By the Committee on Banking and Insurance; and Senator Posey

## 311-2546-04

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A bill to be entitled An act relating to the Department of Financial Services; amending s. 17.16, F.S.; providing that the office of the Chief Financial Officer may have an official seal; amending s. 17.57, F.S.; authorizing the Chief Financial Officer to use reverse repurchase agreements in investment transactions; amending s. 17.59, F.S.; revising collateral safekeeping requirements; amending s. 17.61, F.S.; authorizing entities created under the State Constitution to invest funds; amending s. 20.121, F.S.; providing that the Chief Financial Officer may be referred to as the "Treasurer"; providing that the Department of Financial Services, rather than the Office of Insurance Regulation, is responsible for regulation of insurance adjusters; providing that the Director of the Office of Insurance Regulation may be known as the Commissioner of Insurance Regulation; providing that the Director of the Office of Financial Regulation may be known as the Commissioner of Financial Regulation; amending s. 110.1227, F.S.; providing that the Director of the Office of Insurance Regulation, rather than the Chief Financial Officer, shall appoint an actuary to the Florida Employee Long-Term-Care Plan Board of Directors; amending s. 112.215, F.S.; providing for the Government Employees' Deferred Compensation Plan to be funded

1 indirectly from fees charged by investment 2 providers to plan participants; replacing the 3 term "plan provider" with the term "investment option provider"; amending s. 215.31, F.S.; 4 5 requiring every state official, office, or 6 agency that enters into a settlement of a claim 7 to assure that all funds are promptly deposited in the State Treasury or transmitted to 8 beneficiaries as restitution; amending s. 9 10 215.95, F.S.; revising the membership of the 11 Florida Financial Management Information Board; amending s. 215.96, F.S.; revising the 12 membership of the coordinating council to the 13 Florida Financial Management Information Board; 14 extending the date of future repeal of the law 15 requiring the board to facilitate the 16 17 integration of certain administrative and financial management systems and establishing 18 19 the Enterprise Resource Planning Integration Task Force; amending s. 287.064, F.S.; 20 authorizing the financing of a guaranteed 21 22 energy performance savings contract pursuant to a master equipment financing agreement; 23 24 providing certain terms and restrictions; amending s. 408.05, F.S.; providing that the 25 Director of the Office of Insurance Regulation, 26 27 rather than the Chief Financial Officer, shall 28 appoint an employee to the State Comprehensive 29 Health Information System Advisory Council; amending s. 501.212, F.S.; specifying persons 30 31 or activities that are exempt from part II of

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           chapter 501, F.S., the Deceptive and Unfair
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           Trade Practice Act; amending s. 516.35, F.S.;
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           correcting a reference to the agency that
           licenses the sale of credit insurance; amending
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           ss. 624.313, 624.317, 624.501, 626.016,
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           626.112, 626.161, 626.171, 626.181, 626.191,
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           626.211, 626.221, 626.231, 626.241, 626.251,
           626.261, 626.266, 626.271, 626.281, 626.2817,
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           626.291, 626.301, 626.371, 626.381, 626.431,
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           626.461, 626.471, 626.521, 626.541, 626.551,
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           626.611, 626.621, 626.631, 626.641, 626.661,
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           626.859, 626.863, 626.865, 626.866, 626.867,
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           626.8732, 626.8734, 626.8736, 626.8738,
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           626.874, 626.878, F.S.; transferring and
           renumbering s. 627.7012, F.S., as s. 626.879,
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           F.S., and amending such section; making
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           conforming changes to authorize the Department
           of Financial Services, rather than the Office
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           of Insurance Regulation, to regulate insurance
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           adjusters; amending s. 626.9543, F.S.;
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           specifying that the Department of Financial
           Services, rather than the former Department of
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           Insurance, administers the Holocaust Victims
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           Insurance Act; amending s. 626.989, F.S.;
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           correcting references to the Bureau of Workers'
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           Compensation Insurance Fraud with regard to the
           required annual report of the Department of
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           Financial Services related to workers'
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compensation fraud; amending s. 627.0628, F.S.; providing that the Director of the Office of Insurance, rather than the Chief Financial Officer, shall appoint an employee of the office who is an actuary to the Florida Commission on Hurricane Loss Projection Methodology; amending s. 627.6699, F.S.; providing that the Director of the Office of Insurance Regulation, rather than the Chief Financial Officer, shall be a member of the board of the Small Employer Health Reinsurance Program; providing that the transfer of the regulation of adjusters from the Office of Insurance Regulation to the Department of Financial Services does not affect any administrative or judicial action prior to or pending on the effective date of the act; providing that any action approved or authorized by the Financial Services Commission or the Office of Insurance Regulation continues to be effective until the Department of Financial Services otherwise prescribes; providing that the rules of the Financial Services Commission related to adjusters shall become rules of the Department of Financial Services; providing an effective date. Be It Enacted by the Legislature of the State of Florida: Section 17.16, Florida Statutes, is amended Section 1. 31 to read:

 17.16 Seal.--The seal of office of the Chief Financial Officer shall have an official seal by which its proceedings are authenticated be the same as the seal heretofore used for that purpose.

Section 2. Subsection (2) of section 17.57, Florida Statutes, is amended to read:

- 17.57 Deposits and investments of state money.--
- available to meet the disbursement needs of the state. Funds which are not needed for this purpose shall be placed in qualified public depositories that will pay rates established by the Chief Financial Officer at levels not less than the prevailing rate for United States Treasury securities with a corresponding maturity. In the event money is available for interest-bearing time deposits or savings accounts as provided herein and qualified public depositories are unwilling to accept such money and pay thereon the rates established above, then such money which qualified public depositories are unwilling to accept shall be invested in:
  - (a) Direct United States Treasury obligations.
  - (b) Obligations of the Federal Farm Credit Banks.
- (c) Obligations of the Federal Home Loan Bank and its district banks.
- (d) Obligations of the Federal Home Loan Mortgage Corporation, including participation certificates.
- (e) Obligations guaranteed by the Government National Mortgage Association.
- $% \left( 1\right) =0$  (f) Obligations of the Federal National Mortgage Association.

- (g) Commercial paper of prime quality of the highest letter and numerical rating as provided for by at least one nationally recognized rating service.
- (h) Time drafts or bills of exchange drawn on and accepted by a commercial bank, otherwise known as "bankers acceptances," which are accepted by a member bank of the Federal Reserve System having total deposits of not less than \$400 million or which are accepted by a commercial bank which is not a member of the Federal Reserve System with deposits of not less than \$400 million and which is licensed by a state government or the Federal Government, and whose senior debt issues are rated in one of the two highest rating categories by a nationally recognized rating service and which are held in custody by a domestic bank which is a member of the Federal Reserve System.
- (i) Corporate obligations or corporate master notes of any corporation within the United States, if the long-term obligations of such corporation are rated by at least two nationally recognized rating services in any one of the four highest classifications. However, if such obligations are rated by only one nationally recognized rating service, then the obligations shall be rated in any one of the two highest classifications.
- (j) Obligations of the Student Loan Marketing Association.
  - (k) Obligations of the Resolution Funding Corporation.
- (1) Asset-backed or mortgage-backed securities of the highest credit quality.
- (m) Any obligations not previously listed which are guaranteed as to principal and interest by the full faith and credit of the United States Government or are obligations of

United States agencies or instrumentalities which are rated in the highest category by a nationally recognized rating service.

- (n) Commingled no-load investment funds or no-load mutual funds in which all securities held by the funds are authorized in this subsection.
- (o) Money market mutual funds as defined and regulated by the Securities and Exchange Commission.
- (p) Obligations of state and local governments rated in any of the four highest classifications by at least two nationally recognized rating services. However, if such obligations are rated by only one nationally recognized rating service, then the obligations shall be rated in any one of the two highest classifications.
- (q) Derivatives of investment instruments authorized in paragraphs (a)-(m).
- (r) Covered put and call options on investment instruments authorized in this subsection for the purpose of hedging transactions by investment managers to mitigate risk or to facilitate portfolio management.
- (s) Negotiable certificates of deposit issued by financial institutions whose long-term debt is rated in one of the three highest categories by at least two nationally recognized rating services, the investment in which shall not be prohibited by any provision of chapter 280.
- (t) Foreign bonds denominated in United States dollars and registered with the Securities and Exchange Commission for sale in the United States, if the long-term obligations of such issuers are rated by at least two nationally recognized rating services in any one of the four highest
- 31 classifications. However, if such obligations are rated by

only one nationally recognized rating service, the obligations shall be rated in any one of the two highest classifications.

- (u) Convertible debt obligations of any corporation domiciled within the United States, if the convertible debt issue is rated by at least two nationally recognized rating services in any one of the four highest classifications. However, if such obligations are rated by only one nationally recognized rating service, then the obligations shall be rated in any one of the two highest classifications.
- (v) Securities not otherwise described in this subsection. However, not more than 3 percent of the funds under the control of the Chief Financial Officer shall be invested in securities described in this paragraph.

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These investments may be in varying maturities and may be in book-entry form. Investments made pursuant to this subsection may be under repurchase agreement or reverse repurchase agreement. The Chief Financial Officer may hire registered investment advisers and other consultants to assist in investment management and to pay fees directly from investment earnings. Investment securities, proprietary investment services related to contracts, performance evaluation services, investment-related equipment or software used directly to assist investment trading or investment accounting operations including bond calculators, telerates, Bloombergs, special program calculators, intercom systems, and software used in accounting, communications, and trading, and advisory and consulting contracts made under this section are exempt from the provisions of chapter 287.

Section 3. Section 17.59, Florida Statutes, is amended 31 to read:

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17.59 Safekeeping services.--

- (1) The Chief Financial Officer shall administer a collateral management service for all may accept for safekeeping purposes, deposits of cash, securities, and other documents or articles of value from any state agencies agency as defined in s. 216.011, or any county, city, or political subdivision thereof, or other public authority that requires by statute, rule, or contract the deposit or pledge of collateral.
- (2) Eligible collateral listed in s. 17.57 may be deposited or pledged using the following collateral arrangements as approved by the Chief Financial Officer:
- (a) Collateral deposited and held by a custodian of the Chief Financial Officer.
  - (b) Collateral pledged to the Chief Financial Officer.
- (c) Securities and articles of value deposited and held by the Chief Financial Officer.
- (d) Cash deposited in the Treasury Cash Deposit Trust Fund and the Public Deposit Security Trust Fund.
- (e) Cash deposited with the Chief Financial Officer as escrow agent.
- The Chief Financial Officer may adopt rules for the proper management and maintenance of the collateral management service.
- (4) The Chief Financial Officer may, in his or her discretion, establish a fee for processing, servicing, and safekeeping deposits and other documents or articles of value maintained by held in the Chief Financial Officer Officer's vaults as requested by the various entities according to a service-level agreement or as provided for by law. Such fee 31 shall be equivalent to the fee charged by financial

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institutions for processing, servicing, and safekeeping the same types of deposits and other documents or articles of value.

(5) (5) The Chief Financial Officer shall collect in advance, and persons so served shall pay to the Chief Financial Officer in advance, the miscellaneous charges as described in a service-level agreement. follows:

- (a) For copies of documents or records on file with the Chief Financial Officer, per page.....\$.50.
- (b) For each certificate of the Chief Financial Officer, certified or under the Chief Financial Officer's seal, authenticating any document or other instrument...\$5.00.
- (6)(4) All fees collected for the services described in this section shall be deposited in the Treasury Administrative and Investment Trust Fund.
- Section 4. Subsection (1) of section 17.61, Florida Statutes, is amended to read:
- 17.61 Chief Financial Officer; powers and duties in the investment of certain funds. --
- (1) The Chief Financial Officer shall invest all general revenue funds and all the trust funds and all agency funds of each state agency, and of the judicial branch, as defined in s. 216.011, and may, upon request, invest funds of any statutorily created board, association, or entity created by the State Constitution or by law, except for the funds required to be invested pursuant to ss. 215.44-215.53, by the procedure and in the authorized securities prescribed in s. 17.57; for this purpose, the Chief Financial Officer may open and maintain one or more demand and safekeeping accounts in any bank or savings association for the investment and 31 reinvestment and the purchase, sale, and exchange of funds and

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securities in the accounts. Funds in such accounts used solely for investments and reinvestments shall be considered investment funds and not funds on deposit, and such funds shall be exempt from the provisions of chapter 280. In addition, the securities or investments purchased or held under the provisions of this section and s. 17.57 may be loaned to securities dealers and banks and may be registered by the Chief Financial Officer in the name of a third-party nominee in order to facilitate such loans, provided the loan is collateralized by cash or United States government securities having a market value of at least 100 percent of the market value of the securities loaned. The Chief Financial Officer shall keep a separate account, designated by name and number, of each fund. Individual transactions and totals of all investments, or the share belonging to each fund, shall be recorded in the accounts.

Section 5. Subsection (1) and paragraph (a) of subsection (3) of section 20.121, Florida Statutes, are amended to read:

- 20.121 Department of Financial Services. -- There is created a Department of Financial Services.
- (1) DEPARTMENT HEAD. -- The head of the Department of Financial Services is the Chief Financial Officer who may also be known as the Treasurer.
- (3) FINANCIAL SERVICES COMMISSION. -- Effective January 7, 2003, there is created within the Department of Financial Services the Financial Services Commission, composed of the Governor, the Attorney General, the Chief Financial Officer, and the Commissioner of Agriculture, which shall for purposes of this section be referred to as the commission. Commission 31 members shall serve as agency head of the Financial Services

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Commission. The commission shall be a separate budget entity and shall be exempt from the provisions of s. 20.052. Commission action shall be by majority vote consisting of at least three affirmative votes. The commission shall not be subject to control, supervision, or direction by the Department of Financial Services in any manner, including purchasing, transactions involving real or personal property, personnel, or budgetary matters.

- (a) Structure. -- The major structural unit of the commission is the office. Each office shall be headed by a director. The following offices are established:
- The Office of Insurance Regulation, which shall be responsible for all activities concerning insurers and other risk bearing entities, including licensing, rates, policy forms, market conduct, claims, adjusters, issuance of certificates of authority, solvency, viatical settlements, premium financing, and administrative supervision, as provided under the insurance code or chapter 636. The head of the Office of Insurance Regulation is the Director of the Office of Insurance Regulation, who may also be known as the Commissioner of Insurance Regulation.
- The Office of Financial Regulation, which shall be responsible for all activities of the Financial Services Commission relating to the regulation of banks, credit unions, other financial institutions, finance companies, and the securities industry. The head of the office is the Director of the Office of Financial Regulation, who may also be known as the Commissioner of Financial Regulation. The Office of Financial Regulation shall include a Bureau of Financial Investigations, which shall function as a criminal justice 31 agency for purposes of ss. 943.045-943.08 and shall have a

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separate budget. The bureau may conduct investigations within or outside this state as the bureau deems necessary to aid in the enforcement of this section. If, during an investigation, the office has reason to believe that any criminal law of this state has or may have been violated, the office shall refer any records tending to show such violation to state or federal law enforcement or prosecutorial agencies and shall provide investigative assistance to those agencies as required.

Section 6. Subsection (6) of section 110.1227, Florida Statutes, is amended to read:

110.1227 Florida Employee Long-Term-Care Plan Act.--

- (6) A Florida Employee Long-Term-Care Plan Board of Directors is created, composed of nine members who shall serve 2-year terms, to be appointed after May 1, 1999, as follows:
- (a) The secretary of the Department of Elderly Affairs shall appoint a member who is a plan participant.
- (b) The <u>Director of the Office of Insurance Regulation</u>

  Chief Financial Officer shall appoint an actuary.
- (c) The Attorney General shall appoint an attorney licensed to practice law in this state.
- (d) The Governor shall appoint three members from a broad cross-section of the residents of this state.
- (e) The Department of Management Services shall appoint a member.
- (f) The President of the Senate shall appoint a member of the Senate.
- (g) The Speaker of the House of Representatives shall appoint a member of the House of Representatives.
- Section 7. Paragraph (e) is added to subsection (4) of section 112.215, Florida Statutes, and subsection (11) of that section is amended, to read:

112.215 Government employees; deferred compensation program.--

(4)

- (e) The administrative costs of the deferred compensation plan must be wholly or partially self-funded.

  Fees for such self-funding of the plan shall be paid by investment providers and may be recouped from their respective plan participants. Such fees shall be deposited in the Deferred Compensation Trust Fund.
- deferred compensation plan, any investment option plan provider that which is a bank or savings association and that which provides time deposit accounts and certificates of deposit as an investment product to the plan participants may, with the approval of the State Board of Administration for providers in the state plan, or with the approval of the appropriate official or body designated under subsection (5) for a plan of a county, municipality, other political subdivision, or constitutional county officer, be exempt from the provisions of chapter 280 requiring it to be a qualified public depository, provided:
- (a) The bank or savings association shall, to the extent that the time deposit accounts or certificates of deposit are not insured by the Federal Deposit Insurance Corporation, deposit or issue collateral with the Chief Financial Officer for all state funds held by it under a deferred compensation plan, or with such other appropriate official for all public funds held by it under a deferred compensation plan of a county, municipality, other political subdivision, or constitutional county officer, in an amount

which equals at least 150 percent of all uninsured deferred compensation funds then held.

(b) Said collateral shall be of the kind permitted by s. 280.13 and shall be pledged in the manner provided for by the applicable provisions of chapter 280.

The Chief Financial Officer shall have all the applicable powers provided in ss. 280.04, 280.05, and 280.08 relating to the sale or other disposition of the pledged collateral.

 Section 8. Section 215.31, Florida Statutes, is amended to read:

215.31 State funds; deposit in State Treasury.--

(1) Revenue, including licenses, fees, imposts, or exactions collected or received under the authority of the laws of the state by each and every state official, office, employee, bureau, division, board, commission, institution, agency, or undertaking of the state or the judicial branch shall be promptly deposited in the State Treasury, and immediately credited to the appropriate fund as herein

provided, properly accounted for by the Department of

 Financial Services as to source and no money shall be paid from the State Treasury except as appropriated and provided by

the annual General Appropriations Act, or as otherwise provided by law.

(2) Every state official, office, employee, bureau, division, board, commission, institution, agency, or

undertaking of the state or the judicial branch which enters into a settlement of any action or claim brought on behalf of

the state against any person shall assure that all funds paid

pursuant to the settlement are promptly deposited into the

State Treasury. However, funds designated in the settlement

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for purposes of restitution to affected individuals shall be promptly transmitted to the intended beneficiaries thereof. Funds due and owing to the state under a settlement may not be maintained outside the State Treasury unless otherwise specifically authorized by law.

Section 9. Subsection (1) of section 215.95, Florida Statutes, is amended to read:

215.95 Financial Management Information Board. --

(1) There is created, as part of the Administration Commission, the Financial Management Information Board. board shall be composed of the Governor, the Chief Financial Officer, the Commissioner of Agriculture, and the Attorney The Governor shall be chair of the board. General. Governor or the Chief Financial Officer may call a meeting of the board at any time the need arises.

Section 10. Subsections (2) and (4) of section 215.96, Florida Statutes, are amended to read:

215.96 Coordinating council and design and coordination staff .--

(2) The coordinating council shall consist of the Chief Financial Officer; the Commissioner of Agriculture; the secretary of the Department of Management Services; the Attorney General; and the Director of Planning and Budgeting, Executive Office of the Governor, or their designees. The Chief Financial Officer, or his or her designee, shall be chair of the coordinating council, and the design and coordination staff shall provide administrative and clerical support to the council and the board. The design and coordination staff shall maintain the minutes of each meeting and shall make such minutes available to any interested 31 person. The Auditor General, the State Courts Administrator,

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an executive officer of the Florida Association of State Agency Administrative Services Directors, and an executive officer of the Florida Association of State Budget Officers, or their designees, shall serve without voting rights as ex officio members on the coordinating council. The chair may call meetings of the coordinating council as often as necessary to transact business; however, the coordinating council shall meet at least once a year. Action of the coordinating council shall be by motion, duly made, seconded and passed by a majority of the coordinating council voting in the affirmative for approval of items that are to be recommended for approval to the Financial Management Information Board.

- (4) The Financial Management Information Board, through the coordinating council, shall provide the necessary planning, implementation, and integration policies, coordination procedures, and reporting processes to facilitate the successful and efficient integration of the central administrative and financial management information systems, including the Florida Accounting Information Resource system (FLAIR), Cash Management System (CMS), and FLAIR/CMS replacement project, the payroll system in the Department of Financial Services, the Legislative Appropriations System/Planning and Budgeting Subsystem (LAS/PBS), the State Purchasing System (SPURS) and MyFlorida Marketplace project, the Cooperative Personnel Employment Subsystem (COPES) and the PeopleFirst Outsourcing project, and the State Unified Tax system (SUNTAX).
- (a) To fulfill this role, the coordinating council shall establish an Enterprise Resource Planning Integration 31 Task Force, which shall consist of the coordinating council

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members plus the Chief Information Officer in the State Technology Office and the Executive Director or designee in the Department of Revenue, who shall serve with voting rights on the task force. The nonvoting ex officio members of the coordinating council shall be nonvoting members of the task force.

- The task force shall be established by August 1, (b) 2003, and shall remain in existence until the integration goals have been achieved among the FLAIR/CMS Replacement project, SPURS and MyFlorida Marketplace project, COPES and PeopleFirst project, payroll system, LAS/PBS, and SUNTAX system, or until June 30, 2005, whichever is later. The task force shall hold its initial meeting no later than September 1, 2003, and shall meet at the call of the chair or at least once every 60 days. In its initial meeting, task force members shall:
- Adopt a task force charter that identifies major objectives, activities, milestones and deliverables, significant assumptions, and constraints on the task force functions and major stakeholder groups interested in the outcome of the task force.
- Consider and adopt processes by which information will be collected and business process and technical integration issues will be raised for analysis and recommendation by the task force.
- 3. Elect a member to serve as vice chair. Any vacancy in the vice chair position shall be filled by similar election within 30 days after the date the vacancy is effective.
- (c) The coordinating council shall provide administrative and technical support to the task force as is 31 reasonably necessary for the task force to effectively and

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 timely carry out its duties and responsibilities. The cost of providing such support may be paid from funds appropriated for the operation of the council or the FLAIR/CMS Replacement project. The task force also may contract for services to obtain specific expertise to analyze, facilitate, and formulate recommendations to address process and technical integration problems that need to be resolved.

- (d) Using information and input from project teams and stakeholders responsible for the FLAIR/CMS Replacement project, SPURS and MyFlorida Marketplace project, COPES and PeopleFirst project, payroll system, LAS/PBS, and SUNTAX system, the responsibilities of the task force shall include, but not be limited to:
- 1. Identifying and documenting central administrative and financial management policies, procedures, and processes that need to be integrated and recommending steps for implementation.
- 2. Collecting information from the subsystem owners and project teams and developing and publishing a consolidated list of enterprise resource planning functional and technical integration requirements.
- 3. Publishing integration plans and timelines based on information collected from task force members.
- 4. Forming committees, workgroups, and teams as provided in subsection (3).
- 5. Developing recommendations for the Financial Management Information Board which clearly describe any business or technical problems that need to be addressed, the options for resolving the problem, and the recommended actions.

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- 6. Developing and implementing plans for reporting status of integration efforts.
- (e) The task force shall provide recommendations to the Financial Management Information Board for review and approval regarding the technical, procedural, policy, and process requirements and changes that are needed to successfully integrate, implement, and realize the benefits of the enterprise resource planning initiatives associated with the FLAIR/CMS Replacement project, SPURS and MyFlorida Marketplace project, COPES and PeopleFirst project, payroll system, LAS/PBS, and SUNTAX system. The first of these reports should be provided no later than October 3, 2003.
- (f) The task force shall monitor, review, and evaluate the progress of the FLAIR/CMS Replacement project, SPURS and MyFlorida Marketplace project, COPES and PeopleFirst project, payroll system, LAS/PBS, and SUNTAX system, in implementing the process and technical integration requirements and changes approved by the Financial Management Information Board and in achieving the necessary integration among the central administrative and financial management information systems represented on the task force. The task force shall prepare and submit quarterly reports to the Executive Office of the Governor, the chairs of the Senate Appropriations Committee and the House Appropriations Committee, and the Financial Management Information Board. Each quarterly report shall identify and describe the technical, procedural, policy, and process requirements and changes proposed and adopted by the board and shall describe the status of the implementation of these integration efforts, identify any problems, issues, or risks that require executive-level action, and report actual

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costs related to the Enterprise Resource Planning Integration Task Force.

- (g) By January 15, 2004, and annually thereafter, until it is disbanded, the Enterprise Resource Planning Integration Task Force shall report to the Financial Management Information Board, the Speaker of the House of Representatives, and the President of the Senate the results of the task force's monitoring, review, and evaluation of enterprise resource planning integration activities and requirements, and any recommendations for statutory changes to be considered by the Legislature.
- (h) This subsection expires <u>July 1, 2008</u> <del>July 1, 2004</del>. Section 11. Subsection (10) is added to section 287.064, Florida Statutes, to read:
- 287.064 Consolidated financing of deferred-payment purchases.--
- erformance savings contract, including the cost of energy conservation measures, each as defined in s. 489.145, may be financed pursuant to a master equipment financing agreement; however, the costs of training, operation, and maintenance may not be financed. The period of time for repayment of the funds drawn pursuant to the master equipment financing agreement under this subsection may exceed 5 years but may not exceed 10 years.
- Section 12. Paragraph (a) of subsection (8) of section 408.05, Florida Statutes, is amended to read:
  - 408.05 State Center for Health Statistics.--
- (8) STATE COMPREHENSIVE HEALTH INFORMATION SYSTEM ADVISORY COUNCIL.--

- 1 (a) There is established in the agency the State
  2 Comprehensive Health Information System Advisory Council to
  3 assist the center in reviewing the comprehensive health
  4 information system and to recommend improvements for such
  5 system. The council shall consist of the following members:
  6 1. An employee of the Executive Office of the
  7 Governor, to be appointed by the Governor.
  - 2. An employee of the <u>Office of Insurance Regulation</u> <del>Department of Financial Services</del>, to be appointed by the director of the office <del>Chief Financial Officer</del>.
  - 3. An employee of the Department of Education, to be appointed by the Commissioner of Education.
  - 4. Ten persons, to be appointed by the Secretary of Health Care Administration, representing other state and local agencies, state universities, the Florida Association of Business/Health Coalitions, local health councils, professional health-care-related associations, consumers, and purchasers.

Section 13. Subsection (4) of section 501.212, Florida Statutes, is amended to read:

501.212 Application. -- This part does not apply to:

- (4) Any person or activity regulated under laws administered by:
- (a) The <del>Department of Financial Services or the</del> Office of Insurance Regulation of the Financial Services Commission:
- $\underline{\mbox{(b)}}$  Banks and savings and loan associations regulated by the Office of Financial Regulation of the Financial Services Commission; or
- 30 <u>(c)</u> Banks or savings and loan associations regulated 31 by federal agencies; or:

1 (d) Any person or activity regulated under the laws administered by the former Department of Insurance which are 2 3 now administered by the Department of Financial Services. Section 14. Subsection (1) of section 516.35, Florida 4 5 Statutes, is amended to read: 6 516.35 Credit insurance must comply with credit 7 insurance act.--8 (1) Tangible property offered as security may be 9 reasonably insured against loss for a reasonable term, 10 considering the circumstances of the loan. If such insurance 11 is sold at standard rates through a person duly licensed by the Department of Financial Services Office of Insurance 12 Regulation of the Financial Services Commission and if the 13 14 policy is payable to the borrower or any member of her or his family, it shall not be deemed to be a collateral sale, 15 purchase, or agreement even though a customary mortgagee 16 17 clause is attached or the licensee is a coassured. Section 15. Subsection (2) of section 624.313, Florida 18 19 Statutes, is amended to read: 624.313 Publications.--20 (2)(a) The department may prepare and have printed and 21 published in pamphlet or book form the following: 22 23 (a) 1. As needed, questions and answers for the use of 24 persons applying for an examination for licensing as agents 25 for property, casualty, surety, health, and miscellaneous insurers. 26 27 (b)2. As needed, questions and answers for the use of 28 persons applying for an examination for licensing as agents 29 for life and health insurers.

(c) (b) The office may prepare and have printed and

31 published in pamphlet or book form, As needed, questions and

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answers for the use of persons applying for an examination for licensing as adjusters.

Section 16. Subsection (1) and paragraph (a) of subsection (2) of section 624.317, Florida Statutes, are amended to read:

- 624.317 Investigation of agents, adjusters, administrators, service companies, and others. -- If it has reason to believe that any person has violated or is violating any provision of this code, or upon the written complaint signed by any interested person indicating that any such violation may exist:
- (1) The department shall conduct such investigation as it deems necessary of the accounts, records, documents, and transactions pertaining to or affecting the insurance affairs of any general agent, surplus line agent, adjuster, managing general agent, insurance agent, customer representative, service representative, or other person subject to its jurisdiction, subject to the requirements of s. 626.601.
- (2) The office shall conduct such investigation as it deems necessary of the accounts, records, documents, and transactions pertaining to or affecting the insurance affairs of any:
- (a) Adjuster, Administrator, service company, or other person subject to its jurisdiction.
- Section 17. Paragraph (d) of subsection (12) of section 624.501, Florida Statutes, is amended to read:
- 624.501 Filing, license, appointment, and miscellaneous fees.--The department, commission, or office, as appropriate, shall collect in advance, and persons so served shall pay to it in advance, fees, licenses, and miscellaneous 31 charges as follows:

(12) Adjusters:

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(d) Fee to cover actual cost of credit report, when such report must be secured by department office.

Section 18. Subsections (1) and (2) of section 626.016, Florida Statutes, are amended to read:

626.016 Powers and duties of department, commission, and office.--

- (1) The powers and duties of the Chief Financial Officer and the department specified in this part apply only with respect to insurance agents, managing general agents, insurance adjusters, reinsurance intermediaries, viatical settlement brokers, customer representatives, service representatives, and agencies.
- (2) The powers and duties of the commission and office specified in this part apply only with respect to insurance adjusters, service companies, administrators, and viatical settlement providers and contracts.

Section 19. Paragraph (a) of subsection (1) of section 626.112, Florida Statutes, is amended to read:

- 626.112 License and appointment required; agents, customer representatives, adjusters, insurance agencies, service representatives, managing general agents.--
- (1)(a) No person may be, act as, or advertise or hold himself or herself out to be an insurance agent, insurance adjuster, or customer representative unless he or she is currently licensed by the department and appointed by an appropriate appointing entity or person one or more insurers.
- 28 No person may be, act as, or advertise or hold himself or
- 29 herself out to be an insurance adjuster unless he or she is
- 30 currently licensed by the office and appointed by one or more
- 31 insurers.

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Section 20. Section 626.161, Florida Statutes, is amended to read:

626.161 Licensing forms. -- The department shall prescribe and furnish all printed forms required in connection with the application for issuance of and termination of all licenses and appointments, except that, with respect to adjusters, the commission shall prescribe and the office shall furnish such forms.

Section 21. Subsection (1), paragraph (f) of subsection (2), and subsection (5) of section 626.171, Florida Statutes, are amended to read:

626.171 Application for license. --

- (1) The department or office shall not issue a license as agent, customer representative, adjuster, insurance agency, service representative, managing general agent, or reinsurance intermediary to any person except upon written application therefor filed with it, qualification therefor, and payment in advance of all applicable fees. Any such application shall be made under the oath of the applicant and be signed by the applicant. Beginning November 1, 2002, the department shall accept the uniform application for nonresident agent licensing. The department may adopt revised versions of the uniform application by rule.
  - (2) In the application, the applicant shall set forth:
- Such other or additional information as the department or office may deem proper to enable it to determine the character, experience, ability, and other qualifications of the applicant to hold himself or herself out to the public as an insurance representative.
- (5) An application for a license as an agent, customer 31 | representative, adjuster, insurance agency, service

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representative, managing general agent, or reinsurance intermediary must be accompanied by a set of the individual applicant's fingerprints, or, if the applicant is not an individual, by a set of the fingerprints of the sole proprietor, majority owner, partners, officers, and directors, on a form adopted by rule of the department or commission and accompanied by the fingerprint processing fee set forth in s. 624.501. Fingerprints shall be used to investigate the applicant's qualifications pursuant to s. 626.201. The fingerprints shall be taken by a law enforcement agency or other department-approved entity.

Section 22. Section 626.181, Florida Statutes, is amended to read:

626.181 Number of applications for licensure required. -- After a license as agent, customer representative, or adjuster has been issued to an individual, the same individual shall not be required to take another examination for a similar license, regardless, in the case of an agent, of the number of insurers to be represented by him or her as agent, unless:

- (1) Specifically ordered by the department or office to complete a new application for license; or
- (2) During any period of 48 months since the filing of the original license application, such individual was not appointed as an agent, customer representative, or adjuster, unless the failure to be so appointed was due to military service, in which event the period within which a new application is not required may, in the discretion of the department or office, be extended to 12 months following the date of discharge from military service if the military 31 service does not exceed 3 years, but in no event to extend

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under this clause for a period of more than 6 years from the date of filing of the original application for license.

Section 23. Section 626.191, Florida Statutes, is amended to read:

626.191 Repeated applications. -- The failure of an applicant to secure a license upon an application shall not preclude him or her from applying again as many times as desired, but the department or office shall not give consideration to or accept any further application by the same individual for a similar license dated or filed within 30 days subsequent to the date the department or office denied the last application, except as provided in s. 626.281.

Section 24. Section 626.211, Florida Statutes, is amended to read:

626.211 Approval, disapproval of application.--

- If upon the basis of a completed application for license and such further inquiry or investigation as the department or office may make concerning an applicant the department or office is satisfied that, subject to any examination required to be taken and passed by the applicant for a license, the applicant is qualified for the license applied for and that all pertinent fees have been paid, it shall approve the application. The department or office shall not deny, delay, or withhold approval of an application due to the fact that it has not received a criminal history report based on the applicant's fingerprints.
- (2) Upon approval of an applicant for license as agent, customer representative, or adjuster who is subject to written examination, the department or office shall notify the applicant when and where he or she may take the required 31 examination.

- (3) Upon approval of an applicant for license who is not subject to examination, the department or office shall promptly issue the license.
- (4) If upon the basis of the completed application and such further inquiry or investigation the department or office deems the applicant to be lacking in any one or more of the required qualifications for the license applied for, the department or office shall disapprove the application and notify the applicant, stating the grounds of disapproval.
- Section 25. Subsection (1) and paragraphs (a), (c), (d), (f), (g), and (l) of subsection (2) of section 626.221, Florida Statutes, are amended to read:
  - 626.221 Examination requirement; exemptions.--
- (1) The department or office shall not issue any license as agent, customer representative, or adjuster to any individual who has not qualified for, taken, and passed to the satisfaction of the department or office a written examination of the scope prescribed in s. 626.241.
- (2) However, no such examination shall be necessary in any of the following cases:
- (a) An applicant for renewal of appointment as an agent, customer representative, or adjuster, unless the department or office determines that an examination is necessary to establish the competence or trustworthiness of such applicant.
- (c) In the discretion of the department or office, an applicant for reinstatement of license or appointment as an agent, customer representative, or adjuster whose license has been suspended within 2 years prior to the date of application or written request for reinstatement.

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- (d) An applicant who, within 2 years prior to application for license and appointment as an agent, customer representative, or adjuster, was a full-time salaried employee of the department or office and had continuously been such an employee with responsible insurance duties for not less than 2 years and who had been a licensee within 2 years prior to employment by the department or office with the same class of license as that being applied for.
- (f) A person who has been licensed and appointed as a public adjuster or independent adjuster, or licensed and appointed either as an agent or company adjuster as to all property, casualty, and surety insurances, may be licensed and appointed as a company adjuster as to any of such insurances, or as an independent adjuster or public adjuster, without additional written examination if an application for appointment is filed with the department office within 48 months following the date of cancellation or expiration of the prior appointment.
- (g) A person who has been licensed as an adjuster for motor vehicle, property and casualty, workers' compensation, and health insurance may be licensed as such an adjuster without additional written examination if his or her application for appointment is filed with the department office within 48 months after cancellation or expiration of the prior license.
- (1) An applicant for license as an adjuster who has the designation of Accredited Claims Adjuster (ACA) from a regionally accredited postsecondary institution in this state, or the designation of Professional Claims Adjuster (PCA) from the Professional Career Institute, whose curriculum has been 31 approved by the department office and whose curriculum

includes comprehensive analysis of basic property and casualty lines of insurance and testing at least equal to that of standard <u>department</u> <u>office</u> testing for the all-lines adjuster license. The <u>department</u> <u>commission</u> shall adopt rules establishing standards for the approval of curriculum.

Section 26. Section 626.231, Florida Statutes, is amended to read:

626.231 Eligibility for examination.—No person shall be permitted to take an examination for license until his or her application for the license has been approved and the required fees have been received by the department or office or a person designated by the department or office to administer the examination.

Section 27. Subsection (1) of section 626.241, Florida Statutes, is amended to read:

626.241 Scope of examination. --

(1) Each examination for a license as agent, customer representative, or adjuster shall be of such scope as is deemed by the department or office to be reasonably necessary to test the applicant's ability and competence and knowledge of the kinds of insurance and transactions to be handled under the license applied for, of the duties and responsibilities of such a licensee, and of the pertinent provisions of the laws of this state.

Section 28. Subsections (1) and (3) of section 626.251, Florida Statutes, are amended to read:

626.251 Time and place of examination; notice.--

(1) The department or office or a person designated by the department or office shall mail written notice of the time and place of the examination to each applicant for license required to take an examination who will be eligible to take

the examination as of the examination date. The notice shall be so mailed, postage prepaid, and addressed to the applicant at his or her address shown on the application for license or at such other address as requested by the applicant in writing filed with the department or office prior to the mailing of the notice. Notice shall be deemed given when so mailed.

(3) The department or office shall make an examination available to the applicant, to be taken as soon as reasonably possible after the applicant is eligible therefor. Any examination required under this part shall be available in this state at a designated examination center.

Section 29. Subsections (1), (2), and (3) of section 626.261, Florida Statutes, are amended to read:

626.261 Conduct of examination. --

- (1) The applicant for license shall appear in person and personally take the examination for license at the time and place specified by the department or office or by a person designated by the department or office.
- (2) The examination shall be conducted by an employee of the department or office or a person designated by the department or office for that purpose.
- (3) The questions propounded shall be as prepared by the department or office, or by a person designated by the department or office for that purpose, consistent with the applicable provisions of this code.

Section 30. Section 626.266, Florida Statutes, is amended to read:

626.266 Printing of examinations or related materials to preserve examination security.—A contract let for the development, administration, or grading of examinations or related materials by the department or office pursuant to the

various agent, customer representative, or adjuster licensing and examination provisions of this code may include the printing or furnishing of these examinations or related materials in order to preserve security. Any such contract shall be let as a contract for a contractual service pursuant to s. 287.057.

Section 31. Subsection (1) of section 626.271, Florida Statutes, is amended to read:

626.271 Examination fee; determination, refund.--

(1) Prior to being permitted to take an examination, each applicant who is subject to examination shall pay to the department or office or a person designated by the department or office an examination fee. A separate and additional examination fee shall be payable for each separate class of license applied for, notwithstanding that all such examinations are taken on the same date and at the same place.

Section 32. Section 626.281, Florida Statutes, is amended to read:

626.281 Reexamination.--

- (1) Any applicant for license who has either:
- (a) Taken an examination and failed to make a passing grade, or
- (b) Failed to appear for the examination or to take or complete the examination at the time and place specified in the notice of the department or office,

may take additional examinations, after filing with the department or office an application for reexamination together with applicable fees. The failure of an applicant to pass an examination or the failure to appear for the examination or to

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29 30 31 take or complete the examination does not preclude the applicant from taking subsequent examinations.

(2) The department or office may require any individual whose license as an agent, customer representative, or adjuster has expired or has been suspended to pass an examination prior to reinstating or relicensing the individual as to any class of license. The examination fee shall be paid as to each examination.

Section 33. Section 626.2817, Florida Statutes, is amended to read:

626.2817 Regulation of course providers, instructors, school officials, and monitor groups involved in prelicensure education for insurance agents and other licensees .--

- (1) Any course provider, instructor, school official, or monitor group must be approved by and registered with the department or office before offering prelicensure education courses for insurance agents and other licensees.
- (2) The department or commission shall adopt rules establishing standards for the approval, registration, discipline, or removal from registration of course providers, instructors, school officials, and monitor groups. The standards must be designed to ensure that such persons have the knowledge, competence, and integrity to fulfill the educational objectives of the prelicensure requirements of this chapter and chapter 648 and to assure that insurance agents and licensees are competent to engage in the activities authorized under the license.
- (3) The department or commission shall adopt rules to establish a process for determining compliance with the prelicensure requirements of this chapter and chapter 648. The

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department or commission shall adopt rules prescribing the forms necessary to administer the prelicensure requirements.

Section 34. Section 626.291, Florida Statutes, is amended to read:

626.291 Denial, issuance of license.--

- (1) Within 30 days after the applicant has completed any examination required under s. 626.221, the department or office or its designee shall provide a score report; and, if it finds that the applicant has received a passing grade, the department or office shall within such period notify the applicant and issue and transmit the license to which such examination related. If it finds that the applicant did not make a passing grade on the examination for a particular license, the department or office or its designee shall within this period provide notice to the applicant to that effect and of its denial of the license.
- (2) As to an applicant for a license for which no examination is required, the department or office shall promptly issue the license applied for as soon as it has approved the application.
- (3) The department or office shall not deny, delay, or withhold issuance of a license due to the fact that it has not received a criminal history report based on the applicant's fingerprints.

Section 35. Section 626.301, Florida Statutes, is amended to read:

626.301 Form and contents of licenses, in general .-- Each license issued by the department or office shall be in such form as the department or commission may designate and contain the licensee's name, lines of authority 31 the licensee is authorized to transact, the licensee's

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personal identification number, the date of issuance, and any other information the department or commission deems necessary to fully identify the licensee and the authority being granted. The department or commission may by rule require photographs of applicants as a part of the licensing process.

Section 36. Subsection (2) of section 626.371, Florida Statutes, is amended to read:

626.371 Payment of fees, taxes for appointment period without appointment.--

(2) If, upon application and qualification for an initial or renewal appointment and such investigation as the department or office may make, it appears to the department or office that an individual who was formerly licensed or is currently licensed but not properly appointed to represent an insurer or employer and who has been actively engaged or is currently actively engaged as such an appointee, but without being appointed as required, the department or office may, if it finds that such failure to be appointed was an inadvertent error on the part of the insurer or employer so represented, nevertheless issue or authorize the issuance of the appointment as applied for but subject to the condition that, before the appointment is issued, all fees and taxes which would have been due had the applicant been so appointed during such current and prior periods, with applicable fees pursuant to s. 624.501 for such current and prior periods of appointment, shall be paid to the department or office.

Section 37. Subsections (2), (3), and (4) of section 626.381, Florida Statutes, are amended to read:

626.381 Renewal, continuation, reinstatement, or termination of appointment.--

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- CODING: Words stricken are deletions; words underlined are additions.

- Each appointing entity shall file with the department or office the lists, statements, and information as to appointees whose appointments are being renewed or terminated, accompanied by payment of the applicable renewal fees and taxes as prescribed in s. 624.501, by a date set forth by the department or office following the month during which the appointments will expire.
- (3) Renewal of an appointment which is received by the department or office or person designated by the department to administer the appointment process prior to the expiration of an appointment in the licensee's birth month or license issue date, whichever applies, may be renewed by the department or office without penalty and shall be effective as of the first day of the month succeeding the month in which the appointment would have expired.
- (4) Renewal of an appointment which is received by the department or office or person designated by the department to administer the appointment process after the renewal date may be accepted and effectuated by the department or office in its discretion if the appointment, late filing, continuation, and reinstatement fee accompanies the renewal request pursuant to s. 624.501. Late filing fees shall be paid by the appointing entity and may not be charged to the appointee.
- Section 38. Subsection (2) of section 626.431, Florida Statutes, is amended to read:
- 626.431 Effect of expiration of license and appointment. --
- (2) When a licensee's last appointment for a particular class of insurance has been terminated or not renewed, the department or office must notify the licensee that his or her eligibility for appointment as such an

appointee will expire unless he or she is appointed prior to expiration of the 48-month period referred to in subsection (3).

Section 39. Section 626.461, Florida Statutes, is amended to read:

626.461 Continuation of appointment of agent or other representative.—Subject to renewal or continuation by the appointing entity, the appointment of the agent, adjuster, service representative, customer representative, or managing general agent shall continue in effect until the person's license is revoked or otherwise terminated, unless written notice of earlier termination of the appointment is filed with the department or office or person designated by the department to administer the appointment process by either the appointing entity or the appointee.

Section 40. Subsections (2), (3), (4), and (5) of section 626.471, Florida Statutes, are amended to read:

626.471 Termination of appointment.--

- (2) As soon as possible and at all events within 30 days after terminating the appointment of an appointee, other than as to an appointment terminated by the appointing entity's failure to continue or renew it, the appointing entity shall file written notice thereof with the department or office, together with a statement that it has given the appointee notice thereof as provided in subsection (1) and shall file with the department or office the reasons and facts involved in such termination as required under s. 626.511.
- (3) Upon termination of the appointment of an appointee, whether by failure to renew or continue the appointment, the appointing entity shall:

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- (a) File with the department or office the information required under s. 626.511.
- (b) Subject to the exceptions provided under subsection (1), continue the outstanding contracts transacted by an agent until the expiration date or anniversary date when the policy is a continuous policy with no expiration date. This paragraph shall not be construed to prohibit the cancellation of such contracts when not otherwise prohibited by law.
- (4) An appointee may terminate the appointment at any time by giving written or electronic notice thereof to the appointing entity, department or office, or person designated by the department to administer the appointment process. The department shall immediately terminate the appointment and notify the appointing entity of such termination. Such termination shall be subject to the appointee's contract rights, if any.
- (5) Upon receiving notice of termination, the department or office or person designated by the department to administer the appointment process shall terminate the appointment.

Section 41. Subsections (2), (3), and (5) of section 626.521, Florida Statutes, are amended to read:

626.521 Character, credit reports.--

(2) If requested by the department or office, the insurer, manager, general agent, general lines agent, or employer, as the case may be, shall furnish to the department or office on a form adopted and furnished by the department or commission and furnished by the department or office, such information as it may reasonably requires require relative to 31 such individual and investigation.

provisions of s. 119.07(1).

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an established and reputable independent reporting service relative to the applicant. (5) Information contained in credit or character reports furnished to or secured by the department or office under this section is confidential and exempt from the

(3) As to an applicant for an adjuster's or

the department or office may secure, at the cost of the

reinsurance intermediary's license who is to be self-employed,

applicant, a full detailed credit and character report made by

- Section 42. Subsections (1) and (2) of section 626.541, Florida Statutes, are amended to read:
- 626.541 Firm, corporate, and business names; officers; associates; notice of changes .--
- (1) Any licensed agent or adjuster doing business under a firm or corporate name or under any business name other than his or her own individual name shall, within 30 days after the initial transaction of insurance under such business name, file with the department or office, on forms adopted and furnished by the department or commission and furnished by the department or office, a written statement of the firm, corporate, or business name being so used, the address of any office or offices or places of business making use of such name, and the name and social security number of each officer and director of the corporation and of each individual associated in such firm or corporation as to the insurance transactions thereof or in the use of such business name.
- (2) In the event of any change of such name, or of any of the officers and directors, or of any of such addresses, or in the personnel so associated, written notice of such change

 must be filed with the department or office within 30 days by or on behalf of those licensees terminating any such firm, corporate, or business name or continuing to operate thereunder.

Section 43. Section 626.551, Florida Statutes, is amended to read:

626.551 Notice of change of address, name.--Every licensee shall notify the department or office in writing within 60 days after a change of name, residence address, principal business street address, or mailing address. Any licensed agent who has moved his or her residence from this state shall have his or her license and all appointments immediately terminated by the department or office. Failure to notify the department or office within the required time period shall result in a fine not to exceed \$250 for the first offense and, for subsequent offenses, a fine of not less than \$500 or suspension or revocation of the license pursuant to s. 626.611 or s. 626.621.

Section 44. Section 626.611, Florida Statutes, is amended to read:

626.611 Grounds for compulsory refusal, suspension, or revocation of agent's, title agency's, adjuster's, customer representative's, service representative's, or managing general agent's license or appointment.—The department or office shall deny an application for, suspend, revoke, or refuse to renew or continue the license or appointment of any applicant, agent, title agency, adjuster, customer representative, service representative, or managing general agent, and it shall suspend or revoke the eligibility to hold a license or appointment of any such person, if it finds that

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as to the applicant, licensee, or appointee any one or more of the following applicable grounds exist:

- (1) Lack of one or more of the qualifications for the license or appointment as specified in this code.
- (2) Material misstatement, misrepresentation, or fraud in obtaining the license or appointment or in attempting to obtain the license or appointment.
- (3) Failure to pass to the satisfaction of the department or office any examination required under this code.
- (4) If the license or appointment is willfully used, or to be used, to circumvent any of the requirements or prohibitions of this code.
- (5) Willful misrepresentation of any insurance policy or annuity contract or willful deception with regard to any such policy or contract, done either in person or by any form of dissemination of information or advertising.
- (6) If, as an adjuster, or agent licensed and appointed to adjust claims under this code, he or she has materially misrepresented to an insured or other interested party the terms and coverage of an insurance contract with intent and for the purpose of effecting settlement of claim for loss or damage or benefit under such contract on less favorable terms than those provided in and contemplated by the contract.
- (7) Demonstrated lack of fitness or trustworthiness to engage in the business of insurance.
- (8) Demonstrated lack of reasonably adequate knowledge and technical competence to engage in the transactions authorized by the license or appointment.
- (9) Fraudulent or dishonest practices in the conduct 31 of business under the license or appointment.

- (10) Misappropriation, conversion, or unlawful withholding of moneys belonging to insurers or insureds or beneficiaries or to others and received in conduct of business under the license or appointment.
- (11) Unlawfully rebating, attempting to unlawfully rebate, or unlawfully dividing or offering to divide his or her commission with another.
- (12) Having obtained or attempted to obtain, or having used or using, a license or appointment as agent or customer representative for the purpose of soliciting or handling "controlled business" as defined in s. 626.730 with respect to general lines agents, s. 626.784 with respect to life agents, and s. 626.830 with respect to health agents.
- (13) Willful failure to comply with, or willful violation of, any proper order or rule of the department, commission, or office or willful violation of any provision of this code.
- (14) Having been found guilty of or having pleaded guilty or nolo contendere to a felony or a crime punishable by imprisonment of 1 year or more under the law of the United States of America or of any state thereof or under the law of any other country which involves moral turpitude, without regard to whether a judgment of conviction has been entered by the court having jurisdiction of such cases.
- (15) Fraudulent or dishonest practice in submitting or aiding or abetting any person in the submission of an application for workers' compensation coverage under chapter 440 containing false or misleading information as to employee payroll or classification for the purpose of avoiding or reducing the amount of premium due for such coverage.

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(16) Sale of an unregistered security that was required to be registered, pursuant to chapter 517.

Section 45. Section 626.621, Florida Statutes, is amended to read:

626.621 Grounds for discretionary refusal, suspension, or revocation of agent's, adjuster's, customer representative's, service representative's, or managing general agent's license or appointment. -- The department or office may, in its discretion, deny an application for, suspend, revoke, or refuse to renew or continue the license or appointment of any applicant, agent, adjuster, customer representative, service representative, or managing general agent, and it may suspend or revoke the eligibility to hold a license or appointment of any such person, if it finds that as to the applicant, licensee, or appointee any one or more of the following applicable grounds exist under circumstances for which such denial, suspension, revocation, or refusal is not mandatory under s. 626.611:

- (1) Any cause for which issuance of the license or appointment could have been refused had it then existed and been known to the department or office.
- (2) Violation of any provision of this code or of any other law applicable to the business of insurance in the course of dealing under the license or appointment.
- (3) Violation of any lawful order or rule of the department, commission, or office.
- (4) Failure or refusal, upon demand, to pay over to any insurer he or she represents or has represented any money coming into his or her hands belonging to the insurer.
- (5) Violation of the provision against twisting, as 31 defined in s. 626.9541(1)(1).

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- (6) In the conduct of business under the license or appointment, engaging in unfair methods of competition or in unfair or deceptive acts or practices, as prohibited under part IX of this chapter, or having otherwise shown himself or herself to be a source of injury or loss to the public or detrimental to the public interest.
- (7) Willful overinsurance of any property or health insurance risk.
- (8) Having been found guilty of or having pleaded guilty or nolo contendere to a felony or a crime punishable by imprisonment of 1 year or more under the law of the United States of America or of any state thereof or under the law of any other country, without regard to whether a judgment of conviction has been entered by the court having jurisdiction of such cases.
  - (9) If a life agent, violation of the code of ethics.
- (10) Cheating on an examination required for licensure or violating test center or examination procedures published orally, in writing, or electronically at the test site by authorized representatives of the examination program administrator. Communication of test center and examination procedures must be clearly established and documented.
- (11) Failure to inform the department or office in writing within 30 days after pleading guilty or nolo contendere to, or being convicted or found guilty of, any felony or a crime punishable by imprisonment of 1 year or more under the law of the United States or of any state thereof, or under the law of any other country without regard to whether a judgment of conviction has been entered by the court having jurisdiction of the case.

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1 (12) Knowingly aiding, assisting, procuring, advising, 2 or abetting any person in the violation of or to violate a 3 provision of the insurance code or any order or rule of the 4 department, commission, or office. 5

Section 46. Section 626.631, Florida Statutes, is amended to read:

626.631 Procedure for refusal, suspension, or revocation of license. --

- (1) If any licensee is convicted by a court of a violation of this code or a felony, the licenses and appointments of such person shall be immediately revoked by the department or office. The licensee may subsequently request a hearing pursuant to ss. 120.569 and 120.57, and the department or office shall expedite any such requested hearing. The sole issue at such hearing shall be whether the revocation should be rescinded because such person was not in fact convicted of a violation of this code or a felony.
- (2) The papers, documents, reports, or evidence of the department or office relative to a hearing for revocation or suspension of a license or appointment pursuant to the provisions of this chapter and chapter 120 are confidential and exempt from the provisions of s. 119.07(1) until after the same have been published at the hearing. However, such papers, documents, reports, or items of evidence are subject to discovery in a hearing for revocation or suspension of a license or appointment.

Section 47. Subsections (1) and (2) of section 626.641, Florida Statutes, are amended to read:

626.641 Duration of suspension or revocation.--

(1) The department or office shall, in its order 31 suspending a license or appointment or in its order suspending

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30 31 the eligibility of a person to hold or apply for such license or appointment, specify the period during which the suspension is to be in effect; but such period shall not exceed 2 years. The license, appointment, or eligibility shall remain suspended during the period so specified, subject, however, to any rescission or modification of the order by the department or office, or modification or reversal thereof by the court, prior to expiration of the suspension period. A license, appointment, or eligibility which has been suspended shall not be reinstated except upon request for such reinstatement; but the department or office shall not grant such reinstatement if it finds that the circumstance or circumstances for which the license, appointment, or eligibility was suspended still exist or are likely to recur.

(2) No person or appointee under any license or appointment revoked by the department or office, nor any person whose eligibility to hold same has been revoked by the department or office, shall have the right to apply for another license or appointment under this code within 2 years from the effective date of such revocation or, if judicial review of such revocation is sought, within 2 years from the date of final court order or decree affirming the revocation. The department or office shall not, however, grant a new license or appointment or reinstate eligibility to hold such license or appointment if it finds that the circumstance or circumstances for which the eligibility was revoked or for which the previous license or appointment was revoked still exist or are likely to recur; if an individual's license as agent or customer representative or eligibility to hold same has been revoked upon the ground specified in s. 626.611(12),

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30 31 the department or office shall refuse to grant or issue any new license or appointment so applied for.

Section 48. Subsection (2) of section 626.661, Florida Statutes, is amended to read:

626.661 Surrender of license.--

(2) This section shall not be deemed to require the surrender to the department or office of any license unless such surrender has been requested by the department or office.

Section 49. Subsections (1) and (3) of section 626.681, Florida Statutes, are amended to read:

626.681 Administrative fine in lieu of or in addition to suspension, revocation, or refusal of license, appointment, or disapproval.--

(1) Except as to insurance agencies, if the department or office finds that one or more grounds exist for the suspension, revocation, or refusal to issue, renew, or continue any license or appointment issued under this chapter, or disapproval of a continuing education course provider, instructor, school official, or monitor groups, the department or office may, in its discretion, in lieu of or in addition to such suspension or revocation, or in lieu of such refusal, or disapproval, and except on a second offense or when such suspension, revocation, or refusal is mandatory, impose upon the licensee, appointee, course provider, instructor, school official, or monitor group an administrative penalty in an amount up to \$500 or, if the department or office has found willful misconduct or willful violation on the part of the licensee, appointee, course provider, instructor, school official, or monitor group up to \$3,500. The administrative penalty may, in the discretion of the department or office, be augmented by an amount equal to any commissions received by or

 accruing to the credit of the licensee or appointee in connection with any transaction as to which the grounds for suspension, revocation, or refusal related.

appointee, or continuing education course provider, instructor, school official, or monitor group a reasonable period, not to exceed 30 days, within which to pay to the department or office the amount of the penalty so imposed. If the licensee, appointee, course provider, instructor, school official, or monitor group fails to pay the penalty in its entirety to the department or office within the period so allowed, the license, appointments, approval, or status of that person shall stand suspended or revoked or issuance, renewal, or continuation shall be refused, as the case may be, upon expiration of such period.

Section 50. Section 626.691, Florida Statutes, is amended to read:

626.691 Probation. --

(1) If the department or office finds that one or more grounds exist for the suspension, revocation, or refusal to renew or continue any license or appointment issued under this part, the department or office may, in its discretion, except when an administrative fine is not permissible under s. 626.681 or when such suspension, revocation, or refusal is mandatory, in lieu of or in addition to such suspension or revocation, or in lieu of such refusal, or in connection with any administrative monetary penalty imposed under s. 626.681, place the offending licensee or appointee on probation for a period, not to exceed 2 years, as specified by the department or office in its order.

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1 (2) As a condition to such probation or in connection 2 therewith, the department or office may specify in its order 3 reasonable terms and conditions to be fulfilled by the 4 probationer during the probation period. If during the 5 probation period the department or office has good cause to 6 believe that the probationer has violated a term or condition, 7 it shall suspend, revoke, or refuse to issue, renew, or continue the license or appointment of the probationer, as 8 9 upon the original grounds referred to in subsection (1). 10 Section 51. Section 626.692, Florida Statutes, is 11 amended to read: 626.692 Restitution. -- If any ground exists for the 12 13 suspension, revocation, or refusal of a license or 14 appointment, the department or office may, in addition to any other penalty authorized under this chapter, order the 15 licensee to pay restitution to any person who has been 16 17 deprived of money by the licensee's misappropriation, 18 conversion, or unlawful withholding of moneys belonging to

shall the amount of restitution required to be paid under this section exceed the amount of money misappropriated, converted, or unlawfully withheld. Nothing in this section limits or restricts a person's right to seek other remedies as provided for by law.

insurers, insureds, beneficiaries, or others. In no instance

Section 52. Section 626.8582, Florida Statutes, is amended to read:

626.8582 "Nonresident public adjuster" defined.--A "nonresident public adjuster" is a person who:

- (1) Is not a resident of this state;
- 30 (2) Is a currently licensed public adjuster in his or 31 her state of residence for the type or kinds of insurance for

 which the licensee intends to adjust claims in this state or, if a resident of a state that does not license public adjusters, has passed the <u>department's</u> office's adjuster examination as prescribed in s. 626.8732(1)(b); and

(3) Is a self-employed public adjuster or associated with or employed by a public adjusting firm or other public adjuster.

Section 53. Section 626.8584, Florida Statutes, is amended to read:

626.8584 "Nonresident independent adjuster" defined.--A "nonresident independent adjuster" is a person who:

- (1) Is not a resident of this state;
- (2) Is a currently licensed independent adjuster in his or her state of residence for the type or kinds of insurance for which the licensee intends to adjust claims in this state or, if a resident of a state that does not license independent adjusters, has passed the <u>department's</u> office's adjuster examination as prescribed in s. 626.8734(1)(b); and
- (3) Is a self-employed independent adjuster or associated with or employed by an independent adjusting firm or other independent adjuster.

Section 54. Section 626.859, Florida Statutes, is amended to read:

626.859 "Catastrophe" or "emergency" adjuster defined.—A "catastrophe" or "emergency" adjuster is a person who is not a licensed adjuster under this part, but who has been designated and certified to the <u>department</u> office by insurers as qualified to adjust claims, losses, or damages under policies or contracts of insurance issued by such insurer, and whom the department office may license, in the

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event of a catastrophe or emergency, for the purposes and under the conditions which the department office shall fix and for the period of the emergency as the department office shall determine, to adjust claims, losses, or damages under the policies of insurance issued by the insurers.

Section 55. Subsection (2) of section 626.863, Florida Statutes, is amended to read:

626.863 Licensed independent adjusters required; insurers' responsibility .--

(2) Before referring any claim or loss, the insurer shall ascertain from the department office whether the proposed independent adjuster is currently licensed and appointed as such. Having once ascertained that a particular person is so licensed and appointed, the insurer may assume that he or she will continue to be so licensed and appointed until the insurer has knowledge, or receives information from the department office, to the contrary.

Section 56. Section 626.865, Florida Statutes, is amended to read:

626.865 Public adjuster's qualifications, bond.--

- The department office shall issue a license to an applicant for a public adjuster's license upon determining that the applicant has paid the applicable fees specified in s. 624.501 and possesses the following qualifications:
  - Is a natural person at least 18 years of age.
- Is a United States citizen or legal alien who possesses work authorization from the United States Immigration and Naturalization Service and a bona fide resident of this state.
- (c) Is trustworthy and has such business reputation as 31 | would reasonably assure that the applicant will conduct his or

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her business as insurance adjuster fairly and in good faith and without detriment to the public.

- (d) Has had sufficient experience, training, or instruction concerning the adjusting of damages or losses under insurance contracts, other than life and annuity contracts, is sufficiently informed as to the terms and effects of the provisions of those types of insurance contracts, and possesses adequate knowledge of the laws of this state relating to such contracts as to enable and qualify him or her to engage in the business of insurance adjuster fairly and without injury to the public or any member thereof with whom the applicant may have business as a public adjuster.
  - (e) Has passed any required written examination.
- (2) At the time of application for license as a public adjuster, the applicant shall file with the department office a bond executed and issued by a surety insurer authorized to transact such business in this state, in the amount of \$50,000, conditioned for the faithful performance of his or her duties as a public adjuster under the license applied for. The bond shall be in favor of the department office and shall specifically authorize recovery by the department office of the damages sustained in case the licensee is guilty of fraud or unfair practices in connection with his or her business as public adjuster. The aggregate liability of the surety for all such damages shall in no event exceed the amount of the bond. Such bond shall not be terminated unless at least 30 days' written notice is given to the licensee and filed with the department office.

Section 57. Section 626.866, Florida Statutes, is 31 amended to read:

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amended to read:

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626.866 Independent adjuster's qualifications.--The department office shall issue a license to an applicant for an independent adjuster's license upon determining that the applicable license fee specified in s. 624.501 has been paid and that the applicant possesses the following qualifications:

- (1) Is a natural person at least 18 years of age.
- (2) Is a United States citizen or legal alien who possesses work authorization from the United States Immigration and Naturalization Service and a bona fide resident of this state.
- (3) Is trustworthy and has such business reputation as would reasonably assure that the applicant will conduct his or her business as insurance adjuster fairly and in good faith and without detriment to the public.
- (4) Has had sufficient experience, training, or instruction concerning the adjusting of damage or loss under insurance contracts, other than life and annuity contracts, is sufficiently informed as to the terms and the effects of the provisions of such types of contracts, and possesses adequate knowledge of the insurance laws of this state relating to such contracts as to enable and qualify him or her to engage in the business of insurance adjuster fairly and without injury to the public or any member thereof with whom he or she may have relations as an insurance adjuster and to adjust all claims in accordance with the policy or contract and the insurance laws of this state.
  - (5) Has passed any required written examination. Section 58. Section 626.867, Florida Statutes, is
- 626.867 Company employee adjuster's qualifications. -- The department office shall issue a license

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to an applicant for a company employee adjuster's license upon determining that the applicable license fee specified in s. 624.501 has been paid and that the applicant possesses the following qualifications:

- (1) Is a natural person at least 18 years of age.
- (2) Is a United States citizen or legal alien who possesses work authorization from the United States
  Immigration and Naturalization Service and a bona fide resident of this state.
- (3) Is trustworthy and has such business reputation as would reasonably assure that the applicant will conduct his or her business as insurance adjuster fairly and in good faith and without detriment to the public.
- (4) Has had sufficient experience, training, or instruction concerning the adjusting of damage or loss of risks described in his or her application, is sufficiently informed as to the terms and the effects of the provisions of insurance contracts covering such risks, and possesses adequate knowledge of the insurance laws of this state relating to such insurance contracts as to enable and qualify him or her to engage in such business as insurance adjuster fairly and without injury to the public or any member thereof with whom he or she may have relations as an insurance adjuster and to adjust all claims in accordance with the policy or contract and the insurance laws of this state.
- (5) Has passed any required written examination. Section 59. Paragraph (c) of subsection (4) of section 626.869, Florida Statutes, is amended to read: 626.869 License, adjusters.--

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The department Financial Services Commission shall adopt rules necessary to implement and administer the continuing education requirements of this subsection.

Section 60. Subsections (1), (3), (5), (6), and (7) of section 626.8695, Florida Statutes, are amended to read:

626.8695 Primary adjuster.--

- (1) Each person operating an adjusting firm and each location of a multiple location adjusting firm must designate a primary adjuster for each such firm or location and must file with the department office the name of such primary adjuster and the address of the firm or location where he or she is the primary adjuster, on a form approved by the department commission. The designation of the primary adjuster may be changed at the option of the adjusting firm. Any such change is effective upon notification to the department office. Notice of change must be sent to the department office within 30 days after such change.
- (3) The department office may suspend or revoke the license of the primary adjuster if the adjusting firm employs any person who has had a license denied or any person whose license is currently suspended or revoked. However, if a person has been denied a license for failure to pass a required examination, he or she may be employed to perform clerical or administrative functions for which licensure is not required.
- (5) The department office may suspend or revoke the license of any adjuster who is employed by a person whose license is currently suspended or revoked.
- (6) An adjusting firm location may not conduct the business of insurance unless a primary adjuster is designated. 31 | Failure of the person operating the adjusting firm to

 designate a primary adjuster for the firm, or for each location, as applicable, on a form prescribed by the department commission within 30 days after inception of the firm or change of primary adjuster designation, constitutes grounds for requiring the adjusting firm to obtain an adjusting firm license pursuant to s. 626.8696.

(7) Any adjusting firm may request, on a form prescribed by the <u>department</u> commission, verification from the <u>department</u> office of any person's current licensure status. If a request is mailed to the office within 5 working days after the date an adjuster is hired, and the <u>department</u> office subsequently notifies the adjusting firm that an employee's license is currently suspended, revoked, or has been denied, the license of the primary adjuster shall not be revoked or suspended if the unlicensed person is immediately dismissed from employment as an adjuster with the firm.

Section 61. Paragraph (e) of subsection (1) and subsection (5) of section 626.8696, Florida Statutes, are amended to read:

626.8696 Application for adjusting firm license. --

- (1) The application for an adjusting firm license must include:
- (e) Any additional information that which the department requires commission may require.
- (5) An adjusting firm required to be licensed pursuant to s. 626.8695 must remain so licensed for a period of 3 years from the date of licensure, unless the license is suspended or revoked. The <u>department</u> office may suspend or revoke the adjusting firm's authority to do business for activities occurring during the time the firm is licensed, regardless of whether the licensing period has terminated.

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Section 62. Subsections (1), (2), and (3) of section 626.8697, Florida Statutes, are amended to read:

626.8697 Grounds for refusal, suspension, or revocation of adjusting firm license .--

- (1) The department office shall deny, suspend, revoke, or refuse to continue the license of any adjusting firm if it finds, as to any adjusting firm or as to any majority owner, partner, manager, director, officer, or other person who manages or controls the firm, that any of the following grounds exist:
- (a) Lack by the firm of one or more of the qualifications for the license as specified in this code.
- (b) Material misstatement, misrepresentation, or fraud in obtaining the license or in attempting to obtain the license.
- The department office may, in its discretion, deny, suspend, revoke, or refuse to continue the license of any adjusting firm if it finds that any of the following applicable grounds exist with respect to the firm or any owner, partner, manager, director, officer, or other person who is otherwise involved in the operation of the firm:
- (a) Any cause for which issuance of the license could have been refused had it then existed and been known to the department office.
- (b) Violation of any provision of this code or of any other law applicable to the business of insurance.
- (c) Violation of any order or rule of the office or commission.
- (d) An owner, partner, manager, director, officer, or other person who manages or controls the firm having been 31 | found guilty of or having pleaded guilty or nolo contendere to

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a felony or a crime punishable by imprisonment of 1 year or more under the laws of the United States or of any state or under the laws of any other country, without regard to whether adjudication was made or withheld by the court.

- (e) Failure to inform the department office in writing within 30 days after a pleading by an owner, partner, manager, director, officer, or other person managing or controlling the firm of quilty or nolo contendere to, or being convicted or found guilty of, any felony or a crime punishable by imprisonment of 1 year or more under the laws of the United States or of any state, or under the laws of any other country, without regard to whether adjudication was made or withheld by the court.
- (f) Knowingly aiding, assisting, procuring, advising, or abetting any person in the violation of or to violate a provision of the insurance code or any order or rule of the department, office, or commission.
- (g) Knowingly employing any individual in a managerial capacity or in a capacity dealing with the public who is under an order of revocation or suspension issued by the department office.
- (h) Committing any of the following acts with such a frequency as to have made the operation of the adjusting firm hazardous to the insurance-buying public or other persons:
- Misappropriation, conversion, or unlawful or unreasonable withholding of moneys belonging to insurers or insureds or beneficiaries or claimants or to others and received in the conduct of business under the license.
- 2. Misrepresentation or deception with regard to the business of insurance, dissemination of information, or 31 advertising.

engage in the business of insurance adjusting arising out of activities related to insurance adjusting or the adjusting firm.

Demonstrated lack of fitness or trustworthiness to

- (i) Failure to appoint a primary adjuster.
- (3) In lieu of discretionary refusal, suspension, or revocation of an adjusting firm's license, the <u>department</u> office may impose an administrative penalty of up to \$1,000 for each violation or ground provided under this section, not to exceed an aggregate amount of \$10,000 for all violations or grounds.

Section 63. Section 626.8698, Florida Statutes, is amended to read:

626.8698 Disciplinary guidelines for public adjusters.—The <u>department</u> office may deny, suspend, or revoke the license of a public adjuster, and administer a fine not to exceed \$5,000 per act, for any of the following:

- (1) Violating any provision of this chapter or a rule or order of the office or commission;
- (2) Receiving payment or anything of value as a result of an unfair or deceptive practice;
- (3) Receiving or accepting any fee, kickback, or other thing of value pursuant to any agreement or understanding, oral or otherwise; entering into a split-fee arrangement with another person who is not a public adjuster; or being otherwise paid or accepting payment for services that have not been performed;
  - (4) Violating s. 316.066 or s. 817.234;
- (5) Soliciting or otherwise taking advantage of a person who is vulnerable, emotional, or otherwise upset as the result of a trauma, accident, or other similar occurrence; or

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(6) Violating any ethical rule of the <u>department</u> commission.

Section 64. Subsections (2) and (3) of section 626.870, Florida Statutes, are amended to read:

626.870 Application for license. --

- (2) The <u>department</u> commission shall so prepare the form of the application as to elicit and require from the applicant the information necessary to enable the <u>department</u> office to determine whether the applicant possesses the qualifications prerequisite to issuance of the license to the applicant.
- (3) The <u>department</u> commission may, in its discretion, require that the application be supplemented by the certificate or affidavit of such person or persons as it deems necessary for its determination of the applicant's residence, business reputation, and reputation for trustworthiness. The <u>department</u> commission shall prescribe and the office may furnish the forms for such certificates and affidavits.

Section 65. Section 626.871, Florida Statutes, is amended to read:

- 626.871 Reappointment after military service.--The department office may, without requiring a further written examination, issue an appointment as an adjuster to a formerly licensed and appointed adjuster of this state who held a current adjuster's appointment at the time of entering service in the Armed Forces of the United States, subject to the following conditions:
- (1) The period of military service must not have been in excess of 3 years;
- (2) The application for the appointment must be filed with the department office and the applicable fee paid, within

 12 months following the date of honorable discharge of the applicant from the military service; and

(3) The new appointment will be of the same type and class as that currently effective at the time the applicant entered military service; but, if such type and class of appointment is not being currently issued under this code, the new appointment shall be of that type and class or classes most closely resembling those of the former appointment.

Section 66. Subsections (1) and (5) of section 626.872, Florida Statutes, are amended to read:

626.872 Temporary license.--

- (1) The <u>department</u> office may, in its discretion, issue a temporary license as an independent adjuster or as a company employee adjuster, subject to the following conditions:
- (a) The applicant must be an employee of an adjuster currently licensed by the <u>department</u> office, an employee of an authorized insurer, or an employee of an established adjusting firm or corporation which is supervised by a currently licensed independent adjuster.
- (b) The application must be accompanied by a certificate of employment and a report as to the applicant's integrity and moral character on a form prescribed by the department commission and executed by the employer.
- (c) The applicant must be a natural person of at least 18 years of age, must be a bona fide resident of this state, must be trustworthy, and must have such business reputation as would reasonably assure that the applicant will conduct his or her business as an adjuster fairly and in good faith and without detriment to the public.

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- 1 The applicant's employer is responsible for the 2 adjustment acts of any licensee under this section. 3
  - The applicable license fee specified must be paid before issuance of the temporary license.
  - The temporary license shall be effective for a period of 1 year, but subject to earlier termination at the request of the employer, or if the licensee fails to take an examination as an independent adjuster or company employee adjuster within 6 months after issuance of the temporary license, or if suspended or revoked by the department office.
  - The department office shall not issue a temporary license as an independent adjuster or as a company employee adjuster to any individual who has ever held such a license in this state.

Section 67. Subsection (1) of section 626.873, Florida Statutes, is amended to read:

626.873 Nonresident company employee adjusters.--

- (1) The department office shall, upon application therefor, issue a license to an applicant for a nonresident adjuster's license upon determining that the applicant has paid the applicable license fees required under s. 624.501 and:
- (a) Is a currently licensed insurance adjuster in his or her home state, if such state requires a license.
- Is an employee of an insurer, or a wholly owned subsidiary of an insurer, admitted to do business in this state.
- (c) Has filed a certificate or letter of authorization from the insurance department of his or her home state, if such state requires an adjuster to be licensed, stating that 31 he or she holds a current license or authorization to adjust

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insurance losses. Such certificate or authorization must be signed by the insurance commissioner, or his or her deputy, of the adjuster's home state and must reflect whether or not the adjuster has ever had his or her license or authorization in the adjuster's home state suspended or revoked and, if such is the case, the reason for such action.

Section 68. Section 626.8732, Florida Statutes, is amended to read:

626.8732 Nonresident public adjuster's qualifications, bond.--

- The department office shall, upon application therefor, issue a license to an applicant for a nonresident public adjuster's license upon determining that the applicant has paid the applicable license fees required under s. 624.501 and:
  - (a) Is a natural person at least 18 years of age.
- Has passed to the satisfaction of the department office a written Florida public adjuster's examination of the scope prescribed in s. 626.241(6); however, the requirement for such an examination does not apply to any of the following:
- 1. An applicant who is licensed as a resident public adjuster in his or her state of residence, when that state requires the passing of a written examination in order to obtain the license and a reciprocal agreement with the appropriate official of that state has been entered into by the department office; or
- An applicant who is licensed as a nonresident public adjuster in a state other than his or her state of residence when the state of licensure requires the passing of 31 a written examination in order to obtain the license and a

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reciprocal agreement with the appropriate official of the state of licensure has been entered into by the department office.

- Is self-employed as a public adjuster or (C) associated with or employed by a public adjusting firm or other public adjuster. Applicants licensed as nonresident public adjusters under this section must be appointed as such in accordance with the provisions of ss. 626.112 and 626.451. Appointment fees in the amount specified in s. 624.501 must be paid to the department office in advance. The appointment of a nonresident public adjuster shall continue in force until suspended, revoked, or otherwise terminated, but subject to biennial renewal or continuation by the licensee in accordance with procedures prescribed in s. 626.381 for licensees in general.
- Is trustworthy and has such business reputation as would reasonably assure that he or she will conduct his or her business as a nonresident public adjuster fairly and in good faith and without detriment to the public.
- (e) Has had sufficient experience, training, or instruction concerning the adjusting of damages or losses under insurance contracts, other than life and annuity contracts; is sufficiently informed as to the terms and effects of the provisions of those types of insurance contracts; and possesses adequate knowledge of the laws of this state relating to such contracts as to enable and qualify him or her to engage in the business of insurance adjuster fairly and without injury to the public or any member thereof with whom he or she may have business as a public adjuster.
- (2) The applicant shall furnish the following with his 31 or her application:

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- (a) A complete set of his or her fingerprints. The applicant's fingerprints must be certified by an authorized law enforcement officer. The department office may not authorize an applicant to take the required examination or issue a nonresident public adjuster's license to the applicant until the department office has received a report from the Florida Department of Law Enforcement and the Federal Bureau of Investigation relative to the existence or nonexistence of a criminal history report based on the applicant's fingerprints.
- (b) If currently licensed as a resident public adjuster in the applicant's state of residence, a certificate or letter of authorization from the licensing authority of the applicant's state of residence, stating that the applicant holds a current or comparable license to act as a public adjuster. The certificate or letter of authorization must be signed by the insurance commissioner or his or her deputy or the appropriate licensing official and must disclose whether the adjuster has ever had any license or eligibility to hold any license declined, denied, suspended, revoked, or placed on probation or whether an administrative fine or penalty has been levied against the adjuster and, if so, the reason for the action.
- (c) If the applicant's state of residence does not require licensure as a public adjuster and the applicant has been licensed as a resident insurance adjuster, agent, broker, or other insurance representative in his or her state of residence or any other state within the past 3 years, a certificate or letter of authorization from the licensing authority stating that the applicant holds or has held a 31 license to act as such an insurance adjuster, agent, or other

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 insurance representative. The certificate or letter of authorization must be signed by the insurance commissioner or his or her deputy or the appropriate licensing official and must disclose whether or not the adjuster, agent, or other insurance representative has ever had any license or eligibility to hold any license declined, denied, suspended, revoked, or placed on probation or whether an administrative fine or penalty has been levied against the adjuster and, if so, the reason for the action.

- nonresident public adjuster, the applicant shall file with the department office a bond executed and issued by a surety insurer authorized to transact surety business in this state, in the amount of \$50,000, conditioned for the faithful performance of his or her duties as a nonresident public adjuster under the license applied for. The bond must be in favor of the department office and must specifically authorize recovery by the department office of the damages sustained if the licensee commits fraud or unfair practices in connection with his or her business as nonresident public adjuster. The aggregate liability of the surety for all the damages may not exceed the amount of the bond. The bond may not be terminated unless at least 30 days' written notice is given to the licensee and filed with the department office.
- (4) The usual and customary records pertaining to transactions under the license of a nonresident public adjuster must be retained for at least 3 years after completion of the adjustment and must be made available in this state to the <u>department</u> office upon request. The failure of a nonresident public adjuster to properly maintain records and make them available to the <u>department</u> office upon request

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constitutes grounds for the immediate suspension of the license issued under this section.

(5) After licensure as a nonresident public adjuster, as a condition of doing business in this state, the licensee must annually on or before January 1, on a form prescribed by the department commission, submit an affidavit certifying that the licensee is familiar with and understands the insurance code and rules adopted thereunder and the provisions of the contracts negotiated or to be negotiated. Compliance with this filing requirement is a condition precedent to the issuance, continuation, reinstatement, or renewal of a nonresident public adjuster's appointment.

Section 69. Subsections (1), (3), and (4) of section 626.8734, Florida Statutes, are amended to read:

626.8734 Nonresident independent adjuster's qualifications .--

- The department office shall, upon application therefor, issue a license to an applicant for a nonresident independent adjuster's license upon determining that the applicant has paid the applicable license fees required under s. 624.501 and:
  - (a) Is a natural person at least 18 years of age.
- (b) Has passed to the satisfaction of the department office a written Florida independent adjuster's examination of the scope prescribed in s. 626.241(6); however, the requirement for the examination does not apply to any of the following:
- 1. An applicant who is licensed as a resident independent adjuster in his or her state of residence when that state requires the passing of a written examination in 31 order to obtain the license and a reciprocal agreement with

 the appropriate official of that state has been entered into by the department office; or

- 2. An applicant who is licensed as a nonresident independent adjuster in a state other than his or her state of residence when the state of licensure requires the passing of a written examination in order to obtain the license and a reciprocal agreement with the appropriate official of the state of licensure has been entered into by the <u>department</u> office.
- an independent adjusting firm or other independent adjuster. Applicants licensed as nonresident independent adjusters under this section must be appointed as such in accordance with the provisions of ss. 626.112 and 626.451. Appointment fees in the amount specified in s. 624.501 must be paid to the department office in advance. The appointment of a nonresident independent adjuster shall continue in force until suspended, revoked, or otherwise terminated, but subject to biennial renewal or continuation by the licensee in accordance with procedures prescribed in s. 626.381 for licensees in general.
- (d) Is trustworthy and has such business reputation as would reasonably assure that he or she will conduct his or her business as a nonresident independent adjuster fairly and in good faith and without detriment to the public.
- (e) Has had sufficient experience, training, or instruction concerning the adjusting of damages or losses under insurance contracts, other than life and annuity contracts; is sufficiently informed as to the terms and effects of the provisions of those types of insurance contracts; and possesses adequate knowledge of the laws of this state relating to such contracts as to enable and qualify

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29 30 him or her to engage in the business of insurance adjuster fairly and without injury to the public or any member thereof with whom he or she may have business as an independent adjuster.

- (3) The usual and customary records pertaining to transactions under the license of a nonresident independent adjuster must be retained for at least 3 years after completion of the adjustment and must be made available in this state to the department office upon request. The failure of a nonresident independent adjuster to properly maintain records and make them available to the department office upon request constitutes grounds for the immediate suspension of the license issued under this section.
- (4) After licensure as a nonresident independent adjuster, as a condition of doing business in this state, the licensee must annually on or before January 1, on a form prescribed by the department commission, submit an affidavit certifying that the licensee is familiar with and understands the insurance laws and administrative rules of this state and the provisions of the contracts negotiated or to be negotiated. Compliance with this filing requirement is a condition precedent to the issuance, continuation, reinstatement, or renewal of a nonresident independent adjuster's appointment.

Section 70. Subsection (4) of section 626.8736, Florida Statutes, is amended to read:

- 626.8736 Nonresident independent or public adjusters; service of process.--
- (4) Upon receiving the service, the Chief Financial Officer shall forthwith send one of the copies of the process, 31 by registered mail with return receipt requested, to the

 defendant nonresident independent or public adjuster at his or her last address of record with the <u>department</u> office.

Section 71. Section 626.8738, is amended to read: 626.8738 Penalty for violation.—In addition to any other remedy imposed pursuant to this code, any person who acts as a resident or nonresident public adjuster or holds himself or herself out to be a public adjuster to adjust claims in this state, without being licensed by the department office as a public adjuster and appointed as a public adjuster, commits a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. Each act in violation of this section constitutes a separate offense.

Section 72. Section 626.874, Florida Statutes, is amended to read:

626.874 Catastrophe or emergency adjusters.--

(1) In the event of a catastrophe or emergency, the department office may issue a license, for the purposes and under the conditions which it shall fix and for the period of emergency as it shall determine, to persons who are residents or nonresidents of this state, who are at least 18 years of age, who are United States citizens or legal aliens who possess work authorization from the United States Immigration and Naturalization Service, and who are not licensed adjusters under this part but who have been designated and certified to it as qualified to act as adjusters by independent resident adjusters or by an authorized insurer or by a licensed general lines agent to adjust claims, losses, or damages under policies or contracts of insurance issued by such insurers. The fee for the license shall be as provided in s. 624.501(12)(c).

If any person not a licensed adjuster who has been permitted to adjust such losses, claims, or damages under the conditions and circumstances set forth in subsection (1), engages in any of the misconduct described in or contemplated by ss. 626.611 and 626.621, the department office, without notice and hearing, shall be authorized to issue its order denying such person the privileges granted under this section; and thereafter it shall be unlawful for any such person to adjust any such losses, claims, or damages in this state.

Section 73. Section 626.878, Florida Statutes, is amended to read:

626.878 Rules; code of ethics.--An adjuster shall subscribe to the code of ethics specified in the rules of the department commission. The rules shall implement the provisions of this part and specify the terms and conditions of contracts, including a right to cancel, and require practices necessary to ensure fair dealing, prohibit conflicts of interest, and ensure preservation of the rights of the claimant to participate in the adjustment of claims.

Section 74. Section 627.7012, Florida Statutes, is transferred, renumbered as section 626.879, Florida Statutes, and amended to read:

626.879627.7012 Pools of insurance adjusters.--The department commission may, by rule, establish a pool of qualified insurance adjusters. The rules must provide that, if a hurricane occurs or an emergency is declared, the department office may assign members of the pool to the affected area and that an insurer may request that a member of the pool adjust claims in the assigned area. The rules may not require that an insurer use those adjusters assigned by the department office.

1 Section 75. Subsection (3) of section 626.9543, Florida Statutes, is amended to read: 2 3 626.9543 Holocaust victims.--4 (3) DEFINITIONS.--For the purpose of this section: 5 (a) "Department" means the Department of Insurance. 6 (a) (b) "Holocaust victim" means any person who lost 7 his or her life or property as a result of discriminatory 8 laws, policies, or actions targeted against discrete groups of 9 persons between 1920 and 1945, inclusive, in Nazi Germany, 10 areas occupied by Nazi Germany, or countries allied with Nazi 11 Germany. (b)(c) "Insurance policy" means, but is not limited 12 13 to, life insurance, property insurance, or education policies. 14 (c) (d) "Legal relationship" means any parent, 15 subsidiary, or affiliated company with an insurer doing business in this state. 16 17 (d) "Proceeds" means the face or other payout value of policies and annuities plus reasonable interest to date of 18 19 payments without diminution for wartime or immediate postwar 20 currency devaluation. Section 76. Paragraphs (c), (e), and (f) of subsection 21 (9) of section 626.989, Florida Statutes, are amended to read: 22 626.989 Investigation by department or Division of 23 24 Insurance Fraud; compliance; immunity; confidential 25 information; reports to division; division investigator's power of arrest.--26 27 (9) In recognition of the complementary roles of 28 investigating instances of workers' compensation fraud and 29 enforcing compliance with the workers' compensation coverage

requirements under chapter 440, the Department of Financial

31 | Services shall prepare and submit a joint performance report

 to the President of the Senate and the Speaker of the House of Representatives by November 1, 2003, and then by January 1 of each year. The annual report must include, but need not be limited to:

- (c) The number of investigations undertaken by the Bureau of Workers' Compensation Insurance Fraud office which were not the result of a referral from an insurer or the Division of Workers' Compensation.
- (e) The number and reasons provided by local prosecutors or the statewide prosecutor for declining prosecution of a case presented by the <u>Bureau of Workers'</u> Compensation Insurance Fraud <del>office</del> by circuit.
- (f) The total number of employees assigned to the Bureau of Workers' Compensation Insurance Fraud office and the Division of Workers' Compensation Bureau of Compliance unit delineated by location of staff assigned; and the number and location of employees assigned to the Bureau of Workers' Compensation Insurance Fraud office who were assigned to work other types of fraud cases.

Section 77. Subsection (2) of section 627.0628, Florida Statutes, is amended to read:

627.0628 Florida Commission on Hurricane Loss Projection Methodology.--

- (2) COMMISSION CREATED. --
- (a) There is created the Florida Commission on Hurricane Loss Projection Methodology, which is assigned to the State Board of Administration. For the purposes of this section, the term "commission" means the Florida Commission on Hurricane Loss Projection Methodology. The commission shall be administratively housed within the State Board of

Administration, but it shall independently exercise the powers and duties specified in this section.

- (b) The commission shall consist of the following 11 members:
  - 1. The insurance consumer advocate.
- 2. The senior employee of the State Board of Administration responsible for operations of the Florida Hurricane Catastrophe Fund.
- 3. The Executive Director of the Citizens Property Insurance Corporation.
- 4. The Director of the Division of Emergency Management of the Department of Community Affairs.
- 5. The actuary member of the Florida Hurricane Catastrophe Fund Advisory Council.
- 6. An employee of the office who is an actuary responsible for property insurance rate filings and who is appointed by the director of the office.
- $\underline{7.6.}$  Five Six members appointed by the Chief Financial Officer, as follows:
- a. An employee of the office who is an actuary responsible for property insurance rate filings.
- <u>a.b.</u> An actuary who is employed full time by a property and casualty insurer which was responsible for at least 1 percent of the aggregate statewide direct written premium for homeowner's insurance in the calendar year preceding the member's appointment to the commission.
- $\underline{\text{b.c.}}$  An expert in insurance finance who is a full time member of the faculty of the State University System and who has a background in actuarial science.

 $\underline{\text{c.d.}}$  An expert in statistics who is a full time member of the faculty of the State University System and who has a background in insurance.

 $\underline{\text{d.e.}}$  An expert in computer system design who is a full time member of the faculty of the State University System.

  $\underline{\text{e.f.}}$  An expert in meteorology who is a full time member of the faculty of the State University System and who specializes in hurricanes.

shall serve on the commission as long as they maintain the respective offices designated in subparagraphs (b)1.-5. The member appointed by the director of the office under subparagraph (b)6. shall serve on the commission until the end of the term of office of the director who appointed him or her, unless removed earlier by the director for cause. Members appointed by the Chief Financial Officer under subparagraph (b)7.subparagraph (b)6.shall serve on the commission until the end of the term of office of the Chief Financial Officer who appointed them, unless earlier removed by the Chief Financial Officer for cause. Vacancies on the commission shall be filled in the same manner as the original

appointment.

(d) The State Board of Administration shall annually appoint one of the members of the commission to serve as chair.

(e) Members of the commission shall serve without compensation, but shall be reimbursed for per diem and travel expenses pursuant to s. 112.061.

 $\mbox{(f)} \quad \mbox{The State Board of Administration shall, as a cost} \\ \mbox{of administration of the Florida Hurricane Catastrophe Fund,} \\$ 

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provide for travel, expenses, and staff support for the commission.

(g) There shall be no liability on the part of, and no cause of action of any nature shall arise against, any member of the commission, any member of the State Board of Administration, or any employee of the State Board of Administration for any action taken in the performance of their duties under this section. In addition, the commission may, in writing, waive any potential cause of action for negligence of a consultant, contractor, or contract employee engaged to assist the commission.

Section 78. Paragraph (b) of subsection (11) of section 627.6699, Florida Statutes, is amended to read:

627.6699 Employee Health Care Access Act.--

- (11) SMALL EMPLOYER HEALTH REINSURANCE PROGRAM. --
- (b)1. The program shall operate subject to the supervision and control of the board.
- 2. Effective upon this act becoming a law, the board shall consist of the director of the office Chief Financial Officer or his or her designee, who shall serve as the chairperson, and 13 additional members who are representatives of carriers and insurance agents and are appointed by the director of the office Chief Financial Officer and serve as follows:
- The director of the office Chief Financial Officer a. shall include representatives of small employer carriers subject to assessment under this subsection. If two or more carriers elect to be risk-assuming carriers, the membership must include at least two representatives of risk-assuming carriers; if one carrier is risk-assuming, one member must be 31 a representative of such carrier. At least one member must be

a carrier who is subject to the assessments, but is not a small employer carrier. Subject to such restrictions, at least five members shall be selected from individuals recommended by small employer carriers pursuant to procedures provided by rule of the commission. Three members shall be selected from a list of health insurance carriers that issue individual health insurance policies. At least two of the three members selected must be reinsuring carriers. Two members shall be selected from a list of insurance agents who are actively engaged in the sale of health insurance.

- b. A member appointed under this subparagraph shall serve a term of 4 years and shall continue in office until the member's successor takes office, except that, in order to provide for staggered terms, the <u>director of the office Chief Financial Officer</u> shall designate two of the initial appointees under this subparagraph to serve terms of 2 years and shall designate three of the initial appointees under this subparagraph to serve terms of 3 years.
- 3. The <u>director of the office</u> Chief Financial Officer may remove a member for cause.
- 4. Vacancies on the board shall be filled in the same manner as the original appointment for the unexpired portion of the term.
- 5. The <u>director of the office</u> Chief Financial Officer may require an entity that recommends persons for appointment to submit additional lists of recommended appointees.

Section 79. The transfer of the regulation of adjusters from the Office of Insurance Regulation to the Department of Financial Services by this act shall not affect the regulation of adjusters in any administrative or judicial action of the Office of Insurance Regulation arising out of or

involving the Office of Insurance Regulation before or pending on the effective date of this act, and the Department of 2 3 Financial Services shall be substituted as a party in interest 4 on any such pending action. 5 Section 80. Any license, form, or action that was 6 approved or authorized by the Financial Services Commission or 7 the Office of Insurance Regulation which was otherwise 8 lawfully in use before the effective date of this act may 9 continue to be used or be effective as originally authorized 10 or permitted, until the Department of Financial Services 11 otherwise prescribes. Section 81. Upon the effective date of this act, the 12 rules or portions thereof of the Financial Services Commission 13 which govern the regulation of insurance adjusters shall 14 become rules or portions thereof of the Department of 15 Financial Services as is appropriate to the corresponding 16 17 regulatory or constitutional function and shall remain in effect until specifically amended or repealed in the manner 18 19 provided by law. 20 Section 82. This act shall take effect July 1, 2004. 21 22 23 24 25 26 27 28 29 30

1	STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN COMMITTEE SUBSTITUTE FOR
2	Senate Bill 2994
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4	Specifies that Chief Financial Officer (CFO) may invest funds of boards and entities created by the State Constitution or by law, as well as statutorily-created boards and entities.
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6	Provides that the Director of the Office of Insurance Regulation may also be known as the "Commissioner of Insurance
7	Regulation" and that the Director of the Office of Financial Regulation may also be known as the "Commissioner of Financial
8	Regulation."
9	Clarifies that the Treasury may use reverse repurchase agreements in investment transactions, as well as repurchase agreements.
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11	Clarifies how the Chief Financial Officer administers a collateral management service for state agencies, counties and cities. Specifies the ways collateral may be deposited or pledged to the CFO, provides rulemaking authority to the CFO, and allows for the CFO to specify fees in the service-level agreement.
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14	Clarifies that the Government Employee's Deferred Compensation
15	Program is funded in whole or in part from fees charged by investment providers that may be recouped from plan
16	participants.
17	Requires every state agency to deposit in the State Treasury the proceeds from any claim brought on behalf of the state,
18	unless the proceeds are for restitution, in which case the funds are to be promptly transmitted to the intended
19	beneficiaries.
20	Adds the Commissioner of Agriculture to the Financial Management Information Board and to the board's coordinating
21	council, which jointly plan and implement the integration and coordination of the state's administrative and financial
22	management information systems.
23	Extends the sunset date for the Enterprise Resource Planning Integration Task Force from July 1, 2004 to July 1, 2008.
24	Allows for a centralized financing process under the CFO for
25	the financing of Guaranteed Energy Performance Savings Contracts, similar to the process currently used in the
26	Consolidated Equipment Financing Program.
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