## Florida Senate - 2003

By Senator Crist

	12-1666-03 See HB 1237
1	A bill to be entitled
2	An act relating to the State Technology Office;
3	amending s. 282.0041, F.S.; defining
4	"enterprise," "enterprise cost recovery,"
5	"enterprise program management office,"
6	"enterprise technology services desk,"
7	"portal," "service level agreements," and
8	"State Chief Information Officer"; amending s.
9	282.005, F.S.; conforming references; amending
10	s. 282.102, F.S.; revising powers and duties of
11	the State Technology Office; revising title of
12	the head of that office; providing for service
13	level agreements, an enterprise technology
14	services desk, a centralized enterprise portal,
15	and enterprise information technology systems
16	and tools and services; amending s. 282.106,
17	F.S., relating to use of SUNCOM Network by
18	libraries; requiring library to pay certain
19	costs at specified rates; amending ss. 282.1095
20	and 282.111, F.S.; conforming references;
21	amending s. 282.20, F.S.; renaming the
22	Technology Resource Center as the Shared
23	Resource Center; providing for oversight and
24	management by said office; amending s.
25	282.3055, F.S.; conforming references; amending
26	s. 282.315, F.S.; providing that the Agency
27	Chief Information Officers Council shall be
28	chaired by the State Chief Information Officer;
29	revising duties of agency chief information
30	officers; amending s. 282.322, F.S.;
31	redesignating the Enterprise Project Management
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1	Office of the State Technology Office as the
2	Enterprise Program Management Office; revising
3	duties of that office; amending s. 11.45, F.S.;
4	deleting a requirement that the Auditor General
5	conduct annual audits of the Wireless Emergency
6	Telephone System Fund; amending ss. 110.205,
7	216.235, 216.292, and 395.1031, F.S.;
8	conforming references; amending ss. 401.013,
9	401.015, 401.018, 401.021, 401.024, 401.027,
10	and 401.245, F.S., relating to intention and
11	purpose of the Legislature, statewide regional
12	emergency medical telecommunication system,
13	system coordination, system director, system
14	approval, federal assistance, and the Emergency
15	Medical Services Advisory Council; deleting
16	reference to the Department of Management
17	Services; providing reference to the State
18	Technology Office; deleting reference to the
19	secretary of that department; providing
20	reference to the State Chief Information
21	Officer; providing an effective date.
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23	Be It Enacted by the Legislature of the State of Florida:
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25	Section 1. Subsections (5), (6), (7), (8), (9), (10),
26	(11), and (12) of section 282.0041, Florida Statutes, are
27	amended to read:
28	282.0041 DefinitionsFor the purposes of this part,
29	the term:
30	(5) "Enterprise" means an organization in total,
31	including all subordinate entities, encompassing governmental
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1 bodies as well as nonprofit organizations eligible for services as defined in chapter 282. 2 3 (6) "Enterprise cost recovery" means the practice of 4 recovering the costs associated with providing information technology and telecommunications services. 5 б "Enterprise program management office" means the (7) 7 office responsible for management or oversight of major 8 information technology projects. 9 (8)(5) "Enterprise resources management 10 infrastructure" means the hardware, software, networks, data, 11 human resources, policies, standards, facilities, maintenance, and related materials and services that are required to 12 13 support the business processes of an agency or state 14 enterprise. 15 (9)(6) "Enterprise resource planning and management" 16 means the planning, budgeting, acquiring, developing, 17 organizing, directing, training, control, and related services associated with government information technology. The term 18 19 encompasses information and related resources, as well as the 20 controls associated with their acquisition, development, dissemination, and use. 21 (10) "Enterprise technology services desk" means a 22 solution that provides information technology services support 23 24 to all entities within an enterprise, and for facilitating 25 enterprise data security monitoring and alerts, reporting, network and performance monitoring, asset management, change 26 27 management, and technology systems capacity and configuration 28 management resulting in effective sharing of resources and 29 information across the enterprise. (11)(7) "Information technology" means equipment, 30 31 hardware, software, firmware, programs, systems, networks, 3

1 infrastructure, media, and related material used to automatically, electronically, and wirelessly collect, 2 3 receive, access, transmit, display, store, record, retrieve, 4 analyze, evaluate, process, classify, manipulate, manage, 5 assimilate, control, communicate, exchange, convert, converge, 6 interface, switch, or disseminate information of any kind or 7 form. 8 (12) "Portal" means a single point of entry to state 9 information and services on the Internet. 10 (13)(8) "Project" means an undertaking directed at the 11 accomplishment of a strategic objective relating to enterprise resources management or a specific appropriated program. 12 (14) "Service level agreements" means a baseline of 13 expectations and the roles and responsibilities for 14 information technology services in accordance with s. 15 282.005(5). This agreement sets service provider and recipient 16 17 expectations, describes the products or services to be delivered, identifies contacts for end-user problems, and 18 19 specifies the metrics by which the effectiveness of service activities, functions, and processes will be measured, 20 examined, changed, and controlled. 21 (15)(9) "State Annual Report on Enterprise Resource 22 Planning and Management" means the report prepared by the 23 24 State Technology Office as defined in s. 282.102. 25 (16) "State Chief Information Officer" means the individual identified in s. 282.102 who is appointed by the 26 27 Governor, is in the Senior Management Service, is an agency 28 head for all purposes, and is responsible for carrying out the 29 powers, duties, and functions as defined in s. 282.102. 30 (17)(10) "Standards" means the use of current, open, 31 nonproprietary, or non-vendor-specific technologies.

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1 (18)(11) "State Technology Office" or "office" means 2 the office created in s. 282.102. 3 (19)(12) "Total cost" means all costs associated with 4 information technology projects or initiatives, including, but 5 not limited to, value of hardware, software, service, б maintenance, incremental personnel, and facilities. Total cost 7 of a loan or gift of information technology resources to an agency includes the fair market value of the resources, except 8 that the total cost of loans or gifts of information 9 10 technology to state universities to be used in instruction or 11 research does not include fair market value. Section 2. Subsection (4) of section 282.005, Florida 12 13 Statutes, is amended to read: 282.005 Legislative findings and intent.--The 14 Legislature finds that: 15 (4) The cost-effective deployment of information 16 17 technology by state agencies can best be managed by a State Chief Information Officer. 18 19 Section 3. Section 282.102, Florida Statutes, is amended to read: 20 21 282.102 Creation of the State Technology Office; powers and duties .-- There is created a State Technology Office 22 within the Department of Management Services. The office shall 23 24 be a separate budget entity, and shall be headed by a State 25 Chief Information Officer who is appointed by the Governor and is in the Senior Management Service. The State Chief 26 Information Officer shall be an agency head for all purposes. 27 28 The Department of Management Services shall provide 29 administrative support and service to the office to the extent requested by the State Chief Information Officer. The office 30 31 may adopt policies and procedures regarding personnel, 5

1 procurement, and transactions for State Technology Office 2 personnel. The office shall have the following powers, duties, 3 and functions: 4 (1) To publish electronically the portfolio of 5 services available from the office, including pricing б information; the policies and procedures of the office 7 governing usage of available services; and a forecast of the 8 priorities and initiatives for the state communications system 9 for the ensuing 2 years. 10 (2) To adopt rules implementing policies and 11 procedures providing best practices to be followed by agencies in acquiring, using, upgrading, modifying, replacing, or 12 disposing of information technology. 13 (3) To perform, in consultation with an agency, the 14 15 enterprise resource planning and management for the agency. (4) To advise and render aid to state agencies and 16 17 political subdivisions of the state as to systems or methods 18 to be used for organizing and meeting information technology 19 requirements efficiently and effectively. 20 (5) To integrate the information technology systems 21 and services of state agencies. (6) To adopt technical standards for the state 22 information technology system which will assure the 23 24 interconnection of computer networks and information systems 25 of agencies. (7) To assume management responsibility for any 26 27 integrated information technology system or service when 28 determined by the office to be economically efficient or 29 performance-effective. 30 31

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1 (8) To enter into service level agreements related to 2 information technology with state agencies and political 3 subdivisions of the state. (9) To use and acquire, with agency concurrence, 4 5 information technology now owned or operated by any agency. 6 (10) To purchase from or contract with information 7 technology providers for information technology, including 8 private line services. 9 (11) To apply for, receive, and hold, and to assist 10 agencies in applying for, receiving, or holding, such 11 authorizations, patents, copyrights, trademarks, service marks, licenses, and allocations or channels and frequencies 12 13 to carry out the purposes of this part. 14 (12) To purchase, lease, or otherwise acquire and to hold, sell, transfer, license, or otherwise dispose of real, 15 personal, and intellectual property, including, but not 16 17 limited to, patents, trademarks, copyrights, and service 18 marks. 19 (13) To cooperate with any federal, state, or local 20 emergency management agency in providing for emergency 21 communications services. (14) To delegate, as necessary, to state agencies the 22 authority to purchase, lease, or otherwise acquire and to use 23 24 information technology or, as necessary, to control and 25 approve the purchase, lease, or acquisition and the use of all information technology, including, but not limited to, 26 communications services provided as part of any other total 27 28 system to be used by the state or any of its agencies. 29 (15) To acquire ownership, possession, custody, and 30 control of existing communications equipment and facilities, 31 including all right, title, interest, and equity therein, as

1 necessary, to carry out the purposes of this part. However, 2 the provisions of this subsection shall in no way affect the 3 rights, title, interest, or equity in any such equipment or 4 facilities owned by, or leased to, the state or any state 5 agency by any telecommunications company.

6 (16) To adopt rules pursuant to ss. 120.536(1) and 7 120.54 relating to information technology and to administer 8 the provisions of this part.

9 (17) To provide a means whereby political subdivisions 10 of the state may use state information technology systems upon 11 such terms and under such conditions as the office may 12 establish.

(18) To apply for and accept federal funds for any of
the purposes of this part as well as gifts and donations from
individuals, foundations, and private organizations.

16 (19) To monitor issues relating to communications 17 facilities and services before the Florida Public Service 18 Commission and, when necessary, prepare position papers, 19 prepare testimony, appear as a witness, and retain witnesses 20 on behalf of state agencies in proceedings before the 21 commission.

(20) Unless delegated to the agencies by the <u>State</u>
Chief Information Officer, to manage and control, but not
intercept or interpret, communications within the SUNCOM
Network by:

26 (a) Establishing technical standards to physically27 interface with the SUNCOM Network.

(b) Specifying how communications are transmittedwithin the SUNCOM Network.

30 (c) Controlling the routing of communications within 31 the SUNCOM Network.

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1 (d) Establishing standards, policies, and procedures 2 for access to the SUNCOM Network. 3 (e) Ensuring orderly and reliable communications services in accordance with the service level agreements 4 5 executed with state agencies. б (21) To plan, design, and conduct experiments for 7 information technology services, equipment, and technologies, and to implement enhancements in the state information 8 9 technology system when in the public interest and 10 cost-effective. Funding for such experiments shall be derived 11 from SUNCOM Network service revenues and shall not exceed 2 percent of the annual budget for the SUNCOM Network for any 12 13 fiscal year or as provided in the General Appropriations Act. New services offered as a result of this subsection shall not 14 affect existing rates for facilities or services. 15 (22) To enter into contracts or agreements, with or 16 17 without competitive bidding or procurement, to make available, on a fair, reasonable, and nondiscriminatory basis, property 18 19 and other structures under office control for the placement of 20 new facilities by any wireless provider of mobile service as defined in 47 U.S.C. s. 153(n) or s. 332(d) and any 21 telecommunications company as defined in s. 364.02 when it is 22 determined to be practical and feasible to make such property 23 24 or other structures available. The office may, without 25 adopting a rule, charge a just, reasonable, and nondiscriminatory fee for the placement of the facilities, 26 payable annually, based on the fair market value of space used 27 28 by comparable communications facilities in the state. The 29 office and a wireless provider or telecommunications company may negotiate the reduction or elimination of a fee in 30 31 consideration of services provided to the office by the 9

1 wireless provider or telecommunications company. All such fees 2 collected by the office shall be deposited directly into the 3 Law Enforcement Radio Operating Trust Fund, and may be used by the office to construct, maintain, or support the system. 4 5 (23) To provide an integrated electronic system for б deploying government products, services, and information to 7 individuals and businesses. 8 (a) The integrated electronic system shall reflect 9 cost-effective deployment strategies in keeping with industry 10 standards and practices, including protections and security of 11 private information as well as maintenance of public records. (b) The office shall provide a method for assessing 12 13 fiscal accountability for the integrated electronic system and shall establish the organizational structure required to 14 15 implement this system. (24) To provide administrative support to the Agency 16 Chief Information Officers Council and other workgroups 17 created by the State Chief Information Officer. 18 19 (25) To facilitate state information technology 20 education and training for senior management and other agency 21 staff. (26) To prepare, on behalf of the Executive Office of 22 the Governor, memoranda on recommended guidelines and best 23 24 practices for information resources management, when 25 requested. To prepare, publish, and disseminate the State 26 (27) 27 Annual Report on Enterprise Resource Planning and Management under s. 282.310. 28 29 (28) To deploy an enterprise technology services desk 30 to facilitate management of information technology systems, and provide enterprise-wide reporting, asset management, 31 10

1 capacity management, configuration management, monitoring of networks and security, disaster recovery support, and 2 3 emergency alerts and messaging study and make a recommendation to the Governor and Legislature on the feasibility of 4 5 implementing online voting in this state. б (29) To facilitate the development of a network access 7 point in this state, as needed. 8 (30) To designate a State Chief Privacy Officer who 9 shall be responsible for the continual review of policies, 10 laws, rules, and practices of state agencies which may affect 11 the privacy concerns of state residents. (31) To develop and operate a centralized enterprise 12 portal, which will serve as the single point of entry for 13 access to state services, websites, and information. The 14 enterprise portal will promulgate or sponsor enterprise tools 15 and services for use by all agencies to ensure compliance with 16 standards, including content management and site compliance. 17 (32) To establish enterprise information technology 18 19 systems, tools, and services that meet established standards. 20 (33) To develop and own or sponsor any system, tool, or service to be promulgated at an enterprise level. 21 Section 4. Section 282.106, Florida Statutes, is 22 amended to read: 23 24 282.106 Use of SUNCOM Network by libraries.--The State Technology Office may provide SUNCOM Network services to any 25 library in the state, including libraries in public schools, 26 27 community colleges, state universities, and nonprofit private 28 postsecondary educational institutions, and libraries owned 29 and operated by municipalities and political subdivisions. A 30 library shall pay installation costs and recurring costs 31

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1 according to the office's published rates for SUNCOM Network 2 services. 3 Section 5. Paragraph (a) of subsection (2) of section 282.1095, Florida Statutes, is amended to read: 4 5 282.1095 State agency law enforcement radio system.-б (2)(a) The Joint Task Force on State Agency Law 7 Enforcement Communications shall consist of eight members, as 8 follows: A representative of the Division of Alcoholic 9 1. 10 Beverages and Tobacco of the Department of Business and 11 Professional Regulation who shall be appointed by the secretary of the department. 12 13 2. A representative of the Division of Florida Highway 14 Patrol of the Department of Highway Safety and Motor Vehicles who shall be appointed by the executive director of the 15 16 department. 17 3. A representative of the Department of Law 18 Enforcement who shall be appointed by the executive director 19 of the department. 4. A representative of the Fish and Wildlife 20 21 Conservation Commission who shall be appointed by the executive director of the commission. 22 5. A representative of the Division of Law Enforcement 23 24 of the Department of Environmental Protection who shall be 25 appointed by the secretary of the department. 6. A representative of the Department of Corrections 26 27 who shall be appointed by the secretary of the department. 28 7. A representative of the Division of State Fire 29 Marshal of the Department of Financial Services Insurance who shall be appointed by the Chief Financial Officer State Fire 30 31 Marshal.

1 8. A representative of the Department of 2 Transportation who shall be appointed by the secretary of the 3 department. Section 6. Subsection (4) of section 282.111, Florida 4 5 Statutes, is amended to read: б 282.111 Statewide system of regional law enforcement 7 communications.--8 (4) The State Chief Information Officer of the State 9 Technology Office or his or her designee is designated as the 10 director of the statewide system of regional law enforcement 11 communications and, for the purpose of carrying out the provisions of this section, is authorized to coordinate the 12 13 activities of the system with other interested state agencies and local law enforcement agencies. 14 Section 7. Section 282.20, Florida Statutes, is 15 amended to read: 16 17 282.20 Shared Technology Resource Center .--18 (1)(a) The State Technology Office shall oversee 19 operation and management of operate and manage the Shared Technology Resource Center. 20 21 (b) For the purposes of this section, the term: "Information-system utility" means a full-service 22 1. information-processing facility offering hardware, software, 23 operations, integration, networking, and consulting services. 24 "Customer" means a state agency or other entity 25 2. which is authorized to utilize the SUNCOM Network pursuant to 26 27 this part. 28 The Shared Technology Resource Center shall: (2) 29 Serve the office and other customers as an (a) 30 information-system utility. 31 13

1 (b) Cooperate with customers to offer, develop, and 2 support a wide range of services and applications needed by 3 users of the Shared Technology Resource Center. (c) Cooperate with the Florida Legal Resource Center 4 5 of the Department of Legal Affairs and other state agencies to б develop and provide access to repositories of legal 7 information throughout the state. (d) Cooperate with the office to facilitate 8 interdepartmental networking and integration of network 9 10 services for its customers. 11 (e) Assist customers in testing and evaluating new and emerging technologies that could be used to meet the needs of 12 13 the state. 14 (3) The office may contract with customers to provide any combination of services necessary for agencies to fulfill 15 their responsibilities and to serve their users. 16 17 The Shared Technology Resource Center may plan, (4) design, establish pilot projects for, and conduct experiments 18 19 with information technology resources, and may implement 20 enhancements in services when such implementation is cost-effective. Funding for experiments and pilot projects 21 shall be derived from service revenues and may not exceed 5 22 percent of the service revenues for the Shared Technology 23 24 Resource Center for any single fiscal year. Any experiment, 25 pilot project, plan, or design must be approved by the State Chief Information Officer. 26 27 (5) Notwithstanding the provisions of s. 216.272, the 28 Shared Technology Resource Center may spend funds in the 29 reserve account of the Technology Enterprise Operating Trust Fund for enhancements to center operations or for information 30 31 technology resources. Any expenditure of reserve account funds 14

1 must be approved by the State Chief Information Officer. Any 2 funds remaining in the reserve account at the end of the 3 fiscal year may be carried forward and spent as approved by the State Chief Information Officer, provided that such 4 5 approval conforms to any applicable provisions of chapter 216. б Section 8. Paragraph (a) of subsection (1) of section 7 282.3055, Florida Statutes, is amended to read: 8 282.3055 Agency Chief Information Office Officer; 9 appointment; duties.--10 (1)(a) To assist the State Technology Officer in 11 carrying out the enterprise resource planning and management responsibilities, the State Chief Information Officer may 12 13 appoint or contract for an Agency Chief Information Officer. 14 This position may be full time or part time. Section 9. Paragraph (c) of subsection (1) of section 15 282.315, Florida Statutes, is amended to read: 16 17 282.315 Agency Chief Information Officers Council; 18 creation.--The Legislature finds that enhancing communication, 19 consensus building, coordination, and facilitation of 20 statewide enterprise resource planning and management issues is essential to improving state management of such resources. 21 (1) There is created an Agency Chief Information 22 Officers Council, chaired by the State Chief Information 23 24 Officer or a designee,to: 25 (c) Identify efficiency opportunities among state agencies. Each agency chief information officer shall focus on 26 27 procuring IT resources that can be used across the enterprise. 28 Section 10. Section 282.322, Florida Statutes, is 29 amended to read: 30 282.322 Special monitoring process for designated 31 information resources management projects.--15

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1 (1) For each information resources management project 2 which is designated for special monitoring in the General 3 Appropriations Act, with a proviso requiring a contract with a 4 project monitor, the Technology Review Workgroup established 5 pursuant to s. 216.0446, in consultation with each affected б agency, shall be responsible for contracting with the project 7 monitor. Upon contract award, funds equal to the contract 8 amount shall be transferred to the Technology Review Workgroup 9 upon request and subsequent approval of a budget amendment 10 pursuant to s. 216.292. With the concurrence of the 11 Legislative Auditing Committee, the office of the Auditor General shall be the project monitor for other projects 12 13 designated for special monitoring. However, nothing in this section precludes the Auditor General from conducting such 14 monitoring on any project designated for special monitoring. 15 In addition to monitoring and reporting on significant 16 17 communications between a contracting agency and the appropriate federal authorities, the project monitoring 18 19 process shall consist of evaluating each major stage of the 20 designated project to determine whether the deliverables have been satisfied and to assess the level of risks associated 21 with proceeding to the next stage of the project. The major 22 stages of each designated project shall be determined based on 23 24 the agency's information systems development methodology. 25 Within 20 days after an agency has completed a major stage of its designated project or at least 90 days, the project 26 monitor shall issue a written report, including the findings 27 28 and recommendations for correcting deficiencies, to the agency 29 head, for review and comment. Within 20 days after receipt of the project monitor's report, the agency head shall submit a 30 31 written statement of explanation or rebuttal concerning the

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1 findings and recommendations of the project monitor, including 2 any corrective action to be taken by the agency. The project 3 monitor shall include the agency's statement in its final report, which shall be forwarded, within 7 days after receipt 4 5 of the agency's statement, to the agency head, the inspector б general's office of the agency, the Executive Office of the 7 Governor, the appropriations committees of the Legislature, 8 the Joint Legislative Auditing Committee, the Technology 9 Review Workgroup, the President of the Senate, the Speaker of 10 the House of Representatives, and the Office of Program Policy 11 Analysis and Government Accountability. The Auditor General shall also receive a copy of the project monitor's report for 12 13 those projects in which the Auditor General is not the project monitor. 14

15 (2) The Enterprise Program Project Management Office of the State Technology Office shall report any information 16 17 technology projects the office identifies as high-risk to the Executive Office of the Governor, the President of the Senate, 18 19 the Speaker of the House of Representatives, and the chairs of 20 the appropriations committees. Within the limits of current appropriations, the Enterprise Program Project Management 21 Office shall monitor and report on such high-risk information 22 technology projects, and assess the levels of risks associated 23 24 with proceeding to the next stage of the project.

25 (3) The Enterprise Program Management Office shall 26 plan, design, develop, and implement key enterprise projects 27 as determined by the State Chief Information Officer and shall 28 be involved in the planning stages of agency information 29 technology projects to ensure a comprehensive approach to 30 technology solutions. The Enterprise Program Management Office 31

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1 shall develop enterprise integration guidelines and promulgate 2 project management standards. 3 Section 11. Paragraphs (e) through (k) of subsection (2) of section 11.45, Florida Statutes, are amended to read: 4 5 11.45 Definitions; duties; authorities; reports; б rules.--7 (2) DUTIES.--The Auditor General shall: 8 (e) Annually conduct an audit of the Wireless 9 Emergency Telephone System Fund as described in s. 365.173. 10 (e)(f) At least every 2 years, conduct operational 11 audits of the accounts and records of state agencies and universities. In connection with these audits, the Auditor 12 13 General shall give appropriate consideration to reports issued 14 by state agencies' inspectors general or universities' inspectors general and the resolution of findings therein. 15 (f)(g) At least every 2 years, conduct a performance 16 17 audit of the local government financial reporting system, which, for the purpose of this chapter, means any statutory 18 19 provisions related to local government financial reporting. 20 The purpose of such an audit is to determine the accuracy, efficiency, and effectiveness of the reporting system in 21 achieving its goals and to make recommendations to the local 22 governments, the Governor, and the Legislature as to how the 23 24 reporting system can be improved and how program costs can be 25 reduced. The local government financial reporting system should provide for the timely, accurate, uniform, and 26 cost-effective accumulation of financial and other information 27 28 that can be used by the members of the Legislature and other 29 appropriate officials to accomplish the following goals: 30 1. Enhance citizen participation in local government; 31

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1 2. Improve the financial condition of local 2 governments; 3 3. Provide essential government services in an efficient and effective manner; and 4 5 Improve decisionmaking on the part of the 4. б Legislature, state agencies, and local government officials on 7 matters relating to local government. 8 (g)(h) Once every 3 years, conduct performance audits 9 of the Department of Revenue's administration of the ad 10 valorem tax laws as described in s. 195.096. 11 (h)(i) Once every 3 years, conduct financial audits of the accounts and records of all district school boards in 12 counties with populations of 125,000 or more, according to the 13 most recent federal decennial statewide census. 14 15 (i)(j) Once every 3 years, review a sample of each state agency's internal audit reports to determine compliance 16 17 with current Standards for the Professional Practice of 18 Internal Auditing or, if appropriate, government auditing 19 standards. 20 (j)(k) Conduct audits of local governmental entities 21 when determined to be necessary by the Auditor General, when directed by the Legislative Auditing Committee, or when 22 otherwise required by law. No later than 18 months after the 23 24 release of the audit report, the Auditor General shall perform 25 such appropriate followup procedures as he or she deems necessary to determine the audited entity's progress in 26 addressing the findings and recommendations contained within 27 28 the Auditor General's previous report. The Auditor General 29 shall provide a copy of his or her determination to each member of the audited entity's governing body and to the 30 31 Legislative Auditing Committee. 19

1 2 The Auditor General shall perform his or her duties 3 independently but under the general policies established by 4 the Legislative Auditing Committee. This subsection does not 5 limit the Auditor General's discretionary authority to conduct б other audits or engagements of governmental entities as 7 authorized in subsection (3). Section 12. Paragraph (e) of subsection (2) of section 8 9 110.205, Florida Statutes, is amended to read: 10 110.205 Career service; exemptions.--11 (2) EXEMPT POSITIONS. -- The exempt positions that are not covered by this part include the following: 12 13 The State Chief Information Officer, deputy chief (e) 14 information officers, chief technology officers, and deputy chief technology officers in the State Technology Office. 15 Unless otherwise fixed by law, the State Technology Office 16 17 shall set the salary and benefits of these positions in accordance with the rules of the Senior Management Service. 18 19 Section 13. Paragraph (c) of subsection (4) of section 216.235, Florida Statutes, is amended to read: 20 216.235 Innovation Investment Program.--21 22 (4) There is hereby created the State Innovation Committee, which shall have final approval authority as to 23 24 which innovative investment projects submitted under this 25 section shall be funded. Such committee shall be comprised of seven members. Appointed members shall serve terms of 1 year 26 and may be reappointed. The committee shall include: 27 28 (c) The State Chief Information Officer in the State 29 Technology Office. Section 14. Subsection (9) of section 216.292, Florida 30 31 Statutes, is amended to read: 20

1	216.292 Appropriations nontransferable; exceptions
2	(9) Moneys appropriated in the General Appropriations
3	Act for the purpose of paying for services provided by the
4	State Technology Office state communications system in the
5	Department of Management Services shall be paid by the user
6	agencies, or the judicial branch, within 45 days after the
7	billing date. Billed amounts not paid by the user agencies, or
8	by the judicial branch, shall be transferred by the Department
9	of Financial Services <del>Comptroller</del> from the user agencies to
10	the Communications Working Capital Trust Fund.
11	Section 15. Section 395.1031, Florida Statutes, is
12	amended to read:
13	395.1031 Emergency medical services;
14	communicationEach licensed hospital with an emergency
15	department must be capable of communicating by two-way radio
16	with all ground-based basic life support service vehicles and
17	advanced life support service vehicles that operate within the
18	hospital's service area under a state permit and with all
19	rotorcraft air ambulances that operate under a state permit.
20	The hospital's radio system must be capable of interfacing
21	with municipal mutual aid channels designated by the State
22	Technology Office Department of Management Services and the
23	Federal Communications Commission.
24	Section 16. Section 401.013, Florida Statutes, is
25	amended to read:
26	401.013 Legislative intentIt is the intention and
27	purpose of the Legislature that a statewide system of regional
28	emergency medical telecommunications be developed whereby
29	maximum use of existing radio channels is achieved in order to
30	more effectively and rapidly provide emergency medical service
31	to the general population. To this end, all emergency medical
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1 service entities within the state are directed to provide the 2 <u>State Technology Office</u> Department of Management Services with 3 any information <u>that office</u> the department requests for the 4 purpose of implementing the provisions of s. 401.015, and such 5 entities shall comply with the resultant provisions 6 established pursuant to this part.

7 Section 17. Section 401.015, Florida Statutes, is 8 amended to read:

9 401.015 Statewide regional emergency medical 10 telecommunication system. -- The State Technology Office 11 Department of Management Services is authorized and directed to develop a statewide system of regional emergency medical 12 13 telecommunications. For the purpose of this part, the term 14 "telecommunications" means those voice, data, and signaling transmissions and receptions between emergency medical service 15 components, including, but not limited to: ambulances; rescue 16 17 vehicles; hospitals or other related emergency receiving 18 facilities; emergency communications centers; physicians and 19 emergency medical personnel; paging facilities; law 20 enforcement and fire protection agencies; and poison control, suicide, and emergency management agencies. In formulating 21 such a system, the department shall divide the state into 22 appropriate regions and shall develop a program which 23 24 includes, but is not limited to, the following provisions: (1) A requirements provision, which shall state the 25 telecommunications requirements for each emergency medical 26 27 entity comprising the region.

28 (2) An interfacility communications provision, which 29 shall depict the telecommunications interfaces between the 30 various medical service entities which operate within the 31 region and state.

1	(3) An organizational layout provision, which shall
2	include each emergency medical entity and the number of radio
3	operating units (base, mobile, handheld, etc.) per entity.
4	(4) A frequency allocation and use provision, which
5	shall include on an entity basis each assigned and planned
6	radio channel and the type of operation (simplex, duplex, half
7	duplex, etc.) on each channel.
8	(5) An operational provision, which shall include
9	dispatching, logging, and operating procedures pertaining to
10	telecommunications on an entity basis and regional basis.
11	(6) An emergency medical service telephone provision,
12	which shall include the telephone and the numbering plan
13	throughout the region for both the public and interface
14	requirements.
15	Section 18. Section 401.018, Florida Statutes, is
16	amended to read:
17	401.018 System coordination
18	(1) The statewide system of regional emergency medical
19	telecommunications shall be developed by the State Technology
20	Office Department of Management Services, which office
21	department shall be responsible for the implementation and
22	coordination of such system into the state telecommunications
23	plan. The <u>office</u> <del>department</del> shall adopt any necessary rules
24	and regulations for implementing and coordinating such a
25	system.
26	(2) The <u>State Technology Office</u> <del>Department of</del>
27	Management Services shall be designated as the state frequency
28	coordinator for the special emergency radio service.
29	Section 19. Section 401.021, Florida Statutes, is
30	amended to read:
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1 401.021 System director. -- The State Chief Information 2 Officer Secretary of Management Services or his or her 3 designee is designated as the director of the statewide telecommunications system of the regional emergency medical 4 5 service and, for the purpose of carrying out the provisions of б this part, is authorized to coordinate the activities of the 7 telecommunications system with other interested state, county, local, and private agencies. 8 Section 401.024, Florida Statutes, is 9 Section 20. 10 amended to read: 11 401.024 System approval.--From July 1, 1973, no emergency medical telecommunications system shall be 12 13 established or present systems expanded without prior approval 14 of the State Technology Office Department of Management Services. 15 Section 21. Section 401.027, Florida Statutes, is 16 17 amended to read: 18 401.027 Federal assistance.--The State Chief 19 Information Officer Secretary of Management Services or his or 20 her designee is authorized to apply for and accept federal funding assistance in the development and implementation of a 21 22 statewide emergency medical telecommunications system. Section 22. Paragraph (b) of subsection (2) of section 23 24 401.245, Florida Statutes, is amended to read: 25 401.245 Emergency Medical Services Advisory Council .--(2) 26 27 Representation on the Emergency Medical Services (b) 28 Advisory Council shall include: two licensed physicians who 29 are "medical directors" as defined in s. 401.23(15) or whose medical practice is closely related to emergency medical 30 31 services; two emergency medical service administrators, one of 24

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1	whom is employed by a fire service; two certified paramedics,
2	one of whom is employed by a fire service; two certified
3	emergency medical technicians, one of whom is employed by a
4	fire service; one emergency medical services educator; one
5	emergency nurse; one hospital administrator; one
6	representative of air ambulance services; one representative
7	of a commercial ambulance operator; and two laypersons who are
8	in no way connected with emergency medical services, one of
9	whom is a representative of the elderly. Ex officio members of
10	the advisory council from state agencies shall include, but
11	shall not be limited to, representatives from the Department
12	of Education, the <u>State Technology Office</u> <del>Department of</del>
13	Management Services, the Department of Insurance, the
14	Department of Highway Safety and Motor Vehicles, the
15	Department of Transportation, and the Department of Community
16	Affairs.
17	Section 23. This act shall take effect July 1, 2003.
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