By Senator Crist

12-1403-04

A bill to be entitled 1 2 An act relating to public records; creating s. 3 559.5472, F.S.; creating an exemption from 4 public-records requirements for documents 5 produced during an investigation or examination 6 of a commercial collection agency conducted by 7 the Office of Financial Regulation; creating s. 559.7261, F.S.; creating an exemption from 8 9 public-records requirements for documents 10 produced during an investigation or examination 11 of a consumer collection agency conducted by 12 the office; providing for future legislative review and repeal; providing findings of public 13 14 necessity; providing a contingent effective date. 15 16 17 Be It Enacted by the Legislature of the State of Florida: 18 19 Section 1. Section 559.5472, Florida Statutes, is 20 created to read: 559.5472 Confidentiality of information relating to 21 22 investigations and examinations. --23 (1)(a) Except as otherwise provided in this section, 24 documents made or produced in the course of an investigation 25 or examination of a commercial collection agency by the office 26 under this chapter are confidential and exempt from s. 27 119.07(1) and s. 24(a), Art. I of the State Constitution until 28 the investigation or examination is completed or ceases to be 29 active. The documents shall remain confidential and exempt 30 from disclosure after the investigation or examination is complete or ceases to be active if the office submits the

documents to a law enforcement agency or an administrative agency for further investigation. The documents shall remain confidential and exempt from disclosure until that agency's investigation is complete or ceases to be active.

- (b) For purposes of this section, an investigation or examination is considered active so long as the office, a law enforcement agency, or an administrative agency is proceeding with reasonable dispatch and has a good faith belief that the investigation or examination may lead to the filing of an administrative, civil, or criminal proceeding or to the denial or conditional grant of registration. This subsection does not prohibit the disclosure of information that is required by law to be filed with the office and that, but for the investigation or examination, would be subject to public disclosure.
- (c) Documents made or compiled during an investigation or examination shall remain confidential and exempt from s.

  119.07(1) and s. 24(a), Art. I of the State Constitution after the investigation or examination is completed or ceases to be active if disclosure of the document would:
- 1. Jeopardize the integrity of another active investigation or examination;
- 2. Reveal the name, address, telephone number, social security number, or any other identifying number or information of any complainant, customer, or account holder;
  - 3. Disclose the identity of a confidential source;
- 4. Disclose investigative or examination techniques or procedures; or
  - 5. Reveal a trade secret as defined in s. 688.002.
- 30 (d) If an employee of the office has been involved in 31 an investigation or examination that might endanger the

employee's life or physical safety or that of the employee's family, the home address, telephone number, and photograph of the employee, together with the home address, telephone number, photographs, and places of employment of the spouse and children of the employee and the names and locations of schools and day care facilities attended by the children of the employee are confidential and exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution.

- (e) This exemption does not prohibit the office from providing documents to a law enforcement agency or administrative agency. A law enforcement or administrative agency receiving confidential information in connection with its official duties shall maintain the confidentiality of the information so long as that information would otherwise be confidential.
- (f) All information obtained by the office from any source which is only made available to the office on a confidential or similarly restricted basis shall be confidential and exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution. This exemption does not prohibit disclosure of information that is required by law to be filed with the office or is otherwise subject to public disclosure.
- (2) If information subject to subsection (1) is offered in evidence in any administrative, civil, or criminal proceeding, the presiding officer may prevent the disclosure of information that would be confidential under paragraph (1)(c).
- (3) A person who furnishes information or evidence to the office is immune from civil liability unless the person acts in bad faith or with malice in providing the information or evidence.

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1 (4) The office may enter into an agreement with any law enforcement or administrative agency to keep confidential 2 3 and exempt from s. 119.07(1) and Art. I, s. 24(a) of the State Constitution any information furnished to the office under the 4 5 agreement. 6 Section 2. Section 559.7261, Florida Statutes, is 7 created to read: 8 559.7261 Confidentiality of information relating to 9 investigations and examinations .--10 (1)(a) Except as otherwise provided in this section, 11 documents made or produced in the course of an investigation or examination of a consumer collection agency by the office 12 under this chapter are confidential and exempt from s. 13 119.07(1) and s. 24(a), Art. I of the State Constitution until 14 the investigation or examination is completed or ceases to be 15 active. The documents shall remain confidential and exempt 16 17 from disclosure after the investigation or examination is complete or ceases to be active if the office submits the 18 19 documents to a law enforcement agency or administrative agency for further investigation. The documents shall remain 20 confidential and exempt from disclosure until that agency's 21 investigation is complete or ceases to be active. 22

(b) For purposes of this section, an investigation or examination is considered active so long as the office, a law enforcement agency, or an administrative agency is proceeding with reasonable dispatch and has a good faith belief that the investigation or examination may lead to the filing of an administrative, civil, or criminal proceeding or to the denial or conditional grant of registration. This subsection does not prohibit the disclosure of information that is required by law to be filed with the office and that, but for the

investigation or examination, would be subject to public disclosure.

- (c) Documents made or compiled during an investigation or examination shall remain confidential and exempt from s.

  119.07(1) and s. 24(a), Art. I of the State Constitution after the investigation or examination is completed or ceases to be active if disclosure of the document would:
- 1. Jeopardize the integrity of another active investigation or examination;
- 2. Reveal the name, address, telephone number, social security number, or any other identifying number or information of any complainant, customer, or account holder;
  - 3. Disclose the identity of a confidential source;
- 4. Disclose investigative or examination techniques or procedures; or
  - 5. Reveal a trade secret as defined in s. 688.002.
- (d) If an employee of the office has been involved in an investigation or examination that might endanger the employee's life or physical safety or that of the employee's family, the home address, telephone number, and photograph of the employee, together with the home address, telephone number, photographs, and places of employment of the spouse and children of the employee and the names and locations of schools and day care facilities attended by the children of the employee are confidential and exempt.
- (e) This subsection does not prohibit the office from providing documents to a law enforcement agency or administrative agency. A law enforcement or administrative agency receiving confidential information in connection with its official duties shall maintain the confidentiality of the

 information so long as that information would otherwise be confidential.

- (f) All information obtained by the office from any source which is only made available to the office on a confidential or similarly restricted basis shall be confidential and exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution. This exemption does not prohibit disclosure of information that is required by law to be filed with the office or is otherwise subject to public disclosure.
- (2) If information subject to subsection (1) is offered in evidence in any administrative, civil, or criminal proceeding, the presiding officer may prevent the disclosure of information that would be confidential under paragraph (1)(c).
- (3) A person who furnishes information or evidence to the office is immune from civil liability unless the person acts in bad faith or with malice in providing the information or evidence.
- (4) The office may enter into an agreement with any law enforcement or administrative agency to keep confidential and exempt from s. 119.07(1) and Art. I, s. 24(a) of the State Constitution any information furnished to the office under the agreement.
- Statutes, are subject to the Open Government Sunset Review Act of 1995 in accordance with section 119.15, Florida Statutes, and shall stand repealed on October 2, 2009, unless reviewed and saved from repeal through reenactment by the Legislature.
- Section 4. The Legislature finds that it is a public necessity that information relating to an active investigation or examination of a consumer or commercial collection agency

by the Office of Financial Regulation be made exempt from public disclosure if the information could jeopardize the 2 3 integrity of an active investigation. The Legislature further finds that certain information relating to an investigation 4 5 should remain confidential even after the investigation or 6 examination ceases to be active. If the release of the 7 document or information would jeopardize the integrity of 8 another active investigation; reveal personal identifying information of a complainant, customer, or account holder; 9 disclose the identity of a confidential source; or disclose 10 11 investigative or examination techniques or procedures, this information should continue to be confidential and exempt from 12 disclosure. This exemption will preserve the integrity of the 13 office's ongoing investigations and examinations and protect 14 the privacy of persons providing information to the office. 15 Otherwise, release of this information could effectively 16 17 prevent the office from performing effective investigations or examinations. The Legislature also finds that personal 18 19 identifying information of office employees should be confidential if, as a result of the investigation or 20 examination, the life or physical safety of the employee, and 21 the employee's family, would be endangered. The Legislature 22 finds that the exemption sought is narrow in that, unless 23 24 specified otherwise within the exemption, the information resulting from an investigation or examination will become 25 public once the investigation or examination ceases to be 26 27 active. Moreover, the exemption applies only to information arising from an investigation or examination and does not 28 29 apply to other information or documents received by the Office 30 of Financial Regulation.

Section 5. This act shall take effect on the same date that SB or similar legislation takes effect, if such legislation is adopted in the same legislative session or an extension thereof and becomes law. SENATE SUMMARY Creates an exemption from public-records requirements for documents produced during an investigation or examination of a commercial collection agency or of a consumer collection agency conducted by the Office of Financial Regulation. Provides for future legislative review and repeal under the Open Government Sunset Review Act of 1995. Provides findings of public necessity. (See bill for details) for details.)