By the Committee on Children and Families; and Senator Lynn

300-2152-03

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A bill to be entitled An act relating to community-based care; amending s. 409.1671, F.S.; deleting the requirement for contracts for legal services in certain counties; deleting the requirement for a plan; requiring the Governor's approval of the department's methodology for transferring funds; specifying that the term "related services" includes adoption services; modifying the schedule by which community-based care will be implemented; requiring written certification prior to transferring services; requiring an evaluation and report to the Legislature; deleting dates by which certain community-based care activities must occur; decreasing the amount of automobile liability insurance required of certain community-based care providers; deleting certain termination of services notice requirements; requiring the payment of certain administrative costs incurred by lead community-based providers; amending s. 409.16745, F.S.; changing eligibility requirements for participation in the community partnership matching grant program; amending s. 409.175, F.S.; providing for an assessment by a family services counselor and approval by a supervisor, rather than a comprehensive behavioral health assessment, of children in certain family foster homes; providing for an evaluation by the Office of Program Policy and Government

Accountability of child welfare legal services; requiring a report; directing the department to continue its current delivery of child welfare legal services until directed otherwise by the Legislature; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Paragraphs (a), (b), (f), and (h) of subsection (1) and subsections (3) and (4) of section 409.1671, Florida Statutes, are amended to read:

409.1671 Foster care and related services; privatization.--

(1)(a) It is the intent of the Legislature that the Department of Children and Family Services shall privatize the provision of foster care and related services statewide. It is further the Legislature's intent to encourage communities and other stakeholders in the well-being of children to participate in assuring that children are safe and well-nurtured. However, while recognizing that some local governments are presently funding portions of certain foster care and related services programs and may choose to expand such funding in the future, the Legislature does not intend by its privatization of foster care and related services that any county, municipality, or special district be required to assist in funding programs that previously have been funded by the state. Nothing in this paragraph prohibits any county, municipality, or special district from future voluntary funding participation in foster care and related services. As used in this section, the term "privatize" means to contract 31 | with competent, community-based agencies. The department must

develop and the Governor must approve The department shall 2 submit a plan to accomplish privatization statewide, through a 3 competitive process, phased in over a 3-year period beginning 4 January 1, 2000. This plan must be developed with local 5 community participation, including, but not limited to, input 6 from community-based providers that are currently under 7 contract with the department to furnish community-based foster 8 care and related services, and must include a methodology for determining and transferring all available funds, including 9 10 federal funds that the provider is eligible for and agrees to 11 earn and that portion of general revenue funds which is currently associated with the services that are being 12 furnished under contract. The methodology must provide for the 13 transfer of funds appropriated and budgeted for all services 14 and programs that have been incorporated into the 15 community-based care project, including all management, 16 17 capital (including current furniture and equipment), and administrative funds to accomplish the transfer of these 18 19 programs. This methodology must address expected workload and 20 at least the 3 previous years' experience in expenses and workload. With respect to any district or portion of a 21 22 district in which privatization cannot be accomplished within the 3-year timeframe, the department must clearly state in its 23 24 plan the reasons the timeframe cannot be met and the efforts 25 that should be made to remediate the obstacles, which may include alternatives to total privatization, such as 26 27 public-private partnerships. As used in this section, the term 28 "related services" includes, but is not limited to, family 29 preservation, independent living, emergency shelter, residential group care, foster care, therapeutic foster care, 30 31 intensive residential treatment, foster care supervision, case

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30 31 management, postplacement supervision, permanent foster care, and family reunification, and adoption services. Unless otherwise provided for, beginning in fiscal year 1999-2000, either the state attorney or the Office of the Attorney General shall provide child welfare legal services, pursuant to chapter 39 and other relevant provisions, in Sarasota, Pinellas, Pasco, Broward, and Manatee Counties. Such legal services shall commence and be effective, as soon as determined reasonably feasible by the respective state attorney or the Office of the Attorney General, after the privatization of associated programs and child protective investigations has occurred. When a private nonprofit agency has received case management responsibilities, transferred from the state under this section, for a child who is sheltered or found to be dependent and who is assigned to the care of the privatization project, the agency may act as the child's guardian for the purpose of registering the child in school if a parent or guardian of the child is unavailable and his or her whereabouts cannot reasonably be ascertained. The private nonprofit agency may also seek emergency medical attention for such a child, but only if a parent or guardian of the child is unavailable, his or her whereabouts cannot reasonably be ascertained, and a court order for such emergency medical services cannot be obtained because of the severity of the emergency or because it is after normal working hours. However, the provider may not consent to sterilization, abortion, or termination of life support. If a child's parents' rights have been terminated, the nonprofit agency shall act as guardian of the child in all circumstances.

- (b) It is the intent of the Legislature that the department will continue to work towards full privatization in a manner that assures the viability of the community-based system and best provides for the safety of children in the child protection system.
- 1. To that end, the department is directed to continue the process of privatizing services in those counties that have signed start-up contracts in place on or before May 1, 2003. However, no services shall be transferred to a community-based care lead agency until the department and the local community alliance have certified in writing that the lead agency is fully programmatically, financially, and otherwise competent and ready to deliver and be accountable for those services.
- a. To assist them in making this determination of readiness, the department and community alliance jointly shall designate a technical assistance team that includes but is not limited to experienced staff from successfully operating lead agencies.
- b. The elements to be considered in determining readiness must include a set of uniform criteria to be applied in each location as well as criteria that acknowledge differences between rural and urban counties and must be incorporated into a plan for assessing and certifying the readiness of community-based care lead agencies to be developed by the department and submitted to the Governor, the President of the Senate, and the Speaker of the House of Representatives no later than October 1, 2003. Each community alliance may add elements that address unique and critical issues within that community to the plan for determining readiness developed by the department.

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1 c. Written certification must be provided to the Governor, the President of the Senate, and the Speaker of the 2 3 House of Representatives prior to any services being transferred from the department to the lead agency. 4 5 2. No start-up contract for community-based care can 6 be entered into with any lead agency after May 1, 2003, 7 without specific statutory direction. In time for the 8 Legislature's consideration during the 2005 session, the Executive Office of the Governor must secure an independent 9 evaluation of the status of community-based care in this 10 11 state, to include, at a minimum, the following: a. A determination of the specific benefits the 12 initiative has yielded for dependent children and their 13 families and a determination of any weaknesses in the 14 initiative that have not been beneficial; 15 b. An analysis of the cost effectiveness of 16 17 community-based care; c. An assessment of the programmatic and financial 18 19 viability of each lead agency; d. A determination of how accessibility of services 20 21 has been affected by the various community-based care models; 22 and 23 e. An assessment of the relationship between each lead 24 agency and its key community stakeholders such as law 25 enforcement agencies, the courts, the department, other community providers, and the Community Alliance. 26 27 A report on the evaluation, including any recommendations for 28 29 modifying the statutory direction for community-based care; an

analysis of those locations where implementing alternatives to the lead agency model, such as public-private partnerships,

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would be advisable; and specific recommendations for further implementation in the state's remaining counties shall be submitted by the Executive Office of the Governor to the President of the Senate, and the Speaker of the House of Representatives by January 31, 2005.by initiating the competitive procurement process in each county by January 1, 2003. In order to provide for an adequate transition period to develop the necessary administrative and service delivery capacity in each community, the full transfer of all foster care and related services must be completed statewide by December 31, 2004.

(f) Other than an entity to which s. 768.28 applies, any eliqible lead community-based provider, as defined in paragraph (c), or its employees or officers, except as otherwise provided in paragraph (g), must, as a part of its contract, obtain a minimum of \$1 million per claim/\$3 million per incident in general liability insurance coverage. The eligible lead community-based provider must also require that staff who transport client children and families in their personal automobiles in order to carry out their job responsibilities obtain minimum bodily injury liability insurance in the amount of \$25,000 + 000 per claim, \$50,00023 \$300,000 per incident, on their personal automobiles. In any tort action brought against such an eligible lead community-based provider or employee, net economic damages shall be limited to \$1 million per liability claim and \$100,000 per automobile claim, including, but not limited to, past and future medical expenses, wage loss, and loss of earning capacity, offset by any collateral source payment paid or payable. In any tort action brought against such an eligible lead community-based provider, noneconomic damages

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shall be limited to \$200,000 per claim. A claims bill may be brought on behalf of a claimant pursuant to s. 768.28 for any amount exceeding the limits specified in this paragraph. Any offset of collateral source payments made as of the date of the settlement or judgment shall be in accordance with s. 768.76. The lead community-based provider shall not be liable in tort for the acts or omissions of its subcontractors or the officers, agents, or employees of its subcontractors.

(h) Any subcontractor of an eligible lead community-based provider, as defined in paragraph (c), which is a direct provider of foster care and related services to children and families, and its employees or officers, except as otherwise provided in paragraph (q), must, as a part of its contract, obtain a minimum of \$1 million per claim/\$3 million per incident in general liability insurance coverage. The subcontractor of an eligible lead community-based provider must also require that staff who transport client children and families in their personal automobiles in order to carry out their job responsibilities obtain minimum bodily injury liability insurance in the amount of\$25,000<del>\$100,000</del> per claim, \$50,000 \\$300,000 per incident, on their personal automobiles. In any tort action brought against such subcontractor or employee, net economic damages shall be limited to \$1 million per liability claim and \$100,000 per automobile claim, including, but not limited to, past and future medical expenses, wage loss, and loss of earning capacity, offset by any collateral source payment paid or payable. In any tort action brought against such subcontractor, noneconomic damages shall be limited to \$200,000 per claim. A claims bill may be brought on behalf of 31 a claimant pursuant to s. 768.28 for any amount exceeding the

limits specified in this paragraph. Any offset of collateral source payments made as of the date of the settlement or judgment shall be in accordance with s. 768.76.

- (3)(a) In order to help ensure a seamless child protection system, the department shall ensure that contracts entered into with community-based agencies pursuant to this section include provisions for a case-transfer process to determine the date that the community-based agency will initiate the appropriate services for a child and family. This case-transfer process must clearly identify the closure of the protective investigation and the initiation of service provision. At the point of case transfer, and at the conclusion of an investigation, the department must provide a complete summary of the findings of the investigation to the community-based agency.
- (b) The contracts must also ensure that each community-based agency shall furnish information on its activities in all cases in client case records. A provider may not discontinue services on any voluntary case without prior written notification to the department 30 days before planned case closure. If the department disagrees with the recommended case closure date, written notification to the provider must be provided before the case closure date.
- (c) The contract between the department and community-based agencies must include provisions that specify the procedures to be used by the parties to resolve differences in interpreting the contract or to resolve disputes as to the adequacy of the parties' compliance with their respective obligations under the contract.
- (d) Each contract with an eligible lead community-based provider shall provide for the payment by the

department to the provider of a reasonable administrative cost in addition to funding for the provision of services. 2 3 (4)(a) The department shall establish a quality 4 assurance program for privatized services. The quality 5 assurance program shall be based on standards established by a 6 national accrediting organization such as the Council on 7 Accreditation of Services for Families and Children, Inc. (COA) or CARF--the Rehabilitation Accreditation Commission. 8 9 The department may develop a request for proposal for such 10 oversight. This program must be developed and administered at 11 a statewide level. The Legislature intends that the department be permitted to have limited flexibility to use funds for 12 13 improving quality assurance. To this end, effective January 1, 2000, the department may transfer up to 0.125 percent of the 14 total funds from categories used to pay for these 15 contractually provided services, but the total amount of such 16 17 transferred funds may not exceed \$300,000 in any fiscal year. 18 When necessary, the department may establish, in accordance 19 with s. 216.177, additional positions that will be exclusively 20 devoted to these functions. Any positions required under this paragraph may be established, notwithstanding ss. 21 216.262(1)(a) and 216.351. The department, in consultation 22 with the community-based agencies that are undertaking the 23 privatized projects, shall establish minimum thresholds for 24 each component of service, consistent with standards 25 established by the Legislature and the Federal Government. 26 Each program operated under contract with a community-based 27 28 agency must be evaluated annually by the department. The 29 department shall submit an annual report regarding quality

performance, outcome measure attainment, and cost efficiency

to the President of the Senate, the Speaker of the House of

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30 31 Representatives, the minority leader of each house of the Legislature, and the Governor no later than January 31 of each year for each project in operation during the preceding fiscal year.

(b) The department shall use these findings in making recommendations to the Governor and the Legislature for future program and funding priorities in the child welfare system.

Section 2. Section 409.16745, Florida Statutes, is amended to read:

409.16745 Community partnership matching grant program. -- It is the intent of the Legislature to improve services and local participation in community-based care initiatives by fostering community support and providing enhanced prevention and in-home services, thereby reducing the risk otherwise faced by lead agencies. There is established a community partnership matching grant program to be operated by the Department of Children and Family Services for the purpose of encouraging local participation in community-based care for child welfare. Any children's services council or other local government entity that makes a financial commitment to a community-based care lead agency is eligible for a grant upon proof that the children's services council or local government entity has provided the selected lead agency at least \$250,000 \$825,000 in start up funds, from any local resources otherwise available to it. The total amount of local contribution may be matched on a two-for-one basis up to a maximum amount of \$2 million per council or local government entity. Awarded matching grant funds may be used for any prevention or in-home services provided by the children's services council or other local government entity that meets temporary-assistance-for-needy-families' eligibility

 requirements and can be reasonably expected to reduce the number of children entering the child welfare system. To ensure necessary flexibility for the development, start up, and ongoing operation of community-based care initiatives, the notice period required for any budget action authorized by the provisions of s. 20.19(5)(b), is waived for the family safety program; however, the Department of Children and Family Services must provide copies of all such actions to the Executive Office of the Governor and Legislature within 72 hours of their occurrence. Funding available for the matching grant program is subject to legislative appropriation of nonrecurring temporary-assistance-for-needy-families funds provided for the purpose.

Section 3. Subsection (3) of section 409.175, Florida Statutes, is amended to read:

409.175 Licensure of family foster homes, residential child-caring agencies, and child-placing agencies.--

- (3)(a) The total number of children placed in each family foster home shall be based on the recommendation of the department, or the community-based care lead agency where one is providing foster care and related services, based on the needs of each child in care, the ability of the foster family to meet the individual needs of each child, including any adoptive or biological children living in the home, the amount of safe physical plant space, the ratio of active and appropriate adult supervision, and the background, experience, and skill of the family foster parents.
- (b) If the total number of children in a family foster home will exceed five, including the family's own children, an assessment a comprehensive behavioral health assessment of each child to be placed in the home must be completed by a

family services counselor and approved in writing by the counselor's supervisor prior to placement of any additional children in the home, except that, if the placement involves a child whose sibling is already in the home or a child who has been in placement in the home previously, the assessment must be completed within 72 hours after placement. The comprehensive behavioral health assessment must comply with Medicaid rules and regulations, assess and document the mental, physical, and psychosocial needs of the child, and recommend the maximum number of children in a family foster home that will allow the child's needs to be met.

(c) For any licensed family foster home, the appropriateness of the number of children in the home must be reassessed annually as part of the relicensure process. For a home with more than five children, if it is determined by the licensure study at the time of relicensure that the total number of children in the home is appropriate and that there have been no substantive licensure violations and no indications of child maltreatment or child-on-child sexual abuse within the past 12 months, the relicensure of the home shall not be denied based on the total number of children in the home.

Accountability shall prepare an evaluation of child welfare legal services to be submitted to the Governor, the President of the Senate, the Speaker of the House of Representatives, and the Chief Justice of the Supreme Court by December 31, 2003. The evaluation shall consider the different models of provision of legal services in dependency proceedings on behalf of the state, including representation by other government, for profit, or not-for-profit entities, and

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include discussion of the organizational placement on the cost
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     and delivery of providing these services; the organizational
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     placement's effect on communication between attorneys and
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     caseworkers; the ability to attract, retain, and provide
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     professional development opportunities for experienced
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     attorneys; and the implications of each model for the
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      attorney's professional responsibilities. Following receipt of
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      the report of this evaluation and until directed otherwise by
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      the Legislature, the department shall maintain its current
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      delivery system for child welfare legal services.
                Section 5. This act shall take effect July 1, 2003.
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                 STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN COMMITTEE SUBSTITUTE FOR
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                                       Senate Bill 2054
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     Deletes the provision authorizing the Department of Children and Families to transfer funds associated with child welfare
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      legal services to Community-Based Care (CBC) Lead Agencies;
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     Deletes the change to the limit on the amount of economic
     damages that can be awarded in a tort action against staff who transport clients in their own vehicles;
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     Directs the Office of Program Policy and Government Accountability to evaluate child welfare legal services,
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     specifies elements of the evaluation, and requires a report to the Legislature, Governor, and the Chief Justice of the Supreme Court by December 31, 2003;
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     Prohibits the department from changing the way it delivers child welfare legal services until statutorily directed to do
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     Removes the statutorily-set date by which Community-Based Care must be implemented statewide; provides direction for continuing the implementation; and requires the Executive Office of the Governor to secure an evaluation of the status of Community-Based Care and to report to the Legislature by January 31, 2005; and
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     Removes the provisions relating to revenue maximization.
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