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16-1158-03 See HB 1159

A bill to be entitled An act relating to motor vehicle manufacturers, distributors, importers, and dealers; amending s. 320.13, F.S.; clarifying provisions for use of dealer license plates; amending s. 320.60, F.S.; clarifying definition of "motor vehicle" and defining the terms "service" and "certified preowned vehicle" for purposes of specified provisions; amending s. 320.64, F.S.; prohibiting certain acts by licensee or applicant; amending s. 320.642, F.S.; revising provisions for evidence that an area is adequately served; expanding grounds for protest of proposed additional or relocated motor vehicle dealer; amending s. 320.643, F.S.; revising provisions relating to transfer, assignment, or sale of franchise agreement; prohibiting rejection or withholding of approval by licensee; requiring condition be met to protect the licensee from liability; amending s. 320.644, F.S., relating to change in executive management; defining "executive management"; revising procedures for approval or rejection of change; specifying that termination of employment is not deemed a change under the section; prohibiting rejection or withholding of approval by licensee; providing conditions for rejection or withholding of approval by licensee; requiring condition be met to protect the licensee from liability; amending s. 320.695, F.S.; revising

1 provisions relating to injunctive relief from 2 violation of specified provisions regulating 3 motor vehicle manufacturers, distributors, 4 importers, and dealers; providing standing for 5 described associations of dealers to seek 6 injunctive relief; amending s. 320.699, F.S.; 7 revising administrative hearing procedures for certain complaints; amending s. 501.976, F.S., 8 9 relating to actionable, unfair, or deceptive 10 acts or practices by a motor vehicle dealer; 11 revising specifications for representation by dealer of vehicle as a demonstrator; amending 12 s. 817.7001, F.S.; revising the definition of 13 "credit service organization" to exclude 14 15 specified motor vehicle dealers for purposes of provisions regulating such organizations; 16 17 providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Paragraph (a) of subsection (1) of section 320.13, Florida Statutes, is amended to read:

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320.13 Dealer and manufacturer license plates and alternative method of registration. --

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(1)(a) Any licensed motor vehicle dealer and any licensed mobile home dealer may, upon payment of the license tax imposed by s. 320.08(12), secure one or more dealer license plates, which are valid for use on motor vehicles or mobile homes owned by the dealer to whom such plates are issued while the motor vehicles are in inventory and for sale, 31 or while being operated in connection with such dealer's

 business, or while being operated by a dealer owner or executive or a family member of such dealer owner or executive, with the permission of the dealer, or while being operated for demonstration purposes, but are not valid for use for hire. Dealer license plates may not be used on any tow truck or wrecker unless the tow truck or wrecker is being demonstrated for sale, and the dealer license plates may not be used on a vehicle used to transport another motor vehicle for the motor vehicle dealer.

Section 2. Subsection (10) of section 320.60, Florida Statutes, is amended, and subsections (16) and (17) are added to that section, to read:

320.60 Definitions for ss. 320.61-320.70.--Whenever used in ss. 320.61-320.70, unless the context otherwise requires, the following words and terms have the following meanings:

(10) "Motor vehicle" means any new automobile, motorcycle, or truck, including all trucks regardless of weight, heavy trucks as defined in s. 320.01(10), and trucks as defined in s. 320.01(9), the equitable or legal title to which has never been transferred by a manufacturer, distributor, importer, or dealer to an ultimate purchaser; however, when legal title is not transferred but possession of a motor vehicle is transferred pursuant to a conditional sales contract or lease and the conditions are not satisfied and the vehicle is returned to the motor vehicle dealer, the motor vehicle may be resold by the motor vehicle dealer as a new motor vehicle, provided the selling motor vehicle dealer gives the following written notice to the purchaser: "THIS VEHICLE WAS DELIVERED TO A PREVIOUS PURCHASER." The purchaser shall

sign an acknowledgment, a copy of which is kept in the selling dealer's file.

- (16) "Service" means any maintenance, repair, or replacement of any part of any motor vehicle or used motor vehicle that is sold or provided to an owner, operator, or user pursuant to a service contract or motor vehicle warranty.
- (17) "Certified preowned vehicle" refers to a used motor vehicle for which a licensee, manufacturer, or common entity has established criteria or standards, including reconditioning, for certification of such used motor vehicle.

Section 3. Subsection (33) is added to section 320.64, Florida Statutes, to read:

320.64 Denial, suspension, or revocation of license; grounds.--A license of a licensee under s. 320.61 may be denied, suspended, or revoked within the entire state or at any specific location or locations within the state at which the applicant or licensee engages or proposes to engage in business, upon proof that the section was violated with sufficient frequency to establish a pattern of wrongdoing, and a licensee or applicant shall be liable for claims and remedies provided in ss. 320.695 and 320.697 for any violation of any of the following provisions. A licensee is prohibited from committing the following acts:

- (33) The applicant or licensee attempts to sell or lease or sells or leases used motor vehicles at retail, including certified preowned vehicles, of the line-make that is the subject of any franchise agreement with a motor vehicle dealer in this state.
- (a) No licensee or common entity, after enactment of this subsection, shall include in any franchise agreement with a motor vehicle dealer any obligation of the motor vehicle

dealer with respect to the sale or lease, or offering for sale
or lease, of any used motor vehicle, including any certified
preowned vehicle; however, a licensee may prescribe
requirements for:

1. Facility space requirements for used vehicles.
2. A number of sales personnel for the sale or lease
of used vehicles, provided such requirements are written,
reasonable as to the market potential of each similarly sized

motor vehicle dealer, and uniformly applied.

- (b) No licensee, by agreement or otherwise, in connection with a motor vehicle dealer's sale or lease at retail of any used vehicle, including any certified preowned vehicle, shall require a motor vehicle dealer to issue to its customer any extension of any original warranty or extended service contract that overlaps, as to time, mileage, or coverage, with the original warranty if the motor vehicle dealer or customer must pay anything of value for such extension or extended service contract.
- (c) No licensee, manufacturer, or common entity, after enactment of this subsection, by agreement, program, or otherwise, shall:
- 1. Establish or continue any motor vehicle dealer incentive, bonus, benefit, or other program; or
- 2. Condition a motor vehicle dealer's eligibility for, or receipt of, a bonus, incentive, or benefit

which is based upon the dealer certifying, selling, or leasing a prescribed or predetermined quantity of used motor vehicles, including certified preowned vehicles.

(d) No licensee shall:

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1 1. Establish any new motor vehicle sales planning volume for any motor vehicle dealer, regardless of the 2 3 terminology used by a licensee to describe the quantity of new motor vehicles to be made available to the dealer from the 4 5 licensee in any period; 6 2. Refuse a new motor vehicle dealer its fair share of 7 new motor vehicle allocation; or 8 3. Fail or refuse to sell to a new motor vehicle dealer any new motor vehicles, if such planning volume, 9 10 allocation, failure, or refusal is based upon a dealer 11 selling, leasing, or certifying a quantity of used motor vehicles, including certified preowned vehicles, prescribed by 12 13 the licensee. 14 A motor vehicle dealer who can demonstrate that a violation 15 of, or failure to comply with, any of the preceding provisions 16 17 by an applicant or licensee will or can adversely and pecuniarily affect the complaining dealer, shall be entitled 18 19 to pursue all of the remedies, procedures, and rights of recovery available under ss. 320.695 and 320.697. 20 Section 4. Paragraph (b) of subsection (2) and 21 subsection (3) of section 320.642, Florida Statutes, are 22 amended to read: 23 24 320.642 Dealer licenses in areas previously served; 25 procedure. --26 (2) 27 (b) In determining whether the existing franchised 28 motor vehicle dealer or dealers are providing adequate

line-make, the department may consider evidence which may

representation in the community or territory for the

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- 1. The impact of the establishment of the proposed or relocated dealer on the consumers, public interest, existing dealers, and the licensee; provided, however, that financial impact may only be considered with respect to the protesting dealer or dealers.
 - 2. The size and permanency of investment reasonably made and reasonable obligations incurred by the existing dealer or dealers to perform their obligations under the dealer agreement.
 - The reasonably expected market penetration of the line-make motor vehicle for the community or territory involved, after consideration of all factors which may affect said penetration, including, but not limited to, demographic factors such as age, income, import penetration, education, size class preference, product popularity, retail lease transactions, or other factors affecting sales to consumers of the community or territory. Furthermore, with respect to any geographic comparison area used to evaluate the performance of the line-make within the community or territory, such comparison area shall be reasonably similar in demographic traits to the community or territory, including, but not limited to, age, income, import penetration, education, size class preference, and product popularity, and such comparison area shall not be smaller than an entire county. Reasonably expected market penetration shall be measured with respect to the community or territory as a whole and not with respect to any part thereof or identifiable plot therein.
 - 4. Any actions by the licensees in denying its existing dealer or dealers of the same line-make the opportunity for reasonable growth, market expansion, or relocation, including the availability of line-make vehicles

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in keeping with the reasonable expectations of the licensee in providing an adequate number of dealers in the community or territory.

- 5. Any attempts by the licensee to coerce the existing dealer or dealers into consenting to additional or relocated franchises of the same line-make in the community or territory.
- 6. Distance, travel time, traffic patterns, and accessibility between the existing dealer or dealers of the same line-make and the location of the proposed additional or relocated dealer.
- Whether benefits to consumers will likely occur from the establishment or relocation of the dealership which the protesting dealer or dealers prove cannot be obtained by other geographic or demographic changes or expected changes in the community or territory.
- 8. Whether the protesting dealer or dealers are in substantial compliance with their dealer agreement.
- 9. Whether there is adequate interbrand and intrabrand competition with respect to said line-make in the community or territory and adequately convenient consumer care for the motor vehicles of the line-make, including the adequacy of sales and service facilities.
- 10. Whether the establishment or relocation of the proposed dealership appears to be warranted and justified based on economic and marketing conditions pertinent to dealers competing in the community or territory, including anticipated future changes.
- 11. The volume of registrations and service business transacted by the existing dealer or dealers of the same

line-make in the relevant community or territory of the proposed dealership.

- (3) An existing franchised motor vehicle dealer or dealers shall have standing to protest a proposed additional or relocated motor vehicle dealer where the existing motor vehicle dealer or dealers have a franchise agreement for the same line-make vehicle to be sold or serviced by the proposed additional or relocated motor vehicle dealer and are physically located so as to meet or satisfy any of the following requirements or conditions:
- (a) If the proposed additional or relocated motor vehicle dealer is to be located in a county with a population of less than 300,000 according to the most recent data of the United States Census Bureau or the data of the Bureau of Economic and Business Research of the University of Florida:
- 1. The proposed additional or relocated motor vehicle dealer is to be located in the area designated or described as the area of responsibility, or such similarly designated area, including the entire area designated as a multiple-point area, in the franchise agreement or in any related document or commitment with the existing motor vehicle dealer or dealers of the same line-make as such agreement existed upon October 1, 1988;
- 2. The existing motor vehicle dealer or dealers of the same line-make have a licensed franchise location within a radius of 20 miles of the location of the proposed additional or relocated motor vehicle dealer; or
- 3. Any existing motor vehicle dealer or dealers of the same line-make can establish that during any 12-month period of the 36-month period preceding the filing of the licensee's application for the proposed dealership, such dealer or its

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predecessor made 25 percent of its retail sales of new motor vehicles to persons whose registered household addresses were located within a radius of 20 miles of the location of the proposed additional or relocated motor vehicle dealer; provided such existing dealer is located in the same county or any county contiguous to the county where the additional or relocated dealer is proposed to be located.

- If the proposed additional or relocated motor vehicle dealer is to be located in a county with a population of more than 300,000 according to the most recent data of the United States Census Bureau or the data of the Bureau of Economic and Business Research of the University of Florida:
- 1. Any existing motor vehicle dealer or dealers of the same line-make have a licensed franchise location within a radius of 12.5 miles of the location of the proposed additional or relocated motor vehicle dealer; or
- Any existing motor vehicle dealer or dealers of the same line-make can establish that during any 12-month period of the 36-month period preceding the filing of the licensee's application for the proposed dealership, such dealer or its predecessor made 25 percent of its retail sales of new motor vehicles to persons whose registered household addresses were located within a radius of 12.5 miles of the location of the proposed additional or relocated motor vehicle dealer; provided such existing dealer is located in the same county or any county contiguous to the county where the additional or relocated dealer is proposed to be located.

Section 5. Section 320.643, Florida Statutes, is amended to read:

320.643 Transfer, assignment, or sale of franchise 31 agreements.--

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(1) A motor vehicle dealer shall not transfer, assign, or sell a franchise agreement to another person unless the dealer first notifies the licensee of the dealer's decision to make such transfer, by written notice setting forth the prospective transferee's name, address, financial qualification, and business experience during the previous 5 years. The licensee shall, in writing, within 60 days after receipt of such notice, inform the dealer either of the licensee's approval of the transfer, assignment, or sale or of the unacceptability of the proposed transferee, setting forth the material reasons for the rejection. If the licensee does not so inform the dealer within the 60-day period, its approval of the proposed transfer is deemed granted. No such transfer, assignment, or sale will be valid unless the transferee agrees in writing to comply with all requirements of the franchise then in effect. For the purposes of this section, the refusal by the licensee to accept a proposed transferee who is of good moral character and who otherwise meets the written, reasonable, and uniformly applied standards or qualifications, if any, of the licensee relating to financial qualifications of the transferee and the business experience of the transferee or the transferee's executive management is presumed to be unreasonable. A motor vehicle dealer whose proposed sale is rejected may, within 60 days following such receipt of such rejection, file with the department a complaint for a determination that the proposed transferee has been rejected in violation of this section. The licensee has the burden of proof with respect to all issues raised by such complaint. The department shall determine, and enter an order providing, that the proposed transferee is 31 either qualified or is not and cannot be qualified for

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specified reasons, or the order may provide the conditions under which a proposed transferee would be qualified. If the licensee fails to file such a response to the motor vehicle dealer's complaint within 30 days after receipt of the complaint, unless the parties agree in writing to an extension, or if the department, after a hearing, renders a decision other than one disqualifying the proposed transferee, the franchise agreement between the motor vehicle dealer and the licensee shall be deemed amended to incorporate such transfer or amended in accordance with the determination and order rendered, effective upon compliance by the proposed transferee with any conditions set forth in the determination or order.

(2) (a) Notwithstanding the terms of any franchise agreement, a licensee shall not, by contract or otherwise, fail or refuse to give effect to, prevent, prohibit, or penalize, or attempt to refuse to give effect to, prevent, prohibit, or penalize, any motor vehicle dealer or any proprietor, partner, stockholder, owner, or other person who holds or otherwise owns an interest therein from selling, assigning, transferring, alienating, or otherwise disposing of, in whole or in part, the equity interest of any of them in such motor vehicle dealer to any other person or persons, including a corporation established or existing for the purpose of owning or holding the stock or ownership interests of other entities, unless the licensee proves at a hearing pursuant to this section that such sale, transfer, alienation, or other disposition is to a person who is not, or whose controlling executive management is not, of good moral character. A motor vehicle dealer, or any proprietor, partner, 31 stockholder, owner, or other person who holds or otherwise

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owns an interest in the motor vehicle dealer, who desires to sell, assign, transfer, alienate, or otherwise dispose of any interest in such motor vehicle dealer shall notify, or cause the proposed transferee to so notify, the licensee, in writing, of the identity and address of the proposed transferee. A licensee who receives such notice may, within 60 days following such receipt, notify the motor vehicle dealer in writing that the proposed transferee is not a person qualified to be a transferee under this section and setting forth the material reasons for such rejection. Failure of the licensee to notify the motor vehicle dealer within the 60-day period of such rejection shall be deemed an approval of the transfer. Any person whose proposed sale of stock is rejected may file within 60 days of receipt of such rejection a complaint with the department alleging that the rejection was in violation of the law or the franchise agreement. The licensee has the burden of proof with respect to all issues raised by such complaint. The department shall determine, and enter an order providing, that the proposed transferee either is qualified or is not and cannot be qualified for specified reasons; or the order may provide the conditions under which a proposed transferee would be qualified. If the licensee fails to file a response to the motor vehicle dealer's complaint within 30 days of receipt of the complaint, unless the parties agree in writing to an extension, or if the department, after a hearing, renders a decision on the complaint other than one disqualifying the proposed transferee, the transfer shall be deemed approved in accordance with the determination and order rendered, effective upon compliance by the proposed transferee with any conditions set forth in the determination or order.

(b) During the pendency of any such hearing, the franchise agreement of the motor vehicle dealer shall continue in effect in accordance with its terms. The department shall expedite any determination requested under this section.

(3) During the pendency of any such hearing, the franchise agreement of the motor vehicle dealer shall continue in effect in accordance with its terms. The department shall expedite any determination requested under this section.

(4)(3) Notwithstanding the terms of any franchise agreement, the acceptance by the licensee of the proposed transferee shall not be unreasonably withheld. For the purposes of this section, the refusal by the licensee to accept a proposed transferee who satisfies the criteria set forth in subsection (1) or subsection (2) is presumed to be unreasonable.

(5) It shall be a violation of this section for the licensee to reject or withhold approval of a proposed transfer unless the licensee can prove in any court of competent jurisdiction or in a hearing before the department or in defense of any claim brought pursuant to s. 320.697 that, in fact, the proposed transferee was not qualified as set forth in subsection (1) or subsection (2). Alleging the permitted statutory grounds by the licensee in the written rejection of the proposed transfer shall not protect the licensee from liability for violating this section unless the licensee can prove such allegations are true.

Section 6. Section 320.644, Florida Statutes, is amended to read:

320.644 Change of executive management control; objection by licensee; procedure.--

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(1) No licensee shall prohibit or prevent, or attempt to prohibit or prevent, any motor vehicle dealer from changing the executive management control of the motor vehicle dealer unless the proposed change of executive management control of the motor vehicle dealer is to a person or persons not of good moral character or who do not meet the written, reasonable, and uniformly applied standards of the licensee relating to the business experience of executive management required by the licensee of its motor vehicle dealers. A motor vehicle dealer who desires to change its executive management control shall notify the licensee by written notice, setting forth the name, address, and business experience of the proposed executive management. A licensee who receives such notice shall, in writing may, within 60 days following such receipt, inform the motor vehicle dealer either of the approval of the proposed change in executive management or the unacceptability of the proposed change. If the licensee does not so inform the motor vehicle dealer within the 60-day period, its approval of the proposed change is deemed granted. For the purposes of this section, rejection of a proposed change to a person who is of good moral character and who otherwise meets the written, reasonable, and uniformly applied standards of the licensee relating to the business experience of executive management required by the licensee of its motor vehicles dealers is presumed to be unreasonable. A motor vehicle dealer whose proposed change is rejected may, within 60 days following receipt of such rejection, file with the department a complaint for a determination that the proposed change of executive management has been rejected in violation of this section. The licensee has the burden of proof with respect to all issues raised by such complaint. The department shall

determine, and enter an order providing, that the person proposed for the change is either qualified or is not and 2 3 cannot be qualified for specific reasons, or the order may provide the conditions under which a proposed executive 4 5 manager would be qualified. If the licensee fails to file a 6 response to the motor vehicle dealer's complaint within 30 7 days after receipt of the complaint, unless the parties agree 8 in writing to an extension, or if the department after a 9 hearing renders a decision other than one disqualifying the person proposed for the change, the franchise agreement 10 11 between the motor vehicle dealer and the licensee shall be deemed amended to incorporate such change or amended in 12 accordance with the determination or order rendered, effective 13 upon compliance by the person proposed for the change with any 14 conditions set forth in the determination or order file with 15 the department a verified complaint for a determination that 16 17 the proposed change of executive management will result in executive management control by persons who are not of good 18 19 moral character or who do not meet such licensee's standards. The licensee has the burden of proof with respect to all 20 21 issues raised by such verified complaint. If the licensee fails to file such verified complaint within such 60-day 22 period or if the department, after a hearing, dismisses the 23 24 complaint, the franchise agreement between the motor vehicle dealer and the licensee shall be deemed amended to incorporate 25 such change or amended in accordance with the decision 26 27 rendered. For the purpose of this section, the mere 28 termination of employment of executive management, including 29 the dealer/operator or such similarly designated person or persons, shall not be deemed to be a change in executive 30 31 management or a transfer of the franchise. Provided, however,

the designation of replacement executive management shall be subject to this section.

- termination of employment of executive management shall not be deemed to be a change in executive management or a transfer of the franchise; however, the proposal of replacement executive management shall be subject to this section During the pendency of any such hearing, the franchise agreement of the motor vehicle dealer shall continue in effect in accordance with its terms. The department shall expedite any determination requested under this section.
- (3) For the purpose of this section, the term

 "executive management" shall mean and be limited to the person
 or persons designated under the franchise agreement as the
 dealer-operator, executive manager, or similarly designated
 persons who are responsible for the overall day-to-day
 operation of the dealership. A motor vehicle dealer may change
 all other dealership personnel without seeking approval from
 the licensee.
- (4) During the pendency of any such hearing, the franchise agreement of the motor vehicle dealer shall continue in effect in accordance with its terms. The department shall expedite any determination requested under this section.
- (5) It shall be a violation of this section for the licensee to reject or withhold approval of a proposed change of executive management, unless the licensee can prove in any court of competent jurisdiction or in a hearing before the department or in defense of any claim brought pursuant to s. 320.697 that, in fact, the person proposed for executive management was not qualified as set forth in subsection (1). Alleging the permitted statutory grounds by the licensee in

the written rejection of the proposed change of executive management shall not protect the licensee from liability for 2 3 violating this section unless the licensee proves such 4 allegations are true. 5 Section 7. Section 320.695, Florida Statutes, is 6 amended to read: 7 320.695 Injunction. -- In addition to the remedies 8 provided in this chapter, and notwithstanding the existence of any adequate remedy at law, the department, or any motor 9 10 vehicle dealer or any association of 30 or more motor vehicle 11 dealers in the name of the department and state and for the use and benefit of one or more the motor vehicle dealers 12 dealer, is authorized to make application to any circuit court 13 14 of the state for the grant, upon a hearing and for cause 15 shown, of a temporary or permanent injunction, or both, restraining any person from acting as a licensee under the 16 17 terms of ss. 320.60-320.70 without being properly licensed 18 hereunder, or from violating or continuing to violate or 19 threatening to violate any of the provisions of ss. 20 320.60-320.70, or from failing or refusing to comply with the requirements of this law or any rule or regulation adopted 21 hereunder. Such injunction shall be issued without bond. A 22 single act in violation of the provisions of ss. 320.60-320.70 23 24 shall be sufficient to authorize the issuance of an 25 injunction. However, this statutory remedy shall not be applicable to any motor vehicle dealer after final 26 27 determination by the department under s. 320.641(3). 28 Section 8. Subsection (3) is added to section 320.699, 29 Florida Statutes, to read: 320.699 Administrative hearings and adjudications; 30 31 procedure.--

(3) If a complaint is filed pursuant to s. 320.6403, s. 320.641, s. 320.643, s. 320.644, or s. 320.696, a hearing shall be held no sooner than 180 days nor later than 240 days after the date of the filing of the complaint unless all parties stipulate to a hearing date sooner than 180 days, or unless the time is extended by the administrative law judge for good cause shown. This subsection shall govern the schedule of hearings in lieu of any other provision of law with respect to administrative hearings conducted by the Department of Highway Safety and Motor Vehicles or the Division of Administrative Hearings, including performance standards of state agencies, which may be included in current and future appropriations acts. Section 9. Subsection (2) of section 501.976, Florida

Statutes, is amended to read:

501.976 Actionable, unfair, or deceptive acts or practices. -- It is an unfair or deceptive act or practice, actionable under the Florida Deceptive and Unfair Trade Practices Act, for a dealer to:

(2) Represent directly or indirectly that a vehicle is a demonstrator unless the vehicle was driven by prospective customers of a dealership selling the vehicle and such vehicle complies with the definition of a demonstrator in s. 320.60(3).

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In any civil litigation resulting from a violation of this section, when evaluating the reasonableness of an award of attorney's fees to a private person, the trial court shall consider the amount of actual damages in relation to the time spent.

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Section 10. Paragraph (b) of subsection (2) of section 817.7001, Florida Statutes, is amended to read:

817.7001 Definitions.--As used in this part:

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- "Credit service organization" does not include: (b)
- Any person authorized to make loans or extensions of credit under the laws of this state or the United States who is subject to regulation and supervision by this state or the United States or a lender approved by the United States Secretary of Housing and Urban Development for participation in any mortgage insurance program under the National Housing Act;
- Any bank, savings bank, or savings and loan association whose deposits or accounts are eligible for insurance by the Federal Deposit Insurance Corporation or the Federal Savings and Loan Insurance Corporation, or a subsidiary of such bank, savings bank, or savings and loan association;
- 3. Any credit union, federal credit union, or out-of-state credit union doing business in this state;
- Any nonprofit organization exempt from taxation under s. 501(c)(3) of the Internal Revenue Code;
- Any person licensed as a real estate broker by this state if the person is acting within the course and scope of that license;
- 6. Any person collecting consumer claims pursuant to s. 559.72;
- Any person licensed to practice law in this state if the person renders services within the course and scope of his or her practice as an attorney and does not engage in the 31 credit service business on a regular and continuing basis;

8. Any broker-dealer registered with the Securities and Exchange Commission or the Commodity Futures Trading Commission if the broker-dealer is acting within the course and scope of that regulation; or 9. Any consumer reporting agency as defined in the Federal Fair Credit Reporting Act, 15 U.S.C. ss. 1681-1681t; 10. Any motor vehicle dealer as defined by s. 320.27(1)(c) or s. 320.60(11)(a) and (b). Section 11. This act shall take effect upon becoming a law.