

COMMITTEE MEETING EXPANDED AGENDA

**APPROPRIATIONS SUBCOMMITTEE ON
TRANSPORTATION, TOURISM, AND ECONOMIC
DEVELOPMENT**

**Senator Latvala, Chair
Senator Clemens, Vice Chair**

MEETING DATE: Thursday, January 22, 2015

TIME: 10:30 a.m.—12:00 noon

PLACE: 301 Senate Office Building

MEMBERS: Senator Latvala, Chair; Senator Clemens, Vice Chair; Senators Brandes, Detert, Diaz de la Portilla, Gibson, Hukill, Sachs, and Thompson

TAB	BILL NO. and INTRODUCER	BILL DESCRIPTION and SENATE COMMITTEE ACTIONS	COMMITTEE ACTION
	Agency Overviews and Updates for: - Department of Transportation - Commission for the Transportation Disadvantaged - Department of Highway Safety and Motor Vehicles		Presented
Other Related Meeting Documents			

AGENCY OVERVIEW

Presenter:

Jim Boxold, Secretary
Florida Department of Transportation

Florida Senate
Appropriations Subcommittee on
Transportation, Tourism & Economic
Development
January 22, 2015

❖ Governor Scott's *It's Your Money Tax Cut Budget* Provided \$10.1 billion in Transportation Investments.

Seaport Funding

- Provided more than \$139.3 million to continue our state's commitment to develop and enhance Florida's 15 seaports.

DOT Work Program

- \$9.4 billion in Transportation Improvements
 - \$4.1 billion for Construction
 - \$610 million to Resurface/Reconstruct
 - \$193 million for Bridge Repair and Replacement
 - \$139 million for Seaport Infrastructure Improvements
 - \$337 million for Aviation Improvements

OUR MISSION

The department will provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity and preserves the quality of our environment and communities.

OUR VISION

Serving the people of Florida by delivering a transportation system that is fatality and congestion free.

Mission, Goals & Objectives (s.334.046(4), Florida Statutes)

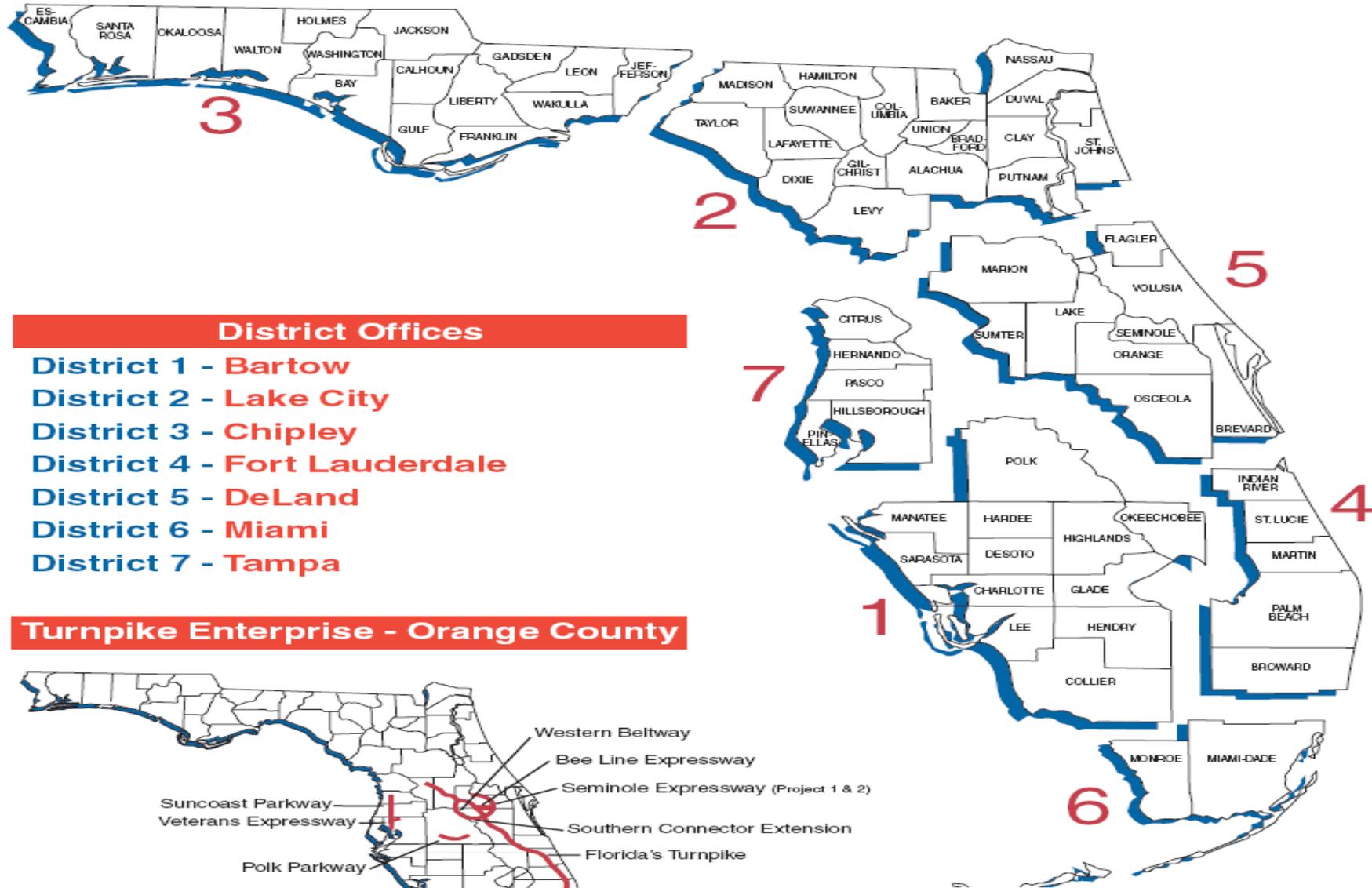
Safety

**System
Preservation**

Capacity

a) **Preservation.**--Protecting the state's transportation infrastructure investment. Preservation includes:

1. Ensuring that 80% of the pavement on the State Highway System meets department standards;
2. Ensuring that 90% of department-maintained bridges meet department standards; and
3. Ensuring that the department achieves 100% of the acceptable maintenance standard on the state highway system.



District Offices

- District 1 - Bartow
- District 2 - Lake City
- District 3 - Chipley
- District 4 - Fort Lauderdale
- District 5 - DeLand
- District 6 - Miami
- District 7 - Tampa

Turnpike Enterprise - Orange County



- Decentralized Agency – Seven Districts and the Florida Turnpike Enterprise
- \$8.361 Billion Average Annual Funding (FY 2015-19)
- *6,505 Positions (10,354 in 2001)*
- Adopted Work Program (FY 2015-19)
 - Number of Projects 9,720
 - Number of Project Phases 19,393
- Highly Privatized
 - Construction 100%
 - Toll Collections 99%
 - Design 83%
 - Maintenance 86%
 - Planning 75%



TRANSPORTATION SYSTEM COMPONENTS

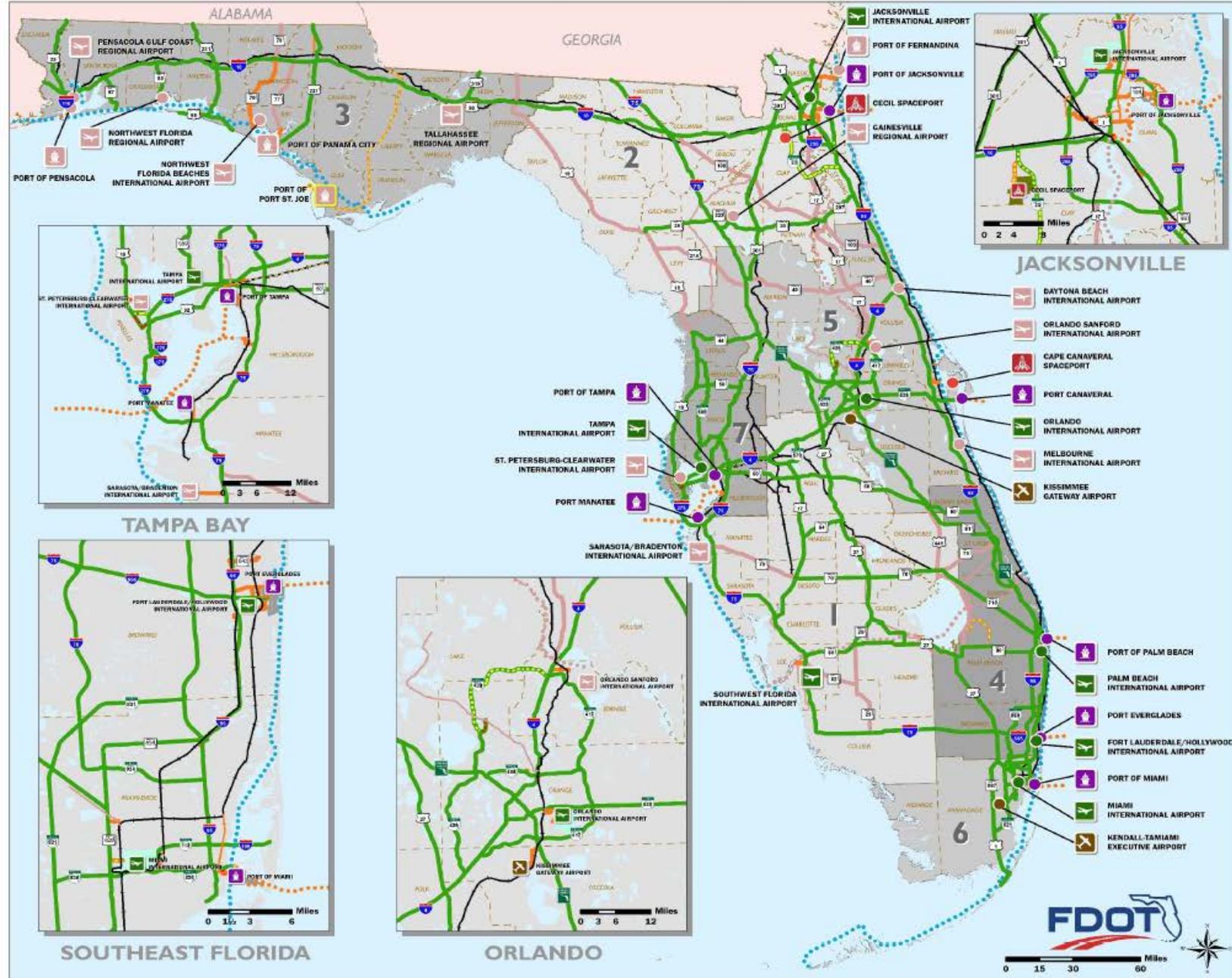
COMPONENT	OWNER / OPERATOR	FACILITIES
State Highways	State of Florida	12,076 Centerline Miles; 6,661 Bridges
Local Roads	Local Government	107,455 Centerline Miles; 5,051 Bridges
Public Transit	Local Agencies / SFRTA	28 Urban fixed-route systems; 2 commuter rail system (Tri-Rail & SunRail)
Rail	Private Sector	2,786 Miles
Seaports	Local Agencies	15 Seaports
Waterways	Federal & State Governments	3,475 miles of intra-coastal and Inland routes
Aviation	Local Agencies	19 commercial airports, 27 military facilities, 110 public and 636 private general aviation
	Special Districts	2 spaceports; 5 launch facilities



FLORIDA TRANSPORTATION SYSTEM

Priorities & Funding

COMPONENT	PRIORITIES	FUNDING
State Highways	Florida Department of Transportation (FDOT) (in coordination with local partners)	State & Federal, Tolls, Local Matching
Local Roads	Local Governments	Local Sources, State & Federal for certain programs
Public Transit	Local Agencies	Local Sources, State & Federal Assistance
Rail	Private Sector	Private Sector, State Strategic Intermodal System (SIS) Funds
Seaports	Local Agencies Florida Seaport Transportation & Economic Development Council (FSTED) for State Funds	Local Sources, State & Federal Assistance, State SIS Funds
Aviation	Local Agencies	Local Sources, State & Federal Assistance, State SIS Funds



SIS Florida's Strategic Intermodal System

Airports & Spaceports

- SIS Airport
- Emerging SIS Airport
- SIS Reliever Airport
- SIS Spaceport

Seaports

- SIS Seaport
- Emerging SIS Seaport

Freight Terminals

- SIS Freight Terminal
- Emerging SIS Freight Terminal
- Intermodal Logistics Center

Passenger Terminals

- SIS Passenger Terminal
- Emerging SIS Passenger Terminal

Highway

- SIS Highway Corridor
- Emerging SIS Highway Corridor
- SIS Highway Connector
- Military Access Facility

Rail

- SIS Railway Corridor
- Emerging SIS Railway Corridor
- SIS Railway Connector

Waterways

- SIS Waterway
- Emerging SIS Waterway
- SIS Waterway Connector

Facilities: Planned Add & Drop

- Planned Add
- Planned Drop



A five-year plan of transportation projects as defined in section s.339.135, F.S.

- Developed in partnership with communities, metropolitan planning organizations, local governments, state and federal agencies, modal partners, and regional entities
- Projects must be consistent with laws, policies, program objectives and priorities

- Multi-year transportation projects start before the total amount of cash is available to fund the entire project
- Future revenues are used to pay for a project as actual expenditures occur
- The finance plan and cash forecast are used to measure and evaluate the anticipated future revenues against total and planned project commitments

FDOT is the only state agency in Florida that operates this way



FIVE-YEAR WORK PROGRAM FY 2015-19

TOTAL BY FUNDING SOURCES

Right of Way and State
Infrastructure Bank

Bonds
\$1,804 M
4%

State
\$23,452 M
56%

Federal-Aid
\$11,074 M
27%

Turnpike and Tolls
\$4,212 M
10%

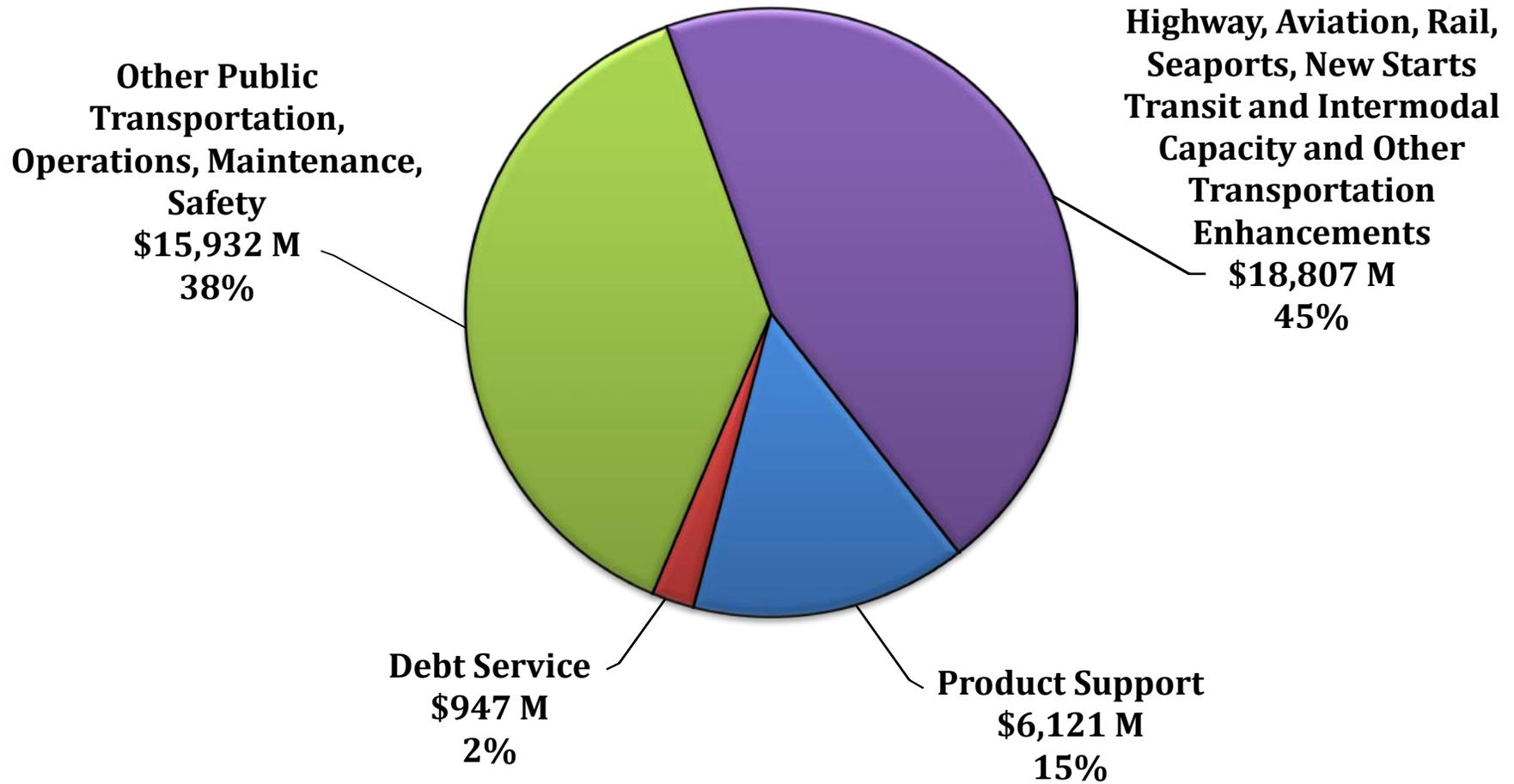
Local & Other Funds
\$1,265 M
3%

TOTAL 5 YEAR ADOPTED WORK PROGRAM \$41.8B



FIVE-YEAR WORK PROGRAM FY 2015-19

TOTAL BY MAJOR ACTIVITY



TOTAL 5 YEAR ADOPTED WORK PROGRAM \$41.8B



FIVE-YEAR WORK PROGRAM *ANNUAL DEVELOPMENT SCHEDULE*

ACTIVITY	MAY	JUN	JUL NEW FY	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL NEW FY
MPO ESTABLISH PRIORITIS													CYCLE STARTS OVER		
EXECUTIVE COMMITTEE POLICY AND FUNDING DECISIONS															
WORK PROGRAM INSTRUCTIONS ISSUED															
STATEWIDE AND DISTRICT PROGRAMS -PROJECTS IDENTIFIED															
PUBLIC HEARINGS															
DETAILED AND EXECUTIVE OFFICE REVIEW															
TRANSPORTATION COMMISSION REVIEW AND PUBLIC HEARING															
SUBMIT FINAL TENTATIVE WORK PROG TO GOVERNOR/ LEGISLATURE															
APPROVE BUDGET AND ADOPT WORK PROGRAM															



FY 2015-16 LEGISLATIVE BUDGET REQUEST

TOTAL FY 2015-16 REQUEST

<u>Type of Budget</u>	<u>\$ Amount in Millions</u>	<u>% of Total Request</u>
Work Program	7,309.7	88.7%
Debt Service	166.4	2.0%
Operating	749.6	9.1%
FCO	18.2	0.2%
Total	<u>8,243.9</u>	<u>100.0%</u>



Planned Performance and Production Results:

- Construction of approximately 157 new lane miles
- Resurfacing, reconstruction, and rehabilitation of approximately 2,281 existing lane miles
- Repair or rehabilitation of 78 bridges
- Replacement of 13 bridges
- Every \$1 invested in transportation returns almost \$5 in economic return



FY 2015-16 LEGISLATIVE BUDGET REQUEST

OPERATING BUDGET HIGHLIGHTS

\$8.2 M – Organizational Efficiency Investments

- \$3.8M – 2nd Year for Transportation Work Program Integration Initiative
- \$516K – Consolidated Geospatial Roadway Data Strategic Framework
- \$754K – eConstruction Paperless Workflow Initiative
- \$300K – Overweight Truck Permit Application System

\$2.3 M – Department Operations Investments

- \$1.9M – Minor Repair and Upkeep of Aging Resources to mitigate code corrections
- \$639K – Replacement Equipment for Materials and Testing Labs



\$18.2 M Fixed Capital Outlay Buildings and Grounds

- \$12M – Cocoa Brevard Operations Center
- \$855K – Environmental Site Restoration
- \$3.7M – Code Corrections for Americans with Disabilities Act, Fire and Life Safety
- \$1.6M – Modifications to Existing Facilities and New Minor Construction for Asset Protection and Efficiency
- \$1.9M – Maintenance & Repairs to Department Structures



ADOPTED WORK PROGRAM

ACCOUNTABILITY AND OVERSIGHT

Florida Transportation Commission

- In-depth evaluation of the Tentative Work Program development compliance
- Performance and production review

Monthly measurement evaluated by leadership team

- Performance – ability to deliver projects as planned
- Production – projects delivered in total

Various reports to Governor and the Legislature

Internal and external financial audits

- By program
- By project
- By fund

North Carolina

- Interoperability went live July 2013
- Transponder and video-based tolling
- One Florida
 - FTE serves as the HUB for all Florida Agencies



Georgia

- Interoperability went live in Sept 2014
- Video-based tolling for many transactions
- Migrating to full transponder-based tolling
- Florida provides rental car tolling support for rental vehicles in Ga lanes
- One Florida
 - FTE serves as the HUB for all Florida Agencies



Future Interoperable States

- South Carolina
- Texas
- Kansas
- Alabama
- Oklahoma
- Louisiana



Florida Department of
TRANSPORTATION

Questions?



Transition of Non-Emergency Medicaid Transportation

Commission for the Transportation Disadvantaged

January 22, 2015



Commission for the Transportation Disadvantaged

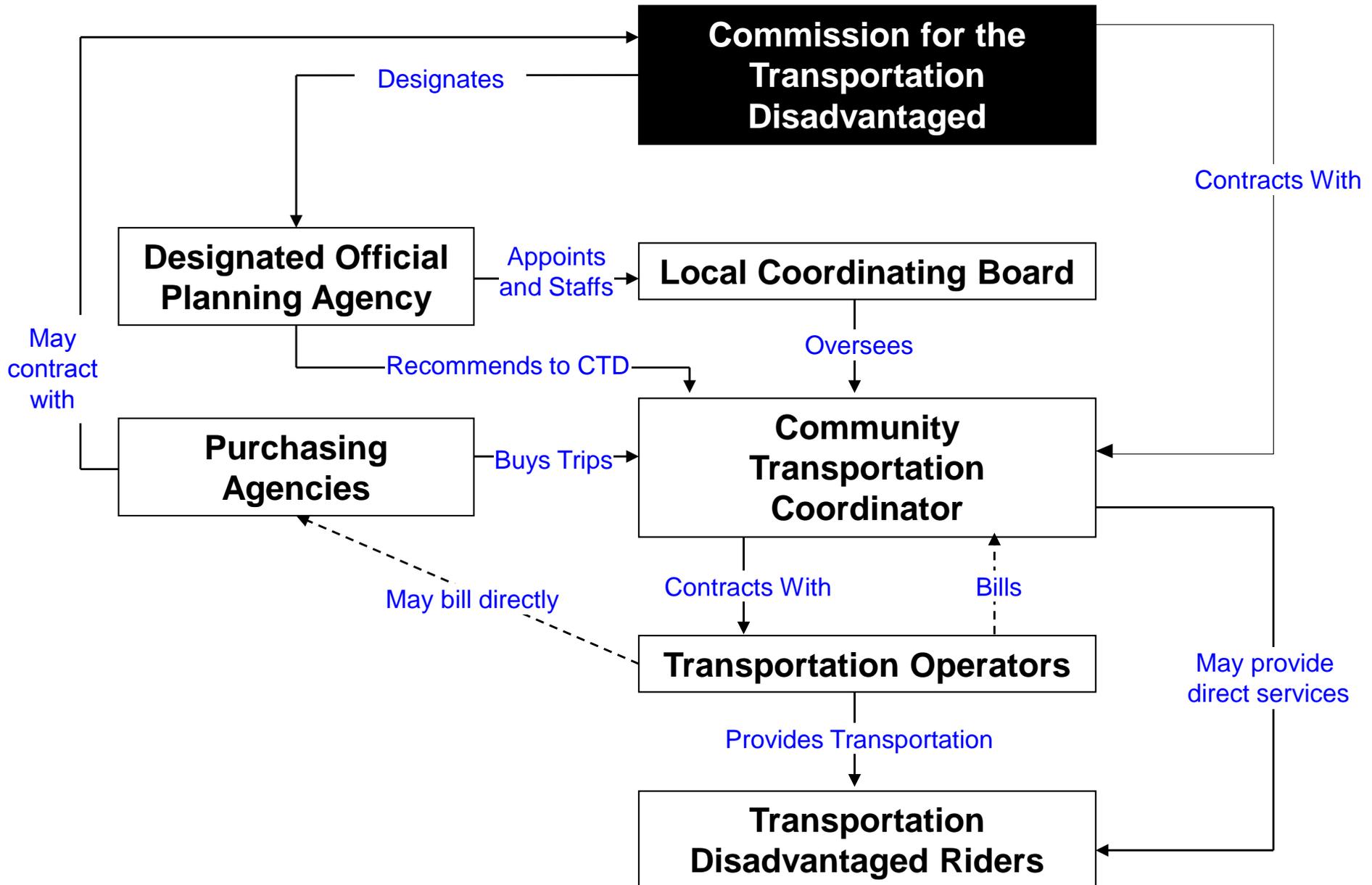
- **Independent State Agency administratively housed within Florida DOT**
- **Governed under Chapter 427 F.S.**
- **Responsible for the coordination of transportation services for older adults, persons with disabilities and people of low income and children who don't have access to transportation**





**Transportation
Disadvantaged**

Coordinated Transportation System Organization





Pre-Medicaid Reform (2004-2014)

- **AHCA contracted with the Commission to provide NEMT services**
- **Commission subcontracted with local Community Transportation Coordinators and Subcontracted Transportation Providers**
- **Coordination**
 - **Allowed for Multi-loading riders**
 - **Cost effective**



Transition of NEMT to Managed Care - 2014

- **2011 Legislature passed Medicaid Reform legislation**
- **Transition occurred between May – August 2014**
- **Split responsibility of NEMT services**
 - **Managed Care Organizations responsible for transporting Medicaid Recipients enrolled in managed care to services**
 - **Commission responsible for transporting Medicaid Recipients not enrolled in managed care to services**
- **Impact on riders and local transportation providers**
- **Impact on coordination**
 - **Reduction in coordination of transportation services**
 - **Increased costs for transportation**



Transition of NEMT to a Regional Broker System - 2015

- **AHCA is transitioning NEMT for Medicaid Recipients not enrolled in managed care to a regional broker system**
 - **AHCA's NEMT contract with the Commission ends on Feb 28, 2015**
 - **Commission's NEMT contracts with Community Transportation Coordinators and Subcontracted Transportation Providers end on Feb 28, 2015**
- **Budget authority for Medicaid in Commission budget = \$0 for FY 2015-16**



A SAFER
FLORIDA
HIGHWAY SAFETY AND MOTOR VEHICLES

Agency Overview

January 22, 2015



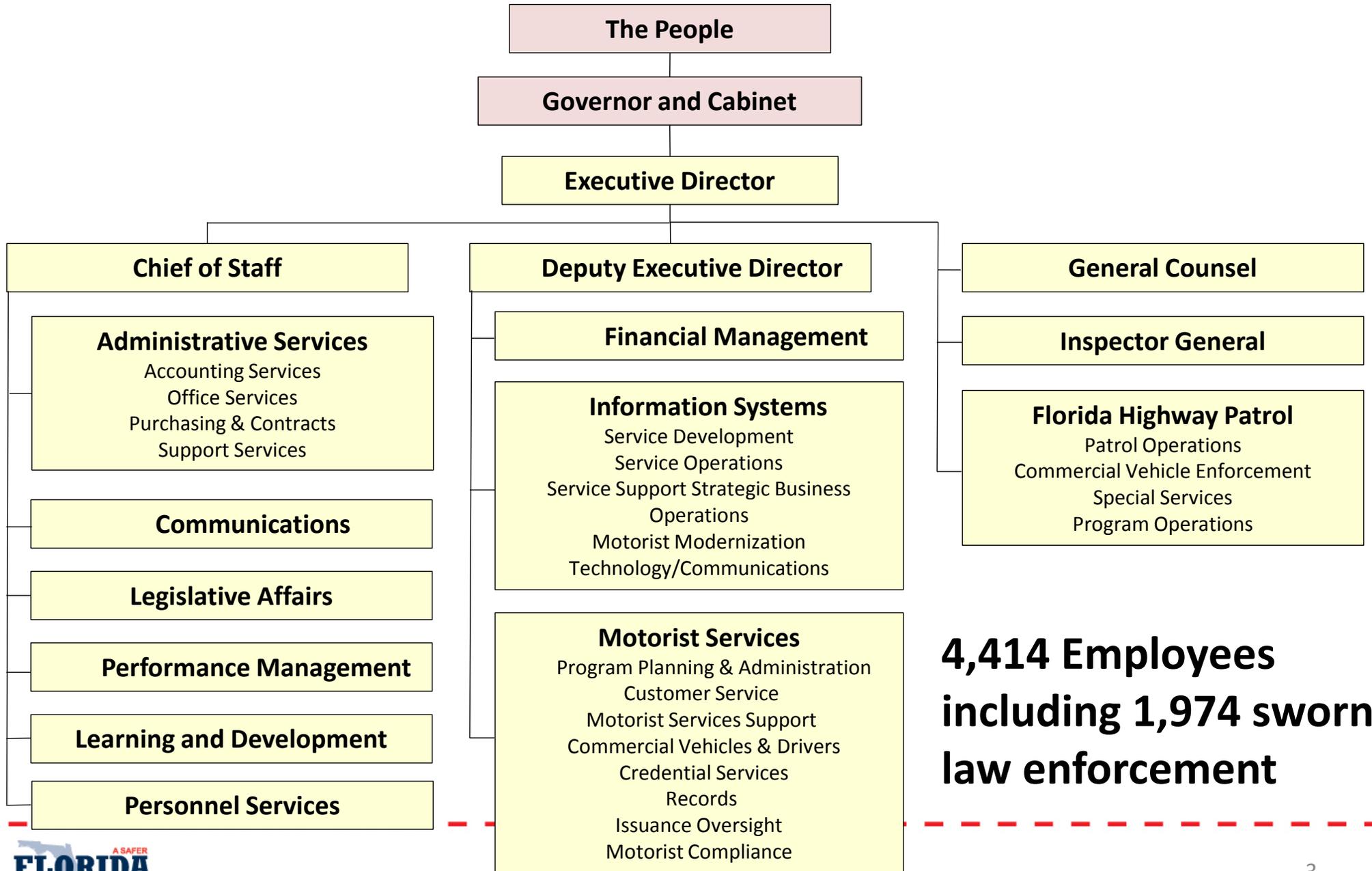
AGENCY OVERVIEW

Department of Highway Safety and Motor Vehicles

Our Mission: “Providing Highway Safety and Security Through Excellence in Service, Education, and Enforcement”.

Composed of Four Divisions: Florida Highway Patrol, Motorist Services, Administrative Services, and Information Systems Administration.

Who are we?



**4,414 Employees
including 1,974 sworn
law enforcement**

What We Do

- License more than 15 million drivers and issue ID cards to over 2 million Floridians;
- Register 19 million vehicle & vessels annually;
- Patrol more than 85,000 miles of highways daily to keep residents and visitors safe on the roads (*31 million miles annually*);
- Provide data and statistics to law enforcement, federal, state and local agencies and academic institutions.

Core Services

Motorist Services

- Driver license and Identification Card issuance
- Commercial driver licenses
- Motor vehicle title and registration issuance (License Plates)
- Motorist compliance (License suspensions and reinstatements)
- Financial responsibility (Vehicle Insurance Compliance)
- DUI and Driver education and improvement programs and licenses
- Medical review of drivers
- Driver, motor vehicle and crash records
- Vessel title and registration
- Motor vehicle dealer, manufacturer and distributor licensing
- Mobile home & RV dealer, manufacturer and installer licensing

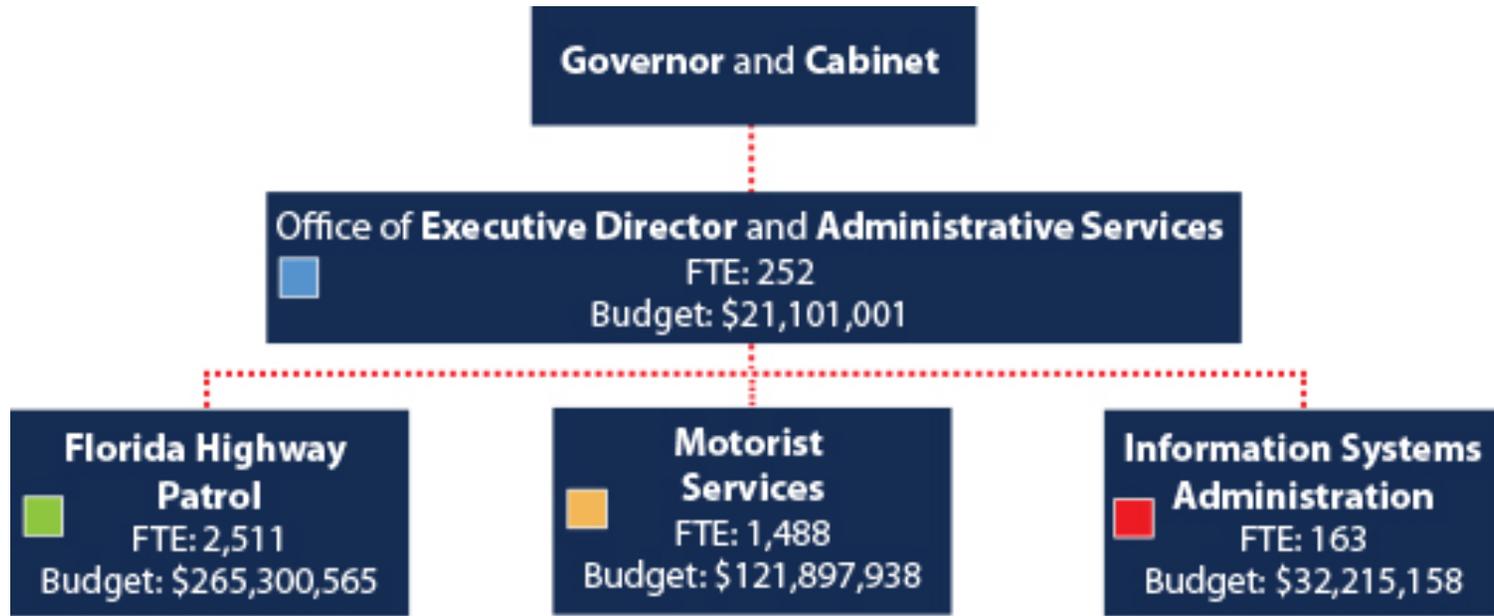
Florida Highway Patrol

- Help ensure motorists safety through the enforcement of Florida's traffic laws
- Motorist assistance
- Crash response and investigation
- Traffic homicide / fatality investigations
- Criminal Interdiction
- Domestic security / Mutual Aid
- Commercial Vehicle Enforcement

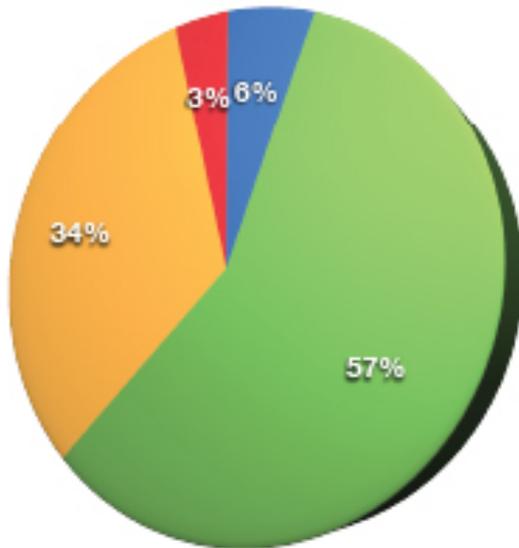
Administration/Information Services

- Data security protection
- Law enforcement technology support
- Public safety education outreach
- Administrative Reviews to ensure due process for motorists

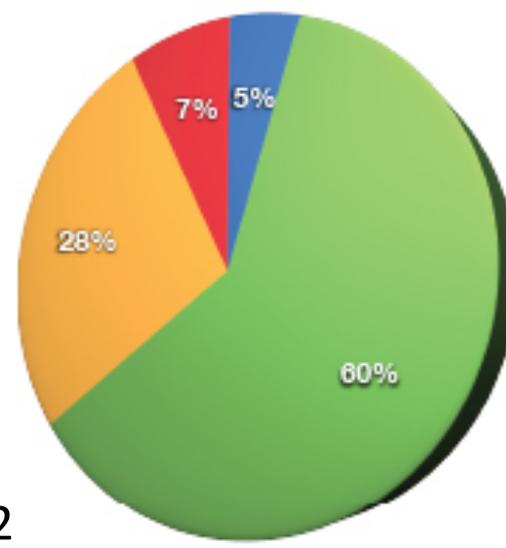
Fiscal Year 2014-15 Budget



FTE by Division



Budget by Division



FTE:
4,414

Budget:
\$440,514,662

Fiscal Impact

Responsible for distributing over *\$2.85 billion* to:

- ❖ Department of Agriculture & Consumer Svs—\$1.4m
 - ❖ Department of Juvenile Justice—\$18.1m
 - ❖ Florida Fish and Wildlife Commission—\$25.7m
 - ❖ Department of Education—\$119.6m
- ❖ Counties and Other Local Governmental Entities—\$416.6m
 - ❖ General Revenue—\$829.6m
 - ❖ Department of Transportation—\$935.4m

How we do it - Major Systems



Florida Driver's License Information Systems
15.4M Driver Licenses

- 5.1M Renewals Annually
- 1.2M CIPS
- 900K Online



Florida Registered Vehicle Information Systems

- 19.6M Vehicles
- 14.6M Renewals
- 2.3M Online



Driver and Vehicle Information Database

- 1.5-2M Monthly Inquiries
- 904 Agencies
- 67,000 users



Computer Aided Dispatch

- Serves 12 Agencies
- 690K FHP
- 1.1M Total

Rapid ID



Mobile Fingerprint Rapid ID

- 2000 Devices FHP and FWC
- 28K Transactions
- 5K Positives
- 2100 Arrests
- 602 Assists to LE



Traffic Citation Accounting and Transmission System

- 3M Yearly



Virtual Office

- 300K Monthly Transactions



Electronic Filing System (EFS) Electronic Temporary Registration (ETR)

- 1.1M EFS
- 1.2M ETR



Florida Crime Information Center / National Crime Information Center

- 9M Monthly

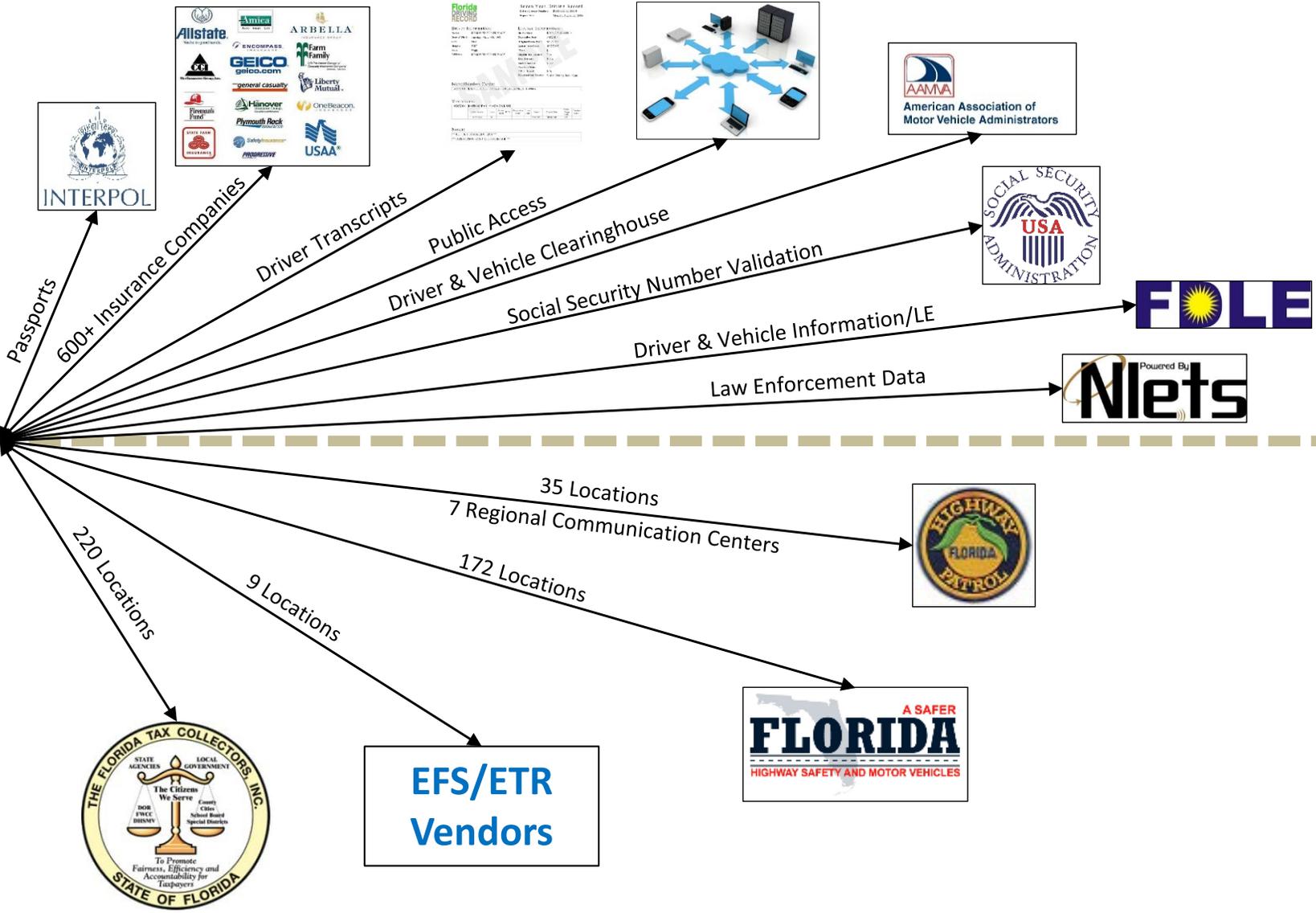


Customer Service Center

- 930K Calls Annually
- 150K To Help Desk

Connections

Data Exchanges
-1200+ FTP & Real-Time Data Exchanges

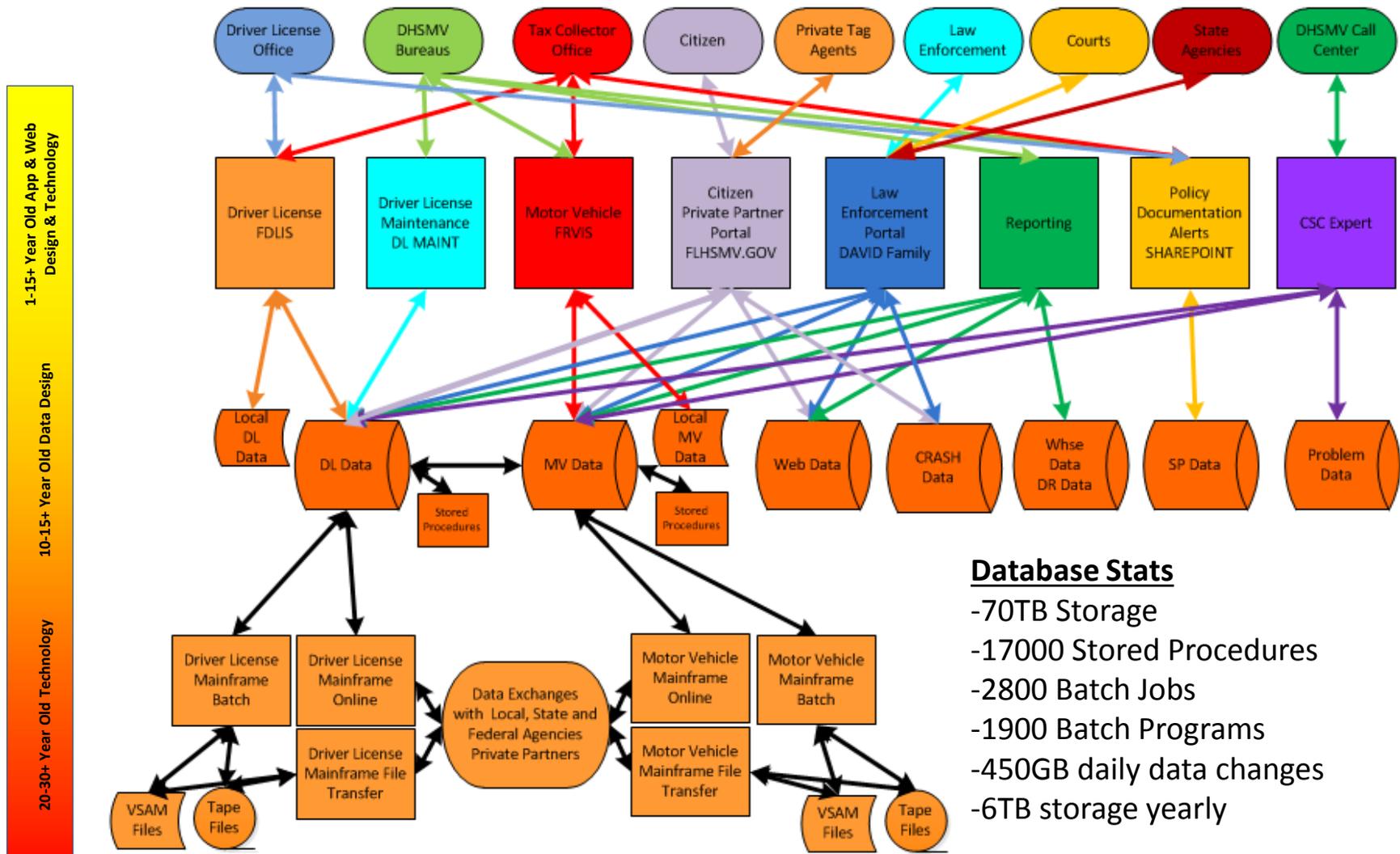


Field Network
-4.4TB Daily Data
-1000 Network Devices
-392 Servers
-4000 Desktops

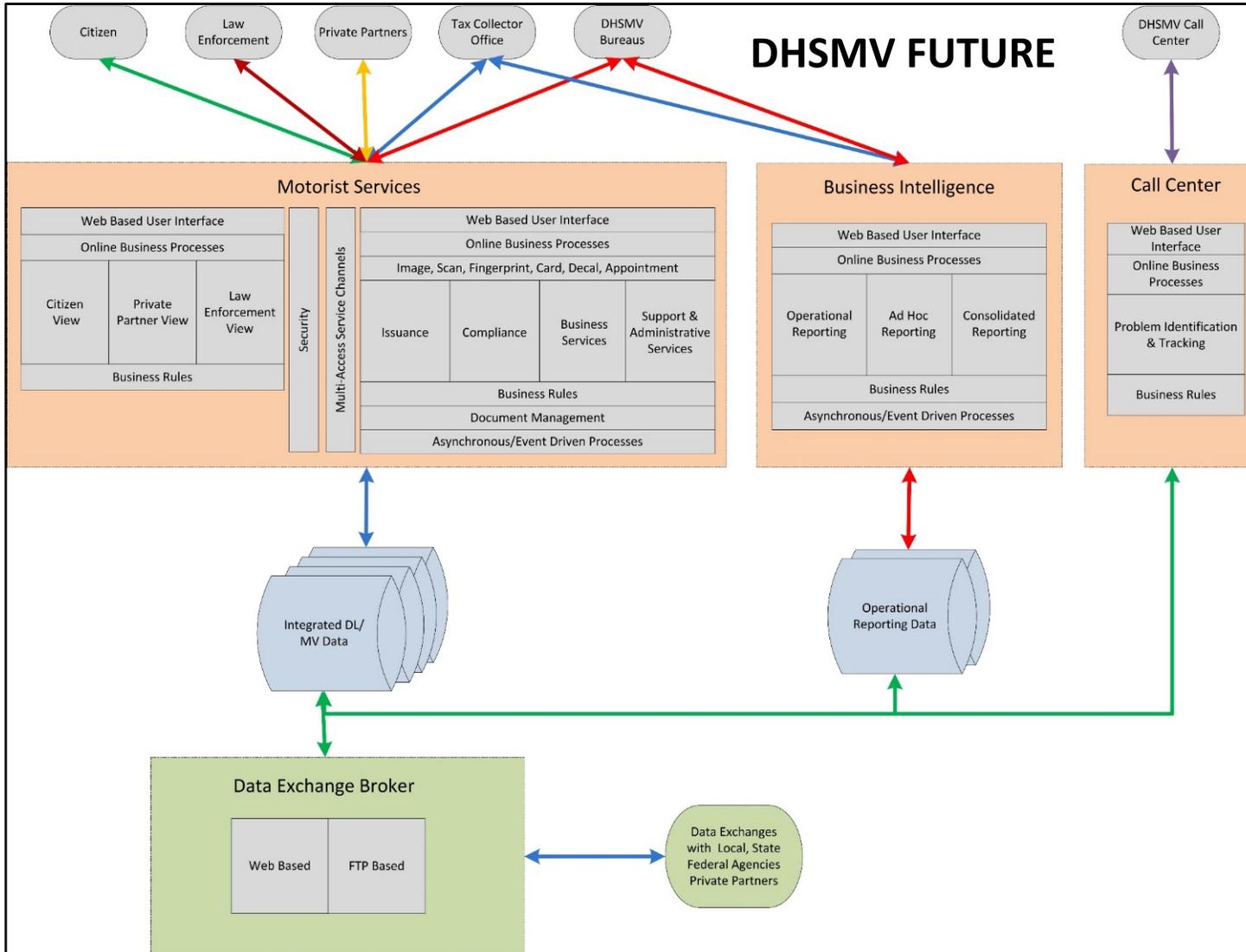


Current Architecture

DHSMV TODAY



Where we are headed - Modernization

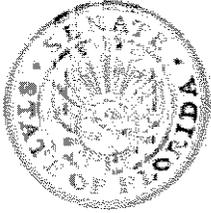


Business

- Single Customer View
- Self Service Capabilities
- Real-Time Interfaces
- Streamline Data Entry
- Legal Requirements
- Tracking/Accountability
- Improve Service Delivery
- Flexible & Expandable

Technology

- Web-based Interface
- Singled Integrated DB
- 3rd Party Integrations
- Automated Data Loads
- Rules Engine
- Data Exchange Broker
- Reporting Tools
- Scalable



THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

COMMITTEES:

Community Affairs
Appropriations Subcommittee on Transportation,
Tourism, and Economic Development
Commerce and Tourism- Vice Chair
Transportation
Ethics and Elections

JOINT COMMITTEE:

Joint Administrative Procedures Committee

SENATOR GERALDINE F. THOMPSON
12th District

January 14, 2015

The Honorable Jack Latvala
408 Senate Office Building
404 South Monroe Street
Tallahassee, FL 32399

Dear Chair Latvala:

I respectfully request an excused absence from the January 22 meeting of the Appropriations Subcommittee on Transportation, Tourism, and Economic Development.

I will be attending an organizational meeting in Senate District 12, and unable to stay in Tallahassee.

Sincerely,

A handwritten signature in cursive script that reads "Geraldine F. Thompson".

Senator Geraldine F. Thompson, D-12

A handwritten signature in cursive script that reads "Garrett Richter".

REPLY TO:

- 611 W. South Street, Suite 204, Orlando, Florida 32805
- 224 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5012

Senate's Website: www.flsenate.gov

ANDY GARDINER
President of the Senate

GARRETT RICHTER
President Pro Tempore



THE FLORIDA SENATE

Senator Maria Lorts Sachs
Minority Leader Pro Tempore
District 34

Committees:

Higher Education
Vice Chair

Fiscal Policy

Communications, Energy,
and Public Utilities

Appropriations
Subcommittee on
Education

Appropriations
Subcommittee on
Transportation, Tourism,
and Economic
Development

Military Affairs, Space,
and Domestic Security

Regulated Industries

STAFF:

Matthew Damsky
Legislative Assistant

Laura Jiménez
Legislative Assistant

January 21, 2015

The Honorable Jack Latvala
408 Senate Office Building
404 South Monroe Street
Tallahassee, FL 32399-1100

Dear Chair Latvala,

I will not be able to attend the Appropriations Subcommittee on Transportation, Tourism, and Economic Development meeting taking place at 10:30PM on January 22, 2015, as I have a family emergency.

Very truly yours,

State Senator Maria Sachs
District 34

CC: Phillip Miller,
Staff Director



THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

1/22/15

Meeting Date

Bill Number (if applicable)

Topic Agency Overview and Update

Amendment Barcode (if applicable)

Name Jim Boxold

Job Title Secretary of Transportation

Address 605 Suwannee Street

Phone (850)-414-4575

Street

Tallahassee

Florida

32399

Email jim.boxold@dot.state.fl.us

City

State

Zip

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Florida Department of Transportation

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

S-001 (10/14/14)



APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

1/22/15
Meeting Date

Bill Number (if applicable)

Topic Non-emergency Medicaid Transportation

Amendment Barcode (if applicable)

Name Steve Holmes

Job Title Ex Dir

Address _____
Street

Phone 850 688-2953

City

State

Zip

Email _____

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing Commission for the Transportation Disadvantaged

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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THE FLORIDA SENATE
APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

1/22/15
Meeting Date

N/A
Bill Number (if applicable)

Topic CTD, Non-Medicaid Emergency Transportation

Amendment Barcode (if applicable)

Name Beth Kidder - AHCA

Job Title Asst. Deputy Secretary for Medicaid operations

Address 2727 Mahan Drive
Street

Phone (850) 412-3612

Tallahassee Fl. 32308
City State Zip

Email _____

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing AHCA

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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APPEARANCE RECORD

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

Meeting Date _____ Bill Number (if applicable) _____
 Topic RURAL ~~ROAD~~ Transportation Amendment Barcode (if applicable) _____

Name Andrew DeCandido

Job Title EXECUTIVE DIRECTOR

Address 604 WILMUT ST Phone 904-403-3020

Street _____
 City Green Cove Springs FL State _____ Zip _____
 Email andrew@ruralctc.org

Speaking: For Against Information
 Waive Speaking: In Support Against
 (The Chair will read this information into the record.)

Representing RURAL CTC'S

Appearing at request of Chair: Yes No
 Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

THE FLORIDA SENATE

APPEARANCE RECORD



(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

1/22/05

Meeting Date

Bill Number (if applicable)

Topic MEDICAID TRANSPORTATION

Amendment Barcode (if applicable)

Name ED WARD CLARK

Job Title DIRECTOR OF TRANSPORTATION

Address 2595 OLD MOULTRIE ROAD

Phone 904-209-3718

Street

ST. AUGUSTINE FL 32086

Email ECLARK@STJOHNSCOA.COY

City

State

Zip

Speaking: For Against Information

Waive Speaking: In Support Against (The Chair will read this information into the record.)

Representing ST. JOHNS COUNTY COUNCIL ON AGING INC

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

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THE FLORIDA SENATE
APPEARANCE RECORD



(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

1/22/2015

Meeting Date

Bill Number (if applicable)

Topic DHSMV

Amendment Barcode (if applicable)

Name TERRY RHODES

Job Title EXECUTIVE DIRECTOR

Address 2900 Apalachee Parkway
Street

Phone 850-617-3100

City

State

Zip

Email

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing DHSMV

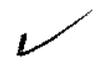
Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

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APPEARANCE RECORD



(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

1/22/2015

Meeting Date

Bill Number (if applicable)

Topic DHSMV -

Amendment Barcode (if applicable)

Name DIANA VAUGHN

Job Title DEPUTY EXECUTIVE DIRECTOR

Address 2900 Apalachee Parkway
Street

Phone 850-617-3100

City

State

Zip

Email dianavaughn@flhsmv.se

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing DHSMV

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD



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1/22/2015

Meeting Date

Bill Number (if applicable)

Topic DHSMV

Amendment Barcode (if applicable)

Name ROBERT FIELDS

Job Title CHIEF INFORMATION OFFICER

Address 2900 Apalachee Parkway

Phone 850-617-2012

City

State

Zip

Email

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing DHSMV

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

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S-001 (10/14/14)

THE FLORIDA SENATE
APPEARANCE RECORD

fx

(Deliver BOTH copies of this form to the Senator or Senate Professional Staff conducting the meeting)

1/22/2015

Meeting Date

Bill Number (if applicable)

Topic DHSMV

Amendment Barcode (if applicable)

Name JENNIFER LANGSTON

Job Title LEGISLATIVE AFFAIRS DIRECTOR

Address _____
Street

Phone 850-617-3100

City

State

Zip

Email _____

Speaking: For Against Information

Waive Speaking: In Support Against
(The Chair will read this information into the record.)

Representing DHSMV

Appearing at request of Chair: Yes No

Lobbyist registered with Legislature: Yes No

While it is a Senate tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this meeting. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard.

This form is part of the public record for this meeting.

CourtSmart Tag Report

Room: SB 301

Case:

Type:]

Caption: Senate Transportation, Tourism, and Economic Development Appropriations Committee

Judge:

Started: 1/22/2015 10:33:56 AM

Ends: 1/22/2015 11:47:28 AM

Length: 01:13:33

10:34:00 AM Sen. Latvala (Chair) Meeting Called to Order
10:34:10 AM Roll Call
10:35:19 AM TAB 1 AGENCY OVERVIEWS and UPDATES
10:35:32 AM Department of Transportation
10:35:37 AM Jim Boxhold, Secretary
10:36:47 AM Mission Statement
10:37:25 AM Work Programs 90% of Budget
10:46:17 AM Performance Measurements
10:46:53 AM Sen. Clemons (Chair) Can you give us how they might measure performance
10:47:08 AM J. Boxold
10:47:30 AM J. Boxold Transponders
10:49:01 AM Sen. Clemmons (Chair) Why?
10:49:07 AM J. Boxold
10:49:59 AM Sen Gibson Is there a way to mark the distance beside the bike lanes?
10:50:59 AM J.Boxold
10:52:24 AM Sen. Detert Could a county repurpose a reststop that will be closed?
10:53:18 AM J.Boxold
10:53:48 AM Sen.Detert
10:54:03 AM J. Boxold
10:54:06 AM Sen.Latvala (Chair) Tell me about a reststop being closed because its under utilized
10:54:56 AM J. Boxold
10:55:39 AM Commission for theTransportation Disadvantage
10:55:40 AM Steve Holmes, Executive Director
11:07:00 AM Sen.Gibson When Running out of Medicaid rides could application be made to TD?
11:08:51 AM S. Holmes
11:09:11 AM Beth Kidder,Assistant Deputy Secretary for Medcaid Operations, AHCA
11:10:28 AM Sen.Gibson
11:11:23 AM Sen. Latvala Which one of our analyst covers TD?
11:11:34 AM Kristin Gusky, Legislative Analyst
11:11:59 AM Sen. Latvala
11:12:39 AM S.Holmes
11:12:51 AM Sen. Latvala Is that at the start of the fiscal year?
11:12:54 AM Sen. Brandes
11:13:08 AM S.Holmes
11:13:34 AM Sen.Gibson
11:14:28 AM S.Holmes
11:14:52 AM Sen. Latvala
11:15:22 AM Andrew DuCandis,Executive Director, Rural CTC's
11:18:31 AM Sen.Latvala
11:18:49 AM A. DuCandis
11:19:21 AM Sen.Latvala
11:19:28 AM A. DuCandis
11:19:35 AM Sen.Latvala
11:19:48 AM A.DuCandis
11:20:08 AM Sen. Latavala
11:20:24 AM Ed Clark, Director of Transportation, Representing St. Johns County Council on Aging
11:20:37 AM Sen. Latvala
11:20:51 AM E. Clark
11:24:40 AM Sen. Latvala
11:24:53 AM Department of Highway Safety and Motor Vehicles
11:24:58 AM Terry Rhodes, Executive Director
11:26:00 AM DianaVaughn, Deputy Executive Director

11:30:13 AM Robert Fields,Chief Information Officer
11:39:22 AM Sen.Brandes
11:39:45 AM R. Fields
11:40:38 AM Sen. Gibson
11:42:06 AM R.Fields
11:42:40 AM Sen. Gibson
11:43:04 AM D. Vaughn
11:43:38 AM Chairs Closing Comments
11:44:45 AM Sen.Gibson
11:45:59 AM Sen. Detert
11:47:02 AM Sen.Latvala
11:47:28 AM Meeting Adjourned

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TESTIMONY SENATE APPROPRIATIONS COMMITTEE
FOR TRANSPORTATION SERVICES

Presented by Andrew T. DeCandis, Executive Director

Clay County Council on Aging & Clay Transit

With the advent of Medicaid Managed Care, Community Transit Systems in Rural Counties in Florida are moving closer and closer to collapse. The legislature needs to intervene in the chaotic transportation mess that has been created with the implementation of managed care in Florida now.

What used to be well-functioning rural coordinated transportation programs at the local level has become administrative burdensome, chaotic and costly. Managed care has effectively eliminated coordination, created barriers to service and accessing medical care, and reduced services for the transportation disadvantaged, the poor, the elderly, the ill and veterans. Managed Care is effectively destroying Community Transit System in the rural counties and raising the cost of services in the suburban counties. It has channeled funding that used to support local community transit to out of state transit brokers. The only ones benefiting from managed care transportation in Florida are the brokers. Community Transit Systems are being destroyed or are trying to manage under requirements that make no sense, Medicaid eligibles are getting poor or no services and medical providers are getting frustrated. Even the Managed Care Organizations (MCO's/HMO's) are not getting reliable transportation for their insureds.

Funding for Community Transit Systems in Florida since the late 80's has come from three primary sources; DOT/Federal funding, TD funding and Medicaid funding. Together these programs formed a three (3) legged stool, each contributing to the operation of the local community transit system. The systems used the coordination of trips to weave together services for the general public, the elderly, the disadvantaged and Medicaid recipients.

Managed care has effectively removed a leg from that stool. While it was supposed to channel funding back to the CTC's through the MCO's and the brokers in most cases it did not. Those CTC who are managing to hang on are doing so in spite of the new rules and requirements. CTC's who opt for the funding must spend significantly more money and staff time to provide the service than they receive in revenue. If you would like, I can provide you with details about why the managed care system is so much more difficult to implement but that will take more than the time I have been allotted to speak.

The legislature needs to take action now to support the rural Community Transit Systems before they all fail. The legislature needs to replace the lost funding by propping up the stool with \$14 million in funding annually channeled through DOT as a block grant to the Counties. This is the funding the CTC's lost. FACTS believes that unless this is done, many of the CTC's will close up shop or significantly reduce their services to their communities. The only other solution

MOULTRIE CREEK
NURSING & REHAB CENTER

file copy

January 20, 2015

To: Christy Sandy, Transportation
Council on Aging, St. Augustine, Fl. 32084

From: Cynthia Brower, Transportation Coordinator
Moultrie Creek Nursing & Rehab
St. Augustine, Fl. 32086

Re: Transportation Issues

Dear Christy:

I received a call from Shirley Davis today regarding transportation issues we have been having and she suggested I contact you regarding our on-going issues with transporting our residents to various Doctor appointments.

Having used St. Johns Council on Aging for the last 16 years while being employed by Moultrie Creek Nursing & Rehab, I am very familiar with how well your company has provided excellent transportation for our residents. Whenever I call one of the Managed Medicaid providers, I always ask that St. John's Council on Aging be the provider, which never happens, unfortunately.

Since May, 2014, since the inception of the Managed Medicaid transportation, our residents have suffered greatly. Given no choice but to set up these transports with either Sunshine State or United Healthcare, the residents have been missing one appointment after the other. Today alone, Mr. L. Scott missed his hearing consultation for the THIRD time in a month at the V A in Daytona Beach due to Sunshine State having no company to dispatch the call to. They do not call us to let us know; rather the resident is waiting for up to three hours prior to the appointment, as is our hired escort, only to have me call and be told, sorry, we have no one to take him. This has become an everyday occurrence with both the above companies.

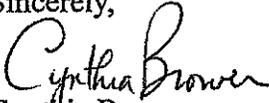
These companies have been using a Checker Cab which rarely shows up, or they are either too early, too late, don't show up at all and then are at times hours late to pick up the resident to return them to our facility causing much distress to these fragile elderly people. We have had residents nearly run out of oxygen, have diabetic problems due to time restrictions, soil themselves, etc.

To sum things up, St. John's Council on Aging has provided our facility with excellent transportation for the many years I have been in charge of transporting our residents. If there is ever a problem, which is extremely rare, we work it out to the residents advantage. My point is the resident is the one being hurt by these Managed Medicaid companies. If we could use Council on Aging again, we could

*200 Mariner Health Way • St. Augustine, FL 32086
Phone: 904-797-1800 • Fax: 904-797-1803
www.moultriecreekrehab.com*

alleviate all this distress to everyone involved.

Sincerely,

A handwritten signature in cursive script that reads "Cynthia Brower". The signature is written in black ink and is positioned above the printed name.

Cynthia Brower,
Transportation Coordinator
Moultrie Creek Nursing & Rehab

1/21/15

I would like to share the transportation experience of Cora Lee Sawyer from Moultrie Creek Nursing and Rehab Center to Dr. Ferris George, Cardiologist on January 14, 2015.

The trip was originally scheduled 10 days in advance. The one-way distance is approximately 3-miles. The appointment time was 10:50 am. I am Mom's escort. We were ready and waiting at 9:30 am. It is customary to be available for pick-up at least 1-hour in advance of the scheduled appointment.

The transportation, which had a confirmation number, was a no-show/no-call.

When Access-to-Care was contacted by Cynthia from Moultrie Creek, they said they had no record of the request to transport.

The next available Cardiology appointment is March 17, 2015 at 10:10 am.

Cora Lee is my 86 year old, disabled mother. She requires transportation that is wheel chair accessible. There is no alternate mode of transportation because she cannot transfer without a Hoyer-Lift to move her.

Sunshine Health Care is the service provider for Mom's LTC and Managed Care programs.

There is no Case Manager for the Managed Care, just a phone number, so I called Joanne Aliciana, who is the LTC Case Manager, for advice. Although Managed Care is not her jurisdiction, she does know how the system is supposed to work.

Joanne called back with a Customer Service number. When I called to complain about the situation, they informed me that I could choose a primary and secondary transportation provider. My choice was COA first and ASI second.

Before we were forced into "Managed Care", which by the way, in addition to being cumbersome and complicated to address every day needs, has very few benefits for the elderly. Transportation has the most impact on daily living.

The transportation choice option is available to those who call with a transportation complaint. It is not part of the welcome package, nor is there any indication that you have an option. All transportation requests have to be made *3-full* days in advance.

So, if you do not complain, you will be subject to the whim of transportation dispatch.

WHAT ABOUT THOSE WHO HAVE NO VOICE? OR ARE TIMID? WHY IS THIS LIFE DEPENDENT SERVICE ONLY AVAILABLE TO THOSE WHO COMPLAIN?

Most of the elderly in this generation were brought up to “not rock the boat” or “smooth it over” or “grin and bear it”. Many do not have a family member or an advocate to help them work anomalies out, so they give up and go without.

I have spoken to ACHA about this problem to no avail. “Try to work it out with the provider; then call us if there is no resolve” was the response. So unless an individual has multiple transportation issues and spends an inordinate amount of time trying to resolve them, there is no recourse to register the fact that there is a problem that needs to be addressed? What happened to PROACTIVE resolution?

For years, COA has been the transportation provider in St. John’s County. They provide superior service at an affordable price:

Cheerful staff (in dispatch and on the transports), who go out of their way to provide personal service.

Call by *noon* the previous day for transport tomorrow (not 3-days)

Saturday transportation is available

Clean, well serviced equipment

Tried and true history of performance (they know the clients by name, they know the territory (no GPS), they have radio and cell phone communication and timely pick-up both ways)

This amounts to **DEPENDABILITY!** I feel confident speaking for and representing those who have used COA’s services in the past by saying “We want them back as our Number One provider.”

Thank you in advance for giving me the opportunity to bring this matter to your attention. I would also like to convey that I do not intend to leave this matter solely as a complaint. Active pursuit of change by *all of us* working together with the new health care system is the only way to improve benefits. It’s up to you to open the door for us.

By God’s Grace,


Shirlee M. Davis

From: Jill Yoerger [<mailto:Jill.Yoerger@flaglerhospital.org>]
Sent: Tuesday, January 20, 2015 1:02 PM
To: Sheryl Hartzog
Subject: RE: Conference Call tomorrow

Sheryl,

Thanks again for engaging me on this topic. I hope you received the flood of e-mails that I have sent off to the transportation brokers and Deweece Ogden from ACHA. We are incredibly frustrated here at Flagler Hospital! In September or COO – Chris Schmidt and I met with representatives from the transportation brokers and Deweece. We expressed our concern, but little has changed. We were informed at that time that 5 year contracts were signed with the transport brokers and re-negotiation of contractual terms were not part of the near future.

This process is very timely – average wait times for my social workers to make a transport arrangement is 25 minutes. They have caseloads of 45 patients and this is not feasible or productive. We were told that we cannot arrange for a wheelchair transport unless the patient has their own wheelchair (which most do not have w/c in hospital). Since the brokers do not mandate the transport companies to own w/c, they would have to borrow from the hospital and then schedule a “return trip”, which they cannot do. Instead they schedule a higher costing stretcher transport! We are given a 5 min to 3 hour window for our patients to be picked up. Right now we are collecting data that suggests patients wait times are averaging 5 hours. We are rarely notified of who will be transporting patient or at what time. We repeatedly ask that we are given this info to document and be better able to have the patient ready at time of pick up. We are responsible for our patients until the time they leave our Hospital. We will not discontinue medications or heart monitors on a patient for them to lie in waiting for over 3 hours!

A few of the transport brokers have been receptive to my emails and have worked on solutions. However, the process is cumbersome and not in the patients best interest!

Jill A. Yoerger, LCSW
Program Manger, Social Work Dept.
Flagler Hospital
904 819-4683
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Jill.Yoerger@FlaglerHospital.org

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