By the Committee on Health, Aging and Long-Term Care; and Senator Saunders

317-1859-02

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A bill to be entitled An act relating to the recovery of Medicaid overpayments; amending s. 16.59, F.S.; specifying additional requirements for the Medicaid Fraud Control Unit of the Department of Legal Affairs and the Medicaid program integrity program; amending s. 112.3187, F.S.; extending whistle-blower protection to employees of Medicaid providers reporting Medicaid fraud or abuse; creating s. 408.831, F.S.; allowing the Agency for Health Care Administration to take action against a licensee in certain circumstances; amending s. 409.907, F.S.; prescribing additional requirements with respect to provider enrollment; requiring that the Agency for Health Care Administration deny a provider's application under certain circumstances; amending s. 409.908, F.S.; providing additional requirements for cost-reporting; amending s. 409.910, F.S.; revising requirements for the distribution of funds recovered from third parties that are liable for making payments for medical care furnished to Medicaid recipients and in the case of recoveries of overpayments; amending s. 409.913, F.S.; requiring that the agency and Medicaid Fraud Control Unit annually submit a report to the Legislature; defining the term "complaint"; specifying additional requirements for the Medicaid program integrity program and the Medicaid Fraud Control Unit of

1 the Department of Legal Affairs; requiring 2 imposition of sanctions or disincentives, 3 except under certain circumstances; providing additional sanctions and disincentives; 4 5 providing additional grounds under which the 6 agency may terminate a provider's participation 7 in the Medicaid program; providing additional requirements for administrative hearings; 8 9 providing additional grounds for withholding 10 payments to a provider; authorizing the agency 11 and the Medicaid Fraud Control Unit to review certain records; requiring review by the 12 Attorney General of certain settlements; 13 14 requiring review by the Auditor General of certain cost reports; amending s. 409.920, 15 F.S.; providing additional duties of the 16 17 Medicaid Fraud Control Unit; requiring recommendations to the Legislature; providing 18 19 an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Section 16.59, Florida Statutes, is amended to read:

16.59 Medicaid fraud control.--There is created in the Department of Legal Affairs the Medicaid Fraud Control Unit, which may investigate all violations of s. 409.920 and any criminal violations discovered during the course of those investigations. The Medicaid Fraud Control Unit may refer any criminal violation so uncovered to the appropriate prosecuting authority. Offices of the Medicaid Fraud Control Unit and the

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 offices of the Agency for Health Care Administration Medicaid program integrity program shall, to the extent possible, be collocated. The agency and the Department of Legal Affairs shall conduct joint training and other joint activities designed to increase communication and coordination in recovering overpayments.

Section 2. Subsections (3), (5), and (7) of section 112.3187, Florida Statutes, are amended to read:

112.3187 Adverse action against employee for disclosing information of specified nature prohibited; employee remedy and relief.--

- (3) DEFINITIONS.--As used in this act, unless otherwise specified, the following words or terms shall have the meanings indicated:
- (a) "Agency" means any state, regional, county, local, or municipal government entity, whether executive, judicial, or legislative; any official, officer, department, division, bureau, commission, authority, or political subdivision therein; or any public school, community college, or state university.
- (b) "Employee" means a person who performs services for, and under the control and direction of, or contracts with, an agency or independent contractor for wages or other remuneration.
- (c) "Adverse personnel action" means the discharge, suspension, transfer, or demotion of any employee or the withholding of bonuses, the reduction in salary or benefits, or any other adverse action taken against an employee within the terms and conditions of employment by an agency or independent contractor.

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- "Independent contractor" means a person, other than an agency, engaged in any business and who enters into a contract or provider agreement with an agency.
- "Gross mismanagement" means a continuous pattern of managerial abuses, wrongful or arbitrary and capricious actions, or fraudulent or criminal conduct which may have a substantial adverse economic impact.
- (5) NATURE OF INFORMATION DISCLOSED. -- The information disclosed under this section must include:
- (a) Any violation or suspected violation of any federal, state, or local law, rule, or regulation committed by an employee or agent of an agency or independent contractor which creates and presents a substantial and specific danger to the public's health, safety, or welfare.
- (b) Any act or suspected act of gross mismanagement, malfeasance, misfeasance, gross waste of public funds, suspected or actual Medicaid fraud or abuse, or gross neglect of duty committed by an employee or agent of an agency or independent contractor.
- (7) EMPLOYEES AND PERSONS PROTECTED. -- This section protects employees and persons who disclose information on their own initiative in a written and signed complaint; who are requested to participate in an investigation, hearing, or other inquiry conducted by any agency or federal government entity; who refuse to participate in any adverse action prohibited by this section; or who initiate a complaint through the whistle-blower's hotline or the hotline of the Medicaid FRaud Control Unit of the Department of Legal Affairs; or employees who file any written complaint to their supervisory officials or employees who submit a complaint to 31 the Chief Inspector General in the Executive Office of the

Governor, to the employee designated as agency inspector general under s. 112.3189(1), or to the Florida Commission on 2 3 Human Relations. The provisions of this section may not be 4 used by a person while he or she is under the care, custody, 5 or control of the state correctional system or, after release 6 from the care, custody, or control of the state correctional 7 system, with respect to circumstances that occurred during any 8 period of incarceration. No remedy or other protection under 9 ss. 112.3187-112.31895 applies to any person who has committed 10 or intentionally participated in committing the violation or 11 suspected violation for which protection under ss. 112.3187-112.31895 is being sought. 12 Section 3. Section 408.831, Florida Statutes, is 13 created to read: 14 408.831 Denial, suspension, revocation of a license, 15 registration, certificate or application .--16 17 (1) In addition to any other remedies provided by law, the agency may deny each application or suspend or revoke each 18 19 license, registration, or certificate of entities regulated or 20 licensed by it: (a) If the applicant, licensee, registrant, or 21 22 certificateholder, or, in the case of a corporation, partnership, or other business entity, if any officer, 23 24 director, agent, or managing employee of that business entity 25 or any affiliated person, partner, or shareholder having an ownership interest equal to 5 percent or greater in that 26 business entity, has failed to pay all outstanding fines, 27 28 liens, or overpayments assessed by final order of the agency 29 or final order of the Centers for Medicare and Medicaid 30 Services unless a repayment plan is approved by the agency; or

For failure to comply with any repayment plan.

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(2) This section provides standards of enforcement applicable to all entities licensed or regulated by the Agency for Health Care Administration. This section controls over any conflicting provisions of chapters 39, 381, 383, 390, 391, 393, 394, 395, 400, 408, 468, 483, and 641 or rules adopted pursuant to those chapters.

Section 4. Section 409.902, Florida Statutes, is amended to read:

409.902 Designated single state agency; payment requirements; program title. -- The Agency for Health Care Administration is designated as the single state agency authorized to make payments for medical assistance and related services under Title XIX of the Social Security Act. payments shall be made, subject to any limitations or directions provided for in the General Appropriations Act, only for services included in the program, shall be made only on behalf of eligible individuals, and shall be made only to qualified providers in accordance with federal requirements for Title XIX of the Social Security Act and the provisions of state law. This program of medical assistance is designated the "Medicaid program." The Department of Children and Family Services is responsible for Medicaid eligibility determinations, including, but not limited to, policy, rules, and the agreement with the Social Security Administration for Medicaid eligibility determinations for Supplemental Security Income recipients, as well as the actual determination of eligibility. As a condition of Medicaid eligibility, the Agency for Health Care Administration and the Department of Children and Family Services shall ensure that each recipient of Medicaid consents to the release of her or his medical records to the Agency for Health Care Administration and the

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 $\begin{tabular}{lll} \underline{\mbox{Medicaid Fraud Control Unit of the Department of Legal}\\ \hline \mbox{Affairs.} \end{tabular}$ 

Section 5. Subsections (7) and (9) of section 409.907, Florida Statutes, as amended by section 6 of chapter 2001-377, Laws of Florida, are amended to read:

409.907 Medicaid provider agreements.—The agency may make payments for medical assistance and related services rendered to Medicaid recipients only to an individual or entity who has a provider agreement in effect with the agency, who is performing services or supplying goods in accordance with federal, state, and local law, and who agrees that no person shall, on the grounds of handicap, race, color, or national origin, or for any other reason, be subjected to discrimination under any program or activity for which the provider receives payment from the agency.

(7) The agency may require, as a condition of participating in the Medicaid program and before entering into the provider agreement, that the provider submit information, in an initial and any required renewal applications, concerning the professional, business, and personal background of the provider and permit an onsite inspection of the provider's service location by agency staff or other personnel designated by the agency to perform this function. The agency shall perform an onsite inspection, within 60 days after receipt of a new provider's application, of the provider's service location prior to making its first payment to the provider for Medicaid services to determine the applicant's ability to provide the services that the applicant is proposing to provide for Medicaid reimbursement. The agency is not required to perform an onsite inspection of a provider or program that is licensed by the agency. As a continuing

condition of participation in the Medicaid program, a provider 2 shall immediately notify the agency of any current or pending 3 bankruptcy filing. Before entering into the provider agreement, or as a condition of continuing participation in 4 5 the Medicaid program, the agency may also require that 6 Medicaid providers reimbursed on a fee-for-services basis or 7 fee schedule basis which is not cost-based, post a surety bond not to exceed \$50,000 or the total amount billed by the 9 provider to the program during the current or most recent 10 calendar year, whichever is greater. For new providers, the 11 amount of the surety bond shall be determined by the agency based on the provider's estimate of its first year's billing. 12 13 If the provider's billing during the first year exceeds the bond amount, the agency may require the provider to acquire an 14 additional bond equal to the actual billing level of the 15 provider. A provider's bond shall not exceed \$50,000 if a 16 17 physician or group of physicians licensed under chapter 458, chapter 459, or chapter 460 has a 50 percent or greater 18 19 ownership interest in the provider or if the provider is an 20 assisted living facility licensed under part III of chapter 400. The bonds permitted by this section are in addition to 21 the bonds referenced in s. 400.179(4)(d). If the provider is a 22 corporation, partnership, association, or other entity, the 23 24 agency may require the provider to submit information 25 concerning the background of that entity and of any principal of the entity, including any partner or shareholder having an 26 ownership interest in the entity equal to 5 percent or 27 28 greater, and any treating provider who participates in or 29 intends to participate in Medicaid through the entity. The information must include: 30

- (a) Proof of holding a valid license or operating certificate, as applicable, if required by the state or local jurisdiction in which the provider is located or if required by the Federal Government.
- (b) Information concerning any prior violation, fine, suspension, termination, or other administrative action taken under the Medicaid laws, rules, or regulations of this state or of any other state or the Federal Government; any prior violation of the laws, rules, or regulations relating to the Medicare program; any prior violation of the rules or regulations of any other public or private insurer; and any prior violation of the laws, rules, or regulations of any regulatory body of this or any other state.
- (c) Full and accurate disclosure of any financial or ownership interest that the provider, or any principal, partner, or major shareholder thereof, may hold in any other Medicaid provider or health care related entity or any other entity that is licensed by the state to provide health or residential care and treatment to persons.
- (d) If a group provider, identification of all members of the group and attestation that all members of the group are enrolled in or have applied to enroll in the Medicaid program.
- (9) Upon receipt of a completed, signed, and dated application, and completion of any necessary background investigation and criminal history record check, the agency must either:
- (a) Enroll the applicant as a Medicaid provider no earlier than the effective date of the approval of the provider application. With respect to providers who primarily provide emergency medical services transportation or emergency services and care pursuant to s. 401.45 or s. 395.1041, upon

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approval of the provider application, the effective date of approval is considered to be the date the agency receives the provider application; or

(b) Deny the application if the agency finds that it is in the best interest of the Medicaid program to do so. The agency may consider the factors listed in subsection (10), as well as any other factor that could affect the effective and efficient administration of the program, including, but not limited to, the applicant's demonstrated ability to provide services, conduct business, and operate a financially viable concern; the current availability of medical care, services, or supplies to recipients, taking into account geographic location and reasonable travel time; the number of providers of the same type already enrolled in the same geographic area; and the credentials, experience, success, and patient outcomes of the provider for the services that it is making application to provide in the Medicaid program. The agency shall deny the application if the agency finds that a provider; any officer, director, agent, managing employee, or affiliated person; or any partner or shareholder having an ownership interest equal to 5 percent or greater in the provider if the provider is a corporation, partnership, or other business entity, has failed to pay all outstanding fines or overpayments assessed by final order of the agency or final order of the Centers for Medicare and Medicaid Services, unless the provider agrees to a repayment plan that includes withholding Medicaid reimbursement until the amount due is paid in full.

Section 6. Section 409.908, Florida Statutes, is amended to read:

409.908 Reimbursement of Medicaid providers. -- Subject 31 to specific appropriations, the agency shall reimburse

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Medicaid providers, in accordance with state and federal law, 2 according to methodologies set forth in the rules of the 3 agency and in policy manuals and handbooks incorporated by reference therein. These methodologies may include fee 4 5 schedules, reimbursement methods based on cost reporting, 6 negotiated fees, competitive bidding pursuant to s. 287.057, and other mechanisms the agency considers efficient and 7 8 effective for purchasing services or goods on behalf of 9 recipients. If a provider is reimbursed based on cost 10 reporting and fails to submit cost reports at the time 11 specified by the agency, the agency shall withhold reimbursement to the provider until a cost report is submitted 12 13 which is acceptable to the agency. Payment for Medicaid compensable services made on behalf of Medicaid eligible 14 persons is subject to the availability of moneys and any 15 limitations or directions provided for in the General 16 17 Appropriations Act or chapter 216. Further, nothing in this 18 section shall be construed to prevent or limit the agency from 19 adjusting fees, reimbursement rates, lengths of stay, number 20 of visits, or number of services, or making any other adjustments necessary to comply with the availability of 21 moneys and any limitations or directions provided for in the 22 General Appropriations Act, provided the adjustment is 23 24 consistent with legislative intent. 25

- (1) Reimbursement to hospitals licensed under part I of chapter 395 must be made prospectively or on the basis of negotiation.
- (a) Reimbursement for inpatient care is limited as provided for in s. 409.905(5), except for:
- The raising of rate reimbursement caps, excluding 31 rural hospitals.

- 2. Recognition of the costs of graduate medical education.
  - 3. Other methodologies recognized in the General Appropriations  $\operatorname{Act}$ .
  - 4. Hospital inpatient rates shall be reduced by 6 percent effective July 1, 2001, and restored effective April 1, 2002.

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9 During the years funds are transferred from the Department of 10 Health, any reimbursement supported by such funds shall be 11 subject to certification by the Department of Health that the hospital has complied with s. 381.0403. The agency is 12 13 authorized to receive funds from state entities, including, but not limited to, the Department of Health, local 14 governments, and other local political subdivisions, for the 15 purpose of making special exception payments, including 16 17 federal matching funds, through the Medicaid inpatient 18 reimbursement methodologies. Funds received from state 19 entities or local governments for this purpose shall be

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separately accounted for and shall not be commingled with

other state or local funds in any manner. The agency may

identified local health care provider that is otherwise

the benefactor under the state's Medicaid program as

to an agreement between the Agency for Health Care

31 by the agency. At a minimum, the certification form shall

certify all local governmental funds used as state match under

Title XIX of the Social Security Act, to the extent that the

entitled to and is contracted to receive such local funds is

determined under the General Appropriations Act and pursuant

Administration and the local governmental entity. The local governmental entity shall use a certification form prescribed

identify the amount being certified and describe the relationship between the certifying local governmental entity and the local health care provider. The agency shall prepare an annual statement of impact which documents the specific activities undertaken during the previous fiscal year pursuant to this paragraph, to be submitted to the Legislature no later than January 1, annually.

- (b) Reimbursement for hospital outpatient care is limited to \$1,500 per state fiscal year per recipient, except for:
- Such care provided to a Medicaid recipient under age 21, in which case the only limitation is medical necessity.
  - 2. Renal dialysis services.
  - 3. Other exceptions made by the agency.

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The agency is authorized to receive funds from state entities, including, but not limited to, the Department of Health, the Board of Regents, local governments, and other local political subdivisions, for the purpose of making payments, including federal matching funds, through the Medicaid outpatient reimbursement methodologies. Funds received from state entities and local governments for this purpose shall be separately accounted for and shall not be commingled with other state or local funds in any manner.

(c) Hospitals that provide services to a disproportionate share of low-income Medicaid recipients, or that participate in the regional perinatal intensive care center program under chapter 383, or that participate in the statutory teaching hospital disproportionate share program may 31 receive additional reimbursement. The total amount of payment

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for disproportionate share hospitals shall be fixed by the General Appropriations Act. The computation of these payments must be made in compliance with all federal regulations and the methodologies described in ss. 409.911, 409.9112, and 409.9113.

- The agency is authorized to limit inflationary increases for outpatient hospital services as directed by the General Appropriations Act.
- (2)(a)1. Reimbursement to nursing homes licensed under part II of chapter 400 and state-owned-and-operated intermediate care facilities for the developmentally disabled licensed under chapter 393 must be made prospectively.
- 2. Unless otherwise limited or directed in the General Appropriations Act, reimbursement to hospitals licensed under part I of chapter 395 for the provision of swing-bed nursing home services must be made on the basis of the average statewide nursing home payment, and reimbursement to a hospital licensed under part I of chapter 395 for the provision of skilled nursing services must be made on the basis of the average nursing home payment for those services in the county in which the hospital is located. When a hospital is located in a county that does not have any community nursing homes, reimbursement must be determined by averaging the nursing home payments, in counties that surround the county in which the hospital is located. Reimbursement to hospitals, including Medicaid payment of Medicare copayments, for skilled nursing services shall be limited to 30 days, unless a prior authorization has been obtained from the agency. Medicaid reimbursement may be extended by the agency beyond 30 days, and approval must be based upon verification 31 by the patient's physician that the patient requires

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short-term rehabilitative and recuperative services only, in which case an extension of no more than 15 days may be approved. Reimbursement to a hospital licensed under part I of chapter 395 for the temporary provision of skilled nursing services to nursing home residents who have been displaced as the result of a natural disaster or other emergency may not exceed the average county nursing home payment for those services in the county in which the hospital is located and is limited to the period of time which the agency considers necessary for continued placement of the nursing home residents in the hospital.

- (b) Subject to any limitations or directions provided for in the General Appropriations Act, the agency shall establish and implement a Florida Title XIX Long-Term Care Reimbursement Plan (Medicaid) for nursing home care in order to provide care and services in conformance with the applicable state and federal laws, rules, regulations, and quality and safety standards and to ensure that individuals eligible for medical assistance have reasonable geographic access to such care.
- Changes of ownership or of licensed operator do not qualify for increases in reimbursement rates associated with the change of ownership or of licensed operator. The agency shall amend the Title XIX Long Term Care Reimbursement Plan to provide that the initial nursing home reimbursement rates, for the operating, patient care, and MAR components, associated with related and unrelated party changes of ownership or licensed operator filed on or after September 1, 2001, are equivalent to the previous owner's reimbursement rate.
- The agency shall amend the long-term care 31 reimbursement plan and cost reporting system to create direct

 care and indirect care subcomponents of the patient care component of the per diem rate. These two subcomponents together shall equal the patient care component of the per diem rate. Separate cost-based ceilings shall be calculated for each patient care subcomponent. The direct care subcomponent of the per diem rate shall be limited by the cost-based class ceiling, and the indirect care subcomponent shall be limited by the lower of the cost-based class ceiling, by the target rate class ceiling, or by the individual provider target. The agency shall adjust the patient care component effective January 1, 2002. The cost to adjust the direct care subcomponent shall be net of the total funds previously allocated for the case mix add-on. The agency shall make the required changes to the nursing home cost reporting forms to implement this requirement effective January 1, 2002.

- 3. The direct care subcomponent shall include salaries and benefits of direct care staff providing nursing services including registered nurses, licensed practical nurses, and certified nursing assistants who deliver care directly to residents in the nursing home facility. This excludes nursing administration, MDS, and care plan coordinators, staff development, and staffing coordinator.
- 4. All other patient care costs shall be included in the indirect care cost subcomponent of the patient care per diem rate. There shall be no costs directly or indirectly allocated to the direct care subcomponent from a home office or management company.
- 5. On July 1 of each year, the agency shall report to the Legislature direct and indirect care costs, including average direct and indirect care costs per resident per

facility and direct care and indirect care salaries and benefits per category of staff member per facility.

6. Under the plan, interim rate adjustments shall not be granted to reflect increases in the cost of general or professional liability insurance for nursing homes unless the following criteria are met: have at least a 65 percent Medicaid utilization in the most recent cost report submitted to the agency, and the increase in general or professional liability costs to the facility for the most recent policy period affects the total Medicaid per diem by at least 5 percent. This rate adjustment shall not result in the per diem exceeding the class ceiling. This provision shall be implemented to the extent existing appropriations are available.

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> It is the intent of the Legislature that the reimbursement plan achieve the goal of providing access to health care for nursing home residents who require large amounts of care while encouraging diversion services as an alternative to nursing home care for residents who can be served within the community. The agency shall base the establishment of any maximum rate of payment, whether overall or component, on the available moneys as provided for in the General Appropriations Act. The agency may base the maximum rate of payment on the results of scientifically valid analysis and conclusions derived from objective statistical data pertinent to the particular maximum rate of payment.

Subject to any limitations or directions provided for in the General Appropriations Act, the following Medicaid services and goods may be reimbursed on a fee-for-service 31 basis. For each allowable service or goods furnished in

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accordance with Medicaid rules, policy manuals, handbooks, and
    state and federal law, the payment shall be the amount billed
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   by the provider, the provider's usual and customary charge, or
    the maximum allowable fee established by the agency, whichever
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    amount is less, with the exception of those services or goods
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    for which the agency makes payment using a methodology based
    on capitation rates, average costs, or negotiated fees.
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                Advanced registered nurse practitioner services.
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           (b) Birth center services.
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           (c) Chiropractic services.
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                Community mental health services.
           (d)
                Dental services, including oral and maxillofacial
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           (e)
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    surgery.
           (f) Durable medical equipment.
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                Hearing services.
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                Occupational therapy for Medicaid recipients under
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    age 21.
           (i)
                Optometric services.
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                Orthodontic services.
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                Personal care for Medicaid recipients under age
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                Physical therapy for Medicaid recipients under age
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                Physician assistant services.
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                Podiatric services.
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                Portable X-ray services.
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                Private-duty nursing for Medicaid recipients under
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    age 21.
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                Registered nurse first assistant services.
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                Respiratory therapy for Medicaid recipients under
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- 1 (s) Speech therapy for Medicaid recipients under age 2 21.
  - (t) Visual services.
  - Subject to any limitations or directions provided for in the General Appropriations Act, alternative health plans, health maintenance organizations, and prepaid health plans shall be reimbursed a fixed, prepaid amount negotiated, or competitively bid pursuant to s. 287.057, by the agency and prospectively paid to the provider monthly for each Medicaid recipient enrolled. The amount may not exceed the average amount the agency determines it would have paid, based on claims experience, for recipients in the same or similar category of eligibility. The agency shall calculate capitation rates on a regional basis and, beginning September 1, 1995, shall include age-band differentials in such calculations. Effective July 1, 2001, the cost of exempting statutory teaching hospitals, specialty hospitals, and community hospital education program hospitals from reimbursement ceilings and the cost of special Medicaid payments shall not be included in premiums paid to health maintenance organizations or prepaid health care plans. Each rate semester, the agency shall calculate and publish a Medicaid hospital rate schedule that does not reflect either special Medicaid payments or the elimination of rate reimbursement ceilings, to be used by hospitals and Medicaid health maintenance organizations, in order to determine the Medicaid rate referred to in ss. 409.912(16), 409.9128(5), and 641.513(6).
- (5) An ambulatory surgical center shall be reimbursed the lesser of the amount billed by the provider or the 31 | Medicare-established allowable amount for the facility.

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- (6) A provider of early and periodic screening, diagnosis, and treatment services to Medicaid recipients who are children under age 21 shall be reimbursed using an all-inclusive rate stipulated in a fee schedule established by the agency. A provider of the visual, dental, and hearing components of such services shall be reimbursed the lesser of the amount billed by the provider or the Medicaid maximum allowable fee established by the agency.
- (7) A provider of family planning services shall be reimbursed the lesser of the amount billed by the provider or an all-inclusive amount per type of visit for physicians and advanced registered nurse practitioners, as established by the agency in a fee schedule.
- (8) A provider of home-based or community-based services rendered pursuant to a federally approved waiver shall be reimbursed based on an established or negotiated rate for each service. These rates shall be established according to an analysis of the expenditure history and prospective budget developed by each contract provider participating in the waiver program, or under any other methodology adopted by the agency and approved by the Federal Government in accordance with the waiver. Effective July 1, 1996, privately owned and operated community-based residential facilities which meet agency requirements and which formerly received Medicaid reimbursement for the optional intermediate care facility for the mentally retarded service may participate in the developmental services waiver as part of a home-and-community-based continuum of care for Medicaid recipients who receive waiver services.
- (9) A provider of home health care services or of 31 | medical supplies and appliances shall be reimbursed on the

 basis of competitive bidding or for the lesser of the amount billed by the provider or the agency's established maximum allowable amount, except that, in the case of the rental of durable medical equipment, the total rental payments may not exceed the purchase price of the equipment over its expected useful life or the agency's established maximum allowable amount, whichever amount is less.

- (10) A hospice shall be reimbursed through a prospective system for each Medicaid hospice patient at Medicaid rates using the methodology established for hospice reimbursement pursuant to Title XVIII of the federal Social Security Act.
- (11) A provider of independent laboratory services shall be reimbursed on the basis of competitive bidding or for the least of the amount billed by the provider, the provider's usual and customary charge, or the Medicaid maximum allowable fee established by the agency.
- (12)(a) A physician shall be reimbursed the lesser of the amount billed by the provider or the Medicaid maximum allowable fee established by the agency.
- (b) The agency shall adopt a fee schedule, subject to any limitations or directions provided for in the General Appropriations Act, based on a resource-based relative value scale for pricing Medicaid physician services. Under this fee schedule, physicians shall be paid a dollar amount for each service based on the average resources required to provide the service, including, but not limited to, estimates of average physician time and effort, practice expense, and the costs of professional liability insurance. The fee schedule shall provide increased reimbursement for preventive and primary care services and lowered reimbursement for specialty services

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30 31 by using at least two conversion factors, one for cognitive services and another for procedural services. The fee schedule shall not increase total Medicaid physician expenditures unless moneys are available, and shall be phased in over a 2-year period beginning on July 1, 1994. The Agency for Health Care Administration shall seek the advice of a 16-member advisory panel in formulating and adopting the fee schedule. The panel shall consist of Medicaid physicians licensed under chapters 458 and 459 and shall be composed of 50 percent primary care physicians and 50 percent specialty care physicians.

(c) Notwithstanding paragraph (b), reimbursement fees to physicians for providing total obstetrical services to Medicaid recipients, which include prenatal, delivery, and postpartum care, shall be at least \$1,500 per delivery for a pregnant woman with low medical risk and at least \$2,000 per delivery for a pregnant woman with high medical risk. However, reimbursement to physicians working in Regional Perinatal Intensive Care Centers designated pursuant to chapter 383, for services to certain pregnant Medicaid recipients with a high medical risk, may be made according to obstetrical care and neonatal care groupings and rates established by the agency. Nurse midwives licensed under part I of chapter 464 or midwives licensed under chapter 467 shall be reimbursed at no less than 80 percent of the low medical risk fee. The agency shall by rule determine, for the purpose of this paragraph, what constitutes a high or low medical risk pregnant woman and shall not pay more based solely on the fact that a caesarean section was performed, rather than a vaginal delivery. The agency shall by rule determine a prorated payment for obstetrical services in cases where only part of the total

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prenatal, delivery, or postpartum care was performed. The Department of Health shall adopt rules for appropriate insurance coverage for midwives licensed under chapter 467. Prior to the issuance and renewal of an active license, or reactivation of an inactive license for midwives licensed under chapter 467, such licensees shall submit proof of coverage with each application.

- (13) Medicare premiums for persons eligible for both Medicare and Medicaid coverage shall be paid at the rates established by Title XVIII of the Social Security Act. For Medicare services rendered to Medicaid-eligible persons, Medicaid shall pay Medicare deductibles and coinsurance as follows:
- Medicaid shall make no payment toward deductibles and coinsurance for any service that is not covered by Medicaid.
- Medicaid's financial obligation for deductibles and coinsurance payments shall be based on Medicare allowable fees, not on a provider's billed charges.
- (c) Medicaid will pay no portion of Medicare deductibles and coinsurance when payment that Medicare has made for the service equals or exceeds what Medicaid would have paid if it had been the sole payor. The combined payment of Medicare and Medicaid shall not exceed the amount Medicaid would have paid had it been the sole payor. The Legislature finds that there has been confusion regarding the reimbursement for services rendered to dually eliqible Medicare beneficiaries. Accordingly, the Legislature clarifies that it has always been the intent of the Legislature before and after 1991 that, in reimbursing in accordance with fees 31 established by Title XVIII for premiums, deductibles, and

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30 31 coinsurance for Medicare services rendered by physicians to Medicaid eliqible persons, physicians be reimbursed at the lesser of the amount billed by the physician or the Medicaid maximum allowable fee established by the Agency for Health Care Administration, as is permitted by federal law. It has never been the intent of the Legislature with regard to such services rendered by physicians that Medicaid be required to provide any payment for deductibles, coinsurance, or copayments for Medicare cost sharing, or any expenses incurred relating thereto, in excess of the payment amount provided for under the State Medicaid plan for such service. This payment methodology is applicable even in those situations in which the payment for Medicare cost sharing for a qualified Medicare beneficiary with respect to an item or service is reduced or eliminated. This expression of the Legislature is in clarification of existing law and shall apply to payment for, and with respect to provider agreements with respect to, items or services furnished on or after the effective date of this act. This paragraph applies to payment by Medicaid for items and services furnished before the effective date of this act if such payment is the subject of a lawsuit that is based on the provisions of this section, and that is pending as of, or is initiated after, the effective date of this act.

- (d) Notwithstanding paragraphs (a)-(c):
- 1. Medicaid payments for Nursing Home Medicare part A coinsurance shall be the lesser of the Medicare coinsurance amount or the Medicaid nursing home per diem rate.
- 2. Medicaid shall pay all deductibles and coinsurance for Medicare-eligible recipients receiving freestanding end stage renal dialysis center services.

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- Medicaid payments for general hospital inpatient services shall be limited to the Medicare deductible per spell of illness. Medicaid shall make no payment toward coinsurance for Medicare general hospital inpatient services.
- 4. Medicaid shall pay all deductibles and coinsurance for Medicare emergency transportation services provided by ambulances licensed pursuant to chapter 401.
- (14) A provider of prescribed drugs shall be reimbursed the least of the amount billed by the provider, the provider's usual and customary charge, or the Medicaid maximum allowable fee established by the agency, plus a dispensing fee. The agency is directed to implement a variable dispensing fee for payments for prescribed medicines while ensuring continued access for Medicaid recipients. The variable dispensing fee may be based upon, but not limited to, either or both the volume of prescriptions dispensed by a specific pharmacy provider and the volume of prescriptions dispensed to an individual recipient. The agency is authorized to limit reimbursement for prescribed medicine in order to comply with any limitations or directions provided for in the General Appropriations Act, which may include implementing a prospective or concurrent utilization review program.
- (15) A provider of primary care case management services rendered pursuant to a federally approved waiver shall be reimbursed by payment of a fixed, prepaid monthly sum for each Medicaid recipient enrolled with the provider.
- (16) A provider of rural health clinic services and federally qualified health center services shall be reimbursed a rate per visit based on total reasonable costs of the clinic, as determined by the agency in accordance with federal 31 regulations.

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- (17) A provider of targeted case management services shall be reimbursed pursuant to an established fee, except where the Federal Government requires a public provider be reimbursed on the basis of average actual costs.
- (18) Unless otherwise provided for in the General Appropriations Act, a provider of transportation services shall be reimbursed the lesser of the amount billed by the provider or the Medicaid maximum allowable fee established by the agency, except when the agency has entered into a direct contract with the provider, or with a community transportation coordinator, for the provision of an all-inclusive service, or when services are provided pursuant to an agreement negotiated between the agency and the provider. The agency, as provided for in s. 427.0135, shall purchase transportation services through the community coordinated transportation system, if available, unless the agency determines a more cost-effective method for Medicaid clients. Nothing in this subsection shall be construed to limit or preclude the agency from contracting for services using a prepaid capitation rate or from establishing maximum fee schedules, individualized reimbursement policies by provider type, negotiated fees, prior authorization, competitive bidding, increased use of mass transit, or any other mechanism that the agency considers efficient and effective for the purchase of services on behalf of Medicaid clients, including implementing a transportation eligibility process. The agency shall not be required to contract with any community transportation coordinator or transportation operator that has been determined by the agency, the Department of Legal Affairs Medicaid Fraud Control Unit, or any other state or federal agency to have engaged in any abusive or fraudulent billing activities. The agency is

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30 31 authorized to competitively procure transportation services or make other changes necessary to secure approval of federal waivers needed to permit federal financing of Medicaid transportation services at the service matching rate rather than the administrative matching rate.

- (19) County health department services may be reimbursed a rate per visit based on total reasonable costs of the clinic, as determined by the agency in accordance with federal regulations under the authority of 42 C.F.R. s. 431.615.
- (20) A renal dialysis facility that provides dialysis services under s. 409.906(9) must be reimbursed the lesser of the amount billed by the provider, the provider's usual and customary charge, or the maximum allowable fee established by the agency, whichever amount is less.
- (21) The agency shall reimburse school districts which certify the state match pursuant to ss. 236.0812 and 409.9071 for the federal portion of the school district's allowable costs to deliver the services, based on the reimbursement schedule. The school district shall determine the costs for delivering services as authorized in ss. 236.0812 and 409.9071 for which the state match will be certified. Reimbursement of school-based providers is contingent on such providers being enrolled as Medicaid providers and meeting the qualifications contained in 42 C.F.R. s. 440.110, unless otherwise waived by the federal Health Care Financing Administration. Speech therapy providers who are certified through the Department of Education pursuant to rule 6A-4.0176, Florida Administrative Code, are eligible for reimbursement for services that are provided on school premises. Any employee of the school district who has been fingerprinted and has received a

criminal background check in accordance with Department of Education rules and guidelines shall be exempt from any agency requirements relating to criminal background checks.

(22) The agency shall request and implement Medicaid waivers from the federal Health Care Financing Administration to advance and treat a portion of the Medicaid nursing home per diem as capital for creating and operating a risk-retention group for self-insurance purposes, consistent with federal and state laws and rules.

Section 7. Paragraph (b) of subsection (7) of section 409.910, Florida Statutes, is amended to read:

409.910 Responsibility for payments on behalf of Medicaid-eligible persons when other parties are liable.--

- (7) The agency shall recover the full amount of all medical assistance provided by Medicaid on behalf of the recipient to the full extent of third-party benefits.
- (b) Upon receipt of any recovery or other collection pursuant to this section,  $\underline{s.\ 409.913}\ \text{or}\ \underline{s.\ 409.920}$  the agency shall distribute the amount collected as follows:
- 1. To itself and to any county that has responsibility for certain items of care and service as mandated in s.

  409.915, amounts equal to a pro rata distribution of the county's contribution and the state's respective Medicaid expenditures an amount equal to the state Medicaid expenditures for the recipient plus any incentive payment made in accordance with paragraph (14)(a). However, if a county has been billed for its participation but has not paid the amount due, the agency shall offset that amount and notify the county of the amount of the offset. If the county has divided its financial responsibility between the county and a special taxing district or authority as contemplated in s. 409.915(6),

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state Medicaid expenditures minus any incentive payment made in accordance with paragraph (14)(a) and federal law, and

the county must proportionately divide any refund or offset in

To the Federal Government, the federal share of the

minus any other amount permitted by federal law to be deducted.

accordance with the proration that it has established.

To the recipient, after deducting any known amounts owed to the agency for any related medical assistance or to health care providers, any remaining amount. This amount shall be treated as income or resources in determining eligibility for Medicaid.

The provisions of this subsection do not apply to any proceeds received by the state, or any agency thereof, pursuant to a final order, judgment, or settlement agreement, in any matter in which the state asserts claims brought on its own behalf, and not as a subrogee of a recipient, or under other theories of liability. The provisions of this subsection do not apply to any proceeds received by the state, or an agency thereof, pursuant to a final order, judgment, or settlement agreement, in any matter in which the state asserted both claims as a subrogee and additional claims, except as to those sums specifically identified in the final order, judgment, or settlement agreement as reimbursements to the recipient as expenditures for the named recipient on the subrogation claim.

Section 8. Section 409.913, Florida Statutes, as amended by section 12 of chapter 2001-377, Laws of Florida, is amended to read:

409.913 Oversight of the integrity of the Medicaid 31 program. -- The agency shall operate a program to oversee the

activities of Florida Medicaid recipients, and providers and their representatives, to ensure that fraudulent and abusive 2 3 behavior and neglect of recipients occur to the minimum extent possible, and to recover overpayments and impose sanctions as 4 5 appropriate. Beginning January 1, 2003, and each year 6 thereafter, the agency and the Medicaid Fraud Control Unit of 7 the Department of Legal Affairs shall submit a joint report to 8 the Legislature documenting the effectiveness of the state's efforts to control Medicaid fraud and abuse and to recover 9 10 Medicaid overpayments during the previous fiscal year. The 11 report must describe the number of cases opened and investigated each year; the sources of the cases opened; the 12 disposition of the cases closed each year; the amount of 13 overpayments alleged in preliminary and final audit letters; 14 the number and amount of fines or penalties imposed; any 15 reductions in overpayment amounts negotiated in settlement 16 17 agreements or by other means; the amount of final agency determinations of overpayments; the amount deducted from 18 19 federal claiming as a result of overpayments; the amount of 20 overpayments recovered each year; the amount of cost of investigation recovered each year; the average length of time 21 to collect from the time the case was opened until the 22 overpayment is paid in full; the amount determined as 23 24 uncollectible and the portion of the uncollectible amount 25 subsequently reclaimed from the Federal Government; the number of providers, by type, that are terminated from participation 26 27 in the Medicaid program as a result of fraud and abuse; and all costs associated with discovering and prosecuting cases of 28 29 Medicaid overpayments and making recoveries in such cases. The 30 report must also document actions taken to prevent 31 overpayments and the number of providers prevented from

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enrolling in or reenrolling in the Medicaid program as a result of documented Medicaid fraud and abuse and must recommend changes necessary to prevent or recover overpayments. For the 2001-2002 fiscal year, the agency shall prepare a report that contains as much of this information as is available to it.

- (1) For the purposes of this section, the term:
- "Abuse" means:
- 1. Provider practices that are inconsistent with generally accepted business or medical practices and that result in an unnecessary cost to the Medicaid program or in reimbursement for goods or services that are not medically necessary or that fail to meet professionally recognized standards for health care.
- Recipient practices that result in unnecessary cost to the Medicaid program.
- "Complaint" means an allegation that fraud, abuse or an overpayment has occurred.
- (c) (b) "Fraud" means an intentional deception or misrepresentation made by a person with the knowledge that the deception results in unauthorized benefit to herself or himself or another person. The term includes any act that constitutes fraud under applicable federal or state law.
- (d)<del>(c)</del> "Medical necessity" or "medically necessary" means any goods or services necessary to palliate the effects of a terminal condition, or to prevent, diagnose, correct, cure, alleviate, or preclude deterioration of a condition that threatens life, causes pain or suffering, or results in illness or infirmity, which goods or services are provided in accordance with generally accepted standards of medical 31 practice. For purposes of determining Medicaid reimbursement,

 the agency is the final arbiter of medical necessity. Determinations of medical necessity must be made by a licensed physician employed by or under contract with the agency and must be based upon information available at the time the goods or services are provided.

- (e)(d) "Overpayment" includes any amount that is not authorized to be paid by the Medicaid program whether paid as a result of inaccurate or improper cost reporting, improper claiming, unacceptable practices, fraud, abuse, or mistake.
- $\underline{(f)}$  "Person" means any natural person, corporation, partnership, association, clinic, group, or other entity, whether or not such person is enrolled in the Medicaid program or is a provider of health care.
- (2) The agency shall conduct, or cause to be conducted by contract or otherwise, reviews, investigations, analyses, audits, or any combination thereof, to determine possible fraud, abuse, overpayment, or recipient neglect in the Medicaid program and shall report the findings of any overpayments in audit reports as appropriate.
- (3) The agency may conduct, or may contract for, prepayment review of provider claims to ensure cost-effective purchasing, billing, and provision of care to Medicaid recipients. Such prepayment reviews may be conducted as determined appropriate by the agency, without any suspicion or allegation of fraud, abuse, or neglect.
- (4) Any suspected criminal violation identified by the agency must be referred to the Medicaid Fraud Control Unit of the Office of the Attorney General for investigation. The agency and the Attorney General shall enter into a memorandum of understanding, which must include, but need not be limited to, a protocol for regularly sharing information and

coordinating casework. The protocol must establish a procedure for the referral by the agency of cases involving suspected Medicaid fraud to the Medicaid Fraud Control Unit for investigation, and the return to the agency of those cases where investigation determines that administrative action by the agency is appropriate. Offices of the Medicaid program integrity program and the Medicaid Fraud Control Unit of the Department of Legal Affairs, shall, to the extent possible, be collocated. The agency and the Department of Legal Affairs shall periodically conduct joint training and other joint activities designed to increase communication and coordination in recovering overpayments.

- (5) A Medicaid provider is subject to having goods and services that are paid for by the Medicaid program reviewed by an appropriate peer-review organization designated by the agency. The written findings of the applicable peer-review organization are admissible in any court or administrative proceeding as evidence of medical necessity or the lack thereof.
- under this section is presumed to be sufficient notice if sent to the address last shown on the provider enrollment file. It is the responsibility of the provider to furnish and keep the agency informed of the provider's current address. United States Postal Service proof of mailing or certified or registered mailing of such notice to the provider at the address shown on the provider enrollment file constitutes sufficient proof of notice. Any notice required to be given to the agency by this section must be sent to the agency at an address designated by rule.

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- When presenting a claim for payment under the Medicaid program, a provider has an affirmative duty to supervise the provision of, and be responsible for, goods and services claimed to have been provided, to supervise and be responsible for preparation and submission of the claim, and to present a claim that is true and accurate and that is for goods and services that:
- (a) Have actually been furnished to the recipient by the provider prior to submitting the claim.
- (b) Are Medicaid-covered goods or services that are medically necessary.
- (c) Are of a quality comparable to those furnished to the general public by the provider's peers.
- (d) Have not been billed in whole or in part to a recipient or a recipient's responsible party, except for such copayments, coinsurance, or deductibles as are authorized by the agency.
- (e) Are provided in accord with applicable provisions of all Medicaid rules, regulations, handbooks, and policies and in accordance with federal, state, and local law.
- (f) Are documented by records made at the time the goods or services were provided, demonstrating the medical necessity for the goods or services rendered. Medicaid goods or services are excessive or not medically necessary unless both the medical basis and the specific need for them are fully and properly documented in the recipient's medical record.
- (8) A Medicaid provider shall retain medical, professional, financial, and business records pertaining to services and goods furnished to a Medicaid recipient and 31 billed to Medicaid for a period of 5 years after the date of

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furnishing such services or goods. The agency may investigate, review, or analyze such records, which must be made available during normal business hours. However, 24-hour notice must be provided if patient treatment would be disrupted. The provider is responsible for furnishing to the agency, and keeping the agency informed of the location of, the provider's Medicaid-related records. The authority of the agency to obtain Medicaid-related records from a provider is neither curtailed nor limited during a period of litigation between the agency and the provider.

- (9) Payments for the services of billing agents or persons participating in the preparation of a Medicaid claim shall not be based on amounts for which they bill nor based on the amount a provider receives from the Medicaid program.
- (10) The agency may require repayment for inappropriate, medically unnecessary, or excessive goods or services from the person furnishing them, the person under whose supervision they were furnished, or the person causing them to be furnished.
- (11) The complaint and all information obtained pursuant to an investigation of a Medicaid provider, or the authorized representative or agent of a provider, relating to an allegation of fraud, abuse, or neglect are confidential and exempt from the provisions of s. 119.07(1):
- (a) Until the agency takes final agency action with respect to the provider and requires repayment of any overpayment, or imposes an administrative sanction;
- (b) Until the Attorney General refers the case for criminal prosecution;
- (c) Until 10 days after the complaint is determined 31 | without merit; or

- (d) At all times if the complaint or information is otherwise protected by law.
- (12) The agency may terminate participation of a Medicaid provider in the Medicaid program and may seek civil remedies or impose other administrative sanctions against a Medicaid provider, if the provider has been:
- (a) Convicted of a criminal offense related to the delivery of any health care goods or services, including the performance of management or administrative functions relating to the delivery of health care goods or services;
- (b) Convicted of a criminal offense under federal law or the law of any state relating to the practice of the provider's profession; or
- (c) Found by a court of competent jurisdiction to have neglected or physically abused a patient in connection with the delivery of health care goods or services.
- (13) If the provider has been suspended or terminated from participation in the Medicaid program or the Medicare program by the Federal Government or any state, the agency must immediately suspend or terminate, as appropriate, the provider's participation in the Florida Medicaid program for a period no less than that imposed by the Federal Government or any other state, and may not enroll such provider in the Florida Medicaid program while such foreign suspension or termination remains in effect. This sanction is in addition to all other remedies provided by law.
- (14) The agency may seek any remedy provided by law, including, but not limited to, the remedies provided in subsections (12) and (15) and s. 812.035, if:

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- The provider's license has not been renewed, or has been revoked, suspended, or terminated, for cause, by the licensing agency of any state;
- (b) The provider has failed to make available or has refused access to Medicaid-related records to an auditor, investigator, or other authorized employee or agent of the agency, the Attorney General, a state attorney, or the Federal Government;
- (c) The provider has not furnished or has failed to make available such Medicaid-related records as the agency has found necessary to determine whether Medicaid payments are or were due and the amounts thereof;
- (d) The provider has failed to maintain medical records made at the time of service, or prior to service if prior authorization is required, demonstrating the necessity and appropriateness of the goods or services rendered;
- The provider is not in compliance with provisions of Medicaid provider publications that have been adopted by reference as rules in the Florida Administrative Code; with provisions of state or federal laws, rules, or regulations; with provisions of the provider agreement between the agency and the provider; or with certifications found on claim forms or on transmittal forms for electronically submitted claims that are submitted by the provider or authorized representative, as such provisions apply to the Medicaid program;
- (f) The provider or person who ordered or prescribed the care, services, or supplies has furnished, or ordered the furnishing of, goods or services to a recipient which are inappropriate, unnecessary, excessive, or harmful to the 31 recipient or are of inferior quality;

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- (g) The provider has demonstrated a pattern of failure to provide goods or services that are medically necessary;
- (h) The provider or an authorized representative of the provider, or a person who ordered or prescribed the goods or services, has submitted or caused to be submitted false or a pattern of erroneous Medicaid claims that have resulted in overpayments to a provider or that exceed those to which the provider was entitled under the Medicaid program;
- (i) The provider or an authorized representative of the provider, or a person who has ordered or prescribed the goods or services, has submitted or caused to be submitted a Medicaid provider enrollment application, a request for prior authorization for Medicaid services, a drug exception request, or a Medicaid cost report that contains materially false or incorrect information;
- (j) The provider or an authorized representative of the provider has collected from or billed a recipient or a recipient's responsible party improperly for amounts that should not have been so collected or billed by reason of the provider's billing the Medicaid program for the same service;
- (k) The provider or an authorized representative of the provider has included in a cost report costs that are not allowable under a Florida Title XIX reimbursement plan, after the provider or authorized representative had been advised in an audit exit conference or audit report that the costs were not allowable;
- (1) The provider is charged by information or indictment with fraudulent billing practices. The sanction applied for this reason is limited to suspension of the provider's participation in the Medicaid program for the

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duration of the indictment unless the provider is found guilty pursuant to the information or indictment;

- (m) The provider or a person who has ordered, or prescribed the goods or services is found liable for negligent practice resulting in death or injury to the provider's patient;
- (n) The provider fails to demonstrate that it had available during a specific audit or review period sufficient quantities of goods, or sufficient time in the case of services, to support the provider's billings to the Medicaid program;
- (o) The provider has failed to comply with the notice and reporting requirements of s. 409.907; or
- (p) The agency has received reliable information of patient abuse or neglect or of any act prohibited by s.  $409.920; \overline{\cdot}$
- (q) The provider has failed to comply with an agreed-upon repayment schedule; or
- (r) The provider has failed to timely file such

  Medicaid cost reports as the agency considers necessary to set
  or adjust payment rates.
- (15) The agency shall  $\frac{1}{1}$  impose any of the following sanctions or disincentives on a provider or a person for any of the acts described in subsection (14):
- (a) Suspension for a specific period of time of not more than 1 year.
- (b) Termination for a specific period of time of from more than 1 year to 20 years.
- (c) Imposition of a fine of up to \$5,000 for each violation. Each day that an ongoing violation continues, such as refusing to furnish Medicaid-related records or refusing

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access to records, is considered, for the purposes of this 2 section, to be a separate violation. Each instance of 3 improper billing of a Medicaid recipient; each instance of including an unallowable cost on a hospital or nursing home 4 5 Medicaid cost report after the provider or authorized 6 representative has been advised in an audit exit conference or 7 previous audit report of the cost unallowability; each instance of furnishing a Medicaid recipient goods or 9 professional services that are inappropriate or of inferior 10 quality as determined by competent peer judgment; each 11 instance of knowingly submitting a materially false or erroneous Medicaid provider enrollment application, request 12 13 for prior authorization for Medicaid services, drug exception request, or cost report; each instance of inappropriate 14 prescribing of drugs for a Medicaid recipient as determined by 15 competent peer judgment; and each false or erroneous Medicaid 16 17 claim leading to an overpayment to a provider is considered, 18 for the purposes of this section, to be a separate violation.

- (d) Immediate suspension, if the agency has received information of patient abuse or neglect or of any act prohibited by s. 409.920. Upon suspension, the agency must issue an immediate final order under s. 120.569(2)(n).
- (e) A fine, not to exceed \$10,000, for a violation of paragraph (14)(i).
- (f) Imposition of liens against provider assets, including, but not limited to, financial assets and real property, not to exceed the amount of fines or recoveries sought, upon entry of an order determining that such moneys are due or recoverable.
- 30 (g) Prepayment reviews of claims for a specified 31 period of time.

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- (h) Comprehensive follow-up reviews of providers every 6 months to ensure that they are billing Medicaid correctly.
- (i) Corrective-action plans that would remain in effect for providers for up to 3 years and that would be monitored by the agency every 6 months while in effect.
- (j) (q) Other remedies as permitted by law to effect the recovery of a fine or overpayment.
- The Secretary of Health Care Administration may make a determination that imposition of a sanction or disincentive is not in the best interest of the Medicaid program, in which case a sanction or disincentive shall not be imposed.
- In determining the appropriate administrative sanction to be applied, or the duration of any suspension or termination, the agency shall consider:
- (a) The seriousness and extent of the violation or violations.
- (b) Any prior history of violations by the provider relating to the delivery of health care programs which resulted in either a criminal conviction or in administrative sanction or penalty.
- (c) Evidence of continued violation within the provider's management control of Medicaid statutes, rules, regulations, or policies after written notification to the provider of improper practice or instance of violation.
- (d) The effect, if any, on the quality of medical care provided to Medicaid recipients as a result of the acts of the provider.
- (e) Any action by a licensing agency respecting the provider in any state in which the provider operates or has 31 operated.

(f) The apparent impact on access by recipients to Medicaid services if the provider is suspended or terminated, in the best judgment of the agency.

The agency shall document the basis for all sanctioning actions and recommendations.

(17) The agency may take action to sanction, suspend, or terminate a particular provider working for a group provider, and may suspend or terminate Medicaid participation at a specific location, rather than or in addition to taking action against an entire group.

 (18) The agency shall establish a process for conducting followup reviews of a sampling of providers who have a history of overpayment under the Medicaid program. This process must consider the magnitude of previous fraud or abuse and the potential effect of continued fraud or abuse on Medicaid costs.

(19) In making a determination of overpayment to a provider, the agency must use accepted and valid auditing, accounting, analytical, statistical, or peer-review methods, or combinations thereof. Appropriate statistical methods may include, but are not limited to, sampling and extension to the population, parametric and nonparametric statistics, tests of hypotheses, and other generally accepted statistical methods. Appropriate analytical methods may include, but are not limited to, reviews to determine variances between the quantities of products that a provider had on hand and available to be purveyed to Medicaid recipients during the review period and the quantities of the same products paid for by the Medicaid program for the same period, taking into appropriate consideration sales of the same products to

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non-Medicaid customers during the same period. In meeting its burden of proof in any administrative or court proceeding, the agency may introduce the results of such statistical methods as evidence of overpayment.

- (20) When making a determination that an overpayment has occurred, the agency shall prepare and issue an audit report to the provider showing the calculation of overpayments.
- (21) The audit report, supported by agency work papers, showing an overpayment to a provider constitutes evidence of the overpayment. A provider may not present or elicit testimony, either on direct examination or cross-examination in any court or administrative proceeding, regarding the purchase or acquisition by any means of drugs, goods, or supplies; sales or divestment by any means of drugs, goods, or supplies; or inventory of drugs, goods, or supplies, unless such acquisition, sales, divestment, or inventory is documented by written invoices, written inventory records, or other competent written documentary evidence maintained in the normal course of the provider's business. Notwithstanding the applicable rules of discovery, all documentation that will be offered as evidence at an administrative hearing on a Medicaid overpayment must be exchanged by all parties at least 14 days before the administrative hearing or must be excluded from consideration.
- (22)(a) In an audit or investigation of a violation committed by a provider which is conducted pursuant to this section, the agency is entitled to recover all investigative, legal, and expert witness costs if the agency's findings were not contested by the provider or, if contested, the agency 31 ultimately prevailed.

- (b) The agency has the burden of documenting the costs, which include salaries and employee benefits and out-of-pocket expenses. The amount of costs that may be recovered must be reasonable in relation to the seriousness of the violation and must be set taking into consideration the financial resources, earning ability, and needs of the provider, who has the burden of demonstrating such factors.
- (c) The provider may pay the costs over a period to be determined by the agency if the agency determines that an extreme hardship would result to the provider from immediate full payment. Any default in payment of costs may be collected by any means authorized by law.
- (23) If the agency imposes an administrative sanction under this section upon any provider or other person who is regulated by another state entity, the agency shall notify that other entity of the imposition of the sanction. Such notification must include the provider's or person's name and license number and the specific reasons for sanction.
- (24)(a) The agency may withhold Medicaid payments, in whole or in part, to a provider upon receipt of reliable evidence that the circumstances giving rise to the need for a withholding of payments involve fraud, willful misrepresentation, or abuse under the Medicaid program, or a crime committed while rendering goods or services to Medicaid recipients, pending completion of legal proceedings. If it is determined that fraud, willful misrepresentation, abuse, or a crime did not occur, the payments withheld must be paid to the provider within 14 days after such determination with interest at the rate of 10 percent a year. Any money withheld in accordance with this paragraph shall be placed in a suspended

account, readily accessible to the agency, so that any payment ultimately due the provider shall be made within 14 days.

- (b) Overpayments owed to the agency bear interest at the rate of 10 percent per year from the date of determination of the overpayment by the agency, and payment arrangements must be made at the conclusion of legal proceedings. A provider who does not enter into or adhere to an agreed-upon repayment schedule may be terminated by the agency for nonpayment or partial payment.
- (c) The agency, upon entry of a final agency order, a judgment or order of a court of competent jurisdiction, or a stipulation or settlement, may collect the moneys owed by all means allowable by law, including, but not limited to, notifying any fiscal intermediary of Medicare benefits that the state has a superior right of payment. Upon receipt of such written notification, the Medicare fiscal intermediary shall remit to the state the sum claimed.
- (25) The agency may impose administrative sanctions against a Medicaid recipient, or the agency may seek any other remedy provided by law, including, but not limited to, the remedies provided in s. 812.035, if the agency finds that a recipient has engaged in solicitation in violation of s. 409.920 or that the recipient has otherwise abused the Medicaid program.
- (26) When the Agency for Health Care Administration has made a probable cause determination and alleged that an overpayment to a Medicaid provider has occurred, the agency, after notice to the provider, may:
- (a) Withhold, and continue to withhold during the pendency of an administrative hearing pursuant to chapter 120, any medical assistance reimbursement payments until such time

as the overpayment is recovered, unless within 30 days after receiving notice thereof the provider:

- 1. Makes repayment in full; or
- 2. Establishes a repayment plan that is satisfactory to the Agency for Health Care Administration.
- (b) Withhold, and continue to withhold during the pendency of an administrative hearing pursuant to chapter 120, medical assistance reimbursement payments if the terms of a repayment plan are not adhered to by the provider.

If a provider requests an administrative hearing pursuant to chapter 120, such hearing must be conducted within 90 days following receipt by the provider of the final audit report, absent exceptionally good cause shown as determined by the administrative law judge or hearing officer. Upon issuance of a final order, the balance outstanding of the amount determined to constitute the overpayment shall become due. Any withholding of payments by the Agency for Health Care Administration pursuant to this section shall be limited so that the monthly medical assistance payment is not reduced by more than 10 percent.

- (27) Venue for all Medicaid program integrity overpayment cases shall lie in Leon County, at the discretion of the agency.
- (28) Notwithstanding other provisions of law, the agency and the Medicaid Fraud Control Unit of the Department of Legal Affairs may review a provider's Medicaid-related records in order to determine the total output of a provider's practice to reconcile quantities of goods or services billed to Medicaid against quantities of goods or services used in the provider's total practice.

 can be again to the Medicaid program if the provider fails to reimburse an overpayment that has been determined by final order within 35 days after the date of the final order, unless the provider and the agency have entered into a repayment agreement. If the final order is overturned on appeal, the provider shall be reinstated.

gursuant to chapter 120, such hearing must be conducted within 90 days following assignment of an administrative law judge, absent exceptionally good cause shown as determined by the administrative law judge or hearing officer. Upon issuance of a final order, the outstanding balance of the amount determined to constitute the overpayment shall become due. If a provider fails to make payments in full, fails to enter into a satisfactory repayment plan, or fails to comply with the terms of a repayment plan or settlement agreement, the agency may withhold medical-assistance-reimbursement payments until the amount due is paid in full.

agency and the Medicaid Fraud Control Unit of the Department of Legal Affairs shall have the power to inspect, at all reasonable hours and upon proper notice, the facility, inventory, and records of any pharmacy, wholesale establishment, or manufacturer, or any other place in the state in which drugs and medical supplies are manufactured, packed, packaged, made, stored, sold, or kept for sale, for the purpose of verifying the amount of drugs and medical supplies ordered, delivered, or purchased by a provider.

 (32) The agency shall request that the Attorney

General review any settlement of an overpayment in which the agency reduces the amount due to the state by \$10,000 or more.

(33) The agency shall request that the Auditor General review any provider rate adjustment not supported by a cost report or with respect to which there are disagreements concerning the application of accounting interpretations and the financial benefit to the provider exceeds \$10,000.

Section 9. Subsections (7) and (8) of section 409.920, Florida Statutes, are amended to read:

409.920 Medicaid provider fraud.--

- (7) The Attorney General shall conduct a statewide program of Medicaid fraud control. To accomplish this purpose, the Attorney General shall:
- (a) Investigate the possible criminal violation of any applicable state law pertaining to fraud in the administration of the Medicaid program, in the provision of medical assistance, or in the activities of providers of health care under the Medicaid program.
- (b) Investigate the alleged abuse or neglect of patients in health care facilities receiving payments under the Medicaid program, in coordination with the agency.
- (c) Investigate the alleged misappropriation of patients' private funds in health care facilities receiving payments under the Medicaid program.
- (d) Refer to the Office of Statewide Prosecution or the appropriate state attorney all violations indicating a substantial potential for criminal prosecution.
- (e) Refer to the agency all suspected abusive activities not of a criminal nature.

investigation.

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(f) Refer to the agency for collection each instance of overpayment to a provider of health care under the Medicaid program which is discovered during the course of an

(e) (g) Safeguard the privacy rights of all individuals and provide safequards to prevent the use of patient medical records for any reason beyond the scope of a specific investigation for fraud or abuse, or both, without the patient's written consent.

- (f) Publicize to state employees and the public the ability of persons to bring suit under the provisions of the Florida False Claims Act and the potential for the persons bring a civil action under the Florida False Claims Act to obtain a monetary award.
- In carrying out the duties and responsibilities under this section subsection, the Attorney General may:
- (a) Enter upon the premises of any health care provider, excluding a physician, participating in the Medicaid program to examine all accounts and records that may, in any manner, be relevant in determining the existence of fraud in the Medicaid program, to investigate alleged abuse or neglect of patients, or to investigate alleged misappropriation of patients' private funds. A participating physician is required to make available any accounts or records that may, in any manner, be relevant in determining the existence of fraud in the Medicaid program. The accounts or records of a non-Medicaid patient may not be reviewed by, or turned over to, the Attorney General without the patient's written consent.
- (b) Subpoena witnesses or materials, including medical 31 records relating to Medicaid recipients, within or outside the

state and, through any duly designated employee, administer oaths and affirmations and collect evidence for possible use 2 3 in either civil or criminal judicial proceedings. (c) Request and receive the assistance of any state 4 5 attorney or law enforcement agency in the investigation and 6 prosecution of any violation of this section. 7 (d) Seek any civil remedy provided by law, including, 8 but not limited to, the remedies provided in ss. 68.081-68.092, s. 812.035, and this chapter. 9 10 (e) Refer to the agency for collection each instance 11 of overpayment to a provider of health care under the Medicaid program which is discovered during the course of an 12 13 investigation. 14 (f) Refer to the agency suspected abusive activities 15 not of a criminal nature. By January 1, 2003, the Agency for Health 16 Section 10. 17 Care Administration shall make recommendations to the Legislature as to limits in the amount of home office 18 19 management and administrative fees which should be allowable for reimbursement for providers whose rates are set on a 20 cost-reimbursement basis. 21 22 Section 11. This act shall take effect upon becoming a 23 law. 24 25 26 27 28 29 30

1		STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN COMMITTEE SUBSTITUTE FOR									
2	Senate Bill 1150										
3											
4	The	Committee Substitute for Senate Bill 1150:									
5	*	requires collocation of offices, if possible, and increased coordination between the offices of the									
6 7		Medicaid program integrity program in the Agency for Health Care Administration (AHCA or agency) and the Medicaid Fraud Control Unit (MFCU) of the Department of									
8		Legal Affairs;									
9	*	provides whistleblower protection to employees of Medicaid providers and state agencies who report Medicaid fraud and abuse;									
10	*	increases the ability of AHCA and MFCU to access records									
11		and inspect providers, manufacturers, and wholesalers to detect, investigate and prosecute overpayments;									
12	*	grants additional authority to AHCA to refuse to issue,									
13		suspend, or revoke licenses, registrations, certificates, or provider agreements of, and withhold									
14 15		payments to, individuals and entities which have not repaid, or made arrangements to repay, Medicaid overpayments;									
16	*	modifies Medicaid provider application and contracting									
17		standards to require onsite visits and determinations of a provider's ability to render services;									
18	*	requires that the effective date of an approved									
19		application for providers who primarily provide emergency medical services transportation or emergency									
20		services, be the date the agency receives the provider application;									
21	*	grants AHCA the ability to withhold payments to providers who fail to file or file erroneous cost									
22		reports;									
23	*	adds a requirement for distribution of Medicaid third-party liability recoveries and collections, and									
24		recoveries of overpayments to counties which are liable for making payments for medical care;									
25	*										
26		requires additional reporting by AHCA and the MFCU of detection, investigation and settlement activities to									
27	d.	increase accountability to the Legislature;									
28	*	requires AHCA to impose sanctions and disincentives in the event of overpayments, unless not in the best									
29		interests of the program;									
30	*	requires review by the Attorney General and Auditor General of certain AHCA decisions in settlements and									
31		provider rate adjustments; and									
•	*	grants the Attorney General additional flexibility and 51									

1	duties	in	bringing	suit	under	the	Florida	False	Claims
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