By the Committee on Banking and Insurance; and Senator Carlton

311-1785-01

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A bill to be entitled An act relating to insurance; amending s. 215.555, F.S.; revising definitions; amending s. 624.307, F.S.; authorizing the Department of Insurance to adopt rules with respect to required filings; amending s. 624.315, F.S.; revising specified contents of certain reports; amending s. 624.408, F.S.; deleting obsolete provisions; amending ss. 624.423, 626.742, 626.8736, 626.907, 634.161, F.S.; providing for alternative methods of service of process; amending s. 624.424, F.S.; exempting certain insurers from certain annual statement requirements; providing exceptions; transferring and renumbering s. 624.4435, F.S., as s. 624.4242, F.S.; amending s. 625.340, F.S.; requiring certain foreign insurers to comply with certain provisions; amending s. 626.8805, F.S.; exempting certain administrators from certificate-of-authority requirements; amending s. 627.7295, F.S.; providing an additional exception to a requirement that a minimum of 2 months' premium be collected to issue a policy or binder for motor vehicle insurance; amending s. 627.901, F.S.; authorizing insurance agents and insurers that finance premiums for certain policies to charge interest or a service charge at a specified rate on unpaid premiums on those policies; amending s. 627.914, F.S.; clarifying application of time-of-payment requirements to

1 self-insurance funds; deleting provisions 2 relating to certain required information 3 relating to workers' compensation insurance; amending s. 627.915, F.S.; revising certain 4 5 reporting requirements concerning private 6 passenger automobile insurance information; 7 amending s. 641.19, F.S.; defining the term "health care risk contract"; amending s. 8 641.26, F.S.; revising health maintenance 9 10 organization annual reporting requirements; 11 creating s. 641.263, F.S.; providing for risk-based capital for health maintenance 12 organizations; providing for risk-based capital 13 reports; providing requirements for health 14 maintenance organizations upon the occurrence 15 of certain events; providing notice 16 17 requirements; requiring a risk-based capital plan for such events; providing duties and 18 19 responsibilities of the department; providing 20 for department hearings of challenges by health maintenance organizations; providing for notice 21 requirements; authorizing the department to 22 adopt rules; authorizing the department to 23 24 exempt certain health maintenance organizations; providing for effect of certain 25 notices; providing for alternative requirements 26 27 for certain time periods; providing legislative 28 intent for the use of risk-based capital 29 reports and other related documents; creating s. 641.265, F.S.; amending s. 641.35, F.S.; 30 31 including under liabilities the amounts of

1 certain claims in determinations of financial 2 health of health maintenance organizations; 3 amending ss. 641.2018, 641.495, 817.234, 4 817.50, F.S.; conforming cross-references; 5 repealing s. 641.2342, F.S., relating to 6 contract providers; providing effective dates. 7 8 Be It Enacted by the Legislature of the State of Florida: 9 10 Section 1. Paragraph (c) of subsection (2) of section 11 215.555, Florida Statutes, is amended, and paragraph (n) is added to that subsection, to read: 12 215.555 Florida Hurricane Catastrophe Fund.--13 (2) DEFINITIONS. -- As used in this section: 14 15 "Covered policy" means any insurance policy covering residential property in this state, including, but 16 17 not limited to, any homeowner's, mobile home owner's, farm owner's, condominium association, condominium unit owner's, 18 19 tenant's, or apartment building policy, or any other policy covering a residential structure or its contents issued by any 20 authorized insurer, including any joint underwriting 21 22 association or similar entity created pursuant to law or a transferred policy as defined in paragraph (n). Additionally, 23 24 covered policies include policies covering the peril of wind 25 removed from the Florida Residential Property and Casualty Joint Underwriting Association, created pursuant to s. 26 627.351(6), or from the Florida Windstorm Underwriting 27 28 Association, created pursuant to s. 627.351(2), by an 29 authorized insurer under the terms and conditions of an executed assumption agreement between the authorized insurer 30

31 and either such association. Each assumption agreement between

either association and such authorized insurer must be approved by the Florida Department of Insurance prior to the effective date of the assumption, and the Department of Insurance must provide written notification to the board within 15 working days after such approval. "Covered policy" does not include any policy that excludes wind coverage or hurricane coverage or any reinsurance agreement and does not include any policy otherwise meeting this definition which is issued by a surplus lines insurer or a reinsurer.

- (n) "Transferred policy" means a policy originally written by an authorized insurer or joint underwriting association which has been assumed by another authorized insurer pursuant to an assumption and reinsurance agreement, and meets all of the following conditions:
- 1. The policy was covered under a contract with the fund immediately prior to the assumption.
- 2. The assumption and reinsurance agreement was approved in advance by the Department of Insurance.
- 3. The assuming insurer is obligated to pay 100 percent of the losses of the policy.
- 4. An assumption notice that identifies the assuming insurer is provided to each of the policyholders.
- 5. All premiums and assessments due to the fund from the ceding insurer have been paid in full.
- 6. The assumption agreement provides for the full payment of any premiums due to the fund for the transferred policies for the balance of the contract period.
- 7. The assumption agreement clearly identifies policies transferred and provides for the collection of any data necessary for the fund to determine reimbursement under the contract.

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(Florida and countrywide).

1 8. In the case of an authorized insurer, the assumption agreement provides for the transfer of all policies 2 3 covered under the existing contract with the fund. 4 9. The assumption agreement provides for the full 5 payment of any future assessments associated with the exposure 6 from the transferred policies. 7 10. The assumption agreement is filed with the fund by 8 the assuming insurer within 15 days after approval by the 9 department. 10 Section 2. Subsection (8) is added to section 624.307, 11 Florida Statutes, to read: 624.307 General powers; duties.--12 (8) With respect to filings required under the code to 13 be furnished by a person issued a license or certificate of 14 authority, the department may specify by rule the format, 15 which may include an electronic format, and the rules may 16 include provisions governing electronic methodologies for use 17 in furnishing such filings. The department shall use generally 18 19 accepted data systems and shall not require information or detail other than that required by statute. The department 20 21 shall implement this subsection in a manner that minimizes the costs and administrative burden on insurers. 22 Section 3. Subsection (2) of section 624.315, Florida 23 24 Statutes, is amended to read: 25 624.315 Department; annual report.--(2) The department shall maintain the following 26 27 information and make such information available upon request: 28 (a) Calendar year profitability, including investment 29 income from policyholders' unearned premium and loss reserves

(b) Aggregate Florida loss reserves.

1 (c) Premiums written (Florida and countrywide). 2 (d) Premiums earned (Florida and countrywide). 3 (e) Incurred losses (Florida and countrywide). (f) Paid losses (Florida and countrywide). 4 5 (g) Allocated Florida loss adjustment expenses. 6 (h) Renewal ratio (countrywide). 7 (i) Variation of premiums charged by the industry as 8 compared to rates promulgated by the Insurance Services Office 9 (Florida and countrywide). 10 (j) An analysis of policy size limits (Florida and 11 countrywide). (k) Insureds' selection of claims-made versus 12 occurrence coverage (Florida and countrywide). 13 14 (h)(l) A subreport on the involuntary market in Florida encompassing such joint underwriting plans and 15 assigned risk plans operating in the state. 16 17 (i) (m) A subreport providing information relevant to 18 emerging markets and alternate marketing mechanisms, such as 19 self-insured trusts, risk retention groups, purchasing groups, 20 and the excess-surplus lines market. (n) Trends; emerging trends as exemplified by the 21 percentage change in frequency and severity of both paid and 22 incurred claims, and pure premium (Florida and countrywide). 23 24 (o) Fast track loss ratios as defined and assimilated by the Insurance Services Office (Florida and countrywide). 25 Section 4. Paragraph (b) of subsection (1) of section 26 27 624.408, Florida Statutes, is amended to read: 28 624.408 Surplus as to policyholders required; new and 29 existing insurers. --30 (1)31

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           (b) For any property and casualty insurer holding a
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    certificate of authority on December 1, 1993, the following
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    amounts apply instead of the $4 million required by
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    subparagraph (a)5.:
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           1. On December 31, 1999, and until December 30, 2000,
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   $2.5 million.
           1.2. On December 31, 2000, and until December 30,
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    2001, $2.75 million.
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           2.3. On December 31, 2001, and until December 30,
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    2002, $3 million.
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           3.4. On December 31, 2002, and until December 30,
    2003, $3.25 million.
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           4.5. On December 31, 2003, and until December 30,
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    2004, $3.6 million.
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           5.6. On December 31, 2004, and thereafter, $4 million.
           Section 5. Subsection (1) of section 624.423, Florida
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    Statutes, is amended, and subsection (4) is added to that
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    section, to read:
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           624.423 Serving process.--
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           (1) Service of process upon the Insurance Commissioner
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    and Treasurer as process agent of the insurer (under s.
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    624.422) shall be made by serving copies in triplicate of the
   process upon the Insurance Commissioner and Treasurer or upon
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   her or his assistant, deputy, or other person in charge of her
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   or his office. Upon receiving such service, the Insurance
    Commissioner and Treasurer shall file one copy in her or his
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   office, return one copy with her or his admission of service,
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    and promptly forward one copy of the process by registered or
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    certified mail or by such other method of expeditious delivery
   determined to be appropriate by the department to the person
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31 | last designated by the insurer to receive the same, as
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provided under s. 624.422(2); provided that, whether by mail or other method, proof of service and admission of service are accomplished.

(4) The department may prescribe by rule the method to be used by the department in forwarding the process to the person designated by the insurer and in returning a copy to the plaintiff or the plaintiff's attorney with the admission of service as described in this section.

Section 6. Paragraph (b) of subsection (1) of section 624.424, Florida Statutes, is amended to read:

624.424 Annual statement and other information.-- (1)

(b)1. Each insurer's annual statement must contain a statement of opinion on loss and loss adjustment expense reserves made by a member of the American Academy of Actuaries or by a qualified loss reserve specialist, under criteria established by rule of the department. In adopting the rule, the department must consider any criteria established by the National Association of Insurance Commissioners. The department may require semiannual updates of the annual statement of opinion as to a particular insurer if the department has reasonable cause to believe that such reserves are understated to the extent of materially misstating the financial position of the insurer. Workpapers in support of the statement of opinion must be provided to the department upon request. This subparagraph paragraph does not apply to life insurance or title insurance.

2. Any authorized insurer otherwise subject to this paragraph having direct premiums written in this state of less than \$1 million in any calendar year and less than 1,000 policyholders or certificateholders of directly written

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policies nationwide at the end of such calendar year is exempt from this section for such year unless the department makes a 2 3 specific finding that compliance is necessary in order for the department to carry out its statutory responsibilities. 4 5 However, any insurer having assumed premiums pursuant to 6 contracts or treaties or reinsurance of \$1 million or more is not exempt. Any insurer subject to an exemption must submit, 7 8 by March 1 following the year to which the exemption applies, 9 an affidavit sworn to by a responsible officer of the insurer 10 specifying the amount of direct premiums written in this state 11 and number of policyholders or certificateholders. 12

Section 7. <u>Section 624.4435</u>, Florida Statutes, is transferred and renumbered as section 624.4242, Florida Statutes.

Section 8. Section 625.340, Florida Statutes, is amended to read:

625.340 Investments of foreign or alien insurers.—The investment portfolio of a foreign or alien insurer shall be as permitted by the laws of its domicile if of a quality substantially as high as that required under this chapter for similar funds of like domestic insurers. Foreign insurers that are commercially domiciled as defined in s. 624.075 shall comply with parts I and II of this chapter.

Section 9. Subsection (4) of section 626.742, Florida Statutes, is amended to read:

626.742 Nonresident agents; service of process.--

(4) Upon receiving such service, the Insurance Commissioner and Treasurer shall forthwith send one of the copies of the process, by registered mail or by such other method of expeditious delivery determined to be appropriate by the department with return receipt requested, to the defendant

agent at his or her last address of record with the 2 department. 3 Section 10. Subsection (4) of section 626.8736, Florida Statutes, is amended to read: 4 5 626.8736 Nonresident independent or public adjusters; 6 service of process. --7 (4) Upon receiving the service, the Insurance 8 Commissioner and Treasurer shall forthwith send one of the 9 copies of the process, by registered mail or by such other 10 method of expeditious delivery determined to be appropriate by 11 the department with return receipt requested, to the defendant nonresident independent or public adjuster at his or her last 12 13 address of record with the department. Section 11. Effective January 1, 2002, subsection (7) 14 is added to section 626.8805, Florida Statutes, to read: 15 626.8805 Certificate of authority to act as 16 17 administrator.--(7) An administrator is not required to hold a 18 19 certificate of authority pursuant to this section if: (a) The administrator has its principal place of 20 business in another state. 21 The administrator is not soliciting business as an 22 23 administrator in this state. 24 (c) In the case of any group policy or plan of 25 insurance serviced by the administrator, the lesser of 5 percent of or 100 certificateholders reside in this state. 26 27 Section 12. Subsection (1) of section 626.907, Florida 28 Statutes, is amended to read: 626.907 Service of process; judgment by default.--29 30 (1) Service of process upon an insurer or person 31 representing or aiding such insurer pursuant to s. 626.906

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shall be made by delivering to and leaving with the Insurance Commissioner and Treasurer or some person in apparent charge of his or her office two copies thereof. The Insurance Commissioner and Treasurer shall forthwith mail by certified or registered mail, or by such other method of expeditious delivery determined to be appropriate by the department, provided that proof of service and admission of service are accomplished, send, by registered mail one of the copies of such process to the defendant at the defendant's last known principal place of business and shall keep a record of all process so served upon him or her. The service of process is sufficient, provided notice of such service and a copy of the process are sent within 10 days thereafter by registered mail by plaintiff or plaintiff's attorney to the defendant at the defendant's last known principal place of business, and the defendant's receipt, or receipt issued by the post office with which the letter is registered, showing the name of the sender of the letter and the name and address of the person to whom the letter is addressed, and the affidavit of the plaintiff or plaintiff's attorney showing a compliance herewith are filed with the clerk of the court in which the action is pending on or before the date the defendant is required to appear, or within such further time as the court may allow.

Section 13. Subsection (7) of section 627.7295, Florida Statutes, is amended to read:

627.7295 Motor vehicle insurance contracts.--

(7) A policy of private passenger motor vehicle insurance or a binder for such a policy may be initially issued in this state only if the insurer or agent has collected from the insured an amount equal to 2 months' premium. An insurer, agent, or premium finance company may

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not directly or indirectly take any action resulting in the 2 insured having paid from the insured's own funds an amount 3 less than the 2 months' premium required by this subsection. This subsection applies without regard to whether the premium 4 5 is financed by a premium finance company or is paid pursuant to a periodic payment plan of an insurer or an insurance agent. This subsection does not apply if an insured or member of the insured's family is renewing or replacing a policy or a binder for such policy written by the same insurer or a member 10 of the same insurer group. This subsection does not apply to 11 an insurer that issues private passenger motor vehicle coverage primarily to active duty or former military personnel 12 13 or their dependents. This subsection does not apply if all 14 policy payments are paid pursuant to a payroll deduction plan or an automatic electronic funds transfer payment plan from 15 the policyholder, provided that the first policy payment is 16 17 made by cash, cashier's check, check, or a money order. This 18 subsection and subsection (4) do not apply if all policy 19 payments to an insurer are paid pursuant to an automatic 20 electronic funds transfer payment plan from an agent or a managing general agent, or if the policy is issued pursuant to 21 22 the transfer of a book of business by an agent from one insurer to another, provided that and if the policy includes, 23 24 at a minimum, personal injury protection pursuant to ss. 25 627.730-627.7405; motor vehicle property damage liability pursuant to s. 627.7275; and bodily injury liability in at 26 least the amount of \$10,000 because of bodily injury to, or 27 28 death of, one person in any one accident and in the amount of 29 \$20,000 because of bodily injury to, or death of, two or more persons in any one accident. This subsection and subsection 30 31 (4) do not apply if an insured has had a policy in effect for

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30 31 at least 6 months, the insured's agent is terminated by the insurer that issued the policy, and the insured obtains coverage on the policy's renewal date with a new company through the terminated agent.

Section 14. Subsection (1) of section 627.901, Florida Statutes, is amended to read:

627.901 Premium financing by an insurance agent or agency.--

(1)A general lines agent may make reasonable service charges for financing insurance premiums on policies issued or business produced by such an agent or agency, s. 626.9541 notwithstanding. The service charge shall not exceed \$1 per installment, or a \$6 total service charge per year, for any premium balance of \$120 or less. For any premium balance greater than \$120 but not more than \$220, the service charge shall not exceed \$9 per year. The maximum service charge for any premium balance greater than \$220 shall not exceed \$12 per year. In lieu of such service charges, an insurance agent or agency may charge interest or service charges, which may be level amounts and subject to endorsement changes, which in the aggregate do not exceed a rate of interest not to exceed 18 percent simple interest per year on the average unpaid balance as billed over the term of the policy.

Section 15. Section 627.914, Florida Statutes, is amended to read:

627.914 Reports of information by workers' compensation insurers required.--

(1) The department shall promulgate rules and statistical plans which shall thereafter be used by each insurer and self-insurance fund as defined in s. 624.461 in the recording and reporting of loss, expense, and claims

experience, in order that the experience of all insurers and 2 self-insurance funds self-insurers may be made available at 3 least annually in such form and detail as may be necessary to aid the department in determining whether Florida experience 4 5 for workers' compensation insurance is sufficient for 6 establishing rates. 7 (2) Any insurer authorized to write a policy of 8 workers' compensation insurance shall transmit the following 9 information to the department each year with its annual 10 report, and such information shall be reported on a net basis 11 with respect to reinsurance for nationwide experience and on a direct basis for Florida experience: 12 (a) Premiums written; 13 (b) Premiums earned; 14 (c) Dividends paid or credited to policyholders; 15 (d) Losses paid; 16 17 (e) Allocated loss adjustment expenses; 18 (f) The ratio of allocated loss adjustment expenses to 19 losses paid; 20 (g) Unallocated loss adjustment expenses; 21 (h) The ratio of unallocated loss adjustment expenses 22 to losses paid; 23 (i) The total of losses paid and unallocated and 24 allocated loss adjustment expenses; 25 (j) The ratio of losses paid and unallocated and 26 allocated loss adjustment expenses to premiums earned; 2.7 (k) The number of claims outstanding as of December 31 28 of each year; 29 (1) The total amount of losses unpaid as of December 30 31 of each year; 31

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(m) The total amount of allocated and unallocated loss adjustment expenses unpaid as of December 31 of each year; and

- (n) The total of losses paid and allocated loss adjustment expenses and unallocated loss adjustment expenses, plus the total of losses unpaid as of December 31 of each year and loss adjustment expenses unpaid as of December 31 of each year.
- (3) A report of the information required in subsection (2) shall be filed no later than April 1 of each year and shall include the information for the preceding year ending December 31. All reports shall be on a calendar-accident year basis, and each calendar-accident year shall be reported at eight stages of development.
- (2)(4) Each insurer and self-insurance fund as defined in s. 624.461 authorized to write a policy of workers' compensation insurance shall transmit the following information for paragraphs (a), (b), (d), and (e)annually on both Florida experience and nationwide experience separately:
 - (a) Payrolls by classification.
 - (b) Manual premiums by classification.
 - Standard premiums by classification. (C)
 - (d) Losses by classification and injury type.
 - (e) Expenses.

A report of this information shall be filed no later than July April 1 of each year. All reports shall be filed in accordance with standard reporting procedures for insurers, which procedures have received approval by the department, and shall contain data for the most recent policy period available. A statistical or rating organization may be used 31 by insurers or self-insurance funds to report the data

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required by this section. The statistical or rating organization shall report each data element in the aggregate only for insurers and self-insurance funds required to report under this section who elect to have the rating organization report on their behalf. Such insurers and self-insurance funds shall be named in the report.

- (3)(5) Individual self-insurers authorized to transact workers' compensation insurance as provided in s. 440.02(23)(a)shall report only Florida data as prescribed in paragraphs (a)-(e) of subsection(2)(4)to the Division of Workers' Compensation of the Department of Labor and Employment Security.
- (a) The Division of Workers' Compensation shall publish the dates and forms necessary to enable individual self-insurers to comply with this section.
- (b) The Division of Workers' Compensation shall report the information collected under this section to the Department of Insurance in a manner prescribed by the department.
- (c) A statistical or rating organization may be used by individual self-insurers for the purposes of reporting the data required by this section and calculating experience ratings.
- (4) (4) (6) The department shall provide a summary of information provided pursuant to subsection subsections (2) and (4) in its annual report.
- Section 16. Subsection (1) of section 627.915, Florida Statutes, is amended to read:
 - 627.915 Insurer experience reporting.--
- (1) Each insurer transacting private passenger automobile insurance in this state shall report certain 30 31 information annually to the department. The information will

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be due on or before July 1 of each year. The information shall
    be divided into the following categories: bodily injury
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    liability; property damage liability; uninsured motorist;
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    personal injury protection benefits; medical payments;
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    comprehensive and collision. The information given shall be
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    on direct insurance writings in the state alone and shall
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    represent total limits data. The information set forth in
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    paragraphs (a)-(d)(f) is applicable to voluntary private
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    passenger and Joint Underwriting Association private passenger
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    writings and shall be reported for each of the latest 3
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    calendar-accident years, with an evaluation date of March 31
    of the current year. The information set forth in paragraphs
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   (e)-(h)<del>(q)-(j)</del>is applicable to voluntary private passenger
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    writings and shall be reported on a calendar-accident year
    basis ultimately seven times at seven different stages of
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    development.
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           (a) Premiums earned for the latest 3 calendar-accident
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    years.
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          (b) Loss development factors and the historic
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    development of those factors.
          (b) (c) Policyholder dividends incurred.
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          (c)<del>(d)</del> Expenses for other acquisition and general
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    expense.
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          (d)<del>(e)</del> Expenses for agents' commissions and taxes,
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    licenses, and fees.
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          (f) Profit and contingency factors as utilized in the
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    insurer's automobile rate filings for the applicable years.
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          (e)<del>(g)</del> Losses paid.
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          (f) (h) Losses unpaid.
          (g)(i) Loss adjustment expenses paid.
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          (h)(j) Loss adjustment expenses unpaid.
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1 Section 17. Subsection (1) of section 634.161, Florida 2 Statutes, is amended to read: 3 634.161 Service of process; method.--(1) Service of process upon the Insurance Commissioner 4 5 and Treasurer as process agent of the company shall be made by 6 serving copies in triplicate of the process upon the Insurance 7 Commissioner and Treasurer or upon her or his assistant, 8 deputy, or other person in charge of her or his office. Upon receiving such service, the Insurance Commissioner and 9 10 Treasurer shall file one copy with the department, return one 11 copy with her or his admission of service, and promptly forward one copy of the process by registered or certified 12 mail or by such other method of expeditious delivery 13 14 determined to be appropriate by the department, provided that proof of service and admission of service are accomplished, to 15 the person last designated by the company to receive the same, 16 17 as provided under s. 634.151. 18 Section 18. Present subsections (12) through (21) of 19 section 641.19, Florida Statutes, are renumbered as 20 subsections (13) through (22), respectively, and a new 21 subsection (12) is added to that section to read: 641.19 Definitions.--As used in this part, the term: 22 (12) "Health care risk contract" means a contract 23 24 under which a person or entity receives consideration or other 25 compensation in an amount greater than 1 percent of the health maintenance organization's annual gross written premium in 26 27 exchange for providing to the health maintenance organization 28 a provider network and other services, which may include 29 administrative services. 30 Section 19. Subsection (1) of section 641.2018, 31 Florida Statutes, is amended to read:

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641.2018 Limited coverage for home health care authorized.--

(1) Notwithstanding other provisions of this chapter, a health maintenance organization may issue a contract that limits coverage to home health care services only. The organization and the contract shall be subject to all of the requirements of this part that do not require or otherwise apply to specific benefits other than home care services. To this extent, all of the requirements of this part apply to any organization or contract that limits coverage to home care services, except the requirements for providing comprehensive health care services as provided in ss. 641.19(4), (12), and (13), and (14), and 641.31(1), except ss. 641.31(9), (12), (17), (18), (19), (20), (21), and (24) and 641.31095. Section 20. Subsections (1) and (3) of section 641.26,

Florida Statutes, are amended to read: 641.26 Annual report.--

- (1) Every health maintenance organization shall, annually by April 1 within 3 months after the end of its fiscal year, or within an extension of time therefor as the department, for good cause, may grant, in a form prescribed by the department, file a report with the department, verified by the oath of two officers of the organization or, if not a corporation, of two persons who are principal managing directors of the affairs of the organization, properly notarized, showing its condition on the last day of the immediately preceding reporting period. Such report shall include:
- (a) A financial statement of the health maintenance organization filed on a computer diskette using a format 31 | acceptable to the department.

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- (b) A financial statement of the health maintenance organization filed on forms acceptable to the department.
- (c) An audited financial statement of the health maintenance organization, including its balance sheet and a statement of operations for the preceding year certified by an independent certified public accountant, prepared in accordance with statutory accounting principles.
- (d) The number of health maintenance contracts issued and outstanding and the number of health maintenance contracts terminated.
- (e) The number and amount of damage claims for medical injury initiated against the health maintenance organization and any of the providers engaged by it during the reporting year, broken down into claims with and without formal legal process, and the disposition, if any, of each such claim.
 - (f) An actuarial certification that:
- 1. The health maintenance organization is actuarially sound, which certification shall consider the rates, benefits, and expenses of, and any other funds available for the payment of obligations of, the organization.
- 2. The rates being charged or to be charged are actuarially adequate to the end of the period for which rates have been guaranteed.
- 3. Incurred but not reported claims and claims reported but not fully paid have been adequately provided for, including claims arising for services provided to subscribers if these services are provided under health care risk contracts unless the obligations under such contracts are secured by a financial instrument acceptable to the department. Such instrument shall be certified as complying with the requirements of this subsection. This requirement

shall not apply to a contract with a provider where the contract is limited to services provided by such provider under the scope of that provider's license.

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(g) A report prepared by the certified public accountant and filed with the department describing material weaknesses in the health maintenance organization's internal control structure as noted by the certified public accountant during the audit. The report must be filed with the annual audited financial report as required in paragraph (c). health maintenance organization shall provide a description of remedial actions taken or proposed to correct material weaknesses, if the actions are not described in the independent certified public accountant's report.

- (h) Such other information relating to the performance of health maintenance organizations as is required by the department.
- (3) Every health maintenance organization shall file quarterly, within 45 days after each of its quarterly reporting periods, an unaudited quarterly financial statement for each quarter except the fourth quarter of the organization as described in paragraphs (1)(a) and (b). The report shall be as described in paragraphs (1)(a) and (b) and shall be due within 45 days after the end of the quarter. The quarterly report shall be verified by the oath of two officers of the organization, properly notarized.

Section 21. Section 641.263, Florida Statutes, is created to read:

641.263 Risk-based capital.--

(1) For purposes of this section:

- 1 (a) "Adjusted risk-based capital report" means a
 2 risk-based capital report which has been adjusted by the
 3 department in accordance with paragraph (2)(b).
 4 (b) "Association" means the National Association of
 5 Insurance Commissioners.
 6 (c) "Corrective order" means an order issued by the
 - department specifying corrective actions which the department has determined are required.

 (d) "Risk-based capital instructions" means the
 - (d) "Risk-based capital instructions" means the risk-based capital report including risk-based capital instructions adopted by the association, as these risk-based capital instructions may be amended by the association from time to time in accordance with the procedures adopted by the association.
 - (e) "Risk-based capital level" means a health maintenance organization's company action level risk-based capital, regulatory action level risk-based capital, authorized control level risk-based capital, or mandatory control level risk-based capital. For purposes of this section:
 - 1. "Company action level risk-based capital" means the product of 2.0 and the health maintenance organization's authorized control level risk-based capital.
 - 2. "Regulatory action level risk-based capital" means the product of 1.5 and the health maintenance organization's authorized control level risk-based capital.
 - 3. "Authorized control level risk-based capital" means the number determined under the risk-based capital formula in accordance with the risk-based capital instructions.

- 4. "Mandatory control level risk-based capital" means the product of .70 and the authorized control level risk-based capital.
- (f) "Risk-based capital plan" means a comprehensive financial plan containing the elements specified in paragraph 3)(b). If the department rejects the risk-based capital plan, and the plan is revised by the health maintenance organization, with or without the department's recommendation, the plan shall be called the "revised risk-based capital plan."
- (g) "Risk-based capital report" means the report required in subsection (2).
 - (h) "Total adjusted capital" means the sum of:
- 1. A health maintenance organization's net worth, consisting of its statutory capital and surplus, as determined in accordance with the statutory accounting applicable to the annual financial statements required to be filed under s. 641.26; and
- 2. Such other items, if any, as the risk-based capital instructions may provide.
- (2)(a) A health maintenance organization shall, on or prior to April 1 of each year, prepare and submit to the department a report of its risk-based capital levels as of the end of the calendar year just ended, in a form and containing such information as is required by the risk-based capital instructions. In addition, a health maintenance organization shall file its risk-based capital report:
- 1. With the association in accordance with the risk-based capital instructions; and
- 2. With the chief insurance regulatory official in any
 state in which the health maintenance organization is

 authorized to do business, if such official has notified the health maintenance organization of his or her request in writing, in which case the health maintenance organization shall file its risk-based capital report not later than the later of 15 days after the receipt of notice to file its risk-based capital report with that state or April 1.

- (b) A health maintenance organization's risk-based capital shall be determined in accordance with the formula set forth in the risk-based capital instructions. The formula shall take into account and may adjust for the covariance between:
 - 1. Asset risks;
 - 2. Credit risks;
 - 3. Underwriting risks; and
- 4. All other business risks and such other relevant risks as are set forth in the risk-based capital instructions,

determined in each case by applying the factors in the manner set forth in the risk-based capital instructions.

(c) The Legislature finds that an excess of capital over the amount produced by the risk-based capital requirements contained in this section and the formulas, schedules, and instructions referenced in this section is desirable in the health maintenance organization business.

Accordingly, health maintenance organizations should seek to maintain capital above the risk-based capital levels required by this section. Additional capital is used and useful in the health maintenance organization business and helps to secure a health maintenance organization against various risks inherent in, or affecting, said business and not accounted for or only

partially measured by the risk-based capital requirements contained in this section.

- (d) If a health maintenance organization files a risk-based capital report that in the judgment of the department is inaccurate, the department shall adjust the risk-based capital report to correct the inaccuracy and shall notify the health maintenance organization of the adjustment. The notice shall contain a statement of the reason for the adjustment. A risk-based capital report as so adjusted is referred to as an "adjusted risk-based capital report."
 - (3)(a) A company action level event includes:
- 1. The filing of a risk-based capital report by a health maintenance organization that indicates that the health maintenance organization's total adjusted capital is greater than or equal to its regulatory action level risk-based capital but less than its company action level risk-based capital;
- 2. Notification by the department to the health maintenance organization of an adjusted risk-based capital report that indicates the event described in subparagraph 1., provided the health maintenance organization does not challenge the adjusted risk-based capital report under subsection (7); or
- 3. If, pursuant to the provisions of subsection (7), a health maintenance organization challenges an adjusted risk-based capital report that indicates the event described in subparagraph 1., the notification by the department to the health maintenance organization that the department has, after a hearing, rejected the health maintenance organization's challenge.

- 1 (b) If a company action level event occurs, the health
 2 maintenance organization shall prepare and submit to the
 3 department a risk-based capital plan that shall:
 - 1. Identify the conditions that contribute to the company action level event.
 - 2. Contain proposals of corrective actions that the health maintenance organization intends to take and that would be expected to result in the elimination of the company action level event.
 - 3. Provide projections of the health maintenance organization's financial results in the current year and at least the 2 succeeding years, both in the absence of proposed corrective actions and giving effect to the proposed corrective actions, including projections of statutory balance sheets, operating income, net income, capital and surplus, and risk-based capital levels. The projections for both new and renewal business might include separate projections for each major line of business and separately identify each significant income, expense, and benefit component.
 - 4. Identify the key assumptions impacting the health maintenance organization's projections and the sensitivity of the projections to the assumptions.
 - 5. Identify the quality of, and problems associated with, the health maintenance organization's business, including, but not limited to, its assets, anticipated business growth and associated surplus strain, extraordinary exposure to risk, mix of business, and use of reinsurance, if any, in each case.
 - (c) The risk-based capital plan shall be submitted:
 - 1. Within 45 days after a company action level event;

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2. If the health maintenance organization challenges an adjusted risk-based capital report pursuant to the provisions of subsection (7), within 45 days after notification to the health maintenance organization that the department has, after a hearing, rejected the health maintenance organization's challenge.

- (d) Within 60 days after the submission by a health maintenance organization of a risk-based capital plan to the department, the department shall notify the health maintenance organization whether the risk-based capital plan shall be implemented or is, in the judgment of the department, unsatisfactory. If the department determines the risk-based capital plan is unsatisfactory, the notification to the health maintenance organization shall set forth the reasons for the determination and may set forth proposed revisions which will render the risk-based capital plan satisfactory in the judgment of the department. Upon notification from the department, the health maintenance organization shall prepare a revised risk-based capital plan, which may incorporate by reference any revisions proposed by the department, and shall submit the revised risk-based capital plan to the department:
- 1. Within 45 days after the notification from the department; or
- 2. If the health maintenance organization challenges the notification from the department under the provisions of subsection (7), within 45 days after a notification to the health maintenance organization that the department has, after a hearing, rejected the health maintenance organization's challenge.
- (e) If the department notifies a health maintenance organization that the health maintenance organization's

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risk-based capital plan or revised risk-based capital plan is unsatisfactory, the department may, at its discretion, subject to the health maintenance organization's right to a hearing under the provisions of subsection (7), specify in the notification that the notification constitutes a regulatory action level event.

- (f) Each domestic health maintenance organization that files a risk-based capital plan or revised risk-based capital plan with the department shall file a copy of the risk-based capital plan or revised risk-based capital plan with the insurance department in any state in which the health maintenance organization is authorized to do business if:
- The state has a risk-based capital provision substantially similar to the provisions of s. 641.264; and
- The insurance department of that state has notified the health maintenance organization of its request for the filing in writing, in which case the health maintenance organization shall file a copy of the risk-based capital plan or revised risk-based capital plan in that state no later than the later of:
- a. Fifteen days after the receipt of notice to file a copy of its risk-based capital plan or revised risk-based capital plan with the state; or
- b. The date on which the risk-based capital plan or revised risk-based capital plan is filed under paragraph (c) or paragraph (d).
- (4)(a) A regulatory action level event includes, with respect to a health maintenance organization:
- The filing of a risk-based capital report by the health maintenance organization that indicates that the health maintenance organization's total adjusted capital is greater 31

than or equal to its authorized control level risk-based capital but less than its regulatory action level risk-based capital;

- 2. Notification by the department to a health maintenance organization of an adjusted risk-based capital report that indicates the event described in subparagraph 1., provided the health maintenance organization does not challenge the adjusted risk-based capital report under the provisions of subsection (7);
- 3. If, pursuant to the provisions of subsection (7), the health maintenance organization challenges an adjusted risk-based capital report that indicates the event described in subparagraph 1., the notification by the department to the health maintenance organization that the department has, after a hearing, rejected the health maintenance organization's challenge;
- 4. The failure of the health maintenance organization to file a risk-based capital report by April 1, unless the health maintenance organization has provided an explanation for the failure that is satisfactory to the department and has cured the failure within 10 days after April 1;
- 5. The failure of the health maintenance organization to submit a risk-based capital plan to the department within the time period set forth in paragraph (3)(c);
- 6. Notification by the department to the health maintenance organization that:
- a. The risk-based capital plan or revised risk-based capital plan submitted by the health maintenance organization is, in the judgment of the department, unsatisfactory; and
- b. Notification constitutes a regulatory action level event with respect to the health maintenance organization,

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provided the health maintenance organization has not challenged the determination under subsection (7);

- 7. If, pursuant to subsection (7), the health maintenance organization challenges a determination by the department under subparagraph 6., the notification by the department to the health maintenance organization that the department has, after a hearing, rejected the health maintenance organization's challenge;
- 8. Notification by the department to the health maintenance organization that the health maintenance organization has failed to adhere to its risk-based capital plan or revised risk-based capital plan, but only if the failure has a substantial adverse effect on the ability of the health maintenance organization to eliminate the company action level event in accordance with its risk-based capital plan or revised risk-based capital plan and the department has so stated in the notification, provided the health maintenance organization has not challenged the determination under subsection (7); or
- 9. If, pursuant to subsection (7), the health maintenance organization challenges a determination by the department under subparagraph 8., the notification by the department to the health maintenance organization that the department has, after a hearing, rejected the health maintenance organization's challenge.
- (b) If a regulatory action level event occurs, the department shall:
- 1. Require the health maintenance organization to prepare and submit a risk-based capital plan or, if applicable, a revised risk-based capital plan.

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- 2. Perform such examination or analysis as the department deems necessary of the assets, liabilities, and operations of the health maintenance organization, including a review of its risk-based capital plan or revised risk-based capital plan.
- 3. Subsequent to the examination or analysis, issue a corrective order specifying such corrective actions as the department shall determine are required.
- (c) In determining corrective actions, the department may take into account factors the department deems relevant with respect to the health maintenance organization based upon the department's examination or analysis of the assets, liabilities, and operations of the health maintenance organization, including, but not limited to, the results of any sensitivity tests undertaken pursuant to the risk-based capital instructions. The risk-based capital plan or revised risk-based capital plan shall be submitted:
- 1. Within 45 days after the occurrence of the regulatory action level event;
- 2. If the health maintenance organization challenges an adjusted risk-based capital report pursuant to subsection (7) and the challenge is not frivolous in the judgment of the department, within 45 days after the notification to the health maintenance organization that the department has, after a hearing, rejected the health maintenance organization's challenge; or
- 3. If the health maintenance organization challenges a revised risk-based capital plan pursuant to subsection (7) and the challenge is not frivolous in the judgment of the department, within 45 days after the notification to the health maintenance organization that the department has, after

a hearing, rejected the health maintenance organization's challenge.

- (d) The department may retain actuaries, investment experts, and other consultants as may be necessary in the judgment of the department to review the health maintenance organization's risk-based capital plan or revised risk-based capital plan, examine or analyze the assets, liabilities, and operations, including contractual relationships, of the health maintenance organization, and formulate the corrective order with respect to the health maintenance organization. The fees, costs, and expenses relating to consultants shall be borne by the affected health maintenance organization or such other party as directed by the department.
 - (5)(a) An authorized control level event includes:
- 1. The filing of a risk-based capital report by the health maintenance organization that indicates that the health maintenance organization's total adjusted capital is greater than or equal to its mandatory control level risk-based capital but less than its authorized control level risk-based capital;
- 2. Notification by the department to the health maintenance organization of an adjusted risk-based capital report that indicates the event described in subparagraph 1., provided the health maintenance organization does not challenge the adjusted risk-based capital report under subsection (7);
- 3. If, pursuant to subsection (7), the health maintenance organization challenges an adjusted risk-based capital report that indicates the event described in subparagraph 1., notification by the department to the health maintenance organization that the department has, after a

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hearing, rejected the health maintenance organization's
challenge;

- 4. The failure of the health maintenance organization to respond, in a manner satisfactory to the department, to a corrective order, provided the health maintenance organization has not challenged the corrective order under subsection (7); or
- 5. If the health maintenance organization has challenged a corrective order under subsection (7) and the department has, after a hearing, rejected the challenge or modified the corrective order, the failure of the health maintenance organization to respond, in a manner satisfactory to the department, to the corrective order subsequent to rejection or modification by the department.
- (b) If an authorized control level event occurs, with respect to a health maintenance organization, the department shall:
- 1. Take such actions as are required under paragraph

 (4)(b) regarding a health maintenance organization with

 respect to which a regulatory action level event has occurred;

 or
- 2. If the department deems it to be in the best interests of the subscribers and creditors of the health maintenance organization and of the public, take such actions as are necessary to cause the health maintenance organization to be placed under regulatory control under chapter 631. If the department takes such actions, the authorized control level event shall be deemed sufficient grounds for the department to take action under chapter 631 and the department shall have the rights, powers, and duties with respect to the health maintenance organization as are set forth in such

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chapter. If the department takes actions under this subparagraph pursuant to an adjusted risk-based capital report, the health maintenance organization shall be entitled to such protections as are afforded to health maintenance organizations under the summary proceedings provisions of s. 120.574.

(6)(a) A mandatory control level event includes:

- 1. The filing of a risk-based capital report by the health maintenance organization that indicates that the health maintenance organization's total adjusted capital is less than its mandatory control level risk-based capital;
- 2. Notification by the department to the health maintenance organization of an adjusted risk-based capital report that indicates the event described in subparagraph 1., provided the health maintenance organization does not challenge the adjusted risk-based capital report under subsection (7); or
- 3. If, pursuant to subsection (7), the health maintenance organization challenges an adjusted risk-based capital report that indicates the event described in subparagraph 1., notification by the department to the health maintenance organization that the department has, after a hearing, rejected the health maintenance organization's challenge.
- (b) If a mandatory control level event occurs, the department shall take such actions as are necessary to place the health maintenance organization under regulatory control under chapter 631. If the department takes such actions, the mandatory control level event shall be deemed sufficient grounds for the department to take action under chapter 631 and the department shall have the rights, powers, and duties

with respect to the health maintenance organization as are set forth in such chapter. If the department takes actions under this paragraph pursuant to an adjusted risk-based capital report, the health maintenance organization shall be entitled to the summary proceedings protections of s. 120.574. However, the department may forego action for up to 90 days after the mandatory control level event if the department finds there is a reasonable expectation that the mandatory control level event may be eliminated within the 90-day period.

- events, the health maintenance organization shall have the right to a confidential departmental hearing, on a record, at which the health maintenance organization may challenge any determination or action by the department. The health maintenance organization shall notify the department of its request for a hearing within 5 days after the notification by the department under this subsection. Upon receipt of the health maintenance organization's request for a hearing, the department shall set a date for the hearing, which shall be no less than 10 nor more than 30 days after the date of the health maintenance organization's request. Such events are:
- (a) Notification to a health maintenance organization by the department of an adjusted risk-based capital report.
- (b) Notification to a health maintenance organization by the department that:
- 1. The health maintenance organization's risk-based capital plan or revised risk-based capital plan is unsatisfactory; and
- 2. Notification constitutes a regulatory action level event with respect to the health maintenance organization.

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insurance code.

- 1 (c) Notification to a health maintenance organization by the department that the health maintenance organization has 2 3 failed to adhere to its risk-based capital plan or revised 4 risk-based capital plan and that the failure has a substantial 5 adverse effect on the ability of the health maintenance 6 organization to eliminate the company action level event with respect to the health maintenance organization in accordance 7 8 with its risk-based capital plan or revised risk-based capital 9 plan. 10 (d) Notification to a health maintenance organization 11 by the department of a corrective order with respect to the 12
 - health maintenance organization.

 (8)(a) This section is supplemental to any other

 provisions of this part and shall not preclude or limit any
 other powers or duties of the department as provided in the
 - (b) The department may adopt reasonable rules necessary to implement this section.
 - (c) The department may exempt from the application of this section a health maintenance organization that:
 - 1. Writes direct business only in this state;
 - 2.a. Assumes no reinsurance in excess of 5 percent of direct premium written; and
 - <u>b. Writes direct annual premiums for comprehensive</u> medical business of \$2,000,000 or less; or
 - 3. Is a limited health service organization that covers less than 2,000 lives.
 - (9) There shall be no liability on the part of, and no cause of action shall arise against, the commissioner or the department or its employees or agents for any action taken by

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them in the performance of their powers and duties under this section.

- (10) All notices by the department to a health maintenance organization that may result in regulatory action under this section shall be effective upon dispatch if transmitted by registered or certified mail, or in the case of any other transmission shall be effective upon the health maintenance organization's receipt of notice.
- (11) For risk-based capital reports required to be filed in 2002, 2003, and 2004 by health maintenance organizations with respect to their 2001, 2002, and 2003 annual statement data, the following requirements shall apply in lieu of the provisions of subsections (3), (4), (5), and (6):
- (a) If a company action level event occurs with respect to a health maintenance organization, the department shall take no regulatory action under this section.
- (b) If a regulatory action level event as provided in subparagraphs (4)(a)1., 2., or 3. occurs, the department shall take the actions required under subsection (3).
- (c) If a regulatory action level event as provided in subparagraphs (4)(a)4., 5., 6., 7., 8., or 9. occurs or an authorized control level event occurs, the department shall take the actions required under subsection (4) with respect to the health maintenance organization.
- (d) If a mandatory control level event occurs with respect to a health maintenance organization, the department shall take the actions required under subsection (5) with respect to the health maintenance organization.

Nothing in this subsection restricts or otherwise limits the department's authority under other provisions of the insurance code.

risk-based capital instructions, risk-based capital reports, adjusted risk-based capital reports, risk-based capital plans and revised risk-based capital plans, and related documents, materials, or information are intended solely for use by the department in monitoring the solvency of health maintenance organizations and the need for possible corrective action with respect to health maintenance organizations and shall not be used by the department for ratemaking nor considered or introduced as evidence in any rate proceeding nor used by the department to calculate or derive any elements of an appropriate premium level or rate of return for any line of insurance that a health maintenance organization or any affiliate is authorized to write.

Section 22. Paragraph (a) of subsection (3) of section 641.35, Florida Statutes, is amended to read:

- 641.35 Assets, liabilities, and investments.--
- (3) LIABILITIES.--In any determination of the financial condition of a health maintenance organization, liabilities to be charged against its assets shall include:
- (a) The amount, estimated consistently with the provisions of this part, necessary to pay all of its unpaid losses and claims incurred for or on behalf of a subscriber, on or prior to the end of the reporting period, whether reported or unreported, including claims arising for services provided to subscribers where these services are provided under health care risk contracts unless the obligations under such contracts are secured by a financial instrument

acceptable to the department. This requirement shall not apply to a contract with a provider where the contract is limited to services provided by such provider under the scope of that provider's license.

The department, upon determining that a health maintenance organization has failed to report liabilities that should have been reported, shall require a corrected report which reflects the proper liabilities to be submitted by the organization to the department within 10 working days of receipt of written notification.

Section 23. Subsection (4) of section 641.495, Florida Statutes, is amended to read:

641.495 Requirements for issuance and maintenance of certificate.--

(4) The organization shall ensure that the health care services it provides to subscribers, including physician services as required by s. $641.19\underline{(14)}(13)(d)$ and (e), are accessible to the subscribers, with reasonable promptness, with respect to geographic location, hours of operation, provision of after-hours service, and staffing patterns within generally accepted industry norms for meeting the projected subscriber needs. The health maintenance organization must provide treatment authorization 24 hours a day, 7 days a week. Requests for treatment authorization may not be held pending unless the requesting provider contractually agrees to take a pending or tracking number.

Section 24. Paragraph (b) of subsection (2) of section 817.234, Florida Statutes, is amended to read:

817.234 False and fraudulent insurance claims.-- (2)

1 In addition to any other provision of law, 2 systematic upcoding by a provider, as defined in s. 3 $641.19(16)\frac{(15)}{(15)}$, with the intent to obtain reimbursement 4 otherwise not due from an insurer is punishable as provided in 5 s. 641.52(5).6 Section 25. Subsection (1) of section 817.50, Florida 7 Statutes, is amended to read: 8 817.50 Fraudulently obtaining goods, services, etc., 9 from a health care provider .--10 (1) Whoever shall, willfully and with intent to 11 defraud, obtain or attempt to obtain goods, products, merchandise, or services from any health care provider in this 12 state, as defined in s. $641.19(16)\frac{(15)}{(15)}$, commits a misdemeanor 13 of the second degree, punishable as provided in s. 775.082 or 14 s. 775.083. 15 Section 26. Section 641.2342, Florida Statutes, is 16 17 repealed. Section 27. Except as otherwise provided in this act, 18 19 this act shall take effect July 1, 2001. 20 21 22 23 24 25 26 27 28 29 30 31

1	STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN COMMITTEE SUBSTITUTE FOR
2	SB 2080
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4	Deletes provisions of the bill that would have eliminated the requirement that notices of civil remedy actions be filed with the Department of Insurance.
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6	Revises the section authorizing the department to establish by rule for the filing of required information, to require that
7 8	the department utilize generally accepted data systems and implement this statute in a manner that minimizes the costs and administrative burden on insurers.
9	Deletes the provisions of the bill relating to cease and desist orders and removal of affiliated parties.
10	Reinserts the current requirement that the department include information concerning the department's receipts and expenditures in its annual report.
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13	Revises the service of process provisions to specify that the alternative method of delivery approved by the department, other than registered or certified mail, must accomplish
14	admission of service.
15	Adds exceptions to the current requirement that at least a 2-month minimum down payment be paid for an auto insurance
16	policy.
17	Specifies that an insurer or agent who is financing premiums may charge service or interest charges, in level monthly installments, provided that the total of the charges do not exceed the amounts charged under the current limit of an annual rate of 18 percent simple interest.
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20	Deletes the provisions of the bill which would have increased the minimum interest rate payable on payment on death policies, cash surrender policies, and overdue payments of medical claims.
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23	Deletes the bill's requirement that health maintenance organizations (HMOs) must report annually a summary of each
24	health risk contract.
25	Provides legislative intent concerning the use of risk-based capital data and information to provide that the information
26	is to be used solely for monitoring the solvency of HMOs and not for ratemaking.
27	Deletes the bill's requirement that an HMO must submit a comprehensive business plan at the time of its application for
28	comprehensive business plan at the time of its application for licensure.
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