By the Committee on Banking and Insurance; and Senator Clary

311-2239-04

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A bill to be entitled An act relating to public records exemptions; repealing s. 717.117(8), F.S.; deleting an exemption from certain public records requirements for financial records held by the Department of Financial Services; creating s. 717.1171, F.S.; exempting from public records requirements certain financial records held by the Department of Financial Services; providing exceptions; creating s. 717.12401, F.S.; exempting from public records requirements certain personal photographic information held by the department; providing exceptions; creating s. 717.12402, F.S.; exempting from public records requirements certain databases subscribed to by the department under certain circumstances; amending s. 717.1301, F.S.; creating an exemption from public records requirements for documents produced during an investigation or examination conducted by the Department of Financial Services; providing for future legislative review and repeal; creating s. 717.1342, F.S.; providing criminal penalties for disclosure of confidential records; providing findings of public necessity; providing for future legislative review and repeal; providing a contingent effective date. Be It Enacted by the Legislature of the State of Florida:

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CODING: Words stricken are deletions; words underlined are additions.

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           Section 1. Subsection (8) of section 717.117, Florida
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    Statutes, is repealed.
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           Section 2. Section 717.1171, Florida Statutes, is
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    created to read:
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           717.1171 Public records exemption for social security
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    numbers, unclaimed property account dollar amounts, the number
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    of reported shares of stock, and financial account numbers .--
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          (1) Social security numbers, unclaimed property
    account dollar amounts, the number of reported shares of
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    stock, and financial account numbers held by the department
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    are confidential and exempt from s. 119.07(1) and s. 24(a),
    Art. I of the State Constitution. Notwithstanding this
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    exemption, the last four digits of social security numbers,
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    unclaimed property account dollar amounts, and the number of
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    reported shares of stock shall be released to an attorney
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    licensed to practice law in this state, a licensed
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    Florida-certified public accountant, or a private investigator
    licensed under chapter 493, and registered with the department
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    under this chapter. Notwithstanding this exemption, social
    security numbers, unclaimed property account dollar amounts,
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    the number of reported shares of stock, and financial account
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    numbers held by the department may be provided to another
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    agency in the furtherance of that agency's duties and
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    responsibilities, or to an employee of such an agency. The
    receiving person or agency, other than the person entitled to
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    the unclaimed property, must maintain the confidential and
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    exempt status of such information. This exemption applies to
    social security numbers, unclaimed property account dollar
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    amounts, the number of reported shares of stock, and financial
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    account numbers held by the department before, on, or after
   October 1, 2004.
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- (2) If information made confidential and exempt under this section is offered as evidence in any administrative, civil, or criminal proceeding, or is otherwise subject to such a proceeding, the presiding officer, in her or his discretion, may prevent the disclosure of information that is confidential and exempt pursuant to this section.
- (3) An attorney licensed to practice law in this state, a licensed Florida-certified public accountant, or a private investigator licensed under chapter 493, and registered with the department under this chapter, or an employee thereof, may disclose in good faith the last four digits of social security numbers, unclaimed property account dollar amounts, and the number of reported shares of stock to a person who is believed by the attorney, accountant, or investigator, or an employee thereof, to be entitled to the unclaimed property.
- (4) The department, or an employee of the department, may disclose in good faith the last four digits of social security numbers, unclaimed property account dollar amounts, and the number of reported shares of stock to a person who is believed by the department, or an employee of the department, to be entitled to the unclaimed property.
- (5) This section is subject to the Open Government
 Sunset Review Act of 1995 in accordance with s. 119.15 and
 shall stand repealed on October 2, 2009, unless reviewed and
 saved from repeal through reenactment by the Legislature.
- Section 3. Section 717.12401, Florida Statutes, is created to read:
- 717.12401 Public records exemption for personal photographic identification.--

- (1) Personal photographic identification held by the department pursuant to this chapter is confidential and exempt from s. 119.07(1) and s. 24(a), Art. I of the State

 Constitution. This exemption applies to personal photographic identification held by the department before, on, or after October 1, 2004.
- (2) This section does not prohibit the department from providing the personal photographic identification to any law enforcement or administrative agency or regulatory organization. The agency receiving the personal photographic identification that would be confidential and exempt pursuant to this section must maintain the confidentiality of the information so long as the information would otherwise be confidential.
- (3) If personal photographic identification made confidential and exempt under this section is offered as evidence in any administrative, civil, or criminal proceeding, or is otherwise subject to such a proceeding, the presiding officer, in her or his discretion, may prevent the disclosure of information that is confidential and exempt pursuant to this section.
- (4) This section is subject to the Open Government

 Sunset Review Act of 1995 in accordance with s. 119.15 and

 shall stand repealed on October 2, 2009, unless reviewed and
 saved from repeal through reenactment by the Legislature.
- Section 4. Section 717.12402, Florida Statutes, is created to read:
- 717.12402 Public records exemption for database subscription required to be confidential by the database vendor.--A database subscribed to by the department and information derived from the database is confidential and

exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution if the database vendor requires confidentiality. 2 3 This section is subject to the Open Government Sunset Review Act of 1995 in accordance with s. 119.15 and shall stand 4 5 repealed on October 2, 2009, unless reviewed and saved from 6 repeal through reenactment by the Legislature. 7 Section 5. Subsection (5) of section 717.1301, Florida 8 Statutes, is amended to read: 717.1301 Investigations; examinations; subpoenas.--9 10 (5)(a) Except as otherwise provided by this section, 11 information received or created during an investigation or examination by the Department of Financial Services pursuant 12 to this chapter, including any consumer complaint, is 13 confidential and exempt from s. 119.07(1) and s. 24(a), Art. I 14 of the State Constitution until the investigation or 15 examination is completed or ceases to be active. 16 17 The department may provide such confidential and exempt information to a law enforcement agency, administrative 18 19 agency, or regulatory organization in the furtherance of its duties and responsibilities. The law enforcement agency, 20 administrative agency, or regulatory organization must 21 maintain the confidential and exempt status of the information 22 so long as it would otherwise be confidential and exempt. 23 24 (c) If such confidential and exempt information is offered into evidence in any administrative, civil, or 25 criminal proceeding, the presiding officer may, in her or his 26 27 discretion, prevent the disclosure of such information. (d) Such information shall remain confidential and 28 29 exempt from s. 119.07(1) and s. 24(a), Art. I of the State 30 Constitution until after the department completes its

investigation or examination or the investigation or

examination ceases to be active to the extent disclosure
would:

- 1. Jeopardize the integrity of another active investigation.
- 2. Reveal the name, address, telephone number, social security number, or any other identifying information of a complainant, customer, or account holder, except as authorized by s. 717.1171.
 - 3. Reveal the identity of a confidential source.
 - 4. Reveal investigative techniques or procedures.
 - 5. Reveal a trade secret as defined in s. 688.002.
- 6. Reveal proprietary business information obtained by the department from any person which is only made available to the department on a confidential or similarly restricted basis.

For purposes of this subsection, an investigation or examination shall be considered "active" so long as the department or any law enforcement or administrative agency or regulatory organization is proceeding with reasonable dispatch and has a reasonable good faith belief that the investigation or examination may lead to the filing of an administrative, civil, or criminal proceeding or to the denial or conditional grant of a license, registration, or permit. This subsection does not prohibit disclosure of information that is required by law to be filed with the department and, but for the investigation or examination, would be subject to s.

119.07(1).

(e) This exemption does not prohibit disclosure of information that is required by law to be filed with the

department or that is otherwise subject to s. 119.07(1) and s. 24(a), Art. I of the State Constitution. 2 3 (f) This subsection is subject to the Open Government Sunset Review Act of 1995 in accordance with s. 119.15, and 4 5 shall stand repealed on October 2, 2009, unless reviewed and saved from repeal through reenactment by the Legislature. The 6 7 material compiled by the department in an investigation or 8 examination under this chapter is confidential until the investigation or examination is complete. The material 9 10 compiled by the department in an investigation or examination 11 under this chapter remains confidential after the department's investigation or examination is complete if the department has 12 submitted the material or any part of it to any law 13 enforcement agency or other administrative agency for further 14 investigation or for the filing of a criminal or civil 15 16 prosecution and such investigation has not been completed or 17 become inactive. Section 6. Section 717.1342, Florida Statutes, is 18 19 created to read: 717.1342 Criminal penalties for disclosure of 20 21 confidential records. -- Any person who willfully and knowingly violates s. 717.1171 or s. 717.12401 commits a felony of the 22 third degree, punishable as provided in s. 775.082 or s. 23 24 775.083. 25 Section 7. (1) The Legislature finds that it is a public necessity that social security numbers and financial 26 27 account numbers of apparent owners of unclaimed property which 28 are in the custody of the Department of Financial Services be 29 made confidential and exempt in order to prevent identity 30 theft and related crimes. The Legislature further finds that 31 this exemption is a public necessity in order to prevent the

use of such information in forged documents demonstrating entitlement to unclaimed property and thereby defrauding the 2 3 rightful property owner or the State School Fund. Additionally, the social security number is the only 4 5 nationwide, unique numeric form of identification. Release of 6 a person's social security number is of concern due to the 7 amount of information about an individual which that number 8 can provide. A social security number is often the link to an individual's personal records, whether such records are 9 financial, educational, medical, or familial in nature. 10 11 Social security numbers furnished to registered owner representatives by the Department of Financial Services under 12 current law have been released in solicitations to prospective 13 unclaimed property clients. Additionally, social security 14 numbers furnished to an owner's representative were used to 15 manufacture and submit fraudulent documents in order to obtain 16 unclaimed property in excess of \$350,000 from the department. 17 Accordingly, once the social security numbers are released, 18 19 the department has no control over what the recipients of the social security number information do with this sensitive 20 information. The Legislature further finds that the continued 21 release of social security numbers, and this lack of control, 22 jeopardizes the financial security of potentially hundreds of 23 24 thousands of individuals whose social security numbers are held by the Department of Financial Services on the unclaimed 25 property database. Therefore, the harm from disclosure 26 27 outweighs any public benefit obtained from the release of such 28 information. 29 The Legislature finds that it is a public (2) necessity that unclaimed property account dollar amounts and 30 the number of reported shares of stock which are in the 31

custody of the Department of Financial Services be made confidential and exempt in order to prevent unclaimed property 2 3 fraud and related crimes. The Legislature further finds that this exemption is a public necessity in order to prevent 4 5 criminal elements from using such information to identify 6 which accounts to claim by using forged documents 7 demonstrating entitlement to unclaimed property, thereby 8 defrauding the rightful property owner or the State School Fund. Therefore, the harm from disclosure outweighs any public 9 benefit obtained from the release of such information. The 10 11 Legislature further finds that it is necessary, however, to provide access to unclaimed property account dollar amounts 12 and the number of reported shares of stock to an attorney 13 licensed to practice law in this state, a licensed 14 Florida-certified public accountant, or a private investigator 15 licensed under chapter 493, Florida Statutes, and registered 16 17 with the department, because they are the only persons, other than the owner or an heir of the original owner, who are 18 19 authorized to file claims on behalf of owners of unclaimed property pursuant to chapter 717, Florida Statutes. Providing 20 access to unclaimed property account dollar amounts and the 21 number of reported shares of stock to an attorney licensed to 22 practice law in this state, a licensed Florida-certified 23 24 public accountant, or a private investigator licensed under 25 chapter 493, Florida Statutes, and registered with the department, will assist them in determining which accounts to 26 27 pursue on behalf of owners. The Legislature finds that it is a public 28 29 necessity that all personal photographic identifications that 30 are in the custody of the Department of Financial Services be 31 made confidential and exempt in order to prevent identity

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theft and related crimes. The Legislature further finds that
    this exemption is a public necessity in order to prevent the
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    use of such information in forged documents demonstrating
    entitlement to abandoned or unclaimed property and thereby
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    defrauding the rightful property owner or the State School
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    Fund. Release of a person's personal photographic
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    identification is of concern due to the ability to use
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    personal photographic identification to obtain access to an
    individual's personal records, whether such records are
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    financial, educational, medical, or familial in nature.
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    Concerns by the public over the release of personal
    photographic identifications that are in the custody of the
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    Department of Financial Services has created a reluctance by
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    some members of the public to claim their unclaimed property.
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    Making personal photographic identification exempt from
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    disclosure will reduce public fears of identity theft and
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   promote the goal of returning unclaimed property to owners.
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    Therefore, the harm from disclosure outweighs any public
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    benefit obtained from the release of such information.
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              The Legislature finds that it is a public
    necessity that the Department of Financial Services use the
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    most current and efficient database resources in a
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    cost-effective manner to notify owners of unclaimed property,
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    to verify whether claimants are entitled to unclaimed
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    property, and in order to prevent unclaimed property fraud and
    related crimes. The Legislature further finds that this
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    exemption is a public necessity in order to help prevent
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    criminal elements from successfully using forged documents or
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    erroneous information demonstrating entitlement to abandoned
    or unclaimed property, thereby defrauding the rightful
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   property owner or the State School Fund. Making such databases
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confidential will reduce the concerns of vendors, due to
    federal legislation, about the public release of such
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    information. Accordingly, the harm from disclosure outweighs
    any public benefit obtained from the release of such
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    information.
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          (5)(a) The Legislature finds that it is a public
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    necessity that information received or created during an
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    investigation or examination conducted by the Department of
    Financial Services pursuant to chapter 717, Florida Statutes,
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    including any consumer complaint, be confidential and exempt
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    from section 119.07(1), Florida Statutes, and Section 24(a),
    Article I of the State Constitution until the investigation or
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    examination is completed or ceases to be active or if the
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    department submits the information to any law enforcement or
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    administrative agency or regulatory organization for further
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    investigation and that agency's or organization's
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    investigation is completed or ceases to be active, in order to
    protect the integrity of such investigations or examinations.
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    An investigation or examination may lead to filing an
    administrative, civil, or criminal proceeding or to denying or
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    conditionally granting a license, registration, or permit. The
    public necessity exists to the extent disclosure might
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    jeopardize the integrity of another active investigation or
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    examination; reveal the name, address, telephone number,
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    social security number, or any other identifying information
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    of any complainant, customer, or account holder subject to the
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    provisions of section 717.1171, Florida Statutes; disclose the
    identity of a confidential source; disclose investigative
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    techniques or procedures; reveal a trade secret as defined in
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    section 688.002, Florida Statutes; or reveal proprietary
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   business information.
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- (b) Examinations and investigations by the department frequently involve the gathering of personal, sensitive information concerning individuals, such as complainants, customers, account holders, or other confidential sources. The department may not otherwise have this information in its possession but for the examination or investigation. Because of the sensitive nature of the information gathered, the information should not be made available to the public. If disclosed, this information may cause unwarranted damage to such persons by facilitating identity theft or jeopardizing the safety of such individuals.
- (c) Revealing investigative techniques or procedures may inhibit the effective and efficient administration of the department to conduct investigations. Revelation of such techniques or procedures could allow a person to hide or conceal violations of law that would have otherwise been discovered during and examination or investigation. As such, the department's ability to perform an effective investigation or examination may be hindered.
- (d) Proprietary information or trade secrets are on occasion necessary for the office to review as part of an ongoing examination or investigation. Disclosure of such information to the public may cause injury to the affected entity in the marketplace if revealed. Providing the confidentiality will provide the department with the necessary tool to perform its function while maintaining adequate protection for the affected business.

Section 8. This act shall take effect October 1, 2004, if SB 2288, or substantially similar legislation, is adopted in the same Legislative session or an extension thereof and 31 becomes law.

1	STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN
2	COMMITTEE SUBSTITUTE FOR Senate Bill 2290
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4	Permits the Department of Financial Services (Department) to
5	release the last four digits of social security numbers held by the Department to a Florida licensed attorney,
6	Florida-certified public accountant, or a Florida licensed private investigator that is registered with the Department
7	under ch. 717, F.S.
8	Creates a public records exemption for information received or created by the Department during an investigation or
9	examination. Exempt information is confidential until the investigation concludes or is inactive, with exceptions.
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