23-01669-23 2023574\_ A bill to be entitled

An act relating to the termination of agreements by a

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servicemember; amending ss. 83.682 and 689.27, F.S.; defining the term "government quarters" for purposes of the termination of a servicemember's rental agreement or agreement to purchase real property, respectively; making technical changes; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Subsection (1) of section 83.682, Florida Statutes, is amended to read:

83.682 Termination of rental agreement by a servicemember .-

- (1) Any servicemember may terminate his or her rental agreement by providing the landlord with a written notice of termination to be effective on the date stated in the notice which that is at least 30 days after the landlord's receipt of the notice if any of the following criteria are met:
- (a) The servicemember is required, pursuant to a permanent change of station orders, to move 35 miles or more from the location of the rental premises;
- (b) The servicemember is prematurely or involuntarily discharged or released from active duty or state active duty;
- (c) The servicemember is released from active duty or state active duty after having leased the rental premises while on active duty or state active duty status and the rental premises is 35 miles or more from the servicemember's home of record before prior to entering active duty or state active duty;

Page 1 of 3

 ${\bf CODING:}$  Words  ${\bf stricken}$  are deletions; words  ${\bf \underline{underlined}}$  are additions.

Florida Senate - 2023 SB 574

23-01669-23 2023574 30 (d) After entering into a rental agreement, the 31 servicemember receives military orders requiring him or her to 32 move into government quarters or the servicemember becomes eligible to live in and opts to move into government quarters. For purposes of this paragraph, the term "government quarters" means any military housing option that is available to a 35 servicemember, including privatized military installation 37 housing that is owned by a private sector company; (e) The servicemember receives temporary duty orders, 38 39

- (e) The servicemember receives temporary duty orders, temporary change of station orders, or state active duty orders to an area 35 miles or more from the location of the rental premises, provided such orders are for a period exceeding 60 days; or
- (f) The servicemember has leased the property, but <u>before</u> prior to taking possession of the rental premises, receives a change of orders to an area that is 35 miles or more from the location of the rental premises.

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4.3

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Section 2. Paragraphs (c) and (d) of subsection (1) of section 689.27, Florida Statutes, are redesignated as paragraphs (d) and (e), respectively, and a new paragraph (c) is added to that subsection, to read:

689.27 Termination by servicemember of agreement to purchase real property.—

- $\hspace{0.1in}$  (1) Notwithstanding any other provisions of law and for the purposes of this section:
- (c) "Government quarters" means any military housing option that is available to a servicemember, including privatized military installation housing that is owned by a private sector company.

Page 2 of 3

CODING: Words stricken are deletions; words underlined are additions.

Florida Senate - 2023 SB 574

23-01669-23 2023574\_\_ Section 3. This act shall take effect July 1, 2023.

59

Page 3 of 3

 ${\bf CODING:}$  Words  ${\bf stricken}$  are deletions; words  ${\bf \underline{underlined}}$  are additions.



#### The Florida Senate

#### **Committee Agenda Request**

То:	Senator Tom Wright, Chair Committee on Military and Veterans Affairs, Space, and Domestic Security
Subject:	Committee Agenda Request
Date:	February 16, 2023
	request that <b>Senate Bill #574</b> , relating to Termination of Agreements by ers, be placed on the:
	committee agenda at your earliest possible convenience.
$\boxtimes$	next committee agenda.
	Dang

Senator Danny Burgess Florida Senate, District 23

#### THE FLORIDA SENATE



Tallahassee, Florida 32399-1100

COMMITTEES:

Ethics and Elections, Chair
Education Pre-K -12, Vice Chair
Appropriations
Appropriations Committee on Criminal and
Civil Justice
Appropriations Committee on Health and
Human Services
Banking and Insurance
Health Policy
Rules

JOINT COMMITTEE:

Joint Committee on Public Counsel Oversight

**SENATOR DANNY BURGESS** 

23rd District

March 6, 2023

Senator Wright,

Please allow Senator Collins to present **SB 574: Termination of Agreements by a Servicemember** in Military and Veterans Affairs, Space, and Domestic Security on my behalf tomorrow March, 7, 2023.

Thank you for your consideration.

Sincerely,

Danny Burgess

Senator, District 23

□ 412 Senate Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5023



Office of Veteran Success

Presentation to the Senate Committee on Military & Veteran Affairs, Space, & Domestic Security



## **OVS Mission**

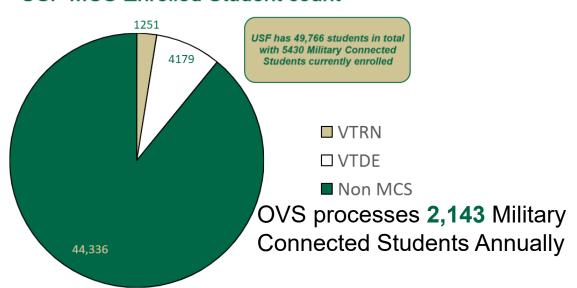
To assist Military-Connected Students integrate into a welcoming and inclusive environment at the University of South Florida and the local community where they discover academic success, personal growth, and professional development through the student life cycle.





## **OVS Points of Pride**

#### **USF MCS Enrolled Student count**



OVS supports 7,104 **Active** Military Connected Students (MCS) 1,769 Veterans and 5,335 Veteran Dependents

**Top 5 Majors Top 5 Careers** 

Health Sciences Medical/Nursing

Psychology Social Work

Biomedical Project Manager

Sciences Financial Analyst

Biology

Criminology

**87%** Success Rate Assisting Student Veterans into Meaningful Careers or Graduate School upon graduation



#### **OVS Points of Pride Academic Year 2021-2022**



#### OFFICE OF VETERAN SUCCESS

#### MISSION

Assist Military-Connected Students in integrating into a welcoming and inclusive environment at the University of South Florida and the local community where they discover academic success, personal growth, and professional development through the student life cycle.

#### VISION

An All-Inclusive Military-Connected Student Joint Center of Excellence

#### **PARTNERSHIPS**

83

Corporate and community partners participating in student veteran networking, internships, and career placement.

#### STUDENT POPULATION

14.8% Overall 15.4% Undergraduate

14.7% Graduate

#### 2021-2022 GI BILL CERTIFICATIONS

2,143 Post 9/11

Totaling over \$6.4 M to the University, and \$30 M into the local community

#### **SCHOLARSHIPS**

Awarded 17 scholarships to student veterans totaling

\$75K

#### **SCHOLARS**

21

2011-2022 Tillman Scholars

72 2020-2022 SALUTE Honor Inductees

TEAM

4

Student

National Veteran Leadership Fellow

10 Tampa staff

1 Sarasota

1 St. Petersburg Organizations

1 of 52

Campuses representing all Service ROTCs

#### AY 21-22

Military-Connected Graduates Undergraduate

1219

Masters

462

0

Doctoral

65

Total

1746

## **OVS Approach**

#### **CARES Model**

- C ommunity
- A wareness
- R ecognition
- E ncouragement
- S upport



Continuous Improvement Environmental Scanning Student Voice









Student Veterans Campus Organization
SALUTE Honor Society
Veteran Alumni Society
MCARES Employee Resource Group
Monthly Potluck
Operation Bullhorn Newsletter











## Awareness

Got Your Six Cultural Competency Workshop

**Breaking Barriers** 

**OVS Student Ambassador Program** 

Military-Connected Student Awareness

Presentations









# Recognition

Salute to Service Games
Quilts of Valor
Veterans Week
9/11 Remembrance
Service Birthday Celebrations
Grad Celebration







## Encouragement

Community College Pathways
Student Veteran Peer Mentoring Program
Honor-a-Bull Ceremony
Healing Through Writing
Graduate Advising Program









**Priority Registration** 

Military-Connected Undergraduate Research Program

**USF School Certifying Officials** 

VA VetSuccess on Campus (Piloted at USF in 2009, now the program is in 104 institutions)









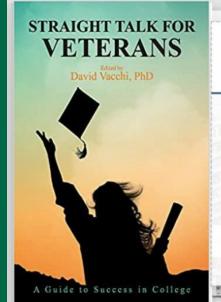
**Strategies for Veteran Success** (Military-to-Academic Transition)

**Vet-to-Vet tutoring** 

**Academic Enhancement Program** 

**Veterans Academic Commons** 

Grant Funded Veteran Coordinator assists students and is a liaison with academic advisors, colleges, and outside resources



### Strategies for Veteran Success

#### SLS 3407 CRN 18085

This course provides an overview of the military-to-academic transition process, expectations of USF, navigating campus resources, internship/scholarship opportunities, and exploring undergraduate research. This is a three-credit course.

0



January 9th - May 4th on Wednesday evenings



6:00 PM - 9:15 PM



CW Young Building, Room 206





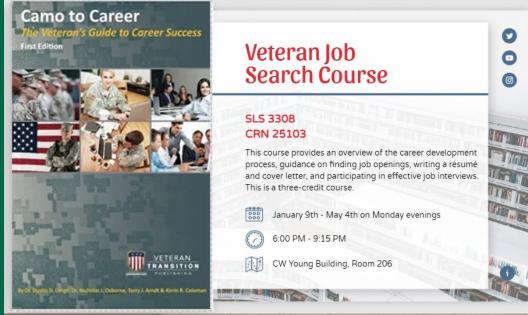
**Veteran Networking Event** 

**Corporate Partner Lunch-n-Learn** 

**Career Exploration Opportunities** 

**Internships & Career Placement** 

**Grant Funded Veteran Coordinator** assists students and is a liaison with our corporate and community partners







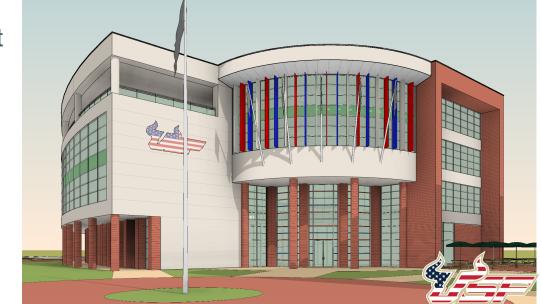
"Perhaps most important, veterans need to <u>feel</u> that they're just as <u>necessary</u> and <u>productive</u> back in society as they were on the battlefield" ~ Sebastian Junger

A premier facility dedicated to militaryconnected students with a focal point on veteran studies research (1st in the southeast and leading the nation)

Lead the nation beyond veteran friendly to one that encompasses veteran inclusivity

Establish an Undergraduate Veteran Studies Certificate & a Graduate Certificate Program

Purple Star Campus Designation



Thank You, for your continued support of our military-connected students



#### THE FLORIDA SENATE

#### **APPEARANCE RECORD**

Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the med Meeting Date	Bill Number (if applicable)
Topic VETERANIS INITIATIVES	mendment Barcode (if applicable)
Name DR RENEE AMBOL	
Job Title ASSOCIATE DIRECTOR DEFICE DEVETERAN SUCL	2566
Address 4202 E FOILER PAVE ALN 130 Phone 81	3-974.0243
TAN IPA FL 3362D Email LAND City , State Zip	RENEEDUS. EDL)
Speaking: For Against Information Waive Speaking: Information (The Chair will read this in	n Support Against formation into the record.)
Representing UNIVERSITE OF SOLITI- FLORIDA - OFFICE	OF YETERAN SLICIES
Appearing at request of Chair: Yes No Lobbyist registered with Leg	islature: Yes X No
While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing meeting. Those who do speak may be asked to limit their remarks so that as many persons as poss	g to speak to be heard at this sible can be heard.

S-001 (10/14/14)

This form is part of the public record for this meeting.

#### THE FLORIDA SENATE

#### APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

Meeting Date	copies of this form to the Seriator o	Sellate Floiessional Si	Bill Number (if applicable)
Topic <u>Veteron</u> <u>Initiative</u> S			Amendment Barcode (if applicable)
Name DR. WAYNE N.	TAYLOR		
Job Title Director Office	of Veteron Succes	5, University	of South Florida
Address 4202 E. Fowher	Mar		Phone <u>8/3-974-9935</u>
Street  Tampa  City	FL State	33 62 O Zip	Email abyne tay bre usf. du
Speaking: For Against	<b>1</b> Information	Waive S <sub>l</sub> (The Cha	peaking: In Support Against ir will read this information into the record.)
Representing University	of South Fbrie	da - Office	of Vereron Success
Appearing at request of Chair:			ered with Legislature: Yes No
			i i

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)



## Office of Military and Veteran Student Success



Florida Senate

Committee on Military and Veterans
Affairs, Space and Domestic Security

Chairman Tom Wright



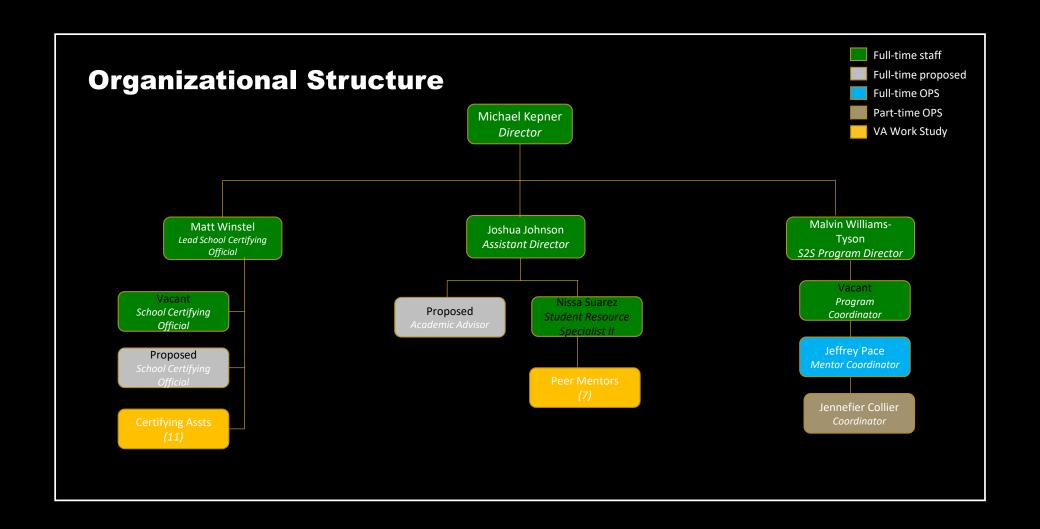
#### Office of Military and Veteran Student Success

#### **Mission Statement**

To create an *enriching* and *inclusive* environment for military-connected students to *achieve* educational and career goals through academic success and community partnerships.

#### **Vision**

To create an inclusive environment and Center of Excellence, recognized as a higher education model for service to military-connected students through best practices, policies, and culture.



#### **Our Students**

Student veterans, active duty, family members.

Non - Traditional

- 60% of students are family members

- **Average age = 26.2**
- 47% of student veterans are married
- 47% have children
- First Generation
- Diverse

**Academically** 

- 82% undergraduates
- 3.1 GPA

student veterans are women veterans

2700+

**VA Benefits** 

SCHOLARS 131

2018-2022 SALUTE Honor Inductees

#### Top 5 Colleges:

- College of Sciences
- College of Engineer & Computer Science
- College of Cmty Innov & Educ
- College of Business Admin
- College of Health Prof & Sci

#### Top 5 Undergraduate Majors:

- Psychology
- Computer Science
- Biology
- IT
- Health Sciences

2021-2022 VA Educational Benefits

2,362 Military-Connected Students

Totaling over \$6M to the University

#### Military and Veteran Student Success Strategy

- Enrollment 2 Employment = Student Experience
  - Enrollment, orientation, and certification
  - Priority Registration
- Academic Advising
  - Peer 2 Peer Mentors
- Career Services
- Monthly Programming
- Connection to other resources
  - Community and Campus Partners



#### **MVSS Approach to Services**

- ACE Events
  - Social, Professional, and Employment Opportunities

Awareness

Career Readiness

Engagement



#### Awareness

#### **Career Readiness**

#### **Engagement**

- Veteran Education and Training Seminars
- Flag Days on Memory Malls
- Veteran Ceremonies
- Fire Watch Program
- Purple Heart University

- Corporate Partner Employer
   Panels
- Veteran Career Week
- Veteran Networking Events
- VetConnect and VetWorking
- FourBlock

- Salute to Service Games
- Veterans Week
- Stole Ceremony
- Student Veterans of America
- Toys for Tots
- Monthly Celebrations

#### **Academic Services**

- Peer to Peer Mentoring and tutoring
- Military student study rooms
- Academic advisor
- Shared advising



#### **Vision for the Future**

- Establish UCF Veteran Center of Excellence
  - Military Community
  - Staff growth
  - Holistic approach
- Increase military student enrollments
- Increase Academic Advising and improve outcomes
  - Shared advising and collaborative efforts with college teams
- Broaden Career Services
  - Create veteran specific internship opportunities
  - Grow workforce opportunities for all military students



#### **THANK YOU!**

Contact:

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Go Knights!!! Charge ON!!!

#### THE FLORIDA SENATE

#### **APPEARANCE RECORD**

Meeting Date  (Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)  Bill Number (if applicable)
Topic Veteran Initiation Amendment Barcode (if applicable)
Name Michael Repner
Job Title Director, UCF Office of Military and Veteran Student
Address 4202 Z Plaza De Phone 107.823.5807
Octando FL 32816 Email michael. le pro o nific
City State Zip
Speaking: For Against Information Waive Speaking: In Support Against (The Chair will read this information into the record.)
Representing University of Central Florida
Appearing at request of Chair: Yes No Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)

#### **CourtSmart Tag Report**

Room: SB 301 Case No.: Type: Caption: Senate Military Affairs, Space, and Domestic Security Committee Judge:

Started: 3/7/2023 2:00:07 PM

	2023 2:00:07 PM		
Ends: 3/7/2	2023 3:02:25 PM Length: 01:02:19		
0-00-00 DM	Masting called to and a by Obain Wainbt		
2:00:06 PM	Meeting called to order by Chair Wright		
2:00:23 PM 2:00:27 PM	Roll Call		
2:00:27 PM 2:00:44 PM	Quorum announced Pledge of Allegiance		
2:00:44 PM 2:01:05 PM	Chair with opening comments		
2:01:32 PM	Tab 1 SB 348 9/11 Heroes Day		
2:01:39 PM	Senator Hooper explains the bill		
2:02:47 PM	Questions		
2:02:57 PM	Appearance Forms		
2:03:00 PM	William Smith, FL PBA, waives in support		
2:03:11 PM	Debate		
2:03:16 PM	Senator Torres		
2:05:09 PM	Senator Collins		
2:06:25 PM	Senator Pizzo		
2:08:32 PM	Chair with comments		
2:08:59 PM	Senator Hooper		
2:09:16 PM	Roll call		
2:09:53 PM	SB 348 is reported		
2:10:10 PM	Tab 2 CS/SB 418 Insurance		
2:10:26 PM	Senator Perry explains the bill		
2:11:06 PM	Questions		
2:11:09 PM	Senator Pizzo		
2:11:17 PM	Senator Perry		
2:11:25 PM	Amendment Barcode 968960		
2:11:33 PM	Senator Perry explains		
2:11:51 PM	Questions		
2:11:58 PM	Debate		
2:12:04 PM	Amendment Adopted		
2:12:17 PM	Amendment Barcode 827648		
2:12:20 PM	Senator Perry explains		
2:12:52 PM	Questions		
2:12:57 PM	Amendment to Amendment Barcode 147662		
2:13:03 PM	Senator Perry explains		
2:13:07 PM	Questions		
2:13:20 PM	Debate		
2:13:28 PM	Amendment to Amendment is adopted		
2:13:35 PM 2:13:45 PM	Back on Amendment Barcode 827648 as amended Questions		
2:13:45 PM 2:13:50 PM	Debate		
2:13:56 PM	Amendment is adopted		
2:14:06 PM	Back on Bill		
2:14:10 PM	Questions		
2:14:10 PM	Appearance		
2:14:15 PM	William Arnold, American Integrity Insurance Company waives in support		
2.17.13 1 W	Objective Addition Officers Deposit Leasure and a very variety in Support		

Christine Ashburn, Citizens Property Insurance waives in support

2:14:37 PM BG Murphy, Florida Assn. of Insurance Agents waives in support
2:14:48 PM Debate
2:14:50 PM Senator Pizzo
2:15:12 PM Senator Perry
2:15:34 PM Senator Pizzo
2:15:38 PM Senator Perry
2:16:21 PM Roll call

2:14:26 PM

2:16:38 PM	CS/CS/SB 418 is reported
2:16:57 PM	Tab 3 SB 574 Termination of Agreements by a Servicemember
2:17:08 PM	Senator Collins explains the bill on behalf of Senator Burgess
2:18:29 PM	Questions
2:18:36 PM	Amendment Barcode 115250
2:18:40 PM	Senator Collins explains the amendment
2:18:48 PM	Questions
2:19:05 PM	Debate
2:19:16 PM	Senator Collins
2:19:21 PM	Amendment is adopted
2:19:29 PM	Back on the bill
2:19:33 PM	Questions
2:19:36 PM	Debate
2:19:40 PM	Senator Torres
2:20:26 PM	Chair with comments
2:20:31 PM	Senator Collins
2:20:56 PM	Roll call
2:21:16 PM	CS/SB 574 is reported
2:21:33 PM	Tab 4 Presentation on Military and Veteran Student Success Programs and Initiatives - University of
South Florida	
2:21:50 PM	Dr. Wayne Taylor, Director-Office of Veterans Success, presents
2:37:40 PM	Questions
2:37:44 PM	Chair Wright
2:39:16 PM	Senator Collins
2:39:31 PM	Chair Wright
2:39:41 PM	Tab 5 Presentation on Military Veteran Student Success Programs and Initiatives-University of Central
Florida	
2:40:04 PM	Michael Kepner, Director-Office of Military and Veteran Student Success presents
2:57:43 PM	Questions
2:57:53 PM	Chair Wright
2:58:11 PM	Senator Collins
3:00:37 PM	Chair Wright
3:00:58 PM	Votes After motions
3:01:07 PM 3:01:28 PM	Senator Berman
3:01:47 PM	Senator Calatayud Without objection adopted
3:01:47 PM 3:01:57 PM	Senator Torres moves for technical/conforming changes
3:02:06 PM	Senator Pizzo moves to adjourn
3:02:00 PM 3:02:14 PM	Meeting adjourned
J.UZ. 14 F W	wooding adjourned