Florida House of Representatives - 2000

CS/CS/HB 855

By the Committees on Law Enforcement & Crime Prevention, Family Law & Children and Representatives Murman, Sublette, Bullard, Dockery and Brown

1	A bill to be entitled
2	An act relating to child welfare; amending s.
3	39.201, F.S.; revising confidentiality of
4	recorded central abuse hotline calls relating
5	to child abuse, neglect, or abandonment;
6	providing circumstances in which an officer or
7	employee of the judicial branch is not required
8	to report child abuse, abandonment, or neglect;
9	providing clarifying language for
10	community-based care providers of foster care
11	and related services; amending s. 39.202, F.S.;
12	providing for the inclusion of the child
13	protection team in the list of those to whom an
14	alleged abuse reporter's name may be released;
15	amending s. 39.205, F.S.; exempting judges from
16	prosecution for failure to report; amending s.
17	39.301, F.S., relating to protective
18	investigation; providing procedures pursuant to
19	allegations of criminal conduct; providing for
20	criminal investigation by local law enforcement
21	agencies; clarifying that the age of parents
22	shall be factored into risk assessments;
23	changing certain time requirements; amending s.
24	39.303, F.S.; specifying additional supportive
25	services to be provided by child protection
26	teams; requiring certain training for medical
27	personnel participating in a child protection
28	team; revising reports of abuse, abandonment,
29	or neglect that must be referred to the
30	Department of Health for supportive services;
31	revising requirements relating to review of
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1	certain cases of abuse, abandonment, or neglect
2	and standards for face-to-face medical
3	evaluations by a child protection team;
4	requiring collaboration between certain state
5	agencies relating to reports of child abuse,
6	abandonment, and neglect; amending s. 39.304,
7	F.S.; providing for disposition of
8	investigative photographs of physical abuse
9	injuries and sexual abuse trauma; amending s.
10	39.402, F.S.; clarifying that the court must be
11	informed of identified case plans at shelter
12	hearings; amending s. 383.402, F.S.; revising
13	duties of the state and local child abuse death
14	review committees and district coordinators;
15	amending s. 409.1671, F.S.; deleting
16	requirement that the case-transfer process for
17	contracts with community-based agencies for
18	provision of foster care and related services
19	identify closure of protective investigations;
20	requiring a report at the conclusion of the
21	investigation; providing an effective date.
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23	Be It Enacted by the Legislature of the State of Florida:
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25	Section 1. Paragraph (g) of subsection (2) and
26	subsections (7), (8), and (9) of section 39.201, Florida
27	Statutes, are amended to read:
28	39.201 Mandatory reports of child abuse, abandonment,
29	or neglect; mandatory reports of death; central abuse
30	hotline
31	(2)

(g) The department shall voice-record all incoming or 1 2 outgoing calls that are received or placed by the central 3 abuse hotline which relate to suspected or known child abuse, neglect, or abandonment. The recording shall become a part of 4 5 the record of the report, but, not withstanding s. 39.202, shall be released in full only to law enforcement agencies and 6 7 state attorneys for the purpose of investigating and 8 prosecuting criminal charges pursuant to s. 39.205, or to employees of the department for the purpose of investigating 9 and seeking administrative penalties pursuant to s. 39.206 is 10 11 subject to the same confidentiality as is provided to the 12 identity of the caller under s. 39.202. Nothing in this 13 paragraph shall prohibit the use of the recordings by hotline 14 staff for quality assurance and training. 15 (7)(a) This section does not require a professional 16 who is hired by or enters into a contract with the department for the purpose of treating or counseling any person, as a 17 result of a report of child abuse, abandonment, or neglect, to 18 19 again report to the central abuse hotline the abuse, 20 abandonment, or neglect that was the subject of the referral 21 for treatment. 22 (b) This section does not require an officer or employee of the judicial branch to again provide notice of 23 24 reasonable cause to suspect child abuse, abandonment, or 25 neglect when that child is currently being investigated by the 26 department, there is an existing dependency case, or the 27 matter has previously been reported to the department, 28 provided there is reasonable cause to believe the information is already known to the department. This paragraph applies 29 only when the information has been provided to the officer or 30 employee in the course of official duties. 31

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1 (8) Nothing in this chapter or in the contracting with 2 community-based care providers for privatization of foster 3 care and related services as specified in s. 409.1671 shall be construed to remove or reduce the duty and responsibility of 4 5 any person, including any employee of the community-based care б privatization provider, to report a suspected or actual case 7 of child abuse, abandonment, or neglect or the sexual abuse of 8 a child to the department's central abuse hotline. 9 (9) On an ongoing basis, the department's quality 10 assurance program shall review calls reports to the hotline 11 involving three or more unaccepted reports on a single child, where jurisdiction applies, in order to detect such things as 12 13 harassment and situations that warrant an investigation 14 because of the frequency or variety of the source of the reports. The assistant secretary may refer a case for 15 16 investigation when it is determined, as a result of this review, that an investigation may be warranted. 17 Section 2. Subsection (4) of section 39.202, Florida 18 19 Statutes, is amended to read: 20 39.202 Confidentiality of reports and records in cases 21 of child abuse or neglect .--22 (4) The name of any person reporting child abuse, 23 abandonment, or neglect may not be released to any person 24 other than employees of the department responsible for child 25 protective services, the central abuse hotline, law 26 enforcement, the child protection team, or the appropriate 27 state attorney, without the written consent of the person 28 reporting. This does not prohibit the subpoenaing of a person 29 reporting child abuse, abandonment, or neglect when deemed necessary by the court, the state attorney, or the department, 30 31 provided the fact that such person made the report is not 4

1 disclosed. Any person who reports a case of child abuse or 2 neglect may, at the time he or she makes the report, request 3 that the department notify him or her that a child protective investigation occurred as a result of the report. Any person 4 5 specifically listed in s. 39.201(1) who makes a report in his or her official capacity may also request a written summary of 6 7 the outcome of the investigation. The department shall mail 8 such a notice to the reporter within 10 days after completing 9 the child protective investigation. Section 3. Subsection (1) of section 39.205, Florida 10 11 Statutes, is amended to read: 12 39.205 Penalties relating to reporting of child abuse, 13 abandonment, or neglect. --14 (1) A person who is required to report known or suspected child abuse, abandonment, or neglect and who 15 16 knowingly and willfully fails to do so, or who knowingly and willfully prevents another person from doing so, is guilty of 17 a misdemeanor of the first degree, punishable as provided in 18 19 s. 775.082 or s. 775.083. A judge subject to discipline 20 pursuant to s. 12, Art. V of the Florida Constitution shall not be subject to criminal prosecution when the information 21 22 was received in the course of official duties. Section 4. Subsection (2), paragraph (b) of subsection 23 (8), paragraph (c) of subsection (12), and subsections (14), 24 25 (17), and (18) of section 39.301, Florida Statutes, are 26 amended to read: 27 39.301 Initiation of protective investigations.--28 (2)(a) The department Upon notification by the 29 department's central abuse hotline under subsection (1), the designated child protective investigator shall immediately 30 forward allegations of criminal conduct to the municipal or 31 5

county notify the appropriate law enforcement agency of the 1 2 municipality or county in which the alleged conduct has known 3 or suspected child abuse, abandonment, or neglect is believed 4 to have occurred. 5 (b) As used in this subsection, the term "criminal б conduct" means: 7 1. A child is known or suspected to be the victim of 8 child abuse, as defined in s. 827.03, or of neglect of a 9 child, as defined in s. 827.03. 10 2. A child is known or suspected to have died as a 11 result of abuse or neglect. 12 3. A child is known or suspected to be the victim of 13 aggravated child abuse, as defined in s. 827.03. 14 4. A child is known or suspected to be the victim of 15 sexual battery, as defined in s. 827.071, or of sexual abuse, 16 as defined in s. 39.01. 5. A child is known or suspected to be the victim of 17 institutional child abuse or neglect, as defined in s. 39.01, 18 19 and as provided for in s. 39.302(1). 20 (c) Upon receiving a written report of an allegation of criminal conduct from the department receipt of a report, 21 22 the law enforcement agency shall must review the information in the written report to and determine whether a criminal 23 24 investigation of the case is warranted.and, If the law 25 enforcement agency accepts the case for so, shall conduct the 26 criminal investigation that shall be coordinated, it shall 27 coordinate its investigative activities with the department, 28 whenever feasible possible, with the child protective 29 investigation of the department or its agent. If the law enforcement agency does not accept the case for criminal 30 31

1 investigation, the agency shall notify the department in 2 writing. 3 (d) The local law enforcement agreement required in s. 4 39.306 shall describe the specific local protocols for 5 implementing this section. 6 (8) The person responsible for the investigation shall 7 make a preliminary determination as to whether the report is 8 complete, consulting with the attorney for the department when 9 necessary. In any case in which the person responsible for the investigation finds that the report is incomplete, he or 10 11 she shall return it without delay to the person or agency 12 originating the report or having knowledge of the facts, or to 13 the appropriate law enforcement agency having investigative 14 jurisdiction, and request additional information in order to complete the report; however, the confidentiality of any 15 16 report filed in accordance with this chapter shall not be violated. 17 If it is determined that the child is in need of 18 (b) 19 the protection and supervision of the court, the department 20 shall file a petition for dependency. A petition for dependency shall be filed in all cases classified by the 21 22 department as high-risk. Factors that the department may consider in determining whether a case is high-risk include, 23 but are not limited to, the young age of the cases, including, 24 but not limited to, cases involving parents or legal 25 custodians of a young age, the use of illegal drugs, or 26 27 domestic violence. 28 (12)29 (c) The department, in consultation with the judiciary, shall adopt by rule criteria that are factors 30 31 requiring that the department take the child into custody, 7

petition the court as provided in this chapter, or, if the 1 2 child is not taken into custody or a petition is not filed 3 with the court, conduct an administrative review. If after an administrative review the department determines not to take 4 5 the child into custody or petition the court, the department shall document the reason for its decision in writing and 6 7 include it in the investigative file. For all cases that were 8 accepted by the local law enforcement agency for criminal 9 investigation pursuant to subsection (2), the department must include in the file written documentation that the 10 administrative review included input from law enforcement. In 11 12 addition, for all cases that must be referred to child 13 protection teams pursuant to s. 39.303(2) and (3), the file 14 must include written documentation that the administrative review included the results of the team's evaluation medical 15 16 evaluation. Factors that must be included in the development of the rule include noncompliance with the case plan developed 17 by the department, or its agent, and the family under this 18 19 chapter and prior abuse reports with findings that involve the 20 child or caregiver. 21 (14) No later than 60 30 days after receiving the 22 initial report, the local office of the department shall complete its investigation. 23 24 (17) When a law enforcement agency conducts a criminal 25 investigation into allegations of child abuse, neglect, or 26 abandonment, photographs documenting the abuse or neglect will 27 be taken when appropriate is participating in an 28 investigation, the agency shall take photographs of the 29 child's living environment. Such photographs shall become part

30 of the investigative file.

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(18) Within 15 days after the case is completion of 1 2 the investigation of cases reported to him or her pursuant to 3 this chapter, the state attorney shall report his or her findings to the department and shall include in such report a 4 5 determination of whether or not prosecution is justified and б appropriate in view of the circumstances of the specific case. 7 Section 5. Section 39.303, Florida Statutes, is 8 amended to read:

39.303 Child protection teams; services; eligible 9 cases. -- The Department of Health shall develop, maintain, and 10 11 coordinate the services of one or more multidisciplinary child protection teams in each of the service districts of the 12 13 Department of Children and Family Services. Such teams may be 14 composed of appropriate representatives of school districts and appropriate health, mental health, social service, legal 15 service, and law enforcement agencies. The Legislature finds 16 that optimal coordination of child protection teams and sexual 17 abuse treatment programs requires collaboration between the 18 19 Department of Health and the Department of Children and Family 20 Services. The two departments shall maintain an interagency agreement that establishes protocols for oversight and 21 22 operations of child protection teams and sexual abuse treatment programs. The Secretary of Health and the Deputy 23 Secretary for director of Children's Medical Services, in 24 25 consultation with the Secretary of Children and Family 26 Services, shall maintain the responsibility for the screening, 27 employment, and, if necessary, the termination of child 28 protection team medical directors, at headquarters and in the 29 15 districts. Child protection team medical directors shall be responsible for oversight of the teams in the districts. 30 31

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The Department of Health shall utilize and convene 1 (1)2 the teams to supplement the assessment and protective 3 supervision activities of the family safety and preservation program of the Department of Children and Family Services. 4 5 Nothing in this section shall be construed to remove or reduce the duty and responsibility of any person to report pursuant 6 7 to this chapter all suspected or actual cases of child abuse, 8 abandonment, or neglect or sexual abuse of a child. The role 9 of the teams shall be to support activities of the program and to provide services deemed by the teams to be necessary and 10 11 appropriate to abused, abandoned, and neglected children upon 12 referral. The specialized diagnostic assessment, evaluation, 13 coordination, consultation, and other supportive services that 14 a child protection team shall be capable of providing include, but are not limited to, the following: 15 16 (a) Medical diagnosis and evaluation services, including provision or interpretation of X rays and laboratory 17 tests, and related services, as needed, and documentation of 18 findings relative thereto. 19 20 (b) Telephone consultation services in emergencies and in other situations. 21 22 (c) Medical evaluation related to abuse, abandonment, or neglect, as defined by policy or rule of the Department of 23 24 Health. 25 Such psychological and psychiatric diagnosis and (d) 26 evaluation services for the child or the child's parent or 27 parents, legal custodian or custodians, or other caregivers, or any other individual involved in a child abuse, 28 abandonment, or neglect case, as the team may determine to be 29 30 needed. 31 10

1 (e) Expert medical, psychological, and related 2 professional testimony in court cases. 3 (f) Case staffings to develop treatment plans for 4 children whose cases have been referred to the team. A child 5 protection team may provide consultation with respect to a 6 child who is alleged or is shown to be abused, abandoned, or 7 neglected, which consultation shall be provided at the request 8 of a representative of the family safety and preservation 9 program or at the request of any other professional involved with a child or the child's parent or parents, legal custodian 10 11 or custodians, or other caregivers. In every such child protection team case staffing, consultation, or staff activity 12 13 involving a child, a family safety and preservation program 14 representative shall attend and participate. 15 (g) Case service coordination and assistance, including the location of services available from other public 16 and private agencies in the community. 17 (h) Such training services for program and other 18 19 employees of the Department of Children and Family Services, 20 employees of the Department of Health, and other medical 21 professionals as is deemed appropriate to enable them to develop and maintain their professional skills and abilities 22 in handling child abuse, abandonment, and neglect cases. 23 24 (i) Educational and community awareness campaigns on 25 child abuse, abandonment, and neglect in an effort to enable 26 citizens more successfully to prevent, identify, and treat 27 child abuse, abandonment, and neglect in the community. 28 (j) Child protection team assessments that include, as appropriate, medical evaluations, medical consultations, 29 family psychosocial interviews, specialized clinical 30 interviews, or forensic interviews. 31 11

1 2 All medical personnel participating on a child protection team 3 must successfully complete the required child protection team training curriculum as set forth in protocols determined by 4 5 the Deputy Secretary for Children's Medical Services and the 6 Statewide Medical Director for Child Protection. 7 (2) The child abuse, abandonment, and neglect reports 8 that must be referred by the Department of Children and Family 9 Services to child protection teams of the Department of Health 10 for an assessment medical evaluation and other appropriate available support services as set forth in subsection (1) must 11 12 include cases involving: 13 (a) Injuries to the head, bruises to the neck or head, 14 burns, or fractures in a child of any age. 15 (b) Bruises anywhere on a child 5 years of age or 16 under. (c)(b) Sexual abuse of a child in which vaginal or 17 anal penetration is alleged or in which other unlawful sexual 18 19 conduct has been determined to have occurred. 20 (d)(c) Venereal disease, or Any other sexually 21 transmitted disease, in a prepubescent child. 22 (e)(d) Reported malnutrition of a child and failure of a child to thrive. 23 24 (f)(e) Reported medical, physical, or emotional 25 neglect of a child. 26 (g)(f) Any family in which one or more children have 27 been pronounced dead on arrival at a hospital or other health 28 care facility, or have been injured and later died, as a 29 result of suspected abuse, abandonment, or neglect, when any sibling or other child remains in the home. 30 31

(h)(g) Symptoms of serious emotional problems in a 1 2 child when emotional or other abuse, abandonment, or neglect 3 is suspected. 4 (h) Injuries to a child's head. 5 (3) All abuse and neglect cases transmitted for б investigation to a district by the hotline must be 7 simultaneously transmitted to the Department of Health child 8 protection team for review. For the purpose of determining whether face-to-face medical evaluation by a child protection 9 team is necessary,all cases transmitted to the child 10 11 protection team which meet the criteria in subsection (2) must 12 be timely reviewed by: a board-certified pediatrician or 13 registered nurse practitioner under the supervision of such 14 pediatrician for the purpose of determining whether a 15 face-to-face medical evaluation by a child protection team is 16 necessary. (a) A physician licensed under chapter 458 or chapter 17 459 who holds board certification in pediatrics and is a 18 19 member of a child protection team; 20 (b) A physician licensed under chapter 458 or chapter 459 who holds board certification in a specialty other than 21 22 pediatrics, who may complete the review only when working under the direction of a physician licensed under chapter 458 23 or chapter 459 who holds board certification in pediatrics and 24 is a member of a child protection team; 25 26 (c) An advanced registered nurse practitioner licensed 27 under chapter 464 who has a speciality in pediatrics or family 28 medicine and is a member of a child protection team; 29 (d) A physician assistant licensed under chapter 458 or chapter 459, who may complete the review only when working 30 under the supervision of a physician licensed under chapter 31

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458 or chapter 459 who holds board certification in pediatrics 1 2 and is a member of a child protection team; or (e) A registered nurse licensed under chapter 464, who 3 4 may complete the review only when working under the direct 5 supervision of a physician licensed under chapter 458 or б chapter 459 who holds certification in pediatrics and is a 7 member of a child protection team. 8 (4) A Such face-to-face medical evaluation by a child 9 protection team is not necessary when: only if it is 10 determined that 11 (a) The child was examined by a physician for the 12 alleged abuse or neglect by a physician who is not a member of 13 the child protection team, and a consultation between the 14 child protection team board-certified pediatrician, advanced registered or nurse practitioner, physician assistant working 15 under the supervision of a child protection team 16 board-certified pediatrician, or registered nurse working 17 under the direct supervision of a child protection team 18 19 board-certified pediatrician, and the examining physician 20 concludes that a further medical evaluation is unnecessary; (b) The child protective investigator, with 21 supervisory approval, has determined, after conducting a child 22 23 safety assessment, that there are no indications of injuries 24 as described in paragraphs (2)(a)-(h) as reported; or 25 (c) The child protection team board-certified 26 pediatrician, as authorized in subsection (3), determines that 27 a medical evaluation is not required. 28 29 Notwithstanding paragraphs (a), (b), and (c), a child protection team pediatrician, as authorized in subsection (3), 30 31

1 may determine that a face-to-face medical evaluation is 2 necessary. 3 (5) (4) In all instances in which a child protection 4 team is providing certain services to abused, abandoned, or 5 neglected children, other offices and units of the Department б of Health, and offices and units of the Department of Children 7 and Family Services, shall avoid duplicating the provision of 8 those services. 9 The Department of Health child protection team (6) 10 quality assurance program and the Department of Children and 11 Family Services' Family Safety Program Office quality 12 assurance program shall collaborate to ensure referrals and 13 responses to child abuse, abandonment, and neglect reports are 14 appropriate. Each quality assurance program shall include a 15 review of records in which there are no findings of abuse, 16 abandonment, or neglect and the findings of these reviews 17 shall be included in each department's quality assurance 18 reports. 19 Section 6. Subsection (1) of section 39.304, Florida 20 Statutes, is amended to read: 39.304 Photographs, medical examinations, X rays, and 21 medical treatment of abused, abandoned, or neglected child .--22 23 (1)(a) Any person required to investigate cases of 24 suspected child abuse, abandonment, or neglect may take or 25 cause to be taken photographs of the areas of trauma visible 26 on a child who is the subject of a report. Any child 27 protection team that examines a child who is the subject of a 28 report must take, or cause to be taken, photographs of any 29 areas of trauma visible on the child. Such Photographs of physical abuse injuries, or duplicates thereof, shall be 30 31 provided to the department for inclusion in the investigative

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1 file and shall become part of that file. Photographs of sexual 2 abuse trauma shall be made part of the child protection team 3 medical record. 4 (b) If the areas of trauma visible on a child indicate 5 a need for a medical examination, or if the child verbally б complains or otherwise exhibits distress as a result of injury 7 through suspected child abuse, abandonment, or neglect, or is 8 alleged to have been sexually abused, the person required to investigate may cause the child to be referred for diagnosis 9 to a licensed physician or an emergency department in a 10 hospital without the consent of the child's parents or legal 11 12 custodian. Such examination may be performed by any licensed 13 physician or an advanced registered nurse practitioner 14 licensed pursuant to chapter 464. Any licensed physician, or advanced registered nurse practitioner licensed pursuant to 15 16 chapter 464, who has reasonable cause to suspect that an injury was the result of child abuse, abandonment, or neglect 17 may authorize a radiological examination to be performed on 18 19 the child without the consent of the child's parent or legal 20 custodian. Section 7. Paragraph (f) of subsection (8) of section 21 22 39.402, Florida Statutes, is amended to read: 39.402 Placement in a shelter.--23 24 (8) 25 (f) At the shelter hearing, the department shall 26 inform the court of: 27 Any identified current or previous case plans 1. 28 negotiated in any district with the parents or caregivers 29 under this chapter and problems associated with compliance; 2. Any adjudication of the parents or caregivers of 30 delinguency; 31 16

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1 3. Any past or current injunction for protection from 2 domestic violence; and 3 4. All of the child's places of residence during the 4 prior 12 months. 5 Section 8. Paragraph (i) of subsection (3), subsection б (7), and paragraph (g) of subsection (18) of section 383.402, 7 Florida Statutes, are amended to read: 8 383.402 Child abuse death review; State Child Abuse Death Review Committee; local child abuse death review 9 10 committees.--11 (3) The State Child Abuse Death Review Committee 12 shall: 13 (i) Educate the public regarding the provisions of 14 chapter 99-168, Laws of Florida Kayla McKean Child Protection Act, the incidence and causes of child abuse death, and ways 15 16 by which such deaths may be prevented. (7) Each local child abuse death review committee 17 shall: 18 19 (a) Review all deaths resulting from child abuse which 20 are reported to the Office of Vital Statistics. 21 (a)(b) Assist the state committee in collecting data 22 on deaths that are the result of child abuse, in accordance with the protocol established by the state committee. 23 24 (b)(c) Submit written reports at the direction of the state committee. The reports must include nonidentifying 25 26 information on individual cases and the steps taken by the 27 local committee and private and public agencies to implement 28 necessary changes and improve the coordination of services and 29 reviews. 30 31

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1 (c)(d) Submit all records requested by the state 2 committee at the conclusion of its review of a death resulting 3 from child abuse. (d)(e) Abide by the standards and protocols developed 4 5 by the state committee. б (e)(f) On a case-by-case basis, request that the state 7 committee review the data of a particular case. 8 (18) Each district administrator of the Department of 9 Children and Family Services must appoint a child abuse death review coordinator for the district. The coordinator must have 10 11 knowledge and expertise in the area of child abuse and neglect. The coordinator's general responsibilities include: 12 13 (g) Notifying the district administrator, the 14 Secretary of Children and Family Services, and the Deputy Secretary for of Children's Medical Services, and the 15 16 Department of Health Child Abuse Death Review Coordinator Assistant Health Officer of all child abuse deaths meeting 17 criteria for review as specified in this section within 1 18 working day after verifying the child's death was due to 19 20 abuse, neglect, or abandonment learning of the child's death. Section 9. Subsection (3) of section 409.1671, Florida 21 22 Statutes, is amended to read: 23 409.1671 Foster care and related services; 24 privatization.--25 (3)(a) In order to help ensure a seamless child 26 protection system, the department shall ensure that contracts 27 entered into with community-based agencies pursuant to this 28 section include provisions for a case-transfer process to 29 determine the date that the community-based agency will initiate the appropriate services for a child and family. This 30 31 case-transfer process must clearly identify the closure of the 18

1 protective investigation and the initiation of service 2 provision. At the point of case transfer, as well as at the 3 conclusion of an investigation, the department must provide a 4 complete summary of the findings of the investigation to the 5 community-based agency. б (b) The contracts must also ensure that each 7 community-based agency shall furnish regular status reports of 8 its cases to the department as specified in the contract. A 9 provider may not discontinue services without prior written notification to the department. After discontinuing services 10 to a child or a child and family, the community-based agency 11 must provide a written case summary, including its assessment 12 13 of the child and family, to the department. 14 (c) The annual contract between the department and 15 community-based agencies must include provisions that specify 16 the procedures to be used by the parties to resolve differences in interpreting the contract or to resolve 17 disputes as to the adequacy of the parties' compliance with 18 their respective obligations under the contract. 19 20 Section 10. This act shall take effect upon becoming a 21 law. 22 23 24 25 26 27 28 29 30 31