Bill No. CS for SB 2516

Amendment No. CHAMBER ACTION Senate House 1 2 3 4 5 6 7 8 9 10 Senator Meek moved the following amendment: 11 12 13 Senate Amendment (with title amendment) On page 10, between lines 26 and 27, 14 15 16 insert: 17 Section 10. Subsections (1), (6), (7), and (8) of 18 section 627.410, Florida Statutes, 1998 Supplement, are 19 amended to read: 20 627.410 Filing, approval of forms.--(1) No basic insurance policy or annuity contract 21 22 form, or application form where written application is 23 required and is to be made a part of the policy or contract, 24 or group certificates issued under a master contract delivered 25 in this state, or printed rider or endorsement form or form of 26 renewal certificate, shall be delivered or issued for delivery 27 in this state, unless the form has been filed with the department at its offices in Tallahassee by or in behalf of 28 29 the insurer which proposes to use such form and has been 30 approved by the department. This provision does not apply to: 31 (a) Surety bonds or to specially rated inland marine 1 s2516c1c-3627a 3:16 PM 04/28/99

risks, or 1 (b) Policies, riders, endorsements, or forms of unique 2 3 character which are designed for and used with relation to 4 insurance upon a particular subject (other than as to 5 individual or small group health insurance), or which relate 6 to the manner of distribution of benefits or to the 7 reservation of rights and benefits under life or health insurance policies and are used at the request of the 8 individual policyholder, contract holder, or 9 10 certificateholder. As to group insurance policies effectuated and delivered outside this state but covering persons resident 11 12 in this state, the group certificates to be delivered or 13 issued for delivery in this state shall be filed with the 14 department for information purposes only. (6)(a) An insurer shall not deliver or issue for 15 16 delivery or renew in this state any health insurance policy 17 form until it has filed with the department a copy of every applicable rating manual, rating schedule, change in rating 18 manual, and change in rating schedule; if rating manuals and 19 20 rating schedules are not applicable, the insurer must file 21 with the department applicable premium rates and any change in applicable premium rates. This provision does not apply to 22 rating manuals, rating schedules, changes in rating manuals or 23 24 schedules, or if rating manuals or schedules are not 25 applicable, to premium rates or changes in such rates, 26 relating to policies, riders, endorsements, or forms of unique 27 character which are designed for and used with relation to 28 insurance upon a particular subject or to benefits under group

30 used at the request of the individual policyholder, contract

31 holder, or certificate holder.

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health insurance policies insuring 51 or more persons and are

1 The department may establish by rule, for each (b) 2 type of health insurance form, procedures to be used in ascertaining the reasonableness of benefits in relation to 3 4 premium rates and may, by rule, exempt from any requirement of 5 paragraph (a) any health insurance policy form or type thereof 6 (as specified in such rule) to which form or type such 7 requirements may not be practically applied or to which form 8 or type the application of such requirements is not desirable 9 or necessary for the protection of the public. With respect to 10 any health insurance policy form or type thereof which is exempted by rule from any requirement of paragraph (a), 11 12 premium rates filed pursuant to ss. 627.640 and 627.662 shall 13 be for informational purposes. (c) Every filing made pursuant to this subsection 14 15 shall be made within the same time period provided in, and 16 shall be deemed to be approved under the same conditions as 17 those provided in, subsection (2). (d) Every filing made pursuant to this subsection, 18 except disability income policies and accidental death 19 policies, shall be prohibited from applying the following 20 21 rating practices: Select and ultimate premium schedules. 22 1. 2. Premium class definitions which classify insured 23 24 based on year of issue or duration since issue. 25 3. Attained age premium structures on policy forms 26 under which more than 50 percent of the policies are issued to 27 persons age 65 or over. 28 (e) Except as provided in subparagraph 1., an insurer 29 shall continue to make available for purchase any individual 30 policy form issued on or after October 1, 1993. A policy form 31 shall not be considered to be available for purchase unless 3 3:16 PM 04/28/99 s2516c1c-3627a

the insurer has actively offered it for sale in the previous 1 2 12 months. 3 1. An insurer may discontinue the availability of a 4 policy form if the insurer provides to the department in writing its decision at least 30 days prior to discontinuing 5 the availability of the form of the policy or certificate. 6 7 After receipt of the notice by the department, the insurer shall no longer offer for sale the policy form or certificate 8 9 form in this state. 10 2. An insurer that discontinues the availability of a policy form pursuant to subparagraph 1. shall not file for 11 12 approval a new policy form providing similar benefits as the 13 discontinued form for a period of 5 years after the insurer 14 provides notice to the department of the discontinuance. The 15 period of discontinuance may be reduced if the department 16 determines that a shorter period is appropriate. 17 2.3. The experience of an individual accident and 18 health insurance all policy form that is no longer being marketed in this state, except for policies rated pursuant to 19 a loss ratio guarantee under subsection (8), shall be combined 20 21 with the experience of at least one other individual accident and health insurance policy form forms providing similar 22 benefits, as determined by the insurer, which is still being 23 24 marketed in the state by the same insurer, unless the insurer has no other policy form providing similar benefits, as 25 determined by the insurer, which is still being marketed in 26 27 the state shall be combined for all rating purposes. 3. Each individual accident and health insurer that 28 29 discontinues the availability of a policy form and that has no 30 other policy form providing similar benefits which is still being marketed in the state shall offer every existing insured 31

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who is currently paying premiums under the discontinued policy 1 form the option to apply for coverage under any individual 2 3 accident and health insurance policy form which is still being 4 marketed in the state by the same insurer. Individuals who fail to satisfy the insurer's underwriting guidelines or 5 6 standards for issuance of a replacement policy shall be issued 7 coverage if they apply for such replacement coverage within 180 days' written notice to the insured persons from the 8 insurer, without regard to health status or claims experience. 9 10 However, individuals who apply for the replacement coverage described in this subparagraph who fail to satisfy the 11 12 insurer's underwriting guidelines or standards may be charged a premium rate not to exceed 140 percent of the standard 13 premium rate charged by the insurer for the coverage. The 14 15 replacement coverage described in this subparagraph shall waive any preexisting condition limitations or waiting periods 16 17 satisfied under the preceding, discontinued policy form. 18 4. For purposes of this paragraph an individual 19 accident and health insurance policy form shall be deemed to 20 provide similar benefits to another individual accident and 21 health insurance policy form if the forms are of the same type, e.g. major medical; hospital/surgical; disability; home 22 health care; long-term care, and at least 70 percent of the 23 24 benefits provided by one form are also provided by the other. 25 (7)(a) Each insurer subject to the requirements of 26 subsection (6) shall make an annual filing with the department 27 no later than 12 months after its previous filing, 28 establishing demonstrating the reasonableness of benefits in relation to premium rates. The department, after receiving a 29 30 request to be exempted from the provisions of this section, 31 may, for good cause due to insignificant numbers of policies 5

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in force or insignificant premium volume, exempt a company, by 1 2 line of coverage, from filing rates or rate certification as 3 required by this section. 4 (b) The filing required by this subsection shall be 5 satisfied by one of the following methods: 6 1. A rate filing prepared by an actuary which contains 7 documentation establishing demonstrating the reasonableness of benefits in relation to premiums charged in accordance with 8 9 the applicable rating laws and rules promulgated by the 10 department. For premium rate changes, benefits shall be deemed reasonable in relation to premium charged if both of the 11 12 following loss ratios meet or exceed the standards established 13 in s. 627.411(2). The anticipated loss ratio over the entire future 14 a. 15 period for which the revised rates are computed to provide 16 coverage; and 17 b. The lifetime anticipated loss ratio derived by 18 dividing the amount determined under sub-sub-subparagraph (I) 19 by the amount determined under sub-subparagraph (II): 20 The sum of the accumulated benefits from the (I) 21 original effective date of the form to the effective date of the revision, and the present value of future benefits. 22 (II) The sum of the accumulated premiums from the 23 24 original effective date of the form to the effective date of the revision, and the present value of future premiums, which 25 26 present values shall be taken over the entire period for which 27 the revised rates are computed to provide coverage and which 28 accumulated benefits and premiums shall include an explicit 29 estimate of actual benefits and premiums from the last date an 30 accounting has been made to the effective date of the 31 revision.

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1 2 Interest shall be used in the calculation of these accumulated 3 benefits and premiums and present values in the calculation 4 of the loss ratio. For purposes of sub-subparagraph (I), the present value of benefits may, at the insurer's option, 5 include recognition of the policy reserve as a benefit б 7 (addition), or the present value of premiums may, at the insurer's option, include recognition of the policy reserve as 8 a deduction. Anticipated loss ratios lower than those 9 10 indicated in sub-sub-subparagraphs (I) and (II) will require 11 justification based on special circumstances that may be 12 applicable. Examples of coverages that may require special consideration are accident only, short-term nonrenewable, 13 specified peril, and other special risks. Examples of other 14 15 factors that may require special consideration are marketing methods; giving due consideration to acquistion and 16 17 administration costs and premium mode; extraordinary expenses; 18 high risk of claims fluctuation because of low loss frequency or the catastrophic or experimental nature of the coverage; 19 product features such as long elimination periods, high 20 21 deductibles, and high maximum limits; and the industrial or debit method of distribution. 22 2. If no rate change is proposed, a filing which 23 24 consists of a certification by an actuary that benefits are 25 reasonable in relation to premiums currently charged in accordance with the loss ratio standards established in this 26 27 section and s. 627.411(2)applicable laws and rules promulgated by the department. 28 (c) As used in this section, the term "actuary" means 29 30 an individual who is a member of the Society of Actuaries or 31 the American Academy of Actuaries. If an insurer does not 7

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1 employ or otherwise retain the services of an actuary, the 2 insurer's certification shall be prepared by insurer personnel 3 or consultants with a minimum of 5 years' experience in 4 insurance ratemaking. The chief executive officer of the 5 insurer shall review and sign the certification indicating his 6 or her agreement with its conclusions.

7 (d) If at the time a filing is required under this 8 section an insurer is in the process of completing a rate 9 review, the insurer may apply to the department for an 10 extension of up to an additional 30 days in which to make the 11 filing. The request for extension must be received by the 12 department in its offices in Tallahassee no later than the 13 date the filing is due.

(e) If an insurer fails to meet the filing 14 15 requirements of this subsection and does not submit the filing 16 within 60 days following the date the filing is due, the 17 department may, in addition to any other penalty authorized by law, order the insurer to discontinue the issuance of policies 18 for which the required filing was not made, until such time as 19 20 the department determines that the required filing is properly 21 submitted.

(8)(a) For the purposes of subsections (6) and (7) and 22 s. 627.411, benefits of an individual accident and health 23 24 insurance policy form, including Medicare supplement policies 25 as defined in s. 627.672, when authorized by rules adopted by the department, and excluding long-term care insurance 26 27 policies as defined in s. 627.9404, and other policy forms under which more than 50 percent of the policies are issued to 28 individuals age 65 and over, are deemed to comply with the 29 30 provisions cited in this section to be reasonable in relation 31 to premium rates if the rates are filed pursuant to a loss

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ratio guarantee and both the initial rates and the durational 1 2 and lifetime loss ratios have been approved by the department, 3 and such benefits shall continue to be deemed reasonable for 4 renewal rates while the insurer complies with such guarantee, 5 provided the currently expected lifetime loss ratio is not 6 more than 5 percent less than the filed lifetime loss ratio as 7 certified to by an actuary. The department shall have the right to bring an administrative action should it deem that 8 the lifetime loss ratio will not be met. For Medicare 9 10 supplement filings, the department may withdraw a previously approved filing which was made pursuant to a loss ratio 11 12 guarantee if it determines that the filing is not in compliance with ss. 627.671-627.675 or the currently expected 13 lifetime loss ratio is less than the filed lifetime loss ratio 14 15 as certified by an actuary in the initial guaranteed loss ratio filing. If this section conflicts with ss. 16 17 627.671-627.675, ss. 627.671-627.675 shall control. (b) The renewal premium rates shall be deemed to be 18 approved upon filing with the department if the filing is 19 20 accompanied by the most current approved loss ratio guarantee. 21 The loss ratio guarantee shall be in writing, shall be signed by an officer of the insurer, and shall contain at least: 22 1. A recitation of the anticipated lifetime and 23 24 durational target loss ratios contained in the actuarial 25 memorandum filed with the policy form when it was originally 26 approved. The durational target loss ratios shall be 27 calculated for 1-year experience periods. If statutory 28 changes have rendered any portion of such actuarial memorandum obsolete, the loss ratio guarantee shall also include an 29 30 amendment to the actuarial memorandum reflecting current law 31 and containing new lifetime and durational loss ratio targets.

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2. A guarantee that the applicable loss ratios for the
experience period in which the new rates will take effect, and
for each experience period thereafter until new rates are
filed, will meet the loss ratios referred to in subparagraph
1.

6 A guarantee that the applicable loss ratio results 3. 7 for the experience period will be independently audited at the insurer's expense. The audit shall be performed in the second 8 9 calendar quarter of the year following the end of the 10 experience period, and the audited results shall be reported 11 to the department no later than the end of such quarter. The 12 department shall establish by rule the minimum information The audit 13 reasonably necessary to be included in the report. 14 shall be done in accordance with accepted accounting and 15 actuarial principles.

16 A guarantee that affected policyholders in this 4. 17 state shall be issued a proportional refund, based on the premium earned, of the amount necessary to bring the 18 applicable experience period loss ratio up to the durational 19 target loss ratio referred to in subparagraph 1. 20 The refund 21 shall be made to all policyholders in this state who are insured under the applicable policy form as of the last day of 22 the experience period, except that no refund need be made to a 23 24 policyholder in an amount less than \$10. Refunds less than \$10 25 shall be aggregated and paid pro rata to the policyholders receiving refunds. The refund shall include interest at the 26 27 then-current variable loan interest rate for life insurance 28 policies established by the National Association of Insurance Commissioners, from the end of the experience period until the 29 30 date of payment. Payments shall be made during the third 31 calendar quarter of the year following the experience period

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for which a refund is determined to be due. However, no 1 2 refunds shall be made until 60 days after the filing of the 3 audit report in order that the department has adequate time to 4 review the report. 5 5. A guarantee that if the applicable loss ratio 6 exceeds the durational target loss ratio for that experience 7 period by more than 20 percent, provided there are at least 2,000 policyholders on the form nationwide or, if not, then 8 accumulated each calendar year until 2,000 policyholder years 9 10 is reached, the insurer, if directed by the department, shall 11 withdraw the policy form for the purposes of issuing new 12 policies. (c) As used in this subsection: 13 "Loss ratio" means the ratio of incurred claims to 14 1. 15 earned premium. "Applicable loss ratio" means the loss ratio 16 2. 17 attributable solely to this state if there are 2,000 or more policyholders in the state. If there are 500 or more 18 policyholders in this state but less than 2,000, it is the 19 linear interpolation of the nationwide loss ratio and the loss 20 ratio for this state. If there are less than 500 21 policyholders in this state, it is the nationwide loss ratio; 22 however, if there are less than 2,000 policyholder years 23 24 nationwide, the experience must be accumulated until the end 25 of the calendar year in which 2,000 policyholder years are 26 obtained. 27 "Experience period" means the period, ordinarily a 3. calendar year, for which a loss ratio guarantee is calculated. 28 The department shall not disapprove or withdraw 29 (d) 30 any previous approval of any individual accident and health insurance form pursuant to s. 627.411(1)(e) if rates have been 31 11

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filed as provided in this subsection. 1 Section 11. Section 627.411, Florida Statutes, is 2 3 amended to read: 4 627.411 Grounds for Disapproval of forms .--5 The department shall disapprove any insurance (1) 6 policy form that must be filed under s. 627.410, or withdraw 7 any previous approval thereof, only if the form: 8 (a) Is in any respect in violation of, or does not 9 comply with, this code. 10 (b) Contains or incorporates by reference, where such incorporation is otherwise permissible, any inconsistent, 11 12 ambiguous, or misleading clauses, or exceptions and conditions 13 which deceptively affect the risk purported to be assumed in the general coverage of the contract. 14 15 (c) Has any title, heading, or other indication of its 16 provisions which is misleading. 17 (d) Is printed or otherwise reproduced in such manner 18 as to render any material provision of the form substantially illegible. 19 (e)1. Is for health insurance, and provides benefits 20 21 which are unreasonable in relation to the premium charged;  $or_{\overline{\tau}}$ 22 2. Contains provisions that constitute unfair discrimination pursuant to s. 626.9541(1)(g), which are unfair 23 24 or inequitable as contrary to the public policy of this state 25 or which encourages misrepresentation or which apply rating practices which result in premium escalations that are not 26 27 viable for the policyholder market or result in unfair discrimination in sales practices. 28 (f) Excludes coverage for human immunodeficiency virus 29 30 infection or acquired immune deficiency syndrome or contains 31 limitations in the benefits payable, or in the terms or

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conditions of such contract, for human immunodeficiency virus 1 2 infection or acquired immune deficiency syndrome which are 3 different than those which apply to any other sickness or 4 medical condition. 5 (2) In determining whether the Benefits are deemed 6 reasonable in relation to the premium charged if premium rates 7 are neither excessive nor inadequate., the department, in accordance with reasonable actuarial techniques, shall 8 9 <del>consider:</del> 10 (a) Past loss experience and prospective loss experience within and without this state. 11 12 (b) Allocation of expenses. (c) Risk and contingency margins, along with 13 14 justification of such margins. 15 (d) Acquisition costs. 16 (a) Premium rates are not excessive if the insurer 17 demonstrates, in accordance with generally accepted standards of actuarial practice, satisfaction of the following minimum 18 anticipated loss ratios. 19 20 1. Loss Ratio Table, Individual Policies for the Line 21 of Business Indicated .-a. Medical Expenses.--22 23 Renewal Clause Loss Ratio 24 Noncancelable 55 percent 25 Nonrenewable 60 percent 26 Guaranteed Renewable 65 percent 27 All others 70 percent 28 b. Medical Indemnity, Loss of Income .--29 Renewal Clause Loss Ratio 30 Noncancelable 50 percent 31 Nonrenewable 55 percent 13 3:16 PM 04/28/99 s2516c1c-3627a

| 1  | Guaranteed Renewable   | 60 percent        |
|----|--|-------------------|
| 2  | All others   | 65 percent        |
| 3  | 2. Loss Ratio Table, Group Policies                            |                   |
| 4  | a. Group Medical Expense                                       |                   |
| 5  | Group Size   | <u>Loss Ratio</u> |
| 6  | Fewer than 51 certificates                                     | 65 percent        |
| 7  | 51 through 500 certificates                                    | 70 percent        |
| 8  | All others   | 75 percent        |
| 9  | b. Group Medical Indemnity or Any Group Policy with            |                   |
| 10 | and Average Annual Premium per Certificate of Less Than        |                   |
| 11 | \$1,000  |                   |
| 12 | Group Size   | <u>Loss Ratio</u> |
| 13 | Fewer than 51 certificates                                     | 57.5 percent      |
| 14 | 51 through 500 certificates                                    | 62.5 percent      |
| 15 | All others   | 67.5 percent      |
| 16 | 3. Group conversion insurance, other than                      |                   |
| 17 | long-term-care insurance and Medicare supplement insurance,    |                   |
| 18 | issued on either a group or an individual basis, shall have a  |                   |
| 19 | loss ratio of not less than 120 percent, subject to the limits |                   |
| 20 | described in s. 627.6675.                                      |                   |
| 21 | 4. The lifetime loss ratios in subparagraphs 1. and 2.         |                   |
| 22 | may be adjusted in accordance with the following               | formula:          |
| 23 |  |                   |
| 24 | $\underline{R'} = (\mathbf{A} - 25\mathbf{I}) \mathbf{R/A}$    |                   |
| 25 |  |                   |
| 26 | where:   |                   |
| 27 | R = the loss ratio from subparagraphs 1. and 2.;               |                   |
| 28 | A = the average annualized premium per individual policy or    |                   |
| 29 | per group certificate;   |                   |
| 30 | I = (CPI-U, year N-1)/103.9;                                   |                   |
| 31 | <u>R' = the adjusted loss ratio.</u>                           |                   |
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1 2 R' cannot be more than 10 percentage points less than R nor 3 less than 50 percent, except that R' cannot be less than 45 4 percent as to accident only non-cancellable policies. The 5 CPI-U is the consumer price index for all urban consumers, for all items and for all regions of the U.S. combined, as б 7 determined by the U. S. Department of Labor, Bureau of Statistics as of September of each year. Year N-1 is the 8 calendar year immediately preceding the calendar year (N) in 9 10 which the rate filing is submitted in Florida. 11 5. Blanket insurance is exempt from the loss ratios 12 described in subparagraphs 1.-3. The minimum loss ratio for blanket insurance is 65 percent. 13 6. Medicare supplement and long-term-care insurance 14 15 are exempt from the loss ratios described in subparagraphs 1.-3. The minimum loss ratios for Medicare supplement 16 17 insurance must be established in accordance with s. 627.674. 18 Benefits under long-term care insurance policies shall be deemed reasonable in relation to premiums provided the 19 expected loss ratio is at least 60 percent, calculated in a 20 21 manner which provides for adequate reserving of the long-term care insurance risk. In determining the expected loss ratio, 22 the Insurance Department shall adopt rules consistent with the 23 24 Long-Term Care Model Regulation as approved by the National Association of Insurance Commissioners in July 1998. 25 (b) Premium rates are not inadequate if the insurer 26 27 demonstrates, in accordance with generally accepted standards 28 of actuarial practice, that the sum of premium income and 29 investment income, minus the sum of benefit payments, 30 expenses, taxes, and contingency margins is greater than zero. Section 12. Subsection (6) is added to section 31

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626.883, Florida Statutes, to read: 1 2 626.883 Administrator as intermediary; collections 3 held in fiduciary capacity; establishment of account; 4 disbursement; payments on behalf of insurer .--5 (6) All payments to a health care provider by a fiscal 6 intermediary for noncapitated providers must include an 7 explanation of services being reimbursed which includes, at a minimum, the patient's name, the date of service, the 8 procedure code, the amount of reimbursement, and the 9 10 identification of the plan on whose behalf the payment is 11 being made. For capitated providers, the statement of 12 services must include the number of patients covered by the 13 contract, the rate per patient, the total amount of the payment, and the identification of the plan on whose behalf 14 15 the payment is being made. 16 Section 13. Paragraph (a) of subsection (2) of section 17 641.316, Florida Statutes, 1998 Supplement, is amended to 18 read: 19 641.316 Fiscal intermediary services.--(2)(a) The term "fiduciary" or "fiscal intermediary 20 21 services" means reimbursements received or collected on behalf of health care professionals for services rendered, patient 22 and provider accounting, financial reporting and auditing, 23 24 receipts and collections management, compensation and 25 reimbursement disbursement services, or other related fiduciary services pursuant to health care professional 26 27 contracts with health maintenance organizations. All payments to a health care provider by a fiscal intermediary for 28 noncapitated providers must include an explanation of services 29 30 being reimbursed which includes, at a minimum, the patient's name, the date of service, the procedure code, the amount of 31

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reimbursement, and the identification of the plan on whose 1 behalf the payment is being made. For capitated providers, 2 3 the statement of services must include the number of patients 4 covered by the contract, the rate per patient, the total amount of the payment, and the identification of the plan on 5 6 whose behalf the payment is being made. 7 8 (Redesignate subsequent sections.) 9 10 11 12 And the title is amended as follows: On page 1, line 2, delete that line 13 14 15 and insert: 16 An act relating to health insurance; amending 17 s. 627.410, F.S.; modifying rate filing requirements for approval of health insurance 18 policy forms by the Department of Insurance; 19 amending s. 627.411, F.S.; providing guidelines 20 21 for determining when benefits are considered reasonable in relation to the premium charged 22 for purposes of disapproval of health insurance 23 24 policy forms by the department; amending s. 25 626.883, F.S.; relating to payments on behalf 26 of insurer; amending s. 641.316, F.S.; relating 27 to payments to a health care provider; 28 29 30 31

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