4-562-98 See CS/HB 1887

1	A bill to be entitled
2	An act relating to confidentiality of records
3	and meetings of the Florida Automobile Joint
4	Underwriting Association; amending s. 627.311,
5	F.S.; providing exemptions from public records
6	requirements for underwriting files, open claim
7	files, audit records for a specified time,
8	matters reasonably encompassed in privileged
9	attorney-client communications, licensed
10	proprietary information made confidential by
11	contract, certain employee medical records and
12	employee assistance programs records, certain
13	negotiation information for a specified time,
14	minutes of closed meetings regarding
15	underwriting files, and minutes of closed
16	meetings regarding claims files for a specified
17	time; providing requirements regarding sharing
18	of confidential records; providing an exemption
19	from public meetings requirements for meetings
20	during which underwriting files or open claims
21	files are discussed; providing requirements
22	regarding such closed meetings and records
23	thereof; providing for future review and
24	repeal; providing a finding of public
25	necessity; providing an effective date.
26	
27	Be It Enacted by the Legislature of the State of Florida:
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29	Section 1. Paragraph (1) is added to subsection (3) of
30	section 627.311, Florida Statutes, to read:
31	627.311 Joint underwriters and joint reinsurers

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CODING: Words stricken are deletions; words underlined are additions.

- insurers licensed to write automobile insurance in this state, approve a joint underwriting plan for purposes of equitable apportionment or sharing among insurers of automobile liability insurance and other motor vehicle insurance, as an alternate to the plan required in s. 627.351(1). All insurers authorized to write automobile insurance in this state shall subscribe to the plan and participate therein. The plan shall be subject to continuous review by the department which may at any time disapprove the entire plan or any part thereof if it determines that conditions have changed since prior approval and that in view of the purposes of the plan changes are warranted. Any disapproval by the department shall be subject to the provisions of chapter 120. If adopted, the plan and the association created under the plan:
- (1)1. Must be subject to the public records
 requirements of chapter 119 and the public meeting
 requirements of s. 286.011. However, the following records of
 the Florida Automobile Joint Underwriting Association are
 confidential and exempt from s. 119.07(1) and s. 24(a), Art. I
 of the State Constitution:
- a. Underwriting files, except that a policyholder or an applicant shall have access to his or her own underwriting files.
- b. Claims files, until termination of all litigation and settlement of all claims arising out of the same incident, although portions of the claims files may remain exempt, as otherwise provided by law. Confidential and exempt claims file records may be released to other governmental agencies upon written request and demonstration of need; such records

held by the receiving agency remain confidential and exempt as provided by this paragraph.

- c. Records obtained or generated by an internal auditor pursuant to a routine audit, until the audit is completed or, if the audit is conducted as part of an investigation, until the investigation is closed or ceases to be active. An investigation is considered "active" while the investigation is being conducted with a reasonable, good-faith belief that it could lead to the filing of administrative, civil, or criminal proceedings.
- <u>d. Matters reasonably encompassed in privileged</u> attorney-client communications.
- e. Proprietary information licensed to the association under contract when the contract provides for the confidentiality of such proprietary information.
- f. All information relating to the medical condition or medical status of an association employee which is not revelant to the employee's capacity to perform his or her duties, except as otherwise provided in this paragraph.

 Information that is exempt must include information relating to workers' compensation, insurance benefits, and retirement or disability benefits.
- g. All records relative to an employee's participation in an employee assistance program designed to assist any employee who has a behavioral or medical disorder, substance abuse problem, or emotional difficulty that affects the employee's job performance, except as otherwise provided in s. 112.0455(11).
- h. Information relating to negotiations for financing, reinsurance, depopulation, or contractual services, until the conclusion of the negotiations.

1 Minutes of closed meetings regarding underwriting files, and minutes of closed meetings regarding an open claims 2 3 file until termination of all litigation and settlement of all claims with regard to that claim, except that information 4 5 otherwise confidential or exempt by law must be redacted. 6 7 When an authorized insurer is considering underwriting a risk 8 insured by the association, relevant underwriting files and confidential claims files may be released to the insurer 9 provided the insurer agrees in writing, notarized and under 10 11 oath, to maintain the confidentiality of such files. When a file is transferred to an insurer, that file is no longer a 12 public record because it is not held by an agency subject to 13 the provisions of the public records law. The association may 14 make the following information obtained from underwriting 15 files and confidential claims files available to licensed 16 general lines insurance agents: name, address, and telephone 17 number of the automobile owner or insured; location of the 18 19 risk; rating information; loss history; and policy type. The receiving licensed general lines insurance agent must retain 20 the confidentiality of the information received. 21 Portions of meetings of the Florida Automobile 22 Joint Underwriting Association during which confidential 23 underwriting files or confidential open claims files are 24 25 discussed are exempt from the provisions of s. 286.011 and s. 24(b), Art. I of the State Constitution. All portions of 26 27 association meetings which are closed to the public must be recorded by a court reporter. The court reporter shall record 28 29 the times of commencement and termination of the meeting, all 30 discussion and proceedings, the names of all persons present

at any time, and the names of all persons speaking.

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portion of any closed meeting may be off the record. Subject to the provisions of this paragraph and s. 119.07(2)(a), the 2 3 court reporter's notes concerning any closed meeting must be retained by the association for a minimum of 5 years. A copy 4 5 of the transcript, less any exempt matters, of any closed 6 meeting during which claims are discussed becomes public as to 7 individual claims after settlement of the claim. 8 This paragraph is subject to the Open Government Sunset Review 9 Act of 1995 in accordance with s. 119.15, and shall stand 10 11 repealed on October 2, 2003, unless reviewed and saved from repeal through reenactment by the Legislature. 12 The Legislature finds that it is a public 13 Section 2. necessity that certain records of the Florida Automobile Joint 14 Underwriting Association be held confidential and exempt. 15 Certain medical records of association employees must be held 16 17 confidential and exempt because they contain personal, sensitive information regarding an employee's medical 18 19 condition, the disclosure of which would be harmful to the employee. Likewise, underwriting files contain medical 20 information as well as private financial information regarding 21 insureds, the disclosure of which could be harmful to those 22 insureds. Additionally, such files contain proprietary 23 24 confidential business information. Accordingly, it is a public necessity that those files, and meetings relating to 25 those files, be closed. Additionally, matters reasonably 26 27 encompassed in privileged attorney-client communications should be held confidential and exempt because the release of 28 such information could jeopardize ongoing or pending 29 30 litigation or other business matters. Also, open claims files records should be closed, as well as meetings concerning open 31

claims files. If such records and meetings are not exempt, claimants will have unfettered access to information held by 2 3 the association which could be used as evidence and for purposes of negotiation, claim evaluation, and settlement 4 5 considerations, resulting in higher awards and settlements 6 paid out by the association and ultimately by the consumer. 7 Records held by an internal auditor while an audit is 8 incomplete, or while an investigation is pending, should be held confidential and exempt because otherwise possibly 9 inaccurate information might be released or investigations 10 11 jeopardized. Finally, it is a public necessity that information relating to negotiations for financing, 12 reinsurance, depopulation, or contractual services be held 13 confidential and exempt. If such information is not 14 confidential and exempt, those with whom the association has 15 contracted will have an economic advantage over the 16 association, thus driving up the costs of doing business, 17 which cost will be passed on to the consumer. 18 19 Section 3. This act shall take effect upon becoming a 20 law. 21 22 23 24 25 26 27 28 29 30 31

SENATE SUMMARY Provides exemptions from public records requirements for the following records of the Florida Automobile Joint Underwriting Association: underwriting files; open claims files; audit records for a specified time; matters reasonably encompassed in privileged attorney-client communications; licensed proprietary information made confidential by contract; certain employee medical records and employee assistance program records; certain negotiation information for a specified time; minutes of closed meetings regarding underwriting files; and minutes of closed meetings regarding claims files for a specified time. Provides requirements regarding sharing of confidential records. confidential records. Provides an exemption from public meeting requirements for association meetings during which underwriting files or open claims files are discussed. Provides requirements regarding such closed meetings and records thereof. Provides for future review and repeal.