The Jacksonville Regional Transportation Center at LaVilla (JRTC) is the Jacksonville Transportation Authority’s (JTA) main transfer facility and home of its administrative headquarters. A 67,000-square-foot facility, it provides multi-modal services, including regional service to four neighboring counties. It also connects to the Intercity Bus Terminal with daily service from Greyhound, Megabus, and Red Coach. The JRTC is an economic catalyst for the LaVilla neighborhood of downtown Jacksonville. The project would see JTA carry out planning, development, construction, and installation of capital improvements to the JRTC, including: additional barriers, in the form of fencing and railings, around the building for pedestrian safety; customer enhancements to include canopy fans in bus platform and assistive navigating technology for American with Disabilities Act (ADA) customers; and additional operator restrooms.
10. Has the entity requesting this project received any federal assistance related to the COVID-19 pandemic?

No

If yes, indicate the amount of funds received and what the funds were used for.

11. Details on how the requested state funds will be expended

<table>
<thead>
<tr>
<th>Spending Category</th>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative Costs:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Executive Director/Project Head Salary</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>and Benefits</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other Salary and Benefits</td>
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<td>0</td>
</tr>
<tr>
<td>Expense/Equipment/Travel/Supplies/Other</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>Consultants/Contracted Services/Study</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>Operational Costs: Other</td>
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<td></td>
</tr>
<tr>
<td>Salary and Benefits</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>Expense/Equipment/Travel/Supplies/Other</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>Consultants/Contracted Services/Study</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>Fixed Capital Construction/Major Renovation:</td>
<td>Planning, development, construction, and installation of capital improvements to the JRTC, including: additional barriers, in the form of fencing and railings, around the building for pedestrian safety; customer enhancements to include canopy fans in bus platform and assistive navigating technology for ADA customers; and additional operator restrooms.</td>
<td>800,000</td>
</tr>
</tbody>
</table>

Total State Funds Requested (must equal total from question #6) 800,000

12. Program Performance

a. What specific purpose or goal will be achieved by the funds requested?

The funds will support safety enhancements that include additional barriers, in the form of fencing and railings, around the JRTC facilities, keeping pedestrians from entering into bus traffic lanes; installation of assistive technology throughout the JRTC facilities for customers with disabilities as listed under the ADA; installation of fans in the main bus platforms; and construction of operators’ restrooms.

All these will achieve a safety goal while also enhancing the experience of customers.

b. What activities and services will be provided to meet the intended purpose of these funds?

The assistive technology to be installed will benefit ADA customers by giving them a resource to live more independently, by reducing the needs for assistance when moving around the JRTC. Not only will they be more independent, it represents a safety tool for their movements.

The installation of fans and barriers will serve to enhance customers’ experiences, keeping them safe from weather and deterring pedestrians from entering bus lanes.

c. What direct services will be provided to citizens by the appropriation project?
As mentioned above, the services provided by the assistive technology will provide a safe, reliable, and independent service to our ADA customers. Barriers and fans will provide a customer enhancement that will directly benefit them daily. The operators' restroom will support providing a safe and reliable option for JTC operators, in addition to the existing facilities. This is an added benefit to have additional options for operators, as they are constantly moving to and from the building to provide the services.

d. Who is the target population served by this project? How many individuals are expected to be served?

All customers of JTA will benefit from these improvements in a direct or indirect way. The JRTC was built for the future, able to serve more than 42,000 customers per day. A delay in departures and arrivals of buses can affect the whole system. Due to the pandemic, the JTA moved 8 million customers in FY 2020, a decline from an average of over 12.1 million customers in fiscal years 2017 through 2019. FY 2021 numbers reflect an increase in ridership when compared with FY 2020.

e. What is the expected benefit or outcome of this project? What is the methodology by which this outcome will be measured?

The expected benefits and outcomes of the project include improved customer and employee experiences and improved safety and security per examples given above. The benefits and outcomes will be measured by customer and employee feedback and by completion of the projects in accordance with agreement with the governmental agencies.

f. What are the suggested penalties that the contracting agency may consider in addition to its standard penalties for failing to meet deliverables or performance measures provided for the contract?

JTA has a proven track record in delivering projects on-time and under budget. JTA will abide by the terms of any agreements entered with any governmental agency from the State of Florida. Further, JTA will carry out this project following the applicable policy and guidelines as established by the federal and state governments.

13. The owners of the facility to receive, directly or indirectly, any fixed capital outlay funding. Include the relationship between the owners of the facility and the entity.

The Jacksonville Regional Transportation Center is the Jacksonville Transportation Authority’s main transfer facility and administrative headquarters.

Page 3 of 4
14. Requestor Contact Information
   a. First Name   Ivan
   b. Organization Jacksonville Transportation Authority
   c. E-mail Address   irodriguez@jtafla.com
   d. Phone Number   (904)630-3160

15. Recipient Contact Information
   a. Organization Jacksonville Transportation Authority
   b. Municipality and County   Duval
   c. Organization Type
      □ For Profit Entity
      □ Non Profit 501(c)(3)
      □ Non Profit 501(c)(4)
      □ Local Entity
      □ University or College
      □ Other (please specify) Agency created in s. 349.03, F.S.
   d. First Name   Nat
   e. E-mail Address   irodriguez@jtafla.com
   f. Phone Number   (904)630-3160

16. Lobbyist Contact Information
   a. Name   Jim Boxold and Andrew Ketchel
   b. Firm Name   Capitol City Consulting
   c. E-mail Address   jim@cccfla.com andrew@cccfla.com
   d. Phone Number   (850)251-0119